

**NEBRASKA STATE RECORDS BOARD
MEETING: May 11, 2016**

Nebraska State Capitol
Room 1507
Lincoln, NE
May 11, 2016
9:00 A.M.

AFFIDAVIT OF PUBLICATION

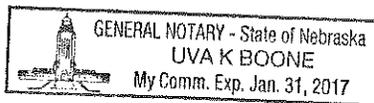
State of Nebraska }
LANCASTER COUNTY, } ss.

NOTICE OF MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday May 11, 2016 at 9:00 AM, Nebraska State Capitol, Room 1507, Lincoln, NE.
The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.
#5810083 1t Apr 11 9:128677

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper One successive time(s) the first insertion having been on April 11, 2016 and thereafter on _____, 20____

and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Ardra Parks
Subscribed in my presence and sworn to before me on April 13, 2016
UVA K BOONE Notary Public



Cost \$7.91 Reference # 580083

Organization	Nebraska State Records Board
Activity	Public Hearing
Date of Activity	Wednesday, 05/11/2016
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Tuesday, 04/26/2016
Location	NE State Capitol Room 1507
Details	Quarterly Meeting
Meeting Agenda	http://www.staterecordsboard.nebraska.gov/agenda.html
Meeting Materials	http://
Person to Contact for Additional Information:	
Name	Colleen Byelick
Title	General Counsel
Address	1445 K Street Suite 2300
Telephone	(402) 471-8076
Fax	(402) 471-3237
E-Mail	colleen.byelick@nebraska.gov
Agency Homepage	http://www.staterecordsboard.nebraska.gov/

NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol

Room 1507

Lincoln, NE

May 11, 2016

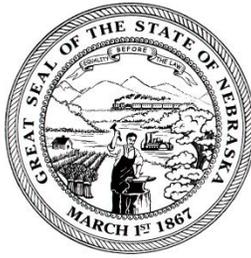
9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA
Action Item: Approval of Agenda
5. APPROVAL OF MINUTES
Action Item: Approval of March 16, 2016 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
 - a) Report by Ed Toner re: OCIO technical oversight/direction of Nebraska.gov operations
 - b) AGREEMENTS & ADDENDA
 - 1) **Action Item:** Addendum 4 (Elevator Inspection) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Department of Labor.
 - c) **Action Item:** NSRB Cash Fund Balance Report
 - d) Update regarding Executive Director position
 - e) **Action Item:** Report and recommendation from Portal Operations Subcommittee regarding September 20, 2015 outage.
 - f) Update regarding AG Opinion request related to Payport for State Agencies
8. NEBRASKA.GOV REPORTS
 - a) General Manager's Report
 - b) Update regarding signing of the new EGSLA by partner agencies
 - c) **Action Item:** Project Priority Report
9. DATE FOR NEXT MEETING
Wednesday, September 28, 2016 (July meeting under consideration)
9:00 A.M.
Room 1507
State Capitol

10. ADJOURNMENT

Action Item: Move to adjourn

Updated 4/26/2016



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of March 16, 2016

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on March 16, 2016 in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John Gale, Secretary of State, State Records Administrator and Chairman;
Mike Foley, Lt. Governor, representing the Governor;
Phil Olsen, representing the Auditor of Public Accounts;
Scott Keene, representing the Insurance Industry;
Brenda Ealey, representing Libraries;
Leslie Donley, representing the Attorney General;
Byron Diamond, Director of Administrative Services;
Brian Buescher, representing the Legal Profession;
Don Stenberg, State Treasurer;
Crystal Wichita, representing the Banking Industry

Absent:

Mike Konz, representing the Media;
Greg Osborn, representing the General Public

Staff in attendance:

Colleen Byelick, Legal Counsel
Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the public seating area.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star January 29, 2016 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA

Mr. Stenberg moved to adopt the agenda as presented; seconded by Mr. Keene.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				

Absent: Konz Osborn

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the December 9, 2015 meeting. Ms. Donley moved to approve the minutes; seconded by Mr. Stenberg.

Voting For: Buescher Diamond Ealey Foley Gale
Keene Olsen Donley Stenberg Wichita

Voting Against: None

Absent: Konz Osborn

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on anything other than items listed on the agenda. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN'S REPORT

Agenda Item 7.a. AGREEMENTS & ADDENDA

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC introduced the following Agreements and Addenda:

Agenda Item 7.a.1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Alma, the City of Fairfield, the City of Gibbon, the Village of Giltner, the City of Oakland and the City of Wood River. Signed by Chairman Gale pursuant to Board Authority.

Agenda Item 7.a.2. Addenda (PayPort) (Local) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Alma, the City of Fairfield, the City of Gibbon, the Village of Giltner, the City of Oakland and the City of Wood River. Signed by Chairman Gale pursuant to Board Authority.

Agenda Item 7.a.3. Addenda (Event Registration) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska Emergency Management Agency and the Nebraska Supreme Court – Public Guardian. Signed by Chairman Gale Pursuant to Board Authority.

Agenda Item 7.a.4. Addendum 8 (Special Designated License Payments) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Liquor Control Commission. Mr. Diamond moved to approve Addendum 8; seconded by Ms. Wichita.

Voting For: Buescher Diamond Ealey Foley Gale
Keene Olsen Donley Stenberg Wichita

Voting Against: None

Absent: Konz Osborn

Agenda Item 7.a.5. Addendum 3 (On-line Boiler Inspection) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Department of Labor. Mr. Hoffman introduced Christopher Cantrell, Safety Division Director and Chief Boiler Inspector for the Department of Labor to speak about the process and impact of having this information available online. Mr. Cantrell gave a brief presentation regarding the need for the service. Mr. Buescher moved to approve Addendum 3; seconded by Mr. Olsen.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

The motion carried.

Agenda Item. 7.b. Review and Approve revised EGSLA, Statement of Work and Addendum Templates and Authorize Chairman of the Board to sign. Ms. Byelick, Legal Counsel provided a revised electronic government service level agreement (EGSLA), statement of work, and addendum documents and went over why the new documents were needed to be consistent with the new contract with Nebraska Interactive, LLC. Ms. Byelick said she had contacted the Portal Operations Subcommittee via email and asked for feedback which she incorporated into the documents. Mr. Stenberg stated concerns about 14.b.i. in relation to State Statute 81-118.01. A discussion ensued and concluded with Mr. Stenberg indicating that he would request an Attorney General Opinion about the matter. Mr. Hoffman, General Manager with Nebraska Interactive, LLC agreed that he would not provide swipe machines to state agencies until the matter was resolved. Mr. Diamond moved as follows:

I move to approve the template Electronic Government Service Level Agreement, Statement of Work, and Addendum documents as presented to the Board and authorize the Chairman of the Nebraska State Records Board to sign Electronic Government Services Level Agreements and Statements of Work agreements if the approved template is used and report signed Electronic Government Service Level Agreements and Statements of Work to the Board at its next regularly scheduled meeting.

The motion was seconded by Ms. Donley.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

Mr. Stenberg moved that the board seek the Attorney General's opinion concerning what an agency may charge in processing a credit card transaction on-site; seconded by Mr. Keene.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

Ms. Ealey left at 10:40 A.M. and returned at 10:43 A.M.

Agenda Item 7. c. NEBRASKA INTERACTIVE, LLC Outage reports on September 20, 2015 and November 7, 2015. Ms. Byelick explained the letters from Nebraska Interactive, LLC. With respect to the November 7, 2015 outage, Ms. Byelick did confirm with Ed Toner, OCIO that it was a fault with the State’s Network, not a function that Nebraska Interactive had any control over and relief was warranted. Ms. Byelick had asked Ms. Donley, Assistant Attorney General to analyze the outage from September 20, 2015 to see if a penalty should be applied. Mr. Stenberg moved to approve the recommendation of the OCIO for the outage from November 7, 2015, and that no penalty be given to Nebraska Interactive LLC due to force majeure; seconded by Mr. Diamond.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

The motion carried.

Mr. Buescher moved to postpone determination of the September 20, 2015 outage and submit to the Portal Operations for review and recommendation for penalty to be applied. Mr. Diamond recommended that Nebraska Interactive provide the Portal Operations Subcommittee a count of how many transactions may have been affected by the outage. Mr. Buescher accepted a friendly amendment to the motion to include information be provided to the Subcommittee; seconded by Ms. Wichita.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

The motion carried.

The Board took a brief recess at 11:05 A.M and reconvened at 11:20 A.M.

Agenda Item 7.d. NSRB Cash Fund Balance Report

Ms. Byelick presented the October 2015 through December 31, 2015 Cash Fund Balance Report for the second quarter of the fiscal year. She explained that due to an error on the previous reports that the Board was being presented with a new report for the first fiscal quarter of the year as well. Mr. Keene moved to approve the Cash Fund Balance Report as reported for two quarters; seconded by Mr. Diamond.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

The motion carried.

Agenda Item 7.e. Grant Update and Discussion.

