

**NEBRASKA  
STATE RECORDS  
BOARD**

**2<sup>ND</sup> FLOOR  
CONFERENCE ROOM**

**1221 N STREET**

**November 2, 2023**

**9:00 A.M.**

\*\*\* Proof of Publication \*\*\*

State of Indiana )  
Lake County ) SS.

**NOTICE OF PUBLIC MEETING**  
Notice is hereby given that the public meeting of the Nebraska State Records Board is scheduled for November 2, 2023, at 9:00 AM, and will be held at the 1201 N St 2nd Floor Conference Room, Lincoln, NE.  
At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410.  
An agenda, kept continually, shall be available for inspection at the Nebraska State Records Board during regular business hours or at the Board's website at [staterrecords-board.nebraska.gov](http://staterrecords-board.nebraska.gov). If auxiliary aids or reasonable accommodations are needed for attendance at the hearing, please call the Nebraska State Records Board's offices at (402) 471-2550. For persons with hearing/speech impairments, please call the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.  
1186675 10/5 ZNEZ

NE SECRETARY OF STATE  
RECORDS MANAGEMENT DIVISION  
3242 Salt Creek Cir  
LINCOLN, NE 68504

ORDER NUMBER 1186675

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper and that said newspaper is the legal newspaper under the statutes of the State of Nebraska.

The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Clerk of the Lincoln Journal Star

Signature [Handwritten Signature] Date 10/3/23

Section: Class Legals

Category: 0090 Legals State Contract

PUBLISHED ON: 10/05/2023

TOTAL AD COST: 17.52

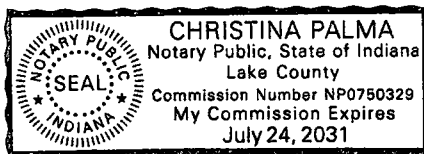
FILED ON: 10/5/2023

Subscribed in my presence and sworn to before me on

OCTOBER 5, 20 23

Christina Palma Notary Public

REC'D OCT 23 2023



ORGANIZATION Nebraska State Records Board	ACTIVITY Meeting
DATE OF ACTIVITY 11/02/2023	TIME OF ACTIVITY 9:00 AM Central
LOCATION 1221 N Street 2nd Floor Conference Room	DETAILS Quarterly Meeting
MEETING AGENDA <a href="https://staterecordsboard.nebraska.gov/">https://staterecordsboard.nebraska.gov/</a>	MEETING MATERIALS <a href="https://staterecordsboard.nebraska.gov/">https://staterecordsboard.nebraska.gov/</a>
NAME Libby Elder Executive Director	EMAIL <a href="mailto:libby.elder@nebraska.gov">libby.elder@nebraska.gov</a>
ADDRESS 1201 N Street Ste 103 Lincoln, NE 68508	AGENCY WEBSITE <a href="https://staterecordsboard.nebraska.gov/">https://staterecordsboard.nebraska.gov/</a>
TELEPHONE (402) 471-2745	

# NEBRASKA STATE RECORDS BOARD AGENDA

1221 N Street 2<sup>nd</sup> Floor Conference Room

November 2, 2023, 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES  
**Action Item:** Approval of July 27, 2023, Meeting Minutes
6. APPROVAL OF FINANCIAL REPORT  
**Action Item:** Approval of June 30, 2023, Cash Fund Balance Report
7. PUBLIC COMMENT
8. EXECUTIVE DIRECTOR'S REPORT
  - a) REVIEW OF TEMPLATE AGREEMENTS  
(Signed by Chairperson Evnen pursuant to Board authority)
    1. **Non-Action Item:** EGSLA – City of Bennet, Custer County, Village of Emerson, Village of Oakdale, City of Ponca
    2. **Non-Action Item:** PayPort – City of Bennet, Custer County, Village of Oakdale, City of Ponca
    3. **Non-Action Item:** Statement of Work – Village of Emerson, Department of Environment and Energy, Liquor Control Commission
    4. **Non-Action Item:** Termination Agreements – City of Tilden
  - b) REVIEW OF PROJECT STATUS REPORTS
9. AUDIT OF NEBRASKA INTERACTIVE, LLC  
**Action Item:** Accept the Ernst & Young LLP Audit Report of Nebraska Interactive, LLC, dated April 28, 2023, for years ended December 31, 2022 and 2021
10. PRESENTATION BY NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA
  - a) **Non-Action Item:** Technical Infrastructure Upgrade Progress Reports
  - b) **Non-Action Item:** Application Migration Plan
  - c) **Non-Action Item:** Utilize Pantheon for Cloud Hosting of Websites
11. REQUEST FOR INFORMATION (RFI)  
**Non-Action Item:** Discussion of RFI for Electronic Government Services
12. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS
  - a) **Action Item:** Approve Project Priority Report
  - b) **Action Item:** Review of June 11-12, 2023, Payment Processing Outage and Determine Whether to Assess a Penalty to Tyler Nebraska
  - c) **Non-Action Item:** Review June 21, 2023, Site-to-Site Service Outage and June 28, 2023, Network Outage
  - d) **Non-Action Item:** General Manager's Report
13. DATE FOR NEXT MEETING  
December 14, 2023  
LOCATION: 1221 N Street, 2<sup>nd</sup> Floor Conference Room
14. ADJOURNMENT



## NEBRASKA STATE RECORDS BOARD

### MINUTES

Meeting of July 27, 2023

**Agenda Item 1. CALL TO ORDER, ROLL CALL.** The meeting of the Nebraska State Records Board (“NSRB”) was called to order by Chairperson Robert B. Evnen at 9:04 a.m. on July 27, 2023

A Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson  
Lt. Governor Joe Kelly, representing the Governor  
Phil Olsen, Representing Administrative Services  
Mike Hilgers, Attorney General  
Mike Foley, Auditor of Public Accounts  
John Murante, State Treasurer  
David Richards, representing the Libraries  
Walter Weir, representing the General Public  
Cody Gerlach, representing the Media

Vacant member positions:

Representative the Banking Industry  
Representative the Legal Profession  
Representative the Insurance Industry

Staff in attendance:

Libby Elder, Executive Director, NSRB  
Tracy Marshall, Recording Clerk  
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

State Agency Attendees:

Chad Cornelius, Administrative Office of the Courts (“AOC”)  
Casey Tribolet, AOC  
Sherri Dennis, AOC  
Captain Lance Rogers, Nebraska State Patrol (“NSP”)  
Kelsey Remmers, NSP  
Daniel McEowen, NSP  
Julie Kortus, Department of Agriculture

**Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT.** The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to

be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located to the left of the Chairperson or to the right of the public seating area.

**Agenda Item 3. NOTICE OF MEETING.** The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on March 8, 2023, and on the State’s public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

**Agenda Item 4. ADOPTION OF AGENDA.** The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Murante moved to approve the agenda as presented. Mr. Foley seconded the motion. There was no further discussion.

Voting For:            Evnen            Hilgers            Foley            Olsen            Gerlach  
                                 Murante            Richards            Weir            Kelly

Voting Against:        None

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES.** The Chairperson asked for a motion to approve the minutes of the March 30, 2023, meeting. Mr. Foley moved to approve the minutes as presented. Mr. Murante seconded the motion.

Voting For:            Evnen            Hilgers            Foley            Kelly            Weir  
                                 Murante            Richards

Voting Against:        None

Not Voting/Abstain:        Gerlach            Olsen

The motion carried.

**Agenda Item 6. APPROVAL OF FINANCIAL REPORT.** Libby Elder, Executive Director for the NSRB provided a summary of the March 30, 2023, Cash Fund Balance Report. Mr. Foley moved to approve the financial report. Mr. Olsen seconded the motion. There was no further discussion.

Voting For:            Evnen            Hilgers            Foley            Olsen            Gerlach  
                                 Murante            Richards            Weir            Kelly

Voting Against:        None

The motion carried.

**Agenda Item 7. PUBLIC COMMENT.** The Chairperson asked if anyone wished to provide public comment to the NSRB. No member of the public indicated a desire to provide public comment.

**Agenda Item 8. OLD BUSINESS – Nebraska State Patrol - Statement of Work.** Ms. Elder explained that at the March 30, 2023, meeting, the NSRB reviewed a draft statement of work regarding

work for the NSP. A summary document was prepared to address questions remaining at the end of the prior meeting, and the draft statement of work (“SOW”) was modified.

Ms. Elder explained that the NSP applies for two separate annual grants through the United States Department of Justice (“DOJ”), and they have been using the services of Tyler Nebraska on various projects for NSP and the AOC. NSP’s recently approved federal grants (NARIP and NCHIP), provide for continuing the work being done by Tyler Nebraska. However, NSP and AOC have requested that Tyler Nebraska provide assigned staff, full-time to complete the projects.

NSP and Tyler Nebraska are requesting this SOW address the work to be funded with grant funding, and specifically the funding of 7 positions. Tyler Nebraska would be providing full-time assigned positions to this work, and will charge hourly rates lower than that specified in the NSRB’s contract with Tyler Nebraska (“Master Contract”), with the rates being specified in the SOW.

Ms. Elder explained that the time horizon for this work is the duration of NSP’s 2022 and 2023 DOJ grant funding, with an estimated spend of \$1,600,000. There is an attachment to the SOW, which identifies the projects to be completed, and the SOW includes contractual remedies.

Ms. Elder explained that both NSP grants are subject to 2 CFR Part 200 - Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards. 2 CFR §200.317 provides, “When procuring property and services under a Federal award, a State must follow the same policies and procedures it uses for procurements from its non-Federal funds...” Neb. Rev. Stat. §73-504 provides for competitive bidding by state agencies when a contract for services is “in excess of fifty thousand dollars.” However, Neb. Rev. Stat. §73-507 provides limited exceptions to the competitive bidding requirements. One such exception is for a sole source contract. The Master Contract was entered into by the NSRB following completion of the sole source request process established by the Department of Administrative Services. The NSRB complied with the state procurement policies and procedures in entering into the Master Contract. The work for the NSP and AOC fits under the Master Contract, and the NSP further sought approval from the DOJ to use the Master Contract.

Ms. Elder also explained the impact of this work as it relates to criminal history information and public safety. The NSP, AOC and Tyler Nebraska have worked to bring the SOW into better alignment with the Master Contract and to answer the questions presented. Based upon all of this, the NSRB’s approval of the SOW was requested.

Mr. Hilgers asked if the NSRB is a party to the agreement, and whether the SOW could be signed without NSRB approval. Ms. Elder stated that the NSRB is a party to the SOW, but that the SOW includes language which indicates the NSRB is not responsible for grant compliance.

Mr. Foley stated that he would recuse himself from this matter because he may need to audit it.

Mr. Weir asked what will be used to develop the software and who will own it. Mr. Sanders with Tyler Technologies, Inc. responded that the work would be subject to the state’s Master Contract, and that the state will own the data. There was some discussion of Entellitrak and Cloud hosting.

Mr. Hilgers moved to approve the NSP SOW. The Chairperson seconded the motion.

Lt. Governor Kelly indicated that there are some unanswered questions regarding Entellitrak.

The Chairperson explained that whether Entellitrak is approved or not will be decided later in the meeting. If Entellitrak is approved later in the meeting, it will be an option for this work. If it isn't approved, then Entellitrak won't be an option.

Mr. Hilgers asked whether the SOW was entirely federally funded, with no state taxpayer dollars. Ms. Elder indicated that the SOW is entirely federally funded.

Ms. Byelick stated that Tyler Nebraska has indicated that if use of Entellitrak is approved, it would be an option for agencies to use Entellitrak, it would not be required.

Mr. Weir asked what the current AOC applications are built on. Mr. Cornelius with the AOC explained that most of the AOC's applications are in Grails, and there would be a lot of work involved with making a change, and the AOC is not ready to make a determination regarding Entellitrak.

There was discussion regarding the 7 Tyler Nebraska employees assigned to this project, and the division of work between NSP and AOC projects.

Mr. Murante asked if this will be an ongoing expense to the NSP. Ms. Elder explained that the SOW addresses two years of grant funding, but if they wish to continue this work, the SOW would have to be amended, or a new SOW would need to be signed.

Mr. Hilgers asked if there would be a difference in spending for maintenance as compared to the initial build. Mr. Cornelius explained that the AOC needs a team to maintain and enhance the system, and AOC has been solely dependent on this team for this purpose. It would be drastic to the AOC if the NSRB did not approve this SOW, as the AOC would not have enough time to get another plan in place for maintenance of the system, which integrates with the JUSTICE system.

Mr. Olsen requested clarification regarding whether work is done on the JUSTICE system. Mr. Cornelius explained that some modernization does require changes to be made within JUSTICE, but this work is to systems that integrate with JUSTICE, such as e-filing. Mr. Olsen asked if there is revenue generation, and Mr. Cornelius explained that fees are received for filings and use of these systems.

There was discussion regarding the SOW coming before the NSRB for approval, and NSP's ability to seek a different vendor. There was discussion regarding the term of the SOW, and that the NSP is committed to funding this SOW for the duration of two years of their grant funding.

The Chairperson stated that Tyler Nebraska has been working on the system for years, the SOW has been adjusted to address concerns raised at the last meeting, it is limited in scope, limited in dollars, limited in time, federally funded, and important work for the NSP and AOC.

Voting For:	Evnen	Hilgers	Olsen	Gerlach
	Murante	Richards	Weir	Kelly

Voting Against: None

Not Voting/Abstain: Foley



**Agenda Item 9. TECHNICAL INFRASTRUCTURE UPGRADES**

**Agenda Item 9.a. Review Progress Reports** Ms. Elder stated that Grails and Drupal progress reports are included in the NSRB materials. Additional progress has been made since these reports were prepared. Tyler Nebraska is continuing to make progress on the upgrade work.

**Agenda Item 9.b. Tyler Technologies, Inc. presentation – Entellitrak & Engagement Builder**

Winn McInnis, Senior Vice President with State Enterprises expressed how important Tyler's relationship is with the State of Nebraska and the NSRB. Nebraska is one of their first contracts, and they take that very seriously. Mr. McInnis recognized mistakes have been made over the last 18 months and they are utilizing all their opportunities and benefits to rebuild trust and regain alignment with the NSRB. Mr. McInnis stated that they have new tools and technology that they would like to bring to Nebraska. Mr. McInnis introduced Jeff Marsh, Senior Director of Technology, Brian Combs, President of Platform Solutions Division, and Mike Cerniglia, Senior Vice President of Platform Technology.

Bob Sanders introduced Tanner Hughes, the new General Manager for Tyler Nebraska, then proceeded to discuss progress made with Drupal, Grails, and Tyler Nebraska's operating system. Mr. Sanders discussed the impact of continuing the current path with upgrades or considering options for new technology to reduce the workload, including use of low-code, no-code platforms, which would allow for faster development time and the addition of new features.

Brian Combs explained that Michael Cerniglia was the original architect of the Entellitrak platform, and that use of these low-code platforms allows for development work to be completed much faster. The Entellitrak platform was built for the public sector with a case management framework and is used in all three levels of government. This technology is proven, the roadmap is influenced by government agencies, it is agile as you can bring in features that make sense for you, it is scalable and FedRamp certified, and working on authority to operate in the AWS government cloud.

Mr. Cerniglia stated that the platform was developed out of the need to reduce development time and provide open-source software with support. Tyler Technologies, Inc. has a lot of experts that can build on the platform but doesn't have to be used to build on this platform. Tyler will provide training and certification. In addition, Tyler provides quarterly releases to bring innovation into the government sector. However, Tyler has a long-term supported release, so customers can stay on the version with all security updates being current.

*Mr. Hilgers left at 10:11 returned 10:14*

Mr. Weir stated that the low-code, no-code model is sometimes referred to the data first model, and asked if Tyler Nebraska expects to spend time working closely with the agencies to give them what they want. Mr. Combs indicated that Tyler is moving to a more a user-centered model.

Mr. Foley asked clarification on building an application using Entellitrak, if there are two paths, they can hire Tyler Nebraska to write it, or if they have the skills, they can buy a license and write it. Mr. Combs stated that is correct. Mr. Cerniglia stated that Entellitrak involves metadata, and it reads that metadata and generates the forms it needs.

There was discussion regarding deployment. Tyler prefers deployment in their cloud, but applications can also be deployed where the customer needs it to be deployed. Tyler has some tooling coming out that will allow customers to use their own preferred layout and styling.

*Break at 10:20 returned 10:33.*

Mr. Hughes gave a demonstration of a quarterly reporting system built for the Department of Agriculture using Entellitrak. The system allows for submission of commodity information and payment of fees, distribution of emails, in addition to retrieval, exporting, and formatting of information from the system by Department of Agriculture staff.

Mr. Hughes explained it took 1 week to build the system in the Entellitrak platform, but it would have taken 6 weeks to complete the upgrade in Grails. Tyler Nebraska gathered additional feature requests from the Department of Agriculture and determined it was possible to provide those enhancements with approximately 3 weeks of work, whereas building those features in Grails would have taken about 4 months.

Mr. Hughes stated that Tyler Nebraska began using AppEngine in Nebraska in 2017. AppEngine is a low code, no-code platform, and there are currently 131 services in AppEngine. Engagement Builder is a replacement of AppEngine, and it provides all features of AppEngine, but more. Engagement Builder is made to be intuitive and allow users to make changes on their own.

The Grails applications will be moved into the future, using new platforms, at no cost. There is a huge platform services team that can be used to help build these out, which will reduce demand and allow for moving forward in an agile state, focused on mission delivery.

Mr. Sanders summarized that Tyler Nebraska is requesting authority to use these platforms, but agencies will not be required to use them, it will be their choice. The platform will be provided at no cost to the agencies and no cost to the NSRB. Additionally, Tyler Nebraska is requesting to use a subcontractor to assist with website development, and to host partner websites in the Cloud.

Tyler Nebraska will engage with the 12 agencies with Grail's applications to find the best fit for them, Grail's upgrade, Entellitrak, or Engagement Builder. They will present a report and plan to the NSRB at the next meeting.

Mr. Weir asked if Excel is the data source. Mr. Sanders indicated it is all in the platform itself, but you could export to Excel.

Julie Kortus, IT Supervisor with the Department of Agriculture, shared her thoughts on the proof-of-concept work for the Department of Agriculture using the Entellitrak platform. Once Agriculture had approval to move forward with the proof-of-concept, Tyler Nebraska provided the first demonstration within a week. Testing was completed July 19<sup>th</sup>, which was about 1 month from the initial demonstration. Entellitrak has features that were not available to the Department of Agriculture before, including reminder emails and prevention of duplicate reporting. Entellitrak has met and exceeded the Department of Agriculture's expectations, and they would like to move all commodity reporting to Entellitrak, along with some solutions built in AppEngine.

**Agenda Item 10. NEW BUSINESS**

**Agenda Item 10.a. Sixth Amendment to Master Contract – Cloud Services**

The Chairperson stated this agenda item is an amendment to the Master Contract to add Entellitrak and Engagement Builder as Electronic Services.

Ms. Elder stated that the draft amendment provided in the NSRB materials modifies the definition of an Electronic Service to allow for cloud-based hosting and modifies the Electronic Services – Addendum E to include Entellitrak and Engagement Builder. Cloud-based hosting will require OCIO approval through the Cloud Review Board to ensure the OCIO is comfortable with the data being stored in the Cloud.

Mr. Elder distributed a revised amendment to the NSRB members. The Chairperson explained that there was some concern with moving to a low-code, no-code solution, because the NSRB would not own the code for the platforms listed on Addendum E, as the NSRB currently does for applications built on Grails. In working through this matter, Tyler Nebraska has agreed to extend the time in which they would continue to provide services during a transition from 18 months to 30 months. The adoption of this revised amendment would add Engagement Builder, Entellitrak, and would provide for an extension from 12-18 months for operation during transition, which will now be 12-30 months.

Mr. Hilgers moved to adopt the Sixth Amendment distributed to the NSRB, which contains both modifications, the addition of Engagement Builder and Entellitrak and up to 30 months for transition, which was seconded by Mr. Weir.

Mr. Weir asked if limitations on hosting the United States apply. Ms. Elder stated that NITC standards are incorporated into the Master Contract and apply to these services.

Mr. Hilgers stated that he supports low-code, and from a risk mitigation standpoint, the fact that the amendment now provides additional time to transition to a new vendor down the road.

There was discussion and clarification regarding the language in the recitals of the amendment.

Voting For:	Evnen	Hilgers	Foley	Olsen	Gerlach
	Murante	Richards	Weir	Kelly	

Voting Against: None

The motion carried.

**Agenda Item 10.b. Waiver of Master Contract Insurance Requirements for Nebraska Interactive, LLC, dba Tyler Nebraska’s proposed subcontractor – Dogwood Media**

Ms. Elder stated that Part I. Section F. of the Master Contract requires subcontractors to have the same insurance as is required of Tyler Nebraska.

Tyler prepared a request for waiver of the requirement that their subcontractor have the same insurance as Tyler Nebraska. Tyler Nebraska would like to use Dogwood Media Solutions (“Dogwood”) to design and build partner websites. Tyler Nebraska would establish the design and

build specifications to ensure the websites meet the standards of other Tyler Nebraska-built websites. At the conclusion of the build process, Dogwood would transfer the websites to Tyler Nebraska who will launch, host, and maintain the websites going forward. Dogwood will not have access to Tyler’s production environment; and will not have access to payment information or to any the State of Nebraska’s sensitive information or data.

Ms. Elder indicated that the request is for the NSRB to authorize the Chair to sign a letter of agreement on behalf of the NSRB, authorizing Dogwood to work as a subcontractor with their current insurance provided that the NSRB is relying on Tyler Nebraska’s representation in this written request.

Lt. Governor Kelley moved to approve the Waiver of Master Contract Insurance Requirements, seconded by Mr. Richards.

Voting For:	Evnen	Hilgers	Foley	Olsen	Gerlach
	Murante	Richards	Weir	Kelly	

Voting Against: None

The motion carried.

**Agenda Item 10.c. Tyler Technologies, Inc. NASPO Contract**

Ms. Elder stated that although this is listed as an action item, it will be an information item. The Department of Administrative Services (“DAS”) signed a participating addendum to a NASPO contract with Tyler Technologies, Inc. (“NASPO Contract”). The NASPO Contract provides the ability for state agencies to purchase the same types of technology services like development of applications and websites, in addition to the ability to purchase certain information technology products.

It appears that when a purchase order or other agreement is signed with a partner agency pursuant to the NASPO Contract, that the partner agency is paying for the work using hourly rates in the NASPO Contract, and the work is being completed by Tyler Nebraska, the local affiliate of Tyler Technologies, Inc.

The significant overlap among the services available through the NASPO Contract and the Master Contract raised potential concern. Tyler Nebraska agreed to pause work under the NASPO Contract so the NSRB could review it. Some state agencies did execute statements of work pursuant to the NASPO contract prior to the pause. Ms. Elder stated that the concern is related to the NSRB’s responsibility to oversee the work of Tyler Nebraska and Tyler Nebraska’s responsibility to grow the portal. There was no further discussion.

**Agenda Item 11. REPORT FROM NSRB GRANT REVIEW SUBCOMMITTEE**

Ms. Elder stated that the Grant Review Subcommittee met most recently on May 26th at 2:00 PM. The subcommittee consists of Auditor Foley (Subcommittee Chair), Walter Weir, Jason Jackson, and David Richards.

The subcommittee presented and discussed two objectives –

1. Providing grants for state agency projects that could be completed by the Office of the Chief Information Officer (“OCIO”); and
2. Proceeding with a Request for Information (“RFI”) to gather information on qualified contractors who could perform work on state agency projects, which would be funded by NSRB grants.

Mr. Foley stated that the OCIO can take on the work of a couple applications. The OCIO has indicated that he does not need a Memorandum of Understanding, but that the NSRB can hire his office to do the work.

There was discussion of the use of grant funds from the NSRB to fund projects completed by the OCIO. There was no action taken, and no further discussion.

**Agenda Item 12. EXECUTIVE DIRECTOR’S REPORT**

**Agenda item 12.a. Review of Template Agreements:** Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, PayPort Addendums, a Citizen Payment Processing Addendum, and two Termination Agreements.

**Agenda Item 12.b. Review of Project Status Reports:** Ms. Elder presented information related to the status of various active projects based upon feedback from local and state government partners, including the AOC.

**Agenda Item 12.c. Ernst & Young LLP Audit for Nebraska Interactive – Years ended December 31, 2022, and 2021.**

Ms. Elder stated that the audit had been referred to the Finances Review Subcommittee, and the NSRB can anticipate an agenda item for the next NSRB meeting to accept the audit. Auditor Foley stated that he prepared a chart of Tyler Nebraska’s revenue based upon information in the audit.

Mr. Foley also stated the importance of moving forward with a Request for Information to determine who has the ability to perform the type of work that Tyler Nebraska provides for the State of Nebraska.

**Agenda Item 13. NEBRASKA INTERACTIVE REPORTS**

Agenda Item 13.b. was presented prior to Agenda Item 13.a.

**Agenda Item 13.b. Project Priority Report**

Jay Sloan provided a summary of the Project Priority Report, including work completed updating websites for newly elected officials, several local payment implementations, and work for the AOC and the Department of Motor Vehicles.

Mr. Foley moved to accept the Project Priority Report, seconded by Mr. Richards.

Voting For:	Evnen	Hilgers	Foley	Olsen	Gerlach
	Murante	Richards	Weir	Kelly	

Voting Against: None

The motion carried.

**Agenda Item 13.a. Review April 20, 2023, Network Outage**

Mr. Sanders addressed the network outage on April 20, 2023, and stated that there is a technical aspect and human aspect. Jeff Marsh, Senior Director of Technology for the Infrastructure and Hosting Team addressed the technical aspect of the outage. Mr. Marsh shared that Tyler has been working to automate the failover processes. Regarding AT&T, the internet circuit is two cables with the same point of presence. A boring unit took both circuits out. AT&T would be delivering a diverse point of presence circuit, which should be up and running soon.

Mr. Sanders shared that the outage was about 3 hours, and that the duration had more to do with a delay in decision making, rather than a technical issue. Tyler Nebraska is adjusting to have the failover occur more automatically in the future.

Mr. Weir asked if Tyler Nebraska is running to both datacenters simultaneously. Mr. Sanders indicated they are running to two datacenters simultaneously, with one being primary.

Mr. Hilgers stated that 2 hours to make a decision to failover is a lot of hesitancy and asked what happened in those 2 hours. Mr. Sanders stated he went minute by minute through the day, but the team had not done a failover of this environment in the middle of the day. There was concern about loss of data. Mr. Sanders shared that Mr. Toner had recommended that Tyler Nebraska have a written policy regarding when to fail over.

