

**NEBRASKA STATE RECORDS BOARD
MEETING: July 31, 2013**

Nebraska State Capitol
Room 1507
Lincoln, NE
July 31, 2013
9:00 A.M.

AFFIDAVIT OF PUBLICATION

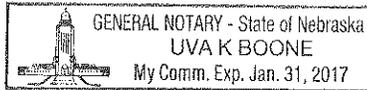
State of Nebraska }
LANCASTER COUNTY, } SS.

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper One successive time(s) the first insertion having been on June 28, 20 13 and thereafter on _____, 20 _____

and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me on June 28, 2013
[Signature] Notary Public

NOTICE OF PUBLIC MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, July 31, 2013 at 9:00 AM, Room 1507, Ne State Capitol, Lincoln, NE. The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.
#7375090 11 June 28



7375090

Organization	Nebraska State Records Board
Activity	Public Hearing
Date of Activity	Wednesday, 07/31/2013
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Monday, 12/31/2012
Location	Room 1507 State Capitol
Details	Meeting
Meeting Agenda	http://
Meeting Materials	http://
Person to Contact for Additional Information:	
Name	Cathy Danahy
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
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E-Mail	cathy.danahy@nebraska.gov
Agency Homepage	http://

NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol

Room 1507

Lincoln, NE

July 31, 2013

9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA
 - a) **Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES
 - a) **Action Item:** Approval of May 1, 2013 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
 - a) AGREEMENTS & ADDENDA
 1. **Non-action items:** Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Blue Hill, the City of Crete, Dawson County, the City of North Bend, the Village of Orleans, Phelps County, the Village of Platte Center, the City of Sargent, the City of St. Paul and the Village of Trenton. Signed by Chairman Gale pursuant to Board authority.
 2. **Non-action item:** Addenda (PayPort) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Blue Hill (Addendum 1), the City of Crete (Addendum 1), Dawson County (Addendum 1), the City of North Bend (Addendum 1), the Village of Orleans (Addendum 1), Phelps County (Addendum 1), the Village of Platte Center (Addendum 1), the City of Sargent (Addendum 1), Sarpy County Attorney (Addendum 5), the City of St. Paul (Addendum 1), and the Village of Trenton (Addendum1). Signed by Chairman Gale pursuant to Board authority.
 - b) PRICEWATERHOUSECOOPERS ANNUAL AUDIT OF NEBRASKA INTERACTIVE, LLC
DECEMBER 31, 2012 AND 2011
8. EXECUTIVE DIRECTOR'S REPORT
 - a) **Action Item:** NSRB Cash Fund Balance
 - b) NSRB Grant Status Report
 - c) Final Grant Reports – Hitchcock County Web GIS; Dodge County Web GIS; Saunders County Web GIS; Garfield County Web GIS; Harlan County Web GIS; Greeley County Web GIS
9. NEBRASKA.GOV REPORTS
 - a) Harry Herington, CEO & Chairman of the Board, NIC, Inc.
 - b) New VISA Transparency Rule – update

- c) General Manager's Report
- d) **Action Item:** Project Priority Report

10. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE (Julie Beno, Chair)

- a) **Action Item:** Grant Funding Recommendations

11. DATE FOR NEXT MEETING

Wednesday, November 6, 2013

9:00 A.M.

Room 1507

State Capitol

Lincoln, NE

12. ADJOURNMENT

- Action Item:** Move to adjourn

Updated 07/15/2013



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of May 1, 2013

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on May 1, 2013, in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;
Michael D. Foley, Auditor of Public Accounts;
Don Stenberg, State Treasurer;
Scott Keene, representing the Insurance Industry;
Carlos Castillo, Director of Administrative Services;
Julie A. Beno, representing Libraries;
Brian Buescher, representing the Legal Profession;
Leslie S. Donley, representing the Attorney General;
Mike Konz, representing the Media;
Greg Osborn, representing the General Public

Absent: Brenda L. Decker, representing the Governor;
Ryne D. Seaman, representing the Banking Industry

Staff in attendance:

Cathy Danahy, Executive Director;
Colleen Byelick, Legal Counsel;
Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the public seating area.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star on April 1, 2013 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA

Ms. Beno moved to adopt the agenda as presented; seconded by Mr. Konz. Chairman Gale acknowledged an addition to the materials provided for Agenda item 8.a. NSRB Cash Fund Balance. Ms. Danahy indicated the December, 2012 Cash Fund Balance report distributed at the February 13, 2013 NSRB meeting has been amended and will need to be reviewed and approved by the Board.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Donley Osborn	Foley Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the February 13, 2013 meeting. Mr. Keene moved to approve the minutes; seconded by Mr. Osborn.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Donley Osborn	Foley Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN’S REPORT

Agenda Item 7.a. AGREEMENTS & ADDENDA

Agenda Item 7.a.1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska State Patrol. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda and Ms. Sarah Millsap, Attorney, NE State Patrol answered questions regarding changes to the Electronic Service Level Agreement requested by the State Patrol. Ms. Donley moved to approve the Electronic Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska State Patrol as amended; seconded by Mr. Osborn.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Donley Osborn	Foley Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Agenda Item 7.a.2. Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Butler County, Village of Dodge, Foster Care Review Office, City of Syracuse and Village of Verdigre. Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda.

Agenda Item 7.a.3. Addenda (Event Registration) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the City of Bellevue (Addendum 2), Douglas County (Addendum 3), the Nebraska State Electrical Division (Addendum 6), Foster Care Review Office (Addendum 1). Signed by Chairman Gale pursuant to board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda.

Mr. Hoffman will revise the Summary document for future addenda by removing the sentence *“This fee does not include the merchant fees involved with processing the transaction”*.

Agenda Item 7.a.4 Addenda (Real Estate Payment) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Butler County Treasurer (Addendum 1), the Polk County Treasurer (Revised Addendum 1), Sarpy County Treasurer (Revised Addendum 1) and the York County Treasurer (Revised Addendum 1). Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda.

Agenda Item 7.a.5 Addenda (PayPort) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Butler County Treasurer (Addendum 2), Village of Dodge (Addendum 1), Douglas County (Addendum 2), Lancaster County Community Corrections (Addendum 3), Sarpy County Sheriff (Addendum 4), City of Syracuse (Addendum 1), and Village of Verdigre (Addendum1). Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda.

Agenda Item 8. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 8.a. NSRB Cash Fund Balance Report

Ms. Danahy presented the Amended December 31, 2012 Cash Fund Balance report. Mr. Keene moved to approve the December 31, 2012 Cash Fund Balance Report; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Castillo	Donley	Foley
	Gale	Keene	Konz	Osborn	Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Ms. Danahy presented the March 31, 2013 Cash Fund Balance report. Mr. Osborn moved to approve the Cash Fund Balance Report; seconded by Mr. Keene.

Voting For:	Beno	Buescher	Castillo	Donley	Foley
	Gale	Keene	Konz	Osborn	Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Agenda Item 8.b. NSRB Grant Status Report

Ms. Danahy presented the March 31, 2013 State/Local Grant Project Status Report.

Agenda Item 8.c. 2011 Final Grant Reports

Ms. Danahy presented the final grant reports received for the Plattsmouth Public Library and Real Estate Commission projects.

Agenda Item 9. NEBRASKA.GOV REPORTS

Agenda Item 9.a. Disaster Recovery Upgrade – (Progress update)

Mr. Jeff Shaw, Vice President of Technology, NIC, Inc. introduced himself and explained his background. He outlined the new management structure and culture at the corporate level, going from a generalist model to a specific skill set staff model.

He said a major investment has been made in technology. Vblock was purchased and installed in both Allen, TX and Ashburn, VA to help simplify infrastructure for Nebraska.gov, speed up the network and expand the capabilities offered to the state. He said the internal network has grown from 1 GB to 10 GBs. He said Nebraska’s applications will be on the Vblock and their data on Oracle. He said the total transition will occur by the end of the year.

Virtual firewalls have been purchased and each state will have their own firewall so they will not be affected by another state. This will be accomplished by the end of the year. All Nebraska.gov applications will be in both data centers so applications may be ran from the most effective data center at that time. This will be implemented by the end of the year. Regarding security, NIC has appointed a Chief Security Officer, Jane Holland. Investments have been made to increase security within all layers of the infrastructure.

Agenda item 9.b. New VISA Transparency Rule – Discussion

Mr. Hoffman reported a meeting was held in March between Treasurer Stenberg and his staff, Jason Walters and Mr. Bill Van Asselt, Associate General Counsel, NIC, Mr. Somerhalder, Vice President, Portal Operations, NIC, and Mr. Hoffman. They clarified the surcharge rules and the communication that had come from TSYS Merchant Solutions. Currently the rules do not specifically impact Nebraska Interactive and how it is operating, but they do see some positive changes coming in the future. Some states are introducing “no surcharge” legislation now that VISA is opening up to not charging convenience fees. NIC staff and the State Treasurer’s office will likely have another meeting before the July 31, 2013 Board meeting and continue to update the Board.

Chairman Gale declared a recess at 10:25 A.M.

Chairman Gale reconvened the meeting at 10:40 A.M.

Agenda Item 9.c. General Manager’s Report

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the 1st Quarter 2013 General Manager’s Report. Mr. Hoffman introduced Ms. Jessica Evers, Nebraska.gov’s newest staff member. Ms. Evers addressed the Board.

Agenda Item 9.d Project Priority Report

Mr. Hoffman gave the Project Priority Report. Mr. Konz moved to approve the Project Priority Report; seconded by Ms. Beno.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Donley Osborn	Foley Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Agenda Item 11. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, July 31, 2013 at 9:00 A.M. in Room 1507, State Capitol Building, Lincoln, Nebraska.

Agenda Item 12. ADJOURNMENT

Mr. Stenberg moved to adjourn the meeting. All members present signified agreement by saying "aye". Chairman Gale declared the meeting adjourned at 11:25 A.M.

John A. Gale
Secretary of State
State Records Administrator
Chairman, State Records Board

Date

Summary List Electronic Government Service Level Agreements

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

	NSRB Chairman <u>Signature</u>
Blue Hill, City of	7/2/2013
Crete, City of	5/23/2013
Dawson County	7/2/2013
Hershey, Village of	7/12/2013
North Bend, City of	5/23/2013
Orleans, Village of	6/24/2013
Phelps County	6/24/2013
Platte Center, Village of	5/23/2013
Sargent, City of	6/24/2013
St. Paul, City of	5/23/2013
Trenton, Village of	6/24/2013

**Electronic Government Service Level Agreement
with
<Partner Name>**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the "NSRB"), and <Partner Name>, a state, county or local government of Nebraska ("Partner").

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network ("the Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.
- 2) INTERFACE AND DATABASE DEVELOPMENT – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- 3) APPLICATION SUPPORT
 - a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner

agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

- d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.
- e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

- a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.
- c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

- a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - b) Supply reports to the Partner in an understandable and logical format; and
 - c) Be tested, reviewed, and approved by the Partner before it is offered to the user.
- 9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry’s Data Security Standards (“PCI DSS”).
- 10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at <http://nitc.ne.gov/standards/>
- 11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.
- 12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address: <Partner Name>
<Partner Address>
<Partner City, State, Zip Code>

Phone: <Contact Phone>
Fax: <Contact Fax>
Email: <Contact Email>

Mailing Address: General Manager/Network Manager
301 S 13, Suite 301
Lincoln, NE 68508

Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572
Fax: 402-471-3237

13) TERMINATION OF CONTRACT -

- a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

- b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:
 - i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

- a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional \$15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.
- d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.
- f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.

Nebraska Interactive, LLC

Financial Statements

December 31, 2012 and 2011

Nebraska Interactive, LLC
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December 31, 2012 and 2011

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Independent Auditor's Report

To the Board of Directors of
Nebraska Interactive, LLC

We have audited the accompanying financial statements of Nebraska Interactive, LLC (the "Company"), which comprise the balance sheets as of December 31, 2012 and 2011, and the related statements of income, of changes in member's equity and of cash flows for the years then ended.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the Company's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Nebraska Interactive, LLC at December 31, 2012 and 2011, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

PricewaterhouseCoopers LLP

June 4, 2013

Nebraska Interactive, LLC
Balance Sheets
December 31, 2012 and 2011

	2012	2011
Assets		
Current assets		
Cash	\$ 1,286,659	\$ 771,650
Trade accounts receivable, net	1,257,896	1,379,173
Prepaid expenses and other current assets	18,290	17,477
Deferred income taxes	12,743	14,330
Total current assets	<u>2,575,588</u>	<u>2,182,630</u>
Property and equipment, net	97,765	134,643
Other assets	3,878	3,878
Total assets	<u>\$ 2,677,231</u>	<u>\$ 2,321,151</u>
Liabilities and Member's Equity		
Current liabilities		
Accounts payable	\$ 1,952,897	\$ 1,540,499
Accrued expenses	116,942	67,199
Due to affiliated companies	261,583	-
Deferred rent	2,033	613
Total current liabilities	<u>2,333,455</u>	<u>1,608,311</u>
Deferred rent	382	2,284
Deferred income taxes, net	29,778	44,193
Other long-term liabilities (Notes 2 and 5)	3,827	20,473
Total liabilities	<u>2,367,442</u>	<u>1,675,261</u>
Commitments and contingencies (Notes 2, 6 and 7)	-	-
Member's equity		
Member's equity, 100 units outstanding	113,352	113,352
Accumulated earnings	196,437	997,764
Due from affiliated companies	-	(465,226)
Total member's equity	<u>309,789</u>	<u>645,890</u>
Total liabilities and member's equity	<u>\$ 2,677,231</u>	<u>\$ 2,321,151</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Income
Years Ended December 31, 2012 and 2011

	2012	2011
Revenues	\$ 3,884,660	\$ 3,302,019
Cost of portal revenues (Notes 2, 7 and 8)	<u>3,029,310</u>	<u>2,766,516</u>
Operating income	855,350	535,503
Loss on disposal of assets	<u>-</u>	<u>(373)</u>
Income before income taxes	855,350	535,130
Income tax expense (benefit)		
Current	349,868	172,016
Deferred	<u>(23,031)</u>	<u>38,311</u>
Net income	<u>\$ 528,513</u>	<u>\$ 324,803</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Changes in Member's Equity
Years Ended December 31, 2012 and 2011

	<u>Member's Equity</u>		<u>Accumulated Earnings</u>	<u>Due From Affiliated Companies</u>	<u>Total</u>
	<u>Units</u>	<u>Amount</u>			
Balance at January 1, 2011	100	\$ 113,352	\$ 2,003,453	\$ (1,180,912)	\$ 935,893
Increase in due from affiliated companies (Note 7)	-	-	-	(614,806)	(614,806)
Noncash dividend declared (Note 7)	-	-	(1,330,492)	1,330,492	-
Net income	-	-	324,803	-	324,803
Balance at December 31, 2011	100	113,352	997,764	(465,226)	645,890
Increase in due from affiliated companies (Note 7)	-	-	-	(864,614)	(864,614)
Noncash dividend declared (Note 7)	-	-	(1,329,840)	1,329,840	-
Net income	-	-	528,513	-	528,513
Balance at December 31, 2012	100	\$ 113,352	\$ 196,437	\$ -	\$ 309,789

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Statements of Cash Flows
Years Ended December 31, 2012 and 2011

	2012	2011
Cash flows from operating activities		
Net income	\$ 528,513	\$ 324,803
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation	32,346	10,216
Loss on disposal of assets	-	373
Deferred income taxes	(23,031)	38,311
Changes in operating assets and liabilities:		
(Increase) decrease in trade accounts receivable, net	121,277	(233,119)
Decrease in prepaid expenses and other current assets	23,034	31,939
Increase in accounts payable	412,398	325,559
Increase (decrease) in accrued expenses	49,743	(6,311)
Increase (decrease) in deferred rent	(482)	1,029
Increase (decrease) in other long-term liabilities	(16,646)	2,656
Net cash provided by operating activities	<u>1,127,152</u>	<u>495,456</u>
Cash flows from investing activities		
Purchases of property and equipment	(19,315)	(112,032)
Payments to affiliated companies, net	(864,614)	(598,654)
Net cash used in investing activities	<u>(883,929)</u>	<u>(710,686)</u>
Cash flows from financing activities		
Advances from affiliated companies, net	271,786	-
Net cash provided by financing activities	<u>271,786</u>	<u>-</u>
Net increase (decrease) in cash	515,009	(215,230)
Cash		
Beginning of year	771,650	986,880
End of year	<u>\$ 1,286,659</u>	<u>\$ 771,650</u>
Other cash flow information:		
Noncash dividend declared	<u>\$ 1,329,840</u>	<u>\$ 1,330,492</u>

The accompanying notes are an integral part of these financial statements.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2012 and 2011

1. The Company and Basis of Presentation

The Company

Nebraska Interactive, LLC, formerly Nebraska Interactive, Inc. (the "Company"), was incorporated on November 22, 1994 to design, build and operate an Internet-based portal for the state of Nebraska (the "State") that allows businesses and citizens to complete transactions and obtain government information via the Internet. The Company is a wholly owned subsidiary of NICUSA, Inc. ("NICUSA"). NICUSA is a wholly owned subsidiary of NIC Inc. ("NIC").

On December 3, 1997, the Company entered into a contract with the Nebraska State Records Board ("NSRB") to develop and operate applications for the State portal. The contract includes limitations and provisions for the rates the Company can charge and the amount of remuneration to each government agency. On January 31, 2004, the NSRB became entitled to a perpetual for use only license for the applications the Company developed, with no additional compensation due to the Company. The current contract runs through January 31, 2016.

Basis of Presentation

Certain amounts in the 2011 financial statements have been reclassified to conform to the 2012 presentation.

2. Summary of Significant Accounting Policies

Property and Equipment

Property and equipment are carried at cost less accumulated depreciation. Depreciation is computed using the straight-line method over the estimated useful lives of the assets. When assets are retired or otherwise disposed of, the cost and related accumulated depreciation are removed from the accounts and any resulting gain or loss is included in the statements of income for the period. The cost of maintenance and repairs is charged to expense as incurred; significant renewals and betterments are capitalized.

The Company periodically evaluates the carrying value of property and equipment to be held and used when events and circumstances warrant such a review. The assets are reviewed in total, since the uses of certain assets are provided free of charge for the benefit of the State's portal. The carrying value of property and equipment is considered impaired when the anticipated undiscounted cash flows from the assets are less than the carrying value. In that event, a loss is recognized based on the amount by which the carrying value exceeds the fair value of the assets. Fair value is determined primarily using the anticipated cash flows discounted at a rate commensurate with the risk involved. Losses on assets to be disposed of are determined in a similar manner, except that fair values are reduced for the cost to dispose. The Company did not record any impairment losses on property and equipment during 2012 or 2011.

Deferred Rent

The Company accounts for certain operating leases containing predetermined fixed increases of the base rental rate during the lease term as rental expense on a straight-line basis over the lease term. The Company has recorded the difference between the amounts charged to operations and amounts payable under the leases as deferred rent in the accompanying balance sheets.

Revenue Recognition

The Company recognizes revenue from providing outsourced government portal services (primarily transaction-based fees) net of the transaction fees due to the government when the services are

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2012 and 2011

provided. Revenues from application development services provided to the State are recognized as the services are provided at rates agreed to between the parties. For the years ended December 31, 2012 and 2011, gross revenues were \$7,602,032 and \$6,796,542, respectively, and transaction fees paid to the government were \$3,717,372 and \$3,494,523, respectively. The transaction fees that the Company must remit to state agencies for data access and other statutory fees are accrued as accounts payable at the time services are provided and must be remitted regardless of whether the Company ultimately collects the fees from its customers. As a result, trade accounts receivable and accounts payable reflect the gross amounts outstanding at the balance sheet dates.

In connection with the revenues generated under the contract with the NSRB, the Company pays the NSRB 10% of net transaction revenue for certain existing services. Net transaction revenue is defined in the contract as gross revenues collected by the Company less the payment of agency portions of transaction fees. For the years ended December 31, 2012 and 2011, total payments made to the NSRB under this revenue sharing arrangement totaled approximately \$260,000 and \$230,000, respectively, and are included in cost of portal revenues in the statements of income.

Cost of Portal Revenues

The Company expenses as incurred the employee costs to develop, operate and maintain the government portal as cost of portal revenues in the statements of income. Cost of portal revenues includes all direct costs associated with operating the State's portal on an outsourced basis including employee compensation (including stock-based compensation), subcontractor labor costs, telecommunications, data processing, bank fees, fees required to process credit/debit card and automated clearinghouse transactions, maintenance and all other costs associated with the provision of dedicated client service such as office facilities.

Stock-Based Compensation

The Company measures stock-based compensation cost at the grant date, based on the calculated fair value of the award, and recognizes an expense over the employee's requisite service period (generally the vesting period of the grant). The Company estimates and excludes compensation cost related to awards not expected to vest based upon estimated forfeitures.

Eligible employees of the Company participate in NIC's stock option and restricted stock plan and stock purchase plan. For each of the years ended December 31, 2012 and 2011, the Company recognized approximately \$38,000 in stock-based compensation expense, which has been included in cost of portal revenues in the statements of income.

Income Taxes

Deferred income taxes are recognized for the tax consequences in future years of differences between the tax basis of assets and liabilities and their financial reporting amounts at each year end based on enacted laws and statutory tax rates applicable to the periods in which the differences are expected to affect taxable income. NIC, along with its subsidiaries, files a consolidated federal income tax return. The provision for income taxes is generally allocated to the Company under the separate return method; however, when the Company generates losses or credits, it is given benefit for such losses or credits as they are used by other members of the consolidated group.

The Company does not recognize a tax benefit for uncertain tax positions unless management's assessment concludes that it is "more likely than not" that the position is sustainable, based on its technical merits. If the recognition threshold is met, the Company recognizes a tax benefit based upon the largest amount of the tax benefit that is greater than 50% likely to be realized. The

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2012 and 2011

Company recognizes interest and penalties, if any, related to unrecognized tax benefits in income tax expense in the statements of income. See Note 5 for additional information regarding the Company's liability for unrecognized tax benefits at the balance sheet dates.

Fair Value of Financial Instruments

The carrying value of the Company's accounts receivable and accounts payable approximate fair value.

Indemnification

Under the Company's contract with the NSRB, the Company has agreed to fully indemnify the NSRB against third party claims that the Company's services infringe upon the intellectual property rights of others and against claims arising from the Company's performance or the performance of the Company's subcontractors under the contract. The Company has not experienced such claims. Accordingly, the Company had not accrued any liability on the aforementioned indemnification obligations at the balance sheet dates.

Under the terms of the contract with the NSRB, the Company is bound by a performance bond commitment totaling \$500,000. The Company has never had any defaults resulting in draws on the performance bond.

Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

3. Concentration of Credit Risk

Financial instruments that potentially subject the Company to significant concentrations of credit risk consist primarily of cash and accounts receivable. The Company limits its exposure to credit loss by depositing its cash with high credit quality financial institutions and monitoring the financial stability of those institutions. In November 2010, the Federal Deposit Insurance Corporation ("FDIC") adopted a final rule to implement Section 343 of the Dodd-Frank Wall Street Reform and Consumer Protection Act, which provides temporary unlimited deposit insurance coverage for noninterest bearing transaction accounts at all FDIC-insured depository institutions effective December 31, 2010 through December 31, 2012. At December 31, 2012, the Company's cash was held entirely in domestic noninterest bearing transaction accounts, which limits its exposure to credit loss. Effective January 1, 2013, the FDIC provides deposit insurance coverage up to \$250,000 for noninterest bearing transaction accounts at all FDIC-insured depository institutions. At January 1, 2013, \$250,000 of the Company's cash was covered by FDIC deposit insurance, and \$1,036,659 in cash was above the FDIC deposit insurance limit. The Company performs ongoing credit evaluations of its customers and generally requires no collateral to secure accounts receivable. At both December 31, 2012 and 2011, the Company's allowance for doubtful accounts was approximately \$2,800. Due to the high credit worthiness of the Company's customers, consisting mainly of data resellers and insurance companies, the Company considers the remaining accounts receivable to be fully collectible. The Company did not experience any significant credit losses for the periods reported.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2012 and 2011

The highest volume, most commercially valuable service the Company offers is access to driver history records (referred to as DMV) through the portal. This service accounted for approximately 27% and 32% of the Company's revenue in 2012 and 2011, respectively. In addition, the Company offers an online service to search court records. This service accounted for approximately 24% and 23% of the Company's revenues in 2012 and 2011, respectively. The Company also provides an online renewal service for motor vehicle license plates. This service accounted for approximately 17% and 14% of the Company's revenues in 2012 and 2011, respectively.

A primary source of revenue is derived from data resellers, who use the portal to access DMV records for the auto insurance industry. For the years ended December 31, 2012 and 2011, the Company derived 17% and 21%, respectively, of its revenues from one data reseller. At December 31, 2012 and 2011, 10% and 11%, respectively, of its accounts receivable were from this same data reseller.

4. Property and Equipment

Property and equipment consisted of the following at December 31:

	2012	2011	Useful Lives
Furniture and fixtures	\$ 11,554	\$ 4,715	8 years
Equipment	34,847	27,562	3-5 years
Purchased software	6,755	4,714	3 years
Leasehold improvement	<u>101,464</u>	<u>125,311</u>	Lesser of 5 years or term of lease
	154,620	162,302	
Less accumulated depreciation	<u>(56,855)</u>	<u>(27,659)</u>	
	<u>\$ 97,765</u>	<u>\$ 134,643</u>	

Depreciation expense for the years ended December 31, 2012 and 2011 was \$32,346 and \$10,216, respectively.

5. Income Taxes

At December 31, 2012 and 2011, deferred tax assets and liabilities resulted primarily from differences between book and tax depreciation, deferred rent, allowance for doubtful accounts, stock-based compensation and accrued but unused employee vacation expense.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2012 and 2011

A reconciliation of the beginning and ending amount of the liability for unrecognized income tax benefits (included in other long-term liabilities in the balance sheets) for the years ended December 31, 2012 and 2011 is as follows:

	2012	2011
Balance at beginning of year	\$ 20,473	\$ 17,817
Additions for tax positions of prior years	949	1,426
Reductions for tax positions of prior years	(17,595)	-
Additions for tax positions of current year	-	1,230
Balance at end of year	<u>\$ 3,827</u>	<u>\$ 20,473</u>

It is expected that the amount of unrecognized tax benefits will change in the next 12 months. However, the Company does not expect the change to have a significant impact on its results of operations or financial condition.

The Company recognizes accrued interest and penalties associated with uncertain tax positions as part of income tax expense in the statements of income. At December 31, 2012 and 2011, accrued interest and penalty amounts were not material.

State income tax returns are generally subject to examination for a period of three to five years after filing of the respective return.

6. Operating Leases

The Company leases its office space and certain equipment under noncancelable operating leases. The future minimum lease payments under all noncancelable operating leases at December 31, 2012 are as follows:

Fiscal Year	
2013	\$ 53,859
2014	8,934
	<u>\$ 62,793</u>

Operating lease expense for the years ended December 31, 2012 and 2011 was approximately \$61,000 and \$63,000, respectively.

The lease for office space is a four-year lease that runs through February 2014 with varying annual rent amounts ranging from approximately \$49,000 to \$54,000. The Company has an option to extend the lease for an additional two-year term with varying annual rent amounts ranging from approximately \$54,000 to \$55,000.

Nebraska Interactive, LLC
Notes to Financial Statements
December 31, 2012 and 2011

7. Related Party Transactions

The balance due to affiliated companies at December 31, 2012 is noninterest bearing and due on demand. The amount due from affiliated companies at December 31, 2011 consisted primarily of cash advanced to affiliates and reduced by the payment of taxes, operating expenses paid by the affiliates on behalf of the Company and by dividends declared.

On June 1, 2012 and 2011, the Company declared noncash dividends to NICUSA totaling \$1,329,840 and \$1,330,492, respectively. As a result of these dividends, the Company relieved NICUSA of \$1,329,840 and \$1,330,492 in amounts due from affiliated companies during 2012 and 2011, respectively, and treated these items as dividend distributions.

The Company receives certain general and administrative services from NIC and its affiliates. Such services are performed on a centralized basis, benefit all affiliates and include, among others, executive and operations management, technical consultation, human resource management, information technology, security, legal, accounting support and payroll processing. NIC charges the Company for such services based on an allocation methodology which NIC management believes fairly allocates amounts based on benefits received. In 2012 and 2011, the Company recognized approximately \$828,000 and \$860,000, respectively, in expense related to these services, which is included in cost of portal revenues in the statements of income.

The Company's ultimate parent company, NIC, maintains a \$10 million unsecured revolving credit agreement, which is available to finance working capital, issue letters of credit, and finance general corporate purposes. The Company has guaranteed the obligations of NIC in connection with this credit agreement. At December 31, 2012, NIC had no principal amounts of indebtedness outstanding under the credit agreement.

8. Employee Benefit Plans

The Company, in conjunction with affiliated companies, sponsors a defined contribution 401(k) profit sharing plan. In accordance with the plan, substantially all full-time employees are eligible immediately upon employment. A discretionary match of up to 5% of an employee's salary and a discretionary contribution may be made to the plan as determined by NIC's Board of Directors. Expense related to Company matching contributions totaled approximately \$28,000 and \$26,000 for the years ended December 31, 2012 and 2011, respectively. No discretionary contributions were made for the years ended December 31, 2012 or 2011.

Eligible employees of the Company also participate in NIC's employee stock option and restricted stock plan and stock purchase plan (Note 2).

9. Subsequent Events

On June 1, 2013, the Company declared a \$369,546 noncash dividend to NICUSA. As a result of the dividend, the Company relieved NICUSA of \$369,546 in amounts due from affiliated companies during 2013 and treated this item as a dividend distribution.

The Company has performed an evaluation of subsequent events through June 4, 2013, the date financial statements were issued.

Summary List PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

New PayPort Addenda

NSRB Chairman Signature

Blue Hill, City of	(Addendum 1)	7/2/2013
Crete, City of	(Addendum 1)	5/23/2013
Dawson County	(Addendum 1)	7/2/2013
Hershey, Village of	(Addendum 1)	7/12/2013
North Bend, City of	(Addendum 1)	5/23/2013
Orleans, Village of	(Addendum 1)	6/24/2013
Phelps County	(Addendum 1)	6/24/2013
Platte Center, Village of	(Addendum 1)	5/23/2013
Sargent, City of	(Addendum 1)	6/24/2013
Sarpy County Attorney	(Addendum 5)	7/11/2013
St. Paul, City of	(Addendum 1)	5/23/2013
Trenton, Village of	(Addendum 1)	6/24/2013

Addendum (Number)
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
(Partner – a state, county or local government of Nebraska)

This Addendum (Number) to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

Project: PayPort for (Partner – a state, county or local government of NE)

Revenue Type: Instant Access

Implementation: 2013

Price Structure is subject to a 10% share of portal revenues.