Chairman Gale explained to the Board that in the course of the deficit process, a transfer of one million dollars from the Records Management Cash Fund had been proposed. Eventually, the amount was reduced to \$500,000. Chairman Gale indicated this transfer would still allow the Board to operate and to hire an Executive Director for the Board who would focus full time on the Board and the relationship with

Nebraska Interactive but was uncertain if any money would be available for grants. Ms. Byelick stated that we would have a better picture of the financial situation by the summer meeting. Chairman Gale also asked that the Portal Operation Subcommittee be involved with the interview process of the Executive Director.

Agenda Item 7.f. GIS Workshop Update. (This agenda item was presented earlier in the meeting, but for the purpose of these minutes, this item will be discussed as listed on the Agenda.) Chairman Gale introduced and welcomed Joe Heieck – Owner & CEO – GIS Workshop, LLC. Mr. Heieck spoke about what his company does and who they work with, and the steps he has taken to resolve issues that have occurred in the past with communications between the Counties, the Board and OCIO office and what has been done since he bought the company in January 2015.

Agenda Item 8. NEBRASKA.GOV REPORTS

Agenda Item 8.a. State Payment Processing Transition

Mr. Stenberg stated that they had started the implementation of the transition beginning March 1, 2016, and continuing on every Tuesday of the month so that all processing would be transitioned by April 1, 2016.

Agenda Item 8.b. General Manager’s Report

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the 4th Quarter 2015 General Manager’s Report.

Mr. Foley left at 11:51 A.M. and returned at 11:53 A.M.

Agenda Item 8.c. Project Priority Report

Mr. Hoffman presented the Project Priority Report. Ms. Donley moved to approve the Project Priority Report; seconded by Ms. Ealey.

Voting For:	Buescher	Diamond	Ealey	Foley	Gale
	Keene	Olsen	Donley	Stenberg	Wichita
Voting Against:	None				
Absent:	Konz	Osborn			

The motion carried.

Agenda Item 12. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, May 11, 2016 at 9:00 A.M., Room 1507, NE State Capitol, Lincoln, NE.

Agenda Item 13. ADJOURNMENT

Mr. Stenberg moved to adjourn the meeting; seconded by Mr. Olson. All members present signified agreement by saying “aye”. Chairman Gale declared the meeting adjourned at 12:02 P.M.

John A. Gale
Secretary of State
State Records Administrator
Chairman, State Records Board

Date

**Addendum Four to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska Department of Labor,
and
Nebraska State Records Board**

This Addendum Four to the Electronic Government Service Level Agreement (“EGSLA”) made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska Department of Labor sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

Project: Online Elevator Inspection Payments for Nebraska Department of Labor
Revenue Type: Instant Access
Implementation: 2016

Service	Department of Labor Fee	Nebraska.gov Portal Fee	NSRB Share
Online Elevator Inspection Payments Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00 per invoice	10% of Nebraska.gov Portal Fee
Online Elevator Inspection Payments Credit Card	Full statutory/assessed fee charged by Partner	\$3.00 per invoice	10% of Nebraska.gov Portal Fee

Payment Processing: Nebraska.gov will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Nebraska.gov-Selected Processor
- Not Applicable

At the request of the Department of Labor, Nebraska Interactive will invoice the Department of Labor for charges incurred for the processing of Payments.

[OPTIONAL PROVISION] **Swipe Hardware Provision:** Swipe Hardware will be serviced and maintained by Nebraska.gov in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Nebraska.gov purchases XX swipe devices of make/model
- Partner purchases XX swipe devices of make/model
- Not applicable

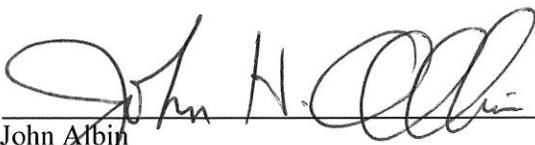
Security: Nebraska.gov security provisions are found at nebraska.gov/securitypolicy.html

By: 
 General Manager – Brent Hoffman
 Nebraska Interactive, LLC

Date: 4/28/16

By: _____
 Chairman – Secretary of State John Gale
 Nebraska State Records Board

Date: _____

By: 
John Albin
Director Nebraska Department of Labor

Date: 4/28/2016

By: 
Director, Office of Safety – Christopher Cantrell
Nebraska Department of Labor

Date: 4/28/2016

Summary

Nebraska Department of Labor

Addendum Four

Project: Nebraska Department of Labor Online Elevator Inspection Payments

Current Process

Nebraska's Elevator Law, Sections 48-2501 through 48-2533, requires that all conveyances including freight and passenger elevators, escalators, moving walks, and material lifts in the state be inspected at least once every 12 months and have annual mechanical testing. Currently, this process is manual.

Project Overview/Proposal

Elevator Inspection Payments will now be available online. NDOL inspectors will be able to search for the invoice(s) to be paid, add them to a shopping cart to review and edit before proceeding to CommonCheckout to complete payment information. The individual or business will be charged the statutory fee and have the opportunity to pay online using credit card and electronic check (ACH).

Market Potential/Target Audience

In 2015, there were a total of 3,242 invoices for elevator inspections.

Information on what the fee presented is based upon

The Department of Labor requests a \$3 fee remaining consistent across all online services with Nebraska Interactive. This fee is for development and operation of the online service, payment of merchant fees and the usage of the Transaction Payment Engine. As background, Nebraska Interactive considered a \$10 portal fee in order to cover the costs of the project and merchant fees. This fee would be split \$3.00 to the user and \$7.00 to the department of Labor. However, consideration of a flat \$10 user fee would create a deficit for Nebraska Interactive based on several factors;

- The individual invoices will be variable because the online application will allow a user to pay multiple invoices.
- In 2015 the individual invoices ranged from \$140 up to \$5,670.
- Corporate merchant fees average 3% which means merchant fees range from \$4.20 to \$170.10 per transaction. Nebraska Interactive generally proposes 3% for credit cards and \$3.00 for eCheck in order to protect itself from loss. The Department of Labor does not want to put a 3% fee to its users and requests to pay the costs associated with the transaction.
- It is not mandatory to use this service online, the dollar cost average is not feasible given the wide range of fees.

- We know from existing services for the Department of Labor that 82% of payments will use a credit card as a preferred form of payment.
- We know at a flat \$10 fee any invoice over \$300 will result in a direct loss for Nebraska Interactive, of which there were 485 individual invoices. 67 of those invoices were over \$1000. The user will be able to pay multiple invoices and we expect the dollar amounts per transaction to be much higher than those of each individual invoice..

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume

The anticipated volume is around 90% = 2,918 invoices.

Expected rate of return (in what time period)

2,918 invoices x \$3 = \$8,754 Gross Profit, \$875 NSRB share \$3,861 after operating expenses.

NI's investment in this application (any costs incurred)

Nebraska Interactive absorbs partial development upfront cost and investments integrating with a 3rd party vendor and implementing the CommonCheckout application.

NI's risk (in providing this service)

NI will be absorbing the upfront costs and risks of development to implement CommonCheckout. As with all applications that NI provides for the State of Nebraska, all costs related to hosting, hardware, licensing, security, etc. are assumed by NI. Every project involves internal costs of project management, development, testing and ongoing customer support that is not charged to the Department of Labor.

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures & Transfers
January 1, 2016 through March 31, 2016
 With comparative figures for January 1, 2015 through March 31, 2015
FY 15-16

	<u>Jan, 2016</u>	<u>Prior Year Jan, 2015</u>	<u>Feb, 2016</u>	<u>Prior Year Feb, 2015</u>	<u>Mar, 2016</u>	<u>Prior Year Mar, 2015</u>	<u>Year to Date FY15-16</u>	<u>Year to Date FY14-15</u>
Revenues:								
Sale of Subscriber Services	\$626,943.99	\$612,029.82	\$661,286.10	\$665,611.99	\$671,738.18	\$627,171.66	\$5,763,802.83	\$5,491,472.56
General Business Fees	\$192.81	\$25.83	\$58.15	\$48.87	\$69.70	\$78.97	\$668.95	\$500.53
Driver Records	\$562.00	\$858.00	\$397.00	\$579.00	\$621.00	\$471.00	\$5,144.00	\$6,648.00
Misc. Adjustment*			\$12,165.00				\$12,165.00	\$0.00
Investment Income	\$2,416.47	\$1,686.85	\$3,229.85	\$1,489.38	\$2,406.66	\$1,745.01	\$20,974.33	\$13,236.77
Total	\$630,115.27	\$614,600.50	\$677,136.10	\$667,729.24	\$674,835.54	\$629,466.64	\$5,802,755.11	\$5,511,857.86
Expenditures & Transfers:								
State Agency Transfers	\$416,944.17	\$374,304.18	\$404,205.07	\$413,949.84	\$411,725.40	\$387,079.70	\$3,519,884.37	\$3,388,188.71
NIC	\$205,550.86	\$199,559.55	\$218,502.07	\$217,692.43	\$220,438.25	\$205,997.01	\$1,945,388.99	\$1,820,900.45
Grant Payments		\$10,080.00					\$0.00	\$67,406.00
OCIO RFP		\$1,900.09		\$150.49			\$282.17	\$14,919.76
Personal Services	\$3,335.28	\$4,815.37	\$3,489.29	\$4,815.06	\$5,909.86	\$4,815.29	\$63,246.99	\$43,515.27
Misc. Expense	\$290.15	\$280.26	\$247.74	\$270.53	\$719.14	\$89.50	\$3,836.61	\$2,345.27
Total	\$626,120.46	\$590,939.45	\$626,444.17	\$636,878.35	\$638,792.65	\$597,981.50	\$5,532,639.13	\$5,337,275.46
Profit (Loss)	\$3,994.81	\$23,661.05	\$50,691.93	\$30,850.89	\$36,042.89	\$31,485.14	\$270,115.98	\$174,582.40
Fund Balance:	\$1,226,039.52	\$876,393.51	\$1,276,731.45	\$907,244.40	\$1,312,774.34	\$938,729.54	\$1,312,774.34	\$938,729.54

