

**NEBRASKA STATE RECORDS BOARD
MEETING: October 26, 2011**

Nebraska State Capitol
Room 1507
Lincoln, NE
October 26, 2011
9:00 A.M.

AFFIDAVIT OF PUBLICATION

State of Nebraska }
LANCASTER COUNTY, } ss.

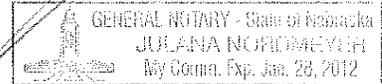
NOTICE OF PUBLIC MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, October 26, 2011 at 9:00 AM, Room 1507, Ne State Capitol, Lincoln, NE. The agenda, which is kept continually current, will include public hearings on Addendum One - Real Estate Tax Payments, between Sarpy County, Nebraska Interactive, LLC and the Nebraska State Records Board; Addendum Eight - Online Conference Registrations - between the NE Department of Economic Development, Nebraska Interactive, LLC and the Nebraska State Records Board; Addendum Six - Liquor License Renewals - between the NE Liquor Control Commission, Nebraska Interactive, LLC and the Nebraska State Records Board; and rebranding Nebraska.gov service currently known as Over the Counter Payments and lowering associated fees. The agenda is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.
#6699255 11 Sept. 26

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper one successive time(s) the first insertion having been on the 26 day of Sept. A.D., 2011 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me this _____ day of Oct 3, 2011

Printer's Fee, \$ _____

[Handwritten Signature]
Notary Public



6699255

Organization	Nebraska State Records Board
Activity	Meeting
Date of Activity	Wednesday, 10/26/2011
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Monday, 07/25/2011
Location	Room 1507 State Capitol Lincoln, NE
Details	Regular Board Meeting
Meeting Agenda	http://
Meeting Materials	http://
Person to Contact for Additional Information:	
Name	Cathy Danahy
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
Fax	(402) 471-2406
E-Mail	cathy.danahy@nebraska.gov
Agency Homepage	http://

NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol
Room 1507
Lincoln, NE
October 26, 2011 – 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA
 - a) **Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES
 - a) **Action Item:** Approval of July 20, 2011 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
 - a) AGREEMENTS & ADDENDA
 1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the NE Accountability and Disclosure Commission; NE Board of Public Accountancy; NE Commission for the Deaf and Hard of Hearing; NE Department of Corrections; NE Dairy Industry Development Board; NE Ethanol Board; NE Supreme Court; Dundy County; Hitchcock County; Lancaster County; Sarpy County and Wheeler County signed by Chairman Gale.
 2. Addendum Ten to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the NE Supreme Court – Court Case Payment Monitoring. Signed by Chairman Gale on **July 22, 2011**.
 3. Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Dundy County Treasurer, Hitchcock County Treasurer, Lancaster County Clerk and Wheeler County Treasurer – Over the Counter Payment. Signed by Chairman Gale.
 4. **Action Item:** Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Sarpy County - Real Estate Tax Payments for Sarpy County Treasurer.
 5. **Action Item:** Addendum Eight to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the NE Department of Economic Development – Conference Registrations.
 6. **Action Item:** Addendum Six to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the NE Liquor Control Commission – Liquor License Renewals.

7. **Action Item:** Rebranding Nebraska.gov service for online payments as PayPort and lowering fees charged for credit card transactions.
8. FINANCES REVIEW SUBCOMMITTEE (Mike Foley, Chair)
Action Item: Accept the PricewaterhouseCoopers Annual Audit of Nebraska Interactive, LLC December 31, 2010 and 2009.
9. NETWORK MANAGER OPERATIONS REVIEW SUBCOMMITTEE REPORT (John Gale, Chair)
Action Item: Legislative changes to the Records Management Act
10. EXECUTIVE DIRECTOR'S REPORT
 - a) **Action Item:** NSRB Cash Fund Balance
 - b) NSRB Grant Status Report
11. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE (Julie Beno, Chair)
 - a) **Action Item:** Grant Review Subcommittee Grant Program Recommendations
12. NEBRASKA.GOV REPORTS
 - a) General Manager's Report
 - b) **Action Item:** Project Priority Report
13. DATE FOR NEXT MEETING
Wednesday, February 8, 2012
9:00 A.M.
Room 1507
State Capitol
Lincoln, NE
14. ADJOURNMENT
Action Item: Move to adjourn

10/11/2011



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of July 20, 2011

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the right of the public seating area.

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on July 20, 2011, in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;
Brenda L. Decker, representing the Governor;
Michael D. Foley, Auditor of Public Accounts;
Don Stenberg, State Treasurer;
Scott Keene, representing the Insurance Industry;
Leslie S. Donley, representing the Attorney General;
Carlos Castillo, appearing later, Director of Administrative Services;
Timothy L. Loewenstein, representing the General Public;
Julie A. Beno, representing Libraries;
Thomas D. Freimuth, representing the Legal Profession;
Mike Konz, representing the Media

Absent:

Ryne D. Seaman, representing the Banking Industry

Staff in attendance:

Cathy Danahy, Executive Director;
Colleen Byelick, Legal Counsel;
Tracy Marshall, Recording Clerk

Chairman Gale announced the reappointment for a second term for members Julie Beno and Ryne Seaman beginning July, 2011 and ending July, 2013.

Chairman Gale recognized Tom Freimuth, whose term on the State Records Board ends on July 25, 2011, for his nearly 5 years of service by presenting him with a commemorative medallion from the Secretary of State and a Secretary of State Certificate of Appreciation of service. He thanked Mr. Freimuth for his hard work and willingness to serve.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star on June 20, 2011 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA

Mr. Foley moved to adopt the agenda as presented; seconded by Mr. Loewenstein.

Voting For:	Beno	Castillo	Decker	Donley	Foley
	Freimuth	Gale	Keene	Konz	
	Loewenstein	Stenberg			

Voting Against: None

Absent: Seaman

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the April 27, 2011 meeting. Mr. Stenberg moved to approve the minutes; seconded by Ms. Decker.

Voting For:	Castillo	Decker	Donley	Foley	Freimuth
	Gale	Keene	Konz	Loewenstein	Stenberg

Not Voting: Beno

Voting Against: None

Absent: Seaman

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN'S REPORT**Agenda Item 7.a. AGREEMENTS & ADDENDA****Agenda Item 7.a. 1. Revised Addendum Four to the Electronic Service Level Agreement between Nebraska Interactive, LLC, the Nebraska State Records Board and the Nebraska Department of Agriculture.**

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the revised Addendum Four to the Electronic Service Level Agreement between Nebraska Interactive, LLC, the Nebraska State Records Board and the Nebraska Department of Agriculture. Mr. Konz moved to approve the revised Addendum Four to the Electronic Service Level Agreement between Nebraska Interactive, LLC, the Nebraska State Records Board and the Nebraska Department of Agriculture; seconded by Mr. Keene.

Voting For:	Beno	Castillo	Decker	Donley
	Freimuth	Gale	Keene	Konz
	Loewenstein	Stenberg		

Voting Against: Foley

Absent: Seaman

The motion carried.

Agenda Item 7.a. 2. Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Howard County and Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Howard County Treasurer – Over the Counter Service.

Chairman Gale reported signing the Electronic Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Howard County **and** Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Howard County Treasurer – Over the Counter on May 18, 2011.

Agenda Item 7.b. NE Department of Roads and Open Portal Solutions, Inc. Contract

Chairman Gale reported sending a letter, requested by the Board, to the NE Department of Roads (NDOR) and Open Portal Solutions, Inc. (OPS) on May 18, 2011 to seek agreement by NDOR and OPS that NDOR will require that all funds collected under the OPS agreement be remitted no later than 15 business days following the prior end of the month that payments will be remitted to NDOR and the State Treasurer's Office no later than every 45 calendar days during the duration of the agreement and the State Treasurer's Office agrees to allow NDOR to process credit cards under the OPS agreement end date of 8/22/2012, and that NDOR agrees that all credit card processing will be switched to the State Treasury negotiated credit card processor and credit card transactions will then settle daily transactions directly to a State Treasurer's Office account. Additionally, that the Board's interpretation of section 4.3 of the agreement between NDOR and OPS dated August 23, 2010 is that the agreement applies to only the certified copies of vehicle collision reports provided by NDOR and not the uncertified vehicle collision reports being disseminated by local jurisdictions. Chairman Gale received a signed response from both NDOR and OPS on May 31, 2011 confirming agreement to the conditions.

Agenda Item 7.c. PricewaterhouseCoopers Annual Audit of Nebraska Interactive, LLC December 31, 2010 and 2009

Chairman Gale reported the PricewaterhouseCoopers annual audit of Nebraska Interactive, LLC was received on July 7, 2011 and has been given to the Finances Review Subcommittee (Auditor Foley, Chair; Ryne Seaman and Scott Keene members) for their review and report back to the Board at the October 26, 2011 meeting.

**Agenda Item 8. NETWORK MANAGER OPERATIONS REVIEW
SUBCOMMITTEE REPORT (John Gale, Chair)**

Chairman Gale reported the Subcommittee met on June 28, 2011 to discuss legislative changes. As a result of that meeting, Colleen Byelick, Secretary of State General Counsel and Leslie Donley are drafting possible legislative changes. This subcommittee will report back to the Board at the October 26, 2011 Board meeting to further define what initiatives the Board wishes to propose.

Agenda Item 9. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 9.a. April 27, 2011 Cash Fund Balance Report – Revised (tabled from last meeting)

Ms. Danahy presented the April 27, 2011 revised Cash Fund Balance report. The revised report included the complete history of the transfer of funds (\$189,697.00) to the General Fund per LB1, 101st Legislature, First Special Session 2009. Mr. Keene moved to approve the revised April 27, 2011 Cash Fund balance Report; seconded by Ms. Donley.

Voting For:	Beno Freimuth Loewenstein	Castillo Gale Stenberg	Decker Keene	Donley Konz	Foley
Voting Against:	None				
Absent:	Seaman				

The motion carried.

Agenda Item 9.a. NSRB Cash Fund Balance Report

Ms. Danahy presented the July 20, 2011 Cash Fund Balance report. Mr. Loewenstein moved to approve the Cash Fund Balance Report; seconded by Ms. Beno.

Voting For:	Beno Freimuth Loewenstein	Castillo Gale Stenberg	Decker Keene	Donley Konz	Foley
Voting Against:	None				
Absent:	Seaman				

The motion carried.

Agenda Item 10. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE (Julie Beno, Chair)

Ms. Beno explained the procedure and processes the Grant Review Committee performed to determine grant funding recommendations. Ms. Beno moved that the Nebraska State Records Board, after having reviewed the April NSRB Grant Awards Recommendation Summary created by the Grant Review Committee, approve the funding of the eleven grants recommended for funding by the Grant Review Committee for a total award amount of \$222,011. The list of the approved grants and corresponding funding amounts will be attached to and made a part of these meeting minutes; seconded by Mr. Konz.

The list of approved grants includes:

<u>Agency</u>	<u>Title</u>	<u>Funding Amount</u>
Alliance, City of	Municipal Code re-codification and electronic publishing	\$16,000
Arthur County	Web Site Creation	\$6,000
Buffalo County	County Wide GIS Implementation	\$25,000
Cherry County Assessor	County Wide GIS Implementation	\$25,000
Keith County	County Wide GIS Implementation	\$25,000
Kimball County	WebGIS for County	\$23,000
Madison County	WebGIS for County	\$17,500
NE Real Estate Commission	On-Line License Renewal	\$22,011
OCIO-State of Nebraska	NebraskaMAP – A Geospatial Data Sharing and Web Services Network II	\$25,000
Pawnee County	County Wide GIS Implementation	\$25,000
Perkins County	WebGIS for County	\$12,500

Ms. Donley moved to amend the standing motion to exclude the Real Estate Commission grant for \$22,011.00 and the OCIO grant for \$25,000.00; seconded by Mr. Foley.

Voting For:	Beno Freimuth Loewenstein	Castillo Gale Stenberg	Decker Keene	Donley Konz	Foley
-------------	---------------------------------	------------------------------	-----------------	----------------	-------

Voting Against: None

Absent: Seaman

The motion carried.

A vote was taken on the main motion as amended.

Voting For:	Beno Freimuth Loewenstein	Castillo Gale Stenberg	Decker Keene	Donley Konz	Foley
-------------	---------------------------------	------------------------------	-----------------	----------------	-------

Voting Against: None

Absent: Seaman

The motion carried.

Mr. Stenberg moved to approve the NE Real Estate Commission project for \$22,011.00; seconded by Mr. Keene

Voting For:	Beno Freimuth	Castillo Keene	Decker Konz	Donley Loewenstein	Foley Stenberg
-------------	------------------	-------------------	----------------	-----------------------	-------------------

Not Voting: Gale

Voting Against: None

Absent: Seaman

The motion carried.

Ms. Beno moved to approve the OCIO State of Nebraska project for \$25,000.00; seconded by Mr. Loewenstein.

Voting For:	Beno Gale	Castillo Keene	Donley Konz	Foley Loewenstein	Freimuth Stenberg
-------------	--------------	-------------------	----------------	----------------------	----------------------

Not Voting: Decker

Voting Against: None

Absent: Seaman

The motion carried.

Chairman Gale declared a recess at 10:40 A.M.

Chairman Gale reconvened the meeting at 10:55 A.M.

Agenda Item 11. NEBRASKA.GOV REPORTS

Agenda Item 11.a. General Manager’s Report

Mr. Brent Hoffman, General Manager, Nebraska.gov gave the General Manager’s Report.

Agenda Item 11.b. Project Priority Report

Mr. Hoffman gave the Project Priority Report. Mr. Konz moved to approve the Project Priority Report; seconded by Ms. Beno.

Voting For:	Beno	Castillo	Decker	Donley	Foley
	Freimuth	Gale	Keene	Konz	
	Loewenstein	Stenberg			

Voting Against: None

Absent: Seaman

The motion carried.

Agenda Item 13. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, October 26, 2011 at 9:00 A.M. in Room 1507, State Capitol Building, Lincoln, Nebraska.

Agenda Item 14. ADJOURNMENT

Ms. Donley moved to adjourn the meeting; seconded by Mr. Stenberg. All members present signified by saying “aye”. Chairman Gale declared the meeting adjourned at 11:20 A.M.

John A. Gale
Secretary of State
State Records Administrator
Chairman, State Records Board

Date

Summary List

Electronic Government Service Level Agreements

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

	NSRB Chairman <u>Signature date</u>
Hitchcock County	08/19/2011
Dundy County	08/19/2011
Lancaster County	08/19/2011
Sarpy County	TO BE PROVIDED
Wheeler County	07/22/2011
Nebraska Accountability and Disclosure Commission	08/22/2011
Nebraska Board of Public Accountancy	07/22/2011
Nebraska Commission for the Deaf and Hard of Hearing	08/22/2011
Nebraska Supreme Court	07/22/2011
Nebraska Dairy Industry Development Board	09/26/2011
Nebraska Ethanol Board	08/19/2011
Nebraska Department of Correctional Services	10/3/2011

**Electronic Government Service Level Agreement
with
Nebraska <Partner>**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the “NSRB”), and [Partner], a state, county or local government of Nebraska (“Partner”).