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
PayPort Credit Card	Full statutory/assessed fee charged by Partner	2.49%	10% of Nebraska.gov Portal Fee
PayPort Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
 Authorized Officer
 Nebraska Interactive, LLC

By: _____ Date: _____
 Authorized Officer
 Nebraska State Records Board

By: _____ Date: _____
 Authorized Officer
 (Partner – a state, county, or local govt. of NE)

Summary

Nebraska City and County Government

Blanket Addendum

Project: PayPort

This addendum covers all fees related to the collection of fees for PayPort.

Current Process:

PayPort is a service that was developed and has been in use by city and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

Project Overview/Proposal:

New users since the last meeting include:

- City of Blue Hill
- City of Crete
- Dawson County
- Village of Hershey
- City of North Bend
- Village of Orleans
- Phelps County
- Village of Platte Center
- City of Sargent
- Sarpy County Attorney
- City of St. Paul
- Village of Trenton

Market Potential/Target Audience:

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

Information on what the fee presented is based upon:

This is a service that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set the rates of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

The anticipated volume is not easily predicted. This is not a mandatory service. There are other payment options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities, and motor vehicle titles.

Expected rate of return over a period of time:

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures

FY 12-13

	<u>Apr, 2013</u>	<u>Prior Year Apr, 2012</u>	<u>May, 2013</u>	<u>Prior Year May, 2012</u>	<u>Jun, 2013</u>	<u>Prior Year Jun, 2012</u>
<u>Revenues:</u>						
Sale of Service	\$569,580.83	\$625,010.35	\$589,735.87	\$545,929.77	\$568,196.52	\$540,320.41
General Business Fees	\$102.89	\$182.83	\$195.72	\$131.16	\$55.07	\$87.43
Driver Records	\$741.00	\$878.00	\$2,103.00	\$2,521.00	\$563.00	\$2,409.00
Investment Income	\$1,431.08	\$1,652.79	\$1,329.76	\$1,563.87	\$1,440.08	\$1,603.63
Total	\$571,855.80	\$627,723.97	\$593,364.35	\$550,145.80	\$570,254.67	\$544,420.47
<u>Expenditures:</u>						
State Agency Payment	\$366,436.44	\$403,231.79	\$380,779.89	\$349,575.08	\$364,249.51	\$347,160.08
NIC	\$178,412.72	\$197,789.28	\$184,153.65	\$174,226.59	\$180,822.80	\$172,782.54
Other Contractual Services		\$31,000.00	\$142,452.00	\$27,725.00	\$2,608.16	\$18,247.30
Personal Services	\$4,424.49	\$3,011.38	\$4,424.62	\$3,011.35	\$4,424.30	\$3,011.31
Operating Transfer Out						
Misc. Expense	\$382.33	\$9.91	\$431.82	\$915.06	\$482.60	\$801.96
Total	\$549,655.98	\$635,042.36	\$712,241.98	\$555,453.08	\$552,587.37	\$542,003.19
<u>Profit (Loss)</u>	\$22,199.82	(\$7,318.39)	(\$118,877.63)	(\$5,307.28)	\$17,667.30	\$2,417.28
<u>Fund Balance:</u>	\$758,852.20	\$674,309.34	\$639,974.57	\$669,002.06	\$657,641.87	\$671,419.34

Grant Encumbrances

\$5,026.48 \$22,338.70

Unencumbered Funds

\$652,615.39 \$649,080.64

State/Local Grant Project Status Report - 6/30/2013

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
Alliance, City of	Municipal Code Re-codification and Electronic Publishing	7/20/2011	\$16,000	\$4,672	Not Used	Extended to March, 2013	Completed June, 2013
Cass County	County WebGIS	7/25/2012	\$20,707	\$0		December 31, 2012	Completed December, 2012
Cheyenne County	County WebGIS	7/25/2012	\$19,758	\$0		December 31, 2012	Completed December, 2012
Dodge County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$0		June 30, 2013	Completed May, 2013
Garfield County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$0		June 30, 2013	Completed May, 2013
Greeley County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$0		June 30, 2013	Completed May, 2013
Harlan County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$0		June 30, 2013	Completed May, 2013
Hitchcock County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$0		June 30, 2013	Completed May, 2013
Pierce County	County WebGIS	7/25/2012	\$12,300	\$0		December 31, 2012	Completed December, 2012
Plattsmouth Public Library	Digitization of Plattsmouth Newspaper	7/25/2012	\$23,742	\$0		February 28, 2013	Completed February, 2013
Saunders County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$0		June 30, 2013	Complete May, 2013
Seward County	County WebGIS	7/25/2012	\$7,300	\$0		December 31, 2012	Completed December, 2012
Thayer County	County WebGIS	7/25/2012	\$23,742	\$0		December 31, 2012	Completed December, 2012

State/Local Grant Project Status Report - 6/30/2013

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
NE Real Estate Commission	On-Line License Renewal	7/20/2011	\$22,011	\$355	Not Used	Extended to March, 2013	Completed February, 2013
TOTALS			\$288,011	\$5,026			
	FY2013 Grant Awards		\$250,000				
	Grants Carried over from FY2012		\$38,011				

7/22/2013 10:45

Project Completion Report: Garfield County, Nebraska County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Garfield County, NE

June 10th, 2013

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Project Overview

The Garfield County Assessor and the Board of Commissioners received \$23,742 in grant funding from the Nebraska State Records Board Grant Program for a WebGIS project. The purpose of this WebGIS project was to develop GIS data for Garfield County and implement this GIS, along with property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Garfield County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS will link the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in the department. Garfield County has established the Assessor's department as the foundation for GIS information for subsequent departments within the County to participate in using GIS information through the development of this web-based site. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Garfield County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Garfield County GIS by converting the cadastral maps to a GIS layer; attributing parcel identification numbers for each parcel; developing a comprehensive land use layer; and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

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Parcel GIS

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Land Use Layer

After the parcel layer was completed, the vendor created the land use layer which identifies the land use codes for particular areas of a parcel. The vendor identified the various areas of a particular land use, digitized the boundaries, and incorporated the data into the GIS. We provided quality control on this portion of the project by checking that the land use had been identified correctly.

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The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography. We now use the GIS Land Use Calculator tool to evaluate every parcel in the County. This tool provides us with a much more accurate and efficient method of calculating this information for appraisal purposes. This tool is described in more detail below.

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The vendor will be maintaining the GIS data for Garfield County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS. This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

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The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Garfield County WebGIS site found at <http://garfield.gisworkshop.com>. The WebGIS will allow anyone with Internet access to search for information and view maps concerning Garfield County property ownership, sales information and other assessment/appraisal data.

Garfield County Project Completion Report: NSRB Board Grant Funds

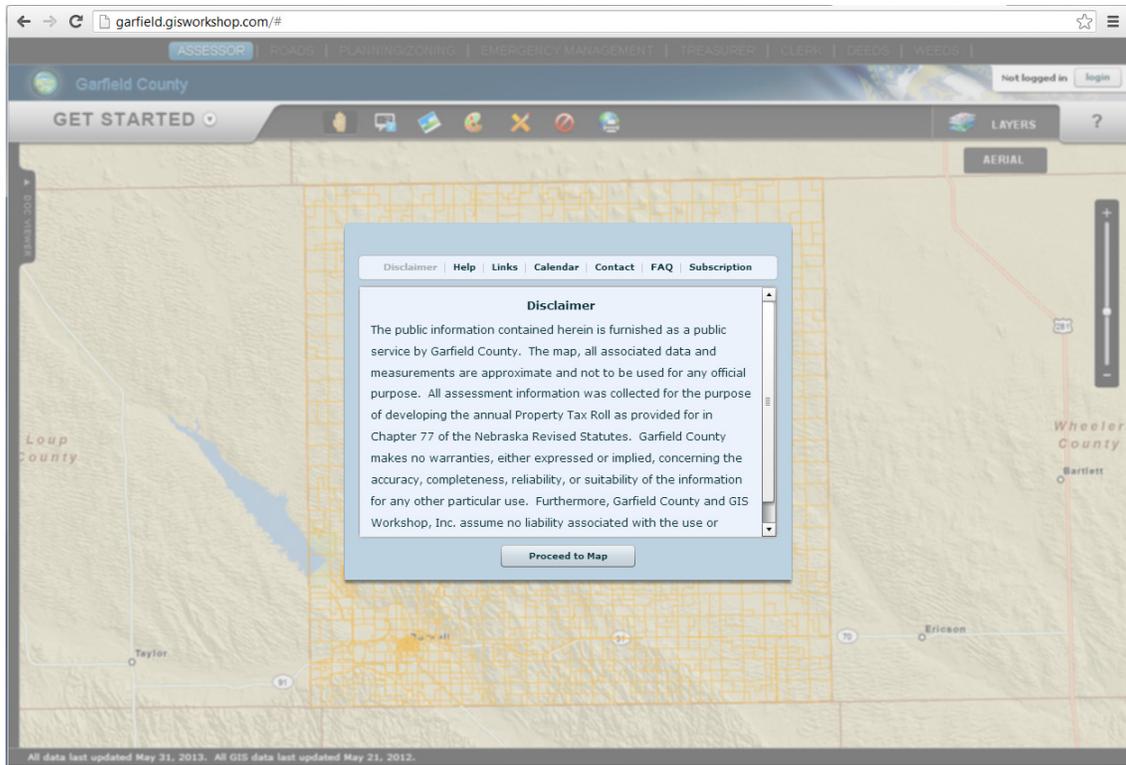


Figure 1: Opening screen of the WebGIS for Garfield County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

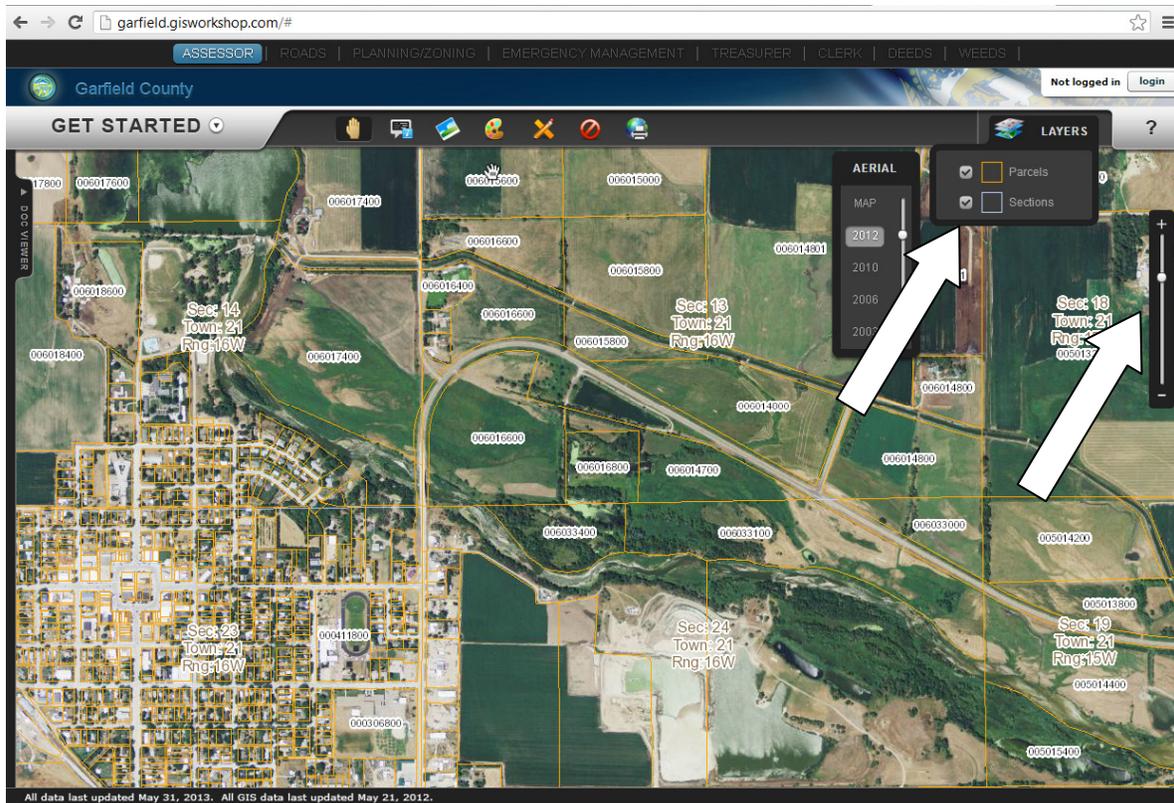


Figure 2: Assessor Tab layers for Garfield County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the ORION database “on the fly” using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available within seconds via the search features. Under the ‘Get Started’ drop-down menu, ‘Find a Property’ options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters. For example, the user may search for “Smith” in the owner name field. The user can then select a particular property and the map will zoom into the chosen parcel as well as highlight the parcel polygon (Figure 4).

Garfield County Project Completion Report: NSRB Board Grant Funds

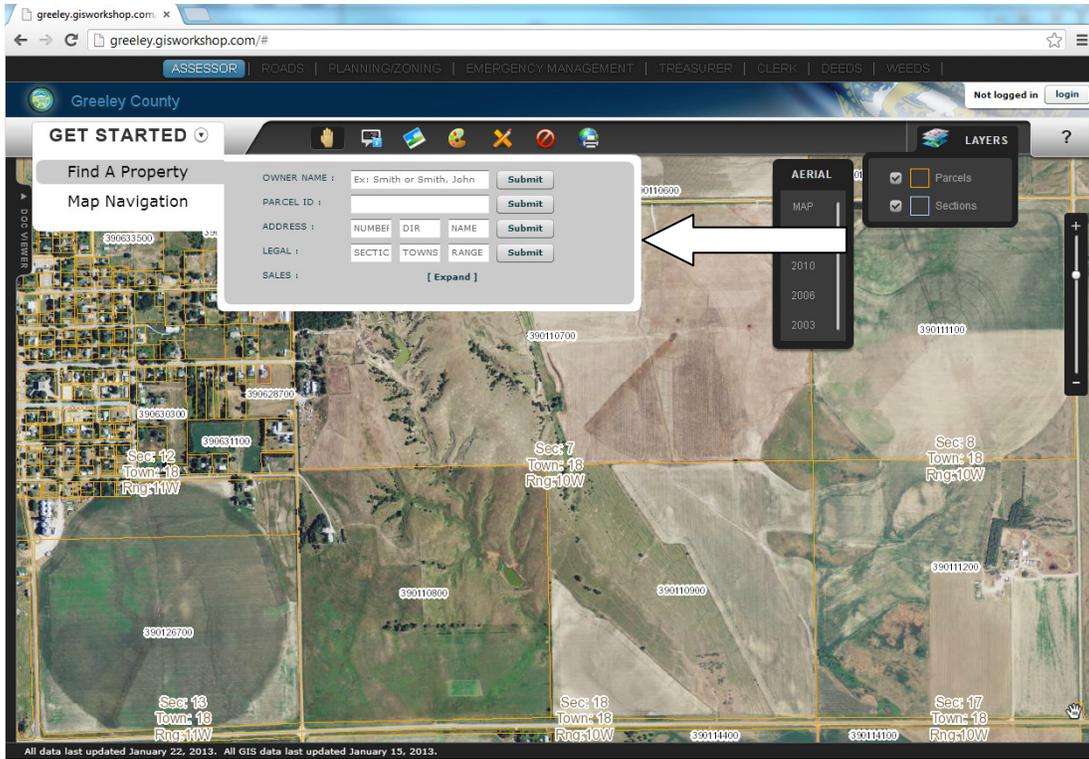


Figure 3: Assessor tab showing property search box

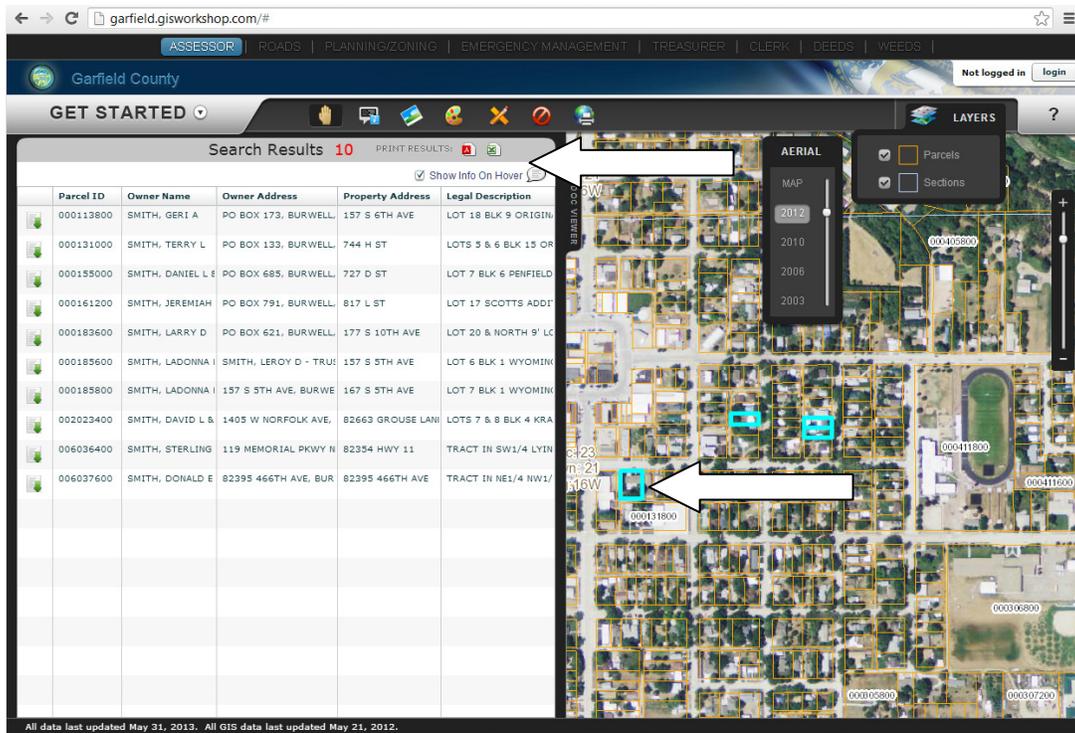


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

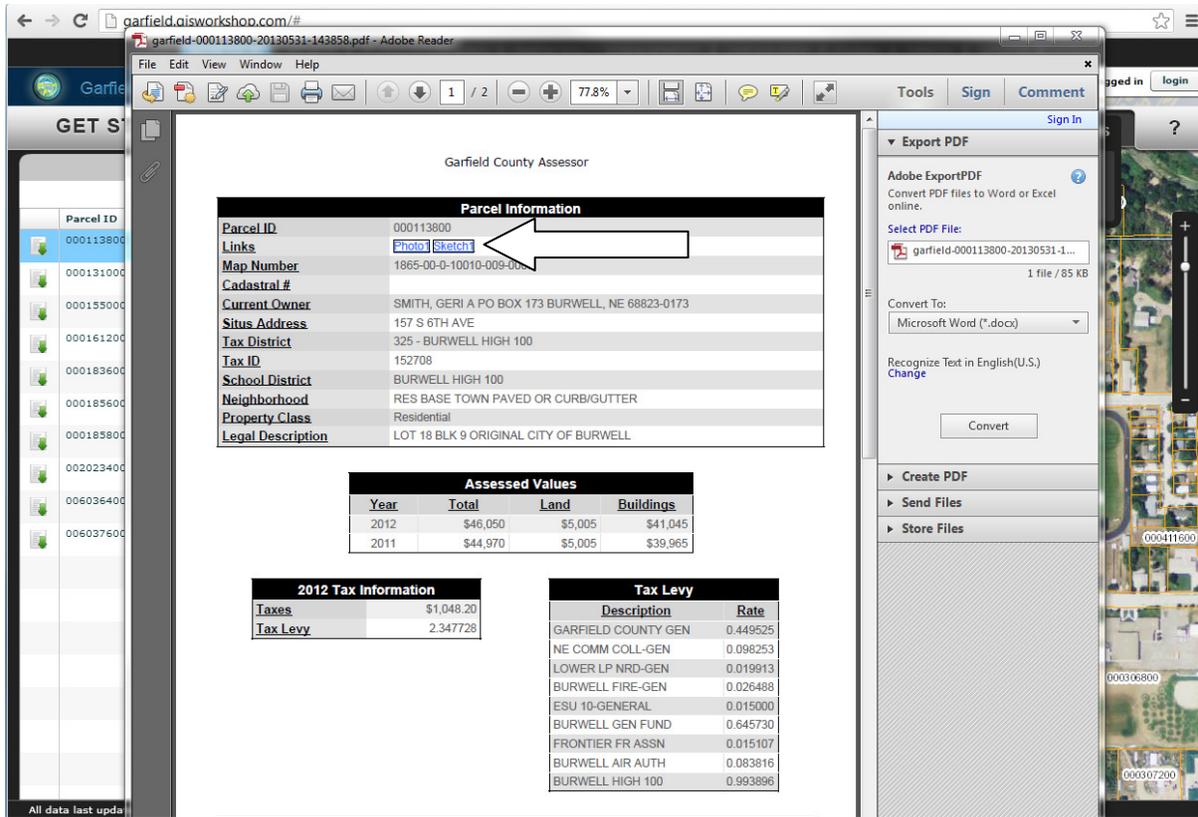


Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar (Figure 6). Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 7). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

Garfield County Project Completion Report: NSRB Board Grant Funds

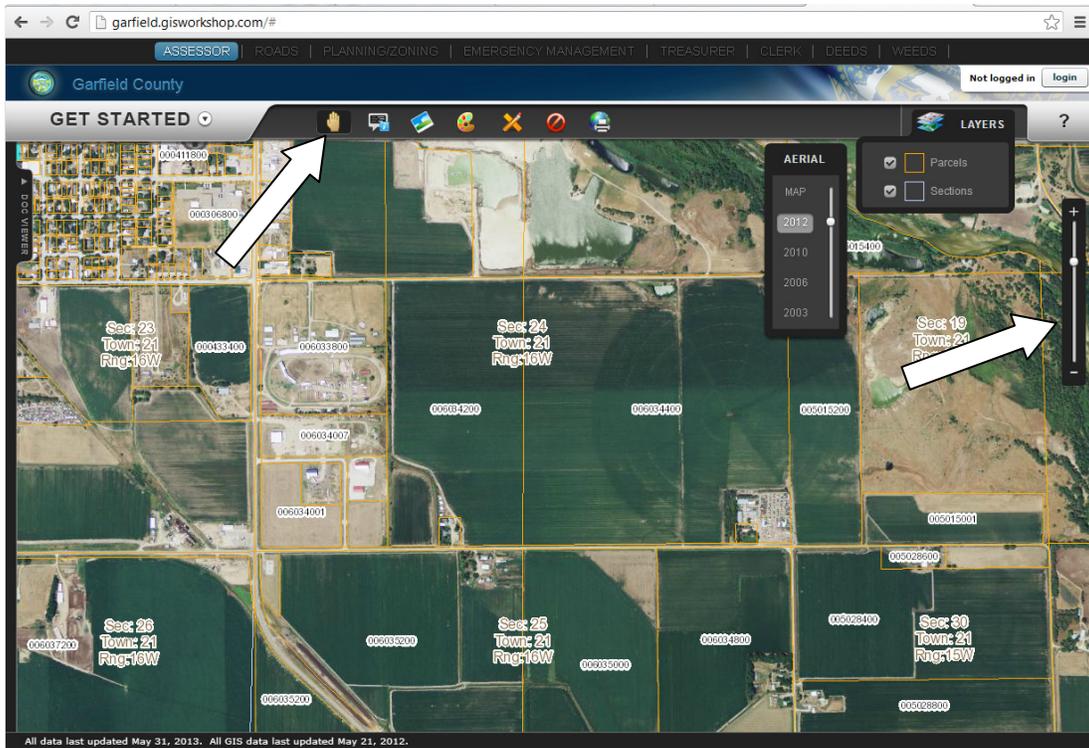


Figure 6: Zoom slider bar (right side) and activated pan tool icon (hand) in horizontal toolbar

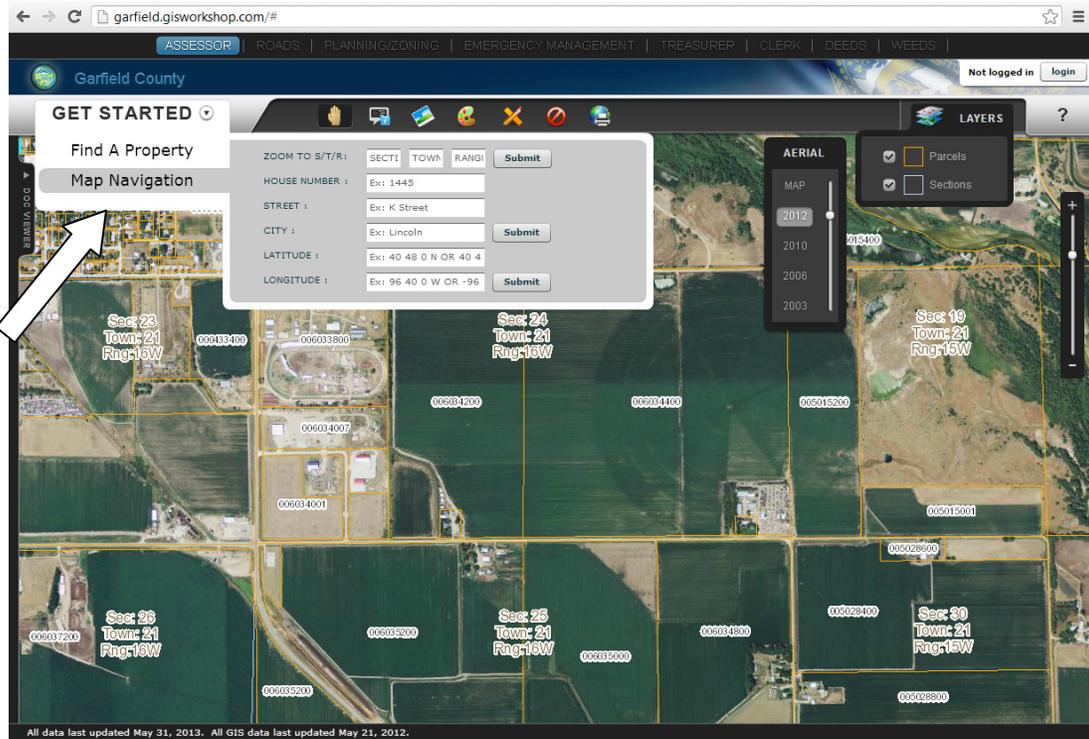


Figure 7: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 8).

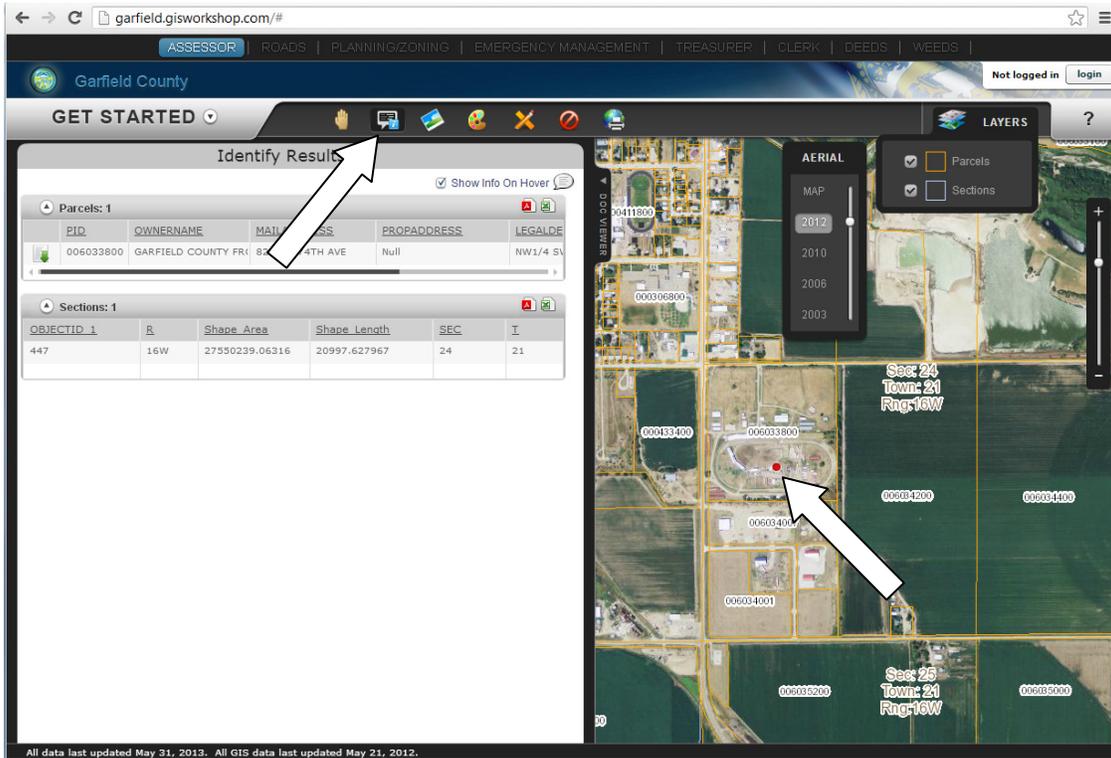


Figure 8: Activated Identify tool results on Assessor tab

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The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 9).