Grant Encumbrances

\$0.00

\$0.00

Unencumbered Funds

\$1,312,774.34

\$938,729.54

Note: A transfer out of \$500,000 is scheduled for 4th Quarter of Fiscal Year 2016

*Misc Adjustment is correction of a prior period accounting error



DATE: November 9, 2015
TO: Cathy Danahy, NSRB Executive Director
FROM: Brent Hoffman, NI President/ Nebraska.gov General Manager
SUBJECT: Nebraska.gov Service Issues 09/20/2015

Ms. Danahy,

This memo is to serve as a formal follow-up regarding two network events which affected Nebraska.gov services Sunday evening September 20, 2015.

Executive Summary

On Sunday evening, September 20, 2015, NIC experienced two network events that affected our online services. The first event was caused by a network device, which intermittently disrupted access to all our services for 60 minutes. The second related event affected NIC's Transaction Payment Engine (TPE) which affected the payment screens of Nebraska Interactive online services for 190 minutes. Both service disruptions were due to a switch failure within the Ashburn Data Center and not associated with any change activities by NIC's Technical Teams or Nebraska Interactive. As a result of this incident, NIC has identified and is committed to implementing near and long term improvement opportunities through our people, process, and technology stack. While future hardware failures are not 100% preventable, NIC is confident the implementation of these initiatives will significantly reduce or eliminate service degradation should a potential failure occur.

On behalf of Nebraska Interactive and NIC, I want to apologize for the unavailability of Nebraska.gov services during this time frame. Our company works very hard to minimize risks to keep Nebraska services highly available to the citizens and businesses of Nebraska. I hope you will find our after incident action steps taken reflect our seriousness of the situation.

Impact

The first outage affecting all Nebraska.gov services for 60 minutes intermittently, means all Nebraska.gov services were unavailable during this time. Regarding the second outage affecting TPE, the outage began at 6:30 PM CT and lasted for 190



minutes on Sunday, the lightest user traffic day of the week. We have determined there was a full loss of functionality to the NIC Transaction Payment engine (TPE) during this event. While users were able to access the websites and online services, they were unable to make a payment on those services. Our applications displayed a “service down” message to inform the user of the inability to take payment. This prevented users from entering information and becoming frustrated when they are not able to make payment. Nebraska Interactive has received no calls from partners nor customers relative to the outage. TPE is an electronic service hosted out of a NIC-affiliate operated site and is included in the Penalty clause of our contract. The event began on a Sunday night within 30 minutes of the peak usage period conclusion and was resolved within the 3 hours of off-peak usage hours.

Cause

The issue was identified as a Spanning Tree Protocol (STP) loop that caused the outage in the Ashburn vBlock and core network. A STP is designed to prevent loops by blocking one or more links in a bridged Ethernet local area network. Current analysis supports that the 3560 Catalyst® switch B went into a hung state. It stopped sending Spanning Tree messages to the directly connected 5k and 7k Cisco® switches. This in effect removed the 3560 Catalyst switch B from the Spanning Tree Domain. The resulting impact was a loop at the Cisco® 7k core. Power cycling the 3560 Catalyst Switch B restarted the processes on that device. This restored our Spanning Tree environment and returned the Ashburn network to a healthy state.

Improvement Strategies

NIC has developed an extensive post mortem list related to process, people and technology. All tasks associated with this outage have been completed, including but not limited to; Implementing the STP loop guard configuration to mitigate future outages, reviewing and validating current infrastructure monitoring schemas to ensure accurate event detection.

After concluding a post mortem review of the incident, NIC has identified six areas of opportunity that will help to prevent such a significant service disruption in the



future. These areas include improving internal and external communications, network design evaluation, holistic event detection and monitoring, further definition of incident response team roles, responsibilities and procedures, further enhancement of technical documentation, and evaluation of event management toolset.

NIC is committed to continued action with focus on both long and short-term solutions. We believe the cumulative effect of these items will allow NIC to provide you a stable, optimized and secure egovernment services both today and into the future.

We thank you again for your partnership.

A handwritten signature in black ink, appearing to read 'Brent A Hoffman', with a long, sweeping horizontal line extending to the right.

Brent A Hoffman



Presents the Nebraska.gov General Manager's Report & Business Plan Update

First Quarter
January 2016 – March 2016

Table of Contents

Glossary of TermsPage 3

Overview of Nebraska Interactive Financials and Margin SharePage 4

2016 Business Plan for Initial Contract Terms

1. Manage

- Business Plan Portal Strategy #1: Expanding the NetworkPage 5
- Overview of Portal Financial ValuePage 6
- Network Uptime, Response Time, Issues Quarterly ReportingPage 7

2. Collaborate

- Quarter 1 Projects LaunchedPage 8-9
- Agency SpotlightPage 10
- Project PrioritizationPage 11

3. Leverage

- NIC projects and portals in the newsPage 12

4. InitiativesPage 13

5. Propose

- New Services and Ideas Proposed to the StatePage 14-16
- Staff GrowthPage 17

Glossary of Terms

- **Free Service:** An application or website developed, hosted, and maintained by Nebraska Interactive that does not process payments.
- **Self Funded Service:** An application developed, hosted, and maintained by Nebraska Interactive that processes payments. Revenue from the service may or may not cover the cost of service, self fund.
- **Revenue:** Funds collected via a portal fee (user/statutory/partner) before revenue share to NSRB, hosting, merchant fees, marketing, etc.
- **Grant:** New application or enhancement funded by a grant obtained by the partner.
- **Time & Materials:** A new application or enhancement funded by the partner on a time and materials rate.
- **Margin Share:** Are typically non-transactional services which are not subject to a 10% Margin share due to the NSRB. These service do not include transactions such as T&M, Annual Subscriber revenues or are not subject to the NSRB through Legislation such as Courts and the Legislature

Manage - Overview of Nebraska Interactive Financials and Margin Share

	2016	2015	2016	2015
	March	March	Jan-Mar	Jan-Mar
NI Revenue	\$595,006	\$537,202	\$1,735,478	\$1,587,274
10% NSRB Margin Share**	(\$41,077)	(38,177)	(\$116,604)	(\$106,805)
Gross Margin	\$553,929	\$599,025	\$1,618,874	\$1,480,469
Operating Expenses	(\$397,392)	(\$329,928)	(\$1,195,742)	(\$956,547)
Nebraska Interactive Pre-Tax Income	\$156,537	\$169,097	\$423,132	\$523,922
Nebraska Interactive Provision for Income Tax Expense	(\$65,296)	(\$69,052)	(\$169,577)	(\$211,253)
Nebraska Interactive Net After-Tax Income	\$91,241	\$100,045	\$253,556	\$312,669

** This revenue is deposited into the NSRB Cash fund and reported in the NSRB Cash Fund Balance Report in the Executive Director's report. This Partner share is the primary contributor to the NSRB Cash fund.