The Chairperson stated that the contract provides for a penalty of \$2,000 per hour for each hour over 2 hours. If in the judgement of the NSRB, this is the fault of Tyler Nebraska, the NSRB has the authority to impose a penalty of \$2,000. The Chairperson stated that the failover should have been completed within the two hours, and Tyler Nebraska is working on its response when these events occur.

Mr. Foley moved to assess a \$2000 penalty, seconded by Mr. Richards.

Voting For:	Evnen	Hilgers	Foley	Olsen	Gerlach
	Murante	Richards	Weir	Kelly	

Voting Against: None

The motion carried.

**Agenda Item 13.c. General Manager’s Report**

Mr. Sanders mentioned important work completed by Tyler Nebraska, including updating websites at no cost for incoming elected officials. Mr. Sanders also highlighted the DMV’s online services and Tyler Nebraska’s work to help them identify and prevent fraud.

Mr. Sanders stated that Tyler still owes the NSRB a Business Plan, and based upon action today, they will be better able to revise and present the Business Plan.

**Agenda Item 14. DATE FOR NEXT MEETING.** The Chairperson announced the next regular meeting of the NSRB is expected to be held in September or October at the 12<sup>th</sup> and N Street location.

The Chairperson acknowledged Tyler’s presence at the meeting and thanked them for taking the time to attend, in addition to the representatives of the AOC and the Department of Agriculture.

**Agenda Item 15. ADJOURNMENT.**

Mr. Murante made a motion to adjourn, which was seconded by Mr. Hilgers.

The Chairperson requested all in favor to say aye.

The motion carried.

The meeting adjourned at 11:46 AM.

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Robert B. Evnen  
Secretary of State  
State Records Administrator  
Chairperson, State Records Board

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Date

**NSRB - CASH FUND BALANCE**  
**State Records Board - Revenues & Expenditures & Transfers**  
**April 1, 2023, through June 30, 2023**  
 With comparative figures for April 1, 2022, through June 30, 2022  
**FY 22-23**

	<u>Apr 2023</u>	<u>Prior Year Apr 2022</u>	<u>May 2023</u>	<u>Prior Year May 2022</u>	<u>Jun 2023</u>	<u>Prior Year Jun 2022</u>	<u>Year to Date FY 22-23</u>	<u>Year to Date FY 21-22</u>
<b>Revenues:</b>								
Sale of Subscriber Services	\$1,569,875.28	\$1,590,710.22	\$1,421,499.45	\$1,527,627.01	\$1,540,498.24	\$1,457,316.55	\$17,318,264.65	\$17,599,436.61
General Business Fees	\$0.00	\$0.00	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$3.00
Driver Records	\$192.72	\$207.00	\$193.00	\$278.00	\$199.00	\$198.00	\$3,364.72	\$4,055.00
Investment Income	\$10,591.89	\$3,873.78	\$9,210.03	\$4,246.94	\$10,389.18	\$5,054.84	\$95,042.17	\$56,067.37
<b>Total</b>	<b>\$1,580,659.89</b>	<b>\$1,594,791.00</b>	<b>\$1,430,907.48</b>	<b>\$1,532,151.95</b>	<b>\$1,551,086.42</b>	<b>\$1,462,569.39</b>	<b>\$17,416,676.54</b>	<b>\$17,659,561.98</b>
<b>Expenditures:</b>								
State Agency Transfers	\$1,150,032.77	\$1,193,115.02	\$1,063,728.71	\$1,172,592.89	\$1,169,041.06	\$1,098,224.25	\$13,025,668.64	\$13,332,594.49
NIC	\$188,017.42	\$236,394.24	\$457,073.13	\$215,949.75	\$0.00	\$223,163.43	\$2,363,286.75	\$2,645,231.32
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$23,317.26	\$21,107.83	\$23,317.55	\$21,107.29	\$23,317.12	\$21,467.62	\$281,780.56	\$252,422.74
Misc. Expense	\$1,821.41	\$1,149.69	\$2,428.90	\$1,064.02	\$5,767.21	\$1,397.69	\$26,347.24	\$16,009.54
SRC Move	\$0.00	\$0.00	\$0.00	\$77,404.00	\$0.00	\$0.00	\$11,248.75	\$843,074.66
<b>Total</b>	<b>\$1,363,188.86</b>	<b>\$1,451,766.78</b>	<b>\$1,546,548.29</b>	<b>\$1,488,117.95</b>	<b>\$1,198,125.39</b>	<b>\$1,344,252.99</b>	<b>\$15,708,331.94</b>	<b>\$17,089,332.75</b>
<b>Net Increase (Decrease)</b>	<b>\$217,471.03</b>	<b>\$143,024.22</b>	<b>(\$115,640.81)</b>	<b>\$44,034.00</b>	<b>\$352,961.03</b>	<b>\$118,316.40</b>	<b>\$1,708,344.60</b>	<b>\$570,229.23</b>
Transfers Out	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Fund Balance</b>	<b>\$5,443,394.03</b>	<b>\$3,810,019.25</b>	<b>\$5,327,753.22</b>	<b>\$3,854,053.25</b>	<b>\$5,680,714.25</b>	<b>\$3,972,369.65</b>	<b>\$5,680,714.25</b>	<b>\$3,972,369.65</b>
Fund Balance-Local Agency	\$570.20	\$559.25	\$571.32	\$559.86	\$572.53	\$560.54	\$572.53	\$560.54
<b>Records Management Cash Fund Balance</b>	<b>\$5,443,964.23</b>	<b>\$3,810,578.50</b>	<b>\$5,328,324.54</b>	<b>\$3,854,613.11</b>	<b>\$5,681,286.78</b>	<b>\$3,972,930.19</b>	<b>\$5,681,286.78</b>	<b>\$3,972,930.19</b>



## Summary List Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

<u>New EGSLA</u>	<u>NSRB Chairman Signature</u>
Bennet, City of	07/19/2023
Custer County	07/14/2023
Emerson, Village of	08/30/2023
Oakdale, Village of	10/04/2023
Ponca, City of	08/10/2023

**Electronic Government Service Level Agreement  
with  
City of Bennet, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company dba NIC Nebraska (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Bennet, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	City of Bennet, Mayor 685 Monroe Street Bennet, Nebraska 68317
Phone:	402-782-3300
Email:	<a href="mailto:cityclerk@cityofbennet.com">cityclerk@cityofbennet.com</a>

Mailing Address:	Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	<a href="mailto:ne-general-manager@nicusa.com">ne-general-manager@nicusa.com</a>

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
  - a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

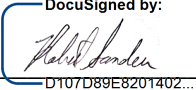
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be



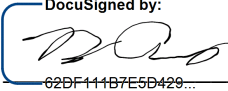
collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC Nebraska (The Contractor)**

 <p><small>DocuSigned by: D107D89E8201402...</small></p>	6/12/2023
Bob Sanders	Date
Interim General Manager	

**City of Bennet, Nebraska**

 <p><small>DocuSigned by: 62DF111B7E5D429...</small></p>	6/12/2023
Ryan Cheney	Date
Mayor	

**Nebraska State Records Board (NSRB)**

 <p><small>DocuSigned by: 3B837E90FED5466...</small></p>	7/19/2023
Secretary of State, Robert B Evnen	Date
Chairperson	

**Electronic Government Service Level Agreement  
with  
Custer County, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Custer County, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however,* to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address: Custer County, Nebraska,  
County Chairperson  
431 S. 10<sup>th</sup> Ave.  
Broken Bow, Nebraska 68822

Phone: (308) 872-2921

Email: [sbryant@custercountyne.gov](mailto:sbryant@custercountyne.gov)

Mailing Address: Nebraska Interactive dba NIC  
Nebraska 1135 M Street, Suite 220  
Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

#### 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
  - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
  - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
  - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
  - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
  - ii. Supply reports to the Partner in an understandable and logical format; and
  - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
  - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
  - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
  - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
  - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
  - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
  - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
  - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
  - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
    - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
    - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
    - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
    - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
    - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
    - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
  - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
  - e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
  - f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be

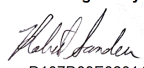


the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.


**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
  
 D107D89E8201402...

Bob Sanders  
Interim General Manager

7/5/2023  
 \_\_\_\_\_  
 Date

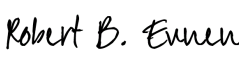
**Custer County, Nebraska**

DocuSigned by:  
  
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Barry Fox  
County Chairperson

7/11/2023  
 \_\_\_\_\_  
 Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
 3B837E90FED5408...

Secretary of State, Robert B Evnen  
Chairperson

7/14/2023  
 \_\_\_\_\_  
 Date

DS  


7/5/2023

**Electronic Government Service Level Agreement  
with  
Village of Emerson, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Emerson, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however,* to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address: Village of Emerson, Nebraska,  
Village Chairperson  
511 N. Main Street  
Emerson, Nebraska 68733

Phone: (402) 695-2662

Email: [emersonoffice70@gmail.com](mailto:emersonoffice70@gmail.com)

Mailing Address: Nebraska Interactive dba NIC Nebraska  
1135 M Street, Suite 220  
Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
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10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

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- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
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hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

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16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
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18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
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perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
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  - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
    - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
    - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
    - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
    - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
    - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
    - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
  - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
  - e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
  - f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be



the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
*Tanner Hughes*  
EDB886CDA03D462...

Tanner Hughes  
General Manager

8/17/2023

Date

**Village of Emerson, Nebraska**

DocuSigned by:  
*Tarry Daum*  
74666F4E740D476...

Tarry Daum  
Village Chairperson

8/29/2023

Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
*Robert B. Evnen*  
3B837E90FED5466...

Secretary of State, Robert B Evnen  
Chairperson

8/30/2023

Date

DS  
*LE*

8/17/2023

**Electronic Government Service Level Agreement  
with  
Village of Oakdale, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Oakdale, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address: Village of Oakdale, Nebraska,  
Village Chairperson  
400 5<sup>th</sup> Street  
Oakdale, Nebraska 68761

Phone: (402) 776-2484

Email: [oakdaleclerk@gpcom.net](mailto:oakdaleclerk@gpcom.net)

Mailing Address: Nebraska Interactive dba NIC Nebraska  
1135 M Street, Suite 220  
Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

#### 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
  - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
  - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
  - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
  - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
  - ii. Supply reports to the Partner in an understandable and logical format; and
  - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
  - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
  - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
  - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
  - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
  - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
  - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
  - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
  - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
    - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
    - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
    - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
    - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
    - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
    - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
  - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
  - e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
  - f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be



the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
*Tanner Hughes*  
EDB886CDA03D462...

9/26/2023

Tanner Hughes  
General Manager

Date

**Village of Oakdale, Nebraska**

DocuSigned by:  
*Kyle Guggenmos*  
02C29FBE02B344D...

10/4/2023

Kyle Guggenmos  
Village Chairperson

Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
*Robert B. Evnen*  
3B837E90FED5466...

10/4/2023

Secretary of State, Robert B Evnen  
Chairperson

Date

DS  
*LE*

9/26/2023

**Electronic Government Service Level Agreement  
with  
City of Ponca, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Ponca, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however,* to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address:	City of Ponca, Nebraska, Mayor 123 W. Third Street Ponca, Nebraska 68770
Phone:	(402) 755-4165
Email:	<a href="mailto:cityclerk-finance@cityofponca.org">cityclerk-finance@cityofponca.org</a>

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	<a href="mailto:ne-general-manager@nicusa.com">ne-general-manager@nicusa.com</a>

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

#### 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
  - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
  - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
  - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
  - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
  - ii. Supply reports to the Partner in an understandable and logical format; and
  - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
  - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
  - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
  - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
  - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
  - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
  - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
  - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
  - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
    - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
    - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
    - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
    - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
    - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
    - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
  - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
  - e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
  - f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be

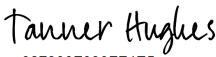


the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

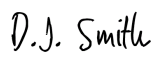
IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
  
 \_\_\_\_\_  
027300F030FF4E5...  
 Tanner Hughes  
 General Manager

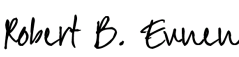
8/3/2023  
 \_\_\_\_\_  
 Date

**City of Ponca, Nebraska**

DocuSigned by:  
  
 \_\_\_\_\_  
440B52A2A3164D5...  
 D.J. Smith  
 Mayor

8/3/2023  
 \_\_\_\_\_  
 Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
 \_\_\_\_\_  
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 Secretary of State, Robert B Evnen  
 Chairperson

8/10/2023  
 \_\_\_\_\_  
 Date

**State & Local List**  
**PayPort (Pin Debit) Payments Addenda**

Nebraska Interactive LLC submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort (Pin Debit) Payment online application provided by Nebraska Interactive LLC and use the approved template. No action necessary.

**New PayPort Addenda**

**NSRB Chairman**  
**Signature**

Bennet, City of	Revised Addendum 1	07/19/2023
Custer County	Revised Addendum 2	07/14/2023
Oakdale, Village of	Addendum 1	10/04/2023
Ponca, City of	Addendum 1	08/10/2023

**Summary**  
**Nebraska State & Local Government**  
**Blanket Addendum**

**Project:** PayPort

This addendum covers all fees related to the collection of fees for PayPort.

**Current Process:**

PayPort is a service that was developed and has been in use by state and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

**Project Overview/Proposal:**

New users since the last meeting include:

- Bennet, City of
- Custer County
- Oakdale, Village of
- Ponca, City of

**Market Potential/Target Audience:**

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

**Information on what the fee presented is based upon:**

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

**Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:**

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities and motor vehicle titles.

**Expected rate of return over a period of time:**

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

**NI's investment in this application (any costs incurred):**

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

**NI's risk in providing this application:**

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

**REVISED Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
City of Bennet, Nebraska, and the  
Nebraska State Records Board**

This REVISED Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and City of Bennet, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein. This REVISED Addendum One supersedes and replaces the prior Addendum One, between the Contractor, NSRB, and the Partner.

**Project:** Payport for City of Bennet, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2023

Service	City of Bennet, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

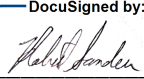
**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (1) FD-40 swipe device
- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

DocuSigned by:  
By:   
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Date: 6/12/2023

Interim General Manager – Bob Sanders

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By:   
62DF111B7E5D429...

Date: 6/12/2023

Mayor - Ryan Cheney

City of Bennet, Nebraska

DocuSigned by:  
By:   
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Date: 7/19/2023

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**SECOND REVISED Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Custer County, Nebraska, and the  
Nebraska State Records Board**

This SECOND REVISED Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Custer County, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This SECOND REVISED Addendum One provides the authority to assess and collect the fees described herein and supersedes and replaces the prior Revised Addendum One, between the Contractor, NSRB, and the Partner.

**Project:** Payport for Custer County, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2023

Service	Custer County, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

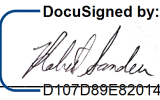
**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor provides (3) FD40 Swipe Devices
- Partner purchases (3) FD40 Swipe Devices
- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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By:  \_\_\_\_\_  
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Date: 7/5/2023

Interim General Manager – Bob Sanders

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By:  \_\_\_\_\_  
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Date: 7/11/2023

Chairperson – Barry Fox

Custer County, Nebraska

DocuSigned by:  
By:  \_\_\_\_\_  
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Date: 7/14/2023

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Village of Oakdale, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Oakdale, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payport for Village of Oakdale, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2023

Service	Village of Oakdale, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (1) MagTek Dyna Pad

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

DocuSigned by:  
By: Tanner Hughes  
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Date: 9/26/2023

General Manager – Tanner Hughes

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By: Kyle Guggenmos  
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Date: 10/4/2023

Village Chairperson - Kyle Guggenmos

Village of Oakdale, Nebraska

DocuSigned by:  
By: Robert B. Evnen  
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Date: 10/4/2023

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
City of Ponca, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and City of Ponca, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payport for City of Ponca, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2023

Service	City of Ponca, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (1) FD40 swipe device

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

DocuSigned by:  
By: Tanner Hughes  
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Date: 8/9/2023

General Manager – Tanner Hughes

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By: D.J. Smith  
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Date: 8/10/2023

Mayor - D.J. Smith

City of Ponca, Nebraska

DocuSigned by:  
By: Robert B. Evnen  
3B837E90FED5466...

Date: 8/10/2023

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board



**Tyler Nebraska**  
1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

## **Village of Emerson Website SOW**

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### **Village of Emerson, Nebraska**

Contractor: Nebraska Interactive, LLC dba NIC Nebraska and dba Tyler Nebraska

Product Owner: Michael Vipond

Date: 08/03/2023

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC, dba NIC Nebraska, and dba Tyler Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.





**Tyler Nebraska**  
1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

## 1 Introduction

The Village of Emerson (“Partner”) is seeking a more modern and user-friendly website. The Partner currently hosts the website at this link (<https://emerson-ne.com/gov.asp>). The Partner is interested in using one of the Contractor’s pre-designed website templates.

### Executive Sponsor

Chairperson, Tarry Daum

**Email:** [emersonoffice70@gmail.com](mailto:emersonoffice70@gmail.com)

**Phone:** (402) 695-2662

### Project/Billing Contact

Village Clerk, Beth Bonderson

**Email:** [emersonoffice70@gmail.com](mailto:emersonoffice70@gmail.com)

**Phone:** (402) 695-2662

## 2 Project Overview

### 2.1 Objectives

The Contractor will design and build a fully responsive, 508 compliant website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user-friendly way for the Partner to manage and maintain the website.

The Contractor will build out the Partner’s new website using a pre-designed website template.

### 2.2 Scope

#### 2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content from the existing website to the new Meadowlark website.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The Partner’s Meadowlark website may, at Partner's request, include any of the following features:

- a. Custom website permissions to allow website managers varying roles



**Tyler Nebraska**  
1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider

2.2.1.4 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the website.

2.2.1.6 The Partner will provide the Contractor with all content for the website.

2.2.1.7 The Contractor will create graphics and images for use on the website, or obtain permission for use of such graphics and images.

2.2.1.8 The Partner will review the overall status of the project as the Contractor adds content to the website.

2.2.1.9 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant and works on multiple devices and multiple browsers.

2.2.1.10 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.11 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.1.12 Contractor will build a website with a home page and up to (6) subsequent pages to be determined by the Partner.

## 2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor using the rates established in the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract").

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.



## 2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** – The required security information to access the application.
- 2.3.4 **User** – Any member of the general public.
- 2.3.5 **Data Store** – An organized collection of information.
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public.
- 2.3.7 **Administrator**- Staff member of the Contractor.

## 2.4 Assumptions

- 2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.
- 2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to the agreed upon timeline for project completion.
- 2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.4 Partner will provide the Contractor with the website requirements.
- 2.4.5 Partner will provide the Contractor with content, language, and text for the website.
- 2.4.6 Partner will provide customer support for Contractor's business-related questions during normal business hours.
- 2.4.7 Partner will provide assistance with testing of the website for business requirements.
- 2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.
- 2.4.11 The Contractor will deliver the following:



**Tyler Nebraska**  
1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.11.2 Marketing assistance for agency services.

2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.11.4 24 hours a day, 7 days a week technical support.

2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

## **2.5 Constraints**

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

## **2.6 Milestones**

2.6.1 Set up template for new website

2.6.2 Create graphics and images

2.6.3 Migrate content

## **3 Requirements**

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.



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Lincoln, NE 68508  
P: 402-471-7810

## **4 Terms and Conditions**

Partner and Contractor agree to the following terms and conditions:

### **4.1 Confidentiality**

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

### **4.2 SOW Representatives and Notices**

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Village of Emerson, Nebraska, Chairperson  
511 North Main Street  
Emerson, Nebraska, 68733  
Email: [emersonoffice70@gmail.com](mailto:emersonoffice70@gmail.com)  
phone: (402) 695-2662

Mailing Address: General Manager/Contractor  
1135 M Street, Suite 220  
Lincoln, NE 68508  
Phone: 402 471 7810  
Fax: 402-471-7817  
Email: [ne-support@egov.com](mailto:ne-support@egov.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402-471-1572  
Fax: 402-471-3237



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1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

### **4.3 Termination of SOW**

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

### **4.4 Term of SOW**

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

### **4.5 Relationship of Parties**

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

### **4.6 Changes, Modifications or Amendments**

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

### **4.7 Entire Agreement**

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

### **4.8 Governing Law**

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.



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 P: 402-471-7810

## 4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

## 4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

## 5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	40 hours	\$110.00 ( <i>Initial Contract Period</i> )	\$4,400 <i>One-time fee</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$880 /year ( <i>20% of total time and materials fees paid from row 1 above</i> ) Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

**5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

**5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

## 5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance



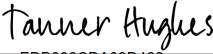
Tyler Nebraska  
1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

## 6 Signatures

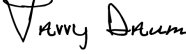
Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

### Nebraska Interactive, LLC., dba NIC Nebraska, and dba Tyler Nebraska

DocuSigned by:  
  
EDB886CDA03D462...  
Tanner Hughes, General Manager

8/17/2023  
Date

### Village of Emerson, Nebraska


DocuSigned by:  
  
74568F1E710D475...  
Tarry Daum, Chairperson

8/29/2023  
Date

### Nebraska State Records Board (NSRB)

DocuSigned by:  
  
3B837E90FED5466...  
Secretary of State Robert Evnen, Chairperson

8/30/2023  
Date

DS  
  
8/17/2023





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Lincoln, NE 68508  
P: 402-471-7810

## **NDEE Website SOW**

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### **Nebraska Department of Environment and Energy (NDEE)**

Contractor: Nebraska Interactive, LLC dba NIC Nebraska and dba Tyler Nebraska

Product Owner: David Clang

Date: 08/02/2023

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC, dba NIC Nebraska, and dba Tyler Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



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P: 402-471-7810

## 1 Introduction

The Nebraska Department of Environment and Energy (“NDEE”) is seeking to update NDEE’s current website (<http://dee.ne.gov>) to be consistent with current technologies and design. NDEE is also seeking a better way to manage and display content, improve navigation, and build a better citizen experience.

### Executive Sponsor

Executive Director, Jim Macy

**Email:** [jim.macy@nebraska.gov](mailto:jim.macy@nebraska.gov)

**Phone:** (402) 471-2186

### Project/Billing Contact

IT Section Supervisor, Shani Mach

**Email:** [shani.mach@nebraska.gov](mailto:shani.mach@nebraska.gov)

**Phone:** (402) 471-4248

## 2 Project Overview

### 2.1 Objectives

The Contractor will build a fully responsive, 508 compliant, modern website for the Partner. The new website will be built in Meadowlark, to allow for a more flexible user-friendly way for the Partner to manage and maintain the website and provide for improved navigation and a better citizen experience.

### 2.2 Scope

#### 2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content in Meadowlark.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The Partner’s Meadowlark website may, at Partner’s request, include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools



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- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Monthly Google Analytics Reports
- i. Broken link report

2.2.1.4 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the website.

2.2.1.6 The Partner will provide the Contractor with all content for the website.

2.2.1.7 The Contractor will create graphics and images for use on the website, or obtain permission for use of such graphics and images.

2.2.1.8 The Partner will review the overall status of the project as the Contractor adds content to the website.

2.2.1.9 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, and works on multiple devices and multiple browsers.

2.2.1.10 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.11 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.1.12 Contractor will build out a home page and up to 1,000 subsequent pages. Partner will meet weekly to determine what pages need to be implemented in the new site.

2.2.1.13 Contractor may use a subcontractor for completion of project work, provided Contractor is solely responsible for fulfilling the SOW, with responsibility for all services provided and products to be delivered as stated in the SOW, and as further specified in the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract").

## 2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner website.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor using the rates established in the Master Contract.

2.2.2.3 The Partner will not be able to create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.



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Lincoln, NE 68508  
P: 402-471-7810

## 2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** – The required security information to access the application
- 2.3.4 **User** – Any member of the general public
- 2.3.5 **Data Store** – An organized collection of information
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator**- staff member of the Contractor

## 2.4 Assumptions

- 2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.
- 2.4.2 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.
- 2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.4 Partner will provide the Contractor with the website requirements.
- 2.4.5 Partner will provide the Contractor with content, language, and text for the website.
- 2.4.6 Partner will provide customer support for business-related questions during normal business hours.
- 2.4.7 Partner will assist with testing for business requirements.
- 2.4.8 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.
- 2.4.11 The Contractor will deliver the following:
  - 2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
  - 2.4.11.2 Marketing assistance for agency services.



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2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.11.4 24 hours a day, 7 days a week technical support.

2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.12 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.4.14 This Statement of Work is an overall project hour estimate.

## **2.5 Constraints**

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

## **2.6 Milestones**

2.6.1 Discovery Meeting

2.6.2 Initial Homepage Design

2.6.3 Client Approval of Initial Design

2.6.4 Begin Development

2.6.4.1 Create Templates

2.6.4.2 Install Modules

2.6.4.3 Formalize Style Sheet

2.6.4.5 Build Out Menus

2.6.5 Content Migration

2.6.5.1 Create Content Types

2.6.5.2 Migrate PDFs

2.6.6 In Progress Review

2.6.7 Responsiveness

2.6.8 Finish Build Out

2.6.9 Testing



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- 2.6.9.1 Internal Testing
- 2.6.9.2 QA/UAT
- 2.6.9.3 QA/UAT Changes
- 2.6.9.4 Partner Testing
- 2.6.10 Launch

### **3 Requirements**

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

### **4 Terms and Conditions**

Partner and Contractor agree to the following terms and conditions:

#### **4.1 Confidentiality**

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

#### **4.2 SOW Representatives and Notices**

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Department of Environment and Energy (NDEE)  
Executive Director



**Tyler Nebraska**  
1135 M Street Suite# 220  
Lincoln, NE 68508  
P: 402-471-7810

245 Fallbrook Blvd, Suite 100  
Lincoln, NE, 68521

Email: [jim.macy@nebraska.gov](mailto:jim.macy@nebraska.gov)  
phone: (402) 471-2186

Mailing Address: General Manager/Contractor  
1135 M Street, Suite 220  
Lincoln, NE 68508

Phone: 402 471 7810  
Fax: 402-471-7817  
Email: [ne-support@tylertech.com](mailto:ne-support@tylertech.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

Phone: 402-471-1572  
Fax: 402-471-3237

### **4.3 Termination of SOW**

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

### **4.4 Term of SOW**

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.