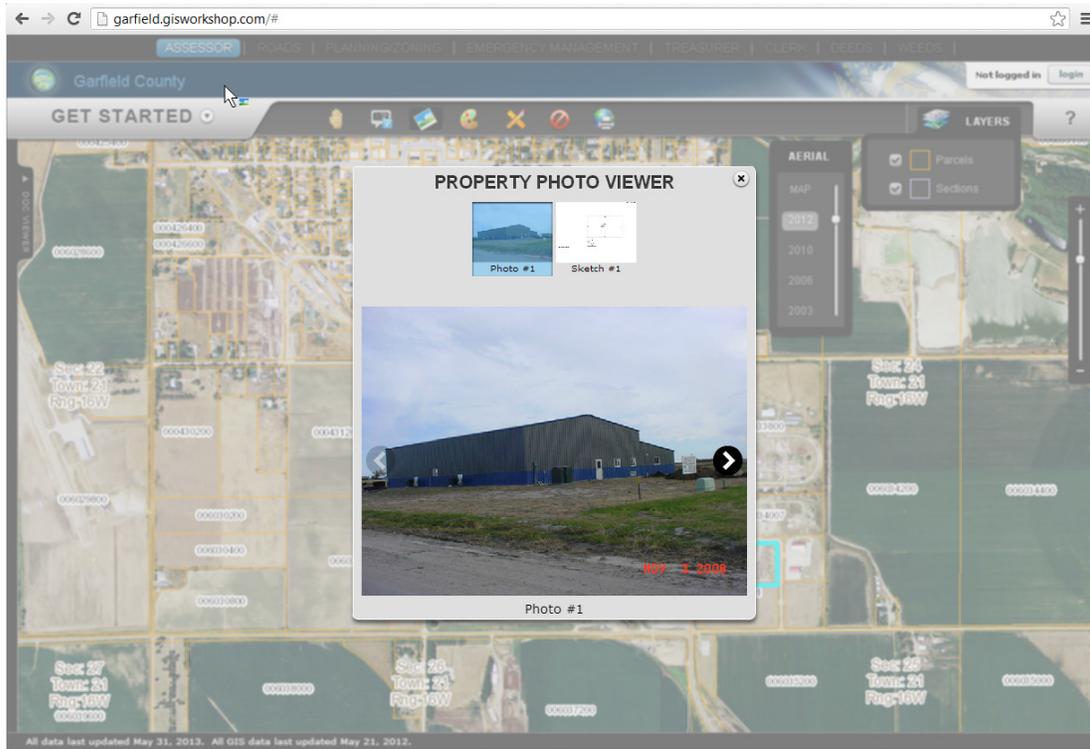


Figure 9: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 10). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

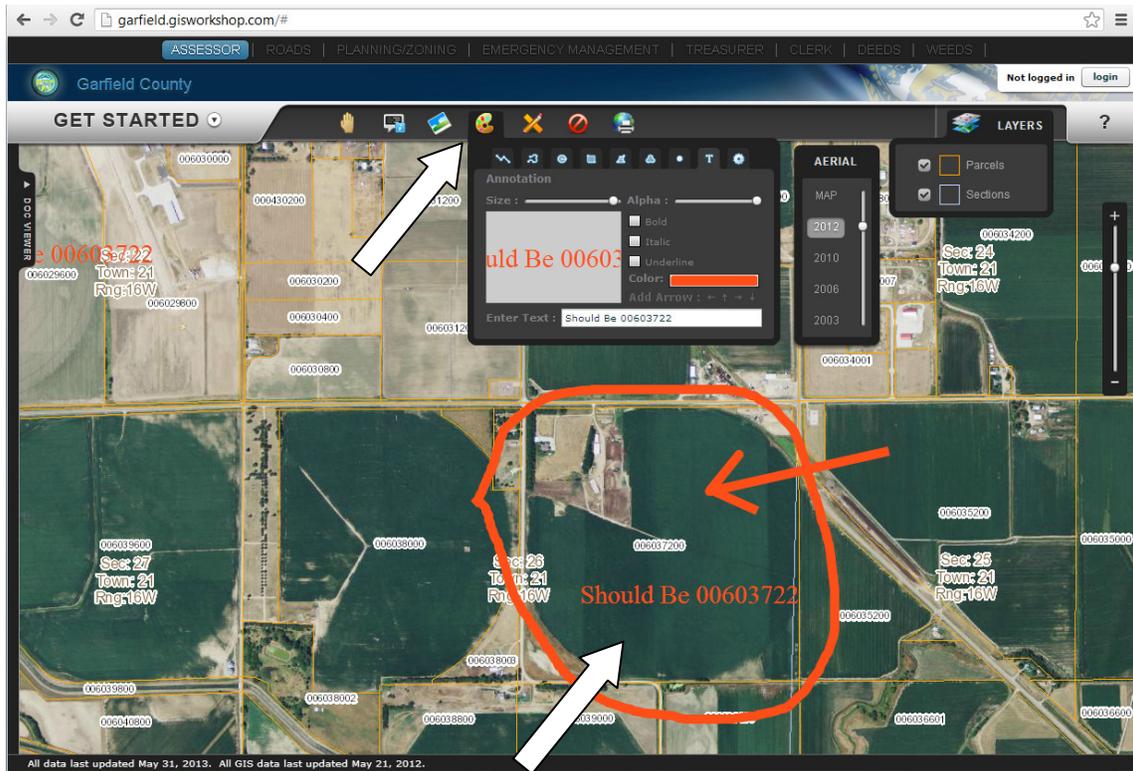


Figure 10: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 11). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

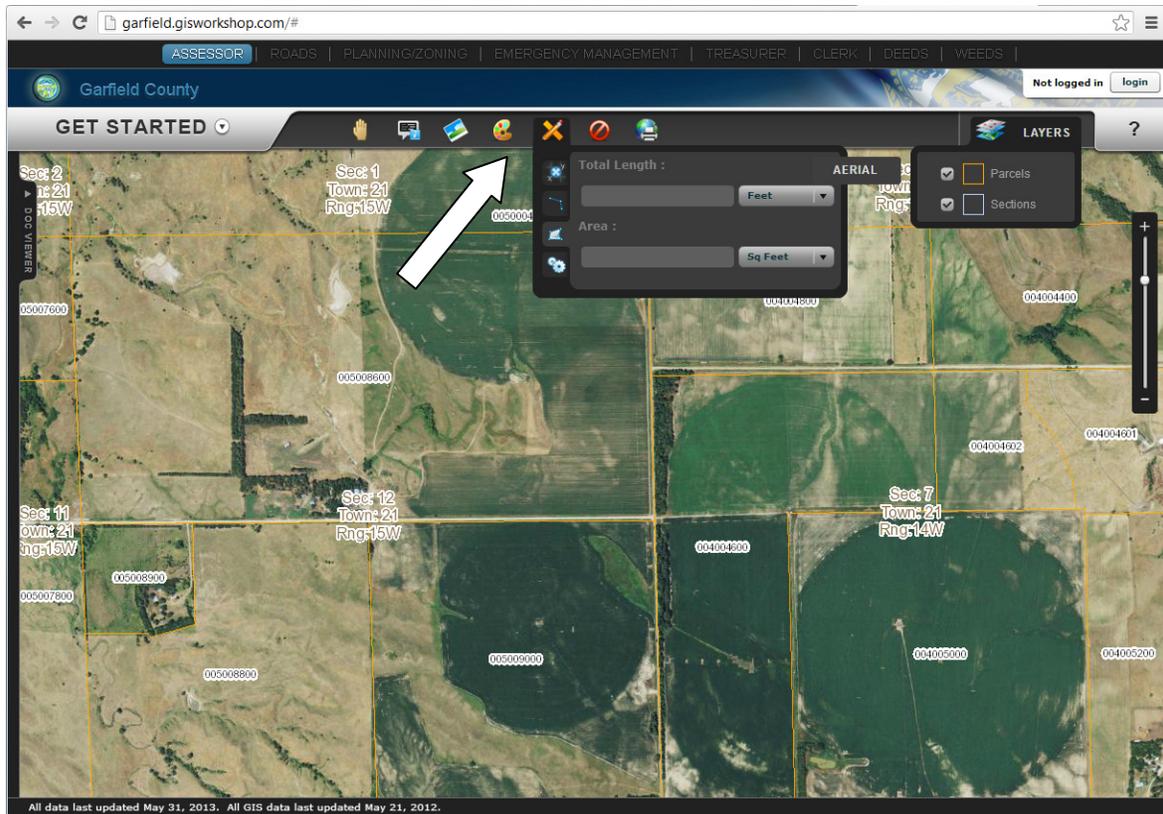


Figure 11: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figures 12 & 13). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

Garfield County Project Completion Report: NSRB Board Grant Funds

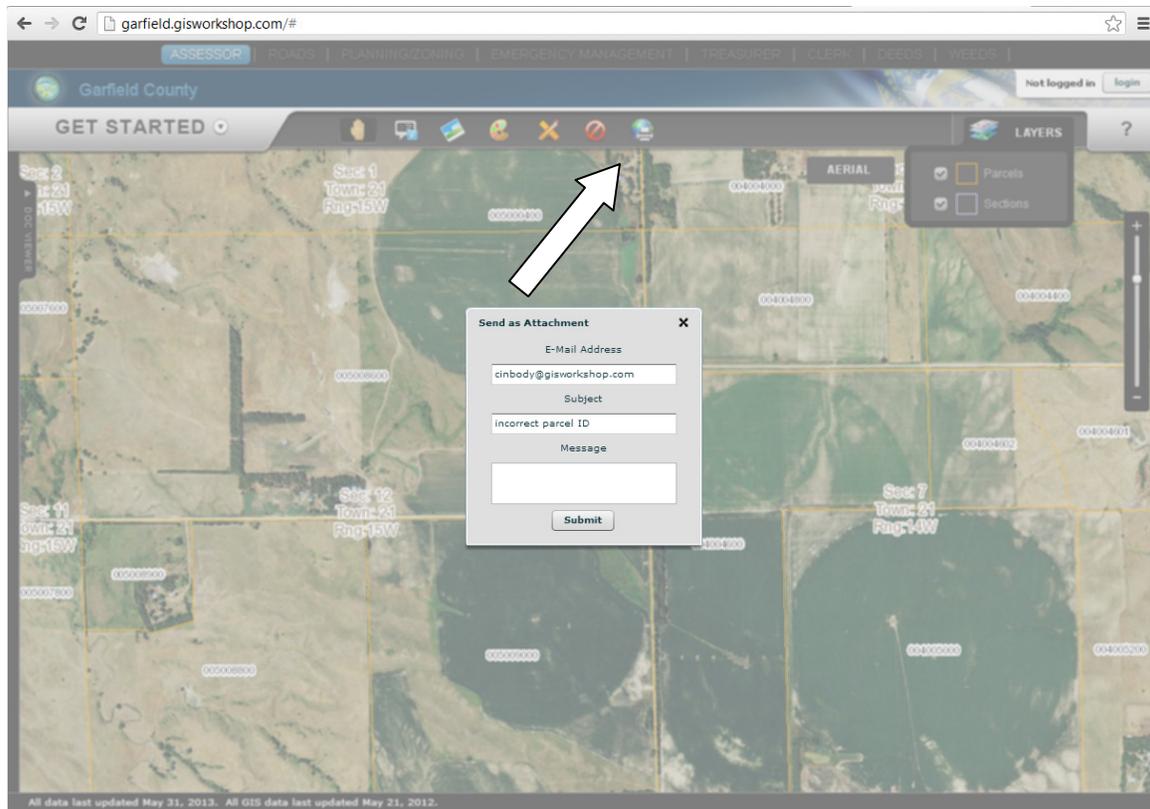


Figure 12: Print tool showing available options (email option demonstrated)

Training

The vendor provided an on-line training to the Assessor's Department 12/6/12 to help get County staff comfortable using the new WebGIS site. In addition, two GISW staff visited the Garfield County Assessor's office in person on 4/17/13 to explain the research process required to finalize parcels in problem areas.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2013. Garfield County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, <http://Garfield.gisworkshop.com>, officially on 10/16/12. In addition, the creation of the GIS is currently considered 99% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

Project Completion Report:

Greeley County, Nebraska

County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Greeley County, NE

June 10, 2013

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Project Overview

The Greeley County Assessor and the Board of Commissioners received \$23,742 in grant funding from the Nebraska State Records Board Grant Program for a WebGIS project. The purpose of this WebGIS project was to develop GIS data for Greeley County and implement this GIS, along with property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Greeley County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS will link the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in the department. Greeley County has established the Assessor's department as the foundation for GIS information for subsequent departments within the County to participate in using GIS information through the development of this web-based site. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Greeley County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Greeley County GIS by converting the cadastral maps to a GIS layer; attributing parcel identification numbers for each parcel; developing a comprehensive land use layer; and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

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WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the MIPS PC assessment software database in place with Greeley County. The MIPS PC CAMA database is now downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Greeley County WebGIS site found at <http://greeley.gisworkshop.com>. The WebGIS will allow anyone with Internet access to search for information and view maps concerning Greeley County property ownership, sales information and other assessment/appraisal data.

Greeley County Project Completion Report: NSRB Board Grant Funds

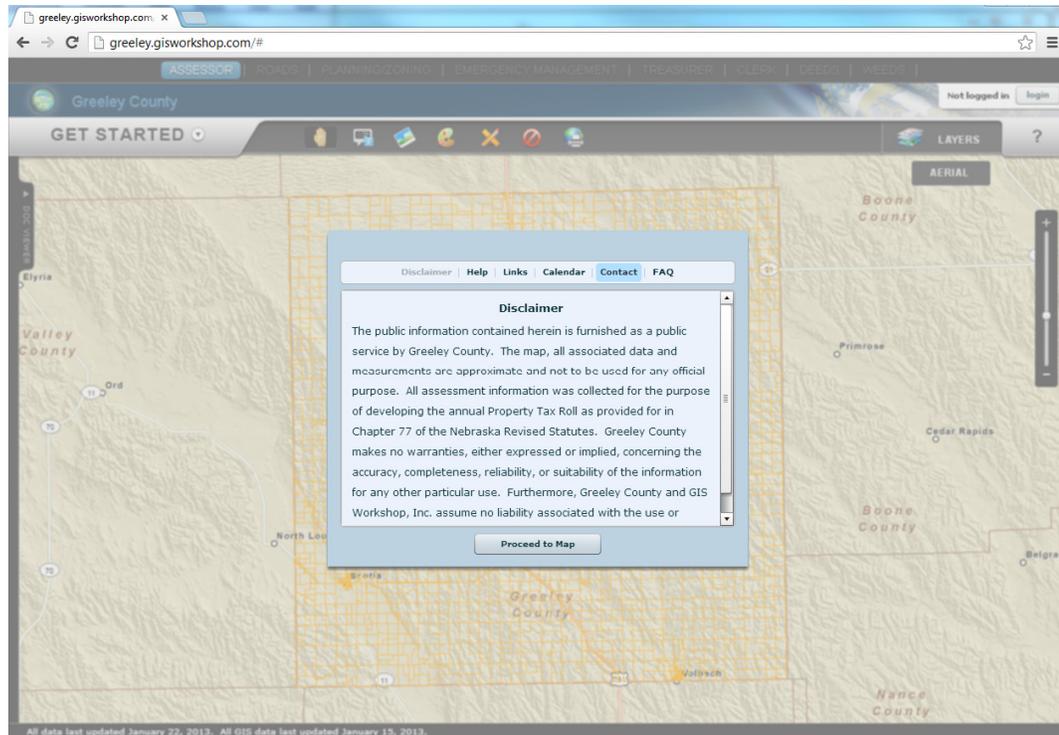


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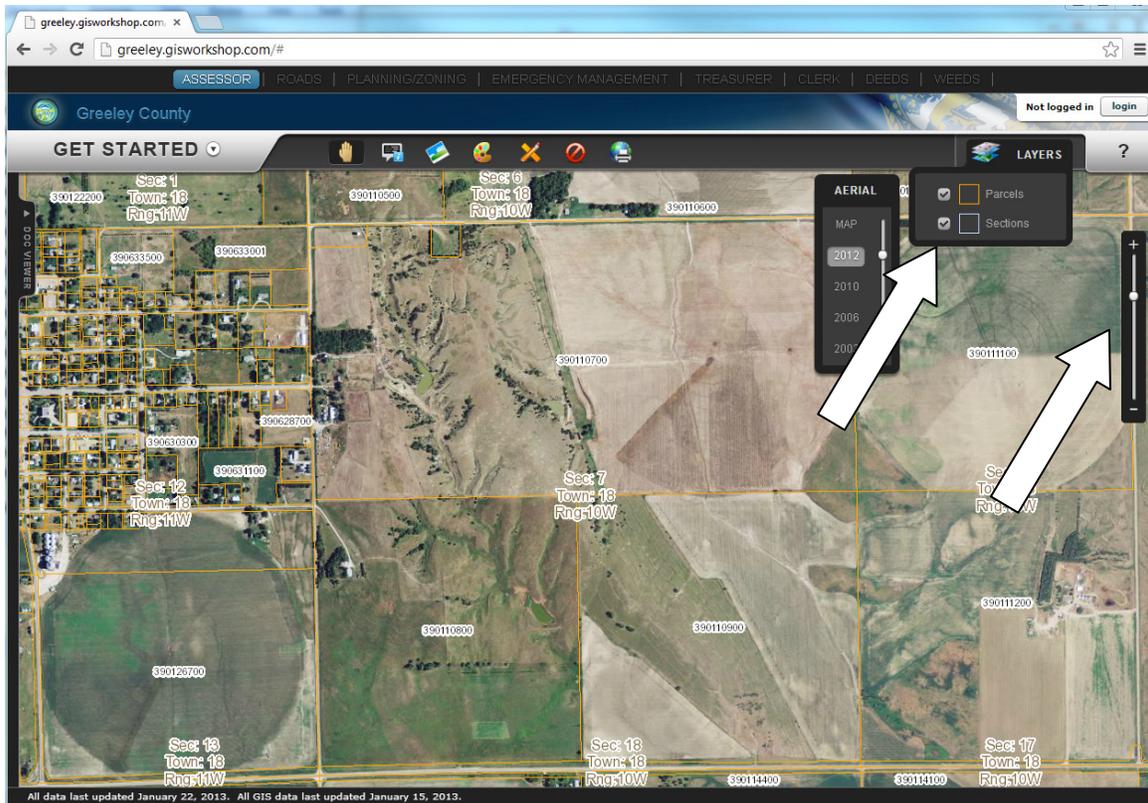


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Greeley County Project Completion Report: NSRB Board Grant Funds

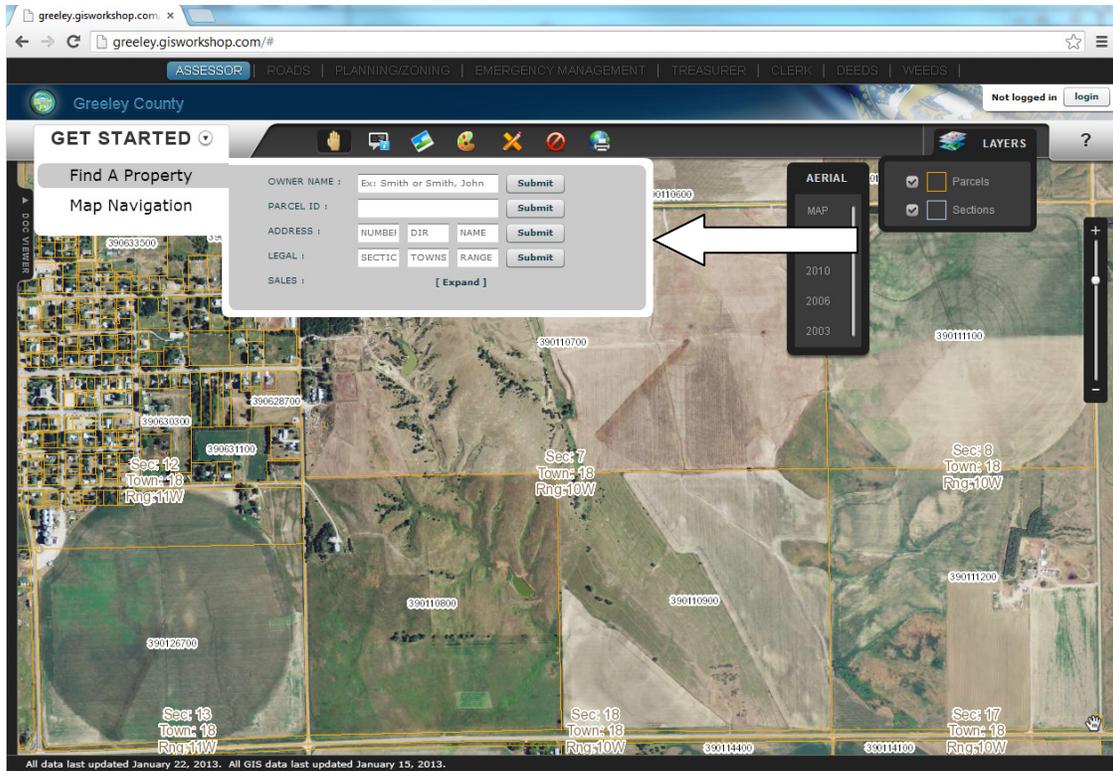


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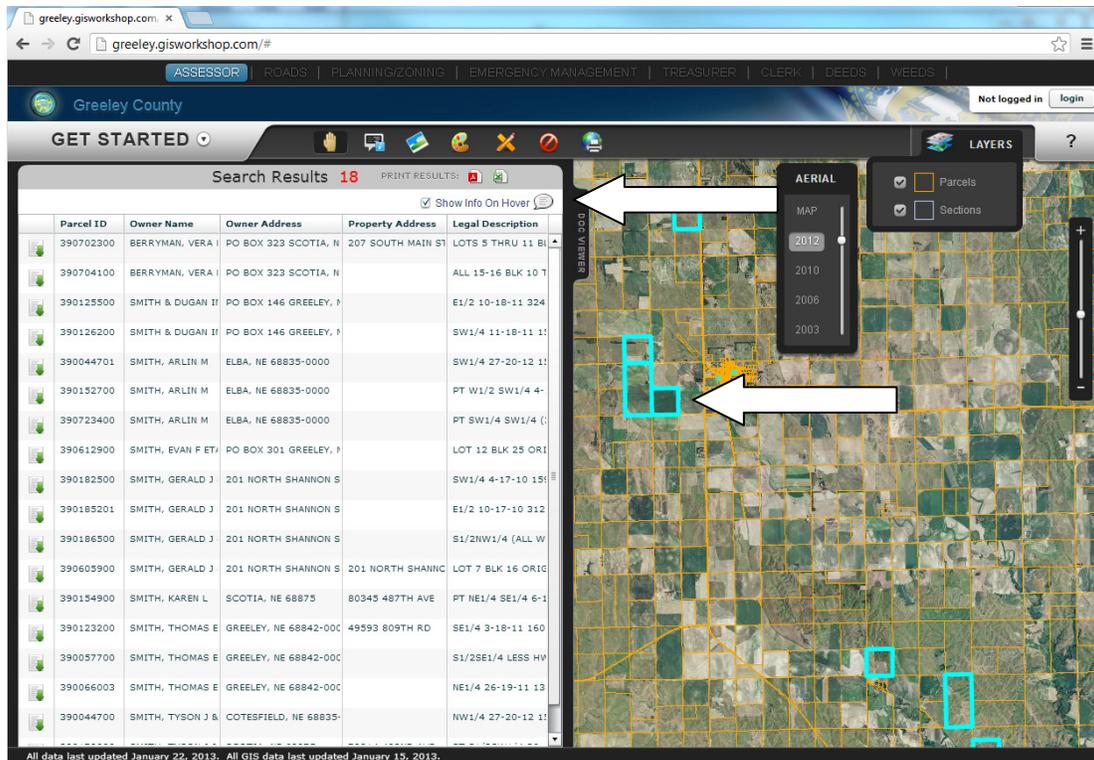


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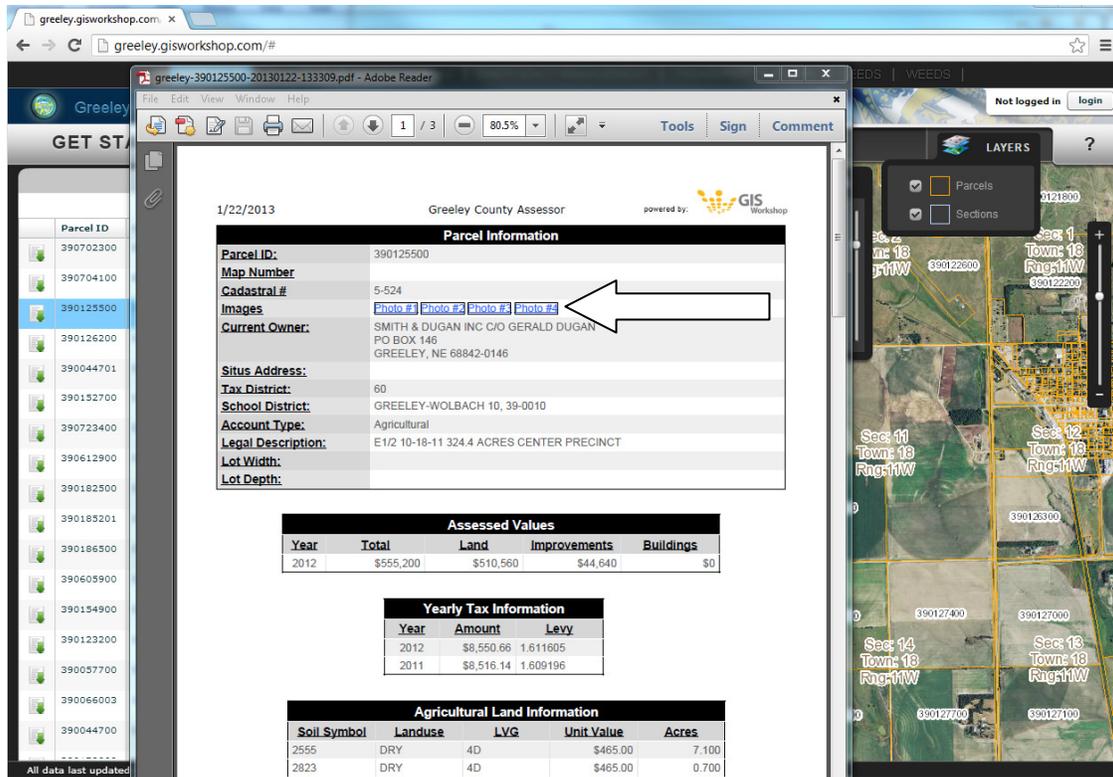


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Greeley County Project Completion Report: NSRB Board Grant Funds

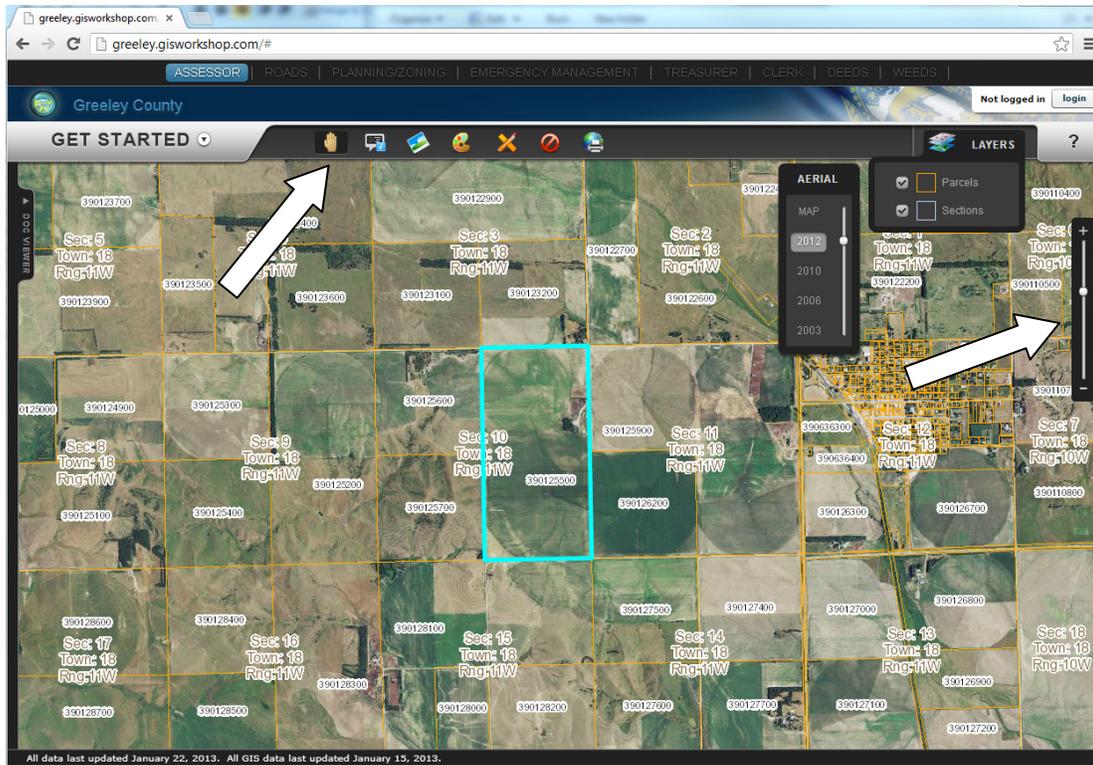


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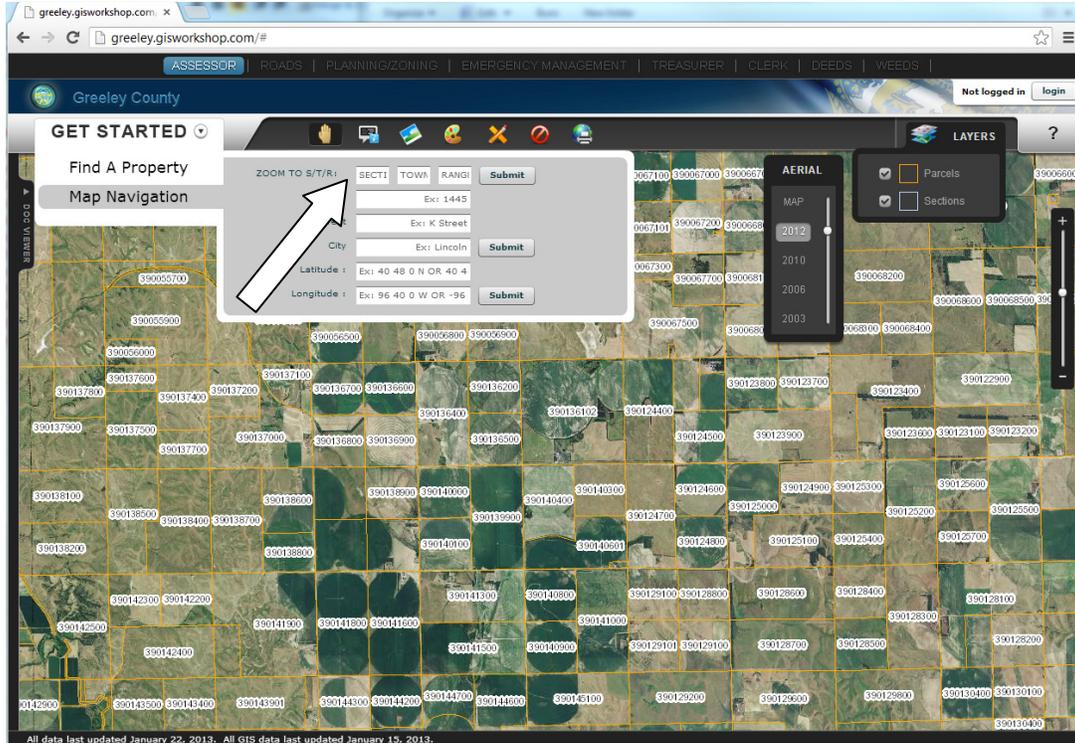