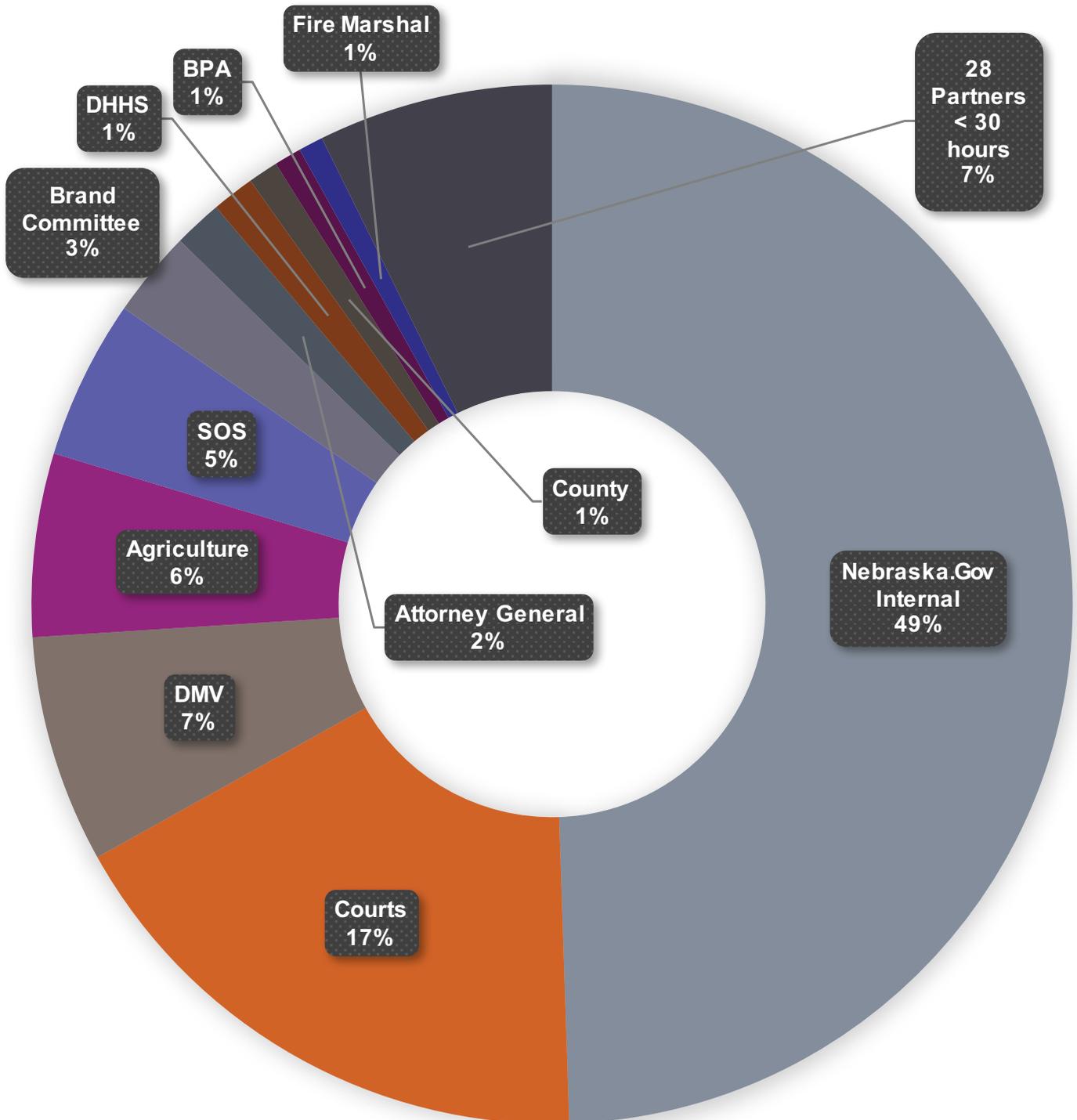
Nebraska Interactive Revenue Subject to 10%

There a very limited number of services which are not subject to a 10% Partner share. These service do not include transactions such as T&M, Annual Subscriber revenues or are not subject to the NSRB through Legislation such as Courts and the Legislature.

NI Revenue	\$595,006	\$537,202	\$1,735,478	\$1,587,274
Courts, Subscriber and T&M (not included in NSRB 10%)	\$184,236	\$499,025	\$1,618,874	\$1,480,469
NI Revenue Subject to 10%	\$410,770	\$38,177	\$116,604	\$106,805

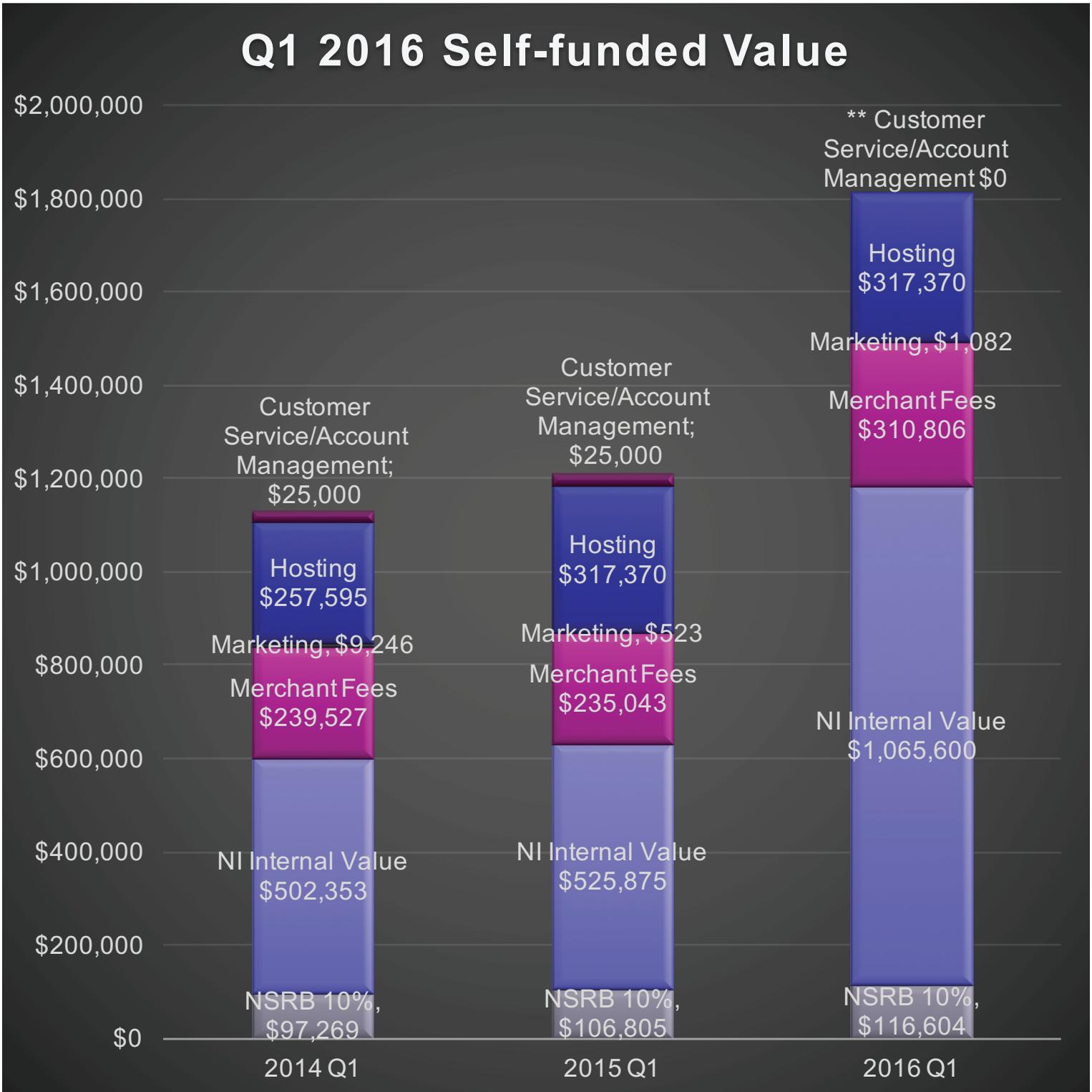
Manage - Business Plan

Q1 2016 Resource Allocation % by Partner



Manage - Overview of Portal Financial Value

Q1 2016 Self-funded Value



Note: The above graph is not all inclusive.

* Value categories displayed are based on actual expenses and Time & Material contract prices.

** Customer Service for Q1 2016 is now included in NI Internal Value

Manage - Network Uptime, Response Time, Issues Quarterly Reporting

UPTIME REPORT

JANUARY	FEBRUARY	MARCH
99.9%	100%	100%

RESPONSE TIME REPORT

JANUARY	FEBRUARY	MARCH
Avg. response time 599 ms	Avg. response time 580 ms	Avg. response time 448 ms

NETWORK ISSUES DETAIL REPORT

None to report this quarter

Nebraska Interactive Disaster Recovery Test

On Saturday, January 23, 2016 Nebraska Interactive did a full disaster recovery test. We did a live failover to our Disaster Recovery (DR) data center in Allen, TX. During the testing period we ran all live traffic through our DR data center. We had our staff testing out services to validate their functionality along with monitoring for any problems. All of the tests were successful and no issues were found. Upon completion of our testing we successfully reverted back to our Primary data center in Ashburn, VA.

