

*** Proof of Publication ***

State of Nebraska) Lancaster County) SS. NOTICE OF PUBLIC MEETING Notice is hereby given that the public meeting of the Nebraska State Records Board is scheduled for October 5, 2021 at 9:00 AM, will be held at 1201 N Street, 2nd Floor Conference Room, Lincoln, NE. At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410. An agenda, kept continu-ally, shall be available for inspection at the Nebraska State Records Board during regular business hours or at the Board's website at staterecordsboard.nebraska.gov. If auxiliary aids or reasonable accom-modations are needed for attend-ance at the hearing, please call the Nebraska State Records Board's offices at (402) 471-2550. For persons with hearing/speech im-pairments, please call the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter days is needed when requesting an interpreter. 1002038 1t Sep 1 ZNEZ

RECORDS MANAGEMENT DIVISION 440 S 8TH STE 210 LINCOLN, NE 68508

ORDER NUMBER 1002038

NE SECRETARY OF STATE

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper

0n0 successive times(s) the first insertion having been on

September 1, 20 21 and thereafter on

_, 20_____ and that said newspaper is the legal newspaper under the statues of the State of Nebraska.

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The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me on

20 2 9 Notary Public

GENERAL NOTARY - State of Nebraska **UVA BOONE** My Comm. Exp. January 31, 2025

Meeting Nebraska State Records Board

| DATE OF ACTIVITY | TIME OF ACTIVITY |
|--|--|
| Tuesday, 10/05/2021 | 9:00 AM |
| LOCATION 1201 N Street 2nd floor conference Room | DETAILS Quarterly Meeting |
| MEETING AGENDA | MEETING MATERIALS |
| https://staterecordsboard.nebraska.gov | https://staterecordsboard.nebraska.gov |
| /meetings | /meetings |
| NAME | EMAIL |
| LIbby Elder Executive Director | libby.elder@nebraska.gov |
| ADDRESS | AGENCY WEBSITE |
| 1201 N Street | https://staterecordsboard.nebraska.gov |
| Sulte 120 | / |
| TELEPHONE (402) 471-2745 | |

NEBRASKA STATE RECORDS BOARD AGENDA

1201 N Street, 2nd Floor Conference Room October 5, 2021 9:00 A.M.

- 1. CALL TO ORDER, ROLL CALL
- 2. ANNOUNCEMENT OF OPEN MEETINGS ACT
- 3. NOTICE OF MEETING
- 4. Action Item: ADOPTION OF AGENDA
- 5. APPROVAL OF MINUTES Action Item: Approval of June 9, 2021 meeting minutes
- 6. APPROVAL OF FINANCIAL REPORT Action Item: Approval of June 30, 2021 Cash Fund Balance Report
- 7. PUBLIC COMMENT
- 8. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS

(Signed by Chairperson Evnen pursuant to Board authority)

- Non-Action Item: EGSLA Adams County, City of Bellevue, Education Vocational Rehabilitation, Garfield County, City of Kimball, Land Surveyors, Sherman County, Village of Silver Creek, Department of Transportation, Workers' Compensation Court
- 2. **Non-Action Item:** Citizen Payment Processing City of Bellevue, City of Kimball, Land Surveyors, Department of Transportation
- 3. Non-Action Item: PayPort Adams County, Garfield County, City of Gretna, Village of Silver Creek, City of Wymore
- Non-Action Item: Statement of Work (SOW) Education-Assisted Technology Partners, Education-Brain Injury Advisory Council, Emergency Management Agency, Holt County, Problem Gambling Website, Public Service Commission, Sherman County
- b) REVIEW OF PROJECT STATUS REPORTS
- c) REPORT ON VILLAGE OF ARLINGTON TERMINATION LETTER
- d) TEMPLATE TERMINATION AGREEMENT Action Item: Approve Template Termination Agreement
- 9. NEW BUSINESS
 - a) AUDIT OF NEBRASKA INTERACTIVE, LLC
 Action Item: Accept the Ernst & Young LLP audit report of Nebraska Interactive, LLC dated April 28, 2021 for the 2019 and 2020 calendar years.

- b) ELECTRICAL DIVISION ADDENDUM NINE Action Item: Approve Electrical Division Addendum Nine
- 10. NEBRASKA INTERACTIVE REPORTS
 - a) Action Item: Project Priority Report for Q2
 - b) General Manager's Report
- 11. DATE FOR NEXT MEETING TBD LOCATION: 1201 N Street, 2nd Floor Conference Room
- 12. ADJOURNMENT

Last Updated 09/14/2021



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of June 9, 2021

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (NSRB) was called to order by Chairperson Robert B. Evnen at 9:05 a.m. on June 9, 2021.

A Roll Call was taken. The following Board members were present:
Robert B. Evnen, Secretary of State, State Records Administrator and Chairperson;
Leslie Donley, representing the Attorney General;
Jason Walters, representing the State Treasurer;
Russ Karpisek, representing the Auditor;
Walter Weir, representing the General Public;
Tony Ojeda, representing the Insurance Industry;
Angela Stenger, representing the Media;
Bob Sullivan, representing the Legal Profession

Members absent at Roll Call:

Lt. Governor Mike Foley, representing the Governor; Jason Jackson, the Director of Administrative Services;

Vacant member positions: Representative of the Libraries Representative the Banking Industry

Staff in attendance:

Colleen Byelick, Chief Deputy and General Counsel, Secretary of State Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. After confirming that a quorum was present, the Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the Chairperson or to the right of the public seating area.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on May 5, 2021, and on the state's public meeting calendar website. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the Board's attention to the adoption of the agenda. Mr. Ojeda moved to approve the Agenda as presented. Ms. Donley seconded the motion.

| Voting For: | Evnen Stenger | Donley Karpisek | Weir Walters | Sullivan | Ojeda |
|-----------------|------------------|--------------------|-----------------|----------|-------|
| Voting Against: | None | | | | |
| Voting Abstain: | None | | | | |
| Absent: | Foley | Jackson | | | |
| | | | | | |

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson asked for a motion to approve the minutes of the March 25, 2021 meeting. Ms. Stenger moved to approve the minutes as presented, Mr. Weir seconded the motion. There was no further discussion.

| Voting For: | Evnen Ojeda | Donley Stenger | Weir | Sullivan | Walters |
|-----------------|----------------|-------------------|------|----------|---------|
| Voting Against: | None | | | | |
| Voting Abstain: | Karpisek | | | | |
| Absent: | Foley | Jackson | | | |

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Colleen Byelick, Chief Deputy and General Counsel for the Secretary of State provided an overview of the March 31, 2021 Cash Fund Balance Report. Mr. Sullivan moved to approve the Financial Report. Ms. Donley seconded the motion. There was no further discussion.

| Voting For: | Evnen Ojeda | Donley Stenger | Weir Karpisek | Sullivan | Walters |
|---------------------|----------------|-------------------|------------------|----------|---------|
| Voting Against: | None | | | | |
| Absent: | Foley | Jackson | | | |
| The motion carried. | | | | | |

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked if anyone wished to provide public comment to the Board. No public member indicated a desire to provide public comment. Mr. Weir inquired about security measures. Chairman Evnen asked Nebraska Interactive, LLC (NIC) to address that issue as part of the General Manager's Report.

Lt. Governor Foley and Mr. Jackson arrived 9:14 a.m.

Agenda Item 8. NEW SERVICES

Agenda Item 8.a. TeleGov & Agenda Item 8.b. PromptPay – Ms. Byelick explained that TeleGov and PromptPay services were being presented for awareness and discussion by the Board, and that no fees were being proposed for these services. Mr. Hoffman explained that TeleGov is an appointment calendaring system, which would allow citizens to schedule an appointment, or in-office visit. Mr. Sloan explained that PromptPay is a payment channel in which an agency can take a PCI compliant payment. Instead of taking a payment over the phone, individuals are sent a payment link to their smart phone via text message, which they can click and then complete the payment. There were no questions and no further discussion.

Agenda Item 8.c. CheckFreePay – Mr. Sloan explained that CheckFreePay is a service aimed to serve individuals who prefer to pay with cash. CheckFreePay allows merchants to integrate with NIC systems, and then individuals can make a cash payment directly to the merchant for fees or citations they owe. CheckFreePay is provided by Fiserv, and Fiserv has contracted with NIC Corporate. Mr. Sloan explained that, if an individual receives a citation, but does not have a credit card or other method for making an online payment, the individual could take a citation to a merchant, and the merchant could pull up the information, and the individual could pay the citation with cash. A \$1.25 portal fee would be added to the service. The Fiserv service fee is \$3.00, so a total of \$4.25 would be added to the transaction for the user.

Following discussion of the Board members, Ms. Stenger moved to approve CheckFreePay with the rate of \$1.25 fee for NIC per transaction, and to authorize the chairperson to sign addenda with agencies for the use of the CheckFreePay services, which was seconded by Mr. Karpisek. There was no further discussion.

| Voting For: | Evnen Walters | Foley Ojeda | Sullivan Stenger | Donley Karpisek | Weir |
|-----------------|------------------|----------------|---------------------|--------------------|------|
| Voting Against: | Jackson | | | | |
| Absent: | None | | | | |
| | | | | | |

The motion carried.

Agenda Item 9. APPROVE CHANGES TO APPENDIX E

Ms. Byelick provided the Board with a draft of a third amendment to the contract between the Board and NIC. The amendment would add TeleGov, CheckFreePay, and AppEngine to the list of electronic services contained in Appendix E. Additionally, some references in the contract would be corrected. Mr. Foley moved to approve the changes to Appendix E and to adopt the third amendment to the contract, which was seconded by Mr. Sullivan.

| Voting For: | Evnen Weir | Foley Walters | Sullivan Ojeda | Jackson Stenger | Donley Karpisek |
|-------------------|---------------|------------------|-------------------|--------------------|--------------------|
| Voting Against: | None | | | | |
| Absent: | None | | | | |
| The metion comind | | | | | |

The motion carried.

Agenda Item 10. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 10.a. Review of Template Agreements: Ms. Byelick provided a list of the EGSLAs, Business Payment Processing, PayPort, and SOWs that were signed pursuant to Board Authority.

Agenda Item 10.b. Review of Project Status Report: Ms. Byelick presented information related to the status of various active projects based upon feedback from the state agency partners.

Agenda Item 10.c. Report on Termination of DHHS Birth Certificate Service: Ms. Byelick referred to a letter received from DHHS regarding termination of services and indicated that DHHS had clarified that they wished only to terminate services related to birth certificates. DHHS indicated to Ms. Byelick that they did not have any issues with the service provided by NIC but had replaced the service using internal IT staff and did not want to charge a fee to their users.

Agenda Item 11. NEBRASKA INTERACTIVE REPORTS.

Agenda Item 11.a. Project Priority Report Q1: Mr. Sloan provided a brief overview of the Project Priority Report and discussed new operational processes that NIC was implementing. Ms. Stenger moved to approve the Project Priority Report, which was seconded by Ms. Donley. There was no further discussion.

| Voting For: | Evnen Weir | Foley Walters | Sullivan Ojeda | Jackson Stenger | Donley Karpisek |
|-----------------|---------------|------------------|-------------------|--------------------|--------------------|
| Voting Against: | None | | | | |
| Absent: | None | | | | |

The motion carried.

Agenda item 11.b. Review February 26, 2021 Payment Outage. Mr. Hoffman explained that NIC's selected merchant processor for county payments, Fiserv, had an outage as a result of a 3rd party internet service provider. This outage impacted credit card processing throughout the country. Mr. Hoffman indicated the loss of service was not caused by a site or service hosted or developed by NIC, and the loss of functionality was not due to a change in infrastructure, code base, or due to NIC. Mr. Hoffman requested it be considered a Force Majeure event.

Chairperson Evnen indicated that if there is a loss of functionality of three hours or more that the

Board must decide in good faith, and in writing, whether the loss is chargeable to NIC. This outage continued from 9:40 a.m. to 3:30 p.m., which exceeds the 3-hour period, leaving it to the Board to determine if the outage was within the control of NIC. Chairperson Evnen further indicated that he requested an opinion from Ed Toner, Chief Information Officer for the State of Nebraska, and Mr. Toner concluded the outage was not due to NIC. Chairperson Evnen stated that if NIC is not at fault, there is no reason to assert a penalty. There was discussion regarding whether Fiserv was being held harmless by NIC.

Ms. Donley moved to find that the outage was not due to the action of NIC, and that the Board approve proceeding without penalty to NIC, which was seconded by Mr. Foley.

| Voting For: | Evnen Weir | Foley Walters | Sullivan Ojeda | Jackson Stenger | Donley Karpisek |
|-----------------|---------------|------------------|-------------------|--------------------|--------------------|
| Voting Against: | None | | | | |
| Absent: | None | | | | |

The motion carried.

Agenda item 11.c. General Manager's Report: Mr. Hoffman reported the following:

There was a legislative change relating to electronic tagging of cattle, which impacts the Brand Committee.

Nebraska Interactive, LLC is now a wholly owned subsidiary of Tyler Technologies, instead of NIC. He indicated that there will be no operational or personnel changes in 2022 as a result of the acquisition. NIC's financial position remains strong supporting current operations.

The Game and Parks Commission issued a Request for Proposals for permitting and licensing, and NIC is examining the requirements.

NIC is exploring tools to evaluate performance, which can be used by users of the service.

In response to an inquiry by Mr. Weir, NIC addressed security measures like firewalls, training, and security policies and there was some discussion by the Board.

Agenda Item 12. DATE FOR NEXT MEETING. The Chairperson announced the next NSRB meeting is tentatively scheduled for September 14 or 15, 2021, at 9:00 a.m., 1221 N Street 2nd Floor Conference Room.

Agenda Item 13. ADJOURNMENT. The Chairperson declared the meeting adjourned at 10:30 a.m.

Robert B. Evnen Secretary of State State Records Administrator Chairperson, State Records Board Date

NSRB - CASH FUND BALANCE State Records Board - Revenues & Expenditures & Transfers April 1, 2021, through June 30, 2021

With comparative figures for April 1, 2020, through June 30, 2020

FY 20-21

| | | Prior Year | | Prior Year | | Prior Year | Year to Date | Year to Date |
|------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | <u>Apr 2021</u> | <u>Apr 2020</u> | <u>May 2021</u> | <u>May 2020</u> | <u>Jun 2021</u> | <u>Jun 2020</u> | <u>FY 20-21</u> | <u>FY 19-20</u> |
| Revenues: | | | | | | | | |
| Sale of Subscriber Services | \$1,206,527.05 | \$1,090,067.14 | \$1,199,579.70 | \$989,546.80 | \$1,009,945.44 | \$956,322.94 | \$13,091,128.45 | \$12,530,904.40 |
| General Business Fees | \$94.00 | \$27.00 | \$42.00 | \$18.00 | \$27.00 | \$27.00 | \$641.00 | \$535.00 |
| Driver Records | \$214.00 | \$135.00 | \$256.00 | \$159.00 | \$379.00 | \$140.00 | \$6,149.20 | \$4,898.33 |
| Investment Income | \$3,515.40 | \$3,171.86 | \$4,264.71 | \$2,928.99 | \$4,131.04 | \$2,293.36 | \$40,604.73 | \$28,997.52 |
| Total | \$1,210,350.45 | \$1,093,401.00 | \$1,204,142.41 | \$992,652.79 | \$1,014,482.48 | \$958,783.30 | \$13,138,523.38 | \$12,565,335.25 |
| — 11. | | | | | | | | |
| Expenditures: | | | | | | | | |
| State Agency Transfers | \$807,459.72 | \$728,528.09 | \$836,034.24 | \$656,520.24 | \$695,872.86 | \$628,306.84 | \$8,990,960.92 | \$8,556,332.49 |
| NIC | \$239,454.59 | \$230,946.76 | \$223,865.41 | \$200,282.46 | \$190,625.15 | \$193,151.34 | \$2,525,499.30 | \$2,615,704.22 |
| Grant Payments | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Personal Services | \$12,795.69 | \$11,348.41 | \$12,796.53 | \$11,348.58 | \$12,795.68 | \$11,348.60 | \$154,011.34 | \$160,286.25 |
| Misc. Expense | \$684.92 | \$1,686.35 | \$1,056.99 | \$827.42 | \$570.01 | (\$139.77) | \$12,266.03 | \$14,234.94 |
| Total | \$1,060,394.92 | \$972,509.61 | \$1,073,753.17 | \$868,978.70 | \$899,863.70 | \$832,667.01 | \$11,682,737.59 | \$11,346,557.90 |
| Net Increase (Decrease) | \$149,955.53 | \$120,891.39 | \$130,389.24 | \$123,674.09 | \$114,618.78 | \$126,116.29 | \$1,455,785.79 | \$1,218,777.35 |
| | | | | | | | | |
| Transfers Out* | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | (\$61,130.00) | (\$58,294.00) |
| Fund Balance | \$3,157,132.40 | \$1,757,694.25 | \$3,287,521.64 | \$1,881,368.34 | \$3,402,140.42 | \$2,007,484.63 | \$3,402,140.42 | \$2,007,484.63 |
| | | | | | | | | |
| Fund Balance-Local Agency | \$550.97 | \$542.39 | \$551.71 | \$543.26 | \$552.41 | \$544.02 | \$552.41 | \$544.02 |
| | | | | | | | | |
| Records Management Cash Fund | | | | | | | | |
| Balance | \$3,157,683.37 | \$1,758,236.64 | \$3,288,073.35 | \$1,881,911.60 | \$3,402,692.83 | \$2,008,028.65 | \$3,402,692.83 | \$2,008,028.65 |

*LB294 (2019) required \$58,294 be transferred from the Records Management Cash Fund to the Secretary of State Administration Cash Fund on or before June 30, 2020, and \$61,130 to be transferred on or before June 30, 2021. The transfers were made on July 15, 2019, and July 15, 2020, respectively.

Summary List Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

| <u>New EGSLA</u> | NSRB Chairman <u>Signature</u> |
|-------------------------------------|-----------------------------------|
| Adams County | 07/07/2021 |
| Bellevue, City of | 07/05/2021 |
| Education-Vocational Rehabilitation | 06/30/2021 |
| Garfield County | 06/21/2021 |
| Kimball, City of | 08/02/2021 |
| Land Surveyors | 05/25/2021 |
| Sherman County | 05/17/2021 |
| Silver Creek, Village of | 06/22/2021 |
| Transportation, Department of | 07/05/2021 |
| Workers Compensation Court | 05/25/2021 |

Electronic Government Service Level Agreement with Adams County, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Adams County, Nebraska, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Adams County, Nebraska, Board Chainman |
|------------------|---|
| | 500 W. 4th Street |
| | Hastings, Nebraska 68901 |
| Phone: | (402) 461-7153 |
| Email: | mcurry@adamscounty.org |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |
| Mailing Address: | Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300 |
| | |

| | Lincoln, NE 68509 |
|--------|-------------------|
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |

8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

| Nebraska | Interactive, | LLC | dba | NIC |
|----------|--------------|-----|-----|-----|
| Nebraska | | | | |

DocuSigned by:

6/29/2021

Brent Hoffman General Manager

Date

Adams County, Nebraska

DocuSigned by

7/6/2021

Lee Hogan Board Chainman Date

Nebraska State Records Board (NSRB)

—DocuSigned by: Robert B. Euren —38837F90FFD5468

7/7/2021

Secretary of State, Robert B Evnen

Chairperson

Date



Electronic Government Service Level Agreement with City of Bellevue, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and City of Bellevue, Nebraska, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | City of Bellevue, Nebraska, Mayor 1500 Wall Street Bellevue, Nebraska 68005 |
|------------------|---|
| Phone: | 402-293-3000 |
| Email: | rusty.hike@bellevue.net |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 02-471-7817 |
| Email: | ne-general-manager@nicusa.com |
| Mailing Address: | Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300 |

| | Lincoln, NE 68509 |
|--------|-------------------|
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |

8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner.
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

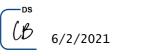
| Nebraska Interactive, | LLC | dba | NIC |
|-----------------------|-----|-----|-----|
| Nebraska | | | |

| DocuSigned by: BE27E149FB2B46E | 6/2/2021 | |
|-------------------------------------|-----------|--|
| Brent Hoffman | Date | |
| General Manager | | |
| City of Bellevue, Nebraska | | |
| Rusty Hike Date | 6/30/2021 | |
| Mayor | | |
| Nebraska State Records Board (NSRB) | | |
| Robert B. Eurer | 7/5/2021 | |

Secretary of State, Robert B Evnen Chairperson

3B837E90EED5466

Date



Electronic Government Service Level Agreement with Nebraska Vocational Rehabilitation

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Nebraska Vocational Rehabilitation, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Nebraska Vocational Rehabilitation, Director | |
|------------------|--|--|
| | 500 South 84th, 2nd Floor | |
| | Lincoln, Nebraska 68510-2611 | |
| Phone: | 402-430-1689 | |
| Email: | lindy.foley@nebraska.gov_ | |
| | | |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska | |
| | 1135 M Street, Suite 220 | |
| | Lincoln, NE 68508 | |
| Phone: | 402-471-7810 | |
| Fax: | 402-471-7817 | |
| Email: | ne-general-manager@nicusa.com | |
| | | |
| Mailing Address: | Nebraska State Records Board | |
| | Secretary of State | |
| | 1445 K Street, Suite 2300 | |
| | | |

| | Lincoln, NE 68509 |
|--------|-------------------|
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |

8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

| Nebraska Interactive, | LLC | dba | NIC |
|-----------------------|-----|-----|-----|
| Nebraska | | | |

DocuSigned by: 1/05825

6/21/2021 _____ Date

| Brent Hoffman |
|-----------------|
| General Manager |

Nebraska Vocational Rehabilitation

DocuSigned by: Lindy Foley

6/21/2021

Date

Lindy Foley

Director

Nebraska State Records Board (NSRB)

— DocuSigned by: Robert B. Euren

6/30/2021

Secretary of State, Robert B Evnen Chairperson Date

TemplateApproved For UseIssued ByEGSLADecember 18th, 2020Jay B. Sloan



Electronic Government Service Level Agreement with Garfield County, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Garfield County, Nebraska, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

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- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Garfield County, Nebraska, Chairman |
|------------------|---------------------------------------|
| | 250 South 8th Street |
| | Burwell, Nebraska 68823 |
| Phone: | 308-346-4161 |
| Email: | Clerk@garfield.nacone.org |
| | |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |
| Mailing Address: | Nebraska State Records Board |
| | Secretary of State |
| | 1445 K Street, Suite 2300 |
| | |

| | Lincoln, NE 68509 |
|--------|-------------------|
| Phone: | 402-471-1572 |
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8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
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- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the

Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

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- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
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- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
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- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
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 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

| Nebraska Intera | ctive, | LLC | dba | NIC |
|-----------------|--------|-----|-----|-----|
| Nebraska | | | | |

| DocuSigned by: | 5/10/2021 |
|-------------------------------------|-----------|
| Brent Hoffman | Date |
| General Manager | |
| Garfield County, Nebraska | |
| DocuSigned by: | |
| Scott L. Erause | 5/20/2021 |
| Scott L. Krause | Date |
| Chairman | |
| Nebraska State Records Board (NSRB) | |
| DocuSigned by: | |
| Robert B. Ennen | 5/21/2021 |
| Secretary of State, Robert B Evnen | Date |
| Chairperson | |

| Template | Approved For Use | Issued By |
|----------|---------------------|-----------|
| EGSLA | December 18th, 2020 | Jay Sloan |



Electronic Government Service Level Agreement with City of Kimball, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and City of Kimball, Nebraska, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | City of Kimball, Nebraska, Mayor |
|------------------|---|
| | 223 S. Chestnut |
| | Kimball, Nebraska 69145 |
| Phone: | 308-235-3639 |
| Email: | info@kimballne.org |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |
| Mailing Address: | Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300 |
| | , |

| | Lincoln, NE 68509 |
|--------|-------------------|
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |

8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

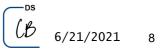
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

| Nebraska Intera | ctive, | LLC | dba | NIC |
|-----------------|--------|-----|-----|-----|
| Nebraska | | | | |

| DocuSigned by: | 6/21/2021 |
|-------------------------------------|-----------|
| Brent Hoffman | Date |
| General Manager | |
| City of Kimball, Nebraska | 7/27/2021 |
| Keith Prunty | Date |
| Mayor | |
| Nebraska State Records Board (NSRB) | |
| DocuSigned by: | |
| Robert B. Euren 38837E00FED5466 | 8/2/2021 |
| Secretary of State, Robert B Evnen | Date |
| Chairperson | |



Electronic Government Service Level Agreement with Nebraska Board of Examiners for Land Surveyors

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company dba NIC Nebraska ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Nebraska Board of Examiners for Land Surveyors, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

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- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Nebraska Board of Examiners for Land Surveyors, Chairperson |
|------------------|--|
| | 555 North Cotner Blvd Lower Level |
| | Lincoln, Nebraska 68505 |
| Phone: | 402-471-2566 |
| Email: | |
| [Optional] Fax: | |
| | |
| Mailing Address: | Nebraska Interactive |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |

| Nebraska State Records Board |
|------------------------------|
| Secretary of State |
| 1445 K Street, Suite 2300 |
| Lincoln, NE 68509 |
| 402-471-1572 |
| 402-471-3237 |
| |

8. TERMINATION OF AGREEMENT -

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services -the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC dba NIC Nebraska (The Contractor)

Brent Hoffman General Manager

Date

Nebraska Board of Examiners for Land Surveyors

11 mar 21

Virlyn Bolte Chairperson

Date

Nebraska State Records Board (NSRB)

Secretary of State, Robert B Evnen Chairperson

5/25/2021

Date

Electronic Government Service Level Agreement with Sherman County

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company dba NIC Nebraska ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Sherman County, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Sherman County, Board of Commissioners, |
|------------------|---|
| | Chairman |
| | PO Box 456 |
| | Loup City, Nebraska 68853 |
| Phone: | 308-745-0737 |
| Email: | clerk@shermancountyne.org |
| | ~ |
| Mailing Address: | Nebraska Interactive |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |

| Mailing Address: | Nebraska State Records Board |
|------------------|------------------------------|
| | Secretary of State |
| | 1445 K Street, Suite 2300 |
| | Lincoln, NE 68509 |
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |
| | |

8. TERMINATION OF AGREEMENT -

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC dba NIC Nebraska (The Contractor)

Brent Hoffman

25/2/ Date

General Manager

Sherman County

4 Just Kenneth Kaslon

Board of Commissioners, Chairman

February 10, 2021

Date



Nebraska State Records Board (NSRB)

Secretary of State, Robert B Evnen Chairperson

5/17/2021

Date

Electronic Government Service Level Agreement with Village of Silver Creek, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Village of Silver Creek, Nebraska, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Village of Silver Creek, Nebraska, Chairman |
|------------------|---|
| | PO Box 6 |
| | Silver Creek, Nebraska 68663 |
| Phone: | 308-773-2429 |
| Email: | jenniferlcz@qwestoffice.net |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |
| Mailing Address: | Nebraska State Records Board |
| | Secretary of State |
| | 1445 K Street, Suite 2300 |

| | Lincoln, NE 68509 |
|--------|-------------------|
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |

8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:

(1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,

(2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

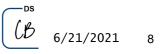
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

| Nebraska Interactiv | e, LLC | dba | NIC |
|---------------------|--------|-----|-----|
| Nebraska | | | |

| DocuSigned by: BE27E140FB2B46E | 6/21/2021 |
|---|-----------|
| Brent Hoffman | Date |
| General Manager | |
| Village of Silver Creek, Nebraska DocuSigned by: Jamey Kurshaw FB4681C50B8041E | 6/22/2021 |
| Jamey Kershaw | Date |
| Chairman Nebraska State Records Board (NSRB) | |
| DocuSigned by: | |
| Robert B. Euren | 6/22/2021 |
| Secretary of State, Robert B Evnen | Date |



Electronic Government Service Level Agreement with Nebraska Department of Transportation

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Nebraska Department of Transportation, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. PURPOSE The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
- 2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Nebraska Department of Transportation | |
|------------------|---------------------------------------|--|
| | Director | |
| | 1500 Nebraska 2 | |
| | Lincoln, Nebraska 68502 | |
| Phone: | 402-471-4567 | |
| Email: | john.selmer@nebraska.gov | |
| | | |
| Mailing Address: | Nebraska Interactive dba NIC Nebraska | |
| | 1135 M Street, Suite 220 | |
| | Lincoln, NE 68508 | |
| Phone: | 402-471-7810 | |
| Fax: | 402-471-7817 | |
| Email: | ne-general-manager@nicusa.com | |

| Nebraska State Records Board |
|------------------------------|
| Secretary of State |
| 1445 K Street, Suite 2300 |
| Lincoln, NE 68509 |
| 402-471-1572 |
| 402-471-3237 |
| |

8. TERMINATION OF AGREEMENT -

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
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 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
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- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
 - vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the

merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.

- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
 - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
 - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,

(3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,

(4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,

(5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and

(6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.

- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC dba NIC Nebraska

| DocuSigned by: BE27E149FB2B46E | 3/19/2021 |
|---------------------------------------|-----------|
| Brent Hoffman | Date |
| General Manager | |
| | |
| Nebraska Department of Transportation | |
| DocuSigned by: | |
| John Selmer | 7/1/2021 |
| John Selmer | Date |
| Director | |
| Nebraska State Records Board (NSRB) | |
| DocuSigned by: | |
| Robert B. Euren | 7/5/2021 |
| Secretary of State, Robert B Evnen | Date |
| Chairperson | |

Electronic Government Service Level Agreement with Workers' Compensation Court

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company dba NIC Nebraska ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and Workers' Compensation Court, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.

2. APPLICATION SUPPORT

- a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
- b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
- c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
- d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
- e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at <u>http://nitc.nebraska.gov/standards/</u> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

| Mailing address: | Workers' Compensation Court, Presiding Judge PO Box 98908 Lincoln, Nebraska 68509 |
|------------------|---|
| Phone: | 402-471-6468 |
| Email: | itsupport@wcc.ne.gov |
| Mailing Address: | Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508 |
| Phone: | 402-471-7810 |
| Fax: | 402-471-7817 |
| Email: | ne-general-manager@nicusa.com |

Mailing Address: Nebraska State Records Board

 Secretary of State

 1445 K Street, Suite 2300

 Lincoln, NE 68509

 Phone:
 402-471-1572

 Fax:
 402-471-3237

8. TERMINATION OF AGREEMENT --

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)
 - a. INTERFACE AND DATABASE DEVELOPMENT Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national

bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.

- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service

shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW The laws and statutes of the State of Nebraska shall govern this Agreement
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC dba NIC Nebraska (The Contractor)

DocuSigned by:

BE27E149FB2B46E...

