

**NEBRASKA STATE RECORDS BOARD
MEETING: May 5, 2010**

Nebraska State Capitol
Room 1507
Lincoln, NE
May 5, 2010
9:00 A.M.

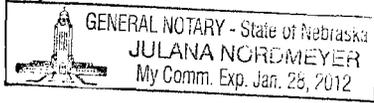
AFFIDAVIT OF PUBLICATION

State of Nebraska }
LANCASTER COUNTY, } ss.

NOTICE OF PUBLIC MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, May 5, 2010 at 9:00 AM in room 1507 of the State Capitol, Lincoln, Nebraska. The agenda, which is kept continually current, will include public hearings on Addendum 4 to the interagency agreement between the Department of Agriculture and the Nebraska State Records Board, Device Registration form; Addendum 8 to the interagency agreement between the Department of Health and Human Services and the Nebraska State Records Board, Health Professional License Monitoring Service; Addendum 15 to the interagency agreement between the Secretary of State and the Nebraska State Records Board, Nonprofit Corporation Biennial Reports; Addendum 16 to the interagency agreement between the Secretary of State and the Nebraska State Records Board, Application for Electronic Access to Records; Addendum 17 to the interagency agreement between the Secretary of State and the Nebraska State Records Board, Document upload and Delivery Online Service; and, Agency Agreement between the Treasurer of Douglas County, Nebraska and the Nebraska State Records Board, and Addendum One thereto. Over the Counter Payments. The agenda is available at the Office of the Secretary of State, Suite 2300 State Capitol, for public inspection during regular business hours.
#6086731 11 April 2

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper one successive time(s) the first insertion having been on the 2 day of April A.D., 2010 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me this _____ day of _____, 20____
Jessica H. Swartz
Julana Nordmeyer Notary Public
Printer's Fee, \$ _____



6086731

NEBRASKA STATE RECORDS BOARD AGENDA

Room 1507, State Capitol

Lincoln, NE

May 5, 2010 – 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
Public notice of the meeting was given by posting notice in the Lincoln Journal Star on April 2, 2010 and on the State of Nebraska's online Public Meeting Calendar. A current copy of the agenda is located in the Secretary of State's office, listing the date, time and location of the meeting.
4. ADOPTION OF AGENDA
 - a. **Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES
 - a. **Action Item:** Approval of February 10, 2010 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
 - a. AGREEMENT & ADDENDA'S
 1. **Action Item:** Interagency Agreement between the Douglas County Treasurer and the Nebraska State Records Board.
 2. **Action Item:** Addendum One to the Interagency Agreement between the Douglas County Treasurer and the NE State Records Board – Over the Counter Payments.
 3. **Action Item:** Addendum Fifteen between the Secretary of State and the Nebraska State Records Board - Nonprofit Corporation Biennial Reports.
 4. **Action Item:** Addendum Sixteen between the Secretary of State and the Nebraska State Records Board - Application for Electronic Access to Records.
 5. **Action Item:** Addendum Seventeen between the Secretary of State and the Nebraska State Records Board – Document Upload and Delivery Online Service.
 6. **Action Item:** Addendum Eight between the Nebraska Department of Health and Human Services, Division of Public Health and the Nebraska State Records Board – Health Professional License Monitoring Service
 7. **Action Item:** Addendum Four between the Department of Agriculture, Weights and Measures Division and the Nebraska State Records Board – Device Registration Form.
 - b. **Action Item:** Over The Counter Payment Solution (Brent Hoffman)
 - c. Report on visit to Ashburn, Virginia Active/Active Datacenters for Nebraska.gov Disaster Recovery Verification (Tim Loewenstein).
 - d. OCIO Report on verification of Source Code investigation (Brenda Decker).

8. EXECUTIVE DIRECTOR'S REPORT
 - a. University of Nebraska Grant update
 - b. State/Local Grant Status Report
 - c. **Action item:** NADC Grant – 2nd Extension request (Executive Director Frank Daley) will testify.
 - d. **Action item:** NSRB - Cash Fund
 - e. Nebraska Interactive Delivery of Network Documents (by DVD) on March 3, 2010.

9. NEBRASKA.GOV REPORTS
 - a. General Manager's Report
 - b. **Action Item:** Project Priority Report
 - c. State of the Portal

10. DATE FOR NEXT MEETING
August 25, 2010
9:00 A.M.
Room 1507, State Capitol, Lincoln, NE

11. ADJOURNMENT
 - a. **Action Item:** Move to adjourn

Prepared 04/15/2010



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of February 10, 2010

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:00 A.M. on February 10, 2010, in the Lower Level Conference Room, Executive Building, 501 South 14th Street, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;
Brenda L. Decker, representing the Governor;
Michael D. Foley, Auditor of Public Accounts;
Trent Fellers, representing the State Treasurer;
John P. Curry, representing the Insurance Industry;
Thomas D. Freimuth, representing the Legal Profession;
Julie A. Beno, representing Libraries;
Timothy L. Loewenstein, Representing the General Public

Leslie S. Donley, appearing later, representing the Attorney General;
Carlos Castillo, Jr., appearing later, Director of Administrative Services;
Ryne D. Seaman, appearing later, representing the Banking Industry;

Absent:

Michael P. Edgecombe, representing the Media

Staff in attendance:

Cathy Danahy, Executive Director;
Kacey Nelkin-Pedersen, Recording Clerk;
Ron Moravec, Legal Counsel

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. Also, a copy of the Nebraska Open Meetings Act is posted in the back of the meeting room.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was given by posting notice in the Lincoln Journal Star newspaper on January 8, 2010 and on the state's website public meeting calendar. A copy of the Notice and Affidavit of Publication by the printer is included in the Board records.

Agenda Item 4. ADOPTION OF AGENDA

A current copy of the agenda has been kept in the Secretary of State's office, located in the State Capitol Building. Mr. Loewenstein moved to adopt the agenda as presented; motion seconded by Ms. Beno.

Voting For:	Beno Freimuth	Curry Gale	Decker Loewenstein	Fellers	Foley
Voting Against:	None				
Absent:	Castillo	Donley	Edgecombe	Seaman	

The motion carried.

Mr. Seaman and Mr. Castillo arrived at the meeting at 9:05 A.M.

Agenda Item 5. APPROVAL OF MINUTES

Ms. Decker moved to approve the December 2, 2009 meeting minutes as presented; motion seconded by Mr. Fellers.

Voting For:	Beno Foley	Castillo Freimuth	Curry Gale	Decker Loewenstein	Fellers Seaman
Voting Against:	None				
Absent:	Donley	Edgecombe			

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN'S REPORT**Agenda Item 7.a. Addenda & Agreements**

Ms. Donley arrived at the meeting at 9:15 A.M.

Agenda Item 7.a.1. Addendum Seven to the Interagency Agreement between the Department of Health and Human Services, Division of Public Health and the Nebraska State Records Board. Mr. Freimuth motioned to approve the addendum; seconded by Ms. Beno.

Voting For:	Beno Fellers	Castillo Freimuth	Curry Gale	Decker Loewenstein	Donley Seaman
Voting Against:	Foley				
Absent:	Edgecombe				

The motion carried.

Agenda Item 7.a.2. Addendum Three to the Interagency Agreement between the Nebraska Department of Agriculture and the Nebraska State Records Board. Mr. Loewenstein moved to approve the addendum; seconded by Ms. Donley.

Voting For:	Beno Fellers	Castillo Freimuth	Curry Gale	Decker Loewenstein	Donley Seaman
Voting Against:	Foley				
Absent:	Edgecombe				

The motion carried.

Agenda Item 7.a.3. Addendum Two to the Interagency Agreement between the Nebraska State Electrical Division and the Nebraska State Records Board. Mr. Loewenstein moved to approve the addendum; seconded by Ms. Beno.

Voting For:	Beno Fellers	Castillo Freimuth	Curry Gale	Decker Loewenstein	Donley Seaman
Voting Against:	Foley				
Absent:	Edgecombe				

The motion carried.

Agenda Item 7.b. Board member visit for verification of Active/Active Datacenters for Nebraska.gov disaster recovery system capable of instant recovery of services.

Ms. Danahy explained 3 options to the Board to verify the operation of active/active datacenters. Mr. Loewenstein explained how verification would work with a visit to Ashburn, VA. Mr. Freimuth moved that the Nebraska State Records Board approve expenditures, not to exceed \$250.00, for the purpose of Board Member Timothy Loewenstein visiting, inspecting and consulting with members of NICUSA at its Ashburn, Virginia facility to determine compliance by Nebraska Interactive, LLCs Nebraska.gov portal management contract disaster recovery plan; seconded by Mr. Seaman.

Voting For:	Beno Fellers	Castillo Foley	Curry Freimuth	Decker Gale	Donley Seaman
Not Voting:	Loewenstein				
Voting Against:	None				
Absent:	Edgecombe				

The motion carried.

Agenda Item 8. FINANCES REVIEW SUBCOMMITTEE

Mr. Foley, Subcommittee Chair, gave the Finances Review Subcommittee Report. He reported the Subcommittee (Mr. Foley, Mr. Seaman and Mr. Curry) met with Mr. Hoffman and a person from the NICUSA headquarters in Kansas. Mr. Foley reported that the general and administrative expenses imposed on Nebraska Interactive by its parent corporation, NICUSA, have increased by 89% the past two years and that NICUSA made a \$367,000 cash transfer from Nebraska Interactive to NICUSA during the most recent fiscal year.

Agenda Item 9. COUNSEL'S REPORT**Agenda Item 9.a. Approve Escrow Agreement for Network Manager Contract**

Mr. Moravec explained the Escrow Agreement between the Nebraska State Records Board, Nebraska Interactive, LLC and Iron Mountain Intellectual Property Management, Inc. Mr. Curry moved that the Nebraska State Records Board approve and adopt the three-party Escrow Agreement between Nebraska Interactive, LLC, Nebraska State Records Board, and Iron Mountain Intellectual Property Management, Inc. which includes the authorization of the Chair to sign on behalf of the Board; seconded by Ms. Decker.

Voting For:	Beno Fellers Loewenstein	Castillo Foley Seaman	Curry Freimuth	Decker Gale	Donley
Voting Against:	None				
Absent:	Edgecombe				

The motion carried.