Collaborate - Quarter 1 Projects Launched

1st Quarter Projects Launched

Nebraska.Gov Internal

- Migration - Elavon, SPS, ACH Pay, WorldPay - 03/31/2016

Department of Agriculture

- Milk Inspection Fee Reports (*Enhancement*) - 02/17/2016

Attorney General's Office

- Consumer Fraud "Protect the Good Life" (*Website*) – 03/07/2016

County Government

- Polk County Redesign (*Website*) – 03/01/2016

Board of Engineers and Architects

- Comity PDF Reports (*Enhancement*) – 03/24/2016

Commission Law Enforcement and Criminal Justice

- Crime Commission redesign (*Website*) - 01/11/2016
- Arrest Data Query Retemplate (*Enhancement*) - 01/11/2016
- Offense Data Query Retemplate (*Enhancement*) - 01/11/2016
- Basic JCR Query Retemplate (*Enhancement*) - 01/11/2016
- Enhanced JCR Query Retemplate (*Enhancement*) - 01/11/2016
- Offense Rates & Population Data Query Retemplate (*Enhancement*) - 01/11/2016
- County Map of Arrest & Offense Rates Retemplate (*Enhancement*) - 01/11/2016
- Agency Traffic Stop Data Reports Retemplate (*Enhancement*) - 01/11/2016

Local Government

- OTC - Village of Giltner (*Enhancement*) - 02/05/2016
- OTC - City of Wood River (*Enhancement*) - 03/21/2016

Department of Motor Vehicles

- Motor Voter Screen Conversion & UI Changes (*Enhancement*) - 01/01/2016
- MVR Add Plate Types (*Enhancement*) - 01/04/2016
- CDL Text DOB Location Edits (*Enhancement*) - 01/04/2016
- TLR Add Plate Types (*Enhancement*) - 01/11/2016
- TLR Add Plate Types (*Enhancement*) - 01/13/2016
- eNotice Prepopulate Data (*Enhancement*) - 03/21/2016

Continued on page 9

Collaborate - Quarter 1 Projects Launched (continued)

Nebraska Emergency Management Agency

- NEMA redesign (*Website*) – 02/01/2016

Department of Revenue

- Motor Fuels Active Licensee Database Search Retemplate (*Enhancement*) - 02/02/2016
- Motor Fuels Tax Form Filings Retemplate (*Enhancement*) - 02/02/2016
- Motor Fuels Filings - New Tax Rates for Forms 74/74a & 86/86a (*Enhancement*) - 02/02/2016

Secretary of State

- 2016 Annual & Biennial Report Filings (*Enhancement*) - 01/02/2016
- Voter Reg - DL Statuses/Permits & Voter Age (*Enhancement*) - 02/24/2016
- UCC Filing Image Corrections (*Enhancement*) - 03/02/2016

Workers Compensation Court

- eFiling Image Links (*Enhancement*) - 03/29/2016

Deployments

Applications Deployed	Q1 2016
Self-Funded Application	0
Non-revenue Application	0
Grant/Time & Materials Application	0
Websites deployed	4
Self-Funded application enhancements	15
Non-revenue application enhancements	9
Grand/Time & Materials application enhancements	1
Number of implemented changes*	110

*Changes include code enhancements as well as bug fixes, security updates, requested text changes, etc.

Collaborate – Agency Spotlight

Featured Agency: Nebraska Judicial Branch



- 2016 — To date the AOC continues to realize the **value of our solutions** to improve efficiencies and business process, as well as, expand their reach to the citizens and businesses of Nebraska. With our continued partnership, we are currently working on many new projects with the AOC.
- 2015 — In 2015 the Workers' Compensation court promoted an eFiling system with a similar design, layout and workflow as the Trial Court System. The Library of Congress recognizes the Trial Court eFiling system as a full life cycle solution. After a demonstration of its capabilities, the LOC continues discussions about the implementation of the **NIC Company solution**.
- 2014
- 2013 — In the federal space, interest was brewing to find a solution for the Government Accountability Office after responding with the Nebraska Trial Court eFiling System as a potential resolution. NI presented in Washington, D.C..
- 2012
- 2011 — NI re-wrote the Nebraska Trial Court eFiling system, updating the current technologies and security. Using the self-funded model to develop these enhancements, Trial Court eFiling received attention from other states and the federal space. Realized savings by the courts are recorded at approximately \$775,000 per year for processing filings, printing costs and enhancements, changes or fixes.
- 2010
- 2009 — AOC recognizes the benefits of reconciliation using our **Transaction Payment Engine (TPE)**, and joined forces with NI to develop the ePayment system. This online service allows the Courts constituents to make payment(s) to the court and is launched in 2009. This system transacts more than 25,000 payments per year and disburses funds to each appropriate court.
- 2008
- 2007 — In 2008, NI launched the Nebraska Trial Court eFiling System. A system available **state-wide** developed to integrate and streamline court processes in every court. A revolutionary online service, that at the time, no other state had accomplished.
- 2006
- 2005 — The AOC began to engage the **self-funded model** and by 2007 they have 12 online services that had been developed, hosted and maintained by NI. All are current active services.
- 2004
- 2003 — Nebraska Interactive (NI) introduced the State Court Administrator (AOC) to our funding model and capabilities as the State's Network Manager. The working relationship led to the first collaboration of online services, Court Case Search.
- 2002

Total # of Services:

41

Collaborate – Project Prioritization

Project Priority
March 28, 2016



Project Name	Typed of Project	Overall Score	Agency
Vital Records	Online Service	33	DHHS
Boiler Inspections (CommonCheckout)	Online Service	32	Department of Labor
DMV - Commercial Motor Vehicle Online Renewal and New CDL License from 3rd Party Testing School	Online Service	30	Department of Motor Vehicles
DMV Vehicle Registration - Re-issuance of New	Other	29	Department of Motor Vehicles
eNotice Prepopulate Data	Enhancement	29	DMV
CCW Renewal & Replacement Permits	Online Service	28	NSP
Change of Address	Online Service	28	Department of Motor Vehicles
Elevator Inspection Invoice Payments	Online Service	28	Department of Labor
ePayments Batch	Other	26	Courts
Appeals Court and Supreme Court eFiling	Online Service	24	Courts
DMV - CLP/CDL Data Form, and New, Renewal Replacement Card Class O, Class M and State ID	Other	24	Department of Motor Vehicles
DMV - Splate - Breast Cancer Awareness and	Enhancement	24	Department of Motor Vehicles
DMV - Splate - Mountain Lion Conservation	Enhancement	24	Department of Motor Vehicles
PreSentance Investigation Reports	Online Service	24	Courts/Probation
DMV - Certificate of Completion	Enhancement	23	Department of Motor Vehicles
Judge Portal Rewrite	Enhancement	23	Courts
eFiling Web Service Enhancement (CHARTS & New	Enhancement	22	Courts
ePayments Bulk Interactive	Enhancement	22	Courts
Appeal Application	Online Service	21	TERC
DMV - Specialty Plate - Historical Plates	Enhancement	20	Department of Motor Vehicles
Online Check Registry	Online Service	20	OCIO
eFiling Image Links	Enhancement	19	WCC
Nursery Fees	Online Service	19	NDA
Professional Certificate Renewals	Enhancement	19	Secretary of State
Corporate Document eDelivery System Re-	Re-template	18	Secretary of State

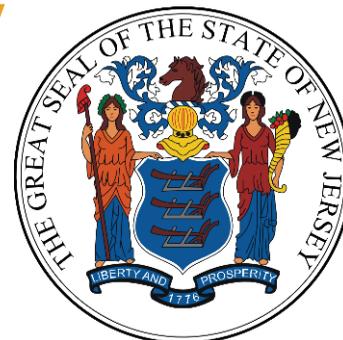
Leverage - NIC projects and portals in the news

New Jersey's Business Services Wins PTI Technology Solution Award

Finance.yahoo.com | 03.30.16

<http://finance.yahoo.com/news/jersey-business-services-wins-pti-120000659.html>

The New Jersey Division of Revenue and Enterprise Services is being recognized for its outstanding online business services that have simplified processes and increased efficiencies.



Maryland Launches Online Notary Public Commission and Renewal Service

Finance.yahoo.com | 01.08.16

<http://finance.yahoo.com/news/maryland-launches-online-notary-public-130000122.html>

The Maryland Secretary of State has launched the Notary Public Online Application and Renewal Service that allows citizens to quickly and easily apply for a notary public commission, check their application status, renew existing commissions and update their information.

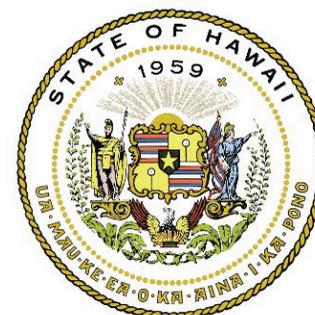


Hawaii Medical Marijuana Dispensary License Application Now Available Online

Finance.yahoo.com | 01.14.16

<http://finance.yahoo.com/news/hawaii-medical-marijuana-dispensary-license-130000237.html>

The Hawaii State Department of Health (DOH) Medical Marijuana Dispensary License application is now available online at mmjdisp.ehawaii.gov.