5/6/2021 | 7:02 AM PDT

Brent Hoffman General Manager Date

Workers' Compensation Court April 29, 2021 Daniel R. Fridrich

Presiding Judge

Nebraska State Records Board (NSRB)

Secretary of State, Robert B Evnen

5/25/2021

Date

Chairperson

Summary List Citizen Payment Processing

Addendums to Electronic Government Service Level Agreement (EGSLA)

Nebraska Interactive LLC submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are Addendums to EGSLAs for online services provided by Nebraska Interactive LLC and use the approved template. No action necessary.

| NEW Citizen Payment Processing | | NSRB Chairman <u>Signature</u> |
|--------------------------------|------------|-----------------------------------|
| Bellevue, City of | Addendum 3 | 07/05/2021 |
| Kimball, City of | Addendum 1 | 08/02/2021 |
| Land Surveyors | Addendum 2 | 05/25/2021 |
| Transportation, Department of | Addendum 5 | 07/05/2021 |

Addendum Three to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

City of Bellevue, Nebraska, and the

Nebraska State Records Board

This Addendum Three to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and City of Bellevue, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for City of Bellevue, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | City of Bellevue, Nebraska Fee | Contractor Portal | NSRB Share |
|----------------------------|--------------------------------|-------------------|-------------------|
| | | Fee | |
| Citizen Payment Processing | Full statutory/assessed fee | \$ 1.75 | 20% of Portal Fee |
| Electronic Check | charged by Partner | | |
| Citizen Payment Processing | Full statutory/assessed fee | \$1.75 + 2.49% | 20% of Portal Fee |
| Credit Card | charged by Partner | | |
| Citizen Payment Processing | Full statutory/assessed fee | \$2.95 | 20% of Portal Fee |
| PIN Debit | charged by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one)

Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by: By: BE27E149EB2B46E

6/2/2021 Date:

Date:

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by: Hike stu

Mayor - Rusty Hike

By:

By:

City of Bellevue, Nebraska

Robert B. Evnen

7/5/2021 Date:

6/30/2021

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Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board



Addendum One to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

City of Kimball, Nebraska, and the

Nebraska State Records Board

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and City of Kimball, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for City of Kimball, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | City of Kimball, Nebraska Fee | Contractor Portal | NSRB Share |
|----------------------------|-------------------------------|--------------------------|-------------------|
| | | Fee | |
| Citizen Payment Processing | Full statutory/assessed fee | \$ 1.75 | 20% of Portal Fee |
| Electronic Check | charged by Partner | | |
| Citizen Payment Processing | Full statutory/assessed fee | \$1.75 + 2.49% | 20% of Portal Fee |
| Credit Card | charged by Partner | | |
| Citizen Payment Processing | Full statutory/assessed fee | \$2.95 | 20% of Portal Fee |
| PIN Debit | charged by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

< Contractor-Selected Processor (not applicable for state agencies - Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] Integrated Hardware Provision: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one)

~ Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by By: BF27F149FB2B46F

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by: 066DE7361EEB499

Mayor - Keith Prunty

By:

By:

City of Kimball, Nebraska DocuSigned by:

Robert B. Ennen

8/2/2021 Date:

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

3B837E90EED5466

6/21/2021

6/21/2021 Date:

Date:

7/27/2021

Addendum Two to the

Electronic Government Service Level Agreement Between

Nebraska Interactive, LLC dba NIC Nebraska,

Nebraska Board of Examiners for Land Surveyors, and the

Nebraska State Records Board

This Addendum Two to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Nebraska Board of Examiners for Land Surveyors, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for Nebraska Board of Examiners for Land Surveyors

Revenue Type: Instant Access

Implementation: 2021

| Service | Nebraska Board of Examiners for Land Surveyors Fee | Contractor Portal | NSRB Share |
|---|---|----------------------|----------------------|
| | | Fee | |
| Citizen Payment Processing Electronic Check | Full statutory/assessed fee charged by Partner | \$ 1.75 | 20% of Portal Fee |
| Citizen Payment Processing Credit Card | Full statutory/assessed fee charged by Partner | \$1.75 + 2.49% | 20% of Portal Fee |
| Citizen Payment Processing PIN Debit | Full statutory/assessed fee charged by Partner | \$2.95 | 20% of Portal Fee |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] Integrated Hardware Provision: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases XX swipe devices of make/model
- Partner purchases XX swipe devices of make/model
- Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

<

General-Manager – Brent Hoffman Nebraska Interactive, LLC dba NIC Nebraska

Date: <u>11 MAN 2</u>1

Date:

Virlyn Bolte - ⁽Chairperson Nebraska Board of Examiners for Land Surveyors



Date: 5/25/2021

Chairman – Secretary of State Robert B. Evnen Nebraska State Records Board

By:

Addendum Five to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

Nebraska Department of Transportation , and the

Nebraska State Records Board

This Addendum Five to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Nebraska Department of Transportation, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for Nebraska Department of Transportation

Revenue Type: Instant Access

Implementation: 2021

| Service | Nebraska Department of Transportation Fee | Contractor Portal | NSRB Share |
|---|---|----------------------|----------------------|
| | | Fee | |
| Citizen Payment Processing Electronic Check | Full statutory/assessed fee charged by Partner | \$ 1.75 | 20% of Portal Fee |
| Citizen Payment Processing Credit Card | Full statutory/assessed fee charged by Partner | \$1.75 + 2.49% | 20% of Portal Fee |
| Citizen Payment Processing PIN Debit | Full statutory/assessed fee charged by Partner | \$2.95 | 20% of Portal Fee |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by: By:

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by: John Selmer By: 42DD6F75C6224A

Director- John Selmer

Nebraska Department of Transportation

DocuSigned by: Robert B. Ennen By: 3B837E90FED5466

Date:

7/5/2021

3/19/2021

7/1/2021

Date:

Date:

(L

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

State & Local List PayPort (Pin Debit) Payments Addenda

Nebraska Interactive LLC submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort (Pin Debit) Payment online application provided by Nebraska Interactive LLC, and use the approved template. No action necessary.

| <u>New PayPort Addenda</u> | | NSRB Chairman <u>Signature</u> |
|----------------------------|------------|-----------------------------------|
| Adams County | Addendum 1 | 07/07/2021 |
| Garfield County | Addendum 2 | 05/21/2021 |
| Gretna, City of | Addendum 3 | 06/21/2021 |
| Silver Creek, Village of | Addendum 1 | 06/22/2021 |
| Wymore, City of | Addendum 2 | 07/21/2021 |

Summary Nebraska State & Local Government Blanket Addendum

Project: PayPort

This addendum covers all fees related to the collection of fees for PayPort.

Current Process:

PayPort is a service that was developed and has been in use by state and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

Project Overview/Proposal:

New users since the last meeting include:

- Adams County
- Garfield County
- Gretna, City of
- Silver Creek, Village of
- Wymore, City of

Market Potential/Target Audience:

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

Information on what the fee presented is based upon:

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities and motor vehicle titles.

Expected rate of return over a period of time:

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

Addendum One to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

Adams County, Nebraska , and the

Nebraska State Records Board

This Addendum One to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Adams County, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Adams County, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | Adams County, Nebraska Fee | Contractor Portal | NSRB Share |
|------------------|-------------------------------------|-------------------|-------------------|
| | | Fee | |
| Payport | Full statutory/assessed fee charged | \$1.75 | 20% of Portal Fee |
| Electronic Check | by Partner | | |
| Payport | Full statutory/assessed fee charged | 2.49% | 20% of Portal Fee |
| Credit Card | by Partner | | |
| Payport | Full statutory/assessed fee charged | \$2.95 | 20% of Portal Fee |
| PIN Debit | by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

The Contractor purchases 5 First Data FD40 swipe devices.

Not applicable

-DocuSigned by:

Security: The Contractor's security provisions are found at <u>nebraska.gov/securitypolicy.html</u>

| By BEZTE 149FB2B46E | Date: | 6/29/2021 |
|---|-------|-----------|
| General Manager – Brent Hoffman | | |
| Nebraska Interactive, LLC dba NIC Nebraska By: Docu ^{Signed by:} DSC81868ADE646C Board Chairman - Lee Hogan | Date: | 7/6/2021 |
| Adams County, Nebraska By: Robert B. Erren By: Bess7E90FED5486 | Date: | 7/7/2021 |
| Chairman – Secretary of State Robert B. Evnen | | |
| Nebraska State Records Board | | |



Addendum Two to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

Garfield County, Nebraska, and the

Nebraska State Records Board

This Addendum Two to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Garfield County, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum Two supersedes and replaces prior Addendum One and revised Addendum One. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Garfield County, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | Garfield County, Nebraska Fee | Contractor Portal | NSRB Share |
|------------------|-------------------------------------|-------------------|-------------------|
| | | Fee | |
| Payport | Full statutory/assessed fee charged | \$1.75 | 20% of Portal Fee |
| Electronic Check | by Partner | | |
| Payport | Full statutory/assessed fee charged | 2.49% | 20% of Portal Fee |
| Credit Card | by Partner | | |
| Payport | Full statutory/assessed fee charged | \$2.95 | 20% of Portal Fee |
| PIN Debit | by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases (1) First Data FD40 swipe device
- Partner purchases (1) First Data FD40 swipe device
- Not applicable

Security on The Gentractor's security provisions are found at nebraska.gov/securitypolicy.html

| By: | 5/10/2021 Date: |
|---|--------------------|
| General Manager – Brent Hoffman | |
| Nebras ka ⊳latesaatiye, LLC dba NIC Nebraska | |
| Scott L. Erause | 5/20/2021 |
| By:14164257B4AD4E0 | Date: |
| Board Chairman - Scott L. Krause | |
| Garfield Counsitive Nebraska | |
| Robert B. Ennen | 5/21/2021 |
| By: | Date: |
| Chairman – Secretary of State Robert B. Evnen | DS |
| Nebraska State Records Board | (B |

(B 5/10/2021

Addendum Three to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

City of Gretna, Nebraska, and the

Nebraska State Records Board

This Addendum Three to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and City of Gretna, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for City of Gretna, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | City of Gretna, Nebraska Fee | Contractor Portal | NSRB Share |
|------------------|-------------------------------------|-------------------|-------------------|
| | | Fee | |
| Payport | Full statutory/assessed fee charged | \$1.75 | 20% of Portal Fee |
| Electronic Check | by Partner | | |
| Payport | Full statutory/assessed fee charged | 2.49% | 20% of Portal Fee |
| Credit Card | by Partner | | |
| Payport | Full statutory/assessed fee charged | \$2.95 | 20% of Portal Fee |
| PIN Debit | by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- < Contractor-Selected Processor (not applicable for state agencies - Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] Integrated Hardware Provision: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

< The Contractor purchases (2) First Data FD40 swipe device

- < Partner purchases (2) First Data FD40 swipe device
- Not applicable

DocuSigned by:

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

| By: BEZIETA9EB2B46E | Date: | 5/10/2021 |
|---|-------|-----------|
| General Manager – Brent Hoffman | | |
| Nebraska Interactive, LLC dba NIC Nebraska | | |
| | Date: | 6/15/2021 |
| Mayor - Mike Evans | | |
| City of Gretna, Nebraska | | |
| By:B. Evren | Date: | 6/21/2021 |
| Chairman – Secretary of State Robert B. Evnen | | |
| Nebraska State Records Board | | |



Nedraska State Records Board

Addendum One to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

Village of Silver Creek, Nebraska , and the

Nebraska State Records Board

This Addendum One to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Village of Silver Creek, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Village of Silver Creek, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | Village of Silver Creek, Nebraska Fee | Contractor Portal | NSRB Share |
|------------------|---------------------------------------|-------------------|-------------------|
| | | Fee | |
| Payport | Full statutory/assessed fee charged | \$1.75 | 20% of Portal Fee |
| Electronic Check | by Partner | | |
| Payport | Full statutory/assessed fee charged | 2.49% | 20% of Portal Fee |
| Credit Card | by Partner | | |
| Payport | Full statutory/assessed fee charged | \$2.95 | 20% of Portal Fee |
| PIN Debit | by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

Not applicable

Security: The Contractor's security provisions are found at <u>nebraska.gov/securitypolicy.html</u>

DocuSigned by: By 3E27E149EB2B46E

By:

By:

6/21/2021 Date:

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by: James

Amey EUShaw

Chairman - Jamey Kershaw

Village of Silver Creek, Nebraska

Robert B. Eunen

3B837E90EED5466

Date: 6/22/2021

6/22/2021

Date:

Chairman - Secretary of State Robert B. Evnen

Nebraska State Records Board



Addendum Two to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

City of Wymore, Nebraska , and the

Nebraska State Records Board

This Addendum Two to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and City of Wymore, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for City of Wymore, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | City of Wymore, Nebraska Fee | Contractor Portal | NSRB Share |
|------------------|-------------------------------------|-------------------|-------------------|
| | | Fee | |
| Payport | Full statutory/assessed fee charged | \$1.75 | 20% of Portal Fee |
| Electronic Check | by Partner | | |
| Payport | Full statutory/assessed fee charged | 2.49% | 20% of Portal Fee |
| Credit Card | by Partner | | |
| Payport | Full statutory/assessed fee charged | \$2.95 | 20% of Portal Fee |
| PIN Debit | by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (2) FD-40 Swipe Devices
- Not applicable

DocuSigned by:

Security: The Contractor's security provisions are found at <u>nebraska.gov/securitypolicy.html</u>

| By BE27F149EB2B46F | _ Date: | 7/19/2021 |
|---|---------|-----------|
| General Manager – Brent Hoffman | | |
| Nebraska Interactive, LLC dba NIC Nebraska | | |
| Ву: | Date: | |
| Mayor - Milton Pike | | |
| City of Wymore, Nebraska | | |
| By: Kohert B. Ernen | _ Date: | 7/21/2021 |
| Chairman – Secretary of State Robert B. Evnen | | |
| Nebraska State Records Board | | |



Addendum Two to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

City of Wymore, Nebraska , and the

Nebraska State Records Board

This Addendum Two to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and City of Wymore, Nebraska, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for City of Wymore, Nebraska

Revenue Type: Instant Access

Implementation: 2021

| Service | City of Wymore, Nebraska Fee | Contractor Portal | NSRB Share |
|------------------|-------------------------------------|-------------------|-------------------|
| | | Fee | 1 |
| Payport | Full statutory/assessed fee charged | \$1.75 | 20% of Portal Fee |
| Electronic Check | by Partner | | |
| Payport | Full statutory/assessed fee charged | 2.49% | 20% of Portal Fee |
| Credit Card | by Partner | | |
| Payport | Full statutory/assessed fee charged | \$2.95 | 20% of Portal Fee |
| PIN Debit | by Partner | | in coordance with |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] Integrated Hardware Provision: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

Partner purchases (2) FD-40 Swipe Devices

Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by: By RE27F149F82840E

7/19/2021 Date:

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

Bv:

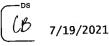
Mayor - Milton Pike City of Wymore, Nebraska

By: ___

Date: 1-20-2

Date: _____

Chairman – Secretary of State Robert B. Evnen Nebraska State Records Board



DocuSign Envelope ID: 2F98F98B-311C-4D21-9B8C-BFF6A710EB81





1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

AMENDMENT Two

то

Assistive Technology Partnership Website (613552-1) STATEMENT OF WORK

This Amendment Two to the Assistive Technology Partnership Website (613552-1) Statement of Work dated 08/26/2016 ("SOW") is entered into by and among Assistive Technology Partnership, the Nebraska State Records Board and Nebraska Interactive, LLC dba NIC Nebraska (collectively, the "Parties"), effective as of the date of execution of all parties below.

Recitals

WHEREAS, the SOW was issued pursuant to the State of Nebraska Contract ("the Master Contract") between the Nebraska State Records Board ("NRSB") and Nebraska Interactive, LLC dba NIC Nebraska (the Contractor); and

WHEREAS, the Parties wish to modify the SOW as described herein.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the Parties hereby amend the SOW as follows:

- 1. Additional enhancement features for the Assistive Technology Partnership's website, cost estimate is \$1,650.00 (not to exceed 15 hours at \$110/hour).
 - a. Addition of Solr Search Function
- 2. This Amendment Two may be executed in counterparts, each of which shall be deemed an original, but all of which, together, shall constitute one and the same amendment. All other terms and conditions of the original SOW shall remain the same as if set forth herein.

IN WITNESS WHEREOF, the parties, having read and understood the foregoing sections of this Amendment Two, expressly agree to these terms and conditions set forth herein as evidenced by their respective dated signatures below:

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by: BE27E149EB2B46E

Brent Hoffman, General Manager

8/24/2021

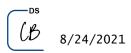
Date







| Assistive Technology Partnership | |
|--|-----------|
| DocuSigned by: tobias Orr | 8/25/2021 |
| Tobias Orr, Director | Date |
| | |
| Nebraska Department of Education - Vocational Rehabilitation | |
| Lindy Foly | 8/25/2021 |
| Lindy Foley, Director | Date |
| | |
| Nebraska State Records Board (NSRB) | |
| | |
| Robert B. Euren | 8/25/2021 |
| Secretary of State Robert Evnen, Chairperson | Date |









Nebraska Brain Injury Advisory Council Statement of Work 200058-2*

NBIAC Website Redesign PiD824

Nebraska Vocational Rehabilitation (Nebraska VR)

Contractor: Nebraska Interactive, LLC dba NIC Nebraska Product Owner: Jay Sloan Date: 4/2/2021

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.





1 Introduction

The Nebraska Brain Injury Advisory Council (NBIAC), a program run by the Nebraska Vocation Rehabilitation (Nebraska VR), is interested in updating their current website, <u>https://braininjury.nebraska.gov/</u> to be more inline with current technologies and design. They are also interested in a better way to manage and display content.

Executive Sponsor

Executive Director , Lindy Foley Email: <u>lindy.foley@nebraska.gov</u> Phone: 402-430-1689

Project Manager

Program Director , Keri Bennett Email: <u>keri.bennett@nebraska.gov</u> Phone: 308-865-5012

Billing Contact Administrative Specialist, Melysa Johnson Email: <u>melysa.johnson@nebraska.gov</u> Phone: 402-471-3654

2 Project Overview

2.1 Objectives

The Contractor will build a fully responsive, 508 compliant, redesigned website for the Partner. The new website will be updated in Meadowlark, to allow for a more flexible user friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

DocuSign Envelope ID: 0872DBBA-E3F9-4205-A4F1-0926466A1A7B





1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

2.2.1.1 The Contractor will migrate agreed upon Partner content in Meadowlark.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The Partner's Meadowlark site may include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Google Translate to translate text on website
- i. Monthly Google Analytics Reports
- j. Broken link report

2.2.1.4 The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.

2.2.1.6 The Partner will provide the Contractor with the content for the website.

2.2.1.7 The Partner will review the overall status of the project as the Contractor adds content to the site.

2.2.1.8 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.

2.2.1.9 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.10 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.

2.2.2.3 The Partner will not be able to create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.







2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

- 2.3.3 Credentials The required security information to access the application
- 2.3.4 User Any member of the general public
- 2.3.5 Data Store An organized collection of information
- 2.3.6 **Published** Information sent directly to a Web site viewable to the general public
- 2.3.7 Administrator- staff member of the Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements.

2.4.4 Partner will provide the Contractor with content; language and text.

2.4.5 Partner will provide customer support for business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing for business requirements.

2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled launch date.

2.4.10 The Contractor will deliver the following:

2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.







2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

- 2.4.12 This Statement of Work is an overall project hour estimate.
- 2.4.13 Partner will be responsible for user access management
- 2.4.14 Contractor will be responsible for admin access management

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Website set-up and background
- 2.6.2 Content migration
- 2.6.3 Contact Form
- 2.6.4 Map
- 2.6.5 Replace services section
- 2.6.6 Replace upcoming events section
- 2.6.7 Replace offices section

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.







4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

| Mailing address: | Nebraska Vocational Rehabilitation (Nebraska VR), Executive Director 500 South 84th, 2nd Floor Lincoln, Nebraska , 68510-2611 |
|------------------|--|
| Email: | lindy.foley@nebraska.gov |
| phone: | 402-430-1689 |
| Mailing Address | Conorol Monogor/Contractor |
| Mailing Address: | |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402 471 7810 |
| Fax: | 402-471-7817 |
| Email: | ne-support@egov.com |
| | |
| Mailing Address: | Nebraska State Records Board |
| | Secretary of State |
| | 1445 K Street, Suite 2300 |
| | Lincoln, NE 68509 |
| | <i>,</i> |







Phone: 402-471-1572 Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW. Upon the date of commencement of this SOW, the Prior SOW 200058-1 between the parties shall terminate and be of no further force and effect, and shall be superseded and replaced in its entirety by this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.







4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

| Project/Project Type | Hour Estimate | Rate | Cost Estimate |
|--|---------------|---------------------------------------|---|
| Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1) | 71 hours | \$110.00 (Initial Contract Period) | \$7,810.00 <i>One-time fee</i> |
| Annual Maintenance (Does not include Content Management Requests) | N/A | N/A | \$1,562.00 /year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch. |
| Content Management Requests (Not included in Annual Maintenance) | Per Request | Per Request | \$110/hour billed by the quarter hour |

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the







6/21/2021

1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

| DocuSigned by: Nebraska Interactive, LLC. dba NIC Nebraska BE27E149FB2B46E | 6/21/2021 |
|--|---------------------------------|
| Brent Hoffman, General Manager | Date |
| Nebraska Vocational Rehabilitation (Nebraska VR) | |
| Lindy Foley 5048122544DC4D8 | 6/21/2021 |
| Lindy Foley, Executive Director | Date |
| Nebraska State Records Board (NSRB) | |
| Foliet B. Even Secretary of State Robert Evnen, Chairperson | - 6/30/2 021 Date |
| | (b) 9 |

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NEMA Website Rebuild PiD 904

Nebraska Emergency Management Agency

Contractor: Nebraska Interactive, LLC dba NIC Nebraska Product Owner: David Clang Date: 07/27/2021

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.







1 Introduction

The Nebraska Emergency Management Agency (NEMA) operates there website <u>https://nema.nebraska.gov/</u>. NEMA approached NIC Nebraska about redesigning the website template and improving navigation on the agency homepage.

Executive Sponsor

Adjutant General, Major General Daryl Bohac

Email: daryl.l.bohac.mil@mail.mil

Phone: 402-309-8104

Project Manager Public Information Officer, Jodie Fawl Email: jodie.fawl@nebraska.gov

Phone: 402-471-7428

Billing Contact

Administrative Program Officer I, Phyllis McCown

Email: <u>Phyllis.mccown@nebraska.gov</u> Phone: 402-471-7411

2 Project Overview

2.1 Objectives

The Contractor will build a fully responsive, 508 compliant, redesigned homepage for the Partner. The new homepage will be built in Meadowlark, to allow for a more flexible user friendly way for the Partner to manage and maintain the website. The new design will have improved navigation per the partners request. The template and design will be replicated to the other internal website pages.

2.2 Scope

- 2.2.1 Inclusions
 - 2.2.1.1 The Contractor will migrate agreed upon Partner content in Meadowlark.
 - 2.2.1.2 The Contractor will provide a fully responsive solution.
 - 2.2.1.3 The Partner's Meadowlark site may include any of the following features:

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- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Google Translate to translate text on website
- i. Monthly Google Analytics Reports
- j. Broken link report
- k. Live chat function

2.2.1.4 The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.

2.2.1.6 The Partner will provide the Contractor with the content for the website.

2.2.1.7 The Partner will review the overall status of the project as the Contractor adds content to the site.

2.2.1.8 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.

2.2.1.9 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.10 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.

2.2.2.3 The Partner will not be able to create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

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2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

- 2.3.3 **Credentials** The required security information to access the application
- 2.3.4 User Any member of the general public
- 2.3.5 Data Store An organized collection of information
- 2.3.6 **Published** Information sent directly to a Web site viewable to the general public
- 2.3.7 Administrator- staff member of the Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements.

2.4.4 Partner will provide the Contractor with content; language and text.

2.4.5 Partner will provide customer support for business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing for business requirements.

2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled launch date.

2.4.10 The Contractor will deliver the following:

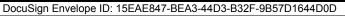
2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.

2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.







2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

- 2.4.12 This Statement of Work is an overall project hour estimate.
- 2.4.13 The partner is responsible for user access management
- 2.4.14 The partner is responsible for admin access management

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Define navigation
- 2.6.2 Design Home Page
- 2.6.3 Development of the Home Page Template
- 2.6.4 Development of internal Page Templates
- 2.6.5 Testing

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

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4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

| General | Mailing address: | Nebraska Emergency Management Agency, Adjutant |
|---------|------------------|--|
| | | 2433 NW 24th Street |
| | | Lincoln, Nebraska , 68524 |
| | Email: | daryl.l.bohac.mil@mail.mil |
| | phone: | 402-309-8104 |
| | Mailing Address: | General Manager/Contractor |
| | | 1135 M Street, Suite 220 |
| | | Lincoln, NE 68508 |
| | Phone: | 402 471 7810 |
| | Fax: | 402-471-7817 |
| | Email: | ne-support@egov.com |
| | Mailing Address: | Nebraska State Records Board |
| | | Secretary of State |
| | | 1445 K Street, Suite 2300 |
| | | Lincoln, NE 68509 |
| | Phone: | 402-471-1572 |
| | Fax: | 402-471-3237 |
| | | |







4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not





be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

| Project/Project Type | Hour Estimate | Rate | Cost Estimate |
|--|---------------|---------------------------------------|---|
| Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1) | 55 hours | \$110.00 (Initial Contract Period) | \$6050.00 One-time fee |
| Annual Maintenance (Does not include Content Management Requests) | N/A | N/A | \$0.00 /year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch. |
| Content Management Requests (Not included in Annual Maintenance) | Per Request | Per Request | \$110/hour billed by the quarter hour |

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment , in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted





network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

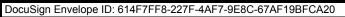
No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

| DocuSigned by: | 8/2/2021 |
|--|----------|
| Brent Hoffman, General Manager | Date |
| Nebraska Emergency Management Agency | |
| DocuSigned by: | 8/2/2021 |
| Major General Daryl Bohac, Adjutant General | Date |
| Nebraska State Records Board (NSRB) | |
| Robert B. Ennen | 8/3/2021 |
| Secretary of State Robert Evnen, Chairperson | Date |







Holt County Website SOW 300036-1

Holt County, Nebraska Website

Holt County, Nebraska

Contractor: Nebraska Interactive, LLC dba NIC Nebraska Product Owner: Jay Sloan Date: 4/1/2021

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.





1 Introduction

The Holt County website is currently built on a web platform called "Zope." Zope software is expiring at the end of 2021. To maintain a county website, NIC Nebraska will migrate the current website to Meadowlark.

Executive Sponsor Board of Supervisors Chairman , William Tielke Email: <u>hcrd3888@gmail.com</u> Phone: 402-336-1762 Project Manager

County Clerk , Rita Gartner Email: <u>holtclerk.rita@holtcountyne.org</u> Phone: 402-336-1762

Billing Contact County Clerk, Rita Gartner Email: holtclerk.rita@holtcountyne.org Phone: 402-336-1762

2 Project Overview

2.1 Objectives

The Contractor will migrate the counties current website (<u>http://www.co.holt.ne.us/</u>) to a fully responsive, 508 compliant, redesigned website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content in Meadowlark.

2.2.1.2 The Contractor will provide a fully responsive solution.

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2.2.1.3 The Partner's Meadowlark site may include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Google Translate to translate text on website
- i. Monthly Google Analytics Reports
- j. Broken link report

2.2.1.4 The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.

2.2.1.6 The Partner will provide the Contractor with the content for the website.

2.2.1.7 The Partner will review the overall status of the project as the Contractor adds content to the site.

2.2.1.8 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.

2.2.1.9 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.10 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.

2.2.2.3 The Partner will not be able to create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

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2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

- 2.3.3 **Credentials** The required security information to access the application
- 2.3.4 **User** Any member of the general public
- 2.3.5 Data Store An organized collection of information
- 2.3.6 **Published** Information sent directly to a Web site viewable to the general public
- 2.3.7 Administrator- staff member of the Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements.

2.4.4 Partner will provide the Contractor with content; language and text.

2.4.5 Partner will provide customer support for business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing for business requirements.

2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled launch date.

2.4.10 The Contractor will deliver the following:

2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.

2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.







2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

- 2.4.12 This Statement of Work is an overall project hour estimate.
- 2.4.13 The contractor will be responsible for user access management
- 2.4.14 The contractor will be responsible for admin access management

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Set up template for new website
- 2.6.2 Create graphics and images
- 2.6.3 Migrate Content

3 Requirements

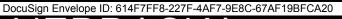
The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:







4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

| Mailing address: | Holt County, Nebraska, Board of Supervisors Chairman 204 N. 4th Street | |
|------------------|--|--|
| | O'Neil , Nebraska , 68763 | |
| Email: | hcrd3888@gmail.com | |
| phone: | 402-336-1762 | |
| | | |
| Mailing Address: | General Manager/Contractor | |
| | 1135 M Street, Suite 220 | |
| | Lincoln, NE 68508 | |
| Phone: | 402 471 7810 | |
| Fax: | 402-471-7817 | |
| Email: | ne-support@egov.com | |
| | | |
| Mailing Address: | Nebraska State Records Board | |
| | Secretary of State | |
| | 1445 K Street, Suite 2300 | |
| | Lincoln, NE 68509 | |
| Phone: | 402-471-1572 | |
| Fax: | 402-471-3237 | |
| | | |



NEBRASKA.gov



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4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not







be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

| Project/Project Type | Hour Estimate | Rate | Cost Estimate |
|--|---------------|---------------------------------------|--|
| Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1) | 0 hours | \$110.00 (Initial Contract Period) | \$0.00 One-time fee |
| Annual Maintenance (Does not include Content Management Requests) | N/A | N/A | \$0.00 /year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch. |
| Content Management Requests (Not included in Annual Maintenance) | Per Request | Per Request | \$110/hour billed by the quarter hour |

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted





network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

| DocuSigned by: | 4/26/2021 |
|--|-----------|
| Brent Hoffman, General Manager | Date |
| | |
| | |
| Holt County, Nebraska | |
| DocuSigned by: | |
| William Tielke D79B6CC17EAA460 | 6/21/2021 |
| William Tielke , Board of Supervisors Chairman | Date |
| | |
| | |
| Nebraska State Records Board (NSRB) | |
| DocuSigned by: | |
| Robert B. Euren 3B837E90FED5466 | 6/21/2021 |
| Secretary of State Robert Evnen, Chairperson | Date |
| | |
| | |



9

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AMENDMENT One

то

Nebraska Commission on Problem Gambling Website STATEMENT OF WORK

This Amendment One to the Nebraska Commission on Problem Gambling Website Statement of Work dated 11/18/2016 ("SOW") is entered into by and among Nebraska Commission on Problem Gambling, the Nebraska State Records Board and Nebraska Interactive, LLC dba NIC Nebraska (collectively, the "Parties"), effective as of the date of execution of all parties below.

Recitals

WHEREAS, the SOW was issued pursuant to the State of Nebraska Contract ("the Master Contract") between the Nebraska State Records Board ("NRSB") and Nebraska Interactive, LLC dba NIC Nebraska (the Contractor); and

WHEREAS, the Parties wish to modify the SOW as described herein.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the Parties hereby amend the SOW as follows:

- 1. Additional enhancement features for the Nebraska Commission on Problem Gambling Website, cost estimate is \$5,940 (not to exceed 54 hours at \$110/hour). Designs will be provided by partners agent and implemented by the Contractor.
 - a. Rebuilt website homepage (<u>https://problemgambling.nebraska.gov/</u>)
 - Rebuilt counseling services page (<u>https://problemgambling.nebraska.gov/lifeafterbet/counseling-services</u>)
 - c. Rebuilt public resources page (<u>https://problemgambling.nebraska.gov/public-resources</u>)
 - d. Rebuilt professional resources page (<u>https://problemgambling.nebraska.gov/professional-resources</u>)
 - e. Rebuilt About Us Page (<u>https://problemgambling.nebraska.gov/about-us</u>)
- 2. This Amendment may be executed in counterparts, each of which shall be deemed an original, but all of which, together, shall constitute one and the same amendment. All other terms and conditions of the original SOW shall remain the same as if set forth herein.
- 3. The annual maintenance fee will be revised from \$1,040.00 to \$800.00. This fee will be paid annual on the anniversary of the website launch.

IN WITNESS WHEREOF, the parties, having read and understood the foregoing sections of this Amendment, expressly agree to these terms and conditions set forth herein as evidenced by their respective dated signatures below:





| Nebraska Interactive, LLC. dba NIC Nebraska | |
|--|-----------|
| DocuSigned by: BE27E149EB2B46E | 7/23/2021 |
| Brent Hoffman, General Manager | Date |
| | |
| Nebraska Commission on Problem Gambling | |
| Docusigned by: David Gur | 7/20/2021 |
| F746A2BBB66E493 | 7/26/2021 |
| David Geier, Director | Date |
| | |
| Nebraska State Records Board (NSRB) | |
| DocuSigned by: | |
| Robert B. Euren | 8/2/2021 |
| Secretary of State Robert Evnen, Chairperson | Date |



7/23/2021

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PSC SOW Amendment #1

AMENDMENT One

то

Nebraska Public Service Commission Remittance System PiD 3 STATEMENT OF WORK 200014-1

This Amendment One to the Nebraska Public Service Commission Remittance System PiD 3 Statement of Work dated 12/4/2018 ("SOW") is entered into by and among Nebraska Public Service Commission, the Nebraska State Records Board and Nebraska Interactive, LLC dba NIC Nebraska (collectively, the "Parties"), effective as of the date of execution of all parties below.

