

NEBRASKA
STATE RECORDS
BOARD

June 17, 2020

9:00 A.M.

*** Proof of Publication ***

State of Nebraska)
Lancaster County) SS.

NOTICE OF PUBLIC MEETING
Notice is hereby given that the public meeting of the Nebraska State Records Board that was scheduled for June 3, 2020, at 9:00 AM, Nebraska State Capitol, Room 1510, Lincoln, NE has been re-scheduled to June 17, 2020, at 9:00 AM and will be conducted via video conference. Information regarding access to the meeting may be found at: <https://staterrecords-board.nebraska.gov>. Since the meeting will be held electronically, and no quorum of the public body will be physically present together, there will be no public in-person attendance. At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410. An agenda, kept continually, shall be available for inspection online at <https://staterrecords-board.nebraska.gov> or at the office of the Secretary of State during regular business hours.
919641 11 May 28 9128677

NE SECRETARY OF STATE
RECORDS MANAGEMENT DIVISION
440 S 8TH STE 210
LINCOLN, NE 68508

ORDER NUMBER 919641

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper

one successive times(s) the first insertion having been on May 28, 2020 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statues of the State of Nebraska.

Mary Ulmer

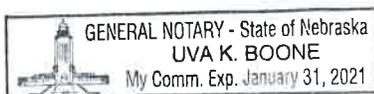


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Category: 0099 LEGALS
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The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me on May 29, 2020
U. Boone Notary Public



Meeting

Nebraska State Records Board

DATE OF ACTIVITY

Wednesday, 06/17/2020

TIME OF ACTIVITY

9:00 AM

LOCATION

Click Zoom Link:

[https://us02web.zoom.us/j/6230867167?](https://us02web.zoom.us/j/6230867167?pwd=U2J2N0FQdFE0Uk5NVDBFOFd4VWdCUT09)

pwd=U2J2N0FQdFE0Uk5NVDBFOFd4VWdCUT09 Meeting ID: 623 086 7167

Pa

DETAILS

NSRB Quarterly Meeting

MEETING AGENDA

<https://staterecordsboard.nebraska.gov/>

MEETING MATERIALS

<https://staterecordsboard.nebraska.gov/>

NAME

Colleen Byelick Chief Deputy/General
Counsel

EMAIL

colleen.byelick@nebraska.gov

ADDRESS

**1445 K Street
Suite 2300
Lincoln, NE 68509-4608**

AGENCY WEBSITE

<https://staterecordsboard.nebraska.gov/>

NEBRASKA STATE RECORDS BOARD AGENDA

Video Conference
June 17, 2020, 9:00 A.M.

Click Zoom Link:

<https://us02web.zoom.us/j/6230867167?pwd=U2J2N0FQdFE0Uk5NVDBFOFd4VWdCUT09>

Meeting ID: 623 086 7167

Password: 820063

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES
Action Item: Approval of March 4, 2020 meeting minutes.
6. APPROVAL OF FINANCIAL REPORT
Action Item: Approval of March 31, 2020 Cash Fund Balance Report
7. PUBLIC COMMENT
8. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS
(Signed by Chairperson Evnen pursuant to Board authority)
 1. **Non-Action Item:** EGSLA – City of Arapahoe, Village of Doniphan, State Electrical Division, Department of Health and Human Services, Holt County, Commission on Law Enforcement and Criminal Justice, Red Willow County, Secretary of State, and City of Springfield.
 2. **Non-Action Item:** Business Payment Processing – Holt County
 3. **Non-Action Item:** PayPort – City of Arapahoe, Village of Doniphan
 4. **Non-Action Item:** Statement of Work (SOW) – Accountability and Disclosure Commission, Board of Pardons, Chief Information Officer, and Department of Veterans' Affairs.
 - b) REVIEW OF PROJECT STATUS REPORTS.
9. NEBRASKA INTERACTIVE REPORTS
 - a) **Action Item:** Project Priority Report Q1
 - b) General Manager's Report
10. DATE FOR NEXT MEETING
September 2, 2020, 9:00 a.m.
Nebraska State Capitol, Room 1510
11. ADJOURNMENT

Last Up dated 5/26/2020



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of March 4, 2020

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (NSRB) was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on March 4, 2020, in Room 1510 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

Robert B. Evnen, Secretary of State, State Records Administrator and Chairperson;
Lt. Governor Mike Foley, representing the Governor;
Jason Jackson, the Director of Administrative Services
Leslie Donley, representing the Attorney General;
Walter Weir, representing the General Public
Angela Stenger, representing the Media

Absent

Russ Karpisek, representing the Auditor of Public Accounts;
John Murante, State Treasurer
Tony Ojeda, representing the Insurance Industry;

Vacant member positions:

Representative of the Legal Profession
Representative of the Libraries
Representative the Banking Industry

Staff in attendance:

Colleen Byelick, Chief Deputy and General Counsel, Secretary of State
Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. After confirming that a quorum was present, the Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the right of the public seating area.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on February 4, 2020, and on the state's public

The motion carried.

Agenda Item 6.b. APPROVAL OF FINANCIAL REPORT. Ms. Donley moved to approve the December 31, 2019 Cash Fund Balance report. Mr. Foley seconded the motion. There was no further discussion.

Voting For: Evnen Foley Jackson Donley Stenger
Weir

Voting Against: None

Absent: Karpisek Murante Ojeda

The motion carried.

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked the members of the audience if anyone wished to come forward to provide public comment to the Board. No audience member indicated a desire to provide public comment.

Russ Karpisek arrived 9:30 am.

Agenda Item 8. NEW BUSINESS.

Agenda Item 8.a. FIRST AMENDMENT TO PORTAL CONTRACT – CONTENT MANAGEMENT RATE (MEADOWLARK WEBSITES)

The Chairperson provided an overview and background information related to the proposed amendment. The Chairperson indicated the purpose of the amendment is to add a classification to the pricing under the agreement with Nebraska Interactive for content management for meadowlark websites at a rate of \$110/hour. The Chairperson provided that Nebraska Interactive has been developing websites using the meadowlark product since 2016 at an \$80/hour rate. The Chairperson explained that Nebraska Interactive had changed their approach to building websites to an agile methodology and was assigning a group of people to create new websites resulting in faster website implementation. The Chairperson indicated that Nebraska Interactive was requesting that the hourly rate for creating these websites be \$110/hour. Four statements of work related to development of new Meadowlark websites were pending due to this change. The Chairperson explained that he had authority to sign statements of work related to website development but thought this issue should be brought to the Board for discussion due to the change in the hourly rate from \$80 to \$110. Ms. Byelick explained that the Board had previously approved the \$80 rate for website content management services.

Mr. Hoffman explained how the company had gone through the Lean Six Sigma training through the Center for Operational Excellence and that through this training had determined to move to the agile team approach for development. Mr. Hoffman explained that with this transition they invested in training to enhance the skills of their team and had put their creative staff members through training in order to participate in the development of projects. My. Hoffman indicated that the result of these changes were a reduction in project development time from nine to twelve months down to three months. Mr. Hoffman

explained that they are primarily transaction funded and their billing systems are not designed to separate hourly individuals by title and that they looked to charge a flat rate for simplicity purposes.

The Board asked questions about the Meadowlark product and the fee change. Mr. Foley asked why this rate wasn't proposed when the contract was negotiated last year. Mr. Foley also asked about the revenue impact of this change. Mr. Hoffman indicated there would not be a significant revenue impact. Mr. Hoffman indicated that they did not believe it was a change to the structure of the fees as there was a \$110 development rate in the contract.

Mr. Weir moved to approve Agenda Item 8a. Ms. Donley seconded the motion. Mr. Jackson indicated some concern that the rates were negotiated in good faith less than a year ago but indicated that those concerns would be mitigated if the Board could review the rate after a year's time to validate that the change in methodology for delivering the service resulted in actual cost reductions to the State. After further discussion, Mr. Jackson moved to amend the existing motion to include that the proposed rate will be in effect for a period of one year from the date of adoption subject to renewal at the discretion of the Board. The motion was seconded by Ms. Donley.

There was discussion regarding how the Board would evaluate the rate. The Chairperson explained the vote will be on the amendment to the underlying motion, the amendment is that this rate would be effective for one year and subject to the Board's review.

Voting For: Evnen Karpisek Jackson Donley Stenger
Weir

Voting Against: Foley

Absent: Murante Ojeda

The motion carried.

The Chairperson then explained that the Board would now vote on the underlying motion as amended, that underlying motion is to adopt the first amendment to the contract for services set forth in Agenda Item 8a with the amendment that item 11, content management Meadowlark websites rate will be effective for one year from the date of adoption of the motion subject to the review of the Board.

Voting For: Evnen Karpisek Jackson Donley Stenger
Weir

Voting Against: Foley

Absent: Murante Ojeda

The motion carried.

Agenda Item 9. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 9.a. REVIEW OF AGREEMENTS. Ms. Byelick reported to the Board non-action items that had been signed by the Chairperson pursuant to Board authority since the last meeting.

Agenda Item 9.a.1. Ms. Byelick reported that the following Electronic Government Service Level Agreements had been signed by the Chairperson pursuant to Board authority: City of Benkelman, Buffalo County, City of Dakota City, Village of Guide Rock, City of Harvard, City of Indianola, Village of Litchfield, Pawnee County Rural Water District 1, Phelps County, City of Scribner, City of Tecumseh, Upper Big Blue NRD, and City of Wakefield.

Agenda Item 9.a.2. Ms. Byelick reported that the following Addenda regarding citizen payment processing services had been signed by the Chairperson pursuant to Board authority: City of Dakota City, City of Harvard, City of Indianola, Lower Platte North NRD, Pawnee County Rural Water District, Sarpy County, City of Tecumseh, Department of Transportation, Upper Big Blue NRD, and City of Wakefield.

Agenda Item 9.a.3. Ms. Byelick reported that the following Addenda regarding PayPort services had been signed by the Chairperson pursuant to Board authority: City of Benkelman, Buffalo County, Village of Guide Rock, Village of Litchfield, City of Scribner, Supreme Court, and City of Tecumseh.

Agenda Item 9.a.4. Ms. Byelick reported that amendments to statements of work had been signed by the Chairperson pursuant to Board authority for the Department of Revenue and the Secretary of State, and a new statement of work had been signed for the State Patrol.

Agenda Item 9.a.5. Ms. Byelick reported that Addendum 17 for the Supreme Court for a court record index had been signed by the Chairperson of the Board.

Agenda Item 9.b. Review of Project Status Report: Ms. Byelick presented the Project Status Report. Ms. Byelick indicated that all agencies with outstanding projects open at the end of the third and fourth quarter were contacted and asked to provide feedback regarding their projects with Nebraska Interactive. Ms. Byelick summarized the feedback that was received from the various state agency partners. Ms. Byelick indicated that the Brand Committee had provided some concerns related to two projects currently in progress with Nebraska Interactive.

In response to questions regarding the DMV fleet vehicle licensing service addendum that was adopted at the last meeting, Ms. Byelick distributed additional information from Rhonda Lahm, Director for the Department of Motor Vehicles regarding potential cost savings related to the service.

Agenda Item 10. NEBRASKA INTERACTIVE REPORTS.

Agenda Item 10.a. Project Priority Report Q3 and Agenda Item 10.b. Project Priority Report Q4: Mr. Hoffman presented the third quarter and fourth quarter project priority reports. Ms. Stenger moved to approve the third quarter and fourth quarter Project Priority Reports, which was seconded by Mr. Weir. There was no further discussion.

Voting For:	Evnen	Foley	Karpisek	Jackson	Donley
	Stenger	Weir			
Voting Against:	None				

Absent: Murante Ojeda

The motion carried.

Agenda Item 10.c. General Manager’s Report: Mr. Hoffman provided an overview of the General Manager’s Report for the third and fourth quarter. Jess Evers, Senior Portfolio Manager for Nebraska Interactive, provided additional information regarding delays related to the Brand Committee projects. The Chairperson asked that Nebraska Interactive to provide an update at the next meeting on the Brand Committee.

Agenda Item 12. DATE FOR NEXT MEETING. The Chairperson announced the next NSRB meeting will be held on June 3, 2020, at 9:00 a.m., in Room 1510 of the State Capitol.

Agenda Item 13. ADJOURNMENT. The Chairperson declared the meeting adjourned at 10:43 a.m.

Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

Date

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures & Transfers
January 1, 2020 through March 31, 2020
 With comparative figures for January 1, 2019 through March 31, 2019
FY 19-20

	<u>Jan 2020</u>	<u>Prior Year Jan 2019</u>	<u>Feb 2020</u>	<u>Prior Year Feb 2019</u>	<u>Mar 2020</u>	<u>Prior Year Mar 2019</u>	<u>Year to Date FY 19-20</u>	<u>Year to Date FY 18-19</u>
Revenues:								
Sale of Subscriber Services	\$956,276.16	\$744,311.64	\$1,218,084.55	\$857,427.15	\$1,125,299.35	\$1,007,000.14	\$9,494,967.52	\$7,383,153.30
General Business Fees	\$67.00	\$54.00	\$25.00	\$69.00	\$47.00	\$42.00	\$463.00	\$465.29
Driver Records	\$845.33	\$547.00	\$331.00	\$361.00	\$565.00	\$283.00	\$4,464.33	\$3,753.00
Investment Income	\$2,801.50	\$2,150.96	\$2,802.79	\$2,008.95	\$2,895.26	\$2,017.17	\$20,603.31	\$16,106.96
Total	\$959,989.99	\$747,063.60	\$1,221,243.34	\$859,866.10	\$1,128,806.61	\$1,009,342.31	\$9,520,498.16	\$7,403,478.55
Expenditures:								
State Agency Transfers	\$656,531.64	\$492,061.50	\$866,808.98	\$563,931.57	\$784,785.50	\$699,570.06	\$6,542,977.32	\$4,815,862.65
NIC	\$200,857.28	\$205,605.10	\$236,555.04	\$237,985.31	\$220,604.77	\$257,674.39	\$1,991,323.66	\$2,127,193.05
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$11,348.53	\$9,492.39	\$11,348.56	\$9,492.42	\$11,348.72	\$9,492.61	\$126,240.66	\$85,837.59
Misc. Expense	\$954.62	\$764.54	\$913.06	\$522.37	\$899.93	\$1,038.64	\$11,860.94	\$6,020.38
Total	\$869,692.07	\$707,923.53	\$1,115,625.64	\$811,931.67	\$1,017,638.92	\$967,775.70	\$8,672,402.58	\$7,034,913.67
Net Increase (Decrease)	\$90,297.92	\$39,140.07	\$105,617.70	\$47,934.43	\$111,167.69	\$41,566.61	\$848,095.58	\$368,564.88
Transfers Out*	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$58,294.00)	(\$510,000.00)
Fund Balance	\$1,420,017.47	\$868,656.49	\$1,525,635.17	\$916,590.92	\$1,636,802.86	\$958,157.53	\$1,636,802.86	\$958,157.53
Fund Balance-Local Agency	\$539.41	\$526.53	\$540.42	\$527.60	\$541.43	\$528.66	\$541.43	\$528.66
Records Management Cash Fund Balance	\$1,420,556.88	\$869,183.02	\$1,526,175.59	\$917,118.52	\$1,637,344.29	\$958,686.19	\$1,637,344.29	\$958,686.19

*LB294 (2019) required \$58,294 be transferred from the Records Management Cash Fund to the Secretary of State Administration Cash Fund on or before June 30, 2020. The transfer was made on July 15, 2019.

Summary List
Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

<u>New EGSLA</u>	<u>NSRB Chairman Signature</u>
Arapahoe, City of	05/19/2020
Doniphan, Village of	05/15/2020
Electrical Division	05/15/2020
Health & Human Services	05/15/2020
Holt County	05/15/2020
Law Enforcement & Criminal Justice	05/15/2020
Red Willow County	05/15/2020
Secretary of State	05/15/2020
Springfield, City of	05/15/2020

**Electronic Government Service Level Agreement
with
City of Arapahoe**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Arapahoe, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of

an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER'S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: City of Arapahoe, Mayor
P.O. Box 235
Arapahoe, 68922
Phone: 308-962-5405
Email: arapcity@atcjet.net

Mailing Address: Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. SWIPE HARDWARE PROVISION AND SUPPORT
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and

- whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. **PAYMENT OF FEES** – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
- i. **Credit Card and Electronic Check Payments through State-Selected Processor** – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer

and disbursed from the State's distributive account to the Contractor within three (3) business days.

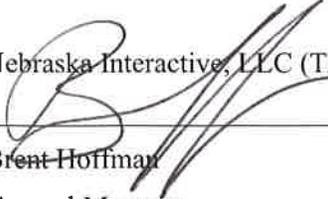
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
 - vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

15. **EXISTING SERVICES** – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. **ENTIRE AGREEMENT** – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. **GOVERNING LAW** –The laws and statutes of the State of Nebraska shall govern this Agreement
18. **SEVERABILITY** – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. **ORDER OF PRECEDENCE** – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. **APPLICATION ENGINE TERMS** – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. **GOV2GO TERMS** – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
 - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.

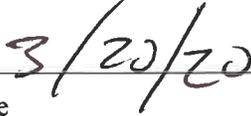
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)

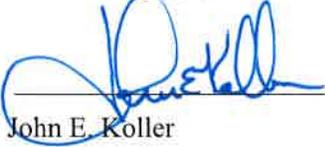


Brent Hoffman
General Manager



Date

City of Arapahoe



John E. Koller
Mayor



Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson



Date

**Electronic Government Service Level Agreement
with
Village of Doniphan**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Doniphan, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Village of Doniphan, Board Chairperson P.O. Box 189 Doniphan, 68832
Phone:	402-845-6609
Email:	doniphan@hamilton.net
[Optional] Fax:	

Mailing Address:	Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

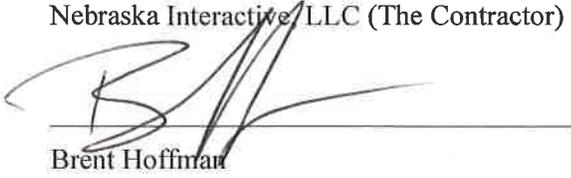
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on

the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive/LLC (The Contractor)



Brent Hoffman
General Manager

2/26/20
Date

Village of Doniphan



Jay D. Haile
Board Chairperson

2/19/2020
Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson

5/15/2020
Date

RECEIVED
MAR 9 2020

**Electronic Government Service Level Agreement
with
Nebraska State Electrical Division**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Nebraska State Electrical Division, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Nebraska State Electrical Division, Executive Director 1220 Lincoln Mall, Suite 125 Lincoln, 68508
Phone:	402-471-3550
Email:	SED.OfficeStaff@nebraska.gov
[Optional] Fax:	402-471-4297

Mailing Address:	Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the

Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on

the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

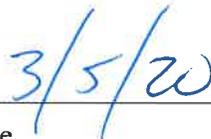
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman
General Manager

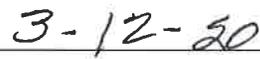


Date

Nebraska State Electrical Division



Kevin Booker
Executive Director



Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson



Date

**Electronic Government Service Level Agreement
with
Department of Health and Human Services**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Department of Health and Human Services, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER'S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Department of Health and Human Services, Chief Executive Officer
301 Centennial Mall South
Lincoln, NE 68509

Phone: 402-471-3121

Email: Dannette.Smith@nebraska.gov

Mailing Address: Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –
 - a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this

Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
9. **TERM OF AGREEMENT** – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
10. **RELATIONSHIP OF PARTIES** – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
11. **CHANGES, MODIFICATIONS OR AMENDMENTS** – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
12. **MARKETING** – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.
13. **EXHIBIT SPACE** – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
14. **ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)**
 - a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
 - b. **SWIPE HARDWARE PROVISION AND SUPPORT**
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
 - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the

Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. **PAYMENT OF FEES** – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. **Credit Card and Electronic Check Payments through State-Selected Processor** – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
 - ii. **Credit Card and Electronic Check Payments through the Contractor-Selected Processor** – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. **Return or Chargeback** – If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.

- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
 - vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
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the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

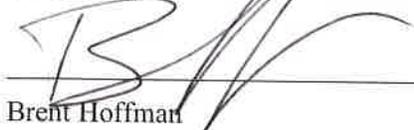
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.

- a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly

connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman Date 2/26/20

General Manager

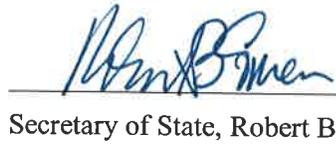
Department of Health and Human Services



Dannette R. Smith Date 3/5/20

Chief Executive Officer

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen Date 5/19/2020

Chairperson

**Electronic Government Service Level Agreement
with
Holt County**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Holt County, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include,

but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER'S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Holt County, Board of Supervisors Chairman
204 N. 4th Street
O'Neill, NE 68763
Phone: 402-336-1762
Email: hcrd3888@gmail.com

Mailing Address: Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. SWIPE HARDWARE PROVISION AND SUPPORT
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to

installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.

- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. **PAYMENT OF FEES** – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
- i. **Credit Card and Electronic Check Payments through State-Selected Processor** – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
 - ii. **Credit Card and Electronic Check Payments through the Contractor-Selected Processor** – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days.

of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.

- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

- 15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and

the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.

19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An addendum to this Agreement
- d. This Agreement

20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

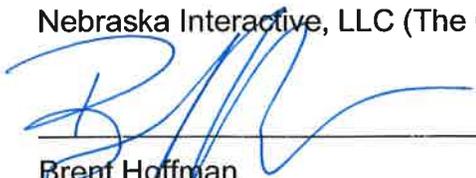
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.

- a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman
General Manager

3/5/20

Date

Holt County



William Tielke
Board of Supervisors Chairman

2/28/2020

Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson



Date

**Electronic Government Service Level Agreement
with
Nebraska Commission on Law Enforcement and Criminal Justice**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Nebraska Commission on Law Enforcement and Criminal Justice, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER'S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Nebraska Commission on Law Enforcement and Criminal Justice, Executive Director
301 Centennial Mall South PO Box 94946
Lincoln, 68509
Phone: (402) 471-2194
Email: don.arp@nebraska.gov
[Optional] Fax: (402) 471-2837

Mailing Address: Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board

Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank

account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.

- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
 - vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service

shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman
General Manager

2/26/20
Date

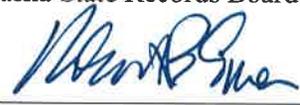
Nebraska Commission on Law Enforcement and Criminal Justice



Don Arp
Executive Director

3-3-2020
Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson

5/15/2020
Date

**Electronic Government Service Level Agreement
with
Red Willow County**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Red Willow County, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Red Willow County, Chairman 502 Norris Avenue McCook, 69001
Phone:	308-345-1552
Email:	glerk@redwillow.nacone.org

Mailing Address:	Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on

the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

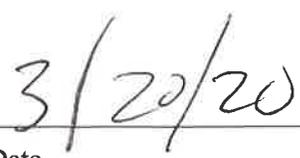
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman
General Manager



Date

Red Willow County



Earl McNutt
Chairman



Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson



Date

**Electronic Government Service Level Agreement
with
Secretary of State**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Secretary of State, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Secretary of State, Chief Deputy/General Counsel State Capitol, Suite 2300 P.O. Box 94608 Lincoln, 68509-4608
Phone:	402-471-2554
Email:	sos.info@nebraska.gov
[Optional] Fax:	402-471-3237

Mailing Address:	Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to

accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

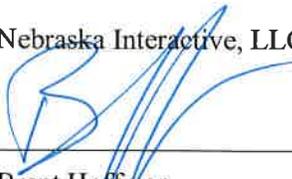
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on

the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

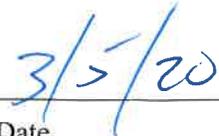
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman
General Manager



Date

Secretary of State



Colleen Byelick
Chief Deputy/General Counsel



Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson



Date

**Electronic Government Service Level Agreement
with
City of Springfield**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Springfield, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited

to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER'S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section LKK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: City of Springfield, Mayor
P.O. Box 189
170 North 3rd Street
Springfield, 68059
Phone: 402-253-2204
Email: Kathleen@springfieldne.org

Mailing Address: Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.

- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
 - vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service

shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

15. **EXISTING SERVICES** – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. **ENTIRE AGREEMENT** – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. **GOVERNING LAW** – The laws and statutes of the State of Nebraska shall govern this Agreement
18. **SEVERABILITY** – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. **ORDER OF PRECEDENCE** – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. **APPLICATION ENGINE TERMS** – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. **GOV2GO TERMS** – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)

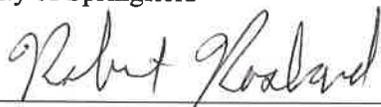


Brent Hoffman
General Manager

3/5/20

Date

City of Springfield



Robert Roseland
Mayor

2/26/2020

Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson

5/15/2020

Date

**Addendum One to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Holt County, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC (the Contractor), the Nebraska State Records Board (NSRB), and Holt County, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Business Payment Processing for Holt County

Revenue Type: Instant Access

Implementation: 2019

Service	Holt County Fee	Contractor Portal Fee	NSRB Share
Business Payment Processing Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	20% of Portal Fee
Business Payment Processing Credit Card	Full statutory/assessed fee charged by Partner	\$3.00 + 3%	20% of Portal Fee
Business Payment Processing PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases XX swipe devices of make/model
- Partner purchases XX swipe devices of make/model
- Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

By: 
General Manager – Brent Hoffman
Nebraska Interactive, LLC

Date: 2/24/20

By: 
Board of Supervisors Chairman - William Tielke
Holt County

Date: 1/30/2020

By: 
Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board

Date: 5/15/2020

State & Local List
PayPort (Pin Debit) Payments Addenda

Nebraska Interactive LLC submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort (Pin Debit) Payment online application provided by Nebraska Interactive LLC, and use the approved template. No action necessary.

New PayPort Addenda

NSRB Chairman
Signature

Arapahoe, City of	Addendum 1	(REVISED)	05/19/2020
Doniphan, Village of	Addendum 1		05/19/2020

Summary
Nebraska State & Local Government
Blanket Addendum

Project: PayPort

This addendum covers all fees related to the collection of fees for PayPort.

Current Process:

PayPort is a service that was developed and has been in use by state and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

Project Overview/Proposal:

New users since the last meeting include:

- Arapahoe, City of
- Doniphan, Village of

Market Potential/Target Audience:

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

Information on what the fee presented is based upon:

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities and motor vehicle titles.

Expected rate of return over a period of time:

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

**REVISED Addendum One to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
City of Arapahoe, and the
Nebraska State Records Board**

This REVISED Addendum One supersedes and replaces the prior Addendum One, between the Contractor, NSRB, and the City of Arapahoe. REVISED Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC (the Contractor), the Nebraska State Records Board (NSRB), and City of Arapahoe, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein. This REVISED Addendum One supersedes and replaces the prior Addendum One, between the Contractor, NSRB, and the City of Arapahoe.

Project: Payport for City of Arapahoe

Revenue Type: Instant Access

Implementation: 2019

Service	City of Arapahoe Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$ 1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

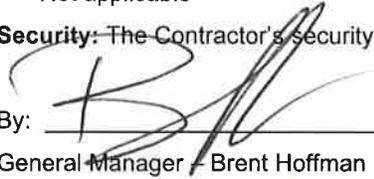
Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- The Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

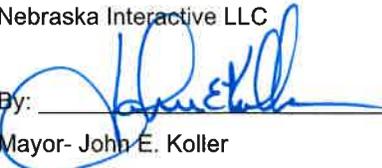
[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases swipe devices of
- Partner purchases 1 swipe devices of First Data FD-40
- Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

By: 
General Manager - Brent Hoffman
Nebraska Interactive LLC

Date: 3/20/20

By: 
Mayor- John E. Koller
City of Arapahoe

Date: 2/4/2020

By: 
Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board

Date: 5/19/2020

**Addendum One to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Village of Doniphan, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC (the Contractor), the Nebraska State Records Board (NSRB), and Village of Doniphan, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Village of Doniphan

Revenue Type: Instant Access

Implementation: 2020

Service	Village of Doniphan Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

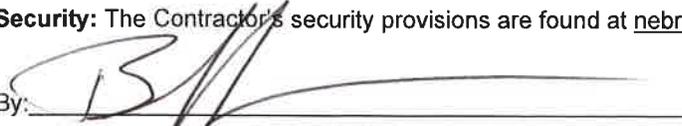
Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

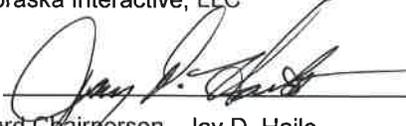
[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases One swipe devices of First Data FD-40 Clover
- Partner purchases swipe devices of
- Not applicable

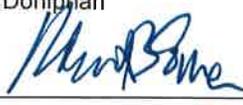
Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

By: 
General Manager – Brent Hoffman
Nebraska Interactive, LLC

Date: 2/26/20

By: 
Board Chairperson - Jay D. Haile
Village of Doniphan

Date: 2/19/2020

By: 
Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board

Date: 5/15/2020

**Nebraska Accountability and Disclosure Commission
Statement of Work 200038-6**

NADC Website Redesign PiD595

Nebraska Accountability and Disclosure Commission

Contractor: Nebraska Interactive, LLC
Project Manager: Not Assigned
Date: 7/27/2019

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract 69584-04 between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC ("the Master Contract") and is subordinate to and subject to all terms and conditions therein.

1 Introduction

Nebraska Accountability and Disclosure Commission (NADC) manages the current website, <http://www.nadc.nebraska.gov/index.html> using Dreamweaver. NADC is interested in a new web design, as well as, an intuitive, responsive and web based user interface to manage content.

Executive Sponsor

Executive Director, Frank Daly, Jr.

Email: frank.daley@nebraska.gov

Project Manager

Administrative Assistant, Serena Dunn

Email: serena.dunn@nebraska.gov

Phone: 402-471-2522

Billing Contact

Administrative Assistant, Serena Dunn

Email: serena.dunn@nebraska.gov

Phone: 402-471-2522

2 Project Overview

2.1 Objectives

The Contractor will build a fully responsive, 508 compliant, redesigned website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

- The Contractor will migrate agreed upon Partner content in Meadowlark.
- The Contractor will provide a fully responsive solution.
- The Partner's Meadowlark site may include any of the following features:
 - Custom website permissions to allow website managers varying roles
 - Built-in calendar
 - Press release feed and built-in archive
 - Easy to use WYSIWYG site editor
 - Simple file and image upload tools
 - Gallery and/or slider
 - Google Translate to translate text on website

- Monthly Google Analytics Reports
- Broken link report
- The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.
- The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.
- The Partner will provide the Contractor with the content for the website.
- The Partner will review the overall status of the project as the Contractor adds content to the site.
- The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.
- The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.
- The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

- The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.
- If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.
- The Partner will not be able to create their own custom module for the website.
- The Partner will not install or update Drupal modules on the website.
- The development or redesign of online services/applications, to include but not limited to
 - <http://www.nadc.nebraska.gov/ccdb/search.cgi>
 - <https://www.nebraska.gov/nadc/index.cgi>
 - <https://www.nebraska.gov/nadc/admin/>
 - <http://www.nadc.state.ne.us/app/>
 - https://www.nebraska.gov/nadc_filing/index.cgi
 - http://www.nadc.nebraska.gov/lobbyist_search/index.cgi

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** – The required security information to access the application
- 2.3.4 **User** – Any member of the general public
- 2.3.5 **Data Store** – An organized collection of information
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements
- 2.4.4 Partner will provide the Contractor with content; language and text
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours
- 2.4.6 Partner will assistance with testing for business requirements
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 1. Education on latest web protocol items, such as accessibility compliance, web usability standards
 - 2. Marketing assistance for agency services
 - 3. Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment
 - 4. 24 hours a day, 7 days a week technical support
 - 5. Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support
- 2.4.11 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.11 This Statement of Work is an overall project hour estimate.
- 2.4.12 NADC will have the ability to and be responsible for user management
- 2.4.13 NI will be responsible for admin management

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Development of the home page and design
- 2.6.2 Development of subsequent pages

2.6.3 Migration of page content

2.6.4 Website Go Live

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Manager agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Accountability and Disclosure Commission,
Executive Director

1225 L Street #400

P.O. Box 95086

Lincoln, NE 68509

Email: frank.daley@nebraska.gov

Phone: 402-471-2522

Mailing Address: General Manager/Contractor

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Manager may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be

affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

The estimate includes reorganizing/consolidating the opinion web pages by 50% or less, as well as restructuring the active committee members to a minimum of pages that allow for intuitive search/location capability.

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1) Webpages to migrate: 150	90 hours	\$110.00 (Initial Contract Period)	\$9,900 One-time fee
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,980 /year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	Per Request	\$110/hour billed by the quarter hour

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.4 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment on a monthly basis, in accordance with Section I.DD. of the Master Contract. The Partner shall pay invoices within 30

days, and otherwise in accordance with Section I.EE of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC., (The Contractor)



Brent Hoffman, General Manager

1/8/20
Date

Nebraska Accountability and Disclosure Commission



Frank Daly, Jr., Executive Director

12-27-19
Date

Nebraska State Records Board (NSRB)



Secretary of State Robert Evnen, Chairperson

3/6/2020
Date

**Nebraska Board of Pardons
Statement of Work 200114-1**

Pardons Board Website PiD522

Nebraska Board of Pardons

Contractor: Nebraska Interactive, LLC
Project Manager: Not Assigned
Date: 6/20/2019

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract 69584-04 between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC ("the Master Contract") and is subordinate to and subject to all terms and conditions therein.

1 Introduction

The Board of Pardons has requested the Contractor redevelop their website due to the fact that it is antiquated, not supported and not responsive. The Board recently launched a new website for the Board of Parole, <https://parole.nebraska.gov/> and is interested in a similar enhancement and features.

Executive Sponsor

Don Arp, Executive Director

Email: Don.Arp@Nebraska.gov

Phone: 402-471-3847

Billing Contact

Tammy Daniel, Business Manager

Email: NBOPInvoices@nebraska.gov

2 Project Overview

2.1 Objectives

The Contractor will build a fully responsive, 508 compliant, redesigned website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

- The Contractor will migrate agreed upon Partner content in Meadowlark.
- The Contractor will provide a fully responsive solution.
- The Partner's Meadowlark site may include any of the following features:
 - Custom website permissions to allow website managers varying roles
 - Built-in calendar
 - Press release feed and built-in archive
 - Easy to use WYSIWYG site editor
 - Simple file and image upload tools
 - Gallery and/or slider
 - Google Translate to translate text on website
 - Monthly Google Analytics Reports
 - Broken link report
- The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.
- The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.

- The Partner will provide Nebraska Interactive with the content for the website.
- The Partner will review the overall status of the project as Nebraska Interactive adds content to the site.
- The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.
- The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.
- The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

- The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.
- If the Partner requests Nebraska Interactive to make any website changes after the launch of the new website, The Contractor will bill the Partner for the time spent.
- The Partner will not be able to create their own custom module for the website.
- The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** – The required security information to access the application
- 2.3.4 **User** – Any member of the general public
- 2.3.5 **Data Store** – An organized collection of information
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide Nebraska Interactive with the requirements
- 2.4.4 Partner will provide Nebraska Interactive with content; language and text
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours
- 2.4.6 Partner will assistance with testing for business requirements
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled launch date.

2.4.10 The Contractor will deliver the following:

1. Education on latest web protocol items, such as accessibility compliance, web usability standards
2. Marketing assistance for agency services
3. Secure hosting of service/application within Nebraska Interactive's Enterprise Technology Services (ETS) environment
4. 24 hours a day, 7 days a week technical support
5. Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support

2.4.11 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.4.12 This Statement of Work is an overall project hour estimate.

2.4.13 Responsibility for user access management will reside with the Board of Pardons

2.4.14 Responsibility for admin access management will reside with the Contractor

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

2.6 Milestones

2.6.1 Development of the home page

2.6.2 Development of subsequent page templates

2.6.3 Development for mobile platforms

2.6.4 Content Migration

2.6.5 Deployment

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska ^{Crime Commission} Board of Pardons, Executive Director
301 Centennial Mall South
PO Box 94946
Lincoln, NE 68509
Email: NE.Pardonsboard@nebraska.gov
Phone: 402-471-2194

Mailing Address: General Manager/Contractor
301 S 13, Suite 301
Lincoln, NE 68508
Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum thereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract

- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	96 hours	\$110.00	<i>(Initial \$7,680 One-time fee Contract Period)</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,536 /year <i>(20% of total time and materials fees paid from row 1 above)</i> Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	Per Request	\$110/hour billed by the quarter hour

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.4 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment on a monthly basis, in accordance with Section I.DD. of the Master Contract. The Partner shall pay invoices within 30 days, and otherwise in accordance with Section I.EE of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

Nebraska Interactive, LLC., (The Contractor)



Brent Hoffman, General Manager

2/14/19
Date

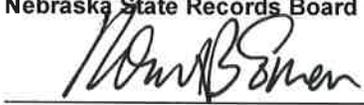
Nebraska Crime Commission DBA Nebraska Board of Pardons, Authorized Signer



Don Arp Jr., Executive Director

6-24-2019
Date

Nebraska State Records Board (NSRB)



Secretary of State Robert Evnen, Chairperson

3/6/2020
Date

**The Office of the Chief Information Officer
Statement of Work 200005-2**

OCIO Website PiD452

The Office of the Chief Information Officer

Contractor: Nebraska Interactive, LLC
Project Manager: Not Assigned
Date: 4/1/2019

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NRSB") and Nebraska Interactive, LLC ("the Contractor") and is subordinate to and subject to all terms and conditions therein.

1 Introduction

The Office of the Chief Information Officer (OCIO) has requested the Contractor to redesign their current website to be a more intuitive to flow and built using a framework that requires little to no training for content management.

Executive Sponsor

James Ohmberger, IT Administrator

Email: James.Ohmberger@nebraska.gov

Phone: 402-471-4348

Project Manager

Holly West, Public Information Officer

Email: holly.west@nebraska.gov

Phone: 402-471-5807

Billing Contact

Rick Becker, NITC Administrative Manager

Email: OCIO.Procurement@nebraska.gov

Phone: 402-471-7984

2 Project Overview

2.1 Objectives

The Contractor will build a fully responsive, 508 compliant, redesigned website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user-friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

- The Contractor will migrate agreed upon Partner content in Meadowlark.
- The Contractor will provide a fully responsive solution.
- The Contractor will provide the Partner with two homepage desktop mockups of the new website.

- The Partner will choose a mockup (allowing for time for the Contractor to make revisions).
- The Contractor will provide the Partner with one homepage mobile mockup from the chosen desktop mockup.
- Once a mockup is approved, the Contractor will begin design and migration of the Partner content.
- The Partner's Meadowlark site may include any of the following features:
 - Custom website permissions to allow website managers varying roles
 - Built-in calendar
 - Press release feed and built-in archive
 - Easy to use WYSIWYG site editor
 - Simple file and image upload tools
 - Gallery and/or slider
 - Google Translate to translate text on website
 - Monthly Google Analytics Reports
 - Broken link report
- The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.
- The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.
- The Partner will provide the Contractor with the content for the website.
- The Partner will review the overall status of the project as the Contractor adds content to the site.
- The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.
- The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.
- The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.
- The Contractor will reduce the available on <http://www.cio.nebraska.gov/> by approximately 188 pages. This includes the following:
 - Removing content and content pages from 2016 and prior. This includes Blog Posts, Awards and News Releases

2.2.2 Exclusions

- The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.
- If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.
- The Partner will not be able to create their own custom module for the website.
- The Partner will not install or update Drupal modules on the website.
- The Contractor will not move or build any existing web applications or databases into the new Meadowlark website

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements

2.4.4 Partner will provide the Contractor with content; language and text

2.4.5 Partner will provide customer support for business-related questions during normal business hours

2.4.6 Partner will assistance with testing for business requirements

2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled launch date.

2.4.10 The Contractor will deliver the following:

1. Education on latest web protocol items, such as accessibility compliance, web usability standards
2. Marketing assistance for agency services
3. Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment
4. 24 hours a day, 7 days a week technical support
5. Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support

2.4.11 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.4.11 This Statement of Work is an overall project hour estimate.

2.4.12 Responsibility for user access management will reside with the CIO

2.4.13 Responsibility for admin access management will reside with the Contractor

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

2.6 Milestones

2.6.1 Development of the home page

2.6.2 Development of subsequent page templates

2.6.3 Development for mobile platforms

2.6.4 Content Migration

2.6.5 Deployment

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: The Office of the Chief Information Officer, IT
 Administrator
 501 South 14th Street

Lincoln, NE 68508

Phone: 402-471-3560

Mailing Address: General Manager/Contractor

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum thereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost	Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	56.25 hours	\$110.00 <i>(Initial Contract Period)</i>	\$6,187.50	<i>One-time fee</i>
Annual Maintenance	N/A	N/A	\$1,237.50 /year <i>(20% of total time and materials fees paid from row 1 above)</i>	Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	Per Request	\$110/hour	billed by the quarter hour

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.4 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment on a monthly basis, in accordance with Section I.DD. of the Master Contract. The Partner shall pay invoices within 30 days, and otherwise in accordance with Section I.EE of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment,

including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC., (The Contractor)

Carmen Easley
Carmen Easley, Director of Operations

4-29-19
Date

The Office of the Chief Information Officer, Authorized Party

James W. Ohmberger
James Ohmberger, IT Administrator

5-24-19
Date

Nebraska State Records Board (NSRB)

Robert Evnen
Secretary of State Robert Evnen, Chairperson

3/6/2020
Date

**Nebraska Department of Veterans' Affairs
Statement of Work 200091-2**

**NDVA Website
Integrations, AI & Employment Build (PiD643)**

Nebraska Department of Veterans' Affairs

Contractor: Nebraska Interactive, LLC

Product Owner: Chelsey Pounds

Date: 12/9/2019

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract 69584-04 between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC ("the Master Contract") and is subordinate to and subject to all terms and conditions therein.