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network (“the Master Contract”) and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1) **PURPOSE** – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.
- 2) **INTERFACE AND DATABASE DEVELOPMENT** – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- 3) **APPLICATION SUPPORT**
 - a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner

agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

- d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.
- e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

- a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.
- c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

- a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - b) Supply reports to the Partner in an understandable and logical format; and
 - c) Be tested, reviewed, and approved by the Partner before it is offered to the user.
- 9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry’s Data Security Standards (“PCI DSS”).
- 10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at <http://nitc.ne.gov/standards/>
- 11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.
- 12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address:

Phone:

Fax:

Email:

Mailing Address: General Manager/Network Manager
301 S 13, Suite 301
Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: generalmanager@nicusa.com

Mailing Address: Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

13) TERMINATION OF CONTRACT -

- a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

- b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:
 - i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

- a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional \$15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.
- d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.
- f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.

20) RECORDS AND FINANCES – All Manager’s documents and records relating to Electronic Payment transactions made via the Manager payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

21) EXISTING SERVICES –All addendums for existing services between Manager and Partner in full force and effect as of one day prior to the date of this Agreement shall remain in full force and effect under this new agreement until such time as they are cancelled, terminated, or amended in accordance with the terms of this agreement or expire under their own terms and shall be considered addendums to this new agreement.

22) ENTIRE AGREEMENT - This Agreement constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

23) GOVERNING LAW – This Agreement shall be governed in all respects by the laws and statutes of the State of Nebraska.

24) SEVERABILITY - If any term or condition of the Agreement is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.

25) ORDER OF PRECEDENCE – In the event of an inconsistency between the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An addendum to this Agreement
- d. This Agreement

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized official or officers.

Nebraska Interactive, LLC (Manager)

Partner

General Manager

Date

Title

Date

Nebraska State Records Board (NSRB)

Chairman

Date

Summary

Nebraska Supreme Court

Addendum Ten

Project: Court Case Payment Monitoring

This addendum covers the cost of development and maintenance of a new subscriber service to provide a daily file of payments made on court cases. Subscriber will provide attorney bar numbers for the cases they wish to be monitored for payments.

Current Process:

There is no automated process currently to retrieve this information. Payments on cases can only be viewed by performing individual case number searches through JUSTICE.

Project Overview/Proposal:

Nebraska.gov respectfully submits this signed request for fees to be charged for the new service.

Market Potential/Target Audience:

Industry group: Collection Agencies

There are approximately 400 collection agencies registered in Nebraska. It is anticipated that only the larger firms will be interested in this service, which will narrow the audience. Initial targeted adoption in the first year is 10 subscribers.

**Addendum Ten
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Nebraska Supreme Court**

This Addendum Ten to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska Supreme Court sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Nebraska Supreme Court has authority to assess and collect the fees described herein.

Project: Court Case Payment Monitoring

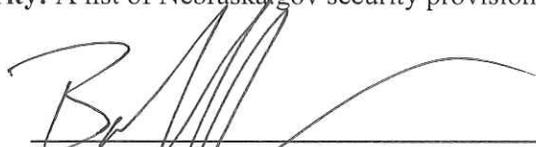
Revenue Type: Subscriber

Implementation: 2011

Service	Nebraska Supreme Court Fee	Nebraska.gov Portal Fee	Total end user fee
Court Case Payment Monitoring	\$50/month	\$50/month	\$100/month

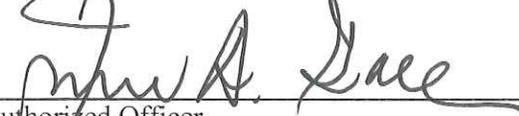
Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by Nebraska Supreme Court and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 

 Authorized Officer
 Nebraska Interactive, LLC

Date: 7/6/11

By: 

 Authorized Officer
 Nebraska State Records Board

Date: 7/22/11

By: 

 Authorized Officer
 Nebraska Supreme Court

Date: 7-1-11

Summary List

Over-the-Counter Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the Over-the-Counter Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

	NSRB Chairman <u>Signature date</u>
Hitchcock County Treasurer	08/19/2011
Dundy County Treasurer	08/19/2011
Lancaster County Clerk	08/19/2011
Wheeler County Treasurer	07/22/2011

Addendum (Number)
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
(NE government Partner)

This Addendum (Number) to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (NE government Partner) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (NE government Partner) has authority to assess and collect the fees described herein.

Project: Over the Counter Payments for (NE government Partner)

Revenue Type: Instant Access

Implementation: (Year)

Price Structure is subject to a 10% share of portal revenues.

Service	(NE government Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
Over the Counter Credit Card	Full statutory/assessed fee charged by Partner	2.49% + \$1.75	10% of NI Portal Fee
Over the Counter Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	10% of NI Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (NE government Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
 Authorized Officer
 Nebraska Interactive, LLC

By: _____ Date: _____
 Authorized Officer
 Nebraska State Records Board

By: _____ Date: _____
 Authorized Officer
 (NE government Partner)

Summary

Sarpy County

Addendum One

Project:

This addendum covers all fees related to online real estate tax payments via credit card or electronic check for Sarpy County.

Current Process:

After receiving a tax statement by mail, citizens have to first go online to search by their Parcel #, which is on the Sarpy County system, and find the amount they owe. Once they have that amount, they are directed to a 3rd party vendor for payment, which requires them to remember the amount and enter total they owe.

Project Overview/Proposal:

Nebraska.gov will provide the generic payment system, NebPay which will integrate with Sarpy County's user interface to transfer parcel # and total amount to the payment page, rather than having the citizen enter items twice. Sarpy County will utilize TPE for reports and balancing, like they currently do for License Plate Renewal.

Market Potential/Target Audience:

Approximately 900 transaction/year.

**Addendum One
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Sarpy County**

This Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Sarpy County sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Sarpy County has authority to assess and collect the fees described herein.

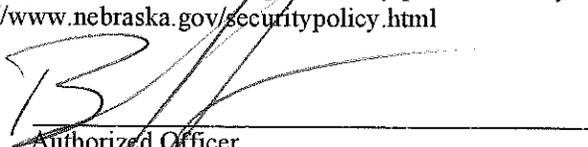
Project: Real Estate Tax Payments for Sarpy County Treasurer
Revenue Type: Instant Access
Implementation: 2011

Price Structure is subject to a 10% share of portal revenues.

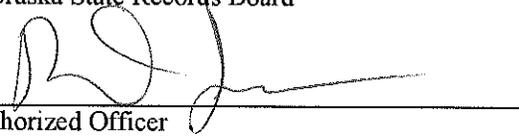
Service	Sarpy County Fee	Nebraska.gov Portal Fee	NSRB Share
Real Estate Tax Payments Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	10% of NI Portal Fee
Real Estate Tax Payments Credit Card	Full statutory/assessed fee charged by Partner	3%	10% of NI Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By:  _____ Date: 10/2/11
 Authorized Officer
 Nebraska Interactive, LLC

By: _____ Date: _____
 Authorized Officer
 Nebraska State Records Board

By:  _____ Date: 9/30/11
 Authorized Officer
 Sarpy County

RICH JAMES COUNTY TREAS

Summary

Nebraska Department of Economic Development

Addendum Eight

Project: Online conference registrations for the Department of Economic Development (DED). This addendum covers all fees related to new and reoccurring online conference registrations.

Current Process:

Nebraska Department of Economic Development has reoccurring and new conference registrations they wish to make available online on an annual basis. Nebraska.gov takes the registration DED sends and replicates it into an electronic form, connects it with the Nebraska.gov proprietary payment engine and codes a backend for it, in order to collect the registration information. The information is then passed onto DED in a delimited text file.

Project Overview/Proposal:

A new conference registration involves Project Management, Development and Creative Service time. The proposed addendum will cover the time involved to build a new conference registration. A reoccurring conference registration usually requires the same process, but if there is a previous registration of the same one, it can be reusable with only updates being made. The proposed addendum will cover the time involved to update and maintain a reoccurring conference registration.

Market Potential/Target Audience:

Industry group: Varies

2009:

1. Governor's Ag Tourism Conference Registration
2. Travel and Tourism Conference Registration

2010:

1. Governor's Ag Tourism Conference Registration
2. Travel and Tourism Conference Registration

2011:

1. Governor's Ag Tourism Conference Registration
2. Travel and Tourism Conference Registration
3. DED & HHS Housing and Homeless Conference Registration

**Addendum Eight
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Nebraska Department of Economic Development**

This Addendum Eight to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska Department of Economic Development sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Nebraska Department of Economic Development has authority to assess and collect the fees described herein.

Project: Provide online conference registrations for the Department of Economic Development.
Revenue Type: Time and Materials
Implementation: 2011

Service	Fee
New Online Conference Registration	\$450.00 first year set up fee
Reoccurring Online Conference Registration	\$300.00 yearly maintenance/update fee

Terms: Nebraska.gov will submit an invoice to the Nebraska Department of Economic Development for the amount due upon completion of the project. Terms of payment are net 45 days.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 

 Authorized Officer
 Nebraska Interactive, LLC

Date: 10/10/11

By: _____
 Authorized Officer
 Nebraska State Records Board

Date: _____

By:  **LEGAL COUNSEL**

 Authorized Officer
 Nebraska Economic Development
 [DON FERTIG]

Date: 09/30/11

Summary

Nebraska Liquor Control Commission

Addendum Six

Project: Online Liquor License Renewal

This addendum covers all fees related to the collection of fees for Liquor License Renewals.

Current Process:

The Nebraska Liquor Control Commission currently has an online system for renewing licenses at the state level. The staff still manually enters the renewal information into their back end system, no matter what method of renewal was used.

The user must then pay the local renewal fees with their local Clerk.

Project Overview/Proposal:

The project would allow for the renewal and payment of the State and Local fees associated with the Liquor License renewals.

The user will log into the system to start the process.

The System will verify:

- If license has not been previously renewed,
- If the lease is current
- If it is a corporation or LLC, check status (active or inactive)
 - It will check the Secretary of State's database to verify status.

A new feature will give users the option to pay the fees due at the local level, at the same time as paying the state fees. They will also have the option to come back at a later time to pay the local fees. The city/county clerks will supply the fees to be charged and Nebraska.gov will notify them via email once a user has paid the fees. The funds collected will be disbursed into an account as identified by the local entity.

The Liquor Control Commission staff will no longer need to data enter information manually for online orders, as the revised system will automatically enter the information into the system.

**Addendum Six
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
Nebraska Liquor Control Commission**

This Addendum Six to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska Liquor Control Commission sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Nebraska Liquor Control Commission has authority to assess and collect the fees described herein. This Addendum Six supersedes and replaces Addendum Four with the Nebraska Liquor Control Commission, dated January 2007.

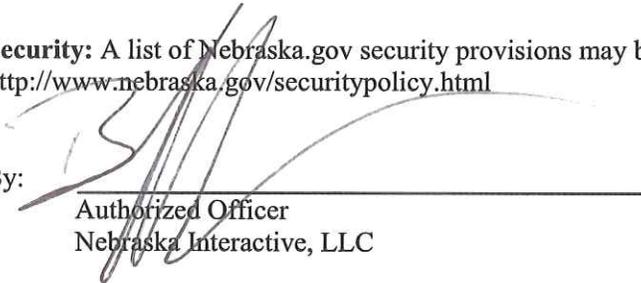
Project: Nebraska Liquor Control Commission –Liquor License Renewals
Revenue Type: Instant Access
Implementation: 2012

Price Structure is subject to a 10% share of portal revenues.

Service	Nebraska Liquor Control Commission Fee	Nebraska.gov Portal Fee	NSRB Share
Liquor License Renewals Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	10% of Nebraska.gov Portal Fee
Liquor License Renewals Credit Card	Full statutory/assessed fee charged by Partner	2.49% + \$1.75	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska.gov merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by Nebraska Liquor Control Commission and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: 
Authorized Officer
Nebraska Interactive, LLC

Date: 9/9/11

By: _____
Authorized Officer
Nebraska State Records Board

Date: _____

By: 
Authorized Officer
Nebraska Liquor Control Commission

Date: 9-9-11

Nebraska Interactive, LLC
Financial Statements
December 31, 2010 and 2009

Nebraska Interactive, LLC

Index

December 31, 2010 and 2009

	Page(s)
Report of Independent Auditors	1
Financial Statements	
Balance Sheets.....	2
Statements of Income.....	3
Statements of Changes in Member's Equity	4
Statements of Cash Flows.....	5
Notes to Financial Statements.....	6-11



Report of Independent Auditors

To the Board of Directors of
Nebraska Interactive, LLC

In our opinion, the accompanying balance sheets and the related statements of income, of changes in member's equity and of cash flows present fairly, in all material respects, the financial position of Nebraska Interactive, LLC (the "Company") at December 31, 2010 and 2009 and the results of its operations and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits of these statements in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

PricewaterhouseCoopers LLP

June 29, 2011

Nebraska Interactive, LLC
Balance Sheets
December 31, 2010 and 2009

	2010	2009
Assets		
Current assets		
Cash	\$ 986,880	\$ 1,020,124
Trade accounts receivable, net	1,146,054	874,821
Prepaid expenses and other current assets	73,263	8,565
Deferred income taxes	14,432	13,050
Total current assets	<u>2,220,629</u>	<u>1,916,560</u>
Property and equipment, net	9,353	8,907
Other assets	3,878	3,878
Deferred income taxes, net	10,168	12,734
Total assets	<u>\$ 2,244,028</u>	<u>\$ 1,942,079</u>
Liabilities and Member's Equity		
Current liabilities		
Accounts payable	\$ 1,214,940	\$ 978,950
Accrued expenses	73,510	51,571
Deferred rent	613	-
Total current liabilities	<u>1,289,063</u>	<u>1,030,521</u>
Deferred rent	1,255	-
Other long-term liabilities (Notes 2 and 5)	17,817	17,898
Total liabilities	<u>1,308,135</u>	<u>1,048,419</u>
Commitments and contingencies (Notes 2 and 6)	-	-
Member's equity		
Member's equity, 100 units outstanding	113,352	113,352
Accumulated earnings	2,003,453	1,792,789
Due from affiliated companies	(1,180,912)	(1,012,481)
Total member's equity	<u>935,893</u>	<u>893,660</u>
Total liabilities and member's equity	<u>\$ 2,244,028</u>	<u>\$ 1,942,079</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Income
Years Ended December 31, 2010 and 2009

	2010	2009
Revenues	\$ 2,963,526	\$ 2,680,976
Cost of portal revenues (Notes 2, 7 and 8)	2,624,506	2,424,013
Operating income	<u>339,020</u>	<u>256,963</u>
Interest income	-	1,170
Income before income taxes	<u>339,020</u>	<u>258,133</u>
Income tax expense (benefit)		
Current	127,172	103,990
Deferred	1,184	(3,372)
Net income	<u>\$ 210,664</u>	<u>\$ 157,515</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Changes in Member's Equity
Years Ended December 31, 2010 and 2009

	<u>Member's Equity</u>		<u>Accumulated Earnings</u>	<u>Due From Affiliated Companies</u>	<u>Total</u>
	<u>Units</u>	<u>Amount</u>			
Balances at January 1, 2009	100	\$ 113,352	\$ 1,635,274	\$ (681,823)	\$ 1,066,803
Increase in due from affiliated companies (Note 7)	-	-	-	(330,658)	(330,658)
Net income	-	-	157,515	-	157,515
Balances at December 31, 2009	100	113,352	1,792,789	(1,012,481)	893,660
Increase in due from affiliated companies (Note 7)	-	-	-	(168,431)	(168,431)
Net income	-	-	210,664	-	210,664
Balances at December 31, 2010	100	\$ 113,352	\$ 2,003,453	\$ (1,180,912)	\$ 935,893

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Cash Flows
Years Ended December 31, 2010 and 2009

	2010	2009
Cash flows from operating activities		
Net income	\$ 210,664	\$ 157,515
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation	7,400	7,713
Deferred income taxes	1,184	(3,372)
Changes in operating assets and liabilities:		
(Increase) in trade accounts receivable	(271,233)	(78,033)
(Increase) in prepaid expenses and other current assets	(64,698)	(958)
Increase in accounts payable	235,990	433,646
Increase in accrued expenses	21,939	16,757
Increase in deferred rent	1,868	-
(Decrease) in other long-term liabilities	(81)	(2,842)
Net cash provided by operating activities	<u>143,033</u>	<u>530,426</u>
Cash flows from investing activities		
Purchases of property and equipment	(7,846)	(1,292)
Payments to affiliated companies, net	<u>(168,431)</u>	<u>(330,658)</u>
Net cash used in investing activities	<u>(176,277)</u>	<u>(331,950)</u>
Net increase (decrease) in cash	(33,244)	198,476
Cash		
Beginning of year	<u>1,020,124</u>	<u>821,648</u>
End of year	<u>\$ 986,880</u>	<u>\$ 1,020,124</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC

Notes to Financial Statements

December 31, 2010 and 2009

1. The Company

Nebraska Interactive, LLC, formerly Nebraska Interactive, Inc. (the "Company"), was incorporated on November 22, 1994 to design, build and operate an Internet-based portal for the state of Nebraska (the "State") that allows businesses and citizens to complete transactions and obtain government information via the Internet. The Company is a wholly owned subsidiary of NICUSA, Inc. ("NICUSA"). NICUSA is a wholly owned subsidiary of NIC Inc. ("NIC").

