

NEBRASKA  
STATE RECORDS  
BOARD

2<sup>ND</sup> FLOOR  
CONFERENCE ROOM

1201 N STREET

APRIL 6, 2022

9:00 A.M.

\*\*\* Proof of Publication \*\*\*

State of Nebraska )  
Lancaster County ) SS.

**NOTICE OF PUBLIC MEETING**  
Notice is hereby given that the public meeting of the Nebraska State Records Board is scheduled for April 6, 2022 at 9:00 AM, and will be held at the 1201 N St 2nd Floor Conference Room, Lincoln, NE. At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410. An agenda, kept continually, shall be available for inspection at the Nebraska State Records Board during regular business hours or at the Board's website at [staterrecordsboard.nebraska.gov](http://staterrecordsboard.nebraska.gov). If auxiliary aids or reasonable accommodations are needed for attendance at the hearing, please call the Nebraska State Records Board's offices at (402) 471-2550. For persons with hearing or speech impairments, please call the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.  
1049707 1t Mar 16 ZNEZ

NE SECRETARY OF STATE  
RECORDS MANAGEMENT DIVISION  
3242 Salt Creek Cir  
LINCOLN, NE 68504

ORDER NUMBER 1049707

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper

one successive times(s) the first insertion having been on March 14, 20 22 and thereafter on \_\_\_\_\_, 20\_\_\_\_\_ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska.

*Mary Ullrich*

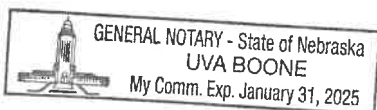
Section: Class Legals  
Category: 0090 Legals State Contract  
PUBLISHED ON: 03/16/2022

TOTAL AD COST: 16.39  
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The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me on

March 18, 20 22  
U. Boone Notary Public



ORGANIZATION

Nebraska State Records Board

ACTIVITY

Meeting

DATE OF ACTIVITY

04/06/2022

TIME OF ACTIVITY

9:00 AM Central

LOCATION

1201 N Street 2nd Floor Conference  
Room, Lincoln, NE

DETAILS

Quarterly Meeting

MEETING AGENDA

[https://staterecordsboard.nebraska.gov/  
/](https://staterecordsboard.nebraska.gov/)

MEETING MATERIALS

[https://staterecordsboard.nebraska.gov/  
/](https://staterecordsboard.nebraska.gov/)

NAME

Libby Elder Executive Director

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ADDRESS

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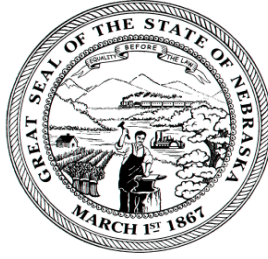
(402) 471-4429

# NEBRASKA STATE RECORDS BOARD AGENDA

1201 N Street 2<sup>nd</sup> Floor Conference Room

April 6, 2022, 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES  
**Action Item:** Approval of December 16, 2021 meeting minutes
6. APPROVAL OF FINANCIAL REPORT  
**Action Item:** Approval of December 31, 2021 Cash Fund Balance Report
7. PUBLIC COMMENT
8. EXECUTIVE DIRECTOR'S REPORT
  - a) REVIEW OF TEMPLATE AGREEMENTS  
(Signed by Chairperson Evnen pursuant to Board authority)
    1. **Non-Action Item:** EGSLA – Village of Bennet, Economic Development, City of Hastings, Village of Murray, Village of Petersburg, Village of Staplehurst
    2. **Non-Action Item:** Business Payment Processing – Brand Committee, Economic Development, City of Hastings, Department of Insurance
    3. **Non-Action Item:** PayPort – Village of Bennet, Village of Murray, Village of Petersburg, Village of Staplehurst
    4. **Non-Action Item:** Statement of Work (SOW) – Attorney General (Amendment 2), Historical Society (Amendment 1), Department of Insurance
  - b) REVIEW OF PROJECT STATUS REPORTS
9. NEW BUSINESS
  - a) **Action Item:** Approve Department of Motor Vehicles Addendum 17
  - b) **Action Item:** Approve Department of Insurance Revised Addendum 4
  - c) **Action Item:** Approve Fourth Amendment to Master Contract – Website Content Management
10. TECHNICAL INFRASTRUCTURE UPGRADES
  - a) **Non-Action Item:** Review Progress
11. NEBRASKA INTERACTIVE REPORTS
  - a) **Action Item:** Review Electrical Division Permitting System outage and determine whether the outage should result in assessment of a penalty to Nebraska Interactive, LLC.
  - b) **Action Items:** Project Priority Report
    1. Approval of Project Priority Report Revised Format
    2. Approval of Project Priority Report
  - c) General Manager's Report
12. DATE FOR NEXT MEETING  
TBD – June 2022  
LOCATION: 1201 N Street, 2<sup>nd</sup> Floor Conference Room
13. ADJOURNMENT



## NEBRASKA STATE RECORDS BOARD

### MINUTES

#### Meeting of December 16, 2021

**Agenda Item 1. CALL TO ORDER, ROLL CALL.** The meeting of the Nebraska State Records Board (“NSRB”) was called to order by Chairperson Robert B. Evnen at 9:06 a.m. on December 16, 2021.

A Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson  
Lt. Governor Mike Foley, representing the Governor  
Jason Jackson, the Director of Administrative Services  
Leslie Donley, representing the Attorney General  
John Murante, representing the State Treasurer  
Russ Karpisek, representing the Auditor  
Walter Weir, representing the General Public  
Tony Ojeda, representing the Insurance Industry  
Angela Stenger, representing the Media  
Bob Sullivan, representing the Legal Profession

Vacant member positions:

Representative of the Libraries  
Representative the Banking Industry

Staff in attendance:

Libby Elder, Executive Director, Nebraska State Records Board  
Ashley Elledge, Recording Clerk  
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

**Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT.** After confirming that a quorum was present, the Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located to the left of the Chairperson or to the right of the public seating area.

**Agenda Item 3. NOTICE OF MEETING.** The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on November 15, 2021, and on the State’s public meeting calendar website. The public notice and proof of publication relating to the meeting would be attached to and made a part of the meeting minutes.

**Agenda Item 4. ADOPTION OF AGENDA.** The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Foley moved to approve the Agenda as presented. Mr. Sullivan seconded the motion.

Voting For: Evnen Donley Weir Ojeda Foley  
Stenger Karpisek Murante Jackson Sullivan

Voting Against: None

Voting Abstain: None

Absent: None

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES.** The Chairperson asked for a motion to approve the minutes of the October 5, 2021 meeting. Mr. Ojeda moved to approve the minutes as presented. Mr. Foley seconded the motion. There was no further discussion.

Voting For: Evnen Donley Weir Ojeda Foley  
Stenger Karpisek Murante Jackson

Voting Against: None

Voting Abstain: Sullivan

Absent: None

The motion carried.

**Agenda Item 6. APPROVAL OF FINANCIAL REPORT.** Libby Elder, Executive Director for the NSRB provided a summary of the September 30, 2021 Cash Fund Balance Report. Mr. Foley moved to approve the report. Mr. Karpisek seconded the motion. There was no further discussion.

Voting For: Evnen Donley Weir Murante Ojeda  
Stenger Karpisek Jackson Foley Sullivan

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 7. PUBLIC COMMENT.** The Chairperson asked if anyone wished to provide public comment to the NSRB. No public member indicated a desire to provide public comment.

**Agenda Item 8. EXECUTIVE DIRECTOR’S REPORT**

**Agenda Item 8.a. Review of Template Agreements:** Ms. Elder provided a list of the Electronic Government Service Level Agreements (“EGSLA”), Event Registration and PayPort Addendums, and Statements of Work (“SOW”) and SOW amendments that were signed pursuant to NSRB authority.

**Agenda Item 8.b. Review of Project Status Report:** Ms. Elder presented information related to the status of various active projects based upon feedback from local and state agency partners. Discussion took place regarding projects Nebraska Interactive, LLC (“NIC”) is working on for the Administrative Office of the Courts. The Chairperson emphasized the importance of the Office of the Courts’ projects and advised NIC to complete the projects by the end of January. Mr. Sloan provided information on the projects and work being done. Mr. Ojeda encouraged review of the communication between NIC and the Office of the Courts to be sure there is effective communication occurring. Mr. Hoffman explained that when a project starts, NIC doesn’t have all specifications and that can impact the timeline. Additionally, both sides have been working diligently to accomplish these projects, and they will collaborate with the Office of the Court’s to do everything in their power to complete the projects by the end of January. Mr. Weir inquired whether there are any resources that Tyler Technologies can provide to assist with the project. Mr. Hoffman indicated that an employee that previously worked at NIC on Office of the Court’s projects had been promoted to work on federal projects, is coming back over to NIC to assist with the completion of the Court’s projects.

**Agenda Item 9. NEW BUSINESS**

**Agenda Item 9.a. Nebraska Brand Committee:**

Ms. Elder provided a summary of Addendum Four as it relates to a new project NIC is working on for the Nebraska Brand Committee. NIC is creating a system to allow individuals to renew their brands online. The portal fee for online renewals will be a flat rate of \$3.75 regardless of the method of payment selected by the individual (credit card or electronic check), and the portal fees will be paid by the Nebraska Brand Committee. The standard Business Payment Processing Addendum rate is \$3.00 for electronic check, and \$3.00 plus three percent for credit card. The brand renewal fee is \$50.00. The Chairperson explained that the Executive Director of the Brand Committee planned to be present at the meeting but was unable to attend. There was discussion regarding the order in which the NSRB should take action, before or after a partner commission or board takes action on an issue. Mr. Hoffman explained that he attended the most recent Nebraska Brand Committee meeting in Kearney, and at that meeting, the Executive Director of the Nebraska Brand Committee informed the Nebraska Brand Committee of the project and the negotiations between NIC and the Brand Committee. Lt. Governor Foley stated that regardless of the negotiation between NIC and a partner, the NSRB has the authority to determine and approve the appropriate fee. The Chairperson stated that the NSRB would be relying on NIC’s representation of the Nebraska Brand Committee’s position, and if that representation was incorrect, the issue would be revisited by the NSRB. Ms. Stenger moved to approve Addendum Four, which was seconded by Ms. Donley.

Voting For:	Evnen	Donley	Weir	Murante	Ojeda
	Stenger	Karpisek	Jackson	Foley	Sullivan

Voting Against: None

Absent: None  
The motion carried.

**Agenda Item 9.b. Discussion Regarding Nebraska Interactive Technical Infrastructure Upgrades:**

The Chairperson requested that NIC begin the discussion regarding NIC's technical infrastructure upgrades. Mr. Hoffman stated that in early 2020 or late 2019, information began to come out regarding the sunseting of software. Soon after, NIC was transitioning to a new Director of Operations. Mr. Hoffman asked the new Director of Operations to review the issue and offer the best course of action.

Mr. Sloan, NIC Director of Operations, stated that NIC has three vital pieces of software that are coming to an end of life. These pieces of software are open source. When a version reaches end of life, there is no more support. The three pieces of software are (1) Grails, which is a framework that applications are built on; (2) Drupal which is a website platform, and (3) CentOS which is an operating system. These are all sunseting in a very close timeline, and are not backwards compatible, so the older version does not flawlessly move to the newer version. There is a significant amount of work to be done in order to move to the new versions, and NIC has explored various options to accomplish the work.

Mr. Sloan indicated that NIC has attempted to have their team complete the work along with regular daily development work, but with demands of both tasks, this was not effective. NIC considered use of third-party contractors, but this is not efficient or cost effective, and NIC has concerns about contractors working in systems NIC will be maintaining. NIC considered hiring, but there would be a ramp up time of at least three months for new employees, and in the current hiring market, this is not effective. After reviewing these options, NIC determined that they would assign one of their two teams working on new development projects to solely work on completing the upgrades. The other development team will work on projects in progress, updates that are required by statutory changes, and other projects that must be worked on for partners. As a result, NIC will not be accepting new development in 2022. Mr. Sloan further indicated that NIC has a thorough plan for approaching these upgrades (what is being upgraded, how it is evaluated, how to communicate with partners, how to test, and how to communicate testing opportunity to partners).

Mr. Hoffman added that NIC has worked on application rationalization and has identified services that they can make minor modifications to, and move over to a product, which will prevent making unnecessary upgrades. These determinations will be on a case-by-case basis and in collaboration with partners. This will be evaluated based on several key factors: (1) amount of revenue generated by the application (2) satisfaction with application (3) transaction volume and (4) cost savings to the agency. This will allow NIC to sit down with partners when they request a service and use data to evaluate whether an enhancement is valuable. Mr. Sloan indicated that NIC has not always evaluated the cost-effective nature of a project or enhancement to a partner, and instead has generally agreed to complete the work. This is now a part of the regular questions asked in partner meetings.

There was discussion regarding NIC's confidence in having the three major upgrades completed in 2022. Mr. Hoffman indicated that the upgrades will likely go into 2023, and if not half the year, the whole year. Mr. Sloan indicated that the CentOS upgrade will go into 2023.

The Chairperson stated that customers are bearing the burden of these upgrades. There was discussion regarding options for NIC to bring in assistance to complete the upgrade work and tools and options to make the process easier for NIC.

Mr. Ojeda inquired as to whether there are partners that want to do new projects, and if so, what are their options now that NIC will not be available for new projects in 2022. Mr. Sloan indicated that they have begun discussing with partners that certain projects will have to be delayed and or put off for



a period of time. Those partners have options to talk with the OCIO office or pursue a procurement process. Mr. Hoffman stated that NIC revenue limits NIC's ability to invest in new staff.

There was discussion regarding whether an agency could hire a contractor to do work on a website created and maintained by NIC. Mr. Hoffman stated that there is a development team funded wholly by a grant, and that team works solely on State Patrol and Office of the Courts projects, and that funding a specific team would be an option for agencies. The Chairperson asked if agencies could hire independent contractors. Mr. Hoffman indicated that NIC would have to hire the independent contractors. Mr. Hoffman discussed the challenges of operating on revenue from being transactionally funded, NIC's growth, and the limited resources compared to the demand for NIC's services.

Mr. Jackson asked if the NSRB could anticipate a report on the prioritization of projects. Mr. Sloan explained he has been working with the Executive Director to develop a new method for scoring and prioritizing projects, which will be brought to the NSRB. Mr. Jackson asked what type of downtime will occur for the upgrades, and if the projects are being sequenced by vulnerability. Mr. Sloan indicated there will be no downtime, and all work will be done behind the scenes. However, if there was a vulnerability in existence that they could not efficiently patch, that application could be taken out of production. Mr. Jackson inquired as to whether it is correct that the duration of the project may be 18 to 24 months, but the service level degradation will only be in 2022. Mr. Sloan indicated that is correct. Mr. Jackson inquired what the contract requires regarding security and service levels and degradation of services like what will be occurring with the technical infrastructure upgrades. Mr. Hoffman stated that the contract requires NIC to keep things up and running and abide by NITC standards, and this will only affect new development outside of statutory and regulatory changes. Mr. Jackson inquired as to what the contract requires regarding who should bear the cost of these upgrades, and that from the discussion today it sounds as though the customers will bear the cost of the upgrades either in terms of paying for services while these upgrades are being made or suffering a degradation of services until upgrades are complete. Mr. Jackson then asked what the contract requires in relation to such upgrades. Mr. Hoffman reported on some of NIC's contractual responsibilities and indicated that the NSRB has responsibility for making sure that whoever is operating the portal is adequately funded to support it.

The Chairperson indicated that the contract requires both for the provider keep its infrastructure in proper condition, and to engage in new development for partner agencies. The Chairperson stated that he is in the process of appointing an ad hoc committee to review this matter, be aware of progress in real time, and hold NIC accountable for what they are proposing.

Mr. Ojeda stated that there is a guarantee of performance in the contract that provides that NIC's parent company guarantees the performance of NIC, and that the parent company may have to provide some resources to ensure NIC's compliance with the contract.

Seeing no further discussion, the Chairperson declared a five-minute break, and the meeting was again called to order.

**Agenda Item 10. NEBRASKA INTERACTIVE REPORTS.**

**Agenda Item 10.a. Nebraska Interactive, LLC Business Plan for 2022:**

Mr. Hoffman provided a summary of the Business Plan for 2022. Mr. Hoffman indicated that NIC's number one risk factor is staffing, but they are exploring many options, including, but not limited to, participating in job fairs and onboarding interns. NIC anticipates employee expenses increasing in 2022 and 2023. NIC workforce has been stable. NIC has identified a new customer service manager role and has added that position to NIC's budget. This position would monitor customer requests, progress on fixes, and track metrics. The 2022 Business Plan is a living document and that may need to

adjust as the year goes forward. Mr. Hoffman indicated that the acquisition by Tyler Technologies offers access to new products and services. Tyler presents new revenue opportunities and will not be a demand on NIC staff time and will allow NIC to avoid some of the challenges that are being faced with pending infrastructure upgrades. Mr. Hoffman indicated that the DMV, the Office of the Courts, and the Secretary of State’s office are the high revenue generating agencies for the portal. Forty-eight percent of NIC customers generate less than \$1,000 a year.

NIC has a suite of products, which are represented by pre-approved template addendums. NIC would like to “productize” some of Tyler Technologies services to fit a smaller market that fits Nebraska. Mr. Ojeda reviewed the staffing plan and inquired about how NIC establishes the metrics on employees, which are contained in the Business Plan. Mr. Hoffman stated that the metrics are based upon skills with NIC and are not representative of all skills a person may have from working somewhere else. Additionally, all developers are given a test when they are hired.

Mr. Ojeda moved to approve the Business Plan for 2022, which was seconded by Mr. Sullivan. There was no further discussion.

Voting For:	Evnen	Donley	Weir	Murante	Ojeda
	Stenger	Karpisek	Jackson	Foley	Sullivan

Voting Against: None

Absent: None

The motion carried.

**Agenda Item 10.b. Project Priority Report:** Mr. Sloan provided an overview of work completed in quarter three. Mr. Sloan provided an overview of a project completed for the motor vehicle industry licensing board, and a complaint management project completed for the Attorney General’s Office. There was discussion regarding the information included in the Project Priority Report and how projects are prioritized. Mr. Sloan clarified that a higher number is a higher priority, and that scores are determined based upon responses to a number of questions. Mr. Sloan indicated that there will be a meeting between NIC and the NSRB Executive Director in the near future to discuss options for the format of the Project Priority Report. There was discussion regarding authority of the NSRB to modify the priority of projects. Mr. Hoffman explained that the priority score is based on the priorities of the agency rather than on NIC’s priority.

Ms. Stenger moved to approve the Project Priority Report, which was seconded by Ms. Donley. There was no further discussion.

Voting For:	Evnen	Donley	Weir	Murante	Ojeda
	Stenger	Karpisek	Jackson	Foley	Sullivan

Voting Against: None

Absent: None

The motion carried.

**Agenda item 10.c. General Manager’s Report:** NIC reported on the following:

- (1) NIC received two awards for the Nebraska Department of Veterans’ Affairs website project.
- (2) NIC’s financial growth is steady. The growth pattern was affected by 2020 being an anomaly, in which NIC saw an increase in instant access services (motor vehicle renewals, driver’s license renewals, etc.), but a decrease in business records services. Business records services have not recovered to pre-pandemic levels.
- (3) Expenses have increased regarding technology, and the increasing number of developers. NIC would generally expect higher increases in Merchant and Processing fees than the eight percent reflected in the report.
- (4) The Identity Theft Research Center (ITRC) has reported in increase in data breaches, and it is important for NIC to have its own security teams.
- (5) There was an increase in downtime, but that was due to an OCIO issue, as NIC could not connect to the state network because the state network was down.
- (6) NIC’s overall satisfaction rating is 4.66 out of 5. Some services are receiving an engagement rate over fifty percent.
- (7) The Department of Motor Vehicles had a driver license printing issue, as their system was delayed and down. NIC was asked to assist DMV and extend drivers licenses for individuals. NIC was able to do that work for the DMV with short notice.
- (8) The Juneteenth federal holiday has required NIC to adjust every application that involves a calendar or deadline, and this has had a large impact on staffing resources.
- (9) NIC has hired two more Quality Analysts and a new developer has accepted an offer from NIC with a start date in January. NIC has two remaining open positions on their grant funded team. There was discussion regarding whether NIC hires straight out of college, and what the market salary is for an individual coming out of college.

**Agenda Item 11. DATE FOR NEXT MEETING.** The Chairperson announced the next NSRB meeting date is to be determined, but the meeting will be held at the 1221 N Street location.

**Agenda Item 12. ADJOURNMENT.** Mr. Ojeda moved to adjourn the meeting, which was seconded by Mr. Sullivan. There was no further discussion.

Voting For:	Evnen	Donley	Weir	Murante	Ojeda
	Stenger	Karpisek	Jackson	Foley	Sullivan

Voting Against: None

Absent:

The motion carried, and the meeting adjourned at 11:30 AM.

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Robert B. Evnen  
Secretary of State  
State Records Administrator  
Chairperson, State Records Board

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Date

**NSRB - CASH FUND BALANCE**  
**State Records Board - Revenues & Expenditures & Transfers**  
**October 1, 2021, through December 31, 2021**  
 With comparative figures for October 1, 2020, through December 31, 2020  
**FY 21-22**

	<u>Oct 2021</u>	<u>Prior Year Oct 2020</u>	<u>Nov 2021</u>	<u>Prior Year Nov 2020</u>	<u>Dec 2021</u>	<u>Prior Year Dec 2020</u>	<u>Year to Date FY 21-22</u>	<u>Year to Date FY 20-21</u>
<b>Revenues:</b>								
Sale of Subscriber Services	\$1,425,008.15	\$960,510.01	\$1,467,056.96	\$1,174,139.48	\$1,534,576.36	\$1,132,161.90	\$8,504,250.24	\$6,353,354.39
General Business Fees	\$0.00	\$62.00	\$0.00	\$41.00	\$0.00	\$54.00	\$3.00	\$341.00
Driver Records	\$308.00	\$472.00	\$156.00	\$1,541.28	\$279.00	\$463.00	\$1,983.00	\$3,737.28
Investment Income	\$5,033.32	\$3,232.75	\$4,276.47	\$2,914.85	\$4,559.24	\$3,163.20	\$26,319.73	\$17,788.47
<b>Total</b>	<b>\$1,430,349.47</b>	<b>\$964,276.76</b>	<b>\$1,471,489.43</b>	<b>\$1,178,636.61</b>	<b>\$1,539,414.60</b>	<b>\$1,135,842.10</b>	<b>\$8,532,555.97</b>	<b>\$6,375,221.14</b>
<b>Expenditures:</b>								
State Agency Transfers	\$1,078,327.51	\$633,159.65	\$1,125,295.60	\$832,208.12	\$1,196,550.22	\$817,974.61	\$6,410,782.91	\$4,340,197.87
NIC	\$228,220.86	\$211,445.63	\$215,740.82	\$217,764.21	\$215,467.93	\$198,073.08	\$1,316,586.47	\$1,246,839.21
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$22,108.77	\$12,832.86	\$22,108.72	\$12,832.54	\$22,175.63	\$12,795.96	\$123,415.26	\$77,200.41
Misc. Expense	\$843.38	\$731.34	\$1,137.54	\$811.07	\$736.06	\$1,023.82	\$6,754.65	\$7,153.69
SRC Move	\$38,817.79	\$0.00	\$52,692.91	\$0.00	\$87,684.70	\$0.00	\$205,744.36	\$0.00
<b>Total</b>	<b>\$1,368,318.31</b>	<b>\$858,169.48</b>	<b>\$1,416,975.59</b>	<b>\$1,063,615.94</b>	<b>\$1,522,614.54</b>	<b>\$1,029,867.47</b>	<b>\$8,063,283.65</b>	<b>\$5,671,391.18</b>
<b>Net Increase (Decrease)</b>	<b>\$62,031.16</b>	<b>\$106,107.28</b>	<b>\$54,513.84</b>	<b>\$115,020.67</b>	<b>\$16,800.06</b>	<b>\$105,974.63</b>	<b>\$469,272.32</b>	<b>\$703,829.96</b>
Transfers Out*	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$61,130.00)
<b>Fund Balance</b>	<b>\$3,800,098.84</b>	<b>\$2,429,189.29</b>	<b>\$3,854,612.68</b>	<b>\$2,544,209.96</b>	<b>\$3,871,412.74</b>	<b>\$2,650,184.59</b>	<b>\$3,871,412.74</b>	<b>\$2,650,184.59</b>
Fund Balance-Local Agency	\$555.06	\$546.90	\$555.67	\$547.54	\$556.30	\$548.20	\$556.30	\$548.20
<b>Records Management Cash Fund Balance</b>	<b>\$3,800,653.90</b>	<b>\$2,429,736.19</b>	<b>\$3,855,168.35</b>	<b>\$2,544,757.50</b>	<b>\$3,871,969.04</b>	<b>\$2,650,732.79</b>	<b>\$3,871,969.04</b>	<b>\$2,650,732.79</b>

\*LB294 (2019) required \$61,130 be transferred from the Records Management Cash Fund to the Secretary of State Administration Cash Fund on or before June 30, 2021. The transfer was made on July 15, 2020.

