

**NEBRASKA STATE RECORDS BOARD  
MEETING: May 1, 2013**

Nebraska State Capitol  
Room 1507  
Lincoln, NE  
May 1, 2013  
9:00 A.M.

# AFFIDAVIT OF PUBLICATION

State of Nebraska }  
LANCASTER COUNTY, } ss.

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper one successive time(s) the first insertion having been on April 1, 20 13 and thereafter on \_\_\_\_\_, 20 \_\_\_\_\_

**NOTICE OF PUBLIC MEETING**  
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, May 1, 2013 at 9:00 AM, Room 1507, Ne State Capitol, Lincoln, NE. The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.  
#7290341 11 Apr 1

and that said newspaper is the legal newspaper under the statutes of the State of Nebraska.  
The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Patricia Chesnut  
Subscribed in my presence and sworn to before me on April 1, 2013  
L. Boone Notary Public

GENERAL NOTARY - State of Nebraska  
LVA K BOONE  
My Comm. Exp. Jan. 31, 2017

7290341

<b>Organization</b>	Nebraska State Records Board
<b>Activity</b>	Public Hearing
<b>Date of Activity</b>	Wednesday, 05/01/2013
<b>Time of Activity</b>	Meeting starts at 9:00 AM Central
<b>Last Updated</b>	Monday, 12/31/2012
<b>Location</b>	Room 1507 State Capitol
<b>Details</b>	Meeting
<b>Meeting Agenda</b>	<a href="http://">http://</a>
<b>Meeting Materials</b>	<a href="http://">http://</a>
<b>Person to Contact for Additional Information:</b>	
<b>Name</b>	Cathy Danahy
<b>Title</b>	Executive Director
<b>Address</b>	440 South 8th Street Suite 210 Lincoln, NE 68508
<b>Telephone</b>	(402) 471-2745
<b>Fax</b>	(402) 471-2406
<b>E-Mail</b>	<a href="mailto:cathy.danahy@nebraska.gov">cathy.danahy@nebraska.gov</a>
<b>Agency Homepage</b>	<a href="http://">http://</a>

# NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol

Room 1507

Lincoln, NE

May 1, 2013

9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT  
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA
  - a) **Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES
  - a) **Action Item:** Approval of February 13, 2013 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
  - a) AGREEMENTS & ADDENDA
    1. **Action Item:** Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska State Patrol.
    2. **Non-action items:** Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and Butler County, Village of Dodge, Foster Care Review Office, City of Syracuse and Village of Verdigre. Signed by Chairman Gale pursuant to Board authority.
    3. **Non-action Item:** Addenda (Event Registration) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the City of Bellevue (Addendum 2), Douglas County (Addendum 3), the Nebraska State Electrical Division (Addendum 6), Foster Care Review Office (Addendum 1). Signed by Chairman Gale pursuant to board authority.
    4. **Non-action item:** Addenda (Real Estate Payment) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Butler County Treasurer (Addendum 1), the Polk County Treasurer (Revised Addendum 1), Sarpy County Treasurer (Revised Addendum 1) and the York County Treasurer (Revised Addendum 1). Signed by Chairman Gale pursuant to Board authority.
    5. **Non-action item:** Addenda (PayPort) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Butler County Treasurer (Addendum 2), Village of Dodge (Addendum 1), Douglas County (Addendum 2), Lancaster County Community Corrections (Addendum 3), Sarpy County Sheriff (Addendum 4),

City of Syracuse (Addendum 1), and Village of Verdigre (Addendum1). Signed by Chairman Gale pursuant to Board authority.

8. EXECUTIVE DIRECTOR'S REPORT

- a) **Action Item:** NSRB Cash Fund Balance
- b) NSRB Grant Status Report
- c) Final Grant Reports
  - 1. Plattsmouth Public Library
  - 2. Real Estate Commission

9. NEBRASKA.GOV REPORTS

- a) Disaster Recovery Upgrade – (Progress update) **Jeff Shaw, Vice President of Technology, NIC, Inc.**
- b) New VISA Transparency Rule – update
- c) General Manager's Report
- d) **Action Item:** Project Priority Report

10. DATE FOR NEXT MEETING

Wednesday, July 31, 2013  
9:00 A.M.  
Room 1507  
State Capitol  
Lincoln, NE

11. ADJOURNMENT

**Action Item:** Move to adjourn

Updated 04/15/2013



## NEBRASKA STATE RECORDS BOARD

### MINUTES

#### Meeting of February 13, 2013

##### **Agenda Item 1. CALL TO ORDER, ROLL CALL**

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on February 13, 2013, 4<sup>th</sup> Floor Board Room of the Nebraska State Education Association headquarters, 605 South 14<sup>th</sup> Street, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;  
Michael D. Foley, Auditor of Public Accounts;  
Don Stenberg, State Treasurer;  
Scott Keene, representing the Insurance Industry;  
Carlos Castillo, Director of Administrative Services;  
Julie A. Beno, representing Libraries;  
Brian Buescher, representing the Legal Profession;  
Leslie S. Donley, representing the Attorney General;  
Ryne D. Seaman, representing the Banking Industry;  
Mike Konz, representing the Media;  
Greg Osborn, representing the General Public

Absent: Brenda L. Decker, representing the Governor

Staff in attendance:

Cathy Danahy, Executive Director;  
Colleen Byelick, Legal Counsel;  
Tracy Marshall, Recording Clerk

##### **Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT**

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the public seating area.

##### **Agenda Item 3. NOTICE OF HEARING**

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star on January 11, 2013 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

##### **Agenda Item 4. ADOPTION OF AGENDA**

Ms. Donley moved to adopt the agenda as presented; seconded by Mr. Seaman.

Voting For:	Beno	Buescher	Castillo	Donley	Foley
	Gale	Keene	Konz	Osborn	Seaman
	Stenberg				

Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES**

Chairman Gale asked for a motion to approve the minutes of the January 31, 2013 meeting. Mr. Keene moved to approve the minutes; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Castillo	Donley	Foley
	Gale	Keene	Konz	Osborn	Stenberg

Not Voting: Seaman

Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 6. PUBLIC COMMENT**

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

**Agenda Item 7. CHAIRMAN'S REPORT**

**Agenda Item 7.a. AGREEMENTS & ADDENDA**

**Agenda Item 7.a.1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and NE Legislative Council, City of Beaver City, Cass County, City of McCook, Keya Paha County, and Thayer County.** Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda.

**Agenda Item 7.a.2. Addenda (PayPort Payment) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Beaver City, Cass County, City of McCook, Keya Paha County, Lancaster County Sheriff, Thayer County Treasurer, and Thayer County Clerk.** Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addenda.

**Agenda Item 7.a.3. Addendum Four to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Legislative Council – Lobbyist Registration.** Signed by Chairman Gale pursuant to board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addendum.

**Agenda Item 7.a.4 Addendum Five to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the State Electrical Division – Apprentice Electrician License Application.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addendum. Mr. Osborn moved to approve Addendum Five; seconded by Ms. Donley.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
Voting Against:	None				
Absent:	Decker				

The motion carried.

**Agenda Item 7.a.5 Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Department of Motor Vehicles – Registration Renewal.** Mr. Brent Hoffman, General Manager and Ms. Carmen Easley, Director of Operations, Nebraska Interactive, LLC explained the addendum. Ms. Easley distributed an updated version of the Summary page to Addendum One and a chart titled *2012 Motor Vehicle Registration Renewal Estimate Revenue Breakout*. Mr. Konz moved to approve Addendum One; seconded by Mr. Osborn. After discussion, a vote was taken.

Voting For:	Castillo	Konz			
Voting Against:	Beno Keene	Buescher Osborn	Donley Seaman	Foley Stenberg	Gale
Absent:	Decker				

The motion failed.

**Agenda Item 7.a.6 Addendum Seven to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Department of Motor Vehicles – Interlock License Order, Renewal, and Duplicates.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC, explained the addendum. Ms. Donley moved to approve Addendum Seven; seconded by Ms. Beno.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
Voting Against:	None				
Absent:	Decker				

The motion carried.

**Agenda Item 7.a.7 Blanket Addenda (Real Estate Tax Payment) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, and NE State Records Board.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC, explained the addendum template which identifies the price structure to be as follows: 2.49% Nebraska.gov Portal fee for Credit Card payments and \$3.00 for Electronic Check payments. The State Records Board share for each transaction is 10% of the Nebraska.gov Portal Fee. The Chairman will have the authority to sign Real Estate Tax Payment addenda without a board vote. Mr. Buescher moved to approve the Real Estate Tax Payment Addendum template; seconded by Mr. Keene.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
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Voting Against: None

Absent: Decker

The motion carried.

After the motion carried, Mr. Hoffman explained Polk, York and Sarpy County Treasurers addenda for Real Estate Tax Payments would be revised to reflect the reduction of Nebraska.gov portal fees for credit card transactions from 3.00% to 2.49%.

**Agenda Item 7.a.8 Blanket Addenda (Event Registration) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, and NE State Records Board.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC, explained the addendum template which identifies the price structure to be as follows: 10.00% Nebraska.gov Portal fee for Credit Card payments and 10.00% for Electronic Check payments. The State Records Board share for each transaction is 10% of the Nebraska.gov Portal Fee. The Chairman will have the authority to sign Event Registration Addenda without a board vote. Mr. Buescher moved to approve the Event Registration Addendum template; seconded by Mr. Osborn.

Voting For:	Beno Gale	Buescher Keene	Castillo Osborn	Donley Seaman	Foley
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Voting Against: Konz Stenberg

Absent: Decker

The motion carried.

Chairman Gale declared a recess at 11:00 A.M.

Chairman Gale reconvened the meeting at 11:15 A.M.

**Agenda Item 8. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE (Julie Beno, Chair)**

Chairman Gale announced the appointment of Greg Osborn to the Orientation and Policies/Guidelines Subcommittee which includes the Grant Review Committee.