Agenda Item 9.b. Source Code**Agenda Item 9.b.1. Report Receipt**

Mr. Moravec reported the Source Code was received by Ms. Danahy on February 1, 2010.

Agenda Item 9.b.2. Approve the adoption of the Policy on Release, Inspection or Use of Network Software and Source Code; request for Software Release Application; and Non-Disclosure Agreement.

Mr. Moravec explained the three draft documents for Board consideration. Board members engaged in a general discussion of release of network software and source code policy, taking no formal policy adoption action.

Agenda Item 9.b.3 Approve release of software to Ms. Brenda Decker, OCIO

Mr. Loewenstein moved to authorize the CIO (Chief Information Officer) as a member of the State Records Board to gain release of the CDs for her review on behalf of the State Records Board with regard to the content and requiring any and all documentation of confidentiality as a standard procedure followed by the CIO's Office and that until the adoption of a policy by the Board, no other requests for examination of these items shall be considered; seconded by Ms. Donley.

Voting For:	Beno Foley	Castillo Freimuth	Curry Gale	Donley Loewenstein	Fellers Seaman
Not Voting:	Decker				
Voting Against:	None				
Absent:	Edgecombe				

The motion carried.

Agenda Item 9.c. Master Contract Insurance/Bond Certificates

Mr. Moravec reported the new network manager contract went into effect on February 1, 2010. He also reported all the required insurance certificates and performance bond have been signed by the appropriate parties and submitted to the NE Department of Administrative Services.

Chairman Gale declared a recess at 10:40 A.M.

Chairman Gale reconvened the meeting at 10:55 A.M.

Agenda Item 10. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 10. a. Thomas County Grant Update

Ms. Danahy reported the receipt of the Thomas County grant project completion report.

Agenda Item 10. b. State/Local Grant Status Report

Ms. Danahy presented the grant status report for the 2nd quarter of FY10.

Agenda Item 10. c. NSRB - Cash Fund Balance

Ms. Danahy presented the cash fund balance report for the 2nd quarter of FY10. Chairman Gale and Mr. Curry requested a comparison of the same period in the previous year be included in future Cash Fund Balance Reports. Ms. Danahy said this would be provided at future meetings. Mr. Loewenstein moved to accept the Cash Fund Balance Report; seconded by Mr. Fellers.

Voting For:	Beno	Castillo	Curry	Decker	Donley
	Fellers	Foley	Freimuth	Gale	
	Loewenstein	Seaman			
Voting Against:	None				
Absent:	Edgecombe				

The motion carried.

Agenda Item 10. d. Reinvested Revenue Report

Ms. Danahy presented the reinvested Revenue Report. She said this report will be deleted in quarterly reports since all funds for this program have been expended and the program itself concluded.

Agenda Item 11. NEBRASKA.GOV REPORTS

Agenda Item 11. a. General Manager's Report

Mr. Brent Hoffman, General Manager, Nebraska.gov gave the General Manager’s Report.

Agenda Item 11. b. Project Priority Report

Mr. Hoffman gave the Project Priority Report. Ms. Beno moved to approve the Project Priority Report; seconded by Mr. Freimuth.

Voting For:	Beno	Castillo	Curry	Decker	Donley
	Fellers	Foley	Freimuth	Gale	
	Loewenstein	Seaman			

Voting Against: None
Absent: Edgecombe

The motion carried.

Mr. Seaman left the meeting at 12:10 P.M.

Agenda Item 11. c. 2010 Business Plan

Mr. Hoffman presented the 2010 Business Plan. Mr. Curry requested Mr. Hoffman put some projection numbers on the Goals in the Business Plan for the end of the year (2010) so the Board can keep tabs on the revenue in order to help manage the business of Nebraska Interactive. Mr. Curry moved to approve the 2010 Business Plan; seconded by Mr. Freimuth.

Voting For: Beno Castillo Curry Decker Donley
Fellers Foley Freimuth Gale
Loewenstein

Voting Against: None

Absent: Edgecombe Seaman

The motion carried.

Agenda Item 11.d. State of the Portal

The State of the Portal was tabled until the next NE State Records Board meeting.

Agenda Item 12. DATE FOR NEXT MEETING

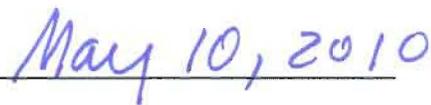
Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, May 5, 2010 at 9:00 A.M in Room 1507, State Capitol, Lincoln, Nebraska.

Agenda Item 13. ADJOURNMENT

Mr. Loewenstein moved to adjourn the meeting. All members present signified by saying "aye". Chairman Gale declared the meeting adjourned at 12:30 P.M.



John A. Gale
Secretary of State
State Records Administrator
Chairman, State Records Board



Date

Summary

Douglas County Treasurer Interagency Agreement Summary

An Interagency Agreement is used between agencies, the Nebraska State Records Board and Nebraska.gov when agencies request the services of Nebraska.gov. The agreement covers such items as duration, duties and responsibilities of each party, amendment by way of addenda, payment provisions, definition of terms and notification provisions.

INTERAGENCY AGREEMENT
between
DOUGLAS COUNTY TREASURER
and the
NEBRASKA STATE RECORDS BOARD

This Interagency Agreement is made by and between Douglas County and the Nebraska State Records Board (hereinafter “Nebraska State Records Board: or “NSRB”), to provide access to Douglas County’s electronic data files on Nebraska.gov, an electronic data service operated by the Nebraska State Records Board for the State of Nebraska through a contractual arrangement with a private network manager.

WHEREAS, Douglas County maintains certain electronic data in computer databases, which data is available to the general public under certain circumstances; and

WHEREAS, Douglas County currently has data residing on the state mainframe computer and/or on its internal Local Area Network which is public and of interest to the public; and

WHEREAS, NSRB desires to have access to Douglas County’s data records at both locations, if data records are available at both locations, for the purpose of providing such access to Nebraska citizens and businesses who subscribe to Nebraska.gov; and

WHEREAS, it is also contemplated by the parties that provision of electronic access through Nebraska.gov will provide a material benefit to Douglas County, to Nebraska citizens and businesses, will improve access to information and will decrease the need for Douglas County personnel to be involved in giving out this information by telephone or in person;

NOW THEREFORE, in consideration of the mutual conditions, covenants and promises contained in this Agreement, the parties agree as follows:

SECTION 1: Statement of Purpose

The purpose of this Agreement is to define circumstances, responsibilities, and compensation relating to providing Nebraska.gov with on-line computer access to certain data records at Douglas County’s discretion, maintained in electronic form by Douglas County.

SECTION 2: Terms of agreement

- (a) This Agreement shall commence on the date of execution and shall be co-terminal with the Contract for Network Manager Services between the NSRB and NI #40626 04 (“Master Contract”) and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- (b) Addenda to this Interagency Agreement may be terminated by the giving of thirty (30) days advance written notice to the other party of termination and identifying the addenda to be terminated.

SECTION 3: Definition of Terms

- 1. Data records – facts maintained in electronic form for communication or processing.
- 2. Nebraska.gov subscribers – individuals or organizations who use Nebraska.gov for computer-assisted research.

3. Client department – a Douglas County section or unit serviced by Douglas County’s internal computer section, and whose data files are available to external agencies.
4. Public Record Data – data records which are considered public records under state or federal law.

SECTION 4: Douglas County Responsibilities

1. Client departments will:
 - a. When requested, help in interpreting the meaning of data, provide input on display screen designs when consulted, and cooperate with Nebraska.gov in placing data records onto Nebraska.gov as permitted by Douglas County, but only if desired by Nebraska.gov subscribers.
 - b. In the absence of a central Douglas County data or computer department or service, perform those duties and responsibilities outlined in subparagraph 2 of SECTION 4.
2. The central Douglas County data or computer department or service will:
 - a. When requested, help in interpreting the meaning of data, provide advice on display screen designs when consulted, and cooperate with Nebraska.gov in placing data records onto Nebraska.gov as permitted by Douglas County.
 - b. Provide computer access to Douglas County data records as permitted by Douglas County, subject to interruption of service pursuant to SECTION 10.
 - c. Provide acceptable response time within limitations of budget constraints.
 - d. Provide reasonable levels of problem determination support to help isolate problems when requested, and if the problem resides on Douglas County’s end of the system, provide reasonable fixes or repairs.
 - e. Have final control and responsibility for security authorization of Nebraska.gov (in cooperation with any Client departments) in granting access to its data.
3. Douglas County will:
 - a. Oversee the timely and effective performance of this Agreement from Douglas County’s perspective, and assist Nebraska.gov in resolving constructively any problems hereunder and any new issues that arise in connection therewith.
 - b. Provide reasonable levels of support to any central Douglas County data or computer department or service; and to any Client department, in placing Douglas County data records on-line with Nebraska.gov, to the extent permitted by Douglas County, but only if desired by subscribers to Nebraska.gov.

SECTION 5: NSRB Responsibilities

1. NSRB agrees:
 - a. To recognize that authorized on-line access provides no right to possession or ownership of data records at any time.
 - b. To take all reasonable precautions to protect against unauthorized access to Douglas County’s data records.
 - c. To provide reasonable programming, software, hardware, and supplies necessary to establish electronic access to Douglas County data records
 - d. To recognize there is no express or implied ownership of Douglas County’s equipment by the payment of any fee or charge to Douglas County.
 - e. To provide reasonable reporting that accurately reflects usage associated with access to Douglas County data records by Nebraska.gov subscribers.

- f. To keep such records as are required to document usage associated with providing access to Douglas County's electronic database and to provide Douglas County access to these records at reasonable times for auditing purposes if so requested by Douglas County.
- g. To cooperate with Douglas County and Client departments in placing data records onto Nebraska.gov as permitted by Douglas County but only if desired by Nebraska.gov subscribers, including securing proper access from the appropriate authority for, and providing necessary security to, each type of data records desired.

SECTION 6: Billing, Payment and Rates for Services

NSRB shall cause the network manager to remit fees for Douglas County data records accessed through Nebraska.gov as set forth in an addendum to this Agreement. Reimbursement to Douglas County for specific items of information in the Douglas County database shall be equal to statutory fees for such information where applicable. Payment shall be made to Douglas County by the last working day of the month following the month in which access was electronically requested by Nebraska.gov subscribers. A summary page detailing fee generating transactions per month and the amount of payment by Nebraska.gov to Douglas County will accompany payment.