## Summary List Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

<u>New EGSLA</u>	NSRB Chairman <u>Signature</u>
Bennet, Village of	02/21/2022
Economic Development	12/07/2021
Hastings, City of	01/03/2022
Murray, Village of	01/28/2022
Petersburg, Village of	01/28/2022
Staplehurst, Village of	01/31/2022

**Electronic Government Service Level Agreement  
with  
Village of Bennet, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Bennet, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Village of Bennet, Nebraska, Chairperson P.O. Box 255 685 Monroe Street Bennet, Nebraska 68317
Phone:	402-782-3300
Email:	<a href="mailto:cityclerk@cityofbennet.com">cityclerk@cityofbennet.com</a>

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	<a href="mailto:ne-general-manager@nicusa.com">ne-general-manager@nicusa.com</a>

Mailing Address:	Nebraska State Records Board Secretary of State
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1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the



Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. **SWIPE HARDWARE PROVISION AND SUPPORT**

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. **PAYMENT OF FEES** – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
  - a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

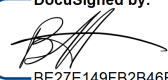
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

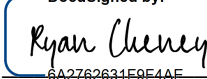
collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
  
BE27E149FB2B46E... \_\_\_\_\_ 2/2/2022 \_\_\_\_\_  
Brent Hoffman Date  
General Manager

**Village of Bennet, Nebraska**

DocuSigned by:  
  
6A2762631F9E4AE... \_\_\_\_\_ 2/3/2022 \_\_\_\_\_  
Ryan Cheney Date  
Chairperson

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
3B837E90FED5466... \_\_\_\_\_ 2/21/2022 \_\_\_\_\_  
Secretary of State, Robert B Evnen Date  
Chairperson

**Electronic Government Service Level Agreement  
with  
Nebraska Department of Economic Development**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Nebraska Department of Economic Development, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

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5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
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Mailing address: Nebraska Department of Economic  
Development, Director  
301 Centennial Mall S # 4  
Lincoln, Nebraska 68508  
Phone: (402) 471-3111

Mailing Address: Nebraska Interactive dba NIC Nebraska  
1135 M Street, Suite 220  
Lincoln, NE 68508  
Phone: 402-471-7810  
Fax: 402-471-7817  
Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

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- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

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- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
  - a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

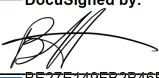
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
  
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\_\_\_\_\_  
Brent Hoffman  
General Manager

12/6/2021

\_\_\_\_\_  
Date

**Nebraska Department of Economic Development**

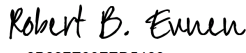
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Anthony Goins  
Director

12/6/2021

\_\_\_\_\_  
Date


**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
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\_\_\_\_\_  
Secretary of State, Robert B Evnen  
Chairperson

12/7/2021

\_\_\_\_\_  
Date

 DS  
CB 12/6/2021

**Electronic Government Service Level Agreement  
with  
City of Hastings, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Hastings, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: City of Hastings, Nebraska, Mayor  
220 North Hastings Ave.  
Hastings, Nebraska 68901  
Phone: 402-461-2312

Mailing Address: Nebraska Interactive dba NIC Nebraska  
1135 M Street, Suite 220  
Lincoln, NE 68508  
Phone: 402-471-7810  
Fax: 402-471-7817  
Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view



transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
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16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
  - a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
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21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile


applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

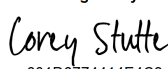
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12/22/2021

Brent Hoffman  
General Manager

Date

**City of Hastings, Nebraska**


DocuSigned by:  
  
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1/3/2022

Corey Stutte  
Mayor

Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
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1/3/2022

Secretary of State, Robert B Evnen  
Chairperson

Date

**Electronic Government Service Level Agreement  
with  
Village of Murray, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Murray, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Village of Murray, Nebraska, Village Chairman 106 W Main Street Murray, Nebraska 68409
Phone:	402-235-2119
Email:	<a href="mailto:murrayclerk@windstream.net">murrayclerk@windstream.net</a>

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	<a href="mailto:ne-general-manager@nicusa.com">ne-general-manager@nicusa.com</a>

Mailing Address:	Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300
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Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

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14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view



transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
  - a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

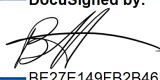
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

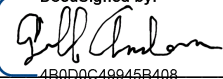
collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

DocuSigned by:  
  
BE27E149FB2B46E...  
1/28/2022  
Brent Hoffman  
General Manager  
Date

**Village of Murray, Nebraska**

DocuSigned by:  
  
4B0D0C49945B408...  
1/28/2022  
Jeff Anderson  
Village Chairman  
Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
3B837E90FED5466...  
1/28/2022  
Secretary of State, Robert B Evnen  
Chairperson  
Date

**Electronic Government Service Level Agreement  
with  
Village of Petersburg, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Petersburg, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
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Mailing address:	Village of Petersburg, Nebraska, Chairman 200 E. Main Street Petersburg, Nebraska 68652
Phone:	(402) 386-5551

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
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Mailing Address:	Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300
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Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

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- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
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21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

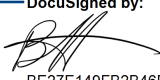
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

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1/13/2022

Brent Hoffman  
General Manager

Date

**Village of Petersburg, Nebraska**

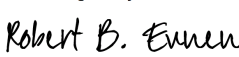
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1/14/2022

Corey Stokes  
Chairman

Date

**Nebraska State Records Board (NSRB)**

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1/28/2022

Secretary of State, Robert B Evnen  
Chairperson

Date

**Electronic Government Service Level Agreement  
with  
Village of Staplehurst, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Staplehurst, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
  - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
  - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
  - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
  - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
  - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Village of Staplehurst, Nebraska, Chairman 155 South 3rd St Staplehurst, Nebraska 68439
Phone:	402-535-2758
Email:	<a href="mailto:villageofstaplehurst@outlook.com">villageofstaplehurst@outlook.com</a>

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	<a href="mailto:ne-general-manager@nicusa.com">ne-general-manager@nicusa.com</a>

Mailing Address:	Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300
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Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
  - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view



transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
  - a. Any amendments to the Master Contract
  - b. The Master Contract
  - c. An addendum to this Agreement
  - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
  - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

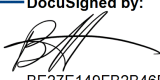
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
  - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
  - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
  - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
  - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
  - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
  - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC  
Nebraska**

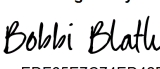
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Brent Hoffman  
General Manager

Date

**Village of Staplehurst, Nebraska**

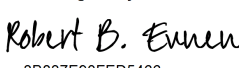
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Bobbi Blath  
Chairman

Date

**Nebraska State Records Board (NSRB)**

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Secretary of State, Robert B Evnen  
Chairperson

Date

**Addendum Four to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Nebraska Brand Committee, and the  
Nebraska State Records Board**

This Addendum Four to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Brand Committee ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payment Processing for Nebraska Brand Committee - Customer Portal

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Nebraska Brand Committee Fee	Contractor Portal Fee	NSRB Share
<b>Business Payment Processing Electronic Check &amp; Credit Card</b>	Full statutory/assessed fee charged by Partner	\$3.75	20% of Portal Fee

**Terms:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through the State-Selected Processor. The Partner will pay all Portal Fees. The shared revenue received pursuant to this addendum shall be deposited by the Nebraska State Treasurer, in the accounts designated by Partner and the NSRB.

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

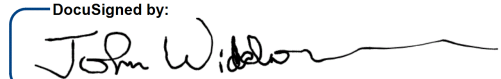
- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

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Executive Director- John Widdowson

Nebraska Brand Committee

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Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum Nine to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Nebraska Department of Economic Development, and the  
Nebraska State Records Board**

This Addendum Nine to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Department of Economic Development ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Business Payment Processing for Nebraska Department of Economic Development

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Nebraska Department of Economic Development Fee	Contractor Portal Fee	NSRB Share
<b>Business Payment Processing Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$3.00	20% of Portal Fee
<b>Business Payment Processing Credit Card</b>	Full statutory/assessed fee charged by Partner	\$3.00 + 3%	20% of Portal Fee
<b>Business Payment Processing PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

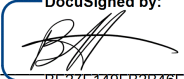
**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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Date: 12/6/2021

General Manager – Brent Hoffman

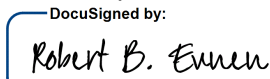
Nebraska Interactive, LLC dba NIC Nebraska

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Date: 12/6/2021

Director - Anthony Goins

Nebraska Department of Economic Development

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Date: 12/7/2021

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

DS  
CB 12/6/2021

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
City of Hastings, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and City of Hastings, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Business Payment Processing for City of Hastings, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	City of Hastings, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Business Payment Processing Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$3.00	20% of Portal Fee
<b>Business Payment Processing Credit Card</b>	Full statutory/assessed fee charged by Partner	\$3.00 + 3%	20% of Portal Fee
<b>Business Payment Processing PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

DocuSigned by:  
By:   
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Date: 12/22/2021

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By:   
601D6774414E4C3...

Date: 1/3/2022

Mayor - Corey Stutte

City of Hastings, Nebraska

DocuSigned by:  
By:   
3B837E90FED5466...

Date: 1/3/2022

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board



**Addendum Five to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Nebraska Department of Insurance, and the  
Nebraska State Records Board**

This Addendum Five to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Department of Insurance ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Business Payment Processing for Nebraska Department of Insurance

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Nebraska Department of Insurance Fee	Contractor Portal Fee	NSRB Share
<b>Business Payment Processing Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$3.00	20% of Portal Fee
<b>Business Payment Processing Credit Card</b>	Full statutory/assessed fee charged by Partner	\$3.00 + 3%	20% of Portal Fee
<b>Business Payment Processing PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

DocuSigned by:  
By:   
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Date: 1/28/2022

General Manager – Brent Hoffman

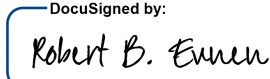
Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By:   
CD35B0CF1DF6449...

Date: 1/28/2022

Director - Eric Dunning


Nebraska Department of Insurance

DocuSigned by:  
By:   
3B837E90FED5466...

Date: 1/28/2022

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

DS  
 1/28/2022

**State & Local List**  
**PayPort (Pin Debit) Payments Addenda**

Nebraska Interactive LLC submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort (Pin Debit) Payment online application provided by Nebraska Interactive LLC, and use the approved template. No action necessary.

**New PayPort Addenda**

**NSRB Chairman  
Signature**

Bennet, Village of	Addendum 1	02/21/2022
Murray, Village of	Addendum 1	01/28/2022
Petersburg, Village of	Addendum 1	01/28/2022
Staplehurst, Village of	Addendum 1	01/31/2022

**Summary**  
**Nebraska State & Local Government**  
**Blanket Addendum**

**Project:** PayPort

This addendum covers all fees related to the collection of fees for PayPort.

**Current Process:**

PayPort is a service that was developed and has been in use by state and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

**Project Overview/Proposal:**

New users since the last meeting include:

- Bennet, Village of
- Murray, Village of
- Petersburg, Village of
- Staplehurst, Village of

**Market Potential/Target Audience:**

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

**Information on what the fee presented is based upon:**

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

**Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:**

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities and motor vehicle titles.

**Expected rate of return over a period of time:**

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

**NI's investment in this application (any costs incurred):**

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

**NI's risk in providing this application:**

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Village of Bennet, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Bennet, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payport for Village of Bennet, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Village of Bennet, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee


**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (1) FD-40 swipe device
- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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By:   
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Date: 2/2/2022

General Manager – Brent Hoffman

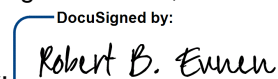
Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By:   
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Date: 2/3/2022

Chairperson - Ryan Cheney

Village of Bennet, Nebraska

DocuSigned by:  
By:   
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Date: 2/21/2022

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Village of Murray, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Murray, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payport for Village of Murray, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Village of Murray, Nebraska Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee


**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (1) FD-40 swipe device
- Not applicable

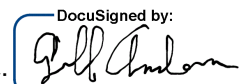
**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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By:   
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Date: 1/28/2022

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

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By:   
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Date: 1/28/2022

Village Chairman - Jeff Anderson


Village of Murray, Nebraska

DocuSigned by:  
By:   
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Date: 1/28/2022

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

DS  
 1/28/2022

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Village of Petersburg, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Petersburg, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payport for Village of Petersburg, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Village of Petersburg, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Partner purchases (1) First Data FD-40 swipe device

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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By:   
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Date: 1/13/2022

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:  
By:   
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Date: 1/14/2022

Chairman - Corey Stokes

Village of Petersburg, Nebraska

DocuSigned by:  
By:   
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Date: 1/28/2022

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the  
Electronic Government Service Level Agreement Between  
NIC Nebraska,  
Village of Staplehurst, Nebraska, and the  
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Staplehurst, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Payport for Village of Staplehurst, Nebraska

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Village of Staplehurst, Nebraska Fee	Contractor Portal Fee	NSRB Share
<b>Payport Electronic Check</b>	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
<b>Payport Credit Card</b>	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
<b>Payport PIN Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee


**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

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 By: \_\_\_\_\_  
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Date: 1/28/2022

General Manager – Brent Hoffman

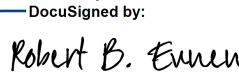
Nebraska Interactive, LLC dba NIC Nebraska

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 By: \_\_\_\_\_  
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Date: 1/31/2022

Chairman - Bobbi Blath

Village of Staplehurst, Nebraska

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 By: \_\_\_\_\_  
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Date: 1/31/2022

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Amendment Two**  
**to**  
**New Nebraska Attorney Generals' Office Meadowlark Website**  
**Statement of Work 200045-1**

This Amendment Two ("Amendment Two") to the New Nebraska Attorney General's Office Meadowlark Website Statement of Work 200045-1, dated August 19, 2016 ("SOW") is entered into by and among Nebraska Attorney General's Office ("Partner"), the Nebraska State Records Board and Nebraska Interactive, LLC dba NIC Nebraska (collectively, the "Parties"), effective as of the date of execution of all Parties below.

Recitals

**WHEREAS**, the SOW was issued pursuant to the State of Nebraska Contract (the "Master Contract") between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"); and

**WHEREAS**, the Parties wish to modify the SOW as described herein.

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the Parties hereby amend the SOW as follows:

1. The SOW was for the creation and maintenance of a new website for Partner with the URL <https://ago.nebraska.gov> ("AGO Website"). Amendment No. 1 to the SOW, dated March 14, 2017 ("Amendment One") was for the creation and maintenance of a new website with the URL <https://doseofreality.nebraska.gov> ("PSA Website"). Contractor will continue to provide annual maintenance for both websites, and Contractor will provide content management services for both websites as requested by Partner, as further provided in this Amendment Two.
2. On the effective date of this Amendment Two, references to the Master Contract in the SOW, Amendment One, and this Amendment Two shall refer to the Master Contract entered into by the NSRB and Contractor effective April 1, 2019 and any amendments, extensions, renewals or replacements thereof.
3. Section 4.1 Confidentiality of the SOW is entirely replaced with the following Section 4.1 Confidentiality:

**4.1 Confidentiality**

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.



1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

4. Section 4.2 SOW Representatives and Notices is entirely replaced with the following 4.2 SOW Representatives and Notices:

#### **4.2 SOW Representatives and Notices**

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Office of the Nebraska Attorney General  
2115 State Capitol Building  
Lincoln, NE 68509  
Phone: 402 471 2656  
Email: [suzanne.gage@nebraska.gov](mailto:suzanne.gage@nebraska.gov)

Mailing address: General Manager/Contractor  
1135 "M" Street, Suite 220  
Lincoln, NE 68508  
Phone: 402 471 7810  
Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509  
Phone: 402 471 1572

5. Section 4 Invoicing and Payment of the SOW is renumbered Section 5, and is entirely replaced with the following sections, which also take precedence over any invoicing, pricing, and payment provisions contained in Amendment One:

#### **5. Invoicing and Payment**

	Project Type	Hours Estimate	Rate	Cost Estimate
1	Design and Development of new AGO Website (Details in section 2.2.1 of SOW)	70 hours	\$80.00/hour <i>Creative</i>	\$5,600.00* <i>One-time fee</i>
2	Design and Development of new PSA Website (Details in section 4 of Amendment One)	40 hours	\$80.00/hour <i>Creative</i>	\$3,200.00* <i>One-time fee</i>
3	Annual Maintenance – AGO Website (Does not include Content Management Requests)	N/A	N/A	\$1,120.00/year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of AGO Website launch
4	Annual Maintenance – PSA Website (Does not include Content Management Requests)	N/A	N/A	\$640.00/year (20% of total time and materials fees paid from row 2 above) Billed on the anniversary date of PSA Website launch

1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

5	Content Management Requests for AGO Website and PSA Website (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A
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*\*It is noted that the \$5,600.00 one-time fee and \$3,200 one-time fee were previously billed by Contractor, and paid by Partner, prior to the execution of this Amendment Two.*

**5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

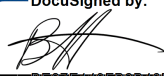
**5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

**5.3** The Partner will pay annual maintenance charges associated with the applications developed hereunder, as specified in the table above.

**6.** This Amendment Two may be executed in counterparts, each of which shall be deemed an original, but all of which, together, shall constitute one and the same amendment. All other terms and conditions of the original SOW shall remain the same as if set forth herein.

**IN WITNESS WHEREOF**, the parties, having read and understood the foregoing sections of this Amendment Two, expressly agree to these terms and conditions set forth herein as evidenced by their respective dated signatures below:

**Nebraska Interactive, LLC. dba NIC Nebraska**

DocuSigned by:  
  
 BE27E149FB2B46E...  
 Brent Hoffman, General Manager

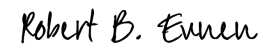
12/6/2021  
 \_\_\_\_\_  
 Date

**Nebraska Attorney General's Office**


DocuSigned by:  
  
 A53E6EE5363B418...  
 Doug Peterson, Nebraska Attorney General

12/6/2021  
 \_\_\_\_\_  
 Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
 3B837E90FED546E...  
 Secretary of State Robert Evnen, Chairperson

12/7/2021  
 \_\_\_\_\_  
 Date

DS  
 12/6/2021

**Amendment One**  
**to**  
**New Nebraska State Historical Society Meadowlark Website**  
**Statement of Work 200034-1**

This Amendment One (“Amendment One”) to the New Nebraska State Historical Society Meadowlark Website Statement of Work 20034-1, dated December 9, 2016 (“SOW”) is entered into by and among the Nebraska State Historical Society (“Partner”), the Nebraska State Records Board, and Nebraska Interactive, LLC dba NIC Nebraska (collectively, the “Parties”), effective as of the date of execution of all Parties below.

Recitals

**WHEREAS**, the SOW was issued pursuant to the State of Nebraska Contract (the “Master Contract”) between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (the “Contractor”); and

**WHEREAS**, the Parties wish to modify the SOW as described herein.

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the Parties hereby amend the SOW as follows:

1. On the effective date of this Amendment One, references to the Master Contract in the SOW and this Amendment One shall refer to the Master Contract entered into by the NSRB and Contractor effective April 1, 2019 and any amendments, extensions, renewals or replacements thereof.
2. Section 4.1 Confidentiality of the SOW is entirely replaced with the following Section 4.1 Confidentiality:

**4.1 Confidentiality**

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor’s control.

3. Section 4.2 SOW Representatives and Notices is entirely replaced with the following Section 4.2 SOW Representatives and Notices:

#### **4.2 SOW Representatives and Notices**

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska State Historical Society  
1500 R Street  
PO Box 82554  
Lincoln, NE 68508

Phone: 402 471 3270  
Email: [nshs.web@nebraska.gov](mailto:nshs.web@nebraska.gov)

Mailing address: General Manager/Contractor  
1135 "M" Street, Suite 220  
Lincoln, NE 68508

Phone: 402 471 7810  
Email: [ne-general-manager@nicusa.com](mailto:ne-general-manager@nicusa.com)

Mailing address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

Phone: 402 471 1572

4. Section 4 Invoicing and Payment of the SOW is renumbered Section 5, and is entirely replaced with the following sections, and remaining sections of the SOW are renumbered accordingly:

#### **5. Invoicing and Payment**

	Project Type	Hours Estimate	Rate	Cost Estimate
1	Design and Development of new Website (Details in section 2.2.1)	115 hours	\$80.00 <i>Creative Initial Contract Period</i>	\$9,200.00* <i>One-time fee</i>
2	Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,840.00/year <i>(20% of total time and materials fees paid from row 1 above)</i> Billed on the anniversary date of website launch
3	Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

\*It is noted that this \$9,200.00 one-time fee was previously billed by Contractor, and paid by Partner, prior to the execution of this Amendment One.

**5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

**5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

**5.3** The Partner will pay an annual maintenance charge associated with the application developed hereunder, as specified in the table above.

5. This Amendment One may be executed in counterparts, each of which shall be deemed an original, but all of which, together, shall constitute one and the same amendment. All other terms and conditions of the original SOW shall remain the same as if set forth herein.

**IN WITNESS WHEREOF**, the parties, having read and understood the foregoing sections of this Amendment One, expressly agree to these terms and conditions set forth herein as evidenced by their respective dated signatures below:

**Nebraska Interactive, LLC. dba NIC Nebraska**

DocuSigned by:  
  
BE27E149FB2B46E...

Brent Hoffman, General Manager

1/12/2022

Date

**Nebraska State Historical Society**

DocuSigned by:  
  
18918734026D40E...

Trevor Jones, Director & CEO

1/18/2022

Date

**Nebraska State Records Board (NSRB)**

DocuSigned by:  
  
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Secretary of State Robert Evnen, Chairperson

1/18/2022

Date

1/12/2022

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## **Nebraska Department of Insurance Payment Portal PiD 958**

### **Nebraska Department of Insurance**

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Freddy Pika

Date: 12/23/2021

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (the “Contractor”) and is subordinate to and subject to all terms and conditions therein.

## 1. Introduction

The Nebraska Department of Insurance (“DOI” or “Partner”) receives and processes several applications, renewals, and other miscellaneous forms and associated payments. Currently, a User accesses these forms from the DOI website, but the User must print and complete the paper form and scan or mail it back to the DOI office. Additionally, when the User must submit payment for associated fees, such payments are currently processed manually by DOI. DOI approached the Contractor about the opportunity to create an online application, renewal, and payment portal. This portal would allow Users to complete and submit applications, renewals, and other miscellaneous forms, and remit payment all online. Additionally, the portal would allow Partner staff with administrative rights to review and approve or deny submissions.

### Partner Executive Sponsor

Eric Dunning, Director

Email: [Eric.Dunning@nebraska.gov](mailto:Eric.Dunning@nebraska.gov)

Phone: 402-471-2201

### Partner Project Manager

Kristy Hadden, Company Administrator

Email: [Kristy.Hadden@nebraska.gov](mailto:Kristy.Hadden@nebraska.gov)

Phone: 402-471-0373

### Partner Billing Contact

Kristy Hadden, Company Administrator

Email: [Kristy.Hadden@nebraska.gov](mailto:Kristy.Hadden@nebraska.gov)

Phone: 402-471-0373

## 2. Project Overview

### 2.1 Objectives

The Contractor will develop the portal, which will be an online, web-based solution that will allow Users to electronically complete and submit applications, renewals, and miscellaneous forms online, and will allow for submission and processing of associated payments. An administrative interface will allow Partner’s staff to review submissions as well as accept or deny submissions. The Contractor will build the portal using the NIC AppEngine platform.

## 2.2 Scope

### 2.2.1 Inclusions

2.2.1.1 Individual instances of each application, renewal and miscellaneous form listed below:

#### Renewals

Discount Medical Plan Organization (“DMPO”)  
 Third Party Administrator Multiple Employer Welfare Arrangement (“MEWA”)  
 Purchase Groups  
 Advisory Organization/Statistical Agent  
 Viatical  
 Motor Club  
 Pre-Need Trust Sellers

#### Applications

Expansion applications  
 Viatical Settlement Provider  
 MEWA  
 DMPO  
 Advisory Organization/Statistical Agent  
 Third Party Administrator (“TPA”)  
 Purchase Group  
 Pre-Paid Limited Health Service Organization  
 Motor Club Service

#### Misc. Forms & Payments

Issuance of Certificate of Authority  
 Amended Certificate of Authority  
 Filing Articles of Merger  
 Filing Amended/Restated Articles  
 Certificates of Authority/Compliance/Deposit  
 TPA Late filing fees  
 Examinations



2.2.1.2 Partner's staff must have access to all submissions through an administrator dashboard. Access is dictated by Partner.

2.2.1.3 The administrator dashboard must include internal workflow capabilities such as "approve", "deny", or "in-review."

2.2.1.4 Users must have the ability to upload documents and images within their submissions.

2.2.1.5 There must be capability for automated emails to be sent to specified Partner staff and Users.

2.2.1.6 Payment processing capabilities must be available to Users to pay for associated fees using credit cards and electronic check.

## 2.2.2 Exclusions

2.2.2.1 The Contractor will not design any custom designed PDF's.

2.2.2.2 The system will not collect E-Signatures.

2.2.2.3 The Contractor will not build any automatic data transfer functionality.

## 2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of Contractor

## 2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements.

2.4.4 Partner will provide the Contractor with content, language, and text.

1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

2.4.5 Partner will provide customer support for business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing for business requirements.

2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.

2.4.9 The Contractor and Partner must agree on a scheduled deployment or launch date.

2.4.10 The Contractor will deliver the following:

2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.

2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.4.12 This Statement of Work is an overall project hour estimate.

## 2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

## 2.6 Milestones

2.6.1 Planning

2.6.2 Phase 1 (**Renewals**) Initial Build

2.6.3 Phase 1 Partner Testing

- 2.6.4 Phase 1 Deploy
- 2.6.5 Phase 2 (**Applications**) Initial Build
- 2.6.6 Phase 2 Partner Testing
- 2.6.7 Phase 2 Deploy
- 2.6.8 Phase 3 (**Misc. Payments/Forms**) Initial Build
- 2.6.9 Phase 3 Partner Testing
- 2.6.10 Phase 3 Deploy

### 3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the “Project Team” will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

### 4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

#### 4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor’s control.

## 4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Department of Insurance, Director  
1526 K St., Suite 200  
Lincoln, Nebraska 68501-2089

Email: [Eric.Dunning@nebraska.gov](mailto:Eric.Dunning@nebraska.gov)

Phone: 402-471-2201

Mailing Address: General Manager/Contractor  
1135 M Street, Suite 220  
Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: [ne-support@egov.com](mailto:ne-support@egov.com)

Mailing Address: Nebraska State Records Board  
Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

## 4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

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4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

#### **4.4 Term of SOW**

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

#### **4.5 Relationship of Parties**

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

#### **4.6 Changes, Modifications or Amendments**

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

#### **4.7 Entire Agreement**

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

#### **4.8 Governing Law**

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

#### **4.9 Severability**

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

## 4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

## 5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Nebraska Department of Insurance Payment Portal PiD 958	110 hours	\$110.00 ( <i>Initial Contract Period</i> )	\$ 12,100.00 <i>One-time fee</i>
Annual Maintenance	N/A	N/A	\$ 0.00 /year*

\*No Annual Maintenance Charges will be assessed due to the Contractor's collection of applicable portal fees on User payment transactions as agreed in a separate agreement between the parties to this SOW

**5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

**5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

### 5.3 Annual Maintenance Charge

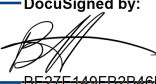
- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

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## 6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

### Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:  
  
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Brent Hoffman, General Manager

1/28/2022

Date

### Nebraska Department of Insurance


DocuSigned by:  
  
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Eric Dunning, Director

1/28/2022

Date


### Nebraska State Records Board (NSRB)

DocuSigned by:  
  
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Secretary of State Robert Evnen, Chairperson

1/28/2022

Date

 1/28/2022

**PROJECT STATUS REVIEW  
(STATE) Q4 2021  
April 6, 2022**

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Accountability and Disclosure Commission</b>	<b>NADC Website Redesign</b>	01/03/2022	03/31/2022	18
1. Describe the project?	Based upon a contract signed with NIC on December 27, 2019, the project is to redesign and migrate the Commission's website from its current platform to Meadowlark. The new website is to have certain enhanced features such as the ability for Commission staff to modify content without the assistance of NIC.			
2. What is the status of the project	Unknown. Communication occurs only when I initiate it. Responses tend to be non-specific. I am assuming there is no progress.			
3. Was there any delay? If so, why?	Unknown.			
4. Will it be launched within the next 90 days?	I have no basis for believing it will.			
<b>Frank Daley</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				