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 Lincoln, NE 68508  
 P: 402-471-7810

#### 4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

#### 4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

#### 4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

#### 4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

#### 4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

#### 4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

### 5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	1069 hours	\$110.00 ( <i>Initial Contract Period</i> )	\$117,590.00 <i>One-time fee</i>





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 P: 402-471-7810

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$13,000.00 /year or 20% of actual billed cost, whichever is lower. ( Billed on the anniversary date of website launch)
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

**5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract. The cost of the project is not to exceed the hours estimate listed above without a written modification in accordance with section 4.6 of this SOW.

**5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

### **5.3 Annual Maintenance Charge**

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.




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Lincoln, NE 68508  
P: 402-471-7810

## 6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

### Nebraska Interactive, LLC. dba NIC Nebraska


DocuSigned by:  
  
EDB888CDA09D402...

9/12/2023

Tanner Hughes, General Manager

Date

### Nebraska Department of Environment and Energy (NDEE)


DocuSigned by:  
  
3FBEA3B00A2B451...

9/12/2023

Jim Macy, Executive Director

Date


### Nebraska State Records Board (NSRB)

DocuSigned by:  
  
3B837E90FED5400...

9/12/2023

Secretary of State Robert Evnen, Chairperson

Date

 9/12/2023



**Tyler Technologies, Nebraska**

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

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## **PiD-1152 - NLCC Active Corporation Validation**

### **Nebraska Liquor Control Commission**

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Natalie Erb

Date: 08/16/2023

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska and dba Tyler Nebraska (the "Contractor") and is subordinate to and subject to all terms and conditions therein.



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Lincoln, NE 68508

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## **1. Introduction**

The Nebraska Liquor Control Commission (“NLCC”) is responsible for providing and managing licensing for the sale of liquor across the State of Nebraska. A license can be issued to a business for the sale and serving of alcohol, if the business is duly registered with the Secretary of State (“SOS”) to transact business in Nebraska.

Currently, the Contractor offers an online service for the registration and renewal of liquor licenses for NLCC. In accordance with State law, the system currently validates an applicant’s business status with the State of Nebraska through the SOS. This process is completed using a direct application programming interface (“API”) connection to the SOS Business Service Filing System (“BSFS”). Once validated, the applicant is allowed to proceed with their liquor license renewal.

NLCC recently began the implementation of the Centralized Alcohol Management Program (“CAMP”). CAMP will consolidate all required services relating to alcohol management. NLCC has contracted with third-party software developer, Computronix, to build the system.

Contractor will continue to provide business status validation for the NLCC’s new CAMP system.

### **Executive Sponsor**

Hobert Rupe, Executive Director

**Email:** [hobert.rupe@nebraska.gov](mailto:hobert.rupe@nebraska.gov)

**Phone:** (402) 471-4804

### **Project/Billing Contact**

Mark Davis, Fiscal Compliance Analyst

**Email:** [mark.davis@nebraska.gov](mailto:mark.davis@nebraska.gov)

**Phone:** (402) 471-4804

## **2. Project Overview**

### **2.1 Objectives**

The Contractor will build and maintain an API connection between the NLCC CAMP System and the SOS BSFS database. The connection will be used to validate business status on liquor license applicants. The Contractor will utilize the existing connection between the



Contractor and BSFS. The Contractor will create a new connection between the CAMP system and Contractor.

The CAMP system will share the business ID with the Contractor. The business ID will then be passed and validated via the BSFS system. The Contractor will then return a "pass/fail" message back to CAMP.

## 2.2 Scope

### 2.2.1 Inclusions

2.2.1.1 Development of REST based web service call accepts the applicant's Secretary of State account number.

2.2.1.2 The web service will require user credentials to access.

2.2.1.3 With the provided Secretary of State account number, the service will then query the SOS BSFS system and return the status of the business to the NLCC CAMP system.

2.2.1.4 If the BSFS system is unavailable or down for scheduled maintenance, the service call will return an error message.

### 2.2.2 Exclusions

2.2.2.1 The web service will not store corporation data.

2.2.2.2 Corporation status information will only be available when the BSFS system is online.

## 2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of Contractor



## 2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements.
- 2.4.4 Partner will provide the Contractor with content; language and text.
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours.
- 2.4.6 Partner will provide assistance with testing for business requirements.
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
  - 2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
  - 2.4.10.2 Marketing assistance for agency services.
  - 2.4.10.3 Secure hosting of service/application within the Contractor's Enterprise Technology Services (ETS) environment.
  - 2.4.10.4 24 hours a day, 7 days a week technical support.
  - 2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
- 2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.12 This Statement of Work is an overall project hour estimate.
- 2.4.13 The REST web service will require Customer Database (CDB) authentication, an active [Nebraska.gov](http://Nebraska.gov) user account. Access will be controlled by CDB web access groups.

## 2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload



- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

## **2.6 Milestones**

- 2.6.1 Authentication
- 2.6.2 Contractor to SOS API Reuse Development
- 2.6.3 Contractor to CAMP API Development
- 2.6.4 Documentation

## **3 Requirements**

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards. After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

## **4 Terms and Conditions**

The Partner and the Contractor agree to the following terms and conditions:

### **4.1 Confidentiality**

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

## 4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Liquor Control Commission, Executive Director  
301 Centennial Mall South, 1st Floor  
Lincoln, NE 68508

Email: [Mark.Davis@nebraska.gov](mailto:Mark.Davis@nebraska.gov)

Phone: (402) 471-4804

Mailing Address: General Manager/Contractor  
1135 M Street, Suite 220  
Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: [ne-support@egov.com](mailto:ne-support@egov.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

## 4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.





**Tyler Technologies, Nebraska**

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

#### **4.4 Term of SOW**

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

#### **4.5 Relationship of Parties**

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

#### **4.6 Changes, Modifications or Amendments**

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

#### **4.7 Entire Agreement**

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

#### **4.8 Governing Law**

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

#### **4.9 Severability**

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.



## 4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

## 5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
PiD-1152 - NLCC Active Corporation Validation	90 hours	\$110.00 ( <i>Initial Contract Period</i> )	\$9,900.00 <i>One-time fee</i>
Annual Maintenance	N/A	N/A	\$1,980.00/year ( <i>20% of total time and materials fees paid from row 1 above</i> ) Billed on the anniversary date of website launch.

**5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

**5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

### 5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.



Tyler Technologies, Nebraska

1135 M Street Suite# 220


Lincoln, NE 68508

P: 402-471-7810

## 6 Signatures

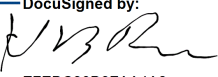
Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

### Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:  
  
EDB886CDA03D462...  
Tanner Hughes, General Manager


9/28/2023  
Date

### Nebraska Liquor Control Commission


DocuSigned by:  
  
E7EBC30B6FAA4A8...  
Hobert Rupe, Executive Director

10/2/2023  
Date

### Nebraska State Records Board (NSRB)

DocuSigned by:  
  
3B837E90FED5486...  
Secretary of State Robert Evnen, Chairperson

10/3/2023  
Date

<sup>DS</sup>  
9/26/2023

**Termination Agreement  
Between  
Nebraska Interactive, LLC dba NIC Nebraska,  
City of Tilden, Nebraska, and the  
Nebraska State Records Board**

This Termination Agreement (“Agreement”) is made by Nebraska Interactive, LLC dba NIC Nebraska (“Contractor”), the Nebraska State Records Board (“NSRB”), and the City of Tilden, Nebraska (“Partner”), and sets forth the mutual agreement to terminate certain agreements, and services covered by such agreements, which the Contractor provides to Partner.

**RECITALS:**

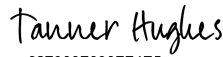
- A. The State of Nebraska (“State”) contract between the NSRB and the Contractor, effective April 1, 2019, concerns the operation and management of the State’s online information portal (“Master Contract”).
- B. Pursuant to the authority of the Master Contract, the Contractor, NSRB and Partner previously entered into the following agreement:  
  
Addendum One, dated September 18, 2018 (“Addendum One”) regarding the City of Tilden, Nebraska, Utility Payments.
- C. The Contractor, NSRB, and Partner mutually agree to terminate certain agreements, and the services covered by such agreements, as further specified in this Agreement.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:


- 1. Addendum One, and services covered by such Addendum One, are hereby terminated, effective June 5, 2023 (“Effective Date”).
- 2. The parties agree that their respective rights and obligations are terminated for each party’s mutual convenience on the Effective Date with respect to the portions of agreements and portions of services identified for termination by the parties under this Agreement. Any agreements, or portions of agreements, between the Contractor, NSRB, and Partner which are not identified in this Agreement for termination continue in full force and effect.
- 3. This Agreement shall be interpreted and enforced in accordance with the laws of the State of Nebraska.

IN WITNESS WHEREOF, the parties execute this Agreement by their duly authorized official or officers listed below.

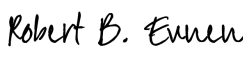
**Nebraska Interactive, LLC (Contractor)**


DocuSigned by:  
  
027300F030FF4E5... 8/1/2023  
 \_\_\_\_\_  
 Tanner Hughes Date  
 General Manager

**City of Tilden, Nebraska (Partner)**

DocuSigned by:  
  
A6531EC04B434D1... 8/1/2023  
 \_\_\_\_\_  
 Thomas Nelson Date  
 Mayor

**Nebraska State Record Board (NSRB)**

DocuSigned by:  
  
3B837E90FED5406... 8/1/2023  
 \_\_\_\_\_  
 Secretary of State, Robert B. Evnen Date  
 Chairperson

DS  
 7/13/2023

**PROJECT STATUS REVIEW**  
**COUNTY Q2 2023**  
 November 2, 2023

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Clarks Village	NLCC Renewal Local Set Up	09/07/2023	09/2023	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
<a href="mailto:clerk@clarks.net">clerk@clarks.net</a> Called: Emailed: 10/2/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
<b>Clearwater Village</b>	<b>NLCC Renewal Local Set Up</b>	09/07/2023	09/2023	Tier 3
1. Describe the project?	Tyler Technologies provides our online credit card acceptance program as well as set up our accounts for online Liquor License renewal.			
2. What is the status of the project	Completed			
3. Was there any delay? If so, why?	No. They had it taken care of within a couple of days of me signing up.			
4. Will it be launched within the next 90 days?	Already launched to the best of my knowledge.			
<a href="mailto:clerk@clearwaterne.com">clerk@clearwaterne.com</a> Called: Emailed: 10/02/2023 Response: 10/03/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Emerson Village	PayPort	09/14/2023	10/2023	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
<a href="mailto:Emersonoffice70@gmail.com">Emersonoffice70@gmail.com</a> Called: Emailed: 10/02/2023 Response:				



<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Jefferson County 33	NLCC Renewal Set Up	09/07/2023	10/2023	Tier 3
1. Describe the project?	All local clerks will be considered “external reviewers”. Clerks will receive an email when there is a new application within their jurisdiction. All documents will be available for viewing and/or printing within the system. The clerk will select their recommendations from the drop-down menu and will be able to upload any documentation to include with your recommendation. Once the license has been issued by the Commission, the Clerk will receive an email to verify that all local fees and taxes have been paid. Once payment confirmation has been received by the commission, the license will be available on the customer portal to be printed by the licensee! The process is similar for amendments (additions, deletions, change of locations and reconstructions) and renewals.			
2. What is the status of the project				
3. Was there any delay? If so, why?	There was a delay on Tyler Technologies handling the AppEngine to Engagement Builder migration.			
4. Will it be launched within the next 90 days?	Should be going live with this service this month (Within 2 weeks).			
Countyclerk@jeffersoncountyne.gov Called: Emailed: 10/02/2023 Response: 10/02/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Long Pine City	NLCC Renewal Local Set Up	08/28/2023	09/2023	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
cityoflongpine@threeriver.net Called: Emailed: 10/02/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Oakdale Village	PayPort	09/25/2023	10/2023	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
<a href="mailto:oakdaleclerk@gpcom.net">oakdaleclerk@gpcom.net</a> Called: Emailed: 10/02/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
<b>Plattsmouth City</b>	<b>Public Library PayPort</b>	07/25/2023	08/2023	Tier 3
2. Describe the project?	The Plattsmouth Public Library started accepting credit cards for services and materials in person. At this point, we've chosen not to offer it online.			
2. What is the status of the project	We started using the credit card machine on August 9. Since then, we've had over 30 charges completed.			
3. Was there any delay? If so, why?	No delays.			
4. Will it be launched within the next 90 days?	Already available.			
<a href="mailto:kmier@plattsmouth.org">kmier@plattsmouth.org</a> Called: Emailed: 10/02/2023 Response: 10/02/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Ponca City	NLCC Renewal Local Set Up	07/24/2023	08/2023	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
<a href="mailto:cityclerk-finance@cityofponca.org">cityclerk-finance@cityofponca.org</a> Called: Emailed: 10/02/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
<b>Ponca City</b>	<b>PayPort</b>	08/08/2023	09/2023	Tier 2
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
<a href="mailto:Cityclerk-finance@cityofponca.org">Cityclerk-finance@cityofponca.org</a> Called: Emailed: 10/02/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Sarpy County Attorney's Office	PayPort	07/31/2023	08/2023	Tier 2
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Dave@sarpy.gov Called: Emailed: 10/02/2023 Response:				

**PROJECT STATUS REVIEW  
(STATE) Q2 2023  
November 2, 2023**

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
<b>Administrative Office of the Courts</b>	<b>eFiling Firm Verification</b>	07/26/2023	10/2023	Tier 2
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Sherri Dennis Called: Emailed: 10/02/2023 Response:				



<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Est. Month Completion</u></b>	<b><u>Priority Status</u></b>
<b>Administrative Office of the Courts</b>	<b>Judge Portal eSignature Enhancement</b>	02/17/2023	12/2023 Changed	Tier 2
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Chad Cornelius Called: Emailed: 10/02/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	One Time Case Search Result Image Addition	6/14/2023	Oct 2023	Tier 2
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Chad Cornelius Called: Emailed: 10/02/2023 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Banking and Finance	Actions & Orders Database Search Criteria Enhancement	6/13/2023	July 2023	Tier 3
1. Describe the project?	<p>This request contained 2 enhancements that our agency considered a minor update to the search feature.</p> <ol style="list-style-type: none"> <li>1. Add new search criteria "Order Action" drop-down filter to the NDBF website orders search function. NDBF supplied the list of the new "Order Actions" to be contained in the drop down.</li> <li>2. Enhance the Industry List drop down filter options to be ordered alphabetically.</li> </ol>			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	There was an issue in part of the effort related to item 2 on 6/30/2023. Tyler Tech acknowledged the bug and created a ticket for the fix. The fix was completed on 7/6/2023.			
4. Will it be launched within the next 90 days?	Implemented to Prod on 7/17/2023.			
Mike Fabry Called: Emailed: 10/02/2023 Response: 10/06/2023				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Est Month Completion</u></b>	<b><u>Priority Status</u></b>
<b>Brand Committee</b>	<b>RFL Renewal Change</b>	01/09/2023	08/2023	Tier 3
1. Describe the project?				
2. What is the status of the project	Completed, implemented.			
3. Was there any delay? If so, why?	Mostly on time and without too many issues.			
4. Will it be launched within the next 90 days?	Completed, Implemented.			
Danna Schwenk Called: Emailed: 10/03/2023 Response: 10/04/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
<b>Electrical Division</b>	<b>Permit System Reconnect Option</b>	9/20/2023	10/2023	Tier 3
1. Describe the project?	Adding reconnect options for homeowner and contractor permits.			
2. What is the status of the project	It will be completed 10/03/2023 when it goes live.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Yes.			
Craig Thelen Called: Emailed: 10/02/2023 Response: 10/02/2023				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Est Month Completion</u></b>	<b><u>Priority Status</u></b>
<b>Department of Motor Vehicles</b>	<b>Drivers License Services Voter ID Update</b>	04/07/2023	07/2023	Tier 2
1. Describe the project?	Adding the statutorily required question on the driver license application asking if the applicant desires a State ID card for voting purposes. This had to be corrected on the electronic form.			
2. What is the status of the project	Ongoing.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Yes.			
Matt Coatney/Betty Johnson Called: Emailed: 10/03/2023 Response: 10/03/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	<b>DLR Search – Credit Card Motorcycle Helmet Law Waiver</b>	07/12/2023	07/2023	Tier 1
1. Describe the project?	The passage of LB 138 during the 2023 legislative session required the DMV to capture, maintain, and display on driving records completion of the basic motorcycle safety course for Nebraska residents over the age of 21 to forego wearing a helmet when riding a motorcycle (operator or passenger).			
2. What is the status of the project	Completed, deployed on 7/26/2023.			
3. Was there any delay? If so, why?	No, Completed in a very short timeframe.			
4. Will it be launched within the next 90 days?	Already launched.			
Betty Johnson Called: Emailed: 10/02/2023 Response: 10/03/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	<b>DLR Search – Subscriber Motorcycle Helmet Law Waiver</b>	07/12/2023	07/2023	Tier 1
1. Describe the project?	The passage of LB 138 during the 2023 legislative session required the DMV to capture, maintain, and display on driving records completion of the basic motorcycle safety course for Nebraska residents over the age of 21 to forego wearing a helmet when riding a motorcycle (operator or passenger).			
2. What is the status of the project	Completed, deployed on 7/26/2023.			
3. Was there any delay? If so, why?	No, completed in a very short timeframe.			
4. Will it be launched within the next 90 days?	Already launched.			
Betty Johnson Called: Emailed: 10/02/2023 Response: 10/03/2023				



<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
<b>Department of Motor Vehicles</b>	<b>Driver License Services-Lexis Nexis Fraud Detection Service Phase 2</b>	04/07/2023	07/2023	Tier 2
1. Describe the project?	This will be the second level of security screening for possible fraud for online transactions which will require the person applying for a document to answer some security questions.			
2. What is the status of the project	Project is ongoing.			
3. Was there any delay? If so, why?	No delays – we are purposely assessing results from phase 1 prior to launching phase 2.			
4. Will it be launched within the next 90 days?				
Rhonda Lahm Called: Emailed: 10/02/2023 Response: 10/05/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	OTC Nebraska Racing & Gaming Commission (NRGC) IBT	07/18/2023	08/2023	Tier 1
1. Describe the project?	Adding a state agency that now has undercover law enforcement officers to the payment engine such that they can pay for a driver license with IBT.			
2. What is the status of the project	Nearing completion.			
3. Was there any delay? If so, why?	None.			
4. Will it be launched within the next 90 days?	Yes.			
Matt Coatney Called: Emailed: 10/02/2023 Response: 10/02/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	Motorcycle Safety Course Completion Submission Form	07/18/2023	08/2023	Tier 1
1. Describe the project?	LB138 requires Nebraska citizens who want to waive the motorcycle helmet law to submit proof of course completion to the DMV. This project provides the portal for the public to do such.			
2. What is the status of the project	Nearing completion.			
3. Was there any delay? If so, why?	None.			
4. Will it be launched within the next 90 days?	Yes.			
Matt Coatney Called: Emailed: 10/02/2023 Response: 10/02/2023				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Motor Vehicle Licensing Board	Aug 2023 Enhancements	06/23/2023	08/2023	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Josh Eickmeier Called: Emailed: 10/23/2023 Response:				

Priority	Project Status	Website	Partner Name	Actual Project Begin Date	Estimated Month Completed	Original Estimated Month Completed	Actual Project Launch Date	Complexity
In Development								
1	Dev Phase 6: Testing	<a href="#">Arthur County</a>	Arthur County	05/18/22	23-Jun	22-Jun		Low
2	Ready to Deploy to Test	<a href="#">Antelope County</a>	Antelope County	05/18/22	23-Jun	22-Jun		Low
3	Ready to Deploy to Test	<a href="#">Natural Resources Commission</a>	Natural Resources Commission	06/06/22	23-Jun	22-Jun		Low
4	Ready to Deploy to Test	<a href="#">Loup County</a>	Loup County	06/07/22	23-Jun	22-Jun		Low
5	Dev Phase 4: Content Migration	<a href="#">Sherman County</a>	Sherman County	06/10/22	23-Jun	22-Jun		Low
6	Ready to Deploy to Test	<a href="#">Blaine County</a>	Blaine County	06/06/22	23-Jun	22-Jun		Low
7	Dev Phase 4: Content Migration	<a href="#">Stanton County</a>	Stanton County	06/10/22	23-Jun	22-Jun		Low
8	Dev Phase 4: Content Migration	<a href="#">Chase County</a>	Chase County	06/10/22	23-Jul	22-Jun		Low
9	Dev Phase 4: Content Migration	<a href="#">Jefferson County</a>	Jefferson County	06/30/22	23-Jul	22-Sep		Low
10	Dev Phase 4: Content Migration	<a href="#">Holt County</a>	Holt County	06/30/22	23-Jul	22-Sep		Low
11	Dev Phase 4: Content Migration	<a href="#">Bazile Groundwater Management Area</a>	Bazile Groundwater Management Area	07/18/22	23-Jul	22-Sep		Low
12	Dev Phase 3: Modules Upgrade	<a href="#">Dodge County</a>	Dodge County	07/18/22	23-Jul	22-Sep		Low
13	Dev Phase 4: Content Migration	<a href="#">Polk County</a>	Polk County	07/18/22	23-Jul	22-Sep		Low
14	Dev Phase 4: Content Migration	<a href="#">Abstracters Board of Examiners</a>	Abstracters Board of Examiners	07/18/22	23-Jul	22-Sep		Low
15	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Board of Pardons</a>	Nebraska Board of Pardons	07/25/22	23-Jul	22-Sep		Low
16	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska State Board of Landscape Architects</a>	Nebraska State Board of Landscape Architects	07/25/22	23-Jul	22-Sep		Low
17	Dev Phase 4: Content Migration	<a href="#">Nebraska Board of Geology</a>	Nebraska Board of Geology	07/25/22	23-Aug	22-Sep		Low
18	Dev Phase 4: Content Migration	<a href="#">Engineers and Architects</a>	Engineers and Architects	07/25/22	23-Aug	22-Sep		Low
19	Dev Phase 4: Content Migration	<a href="#">Professional Practices Commission</a>	Professional Practices Commission	08/04/22	23-Aug	22-Sep		Low
20	Dev Phase 4: Content Migration	<a href="#">Nebraska State Records Board</a>	Nebraska State Records Board	8/10/2022	23-Aug	22-Sep		Low
21	Dev Phase 4: Content Migration	<a href="#">Coordinating Commission for Postsecondary Education</a>	Coordinating Commission for Postsecondary Education	8/23/2022	23-Aug	22-Sep		Low
22	Dev Phase 4: Content Migration	<a href="#">Nebraska Commission of Industrial Relations</a>	Nebraska Commission of Industrial Relations	8/25/2022	23-Aug	22-Dec		Low
23	Dev Phase 4: Content Migration	<a href="#">Lieutenant Governor</a>	Lieutenant Governor	8/25/2022	23-Aug	22-Dec		Low
24	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Dry Bean Commission</a>	Nebraska Dry Bean Commission	8/29/2022	23-Aug	22-Dec		Medium
25	Dev Phase 4: Content Migration	<a href="#">Nebraska Investment Council</a>	Nebraska Investment Council	9/13/2022	23-Aug	22-Dec		Medium
26	Dev Phase 3: Modules Upgrade	<a href="#">Village of Walthill</a>	Village of Walthill	9/13/2022	23-Aug	22-Dec		Medium
27	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Center for Nursing</a>	Nebraska Center for Nursing	9/14/2022	23-Aug	22-Dec		Medium
28	Dev Phase 4: Content Migration	<a href="#">Nebraska Commission for the Deaf and Hard of Hearing</a>	Nebraska Commission for the Deaf and Hard of Hearing	9/14/2022	23-Sep	22-Dec		Medium
29	Dev Phase 4: Content Migration	<a href="#">Nebraska Commission for the Blind and Visually Impaired</a>	Nebraska Commission for the Blind and Visually Impaired	9/19/2022	23-Sep	22-Dec		Medium
30	Dev Phase 3: Modules Upgrade	<a href="#">Lewis &amp; Clark Natural Resource District</a>	Lewis & Clark Natural Resource District	9/20/2022	23-Sep	22-Dec		Medium
31	Dev Phase 3: Modules Upgrade	<a href="#">State of Nebraska Board of Parole</a>	State of Nebraska Board of Parole	9/20/2022	23-Sep	22-Dec		Medium
32	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Board of Public Accountancy</a>	Nebraska Board of Public Accountancy	9/21/2022	23-Sep	23-Mar		Medium
33	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Power Review Board</a>	Nebraska Power Review Board	9/21/2022	23-Sep	23-Mar		Medium
34	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Athletic Commission</a>	Nebraska Athletic Commission	9/21/2022	23-Sep	23-Mar		Medium
35	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Secretary of State</a>	Nebraska Secretary of State	9/28/2022	23-Sep	24-Mar		Very High
36	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Brain Injury Advisory Council</a>	Nebraska Brain Injury Advisory Council	9/22/2022	23-Sep	23-Mar		Medium
37	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska State Electrical Division</a>	Nebraska State Electrical Division	9/22/2022	23-Sep	23-Mar		Medium
38	Dev Phase 4: Content Migration	<a href="#">Nebraska State Fire Marshal</a>	Nebraska State Fire Marshal	9/22/2022	23-Oct	23-Mar		Medium
39	Dev Phase 4: Content Migration	<a href="#">Nebraska Brand Committee</a>	Nebraska Brand Committee	9/23/2022	23-Oct	23-Mar		Medium
40	Dev Phase 4: Content Migration	<a href="#">Liquor Control Commission</a>	Liquor Control Commission	9/23/2022	23-Oct	23-Mar		Medium
41	Dev Phase 4: Content Migration	<a href="#">Crime Commission</a>	Crime Commission	9/23/2022	23-Oct	23-Jun		Medium
42	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Accountability and Disclosure Commission</a>	Nebraska Accountability and Disclosure Commission	9/26/2022	23-Oct	23-Jun		Medium
43	Dev Phase 4: Content Migration	<a href="#">Nebraska Department of Revenue</a>	Nebraska Department of Revenue	9/26/2022	23-Oct	23-Jun		High
44	Dev Phase 4: Content Migration	<a href="#">Nebraska Department of Insurance</a>	Nebraska Department of Insurance	9/26/2022	23-Oct	23-Jun		High
45	Dev Phase 3: Modules Upgrade	<a href="#">Assistive Technology Partnership</a>	Assistive Technology Partnership	9/27/2022	23-Oct	23-Jun		High
46	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Department of Banking and Finance</a>	Nebraska Department of Banking and Finance	9/27/2022	23-Oct	23-Jun		High
47	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Public Service Commission</a>	Nebraska Public Service Commission	9/27/2022	23-Oct	23-Jun		High
48	Dev Phase 4: Content Migration	<a href="#">Tax Equalization and Review Commission</a>	Tax Equalization and Review Commission	9/27/2022	23-Nov	23-Jun		High
49	Dev Phase 3: Modules Upgrade	<a href="#">Governor Jim Pillen</a>	Governor Jim Pillen	9/28/2022	23-Nov	23-Aug		High
50	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska One Stop Portal</a>	Governor Jim Pillen	9/28/2022	23-Nov	23-Aug		High
51	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Attorney General's Office</a>	Nebraska Attorney General's Office	9/28/2022	23-Nov	23-Aug		High
52	Dev Phase 4: Content Migration	<a href="#">Protect the Good Life</a>	Nebraska Attorney General's Office	9/28/2022	23-Nov	23-Aug		High
53	Dev Phase 3: Modules Upgrade	<a href="#">Nebraska Department of Natural Resources</a>	Nebraska Department of Natural Resources	9/29/2022	23-Dec	23-Dec		Very High
54	Dev Phase 3: Modules Upgrade	<a href="#">Department of Motor Vehicles</a>	Department of Motor Vehicles	9/29/2022	24-Jan	24-Mar		Very High
55	Dev Phase 3: Modules Upgrade	<a href="#">Department of Veterans' Affairs</a>	Department of Veterans' Affairs	9/29/2022	24-Feb	24-Mar		Very High
56	Dev Phase 4: Content Migration	<a href="#">Department of Veterans' Affairs World War I Commemoration</a>	Department of Veterans' Affairs	9/29/2022	24-Mar	24-Mar		Medium
Canceled								
57	Canceled	<a href="#">History Nebraska</a>	History Nebraska					Very High
58	Canceled	<a href="#">Nebraska Emergency Management Agency</a>	Nebraska Emergency Management Agency					Very High
59	Canceled	<a href="#">Nebraska Interactive Meadowlark Website</a>	Nebraska Interactive					Low
60	Canceled	<a href="#">Nebraska Interactive Website</a>	Nebraska Interactive					Low
61	Canceled	<a href="#">Nebraska Dose of Reality</a>	Nebraska Attorney General's Office					High
62	Canceled	<a href="#">City of Lyons</a>	City of Lyons					Low

## Drupal Progress Report

Phase	Description
Dev Phase 1: Theme Upgrade	Create a new theme for each Drupal 7 website (60+ sites). Convert the theme coding language from php to yaml and make the overall file structure more consistent across all websites.
Dev Phase 2: Templates Upgrade	Create new templates for each theme (hundreds of templates). Convert the template coding language from php to twig as required by Drupal 9. Refactor and upgrade some of the older code.
Dev Phase 3: Modules Upgrade	Set up local development environments to test new modules and the content migration process. We also use these environments to test our new themes and QA our new code changes.
Dev Phase 4: Content Migration	Migrate content from the production databases to local database.
Dev Phase 5: Rebuild Site Logic	Rebuild all of the views and database queries for each website
Dev Phase 6: Testing	Migration to TEST server and eventually PROD server. Conduct internal and external testing.