On December 3, 1997, the Company entered into a contract with the Nebraska State Records Board ("NSRB") to develop and operate applications for the state portal. The contract includes limitations and provisions for the rates the Company can charge and the amount of remuneration to each government agency. The contract was to expire on January 31, 2002. However, in January 2001, the NSRB extended the contract through January 2004. On January 31, 2004, the NSRB became entitled to a perpetual for use only license for the applications the Company developed, with no additional compensation due to the Company. During February 2010, the Company entered into a new four-year contract with the State, which includes a renewal option for the State to extend the contract for an additional two-year term.

2. Summary of Significant Accounting Policies

Property and Equipment

Property and equipment are carried at cost less accumulated depreciation. Depreciation is computed using the straight-line method over the estimated useful lives of the assets. When assets are retired or otherwise disposed of, the cost and related accumulated depreciation are removed from the accounts and any resulting gain or loss is included in the statements of income for the period. The cost of maintenance and repairs is charged to expense as incurred; significant renewals and betterments are capitalized.

The Company periodically evaluates the carrying value of property and equipment to be held and used when events and circumstances warrant such a review. The assets are reviewed in total, since the uses of certain assets are provided free of charge for the State's portal. The carrying value of property and equipment is considered impaired when the anticipated undiscounted cash flows from the assets are less than the carrying value. In that event, a loss is recognized based on the amount by which the carrying value exceeds the fair value of the assets. Fair value is determined primarily using the anticipated cash flows discounted at a rate commensurate with the risk involved. Losses on assets to be disposed of are determined in a similar manner, except that fair values are reduced for the cost to dispose. The Company did not record any impairment losses on property and equipment during 2010 or 2009. There is considerable judgment necessary to determine future cash flows and, accordingly, actual results could vary significantly from such fair value estimates.

Deferred Rent

The Company accounts for certain operating leases containing predetermined fixed increases of the base rental rate during the lease term as rental expense on a straight-line basis over the lease term. The Company has recorded the difference between the amounts charged to operations and amounts payable under the leases as deferred rent in the accompanying balance sheets.

Nebraska Interactive, LLC

Notes to Financial Statements

December 31, 2010 and 2009

Revenue Recognition

The Company recognizes revenue from providing outsourced government portal services (primarily transaction-based fees) net of the transaction fees due to the government when the services are provided. Revenues from application development services provided to the State are recognized as the services are provided at rates agreed to between the parties. For the years ended December 31, 2010 and 2009, gross revenues were \$6,258,139 and \$6,234,584, respectively, and transaction fees paid to the government were \$3,294,613 and \$3,553,608, respectively. The transaction fees that the Company must remit to state agencies for data access and other statutory fees are accrued as accounts payable at the time services are provided and must be remitted regardless of whether the Company ultimately collects fees from its customers. As a result, trade accounts receivable and accounts payable reflect the gross amounts outstanding at the balance sheet dates.

Effective February 1, 2004, in connection with the revenues generated under the contract with the NSRB, the Company pays the NSRB 10% of net transaction revenue for certain existing services. Net transaction revenue is defined in the contract as gross revenues collected by the Company less the payment of agency portions of transaction fees. For the years ended December 31, 2010 and 2009, total payments made to the NSRB under this revenue sharing arrangement totaled approximately \$209,000 and \$174,000, respectively, and are included in cost of portal revenues.

Cost of Portal Revenues

The Company expenses as incurred the employee costs to develop, operate and maintain the government portal as cost of portal revenues in the statements of income. Cost of portal revenues includes all direct costs associated with operating the State's portal on an outsourced basis including employee compensation (including stock-based compensation), telecommunications, data processing, bank fees, fees required to process credit card and automated clearinghouse transactions, maintenance and all other costs associated with the provision of dedicated client service such as office facilities.

Stock-based Compensation

The Company measures stock-based compensation cost at the grant date, based on the calculated fair value of the award, and recognizes an expense over the employee's requisite service period (generally the vesting period of the grant). The Company estimates compensation cost related to awards not expected to vest.

Eligible employees of the Company participate in NIC's stock option and restricted stock plan and stock purchase plan. For the years ended December 31, 2010 and 2009, the Company recognized approximately \$46,000 and \$38,000, respectively, in stock-based compensation expense, which has been included in cost of portal revenues in the Company's statements of income.

Income Taxes

Deferred income taxes are recognized for the tax consequences in future years of differences between the tax basis of assets and liabilities and their financial reporting amounts at each year end based on enacted laws and statutory tax rates applicable to the periods in which the differences are expected to affect taxable income. NIC, along with its subsidiaries, files a consolidated federal income tax return. The provision for income taxes is generally allocated to the Company under the separate return method; however, when the Company generates losses or credits, it is given benefit for such losses or credits as they are used by other members of the consolidated group.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2010 and 2009

The Company does not recognize a tax benefit for uncertain tax positions unless management's assessment concludes that it is "more likely than not" that the position is sustainable, based on its technical merits. If the recognition threshold is met, the Company recognizes a tax benefit based upon the largest amount of the tax benefit that is greater than 50% likely to be realized. The Company recognizes interest and penalties, if any, related to unrecognized tax benefits in income tax expense in the statements of income. See Note 5 for additional information regarding the Company's liability for unrecognized tax benefits at the balance sheet dates.

Fair Value of Financial Instruments

The carrying value of the Company's accounts receivable and accounts payable approximate fair value.

Indemnification

Under the Company's contract with the State, the Company has agreed to fully indemnify the State against third party claims that the Company's services infringe upon the intellectual property rights of others and against claims arising from the Company's performance or the performance of the Company's subcontractors under the contract. The Company has not experienced such claims. Accordingly, the Company had not accrued any liability on the aforementioned indemnification obligations at the balance sheet dates.

Under the terms of the contract with the State, the Company is bound by a performance bond commitment totaling \$500,000. The Company has never had any defaults resulting in draws on the performance bond.

Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Recent Accounting Pronouncements

In 2009, the FASB issued authoritative accounting guidance which establishes general standards of accounting for and disclosures of events that occur after the balance sheet date but before financial statements are issued or are available to be issued. Although there is new terminology, the standard is based on the same principles as those that previously existed in the auditing standards. The guidance was adopted by the Company during the year ended December 31, 2009. The Company has performed an evaluation of subsequent events through June 29, 2011.

3. Concentration of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist primarily of cash and accounts receivable. The Company limits its exposure to credit loss by depositing its cash with high credit quality financial institutions and monitoring the financial stability of those institutions. During November 2010, the Federal Deposit Insurance Corporation ("FDIC") adopted a final rule to implement Section 343 of the Dodd-Frank Wall Street Reform and Consumer Protection Act, which provides temporary unlimited deposit insurance coverage for noninterest bearing commercial checking accounts at all FDIC-insured depository institutions effective December 31, 2010 through December 31, 2012. At December 31, 2010, the Company's cash was held entirely in domestic noninterest bearing commercial checking accounts. The Company performs ongoing credit evaluations of its customers and generally requires no collateral

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2010 and 2009

to secure accounts receivable. For the years ended December 31, 2010 and 2009, the Company recorded an allowance for doubtful accounts of approximately \$2,800 and \$2,700, respectfully. Due to the high credit worthiness of the Company's customers, consisting mainly of data resellers and insurance companies, the Company considers the remaining accounts receivable to be fully collectible. The Company has not experienced any significant credit losses for the periods reported.

The highest volume, most commercially valuable service the Company offers is access to driver history records (referred to as DMV) through the portal. This service accounted for approximately 38% and 42% of the Company's revenue in 2010 and 2009, respectively.

A primary source of revenue is derived from data resellers, who use the portal to access DMV records for sale to the auto insurance industry. For the years ended December 31, 2010 and 2009, the Company derived 24% and 28%, respectively, of its revenues from one data reseller. At December 31, 2010 and 2009, 14% and 19%, respectively, of its accounts receivable were from this same data reseller.

4. Property and Equipment

Property and equipment consisted of the following:

	2010	2009	Useful Lives
Furniture and fixtures	\$ 27,799	\$ 25,048	8 years
Equipment	68,019	68,640	3-5 years
Purchased software	5,389	3,194	3 years
	<u>101,207</u>	<u>96,882</u>	
Less accumulated depreciation	<u>(91,854)</u>	<u>(87,975)</u>	
	<u>\$ 9,353</u>	<u>\$ 8,907</u>	

Depreciation expense for the years ended December 31, 2010 and 2009 was \$7,400 and \$7,713, respectively.

5. Income Taxes

At December 31, 2010 and 2009, deferred tax assets and liabilities resulted primarily from differences between book and tax depreciation, deferred rent, stock-based compensation, allowance for doubtful accounts and accrued but unused employee vacation expense. Management believes NIC's consolidated taxable income in the future will more likely than not be sufficient to utilize the Company's net deferred tax asset.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2010 and 2009

A reconciliation of the beginning and ending amount of the liability for unrecognized tax benefits (included in other long-term liabilities in the balance sheets) for the years ended December 31, 2010 and 2009 is as follows:

	2010	2009
Balances at January 1	\$ 17,898	\$ 20,740
Additions for tax positions of prior years	1,739	11
Additions for tax positions of current year	1,033	-
Expiration of the statute of limitations	(2,853)	(2,853)
Balances at December 31	<u>\$ 17,817</u>	<u>\$ 17,898</u>

It is expected that the amount of unrecognized tax benefits will change in the next 12 months. However, the Company does not expect the change to have a significant impact on its results of operations or financial condition.

The Company recognizes accrued interest and penalties associated with uncertain tax positions as part of income tax expense in the statements of income. At December 31, 2010 and 2009, accrued interest and penalty amounts were not material.

State income tax returns are generally subject to examination for a period of three to five years after filing of the respective return.

6. Operating Leases

The Company leases its office space and certain equipment under noncancelable operating leases. The future minimum lease payments under all noncancelable operating leases at December 31, 2010 are as follows:

Fiscal Year

2011	\$ 57,985
2012	59,496
2013	53,985
2014	8,934
	<u>\$ 180,400</u>

Base rent expense for the years ended December 31, 2010 and 2009 was approximately \$63,000 and \$65,000, respectively.

In 2010, the Company extended the current office lease for a four-year term through February 2014 with varying annual rent amounts ranging from approximately \$49,000 to \$54,000. The Company has an option to extend the lease for an additional two-year term with varying annual rent amounts ranging from approximately \$54,000 to \$55,000.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2010 and 2009

7. Related Party Transactions

Amounts due from affiliated companies at December 31, 2010 and 2009 consist primarily of cash that is advanced to affiliates and that is reduced by the payment of taxes and operating expenses paid by the affiliates on behalf of the Company. Management believes that the receivable from affiliates will likely not be settled in the ordinary course of business and, as a result, has classified the receivable from affiliates as contra-equity within member's equity on the balance sheets at December 31, 2010 and 2009.

The Company receives certain general and administrative services from NIC and its affiliates. Such services are performed on a centralized basis, benefit all affiliates and include, among others, executive and operations management, technical consultation, human resource management, information technology, security, legal, accounting support and payroll processing. NIC charges the Company for such services based on an allocation methodology which NIC management believes fairly allocates amounts based on benefits received. In 2010 and 2009, the Company recognized approximately \$828,000 and \$838,000, respectively, in expense related to these services, which is included in cost of portal revenues in the statements of income.

The Company's ultimate parent company, NIC Inc., maintains an unsecured revolving credit agreement, which is available to finance working capital, issue letters of credit, and finance general corporate purposes. The Company has guaranteed the obligations of NIC Inc. in connection with this credit agreement.

8. Employee Benefit Plans

The Company, in conjunction with affiliated companies, sponsors a defined contribution 401(k) profit sharing plan. In accordance with the plan, all full-time employees are eligible immediately upon employment. A discretionary match of up to 5% of an employee's salary and a discretionary contribution may be made to the plan as determined by NIC's Board of Directors. Expense related to Company matching contributions totaled approximately \$22,000 and \$25,000 for the years ended December 31, 2010 and 2009, respectively. No discretionary contributions were made for the years ended December 31, 2010 or 2009.

Eligible employees of the Company also participate in NIC's employee stock option and restricted stock plan and stock purchase plan (Note 2).

9. Subsequent Events

On June 1, 2011, the Company made a \$1,330,492 noncash dividend distribution to NICUSA. As a result of this transaction, the Company relieved NICUSA of \$1,330,492 in amounts due from affiliated companies during 2011 and treated this item as a dividend distribution. As described in Note 7, amounts due from affiliated companies have arisen as a result of the Company's cash advances to affiliates, which are reduced by the payment of taxes and operating expenses paid by affiliates on behalf of the Company. No dividends were declared or paid in 2010 or 2009.