<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Administrative Office of the Courts</b>	<b>AOC Trial Court eBOE</b>	10/27/2021	12/16/2021	38
1. Describe the project?	Adding a new portal to Trial Court eFiling to allow Court Reporters to file specific documents with the Court electronically.			
2. What is the status of the project	Partially in Production, 2/5 initial features are available for use and we are finishing up testing on the final three.			
3. Was there any delay? If so, why?	Yes, Previous development projects and the scope of rolling out an entirely new portal lead to delays in our development and launch schedule.			
4. Will it be launched within the next 90 days?	We would like to have all 5 initial features available for use within the next 90 days.			
<b>Sherri Dennis</b> Called: Emailed: 2/18/2022 Response: 2/22/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Administrative Office of the Courts</b>	<b>AOC Probate eFiling</b>	12/10/2021	12/31/2021	37
1. Describe the project?	Due to Supreme Court Modernization Rules, all filings by attorneys must now be submitted electronically with the court. To support this, we need a number of changes to the Trial Court eFiling application to support filing all available Probate case types. Because of additional complications within Probate, these were not previously available.			
2. What is the status of the project	We are completing our final phase of testing, and planning for deployment to Production.			
3. Was there any delay? If so, why?	Yes, Previous developed projects and the complexity of modifying the current setup of eFiling contributed to delays in our development schedule.			
4. Will it be launched within the next 90 days?	Yes, we are planning to have the upgrades and changes available in Production within the next 90 days.			
<b>Sherri Dennis</b> Called: Emailed: 2/18/2022 Response: 2/22/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Administrative Office of the Courts</b>	<b>AOC Trial eFiling eService</b>	01/03/2022	01/31/2022	42
1. Describe the project?	Due to Supreme Court Modernization Rules, we are upgrading the eService process within the Trial Court eFiling App. eService is used to provide parties on a case copied of documents filed by others. We are upgrading the process to work more broadly and provide filers the ability to select who will receive eService and when.			
2. What is the status of the project	Currently in development, changes to front-facing and backend code is required, but can be worked separately. Front-facing changes are in testing with the AOC, backend code is being documented for distribution to partners.			
3. Was there any delay? If so, why?	Yes, Previous development projects, marked as higher priority by the AOC, encountered delays which pushed the schedule for eService Enhancements back.			
4. Will it be launched within the next 90 days?	Front-facing code changes should be available in production within the next 90 days. We are currently assessing with NIC to determine the impact of backend code on Partners filers and what the best time frame for changes would be.			
<b>Sherri Dennis</b> Called: Emailed: 2/18/2022 Response: 2/22/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Administrative Office of the Courts</b>	<b>AOC Trial eFiling Single Party</b>	02/01/2022	01/31/2022	42
1. Describe the project?	I believe this is a modification of Trial Court eFiling to duplicate existing functionality to allow for new single-party SubTypes to be filed in the District Court. This change will be specific to the new subtypes and not applied globally.			
2. What is the status of the project	It has not moved into development with NI. Specifics requirements of the project still need to be discussed.			
3. Was there any delay? If so, why?	No, just not yet prioritized for development.			
4. Will it be launched within the next 90 days?	To the AOC, this seems like a relatively small change by NI, so it is possible it could be completed within 90 days.			
<b>Sherri Dennis</b> Called: Emailed: 2/18/2022 Response: 2/22/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Administrative Office of the Courts</b>	<b>AOC Trial eFiling Non-Case Filing</b>	01/17/2022	01/31/2022	42
1. Describe the project?	Due to Supreme Court Modernization rules, all filings by attorneys must now be submitted electronically with the court. This includes filings submitted to the court prior to a case being filed. To support these filings we have developed a new process for attorneys to make limited, specific, Non-Case Filings on certain case types.			
2. What is the status of the project	Currently in development by NI.			
3. Was there any delay? If so, why?	Yes, previous development projects, marked as higher priority by the AOC, encountered delays which pushed the schedule for Non-Case Filings back.			
4. Will it be launched within the next 90 days?	We would like to have Non-Case Filings available within the next 90 days.			
<b>Sherri Dennis</b> Called: Emailed: 2/18/2022 Response: 2/22/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Assistive Technology Partnership (Education)</b>	<b>ATP Website Additions</b>	09/01/2020	09/20/2021	23
1. Describe the project?	This project has occurred in two phases. Discussions for the first portion of the project began in April 2020 with the attached scope of work. The project was authorized with an amendment to the existing contract and work was to begin during the week of July 13, 2020, per Freddy Pika at Nebraska Interactive. The focus of this phase was to add a searchable resource database, improve the calendar functionality of the website, and to add a blog feature where newsletters and other communications could be posted and tagged by content, program, and date. The second phase of the project was scoped out in July 2021 which focused on adding increased functionality through a Solr search. This phase was scheduled to begin in August 2021 and conclude October 2021.			
2. What is the status of the project	The work on the project has concluded. Final phase work occurred between October 2021 and February 2022. This phase required ATP Staff to begin populating the resources, events, and newsletter areas that were developed. The test site and production site were integrated by NIC in Feb 2022. The work has been concluded.			
3. Was there any delay? If so, why?	As noted in previous feedback on this project, the first phase of the project was estimated to take 40-50 hours and the second phase was estimated to take 15 hours. The first phase is ongoing. There seemed to be a change of personnel within the contractor's organization and elements of original scope seemed to be lost. Updates on the phase occurred in November 2020 and then again in May 2021-June 2021. No updates have been received since July 2021 when ATP met with the contractor. When ATP met with the contractor in July 2021, both the project manager and the developer had disclosed never seeing the original scope of work. They made efforts to get the project back on track given the original scope of work. Work on all phases was concluded in October 2021 which left the phase where ATP staff needed to populate the new areas with content. NIC completed the test-site/production site integration in Feb 2022. The work has been completed.			
4. Will it be launched within the next 90 days?	The work was launched in Feb 2022.			
<b>Brian Wojcik</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Brand Committee</b>	<b>NBC Customer Portal Initial Build</b>	10/04/2021	01/03/2022	28
1. Describe the project:	An extension to our webservices that creates a portal in which our brand customers are able to create a user profile validated by the DMV with their driver's license. This gives them access to several items such as their producer information which can be updated including phone, email and addresses; view of their brand records which also allows them to renew their brand online through the payment services of NIC; they can view inspection transactions that were performed on their brands; and sale ring clearance records. This is the first step in our legislative project of Electronic Inspection passed last spring.			
2. What is the status of the project?	Project is completed.			
3. Was there any delay? If so, why?	No delay.			
4. Will it be launched within the next 90 days?	It was launched February 7 <sup>th</sup> . It is in early stage release to our staff first.			
<b>Danna Schwenk</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Brand Committee</b>	<b>NBC Brand Application Research Fee</b>	12/21/2021	01/03/2022	27
1. Describe the project?	This project allowed for the new legislated research fee to be included with any new brand application. It is an addition to the application fee so required development for new GL object codes and work through the payment processes, updating of all related documents and reports.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Launched January 2, 2022.			
<b>Danna Schwenk</b> Called: Emailed: 2/18/2022 Response:				



<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Insurance, Department of	DOI Medical Malpractice Renewals	02/15/2018	11/19/2019	26
1. Describe the project?	Department of Insurance Medical Malpractice Renewals Application			
2. What is the status of the project	In progress.			
3. Was there any delay? If so, why?	Still in the process of developing the new application and working through bugs that were identified during testing.			
4. Will it be launched within the next 90 days?	Proposed launch date – 2 <sup>nd</sup> quarter of 2022.			
<b>Connie Van Slyke</b> Called: Emailed: 2/18/2022 - 2/23/2022 Response: 2/23/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Insurance Department of	DOI Payment Portal (AE)	01/03/2022	01/31/2022	30
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
<b>Kristy Hadden</b> Called: Emailed: 2/18/2022 Response:				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Liquor Control Commission</b>	<b>NLCC Spirit/Wine Wholesale Excise Report Update for (RTD) Ready to Drink Cocktails</b>	11/29/2021	01/31/2022	17
1. Describe the project?	Edit the monthly online reporting system of Nebraska Spirt/Wine Wholesale licensees to report spirit-based Ready to Drink cocktails for excise tax.			
2. What is the status of the project	It is completed, it went live February 1, 2022.			
3. Was there any delay? If so, why?	There was some delay due to the large amount of priority projects after the last legislative session.			
4. Will it be launched within the next 90 days?	It launched February 1, 2022.			
<b>LeAnna Prange</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles, Department of	DMV DLS Data Forms	03/18/2017	11/20/2019	20
1. Describe the project?				
2. What is the status of the project	Currently in UAT.			
3. Was there any delay? If so, why?	Yes, but not by NIC.			
4. Will it be launched within the next 90 days?	No.			
<b>Sara O'Rourke</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles, Department of	DMV CDL Database ELDT Updates	10/04/2021	02/07/2022	19
1. Describe the project?	Federal regulations require new and some current commercial motor vehicle operators to take entry level driving training prior to obtaining a Commercial Driver's License or prior to upgrading or adding certain endorsements to their Commercial Driver's License. Databases had to be changed to ensure that this training was taken prior to scheduling skills testing.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	None.			
4. Will it be launched within the next 90 days?	It was launched on February 7, 2022, which was required implementation date.			
<b>Sara O'Rourke</b> Called: Emailed: 2/18/2022 Response: 2/23/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Motor Vehicles, Department of</b>	<b>DMV RCDL Temp Document Updates</b>	10/21/2021	01/01/2022	29
1. Describe the project?	Incorporated the Seasonal Permit on the back of the Restricted Driver's License. This is no longer requires these drivers from returning to the driver license office each year to obtain an updated Seasonal Permit. This was a legislative requirement.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	None.			
4. Will it be launched within the next 90 days?	It was launched on January 1, 2022, which was the required implementation date.			
<b>Sara O'Rourke</b> Called: Emailed: 2/18/2022 Response: 2/23/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Motor Vehicles, Department of</b>	<b>DMV DLR Batch Server, CICS and XML Updates for RCDL</b>	01/21/2022	03/01/2022	24
1. Describe the project?	Legislatively required changes were made to the DMV driver record system. The changes required updates to all driver record related applications.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Was launched on 2/14/2022.			
<b>Betty Johnson</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles, Department of	DMV DL Record Interactive CC RCDL Updates	01/13/2022	03/01/2022	26
1. Describe the project?	Legislatively required changes were made to the DMV driver record system. The changes required updates to all driver record related applications.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Was launched 2/14/2022.			
<b>Betty Johnson</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				



<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Motor Vehicles, Department of</b>	<b>DMV DL Record Interactive Subscriber RCDL Updates</b>	01/13/2022	03/01/2022	26
1. Describe the project?	Legislatively required changes were made to the DMV driver record system. The changes required updates to all driver record related applications.			
2. What is the status of the project	Complete.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Was launched on 2/14/22.			
<b>Betty Johnson</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles, Department of	DMV DL Batch Monitoring RCDL Updates	01/13/2022	03/01/2022	26
1. Describe the project?	Legislatively required changes were made to the DMV driver record system. The changes required updates to all driver record related applications.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Was launched on 2/14/2022.			
<b>Betty Johnson</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Motor Vehicles, Department of</b>	<b>DMV Driver License Reinstatements CCP Conversion</b>	11/10/2021	12/31/2021	26
1. Describe the project?	Upgrade the Driver License Reinstatement Application (Driver Privilege Services) to the Common Checkout Page (CCP) in order to securely accept online and over-the-counter payments.			
2. What is the status of the project	This project is currently in Partner Testing.			
3. Was there any delay? If so, why?	NIC is waiting on final approvals from the DMV for this project to go live.			
4. Will it be launched within the next 90 days?	Yes- when testing is complete.			
<b>Lisa Wolfe</b> Called: Emailed: 2/18/2022 – 2/23/2022 Response: 2/23/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
<b>Public Employees Retirement Systems</b>	<b>NPERS Website</b>	7/1/2021	8/31/2021	18
1. Describe the project?	Partial NPERS website redesign.			
2. What is the status of the project	The NIC part of the project is completed.			
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?	NIC is done, but the NPERS part of the project will likely continue past the next 90 days.			
<b>Jack Hardy</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<b><u>Agency or Entity</u></b>	<b><u>Project Name</u></b>	<b><u>Start Date</u></b>	<b><u>Target Launch Date</u></b>	<b><u>PP Score</u></b>
Transportation, Department of	<b>NDOT Hay Permit Payments CCP Integration ONLY</b>	3/18/2021	7/1/2021	15
1. Describe the project?	Automation of the Hay Permit process including an online payment option through NIC and automated Landowner Renewals.			
2. What is the status of the project	In production.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	N/A.			
<b>Cindy Olsen</b> Called: Emailed: 2/18/2022 Response: 2/18/2022				

**PROJECT STATUS REVIEW**  
**COUNTY Q4 2021**  
 April 6, 2022

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP</u>
<b>Bennet, City of</b>	<b>Bennet City Payport</b>	1/26/2022	2/18/2022	20
1. Describe the project?	Establishing PayPort for Bennet			
2. What is the status of the project	Waiting for the next training opportunity. Freddy suggested March 1 <sup>st</sup> , but we have a conflict and haven't heard back yet. (That correspondence was this morning.)			
3. Was there any delay? If so why?	Yes, a delay from the Nebraska State Records Board for approval of the Electronic Government Service Level and Addendum Agreements.			
4. Will it be launched within the next 90 days?	Yes.			
cityoffice@cityofbennet.com Called: Emailed: 2/18/2022 Response: 2/22/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Cherry County 66	Cherry County Road Report (AE)	09/07/2021	10/31/2021	18
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Kreese@cherrycountyne.com Called: Emailed: 2/18/2022 – 2/24/2022 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Hastings, City of	Hastings City Multi-Payment Solution (AE)	12/03/2021	01/31/2022	23
1. Describe the project?				
2. What is the status of the project	The project is complete.			
3. Was there any delay? If so why?	There was no delay. The project went well from beginning to going live on our website.			
4. Will it be launched within the next 90 days?	The project went live January 31, 2022. We are trying to educate our vendors on the option of payments online.			
<a href="mailto:kjacobitz@cityofhastings.org">kjacobitz@cityofhastings.org</a> Called: Emailed: 2/18/2022 Response: 2/22/2022				



<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Murray Village</b>	<b>Murray Village PayPort</b>	01/25/2022	02/18/2022	19
1. Describe the project?	The Village of Murray decided to add the option for credit card payments online and over-the-counter. Several clerks from the Nebraska Clerk's Email Group recommended using PayPort, so I contacted NIC.			
2. What is the status of the project	We are up and running with our swipe/chip reader in the office and our online portal.			
3. Was there any delay? If so why?	No delays. NIC was wonderful to work with, the training was thorough and complete, and Freddy Pika, my rep, was very helpful.			
4. Will it be launched within the next 90 days?	The system was launched on 2/8/22. As of today, we have not received any credit card payments.			
<a href="mailto:murrayclerk@windnstream.net">murrayclerk@windnstream.net</a> Called: Emailed: 2/18/2022 Response: 2/18/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP</u>
<b>Petersburg Village</b>	<b>Petersburg Village PayPort</b>	01/10/2022	01/31/2022	35
1. Describe the project?	Credit/Debit card swiper in office and online payment portal on Village website for receiving payments for Village Utilities.			
2. What is the status of the project	The project is currently running without any problems so far.			
3. Was there any delay? If so, why?	There was no delay.			
4. Will it be launched within the next 90 days?	The credit/debit card swiper project launched in January.			
<a href="mailto:villgpet@gpcom.net">villgpet@gpcom.net</a> Called: Emailed: 2/18/2022 Response: 2/24/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Sarpy County Clerk 59</b>	<b>Sarpy County Tobacco License Application (AE)</b>	10/25/2021	01/31/2022	21
1. Describe the project?	With the assistance of Freddy Pika we implemented online payment processing for our new and renewal tobacco licenses within Sarpy County's jurisdiction.			
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?	The live link to the project was added to our website today and is now available to the public.			
demakousky@sarpy.gov Called: Emailed: 2/18/2022 – 2/24/2022 Response: 3/1/2022				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
<b>Staplehurst Village</b>	<b>Staplehurst Village PayPort</b>	01/18/2022	02/11/2022	19
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?	Notice of using online billing will go out to customers March 1.			
villageofstaplehurst@outlook.com Called: Emailed: 2/18/2022 Response: 2/22/2022				

**Addendum Seventeen to the  
Electronic Government Service Level Agreement Between  
Nebraska Interactive, LLC dba NIC Nebraska,  
Nebraska Department of Motor Vehicles, and the  
Nebraska State Records Board**

This Addendum Seventeen to the Electronic Government Service Level Agreement (“EGSLA”) made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Department of Motor Vehicles ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Drivers Licenses Services Online 24/7 Permit for Nebraska Department of Motor Vehicles

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Nebraska Department of Motor Vehicles Fee	Contractor Portal Fee	NSRB Share
Drivers Licenses Services Online 24/7 Permit Electronic Check	Full statutory/assessed fee charged by Partner	\$ 3.00	20% of Portal Fee
Drivers Licenses Services Online 24/7 Permit Credit Card	Full statutory/assessed fee charged by Partner	\$ 3.00	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- The Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** “Swipe” Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):\_

- Not applicable

**Security:** The Contractor’s security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

By: \_\_\_\_\_

Date: \_\_\_\_\_

General Manager – Brent Hoffman  
Nebraska Interactive LLC dba NIC Nebraska

By: \_\_\_\_\_

Date: \_\_\_\_\_

Director - Rhonda Lamb  
Nebraska Department of Motor Vehicles

By: \_\_\_\_\_

Date: \_\_\_\_\_

Chairman – Secretary of State Robert B. Evnen  
Nebraska State Records Board



## Summary

### Nebraska Department of Motor Vehicles Drivers Licenses Services – Online 24/7 Sobriety Program Permit (SPP)

#### Addendum Seventeen

#### Project Overview

On May 24, 2021, Governor Pete Ricketts signed LB 271, the "24/7 Sobriety Program Act" ("Act"). The Act is codified at Neb. Rev. Stat. §§60-701 – 60-706 and has an operative date of July 1, 2022. The Act provides an alternative to incarceration for offenses that involve operating a motor vehicle under the influence of alcohol or other drugs. In such cases the individual may petition the court for an order allowing the individual to apply for a 24/7 sobriety program permit ("SPP"). Following issuance of a court order, the individual may apply for the SPP.

A SPP shall only be issued if the individual's operator's license has been revoked because of their offense. A person shall be eligible to be issued a SPP allowing operation of a motor vehicle if they are not subject to any other suspension, cancellation, required no-driving period, or period of revocation and have successfully completed the application for the SPP.

NIC Nebraska will add the SPP to the Department of Motor Vehicles ("DMV") Driver's License Service ("DLS") System. An eligible individual will have the ability to apply for the SPP via the online licensing system. An eligible individual will also be able to request a replacement SPP. Additionally, NIC Nebraska will undertake updates of other impacted DMV online services as a result of the SPP. Other affected services are:

1. DMV over-the-counter (OTC) payments and temporary documents system
2. Driver Licenses Record Batch System
3. Driver License Record Search (Credit Card)
4. Driver License Record Search (Subscriber)
5. Driver License Record Batch Monitoring

NIC Nebraska is submitting Addendum 17 for approval. Addendum 17 proposes a \$3.00 portal fee for an electronic check or credit card. This cost structure for Addendum 17 is modeled after a similar permit, "Online Ignition Interlock Permit," originally approved via Addendum 7 on February 22, 2013, and later incorporated into Revised Addendums 12 and 13, approved and signed in 2019.

Cost Structure

Permit Type	Statutory Fee	Portal Fee	Total Cost
Initial Permit	\$45.00	\$3.00	\$48.00
Permit Replacements	\$11.00	\$3.00	\$14.00

Market Potential

There is little information available from the DMV to determine how many permits will be sold. Initially, and as included in LB 271 fiscal note, DMV estimated a yearly issuance of approximately 500 permits and 50 replacements.

In 2021, approximately 6500 DUI offenses were issued in Nebraska. Generally, the 24/7 Sobriety Program Permit would be issued to individuals with more serious DUI offenses such as 3<sup>rd</sup> and 4<sup>th</sup> offense felony DUIs. In 2021, the DMV recorded 639 revocations for a DUI-3<sup>rd</sup> offense or higher.

NIC Investment

NIC incurs the cost of all development staff, security, PCI compliance, maintenance, and customer support for the services mentioned above. Additionally, NIC incurs the cost of all merchant processing fees for the agency.

NIC Nebraska estimates approximately 180 development hours needed to complete initial development. DMV will pay NIC Nebraska at current Master Contract rates for development, as provided in a Statement of Work.

Reason for Accepting Project During Technical Infrastructure Upgrades

NIC is taking on this development project for the DMV because of the passage of the 24/7 Sobriety Program Act. This project will be completed by Development Team 1, which is onboarding work that is mandated by statute, regulatory change, or is the result of some sort of “breaking” change. Although the statute does not specifically require the SPP be available online, several other DLS services will require a refactor in order to display the SPP permit record.

**Revised Addendum Four to the  
Electronic Government Service Level Agreement Between  
Nebraska Interactive, LLC dba NIC Nebraska,  
Nebraska Department of Insurance, and the  
Nebraska State Records Board**

This Revised Addendum Four ("Addendum") to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Department of Insurance ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein. This Addendum supersedes and replaces the previous Addendum Four signed by the parties on April 11, 2019.

**Project:** Nebraska Department of Insurance Medical Malpractice System (including processing of fees for initial and renewed policies and policy adjustments).

**Revenue Type:** Instant Access

**Implementation:** 2022

Service	Nebraska Department of Insurance Fee	Contractor Portal Fee	NSRB Share
Nebraska Department of Insurance Medical Malpractice System Electronic Check	Full statutory/assessed fee charged by Partner	\$ 5.50	20% of Portal Fee

**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- The Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

By: \_\_\_\_\_

Date: \_\_\_\_\_

General Manager – Brent Hoffman  
Nebraska Interactive LLC dba NIC Nebraska

By: \_\_\_\_\_

Date: \_\_\_\_\_

Director - Eric Dunning  
Nebraska Department of Insurance

By: \_\_\_\_\_

Date: \_\_\_\_\_

Chairman – Secretary of State Robert B. Evnen  
Nebraska State Records Board





## Summary

### Nebraska Department of Insurance Medical Malpractice System Revised Addendum Four

#### Revision Overview

NIC Nebraska is proposing Revised Addendum Four for the Nebraska Department of Insurance (“DOI”) Medical Malpractice System (“System”). The revision aims to more clearly cover all payment functionality included within the System.

The original Addendum Four, signed on April 11, 2019, refers to the System as “Medical Malpractice Renewals.” However, the System includes functionality to do more than renewals. The System includes three different payment functionalities:

1. Creation of a new policy
2. Renewal of an existing policy
3. Adjustment to an existing policy

The original scope of the project included this functionality. However, Addendum Four referred to portal fees to be charged for Medical Malpractice Renewals. The Revised Addendum Four clarifies that the portal fees are applicable to all transactions in the System (the three different payment functionalities listed above).

#### Overview of Project and System

The DOI administers provisions of the Nebraska Hospital-Medical Liability Act pertaining to surcharges levied on qualified health care providers under the Excess Liability Fund (“Fund”). Currently, the health care provider, or their insurance agent, submits proof of coverage for a provider, or providers, to the DOI along with a check payment of the Fund surcharge. The Fund surcharge is currently set at 50% of the annual insurance premium paid by the health care provider, but subject to change annually on January 1st. The DOI then reviews the information for accuracy and confirms to the health care provider whether they are “qualified” for the Fund. The Fund provides a layer of medical malpractice coverage for health care providers that take the steps necessary to qualify for the Fund.

NIC Nebraska is building a System which will allow health care providers to submit information online in order to qualify for the Fund with the DOI. This includes the ability for users to make payments online (including payment of the surcharge on new and renewed policies and policy adjustments), and to perform modifications to their profile such as address or business changes. The System will also provide a search and lookup feature for the public, which will allow verification of Fund participants and provide administrative capabilities to DOI to process refunds, run reports, decline Fund coverage, initiate email notifications, and add or modify parent and child providers. The System will require use of Nebraska.gov credentials for log in and the user interface will use application authentication.

As part of the project, NIC Nebraska will also create a database for storage of the information to replace an outdated Oracle Database currently used by DOI.

Anticipated Volume

NIC Nebraska estimates 2,000 annual transactions. The portal fee is \$5.50 per transaction, which was approved by the NSRB in April of 2019. The System will only accept payment via Electronic Check. DOI will require online submission of payments once the System is launched.

Service Name	Annual Transactions	E-Check Fee	Est. NIC Nebraska Revenue	Est. NSRB Revenue Share
Medical Malpractice System Transactions	2,000	\$5.50	\$8,800	\$2,200

NIC Investment

NIC incurs the cost of all development staff, security, PCI compliance, maintenance, and customer support for the System.

**Addendum Four to the  
Electronic Government Service Level Agreement Between  
Nebraska Interactive, LLC,  
The Nebraska Department of Insurance, and the  
Nebraska State Records Board**

This Addendum Four to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC (the Contractor), the Nebraska State Records Board (NSRB), and the Nebraska Department of Insurance, and sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

**Project:** Medical Malpractice Renewals for the Nebraska Department of Insurance  
**Revenue Type:** Instant Access  
**Implementation:** 2019

Service	Nebraska Department of Insurance Fee	Contractor Portal Fee	NSRB Share
Medical Malpractice Renewals Electronic Check	Full statutory/assessed fee charged by Partner	\$ 5.50	20% of Portal Fee
Medical Malpractice Renewals Credit Card	Full statutory/assessed fee charged by Partner	NA	20% of Portal Fee
Medical Malpractice Renewals PIN Debit	Full statutory/assessed fee charged by Partner	\$ 2.95	20% of Portal Fee

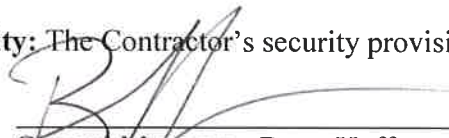
**Payment Processing:** The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)


[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases XX swipe devices of make/model
- Partner purchases XX swipe devices of make/model
- Not applicable


**Security:** The Contractor's security provisions are found at [nebraska.gov/securitypolicy.html](http://nebraska.gov/securitypolicy.html)

By:   
General Manager – Brent Hoffman  
Nebraska Interactive, LLC

Date: 4/10/19

By:   
Chairman – Secretary of State Robert B. Evnen  
Nebraska State Records Board

Date: 4/11/2019

By:   
Director – Bruce R. Range  
Nebraska Department of Insurance ✓

Date: 4-10-2019

FOURTH AMENDMENT

to the

Contract for Services

Between

the Nebraska State Records Board  
on behalf of the

State of Nebraska

and

Nebraska Interactive, LLC

This FOURTH AMENDMENT (“Amendment”) modifies the Contract for Services between the Nebraska State Records Board on behalf of the State of Nebraska and Nebraska Interactive, LLC (the “Contractor”) (collectively referred to as the “Parties”) entered into on April 1, 2019 (“Contract”).

Pursuant to Section I.II. Changes in Scope/Change Orders of the Contract, the parties do hereby agree to amend the Contract as follows, effective April 1, 2022:

1. **Section II.W.6.** of the Contract is deleted from the Contract and replaced in its entirety with the following:

The Contractor may charge a fixed hourly rate for additional consulting services for time and material projects for the State not to exceed the rates specified below. The Contractor warrants that the prices do not violate any existing federal, state, or municipal law or regulations concerning price discrimination or price fixing. The Contractor also agrees to hold the State harmless from any such violation. There is no guarantee on the number of hours that will be used. All travel expenses are included in the rate. At renewal time, rates may increase by no more than five (5) percent.

<b>Pricing Spreadsheet (Role/title)</b>	<b>Hourly rate</b>
1. Management	\$ 210.00
2. Developer	\$ 110.00
3. Developer – Senior	\$ 140.00
4. Project Management	\$ 110.00
5. Project Manager – Senior	\$ 140.00
6. Support	\$ 70.00
7. Creative	\$ 80.00
8. Marketing	\$ 80.00
9. System Administrator	\$ 95.00
10. System Administrator - Senior	\$ 120.00
11. Website Content Management	\$ 110.00

This Amendment to the Contract is mutually agreed to by the Parties and is supported by legal consideration. The remaining terms of the Contract, including changes made in prior amendments which are unchanged by this Amendment, shall remain in full force and effect.

IN WITNESS WHEREOF, the Parties have executed this Amendment on the dates shown below.

\_\_\_\_\_  
Robert B. Evnen  
Chair, Nebraska State Records Board  
Nebraska Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

\_\_\_\_\_  
(date)

\_\_\_\_\_  
Brent Hoffman  
General Manager  
Nebraska Interactive  
1135 M Street, Suite 220  
Lincoln, NE 68508

\_\_\_\_\_  
(date)

REVISED FIRST AMENDMENT

to the

Contract for Services

Between

the Nebraska State Records Board  
on behalf of the

State of Nebraska

and

Nebraska Interactive, LLC

This REVISED FIRST AMENDMENT ("Amendment") modifies the Contract for Services between the Nebraska State Records Board on behalf of the State of Nebraska and Nebraska Interactive, LLC (collectively referred to as the "Parties") entered into on April 1, 2019 ("Contract").

