

**NEBRASKA STATE RECORDS BOARD
MEETING: November 14, 2012**

Nebraska State Capitol
Room 1507
Lincoln, NE
November 14, 2012
9:00 A.M.

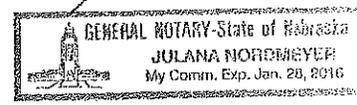
AFFIDAVIT OF PUBLICATION

State of Nebraska } ss.
LANCASTER COUNTY, }

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper one successive time(s) the first insertion having been on the 12 day of Oct. A.D., 2012 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

NOTICE OF PUBLIC MEETING:
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, November 14, 2012 at 9:00 AM, Room 1507, Ne. State Capitol, Lincoln, NE. The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours. #7122897-11-Oct-12

Brian Chernut
Subscribed in my presence and sworn to before me this _____ day of Oct 12, 2012
Julana Nordmeyer Notary Public
Printer's Fee, \$ _____



Organization	Nebraska State Records Board
Activity	Meeting
Date of Activity	Wednesday, 11/14/2012
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Friday, 08/03/2012
Location	State Capitol Room 1507
Details	Meeting
Meeting Agenda	http://
Meeting Materials	http://
Person to Contact for Additional Information:	
Name	Cathy Danahy
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
Fax	(402) 471-2406
E-Mail	cathy.danahy@nebraska.gov
Agency Homepage	http://

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NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol

Room 1507

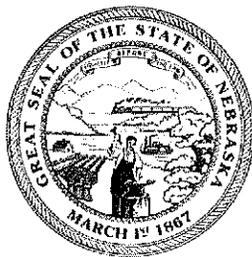
Lincoln, NE

November 14, 2012 – 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA
 - a) **Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES
 - a) **Action Item:** Approval of July 25, 2012 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
 - a) AGREEMENTS & ADDENDA
 1. **Non-action items:** Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and Gage County, City of Long Pine, Village of Potter, Polk County, York County and City of Loup City. Signed by Chairman Gale pursuant to Board authority.
 2. **Non-action item:** Addenda (PayPort Payment) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Gage County Sheriff, Gage County Treasurer, City of Long Pine, Village of Potter, Sarpy County Clerk, Sarpy County Register of Deeds, City of Loup City, and Polk County Treasurer. Signed by Chairman Gale pursuant to Board authority.
 3. **Action Item:** Addendum Three to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the State Electrical Division – Contractor and Homeowner Electrical Installation Permits.
 4. **Action Item:** Addendum Four to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the State Electrical Division – Contractor License Renewals.
 5. **Action Item:** Approval of Fees – Storefront Application - Nebraska Department of Roads.
 6. **Action Item:** Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Polk County – Property Tax Payments.
 7. **Action Item:** Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the York County – Property Tax Payments.

8. **Action Item:** Addenda to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board - Online Real Estate Tax Payments – Chairman’s approval.
 - b) **Action Item:** PORTAL OUTAGE REPORT – (Update)
Tabled from July 25, 2012 meeting.
 - c) NEBRASKA INTERACTIVE CONTRACT
The current contract with Nebraska Interactive, LLC expires January 31, 2014. A 2 year extension (through January, 2016) may be granted by the Board or the Board may choose to allow the contract to expire on January 31, 2014.
8. PRICEWATERHOUSECOOPERS ANNUAL AUDIT OF NEBRASKA INTERACTIVE, LLC
DECEMBER 31, 2011 AND 2010 (Auditor Mike Foley, Chair).
 - a) **Action Item:** Report by Finances Review Subcommittee.
9. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE (Julie Beno, Chair)
 - a) Grant Review Subcommittee – Large Grant Funding Survey
10. EXECUTIVE DIRECTOR’S REPORT
 - a) **Action Item:** NSRB Cash Fund Balance
 - b) NSRB Grant Status Report
 - c) Final Grant Report (Seward County GIS Project)
11. NEBRASKA.GOV REPORTS
 - a) General Manager’s Report
 - b) **Action Item:** Project Priority Report
12. DATE FOR NEXT MEETING
Wednesday, February 13, 2013
9:00 A.M.
Room 1507
State Capitol
Lincoln, NE
13. ADJOURNMENT
Action Item: Move to adjourn

Updated 11/06/2012



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of July 25, 2012

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on July 25, 2012, in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;
Brenda L. Decker, representing the Governor;
Michael D. Foley, Auditor of Public Accounts;
Don Stenberg, State Treasurer;
Ryne D. Seaman, representing the Banking Industry;
Scott Keene, representing the Insurance Industry;
Carlos Castillo, Director of Administrative Services;
Julie A. Beno, representing Libraries;
Brian Buescher, representing the Legal Profession;
Mike Konz, representing the Media;
Timothy Loewenstein, representing the General Public

Absent:

Leslie S. Donley, representing the Attorney General

Staff in attendance:

Cathy Danahy, Executive Director;
Colleen Byelick, Legal Counsel;
Tracy Marshall, Recording Clerk

Chairman Gale announced the reappointment of Mr. Brian Buescher by the Governor to begin serving his first term which expires July 17, 2015.

Chairman Gale recognized and thanked Mr. Tim Loewenstein for his outstanding service during his term on the Board.

Chairman Gale welcomed and acknowledged guests Mr. Bill Van Asselt, Associate General Counsel, NIC and Mr. Scott Somerhalder, Regional Vice President, NIC, both of whom will appear later on the agenda.

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the right of the public seating area.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star on June 25, 2012 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA

Mr. Seaman moved to adopt the agenda as presented; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				

Voting Against: None

Absent: Donley

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the April 11, 2012 meeting. Ms. Beno moved to approve the minutes; seconded by Mr. Loewenstein. Ms. Decker pointed out (on page 5) two typos regarding gender were in need of correction. **Chairman Gale and Ms. Danahy will make the necessary changes.**

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	
	Stenberg				

Not Voting: Seaman

Voting Against: None

Absent: Donley

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN'S REPORT**Agenda Item 7.a. AGREEMENTS & ADDENDA**

Agenda Item 7.a. 1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the following: NE Auditor of Public Accounts, NE Banking and Finance, City of Atkinson, City of Battle Creek, Greeley County, Nebraska Energy Office, NE Public Service Commission, Village of Pleasanton and the Village of Roca. Signed by

Chairman Gale pursuant to Board authority.

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the Electronic Service Level Agreements between Nebraska Interactive, LLC, the Nebraska State Records Board and the identified government agencies.

Agenda Item 7.a. 2. Addenda - PayPort Service - to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board for the following: City of Atkinson, City of Battle Creek, Greeley County Treasurer, Village of Pleasanton and the Village of Roca. Signed by Chairman Gale pursuant to Board authority. Mr. Hoffman explained the PayPort Service addenda.

Agenda Item 7.a. 3. Addendum Eleven to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska Supreme Court – Waiverable Citation Payments. Mr. Hoffman explained the addendum.

Agenda Item 7.a. 4. Addendum Twelve to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska Supreme Court – Access to court data records held in JUSTICE database – Credit Card. Mr. Hoffman explained the addendum.

Agenda Item 7.a. 5. Addendum Two to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the NE Real Estate Commission-Online Services. Mr. Hoffman explained the addendum. Mr. Stenberg moved to approve Addendum Two; seconded by Mr. Keene.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Decker Loewenstein	Foley Seaman
Voting Against:	None				
Absent:	Donley				

The motion carried.

Agenda Item 7.a. 6. Addendum Seventeen to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Secretary of State-Uniform Commercial Code (UCC) and Corporations Interactive-Subscriber and Batch Services.

Mr. Hoffman explained the addendum. Ms. Decker moved to approve Addendum Seventeen; seconded by Mr. Seaman.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Decker Loewenstein	Foley Seaman
Voting Against:	None				
Absent:	Donley				

The motion carried.

Agenda Item 7.b. PORTAL OUTAGE REPORT

On February 8, 2012 the state’s portal (Nebraska.gov) experienced an outage for a period of 3 hours and 24 minutes. Mr. Loewenstein commented on NIC’s progress on guarantees to perform specific improvements in technologies and processes to better monitor and manage the risks associated with the loss of connectivity experienced in February. Mr. Hoffman and Mr. Somerhalder discussed NIC’s progress as well. Chairman Gale reminded the Board the original issue was one of penalties for zero tolerance per the contract.

Mr. Loewenstein moved to not utilize the allowance of the RFP (contract) at this time to impose fines on NIC for the outage based upon NIC’s exemplary remedial efforts; seconded by Ms. Beno. After further discussion, Mr. Stenberg moved to table the issue until the November 14, 2012 Board meeting when the Board will receive a report on the status of the remedial plan and will consider it again at that time; seconded by Mr. Foley.

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				
Voting Against:	None				
Absent:	Donley				

The motion carried.

Chairman Gale asked if there were any objection to his entering into a discussion with Mr. Loewenstein regarding an independent contract relationship with him to provide services to the Board as needed. Chairman Gale would submit a proposal to the Board at the next meeting. No objections were heard.

Agenda Item 7.c. PRICEWATERHOUSECOOPERS ANNUAL AUDIT OF NEBRASKA INTERACTIVE, LLC DECEMBER 31, 2011 AND 2010

Chairman Gale announced the annual audit was received on July 26, 2012 and has been given to the Finances Review Subcommittee for their review and report back to the Board at the November 14, 2012 meeting.

Agenda Item 8. NETWORK MANAGER OPERATIONS REVIEW SUBCOMMITTEE REPORT (John Gale, Chair)

Chairman Gale gave a report summarizing the Subcommittee’s efforts over the last few months working with Mr. Hoffman to resolve transparency issues with the Sarpy County Treasurer payment portal template.

Agenda Item 8.b. MASTERCARD/VISA ANTTTURST SUIT

Mr. Bill Van Asselt, Associate General Counsel, NIC, spoke about the recent MasterCard and Visa Settlement. He said it may be months before the case is settled and the ramifications known. For the time being, he said it is critical NIC continue to comply with VISA rules. NIC will continue to monitor decisions in this case and keep the Board informed.

Mr. Castillo left the meeting at 10:20 A.M.
Mr. Castillo returned to the meeting at 10:25 A.M.

Ms. Decker left the meeting at 10:27 A.M.
Ms. Decker returned to the meeting at 10:30 A.M.

Agenda Item 8.a TRANSPARENCY OF NEBPAY FEE TRANSACTIONS ON SARPY COUNTY WEBSITE

Mr. Somerhalder gave a synopsis of the Network Manager Operations Review Subcommittee meeting held on July 10, 2012 attended by the subcommittee and Mr. Somerhalder, Mr. Van Asselt, Mr. Hoffman and Mr. Mukesh Patel, VP of Payment Services, NIC. Mr. Hoffman stepped through the changes NIC was able to make to provide more transparency to the user. After discussion, Chairman Gale summarized the modifications and clarifications requested by the Board members to the Sarpy County Treasurer website. Mr. Stenberg moved to approve for implementation the modifications and clarifications requested by the Board for online payments as demonstrated on the Sarpy County Treasurer website; seconded by Mr. Foley. Ms. Decker added a friendly amendment to the motion approving the concept of payment for additional websites as demonstrated on the Sarpy County Treasurer website. Mr. Stenberg and Mr. Foley accepted the friendly amendment.

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				
Voting Against:	None				
Absent:	Donley				

The motion carried.

Chairman Gale declared a recess at 11:00 A.M.

Chairman Gale reconvened the meeting at 11:20 A.M.

Agenda Item 9. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE

Agenda Item 9.a. GRANT REVIEW SUBCOMMITTEE GRANT FUNDING RECOMMENDATIONS

Ms. Beno explained the procedure and processes the Grant Review Committee performed to determine grant funding recommendations. After discussion, Mr. Loewenstein moved that the Nebraska State Records Board, after having reviewed the NSRB Grant Awards Recommendation Summary created by the Grant Review Committee, approve the funding of the twelve grants recommended for funding by the Grant Review Committee for a total award amount of \$250,000.00; seconded by Mr. Keene.

The list of approved grants includes:

<u>Agency</u>	<u>Title</u>	<u>Funding Amount</u>
Cass County	County WebGIS	\$20,706.50
Cheyenne County	County WebGIS	\$19,757.50
Dodge County	Assessor GIS and County WebGIS	\$23,742.00
Garfield County	Assessor GIS and County WebGIS	\$23,742.00
Greeley County	Assessor GIS and County WebGIS	\$23,742.00
Hitchcock County	Assessor GIS and County WebGIS	\$23,742.00
Plattsmouth Public Library	Digitization of Plattsmouth Newspapers	\$23,742.00
Saunders County	Assessor GIS and County WebGIS	\$23,742.00
Seward County	County WebGIS	\$ 7,300.00
Thayer County	County WebGIS	\$23,742.00

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				

Voting Against: None

Absent: Donley

The motion carried.

Ms. Beno asked the Board for permission to create a questionnaire to be sent to all Board members to gather responses to questions relating to larger grants. No objections were heard. Ms. Beno said a recommendation will be brought to the November 14, 2012 Board meeting.

Agenda Item 10. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 10.a. NSRB Cash Fund Balance Report

Ms. Danahy presented the June 30, 2012 Cash Fund Balance report. Chairman Gale announced he will be recommending an increase in the Personal Services budget for the staffing in his office. He indicated he would be discussing this issue with Auditor Foley, Chair of the Finances Review Subcommittee. Mr. Seaman moved to approve the Cash Fund Balance Report; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				

Voting Against: None

Absent: Donley

The motion carried.

Agenda Item 10.b. NSRB Grant Status Report

Ms. Danahy presented the June 30, 2012 State/Local Grant Project Status Report.

Agenda Item 10.c. 2011 Final Grant Reports

Ms. Danahy presented the final grant reports received for the following projects: OCIO NebraskaMAP – Geospatial Data Sharing and Web Services Network – II, Arthur County Website Creation, Buffalo County GIS, Cherry County GIS, Kimball County GIS, Keith County GIS, Madison County GIS, Pawnee County GIS, and Perkins County GIS.

Agenda Item 11. NEBRASKA.GOV REPORTS

Agenda Item 11.a. General Manager’s Report

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the General Manager’s Report.

Agenda Item 11.b. Project Priority Report

Mr. Hoffman gave the Project Priority Report. Ms. Beno moved to approve the Project Priority Report; seconded by Mr. Buescher.

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				

Voting Against: None

Absent: Donley

The motion carried.

Agenda Item 11.c. MindMixer Application

Mr. Hoffman gave a demonstration of the MindMixer Application. Mr. Loewenstein moved to approve the MindMixer disclaimer language presented to be utilized by Nebraska Interactive whenever the portal requires a link that takes a user outside of the portal's control; seconded by Ms. Decker.

Voting For:	Beno	Buescher	Castillo	Decker	Foley
	Gale	Keene	Konz	Loewenstein	Seaman
	Stenberg				

Voting Against: None

Absent: Donley

The motion carried.

Agenda Item 12. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, November 14, 2012 at 9:00 A.M. in Room 1507, State Capitol Building, Lincoln, Nebraska.

Agenda Item 13. ADJOURNMENT

Ms. Decker moved to adjourn the meeting; seconded by Ms. Beno. All members present signified by saying "aye". Chairman Gale declared the meeting adjourned at 1:00 P.M.



John A. Gale
Secretary of State
State Records Administrator
Chairman, State Records Board

11/15/12

Date

Summary List Electronic Government Service Level Agreements

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

	NSRB Chairman <u>Signature</u>
City of Loup City	11/02/2012
Gage County	09/04/2012
Long Pine, City of	10/05/2012
Polk County	11/02/2012
Potter, Village of	07/23/2012
York County	11/05/2012

Electronic Government Service Level Agreement
with
<Partner Name>

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the "NSRB"), and <Partner Name>, a state, county or local government of Nebraska ("Partner").

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network ("the Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.
- 2) INTERFACE AND DATABASE DEVELOPMENT – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- 3) APPLICATION SUPPORT
 - a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner

agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

- d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.
- e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

- a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.
- c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

- a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - b) Supply reports to the Partner in an understandable and logical format; and
 - c) Be tested, reviewed, and approved by the Partner before it is offered to the user.
- 9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry’s Data Security Standards (“PCI DSS”).
- 10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at <http://nitc.ne.gov/standards/>
- 11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.
- 12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address: <Partner Name>
<Partner Address>
<Partner City, State, Zip Code>
Phone: <Contact Phone>
Fax: <Contact Fax>
Email: <Contact Email>

Mailing Address: General Manager/Network Manager
301 S 13, Suite 301
Lincoln, NE 68508
Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

13) TERMINATION OF CONTRACT -

- a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

- b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:
 - i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

- a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional \$15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.
- d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.
- f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.

Summary List PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

<u>New PayPort Addenda</u>		<u>NSRB Chairman Signature</u>
City of Loup City	(Addendum 1)	11/2/2012
Gage County Sheriff	(Addendum 2)	09/04/2012
Gage County Treasurer	(Addendum1)	09/04/2012
Long Pine, City of	(Addendum 1)	10/05/2012
Polk County Treasurer	(Addendum 2)	11/01/2012
Potter, Village of	(Addendum 1)	07/23/2012
Sarpy County Clerk	(Addendum 2)	08/14/2012
Sarpy County Register of Deeds	(Addendum 3)	11/2/2012

**Addendum One
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
(Partner – a state, county or local government of Nebraska)**

This Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. (Partner) has authority to assess and collect the fees described herein.

Project: PayPort for (Partner)
Revenue Type: Instant Access
Implementation: 2012

Price Structure is subject to a 10% share of portal revenues.

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
PayPort Credit Card	Full statutory/assessed fee charged by Partner	2.49%	10% of Nebraska.gov Portal Fee
PayPort Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
General Manager – Brent Hoffman
Nebraska Interactive, LLC

By: _____ Date: _____
Chairman – Secretary of State John Gale
Nebraska State Records Board

By: _____ Date: _____
Authorized Officer
(Partner – a state, county, or local govt. of NE)

Summary
Nebraska State Electrical Division
Addendum Three

Project: Online submission of homeowner and contractor electrical installation permits – Credit Card

This addendum along with addendum Four, supersedes and replaces Addendum One to the Nebraska State Electrical Division and Nebraska State Records Board Interagency Agreement regarding all data records with a statutory fee which are filed electronically through NOL.

Current Process:

This service was originally launched through Nebraska.gov in 2008 and remains in operation. Nebraska.gov has renegotiated the fee share with NSED to accommodate enhancements and future project development. The fee share will change from 2% to 4% to Nebraska.gov.

Fees Explanation:

The fees for acquiring an electrical installation permit varies based on the work involved. This fee ranges from a \$3 fee for the approval notice, \$5 for changes to an existing branch circuit, \$25 for work on fire alarm control panels, \$50 for a first inspection fee, \$75 for a re-inspection fee, etc. The fees for an average small-scale work permit are around \$35, but can range upwards of \$200 and higher.

Project Overview/Proposal:

Nebraska.gov respectfully submits this signed request for new fees to be charged for this service.