Recitals

WHEREAS, the SOW was issued pursuant to the State of Nebraska Contract ("the Master Contract") between the Nebraska State Records Board ("NRSB") and Nebraska Interactive, LLC dba NIC Nebraska (the Contractor); and

WHEREAS, the Parties wish to modify the SOW as described herein.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the Parties hereby amend the SOW as follows:

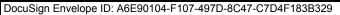
- 1. The total amount of hours billed will be revised from the original estimate of 460 hours, to a total of 830.5. An increase of 370.5 hours is being added for requested additional development work, outlined below.
 - 1.1. Additional hours will be billed at a rate of \$110/hour. Total additional cost will be \$40,755.
- 2. Annual maintenance will be revised from \$15,758 to a new total of \$18,151.
 - 2.2. Revised annual maitenanance fee will begin in April of 2022 and reoccur annually thereafter.
- 3. This Amendment may be executed in counterparts, each of which shall be deemed an original, but all of which, together, shall constitute one and the same amendment. All other terms and conditions of the original SOW shall remain the same as if set forth herein.

Description of Change

Data Migration

Initial Ad Hoc Reporting from Admin

User Interface Changes







Description of Change

As a PSC Admin, we need to move to charging a per line fee calculation for NUSF business, and possibly use some calculations with Revenues. Require the new fields.

As a PSC Admin I want the remittance system to provide an online alert to the carrier if they reduce their remittance by 10% or higher that they will need to contact the Public Service Commission. The remittance will be allowed to be filed.

As a carrier I want the system to alert me when a late fee has been charged.

As a PSC Admin I don't want to allow users who pay adjustments through the system to be allowed to edit the amount as it currently does allow today.

As a carrier I want to have my carrier name displayed on worksheet pages and the receipt.

Text Change on Home Page: Note: Prepaid wireless revenues should not be included on worksheets filed in this system. Per Nebraska Revised Statute 86-903, prepaid revenues for NUSF, 911, and TRS are to be collected at the point of sale and filed with the Department of Revenue. Please see here for more information: http://www.revenue.nebraska.gov/wireless/wireless.html

As a PSC employee I want to provide the following helpful tip on the remittance worksheet: If you provide VoIP service through fixed wireless, report connections on the "VoIP" line.

Admin Interface Changes

Build Admin Surcharge Table

As a PSC Admin I want to be able to edit the late fee waiver to provide more flexibility in the admin system to return the waiver to carriers when necessary.

As a PSC Admin I want new worksheets to generate for new carriers daily for a previous period, so I don't have to contact NI to perform this task manually.

As a PSC Admin I want to be able to select if a carrier is required to file for NUSF Fund, because some carriers are not required to file this fund, but currently this is required for all carriers.

As an admin for PSC, if I modify an existing admin fine that is marked as Paid, I want to receive a warning message indicating that the modification could result in reporting and/or payment changes.

As a PSC Admin I want a report that provides total remittance assessed by selectable date range (data period), filtered by fund.

As a PSC admin I want a report that provides historical amounts assessed by period and company, filtered by fund, period range, company.

As a PSC admin I want a report that provides a Summary of company information, including NE Code, Status, Filing responsibilities by fund (Yes/No), CDB account code, and filing frequency.

As a PSC Admin I want a Missing/Late Worksheets/Payment report s to track who has not filed or paid, when they paid, and if late fees were paid, and which period those late fees were assessed.

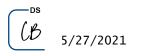




IN WITNESS WHEREOF, the parties, having read and understood the foregoing sections of this Amendment, expressly agree to these terms and conditions set forth herein as evidenced by their respective dated signatures below:

Nebraska Interactive, LLC. dba NIC Nebraska

| DocuSigned by: | 5/27/2021 |
|--|-----------|
| Brent Hoffman, General Manager | Date |
| Nebraska Public Service Commission | |
| DocuSigned by: Mike Hybl A64B00E7E0DB42E | 6/4/2021 |
| Mike Hybl , Executive Director | Date |
| Nebraska State Records Board (NSRB) | |
| Robert B. Ennen 3B837E90FED5466 | 6/4/2021 |
| Secretary of State Robert Evnen, Chairperson | Date |



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Sherman County Website SOW 300056-1*

Sherman County Website SOW 300056-1

Sherman County, Nebraska

Contractor: Nebraska Interactive, LLC dba NIC Nebraska Product Owner: Jay B. Sloan Date: 5/14/2021

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.







1 Introduction

The Sherman County website is currently built on a web platform called "Zope." Zope software is expiring at the end of 2021. To maintain a county website, NIC Nebraska will migrate the current website to Meadowlark.

Executive Sponsor Board of Commissioners, Chairman, Kenneth Kaslon Email: <u>clerk@shermancountyne.org</u> Phone: 308-745-0737

Project Manager Assistant Clerk of the District Court, Sasha Habe Email: <u>Sasha.habe@nebraska.gov</u> Phone: 308-745-1513 Ext 103

Billing Contact Assistant Clerk of the District Court, Sasha Habe Email: <u>Sasha.habe@nebraska.gov</u> Phone: 308-745-1513 Ext 103

2 Project Overview

2.1 Objectives

The Contractor will migrate the counties current website (<u>http://www.co.sherman.ne.us/</u>) to a fully responsive, 508 compliant, redesigned website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content in Meadowlark.

2.2.1.2 The Contractor will provide a fully responsive solution.

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2.2.1.3 The Partner's Meadowlark site may include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Google Translate to translate text on website
- i. Monthly Google Analytics Reports
- j. Broken link report

2.2.1.4 The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.

2.2.1.6 The Partner will provide the Contractor with the content for the website.

2.2.1.7 The Partner will review the overall status of the project as the Contractor adds content to the site.

2.2.1.8 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.

2.2.1.9 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.10 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.

2.2.2.3 The Partner will not be able to create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

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2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

- 2.3.3 Credentials The required security information to access the application
- 2.3.4 User Any member of the general public
- 2.3.5 Data Store An organized collection of information
- 2.3.6 **Published** Information sent directly to a Web site viewable to the general public
- 2.3.7 Administrator- staff member of the Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements.

2.4.4 Partner will provide the Contractor with content; language and text.

2.4.5 Partner will provide customer support for business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing for business requirements.

2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled launch date.

2.4.10 The Contractor will deliver the following:

2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.







2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

- 2.4.12 This Statement of Work is an overall project hour estimate.
- 2.4.13 The contractor will be responsible for user access management
- 2.4.14 The contractor will be responsible for admin access management

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Set up template for new website
- 2.6.2 Create graphics and images
- 2.6.3 Migrate Content

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

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4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

| Mailing address: | |
|------------------|------------------------------|
| | Chairman |
| | PO Box 456 |
| | Loup City, Nebraska , 68853 |
| Email: | clerk@shermancountyne.org |
| phone: | 308-745-1513 Ext. 100 |
| | |
| Mailing Address: | General Manager/Contractor |
| | 1135 M Street, Suite 220 |
| | Lincoln, NE 68508 |
| Phone: | 402 471 7810 |
| Fax: | 402-471-7817 |
| Email: | ne-support@egov.com |
| | |
| Mailing Address: | Nebraska State Records Board |
| | Secretary of State |
| | 1445 K Street, Suite 2300 |
| | Lincoln, NE 68509 |
| Phone: | 402-471-1572 |
| Fax: | 402-471-3237 |
| | |







4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not





be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

| Project/Project Type | Hour Estimate | Rate | Cost Estimate |
|--|---------------|---------------------------------------|---|
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| Annual Maintenance (Does not include Content Management Requests) | N/A | N/A | \$0.00/year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch. |
| Content Management Requests (Not included in Annual Maintenance) | Per Request | Per Request | \$110/hour billed by the quarter hour |

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted





network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

| DocuSigned by: | 6/2/2021 |
|--|-----------|
| Brent Hoffman, General Manager | Date |
| Sherman County, Nebraska | |
| DocuSigned by: | |
| kenneth kaslon | 6/7/2021 |
| Kenneth Kaslon, Board of Commissioners, Chairman | Date |
| | |
| Nebraska State Records Board (NSRB) | |
| | |
| DocuSigned by: | |
| Robert B. Euren | 6/21/2021 |



9

PROJECT STATUS REVIEW COUNTY Q2 2021 October 5, 2021

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> |
|---|--------------------------------|------------|------------------------------|-----------|
| Adams County Treasurer | Adams County Treasurer Payport | 06/15/2021 | 09/17/2021 | 39 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| mcurry@adamscounty.org Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|----------------------|------------------------------|--------------------|
| Chase County | Chase County Website (Rewrite) | 03/19/2021 | 09/30/2021 | 8 |
| 1. Describe the project? | Our county website is being built and migra | I Ited to a new p | latform. | |
| 2. What is the status of the project | In progress, going well. | | | |
| 3. Was there any delay? If so why? | No delay. | | | |
| 4. Will it be launched within the next 90 days? | Yes, plan to be launched on early October | | | |
| Wendy.moe@yahoo.com Called: Emailed: 09/09/2021 Response: 09/14/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|---|--|---|----------------------|
| Gretna, City of | Gretna City Public Library Payport | 04/16/2021 | 05/31/2021 | 25 |
| 1. Describe the project? | The project's goal was to create an easy w to manage their library accounts. Essentia people could apply, and if needed, pay for began working with NIC, we realized that th the ability to allow patrons to pay fines/fees desks. | lly, we wanted a a library accoun ney would also a | an online hub wh It with us. Once allow us to finally | iere we / have |
| 2. What is the status of the project | The setup of the project is complete, and I needs when it comes to adjusting the syst dropdown or making sure our Deputy City needs – NIC (specifically Freddy Pika, the gives excellent customer service. | em. Whether it Clerk receives | 's adding options the reports that s | s to a she |
| 3. Was there any delay? If so why? | Everything went exactly on the timeline the | at we had set u | o together. | |
| 4. Will it be launched within the next 90 days? | We've had the system in place for 9 month When we share our new system with other impressed. | | | |
| Gpl.asstdirector@gmail.com (Rebecca McCorkindale) Called: Emailed: 09/09/2021 Response: 09/14/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|-------------------------------|------------|------------------------------|--------------------|
| Holt County | Holt County Website (Rewrite) | 03/04/2021 | 06/30/2021 | 9 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| Holtclerk.rita@holtcountyne.org Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|------------------------------------|------------|------------------------------|--------------------|
| Kimball City | Kimball City Utility Payments (AE) | 06/14/2021 | 07/16/2021 | 22 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| abrower@kimball.ne.org Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> |
|---|----------------------|------------|------------------------------|-----------|
| Kimball City | Kimball City Payport | 06/14/2021 | 09/30/2021 | 22 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| abrower@kimball.ne.org Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|----------------|------------------------------|--------------------|
| Kimball County | Kimball County Website (Rewrite) | 03/19/2021 | 09/30/2021 | 8 |
| 2. Describe the project? | | | | |
| 2. What is the status of the project | The Kimball County Website was put on a I Fiscal year due to staffing. At this point, we Nebraska Interactive in regards to a website | will not be mo | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| hr@kimballcountyne.us Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|-------------------------------|------------|------------------------------|--------------------|
| Loup County | Loup County Website (Rewrite) | 03/19/2021 | 09/30/2021 | 8 |
| 1. Describe the project? | Website migration | | 1 | |
| 2. What is the status of the project | In progress | | | |
| 3. Was there any delay? If so why? | Not that I know of. | | | |
| 4. Will it be launched within the next 90 days? | As far as I know, yes. | | | |
| Jessica.ruzicka@nebraska.gov Called: Emailed: 09/09/2021 Response: 09/10/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|-----------------------|------------|------------------------------|--------------------|
| Ogallala, City of | Ogallala City Payport | 08/02/2021 | 09/30/2021 | 21 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| Jane.skinner@ogallala-ne.gov Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|-------------------|-------------------------------------|--------------------|
| Sarpy County Treasurer | Sarpy County Property Tax Payments (CCP ONLY) | 05/07/2021 | 09/30/2021 | 22 |
| 1. Describe the project? | Allow select Sarpy County staff to initiate incorrectly ran as \$100, a \$90 partial refund have to request a partial refund be initiated | d is due to the c | A \$10 charge wa ustomer) rather | as than |
| 2. What is the status of the project | Completed | | | |
| 3. Was there any delay? If so why? | No. | | | |
| 4. Will it be launched within the next 90 days? | Already launched. | | | |
| dtoleikis@sarpy.gov Called: Emailed: 09/09/2021 Response: 09/14/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|---|---------------------------------------|------------------------------------|--------------------|
| Silver Creek Village | Silver Creek Village Payport | 06/15/2021 | 07/23/2021 | 18 |
| 1. Describe the project? | We wanted to provide another or alternate customers be able to pay. We offered mail local bank, but with us having most of our o we thought that a debit/credit or check pay | l in, drop off & d customers worki | irect pay throughing out of town a | |
| 2. What is the status of the project | First month to use was September 2021 b | illing cycle. | | |
| 3. Was there any delay? If so why? | No delay. | | | |
| 4. Will it be launched within the next 90 days? | We just launched & so far so good!!! | | | |
| jenniferlcz@qwestoffice.net Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|------------------------------------|------------|------------------------------|--------------------|
| St. Paul, City of | St. Paul City Utility Payment (AE) | 12/17/2020 | 07/31/2021 | 27 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| lianaw@cityofstpaulne.org Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|---|-------------------|------------------------------|--------------------|
| Wymore City | Wymore City PayPort | 07/08/2021 | 08/09/2021 | 26 |
| 1. Describe the project? | Set up on-line bill pay for our Utilities and services. | POS in the office | ce and online for | other |
| 2. What is the status of the project | Complete | | | |
| 3. Was there any delay? If so why? | There was a minor delay on our end to ge | et computer equ | ipment in place. | |
| 4. Will it be launched within the next 90 days? | We have launched. | | | |
| | | | | |
| cityclerk@cityofwymore.com Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

PROJECT STATUS REVIEW (STATE) Q2 2021 October 5, 2021

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|------------------|------------------------------|--------------------|
| Administrative Office of the Courts | AOC Trial Court eFiling Package 1 | 8/11/2020 | 3/26/2021 | 25 |
| 1. Describe the project? | Enhancement to Trial Court eFiling proce case type, to support the Supreme Court's Mandatory eFiling | | | |
| 2. What is the status of the project | In development. | | | |
| 3. Was there any delay? If so why? | Yes, legislative priorities intervened, and | we had project r | edesign issues. | |
| 4. Will it be launched within the next 90 days? | Yes, this would be the best-case scenario | | | |
| Jennifer Rasmussen Called: Emailed: 09/09/2021 Response: 09/10/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score | |
|---|---|------------|------------------------------|--------------------|--|
| Administrative Office of the Courts | AOC Appellate Court New Case Filing | 7/21/2021 | 9/16/2021 | 38 | |
| 1. Describe the project? | Enhancement to Appellate eFiling to allow attorneys and government agencies to file specific case types directly to the Appellate and/or Supreme Courts to support the Supreme Court's Modernization Rules surrounding Mandatory eFiling. | | | | |
| 2. What is the status of the project | Currently in development with NIC, slated for an October/November release. | | | se. | |
| 3. Was there any delay? If so why? | Some delay, from preceding development taking longer than expected. | | | | |
| 4. Will it be launched within the next 90 days? | Yes, this would be the best-case scenario | | | | |
| Jennifer Rasmussen Called: Emailed: 09/09/2021 Response: 09/10/2021 | | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|--|-------------------|------------------------------|--------------------|
| Administrative Office of the Courts | Trial Court LB320 | 8/9/2021 | 8/1/2021 | 41 |
| 1. Describe the project? | A change to increase data collection for c | ertain Civil case | es. | |
| 2. What is the status of the project | Completed, and in production. | | | |
| 3. Was there any delay? If so why? | Two-week delay in deployment due to testing delays | | | |
| 4. Will it be launched within the next 90 days? | Launched 8/18/21, ahead of statutory dead | lline of Sept 1. | | |
| Jennifer Rasmussen Called: Emailed: 09/09/2021 Response: 09/10/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|------------|------------------------------|--------------------|
| Agriculture, Department of | Farmer's Market System Vendor Updates | 6/15/2021 | 7/7/2021 | 8 |
| 1. Describe the project? | | | | |
| | | | | |
| | | | | |
| 2. What is the status of the project | | | | |
| | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| | | | | |
| Caitlyn Andrews | | | | |
| Called: Emailed:09/09/2021 Response: | | | | |
| Response: | | | | |
| | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|-----------------------|------------|------------------------------|--------------------|
| Assistive Technology Partnership (Education) | ATP Website Additions | 9/1/2020 | 9/20/2021 | 23 |
| 1. Describe the project? | | | | |
| | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| | | | | |
| Brian Wojcik Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|--|---|------------------------------|--------------------|
| Attorney General's Office | AGO Complaint Management System | 6/16/2021 | 8/31/2021 | 7 |
| 1. Describe the project? | A database to maintain record of written c unfair/deceptive trade practices and scams and/or affecting Nebraskans. The final proc Consumer Affairs Response Team (CART) | conducted by N duct will be utilized | Vebraska busine | |
| 2. What is the status of the project | The project is nearly complete with final m | odifications occ | urring now. | |
| 3. Was there any delay? If so why | No. | | | |
| 4. Will it be launched within the next 90 days? | Yes. | | | |
| Jake Brennan Called: Emailed: 09/09/2021 Response: 09/13/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|--|--|--|
| Brain Injury Advisory Council (Education Vocational Rehabilitation) | NBIAC Website | 4/1/2021 | 5/3/2021 | 9 |
| 1. Describe the project? | Nebraska Interactive (NEI) developed the website a few years ago for Nebraska VR. the website to house New Member Toolkit educate new BIAC members on the BIAC's also added features to the website for user review the materials and a certificate of cor print. | They have now documents and s history, purpos s to keep track | v added several materials to ories se and operation of their progress | pages to ent and s. NEI as they |
| 2. What is the status of the project | This project was completed successfully in | n July, 2021 | | |
| 3. Was there any delay? If so why? | After our initial conversation, there was so and in starting the project. As I understan responsibilities and perhaps some staff tu There was also some delay in getting all r but the actual work was completed very qu | d it, there were rnover that impa necessary signa | shifts in staff acted our start da tures on the con | ate. |
| 4. Will it be launched within the next 90 days? | The project was completed and the new pa are happy with the additions! | ages were launc | hed in July, 202 | 1. We |
| Keri Bennett Called: Emailed: 09/09/2021 Response: 09/13/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|-------------------|------------------------------|--------------------|
| Brand Committee | NBC OTG Internal Payments CR | 3/23/2021 | 5/31/2021 | 35 |
| 1. Describe the project? | Conversion of the payment processing ou interfaced into a single system. | t of a stand alor | ne program that | |
| 2. What is the status of the project | Completed and released. | | | |
| 3. Was there any delay? If so why? | No delay. | | | |
| 4. Will it be launched within the next 90 days? | Launched July 19, 2021. | | | |
| Danna Schwenk Called: Emailed: 09/09/2021 Response: 09/13/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|------------------|------------------------------|--------------------|
| Brand Committee | NBC Admin Enhancement Pkg III | 3/30/2021 | 7/1/2021 | 37 |
| 1. Describe the project? | Minor enhancement and bug fixes to the | original Pkg III | | |
| 2. What is the status of the project | Completed partially released | | | |
| 3. Was there any delay? If so why? | Extended due to more items found | | | |
| 4. Will it be launched within the next 90 days? | Released once and another release forth | coming in next | week. | |
| Danna Schwenk Called: Emailed: 09/09/2021 Response: 09/13/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|---------------------|------------|------------------------------|--------------------|
| Crime Commission | NCC Jail Data Query | 7/15/2021 | 8/10/2021 | 10 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| Mike Fargen Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|------------|------------------------------|--------------------|
| Library Commission | Nebraska Library Commission Event Registration | 8/4/2021 | 8/31/2021 | 21 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| Jerry Breazile Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|---|--|----------------------------|
| Liquor Control Commission | NLCC Books Order Form (AE) | 2/23/2021 | 6/30/2021 | 28 |
| 1. Describe the project? | Jackie and I worked on the order form for law This was requested so that all of these forms a collected via payport. This compiles on spread our office has to file the Sales Tax to Dept of R have all forms and figures to submit easily. The receiving all of these orders or getting the forms Dept of Revenue was accurate and showed a c | re filled out and s Isheet on admin evenue annually ere were issues s to know that wh | submitted and fees side so when Patt all are compiled a before that we we nat we were subm | y with Ind we re not |
| 2. What is the status of the project | It is completed. | | | |
| 3. Was there any delay? If so why? | No delays. | | | |
| 4. Will it be launched within the next 90 days? | It is live. | | | |
| Leanna Prange Called: Emailed: 09/09/2021 Response: 09/13/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|---|------------|------------------------------|--------------------|
| Liquor Control Commission | NLCC Reporting Update for Ready to Drink (RTD) Cocktails | 4/20/2021 | 7/1/2021 | 35 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| Leanna Prange Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|--|------------|------------------------------|--------------------|
| Liquor Control Commission | NLCC Liquor License Renewal Cocktails to Go Question CR | 7/22/2021 | 8/1/2021 | 27 |
| 1. Describe the project? | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| Leanna Prange Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|------------|------------------------------|--------------------|
| Motor Vehicles | DMV Certified Driver Record Fee Change | 4/14/2021 | 7/1/2021 | 37 |
| 1. Describe the project? | A statutory fee changed for driving records 2021 effective date. This fee increase impaservices. | | | |
| 2. What is the status of the project | Completed and deployed July 1, 2021 | | | |
| 3. Was there any delay? If so why? | No delay. | | | |
| 4. Will it be launched within the next 90 days? | Already launched | | | |
| Betty Johnson Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|------------|------------------------------|--------------------|
| Motor Vehicles | DMV Driver License Record (DLR) Search-Credit card Fee Change | 4/14/2021 | 7/1/2021 | 37 |
| 1. Describe the project? | A statutory fee change for driving records pass effective date. This fee increase impacted the | | | |
| 2. What is the status of the project | Completed and deployed on July 1, 2021 | | | |
| 3. Was there any delay? If so why? | No delay | | | |
| 4. Will it be launched within the next 90 days? | Already launched. | | | |
| Betty Johnson Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|------------------|------------------------------|--------------------|
| Motor Vehicles | DMV DLS Status Check | 02/24/2020 | <mark>08/26/2020</mark> | 21 |
| 1. Describe the project? | An online application that individuals who license or State ID Card can access to see | | | |
| 2. What is the status of the project | Promoted to production today. | | | |
| 3. Was there any delay? If so why? | Yes, but delay was due to our driver licens | sing vendor – no | ot NIC. | |
| 4. Will it be launched within the next 90 days? | It has launched. | | | |
| Sara O'Rourke Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---------------------|------------|------------------------------|--------------------|
| Motor Vehicles Industry Licensing Board | MVILB Dealer System | 5/7/2020 | 10/20/2020 | 23 |
| 1. Describe the project? | | | | |
| | | | | |
| | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| | | | | |
| Josh Eickmeier Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--------------|------------|------------------------------|--------------------|
| Nebraska Emergency Management Agency | NEMA Website | 8/17/2021 | 9/13/2021 | 21 |
| 1. Describe the project? | | | | |
| | | | | |
| | | | | |
| 2. What is the status of the project | | | | |
| 3. Was there any delay? If so why? | | | | |
| 4. Will it be launched within the next 90 days? | | | | |
| | | | | |
| Jodie Fawl Called: Emailed: 09/09/2021 Response: | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|--|--|---|--|--------------------|
| Public Employees Retirement Systems | NPERS Webiste | 7/1/2021 | 8/31/2021 | 18 |
| 1. Describe the project? | Nebraska Interactive is redesigning 12 pa done, we will use the design of those 12 pa website utilizing internal NPERS technical because NPERS has chosen to continue to developed using specific Java technology f change. | ages and apply i resources. We o host our own v | it to the rest of or chose this appro vebsite, which w | ur bach as |
| 2. What is the status of the project | The status is "in development". David Cla given us drafts of the home page design to the design, and the next step is for him to access online and view in a web browser. | o review and ap | prove. We appr | |
| 3. Was there any delay? If so why? | The project started later than when we we progressed slower than we expected but i know why exactly. | | | don't |
| 4. Will it be launched within the next 90 days? | The work that Nebraska Interactive is doin that, the NPERS technical team will apply t and I expect that we will be working on that | hat design to th | e rest of our web | |
| Jack Hardy Called: Emailed: 09/09/2021 Response: 09/10/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|------------------|------------------------------|--------------------|
| Revenue, Department of | Tax Payment Plan Automated Audit | 5/13/2021 | 7/28/2021 | 10 |
| 1. Describe the project? | Revenue requested a mechanism be put i were not processed in Payment Plan syste Revenue. | | | |
| 2. What is the status of the project | Complete. This automated audit check wa 08/31/2021. | as placed in pro | duction as of | |
| 3. Was there any delay? If so why? | No timeline was set as the need for it to w establishing any type of timeline. | ork as directed | took precedence | e over |
| 4. Will it be launched within the next 90 days? | As mentioned, it is currently in production. | | | |
| Robert Wagner Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|---|-----------------|------------------------------|--------------------|
| Secretary of State | SOS Corporate Document eDelivery 2021 Fee Changes | 9/30/2020 | 7/1/2021 | 18 |
| 1. Describe the project? | Business Services fees changed 7/1/2021 and on our website needed updated. | . Fees in our o | nline filing applio | cations |
| 2. What is the status of the project | Changes were implemented 7/1/2021 | | | |
| 3. Was there any delay? If so why? | No. | | | |
| 4. Will it be launched within the next 90 days? | N/A. | | | |
| Chad Sump Called: Emailed: 09/09/2021 Response: 09/09/2021 | | | | |

| Agency or Entity | Project Name | Start Date | <u>Target</u> Launch Date | <u>PP</u> Score |
|---|--|------------------------------------|------------------------------------|---------------------|
| Transportation, Department of | NDOT Hay Permit Payments CCP Integration ONLY | 3/18/2021 | 7/1/2021 | 15 |
| 1. Describe the project? | Hay Permits automation allows applicants online. The Districts work the applications to approve the lane miles requested, accep the applicant via Email. It replaces a proce online payment method for applicants. | through an appl ot payment, and | ication that allow issue the Hay P | vs them ermit to |
| 2. What is the status of the project | The applicants can apply online and Distri- Permits through the application. Online pa environment. Date of this production move | ayments have b | een tested in ou | r test |
| 3. Was there any delay? If so why? | No. | | | |
| 4. Will it be launched within the next 90 days? | The online payment with NIC should be mo Phase 3 is automating renewals for landow payments phase. | • | | |
| Cindy Olsen Called: Emailed: 09/09/2021 Response: 09/10/2021 | | | | |

VILLAGE OF ARLINGTON

Washington County, Nebraska



ARLINGTON VILLAGE CLERK'S OFFICE

Niki Herre Village Clerk 245 North 2nd Street P.O. Box 370 Arlington, NE 68002-0370 Phone (402) 478-4212 Email: clerk@arlingtonne.gov

August 3, 2021

Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508

Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300 Lincoln, NE 68509

To Whom It May Concern,

The Village of Arlington would like to terminate our contract with Nebraska Interactive and PayPort. The Village has made a substantial investment in the gWorks platform and online customer interface. At this time, gWorks has an exclusive company who provides payment processing services. In order for us to realize the benefits of our investment, we must use the gWorks provider.

Please let me know any other steps that we need to take.

Sincerely,

hittere

Niki Herre Clerk

Termination Agreement Between Nebraska Interactive, LLC dba NIC Nebraska <mark>Partner Name</mark>, and the Nebraska State Records Board

This <u>Termination Agreement</u> ("Agreement") is made by Nebraska Interactive, LLC dba NIC Nebraska ("Contractor"), the Nebraska State Records Board ("NSRB"), and <u>Name</u> ("Partner"), and sets forth the mutual agreement to terminate certain agreements, and the services covered by such agreements, which the Contractor provides to Partner.

RECITALS:

- A. The State of Nebraska ("State") contract between the NSRB and the Contractor, effective April 1, 2019, concerns the operation and management of the State's online information portal ("Master Contract").
- B. Pursuant to the authority of the Master Contract, the Contractor, NSRB and Partner previously entered into the following agreements:

Electronic Government Service Level Agreement, dated ("EGSLA") Statement of Work, dated ("SOW") Addendum One, dated ("Addendum One") Addendum Two, dated ("Addendum Two") Addendum Three, dated ("Addendum Three")

C. The Contractor, NSRB, and Partner mutually agree to terminate certain agreements, and the services covered by such agreements, as further specified in this Agreement.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. The following agreements, and services covered by such agreements, are hereby terminated, effective date ("Effective Date"):

EGSLA SOW Addendum One Addendum Two Addendum Three

2. The parties agree that their respective rights and obligations are terminated for each party's mutual convenience on the Effective Date with respect to the agreements and services identified for termination by the parties under this Agreement. Any agreements between the Contractor, NSRB, and Partner which are not identified in this Agreement for termination continue in full force and effect.

3. This Agreement shall be interpreted and enforced in accordance with the laws of the State of Nebraska.

IN WITNESS WHEREOF, the parties execute this Agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (Contractor)

Brent Hoffman General Manager

Date

<Partner Name>

<Printed Name of Authorized Person> Date
<Authorized Person Title/Office>

Nebraska State Records Board (NSRB)

Secretary of State, Robert B. Evnen Date Chairperson

Addendum Nine to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

Nebraska State Electrical Division , and the

Nebraska State Records Board

This Addendum Nine to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Nebraska State Electrical Division, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum Nine provides the authority to assess and collect the fees described herein. This Addendum supersedes and replaces prior Addendum One, Addendum Two, Addendum Three, Addendum Four, Addendum Five, and Addendum Seven.

Project: Payment Processing for Nebraska State Electrical Division

Revenue Type: Instant Access

Implementation: 2021

| Service | Nebraska State Electrical Division Fee | Contractor Portal | NSRB Share |
|---|---|----------------------|----------------------|
| | | Fee | |
| Licenses Verification List | Full statutory/assessed fee | \$ 5.00 | 20% of Portal |
| Electronic Check or Credit Card | charged by Partner | | Fee |
| Contractor/Homeowner Permit | Full statutory/assessed fee | \$1.75 | 20% of Portal |
| Electronic Check | charged by Partner | | Fee |
| Contractor/Homeowner Permit | Full statutory/assessed fee | 4.00% | 20% of Portal |
| Credit Card | charged by Partner | | Fee |
| Electrical Licenses Renewal | Full statutory/assessed fee | \$3.00 | 20% of Portal |
| Electronic Check or Credit Card | charged by Partner | | Fee |
| Apprentice Electrical Licenses Application | Full statutory/assessed fee | \$3.00 | 20% of Portal |
| Electronic Check or Credit Card | charged by Partner | | Fee |
| Electrical Contractor Exam | Full statutory/assessed fee | \$5.00 | 20% of Portal |
| Electronic Check or Credit Card | charged by Partner | | Fee |
| | | A- | |
| Journeyman, Alarm Installer, Res. Journeyman (RW) Exam | Full statutory/assessed fee | \$3.00 | 20% of Portal Fee |
| Electronic Check or Credit Card | charged by Partner | | |

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

State-Selected Processor

Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

By:_____

Date:

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

Ву: _____

Date:

Executive Director- Craig Thelen Nebraska State Electrical Division

Ву: _____

Date:

Chairman – Secretary of State Robert B. Evnen Nebraska State Records Board



Summary

Nebraska State Electrical Division

Addendum Nine

Current Process

The Nebraska State Electrical Division (NSED) has partnered with NIC Nebraska (NIC) to offer several different services to their constituents. These services allow citizens and professional electrical contractors to interact with NSED online. When a constituent completes a service online, NIC processes payment for the service accordingly. In most cases, the constituent pays a "portal fee" at the time of checkout. For electrical permit applications, NSED currently pays the portal fee on behalf of the constituent. In either case, the total amount paid by the constituent is processed and sent to NSED. On a monthly basis, NIC bills NSED for the portal fees, based upon the number of transactions that occurred in that month. This monthly invoicing process, which is referenced in prior addendums, was used because the prior legacy platform did not have the functionality to distribute funds between the parties.

Project Overview

The project accomplished through Addendum Nine involves four changes.