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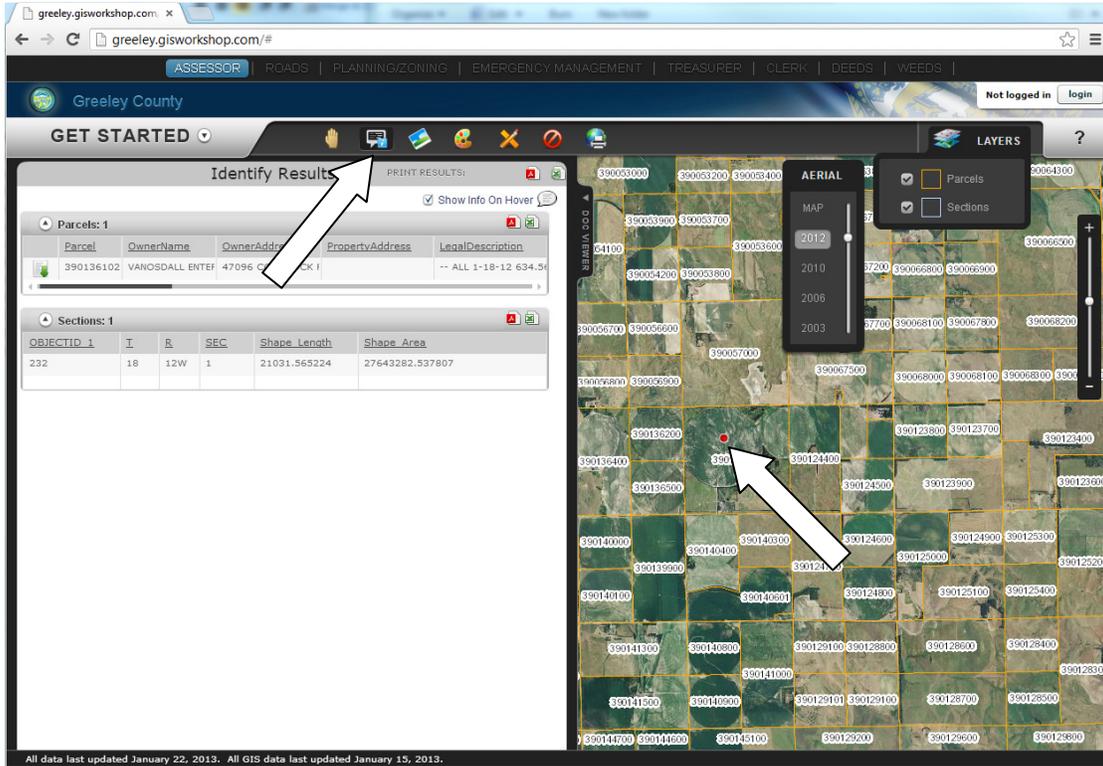


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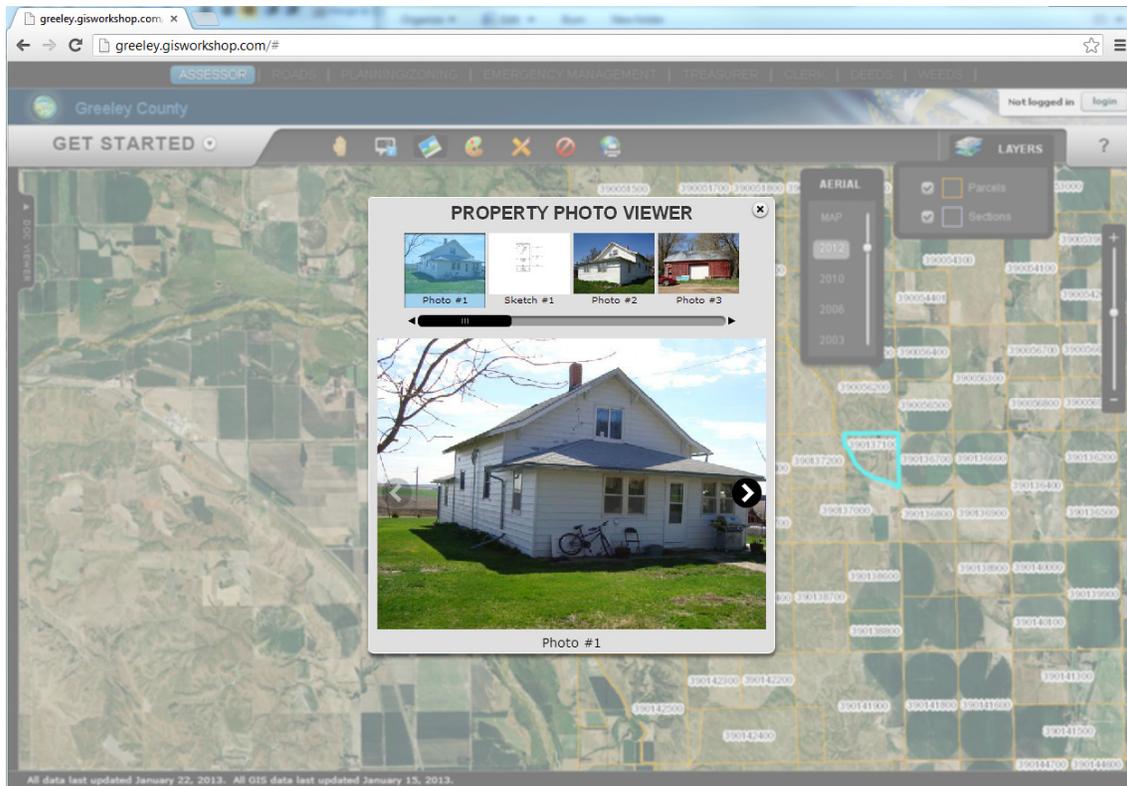


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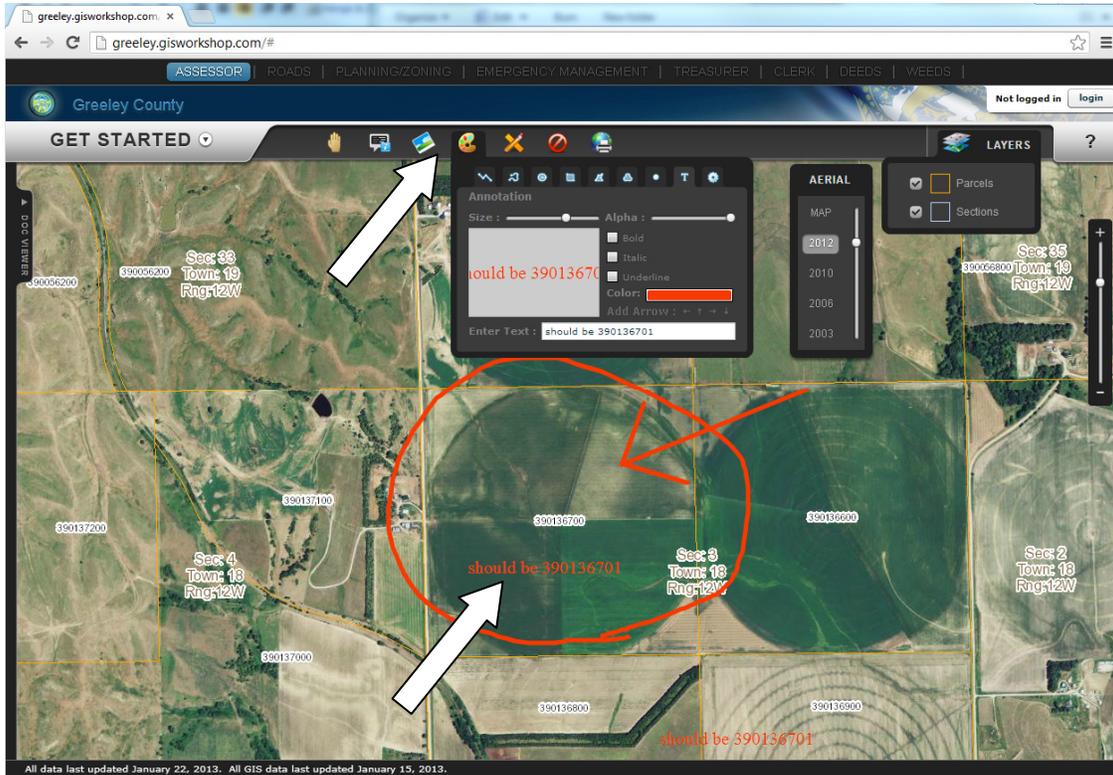


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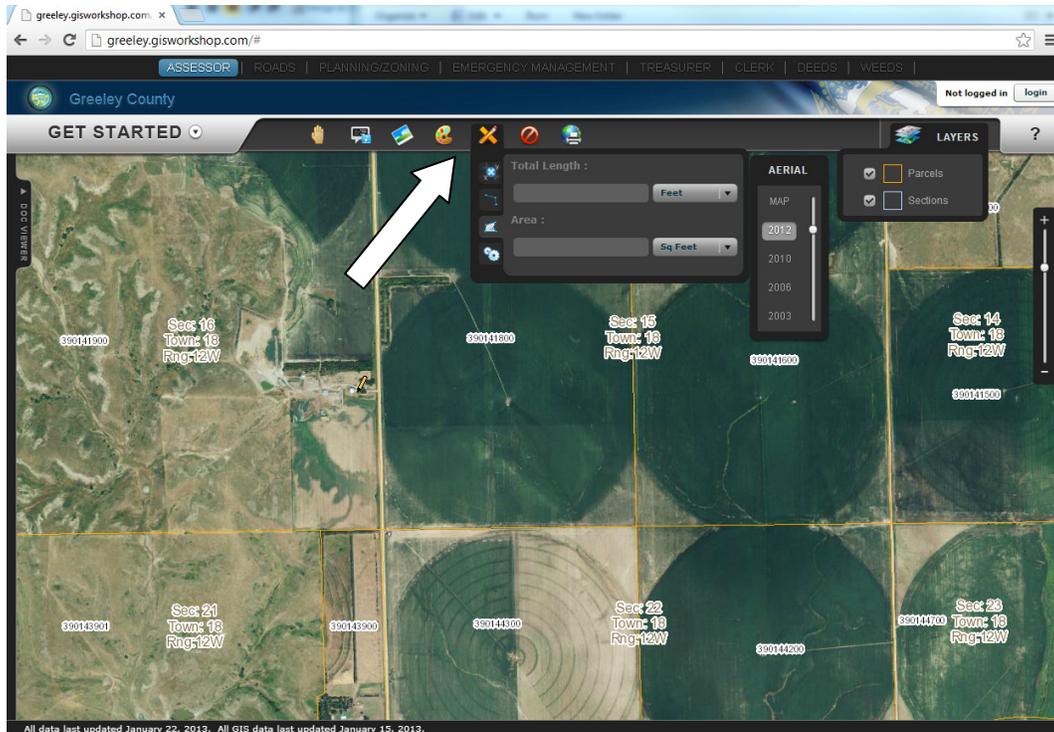


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Greeley County Project Completion Report: NSRB Board Grant Funds

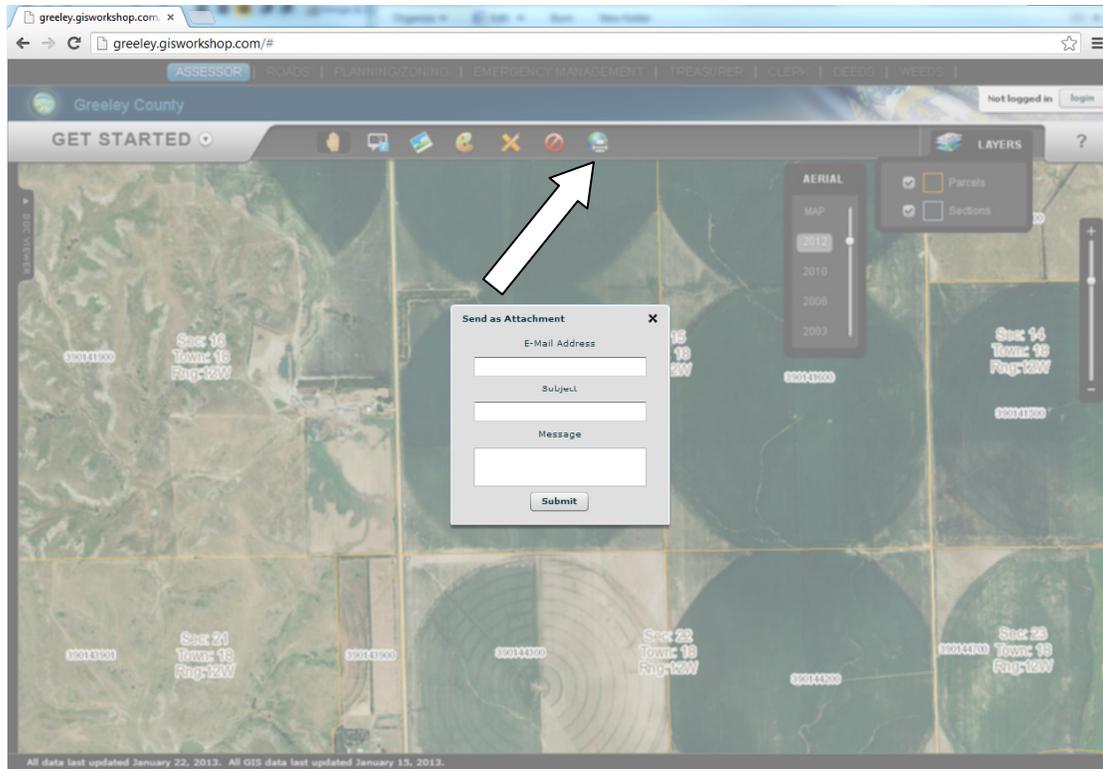


Figure 12: Print tool showing available options (email option demonstrated)

Training

The vendor provided an on-line training to the Assessor's Department 11/20/12 to help get County staff comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2013. Greeley County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, <http://greeley.gisworkshop.com>, officially on 11/15/12. In addition, the creation of the GIS is currently considered 99% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS

Project Completion Report:
Harlan County, Nebraska
County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Harlan County, NE

June 10th, 2013

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Project Overview

The Harlan County Assessor and the Board of Commissioners received \$23,742 in grant funding from the Nebraska State Records Board Grant Program for a WebGIS project. The purpose of this WebGIS project was to develop GIS data for Harlan County and implement this GIS, along with property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Harlan County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS will link the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in the department. Harlan County has established the Assessor's department as the foundation for GIS information for subsequent departments within the County to participate in using GIS information through the development of this web-based site. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Harlan County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Harlan County GIS by converting the cadastral maps to a GIS layer; attributing parcel identification numbers for each parcel; developing a comprehensive land use layer; and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

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The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Harlan County. These maps, along with the CAMA database information, were used to draw in the parcel layer. After extracting the property boundaries from the scanned cadastral maps to create the digital parcel layer, the vendor added the Parcel ID number for each parcel. After the parcel layer was roughly 98% complete, the vendor identified a number of 'problem areas' where the parcel boundary could not be immediately identified and further research was needed by us. The vendor provided us with large paper maps containing all problem areas and requested the County to research legal descriptions to determine boundary lines. The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

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The vendor will be maintaining the GIS data for Harlan County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS. This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the Orion assessment software database in place with Harlan County. The Orion CAMA database is now downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Harlan County WebGIS site found at <http://harlan.gisworkshop.com>. The WebGIS will allow anyone with Internet access to search for information and view maps concerning Harlan County property ownership, sales information and other assessment/appraisal data.

Harlan County Project Completion Report: NSRB Board Grant Funds

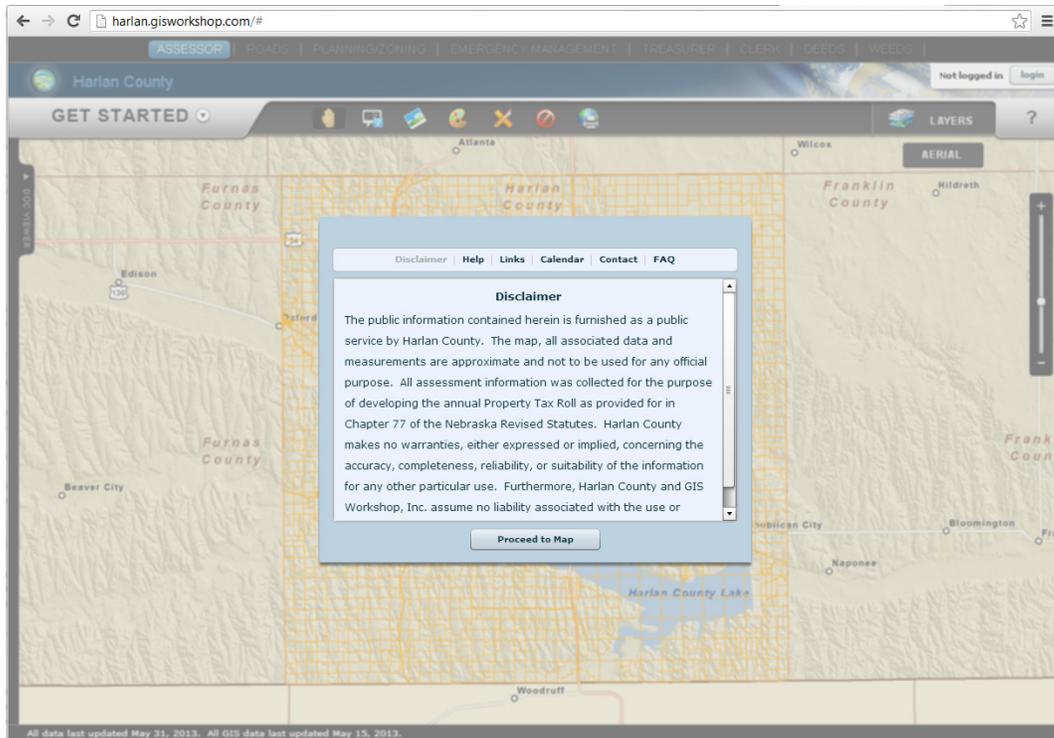


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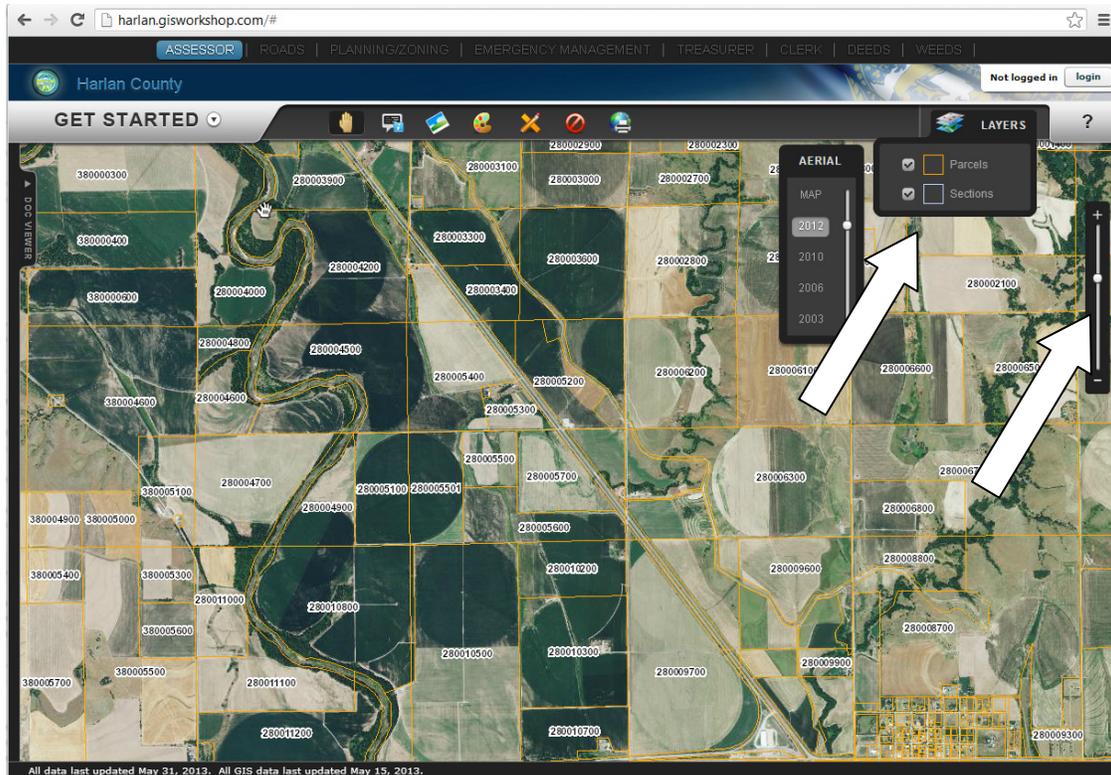


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The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the ORION database “on the fly” using GISW proprietary technology.

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Searches (Get Started)

Complete property and sales information is available within seconds via the search features. Under the ‘Get Started’ drop-down menu, ‘Find a Property’ options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters. For example, the user may search for “Smith” in the owner name field. The user can then select a particular property and the map will zoom into the chosen parcel as well as highlight the parcel polygon (Figure 4).

Harlan County Project Completion Report: NSRB Board Grant Funds

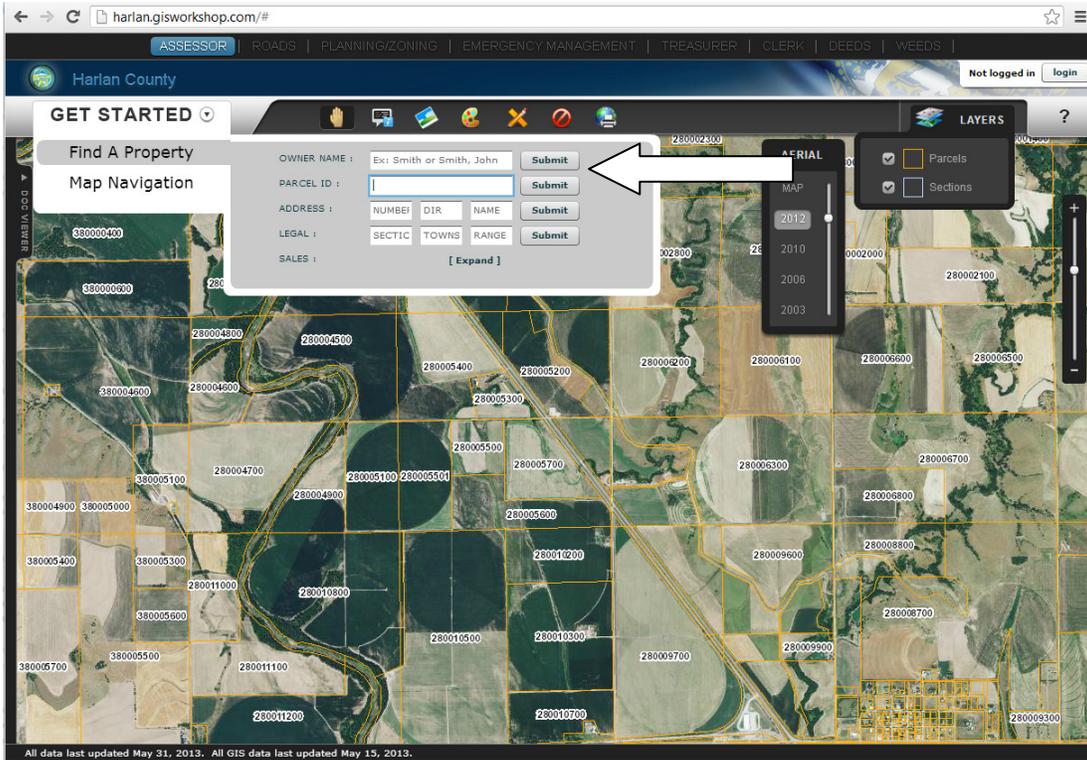


Figure 3: Assessor tab showing property search box

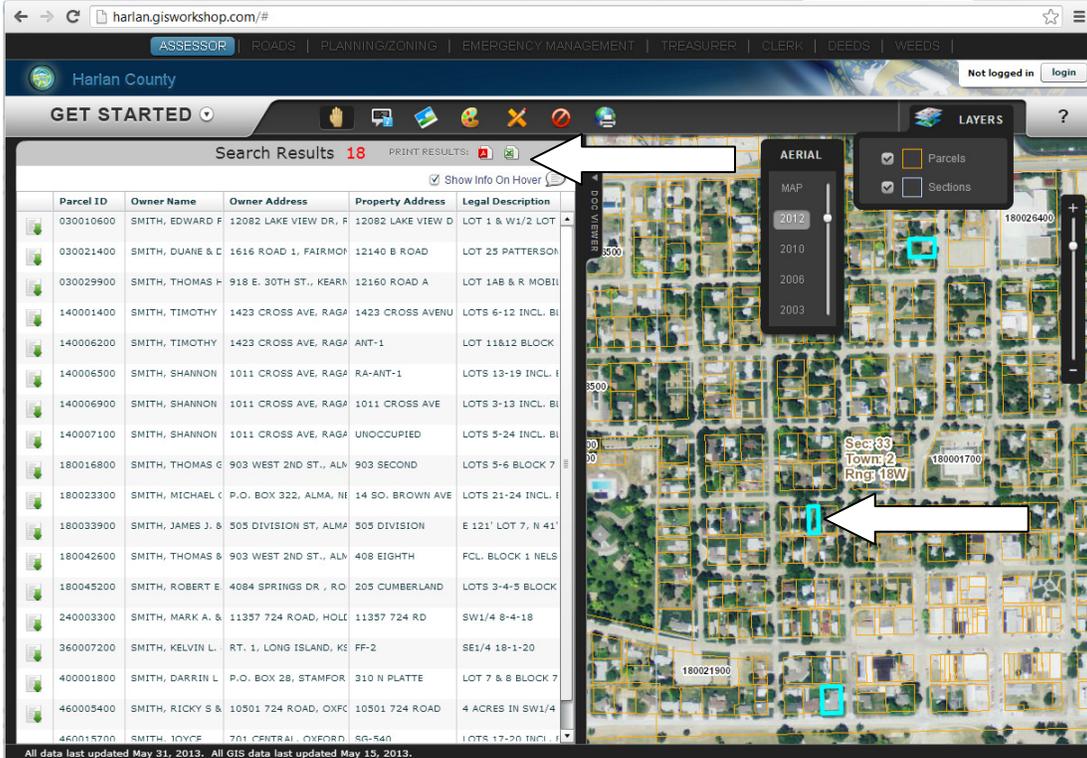


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

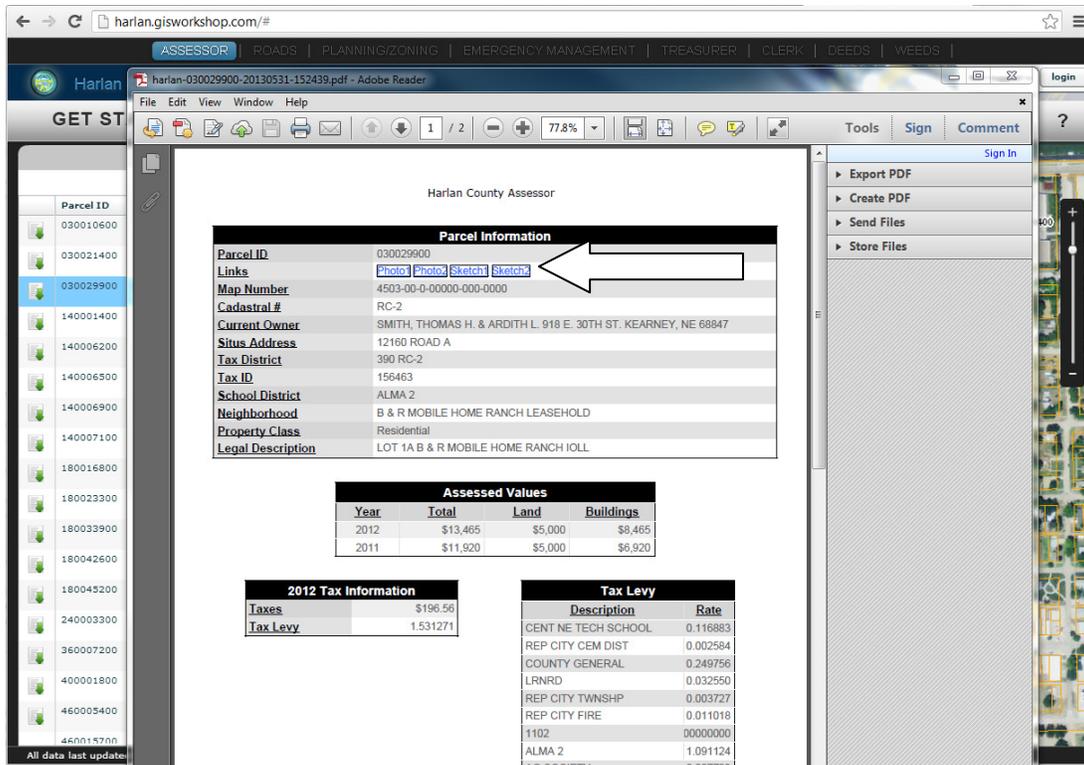


Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar (Figure 6). Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 7). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

Harlan County Project Completion Report: NSRB Board Grant Funds

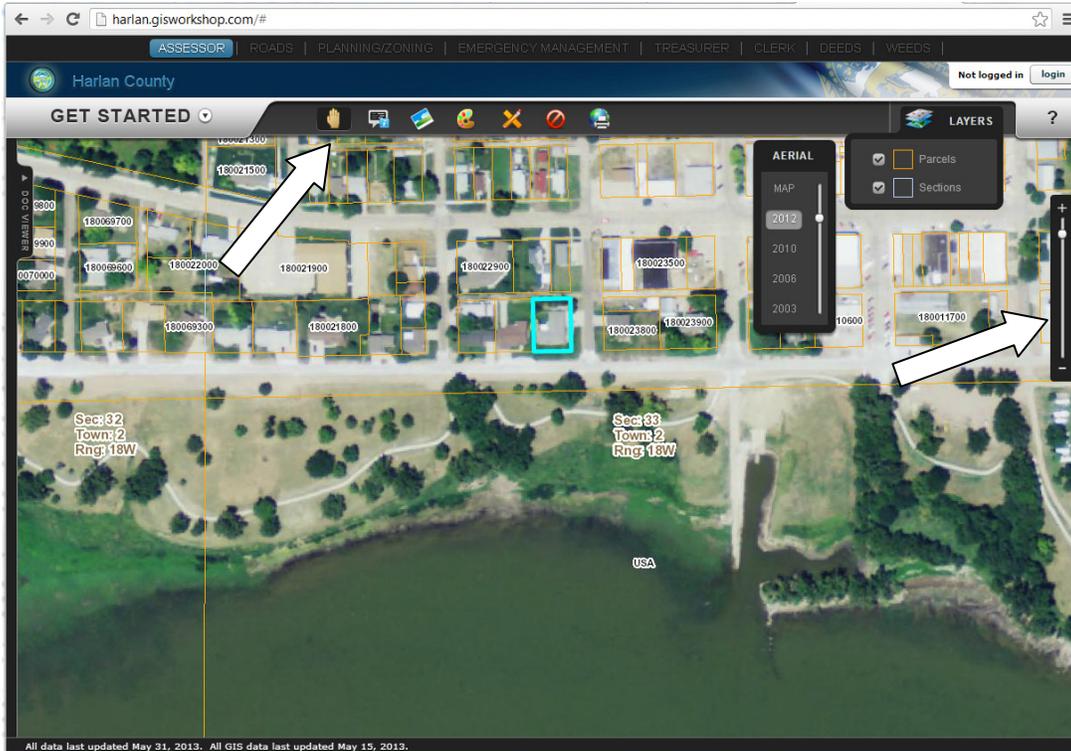


Figure 6: Zoom slider bar (right side) and activated pan tool icon (hand) in horizontal toolbar