Pursuant to Section I.II. Changes in Scope/Change Orders of the Contract, the parties do hereby agree to amend the Contract as follows, effective March 4, 2020:

1. **Section II.W.6.** of the Contract is deleted from the Contract and replaced in its entirety with the following:

The Contractor may charge a fixed hourly rate for additional consulting services for time and material projects for the State not to exceed the rates specified below. The Contractor warrants that the prices do not violate any existing federal, state, or municipal law or regulations concerning price discrimination or price fixing. The Contractor also agrees to hold the State harmless from any such violation. There is no guarantee on the number of hours that will be used. All travel expenses are included in the rate. At renewal time, rates may increase by no more than five (5) percent.

	<b>Pricing Spreadsheet (Role/title)</b>	<b>Hourly rate</b>
1.	Management	\$ 210.00
2.	Developer	\$ 110.00
3.	Developer – Senior	\$ 140.00
4.	Project Management	\$ 110.00
5.	Project Manager – Senior	\$ 140.00
6.	Support	\$ 70.00
7.	Creative	\$ 80.00
8.	Marketing	\$ 80.00
9.	System Administrator	\$ 95.00
10.	System Administrator - Senior	\$ 120.00
11.	Content Management – Meadowlark Websites	\$ 110.00

This REVISED First Amendment to the Contract is mutually agreed to by the Parties and is supported by legal consideration. The remaining terms of the Contract are unchanged by this Amendment and shall remain in full force and effect.


IN WITNESS WHEREOF, the Parties have executed this REVISED FIRST AMENDMENT to the Contract for Services on the dates shown below.

DocuSigned by:  
  
3B837E90FED5466  
\_\_\_\_\_  
Robert B. Evnen  
Chair, Nebraska State Records Board  
Nebraska Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

7/22/2021  
\_\_\_\_\_  
(date)

DocuSigned by:  
  
BE27E149FB2B46E  
\_\_\_\_\_  
Brent Hoffman  
General Manager  
Nebraska Interactive  
1135 M Street, Suite 220  
Lincoln, NE 68508

5/18/2021  
\_\_\_\_\_  
(date)

 5/28/2021

THIRD AMENDMENT

to the

Contract for Services

Between

the Nebraska State Records Board  
on behalf of the

State of Nebraska

and

Nebraska Interactive, LLC

This THIRD AMENDMENT ("Amendment") modifies the Contract for Services between the Nebraska State Records Board ("NSRB") on behalf of the State of Nebraska and Nebraska Interactive, LLC (collectively referred to as the "Parties") entered into on April 1, 2019 ("Contract").

Pursuant to Section I.II. Changes in Scope/Change Orders of the Contract, the parties do hereby agree to amend the Contract as follows:

1. **Section II.E.1.b** of the Contract is deleted from the Contract and replaced in its entirety with the following:
  - b. Portal Fees consist of Margin Services fees and No Margin Services fees; Margin Services and No Margin Services are shown in Appendix C. Individual service level agreements document each Portal Fee and the Partner, the Contractor, and NSRB portions of the Portal Fee as determined by each Partner and the Contractor and approved by the NSRB for each application. The service level agreement template is included as Appendix F.
2. **Section II.V.1** of the Contract is deleted from the Contract and replaced in its entirety with the following:
  1. The Contractor, on behalf of the NSRB, shall negotiate with, and submit to the NSRB for final approval written agreements from each separate Partner with which electronic communication is desired, but only if such agreements are needed to supplement the broad grant of authority to access public records or collect information from the public which has already been granted to the NSRB. A standard form for this agreement is attached as Appendix F. In the absence of any specific separate agreement, this Contract, together with any addenda incorporated by reference, shall serve as the document granting the Contractor access to, or the authority to electronically collect, any such data.
3. **Section I.B.18.** of the Contract is deleted from the Contract and replaced in its entirety with the following:



18. Electronic Services: Means commercial, readily available services provided through hardware, software and network infrastructure hosted by the Contractor's parent, or another of its affiliates, that enable applications developed by the Contractor or any of its affiliates, to authorize and capture credit and debit cards for payments; and to process all other forms of electronic funds transfer, and to manage the registration of Users and the online transaction logging data, and the billing and collection of funds, for Network Users of fee services. It includes the services set forth on Appendix E and other related online services as may be from time-to-time, developed by any NICUSA affiliate outside of this Contract and made available to the State through the Contractor. Electronic Services shall not include (a) applications developed under this Contract, or (b) interfaces customized by the Contractor to enable an Electronic Service to function in the State of Nebraska.

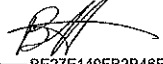
4. **Appendix E – Electronic Services** of the Contract is deleted from the Contract and replaced in its entirety with Revised Appendix E – Electronic Services.

This THIRD AMENDMENT to the Contract is mutually agreed to by the Parties and is supported by legal consideration. The remaining terms of the Contract are unchanged by this Amendment and shall remain in full force and effect.


IN WITNESS WHEREOF, the Parties have executed this THIRD AMENDMENT to the Contract for Services on the dates shown below.

DocuSigned by:  
  
3B837E00FE05466...  
Robert B. Evnen  
Chair, Nebraska State Records Board  
Nebraska Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

7/20/2021  
\_\_\_\_\_  
(date)

DocuSigned by:  
  
9E27E140EB2B46E...  
Brent Hoffman  
General Manager  
Nebraska Interactive  
1135 M Street, Suite 220  
Lincoln, NE 68508

7/19/2021  
\_\_\_\_\_  
(date)

 7/19/2021

## REVISED APPENDIX E - ELECTRONIC SERVICES

The Payment Engine (TPE) ® System

CommonCheckout Page

Payport

Customer Database (COB)

Event Registration

Gov2Go

Gov2GoPay

OnTheGo (OtG)

Vital Records Ordering System

RXGov

Enterprise Licensing Portal (ELP)

PromptPay

MicroServices

Outdoor Recreation

YourPass Now

TeleGov

CheckFreePay

AppEngine

SECOND AMENDMENT

to the

Contract for Services

Between

the Nebraska State Records Board  
on behalf of the

State of Nebraska

and

Nebraska Interactive, LLC

This SECOND AMENDMENT ("Amendment") modifies the Contract for Services between the Nebraska State Records Board ("NSRB") on behalf of the State of Nebraska and Nebraska Interactive, LLC (collectively referred to as the "Parties") entered into on April 1, 2019 ("Contract").

Pursuant to Section I.II. Changes in Scope/Change Orders of the Contract, the parties do hereby agree to amend the Contract as follows:

1. **Section II.H.** of the Contract is deleted from the Contract and replaced in its entirety with the following:

**H. BUSINESS PLAN REQUIREMENTS**

1. The Contractor shall formally present its first annual working business plan to the NSRB within 90 days after the commencement date of the Contract and present an updated calendar year business plan annually thereafter to be submitted 30 days prior to the fourth quarter meeting of the NSRB that occurs prior to the commencement of the plan. The business plan shall contain the following information:
  2. How the contractor is managing existing services'
  3. Propose new revenue-generating services
  4. Propose how the Contract is balancing revenue and non-revenue generating services'
  5. List any changes or updates to its accounting services'
  6. Provide detailed expense projections for Portal operations

7. Any changes or updates to online and electronic payment functions, and
8. Any changes or updates to the Contractor's Marketing Plan.
9. As deemed necessary or desirable, the Contractor may depart from such business plan after receiving approval from the NSRB but, in the event of any material departure, the Contractor shall notify the NSRB in advance in writing. All plans submitted pursuant to this subsection shall be subject to the written approval of the NSRB.

This SECOND AMENDMENT to the Contract is mutually agreed to by the Parties and is supported by legal consideration. The remaining terms of the Contract are unchanged by this Amendment and shall remain in full force and effect.

IN WITNESS WHEREOF, the Parties have executed this SECOND AMENDMENT to the Contract for Services on the dates shown below.



Robert B. Evnen  
Chair, Nebraska State Records Board  
Nebraska Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509

10/27/2020  
(date)



Brent Hoffman  
General Manager  
Nebraska Interactive  
1135 M Street, Suite 220  
Lincoln, NE 68508

10/8/20  
(date)

FIRST AMENDMENT

to the

Contract for Services

Between

the Nebraska State Records Board  
on behalf of the

State of Nebraska

and

Nebraska Interactive, LLC

This FIRST AMENDMENT ("Amendment") modifies the Contract for Services between the Nebraska State Records Board on behalf of the State of Nebraska and Nebraska Interactive, LLC (collectively referred to as the "Parties") entered into on April 1, 2019 ("Contract").

Pursuant to Section I.II. Changes in Scope/Change Orders of the Contract, the parties do hereby agree to amend the Contract as follows:

1. **Section II.W.6.** of the Contract is deleted from the Contract and replaced in its entirety with the following:

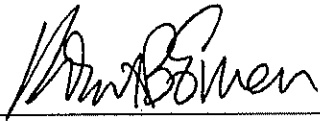
The Contractor may charge a fixed hourly rate for additional consulting services for time and material projects for the State not to exceed the rates specified below. The Contractor warrants that the prices do not violate any existing federal, state, or municipal law or regulations concerning price discrimination or price fixing. The Contractor also agrees to hold the State harmless from any such violation. There is no guarantee on the number of hours that will be used. All travel expenses are included in the rate. At renewal time, rates may increase by no more than five (5) percent.

	<b>Pricing Spreadsheet (Role/title)</b>	<b>Hourly rate</b>
1.	Management	\$ 210.00
2.	Developer	\$ 110.00
3.	Developer – Senior	\$ 140.00
4.	Project Management	\$ 110.00
5.	Project Manager – Senior	\$ 140.00
6.	Support	\$ 70.00
7.	Creative	\$ 80.00
8.	Marketing	\$ 80.00
9.	System Administrator	\$ 95.00
10.	System Administrator - Senior	\$ 120.00
11.	Content Management – Meadowlark Websites	\$ 110.00

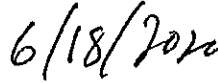
This First Amendment to the Contract is mutually agreed to by the Parties and is supported by legal consideration. The remaining terms of the Contract are unchanged by this Amendment and shall remain in full force and effect.

This First Amendment is to remain in effect for a period of one year from March 4, 2020 through March 4, 2021 subject to renewal at the discretion of the Board.

IN WITNESS WHEREOF, the Parties have executed this FIRST AMENDMENT to the Contract for Services on the dates shown below.



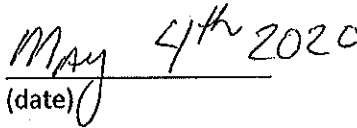
Robert B. Evnen  
Chair, Nebraska State Records Board  
Nebraska Secretary of State  
1445 K Street, Suite 2300  
Lincoln, NE 68509



(date)



Brent Hoffman  
General Manager  
Nebraska Interactive  
1135 M Street, Suite 220  
Lincoln, NE 68508



(date)



DATE: February 7th, 2022  
TO: Robert Evnen, Chairman Nebraska State Records Board  
FROM: Brent Hoffman, General Manager, NIC Nebraska  
SUBJECT: State Electrical Division Permitting System Impairment – January 31, 2022

The Nebraska State Electrical Division, Online Permitting System, experienced a period of functionality loss on Monday, January 31<sup>st</sup> after a regularly scheduled maintenance window. NIC Nebraska worked to immediately restore the functionality of the application. Unfortunately, this surpassed the time allowed during peak hours according to Section I. Z. Penalty of the 2019 Master Agreement.

On Monday, January 31<sup>st</sup>, at approximately 8:19 am, NIC Nebraska received systems alerts and reports from the Nebraska State Electrical Division (SED) that users were receiving errors when attempting to access the SED Electrical Permit System. It was reported that users were able to enter information into the system, but a permit would not be issued.

NIC Nebraska immediately investigated the issue and found that the issue was related to a system library that was updated during our regularly scheduled monthly patching cycle. NIC Nebraska determined that an additional update was required in a configuration file. Once the configuration change was made, normal functionality was restored around 11:40 a.m.

The entire loss of functionality was approximately an hour and a half past the time allowed in the 2019 Master Agreement. There were 12 users affected during this time frame. The weekend patching cycle updated and patched over 10,000 files, which inhibited our ability to identify the affected file in a reasonable amount of time.

This was not a force majeure event and I take full responsibility for NIC Nebraska's inability to resolve this within the limits set by the Master Agreement. I also understand the State Records Board may consider an appropriate penalty. I do recognize the inconvenience this caused the State Electrical Division and the affected users of the application. I appreciate the State Electrical Divisions' support and cooperation with NIC Nebraska's efforts during this unfortunate incident.

Brent Hoffman

reports and any of the State's information or documentation containing such information. The Contractor must provide confirmation that upon contract termination or expiration all State records, data and information shall become the property of the State of Nebraska and shall be provided to the State of Nebraska at no additional cost to the State and in a format determined by the NSRB or agreed by both parties. All transfer of data and information shall comply with all applicable local, state, and federal laws, ordinances, rules, orders, and regulations.

2. The Contractor must provide confirmation that in the event of contract termination, all records that are the property of the State will be returned to the State within thirty (30) calendar days.

## **Z. PENALTY**

If there is a loss of the functionality of one (1) or more hosted services provided by the Contractor ("Applications") on the Portal, the Contractor shall immediately restore the functionality of the Application(s) on the Portal within two (2) hours during peak usage periods which are 7:00 am to 7:00 pm Central Time each day, except state recognized holidays, and within three (3) hours during off peak periods, i.e. 7:00 pm to 7:00 am Central Time each day and all holidays observed by the State of Nebraska.

In the event the loss of functionality of any Application(s) is attributable to a defect in the system or the Application(s) due to the acts or negligence of the Contractor, the Contractor will pay a penalty of two thousand dollars (\$2,000) per hour for each hour an Application is not fully functional after the time-periods set out above at the discretion of the NSRB. If, however the NSRB determines such non-functionality is caused by reasons other than the acts or negligence of the Contractor, the Contractor shall not be subject to this penalty.

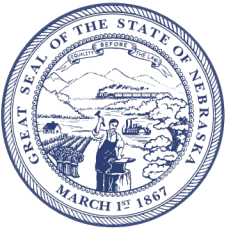
The penalty shall not exceed the sum of Twenty Thousand Dollars (\$20,000) per occurrence and not per application. Loss of functionality might occur in several applications due to one error in code; any penalty would be determined by the length of time required to return all functionality rather than the number of applications affected. Ex: During peak hours, 5 applications become unavailable and full functionality is restored after 4 hours, the penalty would be \$4,000 (Penalty begins after the allowed 2 hours for restoration of functionality, so 2 hours beyond those allowed at \$2,000 per hour).

The determination of whether the loss of functionality was due to force majeure or beyond the control of the Contractor or the NIC-affiliate hosting the site or sites (if applicable) shall be made by the NSRB and such determination shall be reasonable in good faith and in writing.

## **AA. PERFORMANCE BOND**

The Contractor will be required to supply a bond executed by a corporation authorized to contract surety in the State of Nebraska, payable to the State of Nebraska, which shall be valid for the life of the Contract to include any renewal and/or extension periods. The amount of the bond must be \$500,000.00. The bond will guarantee that the Contractor will faithfully perform all requirements, terms and conditions of the Contract. Failure to comply shall be grounds for forfeiture of the bond as liquidated damages. Amount of forfeiture will be determined by the NSRB based on loss to the State. The bond will be returned when the service has been satisfactorily completed as solely determined by the NSRB, after termination or expiration of the Contract.





**Pete Ricketts**  
Governor

# STATE OF NEBRASKA

**STATE ELECTRICAL BOARD**  
**Craig Thelen**  
*Executive Director*

**STATE ELECTRICAL DIVISION**  
P.O. Box 95066  
Lincoln, Nebraska 68509-5066  
FAX (402) 471-4297  
402-471-3550

3/8/2022

Libby, I am responding to your request for information from the January 31, 2022 outage for our online permitting system.

The outage lasted about 3 ½ hours and it caused a slight inconvenience for Contractors to file online permits, they were able to get on later in the day to file their permits, so there was minimal impact on our Agency.

Sincerely

A handwritten signature in cursive script that reads "Craig Thelen".

Craig Thelen  
Executive Director  
State Electrical Division

**Current Project Priority Report (April 6, 2022 - NSRB Meeting) NEW**

<b>Project In Progress (Revised 3/16/2022)</b>						
Number	Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)
1	Administrative Office of the Courts	AOC Trial Court eBOE	10/27/21	Mar-22	Tier 1	
2	Administrative Office of the Courts	AOC Probate eFiling	12/10/21	Mar-22	Tier 1	
3	Administrative Office of the Courts	AOC Trial eFiling eService	01/03/22	Mar-22	Tier 1	
4	Administrative Office of the Courts	AOC Trial eFiling Single Party	02/01/22	Apr-22	Tier 1	
5	Administrative Office of the Courts	AOC Trial eFiling Non-Case Filing	01/17/22	Apr-22	Tier 1	
6	Assistive Technology Partnership	ATP Website Additions	09/01/20	Feb-22	Tier 2	2/16/2022
7	Bennet City	Bennet City PayPort	01/26/22	Mar-22	Tier 2	3/2/2022
8	Cherry County 66	Cherry County Road Report (AE)	09/07/21	Jan-22	Tier 2	1/19/2022
9	Department of Insurance	DOI Medical Malpractice Renewals	02/15/18	Apr-22	Tier 2	
10	Department of Insurance	DOI Payment Portal (AE)	01/03/22	Jun-22	Tier 2	
11	Department of Motor Vehicles	DMV DLS Data Forms	03/18/17	Jun-22	Tier 2	
12	Department of Motor Vehicles	DMV CDL Database ELDT Updates	10/04/21	Feb-22	Tier 2	2/7/2022
13	Department of Motor Vehicles	DMV RCDL Temp Document Updates	10/21/21	Jan-22	Tier 2	1/3/2022
14	Department of Motor Vehicles	DMV DLR Batch Server, CICS and XML Updates for RCDL	01/21/22	Feb-22	Tier 2	2/14/2022
15	Department of Motor Vehicles	DMV DL Record Interactive CC RCDL Updates	01/13/22	Feb-22	Tier 2	2/14/2022
16	Department of Motor Vehicles	DMV DL Record Interactive Subscriber RCDL Updates	01/13/22	Feb-22	Tier 2	2/14/2022
17	Department of Motor Vehicles	DMV DL Batch Monitoring RCDL Updates	01/13/22	Feb-22	Tier 2	2/14/2022
18	Department of Motor Vehicles	DMV Driver License Reinstatements CCP Conversion	11/10/21	Mar-22	Tier 2	3/9/2022
19	Hastings City	Hastings City Multi-Payment Solution (AE)	12/03/21	Jan-22	Tier 2	1/31/2022
20	Murray Village	Murray Village PayPort	01/25/22	Feb-22	Tier 2	2/8/2022
21	Nebraska Accountability and Disclosure Commission	NADC Website Redesign	01/03/22	Apr-22	Tier 2	
22	Nebraska Brand Committee	NBC Customer Portal Initial Build	10/04/21	Feb-22	Tier 2	2/9/2022
23	Nebraska Brand Committee	NBC Brand Application Research Fee	12/21/21	Jan-22	Tier 2	1/3/2022
24	Nebraska Department of Transportation	NDOT Hay Permit Payments CCP Integration ONLY	03/18/21	Jan-22	Tier 3	1/12/2022
25	Nebraska Liquor Control Commission	NLCC Spirit/Wine Wholesale Excise Report Update for (RTD) Ready to Drink Cocktails	11/29/21	Feb-22	Tier 2	2/1/2022
26	Nebraska Public Employees Retirement Systems	NPERS Website	07/01/21	Jan-22	Tier 2	1/31/2022
27	Petersburg Village	Petersburg Village PayPort	01/10/22	Jan-22	Tier 1	1/26/2022
28	Sarpy County Clerk 59	Sarpy County Tobacco License Application (AE)	10/25/21	Jan-22	Tier 2	1/12/2022
29	Staplehurst Village	Staplehurst Village PayPort	01/18/22	Feb-22	Tier 2	2/3/2022
<b>Project Completed in Quarter 4 2021</b>						
Column1	Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)
30	Administrative Office of the Courts	AOC Trial Court eFiling Package 1	08/11/20	Nov-21	Tier 2	11/1/2021
31	Administrative Office of the Courts	AOC Appellate Court New Case Filing	07/12/21	Dec-21	Tier 1	12/20/2021
32	Attorney General's Office	AGO Complaint Management System	06/16/21	Oct-21	Tier 3	10/6/2021
33	Bertrand Village	Bertrand Village Payport	11/05/21	Dec-21	Tier 2	12/06/21
34	Blaine County 86	Blaine County Website (Rewrite)	10/04/21	Dec-21	Tier 3	12/30/2021
35	Cass County Clerk 20	Cass County NLCC Renewal Local Set Up	11/30/21	Dec-21	Tier 2	12/02/21
36	Curtis City	Curtis City Utility Payment (AE)	10/20/21	Nov-21	Tier 2	11/9/2021
37	Department of Motor Vehicles	DMV IFTA/IRP Audit Change	09/20/21	Oct-21	Tier 2	10/25/2021
38	Department of Motor Vehicles	DMV CDL Testing CLP 14 Day Waiver Governor Request	10/05/21	Oct-21	Tier 3	10/7/2021
39	Loup County 88	Loup County Website (Rewrite)	03/19/19	Nov-21	Tier 3	11/17/2021
40	Lower Platte North Natural Resources District	Lower Platte North NRD Trees Sale (AE)	01/27/21	Oct-21	Tier 2	10/4/2021
41	Nebraska Crime Commission	NCC Jail Data Query	07/15/21	Dec-21	Tier 3	12/27/2021
42	Nebraska Department of Economic Development	DED Programs Payment Application (AE)	10/26/21	Dec-21	Tier 2	12/27/21
43	Nebraska Emergency Management Agency	NEMA Website	08/17/21	Oct-21	Tier 2	10/21/2021
44	Nebraska State Patrol	NSP Appointment Calendar Enhancement Pkg 1	02/05/21	Oct-21	Tier 1	10/5/2021
45	Nebraska State Patrol	NSP Appointment Calendar Enhancement Pkg II - Reporting Phase I	05/13/21	Dec-21	Tier 2	12/1/2021
46	Nebraska State Patrol	NSP CCDBG Employee and Volunteer Fee Change	09/27/21	Oct-21	Tier 2	10/1/2021
47	Nebraska State Patrol	NSP - Criminal History Juneteenth Holiday Update	10/21/21	Nov-21	Tier 2	11/10/21
48	Nebraska State Patrol	NSP Apt Calendar Transportation Category FBI Reason/Description Change	12/08/21	Dec-21	Tier 2	12/24/21
49	Ogallala City	Ogallala City Payport	08/02/21	Oct-21	Tier 2	10/12/2021
50	Sarpy County Treasurer 59	Sarpy County Property Tax Payments (CCP ONLY)	05/07/21	Dec-21	Tier 2	12/20/2021
51	Secretary of State	SOS Corp Search (SUB) Enhancement Pkg CR	08/05/21	Nov-21	Tier 3	11/15/2021
52	Secretary of State	SOS Corp Search (CC) Enhancement Pkg CR	08/05/21	Nov-21	Tier 3	11/15/2021
53	Secretary of State	SOS Corporation Occupational Tax Reports (Domestic & Foreign) Director Prompt Change	10/20/21	Dec-21	Tier 1	12/22/21
54	Secretary of State	SOS Corporations LLP Biennial & LLP Annual Reports Law Question Fix	10/20/21	Dec-21	Tier 3	12/22/21
55	Secretary of State	SOS Corporation Paper Reports Language Updates	10/20/21	Dec-21	Tier 1	12/22/21
56	Stanton County 53	Stanton County Website (Rewrite)	09/08/21	Dec-21	Tier 3	12/30/2021
57	State Fire Marshal	SFM Fire Department Information (AE)	09/10/21	Nov-21	Tier 2	11/15/2021
58	State Fire Marshal	SFM Elevator Permit Application (AE)	09/10/21	Nov-21	Tier 2	11/16/2021
59	State Fire Marshal	SFM United States Citizenship Attestation (AE)	09/10/21	Nov-21	Tier 2	11/15/2021
60	Waverly City	Waverly City Coed Adult Volleyball League (AE)	11/03/21	Nov-21	Tier 2	11/17/21
<b>Projects Deferred or Paused by Partner</b>						
Column1	Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)

61	Bellevue City	Bellevue City Permits and Inspections	5/26/2021	Tier 2
62	Cass County 20	Cass County Zoning Permits (CCP ONLY)	8/3/2021	Tier 2
63	Kimball City	Kimball City PayPort	6/14/2021	Tier 2
64	Public Service Commission	PSC Remittance Phase II	6/24/2021	Tier 2
65	Nebraska State Patrol	NSP Felony Project	09/29/21	Tier 2

## New Proposed Process

1. Is this project request a statutory or legal mandate? \*
  - a. Yes (value 5)
  - b. No (value 0)
2. In order to determine the volume of the project, how many users do you expect to utilize the requested service? \*
  - a. 1 = <100 Users,
  - b. 2 = <500 Users,
  - c. 3 = <1000 Users,
  - d. 4 = <5000 Users,
  - e. 5 = 5000+ Users
3. If this services request were implemented, what cost savings would your agency see?"\*  
(Minor cost savings 1-2-3-4-5 Significant Cost Savings)
  - a. 1
  - b. 2
  - c. 3
  - d. 4
  - e. 5
4. If this services request were implemented, what time savings would your agency see?"\*  
(Minor time savings 1-2-3-4-5 Significant time savings)
  - a. 1
  - b. 2
  - c. 3
  - d. 4
  - e. 5
5. What would be the value to the external users because of this request?\*" (Not useful 1-2-3-4-5 Very Useful)
  - a. 1
  - b. 2
  - c. 3
  - d. 4
  - e. 5
6. What would be the value to the internal users because of this request?\*" (Not useful 1-2-3-4-5 Very Useful)
  - a. 1
  - b. 2
  - c. 3
  - d. 4
  - e. 5
7. Portal benefit *(completed by NIC Staff)*
  - a. 1
  - b. 2
  - c. 3
  - d. 4
  - e. 5

**Example**

<b><u>Question</u></b>	<b><u>Response Value</u></b>	<b><u>Value</u></b>	<b><u>Priority Status</u></b>
1	Yes	5	
2	3	3	
3	3	3	
4	3	3	
5	3	3	
6	3	3	
7	3	3	
Total		23	
<b>Average</b>	<b>Divided by 7 criteria</b>	<b>3.28</b>	<b>Tier 2</b>