1 Introduction

The Nebraska Department of Veterans' Affairs (NDVA) has requested Nebraska Interactive (NI) to redesign the home page and templates of the current NDVA website. As well as, build a new section for employment. The goal will be to enhance the current platform to a more intuitive, one-click design, easy to find website considering new technologies and leverage existing plug-ins or open APIs that can be integrated. This will allow the NDVA to provide a more seamless interaction and robust site for their constituents.

Executive Sponsor

John Hilgert, Director

Email: John.Hilgert@nebraska.gov

Phone: ndva@nebraska.gov

Project Manager

Holden Armstrong, Communications Director

Email: Holden.Armstrong@nebraska.gov

Phone: 402-471-2477

Billing Contact

John McNally, Deputy Director

Email: john.s.mcnally@nebraska.gov

Phone: 402-471-2458

2 Project Overview

2.1 Objectives

The Contractor will ensure a fully responsive, 508 compliant, redesigned website and additional pages for the Partner.

2.2 Scope

Level of Effort*	Scope Item	Description
21	User Story - Add Command Center	This is a new page for news. <ul style="list-style-type: none"> • NDVA News section for us to upload articles in, similar to blog post style • NDVA in the News – module for posting links from news outlets like NTV, NET, 1011, etc. • RSS feeds and social media feeds • What about dropping our event section into here? A module like the Events box on the current home page, also with a link to the calendar. - This would include press releases.

Level of Effort*	Scope Item	Description
		https://www.va.gov/RSS/ probably MyHealtheVet and Office of Public and Intergovernmental Affairs feed.
8	User Story - Add searchable page for CVSO	We want it to be user-friendly, searchable, and possibly filterable. OR CVSO listing that VA likes: https://va.alabama.gov/serviceofficer/build frame, but need to train new POC Madeline on how to manage and update - Madeline to train add" content itself A few others VA likes Alabama https://va.alabama.gov/serviceofficer/ and Missouri https://mvc.dps.mo.gov/service/serviceofficer/ https://electrical.nebraska.gov/state-electrical-inspectors"
5	User Story - As a user, I would like a clean-cut, easy to understand navigation bar	
89	User Story - Implement Chatbot	
13	User Story - GUI FAQ	VA liked the DMV FAQ page https://dmv.nebraska.gov/help/index
21	User Story - "I am a veteran of ___ conflict" feature	https://veterans.ny.gov/ . It's just below the purple navigation bar. Madeline and I are going to be working with McNally and Phil to gather info on benefits specific to different conflicts, but I wanted to share this functionality we would like to have on the site down the road.
13	User Story - Embed ONET Search	
21	User Story - Employment job Search	Employment job opportunity APIs - NDOL (NEworks) vs Indeed
13	User Story - Employment Index Page	Include Night vision Feature Sub-story/consideration: Chatbot integration with this page
13	User Story - Statewide Resources by Health Region	plan is to have a clickable map based on the 6 health regions; possible search and filter piece based on services requested/inquired (pointed for both)
42	Scope Refinement	

2.2.1 Inclusions

- The Contractor will provide a fully responsive solution.

- The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize
- The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds
- The Partner will provide the Contractor with the content
- The Partner will review the overall status of the project as the Contractor adds content to the site.
- The Contractor will complete quality assurance testing before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.
- The Contractor will provide an hour of training to the Partner staff members that will be managing before launching the new website.
- The Contractor will work with the Partner to schedule a launch date and time

2.2.2 Exclusions

- The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.
- If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.
- The Partner will not be able to create their own custom module for the website.
- The Partner will not install or update Drupal modules on the website.
- Full integration with Geographic Solutions
- The Contractor will not move or build any existing web applications or databases. This includes the following applications:
 - VA County Documents Submission https://nws-stage.nebraska.egov.com/forms/va/county_submission_confidential_documents
 - VA Registry https://www.nebraska.gov/va_registry/index.cgi

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** – The required security information to access the application
- 2.3.4 **User** – Any member of the general public
- 2.3.5 **Data Store** – An organized collection of information
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes

- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements
- 2.4.4 Partner will provide the Contractor with content; language and text
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours
- 2.4.6 Partner will assist with testing for business requirements
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 1. Education on latest web protocol items, such as accessibility compliance, web usability standards
 - 2. Marketing assistance for agency services
 - 3. Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment
 - 4. 24 hours a day, 7 days a week technical support
 - 5. Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support
- 2.4.11 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.11 This Statement of Work is an overall project hour estimate.
- 2.4.12 Responsibility for user access management will be managed in Meadlowlark by the admins
- 2.4.13 Responsibility for admin access management will be managed in Meadlowlark by Nebraska Interactive

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Planning
- 2.6.2 Employment Section
- 2.6.3 Home Page and Resdesign

- 2.6.4 Search APIs
- 2.6.5 Statewide Resources
- 2.6.6 GUI Frequently Asked Questions
- 2.6.7 Chat bot
- 2.6.8 Statewide Resources
- 2.6.9 Go Live

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Manager agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Veterans' Affairs, Director
301 Centennial Mall South, 4th Floor
PO Box 95083
Lincoln, NE, 68509
Email: ndva@nebraska.gov
Phone: 402-471-2458

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Manager may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Development & Project Management	740 hours	\$110.00 (<i>Initial Contract Period</i>)	\$81,400.00 <i>One-time fee</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$16,280.00/year (<i>20% of total time and materials fees paid from row 1 above</i>) Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	Per Request	\$110/hour billed by the quarter hour

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.4 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment on a monthly basis, in accordance with Section

I.DD. of the Master Contract. The Partner shall pay invoices within 30 days, and otherwise in accordance with Section I.EE of the Master Contract.

5.3 Annual Maintenance Charge

- ☑ In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
☐ No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC., (The Contractor)

[Signature]
Brent Hoffman, General Manager

1/16/20
Date

Veterans' Affairs

[Signature]
John Hilgert, Director

1/15/2020
Date

Nebraska State Records Board (NSRB)

[Signature]
Secretary of State Robert Evnen, Chairperson

3/6/2020
Date

PROJECT STATUS REVIEW
Q1 2020
 (June 3, 2020)

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Agriculture	Semi/Annual Reporting Modify Trans	2/8/2019	5/19/2020	9
1. What is the project?				
2. What is the status of the project				
3. Is there any delay?				
4. Will it be launched within the next 90 days?				
Linda Taylor Called: Emailed: 5/11/2020 –5/19/2020 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Brand Committee	Sale Barn Tally Report CT	10/8/2019	1/15/2020	16
1. What is the project?	"Canned" report that is our monthly summary report for all sale barns, packing plants and production sales. It also included the ability to add some historical numbers to complete reporting to the start of the fiscal year for complete data on sales.			
2. What is the status of the project	Completed and deployed			
3. Is there any delay?	There were delays in the beginning, but there was improvement later on in the project.			
4. Will it be launched within the next 90 days?	Deployed on May 13 th .			
Danna Schwenk Called: Emailed: 5/8/2020-5/19/2020 Response: 5/19/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Brand Committee	Administrative Enhancement Packing Plants	10/15/2019	2/26/2020	32
1. What is the project?	This is the next major milestone of Packing Plant inspection. This will include allowing inspectors to use the ipads in Lockers and packing plants, create end of day, week, month tally reports, better handle holds and clearances of those holds. Submission of accompanying documentation.			
2. What is the status of the project	Completed and will be deployed on May 20.			
3. Is there any delay?	There were delays in the beginning, but there was improvement later on in the project. Yes			
4. Will it be launched within the next 90 days?	Will deploy May 20 th .			
Danna Schwenk Called: Emailed: 5/8/2020-5/19/2020 Response: 5/19/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Courts Administrative Office	AOC Trial Court eFiling Action/Order Data Load	06/05/19	04/07/20	20
1. What is the project?	The current eFiling system uses lists of court documents, pleadings, or “actions” and orders that are built into the application, and which are separate from the actions/orders tables within the JUSTICE program. This is not only a duplication of work across systems, but can lead to differences between the two. This project involves modifications to both the eFiling and the JUSTICE system to facilitate integration of the JUSTICE tables as the source of actions and orders data for the eFiling system. The result will be better alignment, and less long-term maintenance for both Nebraska Interactive and the Judicial Branch, as well as making it easier to bring new case types and documents up on the eFiling system.			
2. What is the status of the project	Final stages of testing			
3. Is there any delay?	No			
4. Will it be launched within the next 90 days?	Yes			
Jennifer Rasmussen Called: Emailed: 5/8/2020 Response: 5/11/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Courts Administrative Office	AOC Trial Court eFiling Automate Statute Data Dump	11/6/2019	07/14/2020	26
1. What is the project?	<p>“Bills of Exception” (BOE) is the terminology used in the Nebraska court system to describe verbatim transcripts created as a part of the appellate process. This project is laying the structure for the eFiling system to accommodate court reporters, and external third parties to submit these transcripts electronically to clerk staff and/or judges. There are a number of policy, process and Supreme Court rule changes that will need to be made before an entirely electronic BOE system can be implemented statewide. Nebraska Interactive is developing an initial product that can be tested, evaluated, and then refined as the rest of what is needed comes together.</p>			
2. What is the status of the project	Just starting development			
3. Is there any delay?	No			
4. Will it be launched within the next 90 days?	No			
Jennifer Rasmussen Called: Emailed: 5/8/2020 Response: 5/11/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Nebraska Motor Vehicles Department	PTP Update Method to REST	03/26/2018	11/19/2019	21
1. What is the project?	Internal for subscribers			
2. What is the status of the project				
3. Is there any delay?				
4. Will it be launched within the next 90 days?				
Called: Emailed: Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Nebraska Department of Motor Vehicles	DLS Voter Reg Text Changes	2/21/2020	04/08/2020	25
1. What is the project?	Text changes related to voter registration on our online screens.			
2. What is the status of the project	Completed.			
3. Is there any delay?	None.			
4. Will it be launched within the next 90 days?	It was launched on the required due date.			
Sara O'Rourke Called: Emailed: 5/21/2020 Response: 5/11/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Nebraska Department of Motor Vehicles	MVR eNotice Gov2Go	2/27/2020	4/22/2020	18
1. What is the project?	Adding motor vehicle registration renewal to the existing Gov2Go app and platform and making required changes to motor vehicle eNotice process.			
2. What is the status of the project	The project is in the testing phase.			
3. Is there any delay?	Minimal delays to accommodate changes required on the DMV back end system.			
4. Will it be launched within the next 90 days?	Yes			
Betty Johnson Called: Emailed: 5/11/2020 – 5/21/20 Response: 5/23/20				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Fire Marshal	Elevator Rewrite to WS Call	5/7/2019	12/27/2019	12
1. What is the project?				
2. What is the status of the project				
3. Is there any delay?				
4. Will it be launched within the next 90 days?				
Christopher Cantrell Called: Emailed: 05/11/2020 – 5/21/20 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Nebraska Department of Insurance	Medical Malpractice Renewals	4/16/2019	07/01/2020	26
1. What is the project?	Medical Malpractice online qualification for the Excess Liability Fund and database.			
2. What is the status of the project	Data migration			
3. Is there any delay?	Yes, the project has sometimes gone more slowly than expected. Also COVID-19 took some team members' time. NOTE: ask where the delay came in – response – Us. NIC has had some personnel turnover and things, but I feel like we are making progress.			
4. Will it be launched within the next 90 days?	That is our hope, but we think 180 days is more realistic.			
Laura Arp Called: Emailed: 5/8/2020 Response: 5/8/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Department of Natural Resources	Water Well Search Contractor/Upload CR	03/20/2019	3/11/2020	12
1. What is the project?	We are enhancing the user interface for water well contractors who register wells online through a Nebraska Interactive, Inc. website. We are making a few changes to reduce the amount of rejected well registrations and we are enabling the users to maintain their own list of license holders for each account.			
2. What is the status of the project	We are working on the data exchange portion between the new UI at NI, Inc. and NeDNR. We are receiving more data than before, so we are accommodating that within our database for groundwater wells.			
3. Is there any delay?	There has been a delay on the importing process using a JSON file sent through the NI, Inc. API. We had to wait for NI, Inc. to finish their coding, so we had a stable JSON file with which to do our coding. There has been some inconsistencies in the JSON file contents for different well records, which we weren't expecting. Scheduling both sets of developers to work through this issue while both sets of developers have multiple ongoing projects has been a challenge. We expect this to be resolved within a couple of weeks, so it is not a major issue. The benefits to our customers far outweigh this slight delay.			
4. Will it be launched within the next 90 days?	I am hoping to launch the new interface by the end of June 2020.			
Mike Thompson Called: Emailed: 5/8/2020 Response: 5/11/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Pardon's Board	Website	12/12/2019	03/25/2020	11
1. What is the project?	New website for Pardons Board			
2. What is the status of the project	Part 1 (New website is completed). Part 2, a new online application, has not been scheduled yet as the app is under review by stakeholders.			
3. Is there any delay?	Some slight delays caused by rate confusion and questions from the former director of the Records Board.			
4. Will it be launched within the next 90 days?	Part 1 is already live. Part 2 is unlikely to be started within the next 30 – 60 days.			
Don Arp Called: Emailed: 05/11/2020 Response: 05/11/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Nebraska State Patrol	CHP File Bound Upgrade CR	09/20/2019	06/15/2020	11
1. What is the project?	Creating a new API connection to FileBound for the CHP applications for renewals, lost/stolen and data changes.			
2. What is the status of the project	In progress.			
3. Is there any delay?	No			
4. Will it be launched within the next 90 days?	Yes			
Jeff Avey Called: Emailed: 5/8/2020 – 5/21/2020 Response: 6/2/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Nebraska State Patrol	Limited Criminal File Bound Upgrade	09/20/2019	06/15/2020	11
1. What is the project?	Creating a new API connection to FileBound for the online Criminal History Receipts and Disseminations.			
2. What is the status of the project	In progress			
3. Is there any delay?	No.			
4. Will it be launched within the next 90 days?	Yes			
Jeff Avey 402-479-4085 Called: Emailed: 5/8/2020 – 5/21/2020 Response: 06/02/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Nebraska State Patrol	Appointment Calendar Integration CR	10/4/2019	02/12/2020	12
1. What is the project?				
2. What is the status of the project	In progress			
3. Is there any delay?	Delay due to additional requirements and work for another vendor			
4. Will it be launched within the next 90 days?	Yes			
Jeff Avey 402-479-4085 Called: Emailed: 5/8/2020 – 5/21/2020 Response: 06/02/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Nebraska Department of Revenue	NDR Tax Payment Plan Phase 2	4/3/2019	04/21/2020	20
1. What is the project?	Payment Plan – Phase II. Phase II provides for additional functionality such as role assignment, reporting, processing business tax agreements, etc.			
2. What is the status of the project	In late December 2018 we implemented the first phase of the project knowing we would have another deployment phase. Phase II requirements are still in development.			
3. Is there any delay?	Yes. The Phase II requirements have presented challenges which have resulted in a delay.			
4. Will it be launched within the next 90 days?	Although I have said this before, I have every bit of confidence Phase II will deploy in the next 90 days.			
Robert Wagner Called: Emailed: 5/8/2020 Response: 5/11/2020 will respond 5/27/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Secretary of State	EFS Original Filings Re-Template	3/19/2019	4/22/2020	15
1. What is the project?	SOS EFS Continuations & Terminations Retemplate			
2. What is the status of the project	This project is complete. It started 3/18/2020 and completed 4/29/2020.			
3. Is there any delay?	This was a small project and no delays experienced. The delay was getting this scheduled and out of the backlog of projects.			
4. Will it be launched within the next 90 days?	The updates launched 4/29/2020.			
Chad Sump Called: Emailed: 5/8/2020 Responded: 5/21/2020				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Veterans' Affairs	Website –Home page design & Employment Build	9/13/19	7/1/2020	21
1. What is the project?	<p>We are adding several additional features and new functionalities to our website, as well as completing a redesign of the look and feel. It initially started with the passing of LB 138 (specifically section 1-5a) which requires us to create a job-search tool for veterans. We expanded that to be the “Nebraska Veterans’ Gateway” with a job search as well as several other employment-focused tools. We have an employment/education “resource expert” that will help veterans navigate the many resources available to them in finding employment, getting additional training, etc. We also have a new military-to-civilian job converter that can convert military job codes to similar jobs in the civilian world. And we are including easy-to-access resources for job tools from the USVA, NDOL, NEworks, Nebraska State Jobs, and our own agency postings.</p> <p>In addition to the new employment tools, we are adding several other new features to the website to better serve veterans and their families, including a clickable map to find your county veteran service officer (replacing a static PDF directory we host now); an expansive news and events page with our press releases, links to news coverage of our agency, RSS and social media feeds from the USVA and other partners, and our upcoming events; an expanded benefits and services section with its own “resource expert” that will guide veterans and family members to the county, state, and federal benefits they are seeking; a collection of mental and behavioral health resources across the state with a clickable map for each health region, and other filters to find specific resources; a live chat feature for people to immediately chat in real-time with accredited veteran service officers (which NE Interactive also helped us implement on our current website to help with limited access to the office due to COVID-19).</p> <p>We wanted to also update the look and feel of the site to coincide with the launch of all our new features. It has been a while since our last update and since it is being upgraded in so many ways it made sense to also update our theme. There are so many new and useful features it really is like an entirely new website. We are extremely excited about this project and can’t wait to debut it. It will definitely put NDVA at the top of state Veterans’ Affairs website rankings.</p>			
2. What is the status of the project	The project is on schedule and going very well. All our ideas have been incorporated so far and things are looking really great. We have had a lot of ambitious ideas, so seeing them become a reality in a relatively short timeframe has been quite impressive.			
3. Is there any delay?	No delays.			
4. Will it be launched within the next 90 days?	Yes, we’re looking at a July 1 launch date, though details of coordinating a formal launch event with press and all that is still TBD. Our announcement should be around that timeframe, though.			
Holden Armstrong Called: Emailed: 05/11/2020 Response: 5/11/2020				

GM Report Project Priority Report Q1 2020



Partner Name	Project Name	Start Date	Target Launch Date	PP Score	End Date
1 NSRB Project Schedule for Completion					
2 Department of Motor Vehicles	DMV PTP Update Method to REST		03/26/18	11/19/19	21
3 State Fire Marshal	SFM Elevator Rewrite to WS Calls		05/07/19	12/27/19	12
4 Nebraska Brand Committee	NBC Sale Barn Tally Report CR		10/08/19	01/15/20	16
5 Nebraska State Patrol	NSP Appt Calendar Integration CR		10/04/19	02/12/20	12
6 Nebraska Brand Committee	NBC Admin Enhancement Packing Plants		10/15/19	02/26/20	32
7 Department of Natural Resources	DNR Water Well Search Contractor/Upload CR		03/20/19	03/11/20	12
8 Pardon Board	Pardons Board Website		12/12/19	03/25/20	11
9 Administrative Office of the Courts	AOC Trial Court eFiling Action/Order Data Load CR		06/05/19	04/07/20	20
10 Department of Motor Vehicles	DMV DLS Voter Reg Text Changes CR		02/21/20	04/08/20	25
11 Nebraska Department of Revenue	NDR Tax Payment Plan Phase 2		04/03/19	04/21/20	20
12 Secretary of State	SOS EFS Continuations & Terminations Retemplate		03/19/19	04/22/20	15
13 Department of Motor Vehicles	DMV MVR eNotice Gov2Go		02/27/20	04/22/20	18
14 Nebraska Department of Agriculture	NDA Semi/Annual Reporting Modify Trans < 1.75		02/08/19	05/19/20	9
15 Nebraska State Patrol	NSP Limited Criminal File Bound Upgrade CR		07/26/19	06/15/20	11
16 Nebraska State Patrol	NSP CHP File Bound Upgrade CR		09/20/19	06/15/20	11
17 Veterans' Affairs	NDVA Website - Home Page Design & Employment Build		09/13/19	07/01/20	21
18 Department of Insurance	DOI Medical Malpractice Renewals		04/16/19	07/01/20	26
19 Administrative Office of the Courts	AOC Trial Court eFiling Automate Statute Data Dump		11/06/19	7/14/2020	26
20 NSRB Project Completion					
21 Governor	Governor Centralized Licensing & Permits Website		05/31/19	01/10/20	21 01/10/20
22 Department of Motor Vehicles	DMV Practice Test New & Changes to Questions		12/05/19	01/01/20	12 01/21/20
23 Nebraska Liquor Control Commission	NLCC License Search - ODL Retail CR		01/02/20	01/01/20	14 01/21/20
24 Administrative Office of the Courts	AOC Trial Court eFiling Attorney Enhancement Pkg I		09/03/19	11/19/19	18 01/22/20
25 Nebraska Department of Agriculture	NDA Farmers Market Add Labels		11/20/19	12/17/19	8 01/23/20
26 City of Springfield	City of Springfield Utility Payment (AE)		11/13/19	02/15/20	30 02/06/20
27 Nebraska State Patrol	NSP MCDV Project Phase 1		10/24/18	02/18/20	27 02/24/20
28 Nebraska State Patrol	NSP MCDV Project Phase 2		05/13/19	02/18/20	18 02/24/20
29 Secretary of State	SOS EFS Original Filings Retemplate		03/19/19	01/29/20	15 02/25/20
30 Workers Compensation Court	WCC eFiling eService to Co-Counsel CR		09/05/19	02/11/20	8 02/26/20
31 Doniphan Village	Village of Doniphan Payport		02/18/20	03/17/20	21 03/09/20
32 Nebraska Department of Agriculture	NDA Food Permit Pass TPE Instance ID		02/08/19	02/11/20	12 03/10/20
33 Board of Public Accountancy	BPA CPA Initial Permit to Practice (AE)		08/30/18	12/27/19	23 03/16/20
34 Nebraska Department of Agriculture	NDA Quarterly Reporting Modify Trans < 1.75		02/26/20	03/24/20	9 03/17/20
35 Administrative Office of the Courts	AOC Mediator Portal Document Upload CR		12/20/19	02/25/20	12 03/24/20
36 NSRB Project Schedule for Completion -	Target Dates Changed or removed past 90 Days				
37 Nebraska State Patrol	NSP Felony Conviction Project Phase 3		09/30/19	3/10/20	26
38	** Target dates highlighted in yellow denote a change from prior Quarter				

General Manager's Report

January – March 2020
Quarter 1

COVID-19 Statement

As the Coronavirus begins to impact our state it will be more critical than ever that government information and services are available to the public. I wanted to reach out to assure you that our team at NI takes our responsibility to support our government partners very seriously, and we have enacted additional measures to both protect the health and safety of our employees and to ensure continued availability and security of the online government services we support.