- 1. NSED will no longer pay the portal fees for constituents applying for electrical permits. The constituent will pay the portal fee for these transactions, which consists of 4% of the transaction amount for credit cards (previously approved in Addendum 3), and \$1.75 per transaction paid with electronic check (ACH) (new fee).
- 2. NIC will no longer bill NSED at the end of the month for portal fees. The portal fees collected online will be distributed to NIC, while the NSED statutory fees will be distributed to NSED.
- 3. Electronic check (ACH) will be added as a method of payment for all other existing services, at the rates previously approved by the NSRB for those services.
- 4. Prior Addendums One through Five and Seven will be replaced by Addendum Nine. Addendum One no longer addresses any current services provided, and the services provided under Addendums Two through Five and Seven are included in Addendum Nine. Addendum Six (Event Registration) and Addendum Eight (Business Payment Processing) follow current payment and fee distribution processes and will remain in effect.

Market Potential

NIC Nebraska has offered the services for several years, so we have accurate data of the market potential and NIC revenue projections. Below are transaction totals and revenues for calendar year 2020.

| Service Name | Online | Total | Online Adoption | NI Revenue | NSRB Share |
|--------------------------------|--------------|--------------|-----------------|-------------|------------|
| | Transactions | transactions | | | |
| Electrical Exam Application | 532 | 709 | 75% | \$1,276.80 | \$319.20 |
| (\$3.00) | | | | | |
| Electrical Exam Application | 84 | 129 | 65% | \$328.00 | \$82.00 |
| (\$5.00) | | | | | |
| Electrical Permit Application | 9,128 | 9,687 | 94% | \$33,801.25 | \$8,450.43 |
| Electrician License List | 33 | 33 | 100% | \$124.00 | \$31.00 |
| Electrical License Application | 1,607 | 2946 | 55% | \$3,820.80 | \$955.20 |
| Electrical License Renewal | 8,811 | 15,069 | 66% | \$21,146.40 | \$5,286.60 |

NIC Investment

NIC incurs the cost of all development staff, security, PCI compliance, maintenance, and customer support for the above-mentioned services. In calendar year 2020, NIC logged approximately 112 hours for support and development for these services. Additionally, NIC incurs the cost of all merchant processing fees for the agency.

Addendum One To the Interagency Agreement Between Nebraska State Electrical Division And Nebraska State Records Board



This addendum to the Interagency Agreement between the Nebraska State Electrical Division and the Nebraska State Records Board sets forth certain services provided by Nebrask@ Online (operated under the auspices and authority of the Nebraska State Records Board), how the revenue from such Nebrask@ Online services is to be divided between the Nebraska State Electrical Division (R/NSED) and Nebrask@ Online (R/NOL).

This Addendum covers all data records with a statutory fee which are filed electronically through NOL at the direction of the Nebraska State Electrical Division.

R/NSED-98% of fee

R/NOL-2% of fee

Disbursement of Fees:

This paragraph shall supersede Section 6, Paragraph 1 of the Interagency Agreement between the Nebraska State Electrical Division and the Nebraska State Records Board. Invoices for all services rendered will be prepared by Nebrask@ Online and provided to the Nebraska State Electrical Division on a monthly basis. Rates for services shall be as provided above in this addendum. Terms of the invoice payment shall be net forty-five (45) days.

3/04 Authorized Officer

Authorized Officer Nebraska State Electrical Division

Authorized Officer Nebraska State Records Board

Addendum Two to the **Interagency Agreement Between** Nebraska State Electrical Division and

Nebraska State Records Board

This Addendum Two to the Interagency Agreement between the Nebraska State Electrical Division and the Nebraska State Records Board sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services.

Project: Electrician License Verification and List Ordering Revenue Type: Instant Access **Implementation:** February 2010

| Record or | End user fee | State Electrical | Nebraska.gov Fee | NSRB |
|--|--------------|-----------------------|------------------|---|
| Service | | Division Fee Share | Share | Margin Share (10% of Nebraska.gov Fee Share) |
| License Verification List of 0-100 names | \$15 | \$10 | \$5 | \$.50 |
| License Verification List of 101-1000 names | \$25 | \$20 | \$5 | \$.50 |
| License Verification List of 1001+ names | \$35 | \$30 | \$5 | \$.50 |

Price Structure: Electrician License Verification Lists are subject to 10% Portal share

Terms: Nebraska.gov will process the total of all transactions through the state selected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electrical Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov Transaction Fees collected at the close of each month. Terms of payment are net 45 days.

Security: A Nebraska.gov list of security provisions maybe found at http://www.nebraska.gov/securitypolicy.html

Sandy and By: Authorized Officer Nebraska State Electrical Division By: Authorized Officer Nebraska State Records Board

Date: <u>1-26-10</u> Date: <u>3/4/10</u>

Addendum Three to the **Electronic Government Service Level Agreement Between** Nebraska Interactive, LLC. Nebraska State Records Board, and Nebraska State Electrical Division

This Addendum Three along with Addendum Four, to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), Nebraska State Electricial Division (NSED) supersedes and replaces Addendum One, and sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (NSED) has authority to assess and collect the fees described herein.

Project: Contractor and Homeowner Permit Applications for Nebraska State Electricial Division **Revenue Type:** Instant Access **Implementation:** September 2012

| Service | State Electricial Division Fee | Nebraska.gov Share | NSRB Share |
|--|---|-----------------------|---------------|
| Contractor Permit Applications Credit Card | Full statutory/assessed fee charged by Partner | 4.00% of NSED fee | 10% of NI Fee |
| Homeowner Permit Applications Credit Card | Full statutory/assessed fee charged by Partner | 4.00% of NSED fee | 10% of NI Fee |

Price Structure is subject to a 10% share of portal revenues.

Terms: Nebraska.gov will process the total of all transactions through the state selected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electrical Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov share at the close of each month. Terms of payment are net 45 days.

Security: A list of Nebraska.gov security provisions may be found at http://www.nebraska.gov/socuritypolicy.html

By: General Manager - Brent Hoffman Nebraska interactive, LLC By: Chairman - Secretary of State John Gale Nebraska State Records Board By:

Date: $\frac{10/16}{12}$

Date: 10-10-12

Executive Director - Randy Anderson Nebraska State Electricial Division

Addendum Four to the **Electronic Government Service Level Agreement Between** Nebraska Interactive, LLC, Nebraska State Records Board. and Nebraska State Electrical Division

This Addendum Four along with Addendum Three, to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), Nebraska State Electricial Division (NSED) supersedes and replaces Addendum One, and sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (NSED) has authority to assess and collect the fees described herein.

Project: Electricial License Renewal for Nebraska State Electricial Division **Revenue Type:** Instant Access Implementation: November 15, 2012

Price Structure is subject to a 10% share of portal revenues.

| Service | State Electricial Division Fee | Nebraska.gov Fee | NSRB Share |
|-----------------------------|-----------------------------------|------------------|------------------|
| Electricial License Renewal | Full statutory/assessed fee | \$3.00 | 10% of NI Portal |
| Credit Card | charged by Partner | | Fee |

Terms: Nebraska.gov will process the total of all transactions through the state selected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electrical Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov Transaction Fees collected at the close of each month. Terms of payment are net 45 days.

Security: A list of Nebraska/gov security provisions may be found at http://www.nebraska.gov/securitypolicy.html

By:

General Manager - Brent Hoffman Nebraska Interactive, LLC

By:

By:

Chairman - Secretary of State John Gale Nebraska State Records Board

Date: 10/16/12

11/14/12 Date:

Executive Director - Randy Anderson Nebraska State Electricial Division

Date: 10-10-12

Addendum Five to the Electronic Government Service Level Agreement Between Nebraska Interactive, LLC, Nebraska State Records Board, and Nebraska State Electrical Division

This Addendum Five to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska State Electrical Division (NSED) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (NSED) has authority to assess and collect the fees described herein.

Project: Apprentice Electrician License Applications for Nebraska State Electrical Division **Revenue Type:** Instant Access **Implementation:** 2013

| Service | (Partner) Fee | Nebraska.gov Portal Fee | NSRB Share |
|--|--|----------------------------|--------------------------------------|
| Apprentice Electrician License Application Credit Card | Full statutory/assessed fee charged by Partner | \$3.00 | 10% of Nebraska.gov Portal Fee |

Price Structure is subject to a 10% share of portal revenues.

Terms: Nebraska.gov will process the total of all transactions through the state selected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electrical Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov Transaction Fees collected at the close of each month. Terms of payment are net 45 days.

Security: A list of Nebraska gov security provisions may be found at http://www.nebraska.gov/securitypolicy.html

By: General Manager - Brent Hoffman, Nebraska Interactive, LLC By: Chairman / Secretary of State John Gale Nebraska State Records Board a Cenderson By: Executive Director – Randy Anderson

Nebraska State Electrical Division

Date: 2-5-13

122/13 2 Date:

Date: <u>2-5-13</u>

Addendum Seven to the Electronic Government Service Level Agreement Between Nebraska Interactive, LLC, Nebraska State Records Board, and Nebraska State Electrical Division

This Addendum Seven to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska State Electrical Division (NSED) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the NSRB), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The NSED has authority to assess and collect the fees described herein.

Project: Electrician Exam Application for NSED **Revenue Type:** Instant Access **Implementation:** 2014

| Service | NSED Fee | Nebraska.gov Portal Fee | NSRB Share (10% of Portal Fee) |
|---|----------|----------------------------|-----------------------------------|
| Electrical Contractor Exam Application Credit Card | \$125 | \$5.00 | \$0.50 |
| Journeyman Electrician Exam Application Credit Card | \$60 | \$3.00 | \$0.30 |
| Fire Alarm Installer Exam Application Credit Card | \$60 | \$3.00 | \$0.30 |
| Residential Journeyman Electrician, Type RW Exam Application Credit Card | \$60 | \$3.00 | \$0.30 |

Price Structure

Terms: Nebraska.gov will process the total of all transactions through the state elected credit card merchant. These funds will be deposited on behalf of the Nebraska State Electricial Division. Nebraska.gov will submit an invoice to the Nebraska State Electrical Division for the total amount of the Nebraska.gov Transaction Fees collected at the close of each month. Terms of payment are net 45 days.

Security: A list of Nebraska.gov security provisions may be found at http://www.nebraska.gov/security.policy.ntml

General Manager -/Brent Woffman

Nebraska Interactive, MLC

By:

Date:

613 Date: 11

Chairman – Secretary of State John Gale Nebraska State Records Board

By:

By:

 Ω Nam Executive Director - Randy Anderson Nebraska State Electrical Division

Date: 10-16-13

| | | Current Project Priority Report (Octob | er 5, 2021 - NSRB Me | eting) | | |
|----------------|--|---|----------------------|----------------------------|-----------------|----------------------|
| Project In Pro | gress (Revised 9/13/2021) | <i>, ,</i> , , , | • | 67 | | |
| Number | Partner Name | Project Name | Start Date (Actual) | Initial Target Launch Date | Priority Status | End Date (Actual) |
| 1 | Motor Vehicles Industry Licensing Board | MVILB Dealer System | 05/07/20 | 10/20/20 | 23 | 7/19/2021 |
| 2 | Administrative Office of the Courts | AOC Trial Court eFiling Package 1 | 08/11/20 | 03/26/21 | 25 | 1/15/2021 |
| 3 | Assistive Technology Partnership | ATP Website Additions | 09/01/20 | 09/20/21 | 23 | |
| | Secretary of State | SOS Corporate Document eDelivery 2021 Fee Changes | 09/30/20 | 07/01/21 | 18 | 7/1/2021 |
| 4 | | | 03/00/20 | 07/02/22 | 10 | ,, 1, 2021 |
| 5 | Lower Platte North Natural Resources District | Lower Platte North NRD Trees Sale (AE) | 01/27/21 | 05/31/21 | 24 | |
| 6 | Nebraska Liquor Control Commission | NLCC Books Order Form (AE) | 02/23/21 | 06/30/21 | 28 | 7/6/2021 |
| 7 | Holt County 36 | Holt County Website (Rewrite) | 03/04/21 | 06/30/21 | 9 | ,,, , |
| 8 | Nebraska Department of Transportation | NDOT Hay Permit Payments CCP Integration ONLY | 03/18/21 | 07/01/21 | 15 | |
| 9 | Loup County 88 | Loup County Website (Rewrite) | 03/19/21 | 09/30/21 | 8 | |
| 10 | Chase County 72 | Chase County Website (Rewrite) | 03/19/21 | 09/30/21 | 8 | |
| 11 | Nebraska Brand Committee | NBC OTG Internal Payments CR | 03/23/21 | 05/31/21 | 35 | 7/19/2021 |
| 12 | Nebraska Brand Committee | NBC Admin Enhancement Pkg III | 03/30/21 | 07/01/21 | 37 | 8/2/2021 |
| 13 | Nebraska Brain Injury Advisory Council | NBIAC Website | 02/01/21 | 05/03/21 | 9 | 4/1/2021 |
| 14 | Department of Motor Vehicles | DMV Certified Driver Record Fee Change | 04/14/21 | 07/01/21 | 37 | 7/1/2021 |
| 15 | Department of Motor Vehicles | DMV Driver License Record (DLR) Search - Credit Card Fee | 04/14/21 | 07/01/21 | 37 | 7/1/2021 |
| | City of Crostra | Change Cristian City, Dublic Library, Dav Dart | 04/10/201 | 05/24/24 | 25 | 7/20/2024 |
| 16 | City of Gretna | Gretna City Public Library PayPort | 04/16/21 | 05/31/21 | 25 | 7/20/2021 |
| 17 | Nebraska Liquor Control Commission | NLCC Reporting Update for Ready to Drink (RTD) Cocktails | 04/20/21 | 07/01/21 | 35 | 7/1/2021 |
| 18 | Sarpy County Treasurer 59 | Sarpy County Property Tax Payments (CCP ONLY) | 05/07/21 | 09/30/21 | 22 | |
| 19 | Nebraska Department of Revenue | Tax Payment Plan Automated Audit | 05/13/21 | 07/28/21 | 10 | 8/18/2021 |
| 20 | Kimball City | Kimball City Utility Payments (AE) | 06/14/21 | 07/16/21 | 22 | 8/12/2021 |
| 21 | Kimball City | Kimball City PayPort | 06/14/21 | 09/30/21 | 22 | |
| 22 | Nebraska Department of Agriculture | Farmer's Market System Vendor Updates | 06/15/21 | 07/07/21 | 8 | 7/7/2021 |
| 23 | Silver Creek Village | Silver Creek Village PayPort | 06/15/21 | 07/23/21 | 18 | 8/3/2021 |
| 24 | Adams County Treasurer 14 | Adams County Treasurer Payport | 06/15/21 | 09/17/21 | 39 | |
| 25 | Attorney General's Office | AGO Complaint Management System | 06/16/21 | 08/31/21 | 7 | |
| 26 | Nebraska Public Employees Retirement Systems | NPERS Website | 07/01/21 | 08/31/21 | 18 | |
| 27 | Wymore City | Wymore City Payport | 07/08/21 | 08/09/21 | 26 | |
| 28 | Administrative Office of the Courts | AOC Appellate Court New Case Filing | 07/12/21 | 09/16/21 | 38 | |
| 29 | Nebraska Crime Commission | NCC Jail Data Query | 07/15/21 | 08/10/21 | 10 | |
| 30 | Nebraska Liquor Control Commission | NLCC Liquor License Renewal Cocktails to Go Question CR | 07/22/21 | 08/01/21 | 27 | 7/29/2021 |
| 31 | Ogallala City | Ogallala City Payport | 08/02/21 | 09/30/21 | 21 | |
| 32 | Nebraska Library Commission | Nebraska Library Commission Event Registration | 08/04/21 | 08/31/21 | 21 | |
| 33 | Administrative Office of the Courts | Trial Court LB320 | 07/09/21 | 08/01/21 | 41 | |
| 34 | Nebraska Emergency Management Agency | NEMA Website | 08/17/21 | 09/13/21 | 21 | |
| 35 | Department of Motor Vehicles | DMV DLS Status Check | 02/24/20 | 08/26/20 | 21 | 8/3/2021 |
| | leted in Quarter 2 2021 | | 02/27/20 | 00/20/20 | 21 | 0/ 5/ 2021 |
| Column1 | Partner Name | Project Name | Start Date (Actual) | Initial Target Launch Date | Priority Status | End Date (Actual) |
| 36 | Department of Motor Vehicles | DMV PTP Setup For Sentinel Information Systems | 08/18/20 | 04/30/21 | 27 | 4/22/2021 |
| 37 | Secretary of State | SOS Corporate Nonprofit Biennial 2021 Fee Changes | 09/30/20 | 07/01/21 | 18 | 6/22/2021 |
| 37 | Secretary of State | SOS LLC/LLP Annual and Biennial 2021 Fee Changes | 09/30/20 | 07/01/21 | 23 | 6/22/2021 |
| 39 | Jefferson County 33 | Jefferson County Website (Rewrite) | 10/20/20 | 06/30/21 | 8 | 5/17/2021 |
| 40 | Nebraska Board of Examiners for Land Surveyors | NBELS Land Surveyor Application (AE) | 11/23/20 | 06/11/21 | 25 | 6/24/2021 |
| 40 | Nebraska Board of Examiners for Land Surveyors | , ,, ,, ,, | 11/23/20 | 06/11/21 | 25 | 6/24/2021 |
| 41 | Nebraska Board of Examiners for Land Surveyors Nebraska Board of Examiners for Land Surveyors | NBELS Reciprocity Surveyor Application (AE) | 11/23/20 | 06/11/21 | 25 | 6/24/2021 |
| 42 | Sherman County 56 | NBELS Surveyor In Training Application (AE) Sherman County Website (Rewrite) | 12/04/20 | 04/30/21 | 15 | 4/12/2021 |
| 43 | • | | | | 26 | |
| 44 | Fairbury City | Fairbury City Utility Payment (AE) | 01/14/21 | 05/15/21 | 26 | 5/4/2021 4/5/2021 |
| | Board of Public Accountancy | BPA LLC Certificate of Registration (AE | 01/20/21 | 02/15/21 | | |
| 46 | Village of Clearwater | Clearwater Village Payport | 01/29/21 | 04/16/21 | 21 | 4/6/2021 |

| | Engineers and Architects | E&A License Renewals CE Hours Language Clarification | 01/29/21 | 05/01/21 | 6 | 4/27/2021 |
|----|---------------------------------------|--|----------|----------|----|-----------|
| 47 | | | | | | |
| 48 | City of Gretna | Gretna Occupation Tax Remittance Form (AE) | 02/01/21 | 04/09/21 | 29 | 4/7/2021 |
| 49 | Board of Public Accountancy | BPA PC Certificate of Registration (AE | 02/02/21 | 04/30/21 | 22 | 4/5/2021 |
| 50 | Village of Palmyra | Palmyra Village Payport | 02/10/21 | 02/28/21 | 20 | 5/17/2021 |
| 51 | Gordon City | Gordon City NLCC Renewal Local Set Up | 03/03/21 | 04/30/21 | 15 | 4/27/2021 |
| 52 | Garfield County Clerk 83 | Garfield County NLCC Renewal Local Set Up | 03/04/21 | 05/16/21 | 18 | 5/24/2021 |
| 53 | Administrative Office of the Courts | AOC Certificate of Authority (AE) | 03/19/21 | 04/09/21 | 11 | 4/1/2021 |
| 54 | Department of Motor Vehicles | DMV DLS New Political Party | 03/30/21 | 04/20/21 | 11 | 4/22/2021 |
| 55 | Secretary of State | SOS Voter Reg Political Party Update | 03/31/21 | 04/20/21 | 15 | 4/22/2021 |
| 56 | Garfield County Clerk 83 | Garfield County Clerk PayPort | 04/14/21 | 05/01/21 | 20 | 6/2/2021 |
| 57 | Lodgepole Village | Lodgepole Village NLCC Renewal Local Set Up | 04/16/21 | 04/30/21 | 18 | 4/28/2021 |
| 58 | Waverly City | Adult Coed Slow Pitch Softball League (AE) | 06/03/21 | 06/25/21 | 27 | 6/24/2021 |
| 59 | Department of Health & Human Services | DHHS CPSS Grandfather Application (AE) | 10/23/21 | 06/30/21 | 19 | 6/28/2021 |
| | | | | | | |

| Projects Deferred or Paused by Partner | | | | | | |
|--|--------------------------------|---------------------------------------|---------------------|----------------------------|-----------------|-------------------|
| Column1 | Partner Name | Project Name | Start Date (Actual) | Initial Target Launch Date | Priority Status | End Date (Actual) |
| 60 | Minden City | Minden City NLCC Renewal Local Set Up | 3/4/2021 | 5/31/2021 | 13 | |
| 61 | Nebraska Department of Revenue | NDR Tax Payment Plan Phase 3 | 03/16/20 | 11/30/20 | 17 | |
| 62 | Kimball County 71 | Kimball County Website (Rewrite) | 03/19/21 | 09/30/21 | 8 | |
| 63 | St. Paul City | St. Paul City Utility Payment (AE) | 12/17/20 | 07/31/21 | 27 | |

General Manager's Report

April 1st - June 30th Quarter 2

Executive Summary

On April 21, 2021, Tyler Technologies officially completed the acquisition of NIC Inc. NIC Nebraska, is now a wholly owned subsidiary of Tyler Technologies, based in Plano, Texas. Tyler provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. Tyler has more than 27,000 successful installations across more than 11,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations.

As it relates specifically to NIC Nebraska, very little has changed. NIC Nebraska will continue to operate as we have for over 23 years. What will change is our ability to offer more widespread solutions for partners. Throughout the second quarter, we have learned about several product solutions Tyler offers. In the future, NIC Nebraska will evaluate how these products could bring value to our state and local partners.

The second quarter of 2021 was an incredibly productive quarter for NIC Nebraska. As a result of the legislative session, NIC Nebraska implemented and launched several statutory changes and enhancements. These changes ranged from minor fee adjustments to developing completely new functionality. Additionally, many of these changes included expedited deadlines, some as early as "immediate." NIC Nebraska worked closely with our partners to meet every statutory deadline in the second quarter.

In addition to the several statutory changes, NIC Nebraska continued the trend of implementing online services with city and county municipalities. In the second quarter, 46% of our completed projects were completed for city or county entities. Many of these new set ups included payment processing or utility payment capabilities.

NIC Nebraska is thrilled to announce that we have been recognized in two national award competitions: Center for Digital Government's Government Experience Award for work completed on the Nebraska Brand Committee Mobile Inspection Application; and dotCOMM Gold Award for work completed on the Nebraska Department of Veterans' Affairs website. The awards are affirmation that the hard work of our staff and the agency is amongst the best in the industry.

Lastly, it's bittersweet to announce that our most senior developer, Dave Pfister, has accepted a position with the NIC Federal team. Dave will serve as the new Director of Development for the NIC Federal Tax Program. Dave brought a wealth of experience and knowledge to the team. Dave has worked with NIC and our state partners for over 23 years, contributing to countless applications and services. Although we will miss Dave, we are excited for him to accept this well-deserved opportunity.

Brent Hoffman General Manager NIC Nebraska State Certified Lean Six-Sigma Executive Green Belt - C.L.S.S.E.G.B.



NIC Nebraska and the Nebraska Brand Committee were awarded the 2021 Government Experience Project Award for the NBC Mobile Cattle Inspections Application.

The award, organized by the Center for Digital Government (CDG), recognizes the achievements and best practices of states, cities, and counties that are radically improving the experience of government and pushing the boundaries of how citizen services are delivered.

The award is the culmination of four years' worth of hand work and collaboration between NIC Nebraska and the Nebraska Brand Committee. The project showcases how innovative technology can create significant efficiencies for our state partners. As one of the largest beef producing states in the county, Nebraska needed a custom-built solution to inspect more than 6 million cattle per year. The NBC Band Inspection Application allows inspectors to complete offline inspection using iPads and then seamlessly transmit the inspection data to the agency database. This solution replaced a cumbersome and unorganized paper process.



NIC Nebraska received Gold in the dotCOMM Awards for work completed on the Nebraska Department of Veterans' Affairs Website. The dotCOMM Awards is an international competition honoring excellence in web creativity and digital communication.

The entry for the Nebraska Department of Veteran's Affairs showcases the creative ways NIC is making veteran services more accessible. The core mission of the project was to create a user-friendly web experience allowing veterans to have easy access to all the benefits, services, resources, and information they have earned through their service to our country. Using new and intuitive technology, the website aids veteran's in obtaining employment assistance, mental health assistance, housing assistance, and much more. The website even offers a live chat function, where a veteran can speak directly with a Veteran Service Officer.

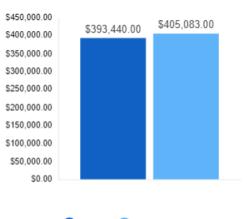
The project was a great display of the partnership between NIC Nebraska and the Department of Veterans Affairs' and how collaboration can bring significant value to the citizens of Nebraska

Financials

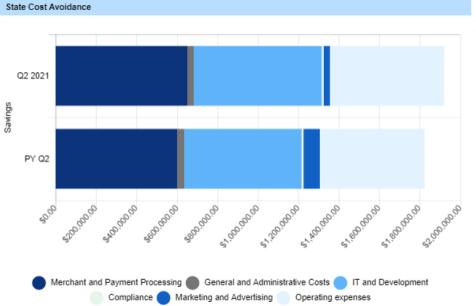
2021 GM Financials Report

| Primary | Q2 2021 | PY Q2 | Q2 % Variance |
|------------------------------------|----------------|----------------|---------------|
| NI Revenue | \$2,736,539.00 | \$2,697,874.00 | 1% |
| 20% NSRB Margin Share | \$393,440.00 | \$405,083.00 | -3% |
| Gross Margin | \$2,343,099.00 | \$2,292,791.00 | 2% |
| Merchant and Payment Processing | \$649,868.00 | \$602,138.00 | 8% |
| General and Administrative Costs | \$31,166.00 | \$32,266.00 | -3% |
| IT and Development | \$633,172.00 | \$581,242.00 | 9% |
| Compliance | \$9,191.00 | \$10,429.00 | -12% |
| Marketing and Advertising | \$33,029.00 | \$80,330.00 | -59% |
| Operating expenses | \$563,643.00 | \$516,737.00 | 9% |
| Total Expenses | \$1,920,069.00 | \$1,823,142.00 | 5% |
| Operating Income | \$423,030.00 | \$469,649.00 | -10% |
| Total Income Tax Expense (Benefit) | \$114,607.00 | \$124,232.00 | -8% |
| Net After-Tax Income (Loss) | \$308,423.00 | \$345,417.00 | -11% |

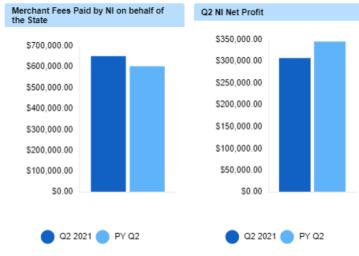
Cash Back to the State Records Board Fund



Q2 2021 PY Q2



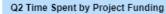
The NSRB receives 20% of the gross transaction fees for the executive branch of government. In Q2 2021, NSRB revenues increased 8% compared to Q2 2020.



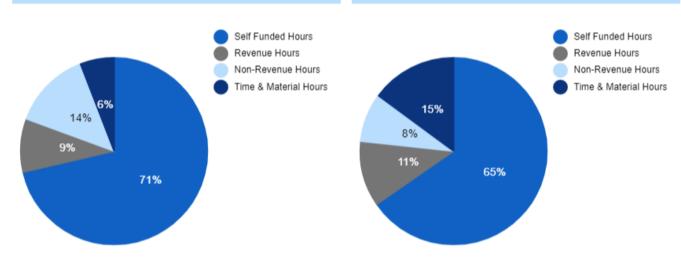
The State avoids the costs of portal operations. Billing, Support, Project management, development, hosting and others. These various cost increased 5% in Q2 of 2021 compared to the same period in 2020. The increase is driven by a 9% uptick in IT & Development and an 8% increase in Merchant & Processing Fees.

NIC pays the Merchant and banking cost for all transaction fees approved by the board. These costs affect the operating income of the portal. NIC net profit was down roughly 11% compared to Q2 2020. The shortfall is driven by large increases in IT an processing cost. Page 3 of 12

Time and Hours Review



2021 Time Spent by Project Funding

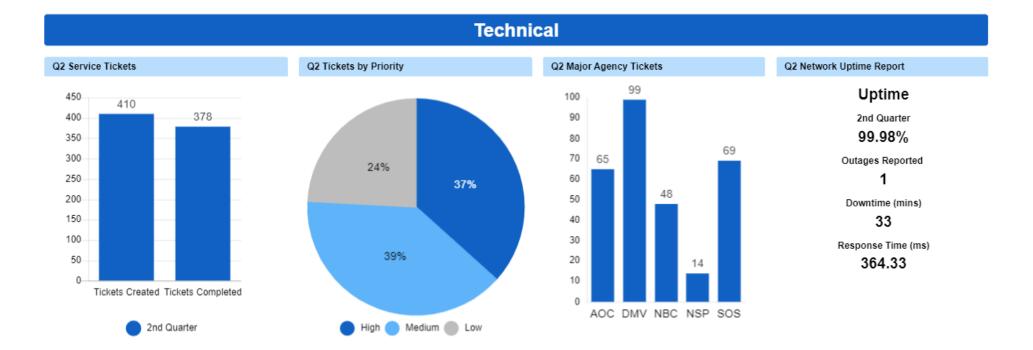


Self-funded, Non-Revenue, and Revenue hours are all subsidized through transactions approved by the State Records Board.

In Q2 of 2021 85% of the work we provided was dedicated to projects following the self-funded or non-revenue model.

Through the first half of the year, 73% of all hours worked were either self-funded or non-revenue.

*Some T&M hours will not be billed to the state if worked over and beyond the SOW agreement.



Technical Report

Nebraska Department of Revenue Tax Payment Plan Incident

On Tuesday, April 27, NIC Nebraska was made aware of an issue with the State of Nebraska Department of Revenue (NDOR) Tax Payment Plan application. It was uncovered that some taxpayers with agreements within the system experienced duplicate payments withdrawals. Immediately after being informed of the issues, NIC Nebraska halted any further payments from being processed until the root cause was found and resolved. NIC Nebraska met multiple times a day with the Department of Revenue following the incident. All effected taxpayers were issued refunds for duplicate transactions. Additionally, NIC Nebraska developed an automated audit process that will scan the bank file for duplicate payments.

Security

Security Summary

There is no doubt technology is rapidly changing how every aspect of the world works. But in our digitized lives, there is no other realm that has evolved more dramatically than the way we manage our money. This includes a large segment of online banking, eCommerce, or anywhere payment information is transacted. To display how advanced cybercrime has become and how much it costs society, we have compiling the newest financial data breach facts and statistics.

When we look at the number of data breaches over the last decade, it becomes evident just how heavily we now rely on digital finance. Consumers are increasingly shopping online, so much so that the same research from just four years earlier had the exact opposite result. Six years ago, 80% of payment-card related investigations on data breaches were for point-of-sale merchants, while in 2020 that figure is only 20%.