**Status Key**

1-2 = Tier 3

3 = Tier 2

4-5 = Tier 1

**Current Project Priority Report (April 6, 2022 - NSRB Meeting) Current**

<b>Project In Progress (Revised 3/10/2022)</b>							
Number	Partner Name	Project Name	Start Date	Initial Target Launch Date	Priority Status	End Date (Actual)	
1	Administrative Office of the Courts	AOC Trial Court eBOE	10/27/21	12/16/21	38		
2	Administrative Office of the Courts	AOC Probate eFiling	12/10/21	12/31/21	37		
3	Administrative Office of the Courts	AOC Trial eFiling eService	01/03/22	01/31/22	42		
4	Administrative Office of the Courts	AOC Trial eFiling Single Party	02/01/22	01/31/22	42		
5	Administrative Office of the Courts	AOC Trial eFiling Non-Case Filing	01/17/22	01/31/22	42		
6	Assistive Technology Partnership	ATP Website Additions	09/01/20	09/20/21	23	2/16/2022	
7	Bennet City	Bennet City PayPort	01/26/22	02/18/22	20	3/2/2022	
8	Cherry County 66	Cherry County Road Report (AE)	09/07/21	10/31/21	18	1/19/2022	
9	Department of Insurance	DOI Medical Malpractice Renewals	02/15/18	11/19/19	26		
10	Department of Insurance	DOI Payment Portal (AE)	01/03/22	01/31/22	30		
11	Department of Motor Vehicles	DMV DLS Data Forms	03/18/17	11/20/19	20		
12	Department of Motor Vehicles	DMV CDL Database ELDT Updates	10/04/21	02/07/22	19	2/7/2022	
13	Department of Motor Vehicles	DMV RCDL Temp Document Updates	10/21/21	01/01/22	29	1/3/2022	
14	Department of Motor Vehicles	DMV DLR Batch Server, CICS and XML Updates for RCDL	01/21/22	03/01/22	24	2/14/2022	
15	Department of Motor Vehicles	DMV DL Record Interactive CC RCDL Updates	01/13/22	03/01/22	26	2/14/2022	
16	Department of Motor Vehicles	DMV DL Record Interactive Subscriber RCDL Updates	01/13/22	03/01/22	26	2/14/2022	
17	Department of Motor Vehicles	DMV DL Batch Monitoring RCDL Updates	01/13/22	03/01/22	26	2/14/2022	
18	Department of Motor Vehicles	DMV Driver License Reinstatements CCP Conversion	11/10/21	12/31/21	26	3/9/2022	
19	Hastings City	Hastings City Multi-Payment Solution (AE)	12/03/21	01/31/22	23	1/31/2022	
20	Murray Village	Murray Village PayPort	01/25/22	02/18/22	19	2/8/2022	
21	Nebraska Accountability and Disclosure Commission	NADC Website Redesign	01/03/22	03/31/22	18		
22	Nebraska Brand Committee	NBC Customer Portal Initial Build	10/04/21	01/03/22	28	2/9/2022	
23	Nebraska Brand Committee	NBC Brand Application Research Fee	12/21/21	01/03/22	27	1/3/2022	
24	Nebraska Department of Transportation	NDOT Hay Permit Payments CCP Integration ONLY	03/18/21	07/01/21	15	1/12/2022	
25	Nebraska Liquor Control Commission	NLCC Spirit/Wine Wholesale Excise Report Update for (RTD) Ready to Drink Cocktails	11/29/21	01/31/22	17	2/1/2022	
26	Nebraska Public Employees Retirement Systems	NBERS Website	07/01/21	08/31/21	18	1/31/2022	
27	Petersburg Village	Petersburg Village PayPort	01/10/22	01/31/22	35	1/26/2022	
28	Sarpy County Clerk 59	Sarpy County Tobacco License Application (AE)	10/25/21	01/31/22	21	1/12/2022	
29	Staplehurst Village	Staplehurst Village PayPort	01/18/22	02/11/22	19	2/3/2022	
<b>Project Completed in Quarter 4 2021</b>							
Column1	Partner Name	Project Name	Start Date	Initial Target Launch Date	Priority Status	End Date (Actual)	
30	Administrative Office of the Courts	AOC Trial Court eFiling Package 1	08/11/20	03/26/21	25	11/1/2021	
31	Administrative Office of the Courts	AOC Appellate Court New Case Filing	07/12/21	09/16/21	38	12/20/2021	
32	Attorney General's Office	AGO Complaint Management System	06/16/21	08/31/21	7	10/6/2021	
33	Bertrand Village	Bertrand Village Payport	11/05/21	12/01/21	24	12/06/21	
34	Blaine County 86	Blaine County Website (Rewrite)	10/04/21	11/30/21	10	12/30/2021	
35	Cass County Clerk 20	Cass County NLCC Renewal Local Set Up	11/30/21	12/15/21	27	12/02/21	
36	Curtis City	Curtis City Utility Payment (AE)	10/20/21	11/19/21	27	11/9/2021	
37	Department of Motor Vehicles	DMV IFTA/IRP Audit Change	09/20/21	12/31/21	23	10/25/2021	
38	Department of Motor Vehicles	DMV CDL Testing CLP 14 Day Waiver Governor Request	10/05/21	10/07/21	15	10/7/2021	
39	Loup County 88	Loup County Website (Rewrite)	03/19/19	09/30/21	8	11/17/2021	
40	Lower Platte North Natural Resources District	Lower Platte North NRD Trees Sale (AE)	01/27/21	05/31/21	24	10/4/2021	
41	Nebraska Crime Commission	NCC Jail Data Query	07/15/21	08/10/21	10	12/27/2021	
42	Nebraska Department of Economic Development	DED Programs Payment Application (AE)	10/26/21	12/31/21	23	12/27/21	
43	Nebraska Emergency Management Agency	NEMA Website	08/17/21	09/13/21	21	10/21/2021	
44	Nebraska State Patrol	NSP Appointment Calendar Enhancement Pkg 1	02/05/21	05/31/21	36	10/5/2021	
45	Nebraska State Patrol	NSP Appointment Calendar Enhancement Pkg II - Reporting Phase I	05/13/21	12/31/21	28	12/1/2021	
46	Nebraska State Patrol	NSP CCDBG Employee and Volunteer Fee Change	09/27/21	10/01/21	17	10/1/2021	
47	Nebraska State Patrol	NSP - Criminal History Juneteenth Holiday Update	10/21/21	03/31/22	26	11/10/21	
48	Nebraska State Patrol	NSP Apt Calendar Transportation Category FBI Reason/Description Change	12/08/21	12/22/21	28	12/24/21	
49	Ogallala City	Ogallala City Payport	08/02/21	09/30/21	21	10/12/2021	
50	Sarpy County Treasurer 59	Sarpy County Property Tax Payments (CCP ONLY)	05/07/21	09/30/21	22	12/20/2021	
51	Secretary of State	SOS Corp Search (SUB) Enhancement Pkg CR	08/05/21	11/15/21	11	11/15/2021	
52	Secretary of State	SOS Corp Search (CC) Enhancement Pkg CR	08/05/21	11/15/21	11	11/15/2021	
53	Secretary of State	SOS Corporation Occupational Tax Reports (Domestic & Foreign) Director Prompt Change	10/20/21	11/05/21	33	12/22/21	
54	Secretary of State	SOS Corporations LLP Biennial & LLP Annual Reports Law Question Fix	10/20/21	11/05/21	33	12/22/21	
55	Secretary of State	SOS Corporation Paper Reports Language Updates	10/20/21	11/05/21	11	12/22/21	
56	Stanton County 53	Stanton County Website (Rewrite)	09/08/21	10/31/21	8	12/30/2021	
57	State Fire Marshal	SFM Fire Department Information (AE)	09/10/21	10/15/21	23	11/15/2021	
58	State Fire Marshal	SFM Elevator Permit Application (AE)	09/10/21	10/31/21	23	11/16/2021	
59	State Fire Marshal	SFM United States Citizenship Attestation (AE)	09/10/21	10/31/21	23	11/15/2021	
60	Waverly City	Waverly City Coed Adult Volleyball League (AE)	11/03/21	11/15/21	25	11/17/21	
<b>Projects Deferred or Paused by Partner</b>							

Column1	Partner Name	Project Name	Start Date	Initial Target Launch Date	Priority Status	End Date (Actual)
61	Bellevue City	Bellevue City Permits and Inspections	5/26/2021	10/30/2021	27	
62	Cass County 20	Cass County Zoning Permits (CCP ONLY)	8/3/2021	10/31/2021	26	
63	Kimball City	Kimball City PayPort	6/14/2021	9/30/2021	22	
64	Public Service Commission	PSC Remittance Phase II	6/24/2021	1/1/2022	18	
65	Nebraska State Patrol	NSP Felony Project	9/29/2021	12/1/2021	13	

# General Manager's Report

October 1st - December 31st  
Quarter 4

## Executive Summary

In 2021 we met enterprise business goals by making investments in our staff, sending several staff members through the State's Center of Operational Excellence. We also provided access to online courses and several continuing education opportunities for our staff. In 2021 we hired a Systems Security Administrator, increasing our security footprint across our entire network. Additionally, we implemented a student intern program that exceeded our initial expectations. Our first student intern, Alex Story, will graduate in May and intends to transition to a full-time developer. We also reorganized our development teams to better fit our partners' needs and demands. Lastly, we expanded our payment processing to include cash and remote payments using PromptPay.

Our revenue growth in 2021 was 5%, which is high considering the unprecedented volume of citizen-based Interactive Government Services (IGS) during the early days of the pandemic in 2020. We learned that when the market drives high volumes of IGS services, there is a decrease in commercial record demand. While IGS trended higher in 2021, commercial bulk records have a longer recovery time, affecting our overall revenues.

We continued to balance our time on revenue and non-revenue generating applications in 2021. 69% of our time was allocated to non-revenue services and enhancing services with no new income. At the same time, only 14% was Time and Material, with the remaining time being grant-funded work.

Our development teams launched a staggering 31 projects in the fourth quarter of 2021, an 82% increase from the fourth quarter of 2020. We launched a series of three online forms for the Nebraska State Fire Marshall using our rapid-deploy product AppEngine. We also installed six new payment processing installations.

As we have discussed in previous quarters, our team continues to make progress towards our 2022 Technical Infrastructure project. In the fourth quarter, we have laid the groundwork that will allow us to make significant progress on upgrading our Grails framework in 2022. Additionally, we also made progress towards our website migration project. We expect to begin migrating several websites to the newest version of our website platform in Q1 of 2022.

I am amazed at our customer satisfaction ratings' high 25% engagement rate. Feedback from users continues to be very positive. However, I am not surprised with the 4.5 out of 5-stars rating for 14 services we are currently tracking, with 93% of the users giving us three stars and above. This reflects our staff's passion, dedication, and commitment. I am genuinely grateful to have demonstrated the great work done every day.

Brent Hoffman  
General Manager  
NIC Nebraska



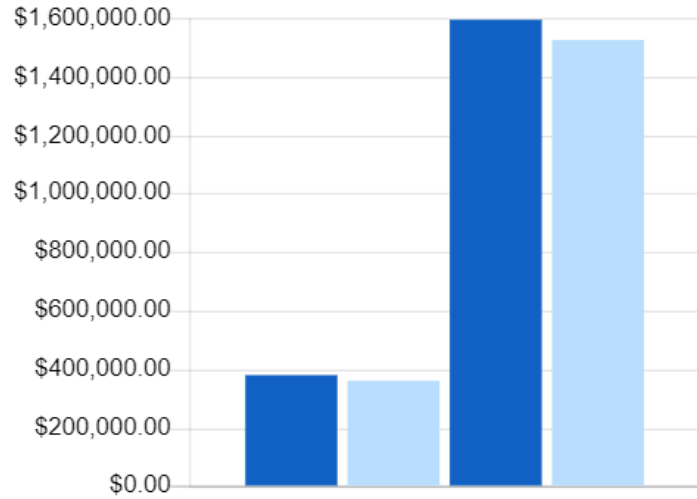
# Financials

## 2021 GM Financials Report

Primary	Q4 2021	PY Q4	Q4 % Variance	FY 2021	FY 2020	FY Variance
NI Revenue	\$2,626,274.00	\$2,558,718.00	3%	\$10,947,660.00	\$10,362,552.00	5%
20% NSRB Margin Share	\$377,407.00	\$362,464.00	4%	\$1,591,877.00	\$1,523,857.00	4%
Gross Margin	\$2,248,867.00	\$2,196,254.00	2%	\$9,355,783.00	\$8,838,695.00	6%
Merchant and Payment Processing	\$623,214.00	\$600,778.00	4%	\$2,529,495.00	\$2,419,970.00	4%
General and Administrative Costs	\$34,983.00	\$30,648.00	12%	\$129,184.00	\$123,240.00	5%
IT and Development	\$596,692.00	\$582,568.00	2%	\$2,467,813.00	\$2,290,343.00	7%
Compliance	\$5,948.00	\$9,469.00	-59%	\$32,146.00	\$31,909.00	1%
Marketing and Advertising	\$36,273.00	\$13,002.00	64%	\$131,151.00	\$251,598.00	-192%
Operating expenses	\$555,968.00	\$512,012.00	8%	\$2,274,899.00	\$2,126,945.00	7%
Total Expenses	\$1,853,078.00	\$1,748,477.00	6%	\$7,564,688.00	\$7,244,007.00	4%
Operating Income	\$395,790.00	\$447,777.00	-13%	\$1,791,094.00	\$1,594,688.00	11%
Total Income Tax Expense (Benefit)	\$113,260.00	\$76,017.00	33%	\$492,363.00	\$387,502.00	21%
Net After-Tax Income (Loss)	\$282,530.00	\$371,760.00	-32%	\$1,298,732.00	\$1,207,186.00	7%

# Financials

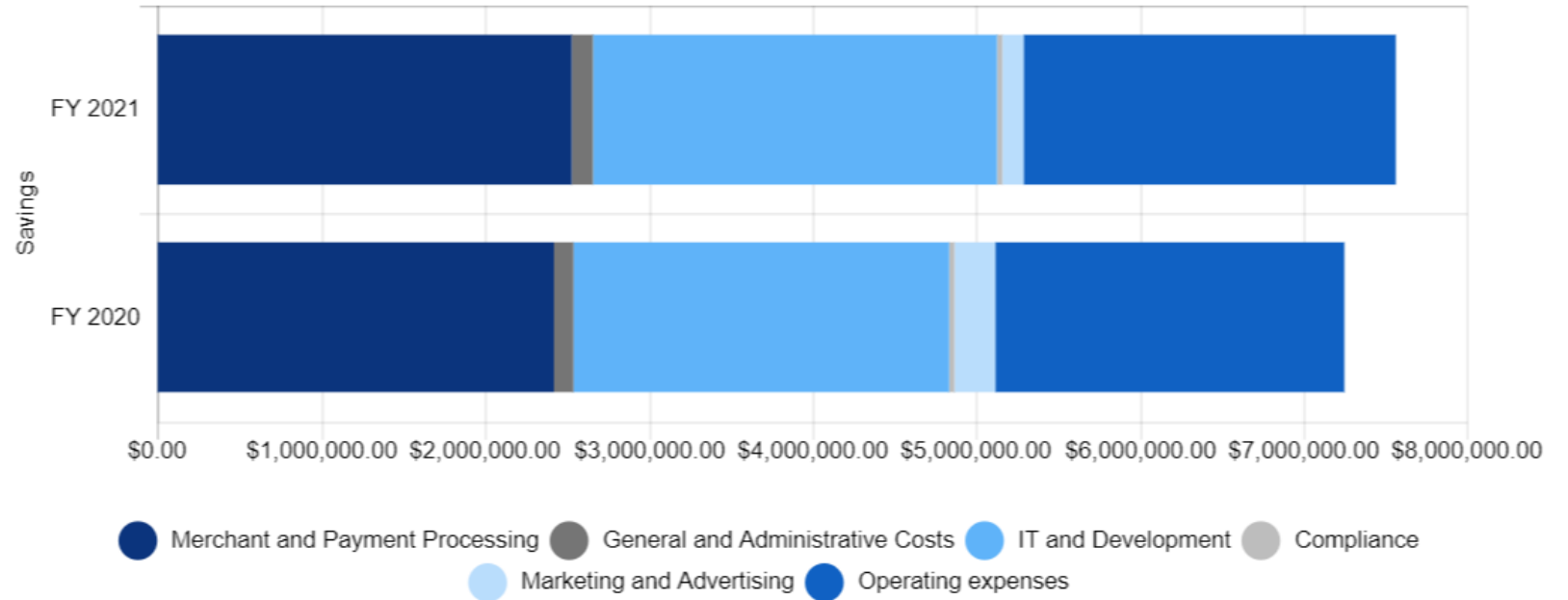
## Cash Back to the State Records Board Fund



● Q4 2021 ● PY Q4 ● FY 2021 ● FY 2020

The NSRB receives 20% of the gross transaction fees for the executive branch of government. In Q4 2021, NSRB revenues increased 4.12% compared to Q4 2020, and 4.46% in 2021 compared to 2020.

## State Cost Avoidance

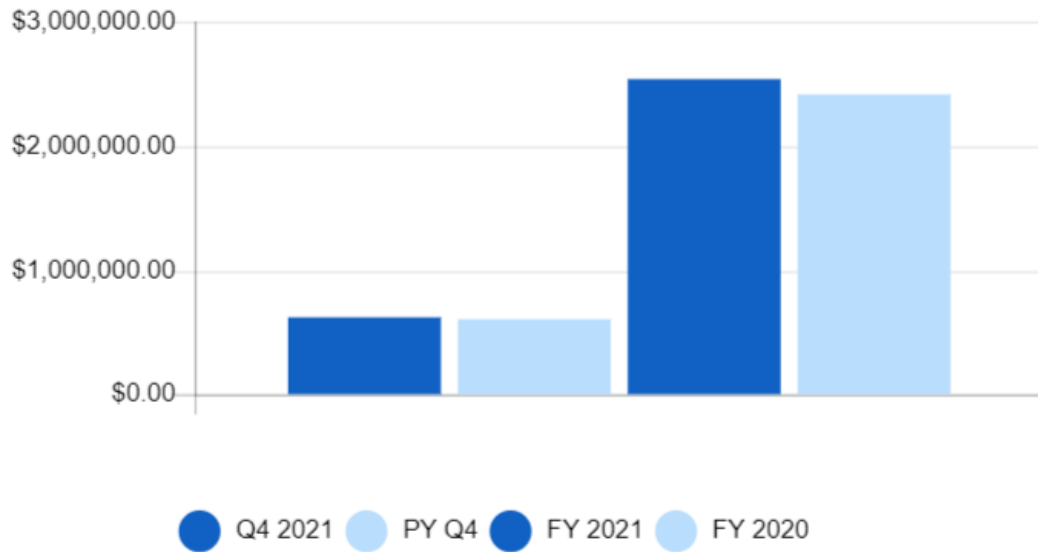


● Merchant and Payment Processing ● General and Administrative Costs ● IT and Development ● Compliance  
 ● Marketing and Advertising ● Operating expenses

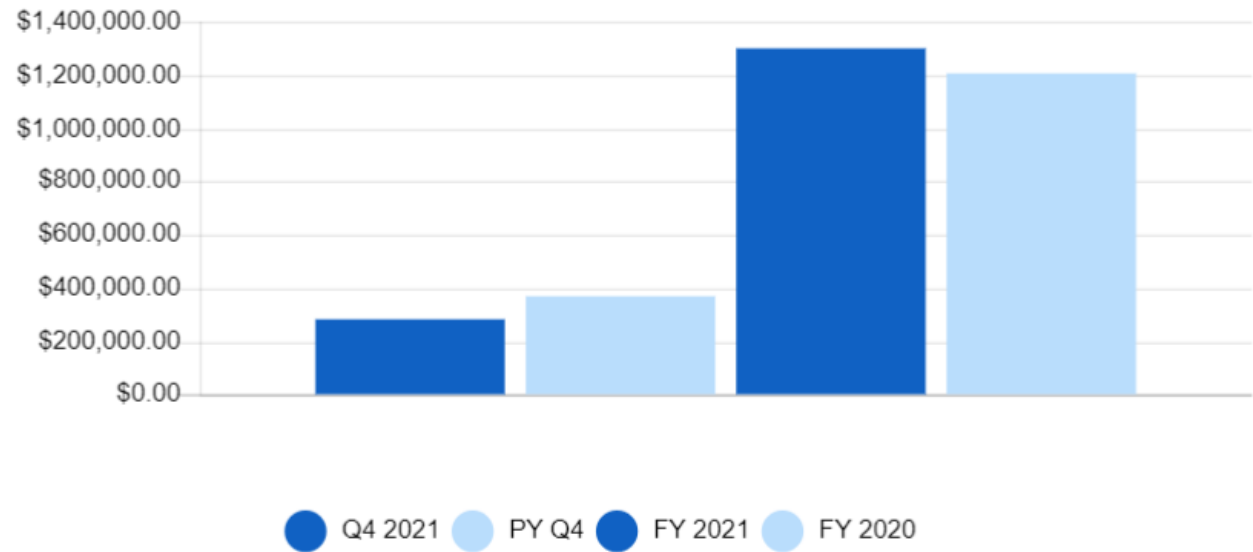
The State avoids the costs of various portal operations. The total state cost avoidance for these areas was **\$1,853,078** in the 4th quarter of 2021. These various cost increased 6% in Q4 of 2021 compared to the same period in 2020. The various cost increased nearly 4.5% in 2021 compared to 2020.

# Financials

### Merchant Fees Paid by NI on behalf of the State



### NI Net Profit

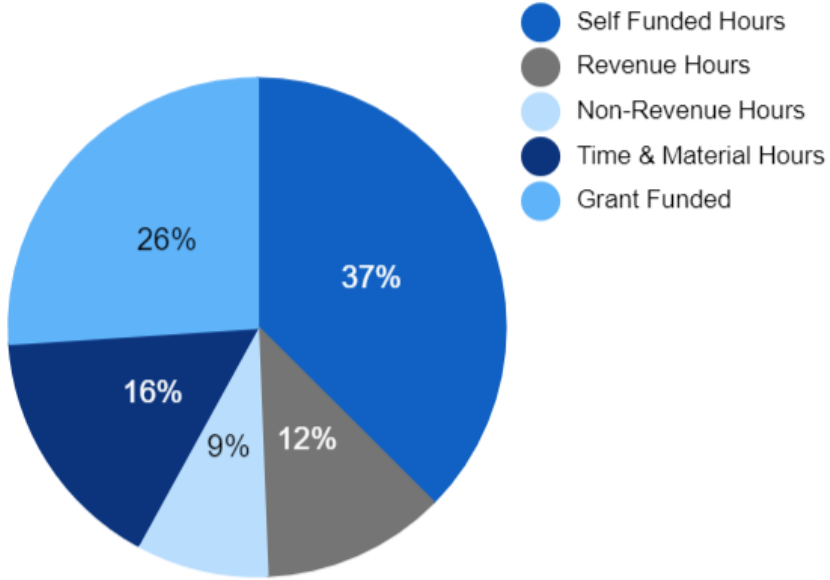


NIC Nebraska pays the merchant and banking cost for all transaction fees approved by the board. These costs affect the operating income of the portal. Merchant fees increased 4% in 2021 compare to previous year.

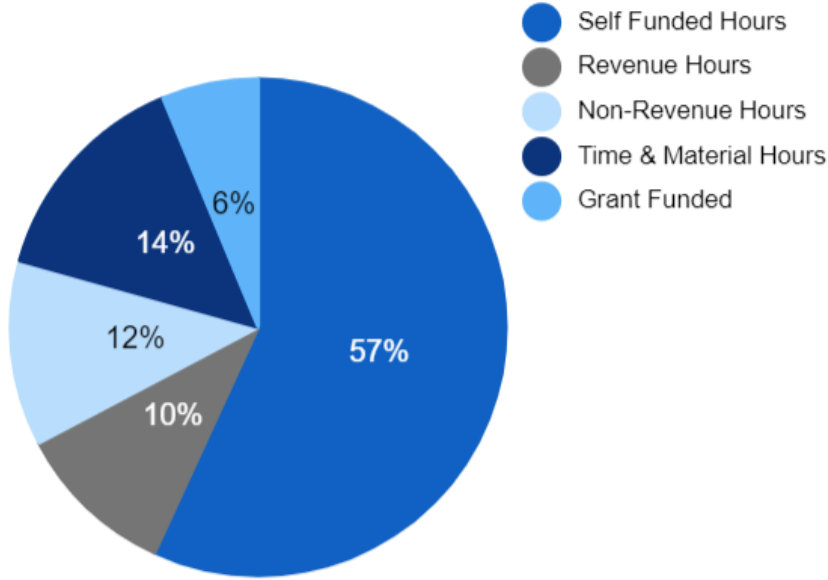
NIC Nebraska net profit decreased 32% in Q4 2021 compared to Q4 2020. This was mainly attributed to a 11% increase in total employee cost and a 35% increase in banking fees. Annually, net profit increased 7% in 2021 compared to 2020.

# Time and Hours Review

### Q4 Time Spent by Project Funding



### Full-Year 2021 Time Spent by Project Funding



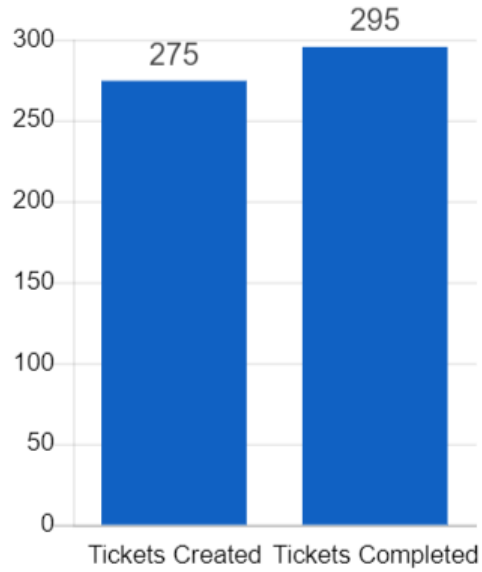
**Self-funded** and **Non-revenue** hours are subsidized through transactions approved by the State Records Board. **Time & Materials** are hours paid for and included in an SOW agreement with the partner by hourly development rates (such as websites). **Revenue** hours are hours billed for services such as content management requests.

**Grant-funded** hours are non-tax appropriated funds acquired through the NCHIP grant in conjunction with the Nebraska State Patrol.

\*Some T&M hours will not be billed to the state if worked over and beyond the SOW agreement.

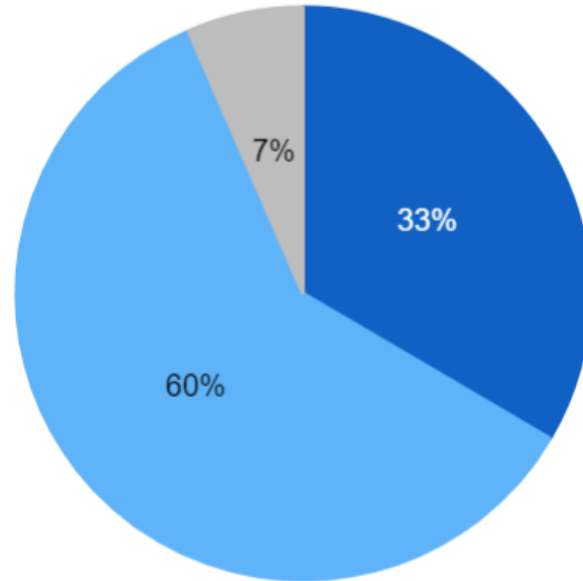
# Technical

### Q4 Service Tickets



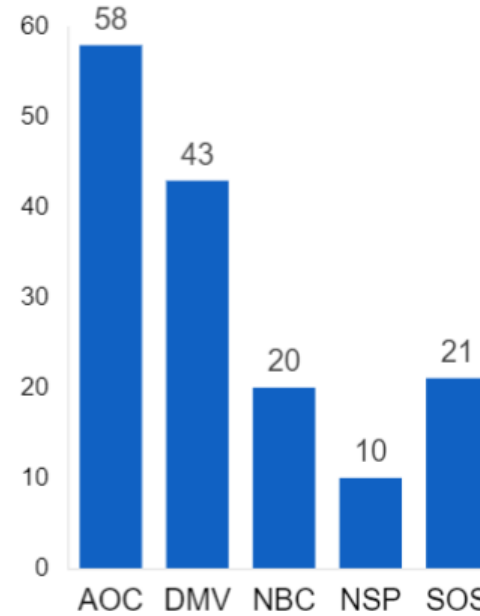
● 4th Quarter

### Q4 Tickets by Priority



● High ● Medium ● Low

### Q4 Major Agency Tickets



### Network Uptime Report

#### Uptime

4th Quarter	100%
Full Year 2021	99.97%

#### Downtime Reports

4th Quarter	0
Full Year 2021	6

#### Downtime (mins)

4th Quarter	0
Full Year 2021	186

#### Response time (ms)

4th Quarter	330
Full Year 2021	345

Downtime minutes and outages are the result of a statewide OCIO Network maintenance issue. The outage caused an extended DNS outage that impacted NIC Nebraska services and resulted in over 2 hours of downtime.

