



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of October 16, 2024

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board ("NSRB") was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on October 16, 2024.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson
Lt. Governor Joe Kelly, representing the Governor
Lee Will, Director of Administrative Services
Suzanne Geist, representing the Attorney General
Mike Foley, Auditor of Public Accounts
Tom Briese, State Treasurer
Walter Weir, representing the General Public
Sean Blocher, representing the Banking Profession
David Richards, representing the Libraries
Ryan Maloley, representing the Legal Profession

Absent: Beau Reid, representing the Insurance Industry

Vacant member position: Representative of the Media Profession

Staff in attendance:

Libby Elder, NSRB Executive Director
Tracy Marshall, NSRB Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on September 28, 2024, and on the State's public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Kelly made the motion to approve the agenda. Ms. Geist seconded the motion.

Voting For:	Evnen Kelly	Geist Foley	Maloley Richards	Briese Blocher	Weir
Against:	None				
Abstain:	Will				
Absent:	Reid				

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson asked for a motion to approve the minutes of the August 29, 2024, meeting. Mr. Kelly moved to approve the minutes as presented. Mr. Briese seconded the motion.

Voting For:	Evnen Kelly	Geist Foley	Maloley Richards	Briese Blocher	Weir
Against:	None				
Abstain:	Will				
Absent:	Reid				

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Ms. Elder provided a summary of the June 30, 2024, Cash Fund Balance Report. Mr. Foley moved to approve the Cash Fund Balance Report. Mr. Richards seconded the motion. There was no further discussion.

Voting For:	Evnen Kelly	Geist Foley	Will Richards	Briese Blocher	Weir Maloley
Against:	None				
Absent:	Reid				

The motion carried.

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked if anyone wished to provide public comment to the NSRB. No member of the public indicated a desire to provide comment.

Agenda Item 8. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 8.a. Review of Template Agreements. Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, Statements of Work, and PayPort, Business Payment Processing, and Citizen Payment Processing Addendums.

Agenda Item 8.b. Review of Project Status Reports. Ms. Elder presented information on the status of active projects based upon feedback from local and state government partners.

Agenda Item 9. Audit of Nebraska Interactive, LLC. Mr. Foley reported that Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler”) provided their independent audit for years ending December 31, 2023, and 2022. Mr. Foley made the motion to accept the audit of Nebraska Interactive, LLC. Mr. Briese seconded the motion.

Voting For: Evnen Geist Will Briese Weir
Kelly Foley Richards Blocher Maloley

Against: None

Absent: Reid

The motion carried.

Mr. Kelly left 9:21 a.m. returned 9:23 a.m.

Agenda Item 10. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS

Agenda Item 10.a. Status of Technical Infrastructure Upgrades, Migrations, and Enhancements. Mr. Sloan provided an update on Tyler’s modernization efforts, including migrations from custom development in Grails to Application Platform, movement from AppEngine to Engagement Builder, and Drupal version upgrades. Mr. Hughes explained that movement to Tyler platforms allows Tyler Nebraska to increase the speed at which agency needs and demands are met. Mr. Sloan added that custom coding requires time consuming maintenance, while Tyler platforms reduce the maintenance workload.

There was discussion of the time commitment required by agencies in modernization projects, as agencies must test prior to launch. Tyler Nebraska is working with agencies on acceptable timelines for project completion.

Agenda Item 10.b. Approve Project Priority Report. Ms. Erb discussed projects in progress and projects successfully completed in Quarter 2 of 2024. Ms. Erb highlighted a pesticide applicator license verification project successfully completed for the Department of Agriculture. Mr. Foley made the motion to approve the Project Priority Report. Mr. Weir seconded the motion.

Voting For: Evnen Geist Will Briese Weir
Kelly Foley Richards Blocher Maloley

Against: None

Absent: Reid

The motion carried.

Agenda Item 10.c. General Manager's Report. Mr. Hughes addressed (1) opportunity with University connections; (2) what enterprise data and centralization would look like; and (3) how Tyler can bring value to the portal with artificial intelligence ("AI").