Grails Progress Report

Priority	Project Status	Service Name	Partner Name	Estimated Full Development Start	Estimated Month Completed	Original Est. Month of Completion	Actual Project Begin Date	Actual Project Launch Date	Complexity
<b>Launched</b>									
1	Launched	AGO Complaint Management System	Attorney General's Office	21-Dec	22-Jan		12/14/21	01/25/22	Low
2	Launched	SOS Voter Registration System	Secretary of State	22-Jan	22-Sep*	Jun-22	01/14/22	9/27/2022	Medium
3	Launched	DMV Commercial Driver License (CDL) Testing System	Department of Motor Vehicles	21-Mar	22-Sep*	Jun-22	03/01/21	9/20/2022	High
4	Launched	NDA Auction Market Fee System (Migration or Rewrite)	Nebraska Department of Agriculture	22-Jul	22-Sep		7/1/2022	10/17/2022	High
5	Launched	Oracle Database	NIC Nebraska Internal	22-Mar	22-Feb		03/01/21	02/03/22	Medium
6	Launched	NI Subscription Signup System	NIC Nebraska Internal	22-Jun	22-Sep		06/13/22	10/26/2022	Low
7	Launched	AOC Courts Juror Form System (Migration or Rewrite)	Administrative Office of the Courts	22-Jun	22-Nov*	Dec-22	9/12/2022	12/20/2022	Low
8	Launched	NSP Criminal History Request System	Nebraska State Patrol	22-Sep*	23-Mar*	Sep-22	8/11/2022	3/8/2023	Low
9	Launched	NBC Brand Inspection & Database System	Nebraska Brand Committee	22-Jul	23-Mar*	Dec-22	07/19/22	4/11/2023	High
10	Launched	NDA Annual/Semi Annual Reporting of Commodity System (Migration or Rewrite)	Nebraska Department of Agriculture	22-Jun	22-Nov*	Sep-22	7/18/2022	1/12/2023	High
11	Launched	NSP Appointment Calendar System	Nebraska State Patrol	22-Dec*	23-Jul*	Dec-22	2/6/2023	7/18/2023	Medium
12	Launched	SOS Corporate Document eDelivery System	Secretary of State	22-Oct*	23-Jul*	Sep-22	10/3/2022	7/25/2023	Medium
13	Exp. Launched	AOC Appellate Courts eFiling System	Administrative Office of the Courts	22-Apr	23-Jul*	Jun-22	04/11/22	TBD	Medium
14	Exp. Launched	DMV OTC Payment Engine System	Department of Motor Vehicles	22-Nov*	23-Jul*	Sep-22	12/15/2022	10/3/2023	Medium
15	Exp. Launched	NDA Quarterly Reporting of Commodity System (Migration or Rewrite)	Nebraska Department of Agriculture			Sep-22	5/1/2023	TBD	High
16	Launched	MVILB Dealer System	Motor Vehicle Industry Licensing Board	24-Jun*	24-Jul*	Sep-23	9/7/023	9/26/2023	Medium
17	Launched	DMV Certified Driver Record (CDR) System	Department of Motor Vehicles	23-Apr*	23-Jul*	Mar-23	4/24/2023	8/16/2023	Low
<b>Pending Application Platform Review</b>									
18		AOC Trial Court eFiling System	Administrative Office of the Courts	23-Jul*	23-Oct*	Dec-22			High
19		AOC ePayments System	Administrative Office of the Courts	23-Jul*	23-Aug*	Dec-22			Medium
20		NDR Tax Payment Plan System	Nebraska Department of Revenue	23-Aug*	23-Oct*	Dec-22			High
21		NSP CHP - Concealed Handgun Renewal & Replacement Permit System	Nebraska State Patrol	23-Oct*	23-Nov*	Dec-22			Low
22		NDA Measuring Device Registration System	Nebraska Department of Agriculture	23-Nov*	23-Dec*	Dec-22			Low
23		NDA Feed, Fertilizer and Liming Tonnage Report System	Nebraska Department of Agriculture	23-Dec*	24-Jan*	Dec-22			Medium
24		WCC eFiling	Workers Compensation Court	24-Jan*	24-Feb*	Dec-22			Medium
25		AOC Appellate Courts ePublications System	Administrative Office of the Courts	23-Aug*	23-Nov*	Dec-22			Medium
26		DMV Handicap Permits	Department of Motor Vehicles	23-Jul*	23-Nov*	Jun-23			Medium
27		DMV SR 22/26 Single Submit System	Department of Motor Vehicles	23-Aug*	23-Dec*	Jun-23			Medium
28		DMV Student Driver Safety Waiver System	Department of Motor Vehicles	23-Sep*	24-Jan*	Sep-23			Medium
29		PSC Remittance System	Public Service Commission	24-May*	24-Jun*	Sep-23			Medium
30		SFM Fireworks Licensing, Permit & Search Suite	State Fire Marshal	24-Mar*	24-Apr*	Mar-23			Medium
31		NDA Nursery License Fees System	Nebraska Department of Agriculture	24-Feb*	24-Mar*	Mar-23			Medium
32		PSC Auto Dialer Scripts System	Public Service Commission	24-Apr*	24-May*	Jun-23			Low
33		NDA Farmers' Market Nutritional System	Nebraska Department of Agriculture	24-Jul*	24-Aug*	Sep-23			Medium
34		NSP Misdemeanor Crime of Domestic Violence (MCDV) System	Nebraska State Patrol	TBD	TBD	TBD			Medium
35		NDA Monthly Reporting of Commodity System	Nebraska Department of Agriculture			TBD			Low
36		DHHS Professional License Monitoring System	Department of Health & Human Services	24-Aug*	24-Sep*	Mar-23			Low
37		NDCS Federal Surplus Property System	Nebraska Department of Correctional Services			Dec-22			High
38		SED Electrician License System	State Electrical Division			Dec-22			High
<b>Applications Not Planned For Upgrade</b>									
39		NLCC Beer Wholesaler Reporting System	Nebraska Liquor Control Commission	24-Aug*	24-Sep*	Jun-23			Medium
40		DOI Medical Malpractice System	Department of Insurance			TBD			High
41		NLCC Beer, Wine & Spirit Manufacturing Reporting System	Nebraska Liquor Control Commission			Sep-23			High
42		E&A Architect and Engineer Comity (Reciprocity) System	Engineers and Architects			Dec-22			High
Date Last Revised:									
10/1/2023									



# Pantheon Website Hosting Proposal

Prepared By: Tyler Technologies, Digital Solutions Division

September 2023



## Overview

Since 1997, Tyler Technologies Nebraska, through several names over the years, has developed and hosted thousands of web pages for Local, City, County, and State organizations. Over the last 26 years, several frameworks and hosting methods have been utilized for hosting websites. We have come a long way from hosting the original “Nebrask@” infrastructure in a server closet in our office!

Over the past decade, Tyler Nebraska has utilized the Drupal framework, an industry-leading framework for website development. Due to its self-service content management design, Drupal serves a specific purpose for Nebraska Government needs. Today, most users utilize Drupal to make content changes on demand to reach citizens with critical information without calling IT.

As a trusted technology partner, Tyler Nebraska evaluates every tool used in its portfolio to ensure it meets the ever-growing tie between technology and government. Even after a decade, research supports that Drupal is still the leading Content Management System (CMS) for its use case.

What has changed over the last decade is how websites are hosted. Cloud technologies are built and focused on website hosting. Cloud hosting can accelerate website content delivery while providing performance and security enhancements that were previously unattainable.

It is time for the next evolution in our technology-hosting landscape. To enable evolution, Tyler Technologies has partnered with Pantheon, a Drupal-specific cloud hosting provider, to simplify hosting needs. Pantheon unlocks the door for quicker modernization, allowing our team to deliver more focused content delivery engagements without the cumbersome overhead of technology debt.

## Why move to the Cloud?

Technology evolves, and so do customers' expectations of their technology. This is why there are 15 versions of the iPhone, 23 versions of the Samsung Galaxy, and 10 versions of Drupal. Each evolution comes with new features, support enhancements, and hardware upgrades to support the function it was built for.

Drupal is no different. Each version requires a new set of hardware to run on. A properly provisioned environment includes Development, Test, and Production servers, which can handle the load it supports. For Nebraska, this would mean each version has 18 servers to support 55 websites. This cycle repeats for each version released, which is trending yearly.



The movement to the cloud, specifically Pantheon, repaints this landscape for Nebraska. Pantheon and cloud hosting solves several things, including:

- Quicker feature enhancements
- Improved performance
- Reduction of resource overhead
- Enhanced security
- Reduction of Technology Debt
- Service Availability

### *Quicker Feature Enhancements*

Each version of Drupal brings feature opportunities that the previous versions did not have. When a new version of Drupal is released, the sooner we can move to the most current version, the sooner we can offer partners new features and benefits. Utilizing Pantheon enables Tyler Technologies to unlock these features more quickly without the overhead of manually managing infrastructure. Below is a look at how Pantheon simplifies this process.

On-Premise Upgrade cycle



Cloud Hosted Upgrade Cycle



## Improved Performance

When initiatives are promoted within government, such as new services, a new report becomes available, or election results, citizens are typically routed to a government website. When the services are on-premise, the websites can only take as much demand as the network and servers have available. The increased load will affect all websites if that demand exceeds server resources. Cloud services offer elastic computing, meaning computing scales up and down based on demand. Services are also segmented in ways that remove any performance collisions when demand increases.

## Reduction of Overhead

One of the most significant advantages of moving to the cloud is quickly delivering solutions without expensive overhead. Compared to on-premises, the resources needed to provide content are reduced when utilizing a cloud-hosted environment. This benefit significantly reduces the time to deliver content by removing wasted time pushing tasks between resources. To the right is a comparison of the resources needed to provide website services in each environment.



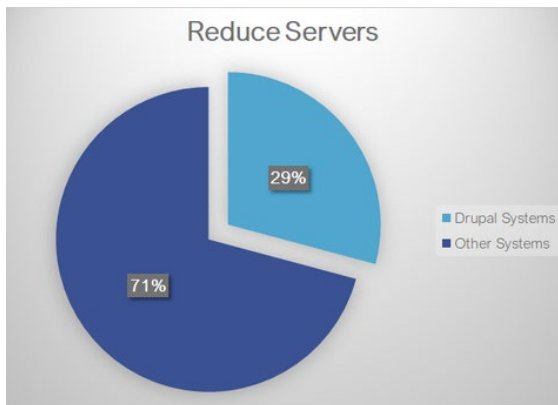
## Enhanced Security

Pantheon offers improved security over our current on-premises hosting. They offer automated, one-click software updates to keep Drupal current with the latest patches. In addition, all sites sit behind a content delivery network (CDN). A CDN protects against Distributed Denial of Service (DDoS) attacks by filtering and isolating traffic streams for each site. Here are some of the security features provided by Pantheon:

- Container-based infrastructure
- Automated, one-click core updates
- Denial of Service Protection
- Immutable Code
- Automated Site Monitoring
- Managed HTTPS
- Role-based access
- automated backup and retention
- reviewed and audited by third parties to verify security, privacy, and compliance.



## Reduce Technology Debt



Technology debt is the result of aging infrastructure over time. Technology debt becomes expensive to maintain and may become unsupported or insecure as technology evolves. Eventually, all technology must be refactored to ensure it is relevant, secure, and supportable. By moving websites to the Cloud, Tyler Nebraska can reduce its technology footprint by 34 servers, or 29%.

## Why Pantheon?

Tyler Technologies has a premier partnership with Pantheon because of its reputation, reliability, and toolsets focused on Drupal delivery. Pantheon boasts its unrivaled speed, uptime, and scalability for Drupal website hosting, development, and optimization. Here are several reasons why Tyler Nebraska believes Pantheon is the right cloud solution for Nebraska:

- Built-in Deployment Pipeline and integrated version control
- Proven track records across other industries and government organizations
- Service Resiliency
- High-Performance Cloud Hosting
- Handle Traffic spikes with confidence
- 24/7/365 support from Drupal-centric developers.
- 99.9% uptime
- Extended support for previous versions of Drupal built into hosting
- Automated workflows
- Advanced Drupal Development toolkit



## Websites Moving to the Cloud

Tyler Nebraska currently hosts 55 Websites. Each site will follow a similar migration path, including a robust communication and testing plan for each site. Below is an illustration showing the high-level steps in the migration journey.



### *Cost of Migration*

Tyler Nebraska believes in the future of Web Content Development and stands by the continued support of its customers, providing the best service possible. Accordingly, the migration to Pantheon will be completed at zero cost to our state and local partners.

### *Contractual Alignment*

In compliance with the Nebraska Information Technology Committee (NITC) standards, any migrations to the cloud must be approved by the NITC Cloud Review Board. Cloud board approval evaluates many cloud components but, most importantly, focuses on the risk to an agency if the data becomes compromised and made public. Since all website content has been made publicly available, Tyler Nebraska has submitted a blanket request seeking cloud board approval for all websites listed below to be moved to the Pantheon cloud.

Website Name	URL
Arthur County	arthurcounty.nebraska.gov
Commission for the Blind and Visually Impaired	ncbvi.nebraska.gov
Assistive Technology Partnership	atp.nebraska.gov
Abstracters Board of Examiners	abstracters.nebraska.gov
Antelope County	antelopecounty.nebraska.gov
Loup County	loupcounty.nebraska.gov
Blaine County	blainecounty.nebraska.gov



Jefferson County	<a href="http://jeffersoncounty.nebraska.gov">jeffersoncounty.nebraska.gov</a>
Athletic Commission	<a href="http://athcomm.nebraska.gov">athcomm.nebraska.gov</a>
Bazile Groundwater Management Area	<a href="http://bgma.nebraska.gov">bgma.nebraska.gov</a>
Nebraska Brain Injury Advisory Council	<a href="http://braininjury.nebraska.gov">braininjury.nebraska.gov</a>
Nebraska's Coordinating Commission for Postsecondary Education	<a href="http://ccpe.nebraska.gov">ccpe.nebraska.gov</a>
Nebraska Center for Nursing	<a href="http://center4nursing.nebraska.gov">center4nursing.nebraska.gov</a>
Dodge County	<a href="http://dodgecounty.nebraska.gov">dodgecounty.nebraska.gov</a>
Nebraska Board of Engineers and Architects	<a href="http://ea.nebraska.gov">ea.nebraska.gov</a>
State Electrical Division	<a href="http://electrical.nebraska.gov">electrical.nebraska.gov</a>
Chase County	<a href="http://chasecounty.nebraska.gov">chasecounty.nebraska.gov</a>
Holt County	<a href="http://holtcounty.nebraska.gov">holtcounty.nebraska.gov</a>
Lewis & Clark Natural Resources District	<a href="http://lcnrd.nebraska.gov">lcnrd.nebraska.gov</a>
Lt Governor	<a href="http://ltgov.nebraska.gov">ltgov.nebraska.gov</a>
Nebraska Commission for the Deaf and Hard of Hearing	<a href="http://ncdhh.nebraska.gov">ncdhh.nebraska.gov</a>
Nebraska Board of Geologists	<a href="http://nebog.nebraska.gov">nebog.nebraska.gov</a>
Nebraska Dry Bean Commission	<a href="http://nebraskadrybean.nebraska.gov">nebraskadrybean.nebraska.gov</a>
Nebraska Investment Council	<a href="http://nic.nebraska.gov">nic.nebraska.gov</a>
Nebraska Professional Practices Commission	<a href="http://nppc.nebraska.gov">nppc.nebraska.gov</a>
Natural Resources Commission	<a href="http://nrc.nebraska.gov">nrc.nebraska.gov</a>
Nebraska State Board of Landscape Architects	<a href="http://nsbla.nebraska.gov">nsbla.nebraska.gov</a>
Business One Stop	<a href="http://onestop.nebraska.gov">onestop.nebraska.gov</a>
Nebraska Board of Pardons	<a href="http://pardons.nebraska.gov">pardons.nebraska.gov</a>
Board of Parole	<a href="http://parole.nebraska.gov">parole.nebraska.gov</a>
Polk County	<a href="http://polkcounty.nebraska.gov">polkcounty.nebraska.gov</a>
Protect The Good Life	<a href="http://protectthegoodlife.nebraska.gov">protectthegoodlife.nebraska.gov</a>
Sherman County	<a href="http://shermancounty.nebraska.gov">shermancounty.nebraska.gov</a>
Stanton County	<a href="http://stantoncounty.nebraska.gov">stantoncounty.nebraska.gov</a>
State Records Board	<a href="http://staterecordsboard.nebraska.gov">staterecordsboard.nebraska.gov</a>
Walthill Village	<a href="http://walthill.nebraska.gov">walthill.nebraska.gov</a>
Nebraska Commission of Industrial Relations	<a href="http://ncir.nebraska.gov">ncir.nebraska.gov</a>
Nebraska Board of Public Accountancy	<a href="http://nbpa.nebraska.gov">nbpa.nebraska.gov</a>
Nebraska Liquor Control Commission	<a href="http://lcc.nebraska.gov">lcc.nebraska.gov</a>
Department of Banking and Finance	<a href="http://ndbf.nebraska.gov">ndbf.nebraska.gov</a>
Veterans Affairs	<a href="http://veterans.nebraska.gov">veterans.nebraska.gov</a>
Department of Natural Resources	<a href="http://dnr.nebraska.gov">dnr.nebraska.gov</a>
Nebraska Brand Committee	<a href="http://nbc.nebraska.gov">nbc.nebraska.gov</a>
Nebraska State Fire Marshal	<a href="http://sfm.nebraska.gov">sfm.nebraska.gov</a>
Nebraska Crime Commission	<a href="http://ncc.nebraska.gov">ncc.nebraska.gov</a>



Nebraska Public Service Commission	<a href="http://psc.nebraska.gov">psc.nebraska.gov</a>
Department of Revenue	<a href="http://revenue.nebraska.gov">revenue.nebraska.gov</a>
Nebraska Department of Insurance	<a href="http://doi.nebraska.gov">doi.nebraska.gov</a>
Nebraska Tax Equalization & Review Commission	<a href="http://terc.nebraska.gov">terc.nebraska.gov</a>
Nebraska Secretary of State	<a href="http://sos.nebraska.gov">sos.nebraska.gov</a>
Nebraska Department of Motor Vehicles	<a href="http://dmv.nebraska.gov">dmv.nebraska.gov</a>
Power Review Board	<a href="http://powerreview.nebraska.gov">powerreview.nebraska.gov</a>
Nebraska Accountability and Disclosure Commission	<a href="http://nadc.nebraska.gov">nadc.nebraska.gov</a>
Office of the Governor	<a href="http://governor.nebraska.gov">governor.nebraska.gov</a>
Nebraska Attorney General	<a href="http://ago.nebraska.gov">ago.nebraska.gov</a>



**Q2 Project Priority Report (November 2, 2023 - NSRB Meeting)**

<b>Project In Progress (Revised 10/2/2023)</b>						
Number	Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)
1	Administrative Office of the Courts	AOC Judge Portal eSignature Enhancement	2/17/2023	Dec-23*	Tier 2	
2	Administrative Office of the Courts	AOC One Time Case Search Result Image Addition	6/14/2023	Oct-23	Tier 2	
3	Administrative Office of the Courts	AOC eFiling Firm Verification	7/26/2023	Oct-23	Tier 2	
4	Clarks Village	Clarks Village NLCC Renewal Local Set Up	9/7/2023	Sep-23	Tier 3	9/11/2023
5	Clearwater Village	Clearwater Village NLCC Renewal Local Set Up	9/7/2023	Sep-23	Tier 3	9/11/2023
6	Department of Motor Vehicles	DMV Driver License Services Voter ID Update	5/23/2023	Jul-23*	Tier 1	7/24/2023
	Department of Motor Vehicles	DMV - Driver License Services - Lexis Nexis Fraud Detection Service Phase 2	4/7/2023		Tier 2	7/24/2023
7				Jul-23		
8	Department of Motor Vehicles	DMV DLR Search - Credit Card Motorcycle Helmet Law Waiver	7/12/2023	Jul-23	Tier 1	7/26/2023
9	Department of Motor Vehicles	DMV DLR Search - Subscriber Motorcycle Helmet Law Waiver	7/12/2023	Jul-23	Tier 1	7/26/2023
10	Department of Motor Vehicles	DMV OTC Nebraska Racing & Gaming Commission (NRGC) IBT	7/18/2023	Aug-23	Tier 1	8/8/2023
11	Department of Motor Vehicles	Motorcycle Safety Course Completion Submission Form	7/27/2023	Oct-23	Tier 1	
12	Emerson Village	Emerson Village PayPort	9/14/2023	Oct-23	Tier 3	
13	Jefferson County 33	Jefferson County City NLCC Renewal Local Set Up	9/7/2023	Oct-23	Tier 3	
14	Long Pine City	Long Pine City NLCC Renewal Local Set Up	8/28/2023	Sep-23	Tier 3	9/11/2023
15	MVILB Aug 2023 Enhancements	Motor Vehicles Industry Licensing Board	6/23/2023	Aug-23	Tier 3	8/16/2023
16	Nebraska Banking & Finance	NDBF Actions & Orders Database Search Criteria Enhancement	6/13/2023	Jul-23	Tier 3	7/17/2023
17	Nebraska Brand Committee	NBC - RFL Renewal Change	1/9/2023	Aug-23	Tier 3	8/21/2023
18	Oakdale Village	Oakdale Village PayPort	9/25/2023	Oct-23	Tier 3	
19	Plattsmouth City	Plattsmouth City Public Library PayPort	7/25/2023	Aug-23	Tier 2	8/8/2023
20	Ponca City	Ponca City NLCC Renewal Local Set Up	7/24/2023	Aug-23	Tier 3	8/16/2023
21	Ponca City	Ponca City PayPort	8/8/2023	Sep-23	Tier 2	9/6/2023
22	Sarpy County Attorney's Office	Sarpy County Attorney's Office PayPort	7/31/2023	Aug-23	Tier 2	8/16/2023
23	State Electrical Division	SED Permit System Reconnect Option	9/20/2023	Oct-23	Tier 3	

<b>Project Completed in Quarter 2 2023</b>						
Column1	Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)
24	Administrative Office of the Courts	AOC Trial eFiling eService	1/3/2022	Apr-23	Tier 1	4/25/2023
25	Administrative Office of the Courts	AOC Amended Service Returns	9/1/2022	Jun-23	Tier 3	5/23/2023
26	Auburn City	Auburn City PayPort	4/24/2023	Jun-23*	Tier 2	6/7/2023
27	Bloomfield City	Bloomfield City NLCC Renewal Local Set Up	3/24/2023	Apr-23	Tier 3	4/12/2023
28	Brownville Village	Brownville Village NLCC Renewal Local Set Up	11/30/2022	Apr-23*	Tier 3	4/3/2023
29	Department of Motor Vehicles	DMV Motor Carrier TeleGov Appointment System	3/7/2023	May-23	Tier 1	5/25/2023
30	Department of Motor Vehicles	DMV Driver License Record (DLR) Batch Monitoring System for Sentinel	3/10/2023		Tier 3	5/30/2023
	Department of Motor Vehicles	DMV - Driver License Services - Lexis Nexis Fraud Detection Service Phase 1	4/7/2023	Jun-23	Tier 1	6/5/2023
31						
32	Department of Motor Vehicles	DMV OTC Temporary Document Voter ID Update	5/23/2023	Jun-23	Tier 1	6/5/2023
33	Department of Motor Vehicles	DMV Driver License Services Data Form Application Voter ID Update	6/7/2023	Jun-23	Tier 2	6/26/2023
34	Nebraska Brand Committee	NBC Admin Inspector Report Enhancement	5/16/2023	Jun-23	Tier 3	6/28/2023
35	Nebraska Brand Committee	NBC Admin Homepage Load Enhancement	5/16/2023	Jun-23	Tier 3	6/28/2023
36	Nebraska Department of Agriculture	NDA Monthly Commodity Reporting Milk Fee Changes 2023	6/5/2023	Jun-23	Tier 2	6/20/2023
37	Nebraska Liquor Control Commission	NLCC Liquor License Renewal Address Change Update	6/13/2023	Jun-23	Tier 3	6/30/2023
38	Nebraska State Patrol	NSP Project (MCDV)	9/29/2021	May-23*	Tier 3	5/9/2023
39	State Electrical Division	Specialty Installer Exam Application	5/2/2023	Jun-23	Tier 3	5/30/2023
40	Wood River City	Wood River City Utility Payments (AE)	4/27/2023	Jun-23*	Tier 2	6/26/2023
41	Yutan City	Yutan City PayPort	4/14/2023	Apr-23	Tier 2	4/27/2023

<b>Projects Deferred or Paused by Partner</b>						
Column1	Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)
42	Department of Motor Vehicles	DMV SR22/26 Bulk Integration - Verisk/USAA	12/14/2022		Tier 2	





October 24, 2023

Libby Elder, Executive Director  
Nebraska State Records Board

RE: Service Outages in June 2023

Dear Director Elder,

This letter provides additional information you requested regarding the three service outages or degradations on June 12th, June 21st, and June 28th, 2023. Tyler Technologies has provided complete incident reports detailing the outage, Tyler's response, and remediation steps. Below are summaries for each incident, including Tyler Nebraska's response to each.