This commitment extends to the highest level of our parent company, NIC. NIC CEO, Harry Herington, is personally coordinating our COVID-19 response and overseeing the precautions being taken company-wide. Therefore, Nebraska Interactive will recognize his commitment by adopting NIC's Policy change and Recommendations for the following:

- Travel Restriction Policy
- Internal and External Meeting Restrictions
- Personal Travel
- Guidelines for Remaining On-site Employees
- Physical distancing (formerly Social Distancing)

Brent Hoffman

Attachments

- [Google Analytics](#)
- [Statements](#)

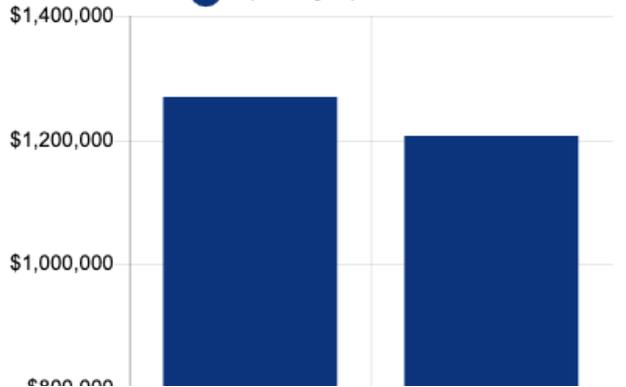
Project Priority Report

Partner Name	Project Name	Start Date	Target Launch Date	PP Score	End Date
NSRB Project Schedule for Completion					
Department of Motor Vehicles	DMV PTP Update Method to REST	03/26/18	11/19/19	21	
State Fire Marshal	SFM Elevator Rewrite to WS Calls	05/07/19	12/27/19	12	
Nebraska Brand Committee	NBC Sale Barn Tally Report CR	10/08/19	01/15/20	16	
Nebraska State Patrol	NSP Appt Calendar Integration CR	10/04/19	02/12/20	12	
Nebraska Brand Committee	NBC Admin Enhancement Packing Plants	10/15/19	02/26/20	32	
Department of Natural Resources	DNR Water Well Search Contractor/Upload CR	03/20/19	03/11/20	12	
Pardon Board	Pardons Board Website	12/12/19	03/25/20	11	
Administrative Office of the Courts	AOC Trial Court eFiling Action/Order Data Load CR	06/05/19	04/07/20	20	
Department of Motor Vehicles	DMV DLS Voter Reg Text Changes CR	02/21/20	04/08/20	25	
Nebraska Department of Revenue	NDR Tax Payment Plan Phase 2	04/03/19	04/21/20	20	

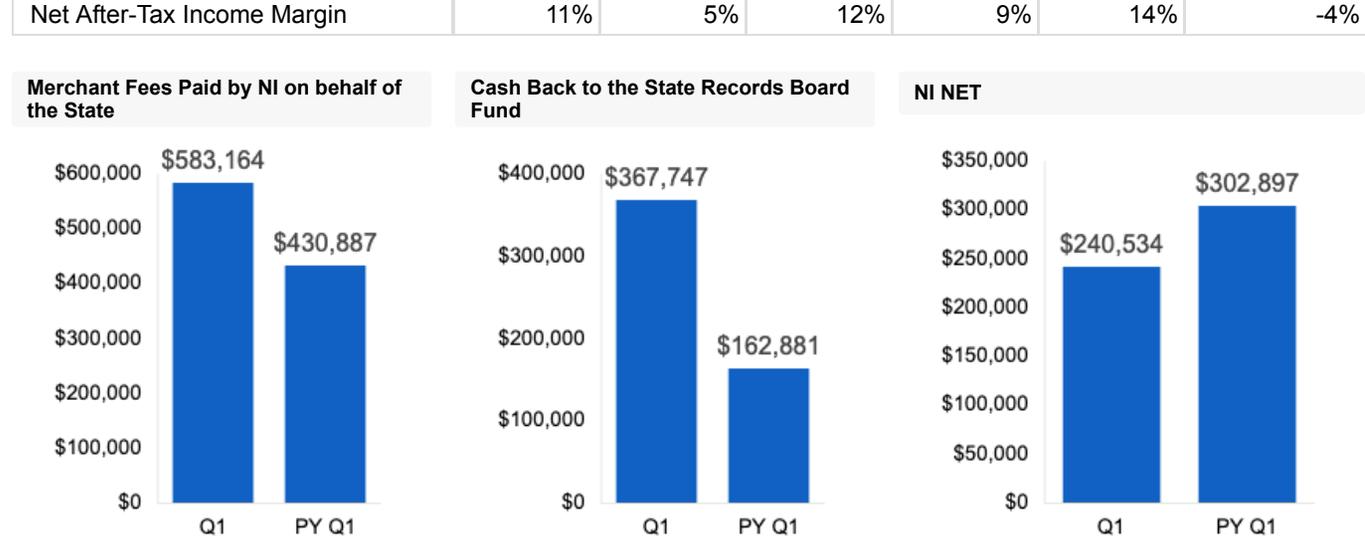
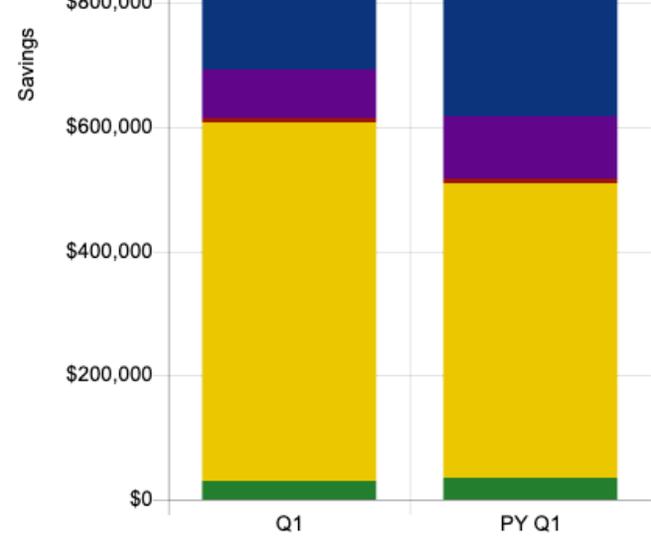
Secretary of State	SOS EFS Continuations & Terminations Retemplate	03/19/19	04/22/20	15	
Department of Motor Vehicles	DMV MVR eNotice Gov2Go	02/27/20	04/22/20	18	
Nebraska Department of Agriculture	NDA Semi/Annual Reporting Modify Trans < 1.75	02/08/19	05/19/20	9	
Nebraska State Patrol	NSP Limited Criminal File Bound Upgrade CR	07/26/19	06/15/20	11	
Nebraska State Patrol	NSP CHP File Bound Upgrade CR	09/20/19	06/15/20	11	
Veterans' Affairs	NDVA Website - Home Page Design & Employment Build	09/13/19	07/01/20	21	
Department of Insurance	DOI Medical Malpractice Renewals	04/16/19	07/01/20	26	
Administrative Office of the Courts	AOC Trial Court eFiling Automate Statute Data Dump	11/06/19	7/14/2020	26	
NSRB Project Completion					
Governor	Governor Centralized Licensing & Permits Website	05/31/19	01/10/20	21	01/10/20
Department of Motor Vehicles	DMV Practice Test New & Changes to Questions	12/05/19	01/01/20	12	01/21/20
Nebraska Liquor Control Commission	NLCC License Search - ODL Retail CR	01/02/20	01/01/20	14	01/21/20
Administrative Office of the Courts	AOC Trial Court eFiling Attorney Enhancement Pkg I	09/03/19	11/19/19	18	01/22/20
Nebraska Department of Agriculture	NDA Farmers Market Add Labels	11/20/19	12/17/19	8	01/23/20
City of Springfield	City of Springfield Utility Payment (AE)	11/13/19	02/15/20	30	02/06/20
Nebraska State Patrol	NSP MCDV Project Phase 1	10/24/18	02/18/20	27	02/24/20
Nebraska State Patrol	NSP MCDV Project Phase 2	05/13/19	02/18/20	18	02/24/20
Secretary of State	SOS EFS Original Filings Retemplate	03/19/19	01/29/20	15	02/25/20
Workers Compensation Court	WCC eFiling eService to Co-Counsel CR	09/05/19	02/11/20	8	02/26/20
Doniphan Village	Village of Doniphan Payport	02/18/20	03/17/20	21	03/09/20
Nebraska Department of Agriculture	NDA Food Permit Pass TPE Instance ID	02/08/19	02/11/20	12	03/10/20
Board of Public Accountancy	BPA CPA Initial Permit to Practice (AE)	08/30/18	12/27/19	23	03/16/20
Nebraska Department of Agriculture	NDA Quarterly Reporting Modify Trans < 1.75	02/26/20	03/24/20	9	03/17/20
Administrative Office of the Courts	AOC Mediator Portal Document Upload CR	12/20/19	02/25/20	12	03/24/20
NSRB Project Schedule for Completion	Target Dates Removed				
Nebraska State Patrol	NSP Felony Conviction Project Phase 3	09/30/19	03/10/20	26	

Financials

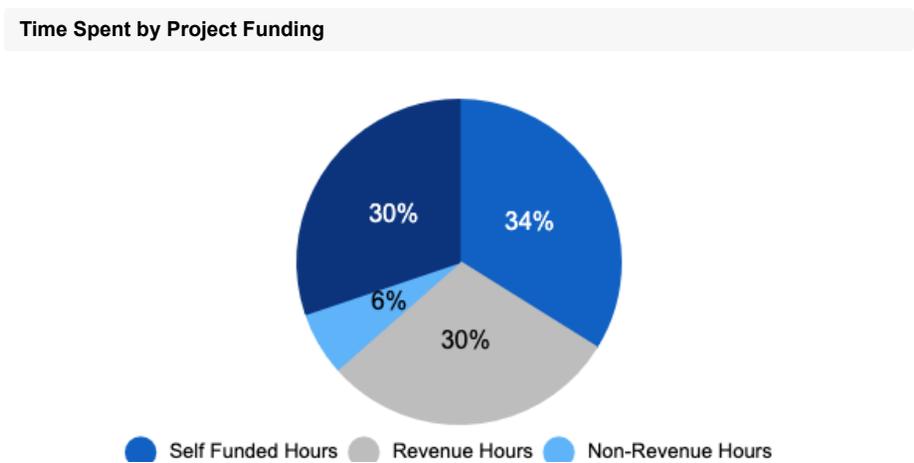
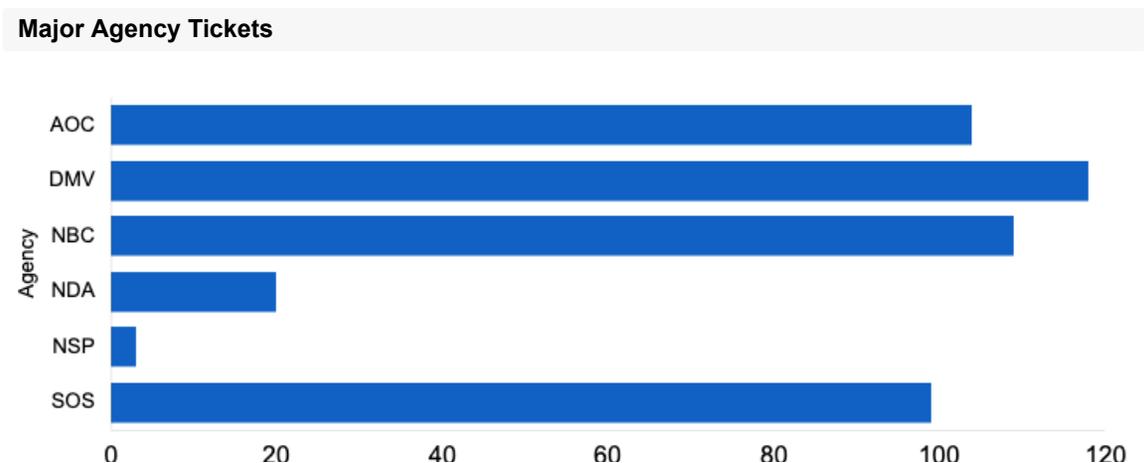
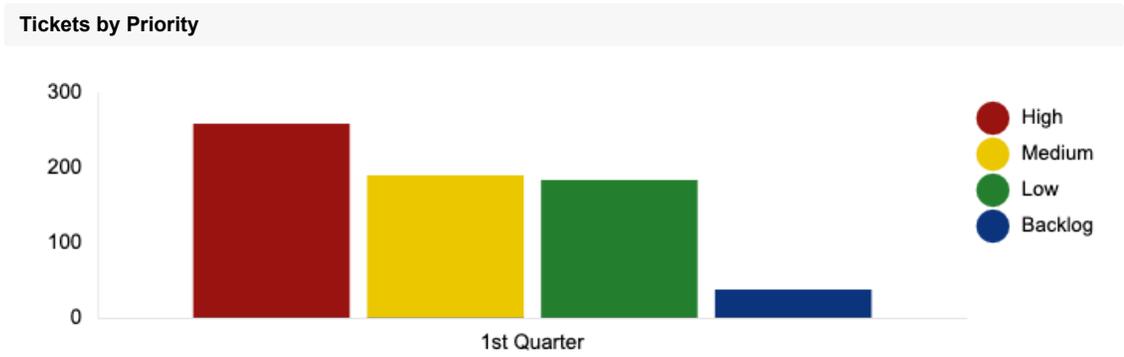
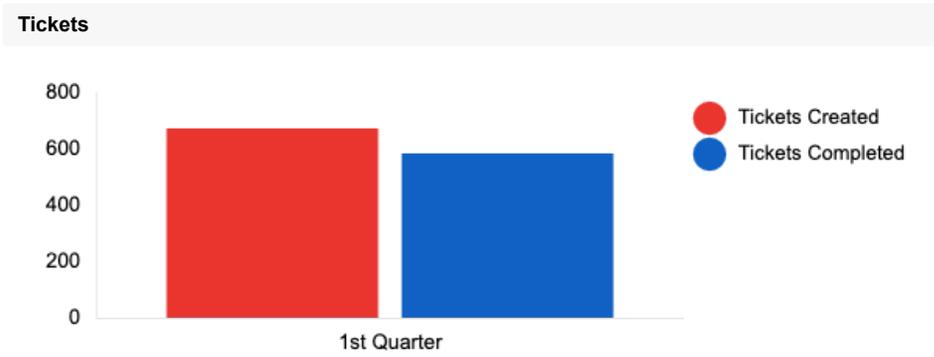
State Cost Avoidance



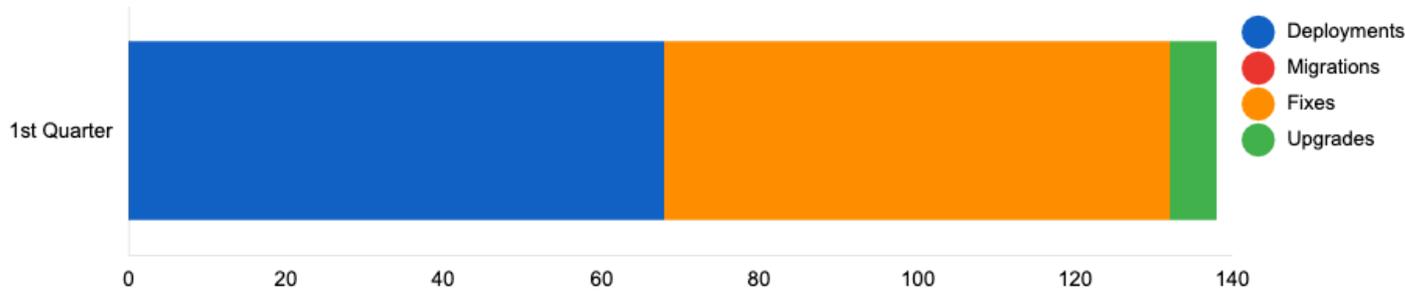
Primary	January	February	March	Q1	PY Q1	Q1 % Variance
2020	\$3,188,289	\$3,152,636	\$3,537,929	\$9,878,854	\$8,705,983	
NI Revenue	\$826,384	\$818,136	\$917,130	\$2,561,650	\$2,217,216	16%
20% NSRB Margin Share	\$117,246	\$119,909	\$130,592	\$367,747	\$162,881	126%
Gross Margin	\$709,138	\$698,227	\$786,538	\$2,193,903	\$2,054,336	7%
Merchant and Payment Processing	\$169,465	\$211,713	\$201,986	\$583,164	\$430,887	35%
General and Administrative Costs	\$10,053	\$10,329	\$9,975	\$30,357	\$34,346	-12%
IT and Development	\$192,925	\$195,547	\$189,022	\$577,494	\$476,110	21%
Compliance	\$1,924	\$1,924	\$1,905	\$5,753	\$5,696	1%
Marketing and Advertizing	\$25,475	\$28,190	\$25,923	\$79,588	\$101,976	-22%
Operating expenses	\$184,814	\$190,635	\$201,960	\$577,409	\$588,553	-2%
Total Expenses	\$701,903	\$758,246	\$761,362	\$2,221,511	\$1,800,451	23%
Operating Income	\$124,481	\$59,890	\$155,768	\$340,139	\$416,766	-18%
Total Income Tax Expense (Benefit)	\$30,684	\$19,410	\$49,511	\$99,605	\$113,868	-13%
Net After-Tax Income (Loss)	\$93,797	\$40,480	\$106,257	\$240,534	\$302,897	-21%



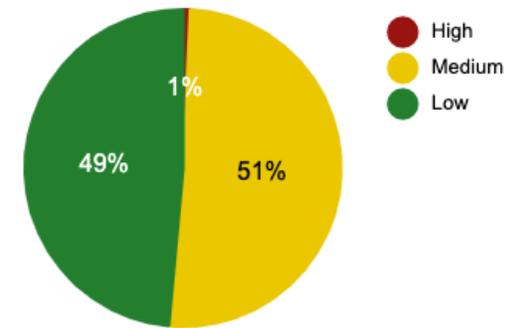
Maintenance



Changes by Type



Change Priority



Security

Security Update

Q1 2020 the NIC has been working to identify the scope of testing efforts. This has involved communications to establish the preferred penetration testing approach by the portal and quarterly updates to the network declaration form. These five touch points lay the foundational understanding of what exists and what should be tested on behalf of the Nebraska enterprise.