Market Potential/Target Audience:

Industry group: General public/homeowners and electrical contractors. There are between 6000 and 7000 permits applied for every year using the online service.

**Addendum Three
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Nebraska State Electrical Division**

This Addendum Three along with Addendum Four, to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), Nebraska State Electrical Division (NSED) supersedes and replaces Addendum One, and sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (NSED) has authority to assess and collect the fees described herein.

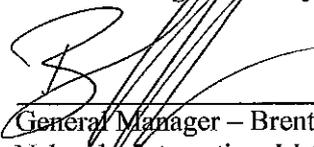
Project: Contractor and Homeowner Permit Applications for Nebraska State Electrical Division
Revenue Type: Instant Access
Implementation: September 2012

Price Structure is subject to a 10% share of portal revenues.

Service	State Electrical Division Fee	Nebraska.gov Share	NSRB Share
Contractor Permit Applications Credit Card	Full statutory/assessed fee charged by Partner	4.00% of NSED fee	10% of NI Fee
Homeowner Permit Applications Credit Card	Full statutory/assessed fee charged by Partner	4.00% of NSED fee	10% of NI Fee

Terms: Nebraska.gov will process the total of all transactions through the state selected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electrical Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov share at the close of each month. Terms of payment are net 45 days.

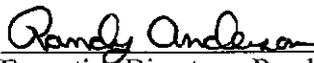
Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 
 General Manager – Brent Hoffman
 Nebraska Interactive, LLC

Date: 10/16/12

By: _____
 Chairman – Secretary of State John Gale
 Nebraska State Records Board

Date: _____

By: 
 Executive Director – Randy Anderson
 Nebraska State Electrical Division

Date: 10-10-12

Summary
Nebraska State Electrical Division
Addendum Four

Project: Electrician License Renewals – Credit Card

This addendum along with addendum Three, supersedes and replaces Addendum One to the Nebraska State Electrical Division and Nebraska State Records Board Interagency Agreement regarding all data records with a statutory fee which are filed electronically through NOL.

Current Process:

This service was originally launched through Nebraska.gov in 2000 and remains in operation. Nebraska.gov has renegotiated the fee share with NSED to accommodate enhancements and future project development. The fee share will change from a 2% share of all revenue collected paid back to Nebraska.gov by NSED to a \$3.00 portal fee payable by the user to Nebraska.gov.

License renewals occur every two years and the next renewal period begins October 15th, 2012.

Fees Explanation:

NSED charges license holders a flat fee depending on the type of license they are renewing. NSED has the ability to revise the fees charged in any biennial renewal period, and assesses late fees which increase by 10% each month after the renewal due date.

A = \$40

FA, I, JA, JB, RW, SHA, SI, SS = \$50

EC, ECB, MA, MB = \$250

Project Overview/Proposal:

Each biennial period Nebraska.gov programs updates and enhancements to the renewal service to increase usability and create more efficiencies for the partner and the public. For example, for the 2012 renewal period, Nebraska.gov is enhancing the application to directly update the NSED backend application database once the renewal application is accepted. Previous renewal periods required NSED administration to manually data enter the updates into the backend database for around 1650 licenses. A new efficiency for the public for the 2012 renewal period is the ability to submit continuing education documents through the renewal application. This will allow license holders to avoid mailing or faxing any documentation to NSED to complete their license renewal.

Nebraska.gov respectfully submits this signed request for new fees to be charged for this service to cover costs of maintenance and enhancements.

Market Potential/Target Audience:

Industry group: Electrical License Holders - approximate total number of license holders is 8000

**Addendum Four
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Nebraska State Electrical Division**

This Addendum Four along with Addendum Three, to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), Nebraska State Electrical Division (NSED) supersedes and replaces Addendum One, and sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (NSED) has authority to assess and collect the fees described herein.

Project: Electrical License Renewal for Nebraska State Electrical Division

Revenue Type: Instant Access

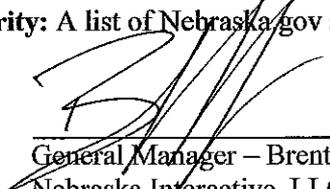
Implementation: November 15, 2012

Price Structure is subject to a 10% share of portal revenues.

Service	State Electrical Division Fee	Nebraska.gov Fee	NSRB Share
Electrical License Renewal Credit Card	Full statutory/assessed fee charged by Partner	\$3.00	10% of NI Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the state selected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electrical Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov Transaction Fees collected at the close of each month. Terms of payment are net 45 days.

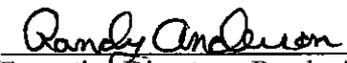
Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 
 General Manager – Brent Hoffman
 Nebraska Interactive, LLC

Date: 10/16/12

By: _____
 Chairman – Secretary of State John Gale
 Nebraska State Records Board

Date: _____

By: 
 Executive Director – Randy Anderson
 Nebraska State Electrical Division

Date: 10-10-12



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Home

Store

Checkout

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Cart is empty

CATEGORIES

SEARCH PRODUCTS

- MAPS
 - City Maps
 - County Maps
 - Specialty Maps
- PLANS AND PROPOSALS
 - April 12, 2012
 - August 30, 2012 Letting
 - July 26, 2012 Letting
 - My New Category
- PUBLICATIONS
- ACCIDENT REPORTS

PUBLICATIONS

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Page Length ▾

<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">2007 Edition Standard Specification for Highway Construction \$15.00 Download for free</p>	<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">2007 Edition Standard Specification for Highway Construction (CD-ROM) \$10.00</p>	<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">Construction Manual \$34.00 Download for free</p>
<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">Flagger Tape From \$10.00 CD ROM ▾</p>	<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">Flagger's Handbook \$10.00</p>	<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">Flagger Certification Cards - (10 per sheet) \$1.00</p>
<p style="text-align: right;">Add To Cart +</p>  <p style="text-align: center;">QUIZ</p>	<p style="text-align: right;">Add To Cart +</p> 	<p style="text-align: right;">Add To Cart +</p> 



Home

Store

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LOGIN REGISTER

Home » Plans and Proposals » August 30, 2012 Letting » 405-34-4(127)

3 Item/s \$15.25 Total

CATEGORIES

SEARCH PRODUCTS

MAPS

PLANS AND PROPOSALS

April 12, 2012

August 30, 2012 Letting

405-34-4(126)

405-34-4(127)

405-34-4(128)

405-34-4(129)

405-34-4(130)

505-385-2(1007)

July 26, 2012 Letting

My New Category

PUBLICATIONS

ACCIDENT REPORTS

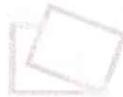
GO

405-34-4(127)

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Page Length

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405-34-4(127) - All Plans in Letting on CD
\$25.00

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405-34-4(127) - Complete Set
From \$906.25
1/2 Sheet \$906.25

Add To Cart +



405-34-4(127) - Informational Proposals
\$5.00

Add To Cart +



405-34-4(127) - P001 - 1 Title Page
From \$7.25
1/2 Sheet \$7.25

Add To Cart +



405-34-4(127) - P002 - 2-T1 Typical Cross Sections
From \$7.25
1/2 Sheet \$7.25

Add To Cart +



405-34-4(127) - P003 - 2-T2
From \$7.25
1/2 Sheet \$7.25

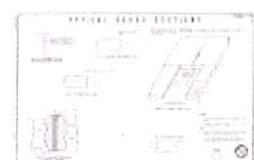
Add To Cart +

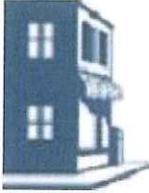


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CHECKOUT



Description	Price	Qty	Remove	Total
Adams 12" x 18".023-County-001-1	\$0.50	1	<input type="checkbox"/>	\$0.50
405-34-4(127) - P002 - 2-T1 Typical Cross Sections 1/2 Sheet.008-34-4(127)-005-1	\$7.25	1	<input type="checkbox"/>	\$7.25
405-34-4(127) - P001 - 1 Title Page Full Sheet.008-34-4(127)-004-2	\$7.50	1	<input type="checkbox"/>	\$7.50
		Total:	3	\$15.25
		Shipping/Handling:		\$29.64
		Order Total:		\$44.89

Recalculate

- Shipping Method
- UPS Standard Delivery \$7.64
 - UPS Expedited Delivery \$7.64
 - UPS Overnight Delivery \$29.64
 - Pickup \$2.65

Continue Shopping

Order



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Home

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CHECKOUT



Billing Address

Joe public
1234 A St.
Fremont 68523
NE

Delivery Address

Joe public
1234 A St.
Fremont 68523
NE

joe.public@website.net

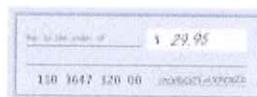
Description	Price	Qty	Remove	Total
Adams 12" x 18".023-County-001-1	\$0.50	<input type="text" value="1"/>	<input type="checkbox"/>	\$0.50
405-34-4(127) - P002 - 2-T1 Typical Cross Sections 1/2 Sheet.008-34-4(127)-005-1	\$7.25	<input type="text" value="1"/>	<input type="checkbox"/>	\$7.25
405-34-4(127) - P001 - 1 Title Page Full Sheet.008-34-4(127)-004-2	\$7.50	<input type="text" value="1"/>	<input type="checkbox"/>	\$7.50
		Total:	3	\$15.25
		Shipping/Handling:		\$29.64
		Tax:		\$3.14
		Order Total:		\$48.03

Check Number:

Select your payment method

Pay by Credit Card or PayPal

Pay by Check or Cash



Back

Cancel Order



Nebraska Department of Roads

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Home

Store

Checkout

LOGIN REGISTER

CHECKOUT



Thank you for your order at the Nebraska Department of Roads

These order details have been emailed to . We will deliver your order promptly upon receiving your payment.

Thank you for your business!

Order Details

Order Number: 00-00000-01451-20121101

Shipping: UPS Overnight Delivery \$29.64

Order Date: 11/1/2012

Tracking:

Billing Address

Joe public

1234 A St.

Fremont 68523

NE

Delivery Address

Joe public

1234 A St.

Fremont 68523

NE

joe.public@website.net

Products

Products	Price	Quantity	Total
Adams 12" x 18".023-County-001-1	\$0.50	1	\$0.50
405-34-4(127) - P002 - 2-T1 Typical Cross Sections 1/2 Sheet.008-34-4(127)-005-1	\$7.25	1	\$7.25
405-34-4(127) - P001 - 1 Title Page Full Sheet.008-34-4(127)-004-2	\$7.50	1	\$7.50

Shipping/Handling: \$29.64

Payment Method: CHQ

Tax: \$3.14

Total: \$48.03

Product Prices - Storefront 10/1/2012

<u>Product Description</u>	<u>Proposed Price</u>
2007 Edition Standard Specifications for Highway Construction	
Printed	\$ 15.00
CD-ROM	\$ 10.00
Construction Manual	\$ 35.00
Assistant Traffic Control Managers	
CD-ROM	\$ 10.00
DVD	\$ 10.00
VHS	\$ 15.00
Assistant Traffic Control Manager Certification Cards	\$ 0.50
Assistance Traffic Control Test and Answer Key	\$ 0.50
Flagger Tape	
CD-ROM	\$ 10.00
DVD	\$ 10.00
VHS	\$ 15.00
Flagger's Handbook	\$ 3.50
Flagger Certification Cards (10 Per Sheet)	\$ 0.50
Flagger Test and Answer Key	\$ 0.50
CD containing a set of Standard Plans	\$ 25.00
Standard Plans Set (12" x 18") for Contractors	\$ 45.00
Standard/Special Plan Book (8 1/2" x 11") 3 ring binder (includes all Special Plans and all Standard Plans, except Box Culverts: Plans 1104 thru 1310).	\$ 35.00
Roadway Design Manual	\$ 35.00
Tabular, Construction, Standard Notes	\$ 10.00
Informational proposals on CD	\$ 15.00
Letting Plans on CD	\$ 25.00
1/2 size plan sheets	\$ 0.30
Full size plan sheets	\$ 0.50
Proposals	\$ 8.50
Accident Reports	\$ 15.00
Lawyer Subscriptions - Accidents	\$ 750.00
Maps	
County	
1/4" = 1 Mile (12" x 18")	\$ 0.75
1/2" = 1 Mile (18 1/2" x 36")	\$ 1.25
1" = 1 Mile (36" x 72")	\$ 2.25
State	
Nebraska (18 1/2" x 36")	\$ 1.25
Highway Systems (36" x 72")	\$ 2.25
Traffic Flow (20" x 36")	\$ 3.50
Railroad	
(14" x 27")	\$ 3.50
(18" x 34 1/2")	\$ 3.50
County Outline	
(12" x 18") - 4" x 9" Image	\$ 0.75
(18 1/2" x 36") - 10" x 22" Image	\$ 1.25
(24" x 36") - 13" x 29" Image	\$ 1.50
(36" x 48") - 19" x 44" Image	\$ 1.75
City Plats (Various Sizes)	\$.50 to \$2.25
Handling Fee	\$ 2.65

Accident Report Rate

Name	Hourly Wage	Yearly Wage	% of Time	Cost	Additive	Total Personnel Costs
Accounting Clerk	10.633	22,116.64	0.667	14,751.80	1.73	25,520.61
BTSD Development & Yrly Maintenance	8,348.00	8,348.00	100.0%			
Administrative Overhead	7,664.98	7,664.98	100.0%			
Annual Telephone	225.00	150.08	66.7%			
Fax	225.00	150.08	66.7%			
Postage/Handling	1,000.00	1,000.00	100.0%			
Computer Access \$3100/5 year cycle	620.00	413.54	66.7%			
Utilities	180.00	120.06	66.7%			
Helpdesk Hours	50.00	2,000.00	40.00			

19,846.73 Total Other Costs
 25,520.61 Total Personnel Costs

45,367.34 Total Expendi

2,000 Reports Sold through NDOR
 815 Reports Sold through Portal/Website
 2,815

\$ 16.12
 \$ 15.00 Rate

\$15 rate set in anticipation of a shift in electronic vs. paper reports, requiring less % of time spent by Accounting Clerk.

Name	Hourly Wage	Payroll Additive	Hourly Salaries and Benefits	Work Hrs Per Year	Salaries and Benefits	Computer Access \$3100/5 Yr Repl Schedule	Annual Telephone	Annual Utilities	Total Expenses	Admin %	Cost to Product
Employee A	35.644	1.73	61.66	2,080	\$ 128,261	\$ 620	\$ 225	\$ 180	\$ 129,286	0.04	\$ 5,171.45
Employee B	17.039	1.73	29.48	2,080	\$ 61,313	\$ 620	\$ 225	\$ 180	\$ 62,338	0.04	\$ 2,493.53

7,664.98

Summary

Polk County, NE

Addendum One

Project: Online Real Estate Tax Payments

This addendum covers all fees related to the collection of fees for Real Estate Tax Payments, for Polk County. The user will have the option to pay using credit card or electronic check.

Current Process:

The Polk County Treasurer does not currently have a method to collect online payments for Real Estate Tax Payments.

Project Overview/Proposal:

Nebraska Interactive is working with Polk County to create a way to collect payments for Real Estate Taxes online.

The user will select their name and property. Once the item has been selected and the user wants to pay the fees owed online, the user will be presented with the payment screen.

A report will be generated and sent to designated personnel to notify them when a payment has been made. The County Treasurer will be able to reconcile the funds and view transaction information as needed, by using the TPE reporting system. This system is already being used for the Online License Plate Renewal service.

**Addendum One
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Polk County, Nebraska**

This Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Polk County, Nebraska sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. Polk County has authority to assess and collect the fees described herein.

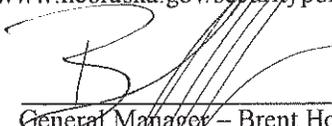
Project: Real Estate Tax Payments for Polk County Treasurer
Revenue Type: Instant Access
Implementation: 2012

Price Structure is subject to a 10% share of portal revenues.

Service	Polk County, NE Fee	Nebraska.gov Portal Fee	NSRB Share
Real Estate Tax Payments Credit Card	Full statutory/assessed fee charged by Partner	3.00%	10% of Nebraska.gov Portal Fee
Real Estate Tax Payments Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by Polk County, Nebraska and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 
 General Manager – Brent Hoffman
 Nebraska Interactive, LLC
 Date: 10/16/12

By: _____
 Chairman – Secretary of State John Gale
 Nebraska State Records Board
 Date: _____

By: 
 Treasurer – Barbara Swanson
 Polk County, Nebraska
 Date: 10-2-12

Summary

York County, NE

Addendum One

Project: Online Real Estate Tax Payments

This addendum covers all fees related to the collection of fees for Real Estate Tax Payments, for York County. The user will have the option to pay using credit card or electronic check.

Current Process:

The York County Treasurer is currently using a third party vendor to collect online payments for Real Estate Tax Payments. The Treasurer wants to switch and use the Nebraska Interactive payment service.

Project Overview/Proposal:

Nebraska Interactive is working with York County to create a way to collect payments for Real Estate Taxes online.

The user will select their name and property. Once the item has been selected and the user wants to pay the fees owed online, the user will be presented with the payment screen.

A report will be generated and sent to designated personnel to notify them when a payment has been made. The County Treasurer will be able to reconcile the funds and view transaction information as needed, by using the TPE reporting system. This system is already being used for the Online License Plate Renewal service.

**Addendum One
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
York County, Nebraska**

This Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and York County, Nebraska sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. York County has authority to assess and collect the fees described herein.

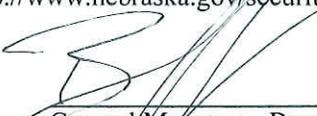
Project: Real Estate Tax Payments for York County Treasurer
Revenue Type: Instant Access
Implementation: 2012

Price Structure is subject to a 10% share of portal revenues.

Service	York County, NE Fee	Nebraska.gov Portal Fee	NSRB Share
Real Estate Tax Payments Credit Card	Full statutory/assessed fee charged by Partner	3.00%	10% of Nebraska.gov Portal Fee
Real Estate Tax Payments Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by York County, Nebraska and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 
 General Manager – Brent Hoffman
 Nebraska Interactive, LLC

Date: 10/9/12

By: _____
 Chairman – Secretary of State John Gale
 Nebraska State Records Board

Date: _____

By: 
 Treasurer – Brenda Scavo
 York County, Nebraska

Date: 10/3/12

Summary

Nebraska County Government

Blanket Addendum

Project: Online Real Estate Tax Payments

This addendum covers all fees related to the collection of fees for Real Estate Tax Payments.

Current Process:

Nebraska Interactive worked with Sarpy County to create a way to collect payments for Real Estate Taxes online.

Since that service went online, other counties have expressed an interest in working with Nebraska Interactive to collect the fees owed for Real Estate Taxes online.

Project Overview/Proposal:

The blanket addendum is being proposed to allow other counties to use Nebraska Interactive to collect online payments for Real Estate Taxes.

Nebraska Interactive will work with each interested county to collect payments.