Rates for services shall be set by Douglas County, NSRB, and the Nebraska.gov Network Manager and may be adjusted from time to time to cover the entire cost of providing service to Nebraska.gov. Rates set shall continue in effect until modified by mutual Agreement of Douglas County, NSRB and the Nebraska.gov Network Manager.

SECTION 7: Illegal Provisions

If any provision of this Agreement shall be declared to be illegal, void or unenforceable by a court of competent jurisdiction, the other provisions shall not be affected but shall remain in full force and effect.

SECTION 8: Termination

This Agreement may be terminated at any time after the original term of this Agreement, upon thirty (30) days advance written notice to the other party or upon the occurrence of any of the following:

1. NSRB's failure to indemnify Douglas County pursuant to SECTION 9 of this Agreement.
2. NSRB's non-payment in violation of SECTION 6 of this Agreement.
3. NSRB's allowance of unauthorized access prohibited by this Agreement.
4. NSRB's material breach of any term, provision or condition of this Agreement.

SECTION 9: Indemnification and Hold Harmless Provisions

NSRB hereby relieves, releases, indemnifies and holds harmless Douglas County, its officers, agents, employees, and departments, from liability for any and all damages resulting from incorrect or misinterpretation of data which occurs in transmission or as a result of any interface or coding performed by Nebraska.gov (but not from any liability which would otherwise accrue against Douglas County by reason of inaccuracies or misinterpretations residing on Douglas County's own data records) and for any other liability asserted against Douglas County arising from Nebraska.gov's operations.

SECTION 10: Interruption of Service

Douglas County shall use its best efforts to provide adequate and uninterrupted service under the terms of this Agreement. However, Douglas County shall not be liable for interruption of service when the same shall be due to circumstances beyond the control of Douglas County, its agents, servants, or employees, including but not limited to unanticipated equipment malfunction or periodic maintenance or update of the computer system or systems upon which such data records reside.

SECTION 11: Assignment

This Agreement may not be assigned by NSRB without the prior written consent of Douglas County and any such assignment of this Agreement without such permission shall be null and void.

SECTION 12: Notices

All notices shall be in writing and shall be directed to the parties to this Agreement as shown below:

To NSRB:	Mr. Brent Hoffman Nebraska.gov 301 S. 13 th Street, Suite 301 Lincoln, NE 68508
To Douglas County	John Ewing Douglas County Treasurer 1819 Farnam St H-02 Omaha, Nebraska 681836

SECTION 13: Data Records To Be Accessed

The data records to be accessed shall be set forth by separate addendum to this Agreement.

SECTION 14: Construction

This Agreement shall be construed in accordance with the laws of the State of Nebraska.

SECTION 15: Paragraph Headings

The paragraph headings are inserted in this Agreement for convenience only and shall not be used in interpreting this Agreement.

SECTION 16: Total Agreement

This Agreement constitutes the complete and exclusive statement of the Agreement between the parties hereto. No amendment, waiver or alteration of this Agreement shall be effective unless signed by an authorized officer of each of the parties to this Agreement. Neither Douglas County nor NSRB shall be bound by any oral Agreement or representation.

IN WITNESS TO THEIR Agreement TO ALL THE ABOVE AND FOREGOING, the parties hereto have executed this Agreement the day and year below written.

Douglas County Treasurer

by _____
John Ewing
Treasurer

Date _____

NSRB
Nebraska State Records Board

by _____
Board Chairman

Date _____

Summary

Douglas County Treasurer Addendum One

Project: Over the Counter Payments

This addendum outlines fees to be charged for the over the counter payment solution.

Current Process

Douglas County currently has walk in traffic that is only able to pay by cash or check for certain services.

Project Overview

Douglas County would like to provide a new service that allows walk in traffic to accept credit cards a.k.a. "Over the Counter Payments". This project would allow them to do so.

**Addendum One
to the
Interagency Agreement Between
Douglas County
and
Nebraska State Records Board**

This Addendum One to the Interagency Agreement between Douglas County and the Nebraska State Records Board (NSRB) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services.

Project: Over the Counter Payments **Revenue Type:** Instant Access
Implementation: 2010

Price Structure is subject to a 10% share of portal revenues.

Service	Douglas County Fee	Nebraska.gov Portal Fee	NSRB Share
Over the Counter Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	10% of NI Portal Fee
Over the counter Credit Card	Full statutory/assessed fee charged by Partner	2.49% + \$1.75	10% of NI Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by Douglas County and the NSRB.

Security: A list of Nebraska.gov security provisions maybe found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
Authorized Officer
Douglas County

By: _____ Date: _____
Authorized Officer
Nebraska State Records Board

Summary

Nebraska Secretary of State Addendum Fifteen

Project: Nonprofit Corporation Biennial Reports

This addendum outlines fees to be charged for online filings of Nonprofit Corporation Biennial Reports.

Current Process

Currently, a registered Foreign or Domestic Nonprofit Corporation must complete a paper form in order to satisfy the biennial reporting requirements in Nebraska. The SOS Business Services Division processes these forms, entering some of the data into their database and accepting checks for payment. These forms must be submitted by an officer of the corporation. If the filer wishes to change the registered agent for the corporation at the same time, they must submit a separate paper form.

Project Overview/Proposal

The office of the Secretary of State, Division of Business Services would like to offer an online method for registered Foreign and Domestic Nonprofit corporations to file a biennial report form. Offering an online reporting service will provide convenience for filers and the automation of data insertion will result in office time savings.

**Addendum Fifteen
to the
Interagency Agreement Between
Office of the Secretary of State
and
Nebraska State Records Board**

This Addendum Fifteen to the Interagency Agreement between the Office of the Secretary of State (SOS) and the Nebraska State Records Board (NSRB) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Office of the Secretary of State has statutory authority to assess and collect the fees described herein.

Project: Nonprofit Corporation Biennial Reports
Implementation: January 2011

Revenue Type: Instant Access

Price Structure is subject to a 10% share of portal revenues.

Record or Service	End user fee	Secretary of State Fee	Nebraska.gov Portal Fee	NSRB Margin Share <i>(10% of Nebraska.gov Fee Share)</i>
Nonprofit Corporation Biennial Reports	\$23	\$20	\$3	\$.30

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by SOS and the NSRB.

Security: A list of Nebraska.gov security provisions maybe found at <http://www.nebraska.gov/securitypolicy.html>

By: Judy A Jobman
Authorized Officer
Secretary of State

Date: 4-29-10

By: _____
Authorized Officer
Nebraska State Records Board

Date: _____

Summary

Nebraska Secretary of State Addendum Sixteen

Project: Application for Electronic Access of Records

This addendum outlines fees to be charged for online filings of forms currently referred to as Application for Electronic Access of Records. Covered, basically in project overview.

Current Process

Currently, all professional Health, Engineering, or Architectural businesses must submit a paper form to the Office of the Secretary of State, so that the corporate division can verify that the firm, and all employed individual licensees remain in good standing with their professional boards. This verification process is done manually by SOS staff members.

Project Overview/Proposal

The office of the Secretary of State, Division of Business Services would like to offer an online method for these professional companies to enter the license numbers that require verification, and Nebraska.gov, having a copy of each database of record from the licensing boards, will automate the process of certifying that they are in good standing. This information can then be communicated to the business division, and their database will be updated. Offering an online verification service will provide convenience for filers and the automation of data insertion will result in office time savings.

**Addendum Sixteen
to the
Interagency Agreement Between
Office of the Secretary of State
and
Nebraska State Records Board**

This Addendum Sixteen to the Interagency Agreement between the Office of the Secretary of State (SOS) and the Nebraska State Records Board (NSRB) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Office of the Secretary of State has statutory authority to assess and collect the fees described herein.

Project: Application for Electronic Access of Records
Implementation: December 2010

Revenue Type: Instant Access

Price Structure is subject to a 10% share of portal revenues.

Record or Service	End user fee	Secretary of State Fee	Nebraska.gov Portal Fee	NSRB Margin Share (10% of Nebraska.gov Fee Share)
Application for Electronic Access of Records	\$53	\$50	\$3	\$.30

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by SOS and the NSRB.

Security: A list of Nebraska.gov security provisions maybe found at <http://www.nebraska.gov/securitypolicy.html>

By: _____
Authorized Officer
Secretary of State

Date: _____

By: _____
Authorized Officer
Nebraska State Records Board

Date: _____

Summary

Nebraska Secretary of State Addendum Seventeen

Project: Corporate Document Upload and Delivery Service

This addendum covers all fees related to a corporate document upload and delivery service, allowing remote submission of forms not available for online filing.

Current Process

Currently, many types of paper forms and other documents processed by the SOS Business Services Division do not have an online process to allow filers to remotely submit them. Filers must mail or walk in these forms, and submit checks for payment.

Project Overview/Proposal

The office of the Secretary of State, Division of Business Services would like to offer an online method for filers to upload PDF versions of these documents/forms and pay the fees associated with them electronically. These PDF's would then be delivered for review by staff at the division through an administrative online interface. Offering this service will provide convenience for filers and the automation of data insertion will result in office time savings.

**Addendum Seventeen
to the
Interagency Agreement Between
Office of the Secretary of State
and
Nebraska State Records Board**

This Addendum Seventeen to the Interagency Agreement between the Office of the Secretary of State (SOS) and the Nebraska State Records Board (NSRB) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Office of the Secretary of State has statutory authority to assess and collect the fees described herein.

Project: Corporate Document Upload and Delivery Service **Revenue Type:** Instant Access
Implementation: December 2010

Price Structure is subject to a 10% share of portal revenues.

Record or Service	Secretary of State Fee	Nebraska.gov Portal Fee	NSRB Margin Share <i>(10% of Nebraska.gov Fee Share)</i>
Corporate Document Upload and Delivery Service	Applicable statutory fee	3% with \$3 minimum	10% of Nebraska.gov Fee Share

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by SOS and the NSRB.