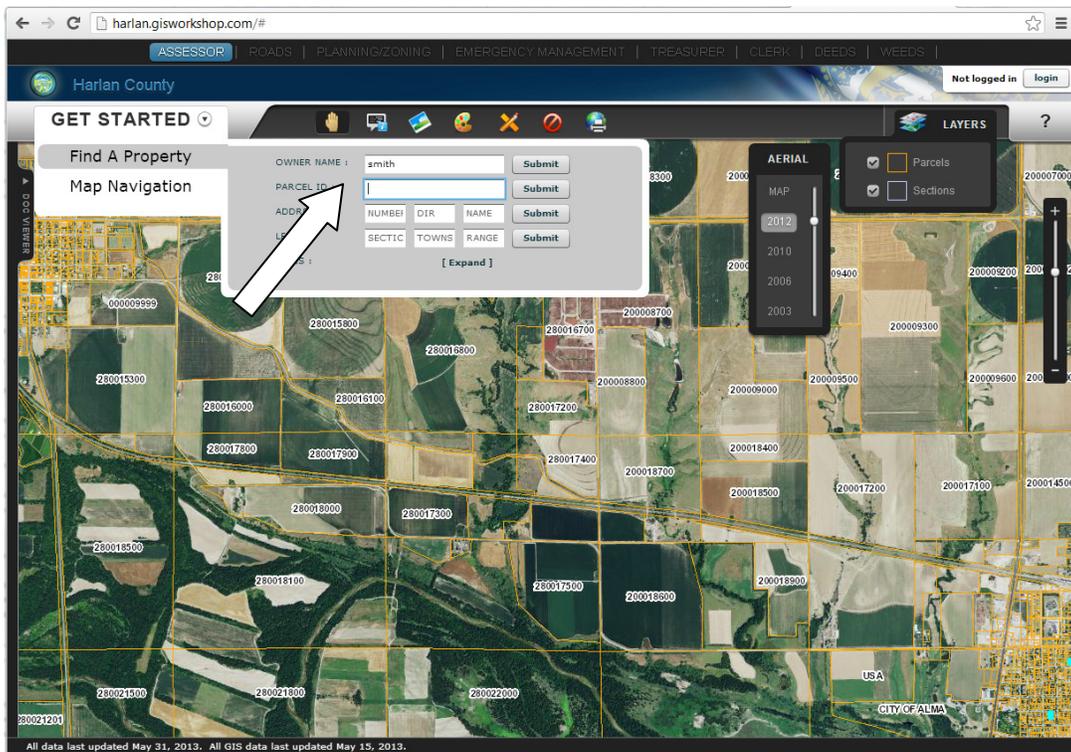


Figure 7: User enters section/township/range

Identify tool

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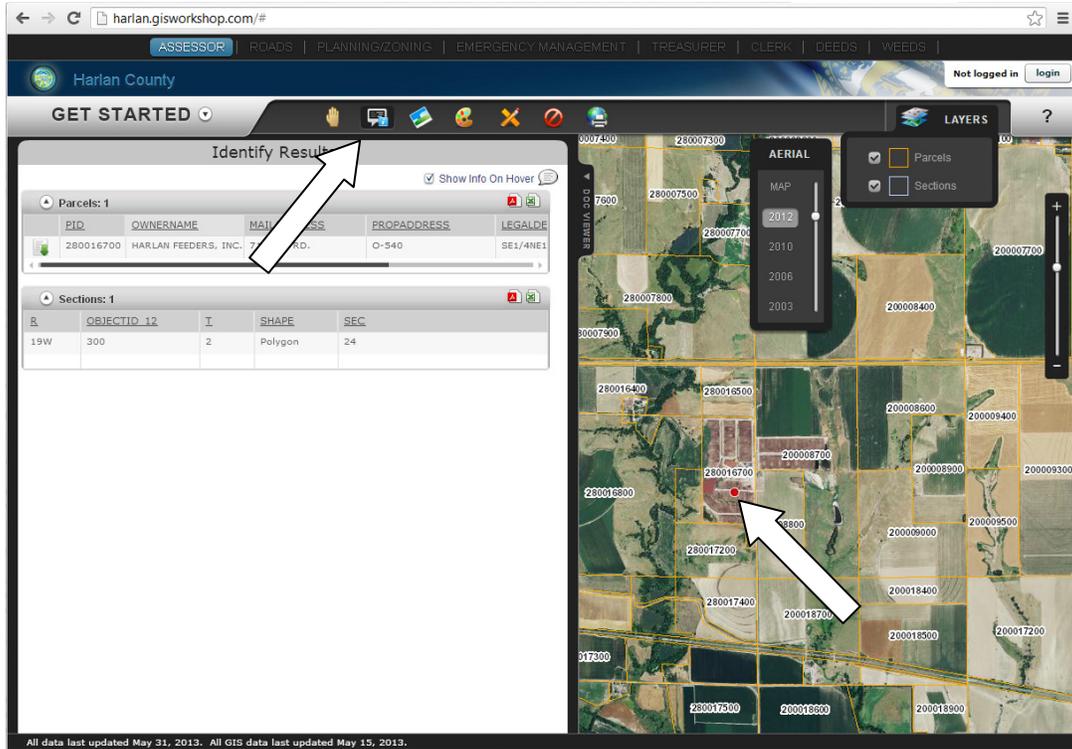


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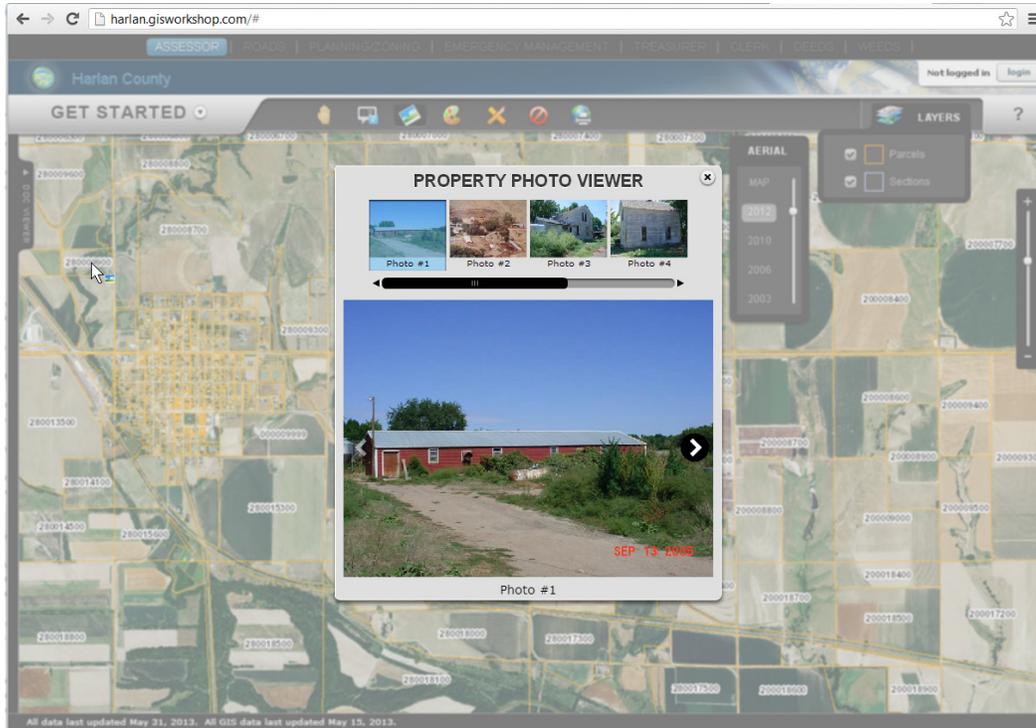


Figure 9: Property Photo Viewer Tool shows all available images from the Assessor's database

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The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 10). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

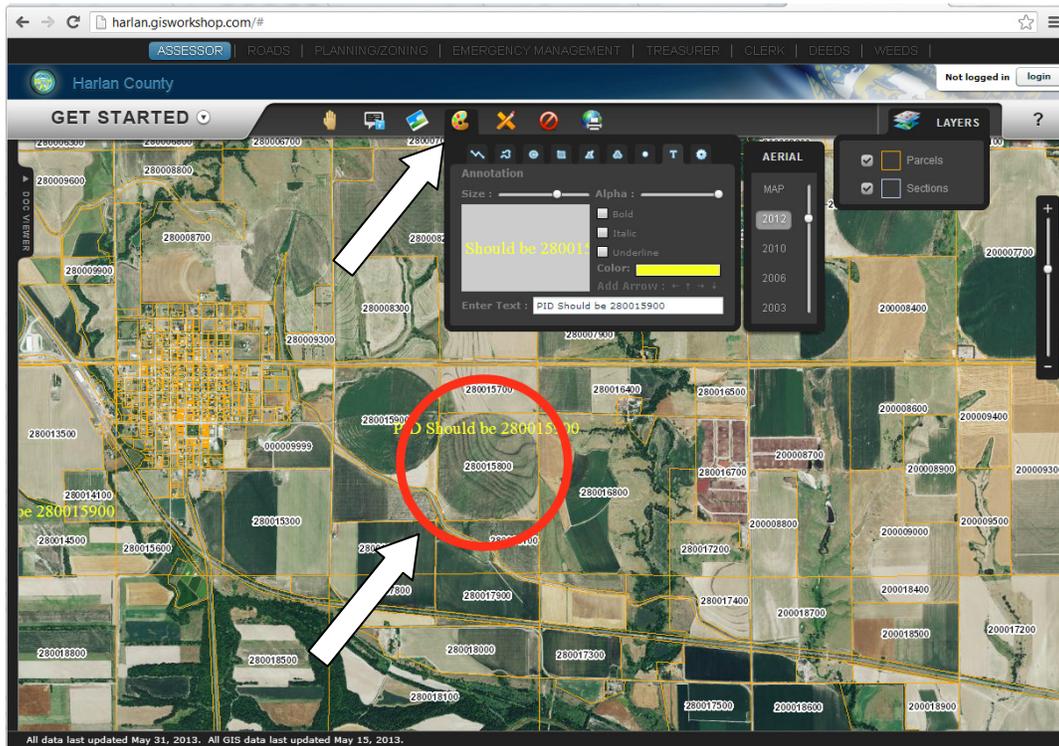


Figure 10: Drawing tool illustrating line and text features to show where a PID needs to be updated.

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Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 11). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

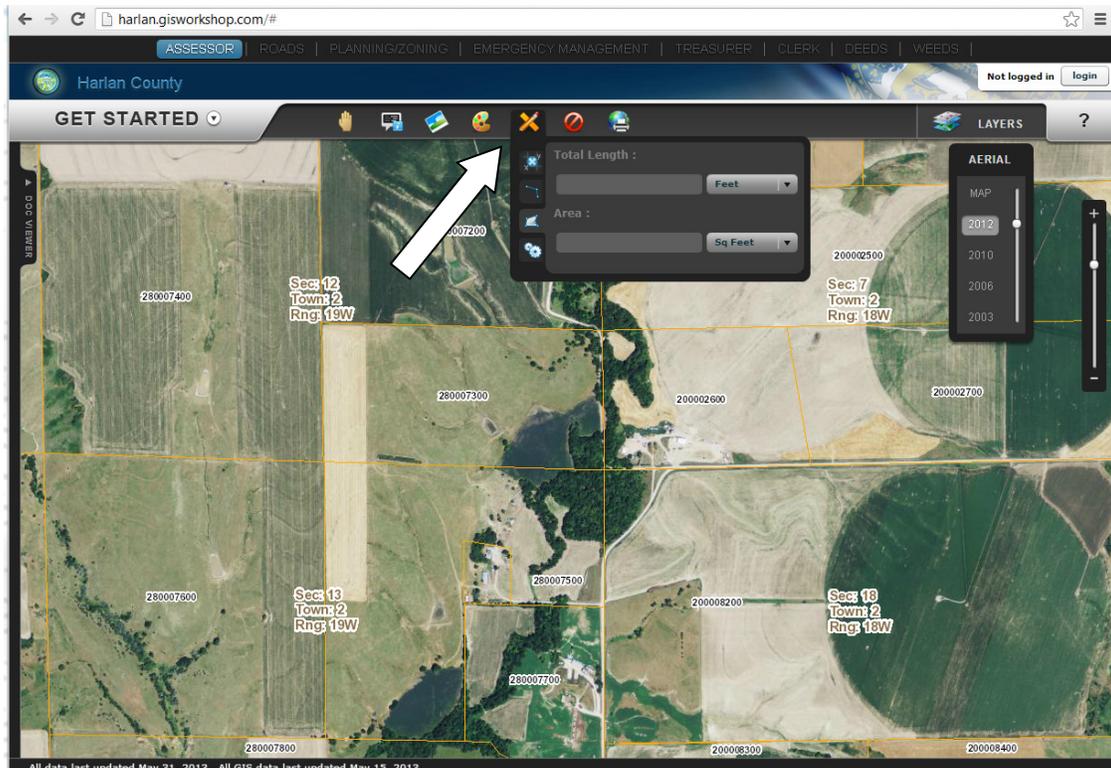


Figure 11: Measurement tool showing available options for measurement of area

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Harlan County Project Completion Report: NSRB Board Grant Funds

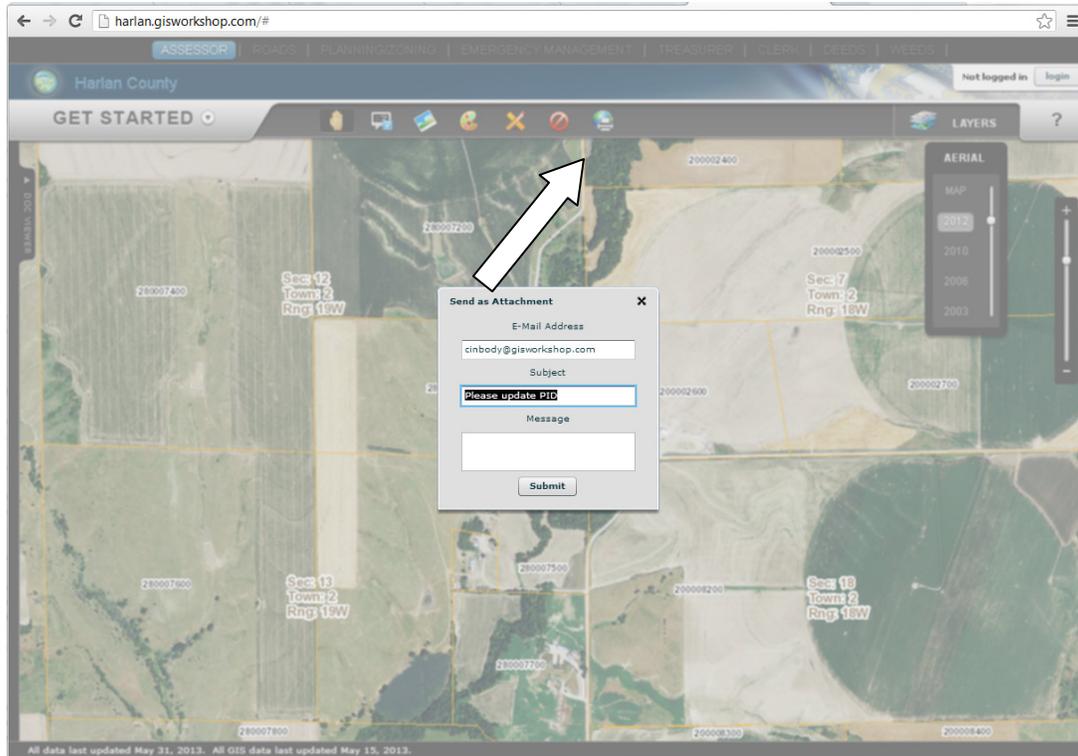


Figure 12: Print tool showing available options (email option demonstrated)

Training

The vendor provided an on-line training to the Assessor's Department 11/19/12 and again on 4/9/13 to help get County staff comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule – project on schedule

The vendor projected the project completion to occur on or before June 30th, 2013. Harlan County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, <http://harlan.gisworkshop.com>, officially on 10/15/12. In addition, the creation of the GIS is currently considered 99% complete. GISW will continue to work with the county in the ongoing process of updating and maintaining the GIS.

Project Completion Report: Hitchcock County, Nebraska County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Hitchcock County, NE

June 10th, 2013

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Project Overview

The Hitchcock County Assessor and the Board of Commissioners received \$23,742 in grant funding from the Nebraska State Records Board Grant Program for a WebGIS project. The purpose of this WebGIS project was to develop GIS data for Hitchcock County and implement this GIS, along with property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Hitchcock County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS will link the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in the department. Hitchcock County has established the Assessor's department as the foundation for GIS information for subsequent departments within the County to participate in using GIS information through the development of this web-based site. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Hitchcock County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Hitchcock County GIS by converting the cadastral maps to a GIS layer; attributing parcel identification numbers for each parcel; developing a comprehensive land use layer; and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

Parcel GIS

The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Hitchcock County. These maps, along with the CAMA database information, were used to draw in the parcel layer. After extracting the property boundaries from the scanned cadastral maps to create the digital parcel layer, the vendor added the Parcel ID number for each parcel. After the parcel layer was roughly 98% complete, the vendor identified a number of 'problem areas' where the parcel boundary could not be immediately identified and further research was needed by us. The vendor provided us with large paper maps containing all problem areas and requested the County to research legal descriptions to determine boundary lines.

The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

Land Use Layer

After the parcel layer was completed, the vendor created the land use layer which identifies the land use codes for particular areas of a parcel. The vendor identified the various areas of a particular land use, digitized the boundaries, and incorporated the data into the GIS. We provided quality control on this portion of the project by checking that the land use had been identified correctly.

Soils Layer

The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography. We now use the GIS Land Use Calculator tool to evaluate every parcel in the County. This tool provides us with a much more accurate and efficient method of calculating this information for appraisal purposes. This tool is described in more detail below.

GIS Data Maintenance

The vendor will be maintaining the GIS data for Hitchcock County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS. This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the Orion assessment software database in place with Hitchcock County. The Orion CAMA database is now downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Hitchcock County WebGIS site found at <http://Hitchcock.gisworkshop.com>. The WebGIS will allow anyone with Internet access to search for information and view maps concerning Hitchcock County property ownership, sales information and other assessment/appraisal data.

Hitchcock County Project Completion Report: NSRB Board Grant Funds

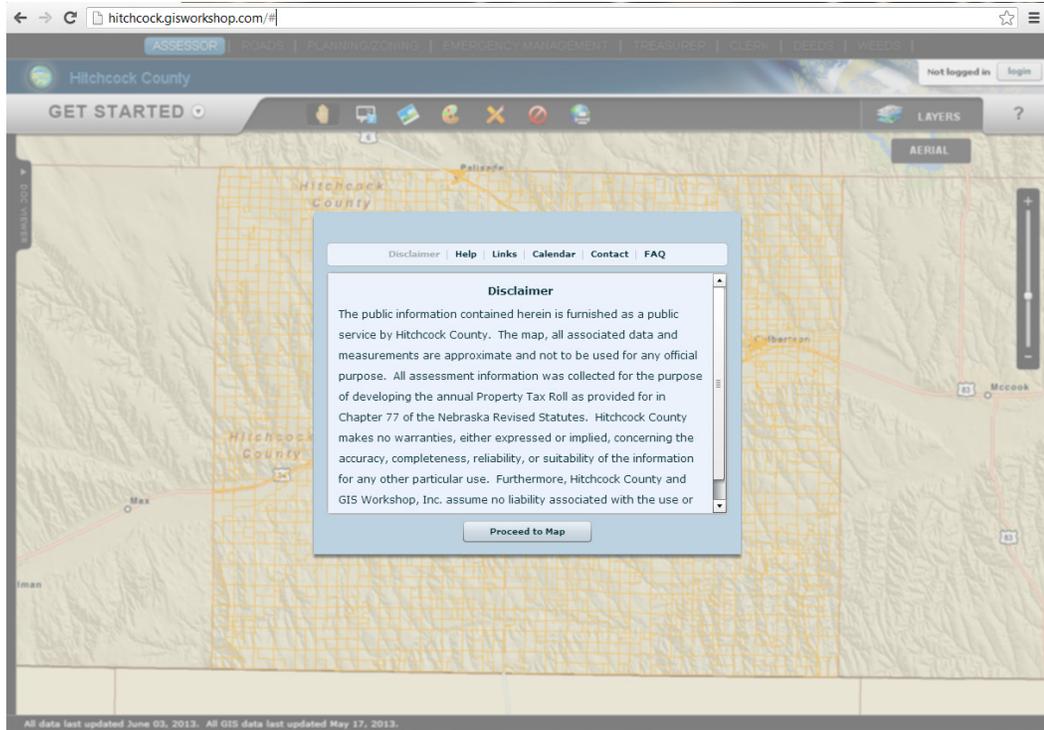


Figure 1: Opening screen of GIS Workshop's Enterprise WebGIS for Hitchcock County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

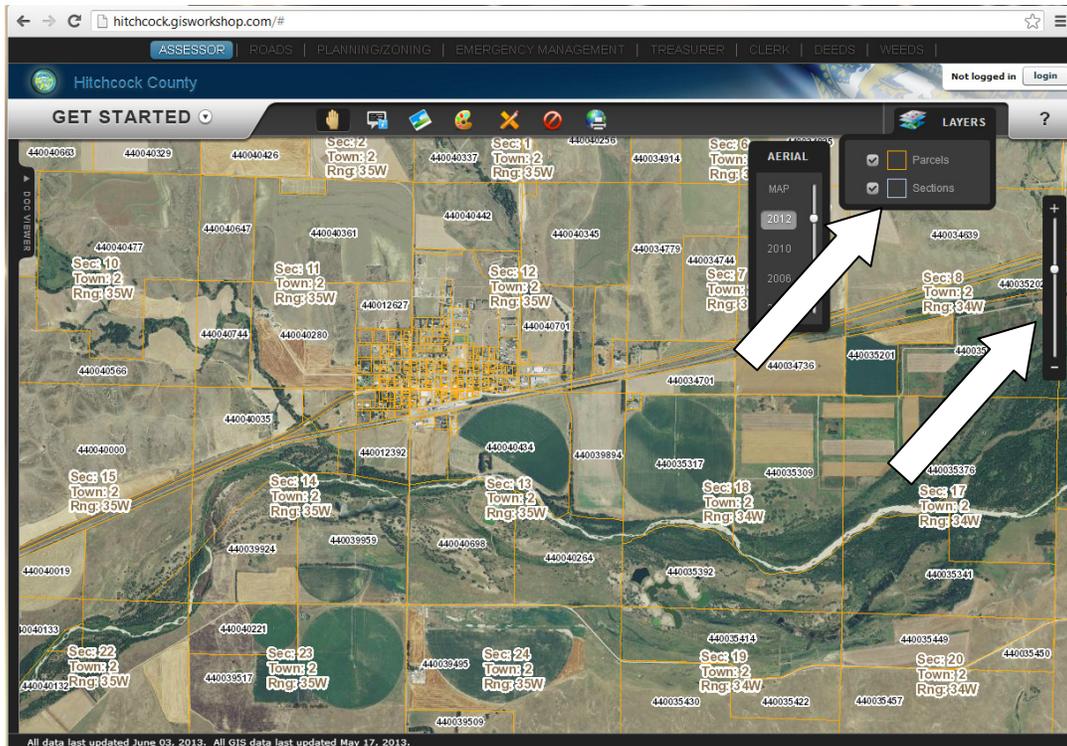


Figure 2: Assessor Tab layers for Hitchcock County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the Orion database “on the fly” using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available within seconds via the search features. Under the ‘Get Started’ drop-down menu, ‘Find a Property’ options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters. For example, the user may search for “Smith” in the owner name field. The user can then select a particular property and the map will zoom into the chosen parcel as well as highlight the parcel polygon (Figure 4).

Hitchcock County Project Completion Report: NSRB Board Grant Funds

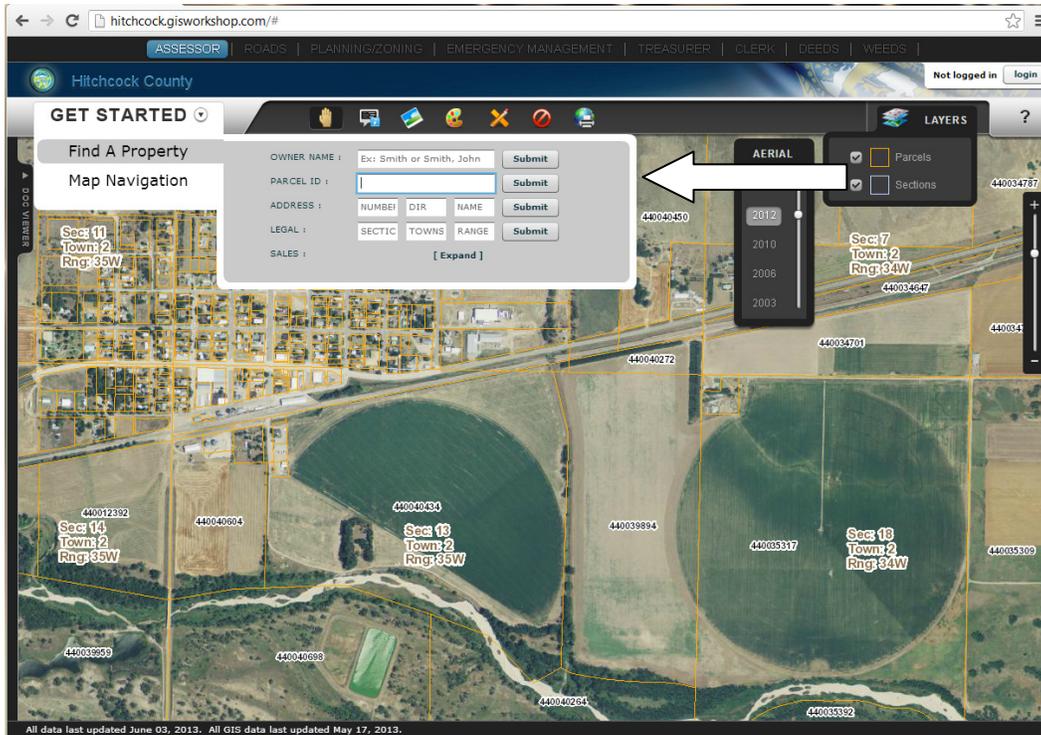


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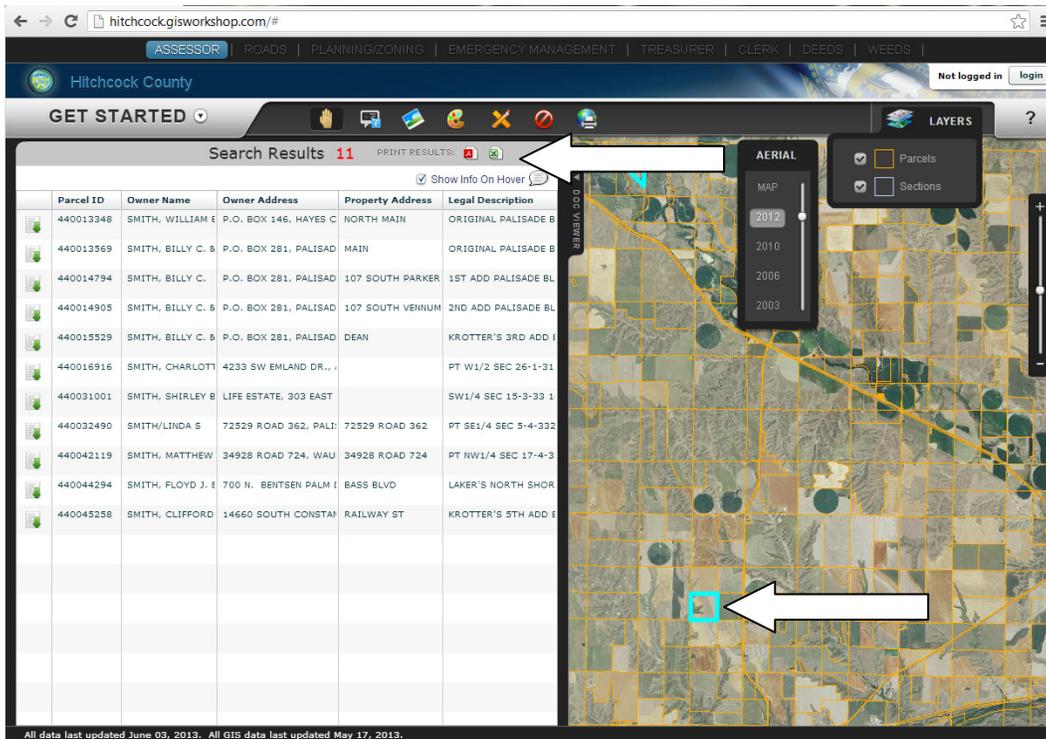


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

Hitchcock County Project Completion Report: NSRB Board Grant Funds

Hitchcock County Assessor

Parcel Information

Parcel ID	440013348
Links	Photo Photo Sketch Sketch
Map Number	4085-00-0-11005-011-0110
Cadastral #	0001-0007
Current Owner	SMITH, WILLIAM E. & SHIZUKO P.O. BOX 146 HAYES CENTER, NE 69032-0146
Situs Address	NORTH MAIN
Tax District	(75) PALISADE VILLAGE
Tax ID	N/A
School District	
Neighborhood	PALISADE COMMERCIAL
Property Class	Commercial
Legal Description	ORIGINAL PALISADE BLK 11 LOTS 7 THRU 12 150'X 140'

Assessed Values

Year	Total	Land	Buildings
2013	\$16,755	\$3,850	\$12,905
2012	\$20,650	\$3,850	\$16,800

2012 Tax Information

Taxes	\$407.38
Tax Levy	2.044270

Tax Levy

Description	Rate
COUNTY GENERAL	0.355772
WAUNETA PAL 536 SP BLDG	0.0000000
PALISADE VILLAGE	0.477233
WAUNETA PAL 536	1.011232
ESU 15	0.014989
MID-PLAINS	0.087949
MIDDLE REPUBLIC NRD	0.034141
HISTORICAL SOCIETY	0.000532
BAI HAYES DR/PAI E/DC	0.000000

Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

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Hitchcock County Project Completion Report: NSRB Board Grant Funds

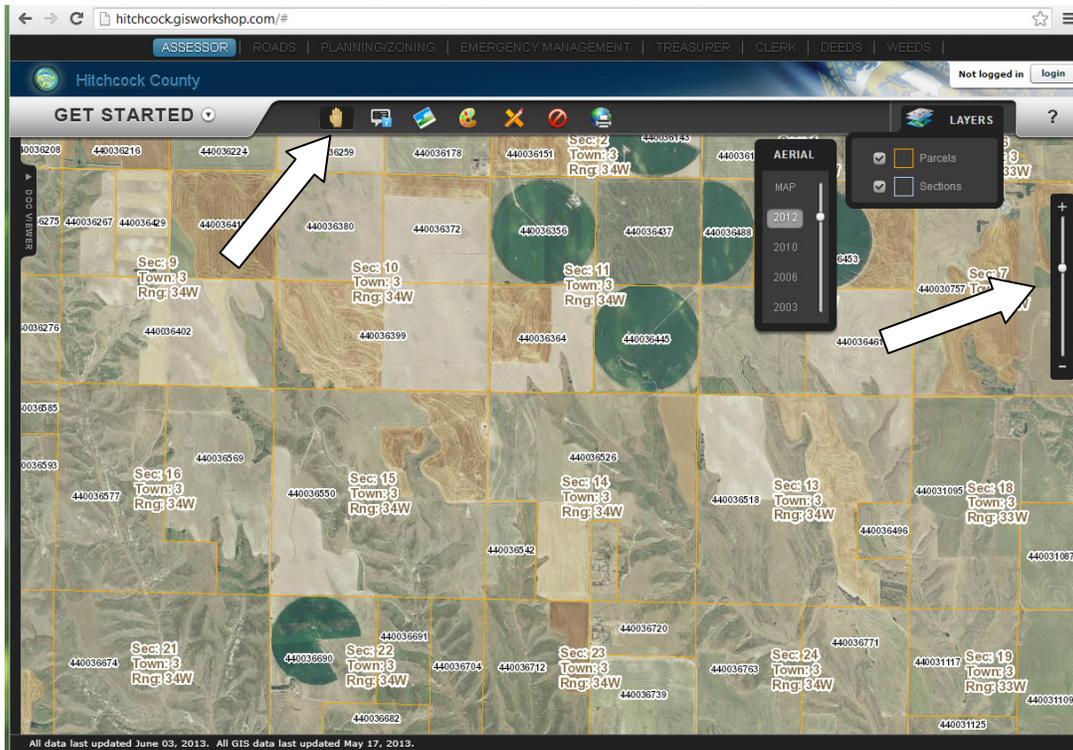


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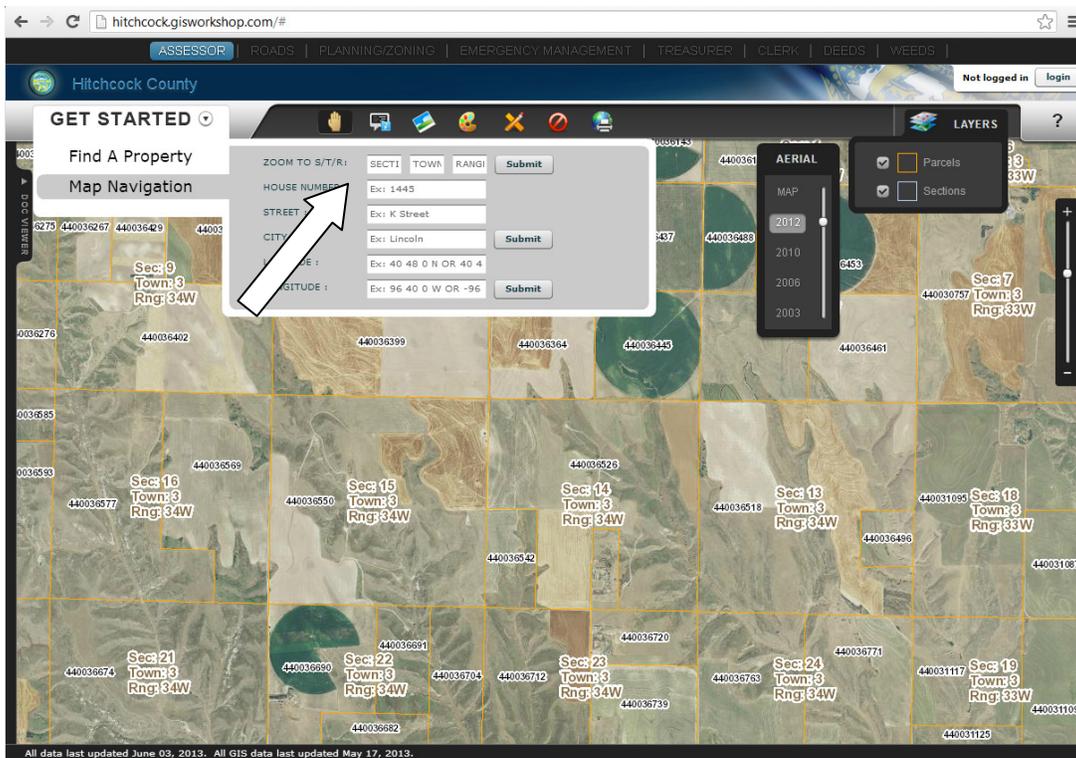


Figure 7: User enters section/township/range

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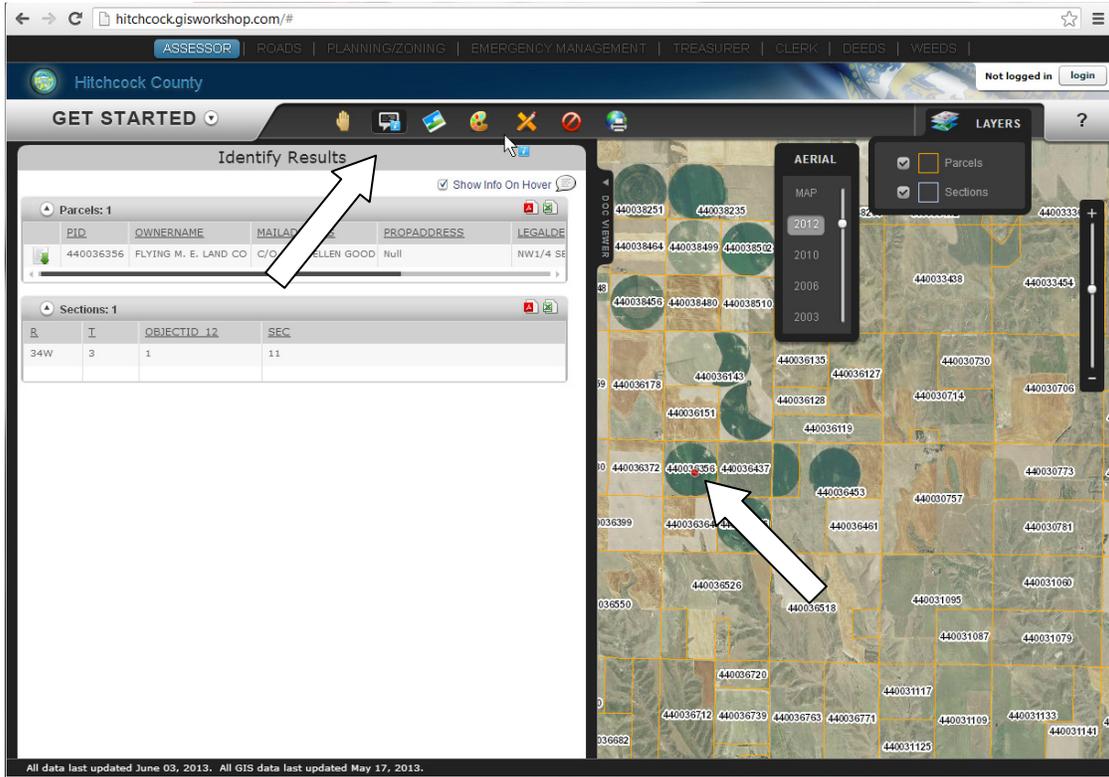


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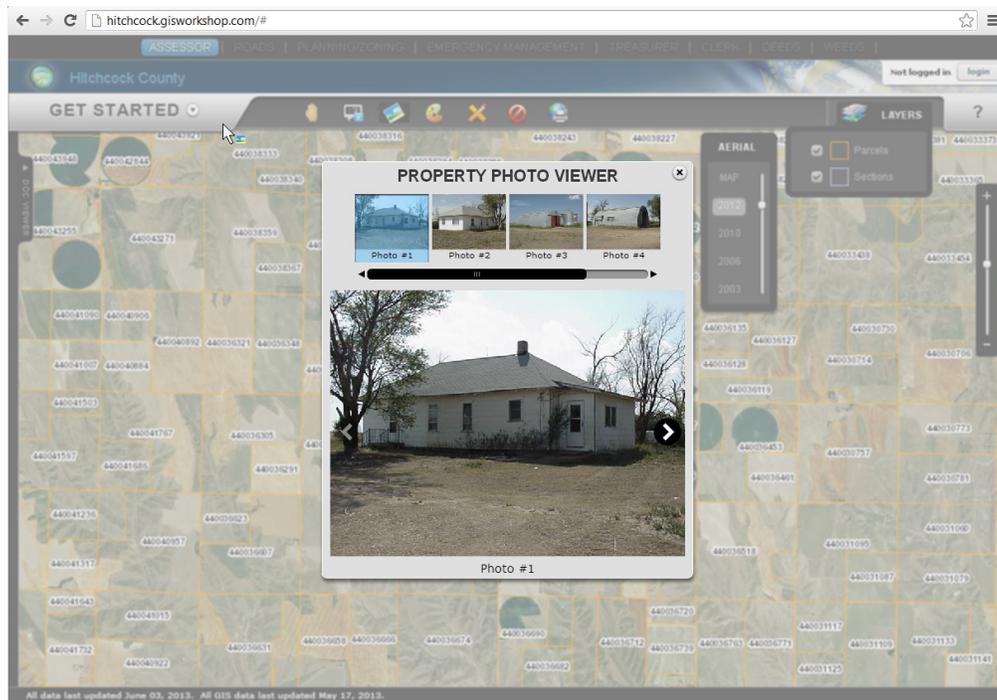


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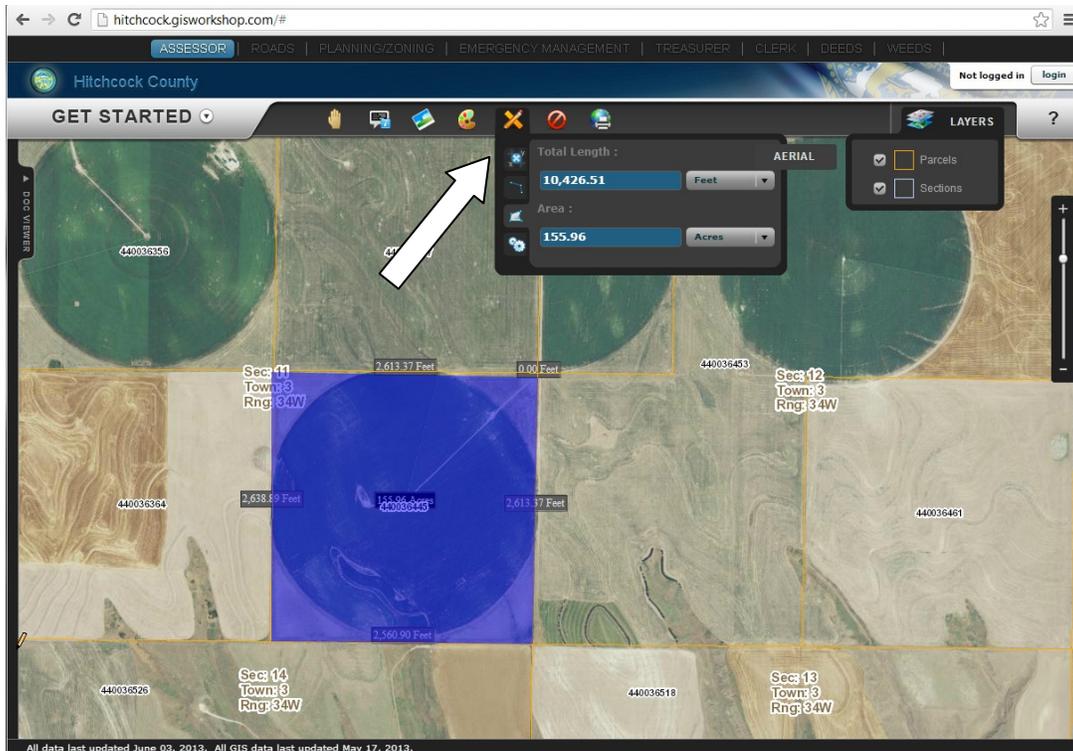


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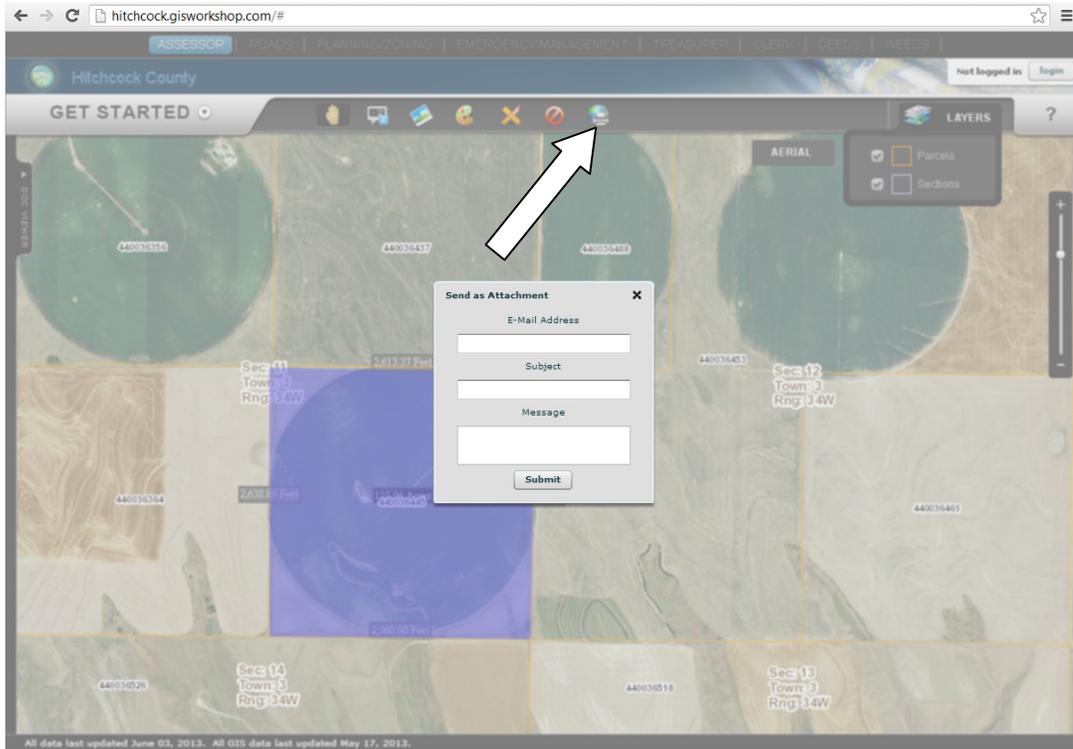


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Training

The vendor provided an on-line training to the Assessor's Department 12/12/12 to help get County staff comfortable using the new WebGIS site.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2013. Hitchcock County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, <http://hitchcock.gisworkshop.com>, officially on 9/26/12. In addition, the creation of the GIS is currently considered 99% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

From: Gusman, Cathy
Sent: Monday, June 10, 2013 11:22 AM
To: Danahy, Cathy
Subject: Saunders County Project Completion Report

Attached is the Saunders County Project Completion Report from GIS Workshop. We are working with the GIS Workshop staff to finalize the last of the parcels for the parcel layers and will have the information they need to complete it to them by July 1st.

Cathy Gusman

Saunders/Dodge County Assessment Manager

[Dept of Rev](#) | [Saunders Assessment](#)

☎: 402.443.5703 | 📠: 402.443.5708 | ✉: Cathy.Gusman@nebraska.gov

[Dept of Rev](#) | [Dodge Assessment](#)

☎: 402.727-3918 | 📠: 402.727-3913 | ✉: Cathy.Gusman@nebraska.gov

Project Completion Report: Saunders County, Nebraska County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Saunders County, NE

June 10th, 2013

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Saunders County Project Completion Report: NSRB Board Grant Funds

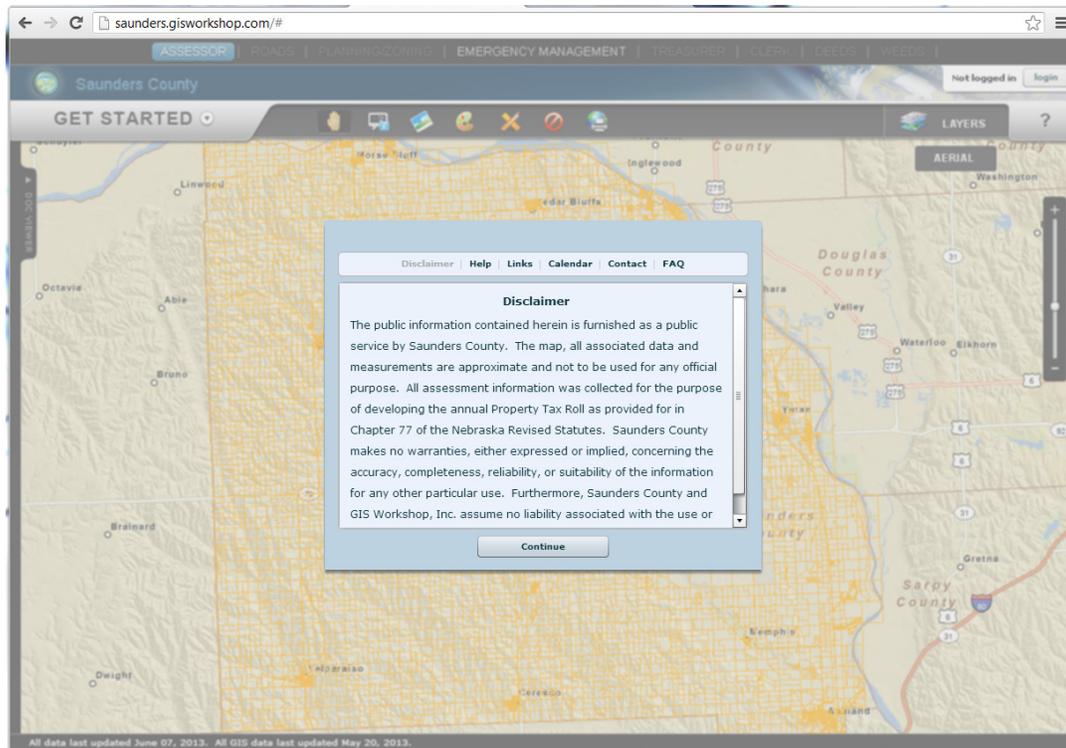


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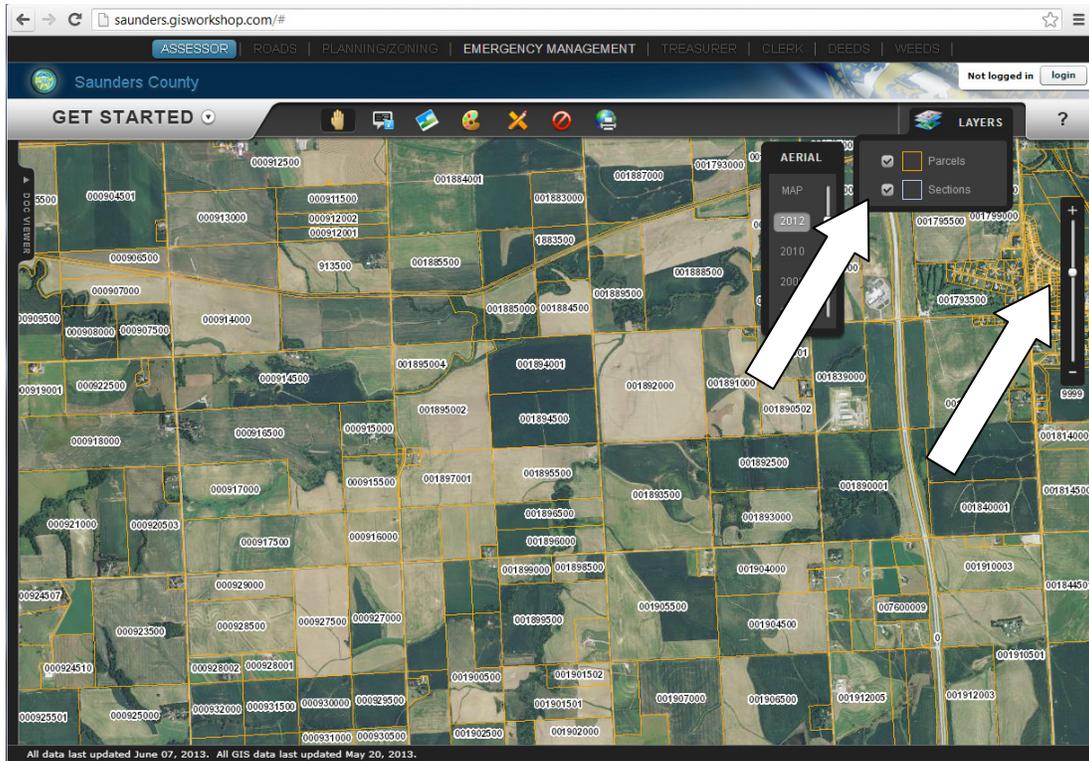


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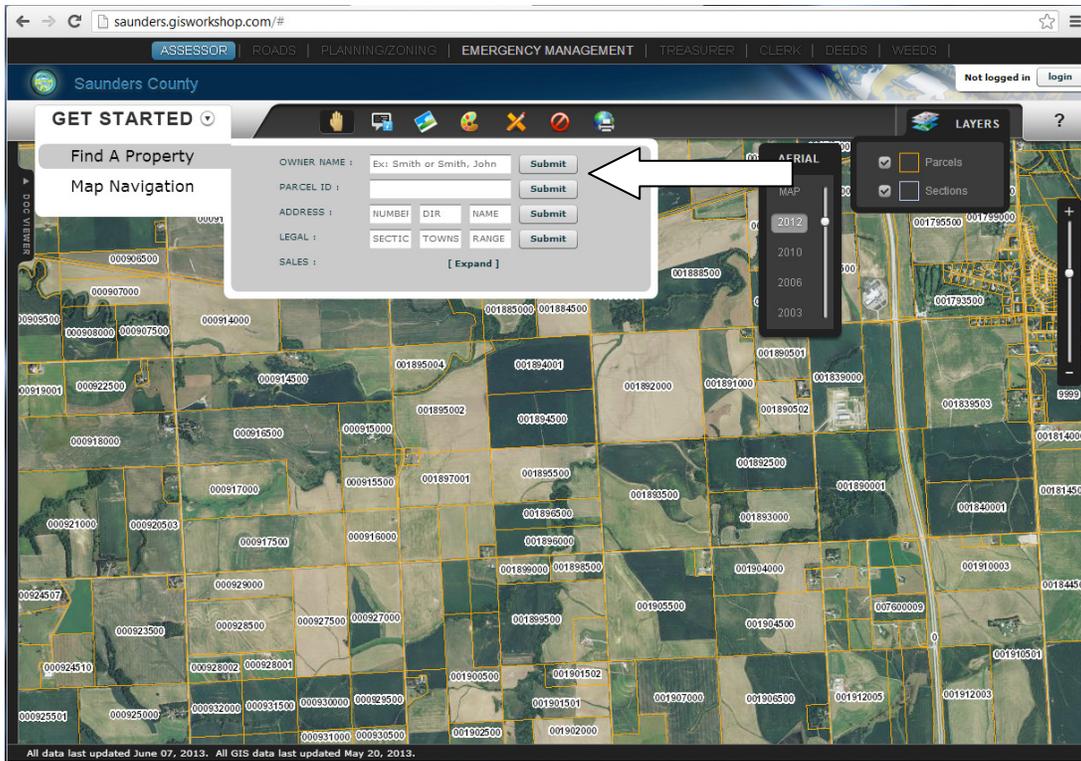


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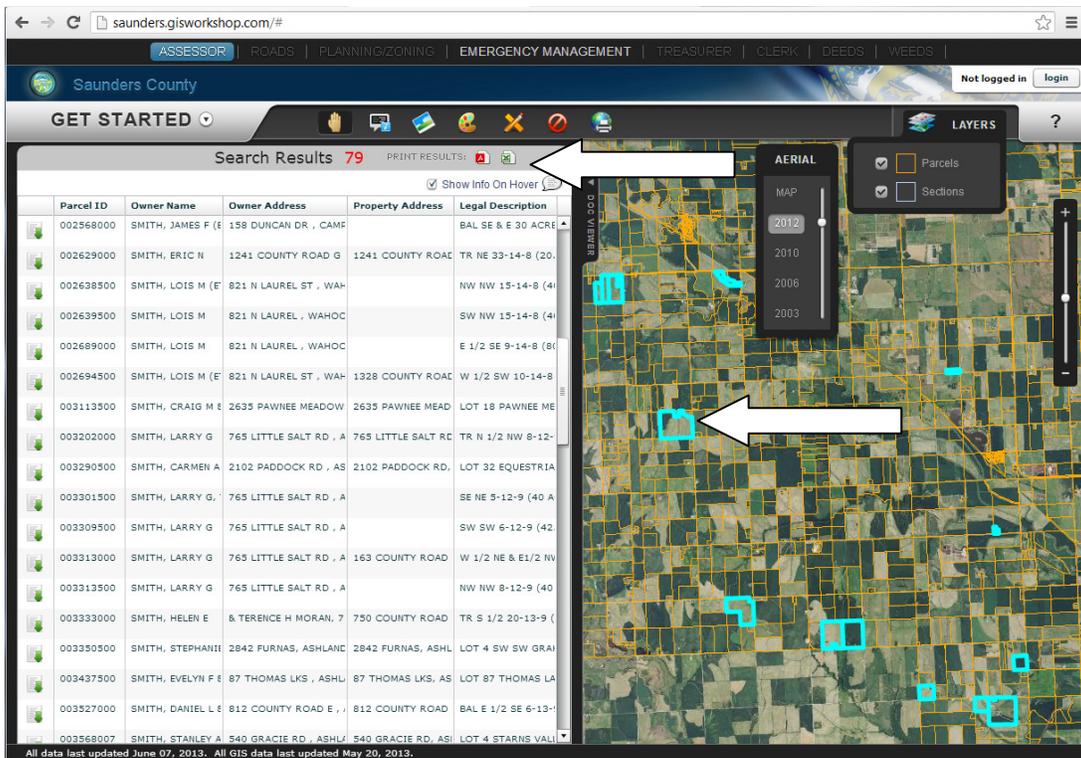


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

Saunders County Project Completion Report: NSRB Board Grant Funds

The screenshot displays the Saunders County Assessor's website interface. On the left, a sidebar lists parcel IDs from 002568000 to 003437500. The main content area shows a detailed property record card for parcel ID 003313000. The card is titled 'Saunders County Assessor' and 'Parcel Information'. It lists various details including the parcel ID, map number, current owner (SMITH, LARRY G), situs address (163 COUNTY ROAD 7, ASHLAND, NE 68003), tax district, tax ID, school district, neighborhood, property class, and legal description. Below this, there are three tables: 'Assessed Values' showing data for 2013 and 2012, '2012 Tax Information' showing taxes and tax levy, and 'Tax Levy' showing rates for different categories. A white arrow points to the 'Photo' and 'Sketch' hyperlinks in the 'Links' section of the parcel information table. On the right side of the browser window, there is a toolbar with options like 'Export PDF', 'Create PDF', 'Send Files', and 'Store Files'. The browser address bar shows 'saunders.gisworkshop.com/#'.