## Technical Infrastructure Project

During the beginning phase of our Technical Infrastructure Project, NIC Nebraska has prioritized and organized the services slated to be upgraded in 2022. As part of this, some decisions have been made in communication with partners to migrate services into AppEngine. Migrating services to AppEngine will be simpler to maintain in the long run for both partners and NIC Nebraska. The NIC Nebraska team and our state partner, the Department of Agriculture, also decided to deprecate a service experiencing critically low adoption and overall low usage.

As part of our investment into infrastructure upgrades, the Oracle database, which NIC Nebraska uses for numerous Grails applications, also needed to be updated to complete migrations of any applications using Oracle. Additionally, NIC Nebraska has identified several plugins that will be upgraded as each application comes into planning.

NIC Nebraska completed our first Grails upgrade through the Attorney General's Office Complaint Management System, which was completed without issues and is currently in production.

# Security

## Security Summary

Although the overall number of ransomware attacks counted against state and local governments declined last year compared to 2020 and 2019, cybercriminals seeking to extort officials by freezing or stealing data still had a "banner year," according to a report published by the antivirus firm Emsisoft.

In total, Emsisoft counted 77 state and local agencies affected across the United States in 2021 — down from the 113 it tallied in both of the two preceding years, but still enough to cause data breaches, disruptions to public services, and significant financial costs to the victims.

While small counties and municipalities bore the brunt of the damage, larger entities were not spared. Last May, affiliates of a ransomware gang known as Babuk stole and published many gigabytes of personnel files from Washington, D.C.'s Metropolitan Police Department. Another outfit did the same to law enforcement in Tulsa, Oklahoma. In early December 2021, the Maryland Department of Public Health confirmed that a cyberattack that led to the state suspending its daily publication of COVID-19 metrics resulted from a ransomware infection.

Although the overall number of ransomware attacks against state and local governments observed by Emsisoft dropped, the number of incidents involving schools rose from 84 in 2020 to 88 last year. That figure includes 26 college campuses and 62 school districts.

According to Emsisoft, those K-12 systems account for more than 1,000 individual schools, many of which lost days of in-person and remote classes and suffered data losses and breaches. In at least one instance in Texas, malicious actors emailed parents of students with a threat to publish kids' personal information if their ransom was not paid.

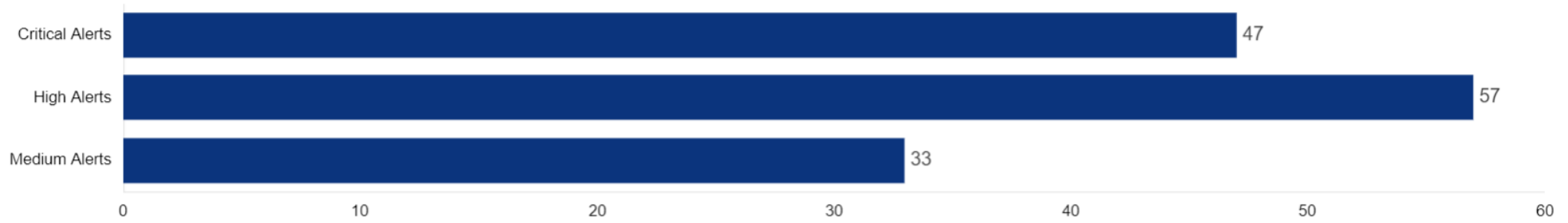
Emsisoft also tracked ransomware attacks against the health sector, which have escalated during the pandemic. The company counted 68 providers that disclosed incidents last year, potentially affecting 1,203 hospitals, clinics, and other facilities.

The first few weeks of 2022 have already seen some activity. The year's first documented ransomware attack against a local government was confirmed January 5 in Bernalillo County, New Mexico, where lost access to numerous IT systems resulted in officials closing government buildings to the public and putting inmates of the local jail in lockdown. While some county services have resumed and the lockdown has been lifted, the county is still recovering systems.

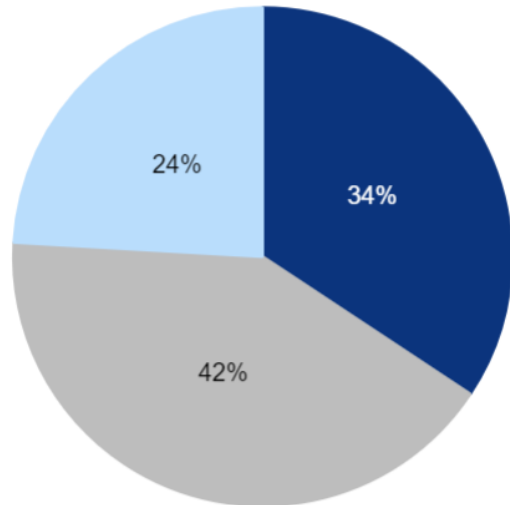
Source: Benjamin Freed, STATESCOOP

# Security

Q4 Security Alerts

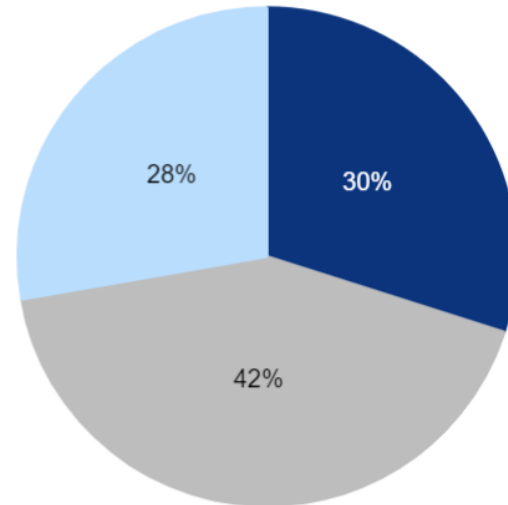


Q4 Security Alerts



● Critical Alerts ● High Alerts ● Medium Alerts

Full Year 2021 Security Alerts



● Critical Alerts ● High Alerts ● Medium Alerts

Annual Contract Compliance

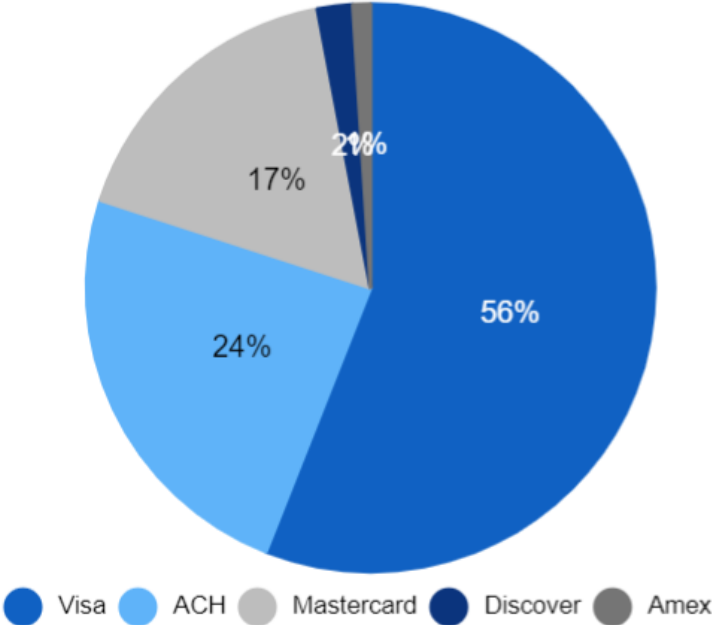
4rd Quarter - Approved

**Business Plan**

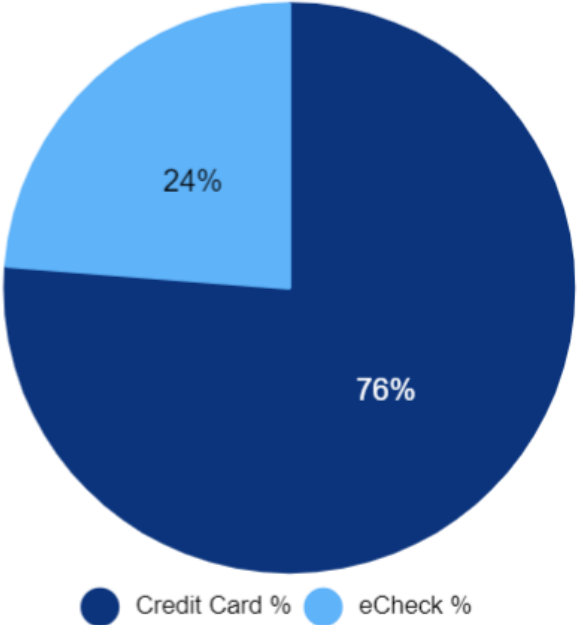


# Transactions Summary

Q4 Transaction Totals by Type



Q4 Transaction Volume by Payment Category



# Management Report

## 2021 Q4 NIC & Tyler Technology News

### Primary

[NIC Solutions Honored for Industry Excellence in 2021 dotComm Awards](#)

[NIC Solutions GovStatus and AppEngine Aid in Statewide Vaccine Incentives, COVID-19 Vaccination Push](#)

[Campground Reservations Solution Helps Maine Residents Get Outdoors](#)

[Gov Tech Market Gains Steam, Breaks Records in 2021](#)

[Tyler Technologies Named to 2022 GovTech 100 List](#)

[Tyler Technologies Renews Five-Year Contract for Digital Government and Payment Solutions in Oklahoma](#)

[Tyler Technologies Extends 22-Year Contract for Digital Government and Payment Solutions in the State of Utah](#)

[Bringing Digital Services to the Next Level](#)

## Customer Satisfaction Ratings

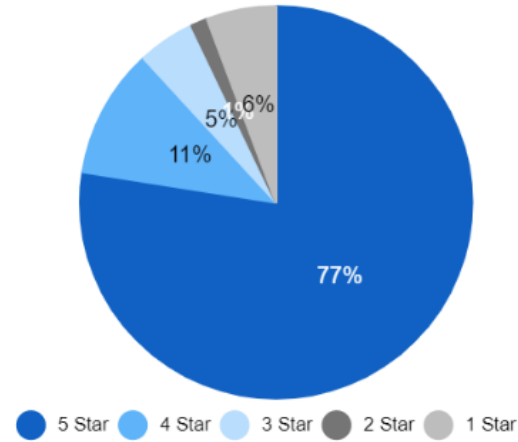
### Customer Satisfaction Ratings

NIC Nebraska has initiated customer service ratings in several public-facing applications. After an application process, the public user is prompted to rate the application on a five-star scale. The data can be tracked by overall performance, agency, or individual service.

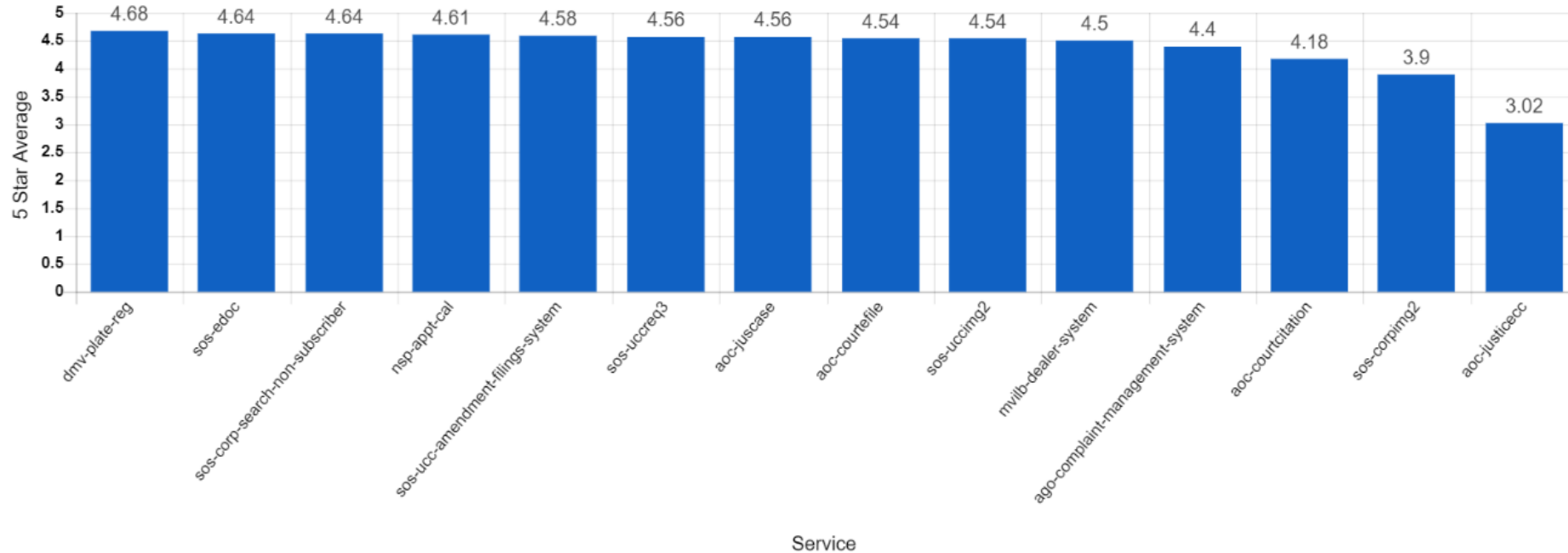
NIC Nebraska will continue to add customer satisfaction functionality to all public-facing applications. Through the third quarter, NIC Nebraska is tracking satisfaction on some of the largest public-facing online services.

**In the fourth quarter, NIC Nebraska applications had an overall 4.53 average star rating.**

### Overall Satisfaction Rating 4th Quarter



### Customer Satisfaction 4th Quarter



## Enterprise Management

### **NIC Nebraska Adds New Software Developer**

NIC Nebraska is excited to welcome a new developer to the team. Bryan Chavez is a recent graduate of the University of Nebraska, and completed his Bachelor of Science in Computer Science & Mathematics at the end of December. Over the summer, Bryan completed an internship with Gavilon Group, LLC. He also served as a CSE course leader at the University of Nebraska, where he assisted students in learning the importance of computer science in an intro-level course.

### **NIC Nebraska Attends Award Recognition Ceremony with Governor Pete Ricketts**

On Wednesday, October 27, the team from NIC Nebraska attended a recognition ceremony with Governor Pete Ricketts and the Nebraska Department of Veteran Affairs (NDVA) to be recognized for the award-winning Veteran Affairs Website. The website has now been honored with three international awards: the dotCOMM Gold Award, the Davey Gold Award, and the MarComm Gold Award. At the ceremony, Governor Ricketts made brief remarks before NDVA Director John Hilgert spoke about the partnership between the agency and NIC Nebraska. He commented on how NIC Nebraska collaborated to make their needs become a reality, and most importantly, serve the state's veterans. NIC Nebraska General Manager Brent Hoffman then made brief remarks to thank the governor and Director Hilgert for their partnership. Mr. Hoffman then presented Governor Ricketts and Director Hilgert with the dotCOMM Gold Award.

### **DMV Governor Requested Removal of CLP to CDL 14 Waiting Period**

Due to the high demand for school bus drivers, the Governor's Office has instructed the Department of Motor Vehicles (DMV), with the assistance of NIC Nebraska, to implement one of the federal waivers immediately. Team One initiated Project PiD928-DMV CDL Testing CLP 14 Day Waiver Governor Request on Thursday, October 7, 2021 at noon. Programming was changed to allow all commercial motor vehicle applicants to waive the 14-day waiting period between the time they get their CLP until they can take the skills test for the CDL. This was effective until November 30, 2021, but we anticipate the waiver to be extended again due to COVID. However, we won't know that for sure until something comes out from FMCSA.

### **NIC Nebraska Launches Redesigned Nebraska Emergency Management Agency Website**

NIC Nebraska launched the Nebraska Emergency Management Agency (NEMA) website on Thursday, October 21. The project to redesign the agency website was a high priority for Governor Pete Ricketts and his wife, who works with the Preparedness Partners group. The website had a very expedited timeline, and the team was able to complete the redesign in just over a month. The agency is happy with the final product and looks forward to several new changes.

### **NIC Nebraska Sponsors the Inaugural Nebraska Center of Operational Excellence Summit**

NIC Nebraska sponsored the inaugural Nebraska Center of Operational Excellence Summit in Lincoln on Wednesday, October 20. The summit included over 300 state employees who participated in the state's Operational Excellence program. The summit featured several speakers from Utah, Arizona, Missouri, and Illinois who are state executives and leaders in Lean government management. NIC Nebraska was specifically recognized as a strong corporate partner and the only private organization to participate alongside state employees in the Operational Excellence program.

## Growth

### **Final County Websites Migrated to Meadowlark Platform**

NIC Nebraska completed the migration of several county websites from the outdated and unsupported Zope platform over to our Meadowlark platform. In the 4th quarter, NIC Nebraska migrated the Blaine, Loup, and Stanton County websites – at no cost to the county partner.

### **Payment Processing Capabilities for Nebraska Department of Economic Development**

NIC Nebraska assisted the Nebraska Department of Economic Development (DED) with launching an online payment portal. The Nebraska Department of Economic Development (DED) has recently been tasked with managing two economic development programs. The Nebraska Rural Projects Act and the Urban Redevelopment Act are grant programs available to Nebraska businesses, municipalities, and non-profit organizations. An applicant must complete an application and pay an associated application fee to be eligible for these programs. The online payment portal will allow the applicant to pay their application fee conveniently. Additionally, it will relieve DED staff from processing or accepting in-office or mail-in payments.

### **State Fire Marshall Creates Three New Online Forms**

NIC Nebraska worked with the Nebraska State Fire Marshall (SFM) to transition three paper forms to online. Using our rapid deploy AppEngine solution, NIC Nebraska launched the Elevator Permit Application, Fire Department Information Form, and the United States Citizen Attestation Form. The new online forms allow constituents to submit these forms to SFM entirely online. Additionally, SFM staff can review and manage these submissions from an online interface.

### **NIC Nebraska Launches Appellate eFiling Functionality**

As we continue to progress towards the Administrator of the Courts' Modernizations Rules, NIC Nebraska launched the Appellate eFiling functionality. Users have always had the opportunity to file on existing cases within our eFiling system. In December, NIC Nebraska launched functionality to file a new case directly through the Appellate eFiling dashboard. This was a significant undertaking for our new team as we had to build out an entirely new process combined with pieces from other parts of our eFiling system.

## Technology Improvements

### **Nagios XI Rebuild**

NIC Nebraska upgraded our monitoring application monitoring tool, Nagios XI. We redesigned Nagios to use service-level dependencies for alerting NIC staff when an issue arises. Service level dependencies mean that a service knows what other services it requires. This reduces the alerts Nagios would send out, as it only sends alerts for the primary service and not all the dependent services. Fewer alerts allow us to identify the real problem more quickly and work on the resolution more efficiently.

### **Log Graphing utility: Loggraph**

The NIC Nebraska Systems team has created a new tool to take our server logs and turn them into more presentable graphs. Loggraphs pulls all the server log data and parses it in under three seconds –presenting informational graphs for easy decision making. The application was written so that new searches and graph types can be added without a redeploy of the code.

monthly gm report

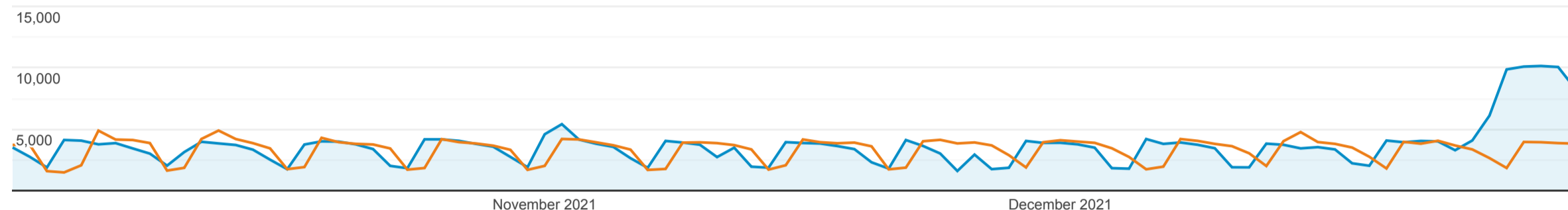
All Users +0.00% Sessions

Oct 1, 2021 - Dec 31, 2021  
Compare to: Jul 1, 2021 - Sep 30, 2021

Explorer

Summary

Oct 1, 2021 - Dec 31, 2021: Sessions  
Jul 1, 2021 - Sep 30, 2021: Sessions




Device Category	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration
	<b>10.35%</b> ↑ 335,230 vs 303,790	<b>5.64%</b> ↑ 68.20% vs 64.56%	<b>16.57%</b> ↑ 228,617 vs 196,117	<b>5.61%</b> ↑ 72.32% vs 68.48%	<b>3.51%</b> ↓ 1.55 vs 1.60	<b>8.16%</b> ↓ 00:01:03 vs 00:01:08
1. desktop						
Oct 1, 2021 - Dec 31, 2021	<b>178,857</b> (53.35%)	61.67%	<b>110,307</b> (48.25%)	67.45%	1.66	00:01:20
Jul 1, 2021 - Sep 30, 2021	<b>190,774</b> (62.80%)	61.08%	<b>116,528</b> (59.42%)	67.42%	1.62	00:01:15
% Change	<b>-6.25%</b>	<b>0.97%</b>	<b>-5.34%</b>	<b>0.05%</b>	<b>2.31%</b>	<b>7.50%</b>
2. mobile						
Oct 1, 2021 - Dec 31, 2021	<b>152,530</b> (45.50%)	75.99%	<b>115,903</b> (50.70%)	78.30%	1.41	00:00:42
Jul 1, 2021 - Sep 30, 2021	<b>108,335</b> (35.66%)	70.88%	<b>76,791</b> (39.16%)	70.63%	1.56	00:00:55
% Change	<b>40.79%</b>	<b>7.20%</b>	<b>50.93%</b>	<b>10.85%</b>	<b>-9.60%</b>	<b>-24.32%</b>
3. tablet						
Oct 1, 2021 - Dec 31, 2021	<b>3,843</b> (1.15%)	62.63%	<b>2,407</b> (1.05%)	61.07%	1.77	00:01:28
Jul 1, 2021 - Sep 30, 2021	<b>4,681</b> (1.54%)	59.77%	<b>2,798</b> (1.43%)	61.59%	1.86	00:02:00
% Change	<b>-17.90%</b>	<b>4.78%</b>	<b>-13.97%</b>	<b>-0.84%</b>	<b>-5.24%</b>	<b>-26.64%</b>

Rows 1 - 3 of 3

**Payment Statement  
November 30, 2021**

TO: Nebraska State Records Board  
c/o Secretary of State's Office  
Room 2300, State Capitol  
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC  
1 S. 13th, Suite 301  
Lincoln, NE 68508



**PERIOD COVERED: October 1st - October 31st**

**Transaction Services Subject to the 20% Split with the Nebraska State Records Board**

90.00%

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (21NII Share (80%)	
DMV- DLR - Batch	11,348	\$7.50	\$85,110.00	\$73,762.00	\$11,348.00	\$2,269.60	\$9,078.40
DMV- DLR - Monitoring Fee	684,355	\$0.06	\$41,061.30	\$27,374.20	\$13,687.10	\$2,737.42	\$10,949.68
DMV- DLR - Interactive	68,026	\$7.50	\$510,195.00	\$442,169.00	\$68,026.00	\$13,605.20	\$54,420.80
DMV- DLR - Certified	15	\$7.50	\$112.50	\$97.50	\$15.00	\$3.00	\$12.00
DMV- DLR - Certified Transcript	125	\$8.50	\$1,062.50	\$937.50	\$125.00	\$25.00	\$100.00
DMV-SRIND	81	\$0.50	\$40.50	\$0.00	\$40.50	\$8.10	\$32.40
DMV-SRBULK	48	\$0.15	\$7.20	\$0.00	\$7.20	\$1.44	\$5.76
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00
DMV - DLR Single	1,464	\$7.50	\$11,085.00	\$9,607.00	\$1,478.00	\$295.60	\$1,182.40
DMV - Driver License Renew	13,924	Variable	\$381,159.50	\$362,484.00	\$18,675.50	\$3,735.10	\$14,940.40
DMVOTC	6,769	Variable	\$168,927.75	\$159,658.00	\$9,269.75	\$1,853.95	\$7,415.80
DMVOTC_CASH	21,091	Variable	\$496,231.00	\$496,231.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	18,707	\$1.00	\$18,707.00	\$7,482.80	\$11,224.20	\$2,244.84	\$8,979.36
DMV- TLR - batch	17,696	\$1.00	\$17,696.00	\$7,078.40	\$10,617.60	\$2,123.52	\$8,494.08
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	26	\$18.00	\$468.00	\$260.00	\$208.00	\$41.60	\$166.40
DMV - Reinstatement	1,560	\$3.00	\$118,355.00	\$113,675.00	\$4,680.00	\$936.00	\$3,744.00
DMV - IRP	493	Variable	\$1,775,729.90	\$1,770,547.69	\$5,182.21	\$1,036.44	\$4,145.77
DMV - IFTA	1,739	Variable	\$424,776.41	\$421,261.04	\$3,515.37	\$703.07	\$2,812.30
DMVSPLATE	531	Variable	\$7,433.00	\$5,840.00	\$1,593.00	\$318.60	\$1,274.40
DMVSPLATEMESS	733	Variable	\$37,509.00	\$35,310.00	\$2,199.00	\$439.80	\$1,759.20
DMV - SingleTripPermit	925	Variable	\$39,014.00	\$35,830.00	\$3,184.00	\$636.80	\$2,547.20
DMV - Motor Vehicle Renewals	39,339	Variable	\$9,258,127.60	\$9,034,252.89	\$223,874.71	\$44,774.94	\$179,099.77
DMV_Fleets	19	Variable	\$31,773.57	\$31,615.47	\$158.10	\$31.62	\$126.48
DMV_DAS	687	Variable	\$56,101.00	\$46,093.00	\$10,008.00	\$2,001.60	\$8,006.40
HHSS - Health Practitioner Lists	76	Variable	\$5,450.00	\$0.00	\$5,450.00	\$1,090.00	\$4,360.00
HHSS - Health Practitioner Lists Bulk	2	Variable	\$435.00	\$0.00	\$435.00	\$87.00	\$348.00
HHSS - Health License Monitoring	127,893	Variable	\$1,278.93	\$0.00	\$1,278.93	\$255.79	\$1,023.14
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$116.95	\$0.00	\$116.95	\$23.39	\$93.56
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	481	\$1.00	\$33,678.34	\$32,375.00	\$1,303.34	\$260.67	\$1,042.67
LCC Local Renewals	332	Variable	\$312,863.10	\$309,105.06	\$3,758.04	\$751.61	\$3,006.43
LOCLCCNEW	1	Variable	\$466.00	\$463.00	\$3.00	\$0.60	\$2.40
LCC_Orders	10	Variable	\$781.17	\$749.55	\$31.62	\$6.32	\$25.30
LCC_SDL	100	Variable	\$4,369.97	\$4,120.00	\$249.97	\$49.99	\$199.98
SED - Electrical Permits	0	4% of Fee	\$78,028.00	\$78,028.00	\$3,121.12	\$624.22	\$2,496.90
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	101	3.00	\$4,343.00	\$4,343.00	\$303.00	\$60.60	\$242.40
SED - License List	4	Variable	\$100.00	\$100.00	\$20.00	\$4.00	\$16.00
SEDEXAM3 - Exam Application (\$3 fee)	40	3.00	\$2,520.00	\$2,520.00	\$120.00	\$24.00	\$96.00
SEDEXAM5 - Exam Application (\$5 fee)	10	5.00	\$1,300.00	\$1,300.00	\$50.00	\$10.00	\$40.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,415	\$2/vari	\$165,898.00	\$160,160.00	\$5,738.00	\$1,147.60	\$4,590.40
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00