Security: A list of Nebraska.gov security provisions maybe found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
Authorized Officer
Secretary of State

By: _____ Date: _____
Authorized Officer
Nebraska State Records Board

Summary

Nebraska Department of Health and Human Services Addendum Eight

Project: Health Professional License Monitoring Service

This addendum overrides and replaces the 2009 Addendum Six. This addendum covers fees related to the Health Professional License Monitoring subscriber service.

Current Process

This service was launched July of 2009. The original signed addendum was set to expire. A new agreement is necessary for Nebraska.gov to continue to provide this service on behalf of the Department of Health and Human Services.

**Addendum Eight
to the
Interagency Agreement Between
Nebraska Department of Health and Human Services
Division of Public Health
and
Nebraska State Records Board**

This Addendum Eight to the Interagency Agreement between the Nebraska Department of Health and Human Services (DHHS) and the Nebraska State Records Board (NSRB) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services.

Project: Health Professional License Monitoring Service **Revenue Type:** Subscriber

Implementation: Overrides and replaces Addendum Six

Price Structure is subject to a 10% share of portal revenues.

Record or Service	End user fee	Department of Health and Human Services Fee	Nebraska.gov Portal Fee	NSRB Margin Share <i>(10% of Nebraska.gov Fee Share)</i>
Health Professional License Monitoring	\$.01 per professional license monitored per day, with a \$15 minimum monthly charge	None	\$.01 per professional license monitored per day, with a \$15 minimum monthly charge	10% of Nebraska.gov Fee Share

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by SOS and the NSRB. This agreement will be in effect from July 1, 2010 until January 31, 2014.

Security: A list of Nebraska.gov security provisions maybe found at <http://www.nebraska.gov/securitypolicy.html>

By: 
Kerry T. Winterer
Chief Executive Officer
Department of Health and Human Services

Date: 4/29/10

By: _____
Authorized Officer
Nebraska State Records Board

Date: _____

Summary

Nebraska Department of Agriculture Addendum Four

Project: Measuring Device Registration Form

This addendum outlines fees to be charged for online filings of Measuring Device Registration Forms with the Department's Weights and Measures division.

Current Process

The Nebraska Weights and Measures Act requires all persons who operate a weighing and measuring establishment to register annually commercial weighing and measuring devices with the Department of Agriculture. (Scales, pumps, meters, & length measuring devices) The Department sends invoices to the device owners each July, which are to be returned by August 1 with their payment. Upon receipt, the Department has to manually enter each payment in an accounts receivable data base. There are additions and changes in device registrations that the device owner is allowed to make on the invoices and are verified thru inspections that follow the registration period. The receipts are put into deposits daily and taken to the finance division for deposit with the treasures office. There are also post annual registrations. Upon finding new businesses, NDOA issue permits and registers devices that are not included in the annual re-registration process.

Project Overview/Proposal

The Nebraska Department of Agriculture would like to provide a new service for businesses to submit a measuring Device Registration Form online, and to pay any registration and inspection fees due for such devices. Offering an online registration service will provide convenience for filers and the automation of data insertion will result in office time savings.

**Addendum Four
to the
Interagency Agreement Between
Nebraska Department of Agriculture
and
Nebraska State Records Board**

This Addendum Four to the Interagency Agreement between the Nebraska Department of Agriculture (NDOA) and the Nebraska State Records Board (NSRB) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Nebraska Department of Agriculture has statutory authority to assess and collect the fees described herein.

Project: Device Registration Form **Revenue Type:** Instant Access
Implementation: July 2010

Price Structure is subject to a 10% share of portal revenues.

Record or Service	Department of Agriculture Fee	Nebraska.gov Portal Fee	NSRB Margin Share <i>(10% of Nebraska.gov Fee Share)</i>
Measuring Device Registration Card	credit Set by statute based on type of device(s) each device has a different price	2.49% + \$1.25	10% of Nebraska.gov Fee Share
Measuring Device Check	Set by statute based on type of device(s) each device has a different price	\$1.75	10% of Nebraska.gov Fee Share

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by NDOA and the NSRB.

Security: A list of Nebraska.gov security provisions maybe found at <http://www.nebraska.gov/securitypolicy.html>

By: 
Authorized Officer
Nebraska Department of Agriculture

Date: 4/29/10

By: _____
Authorized Officer
Nebraska State Records Board

Date: _____

Over the counter solution for State agencies and Local Governments

Overview

Recent demand for a supplemental secure and flexible electronic payment solutions, prompted us to create an over the counter solution. This best practice design is a “Create once – launch many” style of application, which allows State and Local governments the ability to take electronic payments over the counter in exchange for public records.

Benefits

- *Agencies and counties are operational within 3 business days*
- *The system will take Electronic Check and/or Credit card payments.*
- *The system will report funds through the same payment solution as our online services allowing the agencies to streamline their financials.*
- *Funds will be disbursed within 3 days of the Portal receiving funds just as with all our other Instant access applications. This enables agencies to reconcile their accounts in a more timely manner than with traditional methods of payment.*
- *Services can be created and organized by the agency, allowing the system to conform to the needs of the agency.*
- *Relieves PCI/DSS requirements from State and county offices*

Recommended Solutions

- *Establish a Standard fee structure for just this service for the board to approve. Approving a fee structure has been offered in the past with our CMC (Content Management Contract) which allows us to bill agencies at \$50.00 an hour to manage content on their site. This would work much the same where everyone using the service is going to be charged the same fee of 2.49% and \$1.75 for credit cards and \$1.75 for electronic check for each transaction processed, there is no negotiation.*

February 28, 2010

Title of Project: **Nebraska Public Documents, Phase II**

Amount of Funding: \$25,000

Amount spent: Our final expenditures were \$24,713.57

Agency that received the grant: University of Nebraska-Lincoln (UNL)

Project director: Katherine L. Walter, Chair, Digital Initiatives & Special Collections, UNL

Participating institutions: University of Nebraska-Lincoln (UNL), University of Nebraska at Omaha, Nebraska Library Commission, and the Nebraska State Historical Society

Final narrative report:

Background: In 2005-06, the University of Nebraska-Lincoln and its partners pooled resources from the Nebraska Library Commission (\$38,000), the University of Nebraska at Omaha (\$12,000), the Nebraska State Records Board (\$23,000), and the University of Nebraska-Lincoln (\$12,000) to begin digitization of the *Nebraska Public Documents*, a preservation microfilm set of many annual reports of State of Nebraska agencies from the 1890s through 1956. Until this time, *Nebraska Public Documents* (NPD) was not widely available. Paper copies were housed in only a few libraries in Nebraska, and no single library had the complete set. This made it very difficult for the public to locate information without checking multiple places. Since the paper volumes had no index and since the volumes were bound idiosyncratically, providing reference services or researching using the volumes was a frustrating and tedious experience for the public and for the librarians serving the public alike. The project team was able to locate and purchase a large microfilm set of many of the NPD volumes from the New York Public Library, and this made it possible to consider a digital project that would serve the needs of librarians and the public in ways never before imagined.

By the end of Phase I, most *Nebraska Public Documents* from 1891-1929 were freely available to the public at <http://cdrh.unl.edu/nebpubdocs>, and the availability increased the ability of the four partnering libraries to answer reference questions received from the public and for citizens to access documents directly through the internet.

Current project and results: In 2009, the Nebraska State Records Board provided additional funding to continue this work. During this year, the UNL project team issued a new Request for Proposal (RFP) through the UNL Purchasing office for a company to provide TIFF images, Optical Character Recognition, and METS/ALTO records for as many pages as possible within the parameters of the funds. The team evaluated bids and selected ByteManagers as the contractual partner. Staff at UNL worked with the company as they developed metadata and evaluated results. UNL staff are now creating JPEG derivatives and adding metadata for the public website. **With Nebraska State Records Board funding, the new company digitized reports from late 1929 into 1942, resulting in another 51,000 pages of content.** Thus, the project partners have produced roughly 169,000 pages of digital content in Phases I and II.

Future plans: We estimate that there are 63,000 pages remaining to complete the digitization of the microfilm from 1942 through 1956, and then we plan to fill gaps using paper volumes from the University of Nebraska at Omaha, the Nebraska State Historical Society, and the Nebraska Library Commission. The project partners will be meeting in 2010 to determine next steps.

Conclusion: The University of Nebraska-Lincoln Libraries, the University of Nebraska at Omaha Library, the Nebraska State Historical Society, and the Nebraska Library Commission partners appreciate the support of the Nebraska State Records Board, and wish to extend our thanks for the opportunity to serve the citizens of the State through continued digitization of the historical *Nebraska Public Documents*.

Katherine L. Walter
Co-Director, Center for Digital Research in the Humanities
Professor and Chair, Digital Initiatives & Special Collections
University of Nebraska-Lincoln
319 Love Library
Lincoln, NE 68588-4100
kwalter1@unl.edu
(402) 472-3939

State/Local Grant Project Status Report - 3/31/2010

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
DAS-CIO	Nebraska Geospatial Data Sharing & Web Services Network	8/1/2007	\$25,000	\$0		August, 2008 7/08 Extended to February, 2009	Completed August, 2009
Supreme Court	Automation for Nebraska State Library	8/1/2007	\$24,475	\$2,911	Not Used	March, 2009	Completed August, 2009
University Of Nebraska Lincoln	NE Public Documents Digitization Project, Phase 2	11/18/2008	\$25,000	\$286	Not Used	December, 2009 12/09 Extended to February, 2010	Completed February, 2010
NE Volunteer Service Commission	Trainer/Trainee Online Database Search	11/18/2008	\$25,000	\$5,100	Not Used	August, 2009 7/09 Extended to February, 2010	Completed February, 2010
Accountability and Disclosure	Online Campaign Statement Filing II	5/27/2009	\$25,000	\$25,000		January, 2010 12/09 Extended to March, 2010	
Supreme Court	Computerized record keeping for public submission of applications for Mandatory Continuing Legal Education (MCLE) and tracking MCLE credits	5/27/2009	\$25,000	\$0		December, 2009	Completed July, 2009
Douglas County Corrections	Jail Management Web Access Program	5/27/2009	\$25,000	\$25,000		May, 2010	
Board of Barbers Examiners	Enhancement/ Restructuring of Barber Licensing System	9/15/2009	\$5,000	\$2,836		July, 2010	February, 2010