**Agenda Item 8.a. Grant Application proposed changes.** Ms. Beno introduced Mr. Nathan Watermeier, State GIS Coordinator, Office of the Chief Information Officer, State of Nebraska GIS Council/NITC, representing Brenda Decker, CIO. Mr. Watermeier distributed discussion points to board members regarding the changes in the grant application for GIS projects. The proposed changes were identified in the Grant Application, the GIS Supplemental Questionnaire and a GIS Compliance Checklist to be used in evaluating GIS grant applications was introduced. After discussion, Ms. Beno moved to approve the changes in the grant application; seconded by Mr. Buescher.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
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Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 8.b. GIS Supplemental Questionnaire proposed changes.** Ms. Beno moved to approve the changes in the GIS Supplemental Questionnaire; seconded by Mr. Buescher.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
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Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 8.c. GIS Compliance Checklist - New.** Ms. Beno moved to adopt the *Compliance Checklist and Evaluation* form to be used by the Technical Advisory Committee of the NSRB for GIS grant compliance; seconded by Mr. Stenberg.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
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Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 8.d. Resume FY13-14 Grant Program.** Ms. Beno moved, at the recommendation of the Grant Review Committee, to open the grant program for FY 2014 with the current \$25,000 maximum per grant and a budget of \$250,000.00 for the program and to direct Ms. Danahy to update the website to show the grant program has resumed and applications are being accepted through Monday, May 6, 2013 with awards to be recommended for Board approval at the July 31, 2013 State Records Board meeting; seconded by Mr. Seaman.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
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Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 9. EXECUTIVE DIRECTOR'S REPORT**

**Agenda Item 9.a. NSRB Cash Fund Balance Report**

Ms. Danahy presented the December 31, 2012 Cash Fund Balance report. Mr. Keene moved to approve the Cash Fund Balance Report; seconded by Ms. Donley.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
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Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 9.b. NSRB Grant Status Report**

Ms. Danahy presented the December 31, 2012 State/Local Grant Project Status Report.

**Agenda Item 9.c. 2011 Final Grant Reports**

Ms. Danahy presented the final grant reports received for the Pierce County Assessor, Cass County Assessor, Cheyenne County Assessor, and the Thayer County Assessor.

**Agenda Item 10. NEBRASKA.GOV REPORTS**

**Agenda Item 10.a. Disaster Recovery Upgrade – (Progress update)**

Mr. Hoffman gave an update on NIC's progress toward improving technologies and processes of their Disaster Recovery program. Mr. Hoffman reported Mr. Jeff Shaw, NIC Vice President of Technology, will address the Board at the May 1, 2013 Board meeting providing updates and future plans for the Disaster Recovery program.

**Agenda Item 10.b. Report on the cause for delayed payment transactions on September 30, 2012**

Mr. Stenberg explained on September 30, 2012, for a period of 15-30 minutes, credit card transactions were processing but not being reported to the accounting system which created some balancing problems. Mr. Hoffman explained database scripts were being updated at the same time transactions were being processed which caused an out of sync error. It resulted in 65 items being put into a deposit file to the bank. Thirteen of those records involved state transactions. The resolution is any time NIC is doing a database deploy or change as part of a release for service, they are taking that system off-line while the change is rolled out. The new procedure has been implemented since September 30, 2012 and an incident has not occurred since.

**Agenda item 10.c. New VISA Transparency Rule – Discussion**

Mr. Stenberg explained as a result of a lawsuit involving Visa, Visa has changed some of their rules. He used the Sarpy County Property tax application as an example where you could not show the cost of the transaction, only the total cost. Visa's new rule (explained briefly in a December 19, 2012 letter to Mr. Stenberg from Mark Sullivan, Client Relationship Executive, TSYS Merchant Solutions) states "The Visa sale and the Visa variable service fee must be submitted as two separate transactions; Clearly disclose the variable service fee to the consumer prior to the sale and allow the consumer to cancel the transaction before processing the sale and service fee". Mr. Stenberg said the new rules will require the payment websites on Nebraska.gov to be changed to show the transaction fee and allow the consumer to cancel the transaction. Mr. Stenberg requested this item be added to future agendas since this will be an ongoing issue as Visa is still finalizing their rules.

Mr. Hoffman said NIC is very aware of these changes and recently had an industry teleconference with Visa. At this point in time, they believe today that the Visa rules do not have a positive or negative impact on Nebraska.gov. He understands the final Visa operating procedures are currently not published

but will be in early 2013. They do anticipate new rules coming out and he and Treasurer Stenberg have agreed to work together to determine the impact.

Chairman Gale said the board will leave the issue to Mr. Stenberg and Mr. Hoffman to bring final resolutions and proposals to the Board as they follow this issue outside of board meetings.

Carlos Castillo left the meeting at 12:03 P.M.

Carlos Castillo returned to the meeting at 12:05 P.M.

**Agenda Item 10.d. General Manager’s Report**

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the 4<sup>th</sup> Quarter 2012 General Manager’s Report.

**Agenda Item 10.c. Project Priority Report**

Mr. Hoffman gave the Project Priority Report. Ms. Donley moved to approve the Project Priority Report; seconded by Mr. Osborn.

Voting For:	Beno	Buescher	Castillo	Donley	Foley
	Gale	Keene	Konz	Osborn	Seaman
	Stenberg				

Voting Against: None

Absent: Decker

The motion carried.

Brian Buescher left the meeting at 12:18 P.M.

Brian Buescher returned to the meeting at 12:19 P.M.

**Agenda item 10.d. 2013 Business Plan**

Mr. Hoffman presented the 2013 Business Plan. Mr. Konz moved to approve the 2013 Business Plan; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Castillo	Donley	Foley
	Gale	Keene	Konz	Osborn	Seaman
	Stenberg				

Voting Against: None

Absent: Decker

The motion carried.

**Agenda Item 11. DATE FOR NEXT MEETING**

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, May 1, 2013 at 9:00 A.M. in Room 1507, State Capitol Building, Lincoln, Nebraska.

**Agenda Item 12. ADJOURNMENT**

Mr. Stenberg moved to adjourn the meeting; seconded by Ms. Donley. All members present signified by saying "aye". Chairman Gale declared the meeting adjourned at 12:25 P.M.

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John A. Gale  
Secretary of State  
State Records Administrator  
Chairman, State Records Board

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Date

## Summary List Electronic Government Service Level Agreements

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

	NSRB Chairman <u>Signature</u>
Butler County	3/28/2013
Dodge, Village of	4/18/2013
Foster Care Review Office	4/19/2013
Syracuse, City of	4/18/2013
Verdigre, Village of	4/18/2013

**Electronic Government Service Level Agreement  
with  
<Partner Name>**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the "NSRB"), and <Partner Name>, a state, county or local government of Nebraska ("Partner").

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network ("the Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.
- 2) INTERFACE AND DATABASE DEVELOPMENT – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- 3) APPLICATION SUPPORT
  - a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner

agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

- d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.
- e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

- a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.
- c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

- a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
  - b) Supply reports to the Partner in an understandable and logical format; and
  - c) Be tested, reviewed, and approved by the Partner before it is offered to the user.
- 9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry’s Data Security Standards (“PCI DSS”).
- 10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at <http://nitc.ne.gov/standards/>
- 11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.
- 12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address: <Partner Name>  
<Partner Address>  
<Partner City, State, Zip Code>  
Phone: <Contact Phone>  
Fax: <Contact Fax>  
Email: <Contact Email>

Mailing Address: General Manager/Network Manager  
301 S 13, Suite 301  
Lincoln, NE 68508  
Phone: 402 471 7810  
Fax: 402-471-7817  
Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing Address: Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237

13) TERMINATION OF CONTRACT -

- a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

- b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:
  - i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

- a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional \$15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.
- d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.
- f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.



## **Summary List Event Registration Addenda**

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the Event Registration online application provided by Nebraska.gov, and use the approved template. No action necessary.

### **New Event Registration Addenda**

### **NSRB Chairman Signature**

Bellevue, City of	(Addendum 2)	3/26/2013
Douglas County	(Addendum 3)	4/19/2013
Foster Care Review Office	(Addendum 1)	4/24/2013
State Electrical Division	(Addendum 6)	4/18/2013

**Addendum (Number)  
to the  
Electronic Government Service Level Agreement Between  
Nebraska Interactive, LLC,  
Nebraska State Records Board,  
and  
(Partner – a state, county or local government of Nebraska)**

This Addendum (Number) to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. (Partner) has authority to assess and collect the fees described herein.

**Project:** Event Registration for (Partner)  
**Revenue Type:** Instant Access  
**Implementation:** 2013

**Price Structure is subject to a 10% share of portal revenues.**

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
<b>Event Registration Credit Card</b>	Full statutory/assessed fee charged by Partner	10.00%	10% of Nebraska.gov Portal Fee
<b>Event Registration Electronic Check</b>	Full statutory/assessed fee charged by Partner	10.00%	10% of Nebraska.gov Portal Fee

**Terms:** Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

**Security:** A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: \_\_\_\_\_ Date: \_\_\_\_\_  
General Manager – Brent Hoffman  
Nebraska Interactive, LLC

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Chairman – Secretary of State John Gale  
Nebraska State Records Board

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Authorized Officer  
(Partner – a state, county, or local govt. of NE)

## Summary

### Nebraska State, City and County Government

#### Blanket Addendum

**Project:** Event Registration

This addendum covers all fees related to the collection of fees for Event Registration.

**Current Process:**

Event Registration is a service that was developed and has been in use by state, city and county government offices. It allows the partner to set up conferences or events and collect associated fees online.

Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

**Project Overview/Proposal:**

New users since the last meeting include:

- City of Bellevue
- Nebraska State Electrical Division
- Douglas County
  - Environmental Services
- Nebraska Foster Care Review Office

**Market Potential/Target Audience:**

Event Registration is available for use by any state, city or county agency. Anyone who is running a conference and wants to use online registration can use this service. It is also available for various activities such as parks and recreation events and lessons.

**Information on what the fee presented is based upon:**

This is a service that is unique, in that other vendors are offering event registration systems. We have set the rates at 10% for credit cards and ACH. A blanket addendum was approved by the Nebraska State Records Board.

**Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:**

The City of Bellevue will be using the service for sports lessons, such as swimming and tennis.

The State Electrical Division is anticipated to use the service for classes.

Douglas County Environmental Services is planning on using the Event Registration for registering people for webinars.

The Nebraska Foster Care Review Office is anticipated to use the service for summer workshops.

**Expected rate of return over a period of time:**

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

**NI's investment in this application (any costs incurred):**

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

This fee does not include the merchant fees involved with processing the transaction.