SOS - corpdocs (TPE)	1,762	Variable	\$8,790.95	\$4,941.92	\$3,849.03	\$769.81	\$3,079.22
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	7	\$800.00	\$5,600.00	\$2,800.00	\$2,800.00	\$560.00	\$2,240.00
SOS - Corporate Special Request(TPE)	32	Variable	\$510.00	\$255.00	\$255.00	\$51.00	\$204.00
SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	12	\$300.00	\$3,600.00	\$1,800.00	\$1,800.00	\$360.00	\$1,440.00
SOS - Corp_OCOGS	702	\$6.50	\$4,563.00	\$1,755.00	\$2,808.00	\$561.60	\$2,246.40
SOS - Corpcogs	2	\$10.00	\$20.00	\$20.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,118	\$0.45	\$1,853.10	\$1,317.76	\$535.34	\$107.07	\$428.27
SOS - UCC Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	0	\$300.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Interactive Searches	5,813	\$4.50	\$26,158.50	\$20,345.50	\$5,813.00	\$1,162.60	\$4,650.40
SOS - UCC Monthly Batch Service	5	\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - UCC Special Request	4	Variable	\$8.00	\$4.00	\$4.00	\$0.80	\$3.20
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - UCC Continuationl Filings	1,430	\$11.00	\$15,730.00	\$13,585.00	\$2,145.00	\$429.00	\$1,716.00
SOS - UCC Original Filings	1,402	\$11.00	\$15,422.00	\$13,319.00	\$2,103.00	\$420.60	\$1,682.40
SOS - UCC Electronic Amendments	278	\$11.00	\$3,058.00	\$2,641.00	\$417.00	\$83.40	\$333.60
SOS - UCC Electronic Assignments	11	\$11.00	\$121.00	\$104.50	\$16.50	\$3.30	\$13.20
SOS - UCC Electronic Collateral Amendments	41	\$11.00	\$451.00	\$389.50	\$61.50	\$12.30	\$49.20
SOS - UCC Images	9,617	\$0.45	\$4,327.65	\$3,077.44	\$1,250.21	\$250.04	\$1,000.17
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	22	Variable	\$242.00	\$209.00	\$33.00	\$6.60	\$26.40
SOS - UCCASSIGN_BULK	11	Variable	\$121.00	\$104.50	\$16.50	\$3.30	\$13.20
SOS - UCCCOLLAMEND	19	Variable	\$209.00	\$180.50	\$28.50	\$5.70	\$22.80
SOS - UCCCONT_BULK	238	Variable	\$2,618.00	\$2,261.00	\$357.00	\$71.40	\$285.60
SOS - UCCORIG_BULK	1,072	Variable	\$11,792.00	\$10,184.00	\$1,608.00	\$321.60	\$1,286.40
SOS - EFS Interactive Searches	1,739	\$4.50	\$7,825.50	\$6,086.50	\$1,739.00	\$347.80	\$1,391.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	425	\$11.00	\$4,675.00	\$4,037.50	\$637.50	\$127.50	\$510.00
SOS - EFS Original Filings	129	\$11.00	\$1,419.00	\$1,225.50	\$193.50	\$38.70	\$154.80
REV - Sales/Use Tax Permit Lists	3	\$5.50	\$16.50	\$0.00	\$16.50	\$3.30	\$13.20
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	18	Variable	\$1,375.00	\$1,350.00	\$25.00	\$5.00	\$20.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	1,235	5% of Fee	\$97,700.00	\$97,700.00	\$4,885.00	\$977.00	\$3,908.00
E&A - Engineers & Architects	50	5% of Fee	\$7,500.00	\$7,500.00	\$375.00	\$75.00	\$300.00
Water Well Registrations	201	5% of Fee	\$15,670.00	\$14,573.10	\$1,096.90	\$219.38	\$877.52
REV - Motor Fuels Tax Filing	627	\$0.25	\$156.75	\$0.00	\$156.75	\$31.35	\$125.40
NDOA - Applicator permits	19	Variable	\$1,255.00	\$1,205.00	\$50.00	\$10.00	\$40.00
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	86	Variable	\$44,000.16	\$43,338.81	\$661.35	\$132.27	\$529.08
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	205	Variable	\$1,160,804.23	\$1,160,132.07	\$672.16	\$134.43	\$537.73
NDOA - AGSMALL_PACKAGE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	1	Variable	\$64.06	\$60.75	\$3.31	\$0.66	\$2.65
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	5	Variable	\$410.16	\$393.34	\$16.82	\$3.36	\$13.46
NDOA - AGFIRM_REGISTRATION	6	Variable	\$61.48	\$53.00	\$8.48	\$1.70	\$6.78
NDOA - AGGFAL_Renew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - DAIRY/EGG/TURKEY	6	Variable	\$22,888.72	\$22,847.34	\$41.38	\$8.28	\$33.10
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	70	Variable	\$18,235.42	\$17,810.58	\$424.84	\$84.97	\$339.87
NDOA - AGMILK_RENEW	2	Variable	\$307.48	\$296.50	\$10.98	\$2.20	\$8.78
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	26	Variable	\$4,219.70	\$4,114.50	\$105.20	\$21.04	\$84.16

NDOA - AG_CervineFacility Permit	2	Variable	\$51.24	\$46.50	\$4.74	\$0.95	\$3.79
NDOA - AGACTNMRKT	34	Variable	\$38,308.64	\$38,232.48	\$76.16	\$15.23	\$60.93
NDOA - AGNURSERY_RENEW	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	2	Variable	\$170.14	\$162.50	\$7.64	\$1.53	\$6.11
NDOA - AGPERMIT_SELLSEEDS	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pet Feed Rendering	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	7	Variable	\$3,115.68	\$3,027.75	\$87.93	\$17.59	\$70.34
NDOA - AGPESTDEAL_NEW	1	Variable	\$25.62	\$23.25	\$2.37	\$0.47	\$1.90
NDOA - Governor Ag Conference	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	3	Variable	\$33.75	\$30.00	\$3.75	\$0.75	\$3.00
SFM - Fireworks Display Permits	3	Variable	\$79.89	\$75.00	\$4.89	\$0.98	\$3.91
SFM_BOILER	55	Variable	\$6,741.00	\$6,741.00	\$165.00	\$33.00	\$132.00
SFM_ELEVATOR	82	Variable	\$16,974.56	\$16,974.56	\$246.00	\$49.20	\$196.80
SFM_ELEVATOR_CC%	56	Variable	\$15,284.56	\$15,284.56	\$458.54	\$91.71	\$366.83
OTC-Over the counter payment	16,186	Variable	\$4,099,589.22	\$4,049,980.45	\$49,608.77	\$9,921.75	\$39,687.02
OTC Billback	234	Variable	\$3,568.98	\$0.00	\$3,568.98	\$713.80	\$2,855.18
PropertyTax Payments	191	Variable	\$540,216.58	\$537,168.99	\$3,047.59	\$609.52	\$2,438.07
NDOL - Contractor Registration	1,208	Variable	\$35,613.00	\$31,980.00	\$3,633.00	\$726.60	\$2,906.40
NDOL_OVR_PMT	118	Variable	\$43,038.34	\$42,586.64	\$451.70	\$90.34	\$361.36
NDOL_TAX_PMT	21	Variable	\$7,119.46	\$6,850.92	\$268.54	\$53.71	\$214.83
NEROADS - DOT_Permits	10,759	Variable	\$277,980.00	\$259,150.00	\$18,830.00	\$3,766.00	\$15,064.00
NEROADS- NDOT_RMS	28	Variable	\$3,224.43	\$3,055.52	\$168.91	\$33.78	\$135.13
NEROADS- NDOTSPD	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS - NDOTPERMITS	17	Variable	\$369.75	\$343.06	\$26.69	\$5.34	\$21.35
State Patrol Crime Report	1,249	\$18.00	\$28,210.00	\$22,750.00	\$5,460.00	\$1,092.00	\$4,368.00
NSPCCW_Renew - NSP Conceal & Carry	995	\$4.50	\$54,173.00	\$49,700.00	\$4,473.00	\$894.60	\$3,578.40
NSPApptFee	950	\$4.50	\$54,689.55	\$51,695.00	\$2,994.55	\$598.91	\$2,395.64
State Patrol Crime Report - Subscriber	1,893	Variable	\$29,290.50	\$24,225.30	\$5,065.20	\$1,013.04	\$4,052.16
Event Registration	180	10% of Fee	\$4,568.00	\$4,114.00	\$454.00	\$90.80	\$363.20
Sarpy_Stop	156	Variable	\$18,095.00	\$17,655.40	\$439.60	\$87.92	\$351.68
Medicaid & Long Term Care	1	\$1.75	\$45.00	\$45.00	\$1.75	\$0.35	\$1.40
LPNNRD_Trees_Sale	1	Variable	\$111.93	\$107.50	\$4.43	\$0.89	\$3.54
City of Waverly Soccer Registration (TPE)	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	16	Variable	\$902.55	\$862.43	\$40.12	\$8.02	\$32.10
order_form_UBBNRD	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	11	Variable	\$469.25	\$440.00	\$29.25	\$5.85	\$23.40
Utility_payment	1,767	Variable	\$335,444.01	\$328,221.98	\$7,222.03	\$1,444.41	\$5,777.62
SarpyCommunityCorrections	29	Variable	\$3,149.86	\$3,023.80	\$126.06	\$25.21	\$100.85
SARPY_VEHINSP	34	Variable	\$1,320.24	\$1,230.00	\$90.24	\$18.05	\$72.19
OTLPAYMENT	36	Variable	\$68,665.79	\$68,552.99	\$112.80	\$22.56	\$90.24
59PlanningDept	163	Variable	\$220,387.49	\$216,730.75	\$3,656.74	\$731.35	\$2,925.39
gretna_occ_tax	27	Variable	\$43,916.40	\$43,835.40	\$81.00	\$16.20	\$64.80
SYNTHETICSVC	11	Variable	\$10.00	\$10.00	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	2	Variable	\$85.50	\$80.00	\$5.50	\$1.10	\$4.40
NBELS_Land_Surveyor	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	1	Variable	\$209.00	\$200.00	\$9.00	\$1.80	\$7.20
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	197,716	Variable	\$11,862.96	\$0.00	\$11,862.96	\$2,372.59	\$9,490.37
NBC_Inspections	489	Variable	\$55,767.63	\$55,767.63	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	107,459	Variable	\$6,447.54	\$0.00	\$6,447.54	\$1,289.51	\$5,158.03
NBC_NISaleBarn	95	Variable	\$130,135.85	\$130,135.85	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	153,101	Variable	\$9,186.06	\$0.00	\$9,186.06	\$1,837.21	\$7,348.85
NBC_RFLRenewal	5	Variable	\$91,375.00	\$91,375.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	91	Variable	\$29,379.65	\$29,379.65	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	34,562	Variable	\$2,073.72	\$0.00	\$2,073.72	\$414.74	\$1,658.98
BOGRENEW	102	\$3.25	\$331.50	\$0.00	\$331.50	\$66.30	\$265.20
dhscentregDH	1,130	Variable	\$4,520.00	\$2,825.00	\$1,695.00	\$339.00	\$1,356.00
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,691	\$1.50	\$12,761.00	\$8,726.00	\$4,035.00	\$807.00	\$3,228.00

dhscentregDHL	7,454	\$1.50	\$37,270.00	\$26,089.00	\$11,181.00	\$2,236.20	\$8,944.80
REVENUE_FEE	4,029	\$1.75	\$7,050.75	\$0.00	\$7,050.75	\$1,410.15	\$5,640.60
MVILB_Renewal	259	Variable	\$90,362.20	\$87,670.00	\$2,692.20	\$538.44	\$2,153.76
<b>SUBTOTAL</b>	<b>1,598,361.00</b>		<b>22,038,852.32</b>	<b>21,418,495.07</b>	<b>630,102.66</b>	<b>126,020.54</b>	<b>504,082.12</b>

**Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	155,487	\$1.00	\$155,487.00	77,743.50	77,743.50	\$77,743.50
Court Records (Justice) Monthly	89	\$500.00	\$44,500.00	\$22,250.00	22,250.00	\$22,250.00
Court Records (Justice) Credit Card Searches	859	\$15.00	\$12,915.00	\$6,457.50	6,457.50	\$6,457.50
Court E-Filing	15,466	\$1.00	\$15,056.00	\$0.00	15,056.00	\$15,056.00
COURTRECORDERF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDERU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPPELFILE	340	\$2.00	\$680.00	\$0.00	680.00	\$680.00
AOC CERTGTS	59	Variable	\$460.90	\$350.00	110.90	\$110.90
COURTAPPTFILE	2	variable	\$300.00	\$0.00	300.00	\$300.00
Courtjudge	136	\$50.00	\$6,800.00	\$0.00	\$6,800.00	\$6,800.00
Court Citations	4,853	Variable	\$698,194.87	\$684,312.12	13,882.75	\$13,882.75
AOC_Cert_Authority	12	Variable	\$325.96	\$300.00	25.96	\$25.96
Court Payments	3,008	Variable	\$1,017,197.53	\$1,001,077.51	16,120.02	\$16,120.02
Lobbyist Registration	4	\$0.05	\$800.00	\$800.00	40.00	\$40.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	703	Variabl	\$3,331.00	\$1,483.00	\$1,848.00	\$1,848.00
Scalessubscr	796	Variable	\$796.00	\$398.00	398.00	\$398.00
<b>SUBTOTAL</b>	<b>181,818</b>		<b>1,961,844.26</b>	<b>1,795,171.63</b>	<b>166,712.63</b>	<b>166,712.63</b>
						<b>\$39,960.71</b>

**Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board**

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			25,343.83	25,343.83	25,343.83
Subscriptions - New	540	variable	54,000.00	54,000.00	54,000.00
Renewal	1	variable	50.00	50.00	50.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
<b>SUBTOTAL</b>			<b>\$79,393.83</b>	<b>\$79,393.83</b>	


**Other Applications Maintained and Supported - No Revenue**

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	33	variable	2,873,576.00	2,873,576.00	0.00
COURTEFILESUB	15,472	variable	\$476,926.00	\$476,926.00	0.00
PSCREMIT	358	variable	\$4,143,594.17	\$4,143,594.17	0.00
WCCSUB	87	variable	\$1,483.00	\$1,483.00	0.00
<b>SUBTOTAL</b>	<b>15,950</b>		<b>\$7,495,579.17</b>	<b>\$7,495,579.17</b>	<b>\$0.00</b>

**Payment Statement  
December 31, 2021**

TO: Nebraska State Records Board  
c/o Secretary of State's Office  
Room 2300, State Capitol  
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC  
1 S. 13th, Suite 301  
Lincoln, NE 68508



**PERIOD COVERED: November 1st - November 30th**

**Transaction Services Subject to the 20% Split with the Nebraska State Records Board**

90.00%

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (21NII Share (80%)	
DMV- DLR - Batch	11,434	\$7.50	\$85,755.00	\$74,321.00	\$11,434.00	\$2,286.80	\$9,147.20
DMV- DLR - Monitoring Fee	705,684	\$0.06	\$42,341.04	\$28,227.36	\$14,113.68	\$2,822.74	\$11,290.94
DMV- DLR - Interactive	67,873	\$7.50	\$509,047.50	\$441,174.50	\$67,873.00	\$13,574.60	\$54,298.40
DMV- DLR - Certified	8	\$7.50	\$60.00	\$52.00	\$8.00	\$1.60	\$6.40
DMV- DLR - Certified Transcript	108	\$8.50	\$918.00	\$810.00	\$108.00	\$21.60	\$86.40
DMV-SRIND	91	\$0.50	\$45.50	\$0.00	\$45.50	\$9.10	\$36.40
DMV-SRBULK	52	\$0.15	\$7.80	\$0.00	\$7.80	\$1.56	\$6.24
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00
DMV - DLR Single	1,311	\$7.50	\$9,847.50	\$8,534.50	\$1,313.00	\$262.60	\$1,050.40
DMV - Driver License Renew	13,211	Variable	\$360,398.75	\$342,679.50	\$17,719.25	\$3,543.85	\$14,175.40
DMVOTC	6,162	Variable	\$154,228.75	\$145,802.50	\$8,426.25	\$1,685.25	\$6,741.00
DMVOTC_CASH	18,521	Variable	\$441,800.50	\$441,800.50	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	17,405	\$1.00	\$17,405.00	\$6,962.00	\$10,443.00	\$2,088.60	\$8,354.40
DMV- TLR - batch	17,506	\$1.00	\$17,506.00	\$7,002.40	\$10,503.60	\$2,100.72	\$8,402.88
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	20	\$18.00	\$360.00	\$200.00	\$160.00	\$32.00	\$128.00
DMV - Reinstatement	1,584	\$3.00	\$124,208.00	\$119,450.00	\$4,758.00	\$951.60	\$3,806.40
DMV - IRP	654	Variable	\$4,908,741.10	\$4,903,228.27	\$5,512.83	\$1,102.57	\$4,410.26
DMV - IFTA	886	Variable	\$107,770.04	\$106,449.81	\$1,320.23	\$264.05	\$1,056.18
DMVSPLATE	463	Variable	\$7,499.00	\$6,110.00	\$1,389.00	\$277.80	\$1,111.20
DMVSPLATEMESS	692	Variable	\$36,106.00	\$34,030.00	\$2,076.00	\$415.20	\$1,660.80
DMV - SingleTripPermit	736	Variable	\$31,322.00	\$28,770.00	\$2,552.00	\$510.40	\$2,041.60
DMV - Motor Vehicle Renewals	36,303	Variable	\$9,013,018.35	\$8,800,199.83	\$212,818.52	\$42,563.70	\$170,254.82
DMV_Fleets	45	Variable	\$59,880.80	\$59,582.78	\$298.02	\$59.60	\$238.42
DMV_DAS	688	Variable	\$54,839.00	\$45,014.00	\$9,825.00	\$1,965.00	\$7,860.00
HHSS - Health Practitioner Lists	93	Variable	\$5,290.00	\$0.00	\$5,290.00	\$1,058.00	\$4,232.00
HHSS - Health Practitioner Lists Bulk	3	Variable	\$1,025.00	\$0.00	\$1,025.00	\$205.00	\$820.00
HHSS - Health License Monitoring	140,002	Variable	\$1,400.02	\$0.00	\$1,400.02	\$280.00	\$1,120.02
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$115.24	\$0.00	\$115.24	\$23.05	\$92.19
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	39	\$1.00	\$2,311.97	\$2,210.00	\$101.97	\$20.39	\$81.58
LCC Local Renewals	13	Variable	\$10,791.17	\$10,574.00	\$217.17	\$43.43	\$173.74
LOCLCCNEW		Variable 0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC_Orders	3	Variable	\$273.02	\$267.50	\$5.52	\$1.10	\$4.42
LCC_SDL	61	Variable	\$2,636.74	\$2,480.00	\$156.74	\$31.35	\$125.39
SED - Electrical Permits	0	4% of Fee	\$78,759.00	\$78,759.00	\$3,150.36	\$630.07	\$2,520.29
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	93	3.00	\$3,999.00	\$3,999.00	\$279.00	\$55.80	\$223.20
SED - License List	2	Variable	\$70.00	\$70.00	\$10.00	\$2.00	\$8.00
SEDEXAM3 - Exam Application (\$3 fee)	40	3.00	\$2,520.00	\$2,520.00	\$120.00	\$24.00	\$96.00
SEDEXAM5 - Exam Application (\$5 fee)	11	5.00	\$1,430.00	\$1,430.00	\$55.00	\$11.00	\$44.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,790	\$2/vari	\$191,123.50	\$184,480.00	\$6,643.50	\$1,328.70	\$5,314.80
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable 0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

SOS - corpdocs (TPE)	1,682	Variable	\$8,691.85	\$4,399.76	\$4,292.09	\$858.42	\$3,433.67
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	7	\$800.00	\$5,600.00	\$2,800.00	\$2,800.00	\$560.00	\$2,240.00
SOS - Corporate Special Request(TPE)	33	Variable	\$675.00	\$337.50	\$337.50	\$67.50	\$270.00
SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	14	\$300.00	\$4,200.00	\$2,100.00	\$2,100.00	\$420.00	\$1,680.00
SOS - Corp_OCOGS	737	\$6.50	\$4,790.50	\$1,842.50	\$2,948.00	\$589.60	\$2,358.40
SOS - Corpcogs	5	\$10.00	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,270	\$0.45	\$1,921.50	\$1,366.40	\$555.10	\$111.02	\$444.08
SOS - UCC Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	0	\$300.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Interactive Searches	6,675	\$4.50	\$30,037.50	\$23,362.50	\$6,675.00	\$1,335.00	\$5,340.00
SOS - UCC Monthly Batch Service	5	\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - UCC Special Request	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuationl Filings	1,359	\$11.00	\$14,949.00	\$12,910.50	\$2,038.50	\$407.70	\$1,630.80
SOS - UCC Original Filings	1,194	\$11.00	\$13,134.00	\$11,343.00	\$1,791.00	\$358.20	\$1,432.80
SOS - UCC Electronic Amendments	322	\$11.00	\$3,542.00	\$3,059.00	\$483.00	\$96.60	\$386.40
SOS - UCC Electronic Assignments	7	\$11.00	\$77.00	\$66.50	\$10.50	\$2.10	\$8.40
SOS - UCC Electronic Collateral Amendments	40	\$11.00	\$440.00	\$380.00	\$60.00	\$12.00	\$48.00
SOS - UCC Images	13,322	\$0.45	\$5,994.90	\$4,263.04	\$1,731.86	\$346.37	\$1,385.49
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	42	Variable	\$462.00	\$399.00	\$63.00	\$12.60	\$50.40
SOS - UCCASSIGN_BULK	14	Variable	\$154.00	\$133.00	\$21.00	\$4.20	\$16.80
SOS - UCCCOLLAMEND	23	Variable	\$253.00	\$218.50	\$34.50	\$6.90	\$27.60
SOS - UCCCONT_BULK	239	Variable	\$2,629.00	\$2,270.50	\$358.50	\$71.70	\$286.80
SOS - UCCORIG_BULK	857	Variable	\$9,427.00	\$8,141.50	\$1,285.50	\$257.10	\$1,028.40
SOS - EFS Interactive Searches	1,944	\$4.50	\$8,748.00	\$6,804.00	\$1,944.00	\$388.80	\$1,555.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	481	\$11.00	\$5,291.00	\$4,569.50	\$721.50	\$144.30	\$577.20
SOS - EFS Original Filings	206	\$11.00	\$2,266.00	\$1,957.00	\$309.00	\$61.80	\$247.20
REV - Sales/Use Tax Permit Lists	3	\$5.50	\$16.50	\$0.00	\$16.50	\$3.30	\$13.20
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	29	Variable	\$1,025.00	\$880.00	\$145.00	\$18.00	\$127.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	890	5% of Fee	\$70,650.00	\$70,650.00	\$3,532.50	\$706.50	\$2,826.00
E&A - Engineers & Architects	50	5% of Fee	\$7,500.00	\$7,500.00	\$375.00	\$75.00	\$300.00
Water Well Registrations	194	5% of Fee	\$15,270.00	\$14,201.10	\$1,068.90	\$213.78	\$855.12
REV - Motor Fuels Tax Filing	477	\$0.25	\$119.25	\$0.00	\$119.25	\$23.85	\$95.40
NDOA - Applicator permits	21	Variable	\$1,305.00	\$1,251.00	\$54.00	\$10.80	\$43.20
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	49	Variable	\$6,647.96	\$6,462.60	\$185.36	\$37.07	\$148.29
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	14	Variable	\$97,116.85	\$97,054.38	\$62.47	\$12.49	\$49.98
NDOA - AGSMALL_PACKAGE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AGFFAL_Tonnage	2	Variable	\$23.58	\$19.69	\$3.89	\$0.78	\$3.11
NDOA - AGFIRM_REGISTRATION	4	Variable	\$66.61	\$58.00	\$8.61	\$1.72	\$6.89
NDOA - AGGFAL_Renew	763	Variable	\$23,510.41	\$21,842.00	\$1,668.41	\$333.68	\$1,334.73
NDOA - DAIRY/EGG/TURKEY	4	Variable	\$23,319.59	\$23,291.99	\$27.60	\$5.52	\$22.08
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	30	Variable	\$7,475.45	\$7,323.40	\$152.05	\$30.41	\$121.64
NDOA - AGMILK_RENEW	2	Variable	\$307.48	\$296.50	\$10.98	\$2.20	\$8.78
NDOA - AGPESTKELLY	18	Variable	\$362,880.00	\$362,880.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	34	Variable	\$5,503.68	\$5,380.50	\$123.18	\$24.64	\$98.54