State/Local Grant Project Status Report - 3/31/2010

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
Treasurer	NebraskaSpending.Com (Phase III)	9/15/2009	\$20,000	\$20,000		June, 2010	
University of Nebraska - Board of Regents	Migrating from Tangible to Online: Digitizing to Microfiche and Print	9/15/2009	\$16,725	\$215	Not Used	June, 2010	Completed March, 2010
Hamilton County Surveyor	Hamilton County Mapping Update	9/15/2009	\$25,000	\$25,000		December, 2010	
Lincoln County /City of North Platte	Lincoln County/City of North Platte Enhanced Web Service	9/15/2009	\$25,000	\$25,000		June, 2010	
Richardson County Assessor	Enhancement of Richardson County Land Record Information Management and Web Access	9/15/2009	\$25,000	\$25,000		July, 2010	
Valley County Assessor	Geographic Information Implementation & Web Access	9/15/2009	\$15,000	\$15,000		December, 2010	
Arthur County Assessor	GIS System	12/2/2009	\$15,612	\$15,612		April, 2010 3/2010 extended to 10/2010	
Blaine County Assessor	GIS System	12/2/2009	\$13,742	\$13,742		April, 2010 3/2010 extended to 10/2010	

State/Local Grant Project Status Report - 3/31/2010

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
Grant County Assessor	GIS System	12/2/2009	\$20,412	\$20,412		April, 2010 3/2010 extended to 10/2010	
Hooker County Assessor	GIS System	12/2/2009	\$25,000	\$20,000		April, 2010 3/2010 extended to 10/2010	December, 2009
Howard County Assessor	GIS Implementation	12/2/2009	\$25,000	\$25,000		December, 2010	
Logan County Assessor	GIS System	12/2/2009	\$22,896	\$15,221		April, 2010 3/2010 extended to 10/2010	February, 2010
TOTALS			\$428,862	\$281,336			
DOLLARS AWARDED:			FY10: \$254,387				
4/23/2010 10:50							

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures

FY 2009-2010

	<u>Jan, 2010</u>	<u>Prior Year Jan, 2009</u>	<u>Feb, 2010</u>	<u>Prior Year Feb, 2009</u>	<u>Mar, 2010</u>	<u>Prior Year Mar, 2009</u>
<u>Revenues:</u>						
Sale of Service	\$466,227.05	\$487,937.60	\$265,742.41	\$515,212.53	\$574,317.14	\$506,048.96
General Business Fees	\$213.71	\$130.37	\$101.88	\$88.74	\$120.89	\$1,785.44
Driver Records	\$1,922.00	\$1,470.00	\$1,408.00	\$2,831.00	\$1,674.00	\$2,359.00
Investment Income	\$2,171.75	\$3,242.28	\$2,136.84	\$2,891.49	\$2,028.85	\$2,437.39
Total	\$470,534.51	\$492,780.25	\$269,389.13	\$521,023.76	\$578,140.88	\$512,630.79
<u>Expenditures:</u>						
State Agency Payment	\$308,666.02	\$312,178.82	\$165,858.40	\$333,450.52	\$329,874.29	\$322,044.40
NIC/Other Contractual Services	\$152,242.89	\$210,605.65	\$101,366.99	\$177,308.87	\$249,635.32	\$169,661.96
Personal Services	\$1,795.29	\$1,141.91	\$2,070.92	\$1,141.97	\$1,795.30	\$1,141.93
Operating Transfer Out (Note 1)	\$35,771.50		\$0.00			
Misc. Expense	\$83.03	\$147.09	\$60.00	\$374.85	\$538.30	\$380.31
Total	\$498,558.73	\$524,073.47	\$269,356.31	\$512,276.21	\$581,843.21	\$493,228.60
<u>Profit (Loss)</u>	(\$28,024.22)	(\$31,293.22)	\$32.82	\$8,747.55	(\$3,702.33)	\$19,402.19
<u>Fund Balance:</u>	\$751,276.72	\$809,612.68	\$751,309.54	\$818,360.23	\$747,607.21	\$837,762.42

Transfer to General Fund 6/15/2010 (Note 1)	\$35,771.50
Transfer to General Fund during FY2011 (Note 1)	\$118,154.00
Grant Encumbrances	\$281,336.69
Reinvested Revenue	\$0.00
Unencumbered Funds	\$312,345.02

Note 1: Cash Fund Transfers to the General Fund are per LB1, 101st Legislature, First Special Session 2009

RECEIPT

On this 2nd day of March, 2010, as the Executive Director of the Nebraska State Records Board I acknowledge receipt of [3] DVD's from the general manager of Nebraska Interactive, LLC [NI].

One (1) DVD labeled Nebraska Customer Agreements;

- All current subscriber agreements for services with the portal

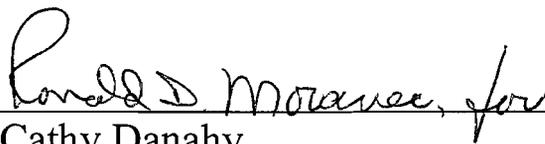
One (1) DVD Labeled NETS Docs;

- 2007 and Prior project life cycle documents

One (1) DVD Labeled SharePoint Docs

- 2008 – 2009 Project Lifecycle documents
- All current template documents for subscriptions and projects
- Marketing materials and logo's used by the portal

The contents of the described DVD(s) are provided by Nebraska Interactive, LLC, portal manager of Nebraska's website, Nebraska.gov, to the Nebraska State Records Board as required by the portal management contract entered into by the parties in January, 2004.



Cathy Danahy

Executive Director

Nebraska State Records Board

~~February~~ 2, 2010

MARCH

General Manager's Report

April 2010 – June 2010

NEBRASKA . GOV

Brent Hoffman, General Manager

Nebraska.gov

301 S 13th Street, Suite 301

Phone: 402-471-6582

FAX: 402-471-7817

Email: bhoffman@nicusa.com

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NEBRASKA.GOV *Executive Summary*

With the year passing us by, it's hard to believe how quickly time goes. In the second quarter of 2010, Nebraska.gov made exciting progress with new applications being launched left and right. Additionally, on the technical side, our portal has successfully implemented a migration of our website and application hosting to virtual servers. This allows for quicker disaster recovery, scaling our servers at a quicker rate (if necessary we can add more servers to handle the load), faster hardware, newly updated servers, and better security and performance. The Nebraska.gov developers spent many hours in preparation for this transition, which was completed in May. The technical team is also currently beginning the progress of migrating Google custom searches for better scalability and reliability. The Nebraska Supreme Court and Nebraska.gov websites have both been fully migrated at this point, as the team is still progressing.

To highlight one of our new applications, Nebraska.gov worked with the DMV in launching Driver License and State ID Renewal and Duplicates. A soft launch took place on the 15th of April, followed by a Press Conference by Governor Dave Heineman on April 26th. The adoption rate continues to rise each month, with a grand total of over 4000 renewal documents issued since April 15th.

The Board of Public Accountancy went live with their License Renewals on May 3rd. The Nebraska.gov team worked with BPA over the last 6 months on enhancing the previous applications to better assist CPA's and Firms in renewing their licenses annually. The renewal period ended June 24th, and the revenue collected nearly doubled from last year.

Our Business Analyst continues to market the over-the-counter payment solution available to state and local government entities. In June, we had our first county sign up. The next steps for this involve training the county and implementing the new payment solution.

The months of April, May and June are a very busy time for the Nebraska.gov portal. These three months have been spent not only launching new applications, but also preparing for our annual events, which includes our Partner Event and Spirit Art Contest. In addition, we spend these months also preparing for Award Submissions, such as Best of the Web and Center for Digital Government. As you can tell, the 2nd quarter has kept us very busy.

Financially, we have ended the 2nd quarter on a positive note. State gross revenues for the month of June were \$507,815. Of that total, the agencies net revenue was \$274,981, the NSRB net revenue was \$16,387 and Nebraska.gov net revenue was \$8,489.

As we find ourselves with the year half way over with, it's exciting to look back and see the progress we have already made for 2010. Portal staff takes pride in the hard work they do each day and the commitment they showcase to our Partners. I look forward to what the next few months hold for our Portal and in making 2010 yet another great year of growth and progress for our Partners.

Sincerely,

Brent Hoffman
 President, Nebraska Interactive, LLC

Financial Reports

March 2010 Financial Report

	Month Ended 6/30/2010	Month Ended 6/30/2009	Year to Date 6/30/2010	Year to Date 6/30/2009
State of Nebraska Gross Revenue	\$507,815	\$529,756	\$3,183,654	\$3,140,016
Revenue Other (Adjustments)	(\$3)	(\$0)	(\$3)	\$386
Total Revenue	\$507,812	\$529,756	\$3,183,651	\$3,140,402
10% NSRB Partner Share	\$16,387	\$12,617	\$107,016	\$76,481
Agency Share	\$274,981	\$300,527	\$1,693,828	\$1,839,348
COR Other (Communication Costs)	\$18,875	\$10,211	\$142,601	\$55,677
Total Cost of Revenue	\$310,242	\$323,354	\$1,943,446	\$1,971,506
Nebraska Interactive Gross Revenue	\$197,569	\$206,402	\$1,240,205	\$1,168,897
Nebraska Interactive Operating Expenses	\$183,394	\$176,348	\$1,042,825	\$1,042,587
Nebraska Interactive Operating Income	\$14,175	\$30,055	\$197,381	\$126,310
Nebraska Interactive Other Income	\$0	\$31	\$0	\$1,170
Nebraska Interactive Net Pre-Tax Income	\$14,175	\$30,086	\$197,381	\$127,479
Nebraska Interactive Provision for Income Tax	\$5,686	\$12,265	\$79,127	\$51,282
Nebraska Interactive Net After-Tax Income	\$8,489	\$17,821	\$118,254	\$76,197

2010 Revenue Contribution Report

	2010	2009
Dept. of Motor Vehicles (Drivers Records)	38%	40%
Interactive & Other Services	50%	46%
Secretary of State Services (Interactive/Batch)	11%	10%
Other (Subscriptions, Special Projects, etc.)	1%	4%

Goal: Working with our partners to launch innovating and exciting applications in 2010 is at the top of our priorities.

