



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of September 30, 2025

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (“NSRB”) was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on September 30, 2025.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson
Craig Kubicek, representing the Auditor of Public Accounts
Lee Will, Director of Administrative Services
Edward Boone, representing the State Treasurer
Jason Jackson, representing the General Public
Sean Blocher, representing the Banking Profession
Dave Bydalek, representing the Attorney General

Arrived after Roll Call:

Lieutenant Governor Joe Kelly, representing the Governor

The following NSRB members were absent:

Beau Reid, representing the Insurance Industry
Ryan Maloley, representing the Legal Profession

Vacant member positions: Representative of the Media Profession, Representative of Libraries

Staff in attendance:

Libby Elder, NSRB Executive Director
Tracy Marshall, NSRB Recording Clerk
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on August 29, 2025, and on the State’s public

meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB's attention to the adoption of the agenda. Mr. Jackson moved to approve the agenda. Mr. Will seconded the motion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson requested a motion to approve the minutes of the July 10, 2025, meeting. Mr. Jackson moved to approve the minutes as presented. Mr. Will seconded the motion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Ms. Elder provided a summary of the June 30, 2025, Cash Fund Balance Report. Mr. Blocher moved to approve the Cash Fund Balance Report. Mr. Bydalek seconded the motion. There was no further discussion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

Agenda Item 7. PUBLIC COMMENT.

There was no public comment.

Agenda Item 8. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 8.a. Review of Template Agreements. Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including an Electronic Government Service Level Agreement, a Citizen Payment Processing Addendum, and Statements of Work.

Agenda Item 8.b. Review of Project Status Reports. Ms. Elder presented information on the status of active projects Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler Nebraska”) is implementing for state and local governments.

Agenda Item 8.c. Audit of Nebraska Interactive, LLC. Ms. Elder reported that Tyler Nebraska’s 2024 audit has been provided to the Finance Review Subcommittee. Acceptance of the audit will be action item at the NSRB’s December meeting.

Agenda Item 9. PROJECT UPDATE

Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project.

Ms. Elder provided an update on the Artificial Intelligence (“AI”) Resident Assistant Chatbot (“Chatbot”) pilot project for the Department of Motor Vehicles (“DMV”). An initial meeting was held with the DMV to discuss implementation of the Chatbot.

Mr. Jackson inquired about measuring the success of the Chatbot project. Director Lahm indicated that success from her perspective includes a reduction in call volume for the DMV office.

There was discussion of gathering analytics for the Chatbot. Mr. Hughes confirmed that the Chatbot includes an analytics dashboard, which also allows users to rate the response provided by the Chatbot. There was discussion of the Chatbot not being a substitute a Google search but instead improving the citizen experience.

Agenda Item 10. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS

Agenda Item 10.a. Status of Technical Infrastructure Upgrades, Migrations, and Enhancements. Mr. Sloan provided an update on modernization efforts, indicating Tyler Nebraska is nearing completion of the technical infrastructure upgrade and modernization efforts. All development work has been completed, but there is an issue on a project for the Nebraska State Patrol and resolution is dependent upon Tyler Nebraska’s coordination with the Office of the Chief Information Officer.

Agenda Item 10.b. Approve Project Priority Report. Ms. Erb presented the project priority report. Tyler Nebraska successfully completed 24 projects, and there were 20 projects in progress. There was discussion of the asterisk noted on certain project dates, which means that the project completion dates have been revised. The Chair referred the members to the Project Status reports, which are used to contact agencies to obtain feedback on the status of their projects.

There was discussion that the NSRB needs full knowledge of the reason for a date change for every project that has an asterisk, and that such information should be included in the project priority report.

Mr. Will moved to approve the Project Priority Report with the understanding that there will be changes to future reports as discussed. Mr. Bydalek seconded the motion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

Agenda Item 10.c. General Managers Report. Mr. Hughes reported that a dotcomm Gold Award was received for Nebraska Department of Water, Environment and Energy's website, and a Government Standard of Excellence award was received from the Web Marketing Association for the Attorney General's Office's Secure the Goodlife project.

Mr. Hughes discussed working with the OCIO's office to establish a consistent standard for building websites for state agencies.

Mr. Hughes indicated that Tyler Nebraska has been meeting with agencies to discuss their project portfolios and needs. Many agencies are indicating they have website needs, and interest in AI projects, improving forms, data driven decision-making, and implementing more sophisticated systems for managing work.

Mr. Hughes presented information on a successful project for the modernization of the DMV's handicapped permits system.

Mr. Hughes discussed the support function that Tyler Nebraska provides for the State. In Quarter 2, 8,567 tickets came through, and of those 90%-91% were resolved with the first contact or response, and customers overall gave a 96% satisfaction rating of such service.

**Agenda Item 11. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION
(Closed Session)**

Mr. Blocher moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a network manager, and indicated the closed session was necessary for the protection of the public interest. The motion for closed session was seconded by Mr. Jackson.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid Kelly

The motion carried.

The NSRB went into closed session at 9:53 a.m. for the limited purpose of discussion of the Request for Proposals for a network manager.

Mr. Kelly arrived at 9:56 a.m.

At 10:00 a.m. Mr. Blocher moved that the NSRB reconvene in open session having completed discussion of the Request for Proposals for a network manager. The motion was seconded by Mr.

Jackson.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson Kelly	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid

The motion carried.

Agenda Item 12. DATE FOR NEXT MEETING. The Chairperson announced the next meeting of the NSRB will be in the first 10 days of December 2025 at the N Street location and indicated the importance of members attendance.

Agenda Item 13. ADJOURNMENT. Mr. Jackson moved to adjourn, which was seconded by Mr. Will.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson Kelly	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid

The motion carried.

The meeting adjourned at 10:01 a.m.



Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board



Date