The fees will remain the same for each county. Since the fees will be the same rate for each county, Nebraska Interactive is requested approval of a blanket addendum for the collection of Real Estate Tax Payments. This will allow for set up to be completed in a timely manner and collection of fees started immediately, rather than waiting for the quarterly meetings of the Nebraska State Records Board.

**Addendum One
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
(Partner – a state, county or local government of Nebraska)**

This Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. (Partner) has authority to assess and collect the fees described herein.

Project: Real Estate Tax Payments for (Partner)
Revenue Type: Instant Access
Implementation: 2012

Price Structure is subject to a 10% share of portal revenues.

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
Real Estate Tax Payments Credit Card	Full statutory/assessed fee charged by Partner	3.00%	10% of Nebraska.gov Portal Fee
Real Estate Tax Payments Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
 General Manager – Brent Hoffman
 Nebraska Interactive, LLC

By: _____ Date: _____
 Chairman – Secretary of State John Gale
 Nebraska State Records Board

By: _____ Date: _____
 Authorized Officer
 (Partner – a state, county, or local govt. of NE)

Nebraska Interactive, LLC.

An NIC Company

DATE: July 9, 2012
TO: Cathy Danahy, NSRB Executive Director
FROM: Brent Hoffman, NI President/ Nebraska.gov General Manager
SUBJECT: Nebraska.gov Service Issues 02/8/12

This is a follow up requested at the regularly schedule April meeting of the Nebraska State Records Board regarding the NIC Data Center downtime which affected Nebraska.gov, PayPort and subscriber services during the day of Wednesday, February 8, 2012. Since this event the Centralized Data Center (CDC) has worked toward improving technologies and processes. Given the high-risk nature of several of the changes, NIC has worked within established maintenance windows when there is potential for down time.

NIC Completed Remediation activities:

- Checkpoint consulting engagement was conducted in April which resulted in the completion of;
 - Planning of Checkpoint firewall migrations
 - Replacement of Checkpoint Management station with physical hosts
 - Ruleset corruption clean up, testing and validation
 - Firewall process review: Firewall changes are now performed once per week during off-hours.
- Work has been completed on the Management network configuration changes to allow for Checkpoint Management out-of-band.

NIC In progress Remediation activities:

- New Checkpoint firewalls are deployed in the Allen Data Center and migration is expected to be completed by the end of the third quarter of 2012

NIC Planned Remediation activities:

- Checkpoint firewalls are being ordered for the Ashburn Data Center, with migration to begin in August and completed in the Fourth Quarter of 2012.

The replacement of the Checkpoint Management station and management network configuration changes enables the CDC to better monitor and manage the risks associated with the loss of connectivity experienced in February.

We thank you again for your partnership.

Sincerely,

Brent A. Hoffman

Danahy, Cathy

From: Timothy Loewenstein - OOTB SME <timothy@0000.pro>
Sent: Tuesday, April 03, 2012 7:59 AM
To: Gale, John
Cc: Danahy, Cathy; Byelick, Colleen
Subject: February 8th, 2012 Outage Investigation.

Secretary Gale,

Subsequent to your request I have completed my investigation of the February 8th, 2012 portal outage and below you will find my report. I will be at the April 11th, 2012 Board meeting to address the Board regarding the outage.

Thank you for the opportunity to serve.

Timothy

On Friday March 9th I participated in a conference call with Brent, Joel and Mark Thomas.

Since that conference call I have struggled to feel comfortable in my explanation of what happened and why. It is clear that the outage caught them with as much surprise as it did Sec. Gale and others. NIC had successfully installed technologies that should have transferred the traffic to Texas with no indication to the Nebraska users that an issue had occurred. Needless to say the outcome was different. Not only did the system not switch automatically but they found themselves unable to initiate a manual transfer of network traffic. A quick diagnosis of the state of operation divulged that the 'firewall' was inoperative and not moving network data to the network elements that would have transferred the traffic to Texas. Much like a 'choke point' the 'firewall' exist to protect the websites along with the processing of transactions from would-be hackers both local and foreign. There was no question that the 'firewall' had become the 'single point of failure' in this incident.

Once must ask what lead up to this event. Why did the 'firewall' act as it did and render the services unavailable. Looking at a timeline from the installation of the failover system to the time of the outage significant events occurred effecting the demands of the 'firewall'. Four new States were added to the NIC service area. Each of these brought complicated entries to the database of the 'firewall'. The repeated addition, editing and deleting of 'firewall rules' caused the database to become corrupt. No changes had been made immediately prior to the outage but the 'database' storing the rules was in serious trouble. All the right circumstances came together in one moment and the outage occurred. The 'firewall' could no longer process its own rules beyond an early record in the database. It had failed to a 'no pass' condition and traffic intended to access the sites was no longer allowed to pass. NIC brought in the 'firewall' vendor to restore the system to an operational state. To say that the 'firewall database' is complex seems to be as an understatement. Handling the multitude of 'rules' needed to direct traffic to its correct destination and withhold that which would harm is no minimal task.

What has NIC done since the outage? They first turned to the 'firewall' vendor and their support team. Directly instructing them to bring forth a solution that would avoid such an event in the future. In addition they contracted with a 'third-party' firm to give a 'second opinion'. Asking them the same questions to measure the quality and thoroughness of the original proposal. During this 2nd quarter of 2012 NIC will be installing a new upgraded and much larger 'firewall' to handle the 'multitude of rules'. A new system by which to communicate with the 'firewall' streamlining and addition, editing and deletion of rules required by the ever changing needs as new applications are developed and deployed. New monitoring system that will detect any corruption or errors in the 'firewall database' and report them before they become a catalyst for another outage. In addition to these capital expenditures they have invested in a 'professional services' contract for ongoing assistance in the management of the security and sustainability of their systems. These 'professional services' are to look beyond just the 'firewall' but to the entire infrastructure.

Nebraska Interactive, LLC.

An NIC Company

DATE: November 8, 2012

TO: Cathy Danahy, NSRB Executive Director

FROM: Brent Hoffman, NI President/ Nebraska.gov General Manager

SUBJECT: Nebraska.gov Service Issues 02/8/12

This is a follow up requested at the regularly schedule April meeting of the Nebraska State Records Board regarding the NIC Data Center downtime which affected Nebraska.gov, PayPort and subscriber services during the day of Wednesday, February 8, 2012. Given the high-risk nature of several of the changes, NIC has worked within established maintenance windows when there is potential for down time.

NIC Completed Remediation activities:

- Checkpoint consulting engagement was conducted in April which resulted in the completion of;
 - Planning of Checkpoint firewall migrations
 - Replacement of Checkpoint Management station with physical hosts
 - Ruleset corruption clean up, testing and validation
 - Firewall process review: Firewall changes are now performed once per week during off-hours.
- Work has been completed on the Management network configuration changes to allow for Checkpoint Management out-of-band.
- **NIC In progress Remediation activities:** New Checkpoint firewalls are deployed in the Allen Data Center and migration is expected to be completed by the end of the first quarter of 2013
- Checkpoint firewalls are deployed in the Ashburn Data Center, with migration to be completed in the First Quarter of 2013.

NIC Planned Remediation activities: Specific remediation's for this incident have been concluded.

The replacement of the Checkpoint Management station and management network configuration changes enables the CDC to better monitor and manage the risks associated with the loss of connectivity experienced in February.

We thank you again for your partnership.

Sincerely,

Cash Payments to Affiliates and General and Administrative Expenses

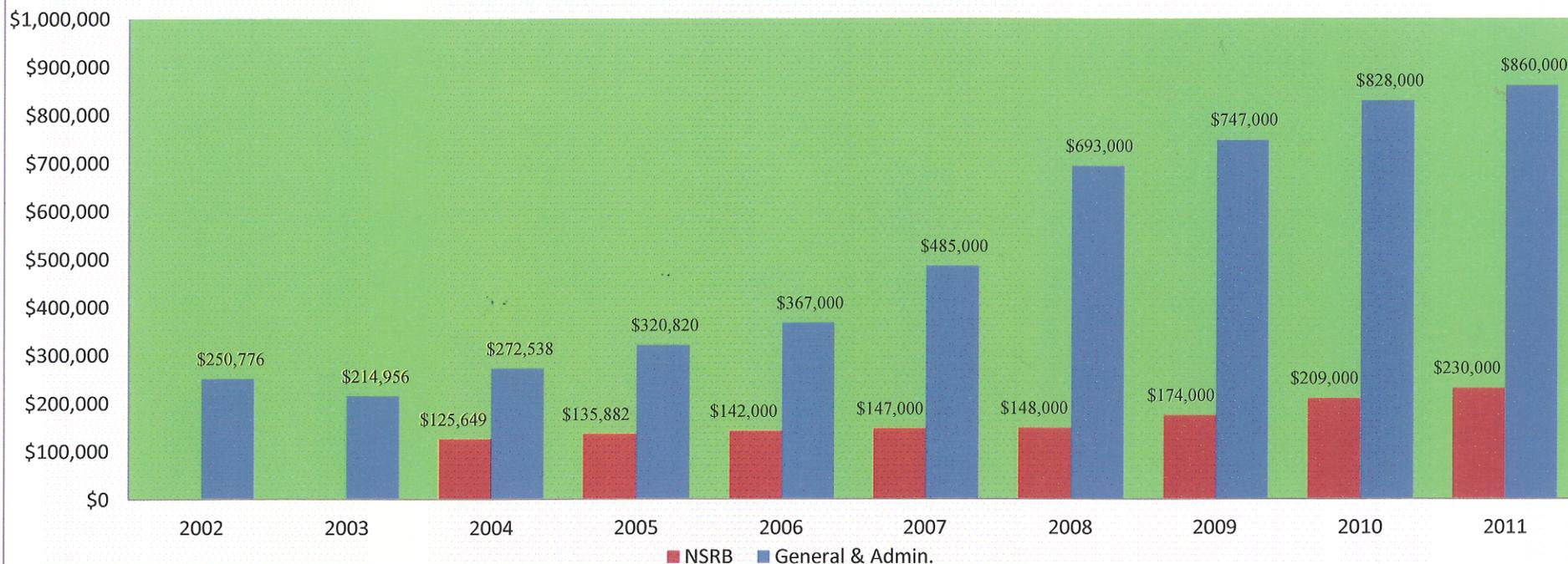
Year	Cash Advances to NICUSA	Noncash Dividend to NICUSA	Balance Due From NICUSA
2004	\$28,245		\$32,520
2005	(\$28,368)		\$4,152
2006	\$386,471		\$390,623
2007	(\$75,515)		\$315,108
2008	\$366,715		\$681,823
2009	\$330,658		\$1,012,481
2010	\$168,431		\$1,180,912
2011	\$614,806	(\$1,330,492)	\$465,226
2012	\$1,779,630	(\$1,329,840)	\$915,016

non-cash dividend
non-cash dividends

Note 1: In 2005 and 2007, Nebraska Interactive received cash from NICUSA.

Note 2: The 2012 cash advances include cash transfers to NICUSA through October 2012.

General & Administrative Expenses Paid to NICUSA and Payments to NSRB



Note 1: Nebraska Interactive has paid NICUSA \$689,730 in general and administrative expenses so far in 2012.

Note 2: Beginning February 1, 2004, the NSRB began to receive 10% of the net transaction revenue; previous years NSRB payments were not broken out.

Nebraska Interactive, LLC

Financial Statements

December 31, 2011 and 2010

Nebraska Interactive, LLC
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December 31, 2011 and 2010

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Report of Independent Auditors

To the Board of Directors of
Nebraska Interactive, LLC

In our opinion, the accompanying balance sheets and the related statements of income, of changes in member's equity and of cash flows present fairly, in all material respects, the financial position of Nebraska Interactive, LLC (the "Company") at December 31, 2011 and 2010 and the results of its operations and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits of these statements in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

PricewaterhouseCoopers LLP
June 4, 2012

Nebraska Interactive, LLC
Balance Sheets
December 31, 2011 and 2010

	2011	2010
Assets		
Current assets		
Cash	\$ 771,650	\$ 986,880
Trade accounts receivable, net	1,379,173	1,146,054
Prepaid expenses and other current assets	17,477	73,263
Deferred income taxes	14,330	14,432
Total current assets	<u>2,182,630</u>	<u>2,220,629</u>
Property and equipment, net	134,643	9,353
Other assets	3,878	3,878
Deferred income taxes, net	-	10,168
Total assets	<u>\$ 2,321,151</u>	<u>\$ 2,244,028</u>
Liabilities and Member's Equity		
Current liabilities		
Accounts payable	\$ 1,540,499	\$ 1,214,940
Accrued expenses	67,199	73,510
Deferred rent	613	613
Total current liabilities	<u>1,608,311</u>	<u>1,289,063</u>
Deferred rent	2,284	1,255
Deferred income taxes, net	44,193	-
Other long-term liabilities (Notes 2 and 5)	20,473	17,817
Total liabilities	<u>1,675,261</u>	<u>1,308,135</u>
Commitments and contingencies (Notes 2, 6 and 7)	-	-
Member's equity		
Member's equity, 100 units outstanding	113,352	113,352
Accumulated earnings	997,764	2,003,453
Due from affiliated companies	(465,226)	(1,180,912)
Total member's equity	<u>645,890</u>	<u>935,893</u>
Total liabilities and member's equity	<u>\$ 2,321,151</u>	<u>\$ 2,244,028</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Income
Years Ended December 31, 2011 and 2010

	2011	2010
Revenues	\$ 3,302,019	\$ 2,963,526
Cost of portal revenues (Notes 2, 7 and 8)	<u>2,766,516</u>	<u>2,624,506</u>
Operating income	535,503	339,020
Loss on disposal of assets	<u>(373)</u>	<u>-</u>
Income before income taxes	535,130	339,020
Income tax expense (benefit)		
Current	172,016	146,792
Deferred	<u>38,311</u>	<u>(18,436)</u>
Net income	<u>\$ 324,803</u>	<u>\$ 210,664</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Changes in Member's Equity
Years Ended December 31, 2011 and 2010

	<u>Member's Equity</u>		<u>Accumulated Earnings</u>	<u>Due From Affiliated Companies</u>	<u>Total</u>
	<u>Units</u>	<u>Amount</u>			
Balance at January 1, 2010	100	\$ 113,352	\$ 1,792,789	\$ (1,012,481)	\$ 893,660
Increase in due from affiliated companies (Note 7)	-	-	-	(168,431)	(168,431)
Net income	-	-	210,664	-	210,664
Balance at December 31, 2010	100	113,352	2,003,453	(1,180,912)	935,893
Increase in due from affiliated companies (Note 7)	-	-	-	(614,806)	(614,806)
Noncash dividend declared (Note 7)	-	-	(1,330,492)	1,330,492	-
Net income	-	-	324,803	-	324,803
Balance at December 31, 2011	100	\$ 113,352	\$ 997,764	\$ (465,226)	\$ 645,890

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Cash Flows
Years Ended December 31, 2011 and 2010

	2011	2010
Cash flows from operating activities		
Net income	\$ 324,803	\$ 210,664
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation	10,216	7,400
Loss on disposal of property and equipment	373	-
Deferred income taxes	38,311	(18,436)
Changes in operating assets and liabilities:		
(Increase) in trade accounts receivable, net	(233,119)	(271,233)
(Increase) decrease in prepaid expenses and other current assets	55,786	(64,698)
Increase in accounts payable	325,559	235,990
Increase (decrease) in accrued expenses	(6,311)	21,939
Increase in deferred rent	1,029	1,868
Increase (decrease) in other long-term liabilities	2,656	(81)
Net cash provided by operating activities	<u>519,303</u>	<u>123,413</u>
Cash flows from investing activities		
Purchases of property and equipment, net	(135,879)	(7,846)
Payments to affiliated companies, net	<u>(598,654)</u>	<u>(148,811)</u>
Net cash used in investing activities	<u>(734,533)</u>	<u>(156,657)</u>
Net decrease in cash	(215,230)	(33,244)
Cash		
Beginning of year	<u>986,880</u>	<u>1,020,124</u>
End of year	<u>\$ 771,650</u>	<u>\$ 986,880</u>
Other cash flow information:		
Noncash dividend declared	<u>\$ 1,330,492</u>	<u>\$ -</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC

Notes to Financial Statements

December 31, 2011 and 2010

1. The Company and Basis of Presentation

The Company

Nebraska Interactive, LLC, formerly Nebraska Interactive, Inc. (the "Company"), was incorporated on November 22, 1994 to design, build and operate an Internet-based portal for the state of Nebraska (the "State") that allows businesses and citizens to complete transactions and obtain government information via the Internet. The Company is a wholly owned subsidiary of NICUSA, Inc. ("NICUSA"). NICUSA is a wholly owned subsidiary of NIC Inc. ("NIC").

On December 3, 1997, the Company entered into a contract with the Nebraska State Records Board ("NSRB") to develop and operate applications for the State portal. The contract includes limitations and provisions for the rates the Company can charge and the amount of remuneration to each government agency. On January 31, 2004, the NSRB became entitled to a perpetual for use only license for the applications the Company developed, with no additional compensation due to the Company. The current contract runs through January 31, 2014, and includes a renewal option for the NSRB to extend the contract for an additional two-year term.

Basis of Presentation

Certain amounts in the 2010 financial statements have been reclassified to conform to the 2011 presentation.

2. Summary of Significant Accounting Policies

Property and Equipment

Property and equipment are carried at cost less accumulated depreciation. Depreciation is computed using the straight-line method over the estimated useful lives of the assets. When assets are retired or otherwise disposed of, the cost and related accumulated depreciation are removed from the accounts and any resulting gain or loss is included in the statements of income for the period. The cost of maintenance and repairs is charged to expense as incurred; significant renewals and betterments are capitalized.

The Company periodically evaluates the carrying value of property and equipment to be held and used when events and circumstances warrant such a review. The assets are reviewed in total, since the uses of certain assets are provided free of charge for the benefit of the State's portal. The carrying value of property and equipment is considered impaired when the anticipated undiscounted cash flows from the assets are less than the carrying value. In that event, a loss is recognized based on the amount by which the carrying value exceeds the fair value of the assets. Fair value is determined primarily using the anticipated cash flows discounted at a rate commensurate with the risk involved. Losses on assets to be disposed of are determined in a similar manner, except that fair values are reduced for the cost to dispose. The Company did not record any impairment losses on property and equipment during 2011 or 2010. There is considerable judgment necessary to determine future cash flows and, accordingly, actual results could vary significantly from such fair value estimates.

Deferred Rent

The Company accounts for certain operating leases containing predetermined fixed increases of the base rental rate during the lease term as rental expense on a straight-line basis over the lease term. The Company has recorded the difference between the amounts charged to operations and amounts payable under the leases as deferred rent in the accompanying balance sheets.