Using the annual test plan and network declaration forms, NIC worked to identify vulnerabilities through interactive analysis of production-like environments. NIC has conducted 40 system vulnerability scans during Q1 2020. A holistic penetration approach has been scheduled for April 13 thru May 15, 2020 during this time NIC will be in constant contact to provide the Nebraska Enterprise with any findings that require immediate attention and remediation.

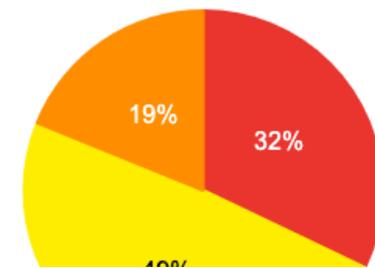
Security Assessments

- Security Compliance Assessment Completion: **Pending completion - 100%**
- PCI AOC: **PCI AOC completed on: 4.14.2019**
- Review and Update Process and Procedures: **Last completed on: Incident Response Plan – 7.25.2019 Nebraska Security Operations – 7.19.2019 Nebraska.gov Policies – 1.3.2020**
- System Vulnerability Scans: **14**
- Security Code Reviews: **26**
- Static Code Analysis: **0**

Quarterly Security Alerts



Quarterly Security Alerts



0 5 10 15 20 25 30

Critical High Medium Low

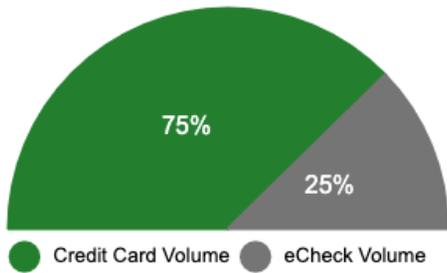
Critical High Medium



Transactions

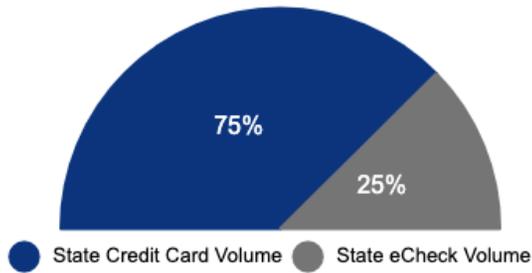
Totals

Total Transaction Volume by Payment Category



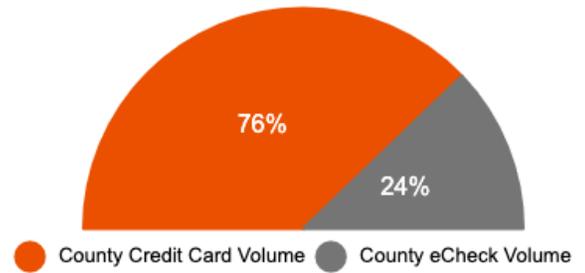
State Processor

State Transactions by Payment Category

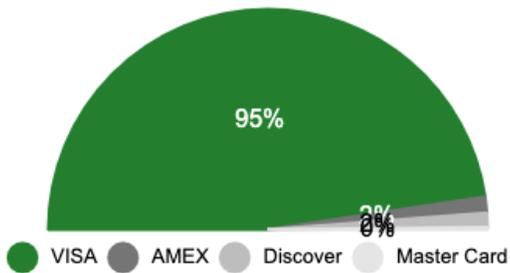


County Processor

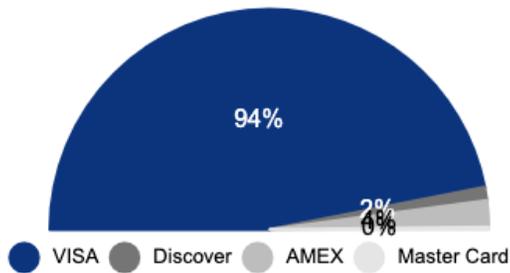
County Transactions by Payment Category



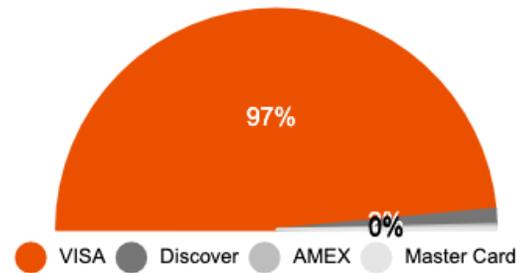
Total Transactions by Card Type



State Transactions by Credit Card Type



County Transactions by Card Type



Total Return Rate

Credit Card
1st Quarter: **3%**

eCheck
1st Quarter: **22%**

State Return Rates

State Credit Card Return Rate
1st Quarter: **1.2%**

State eCheck Return Rate
1st Quarter: **3.5%**

County Return Rates

County Credit Card Return Rate
1st Quarter: **14.4%**

County eCheck Return Rate
1st Quarter: **44.7%**

Our Event Registration system is used by several local entities particularly in the cities in Sarpy and Douglas counties. These cities and counties manage reservations for Baseball, football and Soccer fields among other activities. The higher than normal rate is due to COVID-19 social distancing rules.

Contract Management

Bandwidth

NIC in collaboration with AT&T did an emergency maintenance to increase the bandwidth to the data center to Sunday, April 12th from 2:00 am to 4:00 am. Our network is setup to burst when traffic reaches a certain threshold for short periods of time. Due to the long term nature of situation increasing the total bandwidth to the enterprise was critical. The number of sessions for the Governor's website hosted by NI for March 2020 was 312,432 sessions vs 45,160 during same March 2019 a 585% increase in traffic.

Remote Work Transition

As Part of NI's Business continuity plan we annually test our remote work plan a contract requirement which made for a seamless transition. This was unique with our partner company NIC and the State making the transition. We experienced a slowdown in support tickets and meetings while the State transitioned. A Survey of the Nebraska team scored this transition 8.8 out of 10 when asked how are they adapting operationally they scored it 4.0 out of 5, with a company morale score of 7.9 out of 10.

Legislation (Postponed)

LB746 – Data Privacy Act

LB1200 – seeks to make the branding electronic, reduce Registered Feedlot fees and increase local inspection fees. The Nebraska Brand Committee is committed to ensuring ongoing funding and our partnership.

LB1165 – Seeks to eliminate the Brand Committee and put the responsibilities within the Department of AG. This would put \$2.7M in portal gross revenue in jeopardy.

- Both LB746 and LB1200 are dead. The Agriculture committee has set up interim committees to determine the cost savings and the efficiencies of the system.

Governor's Center on Operational Excellence (COE)

Carmen Easley is working with Director Matt Singh to have monthly touch bases for teams and COE to bridge the knowledge gap between management and teams when it comes to QDIPS and visual management.

State Power outage

On Friday, February 7th the OCIO has a power disruption in their data center that started at 5:45 pm. Caused service interruptions for us that communicate with the State's servers on that evening. Immediate impact was less than 2 hours.

State User Training Stats

NI flew the Director of User Experience Tim McKennan from NIC\PA for the NI hosted User Accessibility training. Attendance was much better than we expected. 107 attendees total across 2 sessions. 48 Different State agencies. The event was managed using our Event registration system. The survey

averaged a 4 out of 5 rating for the preparedness, value and immediate impact to their work. The only lower rating was for a longer duration than a single day course. The participants are interested in Google Analytics, Agile Practices, Privacy and Security. Here are some of the comments from the survey:

- Excellent material - would like to see this offered regularly. Anyone I told about it after the fact was interested in attending.

- 508 training was so helpful and it was great that there was a lot of participation and questions
- Thank you for your time and dedication to sponsor this training, excellent the state is helping employees address accessibility.
- Great job! Not a fan of the round tables but you made it work!

The materials can be accessed here:

Technical Accessibility: <https://slides.com/azraelgroup/technical-accessibility-nic>

Content Development, Social Media, and Accessibility: <https://slides.com/azraelgroup/content-development-a11y>

Nebraska Resource district Legislative conference

Brent Hoffman spoke at the Nebraska Resource district Legislative conference to discuss payment processing services available to NRD's. Approximately 20 people attended the class with 4 opportunities as a result.

Growth

Nebraska Professional Licensing RFP

Health and Human Services has released an RFP for Professional licensing solution. The agency has a \$140,000 in annual spend, with any budget exceptions on hold and from our perspective is not likely to move forward.

Courts

NI had their quarterly strategic meeting to review project statuses and future planning. The Deputy Administrator is pleased with the progress and is looking forward to mandatory eFiling and OTC for courts.

The Courts have asked for NI to evaluate a dedicated development team with the primary revenue generators 1) Mandatory eFiling and 2) OTC Court Payments. Our concern is the lack of guaranteed revenue and no up-front investment to secure new hires. An estimated \$275,000 in new annual revenue comes short of the estimated cost of a new team at \$725,000 annually.

Vital Records

NIC's Vital Record system continues to be ready for production launch. The new Deputy Director has received a demo and wanted time to do some internal evaluation.

DMV Regional Service Centers

Proposed OTC for a county Treasures' enhancement to expand MVR to Veterans and people of service with proof of military

This will make proof of insurance mandatory

Governor wants this enhancement by end of year 2020 and;

Roll out of the remaining Regional Service centers for Driver License Services OTC system to county treasurers.

Centers for Medicare & Medicaid Services (CMS)

DHHS has informed us that the system that houses all medical facility and license data is migrating from their current system ACO to iQues.

This is expected to be a rolling change which will require 4-6 application enhancements, potentially multiple times for the New file formats as the transition occurs. This will impact NI Health professional license searches and hinder our ability to develop new services for the State.

DotComm (Douglas County/City Of Omaha IT partnership)

NI met with Douglas County IT (DottComm) Director Vijay Bada about engaging the City of Omaha and Douglas County in utilizing NIC's mobile solution Gov2Go. Next steps are to provide a demo of the product once Motor Vehicle Registrations are live in the app.

SR22/26

Approval has been given to discontinue services from AAMVA. Big WIN for the citizen! In February a citizen at the DMV could not reinstate their license, they need to pay their fine and without an SR22/26 from the insurance company could not drive. The DMV directed the user to pay their court citation on their phone, then reinstate their Driver's license. Once completed the DMV called the insurance company to submit the SR22 online. The customer was out the door in less than 30 minutes. Nebraska is the only state which allows real-time submissions of court citations, reinstatements and SR22/26.

Innovation Strategy

GovStatus

Brent Hoffman lead an NIC initiative for local NIC enterprises to help partners respond to COVID-19. GovStatus is a product focused on quickly and efficiently disseminating information to the public during a local, county, or state-wide emergency. During a state of emergency government websites can be overrun with traffic and frequently crash, limiting the public's access to critical information. The GovStatus platform provides a robust and easy way for government agencies to create informational pages that can withstand very large amounts of traffic, which makes them perfect for publishing on social media and to the press. GovStatus is flexible and can provide maps, videos, text information, and even allows for citizens to sign up for alerts via email and SMS when new information is published to the site. At the end of March, one third of NIC states are using GovStatus with their partners to keep citizens up to date with COVID-19. Now that the Federal government has sent \$2.2 Trillion dollars in government aid partners are going to be pressured by special interest groups for transparency. GovStatus is uniquely positioned to provide our partners and new states customizable transparency site. GovStatus was designed for universal situations.

Microsoft

Brent and Scott Somerhalder met with the Governor's Chief of Staff, Director of the State's Center of Operational Excellence, to provide the opportunity for Microsoft to offer to host a business outcomes workshop. This was to be an executive level discussion to get the Governor onboard, identify an agency for the workshop and a quick win ahead of the business one-stop.

Inspection Portal

Governor Pete Ricketts announced the launch of a new state resource aimed at improving the customer experience for business owners and entrepreneurs, who are working to grow their businesses in Nebraska. The State of Nebraska's One Stop License Portal or <https://onestop.nebraska.gov/> website provides a the first phase of a one-stop-shop where business operators can go to find all of their needed filings.

Verticals Strategy

PromptPay

NIC has a new service that allows government employees to request and collect payment via a pre-populated payment link by SMS text message and/or email to citizens and businesses. This eliminates over the phone, fax payment processing or other methods that incur PCI compliance risk, risk of handling payment information. Prompt Pay improves the secure handling of electronic payment information (PCI compliance), modernizing the user's experience when interacting with government entities and reducing the workload of the government employees.

PayPort

2 New Features added to PayPort to facilitate over the counter payments and streamlined reconciliation

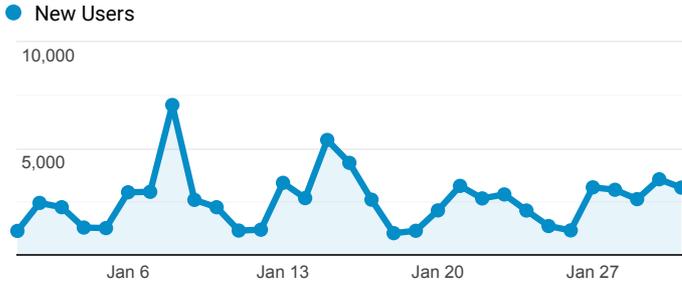
- Cash Payments: The PayPort service now records and reports on cash transactions on the same organization. No more double reconciliation process as this solution allows you to take cash in addition to credit/debit card and eCheck.
- Paper Check: Cashiers are now able to record paper check payments at the counter. Like cash recording, it allows you to record check payments in addition to other types, thus allowing you to reconcile all types of payments at the counter.

monthly update

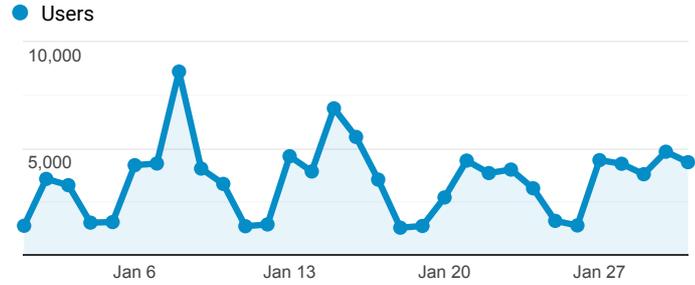
Jan 1, 2020 - Jan 31, 2020

All Users
100.00% Sessions

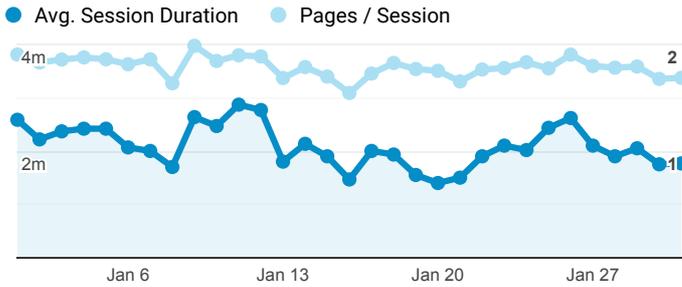
New Users



Users



Avg. Session Duration and Pages / Session



Sessions by Browser

Browser	Sessions
Chrome	58,704
Internet Explorer	22,825
Safari	15,727
StatusCake_Pagespeed_Indev	8,400
Edge	8,014
Firefox	5,088
Samsung Internet	1,338
Safari (in-app)	353
Android Webview	283
Amazon Silk	206

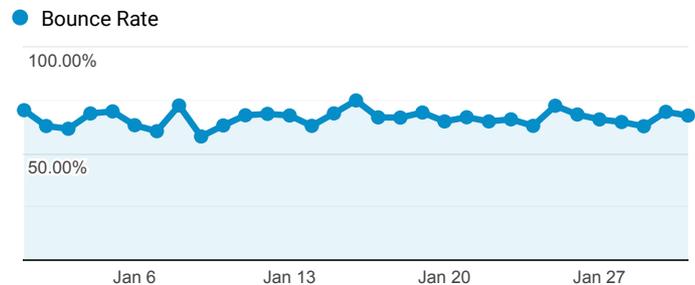
Hits by Device Category

Device Category	Hits
desktop	166,650
mobile	42,329
tablet	5,640

Service provider

Hostname	Avg. Time on Page
www.nebraskahistory.org	00:19:23
www.nol.org	00:07:52
terc.nebraska.gov	00:07:22
www.co.keith.ne.us	00:05:46
ne-vvapr-d-web-a01	00:04:09
storage.googleapis.com	00:03:58
ne-vvapr-d-web-a02.cdc.nicusa.com	00:03:02
www.dmv.ne.gov	00:03:01
www.ptsd.ne.gov	00:02:56
www.nebraska.gov	00:02:37

Bounce Rate



Revenue



Unique Pageviews and % New Sessions by Month of the year

Jan 6

Jan 13

Jan 20

Jan 27

Month of the year	Unique Pageviews	% New Sessions
01	168,663	66.34%

© 2020 Google

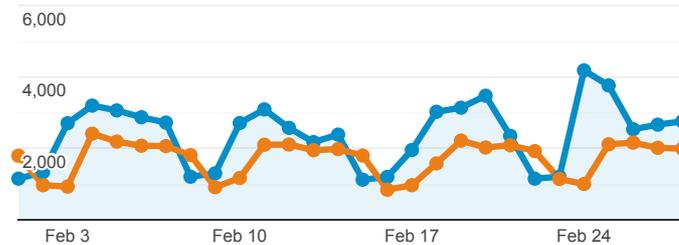
monthly update

Feb 1, 2020 - Feb 28, 2020
Compare to: Feb 1, 2019 - Feb 28, 2019

All Users
+0.00% Sessions

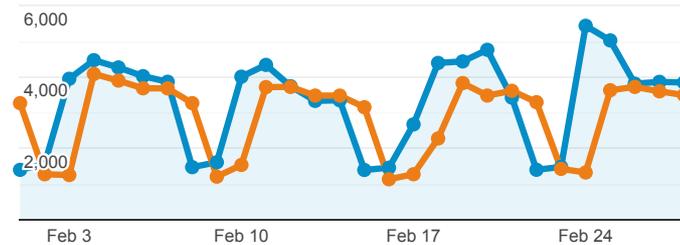
New Users

Feb 1, 2020 - Feb 28, 2020: New Users
Feb 1, 2019 - Feb 28, 2019: New Users



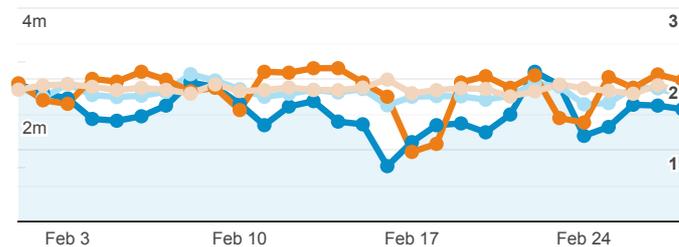
Users

Feb 1, 2020 - Feb 28, 2020: Users
Feb 1, 2019 - Feb 28, 2019: Users



Avg. Session Duration and Pages / Session

Feb 1, 2020 - Feb 28, 2020: Avg. Session Duration, Pages / Session
Feb 1, 2019 - Feb 28, 2019: Avg. Session Duration, Pages / Session



Sessions by Browser

Browser	Sessions
Chrome	
Feb 1, 2020 - Feb 28, 2020	45,012
Feb 1, 2019 - Feb 28, 2019	34,344
% Change	31.06%
Internet Explorer	
Feb 1, 2020 - Feb 28, 2020	18,389
Feb 1, 2019 - Feb 28, 2019	34,839
% Change	-47.22%
Safari	
Feb 1, 2020 - Feb 28, 2020	15,593
Feb 1, 2019 - Feb 28, 2019	13,397
% Change	16.39%
Firefox	
Feb 1, 2020 - Feb 28, 2020	8,489
Feb 1, 2019 - Feb 28, 2019	7,574
% Change	12.08%
Edge	
Feb 1, 2020 - Feb 28, 2020	7,538
Feb 1, 2019 - Feb 28, 2019	6,311
% Change	19.44%
StatusCake_Pagespeed_Indev	
Feb 1, 2020 - Feb 28, 2020	5,879
Feb 1, 2019 - Feb 28, 2019	0
% Change	100.00%

Hits by Device Category

Device Category	Hits
desktop	
Feb 1, 2020 - Feb 28, 2020	140,107
Feb 1, 2019 - Feb 28, 2019	140,461
% Change	-0.25%
mobile	
Feb 1, 2020 - Feb 28, 2020	40,338
Feb 1, 2019 - Feb 28, 2019	35,104
% Change	14.91%
tablet	
Feb 1, 2020 - Feb 28, 2020	5,267
Feb 1, 2019 - Feb 28, 2019	8,294
% Change	-36.50%