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures

FY 11-12

	<u>July, 2011</u>	<u>Prior Year Jul, 2010</u>	<u>Aug, 2011</u>	<u>Prior Year Aug, 2010</u>	<u>Sep, 2011</u>	<u>Prior Year Sep, 2010</u>
<u>Revenues:</u>						
Sale of Service	\$464,244.93	\$491,338.43	\$516,326.07	\$484,719.09	\$570,064.25	\$495,599.39
General Business Fees	\$61.51	\$389.00	\$64.35	\$68.95	\$55.32	\$55.06
Driver Records	\$1,024.00	\$1,352.00	\$1,670.00	\$1,459.00	\$1,213.00	\$1,724.00
Investment Income	\$2,209.29	\$4,463.36	\$1,456.68	\$4,074.66	\$1,502.91	\$4,309.76
Total	\$467,539.73	\$497,542.79	\$519,517.10	\$490,321.70	\$572,835.48	\$501,688.21
<u>Expenditures:</u>						
State Agency Payment	\$297,687.76	\$318,968.88	\$329,099.05	\$314,127.15	\$366,318.04	\$319,283.69
NIC	\$149,795.24	\$155,503.64	\$166,871.44	\$153,158.32	\$184,810.40	\$159,715.08
Other Contractual Services	\$13,704.69		\$192.00	\$25,000.00		
Personal Services	\$2,981.92	\$1,422.66	\$2,982.57	\$894.32	\$2,982.55	\$894.31
Operating Transfer Out						
Misc. Expense	\$724.33	\$220.05	\$515.76	\$208.31	\$72.58	\$372.74
Total	\$464,893.94	\$476,115.23	\$499,660.82	\$493,388.10	\$554,183.57	\$480,265.82
<u>Profit (Loss)</u>	\$2,645.79	\$21,427.56	\$19,856.28	(\$3,066.40)	\$18,651.91	\$21,422.39
<u>Fund Balance:</u>	\$632,854.21	\$735,891.51	\$652,710.49	\$732,825.11	\$671,362.40	\$754,247.50

Grant Encumbrances

\$208,306.31

Unencumbered Funds

\$463,056.09

State/Local Grant Project Status Report - 9/30/2011

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Stated Completion Date	Date of Last Payment
Alliance, City of	Municipal Code Re-codification and Electronic Publishing	7/20/2011	\$16,000	\$16,000	September, 2012	
Arthur County	Web Site Creation	7/20/2011	\$6,000	\$6,000	December, 2011	
Buffalo County	County Wide GIS Implementation	7/20/2011	\$25,000	\$25,000	May, 2012	
Cherry County Assessor	County Wide GIS Implementation	7/20/2011	\$25,000	\$25,000	February, 2012	
Keith County	County Wide GIS Implementation	7/20/2011	\$25,000	\$25,000	December, 2011	
Kimball County	WebGIS for County	7/20/2011	\$23,000	\$23,000	February, 2012	
Madison County	WebGIS for County	7/20/2011	\$17,500	\$17,500	December, 2011	
OCIO - State of Nebraska	NebraskaMAP - A Geospatial Data Sharing and Web Service Network II	7/20/2011	\$25,000	\$11,295	July, 2012	July, 2011
Pawnee County	County Wide GIS Implementation	7/20/2011	\$25,000	\$25,000	February, 2012	
Perkins County	WebGIS for County	7/20/2011	\$12,500	\$12,500	February, 2012	
NE Real Estate Commission	On-Line License Renewal	7/20/2011	\$22,011	\$22,011	September, 2012	
TOTALS			\$222,011	\$208,306		
10/14/2011 11:53						

GRANT REVIEW COMMITTEE PROCESS

GOAL: To ensure grant process is fair and impartial and to comply with the intent of the statute.

- Grants Review Subcommittee (GRC) will consist of 3 board members.
- Current grant monies approved by Board - \$250,000 annual grant cap (Board may change this amount by majority vote)
- Grant application opportunities will be open once per fiscal year. Board will determine when the fund balance is secure and when grant opportunities will be reopened.

PROCESS:

- The NSRB will authorize one grant period per fiscal year.
- At the NSRB meeting prior to opening of grant application window, the board will affirm or authorize the amount of money to be available through the upcoming annual grant period based on available funds. The board will also set the maximum single amount that can be awarded to a government agency.
- Applications submitted to Executive Director (E.D.). Deadline for receipt of applications: 3 months (minimum) before next Board meeting.
- E.D. checks for completeness. If content data missing, E.D. sends form email notifying applicant application not complete.
- If applications are complete E.D. sends applications to individual members of GRC electronically (along with any grant history) and to the secretary of the NSRB Technical Advisory Committee (TAC).

NSRB Technical Advisory Committee

- NSRB TAC will set meeting date for review. E.D. will contact applicants with time and date of meeting. Applicants are encouraged to participate via phone but may attend in person.
- Members of the GRC will attend the NSRB Technical Advisory Committee meeting as observers.
- After the TAC meeting, the TAC secretary will send a report to the GRC regarding all applications reviewed.

Grant Review Subcommittee (GRC)

- Executive Director schedules three meetings after the TAC report is received; one with GRC only to develop interview questions; one for teleconference interviews with applicants and one with GRC only for final review and decision.
- If grant is revenue producing to the portal and NSRB, the application will be sent to Nebraska.gov for comment.
- After applicant interviews are completed, each member of the GRC scores applications independently and submits to the E.D. E.D. will compile and average GRC scores.
- Applicant must score an average score of at least 70 out of 100 to be considered for funding.
- During GRC final decision meeting GRC determines grants to be awarded. The GRC has discretion to award amounts determined by review.
- Approximately 3 weeks prior to the Board meeting, Board members will receive all grant applications via website link, email or DVD.
- The decision reached by the GRC will be presented to the full Board for ratification at its next scheduled meeting.
- E.D. will notify successful grant awardees and unsuccessful grant applicants via email after NSRB meeting on which grant ratification is on the agenda.

Future action: NSRB Technical Advisory Committee (TAC)

The Subcommittee would like to explore Board expectations of what is in the TAC report. Currently the TAC provides answers to the following questions:

1. Is the project technically feasible?
2. Is the proposed technology appropriate for the project?
3. Can the technical elements be accomplished within the proposed time frame and budget?
4. Meets GIS requirements (if applicable).



Nebraska State Records Board

440 S. 8th St. Suite 210, Lincoln, NE 68508 402-471-2745

John A. Gale, Chairman

APPLICATION FOR STATE RECORDS BOARD GRANT TO IMPROVE ACCESS TO PUBLIC INFORMATION

1. Name of agency applying for grant _____

2. Grant amount requested \$ _____

3. Title of project _____

4. Brief description of project:

Responses are required to all questions in Parts I & II and all associated documents that may be requested must be included in this submission in order to be considered for funding.

The Nebraska State Records Board is sponsoring a grant program for Nebraska government agencies for the development of programs and technology to improve electronic access to Nebraska government information and services by citizens and businesses with emphasis on web-enabled services. The State Records Board has set the maximum amount of any grant awarded at \$25,000.00 for this grant period. The grants may be used for the creation or enhancement of electronic access and delivery of government services and information, but not to fund ongoing operations. Nebraska government agencies wishing to apply for these grants may want to first contact Nebraska.gov to establish feasibility and scope of the project.

NOTE: Loss of Funding. The NE State Records Board may be unable to award grant funds, in whole or in part, in the event funding is no longer available.

Grant Criteria

Grant projects requesting funding must meet criteria #1-3.

1. Enhance the delivery of local government agency services and improve the public and business access to those services with emphasis on web-enabled services.
2. Meet the all applicable Nebraska Information Technology Commission Standards and Guidelines. State's technology access clause for providing equal access to services for persons with disabilities. A copy of the technology access clause is available at: <http://www.nitc.state.ne.us/standards/index.html> under 2. Accessibility Architecture.
3. If the project or service created or improved pursuant to the grant application involves the licensing, permitting or regulation of businesses, then the project or service must allow integration with the State of Nebraska's Business Portal at: <http://www.nebraska.gov/index.phtml?section=business>, and the One-Stop Online Business Registration System at: <http://www.nebraska.gov/osbr/cgi/domestic.cgi?osbraapplication/init/init/None>.

In addition, the following criteria will be considered when reviewing applications:

- Does the project enhance the delivery of state/local government agency services and improve the public, government and business access to those services?
- Does the project enhance or create an online presence?
- Does the project span more than one office or agency?
- What is the size of the customer base for this service and the geographic impact?
- Is there financial and or in kind contribution from other partners?
- Is there documented community support for the project?

Responses are required to all questions in Parts I & II and all associated documents that may be requested must be included in this submission in order to be considered for funding.

10. Please describe how this project will enhance the delivery of on-line government agency services and improve the public and/or business access to those services.

11. Does the project involve the licensing, permitting or regulation of business? If yes, explain how the project or service will allow integration with the State of Nebraska's Business Portal, located at: <http://www.nebraska.gov/index.phtml?section=business>, and the One-Stop Online Business registration system located at: <https://www.nebraska.gov/osbr/index.cgi>

12. Community Support. Please include letters of support to document the public expression that has caused you to implement this application.

13. If the grant is to create an on-line application, is the application to have a fee associated with its use for accessing public records, or is the application free for use by the public, businesses and other governmental agencies?

If there is to be a fee, provide any statutory authorization for assessing the fee.

14. If the grant application is for a Geographic Information System project, do you and the agency you represent agree to share the data collected in that project, without costs, with other interested government agencies in the State that may have a need for such data?

Responses are required to all questions in Parts I & II and all associated documents that may be requested must be included in this submission in order to be considered for funding.

Part II. Technical Information

- 1. Describe the hardware, software, and communications needed for this project and explain why these choices were made.**

- 2. Address any technical issues with the proposed technology including:**
 - **Conformity with general accepted industry standards. Projects which interface with other state systems (such as distance learning systems) must meet NITC technical standards and guidelines. (The NITC standards and guidelines are located at: <http://www.nitc.state.ne.us/standards/>).**
 - **Compatibility with existing institutional and/or statewide infrastructure.**
 - **Reliability, security and scalability (future needs for growth or adaptation).**

- 3. Describe how the project will comply with the State's Technology Access Clause: meet all applicable Nebraska Information Technology Commission Standards and Guidelines. Copies of the Standards are available at: <http://www.nitc.state.ne.us/standards/index.html>, under 2. Accessibility Architecture.**

- 4. Describe how technical support will be provided.**

Part III. STATE LAW COMPLIANCE

Nebraska law, sections 4-108 through 4-114 state that no political subdivision of the State shall provide public benefits, to include grants or contracts, to a person not lawfully present in the United States. If this application is awarded in whole or in part, and during the time the grant is in effect, the undersigned, on behalf of the political subdivision grant applicant, by signing this grant application, affirmatively states and acknowledges that the political subdivision will comply with this law.

Responses are required to all questions in Parts I & II and all associated documents that may be requested must be included in this submission in order to be considered for funding.

Part IV. CONTACT INFORMATION & SIGNATURE

Contact person, and title, for any questions regarding this application:

_____	_____
Printed Name	Title
Phone # _____	E-mail _____

Physical Address:

I, the Authorized Representative of _____, certify to the Nebraska State Records Board that the applicant/agency has the necessary authority to undertake the proposed project, will comply with Affirmative Action requirements and provide a drug free workplace environment.

Signed this ____ day of _____, 20__

Agency Director

Please return completed application to:

**Executive Director
Nebraska State Records Board
440 South 8th Street, Suite 210
Lincoln, NE 68508-2294
(402) 471-2745
(402) 471-2406 (fax)**

(Last updated 10/10/2011)

Responses are required to all questions in Parts I & II and all associated documents that may be requested must be included in this submission in order to be considered for funding.

SCORE SHEET

<p>1. Increase Citizen and business on-line access</p> <p style="padding-left: 40px;">Enhance delivery (0-20)</p> <p style="padding-left: 40px;">On-line services (0-20)</p>	<p>0 to 40</p> <p>_____</p> <p>_____</p>
<p>2. Collaboration</p>	<p>0 to 15</p> <p>_____</p>
<p>3. Beneficiary of service – total number of users</p>	<p>0-10</p>
<p>4. Agency or private sector contribution/ match</p>	<p>0-15</p>
<p>5. Community Support</p>	<p>0-10</p>
<p>6. Overall Project Evaluation</p>	<p>0-10</p>
<p>TOTAL SCORING POINTS: _____ OF 100 POSSIBLE POINTS.</p>	

Last Update 10/10/2011

General Manager's Report
3rd Quarter Business Plan Update

July 2011 – September 2011

NEBRASKA . GOV

Brent Hoffman, General Manager
Nebraska.gov
301 S 13th Street, Suite 301
Phone: 402-471-6582
FAX: 402-471-7817
Email: bhoffman@nicusa.com

Table of Contents

NEBRASKA.GOV EXECUTIVE SUMMARY	3
SEPTEMBER 2011 FINANCIAL REPORT	4
2011 REVENUE CONTRIBUTION REPORT	4
NEBRASKA.GOV 2011 GOALS	5
GOAL: LAUNCH INNOVATIVE SERVICES WITH OUR STATE PARTNERS	5
WORKING WITH OUR PARTNERS TO LAUNCH NEW AND INNOVATIVE APPLICATIONS IN 2011 IS AT THE TOP OF OUR PRIORITIES. APPLICATIONS TARGETED TO LAUNCH IN 2011 ARE:	5
GOAL: IDENTIFY MARKETING STRATEGIES TO INCREASE AWARENESS AND ADOPTION RATES	7
GOAL: UPDATE EXISTING APPLICATIONS TO BE MORE EFFICIENT FOR PARTNERS, MORE USER-FRIENDLY, AND INCREASE ADOPTION AND REVENUE	12
GOAL: DRIVE BUSINESS DEVELOPMENT FOR 2012	14
GOAL: IMPLEMENT THE LATEST WEB TECHNOLOGIES TO FURTHER ENHANCE THE DELIVERY OF SERVICES ON OUR PORTAL	15
THE NEBRASKA.GOV 2011 TECHNICAL PLAN	17
GOAL: MOBILE PLATFORM DEVELOPMENT	17
GOAL: UTILIZE CLOUD COMPUTING SERVICES	18
GOAL: BROADEN THE DEVELOPMENT SKILL SET OF OUR DEVELOPMENT TEAM	18
GOAL: EVALUATE OPPORTUNITIES FOR HOSTING VIRTUAL SERVICES FOR OUR PARTNERS	19
THE NEBRASKA.GOV NETWORK REPORT	20
NEBRASKA.GOV 2011 MARKETING GOALS	21
GOAL: TARGET SIX DIFFERENT APPLICATIONS TO FOCUS OUR MARKETING EFFORTS	21
GOAL: INCREASE AWARENESS OF NEBRASKA.GOV SERVICES	26
GOAL: EXPAND A PRESENCE IN THE COMMUNITY	28

NEBRASKA.GOV *Executive Summary*

We are near the end of 2011 already and it is hard to believe how fast the months flew by. Nebraska.gov has had a very productive year so far with many new projects launching, and new ideas developing. Around this time of the year, we prepare for our 2012 goals and business plans and there are many exciting developments in the pipeline.

Some exciting news to share for this quarter, Nebraska.gov and the Department of Motor Vehicles were recognized by receiving a Digital Achievement Award (DGAA) for the ClickDMV portal in September. The portal is a single place where people may go to find any online service offered by the Department of Motor Vehicles. This is the second DGAA the Nebraska Department of Motor Vehicles has received in the last three years. We are honored to have Nebraska online services recognized at a national level.