Alabama Department of Revenue Offers Convenient Online Services to Taxpayers

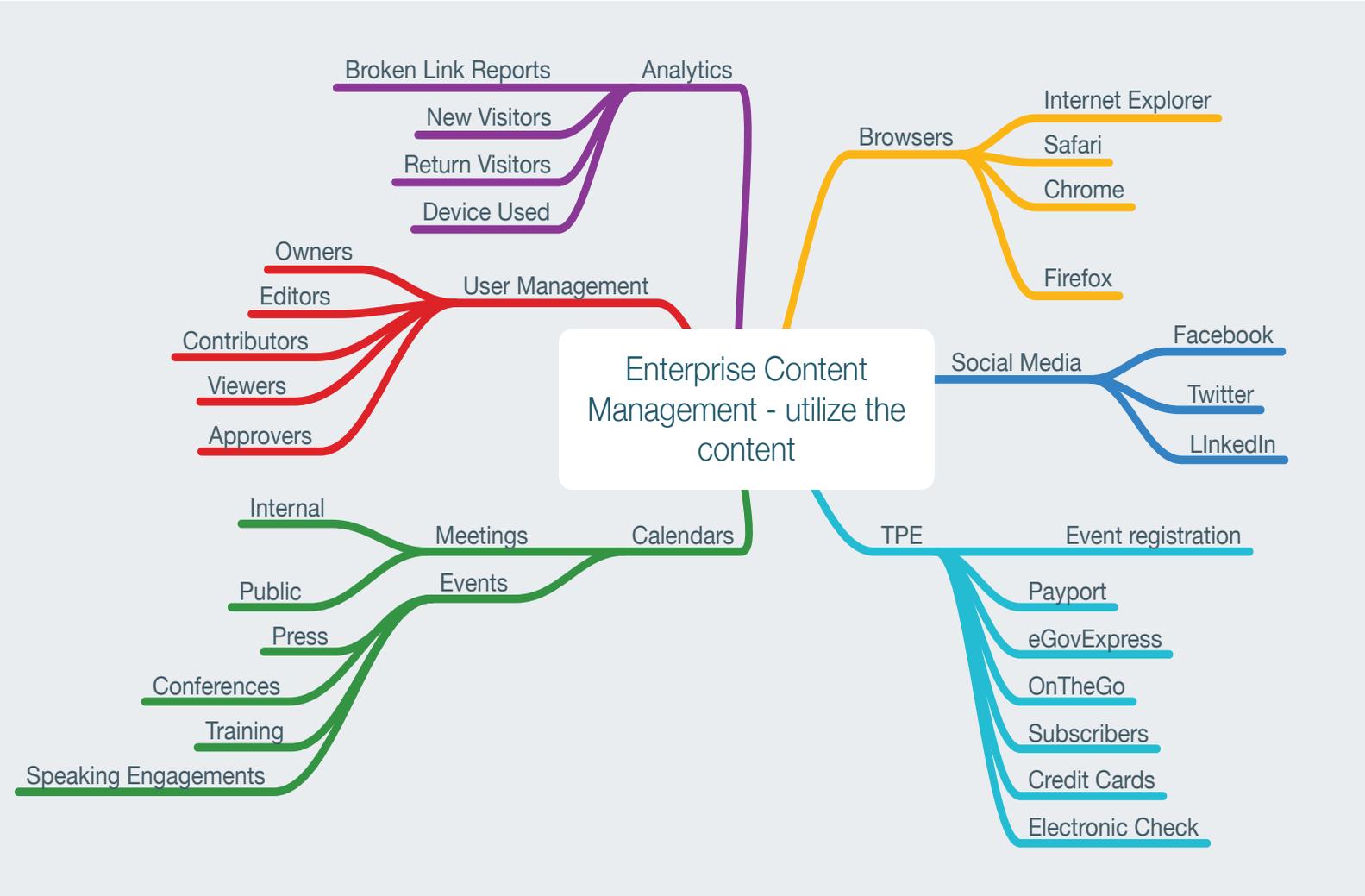
Finance.yahoo.com | 02.11.16

<http://finance.yahoo.com/news/alabama-department-revenue-offers-convenient-130000135.html>



The Alabama Department of Revenue is kindly reminding taxpayers of the many online services that can help alleviate stress for taxpayers during this tax season

Initiatives



Propose - New Services and Ideas Proposed to the State

iphone apps: Game and Parks

Utah's mobile hunting and fishing app now allows a mobile device to replace a paper license – the license featured on the mobile device can be shared with game wardens



Utah Hunting and Fishing

NIC Inc. Sports

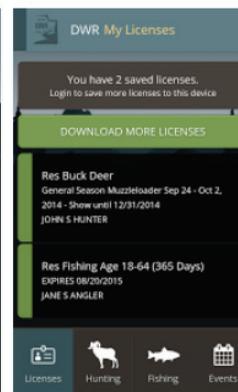
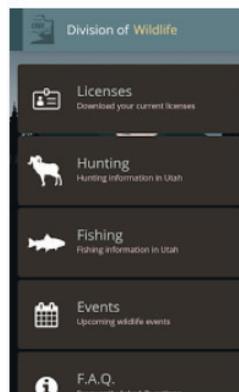
★★★★★ 286

Everyone

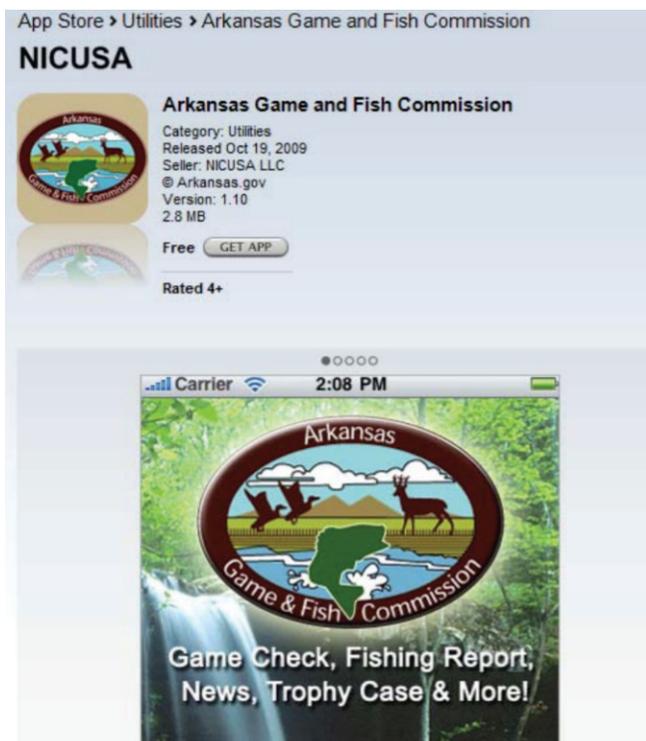
You don't have any devices

Add to Wishlist

Install



Available in Apple and Droid
Funding: T&M/Transactional



In 2015, for the first time, more Arkansas hunters checked game via a mobile device than by using the traditional call-in number.

Arkansas Game and Fish Commission
<http://www.agfc.com/fishing/Pages/fishingLocationsCo.aspx?show=03>

Funding: T&M/Transactional

Propose - New Services and Ideas Proposed to the State (continued)

Apple Watch: Department of Natural Resources

The NIC team in Maryland launched an app for the Apple Watch in partnership with the Maryland Department of Natural Resources. This app allows Maryland's water enthusiasts to discover nearby waterways right from their wrist. The app is one of the first to use geo-location on Apple Watch and helps people locate water trails and access points.

<http://www.agfc.com/fishing/Pages/fishingLocationsCo.aspx?show=03>

Funding: T&M/Transactional



AccessDNR – Our Official Mobile App



AccessDNR is the official app from the Maryland Department of Natural Resources for the State's outdoor enthusiasts. Whether you want to visit a State Park, hunt or fish, explore waterways by boat or kayak, or simply watch wildlife, the AccessDNR app provides all the information and services you need on the go.

Features Include:

- Maps and directions to Maryland State Parks, trails, Wildlife Management Areas, boat launches and water access sites
- Maryland State Park activities and amenities by location
- Hunting season information by date
- An option for hunters to report their harvest directly to DNR
- A location-based sunrise/sunset display
- Trophy Case, where hunters can upload harvest photos and share through Facebook, Twitter or by email
- Maryland fish and shellfish identifier
- Tide time tables and state fish record information



Propose - New Services and Ideas Proposed to the State (continued)

Apple Watch: Gov2Go



It can be hard to keep up with your civic duties—things like assessing, paying property taxes and renewing your tags. But it's easy when you get Gov2Go. Think of Gov2Go as your personal government assistant: It plans your tasks for the year and reminds you when something is due, so you won't miss a deadline. Now that's public service.



REMINDERS

Get email reminders for important government deadlines.



PERSONAL CALENDAR

All your key government tasks for the year in one place.



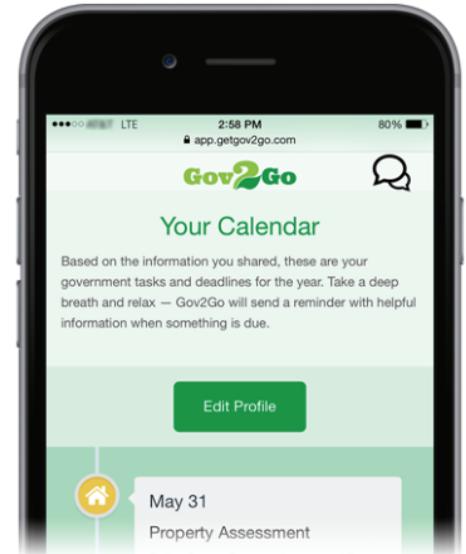
ASK A QUESTION

Need help? Send a text message and get an answer.