Service provider

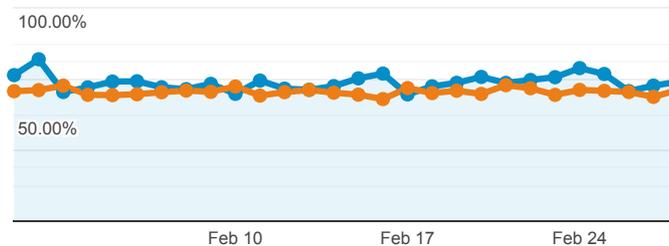
Hostname	Avg. Time on Page
----------	-------------------

Samsung Internet	
Feb 1, 2020 - Feb 28, 2020	1,213

server3.kproxy.com	00:16:44	% Change	1,122
Feb 1, 2020 - Feb 28, 2020			8.11%
Feb 1, 2019 - Feb 28, 2019	00:00:00	Android Webview	
% Change	100.00%	Feb 1, 2020 - Feb 28, 2020	340
ne.gov		Feb 1, 2019 - Feb 28, 2019	291
Feb 1, 2020 - Feb 28, 2020	00:10:43	% Change	16.84%
Feb 1, 2019 - Feb 28, 2019	00:00:18	Safari (in-app)	
% Change	3,571.43%	Feb 1, 2020 - Feb 28, 2020	204
www.lcc.nebraska.gov		Feb 1, 2019 - Feb 28, 2019	272
Feb 1, 2020 - Feb 28, 2020	00:09:16	% Change	-25.00%
Feb 1, 2019 - Feb 28, 2019	00:00:00	Amazon Silk	
% Change	100.00%	Feb 1, 2020 - Feb 28, 2020	198
www.vets.state.ne.us		Feb 1, 2019 - Feb 28, 2019	239
Feb 1, 2020 - Feb 28, 2020	00:05:23	% Change	-17.15%
Feb 1, 2019 - Feb 28, 2019	00:00:00		
% Change	100.00%		
mvdealerbd.ne.gov			
Feb 1, 2020 - Feb 28, 2020	00:05:16		
Feb 1, 2019 - Feb 28, 2019	00:00:00		
% Change	100.00%		
www.nebraskaprevlink.ne.gov			
Feb 1, 2020 - Feb 28, 2020	00:05:04		
Feb 1, 2019 - Feb 28, 2019	00:00:00		
% Change	100.00%		
nol.org			
Feb 1, 2020 - Feb 28, 2020	00:04:28		
Feb 1, 2019 - Feb 28, 2019	00:01:18		
% Change	244.22%		
www.ncpa.ne.gov			
Feb 1, 2020 - Feb 28, 2020	00:04:00		
Feb 1, 2019 - Feb 28, 2019	00:00:00		
% Change	100.00%		
www.translatoruser-int.com			
Feb 1, 2020 - Feb 28, 2020	00:03:44		
Feb 1, 2019 - Feb 28, 2019	00:00:00		
% Change	100.00%		
www.aero.state.ne.us			
Feb 1, 2020 - Feb 28, 2020	00:02:55		
Feb 1, 2019 - Feb 28, 2019	00:00:00		
% Change	100.00%		

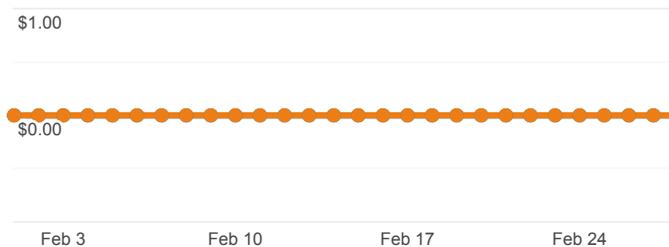
Bounce Rate

Feb 1, 2020 - Feb 28, 2020: ● Bounce Rate
Feb 1, 2019 - Feb 28, 2019: ● Bounce Rate



Revenue

Feb 1, 2020 - Feb 28, 2020: ● Revenue
Feb 1, 2019 - Feb 28, 2019: ● Revenue



Unique Pageviews and % New Sessions by Month of the year

Month of the year	Unique Pageviews	% New Sessions
02		
Feb 1, 2020 - Feb 28, 2020	146,494	64.87%
Feb 1, 2019 - Feb 28, 2019	141,381	48.84%
% Change	3.62%	32.83%

**Payment Statement
February 29, 2020**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: January 1st - January 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (2 NII Share (80%))	90.00%
DMV- DLR - Batch	13,451	\$3.00	\$40,353.00	\$26,902.00	\$13,451.00	\$2,690.20	\$10,760.80
DMV- DLR - Monitoring Fee	675,512	\$0.06	\$40,530.72	\$27,020.48	\$13,510.24	\$2,702.05	\$10,808.19
DMV- DLR - Interactive	82,614	\$3.00	\$247,842.00	\$165,228.00	\$82,614.00	\$16,522.80	\$66,091.20
DMV- DLR - Certified	13	\$3.00	\$39.00	\$26.00	\$13.00	\$2.60	\$10.40
DMV- DLR - Certified Transcript	154	\$4.00	\$616.00	\$462.00	\$154.00	\$30.80	\$123.20
DMV-SRIND	4	\$0.50	\$2.00	\$0.00	\$2.00	\$0.40	\$1.60
DMV - DLR Single	2,117	\$3.00	\$6,351.00	\$4,234.00	\$2,117.00	\$423.40	\$1,693.60
DMV - Driver License Renew	11,864	Variable	\$329,284.50	\$313,635.00	\$15,649.50	\$3,129.90	\$12,519.60
DMVMETROSOUTH	1,970	Variable	\$50,374.50	\$47,606.50	\$2,768.00	\$553.60	\$2,214.40
DMVMETROSOUTH-Cash	1,792	Variable	\$39,347.00	\$39,347.00	\$0.00	\$0.00	\$0.00
DMVMapleLocation	1,690	Variable	\$42,575.00	\$40,299.00	\$2,276.00	\$455.20	\$1,820.80
DMVMapleLocation-Cash	1,424	Variable	\$31,066.00	\$31,066.00	\$0.00	\$0.00	\$0.00
DMVMetroWest	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMetroWest-Cash	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVNorthExpress	856	Variable	\$21,732.75	\$20,588.00	\$1,144.75	\$228.95	\$915.80
DMVNorthExpress-Cash	1,221	Variable	\$28,115.50	\$28,115.50	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	20,702	\$1.00	\$20,702.00	\$8,280.80	\$12,421.20	\$2,484.24	\$9,936.96
DMV- TLR - batch	27,968	\$1.00	\$27,968.00	\$11,187.20	\$16,780.80	\$3,356.16	\$13,424.64
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	39	\$18.00	\$702.00	\$390.00	\$312.00	\$62.40	\$249.60
DMV - Reinstatement	1,981	\$3.00	\$147,968.00	\$142,025.00	\$5,943.00	\$1,188.60	\$4,754.40
DMV - IRP	927	Variable	\$8,273,383.97	\$8,258,662.83	\$14,721.14	\$2,944.23	\$11,776.91
DMV - IFTA	1,164	Variable	\$274,306.39	\$272,104.98	\$2,201.41	\$440.28	\$1,761.13
DMVSPLATE	332	Variable	\$8,096.00	\$7,100.00	\$996.00	\$199.20	\$796.80
SPLATEMESS	502	Variable	\$24,826.00	\$23,320.00	\$1,506.00	\$301.20	\$1,204.80
DMV - SingleTripPermit	567	Variable	\$23,251.00	\$21,365.00	\$1,886.00	\$377.20	\$1,508.80
DMV - Motor Vehicle Renewals	26,532	Variable	\$5,672,364.89	\$5,536,063.86	\$136,301.03	\$27,260.21	\$109,040.82
DMV_Fleets	20	Variable	\$444,367.57	\$442,201.10	\$2,166.47	\$433.29	\$1,733.18
DMV_DAS	7	Variable	\$394.00	\$316.00	\$78.00	\$15.60	\$62.40
HHSS - Health Practitioner Lists	89	Variable	\$5,965.00	\$0.00	\$5,965.00	\$1,193.00	\$4,772.00
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,785.00	\$0.00	\$2,785.00	\$557.00	\$2,228.00
HHSS - Health License Monitoring	23,427	Variable	\$234.27	\$0.00	\$234.27	\$46.85	\$187.42
HHSS - Health License Monitoring Mo. Min.	5	Variable	\$73.14	\$0.00	\$73.14	\$14.63	\$58.51
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	0	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Local Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC_SDL	234	Variable	\$10,445.71	\$9,840.00	\$605.71	\$121.14	\$484.57
SED - Electrical Permits	0	4% of Fee	\$61,988.00	\$61,988.00	\$2,479.52	\$495.90	\$1,983.62
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	191	3.00	\$4,393.00	\$4,393.00	\$573.00	\$114.60	\$458.40
SED - License List	1	Variable	\$15.00	\$15.00	\$5.00	\$1.00	\$4.00
SEDEXAM3 - Exam Application (\$3 fee)	82	3.00	\$5,166.00	\$5,166.00	\$246.00	\$49.20	\$196.80

SEDEXAM5 - Exam Application (\$5 fee)	12	5.00	\$1,560.00	\$1,560.00	\$60.00	\$12.00	\$48.00
SOS - Corporation filings (LLC/LLP) (TPE)	19	\$3.00	\$447.00	\$390.00	\$57.00	\$11.40	\$45.60
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,169	\$2/vari	\$146,459.75	\$141,290.00	\$5,169.75	\$1,033.95	\$4,135.80
SOS - Corp filings (Foreign/Domestic Corporations)	12,698	Variable	\$1,244,486.96	\$1,199,258.00	\$45,228.96	\$9,045.79	\$36,183.17
SOS - corpdocs (TPE)	1,628	Variabl	\$7,851.85	\$4,005.86	\$3,845.99	\$769.20	\$3,076.79
SOS - CollectionRenew	0	Variabl	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	5	\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - Corporate Special Request(TPE)	38	Vari	\$735.00	\$367.50	\$367.50	\$73.50	\$294.00
SOS - Corporate Special Request	2	\$15.00	\$30.00	\$15.00	\$15.00	\$3.00	\$12.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - Corp_OCOGS	830	\$6.50	\$5,395.00	\$2,075.00	\$3,320.00	\$664.00	\$2,656.00
SOS - Corpcogs	6	\$10.00	\$60.00	\$60.00	\$0.00	\$0.00	\$0.00
SOS - Corpimg2	5,236	\$0.45	\$2,356.20	\$1,675.52	\$680.68	\$136.14	\$544.54
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - UCC Interactive Searches	11,221	\$4.50	\$50,494.50	\$39,273.50	\$11,221.00	\$2,244.20	\$8,976.80
SOS - UCC Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Special Request	1,236	Variabl	\$2,472.00	\$1,236.00	\$1,236.00	\$247.20	\$988.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	19	\$15.00	\$285.00	\$142.50	\$142.50	\$28.50	\$114.00
SOS - UCC Continuationl Filings	1,747	\$8.00	\$13,976.00	\$11,355.50	\$2,620.50	\$524.10	\$2,096.40
SOS - UCC Original Filings	2,051	\$8.00	\$16,408.00	\$13,331.50	\$3,076.50	\$615.30	\$2,461.20
SOS - UCC Electronic Amendments	408	\$8.00	\$3,264.00	\$2,652.00	\$612.00	\$122.40	\$489.60
SOS - UCC Electronic Assignments	0	\$8.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Electronic Collateral Amendments	189	\$8.00	\$1,512.00	\$1,228.50	\$283.50	\$56.70	\$226.80
SOS - UCC Images	20,353	\$0.45	\$9,158.85	\$6,512.96	\$2,645.89	\$529.18	\$2,116.71
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BULK	22	Variable	\$176.00	\$143.00	\$33.00	\$6.60	\$26.40
SOS - UCCASSIGN_BULK	17	Variable	\$136.00	\$110.50	\$25.50	\$5.10	\$20.40
SOS - UCCCOLLAMEND	8	Variable	\$64.00	\$52.00	\$12.00	\$2.40	\$9.60
SOS - UCCCONT_BULK	90	Variable	\$720.00	\$585.00	\$135.00	\$27.00	\$108.00
SOS - UCCORIG_BULK	599	Variable	\$4,792.00	\$3,893.50	\$898.50	\$179.70	\$718.80
SOS - EFS Interactive Searches	3,580	\$4.50	\$16,110.00	\$12,530.00	\$3,580.00	\$716.00	\$2,864.00
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	396	\$8.00	\$3,168.00	\$2,574.00	\$594.00	\$118.80	\$475.20
SOS - EFS Original Filings	386	\$8.00	\$3,088.00	\$2,509.00	\$579.00	\$115.80	\$463.20
REV - Sales/Use Tax Permit Lists	5	\$5.50	\$27.50	\$0.00	\$27.50	\$5.50	\$22.00
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	228	3% of Fee	\$36,025.00	\$34,944.25	\$1,080.75	\$216.15	\$864.60
E&A - Engineers & Architects License Renewal	78	5% of Fee	\$6,675.00	\$6,675.00	\$333.75	\$66.75	\$267.00
E&A - Engineers & Architects	49	5% of Fee	\$7,350.00	\$7,350.00	\$367.50	\$73.50	\$294.00
Water Well Registrations	193	5% of Fee	\$14,940.00	\$13,894.20	\$1,045.80	\$209.16	\$836.64
REV - Motor Fuels Tax Filing	729	\$0.25	\$182.25	\$0.00	\$182.25	\$36.45	\$145.80
NDOA - Applicator permits	879	Variable	\$48,820.00	\$46,649.00	\$2,171.00	\$434.20	\$1,736.80
NDOA - AGAERIAL_LICENSE	1	Variable	\$102.49	\$98.25	\$4.24	\$0.85	\$3.39
NDOA - Measuring device	37	Variable	\$6,273.18	\$6,127.87	\$145.31	\$29.06	\$116.25
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	230	Variable	\$2,035,720.09	\$2,034,881.03	\$839.06	\$167.81	\$671.25
NDOA - AGSMALL_PACKAGE	222	Variable	\$145,210.93	\$142,841.75	\$2,369.18	\$473.84	\$1,895.34
NDOA - AG_EURO_CORN	1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AGFFAL_Tonnage	577	Variable	\$283,639.94	\$281,406.73	\$2,233.21	\$446.64	\$1,786.57
NDOA - AGFIRM_REGISTRATION	8	Variable	\$132.23	\$117.75	\$14.48	\$2.90	\$11.58
NDOA - AGGFAL_Renew	136	Variable	\$2,423.84	\$2,147.00	\$276.84	\$55.37	\$221.47

NDOA - DAIRY/EGG/TURKEY	6	Variable	\$17,837.74	\$17,803.27	\$34.47	\$6.89	\$27.58
NDOA - Grape/Potato	15	Variable	\$7,204.91	\$7,070.77	\$134.14	\$26.83	\$107.31
NDOA - Food License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	6	Variable	\$4,815.75	\$4,800.00	\$15.75	\$3.15	\$12.60
NDOA - AGPESTPROD_NEW	19	Variable	\$3,091.74	\$3,006.75	\$84.99	\$17.00	\$67.99
NDOA - AG_CervineFacility Permit	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	33	Variable	\$50,571.90	\$50,495.42	\$76.48	\$15.30	\$61.18
NDOA - AGNURSERY_RENEW	128	Variable	\$11,440.07	\$11,085.25	\$354.82	\$70.96	\$283.86
NDOA - AGNURSERY_STOCK	7	Variable	\$693.97	\$672.00	\$21.97	\$4.39	\$17.58
NDOA - AGPERMIT_SELLSEEDS	7	Variable	\$998.04	\$962.75	\$35.29	\$7.06	\$28.23
NDOA - Pesticide License Renewals	65	Variable	\$5,962.43	\$5,727.75	\$234.68	\$46.94	\$187.74
NDOA - AGPESTDEAL_NEW	7	Variable	\$177.48	\$162.75	\$14.73	\$2.95	\$11.78
NDOA - Governor Ag Conference	9	\$3.00	\$1,281.11	\$1,250.00	\$31.11	\$6.22	\$24.89
SFM - Fireworks Licenses	3	Variable	\$33.75	\$30.00	\$3.75	\$0.75	\$3.00
SFM - Fireworks Display Permits	62	Variable	\$17,007.87	\$16,350.00	\$657.87	\$131.57	\$526.30
SFM_BOILER	53	Variable	\$4,781.00	\$4,781.00	\$159.00	\$31.80	\$127.20
SFM_ELEVATOR	88	Variable	\$20,535.00	\$20,535.00	\$264.00	\$52.80	\$211.20
SFM_ELEVATOR_CC%	66	Variable	\$15,695.00	\$0.00	\$470.85	\$94.17	\$376.68
OTC-Over the counter payment	15,140	Variable	\$3,113,260.19	\$3,067,388.39	\$45,871.80	\$9,174.36	\$36,697.44
OTC Billback	143	Variable	\$824.08	\$0.00	\$824.08	\$164.82	\$659.26
PropertyTax Payments	262	Variable	\$659,473.53	\$656,713.50	\$2,760.03	\$552.01	\$2,208.02
NDOL - Contractor Registration	1,119	Variable	\$50,483.85	\$47,115.00	\$3,368.85	\$673.77	\$2,695.08
NDOL_OVR_PMT	48	Variable	\$6,950.30	\$0.00	\$102.94	\$20.59	\$82.35
NDOL_TAX_PMT	23	Variable	\$4,505.35	\$0.00	\$204.17	\$40.83	\$163.34
NEROADS - DOT_Permits	10,625	Variable	\$277,752.25	\$259,155.00	\$18,597.25	\$3,719.45	\$14,877.80
NEROADS- NDOT_RMS	13	Variable	\$1,218.28	\$1,144.93	\$73.35	\$14.67	\$58.68
NEROADS- NDOTSPD	3	Variable	\$159.00	\$150.00	\$9.00	\$1.80	\$7.20
NEROADS - NDOTPERMITS	17	Variable	\$394.75	\$368.06	\$26.69	\$5.34	\$21.35
State Patrol Crime Report	1,397	\$18.00	\$28,272.00	\$22,800.00	\$5,472.00	\$1,094.40	\$4,377.60
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal	564	\$4.50	\$30,738.00	\$28,200.00	\$2,538.00	\$507.60	\$2,030.40
NSPApptFee	244	\$4.50	\$13,730.31	\$12,983.00	\$747.31	\$149.46	\$597.85
State Patrol Crime Report - Subscriber	1,014	Variable	\$15,684.00	\$12,975.90	\$2,708.10	\$541.62	\$2,166.48
Event Registration	163	10% of Fee	\$6,889.01	\$6,214.51	\$674.50	\$134.90	\$539.60
Sarpy_Stop	173	Variable	\$19,325.00	\$18,855.43	\$469.57	\$93.91	\$375.66
Medicaid & Long Term Care	156	\$1.75	\$12,393.00	\$12,393.00	\$273.00	\$54.60	\$218.40
City of Waverly Soccer Registration (CDB)	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
recreation_program	152	Variable	\$8,983.74	\$8,760.00	\$223.74	\$44.75	\$178.99
order_form_LPNNRD	147	Variable	\$4,654.28	\$4,294.17	\$360.11	\$72.02	\$288.09
order_form_UBBNRD	3	Variable	\$252.05	\$240.81	\$11.24	\$2.25	\$8.99
Vital Records	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
pet_feed_rendering	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Utility_payment	464	Variable	\$72,800.00	\$70,940.12	\$1,859.88	\$371.98	\$1,487.90
SarpyCommunityCorrections	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	145,801	Variable	\$8,748.06	\$0.00	\$8,748.06	\$1,749.61	\$6,998.45
NBC_Inspections	609	Variable	\$70,817.00	\$70,817.00	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	57,355	Variable	\$3,441.30	\$0.00	\$3,441.30	\$688.26	\$2,753.04
NBC_NISaleBarn	238,413	Variable	\$238,413.00	\$238,413.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	244,320	Variable	\$14,659.20	\$0.00	\$14,659.20	\$2,931.84	\$11,727.36
NBC_RFLRenewal	7	Variable	\$57,000.00	\$57,000.00	\$0.00	\$0.00	\$0.00
BOGRENEW	11	\$3.25	\$35.75	\$0.00	\$35.75	\$7.15	\$28.60
dhscentregDH	1,020	Variable	\$4,080.00	\$2,550.00	\$1,530.00	\$306.00	\$1,224.00
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	3,217	\$1.50	\$15,320.00	\$10,502.00	\$4,818.00	\$963.60	\$3,854.40

dhscentregDHL	6,868	\$1.50	\$34,340.00	\$24,038.00	\$10,302.00	\$2,060.40	\$8,241.60
REVENUE_FEE	2,545	\$1.75	\$4,453.75	\$0.00	\$4,453.75	\$890.75	\$3,563.00
OTG	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,700,442.00		24,970,682.51	24,362,840.20	586,230.39	117,246.09	468,984.30