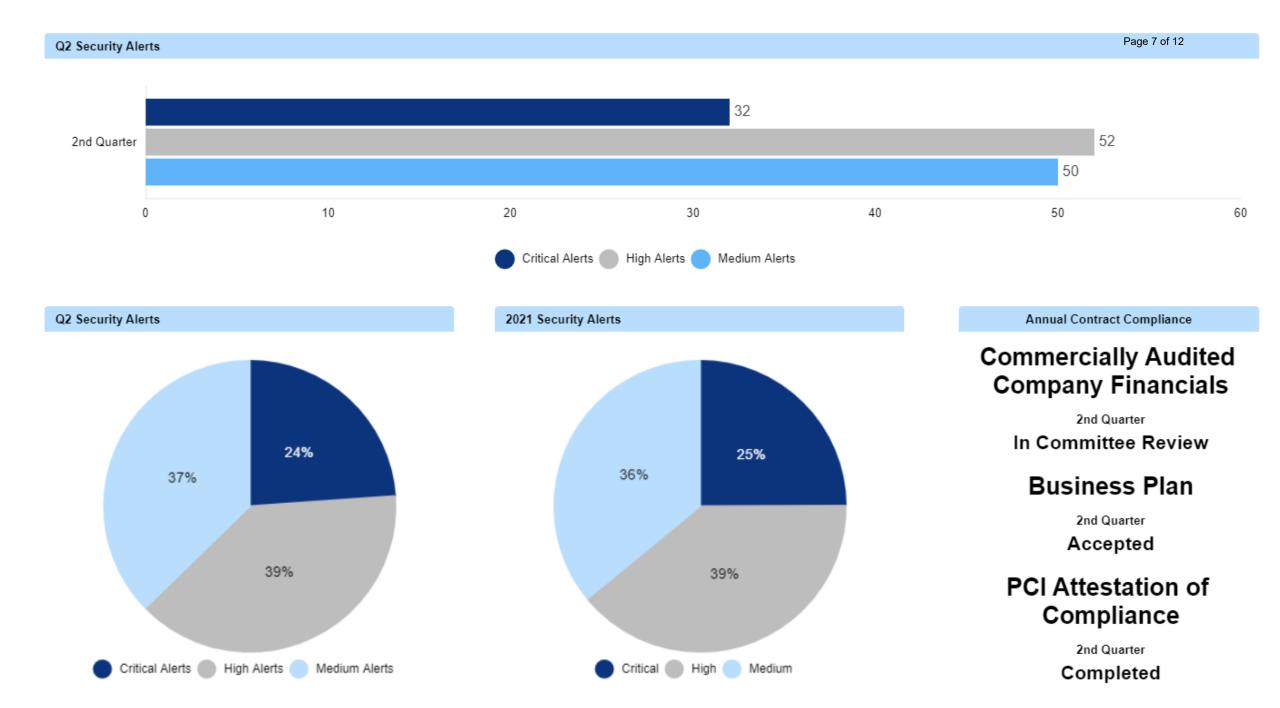
It's no surprise that money is the motivation behind the majority of hacks. The same Verizon research shows that 39% of all data breaches are perpetrated by organized crime groups. For 56% of data breaches, it took months or even longer before they were discovered. The danger is not only real, but the people behind these attacks are often experts in cybercrime.

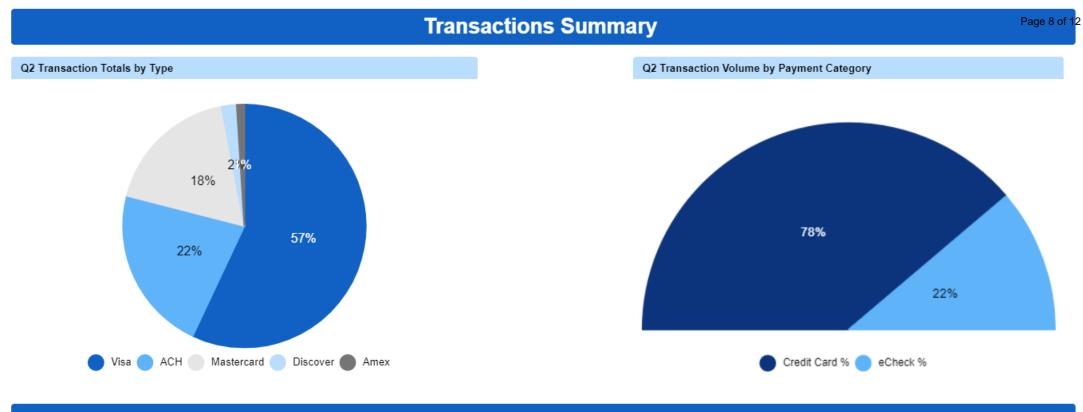
- 71% of all data breaches are financially motivated.
- The cost of cyberattacks in the banking industry reached \$18.3 million annually per company.
- The United States suffered 1,473 cyberattacks over the last year, leading to 164.6 million successful data breaches.
- It's estimated that spending on cybersecurity training will reach \$10 billion by 2027.
- 8 out of 10 US citizens fear that businesses are not able to secure their financial information.
- According to FBI, the amount paid to ransomware scammers has reached nearly \$1 billion per year.
- 92% of ATMs are vulnerable to hacks.
- The number of unfilled data breach protection jobs will rise to 3.5 million by the year 2021.

When looking at the threat posed by cyberattacks and data breaches in 2020, one cannot help but feel at least a bit worried for what the future has in store. Theft, extortion, and fraud are quickly spreading throughout the digital world, and it's difficult to know exactly how we can prevent this from happening in the future.

Despite this ever-worsening threat, companies seem unable to find the manpower and resources to successfully counter these threats.

The data breach statistics we've gathered all point to the finance sector as the most at-risk of all industries. Cybercriminals will continue to target banks and financial institutions first and foremost, and the consequences of major breaches in this field are terrifying, to say the least.





Management Report

2021 Q2 NIC & Tyler Technology News

| Primary | | | | |
|---|--|--|--|--|
| Tyler Technologies Completes Acquisition of NIC | | | | |
| Campground Reservations Solution Helps Maine Residents Get Outdoors | | | | |
| Managing the Outdoor Recreation Surge | | | | |
| Nebraska Streamlines Fingerprint Appointment Process | | | | |
| Doing Digital Payments Right – 6 Dos and Don'ts for Government | | | | |
| ARPA Supports Necessary Tech for Schools | | | | |
| Virtual Implementations: Here to Stay? | | | | |
| 5 Reasons Centralized Scheduling is Critical to Governments During a Crisis | | | | |
| Tyler Technologies Subsidiary, NIC, Named a Top Workplace in Mississippi | | | | |
| PDF Print View All Tyler Technologies Named to Washington Post's Top Workplaces List for 2021 | | | | |

Customer Satisfaction Ratings



Customer Satisfaction Ratings

NIC Nebraska recorded customer satisfaction throughout the second quarter within the Department of Motor Vehicle Plate Registration Application. The application had more than 33,000 users rate the application for an average rating of 4.62 (on a scare of 1-5). Citizen engagement remained strong with a 23.2% engagement rate.

NIC Nebraska launched the application satisfaction rating on 5 more additional applications in early July. More applications will have the satisfaction rating implemented through the remainder of the year.

Enterprise Management

Nebraska Brand Committee Inspections Go Cellular

NIC Nebraska assisted the Nebraska Brand Committee in transitioning to Cellular iPads. This is one year prior to NIC's 2022 commitment to refresh devices. Since implementation of cattle brand inspections, the Brand Committee has reduced the number of inspectors from 110 to 80. The cellular capabilities will allow inspectors the ability to upload inspections without having to be connected to a wireless network.

New Integration with E-Ring in Sarpy County

NIC Nebraska is entering a new partnership with a new vendor, E-Ring, Inc. for payment processing in Sarpy County. E-Ring is are a new property tax system for Sarpy County. When evaluating potential vendors for their property tax system, Sarpy County insisted that their new vendor be able to integrate with NIC payment processing. This is a great example of our solid partnership with the Sarpy County Treasurer Office.

Multiple County Websites Migrated to Meadowlark

NIC Nebraska is in the process of updating several county websites from an outdated web platform called Zope. The website migrations are being done free of charge. NIC has migrated Holt, Jefferson, and Sherman Counties. By the end of 2021 NIC will migrate Blaine, Chase, Loup, and Stanton counties. The new websites are being migrated to an updated a modern website template. The new websites also offer a more efficient way for partners to update their own content. The migrations are in line with our continued work towards Application Rationalization, which is a key imitative from our 2021 business plan.

New Resources Added at NIC Nebraska

In Q2, NIC Nebraska added three additional team members. First, we added a new employee to assist with content management request and website development. This employee will also work on other enterprise products such as AppEngine and PayPort. We also added an assistant systems administrator to support our server infrastructure. Our new systems administrator is working on deploys and building a more efficient and secure digital infrastructure. Lastly, we launched our student internship program. In late May, our first student intern began working with our maintenance and support team. The student intern is assisting with some much-needed application upgrades and system enhancements.

NIC Product Owners Complete Scrum Certification

The NIC Product Owner Team has completed the process of renewing their Certified Scrum Product Owner certifications. The value of keeping such a certification aside from leaving a positive impression on partnering agencies is in the ongoing education that is required of a CSPO, which is 20 hours biannually. The CSPO certification and renewal process improves the PO's Scrum knowledge, giving realistic scenarios and examples along with relevant experience in how to manage the Product Backlog, co-work with the Development Team, and external customers and stakeholders.

Growth

BPA Initial Permit Application

NIC Nebraska effectively launched the Board of Public Accountancy's (BPA) Initial Permit Application last spring 2020, which is an AppEngine application integrating with CCP to take payments online for accountancy certificate holders to submit their applications for permits to practice. After a year of the partner having paused access to the application for other internal priorities, the service launched on May 3, 2021.

Game and Parks RFP Announced

The Nebraska Game and Parks released an RFP replacing their current hunting and fishing permit system. NIC Nebraska, in collaboration with NIC Outdoors, has worked to submit a response to the RFP. In August, the NIC team participated in in-person oral presentations and product demos. RFP results are expected to be released in late October. The opportunity is being managed by NIC Outdoors, a cooperate division dedicated to hunting and fishing license and permitting. NIC Outdoors is responding to the RFP outside of NIC Nebraska's master contract with the State Record Board.

Nebraska Board of Examiners for Land Surveyors Services Launched

NIC Nebraska worked with the Nebraska Board of Examiners for Land Surveyors (NBELS) to create and launch three new services:

- •• Land Surveyor Registration: This form allows residents across the State of Nebraska that want to become licensed surveyors to sign up.
- Reciprocity Surveyor Registration: This form allows for out-of-state residents licensed in other states that want to work for Nebraska to sign up.
- Surveyor-In-Training Registration: This form allows for those residents residing in Nebraska working toward become licensed surveyors to sign up.

Innovation

New Proof of Work Functionality

In the essence of security, some applications require the user to complete a CAPTCHA before search results are presented. This functionality can be cumbersome and inefficient to state users who use these applications multiple times a day. NIC Nebraska developed a new security tool that would replace the CAPTCHA but still verify that users accessing the site are legitimate. This tool is being launched on the Secretary of State Corporation search application.

Automated Quality Assurance Development

The NIC Nebraska Quality Assurance team has officially delivered its proof of concept for its automation framework. The framework uses the concepts of Behavior Driven Development (BDD) and additional Java automation plugins, which ultimately allow the team to write automation scripts using a library of "plain English steps." The QA department plans to further expand our automation effort by continuing to develop our library of automation steps which results in the increase of test coverage our framework can provide. The broader vision for this framework is to develop regression suites for our applications which can be executed and reported on in a matter of minutes, saving a large amount of time (up to an hour per application regression) and resources from a more manual effort.

Support and Maintenance Team Transition to Jira

In late May, the NIC Nebraska Support and Maintenance team transitioned to Jira software for support ticket management. This change will allow for a more cohesive workflow between our support team and the development teams, who are already working within Jira. Jira will allow our teams to work on tickets in unison as well as give us the ability to transfer tickets between teams. This should result in a more streamlined and organized resolution to or partners.

New Front End Development Technology

NIC Nebraska is developing the Department of Motor Vehicles' Online Driver License Forms application utilizing React. React handles and simplifies the interactive user interface parts of the application. React handles the state of the views of each page and efficiently updates and renders just the sections that are needed as the data changes.

Pandemic Comparison

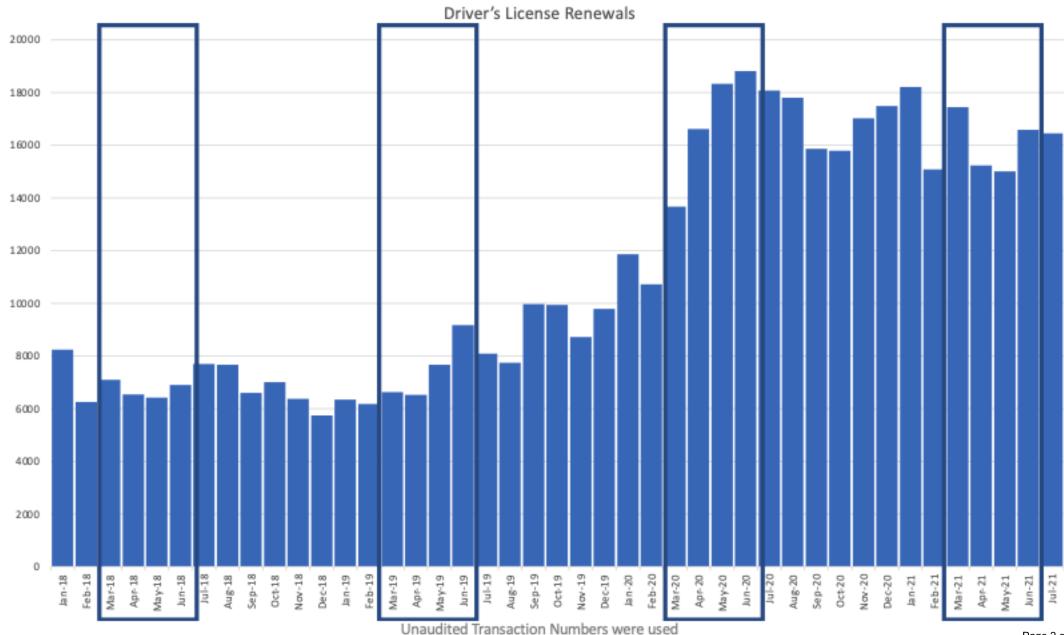
The Covid-19 pandemic has influenced a wide array of industries. NIC Nebraska has reviewed several different services to better understand how the pandemic affected online services in Nebraska.

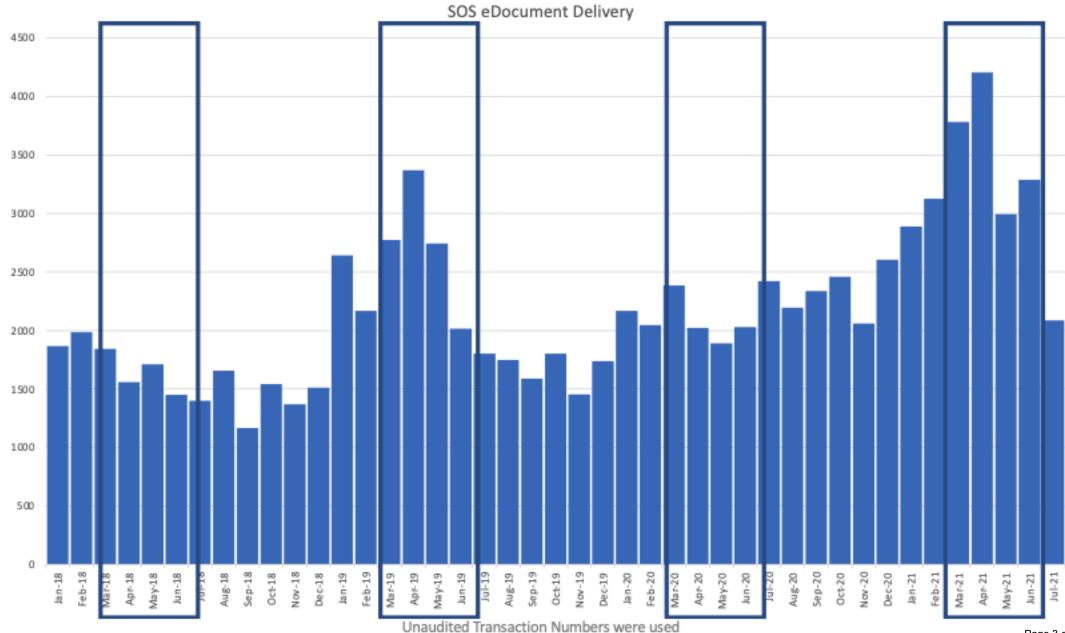
The following charts show online citizen services increased during the pandemic. This is interesting considering many of the Executive Orders gave citizens relief by extending licensing and registration requirements.

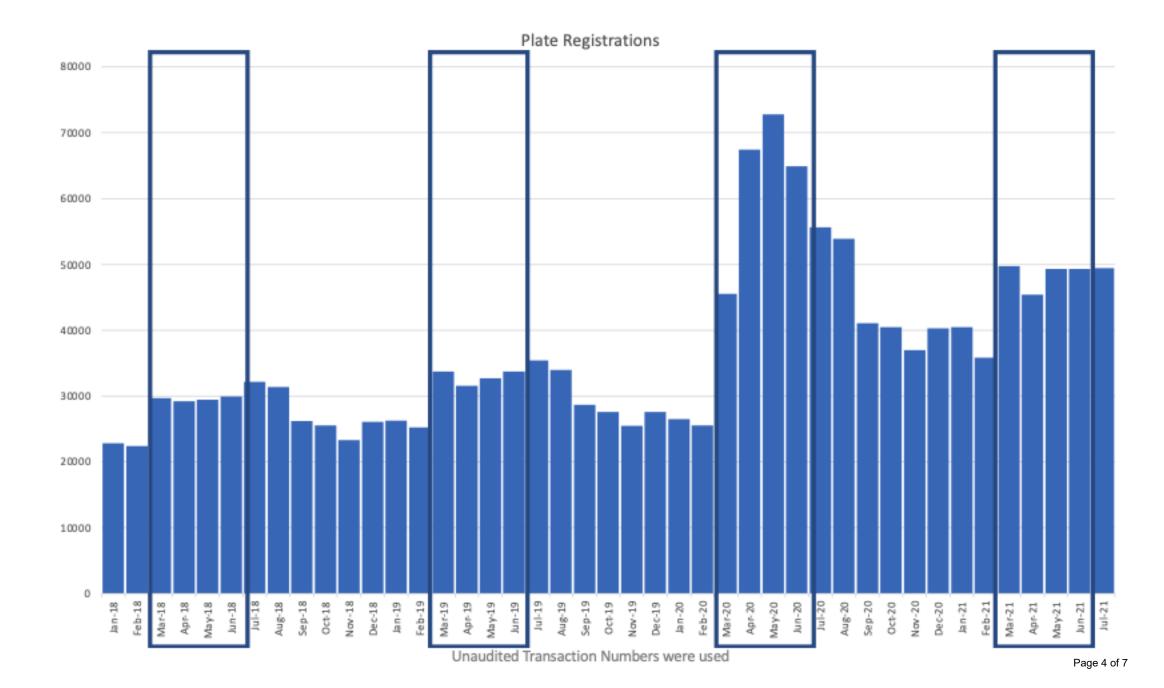
Conversely, services with commercially available data were negatively affected. Although, this data is beginning to recover in 2021, it is not at the high-rate the citizen services had in 2020.

Today several of our citizen services are experiencing higher transaction volumes, than the past trend. This combined with the high online satisfaction ratings we believe citizens recognize the value and benefits in online services.

NEBRASKA







| March 2020 – June 2020 | | | | March 2021 – June 2021 | | | | |
|-------------------------------------|-------|---------------|-----------------------|-------------------------------------|-------|---------------|-----------------------|--|
| Agency* | Qty** | % Revenue +/- | % of Total Revenue | Agency* | Qty** | % Revenue +/- | % of Total Revenue | |
| Department of Motor Vehicles | 195K | 49% | 28% | Department of Motor Vehicles | 26K | -9% | 25% | |
| Administrative Office of the Courts | -62K | -5% | 8% | Administrative Office of the Courts | 90K | 17% | 10% | |
| Secretary of State | -35K | -18% | 3% | Secretary of State | 24K | 39% | 4% | |
| County\Local | -14K | -12% | 3% | County\Local | 29K | 43% | 4% | |
| Health & Human Services | 64K | -7% | 1% | Health & Human Services | 423K | 26% | 2% | |
| Transportation | <-1K | 2% | 1% | State Patrol | 6K | 152% | 2% | |
| Brand Committee | 259K | 13% | 1% | Brand Committee | 536K | 25% | 1% | |
| State Patrol | < -1K | -4% | 1% | Transportation | -3K | -7% | 1% | |
| Electrical Division | < -1K | 6% | < 1% | Revenue | 8K | 90% | <1% | |
| Labor | 286 | 10% | < 1% | Labor | 2K | 34% | <1% | |

| March 2020 – June 2020 | | | | March 2021 – June 2021 | | | | |
|---------------------------|-------|---------------|-----------------------|---------------------------|-------|---------------|-----------------------|--|
| Categories* | Qty** | % Revenue +/- | % of Total Revenue | Categories* | Qty** | % Revenue +/- | % of Total Revenue | |
| Vehicle Registrations | 118K | 101% | 18% | Vehicle Registrations | -52K | -17% | 15% | |
| Court Records/Filings | -60K | -7% | 7% | Court Records/Filings | 85K | 16% | 8% | |
| Driver's Records/Searches | -32K | -9% | 5% | Driver's Records/Searches | 14K | 4% | 5% | |
| Over the Counter | -17K | -21% | 2% | Over the Counter | 25K | 45% | 3% | |
| Other Payment Processing | -6K | 8% | 2% | Other Payment Processing | 22K | 44% | 3% | |
| Professional Licensing | 1K | 3% | 2% | Professional Licensing | -3K | -1% | 2% | |
| Driver's License Renewals | 36K | 72% | 2% | Corporation Filings | 28K | 191% | 2% | |
| Vehicle Records/Searches | -32K | -17% | 1% | Payment Processing Fee | 540K | 29% | 2% | |
| Payment Processing Fee | 257K | 8% | 1% | Driver's License Renewals | -2K | -2% | 2% | |
| UCC Searches | -3K | 1% | 1% | Vehicle Records/Searches | -32K | -21% | 1% | |

| March 2020 – June 2020 | | | | March 2021 – June 2021 | | | | |
|--------------------------|-------------------|-----------|-----------------------|--------------------------|----------------|-----------|-----------------------|--|
| Service* | Qty Variance** | % Revenue | % of Total Revenue | Service* | Qty Variance** | % Revenue | % of Total Revenue | |
| Plate Registrations | 118K | 105% | 18 | Plate Registrations | -56K | -19% | 14% | |
| Point to Point DHR | - 2 8K | -10% | 4% | Court Case Searches | 68 | 13% | 4% | |
| Court Case Searches | -43K | -8% | 4% | Point to Point DHR | 25 | 10% | 4% | |
| Over the Counter | -17К | -23% | 2% | Over the Counter | 25 | 46% | 3% | |
| Driver's License Renewal | 37K | 127% | 1% | Driver's License Renewal | -ЗК | -5% | 1% | |
| Bulk Court Searches | < -1K | -4% | 1% | Bulk Court Searches | < 1K | 6% | 1% | |
| Over Size\Weight Permits | < 1K | 2% | 1% | Court Payments | 1K | 17% | 1% | |
| Court Payments | 1K | 31% | 1% | Over Size\Weight Permits | - 3K | -8% | 1% | |
| Court eFile | -8K | -13% | 1% | Court eFile | 7К | 14% | 1% | |
| Property Tax | 2К | 61% | 1% | Court Citations | ЗК | 24% | 1% | |

monthly gm report

| All Users +0.00% Sessions | | | | Apr 1, 2021 - Jun 30, 2021 Compare to: Dec 31, 2020 - Mar 31, 2021 |
|------------------------------|----------------------|----------|-----------|--|
| Explorer | | | | |
| Summary | | | | |
| | Sessions Sessions | | | |
| 5,000 | | | | |
| | | May 2021 | June 2021 | |

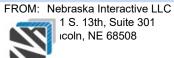
| • | | | | | | |
|-----------------------------|---|-----------------------------------|--------------------------------------|-----------------------------------|--------------------------------|--|
| Device Category | Sessions 🗸 | % New Sessions | New Users | Bounce Rate | Pages / Session | Avg. Session Duration |
| | 6.55% | 1.79% 65.53% vs 64.38% | 4.87% ↓ 190,060 vs 199,795 | 3.67% 67.06% vs 64.69% | 2.41% ♥ 1.65 vs 1.69 | 2.02% - 00:01:22 vs 00:01:23 |
| 1. desktop | | | | | | |
| Apr 1, 2021 - Jun 30, 2021 | 200,618 (69.17%) | 61.65% | 123,678 (65.07%) | 66.75% | 1.66 | 00:01:33 |
| Dec 31, 2020 - Mar 31, 2021 | 210,456 (67.81%) | 59.86% | 125,989 (63.06%) | 63.63% | 1.71 | 00:01:35 |
| % Change | -4.67% | 2.98% | -1.83% | 4.89% | -2.79% | -1.91% |
| 2. mobile | | | | | | |
| Apr 1, 2021 - Jun 30, 2021 | 84,350 (29.08%) | 75.02% | 63,277 (33.29%) | 68.20% | 1.63 | 00:00:55 |
| Dec 31, 2020 - Mar 31, 2021 | 92,724 (29.88%) | 74.91% | 69,457 (34.76%) | 67.26% | 1.66 | 00:00:58 |
| % Change | -9.03% | 0.15% | -8.90% | 1.41% | -1.85% | -4.83% |
| 3. tablet | | | | | | |
| Apr 1, 2021 - Jun 30, 2021 | 5,057 (1.74%) | 61.40% | 3,105 (1.63%) | 60.53% | 1.77 | 00:01:23 |
| Dec 31, 2020 - Mar 31, 2021 | 7,162 (2.31%) | 60.72% | 4,349 (2.18%) | 62.52% | 1.72 | 00:01:22 |
| % Change | -29.39% | 1.11% | -28.60% | -3.19% | 2.71% | 1.21% |
| | | | | | | |

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Payment Statement May 31, 2021

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608

PERIOD COVERED:



April 1st - April 30th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

| Transaction Services Subject to the 20% Split with the Nebrash | a State Records Board | | | | | | 00.000/ |
|--|-----------------------|------------------------------|----------------|----------------|-------------------|-----------------|--------------------------|
| Service/Volume Processed | No. of Records e | No. of Records ee per Record | | Agency Share N | III Gross Share N | ISRB Share (2 N | 90.00% Il Share (80%) |
| DMV- DLR - Batch | 11,408 | \$3.00 | \$34,224.00 | \$22,816.00 | \$11,408.00 | \$2,281.60 | \$9,126.40 |
| DMV- DLR - Monitoring Fee | 1,278,643 | \$0.06 | \$76,718.58 | \$51,145.72 | \$25,572.86 | \$5,114.57 | \$20,458.29 |
| DMV- DLR - Interactive | 77,215 | \$3.00 | \$231,645.00 | \$154,430.00 | \$77,215.00 | \$15,443.00 | \$61,772.00 |
| DMV- DLR - Certified | 15 | \$3.00 | \$45.00 | \$30.00 | \$15.00 | \$3.00 | \$12.00 |
| DMV- DLR - Certified Transcript | 141 | \$4.00 | \$564.00 | \$423.00 | \$141.00 | \$28.20 | \$112.80 |
| DMV-SRIND | 130 | \$0.50 | \$65.00 | \$0.00 | \$65.00 | \$13.00 | \$52.00 |
| DMV-SRBULK | 32 | \$0.15 | \$4.80 | \$0.00 | \$4.80 | \$0.96 | \$3.84 |
| DMVSRMONTH | 1 | \$0.15 | \$200.00 | \$0.00 | \$200.00 | \$40.00 | \$160.00 |
| DMV - DLR Single | 1,834 | \$3.00 | \$5,502.00 | \$3,668.00 | \$1,834.00 | \$366.80 | \$1,467.20 |
| DMV - Driver License Renew | 15,230 | Varia | \$421,912.75 | \$401,461.00 | \$20,451.75 | \$4,090.35 | \$16,361.40 |
| DMVOTC | 6,357 | Varia | \$159,148.50 | \$150,470.00 | \$8,678.50 | \$1,735.70 | \$6,942.80 |
| DMVOTC_CASH | 21,830 | Varia | \$518,330.00 | \$518,330.00 | \$0.00 | \$0.00 | \$0.00 |
| DMV- TLR - Interactive | 17,892 | \$1.00 | \$17,892.00 | \$7,156.80 | \$10,735.20 | \$2,147.04 | \$8,588.16 |
| DMV- TLR - batch | 7,744 | \$1.00 | \$7,744.00 | \$3,097.60 | \$4,646.40 | \$929.28 | \$3,717.12 |
| DMV- TLR - Set-up Fee | 0 | \$55.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| DMV- TLR - Special Request Runs | 10 | \$50.00 | \$500.00 | \$340.00 | \$160.00 | \$32.00 | \$128.00 |
| DMV- TLR - Vol. Over 2,000/Run | 37 | \$18.00 | \$666.00 | \$370.00 | \$296.00 | \$59.20 | \$236.80 |
| DMV - Reinstatement | 2,218 | \$3.00 | \$170,088.00 | \$163,425.00 | \$6,663.00 | \$1,332.60 | \$5,330.40 |
| DMV - IRP | 447 | Variable | \$570,309.73 | \$565,481.97 | \$4,827.76 | \$965.55 | \$3,862.21 |
| DMV - IFTA | 1,035 | Variable | \$244,634.60 | \$242,492.58 | \$2,142.02 | \$428.40 | \$1,713.62 |
| DMVSPLATE | 758 | Variable | \$10,354.00 | \$8,080.00 | \$2,274.00 | \$454.80 | \$1,819.20 |
| DMVSPLATEMESS | 1,220 | Variable | \$62,500.00 | \$58,840.00 | \$3,660.00 | \$732.00 | \$2,928.00 |
| DMV - SingleTripPermit | 861 | Variable | \$35,787.00 | \$32,875.00 | \$2,912.00 | \$582.40 | \$2,329.60 |
| DMV - Motor Vehicle Renewals | 45,409 | Variable | \$8,985,417.53 | \$8,763,788.97 | \$221,628.56 | \$44,325.71 | \$177,302.85 |
| DMV_Fleets | 27 | Variable | \$44,724.47 | \$44,501.75 | \$222.72 | \$44.54 | \$178.18 |
| DMV_DAS | 285 | Variable | \$34,927.00 | \$28,366.00 | \$6,561.00 | \$1,312.20 | \$5,248.80 |
| HHSS - Health Practitioner Lists | 81 | Variable | \$4,705.00 | \$0.00 | \$4,705.00 | \$941.00 | \$3,764.00 |
| HHSS - Health Practitioner Lists Bulk | 3 | Variable | \$2,840.00 | \$0.00 | \$2,840.00 | \$568.00 | \$2,272.00 |
| HHSS - Health License Monitoring | 141,322 | Variable | \$1,413.22 | \$0.00 | \$1,413.22 | \$282.64 | \$1,130.58 |
| HHSS - Health License Monitoring Mo. Min. | 8 | Variable | \$109.80 | \$0.00 | \$109.80 | \$21.96 | \$87.84 |
| HHSS - Health Risk Appraisal Company | 0 | 50 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| HHSS - Health Risk Appraisal Employee | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| LCC Renewals | 891 | \$1.00 | \$342,074.27 | \$338,051.00 | \$4,023.27 | \$804.65 | \$3,218.62 |
| LCC Local Renewals | 300 | Variable | \$203,193.59 | \$200,222.40 | \$2,971.19 | \$594.24 | \$2,376.95 |
| LCC_SDL | 145 | Variable | \$7,533.05 | \$7,160.00 | \$373.05 | \$74.61 | \$298.44 |
| SED - Electrical Permits | 0 | 4% of Fee | \$99,219.00 | \$99,219.00 | \$3,968.76 | \$793.75 | \$3,175.01 |
| SED - Electrician License Renewal | 26 | 2% of Fee | \$1,469.00 | \$1,469.00 | \$78.00 | \$15.60 | \$62.40 |
| SED - Electrician Apprentice License | 120 | 3.00 | \$5,160.00 | \$5,160.00 | \$360.00 | \$72.00 | \$288.00 |
| SED - License List | 4 | Variable | \$120.00 | \$120.00 | \$20.00 | \$4.00 | \$16.00 |
| SEDEXAM3 - Exam Application (\$3 fee) | 39 | 3.00 | \$2,457.00 | \$2,457.00 | \$117.00 | \$23.40 | \$93.60 |
| SEDEXAM5 - Exam Application (\$5 fee) | 26 | 5.00 | \$910.00 | \$910.00 | \$130.00 | \$26.00 | \$104.00 |
| SOS - Corporation filings (LLC/LLP) (TPE) | 8,746 | \$3.00 | \$121,363.00 | \$93,415.00 | \$27,948.00 | \$5,589.60 | \$22,358.40 |
| SOS - NonProfit Reports | 1,459 | \$3.00 | \$33,557.00 | \$29,180.00 | \$4,377.00 | \$875.40 | \$3,501.60 |
| SOS - Document eDelivery | 4,206 | \$2/varia | \$266,542.15 | \$256,265.00 | \$10,277.15 | \$2,055.43 | \$8,221.72 |
| SOS - Corp filings (Foreign/Domestic Corporations) | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| SOS - corpdocs (TPE) | 2,300 | Variabl | \$10,195.25 | \$6,134.80 | \$4,060.45 | \$812.09 | \$3,248.36 |
| | | | | | | | |