**NI's risk in providing this application:**

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

## **Summary List Real Estate Property Tax Addenda**

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the Real Estate Property Tax online application provided by Nebraska.gov, and use the approved template. No action necessary.

### **New Real Estate Addenda**

### **NSRB Chairman Signature**

Butler County Treasurer	(Addendum 1)	3/28/2013
Polk County Treasurer	(Revised Addendum 1)	3/28/2013
Sarpy County Treasurer	(Revised Addendum 1)	3/28/2013
York County Treasurer	(Revised Addendum 1)	4/18/2013

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(Partner – a state, county or local government of Nebraska)**

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**Project:** Real Estate Tax Payments for (Partner)  
**Revenue Type:** Instant Access  
**Implementation:** 2013

**Price Structure is subject to a 10% share of portal revenues.**

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
<b>Real Estate Tax Payments Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	10% of Nebraska.gov Portal Fee
<b>Real Estate Tax Payments Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$3.00	10% of Nebraska.gov Portal Fee

**Terms:** Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

**Security:** A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: \_\_\_\_\_ Date: \_\_\_\_\_  
General Manager – Brent Hoffman  
Nebraska Interactive, LLC

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Chairman – Secretary of State John Gale  
Nebraska State Records Board

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Authorized Officer  
(Partner – a state, county, or local govt. of NE)

## Summary

### Nebraska City and County Government

#### Blanket Addendum

**Project:** Real Estate Tax Payments

This addendum covers all fees related to the collection of fees for Real Estate Tax Payments.

**Current Process:**

Real Estate Tax Payments is a service that was developed and has been in use by city and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

**Project Overview/Proposal:**

New users since the last meeting include:

- Butler County Treasurer

Those previously using the service and signed a revised addendum to reflect the rate change include:

- Sarpy County Treasurer
- Polk County Treasurer
- York County Treasurer

**Market Potential/Target Audience:**

All counties in Nebraska make up the market potential for this service. We welcome all Counties to use our payment processing system.

**Information on what the fee presented is based upon:**

The rates of 2.49% for credit cards and \$3.00 for ACH were determined after extensive research. A blanket addendum was approved by the Nebraska State Records Board.

**Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:**

The anticipated volume is not easily predicted. There are other payment options available to the customer. A majority of the population has a mortgage, which includes the payment of taxes. Only a small amount of people are responsible for paying the taxes, and there are many options in which to pay.

**Expected rate of return over a period of time:**

For the year 2012 for Sarpy County

2012	Transactions	Potential	Adoption
Sarpy	1,642	25,000	6.56%

Potential for 2013

<b>County</b>	<b>Potential</b>	<b>at 6% adoption</b>	<b>20%</b>
Butler	6,000	360	1,200
Polk	5,500	330	1,100
York	8,500	510	1,700

**NI's investment in this application (any costs incurred):**

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

This fee does not include the merchant fees involved with processing the transaction.

**NI's risk in providing this application:**

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

## Summary List PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

### **New PayPort Addenda**

### **NSRB Chairman Signature**

Butler County Treasurer	(Addendum 2)	4/18/2013
Dodge, Village of	(Addendum 1)	4/18/2013
Douglas County	(Addendum 2)	4/19/2013
Lancaster County Community Corrections	(Addendum 3)	TO BE SIGNED
Sarpy County Sheriff	(Addendum 4)	4/18/2013
Syracuse, City of	(Addendum 1)	4/18/2013
Verdigre, Village of	(Addendum 1)	4/18/2013

**Addendum (Number)**  
**to the**  
**Electronic Government Service Level Agreement Between**  
**Nebraska Interactive, LLC,**  
**Nebraska State Records Board,**  
**and**  
**(Partner – a state, county or local government of Nebraska)**

This Addendum (Number) to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

**Project: PayPort** for (Partner – a state, county or local government of NE)  
**Revenue Type:** Instant Access  
**Implementation:** 2013

**Price Structure is subject to a 10% share of portal revenues.**

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
<b>PayPort Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	10% of Nebraska.gov Portal Fee
<b>PayPort Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	10% of Nebraska.gov Portal Fee

**Terms:** Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

**Security:** A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: \_\_\_\_\_ Date: \_\_\_\_\_  
 Authorized Officer  
 Nebraska Interactive, LLC

By: \_\_\_\_\_ Date: \_\_\_\_\_  
 Authorized Officer  
 Nebraska State Records Board

By: \_\_\_\_\_ Date: \_\_\_\_\_  
 Authorized Officer  
 (Partner – a state, county, or local govt. of NE)

## Summary

### Nebraska City and County Government

#### Blanket Addendum

**Project:** PayPort

This addendum covers all fees related to the collection of fees for PayPort.

**Current Process:**

PayPort is a service that was developed and has been in use by city and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

**Project Overview/Proposal:**

New users since the last meeting include:

- Lancaster County Community Corrections
- Sarpy County Sheriff
- Douglas County
  - Register of Deeds
- Village of Dodge
- City of Syracuse
- Butler County Treasurer
- Village of Verdigre

**Market Potential/Target Audience:**

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

**Information on what the fee presented is based upon:**

This is a service that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set the rates of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

**Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:**

The anticipated volume is not easily predicted. This is not a mandatory service. There are other payment options available to the customer.

Services that can be paid using this system may include house arrest fees, copies, utilities, and motor vehicle titles.

**Expected rate of return over a period of time:**

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

**NI's investment in this application (any costs incurred):**

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

This fee does not include the merchant fees involved with processing the transaction.

**NI's risk in providing this application:**

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

**(1) AMENDED NSRB - CASH FUND BALANCE**

**State Records Board - Revenues & Expenditures**

**FY 12-13**

	<u>Oct, 2012</u>	<u>Prior Year Oct, 2011</u>	<u>Nov, 2012</u>	<u>Prior Year Nov, 2011</u>	<u>Dec, 2012</u>	<u>Prior Year Dec, 2011</u>
<b><u>Revenues:</u></b>						
Sale of Service	\$501,554.51	\$483,453.66	\$570,147.47	\$459,150.83	\$505,233.59	\$524,022.11
General Business Fees	\$122.94	\$130.87	\$70.99	\$118.87	\$73.29	\$108.75
Driver Records	\$666.00	\$1,310.00	\$702.00	\$1,387.00	\$2,565.00	\$892.00
Investment Income	\$1,443.75	\$1,534.15	\$1,429.47	\$1,728.86	\$1,731.54	\$2,113.18
<b>Total</b>	<b>\$503,787.20</b>	<b>\$486,428.68</b>	<b>\$572,349.93</b>	<b>\$462,385.56</b>	<b>\$509,603.42</b>	<b>\$527,136.04</b>
<b><u>Expenditures:</u></b>						
State Agency Payment	\$319,723.17	\$308,034.63	\$363,116.94	\$293,109.55	\$323,678.08	\$335,975.09
NIC	\$162,377.79	\$158,777.93	\$185,059.10	\$148,684.12	\$160,585.67	\$168,879.80
Other Contractual Services	\$20,908.80	\$3,270.00	\$1,733.76		\$76,506.00	\$53,000.00
Personal Services	\$3,026.84	\$2,982.53	\$2,815.12	\$2,982.56	\$2,815.10	\$2,982.56
Operating Transfer Out						
Misc. Expense	\$408.77	\$889.18	\$223.74	\$576.85	\$569.50	\$451.61
<b>Total</b>	<b>\$506,445.37</b>	<b>\$473,954.27</b>	<b>\$552,948.66</b>	<b>\$445,353.08</b>	<b>\$564,154.35</b>	<b>\$561,289.06</b>
<b><u>Profit (Loss)</u></b>	<b>(\$2,658.17)</b>	<b>\$12,474.41</b>	<b>\$19,401.27</b>	<b>\$17,032.48</b>	<b>(\$54,550.93)</b>	<b>(\$34,153.02)</b>
<b><u>Fund Balance:</u></b>	<b>\$725,041.09</b>	<b>\$683,836.81</b>	<b>\$744,442.36</b>	<b>\$700,869.29</b>	<b>\$689,891.43</b>	<b>\$666,716.27</b>

**Grant Encumbrances**

**\$181,179.38**

**Unencumbered Funds**

**\$508,712.05**

**(1) Amended to correct Investment Income for December 2012.**

# State/Local Grant Project Status Report - 3/31/2013

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
Alliance, City of	Municipal Code Re-codification and Electronic Publishing	7/20/2011	\$16,000	\$7,280		Extended to March, 2013	May, 2012
Cass County	County WebGIS	7/25/2012	\$20,707	\$0		December 31, 2012	Completed December, 2012
Cheyenne County	County WebGIS	7/25/2012	\$19,758	\$0		December 31, 2012	Completed December, 2012
Dodge County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742		June 30, 2013	
Garfield County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742		June 30, 2013	
Greeley County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742		June 30, 2013	
Harlan County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742		June 30, 2013	
Hitchcock County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742		June 30, 2013	
Pierce County	County WebGIS	7/25/2012	\$12,300	\$12,300		December 31, 2012	Completed December, 2012
Plattsmouth Public Library	Digitization of Plattsmouth Newspaper	7/25/2012	\$23,742	\$0		February 28, 2013	Completed February, 2013
Saunders County	Assessor GIS and County WebGIS	7/25/2012	\$23,742	\$23,742		June 30, 2013	
Seward County	County WebGIS	7/25/2012	\$7,300	\$0		December 31, 2012	Completed October, 2012
Thayer County	County WebGIS	7/25/2012	\$23,742	\$0		December 31, 2012	Completed December, 2012
NE Real Estate Commission	On-Line License Renewal	7/20/2011	\$22,011	\$355	Not Used	Extended to March, 2013	Completed February, 2013
<b>TOTALS</b>			<b>\$288,011</b>	<b>\$162,387</b>			
	<b>FY2013 Grant Awards</b>		<b>\$250,000</b>				
	<b>Grants Carried over from FY2012</b>		<b>\$38,011</b>				

NEBRASKA STATE RECORDS BOARD  
2012 GRANT – DIGITIZATION OF PLATTSMOUTH NEWSPAPERS  
FINAL REPORT

The Nebraska State Records Board (NSRB) granted the City of Plattsmouth and the Plattsmouth Public Library \$23,742.00 to digitize the Plattsmouth newspapers according to the National Digital Newspaper Program standards. The resulting files were to be uploaded to the Nebraska Digital Newspaper Project and considered for inclusion in a national database, Chronicling America, hosted by the Library of Congress.