Nebraska Interactive, LLC

Notes to Financial Statements

December 31, 2011 and 2010

Revenue Recognition

The Company recognizes revenue from providing outsourced government portal services (primarily transaction-based fees) net of the transaction fees due to the government when the services are provided. Revenues from application development services provided to the State are recognized as the services are provided at rates agreed to between the parties. For the years ended December 31, 2011 and 2010, gross revenues were \$6,796,542 and \$6,258,139, respectively, and transaction fees paid to the government were \$3,494,523 and \$3,294,613, respectively. The transaction fees that the Company must remit to state agencies for data access and other statutory fees are accrued as accounts payable at the time services are provided and must be remitted regardless of whether the Company ultimately collects fees from its customers. As a result, trade accounts receivable and accounts payable reflect the gross amounts outstanding at the balance sheet dates.

In connection with the revenues generated under the contract with the NSRB, the Company pays the NSRB 10% of net transaction revenue for certain existing services. Net transaction revenue is defined in the contract as gross revenues collected by the Company less the payment of agency portions of transaction fees. For the years ended December 31, 2011 and 2010, total payments made to the NSRB under this revenue sharing arrangement totaled approximately \$230,000 and \$209,000, respectively, and are included in cost of portal revenues.

Cost of Portal Revenues

The Company expenses as incurred the employee costs to develop, operate and maintain the government portal as cost of portal revenues in the statements of income. Cost of portal revenues includes all direct costs associated with operating the State's portal on an outsourced basis including employee compensation (including stock-based compensation), telecommunications, data processing, bank fees, fees required to process credit card and automated clearinghouse transactions, maintenance and all other costs associated with the provision of dedicated client service such as office facilities.

Stock-Based Compensation

The Company measures stock-based compensation cost at the grant date, based on the calculated fair value of the award, and recognizes an expense over the employee's requisite service period (generally the vesting period of the grant). The Company estimates compensation cost related to awards not expected to vest.

Eligible employees of the Company participate in NIC's stock option and restricted stock plan and stock purchase plan. For the years ended December 31, 2011 and 2010, the Company recognized approximately \$38,000 and \$46,000, respectively, in stock-based compensation expense, which has been included in cost of portal revenues in the statements of income.

Income Taxes

Deferred income taxes are recognized for the tax consequences in future years of differences between the tax basis of assets and liabilities and their financial reporting amounts at each year end based on enacted laws and statutory tax rates applicable to the periods in which the differences are expected to affect taxable income. NIC, along with its subsidiaries, files a consolidated federal income tax return. The provision for income taxes is generally allocated to the Company under the separate return method; however, when the Company generates losses or credits, it is given benefit for such losses or credits as they are used by other members of the consolidated group.

Nebraska Interactive, LLC

Notes to Financial Statements

December 31, 2011 and 2010

The Company does not recognize a tax benefit for uncertain tax positions unless management's assessment concludes that it is "more likely than not" that the position is sustainable, based on its technical merits. If the recognition threshold is met, the Company recognizes a tax benefit based upon the largest amount of the tax benefit that is greater than 50% likely to be realized. The Company recognizes interest and penalties, if any, related to unrecognized tax benefits in income tax expense in the statements of income. See Note 5 for additional information regarding the Company's liability for unrecognized tax benefits at the balance sheet dates.

Fair Value of Financial Instruments

The carrying value of the Company's accounts receivable and accounts payable approximate fair value.

Indemnification

Under the Company's contract with the NSRB, the Company has agreed to fully indemnify the NSRB against third party claims that the Company's services infringe upon the intellectual property rights of others and against claims arising from the Company's performance or the performance of the Company's subcontractors under the contract. The Company has not experienced such claims. Accordingly, the Company had not accrued any liability on the aforementioned indemnification obligations at the balance sheet dates.

Under the terms of the contract with the NSRB, the Company is bound by a performance bond commitment totaling \$500,000. The Company has never had any defaults resulting in draws on the performance bond.

Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

3. Concentration of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist primarily of cash and accounts receivable. The Company limits its exposure to credit loss by depositing its cash with high credit quality financial institutions and monitoring the financial stability of those institutions. During November 2010, the Federal Deposit Insurance Corporation ("FDIC") adopted a final rule to implement Section 343 of the Dodd-Frank Wall Street Reform and Consumer Protection Act, which provides temporary unlimited deposit insurance coverage for noninterest bearing commercial checking accounts at all FDIC-insured depository institutions effective December 31, 2010 through December 31, 2012. At December 31, 2011, the Company's cash was held entirely in domestic noninterest bearing commercial checking accounts. The Company performs ongoing credit evaluations of its customers and generally requires no collateral to secure accounts receivable. At both December 31, 2011 and 2010, the Company's allowance for doubtful accounts was approximately \$2,800. Due to the high credit worthiness of the Company's customers, consisting mainly of data resellers and insurance companies, the Company considers the remaining accounts receivable to be fully collectible. The Company has not experienced any significant credit losses for the periods reported.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2011 and 2010

The highest volume, most commercially valuable service the Company offers is access to driver history records (referred to as DMV) through the portal. This service accounted for approximately 32% and 38% of the Company's revenue in 2011 and 2010, respectively. In addition, the Company offers an online service to search court records. This service accounted for approximately 23% and 20% of the Company's revenues in 2011 and 2010, respectively. The Company also provides an online renewal service for motor vehicle license plates. This service accounted for approximately 14% and 12% of the Company's revenues in 2011 and 2010, respectively.

A primary source of revenue is derived from data resellers, who use the portal to access DMV records for sale to the auto insurance industry. For the years ended December 31, 2011 and 2010, the Company derived 21% and 24%, respectively, of its revenues from one data reseller. At December 31, 2011 and 2010, 11% and 14%, respectively, of its accounts receivable were from this same data reseller.

4. Property and Equipment

Property and equipment consisted of the following:

	2011	2010	Useful Lives
Furniture and fixtures	\$ 4,715	\$ 27,799	8 years
Equipment	27,562	68,019	3–5 years
Purchased software	4,714	5,389	3 years
			Lesser of 5 years or
Leasehold improvement	<u>125,311</u>	<u>-</u>	term of lease
	162,302	101,207	
Less accumulated depreciation	<u>(27,659)</u>	<u>(91,854)</u>	
	<u>\$ 134,643</u>	<u>\$ 9,353</u>	

Depreciation expense for the years ended December 31, 2011 and 2010 was \$10,216 and \$7,400, respectively.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2011 and 2010

5. Income Taxes

At December 31, 2011 and 2010, deferred tax assets and liabilities resulted primarily from differences between book and tax depreciation, deferred rent, stock-based compensation, allowance for doubtful accounts and accrued but unused employee vacation expense.

A reconciliation of the beginning and ending amount of the liability for unrecognized income tax benefits (included in other long-term liabilities in the balance sheets) for the years ended December 31, 2011 and 2010 is as follows:

	2011	2010
Balance at beginning of year	\$ 17,817	\$ 17,898
Additions for tax positions of prior years	1,426	1,739
Additions for tax positions of current year	1,230	1,033
Expiration of the statute of limitations	-	(2,853)
Balance at end of year	<u>\$ 20,473</u>	<u>\$ 17,817</u>

It is expected that the amount of unrecognized tax benefits will change in the next 12 months. However, the Company does not expect the change to have a significant impact on its results of operations or financial condition.

The Company recognizes accrued interest and penalties associated with uncertain tax positions as part of income tax expense in the statements of income. At December 31, 2011 and 2010, accrued interest and penalty amounts were not material.

State income tax returns are generally subject to examination for a period of three to five years after filing of the respective return.

6. Operating Leases

The Company leases its office space and certain equipment under noncancelable operating leases. The future minimum lease payments under all noncancelable operating leases at December 31, 2011 are as follows:

Fiscal Years	
2012	\$ 60,516
2013	54,694
2014	9,104
	<u>\$ 124,314</u>

Operating lease expense for each of the years ended December 31, 2011 and 2010 was approximately \$63,000.

In 2010, the Company extended the current office lease for a four-year term through February 2014 with varying annual rent amounts ranging from approximately \$49,000 to \$54,000. The Company has an option to extend the lease for an additional two-year term with varying annual rent amounts ranging from approximately \$54,000 to \$55,000.

Nebraska Interactive, LLC

Notes to Financial Statements

December 31, 2011 and 2010

7. Related Party Transactions

Amounts due from affiliated companies at December 31, 2011 and 2010 consist primarily of cash advanced to affiliates and reduced by the payment of taxes and operating expenses paid by the affiliates on behalf of the Company and by dividends declared. Management believes that the receivable from affiliates will likely not be settled in the ordinary course of business and, as a result, has classified the receivable from affiliates as contra-equity within member's equity on the balance sheets at December 31, 2011 and 2010.

On June 1, 2011, the Company declared a \$1,330,492 noncash dividend to NICUSA. As a result of the dividend, the Company relieved NICUSA of \$1,330,492 in amounts due from affiliated companies during 2011 and treated this item as a dividend distribution. No dividends were declared or distributed in 2010.

The Company receives certain general and administrative services from NIC and its affiliates. Such services are performed on a centralized basis, benefit all affiliates and include, among others, executive and operations management, technical consultation, human resource management, information technology, security, legal, accounting support and payroll processing. NIC charges the Company for such services based on an allocation methodology which NIC management believes fairly allocates amounts based on benefits received. In 2011 and 2010, the Company recognized approximately \$860,000 and \$828,000, respectively, in expense related to these services, which is included in cost of portal revenues in the statements of income.

The Company's ultimate parent company, NIC Inc., maintains an unsecured revolving credit agreement, which is available to finance working capital, issue letters of credit, and finance general corporate purposes. The Company has guaranteed the obligations of NIC Inc. in connection with this credit agreement.

8. Employee Benefit Plans

The Company, in conjunction with affiliated companies, sponsors a defined contribution 401(k) profit sharing plan. In accordance with the plan, substantially all full-time employees are eligible immediately upon employment. A discretionary match of up to 5% of an employee's salary and a discretionary contribution may be made to the plan as determined by NIC's Board of Directors. Expense related to Company matching contributions totaled approximately \$26,000 and \$22,000 for the years ended December 31, 2011 and 2010, respectively. No discretionary contributions were made for the years ended December 31, 2011 or 2010.

Eligible employees of the Company also participate in NIC's employee stock option and restricted stock plan and stock purchase plan (Note 2).

9. Subsequent Events

On June 1, 2012, the Company declared a \$1,329,840 noncash dividend to NICUSA. As a result of the dividend, the Company relieved NICUSA of \$1,329,840 in amounts due from affiliated companies during 2012 and treated this item as a dividend distribution.

The Company has performed an evaluation of subsequent events through June 4, 2012.

1. Do you support the NSRB having a large grant program in addition to the \$25,000 grants?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
Yes		50.0%	4
No		50.0%	4
		answered question	8
		skipped question	0

2. If you answered "yes" to the previous question, how often do you feel the large grants should be offered?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
Annually		75.0%	3
Once every two years		0.0%	0
Once every three years		25.0%	1
Once every four years		0.0%	0
		answered question	4
		skipped question	4

3. If you answered "yes" to Question 1, and assuming \$250,000 is available in each grant cycle, what MAXIMUM TOTAL AMOUNT should be designated for large grants?

[Create Chart](#) [Download](#)

		Response Percent	Response Count
\$50,000		0.0%	0
\$75,000		25.0%	1
\$125,000		0.0%	0
\$150,000		25.0%	1
Greater than \$200,000		50.0%	2
		answered question	4
		skipped question	4

4. If you answered "yes" to Question 1, and assuming \$250,000 is available in each grant cycle, what maximum total amount should be designated for EACH large grant? [Create Chart](#) [Download](#)

	Response Percent	Response Count
\$50,000	25.0%	1
\$75,000	0.0%	0
\$125,000	0.0%	0
\$150,000	25.0%	1
Greater than \$200,000	50.0%	2
answered question		4
skipped question		4

I feel it offers more people a chance to work on projects important to their county by offering smaller grants.

10/2/2012 8:07 AM [View Responses](#)

These grants should be an ENTERPRISE grant and not agency specific or county specific. They should be used to provide a statewide view of information and not an agency or local view.

10/2/2012 7:56 AM [View Responses](#)

While I have indicated that I am currently opposed to the large grants, I am interested in participating in a discussion of this topic with the Board and reserve the right to change my mind.

9/11/2012 11:46 AM [View Responses](#)

I would expect that inviting applications for larger grants would place a great deal more pressure on the grant review committee because members will be looking at a wider array of proposals than the usual GIS applications. Would this mean that it is necessary to expand the review committee? Will the NSRB's current application process and criteria be sufficient to handle these more varied and complicated scenarios?

9/11/2012 9:50 AM [View Responses](#)

I believe the State Records Board should provide itself the opportunity to provide large grants but under very special circumstances. These grants should not be awarded in situations where another department of the State of Nebraska should pay for the project (i.e. this should not be a way for certain departments to alleviate tight budgets). I believe the board should consider for large grants only those projects that could have a significant impact for a large amount of people which might not otherwise be completed without the grant. I believe the board should endeavor to leave some money each year for smaller projects as well.

NSRB - CASH FUND BALANCE

State Records Board - Revenues & Expenditures

FY 12-13

	<u>Jul, 2012</u>	<u>Prior Year Jul, 2011</u>	<u>Aug, 2012</u>	<u>Prior Year Aug, 2011</u>	<u>Sep, 2012</u>	<u>Sep, 2011</u>
<u>Revenues:</u>						
Sale of Service	\$520,698.48	\$464,244.93	\$521,070.03	\$516,326.07	\$561,509.89	\$570,064.25
General Business Fees	\$71.50	\$61.51	\$126.01	\$64.35	\$128.60	\$55.32
Driver Records	\$711.00	\$1,024.00	\$1,066.00	\$1,670.00	\$781.00	\$1,213.00
Investment Income	\$1,493.24	\$2,209.29	\$1,491.26	\$1,456.68	\$1,474.92	\$1,534.15
Total	\$522,974.22	\$467,539.73	\$523,753.30	\$519,517.10	\$563,894.41	\$572,866.72
<u>Expenditures:</u>						
State Agency Payment	\$328,708.52	\$297,687.76	\$327,144.25	\$329,099.05	\$355,563.31	\$366,318.04
NIC	\$171,357.07	\$149,795.24	\$170,791.60	\$166,871.44	\$186,092.77	\$184,810.40
Other Contractual Services	\$0.00	\$13,704.69	\$4,314.26	\$192.00	\$0.00	
Personal Services	\$3,026.86	\$2,981.92	\$3,026.84	\$2,982.57	\$3,026.84	\$2,982.55
Operating Transfer Out						
Misc. Expense	\$231.61	\$724.33	\$352.31	\$515.76	\$705.77	\$72.58
Total	\$503,324.06	\$464,893.94	\$505,629.26	\$499,660.82	\$545,388.69	\$554,183.57
<u>Profit (Loss)</u>	\$19,650.16	\$2,645.79	\$18,124.04	\$19,856.28	\$18,505.72	\$18,683.15
<u>Fund Balance:</u>	\$691,069.50	\$632,854.21	\$709,193.54	\$652,710.49	\$727,699.26	\$671,393.64

Grant Encumbrances

\$268,109.44

Unencumbered Funds

\$459,589.82

State/Local Grant Project Status Report - 9/30/2012

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Stated Completion Date	Date of Last Payment
Alliance, City of	Municipal Code Re-codification and Electronic Publishing	7/20/2011	\$16,000	\$7,280	Extended to March, 2013	May, 2012
Cass County	County WebGIS	7/25/2012	\$20,707	\$20,707	December 31, 2012	
Cheyenne County	County WebGIS	7/25/2012	\$19,758	\$19,758	December 31, 2012	
Dodge County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742	June 30, 2013	
Garfield County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742	June 30, 2013	
Greeley County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742	June 30, 2013	
Harlan County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742	June 30, 2013	
Hitchcock County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742	June 30, 2013	
Pierce County	County WebGIS	7/25/2012	\$12,300	\$12,300	December 31, 2012	
Plattsmouth Public Library	Digitization of Plattsmouth Newspaper	7/25/2012	\$23,742	\$23,742	February 28, 2013	
Saunders County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742	June 30, 2013	
Seward County	County WebGIS	7/25/2012	\$7,300	\$7,300	December 31, 2012	
Thayer County	County WebGIS	7/25/2012	\$23,742	\$23,742	December 31, 2012	
NE Real Estate Commission	On-Line License Renewal	7/20/2011	\$22,011	\$10,829	Extended to March, 2013	August, 2012
TOTALS			\$288,011	\$268,109		
	FY2013 Grant Awards		\$250,000			
	Grants Carried over from FY2012		\$38,011			

Project Completion Report:
Seward County, Nebraska
County-wide WebGIS Site v1.1

Prepared for:
The Nebraska State Records Board
By Seward County, NE

October 16, 2012

Project Completion Report

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PROJECT OVERVIEW

The Seward County Assessor and the Board of Commissioners applied for and received \$7300 in grant funding for their WebGIS project from the Nebraska State Records Board Grant Program.

Seward County has established the Assessors' department as the foundation for GIS information through a long-standing partnership GIS Workshop, Inc., (GISW). The County has constructed and maintained a GIS parcel property layer for a number of years. The County saw the project as an avenue to share for GIS parcel property data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Seward County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

SCOPE OF WORK: SEWARD COUNTY NE WEBGIS SITE

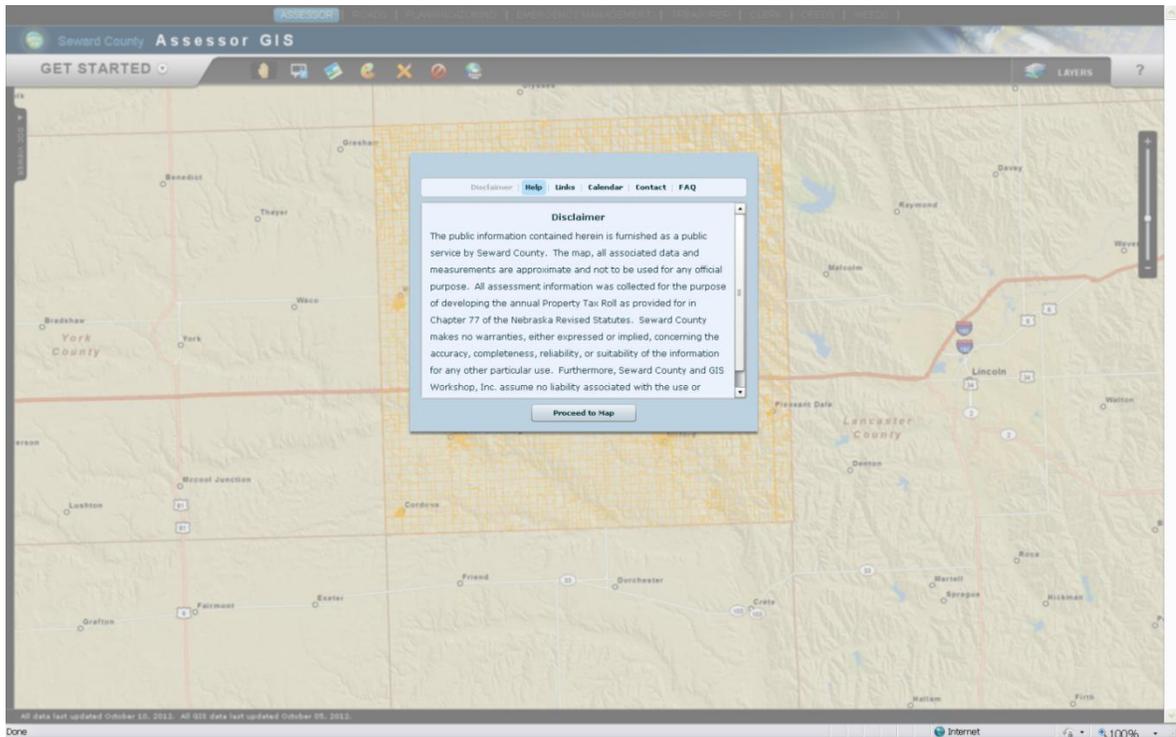
Seward County hired GISW to configure their county WebGIS template for Seward County to build upon and integrate with the assessment GIS foundation in the Assessor's Office. The system is designed to leverage the investment the County made in the assessment GIS to promote online GIS for multiple departments.