While each of the three outages did not correlate, we understand they impact the mission of the agencies we serve. We feel that each incident was reported and responded to within the quickest of the team's capabilities with measured improvement upon the failover event that happened in April. We apologize for any inconvenience these outages may have caused our customers.

#### **June 11 and 12th – Payment degradation**

The device client software used to interact with specific credit/debit card terminals using the FirstData processor could not successfully route transactions to the gateway. The impacted services were city and county over-the-counter payments and local utility payments. The root cause was discovered as an expired Tyler Technologies SSL certificate, which the software requires to be within a valid date range to function. Once the SSL certificate was renewed and applied to the application, payments worked on all devices. The degradation impact start time was on June 11th at 7:00 pm and lasted until June 12th at 1:30 pm for 18 hours and 33 minutes.

#### **June 21st – Site-to-site Service degradation**

Tyler Infrastructure and Hosting staff were alerted by multiple state enterprises, which indicated business processes were failing that leveraged the use of site-to-site VPN tunnels. The impact on Nebraska was isolated to services utilizing site-to-site VPN. The VPN tunnel was unavailable starting at 5:00 AM due to planned maintenance by the OCIO's office. When the tunnel did not self-recover as expected at 6:00 AM when the maintenance was over, Tyler Nebraska worked with the Tyler Corporate Infrastructure and hosting team to begin remediation. The total time of impact that Tyler had control of was 6:00 AM until 9:00 AM, which, per the contract, could be subject to the penalty of non-business hours, a three-hour remediation agreement (See timeline visual in the Incident report below). The total outage time within Tyler Technologies' time of control was precisely three hours. The root cause was an

unintended effect to resolve a different issue with a lesser impact. This resulted in a misconfiguration of the settings on the VPN tunnel between Tyler Technologies' data center and the State's data center.

### **June 28th – Data Center Outage**

Tyler Technologies Infrastructure and Hosting team received monitoring alerts indicating that multiple services were down beginning at 12:02 on June 28th. To remediate the outage, Tyler Nebraska, decided to failover to the Allen, TX, data center. Service cutovers began at 12:30 AM, and services were back online in TX by 1:19 AM. The team concluded the application validation process by 1:25 AM. The total observed technical downtime was 1 hour 17 minutes.

Corporate Analysis: Initial troubleshooting revealed the primary and secondary internet circuits to AT&T were not operational. Infrastructure and Hosting staff opened a ticket with AT&T. Upon discovery, planned but uncommunicated maintenance was scheduled from June 27th at 11:00 PM CST until June 28th to 5:00 AM.

AT&T knew that the Washington DC Department of Transportation (DOT) would shut down AT&T access from 6:00 AM to 8:00 AM CDT to the street where the fiber enclosure was located. The maintenance extended past 6 AM, so AT&T had to close the fiber enclosure and vacate the street per Washington DC DOT. While completing the fiber enclosure, some fiber was damaged. AT&T had to wait for clearance from DOT to get access back and continue work. Once access was granted to AT&T, the fiber was repaired, and maintenance was completed, which restored service.

The timing of this event was unfortunate as remediation of a single-entry point to the Virginia data center was still in progress and needed to be completed. Future interruptions of this nature are not expected as the network entry segmentation work has since been concluded.

We are committed to providing our customers with the highest service and reliability. We understand that these outages caused disruption to our customers' operations, and we apologize for the inconvenience. We are taking steps to prevent similar outages from happening in the future.

I appreciate your understanding.

Regards,

Tanner Hughes  
General Manager, Tyler Technologies, Nebraska

CC: Robert Evnen, Secretary of State & NSRB Chairperson

## Incident Report – June 12<sup>th</sup> Payments Degradation

<b>Incident Number</b>	INC0403249
<b>Apps/Services Impacted</b>	Payment services using FD40 and Ingenico devices
<b>Business Impact</b>	<p>Users who utilize the FD40 or Ingenico devices were unable to process transactions.</p> <p>Impacted Services:</p> <p>Nebraska City and County Over-the-Counter Payments. (Those using Firstdata)</p>
<b>Issue Reported Time</b>	06-12-2023 08:04:00
<b>Impact Start Time</b>	06-11-2023 19:00:00
<b>Impact End Time</b>	06-12-2023 13:33:00
<b>Impact Duration</b>	18 Hours 33 Minutes
<b>Incident Description</b>	<p>The Devices Client software leveraged to interact with specific credit/debit card terminals could not successfully route transactions to the gateway. This issue was discovered to be caused by an expiring SSL certificate, which the software requires to be within a valid date range to function.</p> <p>Tyler’s Infrastructure and Hosting (I&amp;H) staff was notified by various internal and external support organizations, indicating end users’ transactions failed to process when using a credit card swipe device.</p> <p>I&amp;H staff was able to identify the root of the issue related to an expired SSL certificate that is bundled within the application, which prevented the swipe devices from making a secure connection to the payment endpoint, causing transactions to fail.</p> <p>To mitigate the issue, I&amp;H staff uploaded a valid certificate to the code repository and executed the necessary process to build the application with the new certificate. This is a scripted process; however, the script was not loading the new</p>

certificate as expected and required additional oversight from the team. Once the build was complete, I&H staff deployed the updated code version to our QA and UAT environments and verified the SSL error was no longer occurring. I&H staff then deployed the new code to production, which restored service to the devices' client software but still required action at the field level.

The service desk team instructed the client on how to stop and restart the client on their workstations to resolve the incident. This is achieved through an icon in the tool tray of the workstation and allows the software to pick up an update in the same manner it would if the user were opening their workstation at the beginning of the day.

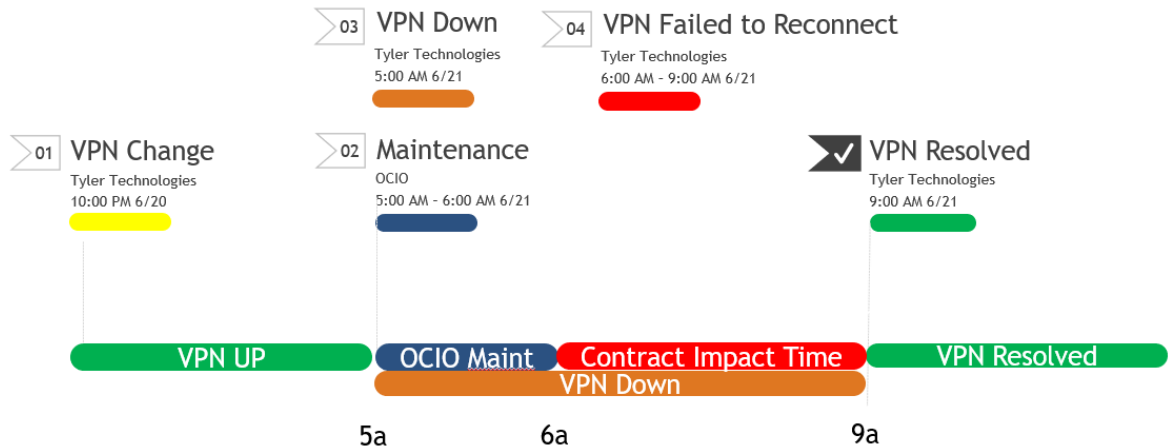
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<b>Root Cause</b>	An SSL certificate expired.
<b>Remediation Steps</b>	1. I&H teams uploaded a valid certificate to the code repository and then deployed the updated version to the Devices Client application

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# Incident Report – June 21st Site-to-site Service degradation

## VPN Issue 6/21/23



<b>Incident Number</b>	INC0404754
<b>Apps/Services Impacted</b>	VPN endpoints to multiple customers/vendors were not operational
<b>Business Impact</b>	<p>Service endpoint/file transfer processes failed to connect, as necessary.</p> <p>Impacted Services:</p> <ul style="list-style-type: none"> <li>• Department of Motor Vehicles Driver History Records</li> <li>• Department of Motor Vehicles Driver License Renewals</li> <li>• Department of Motor Vehicles Vehicle Title Records</li> <li>• Department of Motor Vehicles Registration Renewals</li> <li>• Secretary of States Corporation Searches</li> <li>• Secretary of States UCC and EFS searches</li> <li>• Secretary of States UCC and EFS filings</li> <li>• Secretary of State Corporation e-document Delivery</li> <li>• Supreme Courts Case Searches</li> <li>• Supreme Court E-filing</li> <li>• Nebraska State Patrol Limited Criminal History</li> </ul>
<b>Nebraska Impact Start Time</b>	06-21-2023 06:00A
<b>Impact End Time</b>	06-21-2023 09:00A
<b>Impact Duration</b>	3 Hours 00 Minutes

I&H staff were alerted by multiple state enterprises, which indicated that business processes were failing that leveraged site-to-site VPN tunnels.

**Incident Description**

6/20/2023 I&H staff turned off the IKEv1 protocol on the VPN tunnel between the Ashburn, VA, and Allen, TX, data centers. Multiple VPN tunnels share the same group policy. Turning off IKEv1 on the Ashburn to Allen VPN tunnel caused IKEv1 to be disabled in the Group Policy, which was associated with multiple tunnels. This action turned off IKEv1 on all tunnels with the same Group Policy.

I&H staff enabled the IKEv1 protocol in the Group Policy, which enabled the IKEv1 protocol on affected tunnels, which restored service.

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**Root Cause**

IKEv1 VPN tunnel protocol was turned off on site-to-site VPN tunnels.

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**Remediation Steps**

1. I&H staff enabled IKEv1 protocol
-

## Incident Report – June 28<sup>th</sup> Data Center Outage

<b>Incident Number</b>	INC0405873
<b>Apps/Services Impacted</b>	Payment and State Enterprise services hosted in Ashburn, VA
<b>Business Impact</b>	Payment and state enterprise services hosted in the Ashburn data center were unavailable.  Nebraska's Impact:  All services not hosted in the cloud unavailable.
<b>Issue Reported Time</b>	06-28-2023 00:02:00
<b>Nebraska Impact Start Time</b>	06-28-2023 00:02:00
<b>Nebraska Impact End Time</b>	06-28-2023 01:19:00
<b>Nebraska Impact Duration</b>	1 Hours 17 Minutes
<b>Incident Description</b>	<p>Tyler Infrastructure and Hosting (I&amp;H) staff received StatusCake alerts, which indicated multiple services hosted in the Ashburn, VA, data center was unavailable.</p> <p>Nebraska was alerted immediately and began the Disaster Recovery protocol. Cutover began at 12:30A and ended by 1:19A, at which time all services were back online and running in the Allen, TX data center.</p> <p>Initial troubleshooting revealed the primary and secondary internet circuits to AT&amp;T were not operational. I&amp;H staff opened a ticket with AT&amp;T to assist in troubleshooting.</p> <p>AT&amp;T later confirmed they had scheduled maintenance from 6/27/2023 from 11:00 PM CDT until 6/28/2023 to 5:00 AM CDT. I&amp;H staff was not notified of the planned maintenance.</p> <p>AT&amp;T knew that Washington DC DOT would shut down AT&amp;T access from 6:00 AM to 8:00 AM CDT to the street where the fiber enclosure was located. The maintenance extended past 6 AM, so AT&amp;T had to close the fiber enclosure and vacate the street per Washington DC DOT. While completing the fiber enclosure, some fiber was damaged. AT&amp;T had to wait for clearance from DOT to get access back and continue work.</p>

Once access was granted to AT&T, the fiber was repaired, and maintenance was completed, restoring service.

<b>Root Cause</b>	Scheduled maintenance by AT&T followed by fiber damage needing repair
<b>Remediation Steps</b>	<ol style="list-style-type: none"><li>1. I&amp;H and state enterprise staff moved services to the Allen, TX, data center.</li><li>2. AT&amp;T maintenance was completed, and fiber was repaired</li></ol>
<b>Related Tickets</b>	N/A
<b>Follow Up Actions</b>	<ol style="list-style-type: none"><li>1. Install &amp; configure Point of Presence (POP) diversity for shared internet circuits in VADC (COMPLETE)</li></ol>



# General Manager's Report

April 1st - June 30th  
Quarter 2 2023

## Executive Summary

The second quarter of 2023 was full of both change and progress. In June, I took over as the new General Manager of the Nebraska portal. I am excited to work along side our great employees at Tyler Nebraska and build productive partnership with our State, County, and local partners. As I step into my new role, I am laser-focused on building alignment with the board and working to address the challenges facing this portal.

Since we last met, Tyler Nebraska has been working to refine and implement our strategy to address the legacy Grails framework. In the June meeting we presented the Tyler Application Platform (powered by Entellitrak), as an alternate to completing several cumbersome Grails upgrades. We have been working hard to put that plan into action. In August we held a partner presentation where we presented the Application Platform to approximately 35 state partners. In September we scheduled one-on-one agency discovery sessions with all agencies that currently have an application on the Grails framework. During these sessions we worked to address any specific questions or concerns. Eventually we asked each agency to decide on whether to pivot to the Application Platform or remain in Grails. With that information we have compiled a roadmap and timeline which we plan to share with the board.

We plan to launch the final of our "in-flight" Grails upgrades in Q4 of 2023. We will reengage upgrades on select services pending a review of the application platform.

In August we also announced the migration of online services from AppEngine to Tyler's Engagement Builder. The migration will make a wide array of new features and benefits available to our partners. We have also prepared a plan of action for completing this migration in Q4 of 2023.

In Q2, Tyler Nebraska launched several significant projects. In collaboration with LexisNexis, Tyler Nebraska implemented a fraud prevention services for the Department of Motor Vehicles. The service looks to validate identity before allowing user to proceed on the Drivers Licenses Service applications. This service was implemented after a sharp rise in DMV related fraud cases.

Tyler Nebraska also worked to implement several changes as the result of passed legislation in the 2023 legislative session. Most notably the Voter Identification Bill. Tyler Nebraska currently manages the online portal for drivers' licenses and State I.D. cards. As a result of the bill, Tyler had to quickly incorporate photographs onto temporary State I.D. cards. Additionally, Tyler Nebraska implemented a process for users to request a free I.D. card.

We look forward to the remainder of 2023 and continued progress on serval important initiatives.

Tanner Hughes  
General Manager  
Tyler Nebraska

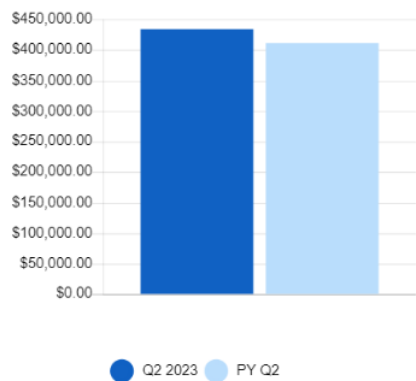
## Financials

### Quarter 2 Financial Metrics

Primary	Q2 2023	PY Q2	Q2% Variance	YTD 2023	YTD 2022	YTD Variance (%)
NI Revenue	\$3,113,180.00	\$2,974,318.00	5%	\$6,397,643.00	\$6,017,742.00	6%
20% NSRB Margin Share	\$434,765.00	\$410,820.00	6%	\$901,229.00	\$851,709.00	6%
Gross Margin	\$2,678,415.00	\$2,563,497.00	4%	\$5,496,414.00	\$5,166,033.00	6%
Merchant and Payment Processing	\$760,952.00	\$706,757.00	8%	\$1,551,940.00	\$1,462,967.00	6%
General and Administrative Costs	\$27,390.00	\$36,695.00	-25%	\$56,933.00	\$69,257.00	-18%
IT and Development	\$859,322.00	\$693,180.00	24%	\$1,737,879.00	\$1,336,712.00	30%
Compliance	\$6,227.00	\$4,326.00	44%	\$11,427.00	\$8,552.00	34%
Marketing and Advertising	\$35,433.00	\$33,173.00	7%	\$69,952.00	\$66,324.00	5%
Operating expenses	\$585,094.00	\$547,763.00	7%	\$1,146,000.00	\$1,085,303.00	6%
Total Expenses	\$2,274,419.00	\$2,021,893.00	12%	\$4,574,132.00	\$4,029,116.00	14%
Operating Income	\$403,995.00	\$541,604.00	-25%	\$922,282.00	\$1,136,917.00	-19%
Total Income Tax Expense (Benefit)	\$108,902.00	\$146,602.00	-26%	\$248,451.00	\$308,348.00	-19%
Net After-Tax Income (Loss)	\$295,093.00	\$395,002.00	-25%	\$673,832.00	\$828,569.00	-19%

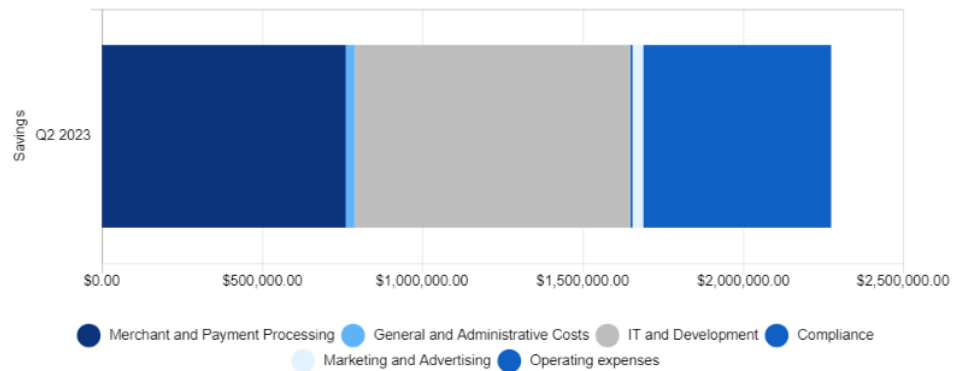
# Financials

Cash Back to the State Records Board Fund



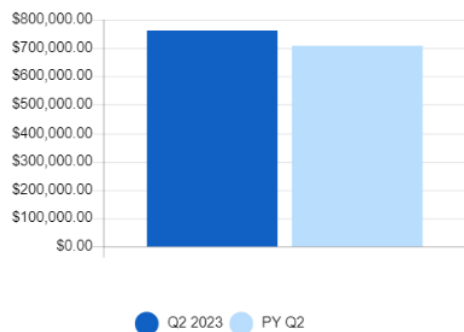
The NSRB receives 20% of the gross transaction fees for the executive branch of government. In Q2 2023, NSRB's revenue share increased 6% compared to Q2 2022.

State Cost Avoidance



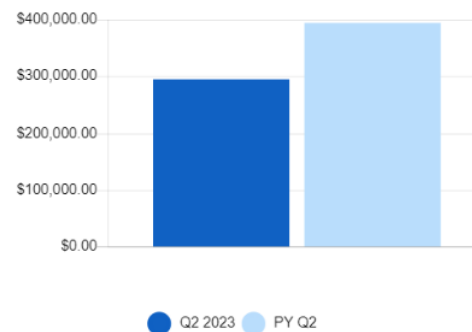
The state avoids the costs of several different portal operations. The total state cost avoidance for these areas was \$2,274,419 in Q2 of 2023. These various costs increased 12% in Q2 of 2023 compared to the same period in 2022. IT & Development expenses led the way with an increase of 24% in Q2 compared to the previous year.

Merchant Fees Paid by Tyler on behalf of the State



Tyler Nebraska pays the merchant and banking cost for all board-approved transaction fees. These costs affect the operating income of the portal. Merchant fees increased 8% in Q2 2023 compared to Q3 2022.

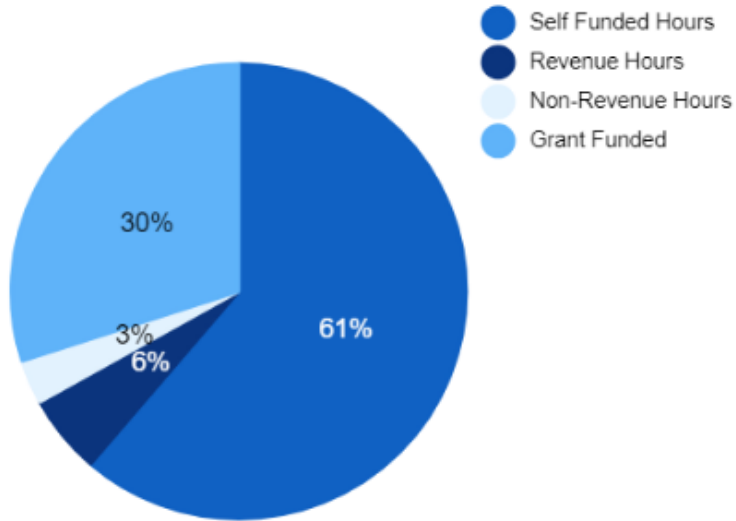
Tyler NE Net Profit



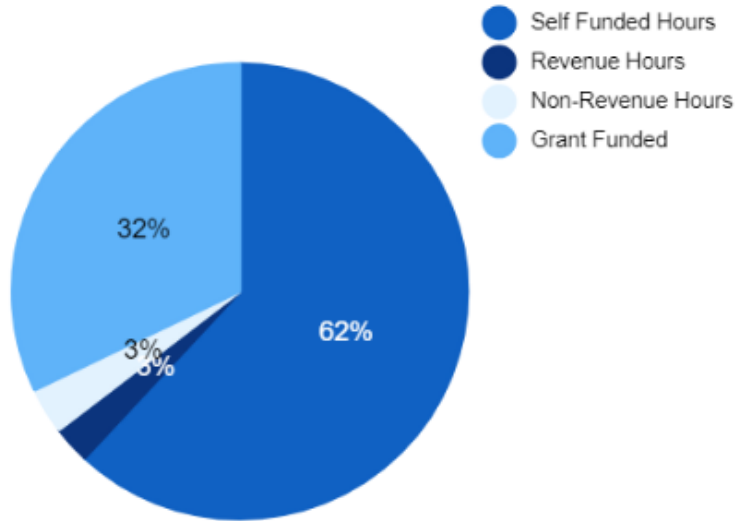
Tyler Nebraska's net profit decreased by -25% in Q2 2023 compared to Q2 2022. Modest revenue growth and significant a significant increase in expenses, led to the net profit decrease in Q2. Net profit is down -19% YTD in 2023 compared to 2022.

## Time and Hours Review

Q2 Time Spent by Project Funding



YTD 2023 Time Spent by Project Funding



**Self-funded** and **non-revenue** hours are subsidized through transactions approved by the NSRB. **Time and materials** are paid for and included in an SOW agreement with the partner by hourly development rates (such as websites). **Revenue** hours are billed for services such as content management requests. These totals include development hours only. In Q@ DMV Threat Prevention Project hours are included in "Revenue"

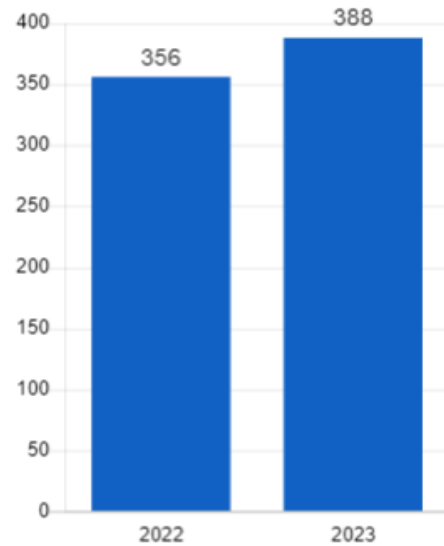
**Grant-funded** hours are non-tax appropriated funds acquired through the NCHIP/NARIP grant in conjunction with the Nebraska State Patrol.

Hours allocated for technical infrastructure upgrades are allocated as "self-funded" hours. In Q2 of 2023, 97% of the hours worked came at no direct cost to state agencies or local partners.

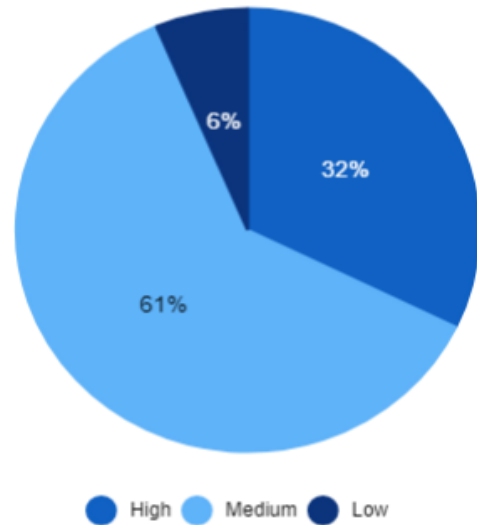
\*Some T&M hours will not be billed to the state if worked over and beyond the SOW agreement.