| SOS - CollectionRenew | 0 | Variabl 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
|--|----------------------|---------------|--------------------------|-----------------------------------|--------------------------|---------------------|--------------------------|
| SOS - Corporate Monthly Batch Service | | | \$4,000.00 | \$2,000.00 | \$2,000.00 | \$400.00 | \$1,600.00 |
| SOS - Corporate Special Request(TPE) | 39 | | \$720.00 | \$360.00 | \$360.00 | \$72.00 | \$288.00 |
| SOS - Corporate Special Request | , | | \$45.00 | \$22.50 | \$22.50 | \$4.50 | \$18.00 |
| SOS - Corporate Bi-Monthly Batch Service | (| | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - Corporate Weekly Batch Service | 9 | | \$2,700.00 | \$1,350.00 | \$1,350.00 | \$270.00 | \$1,080.00 |
| SOS - Corp_OCOGS | 88 | | \$5,752.50 | \$2,212.50 | \$3,540.00 | \$708.00 | \$2,832.00 |
| SOS - Corpcogs | 2 | | \$210.00 | \$210.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - Corpimg2 | 4,864 | | \$2,188.80 | \$1,556.48 | \$632.32 | \$126.46 | \$505.86 |
| SOS - UCC Bi-Monthly Batch Service | ., | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC Bulk Images | | | \$4,800.00 | \$2,400.00 | \$2,400.00 | \$480.00 | \$1,920.00 |
| SOS - UCC Weekly Batch Service | 9 | | \$2,700.00 | \$1,350.00 | \$1,350.00 | \$270.00 | \$1,080.00 |
| SOS - UCC Interactive Searches | 7,70 | | \$34,672.50 | \$26,967.50 | \$7,705.00 | \$1,541.00 | \$6,164.00 |
| SOS - UCC Monthly Batch Service | , - | | \$3,200.00 | \$1,600.00 | \$1,600.00 | \$320.00 | \$1,280.00 |
| SOS - UCC Special Request | 99 | | \$190.00 | \$95.00 | \$95.00 | \$19.00 | \$76.00 |
| SOS - UCC Periodic Dump | | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC Debtor Location | | | \$15.00 | \$7.50 | \$7.50 | \$1.50 | \$6.00 |
| SOS - UCC ContinuationI Filings | 1,123 | | \$8,984.00 | \$7,299.50 | \$1,684.50 | \$336.90 | \$1,347.60 |
| SOS - UCC Original Filings | 2,252 | | \$18,016.00 | \$14,638.00 | \$3,378.00 | \$675.60 | \$2,702.40 |
| SOS - UCC Electronic Amendments | 278 | | \$2,224.00 | \$1,807.00 | \$417.00 | \$83.40 | \$333.60 |
| SOS - UCC Electronic Assignments | 18 | | \$144.00 | \$117.00 | \$27.00 | \$5.40 | \$21.60 |
| SOS - UCC Electronic Collateral Amendments | 79 | | \$632.00 | \$513.50 | \$118.50 | \$23.70 | \$94.80 |
| SOS - UCC Images | 13,560 | | \$6,102.00 | \$4,339.20 | \$1,762.80 | \$352.56 | \$1,410.24 |
| SOS - UCC BatchSemi Monthly | 10,000 | | \$1,000.00 | \$500.00 | \$500.00 | \$100.00 | \$400.00 |
| SOS - UCCAMEND_BUL | 22 | | \$176.00 | \$143.00 | \$33.00 | \$6.60 | \$26.40 |
| SOS - UCCASSIGN BULK | 12 | | \$96.00 | \$78.00 | \$18.00 | \$3.60 | \$20.40 |
| SOS - UCCCOLLAMEND | | | \$90.00 | \$58.50 | \$13.50 | \$3.00 | \$14.40 |
| SOS - UCCCONT_BULK | 100 | | \$848.00 | \$689.00 | \$159.00 | | \$127.20 |
| | 864 | | | | | \$31.80 \$259.20 | |
| SOS - UCCORIG_BULK | | | \$6,912.00 \$8,581.50 | \$5,616.00 \$6,674.50 | \$1,296.00 \$1,007.00 | | \$1,036.80 \$1,535.60 |
| SOS - EFS Interactive Searches | 1,90` | | \$8,581.50 \$0.00 | \$6,674.50 \$0.00 | \$1,907.00 \$0.00 | \$381.40 \$0.00 | \$1,525.60 \$0.00 |
| SOS - EFS Special Request SOS - EFS Continuations | | | | | | | |
| | 234 | | \$1,872.00 | \$1,521.00 \$1,820.00 | \$351.00 \$420.00 | \$70.20 | \$280.80 \$226.00 |
| SOS - EFS Original Filings | 280 | | \$2,240.00 | \$1,820.00 | \$420.00 | \$84.00 | \$336.00 |
| REV - Sales/Use Tax Permit Lists | | · · · · · · · | \$33.00 | \$0.00 | \$33.00 | \$6.60 \$0.00 | \$26.40 |
| REV - Sales Tax Filings | | φσ.Ξσ | \$0.00 \$0.00 | \$0.00 | \$0.00 | \$0.00 \$0.00 | \$0.00 \$0.00 |
| REV - Income Tax Withholding Filings (941N) NBPA Renewals | | · · · | \$0.00 | \$0.00 \$245.00 | \$0.00 | \$0.00 | \$0.00 |
| NBPA Renewals NREC - Real Estate Commission Services | | | \$245.00 | \$245.00 | \$10.00 | \$2.00 | \$8.00 |
| | | | \$0.00 \$1,702,00 | 0.00\$ \$1,792.00 | \$0.00 | \$0.00 | \$0.00 |
| E&A - Engineers & Architects License Renewal | 10 5 [°] | | \$1,792.00 \$7,650.00 | | \$89.60 \$282.50 | \$17.92 \$76.50 | \$71.68 |
| E&A - Engineers & Architects | | | \$7,650.00 | \$7,650.00 | \$382.50 | \$76.50 | \$306.00 \$678.16 |
| Water Well Registrations | 130 | | \$12,110.00 | \$11,262.30 | \$847.70 \$159.50 | \$169.54 | \$678.16 |
| REV - Motor Fuels Tax Filing NDOA - Applicator permits | 634 | | \$158.50 \$42,460.00 | \$0.00 \$40,445,00 | \$158.50 \$2.015.00 | \$31.70 \$402.00 | \$126.80 \$1.612.00 |
| NDOA - Applicator permits NDOA - AGAERIAL_LICENSE | 843 | | \$42,460.00 \$102.49 | \$40,445.00 \$98.25 | \$2,015.00 | \$403.00 \$0.85 | \$1,612.00 \$3.39 |
| | | Valiable | | | \$4.24 \$48.40 | | |
| | 19 | | \$1,055.22 | \$1,006.73 \$1,0087.87 | \$48.49 | \$9.70 | \$38.79 |
| NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS | 218 | | \$1,620,127.21 | \$1,619,087.87 | \$1,039.34 | \$207.87 | \$831.47 |
| NDOA - AGSMALL_PACKAGE | 84 | | \$34,214.56 | \$33,478.00 | \$736.56 | \$147.31 | \$589.25 |
| | 0 | Variable 0 | 0 ¢5 704 70 | ¢5 707 65 | \$0.00 | \$0.00 | \$0.00 |
| | 22 | | \$5,784.78 | \$5,727.65 | \$57.13 | \$11.43 \$6.42 | \$45.70 |
| | 1 | | \$259.08 \$257.08 | \$227.00 \$722.00 | \$32.08 \$04.08 | \$6.42 | \$25.66 \$75.26 |
| | 44 | | \$827.08 | \$733.00 | \$94.08 | \$18.82 | \$75.26 |
| NDOA - DAIRY/EGG/TURKEY | | | \$19,872.23 | \$19,866.98 | \$5.25 | \$1.05 | \$4.20 |
| NDOA - Grape/Potato | | | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| NDOA - Food License Renewals | (| | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGMILK_RENEW | | Variable | \$563.70 | \$548.25 | \$15.45 | \$3.09 | \$12.36 |
| NDOA - AGPESTKELLY | (| | 0 | A O A OO A O | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGPESTPROD_NEW | 44 | | \$7,107.66 | \$6,963.00 | \$144.66 | \$28.93 | \$115.73 |
| NDOA - AG_CervineFacility Permit | (| | 0 ¢00 500 00 | | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGACTNMRKT | 30 | 6 Variable | \$28,599.92 | \$28,522.84 | \$77.08 | \$15.42 | \$61.66 |
| | | | | | | | |

| NDO.A. ARSWIDSTRY_STOCK 11 Vinisble 533.07 538.95 57.96 537.96 | NDOA - AGNURSERY_RENEW | | 1 | Variable | \$148.87 | \$143.50 | \$5.37 | \$1.07 | \$4.30 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--------------|------------|----------------|----------------|-------------|-------------|-------------|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|---|---|--|--|--|--|--|--|--|--|---|--|--|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|---|--|--|--|--|--|--|--|--|--|--|--|--|---|--|--|--------|--|--|--|--|---|--|---|------------|---|--|--|--|--|--|----------|--|--------------|--|---------------|---------------|------------|------------|------------|
| NDOA -AGPERMIT_SELESEDS 2 Variable 678.67 \$71.50 \$5.37 \$10.7 \$6.30 NDOA - AGPERMIT_SELESEDS 3 Variable 3 Variable 53.00 \$30.00 | | | 11 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDOA-Fer Fered Rendring 0 Variable 0 State 50.00 80.00 80.00 NDAFer Fered Rendring 0 2 Variable 52.01 52.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDOA - APesicipic Locense Renovals 3 Variable -43,441.50 -83,465.25 \$23,680 84,74 \$15,85 NDOA - ACRESTRAL, LEW 0 33,00 51,000 50,00 30,00 52,00 50,00 52,00 53,00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDO.A. AGPESTOEAL NEW 2 Variable 33.00 Stat. S | NDOA - Pesticide License Renewals | | 3 | Variable | -\$3,441.56 | -\$3,465.25 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDOA -Governor Ag Conference 0 530.00 0 500.00 | NDOA - AGPESTDEAL NEW | | 2 | Variable | | | \$3.50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SFM Fieworks Lockness 103 Variable \$1,128,75 \$1,030.00 \$128,75 \$22,25 SFM Elevic Deplay Permits 55 Variable \$5,411.00 \$128,75 \$22,225 SFM Elevic Deplay Permits 55 Variable \$5,411.00 \$128,75 \$22,225 SFM Elevic Deplay Permits 65 Variable \$3,411.01 \$12,710.11 \$ | | 0 | | \$3.00 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SFM. Hencots DeployPermits 77 Variable \$5,800.00 \$220.31 \$58.00.0 \$220.31 \$58.00.0 \$220.31 \$58.00.0 \$220.31 \$58.00.0 \$220.31 \$58.00.0 \$220.31 \$58.00.0 \$522.30 \$512.20 SFM_BOLC 67 Variable \$17.410.14 \$17.710.14 \$17.410.14 \$17.410.14 \$17.410.01 \$48.450.12 OTC-Over the counter psymetic 17.87 Variable \$50.00 \$50.00 \$50.00 \$17.110.0 \$48.450.12 OTC-Over the psymetic 1.231 Variable \$50.26.00 \$40.01 \$11.82.110.0 \$48.450.12 OTC-Over the psymetic 1.231 Variable \$50.23.00 \$40.04 \$2.67.00 \$1.72.24 \$4.48.50.12 NDCL_OVE_PMT 2.70 Variable \$52.28.87 \$7.01.71 \$1.02.8.10 \$1.42.40 \$1.72.24 \$4.48.50.12 NEROADS-NDOT FMS 0 Variable \$2.728.87 \$7.01.71 \$1.00.00 \$2.04.35 \$2.04.35.00 \$2.34.66 \$2.39.80 \$2.14.45.35 \$2.04.35 | | | 103 | Variable | \$1,158.75 | \$1,030.00 | \$128.75 | \$25.75 | \$103.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SFM ELEVATOR 55 Variable St/A (1100) St/A (100) St/A (100) <td>SFM - Fireworks Display Permits</td> <td></td> <td>77</td> <td>Variable</td> <td>\$6,090.31</td> <td>\$5,800.00</td> <td></td> <td>\$58.06</td> <td></td> | SFM - Fireworks Display Permits | | 77 | Variable | \$6,090.31 | \$5,800.00 | | \$58.06 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SFM_ELEVATOR 87 Variable 817/4.10.14 S17.41.0.14 S214.00 S2.20.8.00 SFM_ELEVATOR_CC's 15 Variable \$4.99.30.17 \$4.39.3.10.5 \$90.70 \$52.21.8.0 \$94.84.5.0.0 OTC Billace 106 Variable \$90.8.07 \$5.00.0 \$50.8.0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| OTC: Over the counter payment 17,872 Variable 54,091,07 54,94,331 05 550,570.02 51,114.00 548,6450.02 OTC Billsch 1,031 Variable \$4,00,017,063.68490 \$4,061,488.65 \$14,137.04 \$21,213.02 \$14,213.02 | SFM_ELEVATOR | | 87 | Variable | \$17,410.14 | \$17,410.14 | \$261.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| OTC Billback 105 Variable S00.667 \$0.00 \$50.67.67 \$121.33 \$5485.34 PropertyTax Payments 1.231 Variable \$54.076.368.90 \$54.081.04.00 \$2.974.01 \$2.975.01 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.977.20 \$2.9 | SFM_ELEVATOR_CC% | | 35 | Variable | \$16,450.14 | \$16,450.14 | \$493.50 | \$98.70 | \$394.80 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| PropertyTax Payments 1,231 Variable 84.07.04.982.95 84.07.04 82.77.01 \$11.82.28.05 NDDL - Contractor Registration 1,686 Variable \$55.256.20 \$50.00 \$50.91.2 \$11.82.28.10 \$50.01 \$50.91.2 \$11.82.28.11 \$11.82.28.10 \$50.00 \$50.42.41 \$16.84.45 \$15.95.26.2 \$12.20.25 \$12.24.25.00 \$12.42.55.00 \$12.42.55.00 \$10.44.25 \$3.00.08.8 \$14.435.40.14 NEROALS-NDOT FMUS 24 Variable \$7.728.67 \$7.04.17.1 \$2.46.35.00 \$3.44.35.40 \$3.00.0 | OTC-Over the counter payment | | 17,872 | Variable | \$4,994,901.07 | \$4,934,331.05 | \$60,570.02 | \$12,114.00 | \$48,456.02 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDOL - Contractor Registration 1.868 Variable \$53:55:256:20 \$49:645:00 \$53:11:20 \$1:12:24 \$4:488:68 NDOL_CVR_PMT 27 Variable \$31:52:10 \$30:00 \$52:11:20 \$1:12:24 \$4:488:68 NDOL_CVR_PMT 27 Variable \$25:25:248:43:50 \$18:44:25 \$38:68 \$1:44:45:40 NEROADS-NDOT_Fremts 10:11 Variable \$26:39:27:25 \$24:48:50 \$1:00.0 \$5:01:00 \$5:00:00 \$1:00 NEROADS-NDOT_FRMS 24 Variable \$70:75 \$74:54:00 \$5:00.0 \$5:00 | OTC Billback | | 105 | Variable | \$606.67 | \$0.00 | \$606.67 | \$121.33 | \$485.34 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDOL_OVR_PMT 270 Variable 59,1529-10 50.00 5994.79 5188.96 5756.83 NDOL_TXX_PMT 277 Variable 54,363.99 50.00 5212.05 542.41 \$166.84 NEROADS-DOT_Permits 10.311 Variable 577.85 \$745.94 \$51.80.85 \$14.438.40 NEROADS-INDOTERMS 0 Variable \$77.75 \$7445.94 \$51.81 \$10.30 \$51.475.70 NEROADS-INDOTERMTS 33 Variable \$77.75 \$7445.94 \$51.81 \$50.30 \$53.775.20 \$53.775.20 \$53.200.37 \$53.200.20 \$53.200.07 \$53.200.20 <td>PropertyTax Payments</td> <td></td> <td>1,231</td> <td>Variable</td> <td>\$4,076,368.99</td> <td>\$4,061,498.95</td> <td>\$14,870.04</td> <td>\$2,974.01</td> <td>\$11,896.03</td> | PropertyTax Payments | | 1,231 | Variable | \$4,076,368.99 | \$4,061,498.95 | \$14,870.04 | \$2,974.01 | \$11,896.03 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NDOL_TAX_PMT 27 Variable \$4.368.39 \$0.00 \$212.65 \$4.4.4 \$166.64 NEROADS-NDOT_RMS 24 Variable \$208.925 \$24.435.00 \$16.044.25 \$3.08.85 \$174.75 NEROADS-NDOT_RMS 24 Variable \$72.98.67 \$7.041.71 \$246.56 \$4.9.39 \$100.0 NEROADS-NDOTPEMMTS 33 Variable \$72.75 \$7.45.54 \$51.81 \$10.38 \$41.45 State Partol Crime Report 1.188 \$10.00 \$24.41.00 \$24.94.30 \$3.175.20 NSPCCW_Renew NSP Conceal & anny. Carry Permit Renewal 882 \$45.00 \$44.100.00 \$3.966.00 \$7.93.80 \$3.175.20 State Partol from Report - Subscriber 1.13 Variable \$31.55.00 \$3.575.20 \$30.00 \$20.00 \$30. | | | | Variable | \$55,256.20 | \$49,645.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| INERQADS_DOT_Permits 10.311 Variable \$266.399.25 \$242.355.00 \$18.044.25 \$3.080.86 \$14.435.40 NERQADS_NDOT_RMS 0 0 0 \$0.00 | NDOL_OVR_PMT | | 270 | Variable | \$91,529.10 | \$0.00 | \$994.79 | \$198.96 | \$795.83 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| INERQADE. NDOT SMIS 24 Variable 0 57,288.67 57,74,71 524.66 54.9.9 597.57 NERQADES. NDOT SPERMITS 33 Variable 0 0 \$10.00 \$10.00 \$20.00 | NDOL_TAX_PMT | | 27 | Variable | \$4,368.39 | \$0.00 | \$212.05 | \$42.41 | \$169.64 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| INERQADS-NDOTSPD 0 Variable 977 75 5745 94 51.03 \$0.00 NERQADS-NDOTREMTS 33 Variable \$577 75 \$745 94 \$51.81 \$13.36 \$3.775 20 NSPCCW-Renew -NSP Conceal &: Carry Permit Renewal 1.88 \$14.00 \$2.493.150 \$4.470.00 \$3.999.00 \$573.80 \$3.775.20 NSPACM-Fenew -NSP Conceal &: Carry Permit Renewal 1.73 \$4.50 \$\$4.000 \$4.470.00 \$3.999.00 \$2.402.80 \$3.253.50 \$4.375.46 \$375.09 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$2.402.80 \$5.257.42 \$3.757.20 \$3.577.42 \$3.757.20 \$3.457.61 \$3.235.50 \$1.1.450.00 \$2.402.80 \$3.223.50 \$4.47.40 \$3.223.50 \$4.47.40 \$5.277.42 \$377.52 \$377.62 \$3.775.20 \$3.257.42 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 \$377.52 | NEROADS - DOT_Permits | | 10,311 | Variable | \$266,399.25 | \$248,355.00 | \$18,044.25 | \$3,608.85 | \$14,435.40 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NECOADS - NODTPERMITS 33 Variable \$777,75 \$745,94 \$51,81 \$10,36 \$41,45 State Fatrol Crime Report 1,188 \$42,4381.50 \$54,4381.60 \$54,752.00 \$543,969.00 \$541,465 \$54,752.50 NSPAppIFee 1,173 \$44,090.00 \$541,965.00 \$54,375.46 \$547,553.60 \$54,375.46 \$547,553.60 \$54,375.46 \$547,553.60 \$54,375.46 \$547,553.60 \$54,375.46 \$547,553.60 \$54,375.46 \$547,553.60 \$54,375.40 \$52,000.50 \$54,375.40 \$52,000.50 \$50,00 < | NEROADS- NDOT_RMS | | 24 | Variable | \$7,288.67 | \$7,041.71 | \$246.96 | \$49.39 | \$197.57 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| State Patrol Crime Report 1,188 \$18,00 \$24,381,50 \$19,662,50 \$4,110.00 \$3,980.00 \$3,775.20 NSPCCW, Prenew - NSP Conceal & amp; Camy Permit Renewal 1,173 \$4,50 \$54,606.00 \$3,980.00 \$3,975.20 \$54,475.46 \$877.50 \$54,500.00 \$3,255.70 \$52,600.00 \$3,255.70 \$52,600.00 \$3,255.70 \$52,600.00 \$3,255.70 \$52,600.00 \$3,257.50 \$56,550.00 \$32,257.50 \$56,550.00 \$50,00 \$32,257.50 \$56,550.00 \$50,00 \$30,00 \$50, | NEROADS- NDOTSPD | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NSPCCW Renew - NSP Conceal & amp; Carry Permit Renewal 882 54.0 \$44,000.00 \$3,969.00 \$793.80 \$3,175.20 NSPApPre 1,173 \$4.50 \$91,889.86 \$87,525.0 \$4,375.60 \$53,003.73 State Patrol Crime Report - Subscriber 1,219 Variable \$18,852.50 \$15,159.00 \$22,53.50 \$45,375.60 \$51,150.00 \$22,802.80 \$22,802.80 Samp_Stop 226 Variable \$36,163.00 \$35,257.42 \$877.56 \$51,150.00 \$50.00 | NEROADS - NDOTPERMITS | | 33 | Variable | \$797.75 | \$745.94 | \$51.81 | \$10.36 | \$41.45 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NPAppFee 1,173 54.0 \$91,889.96 \$87,523.00 \$4,375.46 \$875.00 \$32,500.70 \$2,500.80 State Parto Crime Report - Subsoriber 373 10% of ree \$12,690.50 \$11,355.00 \$23,203.00 \$220.80 \$223.20 \$220.80 \$223.20 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$202.80 \$200.00 \$20.00 <t< td=""><td>State Patrol Crime Report</td><td></td><td>1,188</td><td>\$18.00</td><td>\$24,381.50</td><td>\$19,662.50</td><td>\$4,719.00</td><td>\$943.80</td><td>\$3,775.20</td></t<> | State Patrol Crime Report | | 1,188 | \$18.00 | \$24,381.50 | \$19,662.50 | \$4,719.00 | \$943.80 | \$3,775.20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| State Patrol Crime Report - Subscriber 1,219 Variable \$18,852.50 \$15,599.00 \$32,253.50 \$60,70 \$22,02.00 Samy_Stop 226 Variable \$36,135.00 \$33,253.50 \$61,75.20 \$71,75.50 \$71,75.50 \$71,75.50 \$71,75.50 \$71,75.50 \$71,75.50 \$71,75.50 \$71,75.50 \$70,00 \$90,00 \$20,00 \$50,00 <td< td=""><td>NSPCCW_Renew - NSP Conceal & amp; Carry Permit Renewal</td><td></td><td>882</td><td>\$4.50</td><td>\$48,069.00</td><td>\$44,100.00</td><td>\$3,969.00</td><td>\$793.80</td><td>\$3,175.20</td></td<> | NSPCCW_Renew - NSP Conceal & amp; Carry Permit Renewal | | 882 | \$4.50 | \$48,069.00 | \$44,100.00 | \$3,969.00 | \$793.80 | \$3,175.20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Event Registration37310% of Fee\$12,509,50\$11,154.00\$230,80\$823.20Sarpy_Slop226Variable\$36,135.00\$35,27.42\$877,58\$175,52\$702.06Medicaid & Long Term Care12\$1.75\$990.00\$20.00\$21.00\$4.20\$16.80City of Waverly Soccer Registration (TPE)0\$1.75\$0.00\$0.00\$0.00\$0.00\$0.00or der_form_LPNINRD113Variable\$3.614.05\$3.346.52\$227,53\$53.51\$214.02order_form_LBNRD0Variable\$1.019.70\$955.60\$64.10\$12.82\$51.20Library_acet_mgmt.25Variable\$1.019.70\$955.60\$64.10\$12.82\$51.20Uilting_payment.1.266Variable\$1.478\$1.42.10\$54.68\$10.94\$43.77SartPy-ComunityCorrections.1.1Variable\$1.478\$1.42.10\$54.68\$10.94\$43.77SARPY VEHINSP.47Variable\$1.458.60\$1.342.75\$116.85\$23.17\$22.68OTLPAYMENT.28Variable\$2.00\$0.00\$0.00\$0.00\$0.00Sold Coc_tax.44Variable\$6.95.65\$6.94.36\$12.01\$2.40.46Here LocuttF.39.319Variable\$3.05.00\$0.00\$0.00\$0.00\$0.00NBC_INSPAC.44Variable\$1.456.59\$81.655.99\$81.655.99\$81.655.99\$81.655.99\$81.655.99\$81.655.99\$81.655.99\$ | | | | \$4.50 | \$91,898.96 | \$87,523.50 | \$4,375.46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sarpy_Stop Stop S26:135.00 S33:257.42 S877.58 S175.52 S702.06 Medicaid & Long Term Care 12 S1.75 S990.00 S990.00 S21.00 S4.20 S16.80 City of Waverly Soccer Registration (CDB) 0 S1.75 S900.00 S0.00 S0.00 <td< td=""><td>State Patrol Crime Report - Subscriber</td><td></td><td>1,219</td><td>Variable</td><td></td><td>\$15,599.00</td><td></td><td></td><td></td></td<> | State Patrol Crime Report - Subscriber | | 1,219 | Variable | | \$15,599.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Medicaid & Long Term Care 12 \$1.75 \$990.00 \$21.00 \$2.4.00 \$2.4.00 \$2.6.00 City of Waverly Soccer Registration (TPE) 0 Variable 0 0 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 recreation_program 0 Variable 0 0 \$0.00 </td <td>Event Registration</td> <td></td> <td>373</td> <td>10% of Fee</td> <td></td> <td></td> <td>\$1,154.00</td> <td></td> <td></td> | Event Registration | | 373 | 10% of Fee | | | \$1,154.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| City of Waverly Soccer Registration (CDB) 0 \$1,75 \$0,00 \$0,00 \$0,00 \$0,00 \$0,00 City of Waverly Soccer Registration (TPE) 0 Variable 0 0 \$0,00 \$0,00 \$0,00 \$0,00 order_form_LPBNRD 113 Variable 0 0 \$3,64.05 \$3,346.52 \$267.53 \$\$1,51 \$214.02 order_form_LBBNRD 25 Variable 0 0 \$965.60 \$44.00 \$12.82 \$51.28 Ultity payment 1,266 Variable \$14,46.07 \$14.92.55 \$13.55 \$2.37.7 \$22.68 SARPY_CHINSP 47 Variable \$1,476.78 \$1,422.10 \$54.68 \$1.94 \$43.74 SARPY_CHINSP 47 Variable \$39,037.83 \$38,94.03 \$88.80 \$17.76 \$71.64 SPIPlaningDeth 189 Variable \$39,037.83 \$38,94.03 \$88.80 \$1.77.6 \$71.45 SPIPlaningDeth 189 Variable \$5,956.36 \$6,94.36 \$12.00 \$2.40 \$96.00 Molt Countly OverweightPerm 0 | Sarpy_Stop | | 226 | Variable | \$36,135.00 | | \$877.58 | | \$702.06 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Clip of Waverly Soccer Registration (TPE) 0 Variable 0 0 \$0.00 \$0.00 \$0.00 recreation_program 0 Variable 0 0 \$3,346.52 \$267.53 \$53.51 \$214.02 order_form_LBNRD 0 Variable 0 0 \$30.00 \$0.00 \$0.00 Library_act_mgmt 25 Variable \$1,019.70 \$955.60 \$44.40 \$897.01 \$3,588.03 SarpyCommunityCorrections 11 Variable \$1,94.40.07 \$189.955.03 \$4,485.04 \$897.01 \$3,588.03 SARPY_VEHINSP 47 Variable \$1,476.78 \$1,422.0 \$54.46 \$10.94 \$4,37.75 SPPICommunityCorrections 118 Variable \$1,456.80 \$1,342.75 \$115.85 \$23.17 \$22.68 OTLPAYMENT 28 Variable \$2247.421.37 \$244,165.51 \$3,255.86 \$651.17 \$2.604.69 grena_occ_tax 4 Variable \$0 0 \$0.00 \$3.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 | | | 12 | \$1.75 | \$990.00 | \$990.00 | \$21.00 | \$4.20 | \$16.80 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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<tr="">MVILB_Renewal<td></td><td></td><td></td><td></td><td></td><td>\$6,944.36</td><td></td><td></td><td></td></tr> 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<tr><td></td><td>SUBIUIAL</td><td></td><td>2,317,385.00</td><td></td><td>25,357,482.48</td><td>24,5/0,48/.88</td><td>698,400.31</td><td>139,680.05</td><td>558,720.26</td></tr> | | | | | | \$6,944.36 | | | | 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| dhhscentregDH1,033Variable\$4,132.00\$2,582.50\$1,549.50\$309.90\$1,239.60dhhscentregLN-subscriber0Variable\$0.00\$0.00\$0.00\$0.00\$0.00dhhscentreg2,948\$1.50\$14,031.00\$9,615.00\$4,416.00\$883.20\$3,532.80dhhscentregDHL7,403\$1.50\$37,015.00\$25,910.50\$11,104.50\$2,220.90\$8,883.60REVENUE_FEE4,492\$1.75\$7,861.00\$0.00\$1,572.20\$6,288.80MVILB_Renewal0Variable 00\$0.00\$0.00\$0.00\$0.00 | — | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| dhhscentregLN-subscriber0Variable\$0.00\$0.00\$0.00\$0.00\$0.00dhhscentreg2,948\$1.50\$14,031.00\$9,615.00\$4,416.00\$883.20\$3,532.80dhhscentregDHL7,403\$1.50\$37,015.00\$25,910.50\$11,104.50\$2,220.90\$8,883.60REVENUE_FEE4,492\$1.75\$7,861.00\$0.00\$7,861.00\$1,572.20\$6,288.80MVILB_Renewal0Variable 00\$0.00\$0.00\$0.00\$0.00 | | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| dhhscentreg2,948\$1.50\$14,031.00\$9,615.00\$4,416.00\$883.20\$3,532.80dhhscentregDHL7,403\$1.50\$37,015.00\$25,910.50\$11,104.50\$2,220.90\$8,883.60REVENUE_FEE4,492\$1.75\$7,861.00\$0.00\$7,861.00\$1,572.20\$6,288.80MVILB_Renewal0Variable 00\$0.00\$0.00\$0.00\$0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| dhhscentregDHL7,403\$1.50\$37,015.00\$25,910.50\$11,104.50\$2,220.90\$8,883.60REVENUE_FEE4,492\$1.75\$7,861.00\$0.00\$7,861.00\$1,572.20\$6,288.80MVILB_Renewal0Variable 00\$0.00\$0.00\$0.00\$0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| REVENUE_FEE4,492\$1.75\$7,861.00\$0.00\$7,861.00\$1,572.20\$6,288.80MVILB_Renewal0Variable 00\$0.00\$0.00\$0.00\$0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| MVILB_Renewal 0 Variable 0 0 \$0.00 \$0.00 \$0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | - | | | \$0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| SUBICIAL 2,317,385.00 25,357,482.48 24,570,487.88 698,400.31 139,680.05 558,720.26 | — | | - | variable 0 | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | SUBIUIAL | | 2,317,385.00 | | 25,357,482.48 | 24,5/0,48/.88 | 698,400.31 | 139,680.05 | 558,720.26 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

| Service/Volume Processed | No. of Records ee | per Record | Total Revenue | Agency Share N | II Gross Share | NII Share |
|--|-------------------|------------|----------------|----------------|----------------|-------------|
| Court Records (Justice) Per Record | 143,668 | \$1.00 | \$143,668.00 | 71,834.00 | 71,834.00 | \$71,834.00 |
| Court Records (Justice) Monthly | 84 | \$500.00 | \$42,000.00 | \$21,000.00 | 21,000.00 | \$21,000.00 |
| Court Records (Justice) Credit Card Searches | 1,008 | \$15.00 | \$15,120.00 | \$7,560.00 | 7,560.00 | \$7,560.00 |
| Court E-Filing | 16,593 | \$1.00 | \$16,593.00 | \$0.00 | 16,593.00 | \$16,593.00 |
| COURTRECORDF | 2 Va | ariable | \$3,000.00 | \$0.00 | 3,000.00 | \$3,000.00 |
| COURTRECORDU | 2 Va | ariable | \$2,000.00 | \$0.00 | 2,000.00 | \$2,000.00 |
| COURTAPELFILE | 271 | \$2.00 | \$542.00 | \$0.00 | 542.00 | \$542.00 |
| AOCCERTGS | 56 | Variable | \$446.15 | \$340.00 | 106.15 | \$106.15 |
| COURTAPPTFILE | 10 | variable | \$500.00 | \$0.00 | 500.00 | \$500.00 |
| Courtjudge | 140 | \$50.00 | \$7,000.00 | \$0.00 | \$7,000.00 | \$7,000.00 |
| Court Citations | 5,061 | Variable | \$723,578.27 | \$709,123.52 | 14,454.75 | \$14,454.75 |
| AOC_Cert_Authority | 25 | Variable | \$683.01 | \$625.00 | 58.01 | \$58.01 |
| Court Payments | 3,081 | Variable | \$1,152,912.62 | \$1,134,359.23 | 18,553.39 | \$18,553.39 |
| Lobbyist Registration | 7 | \$0.05 | \$1,030.00 | \$1,030.00 | 51.50 | \$51.50 |
| OTC-Court payments | 0 | Variable | \$0.00 | \$0.00 | 0.00 | \$0.00 |
| LEG - BillTracker (1-3 eProfiles) | 0 | \$50.00 | \$0.00 | \$0.00 | 0.00 | \$0.00 |
| LEG - BillTracker (4-10 eProfiles) | 0 | \$100.00 | \$0.00 | \$0.00 | 0.00 | \$0.00 |
| LEG - BillTracker (11-20 eProfiles) | 0 | \$250.00 | \$0.00 | \$0.00 | 0.00 | \$0.00 |
| LEG - BillTracker (Unlimited eProfiles) | 0 | \$500.00 | \$0.00 | \$0.00 | 0.00 | \$0.00 |
| Wccfile | 770 | Variabl | \$3,657.00 | \$1,662.00 | \$1,995.00 | \$1,995.00 |
| Sccalessubscr | 815 | Variable | \$815.00 | \$407.50 | 407.50 ` | \$407.50 |
| SUBTOTAL | 171,593 | | 2,113,545.05 | 1,947,941.25 | 165,655.30 | 165,655.30 |
| | | | | | | \$43,655.51 |