Enter Your Email Address

Get Gov2Go

[Learn More About Gov2Go](#)



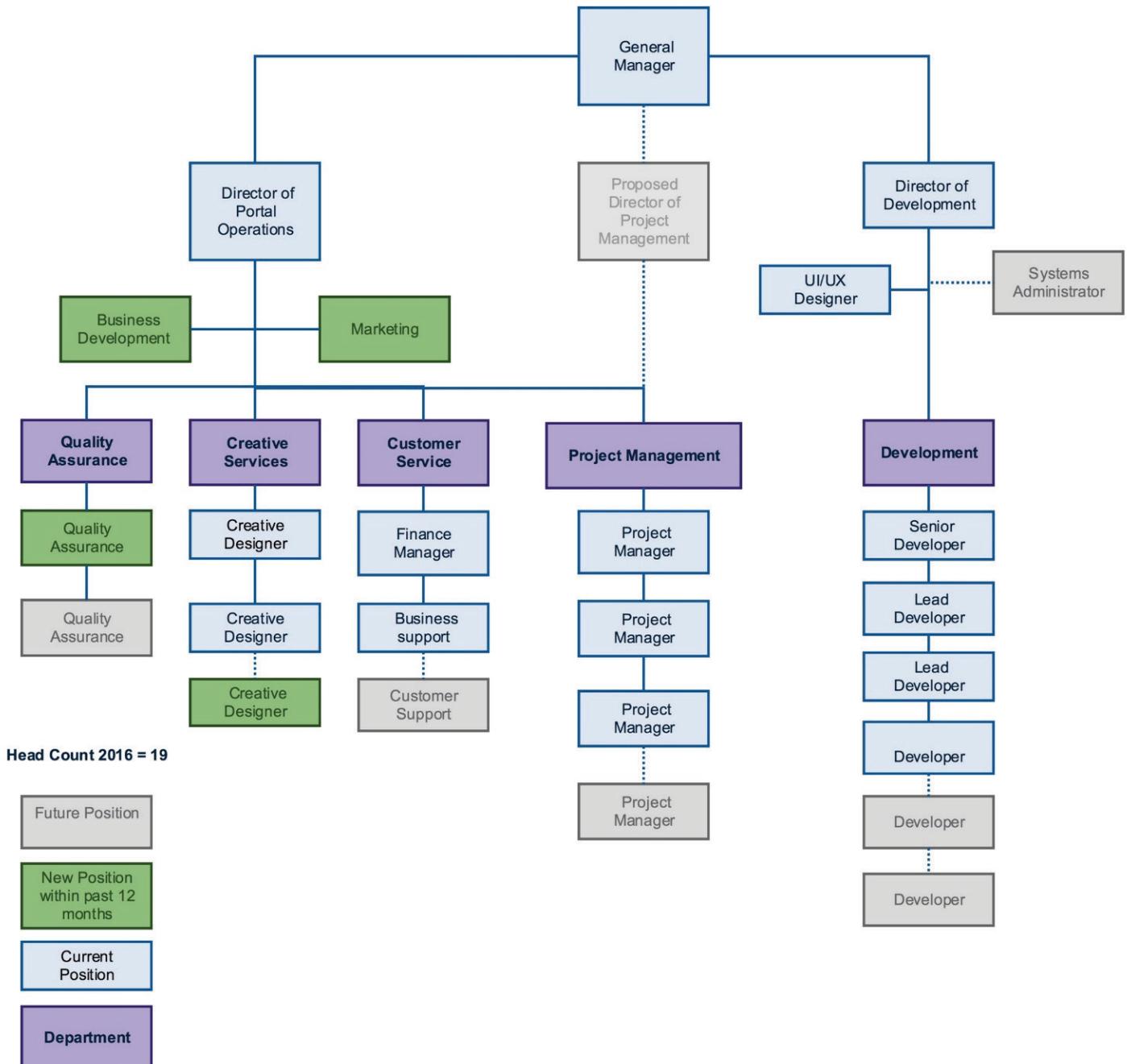
The long-awaited launch of the Apple Watch came this spring, and our team in Arkansas was the first to launch a government app for the new device. The app is called Gov2Go, and it serves as a citizen's digital government assistant that tracks government deadlines in a personalized calendar, and sends relevant reminders. When users enter some simple information, the app will send reminders for a variety of deadlines including paying property taxes, renewing vehicle registration tags, and more.

<https://www.getgov2go.com>

Funding: T&M/Transactional

Propose – Staff Growth

Staff requirements to actualize initiatives



Title	Revenue Type	Work scope	Project Start Date	Target Launch Date	Completed Date	Partner
DMV, CDL_Text_DOB_Location edits	Self-funded	Application Enhancement	11/17/15	11/20/15	1/4/16	Motor Vehicles, Department of
DNR Water Well Reg - New API Call	Self-funded	Application Enhancement	9/21/15	12/20/15		Natural Resources, Department of
NDA Milk Act Renewal Notice	Revenue	New Application	5/1/14	12/31/15		Agriculture, Department of
NDA Auction Market Inspection Fee Report	Revenue	New Application	6/1/14	12/31/15		Agriculture, Department of
NDA Nursery License Fees	Self-funded	New Application	5/4/15	12/31/15		Agriculture, Department of
NDA Milk Inspection Fee Reports	Revenue	Application Enhancement	3/3/14	12/31/15	2/17/16	Agriculture, Department of
NCC (Crime Commission) website redesign	Grant/Time and Materials	N/A- Website	1/1/15	12/31/15	1/4/16	Law Enforcement and Criminal Justice, Commission
NEMA website redesign	Grant/Time and Materials	N/A- Website	5/20/15	12/31/15	2/1/16	Nebraska Emergency Management Agency
DMV TLR Add Plate Types	Non-revenue	Application Enhancement	11/30/15	12/31/15	1/13/16	Motor Vehicles, Department of
DMV MVR Add Plate Types	Self-funded	Application Enhancement	12/18/15	1/1/16	1/4/16	Motor Vehicles, Department of
DMV-Motor Voter Screen Conversion & UI Changes	Self-funded	Application Enhancement	10/30/15	1/1/16	1/1/16	Motor Vehicles, Department of
DMV TLR Add Plate Types	Self-funded	Application Enhancement	11/23/15	1/1/16	1/11/16	Motor Vehicles, Department of
SOS-2016 Annual & Biennial Report Filings	Self-funded	Application Enhancement	7/28/15	1/2/16	1/2/16	Secretary of State
NCC-Arrest Data Query - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-Offense Data Query - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-Basic JCR Query - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-Enhanced JCR Query - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-Offense Rates & Population Data Query - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-County Map of Arrest & Offense Rates - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-Agency Traffic Stop Data Reports - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NDR-Motor Fuels Active Licensee Database Search - Re-template	Self-funded	Application Enhancement	8/19/15	2/2/16	2/2/16	Revenue, Department of
NDR-Motor Fuels Tax Form Filings - Re-template	Self-funded	Application Enhancement	8/19/15	2/2/16	2/2/16	Revenue, Department of
NDR-Motor Fuels Filings - New Tax Rates for Forms 74/74a & 86/86a	Self-funded	Application Enhancement	12/23/15	2/2/16	2/2/16	Revenue, Department of
OTC - Village of Giltner	Self-funded	Application Enhancement	11/18/15	2/8/16	2/5/16	Local Government
SOS-Voter Reg - DL Statuses/Permits & Voter Age	Grant/Time and Materials	Application Enhancement	1/4/16	2/15/16	2/24/16	Secretary of State
WCC eFiling Image Links	Self-funded	Application Enhancement	10/1/15	2/15/16	3/29/16	Workers Compensation Court
NI Print Marketing materials- Leave Behind	Non-revenue	Application Enhancement	8/14/15	2/17/16	2/17/16	Nebraska.Gov Internal
Event Registration - DHHS Public Health	Self-funded	Application Enhancement	11/10/15	2/29/16	1/12/16	County Government
OTC - City of Alma	Self-funded	Application Enhancement	1/29/16	2/29/16	4/21/16	Local Government
SOS-Redaction for UCC & EFS Filings	Non-revenue	N/A- Website	1/1/14	2/29/16	2/26/16	Secretary of State
NBC Brand Book Retemplate	Grant/Time and Materials	Application Enhancement	11/17/15	3/1/16	4/5/16	Brand Committee
Polk County Website Redesign	Grant/Time and Materials	N/A- Website	11/23/15	3/1/16	3/1/16	County Government
SOS-UCC Filing Image Corrections	Self-funded	Application Enhancement	5/18/15	3/2/16	3/2/16	Secretary of State
Attorney General Consumer Fraud "Protect the Good Life" website	Grant/Time and Materials	N/A- Website	6/1/15	3/7/16	3/7/16	Attorney General's Office
DMV-Specialty Plates Admin - Re-template	Self-funded	Application Enhancement	1/4/16	3/14/16	4/5/16	Motor Vehicles, Department of
DMV eNotice Prepopulate Data	Non-revenue	Application Enhancement	1/18/16	3/15/16	3/21/16	Motor Vehicles, Department of
E&A-Comity PDF Reports	Self-funded	Application Enhancement	1/22/16	3/21/16	3/24/16	Engineers and Architects, Board of
VA - Registry SSN need for Military Plates - CR 012016	Grant/Time and Materials	Application Enhancement	1/19/16	3/25/16	4/11/16	Veterans' Affairs, Department of
OTC - City of Wood River	Self-funded	Application Enhancement	1/15/16	3/28/16	3/21/16	Local Government
DHHS License Search CR (#2) & Add Child Age Ranges	Non-revenue	Application Enhancement	11/20/15	3/31/16		Health & Human Services, Department of
Brand Committee (NBC) Website Redesign	Grant/Time and Materials	N/A- Website	11/16/15	3/31/16	4/5/16	Brand Committee
Migration-Elavon, SPS, ACH Pay, WorldPay	Non-revenue	New Application	11/12/15	3/31/16	3/31/16	Nebraska.Gov Internal
DMV CDL Test Segment Scheduling ER	Non-revenue	Application Enhancement	3/31/16	4/20/16	5/2/16	Motor Vehicles, Department of
DHHS Health Lab Payport - No Net	Self-funded	Application Enhancement	3/14/16	4/22/16		Health & Human Services, Department of
OTC - Village of Eagle	Self-funded	Application Enhancement	3/8/16	4/25/16	4/22/16	Local Government