## Technical

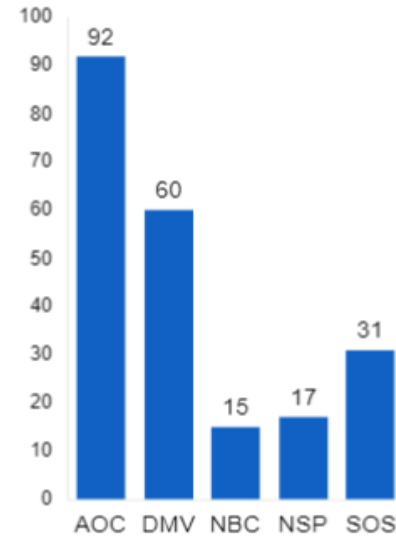
### Q2 Support Tickets Completed



### Q2 Support Tickets by Urgency



### Q2 Major Agency Support Tickets



### Network Uptime Report

#### Uptime (%)

2nd Quarter

**99.81%**

#### Downtime Reports

2nd Quarter

**6**

#### Downtime (mins)

2nd Quarter

**339**

#### Response time (ms)

2nd Quarter

**213.33**

### Technical Infrastructure Project

In Q2 and Q3 we introduced some changes to the Technical Infrastructure Project in an effort to provide a new option for Grails upgrades. During Q2 the Tyler Application Platform was piloted for the Department of Agriculture commodity reporting, one of the Grails applications remaining to be upgraded. What was slated to be a 1-month upgrade with an additional 3.5 months of enhancements became a very successful four-week modernization into the Tyler Application Platform (powered by Entellitrak). The Tyler Application Platform is a No-code/Low-code platform solution created by Tyler Technologies that enables agile application delivery by leveraging standard platform modules already available to plug and play into a solution. By stringing together reusable modules the modernization plus enhancements could be completed in a fraction of the time.

On July 27th, Tyler Technologies obtained approval from the NSRB to offer the Application Platform as a suitable option for modernization if an agency chooses. At the July board meeting, 21 applications across 11 agencies had pending Grails upgrades.

Since the July Board meeting, Tyler Nebraska has been working diligently with partners to introduce the idea of modernization into the Application Platform. The Tyler Nebraska team has scheduled demonstration and conducted agency-specific discoveries. Ultimately, we are working to reach a determination on the future of each remaining Grails application.

The outcome of the modernization discoveries will be shared in a Technical Infrastructure Upgrade presentation to be given at the November 2nd NSRB Meeting.

# Security

## Security Summary

### **CISA Releases Capacity Enhancement Guide to Strengthen Agency Resilience to DDoS Attack**

CISA has released guidance for agencies to mitigate distributed denial-of-service (DDoS) attacks against their websites and services. The guidance helps agencies prioritize DDoS mitigations and the reputational impact. It also describes how mitigation services can make risk-informed decisions and how to use available resources effectively. CISA encourages agencies to visit the guidebooks for more ways to reduce cybersecurity risk.

Source: <https://www.cisa.gov/news-events/alerts/2023/09/06/cisa-releases-capacity-enhancement-guide-strengthen-agency-resilience-ddos-attack>

### **Caesars Entertainment confirms ransom payment, customer data theft**

Caesars Entertainment says that it paid a ransom to avoid the online leak of customer data in a recent cyberattack. Caesars discovered on September 7th that attackers stole its loyalty program database, which has personal information for many customers. They have no evidence to date that any members information were acquired by the unauthorized actor. The casino entertainment company paid roughly \$15 million. While Caesars didn't link the attack to a specific group, it was likely conducted by one known as 'Scattered Spider'

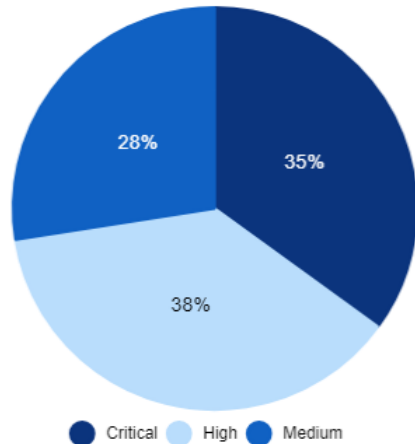
Source: <https://www.bleepingcomputer.com/news/security/caesars-entertainment-confirms-ransom-payment-customer-data-theft/>

### **U.S. Hacks QakBot, Quietly Removes Botnet Infections**

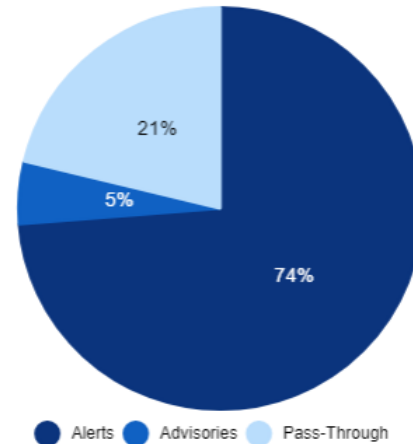
The U.S. government has announced a crackdown against QakBot, the malware used by cybercrime groups to conduct ransomware. QakBot was responsible for 30% of the total attacks related to the usage of malware loaders. QakBot has been implicated in over 40 ransomware attacks, costing victims more than \$58 million in losses. The QakBotUninstall file which has been released is designed to prevent additional QakBot malware from being installed on the affected device.

Source: <https://krebsonsecurity.com/2023/08/u-s-hacks-qakbot-quietly-removes-botnet-infections/>

Q2 Security Alerts (Severity)

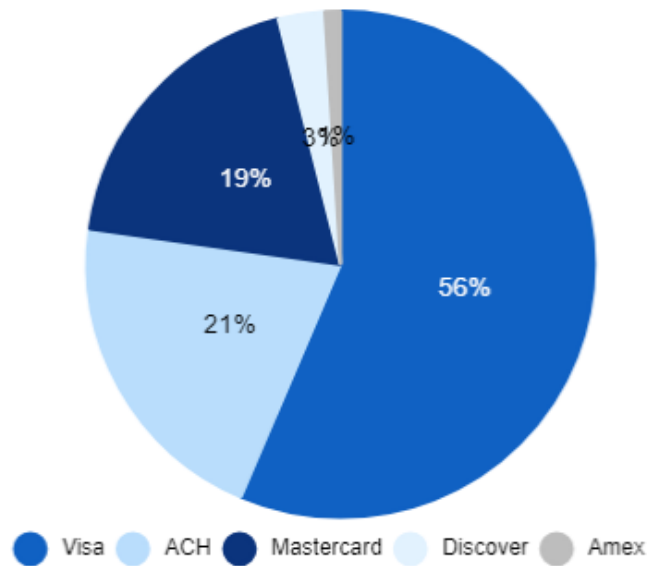


Q2 Security Alerts (Type)

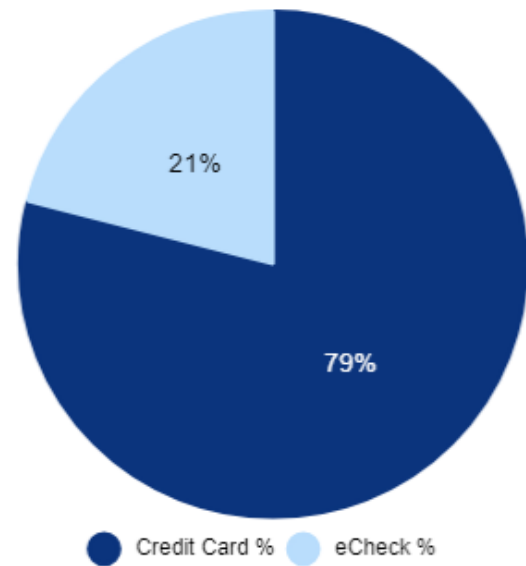


# Transactions Summary

Q2 Transaction Totals by Payment Type



Q2 Transaction Volume by Payment Category





# Management Report

## Customer Satisfaction Ratings

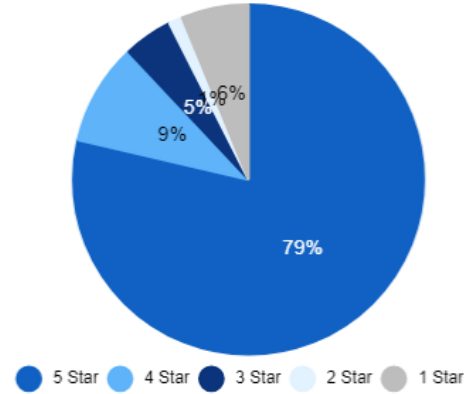
### Customer Satisfaction Ratings

Tyler Nebraska has initiated customer service ratings in several public-facing applications. After completing an application, the public user is prompted to rate the application on a five-star scale. The data is tracked by overall performance, agency, or individual service. In Q2, Tyler Nebraska collected 53,361 responses from constituents.

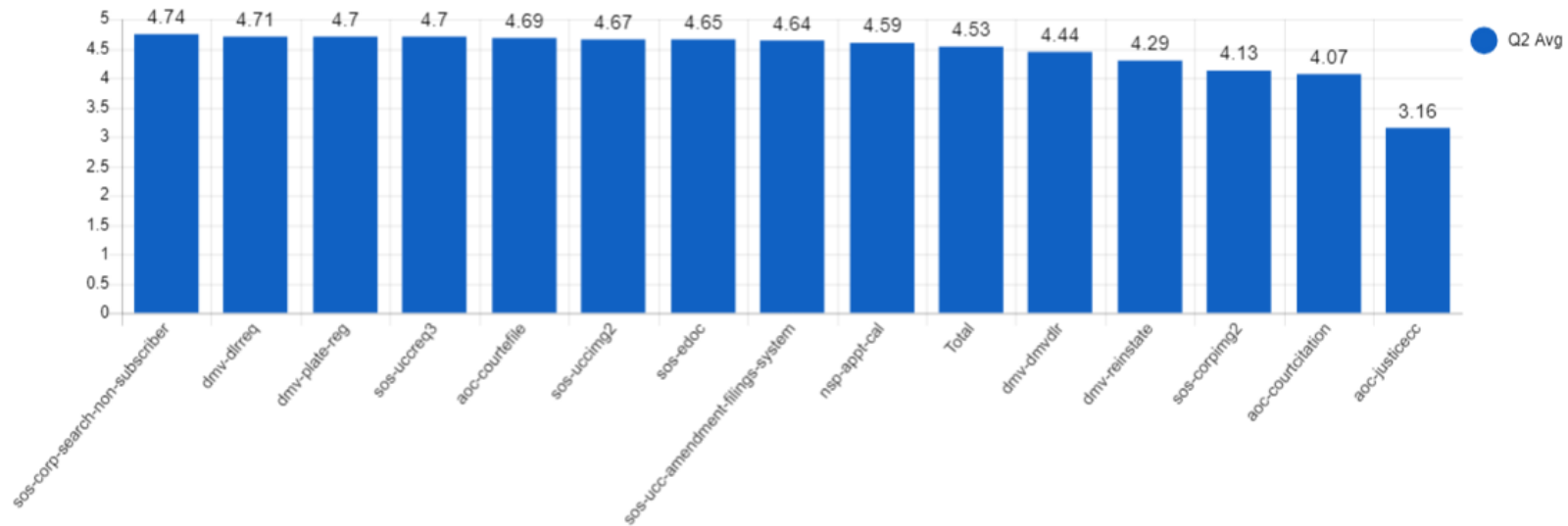
Tyler NE applications had an overall 4.53 average star rating in the second quarter. In Q2 2023, 83% of respondents gave Tyler NE applications a five-star rating. Satisfaction ratings for sos-corp-search-non-subscriber saw a sharp increase of (+.64).

Tyler NE will continue to add customer satisfaction functionality to all public-facing applications. Tyler NE currently tracks satisfaction with some of the most extensive public-facing online services.

### Overall Satisfaction Rating Q2



### Customer Satisfaction 2nd Quarter





# Management Report

## Personnel Report

### Tyler Nebraska Staff Totals

**Total Positions:** 29

**Total Filled Positions:** 27

**Open Positions:** 2

**Departures in 2nd QTR:** 3

In Q2 2023, Tyler Nebraska experienced three staffing changes. In April, one of the grant-funded software developers resigned. That position was backfilled by an internal candidate. Also in April one of our website developers relocated and resigned. That position was filled in June. Lastly, General Manager Brent Hoffman left the organization in late April. He was replaced by Tanner Hughes in late June.

## Quarter 2 Highlights

### Tyler Technologies Partners with University of Nebraska Senior Design Program

Since August of 2022, Tyler Nebraska has participated in the University of Nebraska Senior Design Program. The program allows us to work with a team of 5 senior-level students to complete a software project. The students created a new Customer Support Submission Portal. At the conclusion of the program, we were informed that the student group was given the Platinum Award, which is awarded to the best development team. The team was selected as the most effective team amongst 30 other student teams, a very exciting honor for them. The program has been a significantly valuable experience for Tyler Nebraska.

### Tyler Technologies Presents Application Platform as a replacement for Legacy Grails Applications

At the June Nebraska State Records Board meeting, Tyler Technologies made a presentation introducing the Tyler Application Platform as a possible replacement for services on the Grails Framework. The presentation identified several features and benefits of the Tyler Application Platform. Additionally, we outlined how the platform best positions the portal for longevity and growth.

quarterly gm report

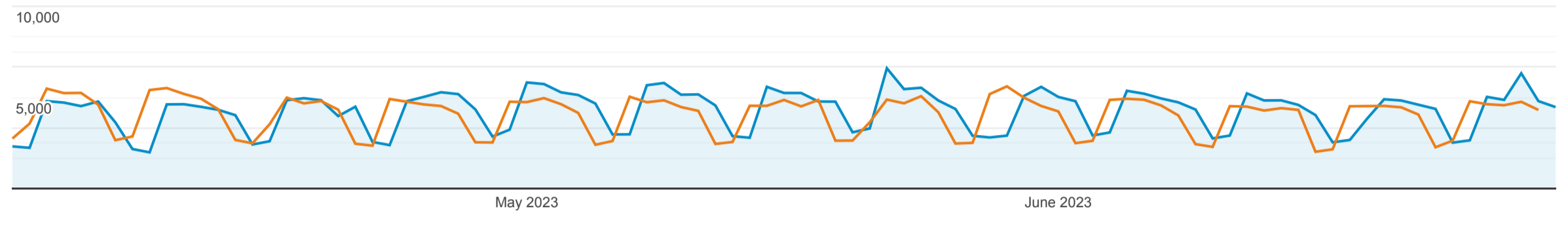
All Users +0.00% Users

Apr 1, 2023 - Jun 30, 2023  
Compare to: Jan 1, 2023 - Mar 31, 2023

Explorer

Summary

Apr 1, 2023 - Jun 30, 2023: Sessions  
Jan 1, 2023 - Mar 31, 2023: Sessions




Device Category	Acquisition			Behavior			Conversions		
	Users ↓	New Users	Sessions	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	13.62% ↑ 303,902 vs 267,466	13.28% ↑ 287,609 vs 253,895	6.35% ↑ 386,376 vs 363,312	10.24% ↑ 72.88% vs 66.11%	10.52% ↓ 1.55 vs 1.73	21.20% ↓ 00:00:53 vs 00:01:08	0.00% 0.00% vs 0.00%	0.00% 0 vs 0	0.00% \$0.00 vs \$0.00
1. desktop									
Apr 1, 2023 - Jun 30, 2023	195,501 (64.81%)	184,244 (64.06%)	249,483 (64.57%)	75.95%	1.51	00:00:57	0.00%	0 (0.00%)	\$0.00 (0.00%)
Jan 1, 2023 - Mar 31, 2023	147,029 (54.95%)	135,588 (53.40%)	209,723 (57.73%)	64.92%	1.79	00:01:23	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	32.97%	35.89%	18.96%	16.98%	-16.05%	-32.22%	0.00%	0.00%	0.00%
2. mobile									
Apr 1, 2023 - Jun 30, 2023	104,020 (34.48%)	101,385 (35.25%)	134,071 (34.70%)	67.39%	1.62	00:00:47	0.00%	0 (0.00%)	\$0.00 (0.00%)
Jan 1, 2023 - Mar 31, 2023	117,963 (44.08%)	115,877 (45.64%)	149,928 (41.27%)	67.99%	1.63	00:00:45	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	-11.82%	-12.51%	-10.58%	-0.88%	-0.93%	3.71%	0.00%	0.00%	0.00%
3. tablet									
Apr 1, 2023 - Jun 30, 2023	2,131 (0.71%)	1,980 (0.69%)	2,822 (0.73%)	63.04%	1.73	00:01:09	0.00%	0 (0.00%)	\$0.00 (0.00%)
Jan 1, 2023 - Mar 31, 2023	2,597 (0.97%)	2,430 (0.96%)	3,661 (1.01%)	57.69%	1.87	00:01:20	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	-17.94%	-18.52%	-22.92%	9.28%	-7.42%	-12.92%	0.00%	0.00%	0.00%

Rows 1 - 3 of 3

**Payment Statement**  
**May 31, 2023**

TO: Nebraska State Records Board  
c/o Secretary of State's Office  
Room 2300, State Capitol  
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC  
1 S. 13th, Suite 301  
Lincoln, NE 68508



**PERIOD COVERED:** April 1st - April 30th

**Transaction Services Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (21%)	NII Share (80%)
DMV- DLR - Batch	10,378	\$7.50	\$77,835.00	\$67,457.00	\$10,378.00	\$2,075.60	\$8,302.40
DMV- DLR - Monitoring Fee	702,482	\$0.06	\$42,148.92	\$28,099.28	\$14,049.64	\$2,809.93	\$11,239.71
DMV- DLR - Interactive	78,596	\$7.50	\$589,470.00	\$510,874.00	\$78,596.00	\$15,719.20	\$62,876.80
DMV- DLR - Certified	7	\$7.50	\$52.50	\$45.50	\$7.00	\$1.40	\$5.60
DMV- DLR - Certified Transcript	60	\$8.50	\$510.00	\$450.00	\$60.00	\$12.00	\$48.00
DMV-SRIND	245	\$0.50	\$122.50	\$0.00	\$122.50	\$24.50	\$98.00
DMV-SRBULK	4,591	\$0.15	\$688.65	\$0.00	\$688.65	\$137.73	\$550.92
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,436	\$7.50	\$10,785.00	\$9,347.00	\$1,438.00	\$287.60	\$1,150.40
DMV - Driver License Renew	17,629	Variable	\$471,008.50	\$447,899.00	\$23,109.50	\$4,621.90	\$18,487.60
DMVOTC	6,118	Variable	\$154,663.50	\$146,285.00	\$8,378.50	\$1,675.70	\$6,702.80
DMVOTC_CASH	18,850	Variable	\$453,888.00	\$453,888.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	18,435	\$1.00	\$18,435.00	\$7,374.00	\$11,061.00	\$2,212.20	\$8,848.80
DMV- TLR - batch	13,823	\$1.00	\$13,823.00	\$5,529.20	\$8,293.80	\$1,658.76	\$6,635.04
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	9	\$50.00	\$450.00	\$306.00	\$144.00	\$28.80	\$115.20
DMV- TLR - Vol. Over 2,000/Run	15	\$18.00	\$270.00	\$150.00	\$120.00	\$24.00	\$96.00
DMV - Reinstatement	1,667	\$3.00	\$131,632.00	\$126,625.00	\$5,007.00	\$1,001.40	\$4,005.60
DMV - IRP	437	Variable	\$677,863.18	\$677,789.85	\$4,073.33	\$814.67	\$3,258.66
DMV - IFTA	1,137	Variable	\$426,233.74	\$423,696.68	\$2,537.06	\$507.41	\$2,029.65
DMVSPLATE	1,277	Variable	\$16,651.00	\$12,820.00	\$3,831.00	\$766.20	\$3,064.80
DMVSPLATEMESS	1,273	Variable	\$66,489.00	\$62,670.00	\$3,819.00	\$763.80	\$3,055.20
DMV - SingleTripPermit	756	Variable	\$31,691.00	\$29,105.00	\$2,586.00	\$517.20	\$2,068.80
DMV - Motor Vehicle Renewals	44,422	Variable	\$9,669,312.60	\$9,432,232.96	\$237,079.64	\$47,415.93	\$189,663.71
DMV_Fleets	29	Variable	\$83,851.47	\$83,434.35	\$417.12	\$83.42	\$333.70
DMV_DAS	728	Variable	\$64,700.00	\$53,252.00	\$11,448.00	\$2,289.60	\$9,158.40
HHSS - Health Practitioner Lists	70	Variable	\$5,260.00	\$0.00	\$5,260.00	\$1,052.00	\$4,208.00
HHSS - Health Practitioner Lists Bulk	4	Variable	\$2,575.00	\$0.00	\$2,575.00	\$515.00	\$2,060.00
HHSS - Health License Monitoring	130,531	Variable	\$1,305.31	\$0.00	\$1,305.31	\$261.06	\$1,044.25
HHSS - Health License Monitoring Mo. Min.	8	Variable	\$113.76	\$0.00	\$113.76	\$22.75	\$91.01
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	822	\$1.00	\$280,769.40	\$277,128.00	\$3,641.40	\$728.28	\$2,913.12
LCC Local Renewals	332	Variable	\$227,284.22	\$224,384.43	\$2,899.79	\$579.96	\$2,319.83
LOCLCCNEW	1	Variable	\$93.64	\$88.00	\$5.64	\$1.13	\$4.51
LCC_Orders	4	Variable	\$277.33	\$265.84	\$11.49	\$2.30	\$9.19
LCC_SDL	138	Variable	\$7,689.33	\$7,320.00	\$369.33	\$73.87	\$295.46
SED - Electrical Permits	889	4% of Fee	\$91,608.91	\$88,148.50	\$3,460.41	\$692.08	\$2,768.33
SED - Electrician License Renewal	27	2% of Fee	\$1,080.00	\$1,053.00	\$27.00	\$5.40	\$21.60
SED - Electrician Apprentice License	131	3.00	\$5,633.00	\$5,240.00	\$393.00	\$78.60	\$314.40
SED - License List	5	Variable	\$155.00	\$130.00	\$25.00	\$5.00	\$20.00
SEDEXAM3 - Exam Application (\$3 fee)	73	3.00	\$4,602.00	\$4,380.00	\$222.00	\$44.40	\$177.60
SEDEXAM5 - Exam Application (\$5 fee)	21	5.00	\$2,730.00	\$2,625.00	\$105.00	\$21.00	\$84.00
SOS - Corporation filings (LLC/LLP) (TPE)	8,854	\$3.00	\$261,455.00	\$233,450.00	\$28,005.00	\$5,601.00	\$22,404.00
SOS - NonProfit Reports	1,349	\$3.00	\$37,884.00	\$33,825.00	\$4,059.00	\$811.80	\$3,247.20
SOS - Document eDelivery	4,076	\$2/vari	\$247,702.35	\$238,315.00	\$9,387.35	\$1,877.47	\$7,509.88
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	2,126	Variable	\$9,250.90	\$5,004.94	\$4,245.96	\$849.19	\$3,396.77
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	29	Variable	\$540.00	\$270.00	\$270.00	\$54.00	\$216.00

SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	12	\$300.00	\$3,600.00	\$1,800.00	\$1,800.00	\$360.00	\$1,440.00
SOS - Corp_OCOGS	708	\$6.50	\$4,602.00	\$1,770.00	\$2,832.00	\$566.40	\$2,265.60
SOS - Corpcogs	16	\$10.00	\$160.00	\$160.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,048	\$0.45	\$1,821.60	\$1,295.36	\$526.24	\$105.25	\$420.99
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	16	\$300.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Interactive Searches	6,727	\$4.50	\$30,271.50	\$23,544.50	\$6,727.00	\$1,345.40	\$5,381.60
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	211	Variable	\$422.00	\$211.00	\$211.00	\$42.20	\$168.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuationl Filings	947	\$11.00	\$10,417.00	\$8,996.50	\$1,420.50	\$284.10	\$1,136.40
SOS - UCC Original Filings	989	\$11.00	\$10,879.00	\$9,395.50	\$1,483.50	\$296.70	\$1,186.80
SOS - UCC Electronic Amendments	469	\$11.00	\$5,159.00	\$4,455.50	\$703.50	\$140.70	\$562.80
SOS - UCC Electronic Assignments	3	\$11.00	\$33.00	\$28.50	\$4.50	\$0.90	\$3.60
SOS - UCC Electronic Collateral Amendments	55	\$11.00	\$605.00	\$522.50	\$82.50	\$16.50	\$66.00
SOS - UCC Images	11,998	\$0.45	\$5,399.10	\$3,839.36	\$1,559.74	\$311.95	\$1,247.79
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	44	Variable	\$484.00	\$418.00	\$66.00	\$13.20	\$52.80
SOS - UCCASSIGN_BULK	25	Variable	\$275.00	\$237.50	\$37.50	\$7.50	\$30.00
SOS - UCCCOLLAMEND	28	Variable	\$308.00	\$266.00	\$42.00	\$8.40	\$33.60
SOS - UCCCONT_BULK	338	Variable	\$3,718.00	\$3,211.00	\$507.00	\$101.40	\$405.60
SOS - UCCORIG_BULK	1,265	Variable	\$13,915.00	\$12,017.50	\$1,897.50	\$379.50	\$1,518.00
SOS - EFS Interactive Searches	1,593	\$4.50	\$7,168.50	\$5,575.50	\$1,593.00	\$318.60	\$1,274.40
SOS - EFS Special Request	85	\$2.00	\$170.00	\$85.00	\$85.00	\$17.00	\$68.00
SOS - EFS Continuations	213	\$11.00	\$2,343.00	\$2,023.50	\$319.50	\$63.90	\$255.60
SOS - EFS Original Filings	172	\$11.00	\$1,892.00	\$1,634.00	\$258.00	\$51.60	\$206.40
REV - Sales/Use Tax Permit Lists	2	\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	5	Variable	\$150.00	\$125.00	\$25.00	\$5.00	\$20.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	7	5% of Fee	\$784.00	\$784.00	\$39.20	\$7.84	\$31.36
E&A - Engineers & Architects	59	5% of Fee	\$8,850.00	\$8,850.00	\$442.50	\$88.50	\$354.00
Water Well Registrations	161	5% of Fee	\$13,760.00	\$12,796.80	\$963.20	\$192.64	\$770.56
REV - Motor Fuels Tax Filing	641	\$0.25	\$160.25	\$0.00	\$160.25	\$32.05	\$128.20
NDOA - Applicator permits	1,849	Variable	\$68,700.00	\$64,653.00	\$4,047.00	\$809.40	\$3,237.60
NDOA - AGAERIAL_LICENSE	2	Variable	\$204.98	\$196.50	\$8.48	\$1.70	\$6.78
NDOA - Measuring device	17	Variable	\$2,701.95	\$2,613.56	\$88.39	\$17.68	\$70.71
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	219	Variable	\$1,441,404.35	\$1,440,388.29	\$1,016.06	\$203.21	\$812.85
NDOA - AGSMALL_PACKAGE	28	Variable	\$12,677.87	\$12,401.00	\$276.87	\$55.37	\$221.50
NDOA - AG_EURO_CORN	1	Variable	\$128.11	\$123.25	\$4.86	\$0.97	\$3.89
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	14	Variable	\$1,509.86	\$1,482.72	\$27.14	\$5.43	\$21.71
NDOA - AGFIRM_REGISTRATION	13	Variable	\$199.81	\$172.25	\$27.56	\$5.51	\$22.05
NDOA - AGGFAL_Renew	27	Variable	\$449.40	\$392.75	\$56.65	\$11.33	\$45.32
NDOA - DAIRY/EGG/TURKEY	4	Variable	\$20,938.23	\$20,931.23	\$7.00	\$1.40	\$5.60
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	32	Variable	\$5,179.70	\$5,064.00	\$115.70	\$23.14	\$92.56
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	35	Variable	\$45,755.38	\$45,694.13	\$61.25	\$12.25	\$49.00
NDOA - AGNURSERY_RENEW	5	Variable	\$739.81	\$723.82	\$15.99	\$3.20	\$12.79
NDOA - AGNURSERY_STOCK	16	Variable	\$1,364.38	\$1,307.22	\$57.16	\$11.43	\$45.73
NDOA - AGPERMIT_SELLSEEDS	3	Variable	\$176.87	\$169.75	\$7.12	\$1.42	\$5.70
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	4	Variable	\$1,025.94	\$1,003.00	\$22.94	\$4.59	\$18.35
NDOA - AGPESTDEAL_NEW	5	Variable	\$128.10	\$116.25	\$11.85	\$2.37	\$9.48
NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00