Assessed Values			
Year	Total	Land	Buildings
2013	\$584,820	\$459,600	\$125,220
2012	\$470,210	\$344,990	\$125,220

2012 Tax Information	
Taxes	Amount
Taxes	\$7,866.24
Tax Levy	1.744419

Tax Levy	
Description	Rate
SAUNDERS COUNTY GEN	0.303360
TECH COLLEGE-SOUTHEAST	0.062700
AG. SOC.	0.008270
LOWER PLATTE SOUTH	0.037750

Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar (Figure 6). Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 7). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

Saunders County Project Completion Report: NSRB Board Grant Funds

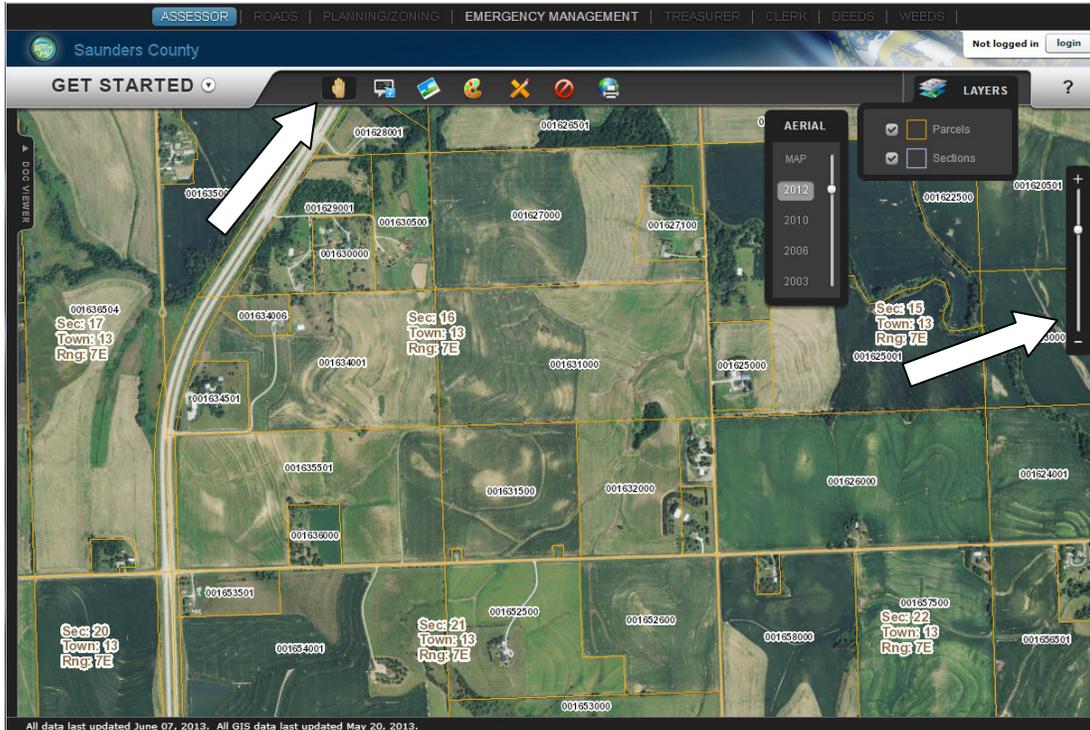


Figure 6: Zoom slider bar (right side) and activated pan tool icon (hand) in horizontal toolbar

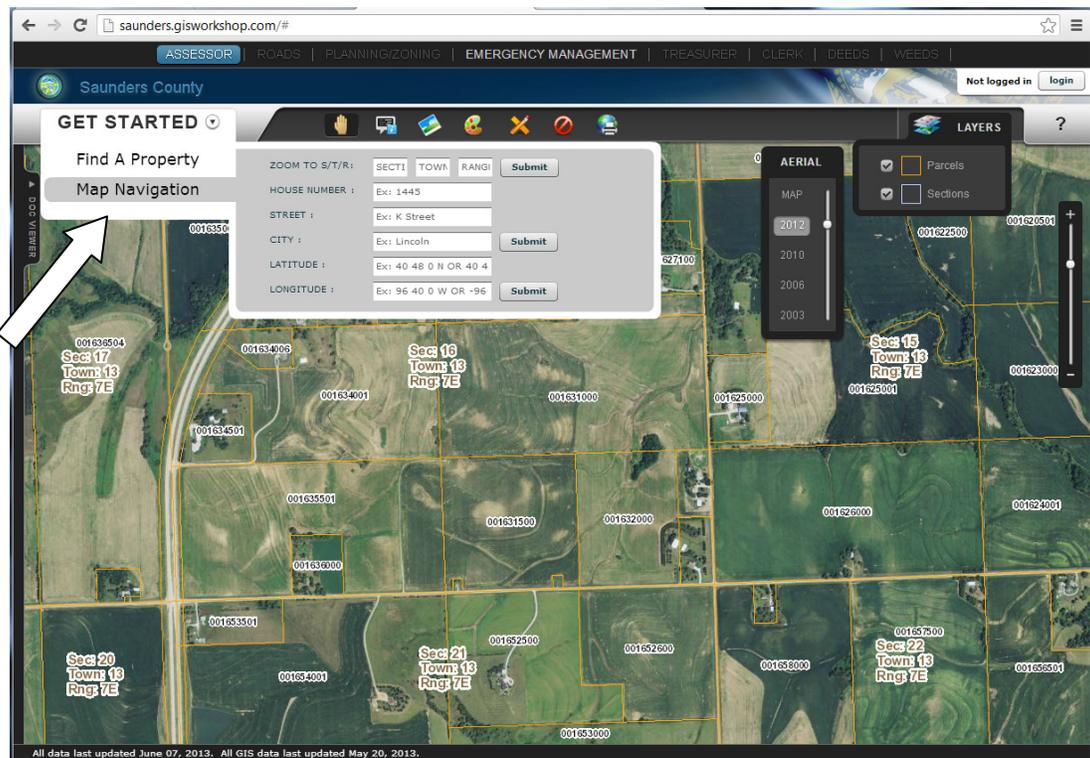


Figure 7: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 8).

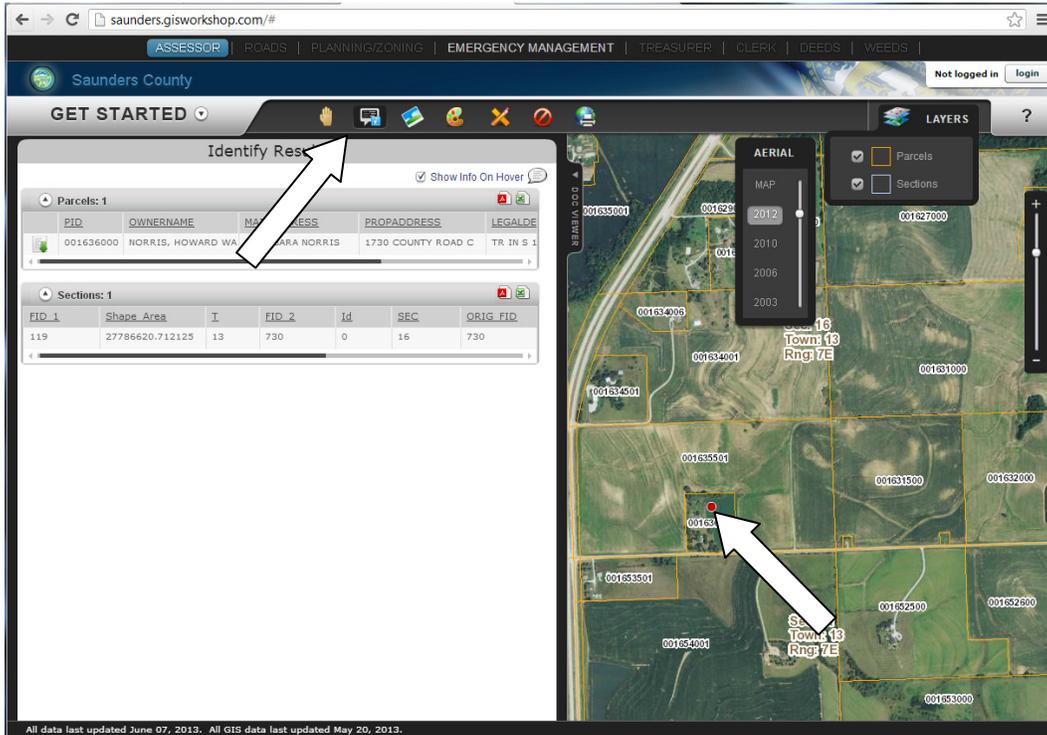


Figure 8: Activated Identify tool results on Assessor tab

Photo Tool

The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 9).

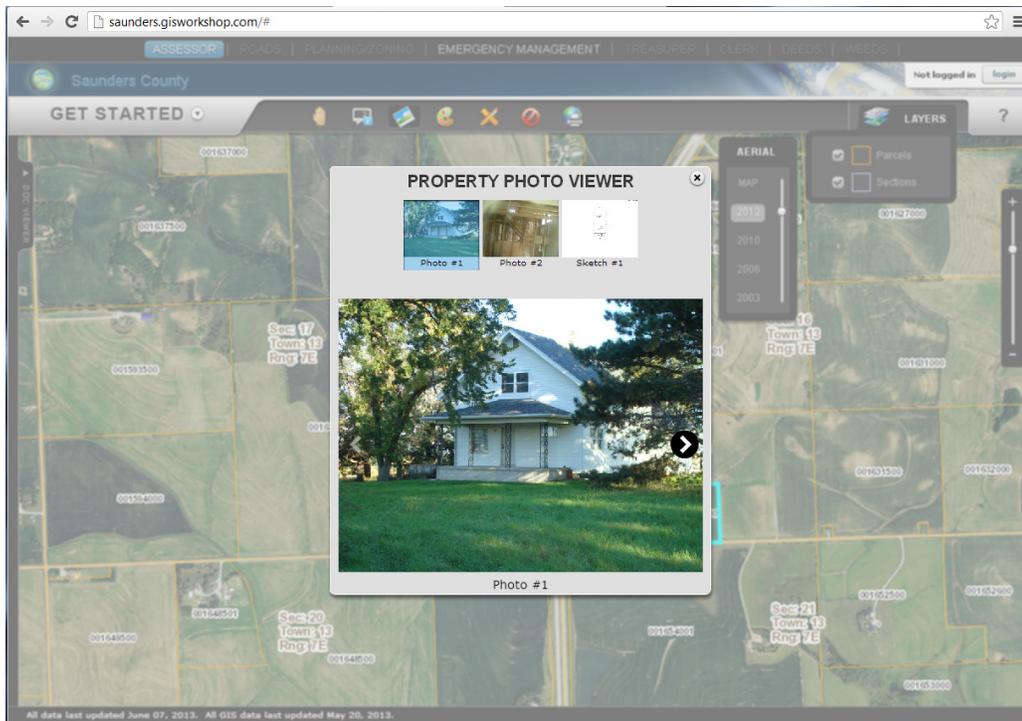


Figure 9: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 10). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

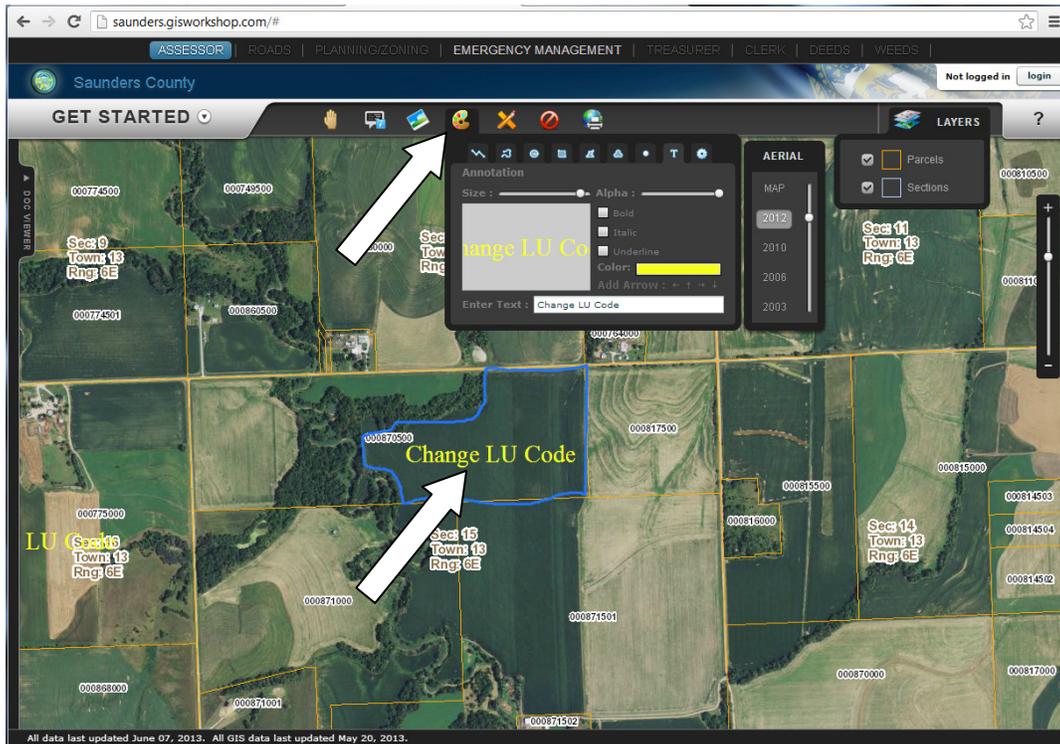


Figure 10: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 11). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

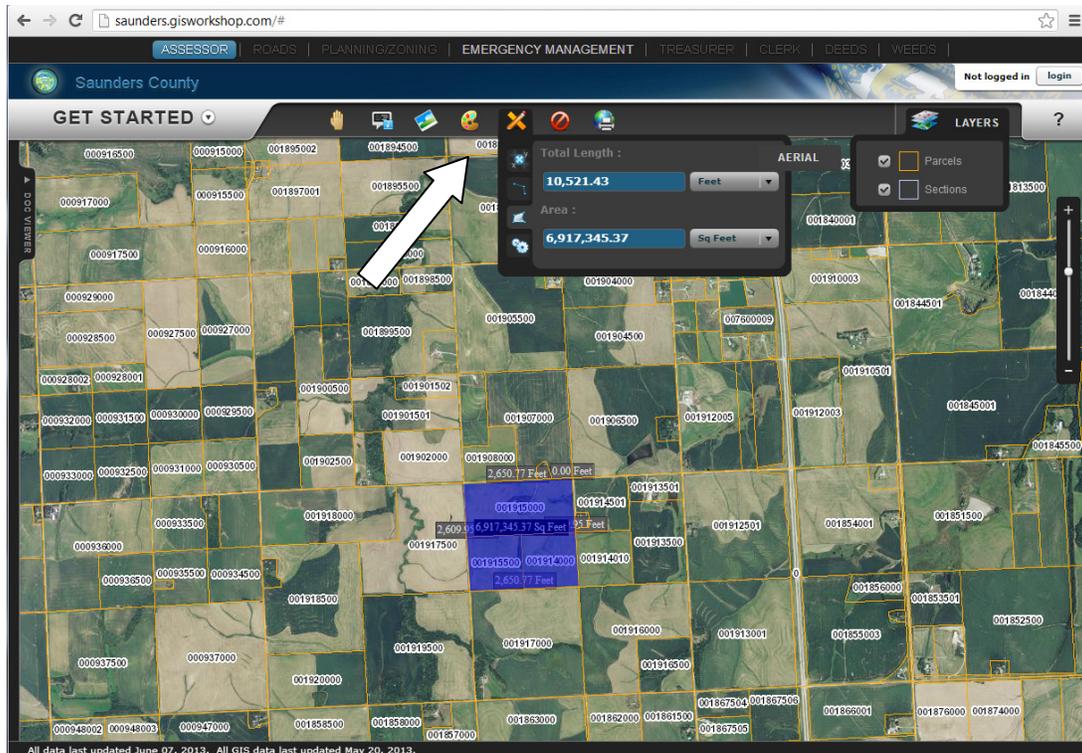


Figure 11: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figures 12 & 13). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

Saunders County Project Completion Report: NSRB Board Grant Funds

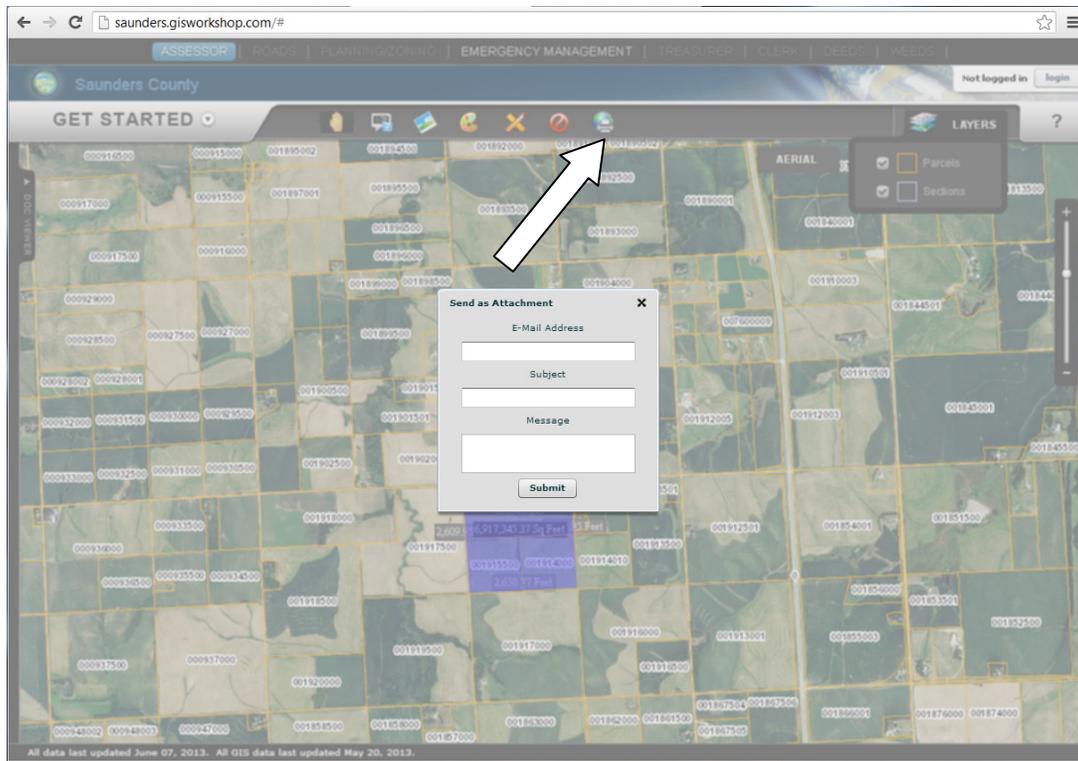


Figure 12: Print tool showing available options (email option demonstrated)

Training

The vendor provided an on-line training to the Assessor's Department to help get County staff comfortable using the new WebGIS site.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2013. Saunders County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, <http://saunders.gisworkshop.com>, officially on 9/13/12. In addition, the creation of the GIS is currently considered 99% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

General Manager's Report 2nd Quarter Business Plan Update

April 2013 – June 2013

Nebraska.gov
301 S 13th Street, Suite 301
Phone: 402-471-6582
FAX: 402-471-7817
Email: bhoffman@egov.com

Executive Summary

Every quarter the Nebraska.gov team gets together to brainstorm and evaluate information we have provided in the past and identify areas where we can improve. This new version of the NSRB GM report, including new and improved graphs, demonstrates our commitment to providing the best in all that we do.

For the second quarter of 2013, the State of Nebraska's gross revenues had an increase of approximately 3.5% over prior year (\$628,285 vs. \$606,865). The NSRB share had an increase of approximately 9% over prior year (\$21,711 vs. \$19,896).

On page 6 you will see 2nd quarter's revenue broken-out by the largest agency contributors (The DMV, Courts and Secretary of State). This graph gives you a better understanding of which agencies are the major contributors to our successful partnership. Approximately 82% of total revenue contributions are generated from the DMV, Courts and the SOS. On page 7, we list out the major online services that contribute to the revenue generated per each agency.

You will notice a new chart on page 8 titled "Cost vs. Revenue". This chart represents all of the online applications Nebraska.gov manages and the minimal ongoing cost associated with maintaining them in 2013. Hosting, enhancements, project management, development, database storage as well as many other services are expenses to Nebraska.gov that we generally do not bill to the agency. Often times it is easy to overlook the significant costs associated with launched services. On page 9, you will see a monetary value placed on the aforementioned services. Including only the top 6 classifications of services, for 2013, the State is on target to receive over \$3 Million dollars of services at no cost to the State of Nebraska. The benefit of the self-funded model and being part of the NIC family is extreme.

The cost avoidance chart on page 10 represents a breakdown, by Agency, of all of the programming and project management in 2013. It is important to understand that while we do not bill agencies for this time, the state is saving by not having to pay those direct costs. This chart illustrates those savings.

Executive Summary (continued)

On page 11, we showcase how we are providing innovative applications and services to citizens and businesses of Nebraska. You will see the list of applications we have deployed in April, May and June of 2013, as well as the hours invested and the cost savings to the agencies associated with those projects. You will also see a chart that compares the successful application deployments, enhancements and websites launched in quarter 2 compared to 2012.

Page 12 highlights the growth of our PayPort service in local government. In just the past year alone, we have seen an increase of 39% in the number of local government entities that are providing our PayPort service at the local level. We believe that if this service was opened up at the State level, we would see the same demand.

In our business, speed to market is essential when developing online services. On page 13, we have highlighted one of our newest technologies, the Common Application Template (CAT). We are constantly researching best practices in our processes and using the CAT has significantly reduced our development times. It is responsive, which means that code is already incorporated to be viewed in any size of device such as a monitor, tablet or mobile. It also incorporates a standard look and feel which also is a benefit to our branding strategy.

Maximizing adoption of new and current services is found on page 14. We have highlighted our Driver License Renewal service and the different marketing strategies we have implemented/produced this year. On page 15, you will notice some of our strategies to gain national recognition for the State of Nebraska. We continue on page 16 with showcasing how we use Twitter and Facebook to reach new and potential users.

Finally, on page 17 we provide reporting on uptime, downtime and response times on the Nebraska.gov Network. It is of the utmost priority that the citizens and businesses are able to rely on a network anytime of the day, every day of the year. We are extremely proud of the services we provide to the State of Nebraska and our ongoing partnership.

Sincerely,
Brent Hoffman

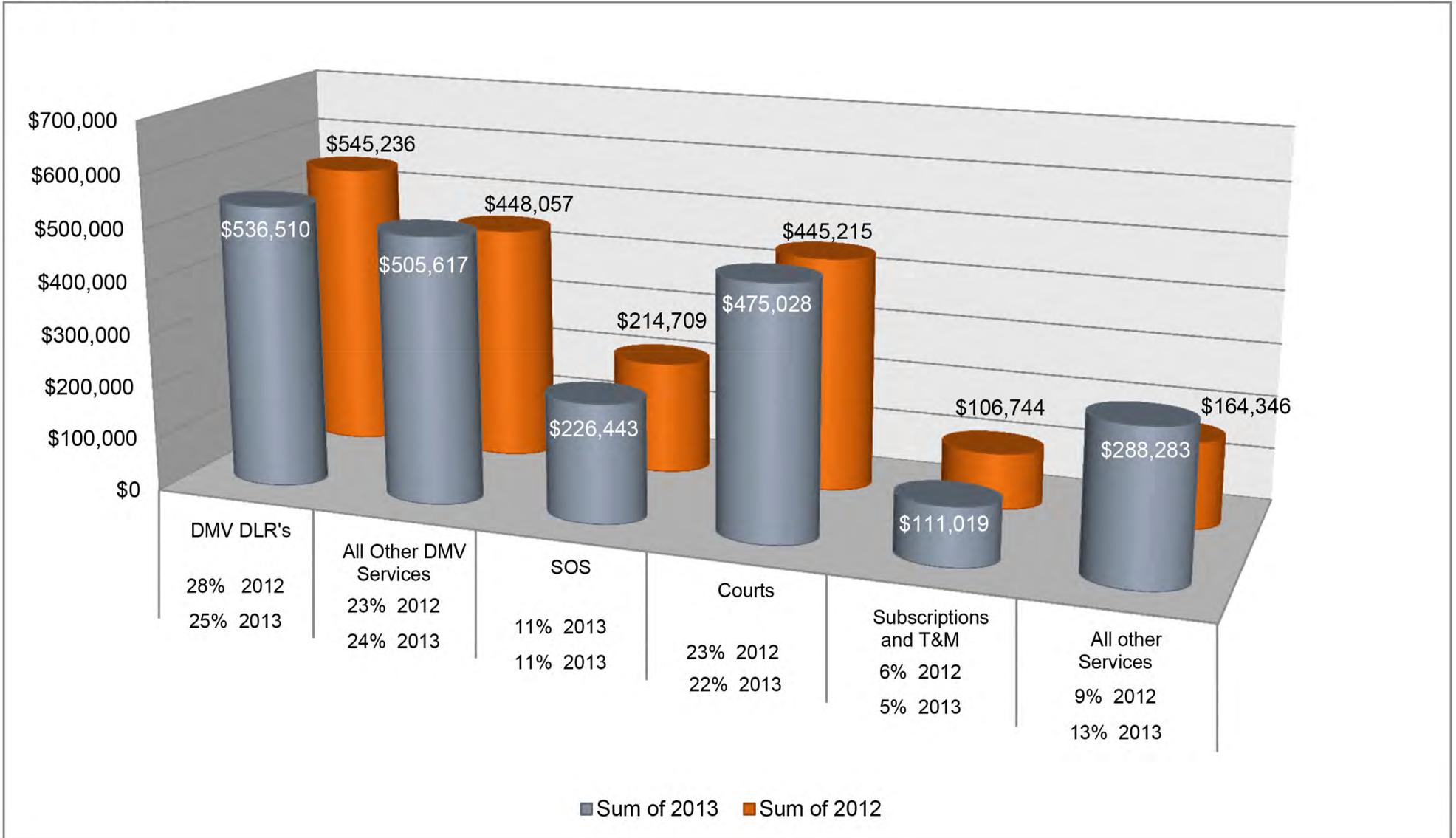
Financial Reports

June 2013 Financial Report	Month Ended	Month Ended	Year to Date	Year to Date
	06/30/2013	06/30/2012	06/30/2013	06/30/2012
State of Nebraska Gross Revenue	\$628,285	\$606,865	\$4,130,242	\$3,823,972
Revenue Other (Adjustments)	\$243	(\$2)	\$527	(\$477)
Total Gross Revenue	\$628,528	\$606,863	\$4,130,769	\$3,823,495
10% NSRB Partner Share	\$21,711	\$19,896	\$143,202	\$132,742
Agency Share	\$298,315	\$302,632	\$1,987,870	\$1,899,188
COR Other (Communication Costs)	\$46,425	\$33,084	\$329,147	\$246,536
Total Cost of Revenue	\$366,451	\$355,611	\$2,460,219	\$2,278,466
Nebraska Interactive Gross Revenue	\$262,077	\$251,252	\$1,670,550	\$1,545,029
Nebraska Interactive Operating Expenses	\$205,889	\$179,943	\$1,231,662	\$1,082,642
Nebraska Interactive Operating Income	\$56,188	\$71,309	\$438,888	\$462,388
Nebraska Interactive Other Income	\$0	\$0	\$0	\$0
Nebraska Interactive Net Pre-Tax Income	\$56,188	\$71,309	\$438,888	\$462,388
Nebraska Interactive Provision for Income Tax	\$22,515	\$28,574	\$175,863	\$185,293
Nebraska Interactive Net After-Tax Income	\$33,673	\$42,735	\$263,025	\$277,095

- 1. Continually grow and diversify the portal revenue target non-DMV services growth, including local government**
- 2. Develop and provide innovative applications and services to businesses and citizens of Nebraska**
- 3. Expand the innovative footprint of local government services**
- 4. Speed time to market and increase standards**
- 5. Maximize adoption of new and current services**
- 6. Gain national recognition for Nebraska electronic government**
- 7. Optimize reliability and response of portal technology**
- 8. Maintain a reliable and sustainable network for the state of Nebraska**

OBJECTIVE #1: Continually grow and diversify the portal revenue target non DMV services growth, including local government

YTD 2013



NEBRASKA.GOV: GENERAL BREAKOUT OF SERVICES

SOS

- Corp Filings & Searches
- UCC Filings & Searches
- License Filings & Searches

All other Services

- Citation Payments
- Local Services
- Criminal Histories
- Department of Agriculture Services
- Tax Filings
- Professional License Renewal
 - Board of Public Accountancy
 - State Electrical Division
 - Board of Engineers and Architects
 - State Fire Marshal
- And more

Courts

- Court Case Searches
- eFiling
- Court Case Monthly
- Court Citation Payments
- ePayments

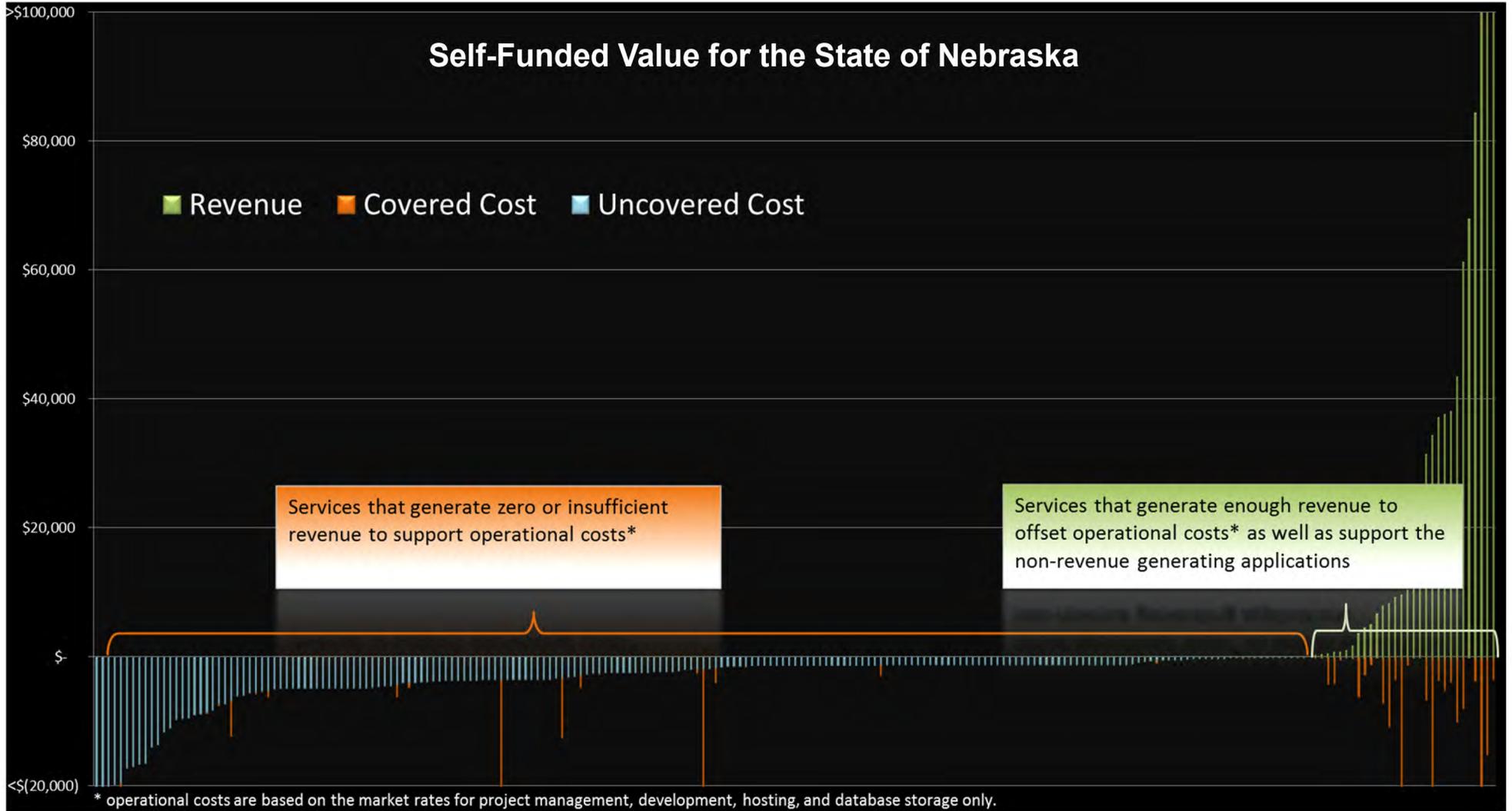
All Other DMV Services

- Driver License Renewal
- Vehicle Registration
- Reinstatements
- Title, Lien & Registration
- IFTA & IRP
- Specialty Plate