This fall, I attended the Legislative Summit, sponsored by different Chamber of Commerce groups in Nebraska. This was an opportunity to continue to expand on the people that are aware of Nebraska.gov and the services we provide. The Summit featured all of Nebraska's Congressional representatives.

We continue to gain new interest in the credit card payment system. The newest partner is the Lancaster County Clerk's office. We are working on a marketing plan to reach new partners and increase adoption for existing partners. In addition to credit card system at the county level, we are working with the Top 3 Counties for License Plate Renewal to develop new ideas for marketing and helping the counties become more efficient. Meetings have been held with Sarpy and Lancaster at this point and new marketing ideas were brought to the table, as well as new opportunities.

On the mobile side, we continue to progress towards our goal of making all our Partner websites and applications mobile accessible. We are near the completion of our goal, as we are 90% done. We continue to engage the staff in research with new technology ideas and advancements that we can apply and utilize for Nebraska.gov. As part of our mobile advancements, our Court Calendar Search application was upgraded to include new features including direct access to court pay services for case detail searches. The download of the app is still free. Nebraska.gov has also created a beta version for Android of the same application.

To end this 3rd quarter update financially, we have ended on a positive note. State gross revenues for the month of September were \$510,513. Of that total, the agencies net revenue was \$258,692, the NSRB net revenue was \$16,358, that's up \$785 from the same month the year prior, and Nebraska.gov net revenue was \$18,787.

Sincerely,
Brent Hoffman
President, Nebraska Interactive, LLC

Financial Reports
September 2011 Financial Report

	Month Ended 09/30/2011	Month Ended 09/30/2010	Year to Date 09/30/2011	Year to Date 09/30/2010
State of Nebraska Gross Revenue	\$508,513	\$510,900	\$5,205,337	\$4,730,322
Revenue Other (Adjustments)	\$1,392	\$0	\$1,635	\$12
Total Gross Revenue	\$509,905	\$510,900	\$5,206,973	\$4,730,334
10% NSRB Partner Share	\$16,358	\$15,573	\$173,867	\$156,751
Agency Share	\$258,692	\$260,204	\$2,703,426	\$2,504,774
COR Other (Communication Costs)	\$27,258	\$12,310	\$272,315	\$200,900
Total Cost of Revenue	\$302,308	\$288,087	\$3,149,608	\$2,862,425
Nebraska Interactive Gross Revenue	\$207,597	\$222,813	\$2,057,364	\$1,867,908
Nebraska Interactive Operating Expenses	\$178,726	\$179,158	\$1,602,142	\$1,576,032
Nebraska Interactive Operating Income	\$28,871	\$43,655	\$455,222	\$291,876
Nebraska Interactive Other Income	(\$61)	\$0	\$0	\$0
Nebraska Interactive Net Pre-Tax Income	\$28,810	\$43,655	\$455,222	\$291,876
Nebraska Interactive Provision for Income Tax	\$10,023	\$17,498	\$182,435	\$117,004
Nebraska Interactive Net After-Tax Income	\$18,787	\$26,157	\$272,787	\$174,872

2011 Revenue Contribution Report

	2011 %	2010 %	2011 \$	2010 \$
Dept. of Motor Vehicles (Drivers Records)	35%	39%	\$883,739	\$862,756
Interactive & Other Services	54%	49%	\$1,362,659	\$1,096,914
Secretary of State Services (Interactive/Batch)	10%	10%	\$244,599	\$228,793
Other (Subscriptions, Special Projects, etc.)	1%	2%	\$12,550	\$37,096

Nebraska.gov 2011 Goals

Goal: Launch innovative services with our State partners

Working with our partners to launch new and innovative applications in 2011 is at the top of our priorities. Applications targeted to launch in 2011 are:

The applications listed are all revenue generating applications:

1. Department of Roads- Payment Portal
Targeted Launch: 1st quarter 2011
Market Potential: 2,000
Target Revenue for 2011: \$3,500

1st quarter status:

A concept meeting is scheduled for April 4th.

2nd quarter status:

Nebraska.gov met with the DOR project team to present a business case proposal for work on the Storefront/Payment Portal on May 13th. The partner is reviewing internally, to determine if they wish to proceed with the Nebraska.gov concept.

3rd quarter status:

After review of the Nebraska.gov proposal the partner has decided to pursue an internal IT option.

2. State Patrol- Criminal History Searches
Targeted Launch: 2nd quarter 2011
Market Potential: 30,000
Target Revenue for 2011: \$4,500

1st quarter status:

Nebraska.gov continues to hold weekly project planning meetings to determine design and functionality requirements. New target launch is for 3rd quarter 2011.

2nd quarter status:

The planning phase of this project is nearly complete. Nebraska.gov prototype and functional specifications are pending State Patrol approval. State Patrol is proceeding with creating a test environment and web services necessary for development of the online application.

3rd quarter status:

This project is temporarily suspended pending a review by the Governor's Policy Research Office.

3. SOS- Electronic Document Delivery
Targeted Launch: 2nd quarter 2011
Market Potential: 450

Target Revenue for 2011: \$900

1st quarter status:

Functional Specifications and prototype have been finalized and project is ready for April-May 2011 development.

2nd quarter status:

Functional specifications and prototype were signed on April 19th by Secretary of State. Development began at the beginning of May, and project will be ready for testing by August.

3rd quarter status:

Partner testing is on track to be completed in October. At that time the project will be reviewed by a beta testing group from the private sector and an official launched date will be set.

4. DMV- Certified Driving Record Request
Targeted Launch: 2nd quarter 2011
Market Potential: 10,000
Target Revenue for 2011: \$6,000

1st quarter status:

This project is currently in the planning phase. Prototype and Functional Specifications have yet to be finalized.

2nd quarter status:

This project is currently in the development phase and project will be ready for testing by August.

3rd quarter status:

This project is currently in the testing phase and will be ready for deployment by November.

5. State Electrical Division Inspection Requests
Targeted Launch: 3rd quarter 2011
Market Potential: 5000
Target Revenue for 2011: \$5,000

1st quarter status:

This project is currently in the planning phase. Prototype and Functional Specifications have yet to be finalized.

2nd quarter status:

This project is currently in the development phase. Testing will begin in July.

3rd quarter status:

This project launched September 20th, 2011.

Goal: Identify marketing strategies to increase awareness and adoption rates

Driving adoption on existing revenue generating applications through marketing efforts with our partners. Utilizing past successful strategies and developing new in order to increase usage.

1. Court eFiling - Expand upon available electronic filing services with County/District Courts to new services such as Juvenile and Probate case filings. Work with the large collection agencies to help them take advantage of the bulk electronic filing option. In 2010, we processed approximately 48,000 transactions. For 2011, it is our goal to reach over 72,000 transactions through the expansion of new services.

1st quarter status:

Updated version of Court eFiling, eFiling 2.0 is currently in testing and will include Juvenile case types on roll out, which will broaden the range of attorneys who are able to utilize the system.

Nebraska.gov is currently working with a second large law firm to help them begin taking advantage of the bulk filing system in 2nd quarter 2011. Douglas County District Court will be added as an available court for eFiling in May 2011. January – March of 2011 over 19,000 fee filings were processed, and as of April 2011, 1700 attorneys are subscribed to eFiling

- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

2nd quarter status:

eFiling 2.0 was launched on May 17th. Incorporated in the upgraded service were criminal and civil filings in Douglas District Court, and Juvenile case filing across the rest of the state. The number of users subscribed for eFiling between April 2011 to June 2011 has increased from 1700 to more than 1950. Probate case filings are scheduled to be added to the eFiling service in the 3rd quarter.

Nebraska.gov implemented several strategies to promote the new features of eFiling 2.0 which expand the customer base for the service. A link to the new online demo was placed on the old service several weeks prior to roll out, which announced the addition of Juvenile case filing. The announcement of Douglas District Court inclusion for eFiling was sent out in an email blast to all attorneys practicing in Nebraska, including those from out of state. The court clerk's office itself was provided with marketing materials by Nebraska.gov to distribute directly to the attorneys currently filing in their jurisdiction.

- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

3rd quarter status:

On August 4th Nebraska.gov launched an attorney portal www.nebraska.gov/attorney as a method of providing a one-stop access to online services targeted for this industry group, to raise awareness of the full suite of services available, and to have a place to highlight new services as they are launched. There have been over 5500 visits to the attorney portal since launch, and over 1000 on the day of the press release for the new portal alone.

Nebraska.gov will be a sponsor for the fall State Bar Association meeting. Informational marketing materials on eFiling have been created and will be distributed to the attendees.

- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

2. Court ePayments – Reach out to the larger collection agencies to ask them to partner with us in raising awareness of the availability of online payments for judgments and garnishments. We will offer to provide inserts for their mailings, and educate their customer service staff. In 2010, we processed approximately 7000 transactions and our goal is to reach 44,000 transactions in the year 2011.

1st quarter status:

Nebraska.gov gave a presentation at the February Nebraska Collector's Association meeting which included a Q & A session on how they can help to encourage adoption of online payments. Attendees gave feedback that a court case payment notification service would be very helpful for them. Nebraska.gov and AOC are proceeding with planning for this new subscriber service. Douglas County District Court will be added as an available court for ePayment in April 2011, and marketing materials will be provided to them by Nebraska.gov. Nebraska.gov has also coordinated with the State Bar Association to use their attorney email listserv to send information regarding the addition of Douglas County District Court to JUSTICE, and the ePayments system.

- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

2nd quarter status:

The planning for the new subscriber Court Payment Monitoring service is complete. Nebraska.gov will charge \$100/month for this service; fees to be shared between the portal and the Administrative Office of the Courts. Project will go into development in July. The development of this service is in part, a strategy to increase adoption of the public ePayments service. Customers of the new Payment Monitoring Service, once launched, have committed to working with Nebraska.gov to use their resources to promote online payments for courts.

Douglas County District Court was added as an available court for ePayment on April 4th. Strategies to inform the target audience of the addition of Douglas County District Court included an email blast coordinated with the Nebraska Bar Association, posters announcing the service in the court clerk offices, mailing inserts, URL printed on court documents, and over-the-counter hand out materials.

- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

3rd quarter status:

Nebraska.gov held a marketing strategy meeting with Administrative Office of the Courts on July 18th to discuss new ways to raise adoption of court epayments. Courts agreed to add a direct link to the service on all county and district court websites that they host and manage. This was completed in August. Courts will also be adding to the URL to small claims court documents. This will not be completed until 2012. Nebraska.gov is providing training and marketing materials for a Chief probation officers' meeting in October. The Chiefs will then train and distribute materials to their local staff creating new awareness of the service.

The new court payment monitoring service will launch in October. Nebraska.gov will take advantage of the attorney portal to promote it, and will offer information to attorneys at the State Bar Association meeting as well. Nebraska.gov has already done some pre-launch marketing through webinars and email blasts, through contacts with the Nebraska Collectors Association.

- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

3. Wellness Survey – Coordinate with our DHHS partner at WorkWell to present this survey at national wellness councils, and also provide on-demand webinars. Expand the variety of available marketing materials. While this project was launched in the 4th quarter 2010, we are not projecting to have transactions this year. For 2011, it is our goal to reach 300 company subscriptions and have 150,000 employees from those companies take the survey.

1st quarter status:

Nebraska.gov is creating marketing materials to be used by our WorkWell partner to help promote the survey. Additionally, Nebraska.gov is in discussion with a health insurance broker on partnering to help promote adoption of the survey by their clients.

2nd quarter status:

Nebraska.gov submitted award nominations to both the Center for Digital Government and the National Association of State Chief Information Officers to help raise awareness of the unique service.

Nebraska.gov added examples of aggregate and benchmark reports, as well as an individual report to the online demo to better illustrate to potential customers the usefulness of the tool.

3rd quarter status:

Nebraska.gov is partnering with WorkWell to follow up on all leads on interest in the survey. Currently Indiana and Kansas contacts have requested more information. Nebraska.gov is also meeting with DAS to discuss any possibilities for the State of Nebraska to evaluate using the survey.

- 4. Over the Counter Payments – Utilize opportunities provided through NACO and Courts’ conferences/meetings to present our Nebraska Over the Counter Payment application (eGov Payments). Demonstrate our solution for state agency partners with Nebraska.gov online services currently processing payments through our payment engine (TPE). These partners are already familiar with our financial reporting and disbursement methods, and adding OTC would be a natural and simple implementation for them. Currently we have 5 County Treasurer’s, 1 County Court and 1 District Court signed up for this service. Our goal through demonstrating this service is to add 3 new users each month throughout 2011.

1st quarter status:

The City of Bellevue is the first city entity in the state to start using the payment system. A presentation was given to the Bellevue City Council to show them the system, to gain approval of using the system. They are excited to offer their citizens the option to use their credit cards for making payments. An article was printed in Omaha World Herald to alert people to the new payment option. It can be found at <http://www.omaha.com/article/20110225/NEWS2001/702239794>

The organizations that are currently using the service were given cards to increase awareness of the credit card payment option. The cards are posted at the counters and in the windows at the office.



New organizations continue to be contacted to start using the system. We continue to visit with various offices, such as clerks and courts.

2nd quarter status:

Interest in the payment system continues to grow. Demonstrations continue for the county treasurers, as well as county clerks and cities.

The Howard County Treasurer started using the system in April.

In May, the Douglas County Clerk's office began accepting credit card payments in May. This is the first county clerk's office in the state to use this service. One of the tasks for the clerk's office is to issue marriage licenses. In the past, cash was the only accepted form of payment. With the new system, they are able to offer another payment option.

State agencies continue to request the ability to use this system. They want to have the option to offer credit card payments to their customers, with no cost to the agency. At this time, only city and county agencies are able to use the payment service offered through Nebraska.gov.

On June 8th, the Nebraska Association of County Treasurer's held their summer conference. All county treasurers were invited and encouraged to attend. Natalie Bacon was given the opportunity to talk to the group. Over 70 different counties were represented at the conference. Positive comments were given by those in the group that are currently using the system. After the presentation, there were people that requested more information. As of June 23, there are four new county treasurers that are in the process of getting set up to begin using the payment service.

3rd quarter status:

In September, the Lancaster County Clerk's office staff was trained on how to use the credit card payment system. They are excited about the new options this will offer to the people that use their services.

A presentation was given to officials in Dakota County. There is interest in having every office within the county use the system. We are currently in the set up process for the Treasurer's office.

In addition, Wayne and Thurston county officials were visited and given information about the credit card system.

5. License Plate Renewals – Continue to work with County Treasurers and the DMV to increase adoption for this service. Douglas County sends the renewal notice postcards in envelopes. Nebraska.gov worked with the Treasurer and their vendor to have text added on the front of all envelopes to alert people to the online option. We will continue to look for new opportunities to raise awareness. Current adoption rate for the year 2010 stands at 3.5%. Through additional marketing efforts, our goal is to increase the usage rate to 10% for the year 2011.

1st quarter status:

Nebraska.gov is in discussion with the DMV on the possibility of Kiosks. Some of the Driver Examining Stations in Lancaster County currently only offer driver license services. The stations are noticing citizens wanting to also renew their license plate, but are not able to and have to drive to a different location to do so. By putting a Kiosk machine at locations of interest, citizens would be able to renew their license plates and walk away with their printed stickers. The Lancaster County Treasurer expressed interest in this idea of putting a Kiosk at locations of need. However, with the New Plate Year it might be best to wait until 2012.