Meadowlark Website	Non-revenue	N/A- Website	2/1/16	4/29/16		Nebraska.Gov Internal
NLCC Licensee Search & Renewal Trade Name Display	Non-revenue	Application Enhancement	4/11/16	4/29/16	4/18/16	Liquor Control Commission
OTC - City of Curtis	Self-funded	Application Enhancement	3/4/16	4/30/16	4/22/16	Local Government
NLCC SDL License System- Payment Processing ONLY	Self-funded	New Application	10/1/15	5/1/16		Liquor Control Commission
SFM Training Application	Grant/Time and Materials	New Application	4/13/16	5/1/16		Fire Marshal, State
Nebraska Interactive Website	Non-revenue	N/A- Website	2/17/16	5/2/16		Nebraska.Gov Internal
BPA-2016 License Renewals	Self-funded	Application Enhancement	2/1/16	5/2/16		Public Accountancy, Board of
SOS - Corp Search Change Request - 012016	Self-funded	Application Enhancement	1/27/16	5/6/16		Secretary of State
DMV - Pass a new IFTA Parameter	Self-funded	Application Enhancement	4/6/16	5/9/16		Motor Vehicles, Department of
NDOL-Boiler Inspections	Revenue	New Application	2/24/16	5/9/16		Labor, Department of
Covered Farm Vehicle Form	Non-revenue	New Application	4/20/16	5/13/16		Governor
DMV-Change of Address	Self-funded	Application Enhancement	9/1/15	5/16/16		Motor Vehicles, Department of
NDOL-Elevator Inspection Payments	Revenue	New Application	12/1/15	5/16/16		Labor, Department of
DHHS MLTC Payport	Self-funded	Application Enhancement	2/15/16	5/16/16		Health & Human Services, Department of
APA - Admin Interface	Non-revenue	New Application	2/1/16	5/25/16		Auditor of Public Accounts
NCC-Criminal Justice Directory	Grant/Time and Materials	New Application	9/1/15	5/25/16		Law Enforcement and Criminal Justice, Commission
NDA Device Reg - Hide CRUD	Self-funded	Application Enhancement	3/16/16	5/27/16		Agriculture, Department of
NDA Monthly Reports Late Fee Date Weekends & Holidays	Self-funded	Application Enhancement	4/13/16	5/27/16		Agriculture, Department of
SOS-UCC Bulk Filing & User Implementation Guide	Self-funded	New Application	8/19/13	5/31/16		Secretary of State
Court Judge Portal	Grant/Time and Materials	Application Enhancement	3/9/15	5/31/16		Court Administrator, State
SED - License List Order Change Request 2016	Non-revenue	Application Enhancement	3/15/16	5/31/16		Electrical Division, State
SOS-Rules & Regs Proposed & Current Website Automation	Non-revenue	Application Enhancement	10/31/13	5/31/16		Secretary of State
SFM Website	Grant/Time and Materials	N/A- Website	3/2/15	6/1/16		Fire Marshal, State
NLCC Licensee Search Retemplate	Non-revenue	Application Enhancement	3/7/16	6/1/16		Liquor Control Commission
NLCC Active License Holders Retemplate	Non-revenue	Application Enhancement	3/7/16	6/1/16		Liquor Control Commission
DHHS Radiology Payport & Mail Form	Self-funded	Application Enhancement	3/1/16	6/6/16		Health & Human Services, Department of
Appeals Court and Supreme Court eFiling	Self-funded	Application Enhancement	3/17/15	6/15/16		Court Administrator, State
NCBVI website redesign	Grant/Time and Materials	N/A- Website	5/28/15	6/15/16		Blind and Visually Impaired
Courts eFiling Web Service Enhancement	Self-funded	Application Enhancement	12/28/15	6/27/16		Court Administrator, State
NDA FFAL Tonnage Change Lime Report Period per Statute	Self-funded	Application Enhancement	3/16/16	6/27/16		Agriculture, Department of
OTC - City of Fairbury	Self-funded	Application Enhancement	1/29/16	6/30/16		Local Government
OTC - Village of Clarks	Self-funded	Application Enhancement	2/19/16	6/30/16		Local Government
OTC NCDHH	Self-funded	Application Enhancement	8/28/15	6/30/16		Blind and Visually Impaired
OTC - City of St. Edward	Self-funded	Application Enhancement	11/18/15	6/30/16		Local Government
OTC - Village of Unadilla	Self-funded	Application Enhancement	11/18/15	6/30/16		Local Government
OTC - City of Burwell	Self-funded	Application Enhancement	11/20/15	6/30/16		Local Government
OTC - City of Crawford	Self-funded	Application Enhancement	3/7/16	6/30/16		Local Government
OTC - Village of Gurley	Self-funded	Application Enhancement	11/20/15	6/30/16		Local Government
VA Website WWI Commemoration Page	Grant/Time and Materials	N/A- Website	3/8/16	6/30/16		Veterans' Affairs, Department of
Court ePayments Bulk Interactive	Self-funded	Application Enhancement	2/15/15	7/1/16		Court Administrator, State
DMV-Certificate of Completion	Non-revenue	Application Enhancement	8/10/15	7/1/16		Motor Vehicles, Department of
Courts Document Transfer (to Judge)	Non-revenue	New Application	2/25/16	7/1/16		Court Administrator, State
Court eFiling Subscriber Billing	Revenue	Application Enhancement	3/1/16	7/4/16		Court Administrator, State
DHHS Reproductive Health Payport	Self-funded	Application Enhancement	1/4/16	7/13/16		Health & Human Services, Department of
NDA Semi/Annual Reports Late Fee Weekends & Holidays	Self-funded	Application Enhancement	4/13/16	7/15/16		Agriculture, Department of
NDA Device Registration Late Fee Weekends & Holidays	Self-funded	Application Enhancement	4/13/16	7/15/16		Agriculture, Department of
DHHS Nurse License Payport	Self-funded	Application Enhancement	4/5/16	7/18/16		Health & Human Services, Department of
Court JUSTICE Bulk - New tier rate	Revenue	Application Enhancement	9/1/15	7/31/16		Court Administrator, State
VA Application for Tuition Waiver/Credit	Self-funded	New Application	3/14/16	8/1/16		Veterans' Affairs, Department of
DOI Website Redesign	Grant/Time and Materials	N/A- Website	6/24/15	8/31/16		Insurance, Department of
Courts eFiling Enhancment Pkg I 2016	Self-funded	Application Enhancement	3/30/16	8/31/16		Court Administrator, State

DMV - Splate - Mountian Lion Conservation	Revenue	Application Enhancement	3/2/16	10/1/16		Motor Vehicles, Department of
ATP website redesign	Grant/Time and Materials	N/A- Website	1/1/16	10/31/16		Assistive Technology Partnership
TERC Appeal Application	Non-revenue	Application Enhancement	11/2/15	11/27/16		Tax Equalization & Review Commission
NCDHH website	Grant/Time and Materials	N/A- Website	4/1/16	12/1/16		Deaf and Hard of Hearing, NE Commission for the
NDBF (Banking & Finance) website	Grant/Time and Materials	N/A- Website	4/19/16	12/1/16		Banking & Finance
TERC Website	Grant/Time and Materials	N/A- Website	4/11/16	12/15/16		Tax Equalization & Review Commission
Nebraska.gov Portal Updates 2016	Non-revenue	N/A- Website	8/3/15	12/30/16		Nebraska.Gov Internal
Nebraska.gov Mobile Application ReTemplate	Non-revenue	Application Enhancement	6/2/14	12/31/16		Nebraska.Gov Internal
DHHS Vital Records	Self-funded	New Application	9/1/14	12/31/16		Health & Human Services, Department of
NSP CCW Renewal & Replacement Permits	Revenue	New Application	3/2/15	12/31/16		Patrol, Nebraska State
CommonCheckout-EGX Implementation	Non-revenue	Application Enhancement	4/29/15	12/31/16		Nebraska.Gov Internal
DNR Website	Grant/Time and Materials	N/A- Website	3/30/15	2/15/17		Natural Resources, Department of
Courts Interpreter Scheduling	Grant/Time and Materials	New Application	4/11/16	3/1/17		Court Administrator, State
DHHS Website Redesign	Grant/Time and Materials	N/A- Website	6/15/15	3/15/17		Health & Human Services, Department of