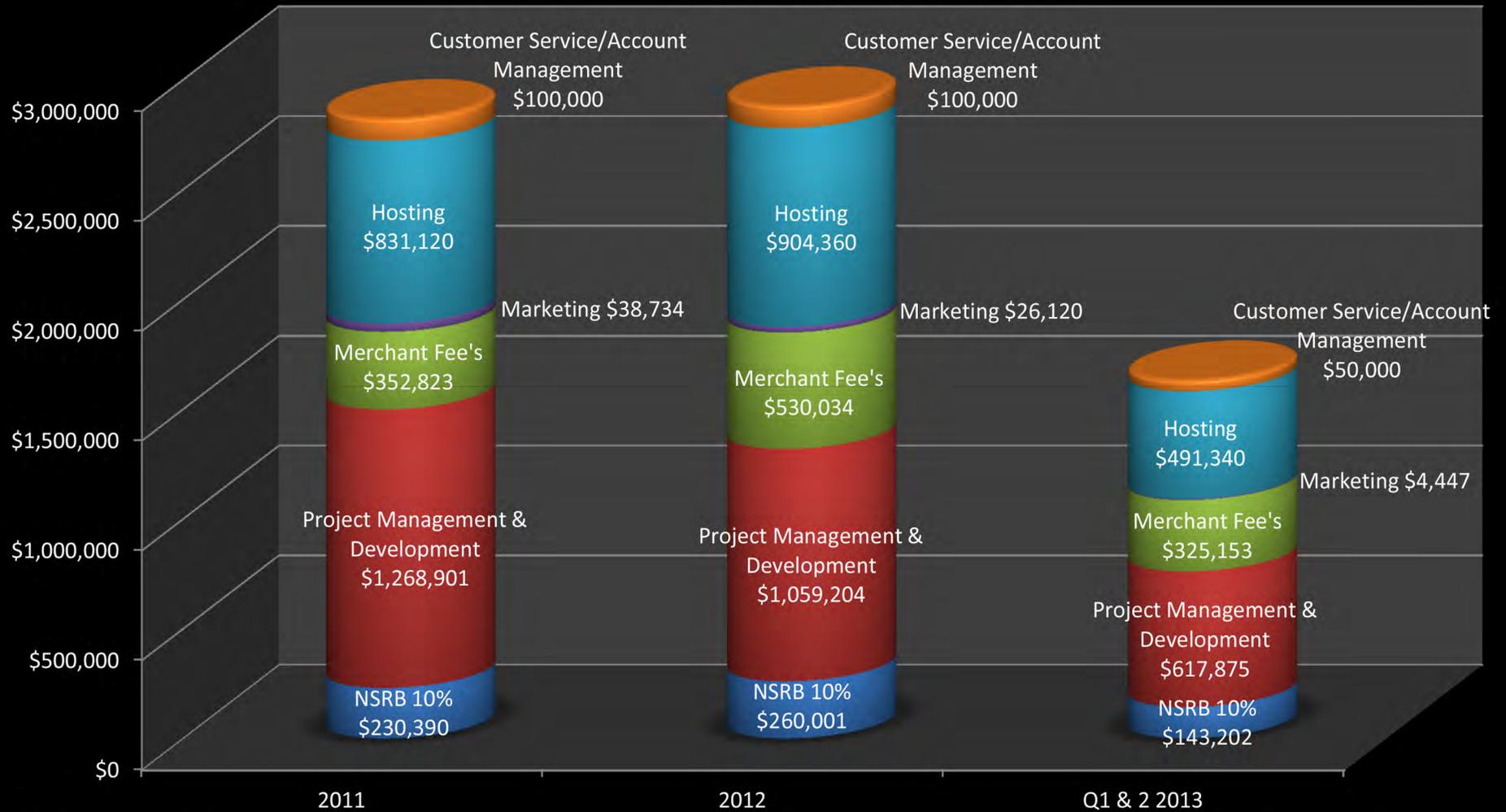
DMV

- Driver License Records

COST vs. REVENUE by Service

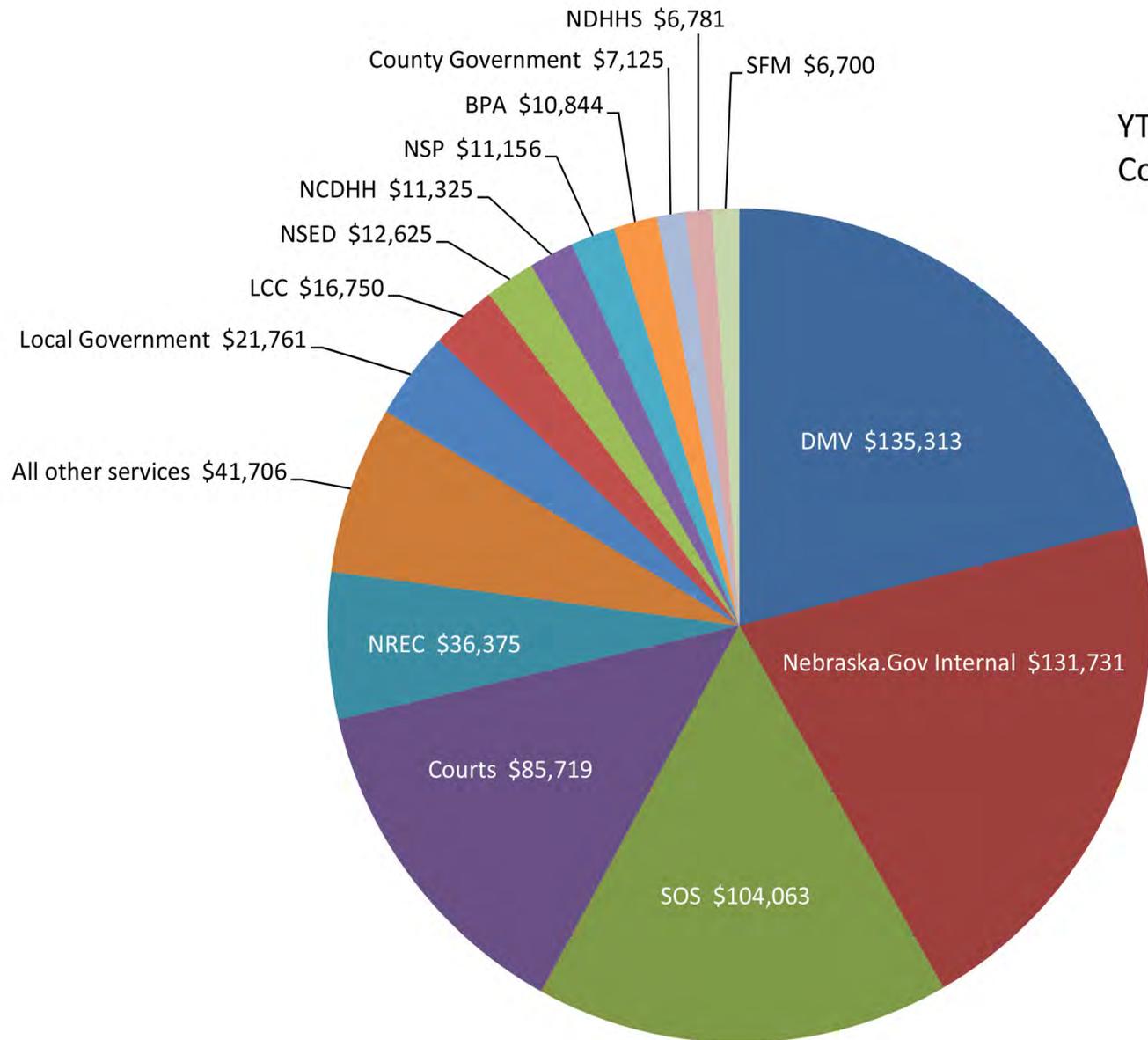


Self-Funded Value for the State of Nebraska



Note: The above graph is not all inclusive. Displayed values are based on the top 6 classifications.

Year to Date Project Management & Development Value by Agency



YTD Total PM & Development
Cost Avoidance = \$617,875

OBJECTIVE #2: Develop and provide innovative applications and services to citizens and businesses of Nebraska

New Applications Launched Second Quarter

Partner	Application	Revenue Type	Work Scope	Hours Invested	Cost Savings
Auditor of Public Accounts	Auditor Press Release Enhancement	Non-revenue	Application Enhancement	6.5	\$ 812.50
State Court Administrator	eService enhancements package for eFiling	Revenue	Application Enhancement	194	\$ 24,250.00
State Court Administrator	Mediator enhancement - send updated profile data to administrator	Non-revenue	Application Enhancement	8.5	\$ 1,062.50
State Electrical Division	Electrical Apprentice License Applications	Revenue	New Application	93.5	\$ 11,687.50
State Fire Marshal	SFM enhancement - operator date check	Revenue	Application Enhancement	12.25	\$ 1,531.25
Department of Motor Vehicles	Handicap Permit Public Services	Non-revenue	New Application	62.75	\$ 4,043.75
Department of Motor Vehicles	Handicap Permit Enhancements & Retemplate	Non-revenue	Application Enhancement	71.5	\$ 14,187.50
Department of Motor Vehicles	Motor Vehicle Registration Renewal - Retemplate & NebPay	Revenue	Application Enhancement	128.75	\$ 60,687.50
Department of Motor Vehicles	Driver License Services - HTML e-mail receipt	Revenue	Application Enhancement	2.5	\$ 152,250.00
Board of Public Accountancy	2013 Accountant License Renewals	Revenue	Application Enhancement	38.75	
Secretary of State	Corporate Records Special Request Instant Access Service	Revenue	New Application	113.5	
Secretary of State	UCC requirements redefinition for 2013	Revenue	Application Enhancement	485.5	
Quarterly Cost Savings				1218	



Application Deployments

Applications Deployed	Q1 2012	Q1 2013	Q2 2012	Q2 2013
Revenue Application	3	2	4	2
Non-revenue Application	1	2	3	1
Websites deployed	1	0	2	0
Revenue application enhancements	4	3	1	6
Non-revenue application enhancements	2	0	3	3
Number of implemented changes*	94	109	101	104

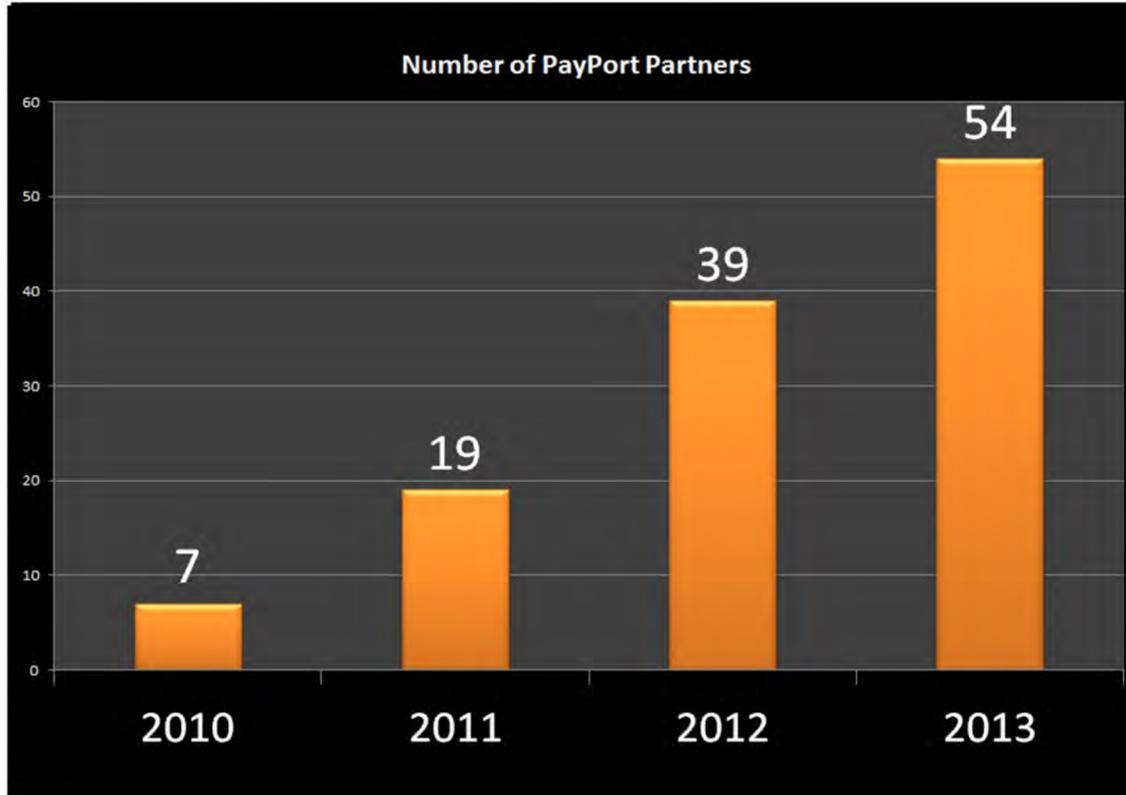
*Changes include code enhancements as well as bug fixes, security updates, requested text changes, etc.



Time Saved. Money Saved. Resources Saved

--Application Highlight: Handicap Permit Renewal--

This new online service is a means to reduce the workload through the use of technology. It allows Medical Professionals the ability to login with their DEA and Medical License credentials and submit requests for patients to get a handicap permit. All requests are reviewed and approved by the Department of Motor Vehicle. This new process eliminated the role of the Nebraska city clerks and county treasurers in the application process.



Did you know?

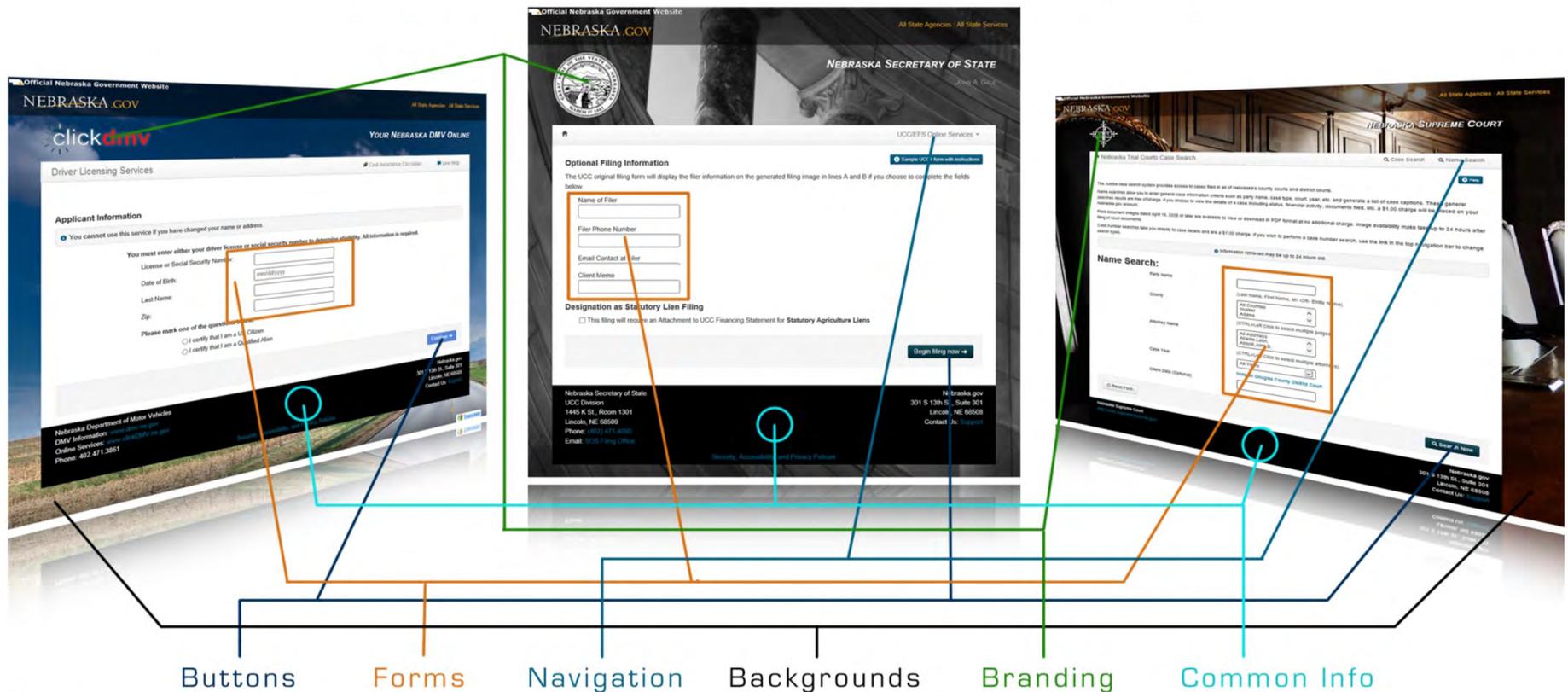
- Service went live in September of 2010
- **18** Cities live
- **36** County Offices using this service
 - o County Treasurers - **24**
 - o Clerk - **5**
 - o Community Corrections - **1**
 - o County Court - **1**
 - o District Court - **1**
 - o Register of Deeds - **2**
 - o Sheriff - **3**

“ We are so happy we made the switch to PayPort. Previously, we worked with a company in Texas and have been very pleased with the service we receive from Nebraska.gov. ”

- Barbara Swanson, Polk County Treasurer

OBJECTIVE #4: Speed up the time to market and increase standards

 CAT = Common Application Template



Benefits

- * Reduces the time to market – saves programming time as the template prototype contains all the 'hooks' a programmer needs when coding the logic behind the static input screens
- * 100% cross-browser compatible for IE 7, 8 and 9, 10, Firefox, Chrome and Safari
- * Responsive design to display appropriately from large monitor viewing, to laptop, to tablet, to mobile
- * All features and colors used are pre-tested for accessibility and 508 compliance
- * Creates a consistent look and feel within single agency service suites and among all Nebraska.gov services

OBJECTIVE #5: Maximize adoption of new and current services



Cross Marketing



Confidence



User Knowledge (FAQ's)



Printed Marketing Materials

IN THE SPOTLIGHT: DRIVER LICENSE SERVICES

APPLICATION VARIETY – Four new license types were added to the application which increased application usage by over 1000 transactions so far in 2013

TARGET AUDIENCES – Business cards are distributed to teen drivers taking a driver safety course

REBRANDING THE DMV – With the re-launch of www.clickDMV.ne.gov in late 2012, new marketing materials for offices and mailings follow the DMV branding creating between marketing materials, ClickDMV and Applications. Of which, contribute to user confidence

USER EXPERIENCE – Redesigned the application in the common application template for ease of use enhancements and mobile experience

CROSS MARKETING – Completed transactions display additional services available to the public encouraging continued online government exchanges

USER KNOWLEDGE – A Frequently Asked Questions page was added to the app explaining common questions and concerns with the application.

CONFIDENCE – After examining user feedback, prominent information about application security was added to our payment page.

SEARCH ENGINE OPTIMIZATION – Tools such as Google WebMaster Tools and Google Analytics are being utilized to analyze how users are finding the service which gives us an opportunity to strengthen our search result ranking. For example: in 2012, Driver License Services appeared on the second page of a Google Search. In 2013 it is on the first page

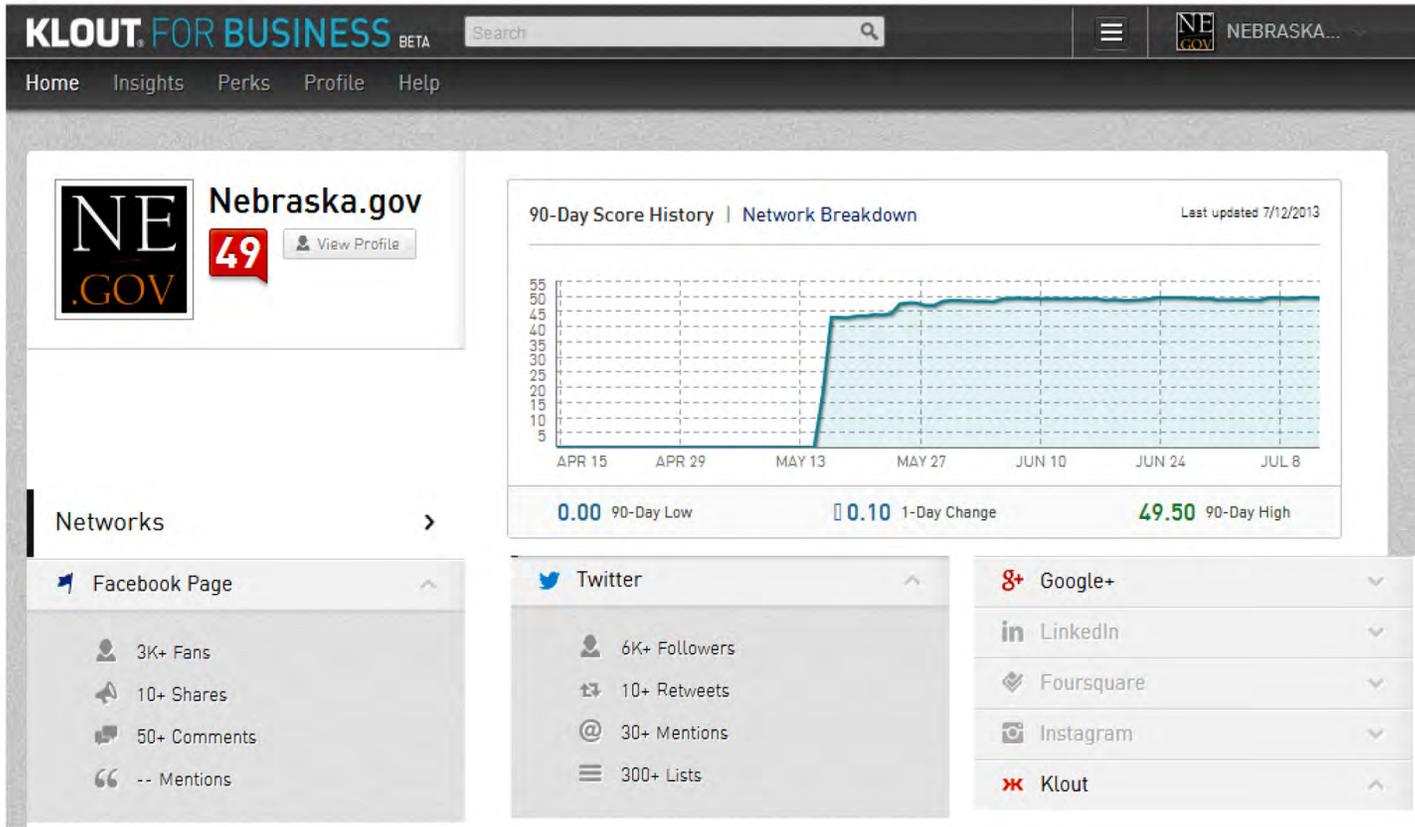
NEBRASKA.GOV: NATIONAL RECOGNITION STRATEGIES

NEBRASKA.GOV: QUARTERLY APPLICATIONS DEPLOYED CHART	Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
PRESS RELEASES	4	8	0	12	3		5	
AWARD SUBMISSION	0	0	5	4	0		0	
OTHER/MENTIONS	1	0	3	0	1		1	

Press Releases:

- “Nebraska State Electrical Division Accepts Apprentice Registrations Online”
- “Nebraska Trial Courts Announces Electronic Service of Documents Now Integrated in eFiling”
- “Credit Cards now Accepted at Lancaster County Community Corrections”
- “Replacement Handicap permits available online through Nebraska DMV”
- “Credit Cards now Accepted for City of Syracuse”
- “Credit Cards now Accepted for Phelps County Treasurer”
- “Butler County Treasurer Offering New Payment Options”
- “Credit Cards now Accepted for Sarpy County Tow Lot”
- “Credit Cards now Accepted for City of North Bend”
- “Credit Cards now Accepted for Village of Dodge”
- “Credit Cards now Accepted for City of Crete”
- “Nebraska Trial Courts Top One Million eFiled Documents”

OBJECTIVE #6 (continued): Nebraska.gov Social Media Strategies Q2 - 2013



- @ne411 – 198 Followers
- State of Nebraska on Facebook: <http://www.facebook.com/nefanpage> – 3,570 fans

What is Klout?

The Klout Score measures influence based on your ability to drive action. Every time you create content or engage you influence others. The Klout Score uses data from social networks in order to measure:

- **True Reach:** How many people you influence
- **Amplification:** How much you influence them
- **Network Impact:** The influence of your network

OBJECTIVE #7: Optimize reliability and response of portal technology

NEBRASKA.GOV: UPTIME

APRIL	MAY	JUNE
99.81%	99.99%	99.95%

NEBRASKA.GOV: RESPONSE TIME

APRIL	MAY	JUNE
Avg. response time this month 550 ms	Avg. response time this month 824 ms	Avg. response time this month 834 ms

NEBRASKA.GOV: NETWORK ISSUES DETAIL REPORT

	Start Time	End Time	Time	Description	Impact
Nebraska.gov sites were down	6/11/2013 11:00 pm	6/11/2013 11:10pm	0:10	The network to the Ashburn data center was not reachable. The event was caused by additional load on the firewalls from the Qualys security scan. The scan was expected and scheduled for this time.	All Nebraska.gov web sites and services were unavailable.
Nebraska web server was down	6/5/2013 4:45 pm	6/5/2013 5:00pm	0:15	The web servers for our static content were not responding properly due to a configuration error.	Just the web pages hosted by Nebraska.gov were down. All applications and services were still up.
Nebraska.gov site was down	5/14/2013 2:40am	5/14/2013 2:45am	0:05	The network to the Ashburn data center was not reachable. The network event was caused by maintenance being performed by AT&T	All websites and applications were down and unavailable
Nebraska.gov site was down	4/23/2013 3:20pm	4/23/2013 3:45pm	0:25	The network to the Ashburn data center was not reachable. A configuration change enabled the CDC mail environment to function as an open SMTP relay. Due to this exposure there was an increase in mail that is believed to have caused the service degradation	All websites and applications were down and unavailable
Nebraska.gov sites were down	4/12/2013 5:30pm	4/12/2013 5:55pm	0:25	The network to the Ashburn data center was not reachable. The Ashburn datacenter received unusual amount of inbound traffic from multiple IP addresses. AT&T was notified and mitigated the traffic on their edge router	All Nebraska.gov websites and services were unavailable
Nebraska.gov sites were down	4/11/2013 8:25pm	4/11/2013 9:00pm	0:35	The network to the Ashburn data center was not reachable. The Ashburn datacenter received unusual amount of inbound traffic from multiple IP addresses. AT&T was notified and mitigated the traffic on their edge router	All Nebraska.gov websites and services were unavailable

Nebraska.gov Project Priority Report - 2nd Quarter 2013

Title	Revenue Type	Project Start	Target Launch	Work Scope	Partner
Driver Privilege Services - Adding IIP eligibility & Retemplate	Self-funded	12/3/12	7/15/13	Application Enhancement	Motor Vehicles, Department of
Court ePayment ReTemplate	Self-funded	6/3/13	7/15/13	Application Enhancement	Court Administrator, State
Motor Vehicle Registration Renewal - Boat Registration Renewals	Self-funded	5/18/13	7/29/13	Application Enhancement	Motor Vehicles, Department of
Engineer & Architect Reciprocity Application Changes	Self-funded	6/4/13	7/29/13	Application Enhancement	Engineers and Architects, Board of
Specialty License Plate - Retemplate	Self-funded	5/20/13	7/29/13	Application Enhancement	Motor Vehicles, Department of
Juror Qualification Form	Non-revenue	11/8/12	8/1/13	New Application	Court Administrator, State
Notarized Dissemination Form	Self-funded	7/12/13	8/5/13	Application Enhancement	Patrol, Nebraska State
Small Business Driver Record Request Administration App	Revenue	1/17/13	8/5/13	New Application	Motor Vehicles, Department of
OnBase migration for SOS document images	Non-revenue	11/16/12	8/17/13	Application Enhancement	Secretary of State
Lobby Management - Retemplate & Enhancements	Non-revenue	4/10/13	8/26/13	New Application	Motor Vehicles, Department of
Real Estate License Renewal - Retemplate	Self-funded	6/7/13	9/1/13	Application Enhancement	Real Estate Commission
UCC Searches - Retemplate and Rule&Reg Updates	Self-funded	7/16/13	9/2/13	Application Enhancement	Secretary of State
Real Estate Renewals - ACH Payment Option	Self-funded	4/15/13	9/3/13	Application Enhancement	Real Estate Commission
Court Efiling Criminal Web Service Enhancement	Self-funded	6/17/13	10/31/13	Application Enhancement	Court Administrator, State
Electrician Exam Application	Revenue	7/11/13	11/25/13	New Application	Electrical Division, State
Court Bulk eGarnishment ePayments	Revenue	7/1/13	12/2/13	New Application	Court Administrator, State
Vehicle Registration for Fleet Vehicles	Revenue	5/1/13	12/30/13	New Application	Motor Vehicles, Department of
Online Subscription Form	Non-revenue	11/8/10	12/31/13	New Application	Nebraska.Gov Internal
Commercial Driver License System - Rewrite	Non-revenue	7/15/13	2/3/14	Application Enhancement	Motor Vehicles, Department of
***Projects are in progress and listed in order of target launch					

Self-funded = Application enhancement to an existing revenue generating application

Revenue = New application that generates revenue

Non-revenue = New application or enhancement that has no associated revenue

JULY 2013 NSRB GRANT AWARDS RECOMMENDATION SUMMARY

Agency	Grant Title	Amount Requested	Amount Recommended	Award Percentage
Boone County	Assessor GIS & County WebGIS	\$25,000	\$19,913	79.56%
Gosper County	Assessor GIS & County WebGIS	\$25,000	\$19,913	79.56%
Dakota County	WebGIS	\$25,000	\$19,913	79.56%
Sherman County	Assessor GIS	\$25,000	\$19,913	79.56%
Webster County	Assessor GIS	\$25,000	\$19,913	79.56%
Banner County	WebGIS	\$9,600	\$6,720	70%
Blair, City of	GIS-Based Electronic Records Management	\$24,000	\$10,080	70%
Deuel County	County WebGIS	\$16,600	\$11,620	70%
Dixon County	County WebGIS	\$16,600	\$11,620	70%
Franklin County	WebGIS	\$9,600	\$6,720	70%
Garden County	County WebGIS	\$9,600	\$6,720	70%
Johnson County	WebGIS	\$7,000	\$4,900	70%
Lexington, City of	GIS-Based Electronic Records Management	\$24,000	\$16,800	70%
Scotts Bluff County Mapping	County WebGIS	\$25,000	\$17,500	70%
York County	WebGIS	\$25,000	\$17,500	70%
Nance County	County WebGIS	\$14,600	\$10,220	70%
Agriculture, Department of	Online Licensing & Fee Application Payment System	\$25,000	\$15,000	60%
Real Estate Commission	Online Continuing Education Attendance Submission	\$25,000	\$15,000	60%
Ft. Calhoun, City of	GIS Website Development & Hosting	\$16,500	\$0	0%
Kimball County Manor	Electronic Health Records	\$14,850	\$0	0%
Scottsbluff, City of	GIS Website	\$6,000	\$0	0%
		\$393,950	\$249,963	
		TOTAL REQUESTED	TOTAL RECOMMENDED	