We are looking to update the sticker and insert to include a QR code for smart phones. A QR code is a specific barcode that stores addresses and URL's and is readable by smart phones. A user can easily scan the image of a QR code and it will direct them to a specific URL, such as License Plate Renewal. It is anticipated that this will be implemented early in the second quarter.



- See 2011 Nebraska.gov Marketing Goals section for adoption statics associated with current marketing campaigns.

2nd quarter status:

The mailing inserts were updated to now include a QR code, which will allow DMV and Nebraska.gov to track the number of hits coming from the mailing inserts. The "renew online" stickers for the renewal postcards have also been updated with a QR code. Tracking is in place to see how many hits come from the postcards as well.

Our Business Manager attended and presented at a workshop for the Nebraska Association of County Treasurers in Ogallala and handed out several marketing materials. Marketing was discussed and suggestions were given on how each county can increase awareness and adoption of the online services.

One new marketing piece was the creation of a new card with a QR code. The goal is to have County Treasurers place these cards on their front doors for people who come to the office when it is closed. The cards are supposed to be in a place where citizens can scan the QR code with their smartphones and access their online DMV services without having to come back. At the workshop, several new counties signed up to put stickers on their renewal postcards, in addition to taking extra marketing pieces for their offices.

We Never Close

Access services you need 24-hrs/day with one click.

License Plate Renewals Driver License Renewals Specialty License Plates

www.ClickDMV.ne.gov

click DMV nebraska

The Douglas County Treasurer and their printing vendor worked with Nebraska.gov to prepare for next year's mailings. A QR code graphic was provided, along with the text, Renew Online and the website address. With the reduction in budget and staffing in Douglas County, the Treasurer is very willing to work with Nebraska.gov to increase adoption for online services.

John W. Ewing, Jr.
Douglas County Treasurer
1819 Farnam Street STE H-03
Omaha NE 68183-0003

FIRST-CLASS
U.S. POSTAGE
PAID
OMAHA NE
PERMIT NO 140



Auto License Renewal



3rd quarter status:

County Treasurers continue to contact Nebraska.gov to obtain stickers to be placed on the license renewal notification postcards. The most recent order that was placed sent 100,000 stickers between twelve different counties. The treasurers have commented on what a huge impact they have seen when the stickers have been placed on the postcards. Magnets were also ordered to be placed at the DMV counters. They market "Renewing Online" along with a QR code for mobile access.



Goal: Update existing applications to be more efficient for partners, more user-friendly, and increase adoption and revenue

Older existing applications can generate new revenue if re-worked, and a portal fee is added.

1. The Office of Vital Records Birth Certificate Requests service is due for a rewrite, and this will be worked into the development queue in conjunction with including a portal fee to sustain the service. Anticipated revenue for 2011 is \$36,000.

1st quarter status:

DHHS would like to put the re-write on hold in order to explore with Nebraska.gov the possibility of developing a more comprehensive online application that could incorporate death certificate, divorce and marriage certificates.

2nd quarter status:

A productive meeting was held with Keri Winterer and Dr. Schaefer in April. They are very interested in not only updating the current online birth certificate system but evaluating if we can also incorporate additional vital statistic services such as marriage certificates, divorce certificates etc. They are in the process of replacing their director and will re-engage once the new replacement has been named.

3rd quarter status:

Nebraska.gov met with the new Chief Administrator for the Division of Public Health in July to discuss the proposed re-write and addition of a user fee. DHHS is still discussing internally, and would like a review by the Governor's Policy Research Office. A follow-up meeting is scheduled for October 25th.

2. The State Fire Marshal's office would like to go paperless in 2011, and we will be working with them to program their current online fireworks permitting so that it will meet all of their needs. Anticipated revenue for 2011 is \$1000

1st quarter status:

Planning is underway for this project. Meetings are being held to discuss the details and review the requirements for the applications.

2nd quarter status:

The planning for this project continues to progress. The first draft of the functional specifications has been completed. The graphic designer is in the process of creating a prototype for the agency to review.

3rd quarter status:

The prototype has been created and is in the final stages of reviewing and making changes. Meetings continue to be held to make sure all items and features are discussed and approved prior to starting the development process.

3. Liquor License Renewals remains one service with a relatively low adoption rate. We will be looking to expand the current program to incorporate more functionality that will increase operational efficiencies as well as draw more users. Anticipated revenue for 2011 is \$5000.

1st quarter status:

We are having meetings with local officials to incorporate the local entities into this online service. The revised system will also create efficiencies for the office, as they currently have to type the information into their system that is received online. By making the information available to them, this will save their office time and reduce the possibility of human error. The planning phase is on hold, due to a key NLCC staff member being on medical leave.

2nd quarter status:

The planning for this project resumed, with the return of the key staff member for the Liquor Control Commission. A meeting was held with a staff member of the Office of the CIO. That office currently retains the data. Nebraska.gov is currently reviewing the information provided by the CIO's office to verify that the system will be able to handle the new method for receiving information.

3rd quarter status:

The planning meetings have been held for this project, with the functional specifications been written. The prototype is currently being created. Once completed, a meeting will be held with the Liquor Control Commission staff to review the prototype. Meetings have been held to discuss the contacting of local officials to obtain their banking information and type and amount of fees that are collected. A presentation has been scheduled for the December meeting of County Clerks.

Goal: Drive business development for 2012

Business development will focus on a specific list of targeted, high-impact applications for the State of Nebraska.

1. Department of Revenue- Tax Form 6

Nebraska.gov can play a valuable role when it comes to coordinating inter-agency projects. In our unique position as network manager we have the ability to put together services that combine processes from different levels/areas of government. We will be working with the Department of Revenue and the Department of Motor Vehicles to position Nebraska.gov as the provider of this new service in 2012.

1st quarter status:

Nebraska.gov met with the Department of Revenue in January to discuss this service. They agreed that 2011 is the time to initiate high-level concept discussions with all the stakeholders in order to be prepared to move forward in 2012. In February Doug Ewald and Beverly Neth discussed next steps, and decided to start in on the Concept phase for this project after the close of the current legislative session. Nebraska.gov will follow up to set the first concept meeting.

2nd quarter status:

We have initiated new conversations with Beverly Neth and she is ready to take the next steps to evaluate what we have to do. It appears that there may be an opportunity to start with a portion of the Tax form 6 on the DMV side. We are planning to have a meeting with the DMV around the 2nd week of July.

3rd quarter status:

Conversations continue to take place between DMV and Nebraska.gov on moving forward with this process. At this time, the next step is an Interim Study that will be held in October. Nebraska.gov will be participating by demonstrating other NIC "Temporary Tag" systems.

2. Department of Motor Vehicles – Temporary Tags

This service has been found to be very valuable to citizens and law enforcement in the states where it has already been implemented. Issuance of temporary tags to purchasers of new vehicles at the dealership is also a natural complement to the Tax Form 6 service. We will be in discussions with the Department of Motor Vehicles about making this available for 2012.

1st quarter status:

This service will go hand in hand with the Department of Revenue- Tax Form 6 project, which discussion will be taking place soon in order to move forward.

2nd quarter status:

This is part of the project mentioned about regarding the Tax form 6 and we will have a meeting with the DMV the second week of July.

3rd quarter status:

This is part of the project mentioned about regarding the Tax form 6.

3. Judicial Branch – Court Case Monitoring

Nebraska.gov is already providing a large suite of services for the Administrative Office of the Courts and we are very happy that this branch of Nebraska government continues to look to the portal to provide new and innovative applications for them. For 2012, we will be

evaluating providing a monitoring services for court cases, and defining what this service will consist of.

1st quarter status:

Further discussion of this new service is on hold pending completion of eFiling 2.0 and Court Case Payment Monitoring.

2nd quarter status:

Further discussion of this new service is on hold pending completion of eFiling 2.0 and Court Case Payment Monitoring.

3rd quarter status:

Nebraska.gov will be looking at the possibilities for the service with the AOC again in 2012.

Goal: Implement the latest Web technologies to further enhance the delivery of services on our portal

Nebraska.gov prides itself in being a leader when it comes to cutting edge advancement around the delivery of eGovernment services:

1. Mobile applications taking payments

For the coming year, we would like to mobilize our portal payment instance increasing the number of specifically designed mobile applications offered for Nebraska government, with a focus on revenue generating applications. We would also like to introduce a subscriber application, for making payments and conducting searches for certain services. Court Justice searches also provide PDF's of the filed court documents, increasing the number of searches.

1st quarter status:

Nebraska.gov is in the process of making all portal services mobile accessible by adding new mobile style sheets to the templates.

2nd quarter status:

Nebraska.gov is 75% completed with making all portal services mobile accessible.

3rd quarter status:

Nebraska.gov has completed 90% of the work to make all portal services mobile accessible.

2. We have identified services to modify which could utilize HTML 5 to provide a whole host of mobile payments available to the public.

1st quarter status:

Nebraska.gov's creative services division is doing research on different Internet browsers' capability to read HTML 5 effectively.

2nd quarter status:

HTML 5 requires Firefox 4 or Internet Explorer version 9 to have an effect on the users' web experience. These browsers still have low adoption, and Nebraska.gov is continuing at this time to

ensure that state web-based services and websites are using code that is compatible with the browsers most used by the general public and our state partners.

3rd quarter status:

Nebraska.gov is developing a new cross-device mobile application using an open source software, Titanium. This will allow for more efficient development as the programmer can write one application that will then be compatible with multiple mobile operating systems. (iPhone, Android)

3. Create an enhanced version of our iPhone/iPad court calendar application, which would require a fee to download or integrate subscriber access. This version would be targeted for attorneys and would allow them to search by a specific case number, as well as day or defendant name, for court hearing dates, and add hearing times to their calendars. The application will also allow subscribers to conduct court record searches allowing the searches to be conducted directly from the courtroom.

1st quarter status:

Nebraska.gov has no programming resource available for this enhancement at this time. The original version of the iDevice application has been downloaded nearly 500 times.

2nd quarter status:

Nebraska.gov has no programming resource available for this enhancement at this time. The original version of the iDevice application has been downloaded over 600 times.

3rd quarter status:

The mobile court case calendar application was upgraded to include new features including direct access to court pay services for case detail searches. The download of the app is still free. Nebraska.gov has also created and launched a new Android version of the mobile app for the same application. The app is available for free download from the Android market.

4. Expand the use of GovDelivery information on the Nebraska.gov portal to assist our partners who would like to take advantage of this service.

1st quarter status:

Five agencies are taking advantage of the GovDelivery service, with the Judicial Branch being added in April. Nebraska.gov is hosting another presentation for a group of state agencies on April 5th.

2nd quarter status:

The Nebraska Judicial Branch is now utilizing GovDelivery. The service was presented to representatives from six other agencies in April. At this time, the cost is prohibitive to some of the interested agencies.

3rd quarter status:

The service was presented to more representatives from 3 other agencies in July. At this time, the cost is prohibitive to some of the interested agencies.

5. Migrate our current content management system, which is offered for free to counties, to a new system which would be provided for a monthly fee.

1st quarter status:

Nebraska.gov is evaluating the cost and resources that would be involved to complete this migration.

2nd quarter status:

Nebraska.gov is evaluating the process of converting our current counties to Drupal from Zope.

3rd quarter status:

The new software Drupal has been implemented on the Nebraska.gov server in a test environment. The next stage is to start creating layouts. An NSRB grant was awarded to Arthur County for a new website, so Drupal will be utilized in created their new site.

The Nebraska.gov 2011 Technical Plan

For 2011, Nebraska.gov has defined the following technical goals towards leveraging the whole host of services available to the portal. The local technical staff have identified these goals as important and valuable to the Nebraska portal and its agencies and users.

Goal: Mobile Platform Development

We will focus on making all new applications mobile friendly. We will also work on legacy applications as we have time to re-tool them to be more mobile friendly. This will help make the services more accessible to people who are using their phones and allow us to reach a new market.

Strategies:

- Design all new applications with mobile style sheet and layout in mind.
- Research the impact of HTML 5.
- Monitor the status of HTML 5 capable browsers to determine with it is ready for mainstream use.
- Identify and work on legacy applications that can be modified for mobile use.

1st quarter status:

Nebraska.gov creative services division is doing research on different Internet browsers' capability to read HTML 5 effectively. Nebraska.gov is in the process of making all portal services more mobile accessible by adding new mobile style sheets to the templates.

List of applications/websites with mobile friendly style sheets deployed:

- Nebraska.gov
- Education Portal
- Subscriber Portal
- Partner Portal
- Click DMV
- Governor's Wellness Award
- Board of Engineers & Architects (website and services)

2nd quarter status:

List of Websites and Services with mobile and print style sheets:

- State Electrical Division
- Board of Public Accountancy
- Engineers & Architects
- Agriculture Pesticide
- Secretary of State Website
- Nebraska.gov website
 - Education Portal

- Subscriber Portal
- Partner Portal
- Governor Wellness
- Department of Motor Vehicles (services only)
 - ClickDMV
- Bill Tracker
- Accountability and Disclosure Commission
- Branding Commission
- Liquor Control Commission
- Business One-Stop
- Fire Marshal
- State Patrol

3rd quarter status:

List of Websites and Services with mobile and print style sheets:

- Healthcare Professional License Monitoring

Goal: Utilize Cloud Computing Services

We will research the viability of using emerging cloud computing services. If we determine that there are reliable services out there that we can utilize we will work to integrate them in. The area we need to be particularly careful about and may prevent adoption of these goals is the service must be extremely reliable and must be secure.

Strategies:

- Evaluate new cloud computing services as they are made available to the public to determine their usefulness.
- Research existing services that are out there to determine their usefulness, reliability, and security.
- Any services that pass the above requirements, we will utilize within projects that can best take advantage of them.

1st quarter status:

Nebraska.gov is in discussions with the Department of Agriculture to use Google mapping API's to create a new Pesticide Sensitive Crop Locator online application.

2nd quarter status:

The office of the CIO is evaluating this project to be sure it conforms to the NITC GIS standards.

3rd quarter status:

The Department of Agriculture decided to join a group that has a national solution for this service. Nebraska.gov is currently evaluating what new cloud services can be utilized in the development of a portal redesign and for mobile applications.

Goal: Broaden the Development skill set of our development team

Continue to grow the knowledge base of our development team. New technologies and methods are always emerging. To remain competitive we must continue to monitor and research these as they develop. Also to stay on top of security concerns we must stay up to date as to what the latest threats are.

Strategies:

- Technical literature, cross portal expertise and training to educate our developers.
- Continue to develop internal tools and libraries to help facilitate the development of our applications.
- Security training for developers.
- Monitor the OWASP top 10 and other security bulletins for emerging attacks and vulnerabilities.

1st quarter status:

Nebraska.gov continues to program new applications using a Java based platform – Grails. Programmers are building a library of core modules, or plug-ins, which will be shared in order to decrease development times.