Driver License and State ID Renewals and Duplicates

Partner: Department of Motor Vehicles

Launch date: April 15th, 2010

Online driver license and state id renewal and duplicates is now available to Nebraska citizens who meet the eligibility requirements. This online service is available every other renewal period, which is every other 5 years. Approximately 4000 renewal documents have been issued since launch.

Official Nebraska Government Website

Welcome to "Click" Renew where you can renew your driver license online

Online Driver Licensing Services

Welcome

The DMV is happy to provide this online service, which will allow you to renew your Class O (car), Class M (motorcycle) and Nebraska State ID Card and/or obtain a duplicate or replacement of the same.

You can renew online if you:

- Hold a Class O (car) license, Class M (motorcycle) license or State ID Card.
- Have not changed your name or address since the issuance of your last license or State ID Card.
- Are in your 90-day renewal period or your license or State ID Card is not expired over one year.
- Are at least 21 years old (license and State ID Card holders) and less than 65 years old (license holders only).
- Are not changing your physical description.
- Other exceptions may apply, please check "[Frequently Asked Questions](#)" to find out what those are.

You can obtain a duplicate online if you:

- Hold a Class O (car) license, Class M (motorcycle) license or State ID Card.
- Have not changed your name or address since the issuance of your last license or State ID Card.
- Have not obtained more than one duplicate online within the last five years.
- Other exceptions may apply, please check "[Frequently Asked Questions](#)" to find out what those are.

To complete your request, you will need the following items:

- Checking account information or a Mastercard, Visa or Discover Credit Card.
- A valid e-mail address and telephone number.

Please allow 20 days for receipt of your driver license or State ID Card. Remember- you cannot use this service if you have changed your name or address.

NOTE: There is a \$1.25 portal fee assessed when obtaining a document online. There is a \$2.50 security sur charge assessed for every document issued online or in person.

[Continue](#)

Enhanced CPA and Firm License Renewals

Partner: Board of Public Accountancy
Launch date: May 3rd, 2010

The newly enhanced renewal applications were redesigned to be more user friendly and to ease the process of renewing a license as a Certified Public Accountant or a Firm.

This application is available to Active and Inactive Individuals, Firms and Sole Proprietors. For the 2010 renewal period, revenue nearly doubled from last year.

The screenshot displays the 'FIRM RENEWAL APPLICATION' page for the Nebraska Board of Public Accountancy. The header includes the board's logo and name, along with its mission statement: 'The Board is responsible for licensing and regulating Certified Public Accountants (CPAs) in Nebraska.' The main content area is divided into several sections:

- FIRM INFORMATION:** Displays the firm name 'DANA F. COLE & CO.' and a 'MAIN OFFICE ON FILE' address: '1248 O ST., SUITE 500, LINCOLN, NE 68508'. A blue button labeled 'Change Contact Information' is positioned below the address.
- IMPORTANT NOTES:** A yellow box containing a bulleted list of requirements for online renewals, such as having a certificate number, password, and valid payment method.
- INSTRUCTIONS:** A blue box providing detailed guidance on the application process, including disclosure questions and the need for paper applications if online renewal is not possible.
- MENU OPTIONS:** A section at the bottom with two buttons: 'Renew Firm' and 'Exit'.

The browser's status bar at the bottom left shows the word 'Done'.

Goal: Drive organic growth through higher adoption of existing revenue generating services

Driving organic growth through increasing adoption of existing revenue generating applications makes us less dependent on driver's license record revenue. By diversifying and growing organically, we have a stronger foundation.

The applications listed have a market potential of 432,810 new transactions.

1. Secretary of State Corporation Tax Reporting
Market Potential: 57,000

1st quarter status: *Application Launched January 4th, 2010. As of March 31st, 7330 reports had been filed online. YTD the online adoption rate is 16.5%. Reporting will remain open until the 3rd week of April.*

2nd quarter status: *Total reports filed for 2010 online: 8419. Over \$2 million was collected for the SOS Business Division. Overall online adoption was on target to projections at approximately 15%.*

2. Nebraska eGov Payments
Market Potential: 10,000

1st quarter status: A demonstration of the system was given to the Department of Roads. They are having internal discussions to determine how they want to proceed. Presentations have also been given to Douglas and Sarpy County Treasurers.

2nd quarter status: *Demonstrations were given to Lancaster and Logan County Treasurers, in addition to the State Patrol, Criminal Investigation Division. In June, Logan County was the first to sign up for this system.*

3. Department of Motor Vehicles Drivers License Renewals and Duplicates
Market Potential: 318,000

1st quarter status: *The Department of Motor Vehicles and Nebraska.gov are planning a soft Launch April 15th. The Governor will officially announce this new online service April 26th.*

2nd quarter status: *This new service was launched on April 15th, with a Press Conference held by Governor Heineman on April 26th. As of June 2010, over 4000 renewal documents have been issued.*

4. Department of Corrections- CSI online ordering
Market Potential: 780

1st quarter status: *This application will go live September 2010. Still in the planning phase.*
2nd quarter status: *This application has moved to the Development Stage.*

5. Department of Health and Human Services Wellness Survey Market Potential: 400
1st quarter status: *Survey is in testing with the partner.*
2nd quarter status: *Survey is still in testing with the partner. A presentation of the service was made to the President of the National Partnership for Wellness, and to conference attendees at a recent gathering of Wellness Councils in Denver, CO. Anticipated launch for the service is mid-July.*

6. Secretary of State LLC Change of Registered Agent
Market Potential: 1,000
1st quarter status: *Project is pending some database changes to make the online service validation possible.*
2nd quarter status: *Data updates are in progress at the Business Division office. January 2011 is still the target date for launch of the application.*

7. Department of Agriculture Pesticide Applicator Permits
Market Potential: 28,200

1st quarter status: *Application launched February 10th, 2010. Partner has discontinued renewal forms and substituted postcards with the instruction to file online. As of March 31st 1321 online permits received.*
2nd quarter status: *YTD 2050 permits have been renewed/paid online. There is no specific period for renewal.*

8. State Electrical Division Inspection Requests
Market Potential: 5,000

1st quarter status: *Partner has another application currently in development. Concept phase scheduled to begin in second quarter.*
2nd quarter status: *Partner is still in testing on prior project. Concept phase for new service will be delayed until after application launch.*

- 9.

10. Engineers and Architects Licensure
Market Potential: 430

1st quarter status: *This application will go live August 2010. Still in the planning phase.*

2nd quarter status: *This application is near the development phase. Waiting for Agency to sign and approve Functional Specifications. New target date may need to be established, due to Agency.*

11. Electronic Lien Search
Market Potential: 12,000

1st quarter status: *This application will go live September 2010. Still in the planning phase.*

2nd quarter status: *This application is in the Development phase. Target date is still September 2010.*

Goal: Leverage NIC states to find application opportunities not currently being offered in Nebraska

A great benefit Nebraska.gov has at its disposal is our relationship with other NIC states and their ever extending services database. Nebraska.gov will work with the other NIC states to see what valuable services are being deployed and see if they fit into the scope of our partner's online objectives.

Nebraska eGov Payment Counter Point of Sale Solution (Over-the-Counter)

Nebraska.gov has leveraged the payment solution currently being used in Kansas and Indiana. The Nebraska instance was cloned and ready in a matter of just a few weeks. It is currently available and being marketed to state and local government entities.

Online Fingerprints

Nebraska.gov has been in talks with the Nebraska State Patrol to bring services online. One future project that was mentioned is a fingerprinting system that was developed in Kansas. There are other projects that have priority for the agency, yet this has been mentioned in conversation.

NEBRASKA.GOV For general inquiries, call customer support at 402-471-7810 [Help](#)

Nebraska Gov
Payment Counter
Point-of-Sale Solution

VISA MasterCard Discover American Express
Coming Soon: echeck and debit card

Welcome cashier cashier

Cashier _____ **Organization** Dept. of Roads
Reporting _____ **Location** Highway Safety (HWYSFTY) ▼
Logout _____

Service Name	Amount	
Accident Reports	<input type="button" value="Remove"/>	\$10.00
	Amount	\$10.00
	Service Fee	\$1.50
	Total Amount	\$11.50

Services Accident Reports ▼

Amount

Swipe entry mode. ▼
Credit Card ▼

Goal: Identify new opportunities at the city and county levels of government

In 2010, Nebraska.gov will be looking into new territories for online application opportunities.

1st quarter status: A meeting was held with the Sarpy County Treasurer to discuss ways to create an online payment system when paying property taxes. We are in the beginning stages of discussion with them to determine the best way to proceed.

The Over-the-Counter payment system has been presented to Douglas and Sarpy County Treasurers. More county treasurers are in the process of being contacted to gauge interest in the system.

2nd quarter status: Demonstrations for over-the-counter payment solution were held for Lancaster and Logan County Treasurer's, in addition to the State Patrol, Criminal Investigation division. In June, Logan County was the first to sign up for this in-office opportunity.

Nebraska.gov submitted an RFP to the Development Services Center (DSC) in June. The DSC consolidates certain activities and operations of five departments. This opportunity has the potential to build future revenue generating online applications.

Goal: Implement latest Web technologies and Web 2.0 solutions with partners

Nebraska.gov prides itself in being a leader when it comes to cutting edge advancement around the delivery of eGovernment services.

iPad Release for DMV Driver License Practice Test

Launched: April 2010

The Nebraska Department of Motor Vehicles (DMV) and Nebraska.gov are pleased to announce the arrival of the driver license practice test application for the new iPad and iPhone. The driver license practice test is now available and free for download at the iTunes Store. With the “Nebraska Driver License Practice Test,” Nebraska is among the first states to utilize the technology of the new iPad.

By using the practice test, new drivers are able to prepare for the written test, one of the requirements needed to receive a driver license. It is also a great tool for those new to the state and those that want a refresher on the rules of the road.