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	142,363	\$1.00	\$142,363.00	71,181.50	71,181.50	\$71,181.50
Court Records (Justice) Monthly	81	\$500.00	\$40,500.00	\$20,250.00	20,250.00	\$20,250.00
Court Records (Justice) Credit Card Searches	835	\$15.00	\$12,555.00	\$6,277.50	6,277.50	\$6,277.50
Court E-Filing	18,163	\$1.00	\$18,163.00	\$0.00	18,163.00	\$18,163.00
COURTAPELFILE	386	\$2.00	\$772.00	\$0.00	772.00	\$772.00
COURTAPPTFILE	9	variable	\$450.00	\$0.00	450.00	\$450.00
Courtjudge	133	\$50.00	\$6,650.00	\$0.00	\$6,650.00	\$6,650.00
Court Citations	5,706	Variable	\$752,737.07	\$736,563.17	16,173.90	\$16,173.90
Court Payments	2,650	Variable	\$970,176.19	\$957,467.83	12,708.36	\$12,708.36
Lobbyist Registration	61	\$0.05	\$14,015.00	\$14,015.00	700.75	\$700.75
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	12	\$50.00	\$600.00	\$300.00	300.00	\$300.00
LEG - BillTracker (4-10 eProfiles)	2	\$100.00	\$200.00	\$100.00	100.00	\$100.00
LEG - BillTracker (11-20 eProfiles)	1	\$250.00	\$250.00	\$125.00	125.00	\$125.00
LEG - BillTracker (Unlimited eProfiles)	1	\$500.00	\$500.00	\$250.00	250.00	\$250.00
Wccfile	735	Variable	\$3,387.00	\$1,434.00	\$1,953.00	\$1,953.00
Sccalssubscr	767	Variable	\$767.00	\$383.50	383.50	\$383.50
SUBTOTAL	171,905		1,964,085.26	1,808,347.50	156,438.51	156,438.51
						\$39,489.84

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			24,028.33	24,028.33	24,028.33
Subscriptions - New	530	variable	53,050.00	53,050.00	53,050.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$77,078.33	\$77,078.33	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	2,544	17.00	51,697.00	51,697.00	0.00
LCC -Tax Payments	32	variable	2,312,082.00	2,312,082.00	0.00
COURTEFILESUB	18,163	variable	\$476,160.00	\$476,160.00	0.00
PSCREMIT	335	variable	\$4,359,397.92	\$4,359,397.92	0.00
WCCSUB	84	variable	\$1,434.00	\$1,434.00	0.00
SUBTOTAL	21,158		\$7,200,770.92	\$7,200,770.92	\$0.00

**Payment Statement
March 31, 2020**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: February 1st - February 29th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (2 NII Share (80%))	90.00%
DMV- DLR - Batch	13,739	\$3.00	\$41,217.00	\$27,478.00	\$13,739.00	\$2,747.80	\$10,991.20
DMV- DLR - Monitoring Fee	656,833	\$0.06	\$39,409.98	\$26,273.32	\$13,136.66	\$2,627.33	\$10,509.33
DMV- DLR - Interactive	78,465	\$3.00	\$235,395.00	\$156,930.00	\$78,465.00	\$15,693.00	\$62,772.00
DMV- DLR - Certified	10	\$3.00	\$30.00	\$20.00	\$10.00	\$2.00	\$8.00
DMV- DLR - Certified Transcript	127	\$4.00	\$508.00	\$381.00	\$127.00	\$25.40	\$101.60
DMV-SRIND	6	\$0.50	\$3.00	\$0.00	\$3.00	\$0.60	\$2.40
DMV - DLR Single	2,035	\$3.00	\$6,105.00	\$4,070.00	\$2,035.00	\$407.00	\$1,628.00
DMV - Driver License Renew	10,711	Variable	\$295,581.00	\$281,521.50	\$14,059.50	\$2,811.90	\$11,247.60
DMVMETROSOUTH	1,916	Variable	\$47,821.50	\$45,142.50	\$2,679.00	\$535.80	\$2,143.20
DMVMETROSOUTH-Cash	1,672	Variable	\$37,747.50	\$37,747.50	\$0.00	\$0.00	\$0.00
DMVMapleLocation	1,581	Variable	\$40,193.75	\$38,071.00	\$2,122.75	\$424.55	\$1,698.20
DMVMapleLocation-Cash	1,318	Variable	\$29,099.50	\$29,099.50	\$0.00	\$0.00	\$0.00
DMVMetroWest	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMetroWest-Cash	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVNorthExpress	790	Variable	\$19,505.00	\$18,483.00	\$1,022.00	\$204.40	\$817.60
DMVNorthExpress-Cash	1,167	Variable	\$26,052.00	\$26,052.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	12,799	\$1.00	\$12,799.00	\$5,119.60	\$7,679.40	\$1,535.88	\$6,143.52
DMV- TLR - batch	33,691	\$1.00	\$33,691.00	\$13,476.40	\$20,214.60	\$4,042.92	\$16,171.68
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	9	\$50.00	\$450.00	\$306.00	\$144.00	\$28.80	\$115.20
DMV- TLR - Vol. Over 2,000/Run	20	\$18.00	\$360.00	\$200.00	\$160.00	\$32.00	\$128.00
DMV - Reinstatement	2,452	\$3.00	\$179,481.00	\$172,125.00	\$7,356.00	\$1,471.20	\$5,884.80
DMV - IRP	391	Variable	\$1,003,968.60	\$998,859.51	\$5,109.09	\$1,021.82	\$4,087.27
DMV - IFTA	340	Variable	\$56,288.65	\$55,682.64	\$606.01	\$121.20	\$484.81
DMVSPLATE	300	Variable	\$7,665.00	\$6,765.00	\$900.00	\$180.00	\$720.00
SPLATEMESS	585	Variable	\$30,055.00	\$28,300.00	\$1,755.00	\$351.00	\$1,404.00
DMV - SingleTripPermit	530	Variable	\$21,800.00	\$20,030.00	\$1,770.00	\$354.00	\$1,416.00
DMV - Motor Vehicle Renewals	25,518	Variable	\$5,464,567.14	\$5,333,416.98	\$131,150.16	\$26,230.03	\$104,920.13
DMV_Fleets	10	Variable	\$7,987.24	\$7,946.95	\$40.29	\$8.06	\$32.23
DMV_DAS	25	Variable	\$6,988.00	\$5,392.00	\$1,596.00	\$319.20	\$1,276.80
HHSS - Health Practitioner Lists	80	Variable	\$9,510.00	\$0.00	\$9,510.00	\$1,902.00	\$7,608.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$395.00	\$0.00	\$395.00	\$79.00	\$316.00
HHSS - Health License Monitoring	54,401	Variable	\$544.01	\$0.00	\$544.01	\$108.80	\$435.21
HHSS - Health License Monitoring Mo. Min.	5	Variable	\$73.26	\$0.00	\$73.26	\$14.65	\$58.61
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	671	\$1.00	\$237,737.82	\$234,841.00	\$2,896.82	\$579.36	\$2,317.46
LCC Local Renewals	206	Variable	\$129,088.37	\$128,050.54	\$1,037.83	\$207.57	\$830.26
LCC_SDL	186	Variable	\$8,556.44	\$8,080.00	\$476.44	\$95.29	\$381.15
SED - Electrical Permits	0	4% of Fee	\$55,949.00	\$55,949.00	\$2,237.96	\$447.59	\$1,790.37
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	189	3.00	\$4,347.00	\$4,347.00	\$567.00	\$113.40	\$453.60
SED - License List	1	Variable	\$35.00	\$35.00	\$5.00	\$1.00	\$4.00
SEDEXAM3 - Exam Application (\$3 fee)	84	3.00	\$5,292.00	\$5,292.00	\$252.00	\$50.40	\$201.60

SEDEXAM5 - Exam Application (\$5 fee)	16	5.00	\$2,080.00	\$2,080.00	\$80.00	\$16.00	\$64.00
SOS - Corporation filings (LLC/LLP) (TPE)	47	\$3.00	\$936.00	\$795.00	\$141.00	\$28.20	\$112.80
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,046	\$2/vari	\$139,444.50	\$134,490.00	\$4,954.50	\$990.90	\$3,963.60
SOS - Corp filings (Foreign/Domestic Corporations)	13,811	Variable	\$4,302,581.20	\$4,209,316.00	\$93,265.20	\$18,653.04	\$74,612.16
SOS - corpdocs (TPE)	1,584	Variabl	\$7,035.70	\$3,593.02	\$3,442.68	\$688.54	\$2,754.14
SOS - CollectionRenew	0	Variabl	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	5	\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - Corporate Special Request(TPE)	42	Vari	\$2,820.00	\$1,410.00	\$1,410.00	\$282.00	\$1,128.00
SOS - Corporate Special Request	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	8	\$300.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - Corp_OCOGS	769	\$6.50	\$4,998.50	\$1,922.50	\$3,076.00	\$615.20	\$2,460.80
SOS - Corpcogs	3	\$10.00	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
SOS - Corpimg2	5,025	\$0.45	\$2,261.25	\$1,608.00	\$653.25	\$130.65	\$522.60
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	0	\$800.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Weekly Batch Service	8	\$300.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Interactive Searches	9,020	\$4.50	\$40,590.00	\$31,570.00	\$9,020.00	\$1,804.00	\$7,216.00
SOS - UCC Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Special Request	130	Variabl	\$260.00	\$130.00	\$130.00	\$26.00	\$104.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	21	\$15.00	\$315.00	\$157.50	\$157.50	\$31.50	\$126.00
SOS - UCC Continuationl Filings	1,346	\$8.00	\$10,768.00	\$8,749.00	\$2,019.00	\$403.80	\$1,615.20
SOS - UCC Original Filings	1,729	\$8.00	\$13,832.00	\$11,238.50	\$2,593.50	\$518.70	\$2,074.80
SOS - UCC Electronic Amendments	373	\$8.00	\$2,984.00	\$2,424.50	\$559.50	\$111.90	\$447.60
SOS - UCC Electronic Assignments	13	\$8.00	\$104.00	\$84.50	\$19.50	\$3.90	\$15.60
SOS - UCC Electronic Collateral Amendments	163	\$8.00	\$1,304.00	\$1,059.50	\$244.50	\$48.90	\$195.60
SOS - UCC Images	15,836	\$0.45	\$7,126.20	\$5,067.52	\$2,058.68	\$411.74	\$1,646.94
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BULK	16	Variable	\$128.00	\$104.00	\$24.00	\$4.80	\$19.20
SOS - UCCASSIGN_BULK	10	Variable	\$80.00	\$65.00	\$15.00	\$3.00	\$12.00
SOS - UCCCOLLAMEND	12	Variable	\$96.00	\$78.00	\$18.00	\$3.60	\$14.40
SOS - UCCCONT_BULK	93	Variable	\$744.00	\$604.50	\$139.50	\$27.90	\$111.60
SOS - UCCORIG_BULK	523	Variable	\$4,184.00	\$3,399.50	\$784.50	\$156.90	\$627.60
SOS - EFS Interactive Searches	3,324	\$4.50	\$14,958.00	\$11,634.00	\$3,324.00	\$664.80	\$2,659.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	253	\$8.00	\$2,024.00	\$1,644.50	\$379.50	\$75.90	\$303.60
SOS - EFS Original Filings	347	\$8.00	\$2,776.00	\$2,255.50	\$520.50	\$104.10	\$416.40
REV - Sales/Use Tax Permit Lists	3	\$5.50	\$16.50	\$0.00	\$16.50	\$3.30	\$13.20
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	188	3% of Fee	\$27,325.00	\$26,505.25	\$819.75	\$163.95	\$655.80
E&A - Engineers & Architects License Renewal	22	5% of Fee	\$2,146.00	\$2,146.00	\$107.30	\$21.46	\$85.84
E&A - Engineers & Architects	48	5% of Fee	\$7,200.00	\$7,200.00	\$360.00	\$72.00	\$288.00
Water Well Registrations	125	5% of Fee	\$10,100.00	\$9,393.00	\$707.00	\$141.40	\$565.60
REV - Motor Fuels Tax Filing	469	\$0.25	\$117.25	\$0.00	\$117.25	\$23.45	\$93.80
NDOA - Applicator permits	1,903	Variable	\$72,665.00	\$68,473.00	\$4,192.00	\$838.40	\$3,353.60
NDOA - AGAERIAL_LICENSE	1	Variable	\$102.49	\$98.25	\$4.24	\$0.85	\$3.39
NDOA - Measuring device	22	Variable	\$4,737.73	\$4,647.83	\$89.90	\$17.98	\$71.92
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	7	Variable	\$3,376.85	\$3,362.26	\$14.59	\$2.92	\$11.67
NDOA - AGSMALL_PACKAGE	6	Variable	\$1,122.41	\$1,089.50	\$32.91	\$6.58	\$26.33
NDOA - AG_EURO_CORN	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	88	Variable	\$38,156.72	\$37,689.70	\$467.02	\$93.40	\$373.62
NDOA - AGFIRM_REGISTRATION	7	Variable	\$111.98	\$97.75	\$14.23	\$2.85	\$11.38
NDOA - AGGFAL_Renew	15	Variable	\$258.34	\$228.75	\$29.59	\$5.92	\$23.67

NDOA - DAIRY/EGG/TURKEY	5	Variable	\$18,731.68	\$18,704.05	\$27.63	\$5.53	\$22.10
NDOA - Grape/Potato	1	Variable	\$124.09	\$122.34	\$1.75	\$0.35	\$1.40
NDOA - Food License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	1	Variable	\$241.75	\$240.00	\$1.75	\$0.35	\$1.40
NDOA - AGPESTPROD_NEW	26	Variable	\$4,255.52	\$4,114.50	\$141.02	\$28.20	\$112.82
NDOA - AG_CervineFacility Permit	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	41	Variable	\$86,336.99	\$86,265.24	\$71.75	\$14.35	\$57.40
NDOA - AGNURSERY_RENEW	79	Variable	\$13,213.90	\$12,872.31	\$341.59	\$68.32	\$273.27
NDOA - AGNURSERY_STOCK	6	Variable	\$598.65	\$576.00	\$22.65	\$4.53	\$18.12
NDOA - AGPERMIT_SELLSEEDS	11	Variable	\$384.34	\$355.75	\$28.59	\$5.72	\$22.87
NDOA - Pesticide License Renewals	22	Variable	\$20,823.14	\$20,314.75	\$508.39	\$101.68	\$406.71
NDOA - AGPESTDEAL_NEW	3	Variable	\$75.62	\$69.75	\$5.87	\$1.17	\$4.70
NDOA - Governor Ag Conference	59	\$3.00	\$8,614.22	\$8,405.00	\$209.22	\$41.84	\$167.38
SFM - Fireworks Licenses	2	Variable	\$22.50	\$20.00	\$2.50	\$0.50	\$2.00
SFM - Fireworks Display Permits	23	Variable	\$3,093.46	\$2,975.00	\$118.46	\$23.69	\$94.77
SFM_BOILER	66	Variable	\$6,354.50	\$6,354.50	\$198.00	\$39.60	\$158.40
SFM_ELEVATOR	95	Variable	\$12,440.00	\$12,440.00	\$285.00	\$57.00	\$228.00
SFM_ELEVATOR_CC%	41	Variable	\$8,240.00	\$0.00	\$247.20	\$49.44	\$197.76
OTC-Over the counter payment	15,178	Variable	\$3,278,252.30	\$3,230,382.39	\$47,869.91	\$9,573.98	\$38,295.93
OTC Billback	108	Variable	\$606.69	\$0.00	\$606.69	\$121.34	\$485.35
PropertyTax Payments	283	Variable	\$887,603.61	\$884,844.96	\$2,758.65	\$551.73	\$2,206.92
NDOL - Contractor Registration	977	Variable	\$44,519.00	\$41,570.00	\$2,949.00	\$589.80	\$2,359.20
NDOL_OVR_PMT	12	Variable	\$1,480.90	\$0.00	\$80.44	\$16.09	\$64.35
NDOL_TAX_PMT	51	Variable	\$8,759.54	\$0.00	\$118.60	\$23.72	\$94.88
NEROADS - DOT_Permits	9,950	Variable	\$256,656.00	\$239,240.00	\$17,416.00	\$3,483.20	\$13,932.80
NEROADS- NDOT_RMS	14	Variable	\$2,097.77	\$1,998.80	\$98.97	\$19.79	\$79.18
NEROADS- NDOTSPD	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS - NDOTPERMITS	48	Variable	\$1,189.00	\$1,113.64	\$75.36	\$15.07	\$60.29
State Patrol Crime Report	1,167	\$18.00	\$23,420.50	\$18,887.50	\$4,533.00	\$906.60	\$3,626.40
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal	538	\$4.50	\$29,266.50	\$26,850.00	\$2,416.50	\$483.30	\$1,933.20
NSPApptFee	322	\$4.50	\$20,004.03	\$18,951.25	\$1,052.78	\$210.56	\$842.22
State Patrol Crime Report - Subscriber	982	Variable	\$15,200.00	\$12,567.50	\$2,632.50	\$526.50	\$2,106.00
Event Registration	230	10% of Fee	\$12,347.00	\$11,152.70	\$1,194.30	\$238.86	\$955.44
Sarpy_Stop	221	Variable	\$26,790.00	\$26,138.97	\$651.03	\$130.21	\$520.82
Medicaid & Long Term Care	154	\$1.75	\$11,861.00	\$11,861.00	\$269.50	\$53.90	\$215.60
City of Waverly Soccer Registration (CDB)	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
recreation_program	249	Variable	\$13,328.15	\$12,985.00	\$343.15	\$68.63	\$274.52
order_form_LPNNRD	57	Variable	\$2,055.31	\$1,919.98	\$135.33	\$27.07	\$108.26
order_form_UBBNRD	1	Variable	\$228.21	\$220.96	\$7.25	\$1.45	\$5.80
Vital Records	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
pet_feed_rendering	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Utility_payment	569	Variable	\$86,525.32	\$84,234.30	\$2,291.02	\$458.20	\$1,832.82
SarpyCommunityCorrections	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	111,893	Variable	\$6,713.58	\$0.00	\$6,713.58	\$1,342.72	\$5,370.86
NBC_Inspections	488	Variable	\$52,668.01	\$52,668.01	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	133,450	Variable	\$8,007.00	\$0.00	\$8,007.00	\$1,601.40	\$6,405.60
NBC_NISaleBarn	140,030	Variable	\$140,030.00	\$140,030.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	140,030	Variable	\$8,401.80	\$0.00	\$8,401.80	\$1,680.36	\$6,721.44
NBC_RFLRenewal	9	Variable	\$132,500.00	\$132,500.00	\$0.00	\$0.00	\$0.00
BOGRENEW	1	\$3.25	\$3.25	\$0.00	\$3.25	\$0.65	\$2.60
dhscentregDH	1,085	Variable	\$4,340.00	\$2,712.50	\$1,627.50	\$325.50	\$1,302.00
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,969	\$1.50	\$14,254.00	\$9,808.00	\$4,446.00	\$889.20	\$3,556.80

dhhscentregDHL	7,085	\$1.50	\$35,425.00	\$24,797.50	\$10,627.50	\$2,125.50	\$8,502.00
REVENUE_FEE	2,286	\$1.75	\$4,000.50	\$0.00	\$4,000.50	\$800.10	\$3,200.40
OTG	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,533,268.00		18,152,537.71	17,539,319.92	599,545.35	119,909.08	479,636.27