With funds from the NSRB and \$2,774.00 from other donations, The Plattsmouth Public Library was able to digitize the microfilm (52 of 138 reels) of the following Plattsmouth newspapers:

Nebraska Herald – 4/12/1865 – 7/1882  
 Plattsmouth Weekly Herald – 8/1882 – 7/1892  
 Plattsmouth Herald – 8/1892 – 12/1894  
 Semi-Weekly News-Herald – 1/1/1895 – 1/7/1909  
 The News-Herald – 1/11/1909 – 9/22/1911  
 The Plattsmouth News-Herald – 9/29/1911 – 11/15/1912  
 Plattsmouth Daily Herald – 2/1883 – 1885, 1887-1892  
 The Plattsmouth Journal – 7/12/1901 – 9/28/1939 (files from 10/2/1939 - 6/26/2003 will be digitized over the next few years)

Costs for digitizing the entire run of the Plattsmouth newspapers on microfilm are:

Purchase of negative masters as per NDNP standards (138 reels @ \$85.00/reel)	\$11,730.00
Test the masters per NDNP standards (138 reels @ \$10.00/reel)	\$ 1,380.00
Digitization of microfilm (approximately 140,000 pages)	\$77,000.00
External hard drives to deliver data to the library or for storage on city servers	<u>\$ 500.00</u>
TOTAL:	\$90,610.00

Bills paid with the NSRB award include the following bills, which are attached to this report.

Invoice Date	Company	Itemization	Amount	Claim Date
9/14/2012	Nebraska State Historical Society	52 reels of film	\$ 4,501.50	9/19/2012
9/26/2012	Nebraska State Historical Society	metadata for 52 reels	\$ 520.00	9/28/2012
1/10/2013	iArchives	processing, first 2 batches	\$ 14,074.50	1/14/2013
1/31/2013	iArchives	processing, batch 3	\$ 4,646.00	2/1/2013

Additional bills totaling \$2,774.00 were paid with funds from the Friends of the Library and the library's City budget. These costs included additional processing costs and hard drives to store the data and to transfer the data to the University of Nebraska-Lincoln (UNL).

The digitized data from iArchives was received by the library and transferred to hard drives for storage. The files which will be used for public access were copied to a hard drive which was

mailed to UNL on February 28, 2013. Staff at UNL will review the data before loading it into the Nebraska Digital Newspaper Project, hopefully by the end of March 2013. This will make the newspapers from 1865-1939 available for free online public use.

Since the NSRB grant was awarded, the library and the Library Foundation have been able to procure the following additional funds:

Plattsmouth Public Library Foundation	\$ 2,000.00
Midlands Community Foundation	\$ 5,000.00
Friends of the Plattsmouth Public Library	\$ 2,000.00
City (2012-2013 budget)	\$ 5,000.00
Cass County Wood Carvers	\$ 100.00
Library (undesignated) donations (approximate)	\$ 4,050.00
Plattsmouth Community Foundation Fund	Amount to be announced March 14
TOTAL:	\$ 18,150.00

These funds will allow us to send additional reels of microfilm to be digitized over the summer and added to the Nebraska Project. Between the NSRB grant and the funds noted above, we have exceeded 46% of our fundraising goal.

We sincerely appreciate the grant awarded to us by the Nebraska State Records Board. It has helped us provide free online access to almost 74 years of newspapers in the first batch. With such a great start to this project, the library has been able to procure support from other foundations and individuals toward reaching our goal.



**Dave Heineman**  
Governor

# STATE OF NEBRASKA

**NEBRASKA REAL ESTATE COMMISSION**

**Greg Lemon**

*Director*

1200 'N' Street, Suite 402

P.O. Box 94667

Lincoln, Nebraska 68509-4667

Phone: (402) 471-2004

Fax: (402) 471-4492

E-Mail: [RealEstate.Commission@nebraska.gov](mailto:RealEstate.Commission@nebraska.gov)

Website: [www.nrec.ne.gov](http://www.nrec.ne.gov)

TO: John Gale, Chairman, Nebraska State Records Board

FROM: Greg Lemon, *gpl* Director, Nebraska Real Estate Commission

RE: Online License Renewal Grant, **Amended Final Report (changes total grant amount spent to reflect final grant payment of \$72.24, which is added to the previously reported total)**

DATE: January 19, 2012

The Nebraska Real Estate Commission's Online License Renewal project has been successfully completed and the new application implemented. This memo will serve as the final report from the Commission on this matter.

The new online renewal function was made available to the public (real estate licensees) on October 10, 2012. Features of the new online application include allowing renewing licensees to check whether they have met continuing education requirements and errors and omissions insurance requirements in real time as the licensee renews, as well as pre-populating the form with the licensees specific information. Licensees also have a "licensee portal" developed as part of the process which highlights what actions the licensee may need to complete in order to keep their license status current. The application also features e-mail capture as well as e-mail capabilities to send notices out to target groups of licensees as needed, and an administrative portal where we can track and process the online renewals.

Because the application is password protected we have included screenshots of sample pages in addition to the URL: <http://www.nrec.ne.gov/licensing-forms/logininfo.html>

Development work on the user interface for the application was completed by Nebraska.gov at no up-front cost (there was however a renegotiated rate per transaction going from 2% of the total fee to 3%). The Commission utilized grant funds to develop the necessary database interfaces to pre-populate the licensee portal and renewal application fields and import data entered or changed by the renewal process and other necessary changes to the database. All these expenditures were paid to IMS, who supplies our database administrator. The grant amount used was \$21,656.36 (the grant was \$22,011).

As of November 15, 2012, with slightly less than one third of our licensees renewed this year 96% of those renewals were performed online, versus less than 10% last year.

## REAL ESTATE COMMISSION MEMBERS

**Robert E. Dover**  
*Broker Member, Norfolk*

**John A. Gale**  
*Secretary of State, Chairperson*

**Kathryn Rouch**  
*Salesperson Member, Omaha*

**David H. Ptak**  
*Public Member, Norfolk*

**Al Avery**  
*Broker Member, Grand Island*

**Drew D. Stange**  
*Broker Member, Lincoln*

**Herb Freeman**  
*Broker Member, Omaha*

**A MEMBER OF THE ASSOCIATION OF REAL ESTATE LICENSE LAW OFFICIALS**

*An Equal Opportunity/Affirmative Action Employer*

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### Nebraska Real Estate Commission

Not Edward Peters [Log Out](#)  
[Print Profile](#)  
Click For More Information

## Welcome Edward Peters ( 0860047 )

#### Licensee Information

Name: Edward Donahoe Peters  
E-Mail: [wdpiab@cox.net](mailto:wdpiab@cox.net)

#### Broker Information

Peters, Edward Donahoe  
Organization Name: Real Estate Referral Network, Inc.

#### Contact Information

14786 California St  
Omaha, NE 68154  
Tel: (402) 954-4800  
Fax:

#### Current Status

Issue Date: 01/01/2012  
Expiration: 12/31/2012  
Profession: Broker  
License Status: Active

Status and Online Filing Options ([Renew Here](#))

Disciplinary Action Taken

Branch Office(s)

Broker's Affiliated Licensees

License(s) in Other Regulatory Jurisdiction(s)

Current Errors & Omissions Insurance Information

Continuing Education Information

The Nebraska.gov website has been translated for your convenience using translation software powered by Google Translate. Reasonable efforts have been made to provide an accurate translation, however, no automated translation is perfect nor is it intended to replace human translators. Translations are provided as a service to users of the Nebraska.gov website, and are provided "as is." No warranty of any kind, either expressed or implied, is made as to the accuracy, reliability, or completeness of any translations made from English into any other language. Some content (such as images, videos, Flash, etc.) may not be accurately translated due to the limitations of the translation software.

The official text is the English version of the website. Any discrepancies or differences created in the translation are not binding and have no legal effect for compliance or enforcement purposes. If any questions arise related to the accuracy of the information contained in the translated website, please refer to the English version of the website which is the official version.

Nebraska Real Estate Commission  
1200 N Street, Suite 402  
P. O. Box 94867  
Lincoln, NE 68509-4867  
Phone (402) 471-2004  
Fax (402) 471-4492  
[nearecommission@nebraska.gov](mailto:nearecommission@nebraska.gov)

For Technical Questions Contact  
Nebraska.gov  
381 S 13th St.  
Lincoln, NE 68508  
Phone (402) 471-7810  
Fax (402) 471-7817  
[ne-support@ne.gov](mailto:ne-support@ne.gov)



Change zoom level



# Nebraska Real Estate Commission

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[Print Profile](#)

= Click For More Information

## Welcome Edward Peters ( 0860047 )

### Licensee Information

Name: Edward Donahoe Peters  
E-Mail: [edwardh@cox.net](mailto:edwardh@cox.net)

### Broker Information

Peters, Edward Donahoe  
Organization Name: Real Estate Referral Network, Inc.

### Contact Information

14789 California St  
Omaha, NE 68164  
Tel: (402) 964-4000  
Fax:

### Current Status

Issue Date: 01/01/2012  
Expiration: 12/31/2012  
Profession: Broker  
License Status: Active

### Status and Online Filing Options [\(Renew Here\)](#)

[Print Section](#)

Application	Action	Status/est Page Saved
Broker Renewal	<input type="button" value="Start"/>	Not Started

### Disciplinary Action Taken

### Branch Office(s)

### Broker's Affiliated Licensees

### License(s) in Other Regulatory Jurisdiction(s)

### Current Errors & Omissions Insurance Information

### Continuing Education Information

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P.O. Box 94987  
Lincoln, NE 68509-4667  
Phone (402) 471-2004  
Fax (402) 471-4492

For Technical Questions Contact  
Nebraska.gov  
301 S 13th St.  
Lincoln, NE 68508  
Phone (402) 471-7510  
Fax (402) 471-7817

[www.nrc.state.ne.us](http://www.nrc.state.ne.us)

[ne.southofgoogle.com](http://ne.southofgoogle.com)





## Nebraska Real Estate Commission

Broker Renewal \$260.00

[Log Out - Edward Peters](#)

### Broker Renewal - General Information

Please verify that the name and license number is correct before proceeding.