SFM - Fireworks Licenses	23	Variable	\$258.75	\$230.00	\$28.75	\$5.75	\$23.00
SFM - Fireworks Display Permits	109	Variable	\$6,002.35	\$5,675.00	\$327.35	\$65.47	\$261.88
SFM_BOILER	73	Variable	\$7,483.00	\$7,483.00	\$219.00	\$43.80	\$175.20
SFM_ELEVATOR	102	Variable	\$20,600.36	\$20,600.36	\$306.00	\$61.20	\$244.80
SFM_ELEVATOR_CC%	72	Variable	\$16,355.76	\$16,355.76	\$490.67	\$98.13	\$392.54
OTC-Over the counter payment	21,636	Variable	\$6,388,181.11	\$6,317,419.78	\$70,761.33	\$14,152.27	\$56,609.06
OTC Billback	259	Variable	\$1,697.00	\$0.00	\$1,697.00	\$339.40	\$1,357.60
PropertyTax Payments	1,534	Variable	\$5,575,361.97	\$5,553,364.90	\$21,997.07	\$4,399.41	\$17,597.66
PropertyTaxOTC	75	Variable	\$134,241.45	\$133,136.49	\$1,104.96	\$220.99	\$883.97
NDOL - Contractor Registration	1,396	Variable	\$45,597.55	\$41,350.00	\$4,247.55	\$849.51	\$3,398.04
NDOL_OVR_PMT	77	Variable	\$14,751.28	\$14,503.54	\$247.74	\$49.55	\$198.19
NDOL_TAX_PMT	204	Variable	\$31,758.41	\$30,233.41	\$1,525.00	\$305.00	\$1,220.00
NEROADS - DOT Permits	10,085	Variable	\$263,765.50	\$246,115.00	\$17,650.50	\$3,530.10	\$14,120.40
NEROADS - DOT_Hay	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NEROADS- NDOT_RMS	1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS- NDOT_Superintendent	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOTSPD	29	Variable	\$3,798.69	\$3,618.20	\$180.49	\$36.10	\$144.39
NEROADS - NDOTPERMITS	17	Variable	\$374.75	\$348.06	\$26.69	\$5.34	\$21.35
State Patrol Crime Report	3	\$18.00	\$46.50	\$37.50	\$9.00	\$1.80	\$7.20
NSPCCW_Renew - NSP Conceal & Carry	1,305	\$4.50	\$71,122.50	\$65,250.00	\$5,872.50	\$1,174.50	\$4,698.00
NSPApptFee	889	\$4.50	\$2,385.54	\$49,524.25	\$2,861.29	\$572.26	\$2,289.03
State Patrol Crime Report - Subscriber	1,444	Variable	\$22,100.00	\$18,455.00	\$3,645.00	\$729.00	\$2,916.00
Event Registration	464	10% of Fee	\$17,576.00	\$15,951.50	\$1,624.50	\$324.90	\$1,299.60
Sarpy_Stop	302	Variable	\$48,595.00	\$47,414.42	\$1,180.58	\$236.12	\$944.46
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	1	\$1.75	\$98.00	\$98.00	\$1.75	\$0.35	\$1.40
SupIntendBBAC	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SupIntendBBCC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Food New Applications ACH Billback	5	\$1.75	\$8.75	\$1,275.77	\$8.75	\$1.75	\$7.00
LPNNRD_Trees_Sale	2	Variable	\$210.08	\$201.56	\$8.52	\$1.70	\$6.82
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	34	Variable	\$1,541.92	\$1,450.00	\$91.92	\$18.38	\$73.54
order_form_LPNNRD	111	Variable	\$3,939.75	\$3,662.78	\$276.97	\$55.39	\$221.58
order_form_UBBNRD	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	20	Variable	\$777.37	\$725.00	\$52.37	\$10.47	\$41.90
Utility_payment	1,575	Variable	\$275,341.18	\$268,904.80	\$6,436.38	\$1,287.28	\$5,149.10
SarpyCommunityCorrections	22	Variable	\$3,149.30	\$3,035.18	\$114.12	\$22.82	\$91.30
SARPY_VEHINSP	73	Variable	\$3,668.16	\$3,454.25	\$213.91	\$42.78	\$171.13
OTLPAYMENT	56	Variable	\$120,463.75	\$120,267.06	\$196.69	\$39.34	\$157.35
59PlanningDept	82	Variable	\$15,016.17	\$14,519.99	\$496.18	\$99.24	\$396.94
gretna_occ_tax	30	Variable	\$55,708.60	\$55,618.60	\$90.00	\$18.00	\$72.00
hastings_multi_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SYNTHETICSVC	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	2	Variable	\$85.50	\$80.00	\$5.50	\$1.10	\$4.40
NBELS_Land_Surveyor	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Surveyor_Training	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	1	Variable	\$518.00	\$500.00	\$18.00	\$3.60	\$14.40
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00
DOI_INITIAL_REG	3	Variable	\$1,239.00	\$1,200.00	\$39.00	\$7.80	\$31.20
DOI_MISC_PAY	40	Variable	\$9,282.30	\$9,030.00	\$252.30	\$50.46	\$201.84
DOIRENEW	20	Variable	\$2,970.90	\$2,835.00	\$135.90	\$27.18	\$108.72
Micellianious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	123,694	Variable	\$7,421.64	\$0.00	\$7,421.64	\$1,484.33	\$5,937.31
NBC_Inspections	465	Variable	\$58,146.67	\$58,146.67	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	10	Variable	\$1,322.93	\$0.00	\$1,322.93	\$264.59	\$1,058.34
NBC_NISaleBarn	93	Variable	\$94,729.95	\$94,729.95	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	111,447	Variable	\$6,686.82	\$0.00	\$6,686.82	\$1,337.36	\$5,349.46
NBC_RFLRenewal	10	Variable	\$18,770.83	\$18,770.83	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	81	Variable	\$28,177.50	\$28,177.50	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	33,150	Variable	\$1,989.00	\$0.00	\$1,989.00	\$397.80	\$1,591.20
NBC_BrandRene	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentregDH	1,211	Variable	\$4,844.00	\$3,027.50	\$1,816.50	\$363.30	\$1,453.20
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

dhhscentreg	3,212	\$1.50	\$15,379.00	\$10,574.50	\$4,804.50	\$960.90	\$3,843.60
dhhscentregDHL	8,130	\$1.50	\$40,650.00	\$28,455.00	\$12,195.00	\$2,439.00	\$9,756.00
REVENUE_FEE	3,834	\$1.75	\$6,709.50	\$0.00	\$6,709.50	\$1,341.90	\$5,367.60
MVILB_Renewal	0	Variable	0	0	\$0.00	\$0.00	\$0.00
<b>SUBTOTAL</b>	<b>1,434,540.00</b>		<b>29,440,309.94</b>	<b>28,722,891.38</b>	<b>720,193.45</b>	<b>144,038.69</b>	<b>576,154.76</b>

**Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	130,318	\$1.00	\$130,318.00	65,159.00	65,159.00	\$65,159.00
Court Records (Justice) Monthly	97	\$500.00	\$48,500.00	\$24,250.00	24,250.00	\$24,250.00
Court Records (Justice) Credit Card Searches	978	\$15.00	\$14,670.00	\$7,335.00	7,335.00	\$7,335.00
Court E-Filing	15,426	\$1.00	\$15,426.00	\$0.00	15,426.00	\$15,426.00
COURTRECORDERF	4	\$1,000.00	\$6,000.00	\$0.00	6,000.00	\$6,000.00
COURTRECORDERU	2	\$1,500.00	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPPELFILE	388	\$2.00	\$776.00	\$0.00	776.00	\$776.00
AOCERTGS	55	Variable	\$418.39	\$315.00	103.39	\$103.39
COURTAPPTFILE	12	variable	\$1,116.00	\$0.00	1116.00	\$1,116.00
Courtjudge	139	\$50.00	\$6,950.00	\$0.00	\$6,950.00	\$6,950.00
Court Citations	5,131	Variable	\$724,561.23	\$709,803.18	14,758.05	\$14,758.05
AOC_Cert_Authority	25	Variable	\$681.15	\$625.00	56.15	\$56.15
Court Payments	2,961	Variable	\$1,006,664.37	\$991,268.29	15,396.08	\$15,396.08
Lobbyist Registration	13	\$0.05	\$2,415.00	\$2,415.00	120.75	\$120.75
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	-1	\$500.00	-\$500.00	-\$250.00	-250.00	-\$250.00
Wccfile	633	\$3.00	\$1,899.00	\$0.00	\$1,899.00	\$1,899.00
Sccalessubscr	760	Variable	\$760.00	\$380.00	380.00	\$380.00
<b>SUBTOTAL</b>	<b>156,942</b>		<b>1,962,705.14</b>	<b>1,801,325.47</b>	<b>161,500.42</b>	<b>161,500.42</b>

**Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board**

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			\$77,395.16	\$77,395.16	\$77,395.16
Implementation Fee	0		\$0.00	\$0.00	\$0.00
Subscriptions - New	563	variable	\$56,300.00	\$56,300.00	\$56,300.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
<b>SUBTOTAL</b>			<b>\$133,695.16</b>	<b>\$133,695.16</b>	


**Other Applications Maintained and Supported - No Revenue**

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	37	variable	2,821,723.00	2,821,723.00	0.00
COURTEFILESUB	15,426	variable	\$485,567.00	\$485,567.00	0.00
PSCREMIT	363	variable	\$5,472,452.23	\$5,472,452.23	0.00
WCCSUB	86	variable	\$1,290.00	\$1,290.00	0.00
<b>SUBTOTAL</b>	<b>15,912</b>		<b>\$8,781,032.23</b>	<b>\$8,781,032.23</b>	<b>\$0.00</b>

**Payment Statement  
June 30, 2023**

TO: Nebraska State Records Board  
c/o Secretary of State's Office  
Room 2300, State Capitol  
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC  
1 S. 13th, Suite 301  
Lincoln, NE 68508



**PERIOD COVERED: May 1st - May 31st**

**Transaction Services Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (21%)	NII Share (80%)
DMV- DLR - Batch	11,082	\$7.50	\$83,115.00	\$72,033.00	\$11,082.00	\$2,216.40	\$8,865.60
DMV- DLR - Monitoring Fee	713,930	\$0.06	\$42,835.80	\$28,557.20	\$14,278.60	\$2,855.72	\$11,422.88
DMV- DLR - Interactive	93,568	\$7.50	\$701,760.00	\$608,192.00	\$93,568.00	\$18,713.60	\$74,854.40
DMV- DLR - Certified	13	\$7.50	\$97.50	\$84.50	\$13.00	\$2.60	\$10.40
DMV- DLR - Certified Transcript	69	\$8.50	\$586.50	\$517.50	\$69.00	\$13.80	\$55.20
DMV-SRIND	296	\$0.50	\$148.00	\$0.00	\$148.00	\$29.60	\$118.40
DMV-SRBULK	4,920	\$0.15	\$738.00	\$0.00	\$738.00	\$147.60	\$590.40
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,593	\$7.50	\$11,947.50	\$10,354.50	\$1,593.00	\$318.60	\$1,274.40
DMV - Driver License Renew	16,787	Variable	\$459,583.25	\$437,417.00	\$22,166.25	\$4,433.25	\$17,733.00
DMVOTC	7,417	Variable	\$189,369.25	\$179,114.00	\$10,255.25	\$2,051.05	\$8,204.20
DMVOTC_CASH	22,605	Variable	\$538,781.00	\$538,781.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	20,752	\$1.00	\$20,752.00	\$8,300.80	\$12,451.20	\$2,490.24	\$9,960.96
DMV- TLR - batch	12,466	\$1.00	\$12,466.00	\$4,986.40	\$7,479.60	\$1,495.92	\$5,983.68
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	9	\$50.00	\$450.00	\$306.00	\$144.00	\$28.80	\$115.20
DMV- TLR - Vol. Over 2,000/Run	10	\$18.00	\$180.00	\$100.00	\$80.00	\$16.00	\$64.00
DMV - Reinstatement	1,858	\$3.00	\$146,455.00	\$140,875.00	\$5,580.00	\$1,116.00	\$4,464.00
DMV - IRP	488	Variable	\$638,002.31	\$634,292.11	\$3,710.20	\$742.04	\$2,968.16
DMV - IFTA	442	Variable	\$190,456.63	\$189,098.94	\$1,357.69	\$271.54	\$1,086.15
DMVSPLATE	1,166	Variable	\$15,178.00	\$11,680.00	\$3,498.00	\$699.60	\$2,798.40
DMVSPLATEMESS	1,343	Variable	\$68,949.00	\$64,920.00	\$4,029.00	\$805.80	\$3,223.20
DMV - SingleTripPermit	777	Variable	\$31,449.00	\$28,895.00	\$2,554.00	\$510.80	\$2,043.20
DMV - Motor Vehicle Renewals	44,916	Variable	\$9,678,053.53	\$9,439,134.97	\$238,918.56	\$47,783.71	\$191,134.85
DMV_Fleets	39	Variable	\$70,669.79	\$70,318.58	\$351.21	\$70.24	\$280.97
DMV_DAS	887	Variable	\$71,097.00	\$58,197.00	\$12,900.00	\$2,580.00	\$10,320.00
HHSS - Health Practitioner Lists	70	Variable	\$5,355.00	\$0.00	\$5,355.00	\$1,071.00	\$4,284.00
HHSS - Health Practitioner Lists Bulk	2	Variable	\$430.00	\$0.00	\$430.00	\$86.00	\$344.00
HHSS - Health License Monitoring	164,107	Variable	\$1,641.07	\$0.00	\$1,641.07	\$328.21	\$1,312.86
HHSS - Health License Monitoring Mo. Min.	8	Variable	\$112.34	\$0.00	\$112.34	\$22.47	\$89.87
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	55	\$1.00	\$19,128.52	\$18,950.00	\$178.52	\$35.70	\$142.82
LCC Local Renewals	16	Variable	\$11,781.65	\$11,605.00	\$176.65	\$35.33	\$141.32
LOCLCCNEW		Variable	0	0	\$0.00	\$0.00	\$0.00
LCC_Orders	13	Variable	\$877.96	\$835.68	\$42.28	\$8.46	\$33.82
LCC_SDL	243	Variable	\$13,541.85	\$12,880.00	\$661.85	\$132.37	\$529.48
SED - Electrical Permits	1,045	4% of Fee	\$99,959.96	\$96,336.00	\$3,623.96	\$724.79	\$2,899.17
SED - Electrician License Renewal	28	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	223	3.00	\$9,589.00	\$8,920.00	\$669.00	\$133.80	\$535.20
SED - License List	12	Variable	\$330.00	\$270.00	\$60.00	\$12.00	\$48.00
SEDEXAM3 - Exam Application (\$3 fee)	78	3.00	\$4,914.00	\$4,680.00	\$234.00	\$46.80	\$187.20
SEDEXAM5 - Exam Application (\$5 fee)	19	5.00	\$2,470.00	\$2,375.00	\$95.00	\$19.00	\$76.00
SOS - Corporation filings (LLC/LLP) (TPE)	3,820	\$3.00	\$116,284.00	\$103,825.00	\$12,459.00	\$2,491.80	\$9,967.20
SOS - NonProfit Reports	528	\$3.00	\$14,840.00	\$13,250.00	\$1,590.00	\$318.00	\$1,272.00
SOS - Document eDelivery	3,671	\$2/vari	\$248,246.70	\$239,530.00	\$8,716.70	\$1,743.34	\$6,973.36
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	2,097	Variable	\$9,488.80	\$4,801.18	\$4,687.62	\$937.52	\$3,750.10
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	31	Variable	\$585.00	\$292.50	\$292.50	\$58.50	\$234.00



SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	14	\$300.00	\$4,200.00	\$2,100.00	\$2,100.00	\$420.00	\$1,680.00
SOS - Corp_OCOGS	629	\$6.50	\$4,088.50	\$1,572.50	\$2,516.00	\$503.20	\$2,012.80
SOS - Corpcogs	13	\$10.00	\$130.00	\$130.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,392	\$0.45	\$1,976.40	\$1,405.44	\$570.96	\$114.19	\$456.77
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	19	\$300.00	\$5,700.00	\$2,850.00	\$2,850.00	\$570.00	\$2,280.00
SOS - UCC Interactive Searches	6,112	\$4.50	\$27,504.00	\$21,392.00	\$6,112.00	\$1,222.40	\$4,889.60
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	261	Variable	\$522.00	\$261.00	\$261.00	\$52.20	\$208.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - UCC Continuationl Filings	925	\$11.00	\$10,175.00	\$8,787.50	\$1,387.50	\$277.50	\$1,110.00
SOS - UCC Original Filings	941	\$11.00	\$10,351.00	\$8,939.50	\$1,411.50	\$282.30	\$1,129.20
SOS - UCC Electronic Amendments	442	\$11.00	\$4,862.00	\$4,199.00	\$663.00	\$132.60	\$530.40
SOS - UCC Electronic Assignments	11	\$11.00	\$121.00	\$104.50	\$16.50	\$3.30	\$13.20
SOS - UCC Electronic Collateral Amendments	63	\$11.00	\$693.00	\$598.50	\$94.50	\$18.90	\$75.60
SOS - UCC Images	10,873	\$0.45	\$4,892.85	\$3,479.36	\$1,413.49	\$282.70	\$1,130.79
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	293	Variable	\$3,223.00	\$2,783.50	\$439.50	\$87.90	\$351.60
SOS - UCCASSIGN_BULK	24	Variable	\$264.00	\$228.00	\$36.00	\$7.20	\$28.80
SOS - UCCCOLLAMEND	31	Variable	\$341.00	\$294.50	\$46.50	\$9.30	\$37.20
SOS - UCCCONT_BULK	394	Variable	\$4,334.00	\$3,743.00	\$591.00	\$118.20	\$472.80
SOS - UCCORIG_BULK	1,333	Variable	\$14,663.00	\$12,663.50	\$1,999.50	\$399.90	\$1,599.60
SOS - EFS Interactive Searches	1,239	\$4.50	\$5,575.50	\$4,336.50	\$1,239.00	\$247.80	\$991.20
SOS - EFS Special Request	13	\$2.00	\$26.00	\$13.00	\$13.00	\$2.60	\$10.40
SOS - EFS Continuations	191	\$11.00	\$2,101.00	\$1,814.50	\$286.50	\$57.30	\$229.20
SOS - EFS Original Filings	150	\$11.00	\$1,650.00	\$1,425.00	\$225.00	\$45.00	\$180.00
REV - Sales/Use Tax Permit Lists	3	\$5.50	\$16.50	\$0.00	\$16.50	\$3.30	\$13.20
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	26	Variable	\$780.00	\$650.00	\$130.00	\$26.00	\$104.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	7	5% of Fee	\$745.00	\$745.00	\$37.25	\$7.45	\$29.80
E&A - Engineers & Architects	80	5% of Fee	\$12,000.00	\$12,000.00	\$600.00	\$120.00	\$480.00
Water Well Registrations	245	5% of Fee	\$21,030.00	\$19,557.90	\$1,472.10	\$294.42	\$1,177.68
REV - Motor Fuels Tax Filing	437	\$0.25	\$109.25	\$0.00	\$109.25	\$21.85	\$87.40
NDOA - Applicator permits	414	Variable	\$16,590.00	\$15,666.00	\$924.00	\$184.80	\$739.20
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	24	Variable	\$2,345.30	\$2,271.70	\$73.60	\$14.72	\$58.88
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	13	Variable	\$3,661.22	\$3,619.35	\$41.87	\$8.37	\$33.50
NDOA - AGSMALL_PACKAGE	7	Variable	\$1,329.26	\$1,287.75	\$41.51	\$8.30	\$33.21
NDOA - AG_EURO_CORN	1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	10	Variable	\$1,133.84	\$1,092.22	\$41.62	\$8.32	\$33.30
NDOA - AGFIRM_REGISTRATION	8	Variable	\$116.85	\$102.75	\$14.10	\$2.82	\$11.28
NDOA - AGGFAL_Renew	20	Variable	\$352.07	\$310.00	\$42.07	\$8.41	\$33.66
NDOA - DAIRY/EGG/TURKEY	3	Variable	\$20,224.74	\$20,219.49	\$5.25	\$1.05	\$4.20
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	59	Variable	\$9,507.66	\$9,336.75	\$170.91	\$34.18	\$136.73
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	40	Variable	\$60,569.93	\$60,499.93	\$70.00	\$14.00	\$56.00
NDOA - AGNURSERY_RENEW	1	Variable	\$170.13	\$164.25	\$5.88	\$1.18	\$4.70
NDOA - AGNURSERY_STOCK	14	Variable	\$1,188.47	\$1,141.11	\$47.36	\$9.47	\$37.89
NDOA - AGPERMIT_SELLSEEDS	4	Variable	\$126.24	\$118.00	\$8.24	\$1.65	\$6.59
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	7	Variable	\$1,894.84	\$1,837.75	\$57.09	\$11.42	\$45.67
NDOA - AGPESTDEAL_NEW	5	Variable	\$127.48	\$116.25	\$11.23	\$2.25	\$8.98
NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00



SFM - Fireworks Licenses	52	Variable	\$585.00	\$520.00	\$65.00	\$13.00	\$52.00
SFM - Fireworks Display Permits	151	Variable	\$8,933.15	\$8,500.00	\$433.15	\$86.63	\$346.52
SFM_BOILER	82	Variable	\$8,708.00	\$8,708.00	\$246.00	\$49.20	\$196.80
SFM_ELEVATOR	149	Variable	\$25,983.64	\$25,983.64	\$447.00	\$89.40	\$357.60
SFM_ELEVATOR_CC%	88	Variable	\$17,623.64	\$17,623.64	\$528.71	\$105.74	\$422.97
OTC-Over the counter payment	25,829	Variable	\$6,443,217.51	\$6,372,638.02	\$70,579.49	\$14,115.90	\$56,463.59
OTC Billback	281	Variable	\$1,655.21	\$0.00	\$1,655.21	\$331.04	\$1,324.17
PropertyTax Payments	708	Variable	\$1,926,060.84	\$1,917,050.35	\$9,010.49	\$1,802.10	\$7,208.39
PropertyTaxOTC	63	Variable	\$109,101.13	\$108,096.26	\$1,004.87	\$200.97	\$803.90
NDOL - Contractor Registration	1,526	Variable	\$47,647.35	\$43,020.00	\$4,627.35	\$925.47	\$3,701.88
NDOL_OVR_PMT	78	Variable	\$18,796.92	\$18,459.78	\$337.14	\$67.43	\$269.71
NDOL_TAX_PMT	89	Variable	\$41,339.39	\$39,876.08	\$1,463.31	\$292.66	\$1,170.65
NEROADS - DOT Permits	11,247	Variable	\$286,367.25	\$266,685.00	\$19,682.25	\$3,936.45	\$15,745.80
NEROADS - DOT_Hay	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NEROADS-NDOT_RMS	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS-NDOT_Superintendent	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS-NDOTSPD	37	Variable	\$5,861.62	\$5,583.13	\$278.49	\$55.70	\$222.79
NEROADS-NDOTPERMITS	9	Variable	\$210.75	\$196.62	\$14.13	\$2.83	\$11.30
State Patrol Crime Report	2,669	\$18.00	\$47,867.00	\$43,625.00	\$4,242.00	\$848.40	\$3,393.60
NSPCCW_Renew - NSP Conceal & Carry	872	\$4.50	\$47,524.00	\$43,600.00	\$3,924.00	\$784.80	\$3,139.20
NSPApptFee	878	\$4.50	\$44,414.95	\$41,797.00	\$2,617.95	\$523.59	\$2,094.36
State Patrol Crime Report - Subscriber	1,404	Variable	\$21,513.00	\$17,946.30	\$3,566.70	\$713.34	\$2,853.36
Event Registration	476	10% of Fee	\$19,122.50	\$17,361.00	\$1,761.50	\$352.30	\$1,409.20
Sarpy_Stop	267	Variable	\$42,050.00	\$41,028.46	\$1,021.54	\$204.31	\$817.23
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SupIntendBBAC	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SupIntendBBCC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Food New Applications ACH Billback	6	\$1.75	\$1,232.13	\$1,232.13	\$10.50	\$2.10	\$8.40
LPNNRD_Trees_Sale	0	Variable	0	0	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	111	Variable	\$3,725.21	\$3,449.06	\$276.15	\$55.23	\$220.92
order_form_UBBNRD	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	27	Variable	\$817.32	\$755.00	\$62.32	\$12.46	\$49.86
Utility_payment	1,626	Variable	\$267,207.90	\$260,659.14	\$6,548.76	\$1,309.75	\$5,239.01
SarpyCommunityCorrections	20	Variable	\$3,182.04	\$3,070.54	\$111.50	\$22.30	\$89.20
SARPY_VEHINSP	106	Variable	\$4,093.66	\$3,813.00	\$280.66	\$56.13	\$224.53
OTLPAYMENT	14	Variable	\$21,300.68	\$21,239.20	\$61.48	\$12.30	\$49.18
59PlanningDept	93	Variable	\$54,919.05	\$53,682.16	\$1,236.89	\$247.38	\$989.51
gretna_occ_tax	34	Variable	\$50,992.63	\$50,890.63	\$102.00	\$20.40	\$81.60
hastings_multi_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SYNTHETICSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Land_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Surveyor_Training	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00
DOI_INITIAL_REG	6	Variable	\$1,460.00	\$1,400.00	\$60.00	\$12.00	\$48.00
DOI_MISC_PAY	79	Variable	\$31,283.05	\$30,355.00	\$928.05	\$185.61	\$742.44
DOIRENEW	80	Variable	\$7,162.90	\$6,730.00	\$432.90	\$86.58	\$346.32
Micellianious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	190,846	Variable	\$11,450.76	\$0.00	\$11,450.76	\$2,290.15	\$9,160.61
NBC_Inspections	674	Variable	\$91,845.50	\$91,845.50	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarn	85	Variable	\$70,176.85	\$70,176.85	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	82,561	Variable	\$4,953.66	\$0.00	\$4,953.66	\$990.73	\$3,962.93
NBC_RFLRenewal	8	Variable	\$5,702.08	\$4,869.79	\$832.29	\$166.46	\$665.83
NBC_NIPackLock	97	Variable	\$44,869.80	\$44,869.80	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	52,788	Variable	\$3,167.28	\$0.00	\$3,167.28	\$633.46	\$2,533.82
NBC_BrandRene	45	Variable	\$168.75	\$0.00	\$168.75	\$33.75	\$135.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentregDH	1,909	Variable	\$7,636.00	\$4,772.50	\$2,863.50	\$572.70	\$2,290.80
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

dhhscentreg	3,902	\$1.50	\$18,400.00	\$12,557.50	\$5,842.50	\$1,168.50	\$4,674.00
dhhscentregDHL	8,883	\$1.50	\$44,415.00	\$31,090.50	\$13,324.50	\$2,664.90	\$10,659.60
REVENUE_FEE	5,995	\$1.75	\$10,491.25	\$0.00	\$10,491.25	\$2,098.25	\$8,393.00
MVILB_Renewal	0	Variable	0	0	\$0.00	\$0.00	\$0.00
<b>SUBTOTAL</b>	<b>1,560,268.00</b>		<b>23,732,728.29</b>	<b>23,020,552.69</b>	<b>714,045.06</b>	<b>142,809.00</b>	<b>571,236.06</b>

**Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	141,768	\$1.00	\$141,768.00	70,884.00	70,884.00	\$70,884.00
Court Records (Justice) Monthly	99	\$500.00	\$49,500.00	\$24,750.00	24,750.00	\$24,750.00
Court Records (Justice) Credit Card Searches	1,183	\$15.00	\$17,745.00	\$8,872.50	8,872.50	\$8,872.50
Court E-Filing	20,316	\$1.00	\$20,316.00	\$0.00	20,316.00	\$20,316.00
COURTRECORDERF	5	\$1,000.00	\$7,500.00	\$0.00	7,500.00	\$7,500.00
COURTRECORDERU	2	\$1,500.00	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPPELFILE	425	\$2.00	\$850.00	\$0.00	850.00	\$850.00
AOCERTGS	60	Variable	\$432.36	\$320.00	112.36	\$112.36
COURTAPPTFILE	5	variable	\$329.00	\$0.00	329.00	\$329.00
Courtjudge	136	\$50.00	\$6,800.00	\$0.00	\$6,800.00	\$6,800.00
Court Citations	5,995	Variable	\$861,745.41	\$844,463.06	17,282.35	\$17,282.35
AOC_Cert_Authority	30	Variable	\$818.62	\$750.00	68.62	\$68.62
Court Payments	3,165	Variable	\$1,146,015.32	\$1,130,434.94	15,580.38	\$15,580.38
Lobbyist Registration	2	\$0.05	\$400.00	\$400.00	20.00	\$20.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	638	\$3.00	\$1,914.00	\$0.00	\$1,914.00	\$1,914.00
Sccalessubscr	975	Variable	\$975.00	\$487.50	487.50	\$487.50
<b>SUBTOTAL</b>	<b>174,804</b>		<b>2,259,108.71</b>	<b>2,081,362.00</b>	<b>177,766.71</b>	<b>177,766.71</b>

**Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board**

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			\$72,960.41	\$72,960.41	\$72,960.41
Implementation Fee	0		\$0.00	\$0.00	\$0.00
Subscriptions - New	606	variable	\$62,000.00	\$62,000.00	\$62,000.00
Renewal	1	variable	50.00	50.00	50.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
<b>SUBTOTAL</b>			<b>\$135,010.41</b>	<b>\$135,010.41</b>	


**Other Applications Maintained and Supported - No Revenue**

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	41	variable	2,582,862.00	2,582,862.00	0.00
COURTEFILESUB	20,316	variable	\$540,026.00	\$540,026.00	0.00
PSCREMIT	307	variable	\$4,914,806.90	\$4,914,806.90	0.00
WCCSUB	96	variable	\$1,440.00	\$1,440.00	0.00
<b>SUBTOTAL</b>	<b>20,760</b>		<b>\$8,039,134.90</b>	<b>\$8,039,134.90</b>	<b>\$0.00</b>

**Payment Statement**  
**July 31, 2023**

TO: Nebraska State Records Board  
c/o Secretary of State's Office  
Room 2300, State Capitol  
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC  
1 S. 13th, Suite 301  
Lincoln, NE 68508



**PERIOD COVERED:** June 1st - June 30th

**Transaction Services Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (21%)	NII Share (80%)
DMV- DLR - Batch	13,484	\$7.50	\$101,130.00	\$87,646.00	\$13,484.00	\$2,696.80	\$10,787.20
DMV- DLR - Monitoring Fee	713,397	\$0.06	\$42,803.82	\$28,535.88	\$14,267.94	\$2,853.59	\$11,414.35
DMV- DLR - Interactive	68,606	\$7.50	\$514,545.00	\$445,939.00	\$68,606.00	\$13,721.20	\$54,884.80
DMV- DLR - Certified	9	\$7.50	\$67.50	\$58.50	\$9.00	\$1.80	\$7.20
DMV- DLR - Certified Transcript	93	\$8.50	\$790.50	\$697.50	\$93.00	\$18.60	\$74.40
DMV-SRIND	357	\$0.50	\$178.50	\$0.00	\$178.50	\$35.70	\$142.80
DMV-SRBULK	4,701	\$0.15	\$705.15	\$0.00	\$705.15	\$141.03	\$564.12
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,464	\$7.50	\$10,980.00	\$9,516.00	\$1,464.00	\$292.80	\$1,171.20
DMV - Driver License Renew	18,478	Variable	\$511,123.50	\$486,636.00	\$24,487.50	\$4,897.50	\$19,590.00
DMVOTC	7,719	Variable	\$195,240.50	\$184,687.00	\$10,553.50	\$2,110.70	\$8,442.80
DMVOTC_CASH	23,553	Variable	\$563,932.00	\$563,932.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	19,877	\$1.00	\$19,877.00	\$7,950.80	\$11,926.20	\$2,385.24	\$9,540.96
DMV- TLR - batch	12,840	\$1.00	\$12,840.00	\$5,136.00	\$7,704.00	\$1,540.80	\$6,163.20
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	8	\$50.00	\$400.00	\$272.00	\$128.00	\$25.60	\$102.40
DMV- TLR - Vol. Over 2,000/Run	13	\$18.00	\$234.00	\$130.00	\$104.00	\$20.80	\$83.20
DMV - Reinstatement	1,622	\$3.00	\$125,669.00	\$120,800.00	\$4,869.00	\$973.80	\$3,895.20
DMV - IRP	406	Variable	\$474,091.10	\$471,436.99	\$2,654.11	\$530.82	\$2,123.29
DMV - IFTA	143	Variable	\$19,665.95	\$19,268.78	\$397.17	\$79.43	\$317.74
DMVSPLATE	1,185	Variable	\$14,680.00	\$11,125.00	\$3,555.00	\$711.00	\$2,844.00
DMVSPLATEMESS	1,244	Variable	\$64,678.00	\$60,940.00	\$3,738.00	\$747.60	\$2,990.40
DMV - SingleTripPermit	738	Variable	\$29,839.00	\$27,425.00	\$2,414.00	\$482.80	\$1,931.20
DMV - Motor Vehicle Renewals	44,883	Variable	\$9,839,789.46	\$9,597,414.21	\$242,375.25	\$48,475.05	\$193,900.20
DMV_Fleets	63	Variable	\$341,281.57	\$339,586.05	\$1,695.52	\$339.10	\$1,356.42
DMV_DAS	916	Variable	\$84,070.00	\$68,908.00	\$15,162.00	\$3,032.40	\$12,129.60
HHSS - Health Practitioner Lists	98	Variable	\$10,245.00	\$0.00	\$10,245.00	\$2,049.00	\$8,196.00
HHSS - Health Practitioner Lists Bulk	2	Variable	\$430.00	\$0.00	\$430.00	\$86.00	\$344.00
HHSS - Health License Monitoring	159,283	Variable	\$1,592.83	\$0.00	\$1,592.83	\$318.57	\$1,274.26
HHSS - Health License Monitoring Mo. Min.	8	Variable	\$112.68	\$0.00	\$112.68	\$22.54	\$90.14
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00	0	0	\$0.00	\$0.00	\$0.00
LCC Local Renewals		Variable	0	0	\$0.00	\$0.00	\$0.00
LOCLCCNEW	1	Variable	\$479.89	\$463.00	\$16.89	\$3.38	\$13.51
LCC_Orders	7	Variable	\$336.41	\$317.33	\$19.08	\$3.82	\$15.26
LCC_SDL	221	Variable	\$14,076.65	\$13,440.00	\$636.65	\$127.33	\$509.32
SED - Electrical Permits	954	4% of Fee	\$109,908.25	\$105,993.00	\$3,915.25	\$783.05	\$3,132.20
SED - Electrician License Renewal	22	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	180	3.00	\$7,740.00	\$7,200.00	\$540.00	\$108.00	\$432.00
SED - License List	11	Variable	\$255.00	\$200.00	\$55.00	\$11.00	\$44.00
SEDEXAM3 - Exam Application (\$3 fee)	95	3.00	\$5,985.00	\$5,700.00	\$285.00	\$57.00	\$228.00
SEDEXAM5 - Exam Application (\$5 fee)	17	5.00	\$2,210.00	\$2,125.00	\$85.00	\$17.00	\$68.00
SOS - Corporation filings (LLC/LLP) (TPE)	1,558	\$3.00	\$49,000.00	\$43,750.00	\$5,250.00	\$1,050.00	\$4,200.00
SOS - NonProfit Reports	249	\$3.00	\$7,028.00	\$6,275.00	\$753.00	\$150.60	\$602.40
SOS - Document eDelivery	3,379	\$2/vari	\$230,224.30	\$222,145.00	\$8,079.30	\$1,615.86	\$6,463.44
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,980	Variable	\$9,182.90	\$4,566.14	\$4,616.76	\$923.35	\$3,693.41
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	27	Variable	\$585.00	\$292.50	\$292.50	\$58.50	\$234.00

SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	13	\$300.00	\$3,900.00	\$1,950.00	\$1,950.00	\$390.00	\$1,560.00
SOS - Corp_OCOGS	570	\$6.50	\$3,705.00	\$1,425.00	\$2,280.00	\$456.00	\$1,824.00
SOS - Corpcogs	3	\$10.00	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,124	\$0.45	\$1,855.80	\$1,319.68	\$536.12	\$107.22	\$428.90
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	17	\$300.00	\$5,100.00	\$2,550.00	\$2,550.00	\$510.00	\$2,040.00
SOS - UCC Interactive Searches	5,864	\$4.50	\$26,388.00	\$20,524.00	\$5,864.00	\$1,172.80	\$4,691.20
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	210	Variable	\$420.00	\$210.00	\$210.00	\$42.00	\$168.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - UCC Continuationl Filings	815	\$11.00	\$8,965.00	\$7,742.50	\$1,222.50	\$244.50	\$978.00
SOS - UCC Original Filings	896	\$11.00	\$9,856.00	\$8,512.00	\$1,344.00	\$268.80	\$1,075.20
SOS - UCC Electronic Amendments	422	\$11.00	\$4,642.00	\$4,009.00	\$633.00	\$126.60	\$506.40
SOS - UCC Electronic Assignments	0	\$11.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Electronic Collateral Amendments	93	\$11.00	\$1,023.00	\$883.50	\$139.50	\$27.90	\$111.60
SOS - UCC Images	9,884	\$0.45	\$4,447.80	\$3,162.88	\$1,284.92	\$256.98	\$1,027.94
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	38	Variable	\$418.00	\$361.00	\$57.00	\$11.40	\$45.60
SOS - UCCASSIGN_BULK	14	Variable	\$154.00	\$133.00	\$21.00	\$4.20	\$16.80
SOS - UCCCOLLAMEND	32	Variable	\$352.00	\$304.00	\$48.00	\$9.60	\$38.40
SOS - UCCCONT_BULK	330	Variable	\$3,630.00	\$3,135.00	\$495.00	\$99.00	\$396.00
SOS - UCCORIG_BULK	1,360	Variable	\$14,960.00	\$12,920.00	\$2,040.00	\$408.00	\$1,632.00
SOS - EFS Interactive Searches	887	\$4.50	\$3,991.50	\$3,104.50	\$887.00	\$177.40	\$709.60
SOS - EFS Special Request	26	\$2.00	\$52.00	\$26.00	\$26.00	\$5.20	\$20.80
SOS - EFS Continuations	163	\$11.00	\$1,793.00	\$1,548.50	\$244.50	\$48.90	\$195.60
SOS - EFS Original Filings	110	\$11.00	\$1,210.00	\$1,045.00	\$165.00	\$33.00	\$132.00
REV - Sales/Use Tax Permit Lists	2	\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	42	5.00	\$117,210.00	\$113,360.00	\$3,850.00	\$770.00	\$3,080.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	5	5% of Fee	\$640.00	\$640.00	\$32.00	\$6.40	\$25.60
E&A - Engineers & Architects	63	5% of Fee	\$9,450.00	\$9,450.00	\$472.50	\$94.50	\$378.00
Water Well Registrations	207	5% of Fee	\$17,560.00	\$16,330.80	\$1,229.20	\$245.84	\$983.36
REV - Motor Fuels Tax Filing	438	\$0.25	\$109.50	\$0.00	\$109.50	\$21.90	\$87.60
NDOA - Applicator permits	185	Variable	\$8,460.00	\$8,031.00	\$429.00	\$85.80	\$343.20
NDOA - AGAERIAL_LICENSE	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	19	Variable	\$1,805.61	\$1,759.19	\$46.42	\$9.28	\$37.14
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	4	Variable	\$569.49	\$562.49	\$7.00	\$1.40	\$5.60
NDOA - AGSMALL_PACKAGE	2	Variable	\$330.60	\$321.50	\$9.10	\$1.82	\$7.28
NDOA - AG_EURO_CORN	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	1	Variable	\$30.75	\$28.25	\$2.50	\$0.50	\$2.00
NDOA - AGFIRM_REGISTRATION	9	Variable	\$137.96	\$119.25	\$18.71	\$3.74	\$14.97
NDOA - AGGFAL_Renew	4	Variable	\$153.73	\$143.00	\$10.73	\$2.15	\$8.58
NDOA - DAIRY/EGG/TURKEY	9	Variable	\$24,614.85	\$24,495.99	\$118.86	\$23.77	\$95.09
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	47	Variable	\$7,647.36	\$7,437.75	\$209.61	\$41.92	\$167.69
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	1	Variable	\$8,560.46	\$8,558.71	\$1.75	\$0.35	\$1.40
NDOA - AGACTNMRKT	40	Variable	\$42,222.64	\$42,149.14	\$73.50	\$14.70	\$58.80
NDOA - AGNURSERY_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	7	Variable	\$617.69	\$590.41	\$27.28	\$5.46	\$21.82
NDOA - AGPERMIT_SELLSEEDS	2	Variable	\$102.50	\$96.50	\$6.00	\$1.20	\$4.80
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	5	Variable	\$2,323.12	\$2,281.25	\$41.87	\$8.37	\$33.50
NDOA - AGPESTDEAL_NEW	4	Variable	\$102.48	\$93.00	\$9.48	\$1.90	\$7.58
NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00

SFM - Fireworks Licenses	200	Variable	\$2,250.00	\$2,000.00	\$250.00	\$50.00	\$200.00
SFM - Fireworks Display Permits	55	Variable	\$3,720.95	\$3,550.00	\$170.95	\$34.19	\$136.76
SFM_BOILER	76	Variable	\$0.00	\$0.00	\$228.00	\$45.60	\$182.40
SFM_ELEVATOR	149	Variable	\$0.00	\$0.00	\$447.00	\$89.40	\$357.60
SFM_ELEVATOR_CC%	108	Variable	\$22,205.00	\$0.00	\$666.15	\$133.23	\$532.92
OTC-Over the counter payment	26,220	Variable	\$5,936,692.78	\$5,869,044.72	\$67,648.06	\$13,529.61	\$54,118.45
OTC Billback	222	Variable	\$1,644.96	\$0.00	\$1,644.96	\$328.99	\$1,315.97
PropertyTax Payments	320	Variable	\$1,851,827.17	\$1,845,647.52	\$6,179.65	\$1,235.93	\$4,943.72
PropertyTaxOTC	25	Variable	\$45,811.10	\$45,711.88	\$99.22	\$19.84	\$79.38
NDOL - Contractor Registration	1,485	Variable	\$45,764.50	\$41,275.00	\$4,489.50	\$897.90	\$3,591.60
NDOL_OVR_PMT	70	Variable	\$16,521.02	\$16,297.00	\$224.02	\$44.80	\$179.22
NDOL_TAX_PMT	51	Variable	\$43,554.05	\$42,136.94	\$1,417.11	\$283.42	\$1,133.69
NEROADS - DOT_Permits	11,846	Variable	\$304,244.00	\$283,510.00	\$20,734.00	\$4,146.80	\$16,587.20
NEROADS - DOT_Hay	17	Variable	\$725.75	\$680.00	\$45.75	\$9.15	\$36.60
NEROADS- NDOT_RMS	2	Variable	\$106.00	\$100.00	\$6.00	\$1.20	\$4.80
NEROADS- NDOT_Superintendent	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOTSPD	27	Variable	\$8,261.26	\$7,978.40	\$282.86	\$56.57	\$226.29
NEROADS - NDOTPERMITS	7	Variable	\$157.25	\$146.26	\$10.99	\$2.20	\$8.79
State Patrol Crime Report	1,307	\$18.00	\$25,556.50	\$20,612.50	\$4,944.00	\$988.80	\$3,955.20
NSPCCW_Renew - NSP Conceal & Carry	798	\$4.50	\$43,491.00	\$39,900.00	\$3,591.00	\$718.20	\$2,872.80
NSPApptFee	758	\$4.50	\$35,132.57	\$32,977.50	\$2,155.07	\$431.01	\$1,724.06
State Patrol Crime Report - Subscriber	1,542	Variable	\$23,574.00	\$19,704.90	\$3,869.10	\$773.82	\$3,095.28
Event Registration	160	10% of Fee	\$4,116.50	\$3,710.50	\$406.00	\$81.20	\$324.80
Sarpy_Stop	229	Variable	\$37,645.00	\$36,730.45	\$914.55	\$182.91	\$731.64
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SupIntendBBAC	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SupIntendBBCC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Food New Applications ACH Billback	1	\$1.75	\$0.00	\$0.00	\$14.00	\$2.80	\$11.20
LPNNRD_Trees_Sale	0	Variable	0	0	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	77	Variable	\$4,973.56	\$4,750.00	\$223.56	\$44.71	\$178.85
order_form_LPNNRD	73	Variable	\$2,483.32	\$2,300.63	\$182.69	\$36.54	\$146.15
order_form_UBBNRD	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	24	Variable	\$793.96	\$735.00	\$58.96	\$11.79	\$47.17
Utility_payment	1,577	Variable	\$276,025.76	\$269,334.45	\$6,691.31	\$1,338.26	\$5,353.05
SarpyCommunityCorrections	28	Variable	\$2,066.28	\$1,964.06	\$102.22	\$20.44	\$81.78
SARPY_VEHINSP	100	Variable	\$3,715.51	\$3,454.25	\$261.26	\$52.25	\$209.01
OTLPAYMENT	14	Variable	\$14,478.76	\$14,432.10	\$46.66	\$9.33	\$37.33
59PlanningDept	97	Variable	\$25,910.44	\$25,140.89	\$769.55	\$153.91	\$615.64
gretna_occ_tax	27	Variable	\$54,343.29	\$54,262.29	\$81.00	\$16.20	\$64.80
hastings_multi_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SYNTHETICSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Land_Surveyor	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Surveyor_Training	2	Variable	\$85.50	\$80.00	\$5.50	\$1.10	\$4.40
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	1	Variable	\$518.00	\$500.00	\$18.00	\$3.60	\$14.40
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00
DOI_INITIAL_REG	4	Variable	\$921.00	\$900.00	\$21.00	\$4.20	\$16.80
DOI_MISC_PAY	56	Variable	\$3,091.70	\$2,855.00	\$236.70	\$47.34	\$189.36
DOIRENEW	20	Variable	\$1,853.50	\$1,750.00	\$103.50	\$20.70	\$82.80
Micellianious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	131,800	Variable	\$7,908.00	\$0.00	\$7,908.00	\$1,581.60	\$6,326.40
NBC_Inspections	555	Variable	\$69,069.95	\$69,069.95	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	3	Variable	\$61,819.89	\$0.00	\$61,819.89	\$12,363.98	\$49,455.91
NBC_NISaleBarn	72	Variable	\$51,737.80	\$51,737.80	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	60,868	Variable	\$3,652.08	\$0.00	\$3,652.08	\$730.42	\$2,921.66
NBC_RFLRenewal	92	Variable	\$777,236.70	\$777,236.70	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	98	Variable	\$40,849.30	\$40,849.30	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	48,071	Variable	\$2,884.26	\$0.00	\$2,884.26	\$576.85	\$2,307.41
NBC_BrandRene	22	Variable	\$82.50	\$0.00	\$82.50	\$16.50	\$66.00
BOGRENEW	1	\$3.25	\$3.25	\$0.00	\$3.25	\$0.65	\$2.60
dhscentregDH	1,641	Variable	\$6,564.00	\$4,102.50	\$2,461.50	\$492.30	\$1,969.20
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

dhhscentreg	3,804	\$1.50	\$18,084.00	\$12,391.50	\$5,692.50	\$1,138.50	\$4,554.00
dhhscentregDHL	8,738	\$1.50	\$43,690.00	\$30,583.00	\$13,107.00	\$2,621.40	\$10,485.60
REVENUE_FEE	5,355	\$1.75	\$9,371.25	\$0.00	\$9,371.25	\$1,874.25	\$7,497.00
MVILB_Renewal	0	Variable	0	0	\$0.00	\$0.00	\$0.00
<b>SUBTOTAL</b>	<b>1,439,782.00</b>		<b>23,708,118.97</b>	<b>22,948,186.96</b>	<b>739,586.66</b>	<b>147,917.30</b>	<b>591,669.36</b>

**Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	147,787	\$1.00	\$147,787.00	73,893.50	73,893.50	\$73,893.50
Court Records (Justice) Monthly	107	\$500.00	\$53,500.00	\$26,750.00	26,750.00	\$26,750.00
Court Records (Justice) Credit Card Searches	1,150	\$15.00	\$17,250.00	\$8,625.00	8,625.00	\$8,625.00
Court E-Filing	19,970	\$1.00	\$19,970.00	\$0.00	19,970.00	\$19,970.00
COURTRECORDERF	5	\$1,000.00	\$7,500.00	\$0.00	7,500.00	\$7,500.00
COURTRECORDERDU	1	\$1,500.00	\$1,000.00	\$0.00	1,000.00	\$1,000.00
COURTAPPELFILE	415	\$2.00	\$830.00	\$0.00	830.00	\$830.00
AOCERTGS	40	Variable	\$285.06	\$210.00	75.06	\$75.06
COURTAPPPTFILE	12	variable	\$758.00	\$0.00	758.00	\$758.00
Courtjudge	137	\$50.00	\$6,850.00	\$0.00	\$6,850.00	\$6,850.00
Court Citations	6,128	Variable	\$842,450.91	\$824,768.81	17,682.10	\$17,682.10
AOC_Cert_Authority	64	Variable	\$1,744.24	\$1,600.00	144.24	\$144.24
Court Payments	3,085	Variable	\$1,098,623.86	\$1,083,533.14	15,090.72	\$15,090.72
Lobbyist Registration	1	\$0.05	\$200.00	\$200.00	10.00	\$10.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	677	\$3.00	\$2,031.00	\$0.00	\$2,031.00	\$2,031.00
Scalesubscr	1,006	Variable	\$1,006.00	\$503.00	503.00	\$503.00
<b>SUBTOTAL</b>	<b>180,586</b>		<b>2,201,836.07</b>	<b>2,020,108.45</b>	<b>181,737.62</b>	<b>181,737.62</b>

**Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board**

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			\$213,058.91	\$213,058.91	\$213,058.91
Implementation Fee	0		\$0.00	\$0.00	\$0.00
Subscriptions - New	543	variable	\$54,300.00	\$54,300.00	\$54,300.00
Renewal	1	variable	50.00	50.00	50.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
<b>SUBTOTAL</b>			<b>\$267,408.91</b>	<b>\$267,408.91</b>	

**Other Applications Maintained and Supported - No Revenue**

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	36	variable	3,229,433.00	3,229,433.00	0.00
COURTEFILESUB	19,970	variable	\$566,274.25	\$566,274.25	0.00
PSCREMIT	301	variable	\$4,964,512.40	\$4,964,512.40	0.00
WCCSUB	113	variable	\$1,920.00	\$1,920.00	0.00
<b>SUBTOTAL</b>	<b>20,420</b>		<b>\$8,762,139.65</b>	<b>\$8,762,139.65</b>	<b>\$0.00</b>