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

| Other Revenue/Adjustments | Number Fee pe | er Item Total Revenue | NII Gross Share | NII Share |
|---|-------------------------------|-----------------------|--|--|
| Grants/ Special Projects Subscriptions - New Renewal Billing Minimums/Adjustments Revenue Affecting adjustments | 558 variabl 0 variabl 0 | , | 52,045.33 55,750.00 0.00 0.00 | 52,045.33 55,750.00 0.00 0.00 |

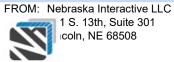
| SUBTOTAL | \$107,795.33 | \$107,795.33 |
|----------|--------------|--------------|
| | | |

Other Applications Maintained and Supported - No Revenue

| Service/Volume Processed | No. of Transactions ee | No. of Transactions ee per Record | | | Agency Share NII Share | |
|--------------------------------|------------------------|-----------------------------------|----------------|----------------|------------------------|--|
| DAS - State Directory Order | 0 | 5.00 | 0.00 | 0.00 | 0.00 | |
| DED -Conference Registration | 0 | 75.00 | 0.00 | 0.00 | 0.00 | |
| DHHS - Birth Certificate Order | 2,283 | 17.00 | 47,889.00 | 47,889.00 | 0.00 | |
| LCC -Tax Payments | 37 | variable | 3,061,164.00 | 3,061,164.00 | 0.00 | |
| COURTEFILESUB | 16,593 | variable | \$505,980.00 | \$505,980.00 | 0.00 | |
| PSCREMIT | 361 | variable | \$4,387,558.70 | \$4,387,558.70 | 0.00 | |
| WCCSUB | 105 | variable | \$1,662.00 | \$1,662.00 | 0.00 | |
| SUBTOTAL | 19,379 | | \$8,004,253.70 | \$8,004,253.70 | \$0.00 | |
| | | | | | | |

Payment Statement June 30, 2021

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608



90.00%

PERIOD COVERED:

May 1st - May 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

| Service/Volume Processed | No. of Records e | e per Record | Total Revenue | Agency Share N | III Gross Share N | ISRB Share (2 NI | 90.00% I Share (80%) |
|--|------------------|--------------|----------------|----------------|-------------------|-------------------|-------------------------|
| DMV- DLR - Batch | 11,248 | \$3.00 | \$33,744.00 | \$22,496.00 | \$11,248.00 | \$2,249.60 | \$8,998.40 |
| DMV- DLR - Monitoring Fee | 99,513 | \$0.06 | \$5,970.78 | \$3,980.52 | \$1,990.26 | \$398.05 | \$1,592.21 |
| DMV- DLR - Interactive | 68,995 | \$3.00 | \$206,985.00 | \$137,990.00 | \$68,995.00 | \$13,799.00 | \$55,196.00 |
| DMV- DLR - Certified | 18 | \$3.00 | \$54.00 | \$36.00 | \$18.00 | \$3.60 | \$14.40 |
| DMV- DLR - Certified Transcript | 171 | \$4.00 | \$684.00 | \$513.00 | \$171.00 | \$34.20 | \$136.80 |
| DMV-SRIND | 109 | \$0.50 | \$54.50 | \$0.00 | \$54.50 | \$10.90 | \$43.60 |
| DMV-SRBULK | 32 | \$0.15 | \$4.80 | \$0.00 | \$4.80 | \$0.96 | \$3.84 |
| DMVSRMONTH | 1 | \$0.15 | \$200.00 | \$0.00 | \$200.00 | \$40.00 | \$160.00 |
| DMV - DLR Single | 1,724 | \$3.00 | \$5,172.00 | \$3,448.00 | \$1,724.00 | \$344.80 | \$1,379.20 |
| DMV - Driver License Renew | 15,007 | Varia | \$415,074.50 | \$394,954.50 | \$20,120.00 | \$4,024.00 | \$16,096.00 |
| DMVOTC | 6,523 | Varia | \$163,498.50 | \$154,556.50 | \$8,942.00 | \$1,788.40 | \$7,153.60 |
| DMVOTC_CASH | 22,055 | Varia | \$517,197.50 | \$517,197.50 | \$0.00 | \$0.00 | \$0.00 |
| DMV- TLR - Interactive | 16,624 | \$1.00 | \$16,624.00 | \$6,649.60 | \$9,974.40 | \$1,994.88 | \$7,979.52 |
| DMV- TLR - batch | 1,605 | \$1.00 | \$1,605.00 | \$642.00 | \$963.00 | \$192.60 | \$770.40 |
| DMV- TLR - Set-up Fee | 0 | \$55.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| DMV- TLR - Special Request Runs | 9 | \$50.00 | \$450.00 | \$306.00 | \$144.00 | \$28.80 | \$115.20 |
| DMV- TLR - Vol. Over 2,000/Run | 30 | \$18.00 | \$540.00 | \$300.00 | \$240.00 | \$48.00 | \$192.00 |
| DMV - Reinstatement | 1,670 | \$3.00 | \$129,891.00 | \$124,875.00 | \$5,016.00 | \$1,003.20 | \$4,012.80 |
| DMV - IRP | 351 | Variable | \$448,658.10 | \$445,967.57 | \$2,690.53 | \$538.11 | \$2,152.42 |
| DMV - IFTA | 336 | Variable | \$160,660.68 | \$159,986.21 | \$674.47 | \$134.89 | \$539.58 |
| DMVSPLATE | 635 | Variable | \$7,745.00 | \$5,840.00 | \$1,905.00 | \$381.00 | \$1,524.00 |
| DMVSPLATEMESS | 1,035 | Variable | \$52,965.00 | \$49,860.00 | \$3,105.00 | \$621.00 | \$2,484.00 |
| DMV - SingleTripPermit | 862 | Variable | \$35,073.00 | \$32,215.00 | \$2,858.00 | \$571.60 | \$2,286.40 |
| DMV - Motor Vehicle Renewals | 49,319 | Variable | \$9,963,698.09 | \$9,718,910.18 | \$244,787.91 | \$48,957.58 | \$195,830.33 |
| DMV_Fleets | 16 | Variable | \$23,762.41 | \$23,644.43 | \$117.98 | \$23.60 | \$94.38 |
| DMV_DAS | 295 | Variable | \$36,962.00 | \$30,185.00 | \$6,777.00 | \$1,355.40 | \$5,421.60 |
| HHSS - Health Practitioner Lists | 80 | Variable | \$4,570.00 | \$0.00 | \$4,570.00 | \$914.00 | \$3,656.00 |
| HHSS - Health Practitioner Lists Bulk | 1 | Variable | \$415.00 | \$0.00 | \$415.00 | \$83.00 | \$332.00 |
| HHSS - Health License Monitoring | 142,752 | Variable | \$1,427.52 | \$0.00 | \$1,427.52 | \$285.50 | \$1,142.02 |
| HHSS - Health License Monitoring Mo. Min. | 8 | Variable | \$109.49 | \$0.00 | \$109.49 | \$21.90 | \$87.59 |
| HHSS - Health Risk Appraisal Company | 0 | 50 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| HHSS - Health Risk Appraisal Employee | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| LCC Renewals | 56 | \$1.00 | \$23,395.95 | \$23,080.00 | \$315.95 | \$63.19 | \$252.76 |
| LCC Local Renewals | 16 | Variable | \$9,985.49 | \$9,795.83 | \$189.66 | \$37.93 | \$151.73 |
| LCC_SDL | 239 | Variable | \$14,124.32 | \$13,480.00 | \$644.32 | \$128.86 | \$515.46 |
| SED - Electrical Permits | 0 | 4% of Fee | \$101,290.00 | \$101,290.00 | \$4,051.60 | \$810.32 | \$3,241.28 |
| SED - Electrician License Renewal | 0 | 2% of Fee | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SED - Electrician Apprentice License | 177 | 3.00 | \$7,611.00 | \$7,611.00 | \$531.00 | \$106.20 | \$424.80 |
| SED - License List | 1 | Variable | \$15.00 | \$15.00 | \$5.00 | \$1.00 | \$4.00 |
| SEDEXAM3 - Exam Application (\$3 fee) | 52 | 3.00 | \$3,276.00 | \$3,276.00 | \$156.00 | \$31.20 | \$124.80 |
| SEDEXAM5 - Exam Application (\$5 fee) | 9 | 5.00 | \$1,170.00 | \$1,170.00 | \$45.00 | \$9.00 | \$36.00 |
| SOS - Corporation filings (LLC/LLP) (TPE) | 3,131 | \$3.00 | \$43,354.00 | \$33,370.00 | \$9,984.00 | \$1,996.80 | \$7,987.20 |
| SOS - NonProfit Reports | 622 | \$3.00 | \$14,306.00 | \$12,440.00 | \$1,866.00 | \$373.20 | \$1,492.80 |
| SOS - Document eDelivery | 2,993 | \$2/varia | \$208,876.10 | \$201,520.00 | \$7,356.10 | \$1,471.22 | \$5,884.88 |
| SOS - Corp filings (Foreign/Domestic Corporations) | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| SOS - corpdocs (TPE) | 1,803 | Variabl | \$11,111.05 | \$5,884.48 | \$5,226.57 | \$1,045.31 | \$4,181.26 |

| SOS - CollectionRenew | 0 | Variabl 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
|--|---------|------------------------|-------------------------|-------------------------|--------------------|--------------------|--------------------|
| SOS - Corporate Monthly Batch Service | 5 | \$800.00 | \$4,000.00 | \$2,000.00 | \$2,000.00 | \$400.00 | \$1,600.00 |
| SOS - Corporate Special Request(TPE) | 45 | Varia | \$765.00 | \$382.50 | \$382.50 | \$76.50 | \$306.00 |
| SOS - Corporate Special Request | 3 | \$15.00 | \$45.00 | \$22.50 | \$22.50 | \$4.50 | \$18.00 |
| SOS - Corporate Bi-Monthly Batch Service | 0 | \$500.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - Corporate Weekly Batch Service | 12 | \$300.00 | \$3,600.00 | \$1,800.00 | \$1,800.00 | \$360.00 | \$1,440.00 |
| SOS - Corp_OCOGS | 906 | \$6.50 | \$5,889.00 | \$2,265.00 | \$3,624.00 | \$724.80 | \$2,899.20 |
| SOS - Corpcogs | 12 | \$10.00 | \$120.00 | \$120.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - Corpimg2 | 4,279 | \$0.45 | \$1,925.55 | \$1,369.28 | \$556.27 | \$111.25 | \$445.02 |
| SOS - UCC Bi-Monthly Batch Service | ,,0 | 500.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC Bulk Images | 3 | \$800.00 | \$2,400.00 | \$1,200.00 | \$1,200.00 | \$240.00 | \$960.00 |
| SOS - UCC Weekly Batch Service | 9 | \$300.00 | \$2,700.00 | \$1,350.00 | \$1,350.00 | \$270.00 | \$1,080.00 |
| SOS - UCC Interactive Searches | 6,301 | \$4.50 | \$28,354.50 | \$22,053.50 | \$6,301.00 | \$1,260.20 | \$5,040.80 |
| SOS - UCC Monthly Batch Service | 4 | \$800.00 | \$3,200.00 | \$1,600.00 | \$1,600.00 | \$320.00 | \$1,280.00 |
| SOS - UCC Special Request | 1,484 | Variabl | \$2,968.00 | \$1,484.00 | \$1,484.00 | \$296.80 | \$1,187.20 |
| SOS - UCC Periodic Dump | 0 | \$15.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC Debtor Location | 12 | \$15.00 | \$180.00 | \$90.00 | \$90.00 | \$18.00 | \$72.00 |
| SOS - UCC ContinuationI Filings | 1,194 | \$8.00 | \$9,552.00 | \$7,761.00 | \$1,791.00 | \$358.20 | \$1,432.80 |
| SOS - UCC Original Filings | 1,778 | \$8.00 | \$14,224.00 | \$11,557.00 | \$2,667.00 | \$533.40 | \$2,133.60 |
| SOS - UCC Electronic Amendments | 494 | \$8.00 | \$3,952.00 | \$3,211.00 | \$741.00 | \$148.20 | \$592.80 |
| SOS - UCC Electronic Assignments | 5 | \$8.00 | \$40.00 | \$32.50 | \$7.50 | \$1.50 | \$6.00 |
| SOS - UCC Electronic Collateral Amendments | 73 | \$8.00 | \$584.00 | \$474.50 | \$109.50 | \$21.90 | \$87.60 |
| SOS - UCC Images | 9,564 | \$0.45 | \$4,303.80 | \$3,060.48 | \$1,243.32 | \$248.66 | \$994.66 |
| SOS - UCC BatchSemi Monthly | 2 | \$500.00 | \$1,000.00 | \$500.00 | \$500.00 | \$100.00 | \$400.00 |
| SOS - UCCAMEND_BUL | 18 | Variable | \$144.00 | \$117.00 | \$27.00 | \$5.40 | \$21.60 |
| SOS - UCCASSIGN_BULK | 23 | Variable | \$184.00 | \$149.50 | \$34.50 | \$6.90 | \$27.60 |
| SOS - UCCCOLLAMEND | 10 | Variable | \$80.00 | \$65.00 | \$15.00 | \$3.00 | \$12.00 |
| SOS - UCCCONT_BULK | 72 | Variable | \$576.00 | \$468.00 | \$108.00 | \$21.60 | \$86.40 |
| SOS - UCCORIG_BULK | 706 | Variable | \$5,648.00 | \$4,589.00 | \$1,059.00 | \$211.80 | \$847.20 |
| SOS - EFS Interactive Searches | 1,228 | \$4.50 | \$5,526.00 | \$4,298.00 | \$1,228.00 | \$245.60 | \$982.40 |
| SOS - EFS Special Request | 197 | \$2.00 | \$394.00 | \$197.00 | \$197.00 | \$39.40 | \$157.60 |
| SOS - EFS Continuations | 175 | \$8.00 | \$1,400.00 | \$1,137.50 | \$262.50 | \$52.50 | \$210.00 |
| SOS - EFS Original Filings | 175 | \$8.00 | \$1,400.00 | \$1,137.50 | \$262.50 | \$52.50 \$52.50 | \$210.00 |
| REV - Sales/Use Tax Permit Lists | 2 | \$5.50 | \$1,400.00 | \$0.00 | \$202.30 | \$2.20 | \$210.00 |
| REV - Sales Tax Filings | 2 | \$0.25 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| REV - Income Tax Withholding Filings (941N) | 0 | \$0.25 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| NBPA Renewals | 1,296 | 5.00 | \$160,710.00 | \$0.00 \$160,710.00 | \$6,445.00 | \$1,289.00 | \$5,156.00 |
| NBPA Renewals TPE | 1,290 | 5.00 | \$1,075.00 | \$1,070.00 | \$5.00 | \$1.00 | \$3,130.00 |
| NREC - Real Estate Commission Services | 0 | 3% of Fee | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$4.00 \$0.00 |
| E&A - Engineers & Architects License Renewal | 2 | 5% of Fee | \$240.00 | \$240.00 | \$12.00 | \$2.40 | \$0.00 \$9.60 |
| E&A - Engineers & Architects | 45 | 5% of Fee | \$6,750.00 | \$6,750.00 | \$337.50 | \$67.50 | \$270.00 |
| Water Well Registrations | 197 | 5% of Fee | \$18,400.00 | \$17,112.00 | \$1,288.00 | \$257.60 | \$1,030.40 |
| REV - Motor Fuels Tax Filing | 456 | \$0.25 | \$114.00 | \$0.00 | \$114.00 | \$22.80 | \$91.20 |
| NDOA - Applicator permits | 247 | Variable | \$11,700.00 | \$11,121.00 | \$579.00 | \$115.80 | \$463.20 |
| NDOA - AGAERIAL_LICENSE | 247 | Variable 0 | \$11,700.00 0 | φ11,121.00 | \$0.00 | \$115.80 \$0.00 | \$403.20 |
| NDOA - AGAENIAL_LICENSE NDOA - Measuring device | 16 | Variable | \$2,290.15 | \$2,241.21 | \$48.94 | \$0.00 \$9.79 | \$39.15 |
| NDOA - Measuring device NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS | 5 | Variable | \$578.87 | \$568.97 | \$9.90 | | \$7.92 |
| NDOA - AGDRTBEAN/AGINFORTEGG/AGCWGS | 9 | Variable | \$2,191.81 | \$2,159.25 | | \$1.98 \$6.51 | \$26.05 |
| NDOA - AGSMALL_FACKAGE NDOA - AG_EURO_CORN | 0 | Variable 0 | \$2,191.01 0 | φΖ, 159.25 | \$32.56 \$0.00 | \$0.00 | |
| NDOA - AG_EORO_CORN NDOA - AGFFAL_Tonnage | 12 | Variable | \$1,336.15 | \$1,311.69 | \$24.46 | | \$0.00 \$10.57 |
| NDOA - AGFIFAL_TOIMage NDOA - AGFIRM REGISTRATION | 7 | Variable | \$107.59 | \$92.75 | | \$4.89 \$2.07 | \$19.57 \$11.87 |
| — | | | | | \$14.84 \$20.33 | \$2.97 \$5.87 | \$11.87 \$23.46 |
| | 14 7 | Variable | \$259.83 \$28.002.60 | \$230.50 \$28,855,24 | \$29.33 \$47.45 | \$5.87 \$0.40 | \$23.46 \$37.06 |
| NDOA - DAIRY/EGG/TURKEY NDOA - Grape/Potato | | Variable | \$28,902.69 \$0.00 | \$28,855.24 \$0.00 | \$47.45 \$0.00 | \$9.49 \$0.00 | \$37.96 \$0.00 |
| • | 0 | Variable | \$0.00 | \$0.00 | \$0.00 \$0.00 | \$0.00 \$0.00 | \$0.00 \$0.00 |
| | 0 | Variable 0 | 0 | | \$0.00 \$0.00 | \$0.00 \$0.00 | \$0.00 \$0.00 |
| | 0 | Variable 0 | U | | \$0.00 \$0.00 | \$0.00 | \$0.00 |
| | 0 | Variable 0 | 0 \$6.642.59 | ¢6 400 05 | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGPESTPROD_NEW | 41 0 | Variable Variable 0 | \$6,643.58 | \$6,488.25 | \$155.33 \$0.00 | \$31.07 | \$124.26 \$0.00 |
| NDOA - AG_CervineFacility Permit | U | | 0 | | \$0.00 | \$0.00 | φυ.υυ |

| NDOA - AGACTNMRKT | | 37 | Variable | \$53,158.80 | \$53,068.53 | \$90.27 | \$18.05 | \$72.22 |
|--|---|----------------|----------------------|----------------------------|---------------------------|---------------------------|--------------------------|--------------------------|
| NDOA - AGNURSERY_RENEW | | 0 | Variable 0 | 0 | +, | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGNURSERY_STOCK | | 8 | Variable | \$672.28 | \$650.00 | \$22.28 | \$4.46 | \$17.82 |
| NDOA - AGPERMIT_SELLSEEDS | | 1 | Variable | \$25.00 | \$23.25 | \$1.75 | \$0.35 | \$1.40 |
| NDOA - Pet Feed Rendering | | 0 | Variable 0 | 0 | , | \$0.00 | \$0.00 | \$0.00 |
| NDOA - Pesticide License Renewals | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGPESTDEAL_NEW | 0 | | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| NDOA - Governor Ag Conference | 0 | | \$3.00 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| SFM - Fireworks Licenses | | 66 | Variable | \$742.50 | \$660.00 | \$82.50 | \$16.50 | \$66.00 |
| SFM - Fireworks Display Permits | | 155 | Variable | \$7,857.30 | \$7,425.00 | \$432.30 | \$86.46 | \$345.84 |
| SFM BOILER | | 68 | Variable | \$5,549.00 | \$5,549.00 | \$204.00 | \$40.80 | \$163.20 |
| SFM_ELEVATOR | | 73 | Variable | \$14,285.00 | \$14,285.00 | \$219.00 | \$43.80 | \$175.20 |
| SFM_ELEVATOR_CC% | | 36 | Variable | \$13,055.00 | \$13,055.00 | \$391.65 | \$78.33 | \$313.32 |
| OTC-Over the counter payment | | 16,874 | Variable | \$4,494,255.87 | \$4,445,238.96 | \$49,016.91 | \$9,803.38 | \$39,213.53 |
| OTC Billback | | 133 | Variable | \$612.79 | \$0.00 | \$612.79 | \$122.56 | \$490.23 |
| PropertyTax Payments | | 432 | Variable | \$1,056,052.82 | \$1,050,884.48 | \$5,168.34 | \$1,033.67 | \$4,134.67 |
| NDOL - Contractor Registration | | 1,335 | Variable | \$40,739.95 | \$36,700.00 | \$4,039.95 | \$807.99 | \$3,231.96 |
| NDOL_OVR_PMT | | 265 | Variable | \$53,509.36 | \$0.00 | \$804.90 | \$160.98 | \$643.92 |
| NDOL_TAX_PMT | | 30 | Variable | \$9,426.19 | \$0.00 | \$372.78 | \$74.56 | \$298.22 |
| NEROADS - DOT_Permits | | 9,248 | Variable | \$239,149.00 | \$222,965.00 | \$16,184.00 | \$3,236.80 | \$12,947.20 |
| NEROADS- NDOT RMS | | 34 | Variable | \$11,441.13 | \$11,055.68 | \$385.45 | \$77.09 | \$308.36 |
| NEROADS- NDOTSPD | | 3 | Variable | \$159.00 | \$150.00 | \$9.00 | \$1.80 | \$7.20 |
| NEROADS - NDOTPERMITS | | 19 | Variable | \$373.25 | \$343.42 | \$29.83 | \$5.97 | \$23.86 |
| State Patrol Crime Report | | 1,112 | \$18.00 | \$22,397.50 | \$18,062.50 | \$4,335.00 | \$867.00 | \$3,468.00 |
| NSPCCW_Renew - NSP Conceal & amp; Carry Permit Renewal | | 755 | \$4.50 | \$41,147.50 | \$37,750.00 | \$3,397.50 | \$679.50 | \$2,718.00 |
| NSPApptFee | | 903 | \$4.50 | \$67,235.33 | \$63,972.75 | \$3,262.58 | \$652.52 | \$2,610.06 |
| State Patrol Crime Report - Subscriber | | 1,563 | Variable | \$24,163.50 | \$20,000.10 | \$4,163.40 | \$832.68 | \$3,330.72 |
| Event Registration | | 370 | 10% of Fee | \$11,257.00 | \$10,211.50 | \$1,045.50 | \$209.10 | \$836.40 |
| Sarpy_Stop | | 178 | Variable | \$23,520.00 | \$22,948.70 | \$571.30 | \$114.26 | \$457.04 |
| Medicaid & Long Term Care | | 8 | \$1.75 | \$583.00 | \$583.00 | \$14.00 | \$2.80 | \$11.20 |
| City of Waverly Soccer Registration (CDB) | 0 | Ŭ | \$1.75 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| City of Waverly Soccer Registration (TPE) | 0 | 0 | Variable 0 | ¢0.00 0 | φ0.00 | \$0.00 | \$0.00 | \$0.00 |
| recreation_program | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| order_form_LPNNRD | | 119 | Variable | \$4,207.79 | \$3,916.10 | \$291.69 | \$58.34 | \$233.35 |
| order_form_UBBNRD | | 0 | Variable 0 | φ., <u>2011</u> 0 | φ0,010.10 | \$0.00 | \$0.00 | \$0.00 |
| Library acct mgmt | | 27 | Variable | \$868.95 | \$805.00 | \$63.95 | \$12.79 | \$51.16 |
| Utility payment | | 1,375 | Variable | \$198,760.52 | \$193,788.30 | \$4,972.22 | \$994.44 | \$3,977.78 |
| SarpyCommunityCorrections | | 13 | Variable | \$3,247.17 | \$3,144.35 | \$102.82 | \$20.56 | \$82.26 |
| SARPY_VEHINSP | | 28 | Variable | \$1,288.70 | \$1,209.50 | \$79.20 | \$15.84 | \$63.36 |
| OTLPAYMENT | | 8 | Variable | \$7,479.14 | \$7,450.34 | \$28.80 | \$5.76 | \$23.04 |
| 59PlanningDept | | 152 | Variable | \$155,280.35 | \$153,256.27 | \$2,024.08 | \$404.82 | \$1,619.26 |
| gretna occ tax | | 20 | Variable | \$33,916.34 | \$33,818.94 | \$97.40 | \$19.48 | \$77.92 |
| Holt County Overweight Perm | | 0 | Variable 0 | 0 | \$00,010.04 | \$0.00 | \$0.00 | \$0.00 |
| Micellanious Charge for Swipers | | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_HeadCountF | | 172,239 | Variable | \$10,334.34 | \$0.00 | \$10,334.34 | \$2,066.87 | \$8,267.47 |
| NBC_Inspections | | 654 | Variable | \$95,268.95 | \$95,268.95 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NIRFLFee | | 70,311 | Variable | \$4,218.66 | \$0.00 | \$4,218.66 | \$843.73 | \$3,374.93 |
| NBC_NISaleBarn | | 68,889 | Variable | \$68,889.00 | \$68,889.00 | ¢4,210.00 \$0.00 | \$0.00 | \$0.00 |
| NBC NISaleBarnF | | 68,889 | Variable | \$4,133.34 | \$0.00 | \$4,133.34 | \$826.67 | \$3,306.67 |
| NBC_RFLRenewal | | 8 | Variable | \$70,000.00 | \$70,000.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NIPackLock | | 55,249 | Variable | \$55,249.00 | \$55,249.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NIPackLockF | | 55,249 | Variable | \$3,314.94 | \$0.00 | \$3,314.94 | \$662.99 | \$2,651.95 |
| BOGRENEW | | 55,249 0 | \$3.25 | \$0.00 | \$0.00 | \$3,314.94 | \$0.00 | \$2,031.95 |
| dhhscentregDH | | - | variable | \$6,264.00 | \$3,915.00 | \$0.00 \$2,349.00 | | |
| dhnscentregLN-subscriber | | 1,566 0 | Variable | | | | \$469.80 | \$1,879.20 \$0.00 |
| dhiscentreg | | | \$1.50 | \$0.00 \$14 180 00 | 0.00\$ 9,680.00\$ | \$0.00 \$4 500 00 | 0.00\$ 900.00\$ | \$0.00 \$3,600,00 |
| 6 | | 3,007 7 313 | | \$14,180.00 \$36,565,00 | \$9,680.00 \$25,595.50 | \$4,500.00 \$10,969,50 | | \$3,600.00 \$8,775.60 |
| dhhscentregDHL | | 7,313 | \$1.50 \$1.75 | \$36,565.00 \$5,468,75 | | \$10,969.50 \$5,468,75 | \$2,193.90 \$1,093,75 | \$8,775.60 \$4,375.00 |
| REVENUE_FEE MV/II B. Bonowal | | 3,123 0 | \$1.75 Variable 0 | \$5,468.75 0 | \$0.00 | \$5,468.75 \$0.00 | \$1,093.75 \$0.00 | \$4,375.00 \$0.00 |
| MVILB_Renewal | | U | | U | | \$0.00 | \$0.00 | \$0.00 |

| SUBTOTAL | 1,023, | 220.00 | | 19,989,079.31 | 19,322,496.06 | 617,237.13 | 123,447.43 | 493,789.70 |
|--|--------------------------|--------------|---------------------|------------------------|--------------------------------|------------------------|------------|---------------------------|
| | | | | | | | | |
| Transaction Services Not Subject to the 20% Split with the | e Nebraska State Records | Board | | | | | | |
| Service/Volume Processed | No. of Re | ecords ee | per Record | Total Revenue | Agency Share N | II Gross Share | NI | Share |
| Court Records (Justice) Per Record | 1 | 39,205 | \$1.00 | \$139,205.00 | 69,602.50 | 69,602.50 | | \$69,602.50 |
| Court Records (Justice) Monthly | | 85 | \$500.00 | \$42,500.00 | \$21,250.00 | 21,250.00 | | \$21,250.00 |
| Court Records (Justice) Credit Card Searches | | 922 | \$15.00 | \$13,830.00 | \$6,915.00 | 6,915.00 | | \$6,915.00 |
| Court E-Filing | | 15,709 | \$1.00 | \$15,709.00 | \$0.00 | 15,709.00 | | \$15,709.00 |
| COURTRECORDF | | | ariable | \$3,000.00 | \$0.00 | 3,000.00 | | \$3,000.00 |
| COURTRECORDU | | | ariable | \$2,000.00 | \$0.00 | 2,000.00 | | \$2,000.00 |
| COURTAPELFILE | | 339 | \$2.00 | \$678.00 | \$0.00 | 678.00 | | \$678.00 |
| AOCCERTGS | | 31 | Variable | \$243.37 | \$185.00 | 58.37 | | \$58.37 |
| COURTAPPTFILE | | 8 | variable | \$400.00 | \$0.00 | 400.00 | | \$400.00 |
| Courtjudge | | 140 | \$50.00 | \$7,000.00 | \$0.00 | \$7,000.00 | | \$7,000.00 |
| Court Citations | | 4,945 | Variable | \$699,132.52 | \$684,988.47 | 14,144.05 | | \$14,144.05 |
| AOC_Cert_Authority | | 22 | Variable | \$600.28 | \$550.00 | 50.28 | | \$50.28 |
| Court Payments | | 2,825 | Variable | \$1,025,045.82 | \$1,009,483.30 | 15,562.52 | | \$15,562.52 |
| Lobbyist Registration | | 2,020 | \$0.05 | \$1,600.00 | \$1,600.00 | 80.00 | | \$80.00 |
| OTC-Court payments | | 0 | Variable | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| LEG - BillTracker (1-3 eProfiles) | | 0 | \$50.00 | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| LEG - BillTracker (4-10 eProfiles) | | 0 | \$30.00 \$100.00 | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| LEG - BillTracker (11-20 eProfiles) | | 0 | \$250.00 | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| | | 0 | | | | 0.00 | | |
| LEG - BillTracker (Unlimited eProfiles) Wccfile | | - | \$500.00 Variabl | \$0.00 \$2.054.00 | \$0.00 | | | \$0.00 |
| Sccalessubscr | | 921 674 | Variable | \$3,954.00 \$674.00 | \$1,467.00 | \$2,487.00 337.00 ` | | \$2,487.00 \$337.00 |
| | 4 | | variable | | \$337.00 | | | |
| SUBTOTAL | 1 | 65,838 | | 1,955,571.99 | 1,796,378.27 | 159,273.72 | | 159,273.72 \$44,875.09 |
| | | | | | | | | \$44,075.09 |
| Other Revenue Not Subject to the 20% Split with the Neb | raska State Records Boar | d | | | | | | |
| Other Revenue/Adjustments | Number | Fe | e per Item T | otal Revenue | N | II Gross Share | NI | Share |
| Grants/ Special Projects | | | | 41,739.83 | | 41,739.83 | | 41,739.83 |
| Subscriptions - New | | 710 va | riable | 71,000.00 | | 71,000.00 | | 71,000.00 |
| Renewal | | | riable | 50.00 | | 50.00 | | 50.00 |
| Billing Minimums/Adjustments | | 0 | | 0.00 | | 0.00 | | 0.00 |
| Revenue Affecting adjustments | | 0 | | 0.00 | | 0.00 | | 0.00 |
| SUBTOTAL | | | | \$112,789.83 | | \$112,789.83 | | |
| | | | | <i><i><i></i></i></i> | | ¢112,100100 | | |
| Other Applications Maintained and Supported - No Reven | nue | | | | | | | |
| Service/Volume Processed | No. of Transa | ctions ee | per Record | Total Revenue | Agency Share N | II Share | | |
| DAS - State Directory Order | | 0 | 5.00 | 0.00 | 0.00 | 0.00 | | |
| DED -Conference Registration | | Õ | 75.00 | 0.00 | 0.00 | 0.00 | | |
| DHHS - Birth Certificate Order | | 1,940 | 17.00 | 40,579.00 | 40,579.00 | 0.00 | | |
| LCC -Tax Payments | | 38 | variable | 2,883,150.00 | 2,883,150.00 | 0.00 | | |
| COURTEFILESUB | | 15,709 | variable | \$453,230.00 | \$453,230.00 | 0.00 | | |
| PSCREMIT | | 289 | variable | \$4,137,612.27 | \$4,137,612.27 | 0.00 | | |
| WCCSUB | | 209 92 | variable | \$1,467.00 | \$1,467.00 | 0.00 | | |
| SUBTOTAL | | 92 18,068 | variable | \$7,516,038.27 | \$7,516,038.27 | \$0.00 | | |
| SODIOTAL . | | 10,000 | | φr,510,030.21 | φ <i>1</i> ,510,030.2 <i>1</i> | φυ.υυ | | |
| | | | | | | | | |
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Payment Statement July 31, 2021