Licensee Identification Number #0860047

Name Edward Donahoe Peters

[Click here if information has changed.](#)

**Business Address**

14769 California St

Omaha, NE 68154

DOUGLAS

[Click here if information has changed.](#)

**Home Address**

320 S 53 St

Omaha, NE 68132

DOUGLAS

[Click here if information has changed.](#)

**Other Address**

14250 W Maple Rd

Omaha, NE 68164

DOUGLAS

[Click here if information has changed.](#)

Your Current Contact address for Commission mailings is: Business

[Click here to change your current contact address.](#)

Business Phone: (402) 964-4600

[Click here if you would like to change your business telephone number.](#)

Home Phone: (402) 551-6121

[Click here if you would like to change your home telephone number.](#)

Other Phone: (402) 333-0555

[Click here if you would like to change your other telephone number.](#)

Email Address: wdpjab@cox.net

[Click here if the email address above has changed.](#)

# Welcome Vincent Leisey ( 0930253 )

## Licensee Information

Name: Vincent W Leisey  
E-Mail: [vince.leisey@prudentialambassador.com](mailto:vince.leisey@prudentialambassador.com)

### Broker Information

Leisey, Vincent W  
Organization Name: Ambassador Real Estate Company  
Trade Name: \*\*The Prudential Ambassador Real Estate

### Contact Information

13340 California St  
Omaha, NE 68154  
Tel: (402) 496-9354  
Fax:

### Current Status

Issue Date: 01/01/2012  
Expiration: 12/31/2013  
Profession: Broker  
License Status: Active

Status and Online Filing Options - 4 branch(es) to renew, see Branch Office(s) section below

## Disciplinary Action Taken

## Branch Office(s)

[Print Section](#)

Manager: Reuss, Diane Kay  
105 N Randolph St  
PO Box 312  
Weeping Water, Nebraska 68463  
Phone: 4022674000

Expires: 12/31/2012

Manager: Thomas, Brian Alan  
13340 California #201  
--  
Omaha, Nebraska 68154  
Phone: 4024969354

Expires: 12/31/2012

Status: Accepted

Manager: Thomas, Brian Alan  
303 N. D. St  
--  
Fremont, Nebraska 68025  
Phone: 4024934663

Expires: 12/31/2012

Manager: Leisey, Vincent W  
617 W 15 ST  
--  
Wahoo, Nebraska 68066  
Phone: 4024436994

Expires: 12/31/2012

Manager: Thomas, Brian Alan  
108 N 49 St, Ste 213  
--  
Omaha, Nebraska 68132  
Phone: 4026141514

Expires: 12/31/2012

## Broker's Affiliated Licensees

## License(s) in Other Regulatory Jurisdiction(s)



## Nebraska Real Estate Commission Admin Portal

- [Home](#)
- [Current Applications](#)
- [Searches](#)
- [Reports](#)
- [Email](#)
- [Password Tool](#)
- [The Payment Engine](#)
- [Settings](#)
- [Logout](#)

### Current Queue Numbers

Application	Waiting Approval	Returned Corrected
Active Salesperson	60	6
Inactive Salesperson	3	0
Active Broker	11	0
Inactive Broker	2	0
Associate Broker	10	2
Branch Office	2	0

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[realestate.commission@nebraska.gov](mailto:realestate.commission@nebraska.gov)

For Technical Questions Contact  
Nebraska.gov  
301 S 13th St.  
Lincoln, NE 68508  
Phone (402) 471-7810  
Fax (402) 471-7817  
[ne-support@egov.com](mailto:ne-support@egov.com)



# Nebraska Real Estate Commission Admin Portal

- Home
- Current Applications
- Searches
- Reports
- Email
- Password Tool
- The Payment Engine
- Settings
- Logout

## Email Users About Impending Deadlines

Paper applicants will only be included in the count if an email address could be found.

**Send To:**

- Returned Applications (19)
- Licensees That Expire This Year (2386)
- Paper Applicants (55)
- Send Receipt Cards (0)
- Accepted Online Applicants (870)
- Incomplete Apps (153)
- Brokers w/ non-renewed Employees (378)
- EO Expires Before 01/02/2013 (2816)

**Email Subject**

**Email Body**

Nebraska Real Estate Commission  
 1200 N Street, Suite 402  
 P.O. Box 94667  
 Lincoln, NE 68509-4667  
 Phone (402) 471-2004  
 Fax (402) 471-4492

realestate.commission@nebraska.gov

For Technical Questions Contact

Nebraska.gov  
 301 S 13th St.  
 Lincoln, NE 68508  
 Phone (402) 471-7810  
 Fax (402) 471-7817

ne-support@egov.com

# General Manager's Report 1st Quarter Business Plan Update

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January 2013 – March 2013

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NEBRASKA . GOV

Brent Hoffman, General Manager  
Nebraska.gov  
301 S 13<sup>th</sup> Street, Suite 301  
Phone: 402-471-6582  
FAX: 402-471-7817  
Email: [bhoffman@egov.com](mailto:bhoffman@egov.com)

# EXECUTIVE SUMMARY

Each new year we like to take a fresh look at the information we are reporting to the Board and evaluate where we can make improvements. We have enhanced some of our previous year's graphs with more detailed information and added a few new charts to showcase our value in a clearer manner. We welcome your comments and suggestions and hope you enjoy the new additions to the 2013 NSRB GM Report.

For the first quarter of 2013, the State of Nebraska's gross revenues had an increase of approximately 8% over prior year (\$2,100,396 vs. \$1,950,271). The NSRB share had an increase of approximately 4% over prior year (\$72,506 vs. \$69,537).

We have itemized our revenue break out by the largest agency contributors (The DMV, Courts and Secretary of State). We feel that this graph, on page 5, gives you a better understanding of which agencies are the major contributors to our successful partnership. Approximately 82% of total revenue contributions are generated from the DMV, Courts and the SOS. While we have many other services that contribute to the self-funded model (reflected in the "all other services"), this new graph gives us a clearer view of the heavy contributors in this contract.

Nebraska.gov's net revenue versus the Nebraska State Records Board Net Revenue, on page 6, you will notice a new graph. We wanted to include a graph that clearly demonstrates what our bottom line is after we pay back the State of Nebraska and pay for our operations. At the end of the day, this graph represents our 90/10 split. We believe in the value we provide to the state of Nebraska and will continue to keep the transparency of that value front and center. The Cost avoided by the State is represented in the 2<sup>nd</sup> chart on page 6. The Project Management & Development Breakdown chart represents all of the programming and project management we provide to our partners without a charging them. It is important to understand while we do not bill the agencies for this time, this chart represents what the state is saving by not having to pay any direct bills associated with our work. It should also be noted that there are many other substantial costs associated with our operation that are not included in the chart such as hosting, security, merchant fees, rent and overhead, etc...

Our Objectives #2 reports showcases the number of new applications we have compared to the previous year. Increasing the innovative footprint of our local services continue to grow with the addition of our Event registrations system. In Objective #4 we continue to increase our speed to market with re-templating our services using responsive design and incorporating grails framework. In Objective #5, because approximately 82% of the revenue we generate is represented by 3 agencies, we have provided a breakout of the key services in each agency to illustrate how we are performing compared to our goals. Gaining national recognition for the applications we develop is an important part of Nebraska's economic exposure and we continue to showcase our innovative applications in national press releases.

We are proud of the work and services we provide to the state of Nebraska and are looking forward to a productive year.

Sincerely,  
Brent Hoffman  
President, Nebraska Interactive, LLC

# Financial Reports

## MARCH 2013 FINANCIAL REPORT

	<b>Month Ended 03/31/2013</b>	<b>Month Ended 03/31/2012</b>	<b>Year to Date 03/31/2013</b>	<b>Year to Date 03/31/2012</b>
<b>State of Nebraska Gross Revenue</b>	\$710,938	\$732,826	\$2,100,396	\$1,950,271
<b>Revenue Other (Adjustments)</b>	(\$103)	(\$108)	\$252	(\$644)
<b>Total Gross Revenue</b>	\$710,834	\$732,718	\$2,100,648	\$1,949,626
<b>10% NSRB Partner Share</b>	\$25,964	\$25,356	\$72,506	\$69,537
<b>Agency Share</b>	\$332,426	\$378,682	\$1,014,405	\$961,933
<b>COR Other (Communication Costs)</b>	\$66,845	\$47,779	\$175,376	\$132,386
<b>Total Cost of Revenue</b>	\$425,235	\$451,816	\$1,262,287	\$1,163,856
<b>Nebraska Interactive Gross Revenue</b>	\$285,599	\$280,902	\$838,361	\$785,770
<b>Nebraska Interactive Operating Expenses</b>	\$201,780	\$173,108	\$614,501	\$537,854
<b>Nebraska Interactive Operating Income</b>	\$83,819	\$107,794	\$223,860	\$247,916
<b>Nebraska Interactive Other Income</b>	-	-	-	-
<b>Nebraska Interactive Net Pre-Tax Income</b>	\$83,819	\$107,794	\$223,860	\$247,916
<b>Nebraska Interactive Provision for Income Tax</b>	\$33,586	\$43,191	\$89,707	\$99,358
<b>Nebraska Interactive Net After-Tax Income</b>	\$50,233	\$64,603	\$134,153	\$148,558