To download the iPad and iPhone applications, enter “Nebraska” in the iTunes search box. To reach the iPad application directly, follow this link:

<http://itunes.apple.com/us/app/nebraska-driver-licensepractice/id364746234?mt=8>

My Data

Site launched: June 2010

The newest addition to the Nebraska.gov portal is now available. The “My Data” section of the portal gives people the opportunity to search and view data all in one place. There are six different sections:

- State Data Files
- State Data Sources
- State Databases
- Federal Data
- Geographic Data
- Non-Government Data

Go to www.nebraska.gov to view this information.

for Citizens	for Businesses	for Education	when Moving	when Visiting	my Data
<p>State Data Files</p> <p>Download and mashup using state data in CSV, KML and XLS formats.</p>	<p>State Data Sources</p> <p>Larger sources of state data which allow you to access, query and download in dozens of categories.</p>	<p>State Databases</p> <p>State data which allow you to search in dozens of categories.</p>			
<p>Federal Data</p> <p>Federal repository of data sources which allow you to access, query and download in dozens of categories.</p>	<p>Geographic Data</p> <p>KML files can be used to create maps with popular mapping tools. See some examples.</p>	<p>Non-Government Data</p> <p>Nebraska data is also available from external sources.</p>			

The Nebraska.gov 2010 Technical Plan

For 2010, Nebraska.gov has defined the following technical goals towards leveraging the whole host of services available to the portal. The local technical staff have identified these goals as important and valuable to the Nebraska portal and its agencies and users.

Goal: Implement Active-Active solution for Electronic Services

This will allow Nebraska.gov increased visibility and reliability by increasing redundancy at the facility level. This is the first steps of a long term goal, requiring coordination with the CDC and the State of Nebraska.

1st quarter status:

Active-active solutions for TPE (payment engine) and CDB (customer database) are completed. An instance of each is running in both the Texas and Virginia data centers simultaneously, removing the risk involved in a single point of failure.

Phase I completion of the migration of all hosted applications and web sites to virtual servers has a target date of May 15th. Testing of all applications and web sites on the virtual servers is in progress.

April 18th new Checkpoint firewalls will be installed and the Virginia data center to replace and upgrade the previous firewalls.

2nd quarter status: Phase I of virtual migration is complete. Implementing steps to update MySQL and complete migration of cron jobs, ZOPE, and DMV point-to-point users to virtual environment.

Goal: Broaden the Development skill set of our development team

We will expand our Java development to include other robust enterprise frameworks such as Apache Struts, by leveraging Java and the tools that have been built around it, everything from libraries, frameworks, debuggers, and IDEs. These changes will have many benefits such as faster development time, more secure code, less bugs on initial launch, and lower training time for new developers already familiar with these technologies.

1st quarter status: Currently there are 3 new applications in development that are programmed using the new Grails framework. This framework is intended to reduce the amount of time needed to develop and debug new applications, as well as to reduce the long-term resources required for maintenance.

2nd quarter status: Two of our Grail applications are in the Partner testing phase in addition to two more in the development phase.

Goal: Use more common/standard development methodology

Developing applications to take advantage of AJAX style development to assist in making applications to create a more user friendly interface. This will help draw more repeat customers. As always, we will continue to evaluate and leverage emerging technologies to best fit the needs of Nebraska.

1st quarter status: Nebraska.gov's focus has always been on creating the most user-friendly applications possible. A large part of this is allowing the user to do as much as possible in as few steps as possible on a single page. Technologies such as AJAX and JavaScript are instrumental in accomplishing this.

Corporate Biennial Occupation Tax Reports uses JavaScript to allow filers to select a box that will fill in address information for them if it is the same as principal office address, eliminating data entry for the user:

2nd quarter status: The portal website redesign will be implemented using more AJAX styles to make it more dynamic and customizable by the end user.

Goal: Evaluate and Leverage emerging technologies

Implement an alternate environment which utilizes .NET tools and server technologies. Having the ability to provide this environment will provide scalability and depth for Nebraska.gov and State and local agencies.

1st quarter status: Nebraska.gov is working with the Office of the Secretary of State to install a Microsoft .NET server at the Texas data center. This server will be used to run the public facing web presence of the elections system.

2nd quarter status: Currently still in progress and working with the Secretary of State Office.

The Nebraska.gov Network Report

Uptime Report for Nebraska.gov servers:

April:

Uptime: 100%

Avg. response time: .474s

May:

Uptime: 99.67%

Avg. response time: .547s

June:

Uptime: 100%

Avg. response time: .604s

Network Issues Detail Report

May 14, 2010

Networking Issue: DNS server was unavailable

Impact: Web site was unavailable

Period: 05/14/2010 at 3:15 pm to 05/14/2010 at 4:07 pm

May 16, 2010

Scheduled maintenance: Virtual Migration

Impact: Web site was unavailable

Period: 05/16/2010 at 12:05 am to 05/16/2010 at 12:10 am

May 30, 2010

Networking Issue: Firewall Connection Issue

Impact: Web site was unavailable

Period: 05/30/2010 at 11:55 pm to 05/30/2010 at 2:35 pm

Nebraska.gov 2010 Marketing Goals

Goal: 30% adoption rate for new services

Marketing for DMV Driver License and State ID Renewals and Duplicates

A new service for the Department of Motor Vehicles was launched April 15th, 2010. Citizens are now able to renew their Driver License or State ID card in addition to obtaining duplicates.

Approximately 8000 inserts have been mailed out to citizens each month who are up for Renewal. Since launch, over 4000 renewal documents have been issued.



Goal: Increase awareness of Nebraska.gov services

Court Document eFiling Marketing

The Office of the Courts has been working with Nebraska.gov to increase awareness of the online services that are offered.

Court Document eFiling is one example. A two-sided information insert was created that will be handed out at meetings and including in any mailings.



DMV Marketing

An advertisement for the Department of Motor Vehicles was created to be included in every piece of mail that is sent by the department. The ad is also placed in an information rack outside of the State DMV office.

One of the services listed, Renewing License Plates had a record number of online renewals in the month of May. There were 6868 renewals completed online.



Goal: Expand a presence in the community

Annual Partner Event 2010

The Cornhusker Marriott was the site for the 2010 Partner Event, held the morning of April 21st.

Lieutenant Governor Sheehy started the event with his comments. Brenda Decker, Chief Information Officer for the State of Nebraska, followed with a presentation on

“Technology and Development- How Nebraska Can Deliver.”

Beau Reid, Vice President, Employee Benefits Division of Holmes Murphy, was able to provide perspective from the private sector.

Brent Hoffman concluded the event with his presentation, “Using Technology to Take a Fresh Look at Information.”

The presentations from the event are available for review at <http://www.nebraska.gov/event/2010.html>

2010 Nebraska Spirit Art Contest

The year’s contest received more submissions than the previous year. An online voting site was set up to allow people to vote on the five finalists for each grade, kindergarten through fifth.

There was an award day held on June 4th, for the winners and their families. There was a ceremony held at the Capitol with Governor Heineman and Secretary of State Gale. Following the ceremony, there was a tour of the Capitol. A luncheon was held at the Governor’s Residence. The families concluded the day with a trip to the Lincoln Children’s Zoo.

A free screensaver showcasing the winning artwork can be downloaded at www.nebraska.gov/contest

Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments
Measuring Device Registration Form	3/5/2010	7/5/2010	Agriculture, Department of	Concept	Rasmussen, Jennifer	Transaction	New Application	On target.
Nonprofit Biennial Reporting	2/1/2010	1/3/2011	Secretary of State	Planning	Rasmussen, Jennifer	Transaction	New Application	We are starting early, however the service does not go online until 2011.
DMV-Organizational Plates	3/24/2010	7/2/2010	Motor Vehicles, Department of	Planning	Zywiec, Jessica	Transaction	Application Enhancement	On target.
Grape and Winery Web site	3/11/2010	6/30/2010	Agriculture, Department of	Planning	Rasmussen, Jennifer	Free	N/A	On target.
Engineers & Architects-Applications for Licenses	6/24/2009	8/11/2010	Engineers and Architects, Board of	Planning	Zywiec, Jessica	Transaction	New Application	On target.
Cornhusker State Industries (CSI)-Redesign and Admin	8/24/2009	7/28/2010	Correctional Services, Department of	Planning	Zywiec, Jessica	Transaction	New Application	On target.
Mediator Continuing Education Reporting	9/23/2009	5/1/2010	Court Administrator, State	Planning	Rasmussen, Jennifer	Free	New Application	Planning phase has been extended to cover biennial reporting functionality as well. New target date is July 2010.
Motor Registration-New Plate Year	1/1/2009		Nebraska.Gov Internal	Planning	Zywiec, Jessica	Transaction	Application Enhancement	Meetings will start back up late April.
Post Secondary Education Website Redesign	1/14/2010	5/3/2010	Postsecondary Education, Nebraska Coordinating Commission for	Planning	Zywiec, Jessica	Free	New Application	On target.
Emergency Management Director Search	1/13/2010	6/1/2010	Nebraska Emergency Management Agency	Planning	Rasmussen, Jennifer	Free	New Application	On target.