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	135,942	\$1.00	\$135,942.00	67,971.00	67,971.00	\$67,971.00
Court Records (Justice) Monthly	78	\$500.00	\$39,000.00	\$19,500.00	19,500.00	\$19,500.00
Court Records (Justice) Credit Card Searches	767	\$15.00	\$11,535.00	\$5,767.50	5,767.50	\$5,767.50
Court E-Filing	18,169	\$1.00	\$18,169.00	\$0.00	18,169.00	\$18,169.00
COURTAPELFILE	345	\$2.00	\$690.00	\$0.00	690.00	\$690.00
COURTAPPTFILE	9	variable	\$1,100.00	\$0.00	1100.00	\$1,100.00
Courtjudge	133	\$50.00	\$6,650.00	\$0.00	\$6,650.00	\$6,650.00
Court Citations	5,185	Variable	\$694,743.34	\$680,034.09	14,709.25	\$14,709.25
Court Payments	3,030	Variable	\$1,000,728.65	\$983,575.85	17,152.80	\$17,152.80
Lobbyist Registration	13	\$0.05	\$2,230.00	\$2,450.00	111.50	\$111.50
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	3	\$50.00	\$150.00	\$75.00	75.00	\$75.00
LEG - BillTracker (4-10 eProfiles)	2	\$100.00	\$200.00	\$100.00	100.00	\$100.00
LEG - BillTracker (11-20 eProfiles)	1	\$250.00	\$250.00	\$125.00	125.00	\$125.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	704	Variable	\$3,546.00	\$1,749.00	\$1,797.00	\$1,797.00
Scalesubscr	769	Variable	\$769.00	\$384.50	384.50	\$384.50
SUBTOTAL	165,150		1,915,702.99	1,761,731.94	154,302.55	154,302.55
						\$40,368.89

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			11,963.33	11,963.33	11,963.33
Subscriptions - New	492	variable	49,200.00	49,200.00	49,200.00
Renewal	1	variable	50.00	50.00	50.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$61,213.33	\$61,213.33	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	2,201	17.00	44,591.00	44,591.00	0.00
LCC -Tax Payments	35	variable	2,753,303.00	2,753,303.00	0.00
COURTEFILESUB	18,169	variable	\$493,763.00	\$493,763.00	0.00
PSCREMIT	284	variable	\$4,271,158.00	\$4,271,158.00	0.00
WCCSUB	105	variable	\$1,749.00	\$1,749.00	0.00
SUBTOTAL	20,794		\$7,564,564.00	\$7,564,564.00	\$0.00

**Payment Statement
April 30, 2020**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: March 1st - March 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (2 NII Share (80%))	90.00%
DMV- DLR - Batch	13,083	\$3.00	\$39,249.00	\$26,166.00	\$13,083.00	\$2,616.60	\$10,466.40
DMV- DLR - Monitoring Fee	662,151	\$0.06	\$39,729.06	\$26,486.04	\$13,243.02	\$2,648.60	\$10,594.42
DMV- DLR - Interactive	74,856	\$3.00	\$224,568.00	\$149,712.00	\$74,856.00	\$14,971.20	\$59,884.80
DMV- DLR - Certified	18	\$3.00	\$54.00	\$36.00	\$18.00	\$3.60	\$14.40
DMV- DLR - Certified Transcript	153	\$4.00	\$612.00	\$459.00	\$153.00	\$30.60	\$122.40
DMV-SRIND	1	\$0.50	\$0.50	\$0.00	\$0.50	\$0.10	\$0.40
DMV - DLR Single	1,642	\$3.00	\$4,926.00	\$3,284.00	\$1,642.00	\$328.40	\$1,313.60
DMV - Driver License Renew	13,676	Variable	\$377,327.75	\$359,172.00	\$18,155.75	\$3,631.15	\$14,524.60
DMVMETROSOUTH	1,598	Variable	\$40,267.50	\$38,026.00	\$2,241.50	\$448.30	\$1,793.20
DMVMETROSOUTH-Cash	1,405	Variable	\$30,482.00	\$30,482.00	\$0.00	\$0.00	\$0.00
DMVMapleLocation	1,329	Variable	\$33,094.25	\$31,240.50	\$1,853.75	\$370.75	\$1,483.00
DMVMapleLocation-Cash	1,063	Variable	\$22,995.00	\$22,995.00	\$0.00	\$0.00	\$0.00
DMVMetroWest	11	Variable	\$289.25	\$275.50	\$13.75	\$2.75	\$11.00
DMVMetroWest-Cash	13	Variable	\$360.50	\$360.50	\$0.00	\$0.00	\$0.00
DMVNorthExpress	673	Variable	\$16,976.50	\$16,084.50	\$892.00	\$178.40	\$713.60
DMVNorthExpress-Cash	999	Variable	\$22,186.50	\$22,186.50	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	15,842	\$1.00	\$15,842.00	\$6,336.80	\$9,505.20	\$1,901.04	\$7,604.16
DMV- TLR - batch	43,695	\$1.00	\$43,695.00	\$17,478.00	\$26,217.00	\$5,243.40	\$20,973.60
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	16	\$18.00	\$288.00	\$160.00	\$128.00	\$25.60	\$102.40
DMV - Reinstatement	2,209	\$3.00	\$165,180.00	\$158,550.00	\$6,630.00	\$1,326.00	\$5,304.00
DMV - IRP	352	Variable	\$900,103.73	\$897,001.03	\$3,102.70	\$620.54	\$2,482.16
DMV - IFTA	109	Variable	\$4,338.95	\$4,226.29	\$112.66	\$22.53	\$90.13
DMVSPLATE	279	Variable	\$6,457.00	\$5,620.00	\$837.00	\$167.40	\$669.60
SPLATEMESS	720	Variable	\$36,270.00	\$34,110.00	\$2,160.00	\$432.00	\$1,728.00
DMV - SingleTripPermit	563	Variable	\$22,281.00	\$20,465.00	\$1,816.00	\$363.20	\$1,452.80
DMV - Motor Vehicle Renewals	45,508	Variable	\$9,175,841.67	\$8,952,398.75	\$223,442.92	\$44,688.58	\$178,754.34
DMV_Fleets	4	Variable	\$8,017.20	\$7,977.30	\$39.90	\$7.98	\$31.92
DMV_DAS	1	Variable	\$11,581.00	\$9,052.00	\$2,529.00	\$505.80	\$2,023.20
HHSS - Health Practitioner Lists	69	Variable	\$3,080.00	\$0.00	\$3,080.00	\$616.00	\$2,464.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$395.00	\$0.00	\$395.00	\$79.00	\$316.00
HHSS - Health License Monitoring	39,229	Variable	\$392.29	\$0.00	\$392.29	\$78.46	\$313.83
HHSS - Health License Monitoring Mo. Min.	5	Variable	\$73.14	\$0.00	\$73.14	\$14.63	\$58.51
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	901	\$1.00	\$237,317.15	\$233,927.00	\$3,390.15	\$678.03	\$2,712.12
LCC Local Renewals	367	Variable	\$227,590.68	\$225,089.98	\$2,500.70	\$500.14	\$2,000.56
LCC_SDL	77	Variable	\$3,678.69	\$3,480.00	\$198.69	\$39.74	\$158.95
SED - Electrical Permits	0	4% of Fee	\$88,369.00	\$88,369.00	\$3,534.76	\$706.95	\$2,827.81
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	212	3.00	\$4,876.00	\$4,876.00	\$636.00	\$127.20	\$508.80
SED - License List	3	Variable	\$65.00	\$65.00	\$15.00	\$3.00	\$12.00
SEDEXAM3 - Exam Application (\$3 fee)	47	3.00	\$2,961.00	\$2,961.00	\$141.00	\$28.20	\$112.80

SEDEXAM5 - Exam Application (\$5 fee)	11	5.00	\$1,430.00	\$1,430.00	\$55.00	\$11.00	\$44.00
SOS - Corporation filings (LLC/LLP) (TPE)	196	\$3.00	\$3,843.00	\$3,255.00	\$588.00	\$117.60	\$470.40
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,386	\$2/vari	\$159,764.60	\$154,015.00	\$5,749.60	\$1,149.92	\$4,599.68
SOS - Corp filings (Foreign/Domestic Corporations)	6,265	Variable	\$972,757.26	\$945,720.00	\$27,037.26	\$5,407.45	\$21,629.81
SOS - corpdocs (TPE)	1,582	Variabl	\$7,866.25	\$3,928.20	\$3,938.05	\$787.61	\$3,150.44
SOS - CollectionRenew	0	Variabl	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	5	\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - Corporate Special Request(TPE)	36	Vari	\$570.00	\$285.00	\$285.00	\$57.00	\$228.00
SOS - Corporate Special Request	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - Corp_OCOGS	929	\$6.50	\$6,038.50	\$2,322.50	\$3,716.00	\$743.20	\$2,972.80
SOS - Corpcogs	14	\$10.00	\$140.00	\$140.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,773	\$0.45	\$2,147.85	\$1,527.36	\$620.49	\$124.10	\$496.39
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - UCC Interactive Searches	9,510	\$4.50	\$42,795.00	\$33,285.00	\$9,510.00	\$1,902.00	\$7,608.00
SOS - UCC Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Special Request	15	Variabl	\$30.00	\$15.00	\$15.00	\$3.00	\$12.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	11	\$15.00	\$165.00	\$82.50	\$82.50	\$16.50	\$66.00
SOS - UCC Continuationl Filings	1,278	\$8.00	\$10,224.00	\$8,307.00	\$1,917.00	\$383.40	\$1,533.60
SOS - UCC Original Filings	1,986	\$8.00	\$15,888.00	\$12,909.00	\$2,979.00	\$595.80	\$2,383.20
SOS - UCC Electronic Amendments	329	\$8.00	\$2,632.00	\$2,138.50	\$493.50	\$98.70	\$394.80
SOS - UCC Electronic Assignments	7	\$8.00	\$56.00	\$45.50	\$10.50	\$2.10	\$8.40
SOS - UCC Electronic Collateral Amendments	157	\$8.00	\$1,256.00	\$1,020.50	\$235.50	\$47.10	\$188.40
SOS - UCC Images	15,673	\$0.45	\$7,052.85	\$5,015.36	\$2,037.49	\$407.50	\$1,629.99
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BULK	22	Variable	\$176.00	\$143.00	\$33.00	\$6.60	\$26.40
SOS - UCCASSIGN_BULK	7	Variable	\$56.00	\$45.50	\$10.50	\$2.10	\$8.40
SOS - UCCCOLLAMEND	8	Variable	\$64.00	\$52.00	\$12.00	\$2.40	\$9.60
SOS - UCCCONT_BULK	120	Variable	\$960.00	\$780.00	\$180.00	\$36.00	\$144.00
SOS - UCCORIG_BULK	730	Variable	\$5,840.00	\$4,745.00	\$1,095.00	\$219.00	\$876.00
SOS - EFS Interactive Searches	2,739	\$4.50	\$12,325.50	\$9,586.50	\$2,739.00	\$547.80	\$2,191.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	246	\$8.00	\$1,968.00	\$1,599.00	\$369.00	\$73.80	\$295.20
SOS - EFS Original Filings	399	\$8.00	\$3,192.00	\$2,593.50	\$598.50	\$119.70	\$478.80
REV - Sales/Use Tax Permit Lists	4	\$5.50	\$22.00	\$0.00	\$22.00	\$4.40	\$17.60
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	145	3% of Fee	\$19,310.00	\$18,730.70	\$579.30	\$115.86	\$463.44
E&A - Engineers & Architects License Renewal	7	5% of Fee	\$752.00	\$752.00	\$37.60	\$7.52	\$30.08
E&A - Engineers & Architects	35	5% of Fee	\$5,250.00	\$5,250.00	\$262.50	\$52.50	\$210.00
Water Well Registrations	118	5% of Fee	\$10,050.00	\$9,346.50	\$703.50	\$140.70	\$562.80
REV - Motor Fuels Tax Filing	463	\$0.25	\$115.75	\$0.00	\$115.75	\$23.15	\$92.60
NDOA - Applicator permits	3,576	Variable	\$129,245.00	\$121,480.00	\$7,765.00	\$1,553.00	\$6,212.00
NDOA - AGAERIAL_LICENSE	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	21	Variable	\$1,866.93	\$1,793.36	\$73.57	\$14.71	\$58.86
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	12	Variable	\$55,167.46	\$55,066.15	\$101.31	\$20.26	\$81.05
NDOA - AGSMALL_PACKAGE	4	Variable	\$409.34	\$393.00	\$16.34	\$3.27	\$13.07
NDOA - AG_EURO_CORN	1	Variable	\$64.06	\$60.75	\$3.31	\$0.66	\$2.65
NDOA - AGFFAL_Tonnage	24	Variable	\$2,813.20	\$2,721.59	\$91.61	\$18.32	\$73.29
NDOA - AGFIRM_REGISTRATION	12	Variable	\$198.71	\$174.00	\$24.71	\$4.94	\$19.77
NDOA - AGGFAL_Renew	10	Variable	\$182.97	\$162.50	\$20.47	\$4.09	\$16.38

NDOA - DAIRY/EGG/TURKEY	5	Variable	\$18,010.88	\$17,979.13	\$31.75	\$6.35	\$25.40
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	1	Variable	\$150.00	\$148.25	\$1.75	\$0.35	\$1.40
NDOA - AGPESTKELLY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	28	Variable	\$4,531.74	\$4,431.00	\$100.74	\$20.15	\$80.59
NDOA - AG_CervineFacility Permit	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	46	Variable	\$63,989.07	\$63,892.97	\$96.10	\$19.22	\$76.88
NDOA - AGNURSERY_RENEW	41	Variable	\$6,082.13	\$5,896.49	\$185.64	\$37.13	\$148.51
NDOA - AGNURSERY_STOCK	5	Variable	\$496.04	\$480.00	\$16.04	\$3.21	\$12.83
NDOA - AGPERMIT_SELLSEEDS	9	Variable	\$409.33	\$384.25	\$25.08	\$5.02	\$20.06
NDOA - Pesticide License Renewals	9	Variable	\$1,904.80	\$1,864.25	\$40.55	\$8.11	\$32.44
NDOA - AGPESTDEAL_NEW	1	Variable	\$25.62	\$23.25	\$2.37	\$0.47	\$1.90
NDOA - Governor Ag Conference	22	\$3.00	\$3,207.95	\$3,130.00	\$77.95	\$15.59	\$62.36
SFM - Fireworks Licenses	8	Variable	\$90.00	\$80.00	\$10.00	\$2.00	\$8.00
SFM - Fireworks Display Permits	47	Variable	\$3,339.56	\$3,175.00	\$164.56	\$32.91	\$131.65
SFM_BOILER	46	Variable	\$4,315.00	\$4,315.00	\$138.00	\$27.60	\$110.40
SFM_ELEVATOR	74	Variable	\$9,300.00	\$9,300.00	\$222.00	\$44.40	\$177.60
SFM_ELEVATOR_CC%	34	Variable	\$7,710.00	\$7,710.00	\$231.30	\$46.26	\$185.04
OTC-Over the counter payment	13,003	Variable	\$2,977,640.83	\$2,931,763.76	\$45,877.07	\$9,175.41	\$36,701.66
OTC Billback	141	Variable	\$1,269.24	\$0.00	\$1,269.24	\$253.85	\$1,015.39
PropertyTax Payments	2,695	Variable	\$12,019,376.72	\$11,989,153.02	\$30,223.70	\$6,044.74	\$24,178.96
NDOL - Contractor Registration	1,192	Variable	\$53,099.00	\$49,520.00	\$3,579.00	\$715.80	\$2,863.20
NDOL_OVR_PMT	89	Variable	\$11,640.11	\$0.00	\$224.45	\$44.89	\$179.56
NDOL_TAX_PMT	14	Variable	\$2,686.34	\$0.00	\$122.59	\$24.52	\$98.07
NEROADS - DOT_Permits	10,952	Variable	\$286,767.75	\$267,600.00	\$19,167.75	\$3,833.55	\$15,334.20
NEROADS- NDOT_RMS	19	Variable	\$4,898.72	\$4,738.67	\$160.05	\$32.01	\$128.04
NEROADS- NDOTSPD	1	Variable	\$51.75	\$50.00	\$1.75	\$0.35	\$1.40
NEROADS - NDOTPERMITS	51	Variable	\$1,159.25	\$1,079.18	\$80.07	\$16.01	\$64.06
State Patrol Crime Report	987	\$18.00	\$20,444.50	\$16,487.50	\$3,957.00	\$791.40	\$3,165.60
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal	706	\$4.50	\$38,477.00	\$35,300.00	\$3,177.00	\$635.40	\$2,541.60
NSPApptFee	397	\$4.50	\$23,834.45	\$22,569.00	\$1,265.45	\$253.09	\$1,012.36
State Patrol Crime Report - Subscriber	755	Variable	\$11,687.50	\$9,662.50	\$2,025.00	\$405.00	\$1,620.00
Event Registration	92	10% of Fee	-\$2,179.00	-\$1,957.60	-\$221.40	-\$44.28	-\$177.12
Sarpy_Stop	162	Variable	\$21,535.00	\$21,011.69	\$523.31	\$104.66	\$418.65
Medicaid & Long Term Care	155	\$1.75	\$11,762.00	\$11,762.00	\$271.25	\$54.25	\$217.00
City of Waverly Soccer Registration (CDB)	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
recreation_program	-194	Variable	-\$9,059.63	-\$8,825.00	-\$234.63	-\$46.93	-\$187.70
order_form_LPNNRD	80	Variable	\$2,872.00	\$2,678.41	\$193.59	\$38.72	\$154.87
order_form_UBBNRD	4	Variable	\$431.06	\$410.35	\$20.71	\$4.14	\$16.57
Vital Records	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
pet_feed_rendering	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Utility_payment	711	Variable	\$109,858.43	\$107,227.76	\$2,630.67	\$526.13	\$2,104.54
SarpyCommunityCorrections	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	153,442	Variable	\$9,206.52	\$0.00	\$9,206.52	\$1,841.30	\$7,365.22
NBC_Inspections	692	Variable	\$97,755.84	\$97,755.84	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	78,381	Variable	\$4,702.86	\$0.00	\$4,702.86	\$940.57	\$3,762.29
NBC_NISaleBarn	94,951	Variable	\$94,951.00	\$94,951.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	94,951	Variable	\$5,697.06	\$0.00	\$5,697.06	\$1,139.41	\$4,557.65
NBC_RFLRenewal	15	Variable	\$77,500.00	\$77,500.00	\$0.00	\$0.00	\$0.00
BOGRENEW	4	\$3.25	\$13.00	\$0.00	\$13.00	\$2.60	\$10.40
dhscentregDH	849	Variable	\$3,396.00	\$2,122.50	\$1,273.50	\$254.70	\$1,018.80
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,887	\$1.50	\$13,863.00	\$9,538.50	\$4,324.50	\$864.90	\$3,459.60

dhscentregDHL	5,897	\$1.50	\$29,485.00	\$20,639.50	\$8,845.50	\$1,769.10	\$7,076.40
REVENUE_FEE	2,456	\$1.75	\$4,298.00	\$0.00	\$4,298.00	\$859.60	\$3,438.40
OTG	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,443,699.00		29,364,939.96	28,703,543.33	652,961.63	130,592.29	522,369.34

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	146,319	\$1.00	\$146,319.00	73,159.50	73,159.50	\$73,159.50
Court Records (Justice) Monthly	80	\$500.00	\$40,000.00	\$20,000.00	20,000.00	\$20,000.00
Court Records (Justice) Credit Card Searches	738	\$15.00	\$11,070.00	\$5,535.00	5,535.00	\$5,535.00
Court E-Filing	16,189	\$1.00	\$16,189.00	\$0.00	16,189.00	\$16,189.00
COURTAPELFILE	371	\$2.00	\$742.00	\$0.00	742.00	\$742.00
COURTAPPTFILE	7	variable	\$750.00	\$0.00	750.00	\$750.00
Courtjudge	133	\$50.00	\$6,650.00	\$0.00	\$6,650.00	\$6,650.00
Court Citations	5,466	Variable	\$745,670.77	\$730,213.37	15,457.40	\$15,457.40
Court Payments	2,809	Variable	\$1,013,345.60	\$997,572.96	15,772.64	\$15,772.64
Lobbyist Registration	0	\$0.05	\$0.00	\$0.00	0.00	\$0.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	-1	\$50.00	-\$50.00	-\$25.00	-25.00	-\$25.00
LEG - BillTracker (4-10 eProfiles)	1	\$100.00	\$100.00	\$50.00	50.00	\$50.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	764	Variable	\$3,885.00	\$1,926.00	\$1,959.00	\$1,959.00
Scalesubscr	853	Variable	\$853.00	\$426.50	426.50	\$426.50
SUBTOTAL	173,729		1,985,524.37	1,828,858.33	156,666.04	156,666.04
						\$40,286.79

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			36,212.33	36,212.33	36,212.33
Subscriptions - New	710	variable	71,050.00	71,050.00	71,050.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$107,262.33	\$107,262.33	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	2,079	17.00	41,514.00	41,514.00	0.00
LCC -Tax Payments	35	variable	2,212,770.00	2,212,770.00	0.00
COURTEFILESUB	16,189	variable	\$410,819.00	\$410,819.00	0.00
PSCREMIT	270	variable	\$4,198,438.06	\$4,198,438.06	0.00
WCCSUB	111	variable	\$1,926.00	\$1,926.00	0.00
SUBTOTAL	18,684		\$6,865,467.06	\$6,865,467.06	\$0.00