ASSESSOR TAB

GISW configured the WebGIS to work with the TerraScan assessment software database in place with Seward County. The TerraScan database is now downloaded on a nightly basis to power the property information component of the WebGIS application. The TerraScan database is joined with the parcel property layer "on the fly" using GISW's proprietary technology.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Seward County WebGIS site found at <http://seward.gisworkshop.com>. The WebGIS will allow anyone with Internet access to search for information and view maps concerning Seward County property ownership, sales information and other assessment/appraisal data.

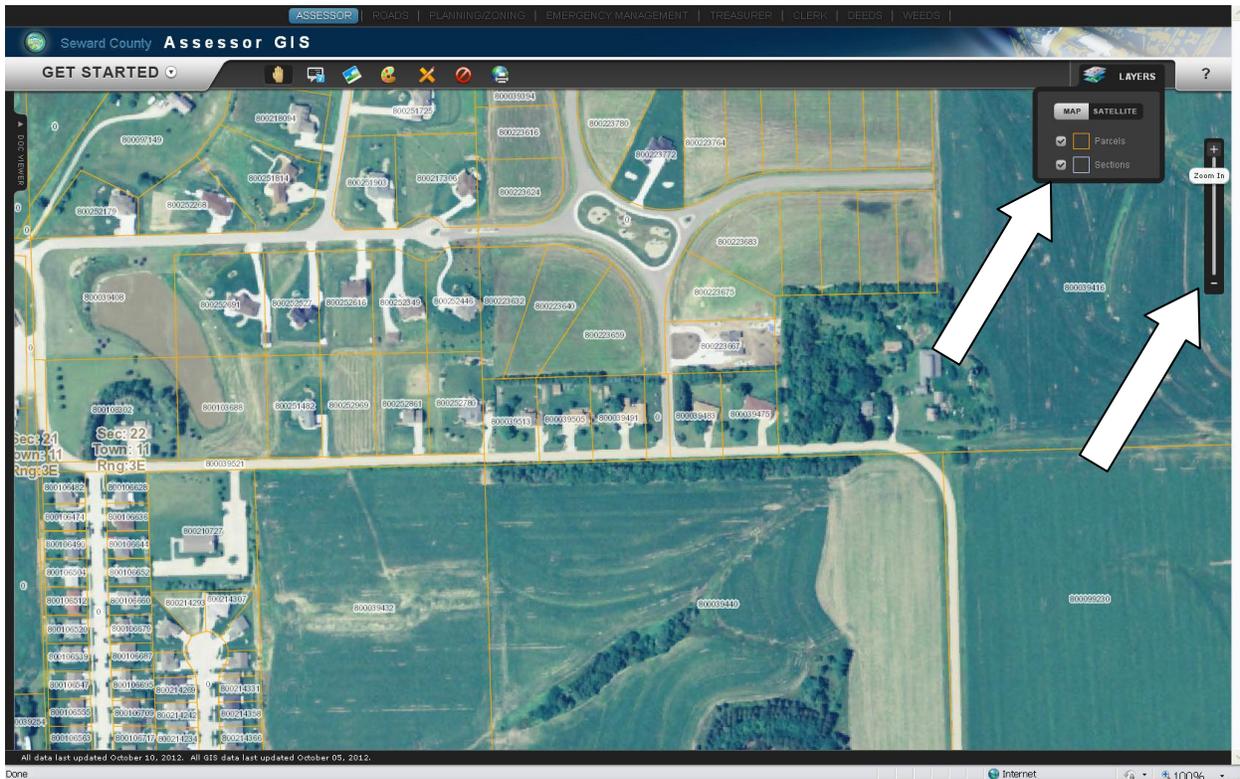
Project Completion Report



Opening screen (Assessor Tab) of GIS Workshop's Enterprise WebGIS for Seward County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map (includes road centerlines, political boundaries, and a shaded relief topography background) layers visible. The user can toggle the background mapping between the satellite view that includes 2010 FSA aerial photography (2012 when it becomes available) and the default street base map.

Project Completion Report



Assessor Tab layers for Seward County, NE and the zoom tool.

DATA LAYERS, SOURCES AND UPDATE FREQUENCY

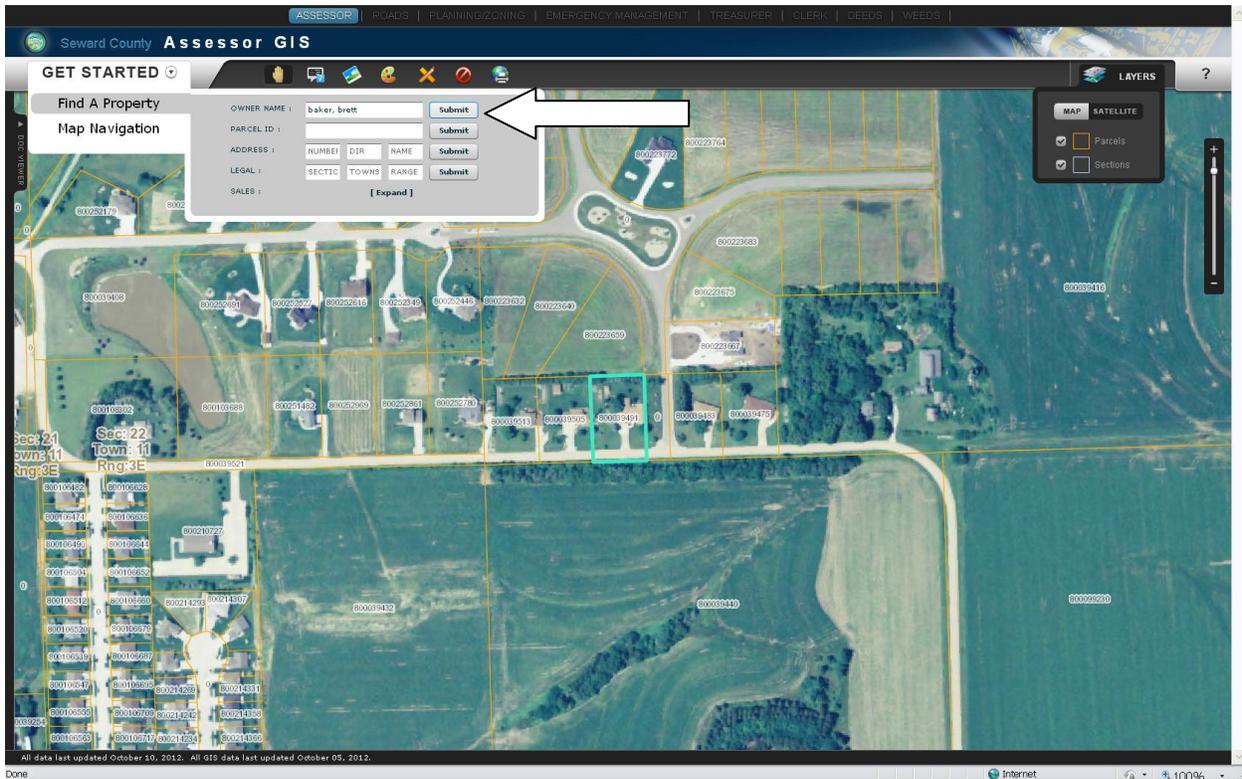
1. Parcels (supplied by Assessor)
2. Sections (supplied by Assessor)
3. Latest FSA aerial imagery (supplied by GISWs Nebraska Shared GIS Services System “NebGIS.com”)
4. Streets background map (supplied by GISWs Nebraska Shared GIS Services System “NebGIS.com”)
5. CAMA database copy (supplied by Assessor through automated process)
6. Photos and sketches (supplied by Assessor through semi-automated process)

GISW coordinates with the Seward County Assessor to update the GIS parcel data layer on a monthly basis. The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the TerraScan database “on the fly” using GISW proprietary technology. GISW already has software on a Seward County server to access photos and sketches. GISW will continue to utilize this software to perform monthly updates for the photos and sketches on the WebGIS site.

SEARCHES (GET STARTED)

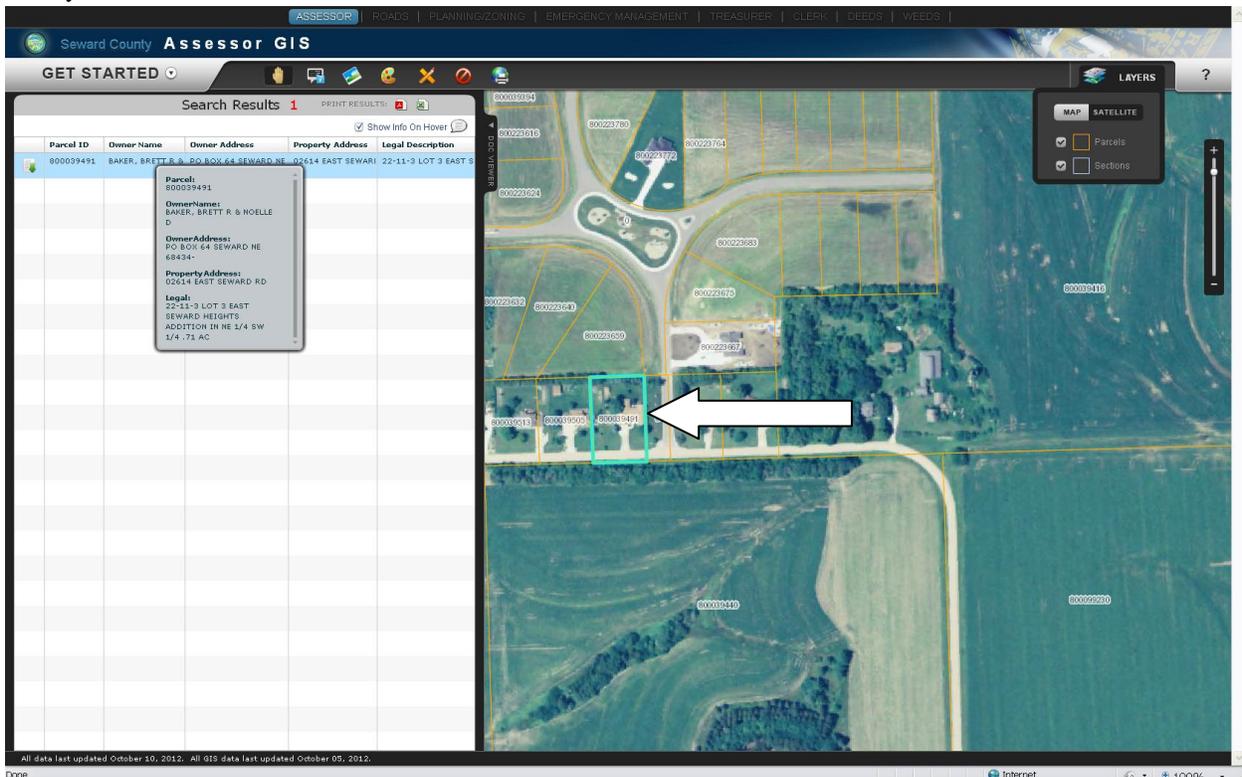
Complete property and sales information is available within seconds via the search features. Under the ‘Get Started’ drop-down menu, ‘Find a Property’ options include owner name, parcel ID, address, or legal description. In addition, the user may use additional sales data filters to narrow the search (sales date range, price range, year built, or other pertinent parameters).

Project Completion Report



Assessor tab showing property search box

Searching for the name “Brett Baker” results in the system finding every parcel owned by a “Brett Baker” in the County.



Property search results (note the map changed the extent to show highlighted parcel)

Project Completion Report

Parcel Information

Parcel ID	800039491
Links	Photo #1 Photo #2 Photo #3 Aerial #1 Sketch #1
Map Number	3287-2345-00000-000-0020
Cadastral #	003-030-034E
Current Owner	BAKER/BRETT R & NOELLE D PO BOX 84 SEWARD NE 68434-
Situs Address	02614 EAST SEWARD RD
Tax District	145
Tax ID	002-030-034E
School District	SEWARD SD 9
Neighborhood	1900
Property Class	Single Family
Lot Width x Depth	
Legal Description	22-11-3 LOT 3 EAST SEWARD HEIGHTS ADDITION IN NE 1/4 SW 1/4 71 AC

Assessed Values

Year	Total	Land	Improvements	Outbuildings
2012	\$255,973	\$18,000	\$238,138	\$1,835
2011	\$258,973	\$18,000	\$238,138	\$1,835

2011 Tax Information

Taxes	\$4,269.34
Tax Levy	1.723879

2011 Tax Levy

Description	Rate
AGRI SOCIETY	0.029165
ESU 6	0.015000
SE COMM COLLEGE	0.062700
SEWARD 9 HS 2000 BOND	0.037054
SEWARD 9 HS 2010 BOND	0.131891
SEWARD COUNTY	0.355791
SEWARD FIRE	0.030011

PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The list of search results can be export to a PDF document or downloaded as a Microsoft Excel document. This feature is available for property search results and identify results and greatly expands the value of the system for government, public and business use. For example, land men can easily find the name and address of property owners without having to go to the courthouse.

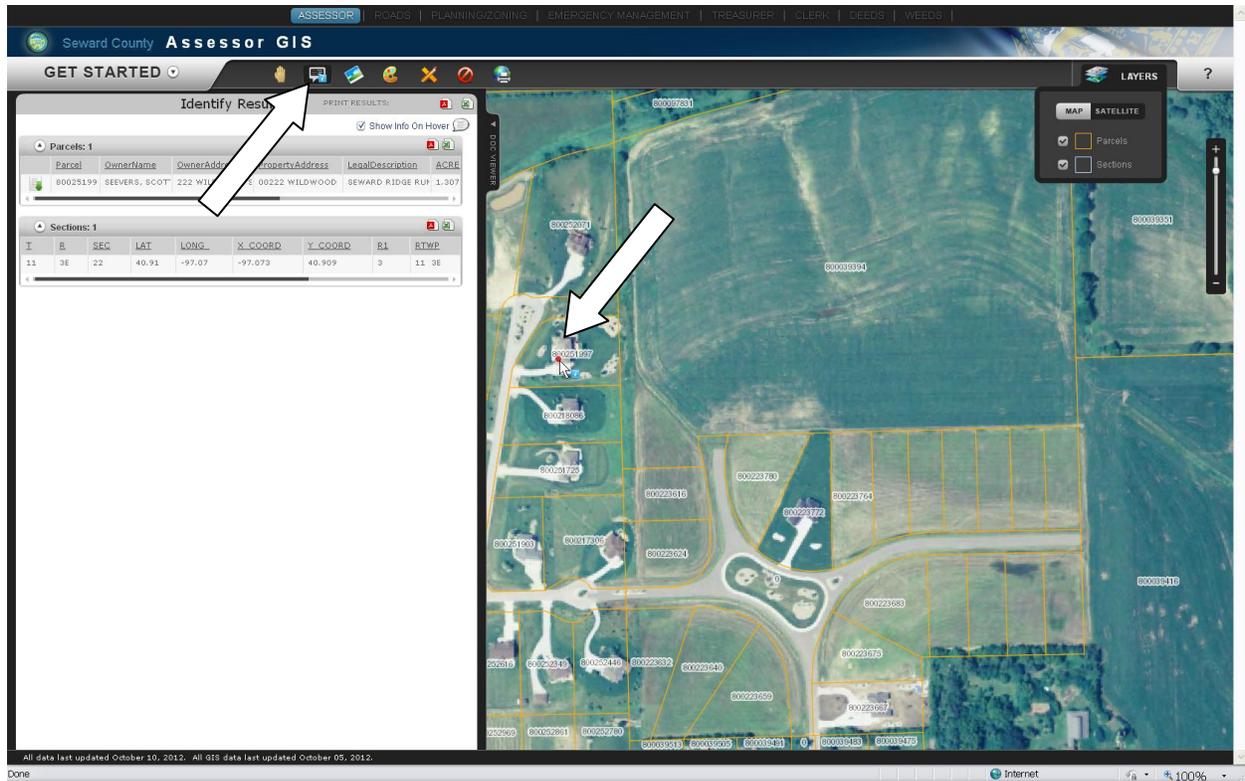
Once the user finds the property of interest, clicking on the property makes the map zoom into the chosen parcel and the parcel polygon is highlighted. The full property report card is displayed with links to photos, value, sale, building and land information.