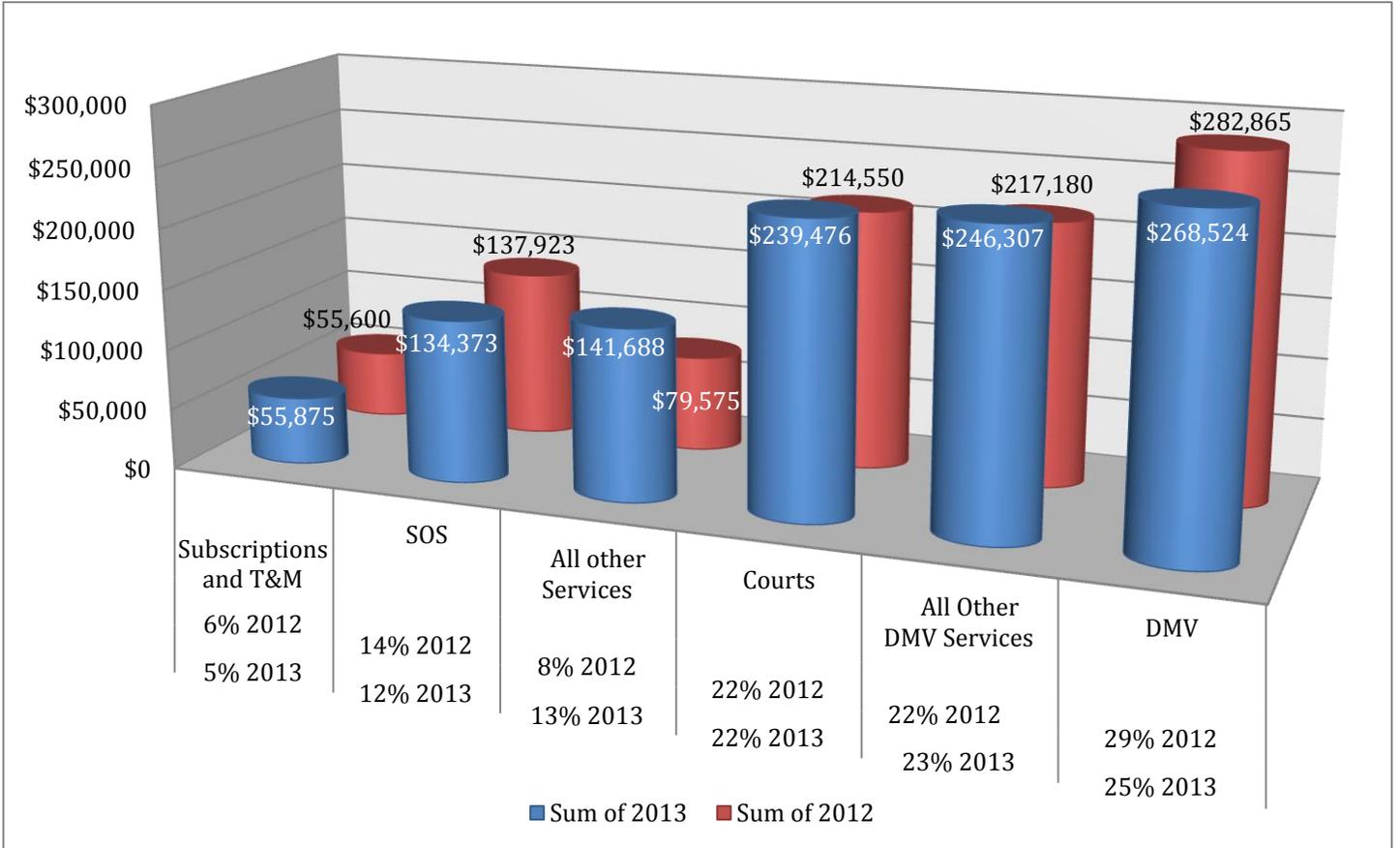
# 2013 PORTAL OBJECTIVES

1. Continually grow and diversify the portal revenue target non-DMV services growth, including local government
2. Develop and provide innovative applications and services to businesses and citizens of Nebraska.
3. Expand the innovative footprint of local government services.
4. Speed time to market and increase standards
5. Maximize adoption of new and current services
6. Gain national recognition for Nebraska electronic government
7. Optimize reliability and response of portal technology
8. Maintain a reliable and sustainable network for the state of Nebraska

## OBJECTIVE #1:

*Continually grow and diversify the portal revenue target non-DMV services growth, including local government*

YTD 2013



### NEBRASKA.GOV: GENERAL BREAKOUT OF SERVICES

#### DMV

- Driver License Records

#### All other DMV Services

- Driver License Renewal
- Vehicle Registration
- Reinstatements
- Title, Lein & Registration
- IRP
- Specialty Plate

#### Courts

- Court Case Searches
- eFiling
- Court Case Monthly

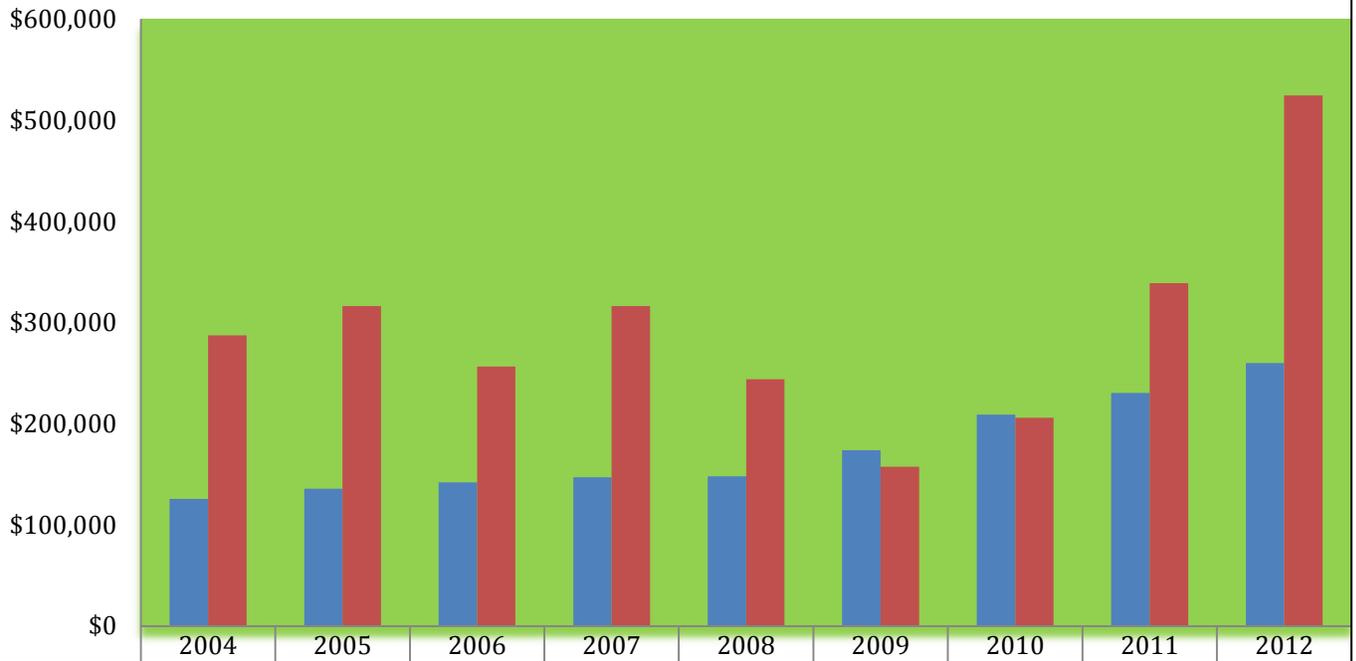
#### SOS

- Corp Filings & Searches
- UCC Filings & Searches
- License Filings & Searches

#### All other Services

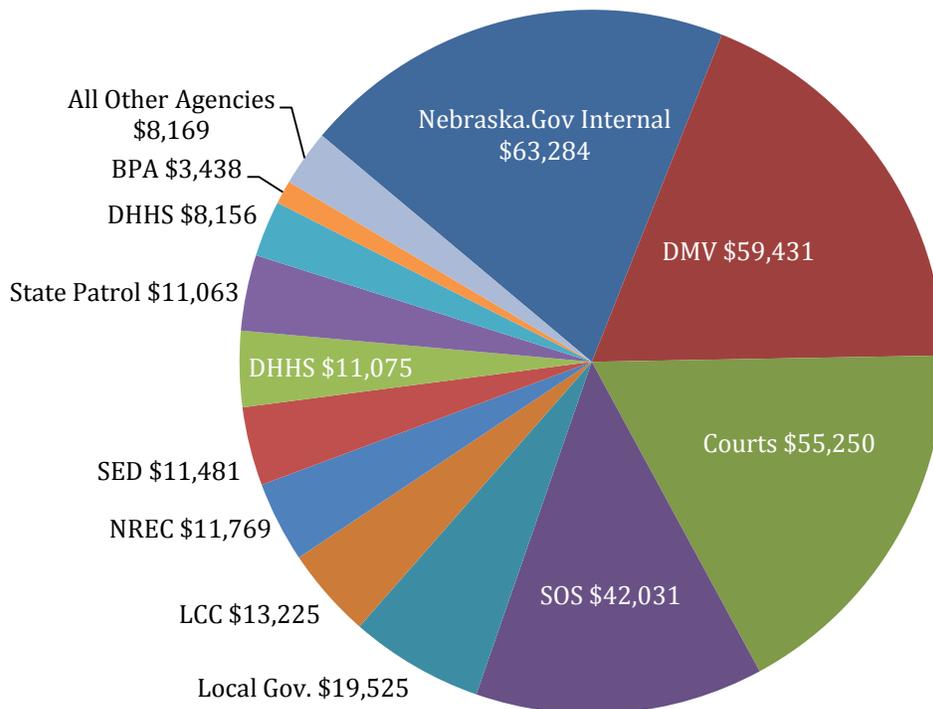
- Citation Payments
- Local Services
- Criminal Histories
- Dept. of Ag Services
- Tax Filings
- Professional License Renewal
- BPA, E&A, SFM etc.

## Nebraska.gov and NSRB Net Revenues per year



■ NSRB Net	\$125,649	\$135,882	\$142,000	\$147,000	\$148,000	\$174,000	\$209,078	\$230,390	\$260,001
■ Nebraska.gov Net	\$287,477	\$316,263	\$256,557	\$316,425	\$244,104	\$157,515	\$205,877	\$338,848	\$524,559

## 1st Quarter Project Management & Development Breakdown per Agency Total Value = \$317,896



## OBJECTIVE #2:

*Develop and provide innovative applications and services to businesses and citizens of Nebraska.*

### NEBRASKA.GOV: WORK COMPLETED - QUARTERLY TOTALS

NEBRASKA.GOV: Quarterly Applications Deployed Chart		Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
A	Total # revenue applications deployed	3	3						
B	Total # non-revenue applications deployed	1	2						
C	Total # of websites deployed	1	0						
D	Total # of revenue application enhancements	4	4						
E	Total # of non-revenue application enhancements	2	0						
F	Total # number of implemented changes to applications*	94	109						

\*Changes include code enhancements as well as bug fixes, security updates, requested text changes, etc.