Several state universities use Tyler Technologies, Inc. ("Tyler, Inc.") services and products. Tyler Nebraska works with the University of Nebraska-Lincoln Computing and Senior Design program and has hired two employees from such program.

Mr. Hughes introduced Franklin Williams, President of the Data and Insights Team with Tyler, Inc. Mr. Williams shared information on the Kansas Department of Revenue's use of Data and Insights and the ability to use this technology to access and connect data silos to facilitate data driven decision-making.

There was discussion of Tyler's ability to integrate with existing systems used by government agencies in addition to Tyler, Inc. products and systems. Mr. Williams explained that Tyler, Inc. understands that having an agency change systems could be time consuming and so Tyler, Inc. has developed technology to integrate with existing systems.

Mr. Williams described AI as programming computers to think and reason over information in a manner like humans. There is a lot of information that decision makers cannot access and so decision making often takes place with limited information. Tyler, Inc. reviews opportunities to bring AI to customers in a transformative way, significantly increasing productivity through task automation and reducing data entry. As an example, AI can be used to scan paper documents and complete data entry. The technology can identify instances of lower confidence for review by a human.

The Chairperson inquired how Tyler, Inc. ensures AI technology is accessing accurate data. Mr. Williams indicated that Data and Insights provides source information to avoid hallucinations in AI (where incorrect information is provided). Mr. Hughes shared that parameters can be built to only search certain data sources, for example Nebraska.gov. These guardrails ensure that responses are grounded in real information.

Indiana (In.gov) has a chatbot to assist citizens with Indiana government information. Tyler demonstrated a chatbot or resident assistant, which gathers information from Nebraska.gov and summarizes it for citizens. Tyler, Inc. would like the opportunity to bring the technology to Nebraska.

Mr. Williams indicated that there are three important factors to consider in moving forward with AI technology (1) have well-governed data; (2) enact the right tactical and smart policies; (3) find the opportunities for transformative change through AI.

Mr. Hughes described opportunities currently being reviewed to implement AI tools in Nebraska. These include Augmented Field Operations, which allows inspectors to access all prior inspection details

and related information electronically while on-site; and Document Automation Software, which allows more efficient processing of court documents.

Mr. Weir indicated interest in using funds in the State Records Management Cash Fund for technology that can improve citizen interaction with Nebraska government.

There was discussion regarding the ability to use AI to have one system connect all state data while protecting personally identifiable information and financial information.

Agenda Item 11. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session)

Agenda Item 11.a. Possible action regarding the Network Manager Contract. Mr. Maloley made a motion to go into closed session for the limited purpose of discussion of the Request for Proposals for a network manager, and indicated the closed session was necessary for the protection of the public interest. The motion for closed session was seconded by Mr. Weir.

Chairperson Evnen restated the motion to go into closed session.

Voting For:	Evnen	Geist	Will	Briese	Weir
	Kelly	Foley	Richards	Blocher	Maloley

Against: None

Absent: Reid

The motion carried.

The NSRB went into closed session at 10:18 a.m.

At 10:28 a.m. Mr. Maloley moved that the NSRB reconvene in open session having completed discussion of the network manager contract. The motion was seconded by Mr. Richards.

Voting For:	Evnen	Geist	Will	Briese	Weir
	Kelly	Foley	Richards	Blocher	Maloley

Against: None

Absent: Reid

The motion carried.

Agenda Item 12. DATE FOR NEXT MEETING. The Chairperson announced the next regular meeting of the NSRB will be in December at the 12th and N Street location.

Agenda Item 13. ADJOURNMENT. Ms. Geist made a motion to adjourn, which was seconded by Mr. Kelly.

Voting For: Evnen Geist Will Briese Weir
 Kelly Foley Richards Blocher Maloley

Against: None

Absent: Reid

The motion carried.

The meeting adjourned at 10:33 a.m.



Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

12/12/2024
Date