MAP NAVIGATION

A slider bar for general zoom in/out viewing is available at all times. Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range'. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar. The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

IDENTIFY TOOL

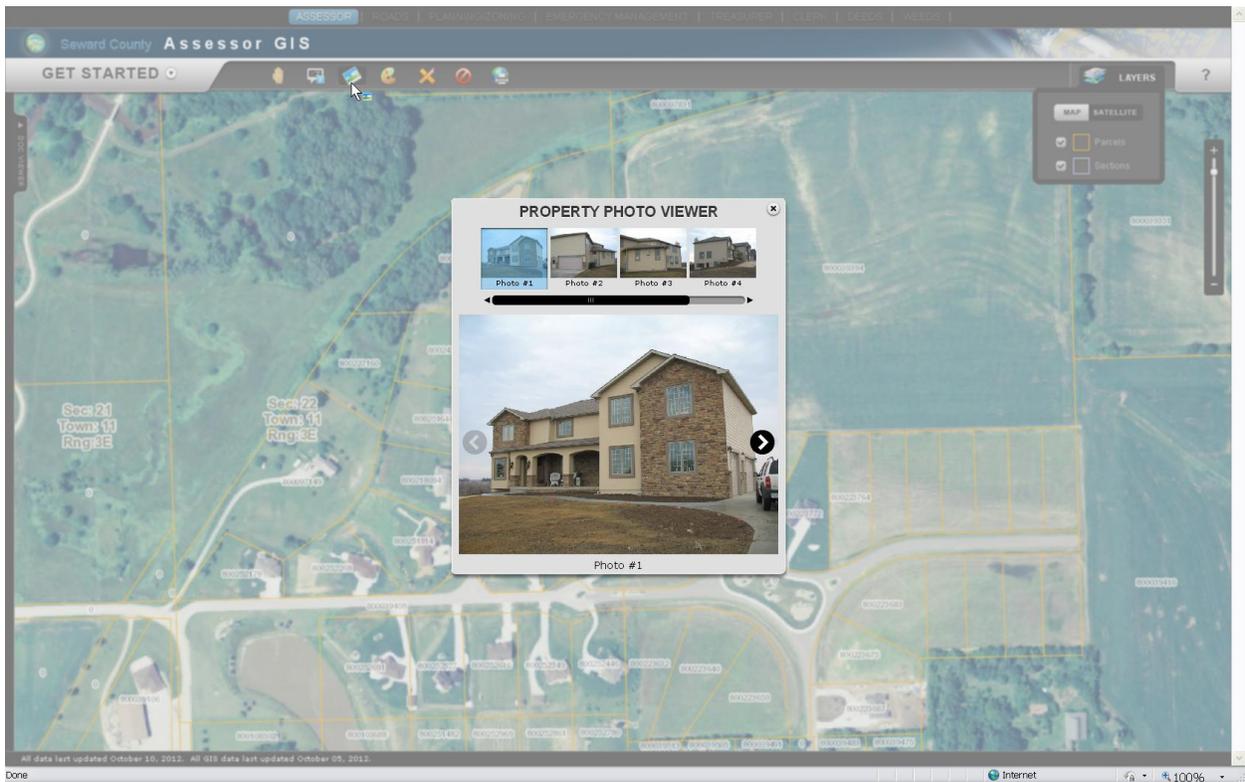
The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return the parcel details as well as other layers such as sections, land use or soils if they are available and turned on in the layers menu.



Activated Identify tool results on Assessor tab

PHOTO TOOL

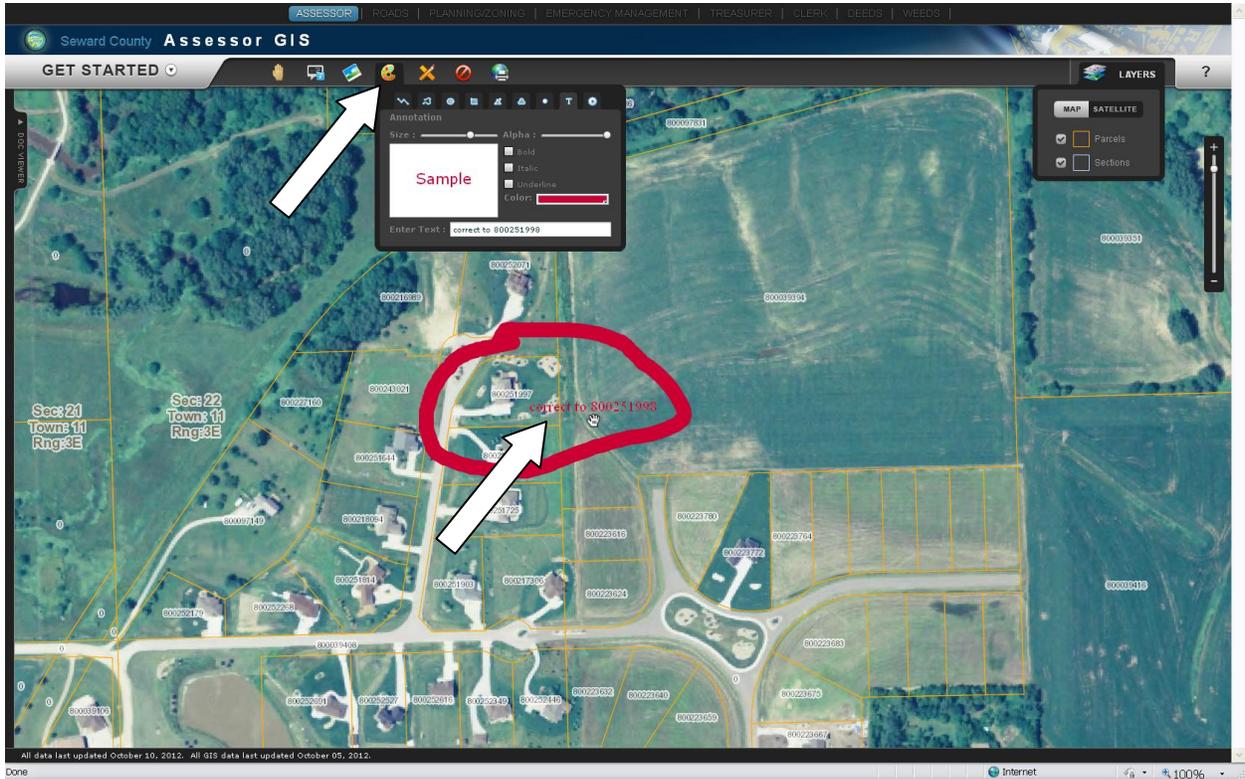
The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window.



Property Photo Viewer Tool shows all available images from the Assessor's database

DRAWING TOOL

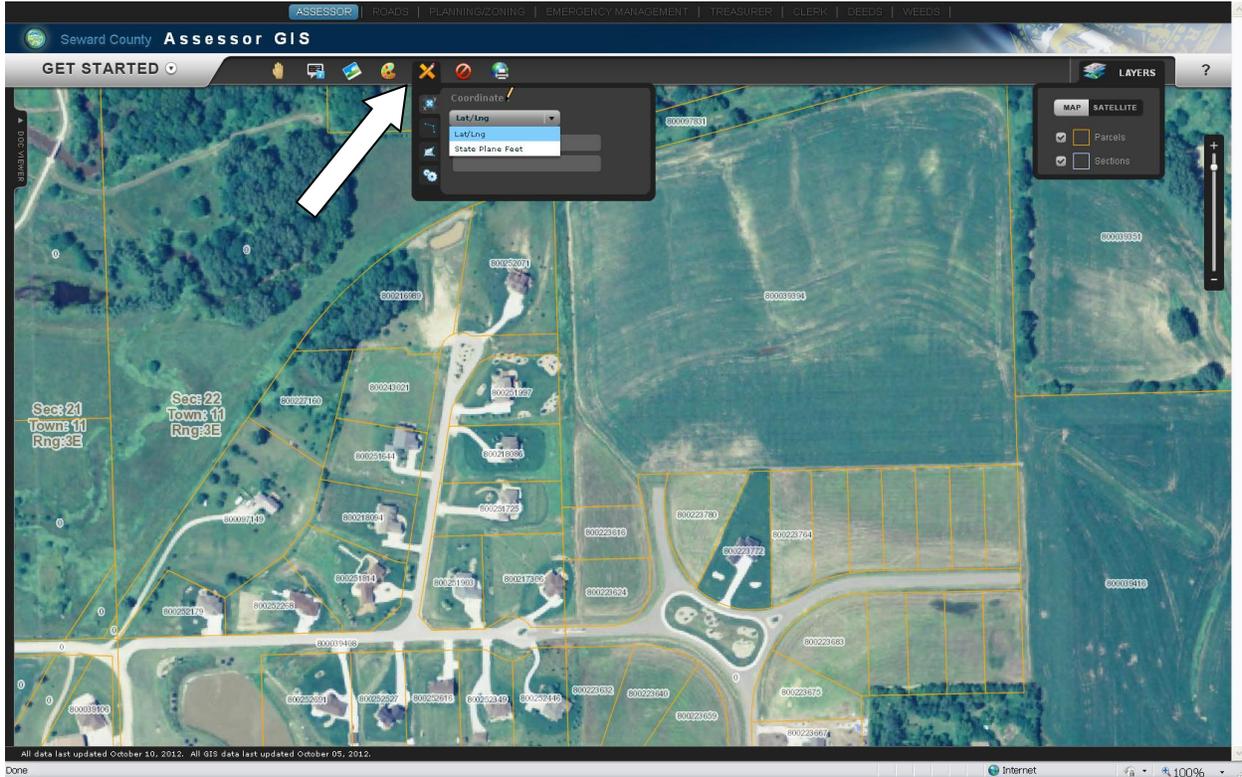
The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency. The drawing tool combined with the print to email tool has drastically improved the capability for clients to provide immediate feedback to GISW technicians.



Drawing tool illustrating line and text features to show where a PID needs to be updated.

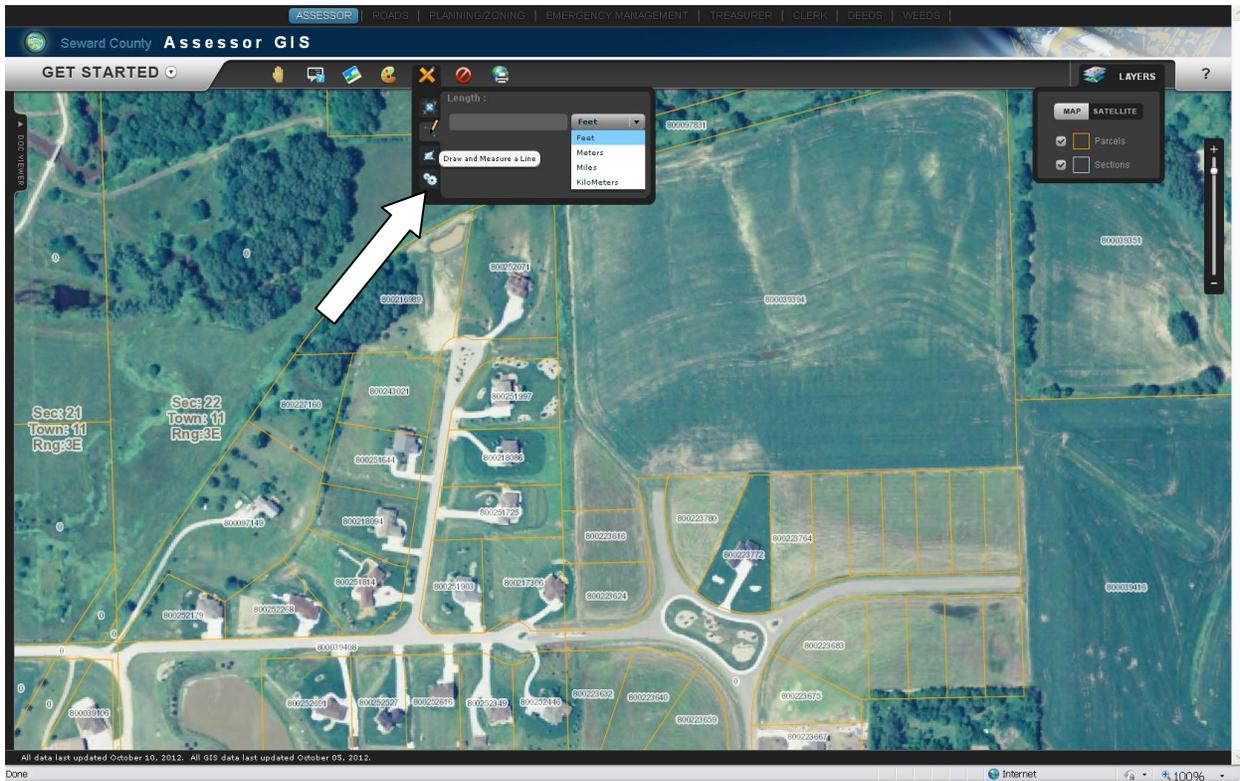
MEASUREMENT TOOL

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool. Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.



Measurement tool showing available coordinate system options

Project Completion Report

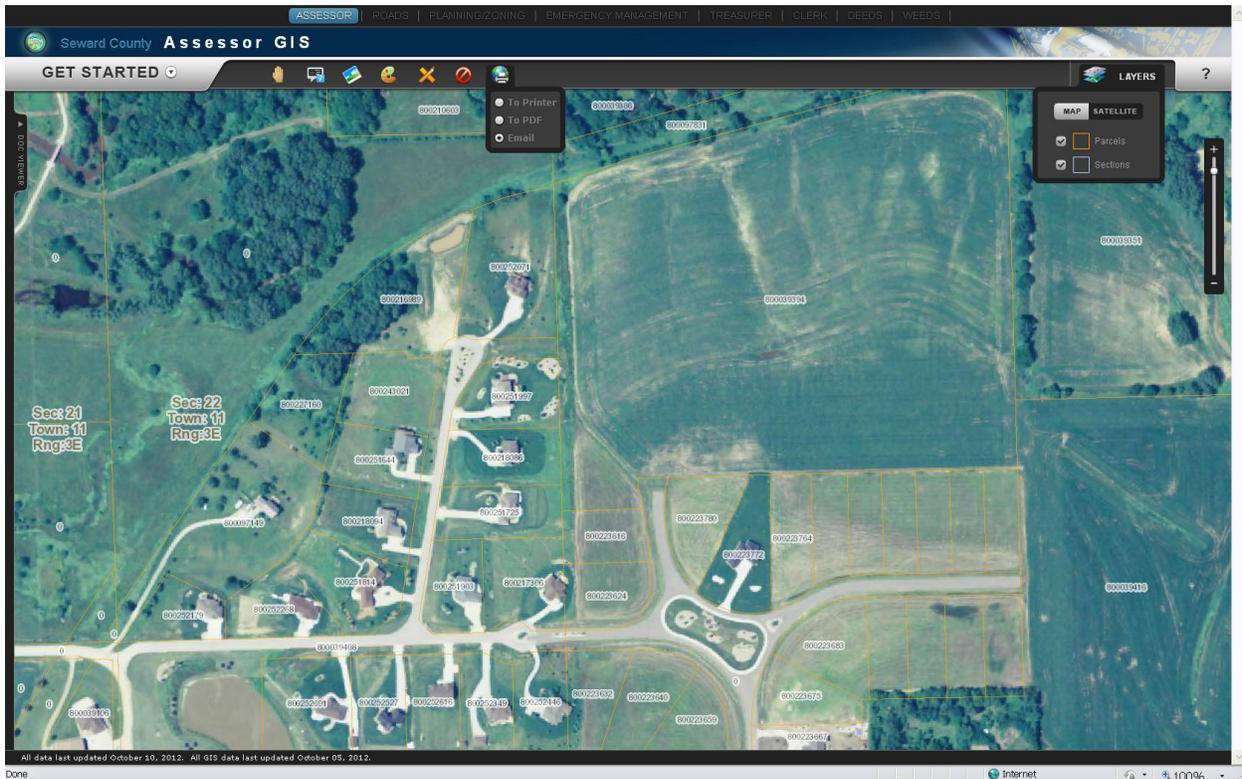


Measurement tool showing available options for measurement of lines

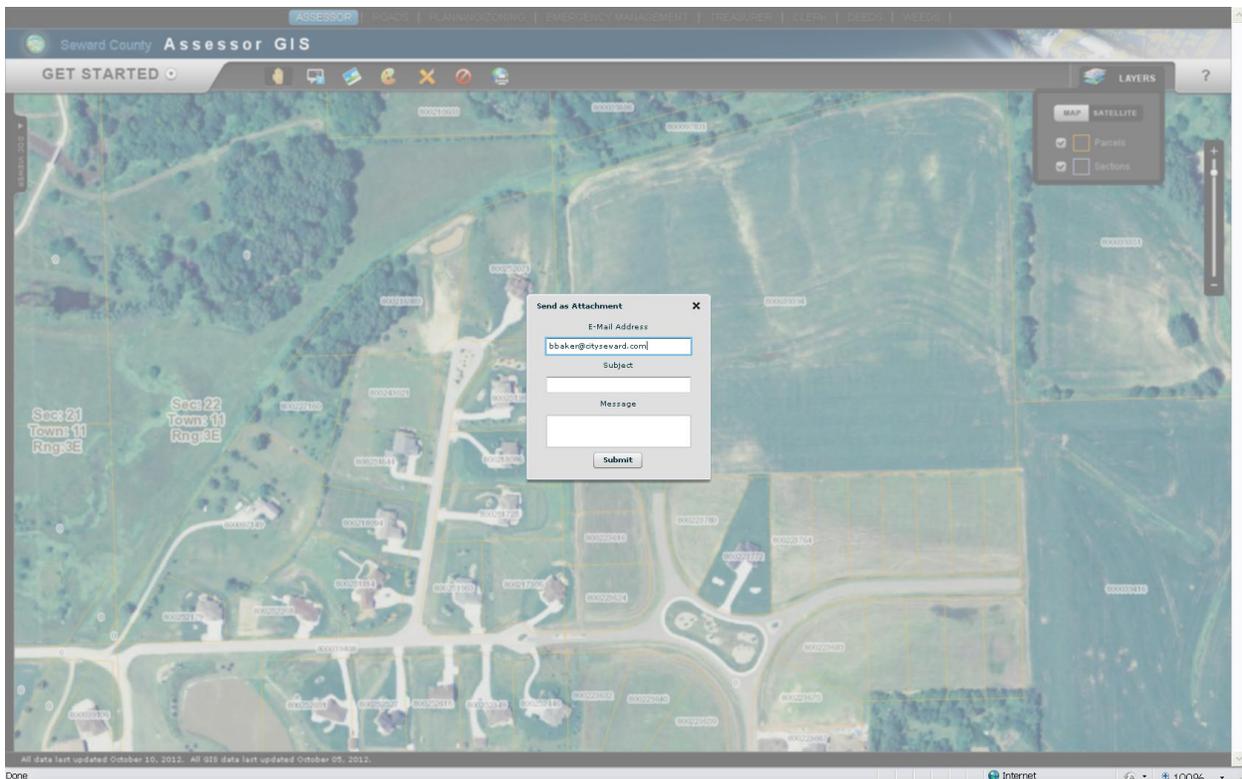
PRINT TOOL

The Print Tool will convert the current map image from the WebGIS interface to a PDF document. The Print Tool is helpful for finding a specific parcel or area of the County and then exporting it to PDF to send to a colleague in an email or printing to paper and marking up.

Project Completion Report



Print tool showing available options – here the user may send the screen grab to a local printer, PDF document or email.



Print tool showing available options (email option demonstrated)

TRAINING

GISW provided an on-line training meeting to help get County staff become comfortable using the new WebGIS site and so we may answer questions from users.

PROJECT SCHEDULE – **PROJECT COMPLETED AHEAD OF SCHEDULE**

GISW projected the project completion to occur on or before December 31, 2012. Seward County is pleased to announce that, with GISW's help, it was **able to launch the WebGIS project ahead of the schedule and it was officially completed on October 10, 2012, over two months ahead of schedule.**

General Manager's Report 3rd Quarter Business Plan Update

July 2012 – September 2012

NEBRASKA . GOV

Brent Hoffman, General Manager
Nebraska.gov
301 S 13th Street, Suite 301
Phone: 402-471-6582
FAX: 402-471-7817
Email: bhoffman@egov.com

EXECUTIVE SUMMARY

Nebraska Interactive is not like other companies. The self-funding model of providing services to state and local government is unlike anything else you see in the business world. This is one reason I enjoy coming to work every day and doing what I do. In general, we focus on reporting to you how we are generating the ongoing and increasing revenue required to sustain the state portal long term. Of course this is the most important part of our business as without it, the nearly 300 online services that we provide could cease to exist. It is good sometimes though, to talk about cost avoidance, which is the often over-looked flip-side to the self-funding model.