### NEBRASKA.GOV: WORK COMPLETED - NEW SERVICES LAUNCHED DETAIL LIST 2013

#### Q1

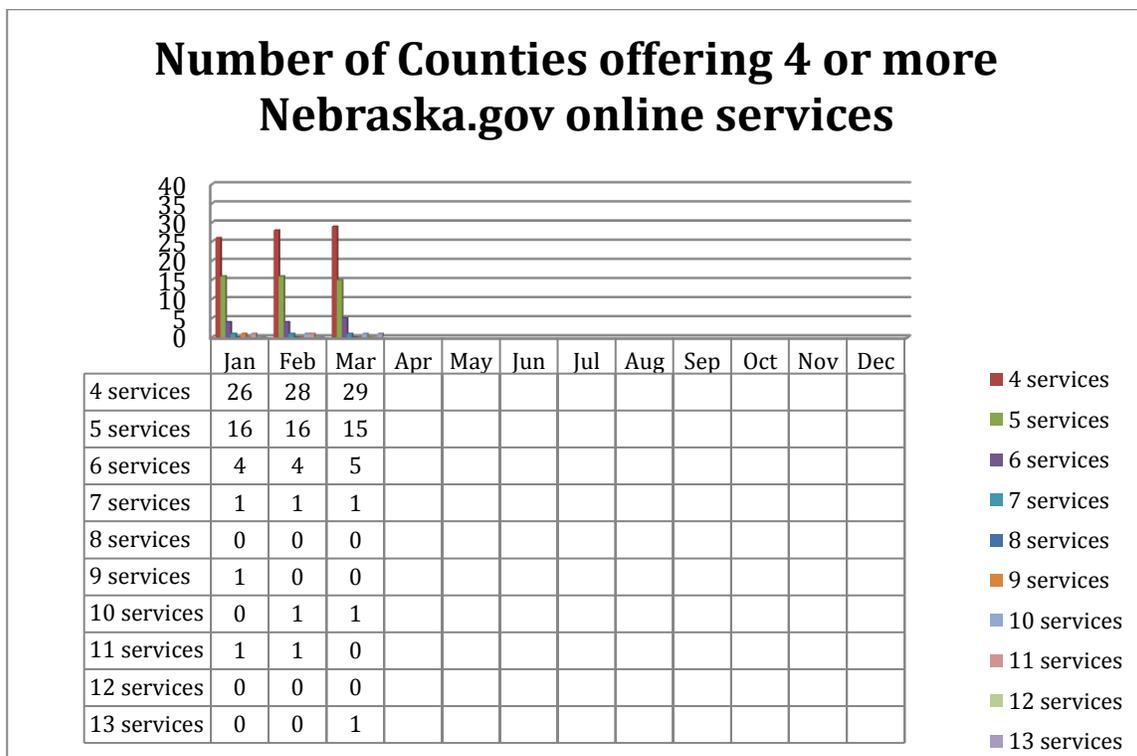
Title	Revenue Type	Work scope	Partner	Completed Date
<a href="#">NCDHH - Media Checkout Application</a>	Non-revenue	New Application	<a href="#">Deaf and Hard Hearing, NE Commission for the</a>	3/20/2013
<a href="#">DMV - Driver License Services - Interlock License</a>	Revenue	Application Enhancement	<a href="#">Motor Vehicles, Department of</a>	2/26/2013
<a href="#">Limited Criminal History Searches</a>	Revenue	New Application	<a href="#">Patrol, Nebraska State</a>	1/14/2013
<a href="#">DMV - DL Renew POP &amp; SEP Permit Addition</a>	Revenue	Application Enhancement	<a href="#">Motor Vehicles, Department of</a>	1/3/2013
<a href="#">DMV - Driver Safety Electronic Waiver</a>	Non-revenue	New Application	<a href="#">Motor Vehicles, Department of</a>	1/3/2013
<a href="#">Ag - Enhancements to Quarterly Reports</a>	Revenue	Application Enhancement	<a href="#">Agriculture, Department of</a>	1/2/2013
<a href="#">Fireworks rewrite (Display and Retail applications)</a>	Revenue	New Application	<a href="#">Fire Marshal, State</a>	1/2/2013

## **OBJECTIVE #3:**

***Expand innovative footprint of local government services.***

### **NEBRASKA.GOV: COUNTY AND CITY GOVERNMENT ENGAGEMENT**

All 93 Nebraska counties are utilizing at least 3 online services from Nebraska.gov. Expansion is being tracked by adoption of more services by new and existing county/city partners.



#### **All 93 Counties are using the following services:**

- License Plate Renewal
- eFiling
- Court ePayments

#### **Services available for city and county government include:**

- Event Registration
- Liquor License Renewals
- PayPort
- Real Estate Property Taxes

## **OBJECTIVE #4:**

***Speed time to market and increase standards.***

### **NEBRASKA.GOV: CURRENT IMPLEMENTATION OF TIME TO MARKET STRATEGIES**

**Application Template** = common reusable wrappers for web services, already accessible and friendly to multiple devices

**Cross-platform Mobile** = program apps only once for iDevices, Android

**Drupal** = website content management system

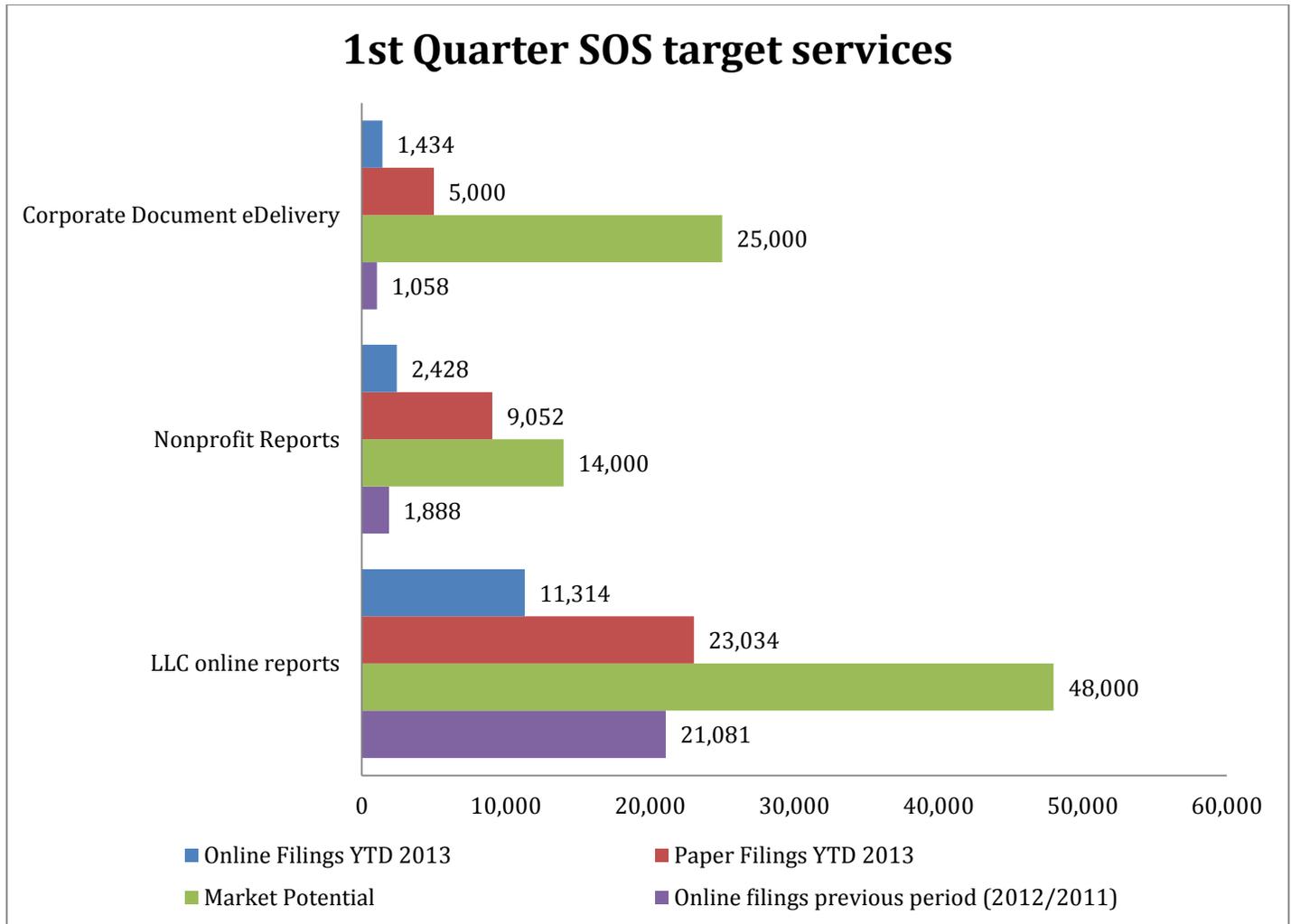
**Grails** = programming framework for application development; core plugins to help simplify the interaction with common application components.