Green = Launch on target

White = Launched

Red = Launch may be delayed

DMV- Electronic Lien Search	1/19/2010	7/1/2010	Motor Vehicles, Department of	Planning	Zywiec, Jessica	Free	New Application	On target.
Corporation searches enhancements to refine search	1/28/2010	4/1/2010	Secretary of State	Development	Rasmussen, Jennifer	Free	Application Enhancement	Search by account number implemented. Working on expanded keyword search.
Real Estate Commission Web site redesign	10/30/2009	6/1/2010	Real Estate Commission	Development	Rasmussen, Jennifer	Free	N/A	On target.
WorkWell Health Survey and Admin	8/1/2008	11/30/2009	Health & Human Services, Department of	Development	Rasmussen, Jennifer	Transaction	New Application	Agency is still working on bringing together all the technical documentation necessary to finalize the functional requirements. New target launch - May 2010.
NADC- B-1 Campaign Statement	2/2/2009	7/1/2010	Accountability and Disclosure Commission	Development	Zywiec, Jessica	Grant/Time and Materials	New Application	On Target.
LLC Change of Registered Agent or Office	3/9/2009	9/1/2009	Secretary of State	Development	Rasmussen, Jennifer	Transaction	New Application	Project is pending database work by Northrop Grumman.
BPA- License Renewals 2010	8/3/2009	4/26/2010	Public Accountancy, Board of	Development	Zywiec, Jessica	Transaction	New Application	Agency is Testing. On target.
Electrician License Verification and List Ordering	10/9/2009	2/1/2010	Electrical Division, State	Development	Rasmussen, Jennifer	Transaction	New Application	Development in progress. New target launch date May 2010.
DNR- Water Well Registration Enhancement	10/19/2009	5/5/2010	Natural Resources, Department of	Development	Zywiec, Jessica	Transaction	Application Enhancement	Agency is Testing. On target.
Internship Application	2/4/2009	3/15/2010	Blind and Visually Impaired	Testing	Zywiec, Jessica	Free	New Application	Waiting on Agency.
Driver's License Renewal	11/13/2008	4/15/2009	Motor Vehicles, Department of	Testing	Zywiec, Jessica	Transaction	New Application	New Target Date is April 2010.
Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments

Green = Launch on target

White = Launched

Red = Launch may be delayed

Payment Processing for SFM Blueprint application	11/1/2008	3/16/2009	Fire Marshal, State	Testing	Rasmussen, Jennifer	Transaction	New Application	Payment Engine API delivered to Standard Digital Imaging for testing. Waiting for testing to begin.
Over the Counter payments	7/1/2009	9/18/2009	County Government	Testing	Rasmussen, Jennifer	Transaction	New Application	Pending agreement for fees. New target launch - February 2010.
TPE 2.0 migration	1/1/2009	12/31/2009	Nebraska.Gov Internal	Maintenance	Rasmussen, Jennifer	Free	Application Enhancement	Completed February 1,2010.
BPA Rewrite	4/9/2009	12/14/2009	Public Accountancy, Board of	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	On target.
eFiling enhancements for update judgment	11/9/2009	12/14/2009	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Transaction	Application Enhancement	Launched February 2, 2010.
NLCC Spirits and Wine Enhancement	1/6/2010	3/1/2010	Liquor Control Commission	Maintenance	Zywiec, Jessica	Transaction	Application Enhancement	Rolled out on March 1st.
ePayment enhancement - add Juvenile court	1/18/2010	2/22/2010	Court Administrator, State	Maintenance	Rasmussen, Jennifer	Transaction	Application Enhancement	Launched March 2, 2010.
Tax Equalization and Review Committee Web site redesign	1/11/2010	3/31/2010	Tax Equalization & Review Commission	Maintenance	Rasmussen, Jennifer	Free	N/A	Templates delivered to agency March 1st. Launch date to be determined by the agency.
ServeNebraska Trainer/Trainee Search and Data managment	8/1/2008	8/1/2009	Volunteer Service Commission (ServeNebraska)	Maintenance	Rasmussen, Jennifer	Grant/Time and Materials	New Application	Launched 01-26-2010.
Foreign and Domestic Corporation Biennial Reports	8/24/2009	1/4/2010	Secretary of State	Maintenance	Rasmussen, Jennifer	Transaction	New Application	Launched January 4, 2010.
Commerical and Private Applicator Permits	12/18/2009	2/28/2010	Agriculture, Department of	Maintenance	Rasmussen, Jennifer	Transaction	New Application	Launched Februrary 10, 2010.
Title	Project Start Date	Target Launch Date	Partner	Project Phase	Owner	Revenue Type	Work scope	Comments

Green = Launch on target

White = Launched

Red = Launch may be delayed

Foster Care Review Board Redesign	12/29/2009	4/1/2010	Foster Care Review Board	Maintenance	Nielsen, Anna	Free	New Application	Launched 03/18/2010.
Corrections-Website Redesign	8/21/2009	3/26/2010	Correctional Services, Department of	Rollout	Zywiec, Jessica	Free	New Application	New Website went live March 26, 2010.
NCBVI 2010 Staff Survey	3/9/2010	4/1/2010	Blind and Visually Impaired	Rollout	Zywiec, Jessica	Free	New Application	Completed March 24th.

Green = Launch on target

White = Launched

Red = Launch may be delayed

NEBRASKA . GOV

2009 State of the Portal

Presented by

Brent Hoffman
General Manager

Portal Facts

	2009	2008
Total number of active applications:	220	184
• New applications:	16	16
• Number of fee-generating applications:	70	61
• Number of free applications:	150	123
Total number of Web sites hosted:	161	172
• New in 2009:	7	5
Total number of active subscriber accounts:	3,056	2,978
• New in 2009:	383	396

Call Center Partner/Service

Partners having the greatest number of Help Desk calls

	2009
Secretary of State	348
Courts	288
Department of Motor Vehicles	211
Health & Human Services	25
State Fire Marshal	23

Nebraska.gov calls related to invoices and subscriptions = 890

Applications having the greatest number of Help Desk calls

	2009
Corporation Searches	196
Justice	168
E-Filing	61
Reinstatements	44
Limited Liability Company Biennial Filings	26

Call Center - Category

Category of Help Desk calls
for top 5 Partners

2009	
Agency Inquiry	43%
Error	23%
Login/Access	19%
Subscriber	8%
Billing	6%

Category of Help Desk calls
for Top 5 Services

2009	
Agency Inquiry	41%
Error	27%
Login/Access	16%
Subscriber	9%
Billing	7%

Call Tracking

Agency Inquiry	35%
Error	22%
Login/Access	20%
Subscriber	12%
Billing	11%

INVESTMENTS

Services

Top Five Non-DMV Revenue-Generating Services

** After State revenues and NSRB share*

Application	Net Revenue	
Court Records Searches	2009	\$481,116
License Plate Renewals	2009	\$145,984
UCC Requests	2009	\$ 82,660
UCC Electronic Filings	2009	\$ 54,199
DMV Reinstatements	2009	\$ 48,681

Resource Investment

	Hours	Cost Avoidance
Secretary of State	728	\$58,240
Courts	647	\$51,760
Department of Health and Human Services	599	\$47,920
Board of Public Accountancy	554	\$44,320
Department of Motor Vehicles	479	\$38,320
Total cost avoided for 2009		\$240,560

Partners receiving the greatest resources for new projects & current application enhancements

	Hours	Cost Avoidance
Accountant License Renewals	519	\$41,520
Work Well Health Appraisal	360	\$28,800
EFS Originals	320	\$25,600
Corporation Tax Reports	275	\$22,000
Court case ePayments	219	\$17,520
Total cost Avoidance for 2009		\$135,440

New projects receiving the greatest resources

*Hourly rate is based on \$80.00

Return on Investment (ROI)

	Cost	
	** Avoidance	Portal Revenue
Department of Motor Vehicles	\$134,400	\$147,854
Secretary of State	\$77,625	\$62,124
Courts	\$62,850	\$-5,573
Board of Public Accountancy	\$33,975	\$5,661
Accountancy and Disclosure Commission	\$31,575	\$25,000*
ROI 2009	\$340,425	\$235,066

Partners in 2008 receiving the greatest resources for new projects & increased revenues

* This was a grant, there is no ongoing revenue

** Costs were calculated at \$75.00 per hour

	State Cost	
	** Avoidance	Portal revenue
Motor Vehicle Renewals	\$80,775	\$131,692
Court document eFiling	\$54,075	\$13,715
LLC/LLP Reporting	\$53,250	\$14,914
EFS Continuations and Terminations	\$18,375	\$4,317
IFTA Motor Carrier Payment System	\$15,825	\$1,701
ROI 2009	\$222,300	\$166,339

New projects in 2008 receiving the greatest resources & Portal ROI

Hard Cost Savings

- **Printing and/or Postage Savings**
 - UCC/EFS Online Filings – \$22,050
 - NADC Campaign Contribution Search – \$4,900
 - NADC Campaign Finance Statements – \$2,500
 - DMV Over the Counter Driver Record Requests – \$6,650
 - NBPA Enhancements - \$2,400

- **Direct Cost Savings - \$38,500**

Contributors

Partners with the greatest number of services and correlating non-DMV revenue

* After State Revenues and NSRB share

Partner	Total Services	Fee	Free	Net Revenue
Secretary of State	38	31	7	\$328,991
Real Estate Commission	30	16	14	\$2,518
Department of Motor Vehicles	20	15	5	\$199,004
Department of Revenue	14	9	5	\$18,484
Courts	14	7	7	\$481,116

FINANCIALS

2009 vs 2008

	Year to Date 12/31/2009	Year to Date 12/31/2008	
State of Nebraska Gross Revenue	\$6,234,058	\$5,840,580	7%
10% NSRB Partner Share	\$173,973	\$147,825	14%
Agency Share	\$3,553,607	\$3,348,219	6%
COR Other (Communication Costs)	\$148,685	\$63,077	136%
Nebraska Interactive Gross Revenue	\$2,358,316	\$2,281,271	3%
Nebraska Interactive Operating Expenses	\$2,083,722	\$1,890,970	10%
Nebraska Interactive Operating Income	\$274,594	\$390,301	-30%
Nebraska Interactive Net After-Tax Income	\$165,132	\$246,153	-33%

2010 BOARD GOALS

Increase Services

- Over-the-counter
- County and local Government
- Alliance services
 - Content Management Systems
 - Procurement systems
 - Communication delivery
 - Business Services

Grants

- Grant to government entities who will contribute to the portal. This will increase the NSRB share and Portal revenues
 - Guaranteed 10% ROI for the board
 - Win-Win
 - Expands government services and increases the number of services
 - Rapidly increases Margin share, does not decrease portal revenue

Direct Support

- The portal has evaluated services which are being provided, at a loss to the portal and no benefit to the NSRB.
- Some agencies believe their record cannot be subject to a portal fee. We look to cooperating with the NSRB in clarifying this point of view.

Marketing

- Marketing of the Nebraska.gov brand
 - 13 Media releases by Nebraska Interactive
 - 8,800 media outlets
- Cross promotion of Services
 - Organizational Plates must have a Letter of Good Standing
 - Reinstating your Driver's license requires you to pay the Courts

Financial

- If the Board
 - Increases the number of services
 - Invests in the portal
 - Evaluates current services
 - Markets their brand
- The portal revenue will increase

Take Away's

- Portal performance has shown it can increase NSRB revenue
- Rapid deployment of services is the key to increasing NSRB revenue
- Cross promoting of services expands the depth the Nebraska.gov brand