I am often asked by our partners, how do we measure cost avoidance? This can sometimes be a difficult thing to do. My typical answer is, how long does it take for one of your employees to process a form, answer a phone call, put together a bank deposit? How much does that cost you? And often the response I hear is “I don’t know.” These kinds of evaluations are not often done in government, but when they are, the numbers can be phenomenal. The University of Utah has just published a study showing how that state’s portal manager, Utah.gov has saved its government \$46 Million over five years by delivering services online. This figure is made even more impressive by the fact that the study only looked at *only 25 of the over 1000 services provided*. If you are interested in learning more about this study, we have provided the research summary for you in today’s meeting packet.

While this was a scientific study, we can offer some local examples from here in Nebraska of how online services translate to cost avoidance. Court Document eFiling is one such example we turn to often, as the Administrative Office of the Courts does a lot of tracking of electronic filing adoption and its budgetary impact. At the end of the 3rd quarter of 2012, an estimated 13,893 staff hours have been saved – and that is in county court alone. District Courts show another 3,420 staff hours saved in paper processing, data entry, and check handling.

Cost avoidance can also be measured in hours committed to worthwhile projects that Nebraska Interactive works on for the small boards and commissions that do not have a lot of resources to draw from. One example from 3rd quarter is the development of an online service which produces pocket communication cards for the deaf and hard of hearing. Our creative, project management and programming staff spent a combined 60 hours to launch this project. At an average market rate of \$125 for these skilled individuals, the Commission for the Deaf and Hard of Hearing would have spent \$7500.

Our 3rd quarter report, as with the other reports this year, contains plenty of information on adoption of revenue services and our financial standing. We pledge to continue to provide these while finding a way to also integrate cost avoidance statistics going forward.

In July, the Secretary of State’s office was honored as the first recipient of the IDEAS Award, presented by the Nation Association of Secretaries of State (NASS). Colleen Byelick, general counsel for the Secretary of State’s Office, attended the ceremony and accepted the award. The award was presented for the Rules and Regulations Online Application. The award was created to recognize innovation, dedication, excellence, achievement in service in state member programming, and significant contributions to the mission of NASS. We are honored to have partnered with the Secretary of State’s office to create this award winning service.

Financially, the 3rd quarter show we continue to grow to produce positive numbers for the State and the Nebraska State Records Board. Total gross revenue for the State is up 15% over last year at this same time (\$583,182 vs. \$508,513). The Nebraska State Records Boards share is up 13% over last year (\$18,476 vs. \$16,358). We continue to become less dependent on DMV transactions by growing our Non-DMV services. This year our Non-DMV revenue increased from 54% to 62%.

Sincerely,
 Brent Hoffman
 President, Nebraska Interactive, LLC

Financial Reports

SEPTEMBER 2012 FINANCIAL REPORT

	Month Ended	Month Ended	Year to Date	Year to Date
	09/30/2012	09/30/2011	09/30/2012	09/30/2011
State of Nebraska Gross Revenue	\$583,182	\$508,513	\$5,726,760	\$5,205,337
Revenue Other (Adjustments)	(\$560)	\$1,392	(\$1,036)	\$1,635
Total Gross Revenue	\$582,623	\$509,905	\$5,725,723	\$5,206,973
10% NSRB Partner Share	\$18,476	\$16,358	\$196,043	\$173,867
Agency Share	\$287,053	\$258,692	\$2,814,129	\$2,703,426
COR Other (Communication Costs)	\$41,795	\$27,258	\$386,340	\$272,315
Total Cost of Revenue	\$347,323	\$302,308	\$3,396,512	\$3,149,608
Nebraska Interactive Gross Revenue	\$235,299	\$207,597	\$2,329,211	\$2,057,364
Nebraska Interactive Operating Expenses	\$196,491	\$178,726	\$1,655,801	\$1,602,142
Nebraska Interactive Operating Income	\$38,808	\$28,871	\$673,410	\$455,222
Nebraska Interactive Other Income	\$0	(\$61)	\$0	\$0
Nebraska Interactive Net Pre-Tax Income	\$38,808	\$28,810	\$673,410	\$455,222
Nebraska Interactive Provision for Income Tax	\$25,556	\$10,023	\$279,879	\$182,435
Nebraska Interactive Net After-Tax Income	\$13,252	\$18,787	\$393,531	\$272,787

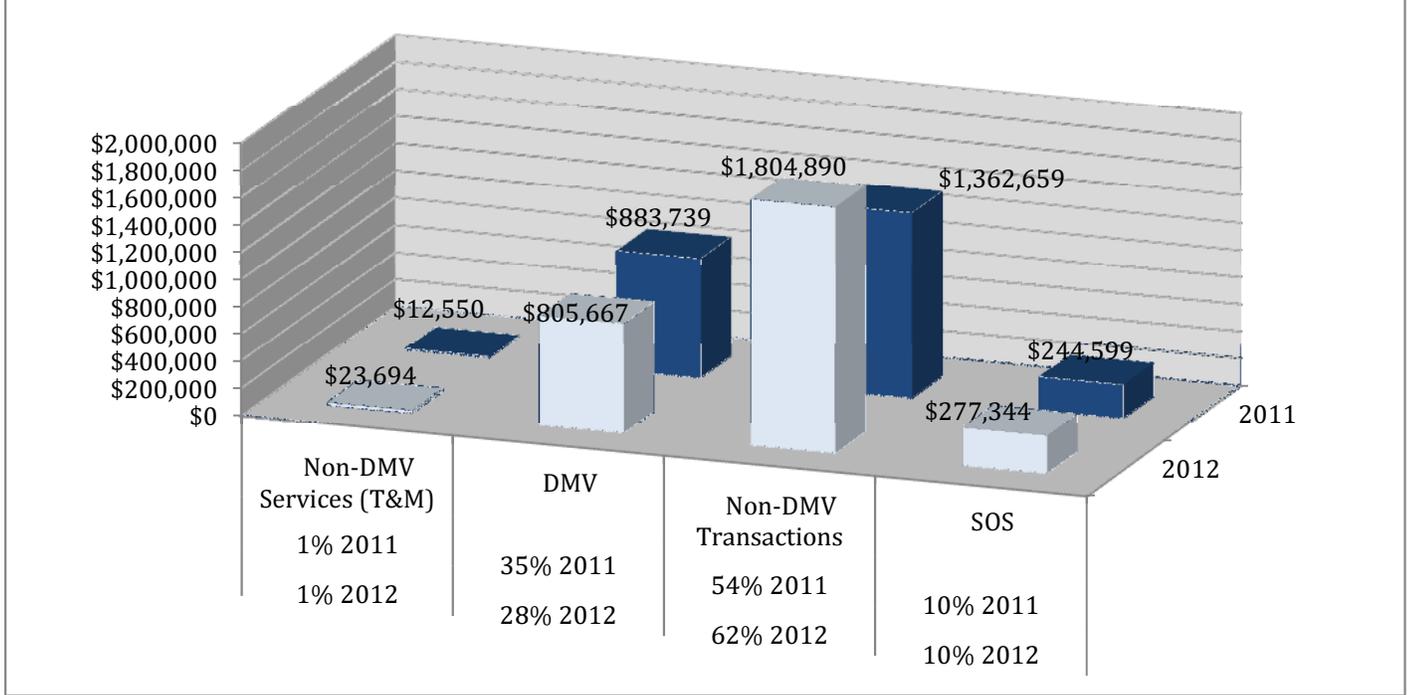
2012 PORTAL OBJECTIVES

1. Continually grow and diversify the portal revenue base. Increase non-DMV services revenue by 2%.
2. Develop and provide innovative applications and services.
3. Expand services for local government.
4. Speed time to market for services.
5. Marketing to maximize adoption of services.
6. Gain national recognition for Nebraska.
7. Optimize reliability and response time of portal technology.

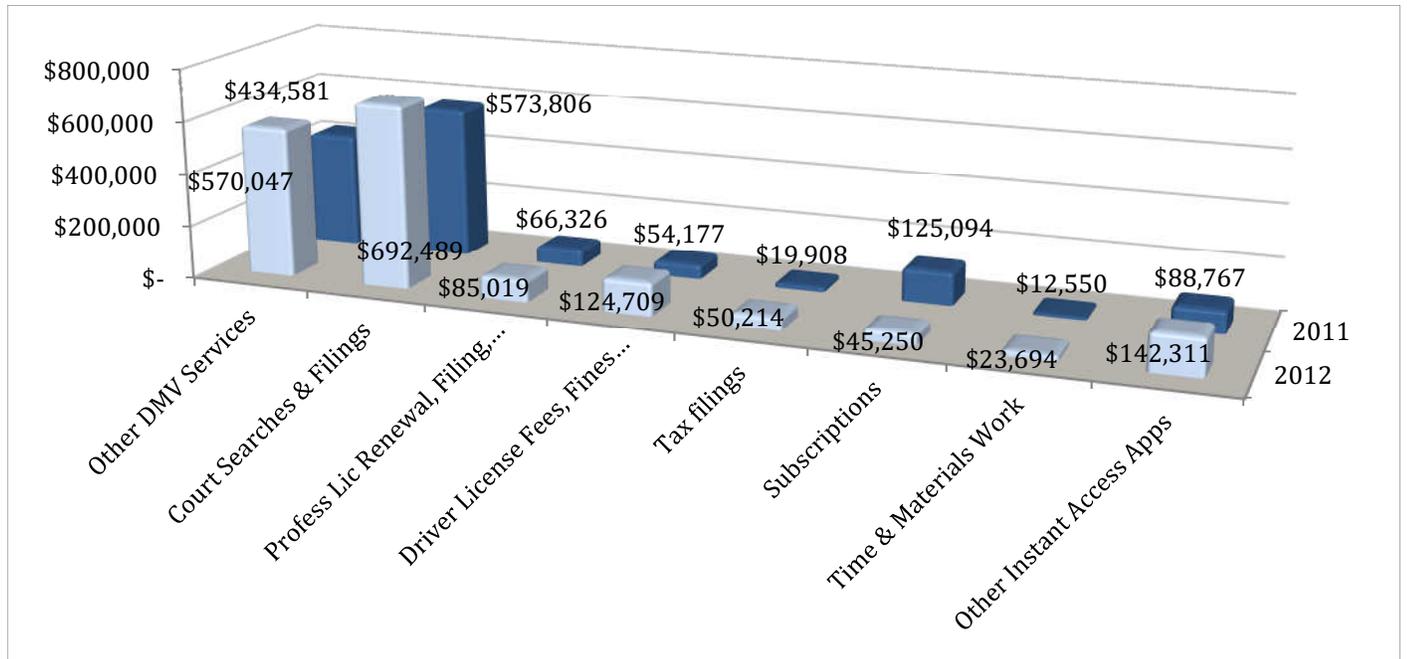
OBJECTIVE #1:

*Continually grow and diversify the portal revenue base.
Increase non-DMV services revenue by 2%.*

YTD 2012



NEBRASKA.GOV: REVENUE BREAKOUT BY CLASS



OBJECTIVE #2:

Develop and provide innovative applications and services.

NEBRASKA.GOV: WORK COMPLETED - QUARTERLY TOTALS

	NEBRASKA.GOV: Quarterly Applications Deployed Chart	Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
A	Total # revenue applications deployed	3	6	0	3	7	1	1	
B	Total # non-revenue applications deployed	1	0	0	3	3	3	8	
C	Total # of websites deployed	1	2	1	2	2	1	1	
D	Total # of revenue application enhancements	4	0	4	1	4	6	2	
E	Total # of non-revenue application enhancements	2	1	1	2	5	0	0	

NEBRASKA.GOV: WORK COMPLETED - NEW SERVICES LAUNCHED DETAIL LIST 2012

Title	Revenue Type	Work scope	Partner	Completed Date ↑
Ag - Dairy Fee Monthly Report	Transaction	New Application	Agriculture, Department of	1/3/2012
Ag - Egg Fee Monthly Report	Transaction	New Application	Agriculture, Department of	1/3/2012
Ag - Turkey Fee Montly Report	Transaction	New Application	Agriculture, Department of	1/3/2012
Auditor Budget Search enhancements for 2012	Free	Application Enhancement	Auditor of Public Accounts	1/12/2012
DMV- Certified Driver Record	Transaction	New Application	Motor Vehicles, Department of	1/17/2012
Liquor Control Commission Website redesign	Free	N/A- Website	Liquor Control Commission	2/1/2012
Liquor License renewal re-write	Transaction	New Application	Liquor Control Commission	2/1/2012
Sarpy County- Real Estate Tax Payments	Transaction	New Application	County Government	2/8/2012
Arthur County	Grant/Time and Materials	N/A- Website	County Government	2/24/2012
Nebraska Virtual Server Migration	Free	N/A- Website	Nebraska.Gov Internal	3/27/2012
DMV- Queuing System for Driver License	Free	New Application	Motor Vehicles, Department of	4/16/2012

Renewal

Guardian/Conservator Public Search	Free	New Application	Court Administrator, State	4/20/2012
DMV- Handicap Permits	Free	New Application	Motor Vehicles, Department of	5/8/2012
Wellness Portal	Free	N/A- Website	Health & Human Services, Department of	6/1/2012
ServeNebraska new Resource Library website	Free	N/A- Website	Volunteer Service Commission (ServeNebraska)	6/4/2012
Portal Redesign	Free	Application Enhancement	Nebraska.Gov Internal	6/5/2012
DHHS enhancement to health license search	Free	Application Enhancement	Health & Human Services, Department of	6/6/2012
Energy Conference forms - exhibitor, registration, sponsor	Transaction	New Application	Energy Office	6/8/2012
Engineer and Architect Licensee Search DBA enhancement	Free	Application Enhancement	Engineers and Architects, Board of	6/12/2012
DMV- CDL Med Fed Changes	Transaction	Application Enhancement	Motor Vehicles, Department of	6/18/2012
Dept of Ag - Grape and Wine reports	Transaction	New Application	Agriculture, Department of	6/21/2012
Dept of Ag - Potato report	Transaction	New Application	Agriculture, Department of	6/21/2012
Court Citation Payment Rewrite	Transaction	New Application	Court Administrator, State	6/27/2012
Liquor License Renewal Enhancements	Transaction	Application Enhancement	Liquor Control Commission	7/13/2012
NLCC - remove SSN and DOB from FTP file	Free	Application Enhancement	Liquor Control Commission	7/13/2012
UCC/Statutory Lien Original Filing change to remove SSN from insert	Transaction	Application Enhancement	Secretary of State	7/19/2012
SOS- Special Request Form	Transaction	New Application	Secretary of State	7/23/2012
Bond and Interlocal Agreement Filing	Free	New Application	Auditor of Public Accounts	7/30/2012
Criminal case initiation through eFiling	Transaction	Application Enhancement	Court Administrator, State	8/1/2012
2012 NE Travel Conference Registration	Transaction	Application Enhancement	Travel & Tourism, Division of	8/1/2012
Website redesign for Student Elections	Free	N/A- Website	Secretary of State	8/1/2012

DMV - DL Renewal Address Validation and Receipt Changes	Transaction	Application Enhancement	Motor Vehicles, Department of	8/15/2012
NCDHH- Communications Card	Free	New Application	Deaf and Hard Hearing, NE Commission for the	8/16/2012
Student Election System Rewrite	Free	New Application	Secretary of State	9/11/2012

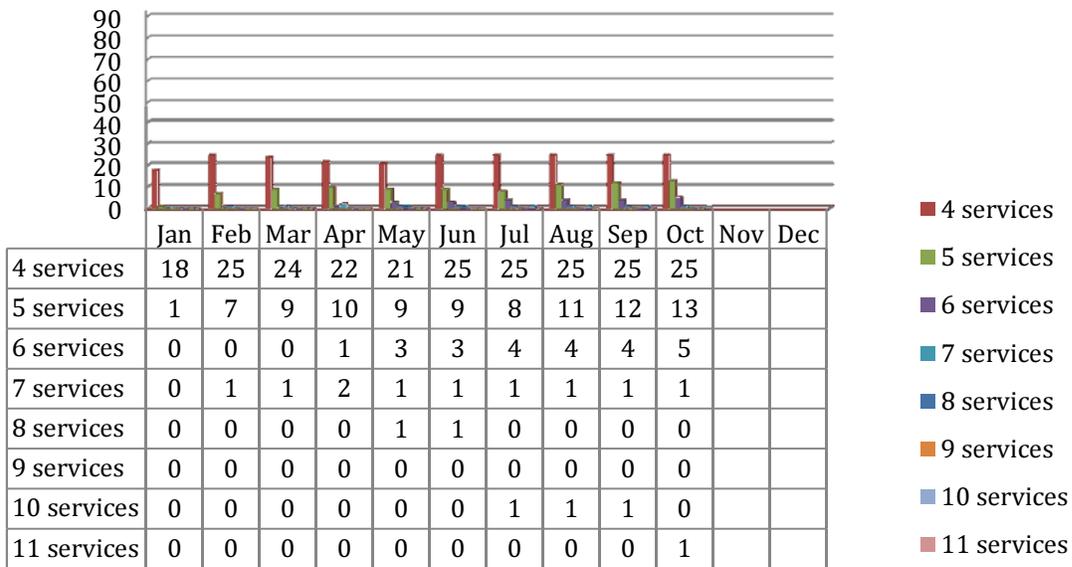
OBJECTIVE #3:

Expand services for local government.

NEBRASKA.GOV: COUNTY AND CITY GOVERNMENT ENGAGEMENT

All 93 Nebraska counties are utilizing at least 3 online services from Nebraska.gov. Expansion is being tracked by adoption of more services by new and existing county/city partners.

Number of Counties offering 4 or more Nebraska.gov online services



OBJECTIVE #4:

Speed time to market for services.

NEBRASKA.GOV: CURRENT IMPLEMENTATION OF TIME TO MARKET STRATEGIES

Application Template = common reusable wrappers for web services, already accessible and friendly to multiple devices

Cross-platform Mobile = program apps only once for iDevice, Android, and

Drupal = website content management system

Grails = programming framework for application development; core plugins to help simplify the interaction with common application components.