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 Icoln, NE 68508

PERIOD COVERED:

June 1st - June 30th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

| Transaction Services Subject to the 20% Split with the Nebrask | a State Records Board | | | | | | 90.00% |
|--|-----------------------|--------------|-----------------|----------------|-------------------|-----------------|--------------|
| Service/Volume Processed | No. of Records e | e per Record | Total Revenue | Agency Share N | III Gross Share N | ISRB Share (2 N | |
| DMV- DLR - Batch | 11,562 | \$3.00 | \$34,686.00 | \$23,124.00 | \$11,562.00 | \$2,312.40 | \$9,249.60 |
| DMV- DLR - Monitoring Fee | 689,545 | \$0.06 | \$41,372.70 | \$27,581.80 | \$13,790.90 | \$2,758.18 | \$11,032.72 |
| DMV- DLR - Interactive | 76,049 | \$3.00 | \$228,147.00 | \$152,098.00 | \$76,049.00 | \$15,209.80 | \$60,839.20 |
| DMV- DLR - Certified | 10 | \$3.00 | \$30.00 | \$20.00 | \$10.00 | \$2.00 | \$8.00 |
| DMV- DLR - Certified Transcript | 137 | \$4.00 | \$548.00 | \$411.00 | \$137.00 | \$27.40 | \$109.60 |
| DMV-SRIND | 132 | \$0.50 | \$66.00 | \$0.00 | \$66.00 | \$13.20 | \$52.80 |
| DMV-SRBULK | 43 | \$0.15 | \$6.45 | \$0.00 | \$6.45 | \$1.29 | \$5.16 |
| DMVSRMONTH | 1 | \$0.15 | \$200.00 | \$0.00 | \$200.00 | \$40.00 | \$160.00 |
| DMV - DLR Single | 1,903 | \$3.00 | \$5,709.00 | \$3,806.00 | \$1,903.00 | \$380.60 | \$1,522.40 |
| DMV - Driver License Renew | 16,596 | Varia | \$457,140.25 | \$434,964.00 | \$22,176.25 | \$4,435.25 | \$17,741.00 |
| DMVOTC | 7,822 | Varia | \$192,396.00 | \$181,844.00 | \$10,552.00 | \$2,110.40 | \$8,441.60 |
| DMVOTC CASH | 25,778 | Varia | \$605,581.50 | \$605,581.50 | \$0.00 | \$0.00 | \$0.00 |
| DMV- TLR - Interactive | 19,424 | \$1.00 | \$19,424.00 | \$7,769.60 | \$11,654.40 | \$2,330.88 | \$9,323.52 |
| DMV- TLR - batch | 16,235 | \$1.00 | \$16,235.00 | \$6,494.00 | \$9,741.00 | \$1,948.20 | \$7,792.80 |
| DMV- TLR - Set-up Fee | 0 | \$55.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| DMV- TLR - Special Request Runs | 10 | \$50.00 | \$500.00 | \$340.00 | \$160.00 | \$32.00 | \$128.00 |
| DMV- TLR - Vol. Over 2,000/Run | 29 | \$18.00 | \$522.00 | \$290.00 | \$232.00 | \$46.40 | \$185.60 |
| DMV - Reinstatement | 1,706 | \$3.00 | \$135,193.00 | \$130,075.00 | \$5,118.00 | \$1,023.60 | \$4,094.40 |
| DMV - IRP | 389 | Variable | \$462,505.34 | \$459,702.72 | \$2,802.62 | \$560.52 | \$2,242.10 |
| DMV - IFTA | 166 | Variable | \$20,904.56 | \$20,610.96 | \$293.60 | \$58.72 | \$234.88 |
| DMVSPLATE | 662 | Variable | \$9,712.00 | \$7,720.00 | \$1,992.00 | \$398.40 | \$1,593.60 |
| DMVSPLATEMESS | 1,100 | Variable | \$55,950.00 | \$52,650.00 | \$3,300.00 | \$660.00 | \$2,640.00 |
| DMV - SingleTripPermit | 894 | Variable | \$36,878.00 | \$33,870.00 | \$3,008.00 | \$601.60 | \$2,406.40 |
| DMV - Motor Vehicle Renewals | 49,347 | Variable | \$10,187,895.95 | \$9,937,542.03 | \$250,353.92 | \$50,070.78 | \$200,283.14 |
| DMV Fleets | 31 | Variable | \$31,762.82 | \$31,604.75 | \$158.07 | \$31.61 | \$126.46 |
| DMV DAS | 385 | Variable | \$42,657.00 | \$34,926.00 | \$7,731.00 | \$1,546.20 | \$6,184.80 |
| HHSS - Health Practitioner Lists | 93 | Variable | \$5,855.00 | \$0.00 | \$5,855.00 | \$1,171.00 | \$4,684.00 |
| HHSS - Health Practitioner Lists Bulk | 1 | Variable | \$415.00 | \$0.00 | \$415.00 | \$83.00 | \$332.00 |
| HHSS - Health License Monitoring | 137,502 | Variable | \$1,375.02 | \$0.00 | \$1,375.02 | \$275.00 | \$1,100.02 |
| HHSS - Health License Monitoring Mo. Min. | 8 | Variable | \$110.27 | \$0.00 | \$110.27 | \$22.05 | \$88.22 |
| HHSS - Health Risk Appraisal Company | 0 | 50 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| HHSS - Health Risk Appraisal Employee | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| LCC Renewals | 0 | \$1.00 | -\$1,026.65 | -\$1,000.00 | -\$26.65 | -\$5.33 | -\$21.32 |
| LCC Local Renewals | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| LCC_SDL | 259 | Variable | \$16,030.07 | \$15,280.00 | \$750.07 | \$150.01 | \$600.06 |
| SED - Electrical Permits | 0 | 4% of Fee | \$100,492.00 | \$100,492.00 | \$4,019.68 | \$803.94 | \$3,215.74 |
| SED - Electrician License Renewal | 0 | 2% of Fee | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SED - Electrician Apprentice License | 129 | 3.00 | \$5,547.00 | \$5,547.00 | \$387.00 | \$77.40 | \$309.60 |
| SED - License List | 4 | Variable | \$100.00 | \$100.00 | \$20.00 | \$4.00 | \$16.00 |
| SEDEXAM3 - Exam Application (\$3 fee) | 56 | 3.00 | \$3,528.00 | \$3,528.00 | \$168.00 | \$33.60 | \$134.40 |
| SEDEXAM5 - Exam Application (\$5 fee) | 12 | 5.00 | \$1,560.00 | \$1,560.00 | \$60.00 | \$12.00 | \$48.00 |
| SOS - Corporation filings (LLC/LLP) (TPE) | 1,220 | \$3.00 | \$17,328.00 | \$13,335.00 | \$3,993.00 | \$798.60 | \$3,194.40 |
| SOS - NonProfit Reports | 243 | \$3.00 | \$5,589.00 | \$4,860.00 | \$729.00 | \$145.80 | \$583.20 |
| SOS - Document eDelivery | 3,288 | \$2/varia | \$232,982.20 | \$224,880.00 | \$8,102.20 | \$1,620.44 | \$6,481.76 |
| SOS - Corp filings (Foreign/Domestic Corporations) | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| SOS - corpdocs (TPE) | 1,751 | Variabl | \$8,165.15 | \$4,307.24 | \$3,857.91 | \$771.58 | \$3,086.33 |
| | | | | | | | |

| SOS - CollectionRenew | 0 | | Variabl 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
|--|----|-----------|------------|--------------------------|--------------|--------------------------|---------------------|----------------------|
| SOS - Corporate Monthly Batch Service | - | 6 | \$800.00 | \$4,800.00 | \$2,400.00 | \$2,400.00 | \$480.00 | \$1,920.00 |
| SOS - Corporate Special Request(TPE) | | 45 | Varia | \$765.00 | \$382.50 | \$382.50 | \$76.50 | \$306.00 |
| SOS - Corporate Special Request | | 3 | \$15.00 | \$45.00 | \$22.50 | \$22.50 | \$4.50 | \$18.00 |
| SOS - Corporate Bi-Monthly Batch Service | | 0 | \$500.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - Corporate Weekly Batch Service | | 12 | \$300.00 | \$3,600.00 | \$1,800.00 | \$1,800.00 | \$360.00 | \$1,440.00 |
| SOS - Corp_OCOGS | | 783 | \$6.50 | \$5,089.50 | \$1,957.50 | \$3,132.00 | \$626.40 | \$2,505.60 |
| SOS - Corpcogs | | 6 | \$10.00 | \$60.00 | \$60.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - Corpimg2 | 4 | 1,408 | \$0.45 | \$1,983.60 | \$1,410.56 | \$573.04 | \$114.61 | \$458.43 |
| SOS - UCC Bi-Monthly Batch Service | | 0 | 500.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC Bulk Images | | 3 | \$800.00 | \$2,400.00 | \$1,200.00 | \$1,200.00 | \$240.00 | \$960.00 |
| SOS - UCC Weekly Batch Service | | 8 | \$300.00 | \$2,400.00 | \$1,200.00 | \$1,200.00 | \$240.00 | \$960.00 |
| SOS - UCC Interactive Searches | Į | 5,959 | \$4.50 | \$26,815.50 | \$20,856.50 | \$5,959.00 | \$1,191.80 | \$4,767.20 |
| SOS - UCC Monthly Batch Service | | 4 | \$800.00 | \$3,200.00 | \$1,600.00 | \$1,600.00 | \$320.00 | \$1,280.00 |
| SOS - UCC Special Request | | 880 | Variabl | \$1,760.00 | \$880.00 | \$880.00 | \$176.00 | \$704.00 |
| SOS - UCC Periodic Dump | | 0 | \$15.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC Debtor Location | | Ő | \$15.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| SOS - UCC ContinuationI Filings | | 1,134 | \$8.00 | \$9,072.00 | \$7,371.00 | \$1,701.00 | \$340.20 | \$1,360.80 |
| SOS - UCC Original Filings | | 1,745 | \$8.00 | \$13,960.00 | \$11,342.50 | \$2,617.50 | \$523.50 | \$2,094.00 |
| SOS - UCC Electronic Amendments | | 316 | \$8.00 | \$2,528.00 | \$2,054.00 | \$474.00 | \$94.80 | \$379.20 |
| SOS - UCC Electronic Assignments | | 23 | \$8.00 | \$184.00 | \$149.50 | \$34.50 | \$6.90 | \$27.60 |
| SOS - UCC Electronic Collateral Amendments | | 58 | \$8.00 | \$464.00 | \$377.00 | \$87.00 | \$17.40 | \$69.60 |
| SOS - UCC Images | 1(|),149 | \$0.45 | \$4,567.05 | \$3,247.68 | \$1,319.37 | \$263.87 | \$1,055.50 |
| SOS - UCC BatchSemi Monthly | | 2 | \$500.00 | \$1,000.00 | \$500.00 | \$500.00 | \$100.00 | \$400.00 |
| SOS - UCCAMEND_BUL | | 17 | Variable | \$136.00 | \$110.50 | \$25.50 | \$5.10 | \$20.40 |
| SOS - UCCASSIGN_BULK | | 20 | Variable | \$160.00 | \$130.00 | \$25.50 | \$6.00 | \$20.40 |
| SOS - UCCCOLLAMEND | | 12 | Variable | \$96.00 | \$78.00 | \$30.00 | \$3.60 | \$24.00 \$14.40 |
| | | 92 | Variable | \$736.00 | \$598.00 | \$138.00 | \$27.60 | \$110.40 |
| | | 92 841 | Variable | | | | \$252.30 | \$1,009.20 |
| SOS - UCCORIG_BULK | | | | \$6,728.00 \$5,211.00 | \$5,466.50 | \$1,261.50 \$1,158.00 | | |
| SOS - EFS Interactive Searches | | 1,158 | \$4.50 | \$5,211.00 | \$4,053.00 | \$1,158.00 | \$231.60 \$00.40 | \$926.40 \$261.60 |
| SOS - EFS Special Request | | 452 | \$2.00 | \$904.00 | \$452.00 | \$452.00 | \$90.40 | \$361.60 |
| SOS - EFS Continuations | | 248 | \$8.00 | \$1,984.00 | \$1,612.00 | \$372.00 | \$74.40 | \$297.60 |
| SOS - EFS Original Filings | | 184 | \$8.00 | \$1,472.00 | \$1,196.00 | \$276.00 | \$55.20 | \$220.80 |
| REV - Sales/Use Tax Permit Lists | | 2 | \$5.50 | \$11.00 | \$0.00 | \$11.00 | \$2.20 | \$8.80 |
| REV - Sales Tax Filings | | 0 | \$0.25 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| REV - Income Tax Withholding Filings (941N) | | 0 | \$0.25 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| NBPA Renewals | | 971 | 5.00 | \$122,040.00 | \$122,040.00 | \$4,855.00 | \$971.00 | \$3,884.00 |
| NBPA Renewals TPE | | 15 | Variable | \$1,050.00 | \$1,050.00 | \$0.00 | \$0.00 | \$0.00 |
| NREC - Real Estate Commission Services | | 0 | 3% of Fee | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| E&A - Engineers & Architects License Renewal | | 1 | 5% of Fee | \$25.00 | \$25.00 | \$1.25 | \$0.25 | \$1.00 |
| E&A - Engineers & Architects | | 42 | 5% of Fee | \$6,300.00 | \$6,300.00 | \$315.00 | \$63.00 | \$252.00 |
| Water Well Registrations | | 197 | 5% of Fee | \$17,420.00 | \$16,200.60 | \$1,219.40 | \$243.88 | \$975.52 |
| REV - Motor Fuels Tax Filing | | 501 | \$0.25 | \$125.25 | \$0.00 | \$125.25 | \$25.05 | \$100.20 |
| NDOA - Applicator permits | | 204 | Variable | \$9,350.00 | \$8,874.00 | \$476.00 | \$95.20 | \$380.80 |
| NDOA - AGAERIAL_LICENSE | | 2 | Variable | \$204.98 | \$196.50 | \$8.48 | \$1.70 | \$6.78 |
| NDOA - Measuring device | | 16 | Variable | \$1,886.19 | \$1,840.19 | \$46.00 | \$9.20 | \$36.80 |
| NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS | - | 10 | Variable | \$8,450.27 | \$8,371.57 | \$78.70 | \$15.74 | \$62.96 |
| NDOA - AGSMALL_PACKAGE | 0 | | Variable 0 | 0 | · · · · · · | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AG_EURO_CORN | | 1 | Variable | \$64.06 | \$60.75 | \$3.31 | \$0.66 | \$2.65 |
| NDOA - AG_EURO_CORN_CERT | | 1 | Variable | \$51.25 | \$48.25 | \$3.00 | \$0.60 | \$2.40 |
| | | 14 | Variable | \$2,083.11 | \$2,045.89 | \$37.22 | \$7.44 | \$29.78 |
| NDOA - AGFIRM_REGISTRATION | | 15 | Variable | \$250.71 | \$218.75 | \$31.96 | \$6.39 | \$25.57 |
| NDOA - AGGFAL_Renew | | 5 | Variable | \$91.86 | \$81.25 | \$10.61 | \$2.12 | \$8.49 |
| NDOA - DAIRY/EGG/TURKEY | | 5 | Variable | \$24,747.40 | \$24,717.46 | \$29.94 | \$5.99 | \$23.95 |
| NDOA - Grape/Potato | | 1 | Variable | \$8,309.34 | \$8,307.59 | \$1.75 | \$0.35 | \$1.40 |
| NDOA - Food License Renewals | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGMILK_RENEW | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGPESTKELLY | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| NDOA - AGPESTPROD_NEW | | 55 | Variable | \$8,943.28 | \$8,703.75 | \$239.53 | \$47.91 | \$191.62 |
| | | | | | | | | |

| NDOA - AG CervineFacility Permit | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
|--|---|---------|------------|---------------------|--------------------------|-------------|-------------|-------------|
| NDOA - AGACTNMRKT | | 38 | Variable | \$35,737.87 | \$35,656.05 | \$81.82 | \$16.36 | \$65.46 |
| NDOA - AGNURSERY_RENEW | | 2 | Variable | \$339.22 | \$335.72 | \$3.50 | \$0.70 | \$2.80 |
| NDOA - AGNURSERY STOCK | | 1 | Variable | \$85.07 | \$81.25 | \$3.82 | \$0.76 | \$3.06 |
| NDOA - AGPERMIT_SELLSEEDS | | 1 | Variable | \$25.62 | \$23.25 | \$2.37 | \$0.47 | \$1.90 |
| NDOA - Pet Feed Rendering | | 0 | Variable 0 | 0 | <i> </i> | \$0.00 | \$0.00 | \$0.00 |
| NDOA - Pesticide License Renewals | | 2 | Variable | \$1,280.00 | \$1,276.50 | \$3.50 | \$0.70 | \$2.80 |
| NDOA - AGPESTDEAL_NEW | | - 1 | Variable | \$25.62 | \$23.25 | \$2.37 | \$0.47 | \$1.90 |
| NDOA - Governor Ag Conference | 0 | • | \$3.00 0 | φ <u>20.02</u> 0 | Ψ20.20 | \$0.00 | \$0.00 | \$0.00 |
| SFM - Fireworks Licenses | 0 | 169 | Variable | \$1,901.25 | \$1,690.00 | \$211.25 | \$42.25 | \$169.00 |
| SFM - Fireworks Display Permits | | 64 | Variable | \$4,137.99 | \$3,950.00 | \$187.99 | \$37.60 | \$150.39 |
| SFM_BOILER | | 76 | Variable | \$8,037.00 | \$8,037.00 | \$228.00 | \$45.60 | \$182.40 |
| SFM ELEVATOR | | 162 | Variable | \$31,613.68 | \$31,613.68 | \$486.00 | \$97.20 | \$388.80 |
| SFM_ELEVATOR_CC% | | 71 | Variable | \$26,408.68 | \$76.00 | \$792.26 | \$158.45 | \$633.81 |
| OTC-Over the counter payment | | 18,591 | Variable | \$4,165,676.57 | \$4,112,662.25 | \$53,014.32 | \$10,602.86 | \$42,411.46 |
| OTC Billback | | 192 | Variable | \$1,313.83 | \$4,112,002.25 \$0.00 | \$1,313.83 | \$262.77 | \$1,051.06 |
| PropertyTax Payments | | 372 | Variable | \$1,124,721.98 | \$0.00 \$1,121,889.12 | \$2,832.86 | \$566.57 | \$2,266.29 |
| | | | | | | | | |
| NDOL - Contractor Registration | | 1,348 | Variable | \$41,112.35 | \$37,055.00 | \$4,057.35 | \$811.47 | \$3,245.88 |
| NDOL_OVR_PMT | | 118 | Variable | \$57,174.58 | \$0.00 | \$423.17 | \$84.63 | \$338.54 |
| NDOL_TAX_PMT | | 28 | Variable | \$9,704.33 | \$0.00 | \$375.16 | \$75.03 | \$300.13 |
| | | 11,141 | Variable | \$286,498.50 | \$267,000.00 | \$19,498.50 | \$3,899.70 | \$15,598.80 |
| NEROADS- NDOT_RMS | | 28 | Variable | \$15,223.04 | \$14,981.82 | \$241.22 | \$48.24 | \$192.98 |
| NEROADS- NDOTSPD | | -1 | Variable | -\$53.00 | -\$50.00 | -\$3.00 | -\$0.60 | -\$2.40 |
| NEROADS - NDOTPERMITS | | 26 | Variable | \$585.50 | \$544.68 | \$40.82 | \$8.16 | \$32.66 |
| State Patrol Crime Report | | 1,126 | \$18.00 | \$23,792.50 | \$19,187.50 | \$4,605.00 | \$921.00 | \$3,684.00 |
| NSPCCW_Renew - NSP Conceal & amp; Carry Permit Renewal | | 620 | \$4.50 | \$33,790.00 | \$31,000.00 | \$2,790.00 | \$558.00 | \$2,232.00 |
| NSPApptFee | | 714 | \$4.50 | \$52,168.63 | \$49,601.75 | \$2,566.88 | \$513.38 | \$2,053.50 |
| State Patrol Crime Report - Subscriber | | 1,618 | Variable | \$25,055.00 | \$20,708.00 | \$4,347.00 | \$869.40 | \$3,477.60 |
| Event Registration | | 114 | 10% of Fee | \$2,672.50 | \$2,411.00 | \$261.50 | \$52.30 | \$209.20 |
| Sarpy_Stop | | 176 | Variable | \$24,920.00 | \$24,314.73 | \$605.27 | \$121.05 | \$484.22 |
| Medicaid & Long Term Care | _ | 4 | \$1.75 | \$271.00 | \$271.00 | \$7.00 | \$1.40 | \$5.60 |
| City of Waverly Soccer Registration (CDB) | 0 | _ | \$1.75 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| City of Waverly Soccer Registration (TPE) | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| recreation_program | | 7 | Variable | \$321.24 | \$305.00 | \$16.24 | \$3.25 | \$12.99 |
| order_form_LPNNRD | | 60 | Variable | \$1,917.68 | \$1,776.12 | \$141.56 | \$28.31 | \$113.25 |
| order_form_UBBNRD | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| Library_acct_mgmt | | 23 | Variable | \$856.05 | \$798.00 | \$58.05 | \$11.61 | \$46.44 |
| Utility_payment | | 1,483 | Variable | \$239,163.92 | \$233,621.32 | \$5,542.60 | \$1,108.52 | \$4,434.08 |
| SarpyCommunityCorrections | | 22 | Variable | \$2,251.82 | \$2,155.50 | \$96.32 | \$19.26 | \$77.06 |
| SARPY_VEHINSP | | 31 | Variable | \$1,493.53 | \$1,404.25 | \$89.28 | \$17.86 | \$71.42 |
| OTLPAYMENT | | 6 | Variable | \$4,303.67 | \$4,283.27 | \$20.40 | \$4.08 | \$16.32 |
| 59PlanningDept | | 202 | Variable | \$182,936.00 | \$180,111.86 | \$2,824.14 | \$564.83 | \$2,259.31 |
| gretna_occ_tax | | 22 | Variable | \$39,918.21 | \$39,852.21 | \$66.00 | \$13.20 | \$52.80 |
| Holt County Overweight Perm | | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
| Micellanious Charge for Swipers | | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_HeadCountF | | 126,332 | Variable | \$7,579.92 | \$0.00 | \$7,579.92 | \$1,515.98 | \$6,063.94 |
| NBC_Inspections | | 570 | Variable | \$76,692.62 | \$76,692.62 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NIRFLFee | | 29,505 | Variable | \$1,770.30 | \$0.00 | \$1,770.30 | \$354.06 | \$1,416.24 |
| NBC_NISaleBarn | | 64,015 | Variable | \$64,015.00 | \$64,015.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NISaleBarnF | | 64,015 | Variable | \$3,840.90 | \$0.00 | \$3,840.90 | \$768.18 | \$3,072.72 |
| NBC_RFLRenewal | | 5 | Variable | \$29,000.00 | \$29,000.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NIPackLock | | 59,333 | Variable | \$59,333.00 | \$59,333.00 | \$0.00 | \$0.00 | \$0.00 |
| NBC_NIPackLockF | | 59,333 | Variable | \$3,559.98 | \$0.00 | \$3,559.98 | \$712.00 | \$2,847.98 |
| BOGRENEW | | 0 | \$3.25 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| dhhscentregDH | | 1,532 | Variable | \$6,128.00 | \$3,830.00 | \$2,298.00 | \$459.60 | \$1,838.40 |
| dhhscentregLN-subscriber | | 0 | Variable | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| dhhscentreg | | 3,103 | \$1.50 | \$14,689.00 | \$10,045.00 | \$4,644.00 | \$928.80 | \$3,715.20 |
| dhhscentregDHL | | 7,706 | \$1.50 | \$38,530.00 | \$26,971.00 | \$11,559.00 | \$2,311.80 | \$9,247.20 |
| REVENUE_FEE | | 4,890 | \$1.75 | \$8,557.50 | \$0.00 | \$8,557.50 | \$1,711.50 | \$6,846.00 |
| | | | | | | | | |

| MVILB_Renewal | 0 | Variable 0 | 0 | | \$0.00 | \$0.00 | \$0.00 |
|--|---------------------|------------|----------------|----------------|----------------|------------|-------------|
| SUBTOTAL | 1,554,145.00 | | 20,058,674.63 | 19,326,037.09 | 651,563.47 | 130,312.64 | 521,250.83 |
| | | | | | | | |
| Transaction Convises Not Subject to the 200/ Split with the Nebrooks | State Decords Board | | | | | | |
| Transaction Services Not Subject to the 20% Split with the Nebraska | State Records Board | | | | | | |
| Service/Volume Processed | No. of Records ee | per Record | Total Revenue | Agency Share N | II Gross Share | NII | Share |
| Court Records (Justice) Per Record | 146,493 | \$1.00 | \$146,493.00 | 73,246.50 | 73,246.50 | | \$73,246.50 |
| Court Records (Justice) Monthly | 87 | \$500.00 | \$43,500.00 | \$21,750.00 | 21,750.00 | | \$21,750.00 |
| Court Records (Justice) Credit Card Searches | 965 | \$15.00 | \$14,505.00 | \$7,252.50 | 7,252.50 | | \$7,252.50 |
| Court E-Filing | 16,402 | \$1.00 | \$16,402.00 | \$0.00 | 16,402.00 | | \$16,402.00 |
| COURTRECORDF | 2 Va | ariable | \$3,000.00 | \$0.00 | 3,000.00 | | \$3,000.00 |
| COURTRECORDU | 2 Va | ariable | \$2,000.00 | \$0.00 | 2,000.00 | | \$2,000.00 |
| COURTAPELFILE | 350 | \$2.00 | \$700.00 | \$0.00 | 700.00 | | \$700.00 |
| AOCCERTGS | 43 | Variable | \$341.58 | \$260.00 | 81.58 | | \$81.58 |
| AOC_Cert_Authority | 16 | Variable | \$437.92 | \$400.00 | 37.92 | | \$37.92 |
| COURTAPPTFILE | 8 | variable | \$400.00 | \$0.00 | 400.00 | | \$400.00 |
| Courtjudge | 134 | \$50.00 | \$6,700.00 | \$0.00 | \$6,700.00 | | \$6,700.00 |
| Court Citations | 5,337 | Variable | \$751,847.54 | \$736,628.69 | 15,218.85 | | \$15,218.85 |
| AOC_Cert_Authority | 16 | Variable | \$437.92 | \$400.00 | 37.92 | | \$37.92 |
| Court Payments | 2,938 | Variable | \$1,221,816.47 | \$1,205,273.43 | 16,543.04 | | \$16,543.04 |
| Lobbyist Registration | 1 | \$0.05 | \$200.00 | \$200.00 | 10.00 | | \$10.00 |
| OTC-Court payments | 0 | Variable | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| LEG - BillTracker (1-3 eProfiles) | 1 | \$50.00 | \$50.00 | \$25.00 | 25.00 | | \$25.00 |
| LEG - BillTracker (4-10 eProfiles) | 0 | \$100.00 | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| LEG - BillTracker (11-20 eProfiles) | 0 | \$250.00 | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| LEG - BillTracker (Unlimited eProfiles) | 0 | \$500.00 | \$0.00 | \$0.00 | 0.00 | | \$0.00 |
| Wccfile | 786 | Variabl | \$3,715.00 | \$1,678.00 | \$2,037.00 | | \$2,037.00 |
| Sccalessubscr | 772 | Variable | \$772.00 | \$386.00 | 386.00` | | \$386.00 |
| SUBTOTAL | 174,353 | | 2,213,318.43 | 2,047,500.12 | 165,828.31 | | 165,828.31 |
| | | | | | | | \$44,117.32 |

| Other Revenue Not Subject to the 20% Split with the Nebraska S | tate Records Board | | | | |
|--|--------------------|--------------------------|----------------|----------------|--------------------|
| Other Revenue/Adjustments | Number | Fee per Item | Total Revenue | N | III Gross Share |
| Grants/ Special Projects | | | 33,438.83 | | 33,438.83 |
| Subscriptions - New | | 8 variable 1 variable | 52,800.00 | | 52,800.00 50.00 |
| Renewal Billing Minimums/Adjustments Revenue Affecting adjustments | | 0 | 50.00 0.00 | | 0.00 |
| | | | | | |
| UBTOTAL | | | \$86,288.83 | | \$86,288.83 |
| ther Applications Maintained and Supported - No Revenue | | | | | |
| ervice/Volume Processed | No. of Transaction | s ee per Record | Total Revenue | Agency Share N | III Share |
| AS - State Directory Order | | 0 5.00 | 0.00 | 0.00 | 0.00 |
| D -Conference Registration | | 0 75.00 | 0.00 | 0.00 | 0.00 |
| HS - Birth Certificate Order | | 6 17.00 | -153.00 | -153.00 | 0.00 |
| C -Tax Payments | 3 | 7 variable | 9 3,041,627.00 | 3,041,627.00 | 0.00 |
| JRTEFILESUB | 16,40 | | | \$437,233.00 | 0.00 |
| CREMIT | 28 | | \$4,173,071.48 | \$4,173,071.48 | 0.00 |
| CCSUB | 10 | 7 variable | \$1,678.00 | \$1,678.00 | 0.00 |

\$7,653,456.48

\$7,653,456.48

\$0.00

16,828

SUBTOTAL