2nd quarter status:

A new core module for utilizing the Nebraska.gov customer database to payment engine instant pay service was developed and implemented with the rollout of eFiling 2.0. This module will allow for more secure payment processing, and can be re-used with the upcoming Secretary of State Electronic Document Delivery service.

Weekly developer meetings include Grails training demonstrations and collaborative code analysis.

3rd quarter status:

Members of the Nebraska.gov development team attended a national NIC conference in September where they discuss, compare and contrast programming methodologies being used in other state portals across the country. They also received a full day of training on the most up-to-date security practices.

Goal: Evaluate Opportunities for hosting virtual services for our partners

Nebraska.gov has the capability to host virtual servers and environments for our partners. We will continue to communicate with our partners to understand their needs in order to offer the best solution

Strategies:

- Evaluate emerging internal and external opportunities
- Educate partners as to the depth of services we have available

1st quarter status:

Nebraska.gov is discussing possibilities for a virtual hosting solution for a 3rd party software program with the Public Health Division of the Department of Health and Human Services.

2nd quarter status:

Nebraska.gov has had further inquiries for 3rd part hosting from other agencies. Currently consulting with the office of the CIO and working on a draft agreement.

3rd quarter status:

Nebraska.gov continues to pursue the possibilities for offering hosting of 3rd party software through its data center, as partners are still requesting this type of service.

The Nebraska.gov Network Report

Uptime Report for Nebraska.gov servers:

July:

Uptime: 99.903%

Avg. response time: 0.441 s

August:

Uptime: 99.958%

Avg. response time: 0.522 s

September:

Uptime: 100% 100

Avg. response time: 054. s

Network Issues Detail Report

Customer Database	9/14/2011 11:05 AM	9/14/2011 11:25 AM	0:20	The Customer Database was unavailable.	Any web sites and services that require authentication were not available since they use CDB to authenticate.
Apache Web servers down	8/27/2011 10:00 AM	8/27/2011 10:10 AM	0:10	The Apache Web servers were down and unavailable.	The web content was not available. This only affected the web servers and not the application servers. We believe this was a DOS attack on the servers due to a recently discovered vulnerability in the Apache web servers. Apache released a patch for this flaw on 8/31/11 and it has been applied to our servers.
State Networking Issues.	7/19/2011 10:15 AM	7/19/2011 2:30 PM	4:15	The state network is having intermittent connectivity issues.	Any services that communicate with State servers have been down. Also due to the connection issues occasionally the DNS for www.nebraska.gov fails to resolve causing the web site to be unavailable for short periods of time.

Nebraska.gov 2011 Marketing Goals

Goal: Target six different applications to focus our marketing efforts

With our higher revenue generating applications, there is still plenty of room to increase adoption rates through marketing tactics. In 2011, our goal is to utilize the methods below for the following services.

1. Criminal History – New

- Press Release, Marketing application url through Facebook and Twitter, Posters, Advertisement, and GovDelivery

1st quarter status:

This project is in the planning phase at this time. Nebraska.gov has created an initial marketing plan and shared it with State Patrol for review. The plan details pre-launch and post-launch marketing tasks and strategies.

2nd quarter status:

State Patrol is putting together a short list of companies to use as a focus group to present the prototype of the online service to before development begins. Nebraska.gov will present to this group for feedback on anything that would make the service more user-friendly for them, therefore assuring adoption. Nebraska.gov is starting work on a mailing insert/over-the-counter distribution piece that will be used to promote the online service. This insert will be refined during the development phase of the project so it is ready to go pre-launch.

3rd quarter status:

This project is temporarily suspended. Waiting for partner to reinitiate.

2. Driver License renewals

- Marketing application url through Facebook and Twitter, Husker Nation Advertising, TV Advertising, College Newspaper Ad, and GovDelivery

1st quarter status:

Starting in March we did inserts for DMV mailings. Approximately 160,000 inserts were printed to be used for DMV's general mailings.

This is the first year of the Driver License Renewal being online, so there are no comparisons to make over 2010. However, based on the adoption rate, the #'s are exceeding our budget. Nebraska.gov budgeted approximately 2550 transactions per month. The following months below show the transactions have been doubling based on the marketing efforts and also the DMV no longer sending out paper forms.

- January: 5353
- February: 4467 (DMV took down service for a total of 4 days to do updates)
- March: 4980 (DMV took down service for a total of 4 days to do updates)

2nd quarter status:

Nebraska.gov created a QR code for the DMV to place on their renewal postcards. The new postcards will be going out late June.

The number of transactions continue to stay around the same range month to month, with a small degree of variance. There are approximately 4000 renewal postcards sent out

weekly. Not all are eligible to renew online. There are approximately 90,000 in a given year that are eligible to use the online system.

- April:4466
- May:4742
- June: 5233

3rd quarter status:

The number of transactions continues to stay around the same range month to month, with a small degree of variance.

- July:4466
- August:4686
- September: 4433

3. License plate renewals

- Inserts for DMV mailings, Marketing application url through Facebook and Twitter, Stickers on Registration Renewal postcards, and GovDelivery

1st quarter status:

Starting in February Nebraska.gov put an ad on Facebook that showcases "Renewing Online" to Nebraska citizens.



Lancaster and Douglas County along with several other Counties continue to put "renew online" stickers on the renewal postcards. Stickers have proven to be a successful marketing tool. There are fourteen different counties that are placing the stickers on the renewal notice postcards. Adoption rates are showing the impact of the marketing efforts with the numbers dramatically increasing each month.

Renew online! www.clickdmv.ne.gov

- Jan 2011: 6,734 (compared to 5,500 in Jan 2010)
- Feb 2011: 7,131 (compared to 5,311 in Feb 2010)
- Mar 2011: 10,030* (compared to 5,805 in Mar 2010)

* This is a record amount of transactions for this online service.

2nd quarter status:

Nebraska.gov continues to work with the County Treasurer's on new marketing materials

to place in their offices, such as new cards. Nebraska.gov created the cards with the goal that the counties would place them in their front door for people who arrive during non-business hours. These citizens can use their smartphone to scan the QR code on the posters and access their DMV services online. In addition, several new counties are participating in putting the "renew online" stickers on their renewal postcards. New stickers have been created with a QR code as well.



The results of the Facebook ad show that there were approximately 3,844,485 Impressions (# of potential views) in February 2011. There were 381,184 people who saw the ad. Now starting in April those numbers jumped. In April there were 5,645,456 Impressions (# of potential views) and 407,221 people who saw the ad.

- April 2011: 9872 (compared to 5,899 in April 2010)
- May 2011: 9863 (compared to 6,868 in May 2010)
- June 2011: 9515 (compared to 5,793 in June 2010)

3rd quarter status:

County Treasurers continue to contact Nebraska.gov to obtain stickers to be placed on the license renewal notification postcards. The most recent order that was placed sent 100,000 stickers between twelve different counties. The treasurers have commented on what a huge impact they have seen when the stickers have been placed on the postcards. 50,000 magnets were ordered to be placed at DMV counters. The magnets have "Renew Online" at ClickDMV along with a QR code.

The Lancaster County Treasurer started mailing renewal notices as a one page letter, in an envelope, rather than the postcard. In large letters, it tells people of the online option for renewals.

July 2011: 10,505 (compared to 6,898 in July 2010)
August 2011 : 9,762 (compared to 6,773 in August 2010)
September 2011: 7,668 (compared to 6,094 in September 2010)

4. Court Document eFiling

- Press Release/Bar Association Articles, Posters, Mailing Inserts, Web 2.0 HTML email, Booth/Sponsor- Bar Association, and GovDelivery

1st quarter status:

Nebraska.gov recorded an eFiling webinar for the office of Continuing Legal Education and all practicing Nebraska attorneys were sent a link to it via email. The link is also posted on the Supreme Court website:

<http://supremecourt.ne.gov/court-information-tech/e-filing.shtml>

Nebraska.gov also did a presentation for the Nebraska Trial Attorneys Association in February, and distributed an eFiling FAQ to all attendees.

Court offices continue to use the envelope inserts produced by Nebraska.gov in mailings to attorneys.

- January 2011: 6491 fee filings (compared to 1833 in January 2010)
- February 2011: 5866 fee filings (compared to 2652 in February 2010)
- March 2011: 7153 fee filings (compared to 3661 in March 2010)

2nd quarter status:

Nebraska.gov wrote copy for an email blast distributed by the office of Continuing Legal Education, notifying Nebraska attorneys that Douglas District Court is now available for criminal and civil case filing through the eFiling system and that Juvenile cases are now available for electronic filing as well.

eFiling marketing materials were provided to Douglas District Court, mailing inserts for envelopes, as well as eFiling tear-off pads.

Nebraska.gov created a new interactive HTML demo for the eFiling 2.0 application: <http://www.nebraska.gov/courts/efile/efiledemo2.0/Justice%20E-File%20System.html> and links were posted on the Nebraska.gov portal, subscriber portal, and the Supreme Court website.

- April 2011: 6345 fee filings (compared to 4108 in April 2010)
- May 2011: 6246 fee filings (compared to 4488 in May 2010)
- June 2011: 7638 fee filings (compared to 4495 in June 2010)

Current adoption as of April 2011: 52% of all new County Court civil case filings and 9% of all new District Court civil case filings were received electronically.

3rd quarter status:

Nebraska.gov has added a new firm to the bulk eFiling service, and the number of monthly filings continues to grow.

A new attorney portal for online services was created and launched and a press release went out to promote the new site. The release was picked up by the Lincoln Journal Star.

- July 2011: 5977 fee filings (compared to 4453 in July 2010)
- August 2011: 7313 fee filings (compared to 5017 in August 2010)
- September 2011: 6375 fee filings (compared to 4992 in September 2010)

Nebraska.gov now has over 2100 attorney users subscribed to the eFiling service.

Probate case types will be added to eFiling in the 4th quarter.

Court ePayments

- Mailing Inserts, Posters, Marketing application url through Facebook and Twitter, Speaking, Cross Marketing, and GovDelivery

1st quarter status:

Nebraska.gov presented for the Nebraska Collectors Association in February. A new magnetic marketing piece has been created for distribution to court staff with the Tiny URL for ePayments to assist them in easily referring constituents to the online service.



A link to the service was also included on the homepage of the new Legal Self Help website.

<http://www.legalselfhelp.ne.gov/>

- January 2011: 978 payments (compared to 642 in January 2010)
- February 2011: 1135 payments (compared to 785 in February 2010)
- March 2011: 1092 payments (compared to 644 in March 2010)

2nd quarter status:

Nebraska.gov worked with Douglas District Court to post a highly-visible icon, with a direct link to the Court Case ePayment application from their website in April.

A dark red rounded rectangular button with the text "e-Payments" in white.

Marketing materials were provided to Douglas District Court by Nebraska.gov; posters, as well as mailing inserts for envelopes, and over-the-counter hand out.

Nebraska.gov wrote copy for an email blast distributed by the Nebraska Bar Association, notifying Bar members that Douglas District Court had been successfully integrated into JUSTICE, and the ePayments are now available.

- April 2011: 954 payments (compared to 632 in April 2010)
- May 2011: 1031 payments (compared to 623 in May 2010)
- June 2011: 1028 payments (compared to 658 in June 2010)

3rd quarter status:

The epayments service has been feature on the Nebraska Supreme Court homepage throughout August and September and an icon for direct link to the service was added to County and District court websites hosted by the AOC offices.

- July 2011: 1022 payments (compared to 710 in July 2010)
- August 2011: 1121 payments (compared to 751 in August 2010)
- September 2011: 1150 payments (compared to 809 in September 2010)

Nebraska.gov is putting together training materials to be provided to the court probation officers/chiefs. Court probation personnel will help to raise awareness and promote usage of the ePayments service.

5. LiveWell Survey

Press Release, Travel to National Conference, Revised Brochures, Inserts for WorkWell mailer, Webinars, and GovDelivery

1st quarter status:

Nebraska.gov is creating a new, in-depth marketing piece (brochure) to help promote the survey. Additionally, Nebraska.gov is in discussion with a health insurance broker on partnering to help promote adoption of the survey by their clients.

2nd quarter status:

Nebraska.gov submitted award nominations to both the Center for Digital Government and the National Association of State Chief Information Officers to help raise awareness of the unique service.

Nebraska.gov added examples of aggregate and benchmark reports, as well as an individual report to the online demo to better illustrate to potential customers the usefulness of the tool.

Two new wellness councils, both within Nebraska, signed on to license and promote the LiveWell Survey in the second quarter of 2011.

3rd quarter status:

Nebraska.gov is partnering with WorkWell to follow up on all leads on interest in the survey. Currently Indiana and Kansas contacts have requested more information. Nebraska.gov is also meeting with DAS to discuss any possibilities for the State of Nebraska to evaluate using the survey.

Goal: Increase awareness of Nebraska.gov services

There are numerous opportunities to reach citizens, businesses, and agencies to increase awareness of Nebraska.gov and the services that are provided. In the text below, there are specific marketing plans to identify ways to reach this goal.

1. Trade Show Participation and Speaking Opportunities
 - NE Bar Association, NE Association of County Officials (NACO).

1st quarter status:

There were no trade shows opportunities during this period. Jennifer Rasmussen has had the opportunity to speak at two association meetings (Collectors and Trial Attorneys) to promote the online services available to attorneys and those involved with legal documents.

2nd quarter status:

The Nebraska Association of County Treasurers held their summer workshop in June. Natalie Bacon was invited to attend and give a presentation to the group. Over 70 different counties were represented at the conference. It was a wonderful opportunity to continue to expand awareness for Nebraska.gov. After the workshop, Natalie was invited to participate in future events for the Treasurers.

3rd quarter status:

Arrangements have been made for two staff members to give presentations at the December conference of the Nebraska Association of County Officials. The courts, treasurers, and clerks have reserved time for us to provide information at their meetings. We continue to look for additional opportunities. Nebraska.gov will have a presence at the State Bar Association meeting as a trade show vendor and packet sponsor and will use both avenues to distribute information materials on services relevant to attorneys, such as eFiling and Secretary of State business filings.

2. Nebraska.gov presents a Nebraska Spirit Art Contest with the Secretary of State's Office. This event is open to children in kindergarten through fifth grades. This opportunity builds statewide awareness and goodwill.

1st quarter status:

The Nebraska Spirit Art Contest has been deferred.

2nd quarter status:

The Nebraska Spirit Art Contest has been deferred.

3rd quarter status:

The Nebraska Spirit Art Contest has been deferred.

3. Leveraging our relationship with NIC providing press releases through national providers. Services today, such as Foreign Corporation Tax reporting has a global audience which affects Nebraska.

1st quarter status:

Press Releases:

- Nonprofit Biennial Reporting – Secretary of State
- DMV services adoption – Department of Motor Vehicles
- New License Reciprocity Application – Board of Engineers and Architects
- Legal Self Help website launch – Administrative Office of the Courts

2nd quarter status:

Press Releases:

- No new press releases were issued this quarter.

3rd quarter status:

Press Releases:

- CSI- Cornhusker State Industries- Website Redesign/Application.
- DMV- ClickDMV portal for Digital Government Achievement Award (Govt to Citizen).
- Courts- Attorney Portal

4. Award Submissions

- Best of the Web, Digital Government (Govt to Business), GovMark, Recognition Award for Outstanding Achievement (Govt to Citizen), Recognition Award for Outstanding Achievement (Govt to Business).