Title	Revenue Type	Work scope	Project Phase	Time to market strategies 2012
EFS filings change to unique identifier - eliminate SSN	Transaction	Application Enhancement	Concept	
DMV - ClickDMV Redesign	Free	N/A- Website	Concept	
SOS Electronic Certified Letter of Good Standing	Transaction	Application Enhancement	Concept	Application Template
County Web Design - Drupal	Grant/Time and Materials	N/A- Website	Concept	Drupal
E&A - New FE Exam Application	Transaction	New Application	Concept	
Real Estate Tax Payments - Polk County	Transaction	New Application	Concept	
Real Estate Tax Payments - York County	Transaction	New Application	Concept	
Limited Criminal History Searches	Transaction	New Application	Development	Application Template; Grails
DMV - New Specialty Plate	Transaction	Application Enhancement	Development	Application Template
DMV - New Batch TLR Service	Transaction	Application Enhancement	Development	
Judge Initiated	Free	Application	Development	Grails

Orders and eService

Enhancement

Ag - Enhancements to Quarterly Reports	Transaction	Application Enhancement	Development	
LLC and LLP Biennial/Annual Report updates for 2013	Transaction	New Application	Planning	Application Template
Real Estate License Renewal rewrite	Transaction	Application Enhancement	Rollout	Application Template; Grails
LCC - Rewrite Beer Reporting system	Grant/Time and Materials	Application Enhancement	Rollout	Grails
Supreme Court website redesign	Free	N/A- Website	Rollout	Drupal
Liquor License Search Enhancement	Free	Application Enhancement	Rollout	
Fireworks rewrite (Display and Retail applications)	Transaction	New Application	Testing	Grails
Portal mobile application	Free	New Application	Testing	Cross-platform mobile
Public Service Commission-Orders System	Free	Application Enhancement	Testing	Application Template
DMV - Driver Safety Electronic Waiver	Free	New Application	Testing	Application Template; Grails
DMV - DL Renew POP & SEP Permit Addition	Transaction	Application Enhancement	Testing	Application Template
E&A - Reciprocity Foreign Address	Transaction	Application Enhancement	Testing	

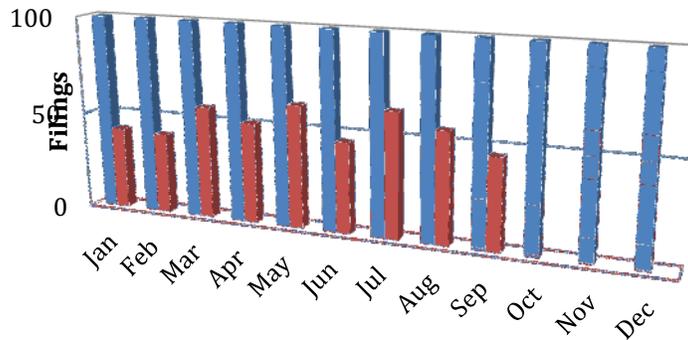
OBJECTIVE #5:

Marketing to maximize adoption of services.

NEBRASKA.GOV: KEY 2012 REVENUE APPLICATIONS

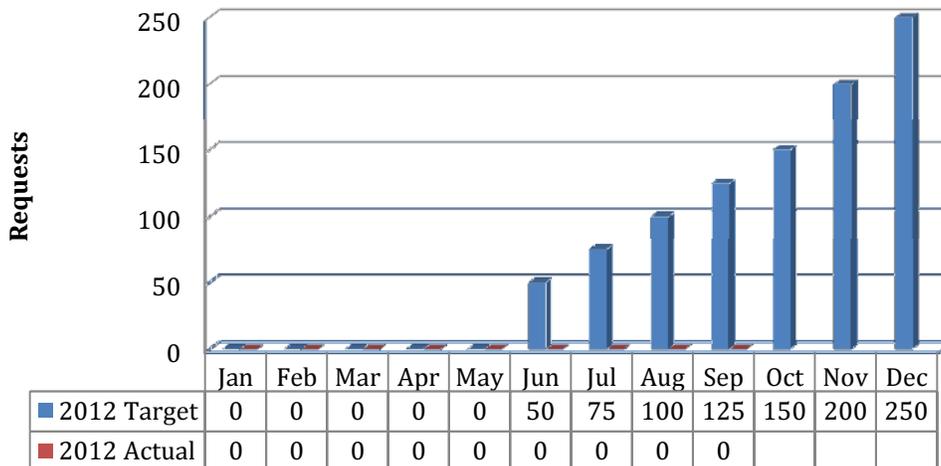
New Applications without trending history – These services have just launched and goals are target numbers are set using average number of total filings as provided by partner against expectations for number of online transactions.

Corporate Document eDelivery



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ 2012 Target	100	100	100	100	100	100	100	100	100	100	100	100
■ 2012 Actual	42	41	57	51	62	46	63	56	46			

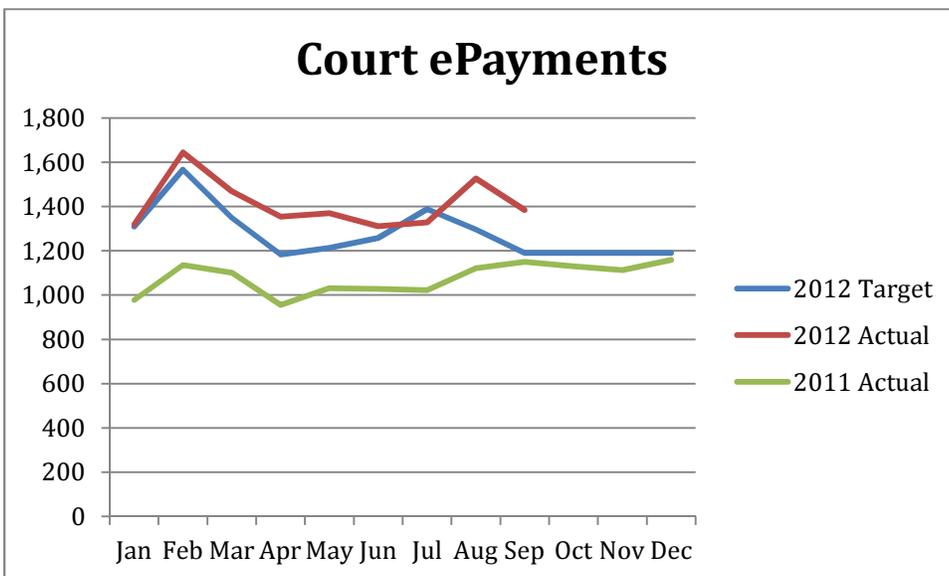
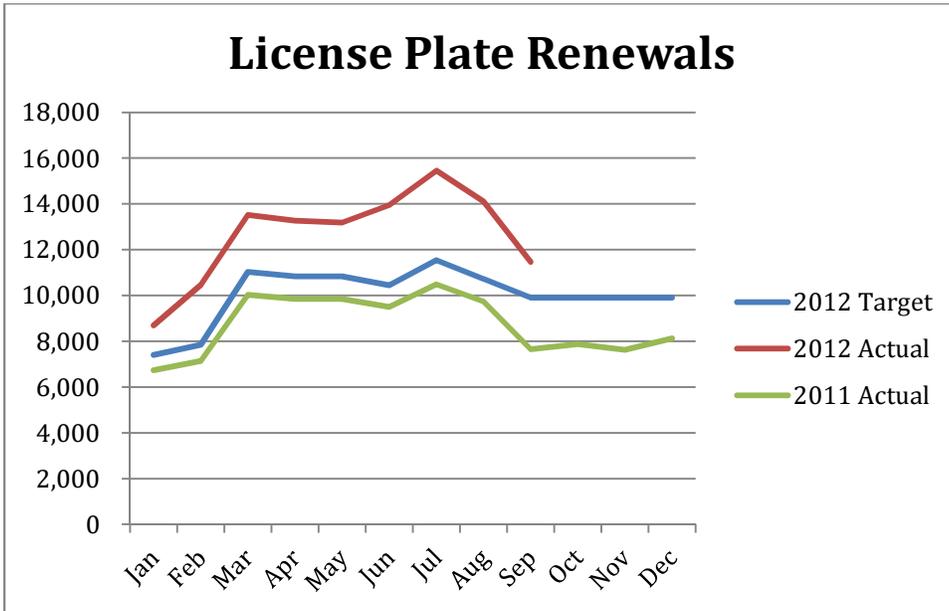
Criminal History



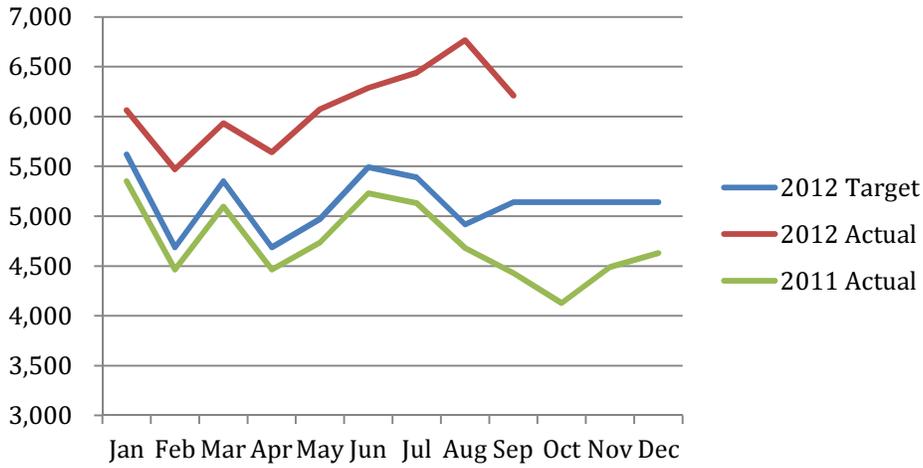
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ 2012 Target	0	0	0	0	0	50	75	100	125	150	200	250
■ 2012 Actual	0	0	0	0	0	0	0	0	0			

NEBRASKA.GOV: KEY 2012 REVENUE APPLICATIONS (CONT)

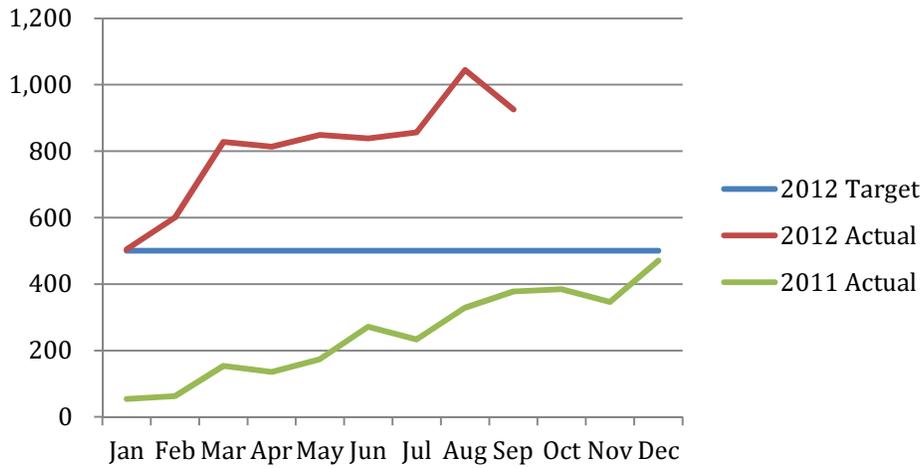
Established Applications with trending history – These services have a year or more of past performance history, with room to grow as they are still not at maximum possible adoption. Goals are being measured by a targeted number of transactions, set by a percentage increase formula from prior year.



Driver License Renewals



Payport



OBJECTIVE #6:

Gain national recognition for Nebraska.gov.

NEBRASKA.GOV: NATIONAL RECOGNITION STRATEGIES

NEBRASKA.GOV: Quarterly Applications Deployed Chart	Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
Press Releases	4	4	0	0	3	3	1	
Award Submission	0	0	6	5	0	0	2	
Other/Mentions	0	1	1	3	0	1	1	

Secretary of State’s Office winner of first IDEAS Award -

<http://www.businesswire.com/news/home/20120724005036/en/Nebraska-Secretary-State%E2%80%99s-Office-Honored-National-Award>

The Secretary of State’s Office was announced as the inaugural winner of the IDEAS award, for the Rules and Regulations Online Application This application tracks proposed state rules and regulations.

The award was presented by the National Association of Secretaries of State (NASS) in July, at its summer meeting. Colleen Byelick, the general counsel for the Secretary of State’s office, attended the meeting and accepted the award.

A national press release was issued by NASS to announce Nebraska as the first time winner of the award. In addition, a press release was issued national through NIC channels. Secretary Gale was provided a detailed report of the various media outlets that picked up the press release.

Nebraska.gov is thrilled to have worked with the Secretary of State’s Office to create this award winning online service.

Sarpy County Clerk –

Nebraska.gov wrote a press release that was issued by the Clerk’s office, to announce the use of the PayPort system. The Sarpy County Clerk’s office is now accepting credit cards as a method of payment.

NEBRASKA.GOV: SOCIAL MEDIA STRATEGIES

What is Klout?

The Klout Score uses data from social networks in order to measure:

- **True Reach:**
How many people you influence
- **Amplification:**
How much you influence them
- **Network Impact:**
The influence of your network

Q4 2011		2012			
		Q1	Q2	Q3	Q4

	4,060 followers K 17	4,300 followers K 20	4,600 followers K 23	4,900 followers K 26	30 
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Nebraskagov's Twitterfeed is a conglomeration of RSS News from each agency providing news, and is not used as an online community.

	37 followers K 13	300 followers K 30	400 followers K 35	500 followers K 40	45 
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ne411's Twitterfeed is a conversation with our constituents, associations, local businesses, and most importantly, a conversation with those who can provide influential feedback on our services. Therefore, it's ne411's goal to be...

A Top Influencer in these Topics on Klout

State Government
Nebraska
Technology
Business

Klout.com is an online service measuring the effectiveness of twitter communications. It measures on several factors to show a campaign's focus, ability to listen to a broad and experienced audience, and influence over its network. Read more on www.Klout.com

Q4 2011		2012			
		Q1 ACTUAL	Q2 ACTUAL	Q3 ACTUAL	Q4

	4,060 followers K 17	4,449 followers K 34	4,800 followers K 25	5,264 followers K 47	30 
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Nebraskagov's Twitterfeed is a conglomeration of RSS News from each agency providing news, and is not used as an online community.

	37 followers K 13	98 followers K 34	140 followers K 24	344 followers K 29	45 
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OBJECTIVE #7:

Optimize reliability and response time of portal technology.

NEBRASKA.GOV: UPTIME

JANUARY

Uptime this month
99.95%

FEBRUARY

Uptime this month
99.33%

MARCH

Uptime this month
99.66%

APRIL

Uptime this month
99.94%

MAY

Uptime this month
99.65%

JUNE

Uptime this month
99.69%

JULY

Uptime this month
99.99%

AUGUST

Uptime this month
99.92%

SEPTEMBER

Uptime this month
99.91%

OCTOBER

NOVEMBER

DECEMBER

NEBRASKA.GOV: NETWORK DOWNTIME DETAIL REPORT

Title	Start Time	End Time	Time	Description	Impact
Oracle Maintenance	9/8/2012 11:00 PM	9/9/2012 1:00 AM	2:00	Upgrade the Oracle Database from 11.2.0.1 to 11.2.0.3	The following services were unavailable during this window. Corrections Federal Surplus online catalog Corrections Cornhusker State Industries online catalog Motor Vehicles Handicap Permits Motor Vehicles New Plate Year Admin Motor Vehicles Certified Driver records Engineers & Architects Professional Licenses Secretary of State Electronic Document Delivery DHHS Livewell Survey DHHS Health License Monitoring Agriculture Monthly Reports Agriculture Quarterly Reports
CDB Unavailable	8/27/2012 4:35 PM	8/27/2012 4:55 PM	0:20	The CDB (Customer Database) had to be rebooted due to database connection pool errors.	During this time, all services that required authentication were down.

NEBRASKA.GOV: RESPONSE TIME

JANUARY

Avg. resp. time this month
558 ms

FEBRUARY

Avg. resp. time this month
570 ms

MARCH

Avg. resp. time this month
576 ms

APRIL

Avg. resp. time this month
619 ms

MAY

Avg. resp. time this month
765 ms

JUNE

Avg. resp. time this month
676 ms

JULY

Avg. resp. time this month
638 ms

AUGUST

Avg. resp. time this month
646 ms

SEPTEMBER

Avg. resp. time this month
621 ms

OCTOBER

NOVEMBER

DECEMBER

Nebraska.gov Project Priority Report - 3rd Quarter 2012

Projects are in progress and listed in order of target launch.

Title	Expansion Type	Revenue Type	Project Start Date	Target Launch	Work scope	Partner
Portal mobile application	Public Information	Free	9/21/2011	1/2/2012	New Application	Governor
Fireworks rewrite (Display and Retail applications)	Services/Efficiencies	Transaction	2/17/2011	8/31/2012	New Application	Fire Marshal, State
Supreme Court website redesign	Public Information	Free	3/13/2012	9/1/2012	N/A- Website	Court Administrator, State
Dept of Ag - Pesticide application updates	Services/Efficiencies	Transaction	10/25/2012	11/1/2012	Application Enhancement	Agriculture, Department of
Agri Tourism Conference Registration Updates	Services/Efficiencies	Grant/Time and Mate	10/9/2012	11/26/2012	Application Enhancement	Travel & Tourism, Division of
DMV - New Batch TLR Service	Services/Efficiencies	Transaction	10/1/2012	11/30/2012	Application Enhancement	Motor Vehicles, Department of
DMV - New Specialty Plate	Services/Efficiencies	Transaction	9/3/2012	12/14/2012	Application Enhancement	Motor Vehicles, Department of
Real Estate Tax Payments - Polk County	Services/Efficiencies	Transaction	9/26/2012	12/17/2012	New Application	County Government
DMV - ClickDMV Redesign	Services/Efficiencies	Free	8/1/2012	12/31/2012	N/A- Website	Motor Vehicles, Department of
LLC and LLP Biennial/Annual Report updates for 2013	Services/Efficiencies	Transaction	9/17/2012	12/31/2012	New Application	Secretary of State
DMV - Driver Safety Electronic Waiver	Services/Efficiencies	Free	1/16/2012	12/31/2012	New Application	Motor Vehicles, Department of
DMV - DL Renew POP & SEP Permit Addition	Services/Efficiencies	Transaction	7/30/2012	12/31/2012	Application Enhancement	Motor Vehicles, Department of
E&A - Reciprocity Foreign Address	Services/Efficiencies	Transaction	8/14/2012	12/31/2012	Application Enhancement	Engineers and Architects, Board of
EFS filings change to unique identifier - eliminate SSN	Services/Efficiencies	Transaction	6/15/2012	1/1/2013	Application Enhancement	Secretary of State
Real Estate Tax Payments - York County	Services/Efficiencies	Transaction	9/26/2012	1/1/2013	New Application	County Government
Judge Initiated Orders and eService	Services/Efficiencies	Free	8/2/2012	1/1/2013	Application Enhancement	Court Administrator, State
Ag - Enhancements to Quarterly Reports	Services/Efficiencies	Transaction	9/17/2012	1/1/2013	Application Enhancement	Agriculture, Department of
Limited Criminal History Searches	Services/Efficiencies	Transaction	6/29/2010	1/30/2013	New Application	Patrol, Nebraska State
County Web Design - Drupal	Services/Efficiencies	Grant/Time and Mate	7/23/2012	12/31/2013	N/A- Website	Nebraska.Gov Internal