Title	Revenue Type	Work scope	Project Phase	Time to market strategies 2013
DMV - Driver Privilege Services	Revenue	New Application	Development	Application Template; Cross-platform mobile
OnBase migration for SOS document images	Revenue	Application Enhancement	Development	
DMV - Handicap Permit Public Services	Non-revenue	New Application	Development	Application Template; Cross-platform mobile
DMV - Vehicle Registration Renewal - Retemplate & NebPay	Revenue	Application Enhancement	Development	Application Template; Cross-platform mobile
Juror Qualification Form	Non-revenue	New Application	Planning	Application Template; Grails
DMV - Small Business Driver Record Admin	Revenue	New Application	Planning	
UCC requirements redefinition for 2013	Revenue	Application Enhancement	Planning	Application Template
Corporate Records Special Request Instant Access Service	Revenue	New Application	Testing	Application Template
BPA - 2013 License Renewals	Revenue	Application Enhancement	Testing	
DMV - Handicap Permit Enhancements & Retemplate	Non-revenue	Application Enhancement	Testing	Application Template; Cross-platform mobile
Mediator enhancement - send updated profile data to administrator	Non-revenue	Application Enhancement	Testing	

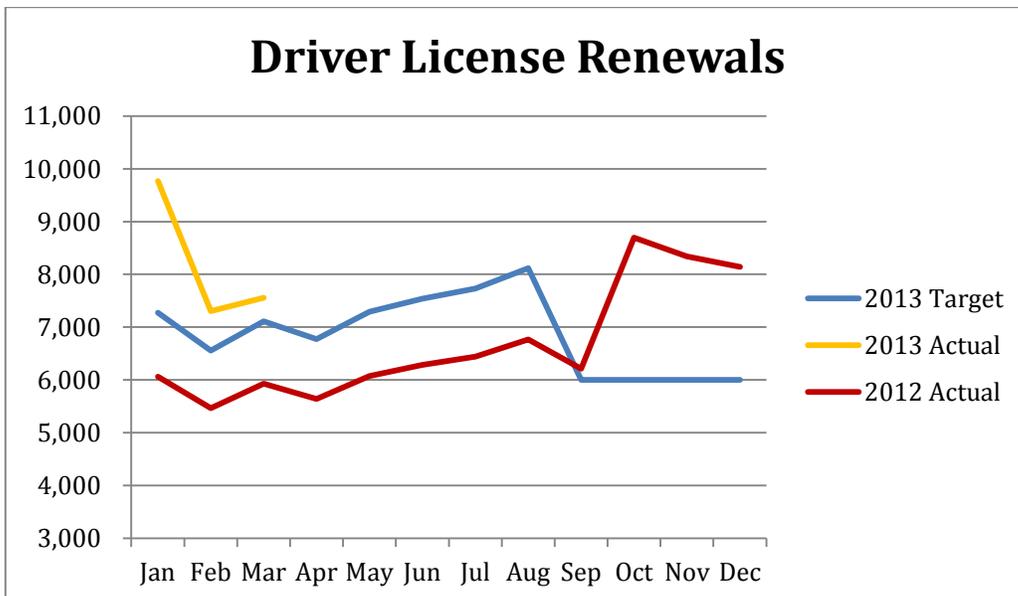
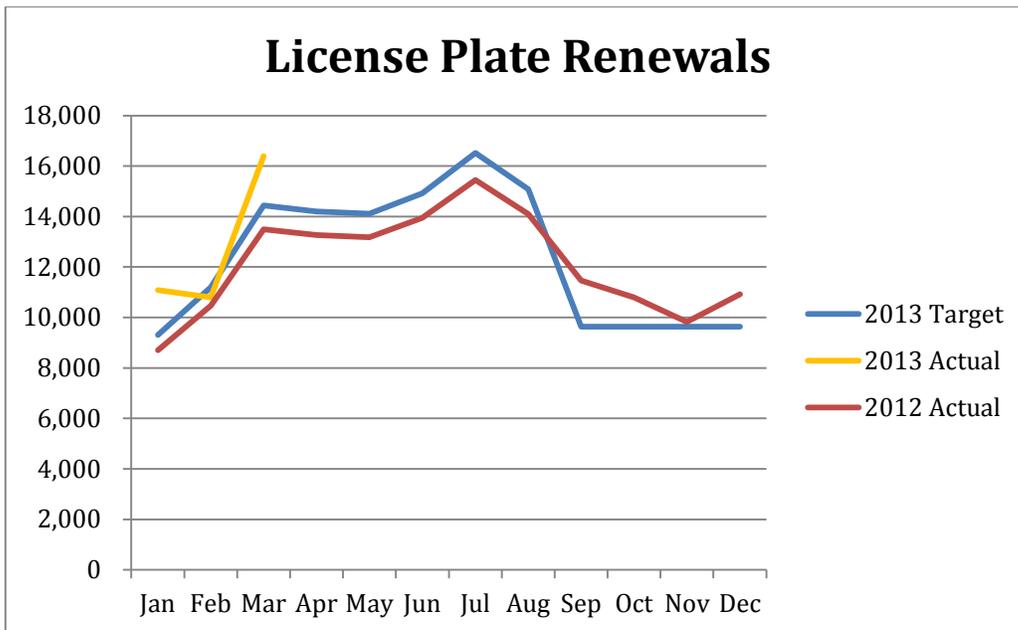
**OBJECTIVE #5:**

*Maximize adoption of new and current services.*

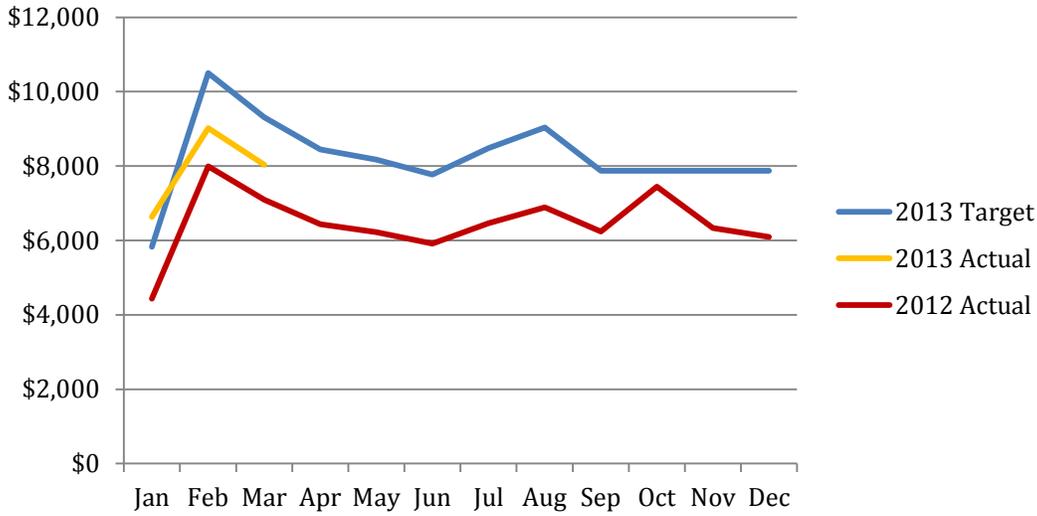
**NEBRASKA.GOV: 2013 MARKETING GOALS FOR KEY APPLICATIONS**



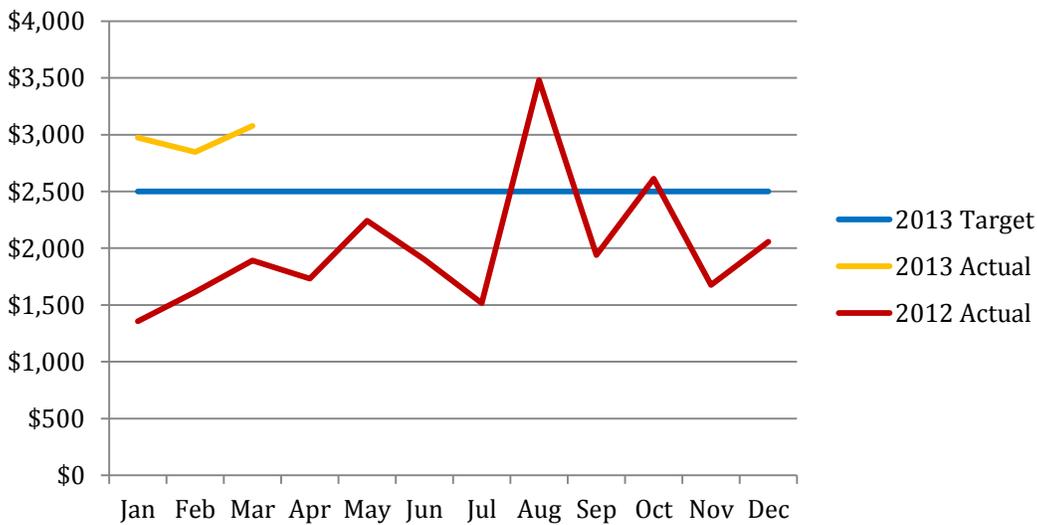
	LLC online reports	Nonprofit Reports	Corporate Document eDelivery
Online adoption YTD	33%	21%	22%



## Court ePayments



## Payport



## **OBJECTIVE #6:**

***Gain national recognition for Nebraska electronic government.***

### NEBRASKA.GOV: NATIONAL RECOGNITION STRATEGIES

NEBRASKA.GOV: Quarterly Applications Deployed Chart	Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
Press Releases	4	8	0		3		5	
Award Submission	0	0	5		0		0	
Other/Mentions	1	0	3		1		1	

### NEBRASKA.GOV: SOCIAL MEDIA STRATEGIES

#### Q1 - 2013

- @ne411 – 192 Followers
- State of Nebraska on facebook: <http://www.facebook.com/nefanpage> – 3,490 fans
- Nebraska.gov on Google+ - 21 followers



#### **What is Klout?**

The Klout Score measures influence based on your ability to drive action. Every time you create content or engage you influence others. The Klout Score uses data from social networks in order to measure:

- **True Reach:** How many people you influence
- **Amplification:** How much you influence them
- **Network Impact:** The influence of your network

## **OBJECTIVE #7:**

***Optimize reliability and response of portal technology.***

### NEBRASKA.GOV: UPTIME

JANUARY	FEBRUARY	MARCH
100%	100%	99.76%

### NEBRASKA.GOV: NETWORK ISSUES DETAIL REPORT

	Start Time	End Time	Time	Description	Impact
<a href="#">Nebraska.gov site were down</a>	3/1/2013 8:00 PM	3/1/2013 8:50 PM	0:50	All web sites and applications where down and unavailable.	All web sites and applications where down and unavailable.
<a href="#">CDB Unavailable</a>	1/31/2013 4:20 PM	1/31/2013 4:30 PM	0:10	The CDB authentication server was not available.	During this time, all subscriber services were down. The web site, free services, and instant charge (credit card and ACH) services were still available.

### NEBRASKA.GOV: RESPONSE TIME

JANUARY	FEBRUARY	MARCH
Avg. response time this month 499 ms	Avg. response time this month 613 ms	Avg. response time this month 609 ms