1st quarter status:

Award submissions will begin within the early part of the 2nd quarter.

2nd quarter status:

There were six awards submitted on behalf of our Agencies for this year. The results will be revealed early fall.

- GovMark Award – ClickDMV
- Best of the Web – Nebraska.gov, state portal
- NASCIO – Government to Business – the LiveWell Health Appraisal Survey
- NASCIO – Government to Citizen – Click DMV
- DGAA – Government to Business – the LiveWell Health Appraisal Survey
- DGAA – Government to Citizen – Click DMV

3rd quarter status:

The Department of Motor Vehicles had a winning submission in the Government to Citizen

category of the DGAA, for ClickDMV.

Goal: Expand a presence in the community

We realize the importance of social responsibility to our communities and always looking for new ways to give back and volunteer.

1. Staff from Nebraska.gov participates in the Lincoln Chamber of Commerce Meetings and events. A staff member belongs to the American Marketing Association, which has been a wonderful resource.

1st quarter status:

Natalie Bacon has been attending meetings hosted by the Lincoln Chamber of Commerce. There are monthly Chamber meetings, where local officials are invited to give updates to the attending members.

Brent Hoffman and Natalie Bacon attended a Face the Chamber luncheon, where Governor Heineman was the featured speaker. It is a good opportunity to network with members of the community.

2nd quarter status:

Natalie Bacon continues to attend various meetings hosted by the Lincoln Chamber of Commerce.

At the June Face the Chamber meeting, a Lincoln Public School board member spoke about the devastating fire that destroyed the district office, including their computer servers. Nebraska.gov contacted this board member and offered assistance to get the computer system running.

3rd quarter status:

Natalie Bacon attends the monthly meeting held at the Chamber of Commerce where elected officials in the community give updates. It continues to be a good resource to increase awareness for Nebraska.gov and the services provided.

Brent Hoffman attended the September Face the Chamber luncheon, where the featured speaker was from Nebraska Global. It was an opportunity to reach out to a new group.

Brent also attended the Legislative Summit, where all members of the Nebraska Congressional delegation attended. Each member was given an opportunity to speak in front of the group and provide information. There was also a young professionals group that had a session. It was another chance to meet people interested in online opportunities.

2. We have staff members that have been or are currently involved with:
 - i. Creating the "Green Scene" website that showcases different environmental saving methods.
 - ii. Making Strides against Breast Cancer Awareness Walk
 - iii. Big Brothers Big Sisters

1st quarter status:

Our Staff continues to be a part of the above community involvements. Initial planning has started for the "Green Scene" website.

2nd quarter status:

A staff member continues to be a Big Sister for a young girl in the Community. They get together weekly for fun activities. She is a positive influence and role model for this girl.

The walk against Breast Cancer is in the planning stage. The walk is scheduled for Sunday, October 23 at 1pm, at Holmes Lake Park. Please contact Natalie Bacon if you are interested in participating or donating.

The planning for the "Green Scene" website continues.

There are staff members of Nebraska.gov that actively participate in their church. One is a leader for young girls participating in a bible club that meeting weekly. Another one was elected to be a Board Member for the church.

3rd quarter status:

Nebraska.gov decided to sponsor a family for the upcoming holidays. We will be collecting various food and non-perishable items for the family. Christmas presents for each member of the young family will be purchased and wrapped. Please contact Jessica Zywiec or Natalie Bacon if you would like to help contribute.

The Walk Against Breast Cancer will be held on October 23. Natalie Bacon has formed a team and invites anyone to participate or donate to the cause.

Progress continues to be made for the Green Scene website.

Individuals continue to be involved with activities at their respective churches.

Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments
Guardian/Conservator Public Search	8/15/2011	1/2/2012	Court Administrator, State	Concept	Rasmussen, Jennifer	Free	New Application	On target.
DHHS- Immunization Reporting	8/18/2011	1/2/2012	Health & Human Services, Department of	Concept	Zywiec, Jessica	Free	New Application	On hold, until Partner is ready to move forward.
Sarpy County- Real Estate Tax Payments	9/14/2011	12/12/2011	County Government	Concept	Zywiec, Jessica	Transaction	New Application	On target.
Real Estate License Renewal rewrite	11/10/2010	9/1/2012	Real Estate Commission	Planning	Bacon, Natalie	Transaction	Application Enhancement	On target.
Liquor License renewal re-write	2/1/2011	1/30/2012	Liquor Control Commission	Planning	Bacon, Natalie	Transaction	Application Enhancement	On target.
Fireworks rewrite (Display and Retail applications)	2/17/2011	12/31/2011	Fire Marshal, State	Planning	Bacon, Natalie	Transaction	Application Enhancement	On target
Wellness Portal	4/1/2011	4/1/2012	Health & Human Services, Department of	Planning	Bacon, Natalie	Free	N/A	On target.
Limited Criminal History Searches	6/29/2010	10/1/2011	Patrol, Nebraska State	Planning	Rasmussen, Jennifer	Transaction	New Application	Projected temporarily suspended pending Governor's Policy Research Office.
DMV- Handicap Permits	4/12/2011	3/5/2012	Motor Vehicles, Department of	Planning	Zywiec, Jessica	Transaction	New Application	On target.
DMV- Queuing System for Driver License Renewal	8/3/2011	12/30/2011	Motor Vehicles, Department of	Planning	Zywiec, Jessica	Free	New Application	On target.
Liquor Control Commission Website redesign	7/6/2011	2/1/2012	Liquor Control Commission	Development	Bacon, Natalie	Free	Application Enhancement	On target.
Ag - Dairy Fee Monthly Report	7/6/2011	11/30/2011	Agriculture, Department of	Development	Bacon, Natalie	Transaction	New Application	On target.
Ag - Egg Fee Monthly Report	7/6/2011	11/30/2011	Agriculture, Department of	Development	Bacon, Natalie	Transaction	New Application	On target.
Ag - Turkey Fee Montly Report	7/6/2011	11/30/2011	Agriculture, Department of	Development	Bacon, Natalie	Transaction	New Application	On target.
Ngage multi-platform mobile application	9/21/2011	1/2/2012	Governor	Development	Rasmussen, Jennifer	Free	New Application	On target.
Pesticide Dealers and Product Registration Renewal enhancements	2/8/2011	11/1/2011	Agriculture, Department of	Testing	Bacon, Natalie	Transaction	Application Enhancement	On target

Green = Launch on target

White = Launched

Red = Launch may be delayed

Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments
Corporation Search Enhancement for new LLC Designated Office	40751	40819	Secretary of State	Testing	Rasmussen, Jennifer	Transaction	Application Enhancement	New target date 11/15/2011 to allow for priority testing on Corporate Document eDelivery service.
ServeNebraska new Resource Library website	7/20/2011	1/2/2012	Volunteer Service Commission (ServeNebraska)	Testing	Rasmussen, Jennifer	Free	N/A	On target.
Corporate document electronic delivery service	5/7/2010	6/30/2011	Secretary of State	Testing	Rasmussen, Jennifer	Transaction	New Application	Testing on track to conclude in October.
DMV- Certified Driver Record	1/3/2011	8/15/2011	Motor Vehicles, Department of	Testing	Zywiec, Jessica	Transaction	New Application	Testing to conclude in November.
Public Service Commission- Website Redesign	6/7/2011	9/5/2011	Public Service Commission	Rollout	Zywiec, Jessica	Free	New Application	CD delivered on 8/25/2011
Motor Registration-New Plate Year	1/1/2009	1/5/2011	Motor Vehicles, Department of	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Launched 1/5/2011.
DMV- Organizational Plates	3/24/2010	5/11/2011	Motor Vehicles, Department of	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Launched 05/11/2011.
DNR- Water Well Registration Enhancement	11/29/2010	1/3/2011	Natural Resources, Department of	Maintenance	Zywiec, Jessica	Free	Application Enhancement	Launched 1/12/2011.
Auditor Searches Updates for 2010	12/6/2010	1/3/2011	Auditor of Public Accounts	Maintenance	Rasmussen, Jennifer	Free	Application Enhancement	Launched 01/06/2011.
License renewals enhancement	1/11/2011	3/21/2011	Fire Marshal, State	Maintenance	Bacon, Natalie	Transaction	Application Enhancement	SFM is testing the changes 03/21/11 - Enhancements were rolled out and are live
eFiling enhancement - rewrite IFP	8/2/2010	1/31/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Transaction	Application Enhancement	Launched 02/01/2011
BPA- 2011 License Renewal Period	2/3/2011	4/11/2011	Public Accountancy, Board of	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Launched 5/2/2011.
SED- Inspector Request	1/3/2011	8/8/2011	Electrical Division, State	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Launched 9/20/2011
Mediator Continuing Education Reporting enhancements	2/23/2011	4/15/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Free	Application Enhancement	Launched 07/11/2011.

Green = Launch on target

White = Launched

Red = Launch may be delayed

Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments
License Search enhancement for facility inspection documents	11/3/2010	1/1/2011	Health & Human Services, Department of	Maintenance	Bacon, Natalie	Free	Application Enhancement	Launched 01/06/2011
Food Establishment Permits Enhancements	2/8/2011	7/5/2011	Agriculture, Department of	Maintenance	Bacon, Natalie	Transaction	Application Enhancement	Launched 6/29/2011
NREC - Enhancements for Licensing system	5/17/2011	8/31/2011	Real Estate Commission	Maintenance	Bacon, Natalie	Transaction	Application Enhancement	Launched 9/9/11.
Auditor Reports Search - return results by issued date	6/8/2011	6/30/2011	Auditor of Public Accounts	Maintenance	Rasmussen, Jennifer	Free	Application Enhancement	Launched 06/27/2011
Remove SSN and Tax ID number from UCC and Statutory Lien search results display	6/6/2011	7/15/2011	Secretary of State	Maintenance	Rasmussen, Jennifer	Transaction	Application Enhancement	Launched 07/13/2011.
DNR- Water Well Enhancements	7/1/2011	9/5/2011	Natural Resources, Department of	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Launched 8/16/20011
DHHS - Individual license name display change	8/5/2011	8/31/2011	Health & Human Services, Department of	Maintenance	Bacon, Natalie	Free	Application Enhancement	Launched 8/31/2011
DMV- Driver License Enhancements	7/20/2011	8/27/2011	Motor Vehicles, Department of	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Launched 8/26/2011
DEQ - Add question to Business One Stop Startup Questionnaire	8/8/2011	9/19/2011	Environmental Quality, Department of	Maintenance	Rasmussen, Jennifer	Free	Application Enhancement	Launched 09/12/2011
Budget and Audit Searches rewrite for new website	8/5/2011	9/26/2011	Auditor of Public Accounts	Maintenance	Duffy, Ryan	Free	Application Enhancement	Launched 10/17/2011.
NEMA website redesign	5/7/2010	9/1/2010	Nebraska Emergency Management Agency	Maintenance	Rasmussen, Jennifer	Free	N/A	Launched 03/01/2011.
Court Self-Help Center Website	11/8/2010	3/1/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Free	N/A	Launched 02/28/2011.
Probation Division Intranet Website Redesign	1/28/2011	7/1/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Free	N/A	Delivered templates to 09/06/2011.

Green = Launch on target

White = Launched

Red = Launch may be delayed

Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments
Drug Court New Website	3/2/2011	5/2/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Free	N/A	Launched 06/21/2011.
Auditor web site redesign	3/24/2011	7/4/2011	Auditor of Public Accounts	Maintenance	Rasmussen, Jennifer	Free	N/A	Launched 10/17/2011.
Attorney Portal	7/7/2011	8/31/2011	Nebraska.Gov Internal	Maintenance	Rasmussen, Jennifer	Free	N/A	Launched 08/4/2011.
Engineers & Architects- Applications for Licenses	6/24/2009	2/16/2011	Engineers and Architects, Board of	Maintenance	Zywiec, Jessica	Transaction	New Application	Launched 2/16/2011.
Cornhusker State Industries (CSI)- App	8/24/2009	6/6/2011	Correctional Services, Department of	Maintenance	Zywiec, Jessica	Transaction	New Application	Launched 7/19/2011.
Nonprofit Biennial Reporting	2/1/2010	1/3/2011	Secretary of State	Maintenance	Rasmussen, Jennifer	Transaction	New Application	Launched 01/03/2011.
Governor's Ag Conference registration form	12/15/2010	2/2/2011	Agriculture, Department of	Maintenance	Rasmussen, Jennifer	Transaction	New Application	Launched 02/02/2011
Court Document eFiling 2.0	1/17/2011	5/30/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Transaction	New Application	Launched 05/17/2011.
NLCC- Password Reset App	1/3/2011	2/2/2011	Liquor Control Commission	Maintenance	Zywiec, Jessica	Free	New Application	Launched 02/02/2011.
Court Payment Monitoring	2/9/2011	6/1/2011	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Transaction	New Application	Launched 10/12/2011.
Corn/Wheat/Grain/Ethanol - Quarterly Reporting System	2/8/2011	7/5/2011	Agriculture, Department of	Maintenance	Bacon, Natalie	Transaction	New Application	Launched 7/5/2011.
2011 NCBVI Staff Survey	2/17/2011	4/4/2011	Blind and Visually Impaired	Maintenance	Zywiec, Jessica	Free	New Application	Launched 4/4/2011.
Imported Egg Quarterly Reporting	2/8/2011	7/5/2011	Agriculture, Department of	Maintenance	Bacon, Natalie	Transaction	New Application	Launched 7/5/2011
Dry Bean Fee Form - Quarterly Reports	2/8/2011	7/5/2011	Agriculture, Department of	Maintenance	Bacon, Natalie	Transaction	New Application	Launching 7/5/2011
DOL- Contractor Registration	3/1/2011	7/7/2011	Labor, Department of	Maintenance	Zywiec, Jessica	Transaction	New Application	Launched 7/7/2011.
Nebraska Travel Conference Online Registration	7/1/2011	8/15/2011	Economic Development, Department of	Maintenance	Zywiec, Jessica	Transaction	New Application	Launched 7/7/2011.
Auditor Reports Searches for new website	6/30/2011	10/3/2011	Auditor of Public Accounts	Maintenance	Rasmussen, Jennifer	Free	New Application	Launched 10/17/2011.

Green = Launch on target

White = Launched

Red = Launch may be delayed

Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments
Auditor Budget and Audit Submission Forms	6/30/2011	10/3/2011	Auditor of Public Accounts	Maintenance	Rasmussen, Jennifer	Free	New Application	Launched 10/17/2011.
Housing & Homelessness Conference Registration	7/20/2011	8/1/2011	Economic Development, Department of	Maintenance	Zywiec, Jessica	Free	New Application	Launched 8/18/2011.
DHHS - Sample Water Kit email forms	7/25/2011	8/29/2011	Health & Human Services, Department of	Maintenance	Bacon, Natalie	Free	New Application	Launched 8/29/2011.
NLCC - Beer Territory Database Display	7/27/2011	8/31/2011	Liquor Control Commission	Maintenance	Bacon, Natalie	Free	New Application	Launched 8/31/2011

Green = Launch on target

White = Launched

Red = Launch may be delayed