NDOA - AG_CervineFacility Permit	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	33	Variable	\$76,700.51	\$76,625.54	\$74.97	\$14.99	\$59.98
NDOA - AGNURSERY_RENEW	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	1	Variable	\$85.07	\$81.25	\$3.82	\$0.76	\$3.06
NDOA - AGPERMIT_SELLSEEDS	3	Variable	\$228.11	\$219.75	\$8.36	\$1.67	\$6.69
NDOA - Pet Feed Rendering	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	849	Variable	\$842,695.38	\$830,063.00	\$12,632.38	\$2,526.48	\$10,105.90
NDOA - AGPESTDEAL_NEW	4	Variable	\$102.48	\$93.00	\$9.48	\$1.90	\$7.58
NDOA - Governor Ag Conference	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	2	Variable	\$22.50	\$20.00	\$2.50	\$0.50	\$2.00
SFM - Fireworks Display Permits	2	Variable	\$79.88	\$75.00	\$4.88	\$0.98	\$3.90
SFM_BOILER	77	Variable	\$8,393.00	\$8,393.00	\$231.00	\$46.20	\$184.80
SFM_ELEVATOR	88	Variable	\$15,655.00	\$15,655.00	\$264.00	\$52.80	\$211.20
SFM_ELEVATOR_CC%	44	Variable	\$11,545.00	\$11,545.00	\$346.35	\$69.27	\$277.08
OTC-Over the counter payment	14,934	Variable	\$5,716,465.01	\$5,672,844.09	\$43,620.92	\$8,724.18	\$34,896.74
OTC Billback	174	Variable	\$2,406.06	\$0.00	\$2,406.06	\$481.22	\$1,924.84
PropertyTax Payments	56	Variable	\$214,078.68	\$213,591.32	\$487.36	\$97.47	\$389.89
NDOL - Contractor Registration	932	Variable	\$33,464.45	\$30,665.00	\$2,799.45	\$559.89	\$2,239.56
NDOL_OVR_PMT	113	Variable	\$32,948.59	\$32,297.49	\$651.10	\$130.22	\$520.88
NDOL_TAX_PMT	12	Variable	\$2,080.76	\$1,985.21	\$95.55	\$19.11	\$76.44
NEROADS - DOT_Permits	9,411	Variable	\$242,164.25	\$225,695.00	\$16,469.25	\$3,293.85	\$13,175.40
NEROADS- NDOT_RMS	25	Variable	\$2,810.04	\$2,659.75	\$150.29	\$30.06	\$120.23
NEROADS- NDOTSPD	1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS - NDOTPERMITS	13	Variable	\$247.75	\$227.34	\$20.41	\$4.08	\$16.33
State Patrol Crime Report	1,060	\$18.00	\$22,940.00	\$18,500.00	\$4,440.00	\$888.00	\$3,552.00
NSPCCW_Renew - NSP Conceal & Carry	766	\$4.50	\$41,692.50	\$38,250.00	\$3,442.50	\$688.50	\$2,754.00
NSPApptFee	1,000	\$4.50	\$57,676.54	\$54,510.25	\$3,166.29	\$633.26	\$2,533.03
State Patrol Crime Report - Subscriber	1,737	Variable	\$26,863.50	\$22,227.60	\$4,635.90	\$927.18	\$3,708.72
Event Registration	117	10% of Fee	\$2,669.00	\$2,404.50	\$264.50	\$52.90	\$211.60
Sarpy_Stop	130	Variable	\$14,010.00	\$13,669.63	\$340.37	\$68.07	\$272.30
Medicaid & Long Term Care	2	\$1.75	\$159.00	\$159.00	\$3.50	\$0.70	\$2.80
LPNNRD_Trees_Sale	4	Variable	\$447.72	\$430.01	\$17.71	\$3.54	\$14.17
City of Waverly Soccer Registration (TPE)	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	18	Variable	\$966.13	\$917.19	\$48.94	\$9.79	\$39.15
order_form_UBBNRD	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Utility_payment	1,641	Variable	\$250,679.98	\$244,497.65	\$6,182.33	\$1,236.47	\$4,945.86
SarpyCommunityCorrections	22	Variable	\$2,795.04	\$2,689.55	\$105.49	\$21.10	\$84.39
SARPY_VEHINSP	22	Variable	\$1,057.57	\$994.25	\$63.32	\$12.66	\$50.66
OTLPAYMENT	20	Variable	\$6,113.48	\$6,039.40	\$74.08	\$14.82	\$59.26
59PlanningDept	105	Variable	\$67,457.18	\$66,356.74	\$1,100.44	\$220.09	\$880.35
gretna_occ_tax	24	Variable	\$44,036.16	\$43,964.16	\$72.00	\$14.40	\$57.60
SYNTHETICSVC	29	Variable	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Land_Surveyor	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	1	Variable	\$209.00	\$200.00	\$9.00	\$1.80	\$7.20
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	158,094	Variable	\$9,485.64	\$0.00	\$9,485.64	\$1,897.13	\$7,588.51
NBC_Inspections	472	Variable	\$50,263.18	\$50,263.18	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	181,934	Variable	\$10,916.04	\$0.00	\$10,916.04	\$2,183.21	\$8,732.83
NBC_NISaleBarn	109	Variable	\$150,378.20	\$150,378.20	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	176,876	Variable	\$10,612.56	\$0.00	\$10,612.56	\$2,122.51	\$8,490.05
NBC_RFLRenewal	13	Variable	\$154,487.50	\$154,487.50	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	-7,954	Variable	\$27,923.70	\$27,923.70	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	42,175	Variable	\$2,530.50	\$0.00	\$2,530.50	\$506.10	\$2,024.40
BOGRENEW	74	\$3.25	\$240.50	\$0.00	\$240.50	\$48.10	\$192.40
dhscentregDH	1,072	Variable	\$4,288.00	\$2,680.00	\$1,608.00	\$321.60	\$1,286.40
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,438	\$1.50	\$11,532.00	\$7,881.00	\$3,651.00	\$730.20	\$2,920.80

dhscentregDHL	6,422	\$1.50	\$32,110.00	\$22,477.00	\$9,633.00	\$1,926.60	\$7,706.40
REVENUE_FEE	6,117	\$1.75	\$10,704.75	\$0.00	\$10,704.75	\$2,140.95	\$8,563.80
MVILB_Renewal	610	Variable	\$168,633.60	\$163,290.00	\$5,343.60	\$1,068.72	\$4,274.88
<b>SUBTOTAL</b>	<b>1,682,603.00</b>		<b>25,426,051.64</b>	<b>24,821,572.31</b>	<b>612,846.04</b>	<b>122,558.21</b>	<b>490,287.83</b>

**Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	153,048	\$1.00	\$153,048.00	76,524.00	76,524.00	\$76,524.00
Court Records (Justice) Monthly	90	\$500.00	\$45,000.00	\$22,500.00	22,500.00	\$22,500.00
Court Records (Justice) Credit Card Searches	771	\$15.00	\$11,565.00	\$5,782.50	5,782.50	\$5,782.50
Court E-Filing	14,533	\$1.00	\$14,533.00	\$0.00	14,533.00	\$14,533.00
COURTRECORDERF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDERU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPPELFILE	338	\$2.00	\$676.00	\$0.00	676.00	\$676.00
AOCERTGS	32	Variable	\$270.75	\$210.00	60.75	\$60.75
COURTAPPTFILE	4	variable	\$400.00	\$0.00	400.00	\$400.00
Courtjudge	137	\$50.00	\$6,850.00	\$0.00	\$6,850.00	\$6,850.00
Court Citations	4,634	Variable	\$671,291.71	\$657,993.71	13,298.00	\$13,298.00
AOC_Cert_Authority	17	Variable	\$464.05	\$425.00	39.05	\$39.05
Court Payments	2,855	Variable	\$1,455,097.91	\$1,440,257.27	14,840.64	\$14,840.64
Lobbyist Registration	31	\$0.05	\$4,905.00	\$4,905.00	245.25	\$245.25
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	741	Variabl	\$3,303.00	\$1,350.00	\$1,953.00	\$1,953.00
Scalessubscr	687	Variable	\$687.00	\$343.50	343.50	\$343.50
<b>SUBTOTAL</b>	<b>177,922</b>		<b>2,373,091.42</b>	<b>2,210,290.98</b>	<b>163,045.69</b>	<b>163,045.69</b>
						<b>\$37,097.15</b>

**Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board**

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			21,746.83	21,746.83	21,746.83
Subscriptions - New	411	variable	41,100.00	41,100.00	41,100.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
<b>SUBTOTAL</b>			<b>\$62,846.83</b>	<b>\$62,846.83</b>	


**Other Applications Maintained and Supported - No Revenue**

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	35	variable	2,831,480.00	2,831,480.00	0.00
COURTEFILESUB	14,533	variable	\$405,912.00	\$405,912.00	0.00
PSCREMIT	285	variable	\$4,193,542.67	\$4,193,542.67	0.00
WCCSUB	90	variable	\$1,350.00	\$1,350.00	0.00
<b>SUBTOTAL</b>	<b>14,943</b>		<b>\$7,432,284.67</b>	<b>\$7,432,284.67</b>	<b>\$0.00</b>

**Payment Statement  
January 30, 2022**

TO: Nebraska State Records Board  
c/o Secretary of State's Office  
Room 2300, State Capitol  
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC  
1 S. 13th, Suite 301  
Lincoln, NE 68508



**PERIOD COVERED: December 1st - December 31st**

**Transaction Services Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (2	NII Share (80%)	90.00%
DMV- DLR - Batch	11,342	\$7.50	\$85,065.00	\$73,723.00	\$11,342.00	\$2,268.40	\$9,073.60	
DMV- DLR - Monitoring Fee	701,561	\$0.06	\$42,093.66	\$28,062.44	\$14,031.22	\$2,806.24	\$11,224.98	
DMV- DLR - Interactive	65,261	\$7.50	\$489,457.50	\$424,196.50	\$65,261.00	\$13,052.20	\$52,208.80	
DMV- DLR - Certified	4	\$7.50	\$30.00	\$26.00	\$4.00	\$0.80	\$3.20	
DMV- DLR - Certified Transcript	129	\$8.50	\$1,096.50	\$967.50	\$129.00	\$25.80	\$103.20	
DMV-SRIND	95	\$0.50	\$47.50	\$0.00	\$47.50	\$9.50	\$38.00	
DMV-SRBULK	41	\$0.15	\$6.15	\$0.00	\$6.15	\$1.23	\$4.92	
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00	
DMV - DLR Single	1,353	\$7.50	\$10,147.50	\$8,794.50	\$1,353.00	\$270.60	\$1,082.40	
DMV - Driver License Renew	12,938	Vari:	\$354,086.50	\$336,732.00	\$17,354.50	\$3,470.90	\$13,883.60	
DMVOTC	6,254	Vari:	\$158,159.75	\$149,515.50	\$8,644.25	\$1,728.85	\$6,915.40	
DMVOTC_CASH	19,689	Vari:	\$473,399.50	\$473,399.50	\$0.00	\$0.00	\$0.00	
DMV- TLR - Interactive	17,476	\$1.00	\$17,476.00	\$6,990.40	\$10,485.60	\$2,097.12	\$8,388.48	
DMV- TLR - batch	20,705	\$1.00	\$20,705.00	\$8,282.00	\$12,423.00	\$2,484.60	\$9,938.40	
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
DMV- TLR - Special Request Runs	9	\$50.00	\$450.00	\$306.00	\$144.00	\$28.80	\$115.20	
DMV- TLR - Vol. Over 2,000/Run	20	\$18.00	\$360.00	\$200.00	\$160.00	\$32.00	\$128.00	
DMV - Reinstatement	1,487	\$3.00	\$117,186.00	\$112,725.00	\$4,461.00	\$892.20	\$3,568.80	
DMV - IRP	1,208	Variable	\$10,075,880.61	\$10,058,204.21	\$17,676.40	\$3,535.28	\$14,141.12	
DMV - IFTA	888	Variable	\$50,381.47	\$49,465.67	\$915.80	\$183.16	\$732.64	
DMVSPLATE	405	Variable	\$6,730.00	\$6,515.00	\$1,215.00	\$243.00	\$972.00	
DMVSPLATEMESS	695	Variable	\$36,135.00	\$34,050.00	\$2,085.00	\$417.00	\$1,668.00	
DMV - SingleTripPermit	638	Variable	\$27,027.00	\$24,825.00	\$2,202.00	\$440.40	\$1,761.60	
DMV - Motor Vehicle Renewals	38,616	Variable	\$9,727,342.17	\$9,502,163.69	\$225,178.48	\$45,035.70	\$180,142.78	
DMV_Fleets	68	Variable	\$453,646.54	\$451,390.01	\$2,256.53	\$451.31	\$1,805.22	
DMV_DAS	684	Variable	\$60,115.00	\$49,507.00	\$10,608.00	\$2,121.60	\$8,486.40	
HHSS - Health Practitioner Lists	62	Variable	\$4,105.00	\$0.00	\$4,105.00	\$821.00	\$3,284.00	
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,010.00	\$0.00	\$2,010.00	\$402.00	\$1,608.00	
HHSS - Health License Monitoring	141,356	Variable	\$1,413.56	\$0.00	\$1,413.56	\$282.71	\$1,130.85	
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$113.73	\$0.00	\$113.73	\$22.75	\$90.98	
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
LCC Renewals		\$1.00 0	0	0	\$0.00	\$0.00	\$0.00	
LCC Local Renewals		Variable 0	0	0	\$0.00	\$0.00	\$0.00	
LOCLCCNEW	1	Variable	\$316.00	\$313.00	\$3.00	\$0.60	\$2.40	
LCC_Orders	3	Variable	\$333.69	\$321.50	\$12.19	\$2.44	\$9.75	
LCC_SDL	55	Variable	\$2,624.20	\$2,480.00	\$144.20	\$28.84	\$115.36	
SED - Electrical Permits	0	4% of Fee	\$80,748.00	\$80,748.00	\$3,229.92	\$645.98	\$2,583.94	
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SED - Electrician Apprentice License	74	3.00	\$3,182.00	\$3,182.00	\$222.00	\$44.40	\$177.60	
SED - License List	3	Variable	\$45.00	\$45.00	\$15.00	\$3.00	\$12.00	
SEDEXAM3 - Exam Application (\$3 fee)	51	3.00	\$3,213.00	\$3,213.00	\$153.00	\$30.60	\$122.40	
SEDEXAM5 - Exam Application (\$5 fee)	14	5.00	\$1,820.00	\$1,820.00	\$70.00	\$14.00	\$56.00	
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00	
SOS - NonProfit Reports	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00	
SOS - Document eDelivery	3,101	\$2/vari	\$209,955.00	\$202,640.00	\$7,315.00	\$1,463.00	\$5,852.00	
SOS - Corp filings (Foreign/Domestic Corporati	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00	
SOS - corpdocs (TPE)	1,755	Variabl	\$8,769.65	\$4,623.04	\$4,146.61	\$829.32	\$3,317.29	



SOS - CollectionRenew	0	Variable	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6		\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	35	Variable		\$540.00	\$270.00	\$270.00	\$54.00	\$216.00
SOS - Corporate Special Request	3		\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0		\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	11		\$300.00	\$3,300.00	\$1,650.00	\$1,650.00	\$330.00	\$1,320.00
SOS - Corp_OCOGS	887		\$6.50	\$5,765.50	\$2,217.50	\$3,548.00	\$709.60	\$2,838.40
SOS - Corpcogs	6		\$10.00	\$60.00	\$60.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,346		\$0.45	\$1,955.70	\$1,390.72	\$564.98	\$113.00	\$451.98
SOS - UCC Bi-Monthly Batch Service	0		500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4		\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	0		\$300.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Interactive Searches	9,059		\$4.50	\$40,765.50	\$31,706.50	\$9,059.00	\$1,811.80	\$7,247.20
SOS - UCC Monthly Batch Service	4		\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	1,172	Variable		\$2,344.00	\$1,172.00	\$1,172.00	\$234.40	\$937.60
SOS - UCC Periodic Dump	0		\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	1		\$15.00	\$15.00	\$7.50	\$7.50	\$1.50	\$6.00
SOS - UCC Continuationl Filings	1,340		\$11.00	\$14,740.00	\$12,730.00	\$2,010.00	\$402.00	\$1,608.00
SOS - UCC Original Filings	1,560		\$11.00	\$17,160.00	\$14,820.00	\$2,340.00	\$468.00	\$1,872.00
SOS - UCC Electronic Amendments	464		\$11.00	\$5,104.00	\$4,408.00	\$696.00	\$139.20	\$556.80
SOS - UCC Electronic Assignments	4		\$11.00	\$44.00	\$38.00	\$6.00	\$1.20	\$4.80
SOS - UCC Electronic Collateral Amendments	56		\$11.00	\$616.00	\$532.00	\$84.00	\$16.80	\$67.20
SOS - UCC Images	18,161		\$0.45	\$8,172.45	\$5,811.52	\$2,360.93	\$472.19	\$1,888.74
SOS - UCC BatchSemi Monthly	2		\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	32	Variable		\$352.00	\$304.00	\$48.00	\$9.60	\$38.40
SOS - UCCASSIGN_BULK	69	Variable		\$759.00	\$655.50	\$103.50	\$20.70	\$82.80
SOS - UCCCOLLAMEND	20	Variable		\$220.00	\$190.00	\$30.00	\$6.00	\$24.00
SOS - UCCCONT_BULK	228	Variable		\$2,508.00	\$2,166.00	\$342.00	\$68.40	\$273.60
SOS - UCCORIG_BULK	1,144	Variable		\$12,584.00	\$10,868.00	\$1,716.00	\$343.20	\$1,372.80
SOS - EFS Interactive Searches	2,916		\$4.50	\$13,122.00	\$10,206.00	\$2,916.00	\$583.20	\$2,332.80
SOS - EFS Special Request	0		\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	440		\$11.00	\$4,840.00	\$4,180.00	\$660.00	\$132.00	\$528.00
SOS - EFS Original Filings	359		\$11.00	\$3,949.00	\$3,410.50	\$538.50	\$107.70	\$430.80
REV - Sales/Use Tax Permit Lists	2		\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0		5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	32	Variable		\$800.00	\$640.00	\$160.00	\$18.00	\$142.00
NREC - Real Estate Commission Services	0	3% of Fee		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	2,340	5% of Fee		\$184,010.00	\$184,010.00	\$9,200.50	\$1,840.10	\$7,360.40
E&A - Engineers & Architects	47	5% of Fee		\$7,050.00	\$7,050.00	\$352.50	\$70.50	\$282.00
Water Well Registrations	253	5% of Fee		\$20,470.00	\$19,037.10	\$1,432.90	\$286.58	\$1,146.32
REV - Motor Fuels Tax Filing	464		\$0.25	\$116.00	\$0.00	\$116.00	\$23.20	\$92.80
NDOA - Applicator permits	18	Variable		\$1,425.00	\$1,374.00	\$51.00	\$10.20	\$40.80
NDOA - AGAERIAL_LICENSE	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	25	Variable		\$9,958.49	\$9,739.78	\$218.71	\$43.74	\$174.97
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCV	2	Variable		\$510.64	\$501.08	\$9.56	\$1.91	\$7.65
NDOA - AGSMALL_PACKAGE	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFIRM_REGISTRATION	10	Variable		\$152.96	\$132.50	\$20.46	\$4.09	\$16.37
NDOA - AGGFAL_Renew	715	Variable		\$22,704.70	\$21,130.75	\$1,573.95	\$314.79	\$1,259.16
NDOA - DAIRY/EGG/TURKEY	4	Variable		\$21,935.13	\$21,928.13	\$7.00	\$1.40	\$5.60
NDOA - Grape/Potato	0	Variable		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	13	Variable		\$2,971.77	\$2,914.47	\$57.30	\$11.46	\$45.84
NDOA - AGMILK_RENEW	3	Variable		\$457.48	\$444.75	\$12.73	\$2.55	\$10.18
NDOA - AGPESTKELLY	23	Variable		\$296,320.00	\$296,320.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	46	Variable		\$7,331.34	\$7,121.25	\$210.09	\$42.02	\$168.07
NDOA - AG_CervineFacility Permit	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	44	Variable		\$84,532.91	\$84,438.06	\$94.85	\$18.97	\$75.88

NDOA - AGNURSERY_RENEW	409	Variable	\$68,049.78	\$66,241.27	\$1,808.51	\$361.70	\$1,446.81
NDOA - AGNURSERY_STOCK	7	Variable	\$613.37	\$590.41	\$22.96	\$4.59	\$18.37
NDOA - AGPERMIT_SELLSEEDS	5	Variable	\$1,742.35	\$1,691.25	\$51.10	\$10.22	\$40.88
NDOA - Pet Feed Rendering	0	Variable 0		0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	625	Variable	\$476,878.75	\$469,338.25	\$7,540.50	\$1,508.10	\$6,032.40
NDOA - AGPESTDEAL_NEW	2	Variable	\$50.62	\$46.50	\$4.12	\$0.82	\$3.30
NDOA - Governor Ag Conference	0	\$3.00 0		0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	3	Variable	\$33.75	\$30.00	\$3.75	\$0.75	\$3.00
SFM - Fireworks Display Permits	11	Variable	\$294.56	\$275.00	\$19.56	\$3.91	\$15.65
SFM_BOILER	75	Variable	\$8,553.00	\$8,553.00	\$225.00	\$45.00	\$180.00
SFM_ELEVATOR	92	Variable	\$17,200.00	\$17,200.00	\$276.00	\$55.20	\$220.80
SFM_ELEVATOR_CC%	49	Variable	\$14,005.00	\$14,005.00	\$420.15	\$84.03	\$336.12
OTC-Over the counter payment	15,500	Variable	\$4,555,946.78	\$4,504,512.36	\$51,434.42	\$10,286.88	\$41,147.54
OTC Billback	139	Variable	\$2,359.85	\$0.00	\$2,359.85	\$471.97	\$1,887.88
PropertyTax Payments	368	Variable	\$1,247,263.02	\$1,243,517.98	\$3,745.04	\$749.01	\$2,996.03
PropertyTaxOTC	17	Variable	\$53,179.99	\$52,476.30	\$703.69	\$140.74	\$562.95
NDOL - Contractor Registration	913	Variable	\$27,636.20	\$24,875.00	\$2,761.20	\$552.24	\$2,208.96
NDOL_OVR_PMT	102	Variable	\$54,354.15	\$53,578.51	\$775.64	\$155.13	\$620.51
NDOL_TAX_PMT	9	Variable	\$1,552.87	\$1,481.42	\$71.45	\$14.29	\$57.16
NEROADS - DOT_Permits	9,023	Variable	\$236,235.25	\$220,445.00	\$15,790.25	\$3,158.05	\$12,632.20
NEROADS- NDOT_RMS	35	Variable	\$9,098.31	\$8,734.28	\$364.03	\$72.81	\$291.22
NEROADS- NDOTSPD	0	Variable 0		0	\$0.00	\$0.00	\$0.00
NEROADS - NDOTPERMITS	11	Variable	\$229.25	\$211.98	\$17.27	\$3.45	\$13.82
State Patrol Crime Report	1,024	\$18.00	\$20,630.50	\$16,637.50	\$3,993.00	\$798.60	\$3,194.40
NSPCCW_Renew - NSP Conceal & Carry	822	\$4.50	\$44,690.00	\$41,000.00	\$3,690.00	\$738.00	\$2,952.00
NSPApptFee	1,027	\$4.50	\$60,633.65	\$57,334.00	\$3,299.65	\$659.93	\$2,639.72
State Patrol Crime Report - Subscriber	1,149	Variable	\$17,788.50	\$14,705.10	\$3,083.40	\$616.68	\$2,466.72
Event Registration	108	10% of Fee	\$3,332.00	\$3,000.00	\$332.00	\$66.40	\$265.60
Sarpy_Stop	120	Variable	\$12,810.00	\$12,498.78	\$311.22	\$62.24	\$248.98
Medicaid & Long Term Care	2	\$1.75	\$135.00	\$135.00	\$3.50	\$0.70	\$2.80
LPNNRD_Trees_Sale	5	Variable	\$669.82	\$645.00	\$24.82	\$4.96	\$19.86
City of Waverly Soccer Registration (TPE)	0	Variable 0		0	\$0.00	\$0.00	\$0.00
recreation_program	32	Variable	\$1,612.40	\$1,520.00	\$92.40	\$18.48	\$73.92
order_form_LPNNRD	53	Variable	\$2,100.53	\$1,962.44	\$138.09	\$27.62	\$110.47
order_form_UBBNRD	2	Variable	\$99.43	\$95.14	\$4.29	\$0.86	\$3.43
Library_acct_mgmt	6	Variable	\$217.11	\$202.99	\$14.12	\$2.82	\$11.30
Utility_payment	1,803	Variable	\$251,749.60	\$245,150.34	\$6,599.26	\$1,319.85	\$5,279.41
SarpyCommunityCorrections	19	Variable	\$1,248.14	\$1,185.35	\$62.79	\$12.56	\$50.23
SARPY_VEHINSP	24	Variable	\$1,575.80	\$1,496.50	\$79.30	\$15.86	\$63.44
OTLPAYMENT	17	Variable	\$7,054.84	\$7,002.49	\$52.35	\$10.47	\$41.88
59PlanningDept	86	Variable	\$28,103.80	\$27,476.96	\$626.84	\$125.37	\$501.47
gretna_occ_tax	33	Variable	\$64,725.43	\$64,626.43	\$99.00	\$19.80	\$79.20
SYNTHETICSVC	27	Variable	\$40.00	\$40.00	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	2	Variable	\$85.50	\$80.00	\$5.50	\$1.10	\$4.40
NBELS_Land_Surveyor	1	Variable	\$41.75	\$40.00	\$1.75	\$0.35	\$1.40
NBELS_Surveyor_Training	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
ded_programs_payment	3	Variable	\$2,066.01	\$2,000.01	\$66.00	\$13.20	\$52.80
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Micellanium Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	130,179	Variable	\$7,810.74	\$0.00	\$7,810.74	\$1,562.15	\$6,248.59
NBC_Inspections	413	Variable	\$42,391.72	\$42,391.72	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	9,826	Variable	\$589.56	\$0.00	\$589.56	\$117.91	\$471.65
NBC_NISaleBarn	110	Variable	\$138,489.80	\$138,489.80	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	162,916	Variable	\$9,774.96	\$0.00	\$9,774.96	\$1,954.99	\$7,819.97
NBC_RFLRenewal	5	Variable	\$11,250.00	\$11,250.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	112	Variable	\$47,008.10	\$47,008.10	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	53,933	Variable	\$3,235.98	\$0.00	\$3,235.98	\$647.20	\$2,588.78
BOGRENEW	108	\$3.25	\$351.00	\$0.00	\$351.00	\$70.20	\$280.80
dhhscentregDH	1,017	Variable	\$4,068.00	\$2,542.50	\$1,525.50	\$305.10	\$1,220.40
dhhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscentreg	2,357	\$1.50	\$11,238.00	\$7,707.00	\$3,531.00	\$706.20	\$2,824.80

dhscentregDHL	6,874	\$1.50	\$34,370.00	\$24,059.00	\$10,311.00	\$2,062.20	\$8,248.80
REVENUE_FEE	5,357	\$1.75	\$9,374.75	\$0.00	\$9,374.75	\$1,874.95	\$7,499.80
MVILB_Renewal	698	Variable	\$190,940.60	\$185,120.00	\$5,820.60	\$1,164.12	\$4,656.48
<b>SUBTOTAL</b>	<b>1,502,090.00</b>		<b>31,145,414.37</b>	<b>30,515,370.23</b>	<b>644,211.71</b>	<b>128,828.34</b>	<b>515,383.37</b>

**Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board**

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	138,634	\$1.00	\$138,634.00	69,317.00	69,317.00	\$69,317.00
Court Records (Justice) Monthly	90	\$500.00	\$45,000.00	\$22,500.00	22,500.00	\$22,500.00
Court Records (Justice) Credit Card Searches	836	\$15.00	\$12,540.00	\$6,270.00	6,270.00	\$6,270.00
Court E-Filing	15,848	\$1.00	\$15,848.00	\$0.00	15,848.00	\$15,848.00
COURTRECORDERF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDERU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPPELFILE	325	\$2.00	\$650.00	\$0.00	650.00	\$650.00
AOC CERTGTS	43	Variable	\$315.69	\$235.00	80.69	\$80.69
COURTAPPTFILE	1	variable	\$50.00	\$0.00	50.00	\$50.00
Courtjudge	137	\$50.00	\$6,850.00	\$0.00	\$6,850.00	\$6,850.00
Court Citations	4,788	Variable	\$693,151.52	\$679,403.52	13,748.00	\$13,748.00
AOC_Cert_Authority	19	Variable	\$518.17	\$475.00	43.17	\$43.17
Court Payments	2,830	Variable	\$1,046,391.97	\$1,031,639.84	14,752.13	\$14,752.13
Lobbyist Registration	289	\$0.05	\$115,515.00	\$115,515.00	5,775.75	\$5,775.75
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	2	\$50.00	\$100.00	\$50.00	50.00	\$50.00
LEG - BillTracker (4-10 eProfiles)	2	\$100.00	\$200.00	\$100.00	100.00	\$100.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	717	Variabl	\$3,315.00	\$1,455.00	\$1,860.00	\$1,860.00
Scalessubscr	635	Variable	\$635.00	\$317.50	317.50	\$317.50
<b>SUBTOTAL</b>	<b>165,200</b>		<b>2,084,714.35</b>	<b>1,927,277.86</b>	<b>163,212.24</b>	<b>163,212.24</b>
						<b>\$39,580.19</b>

**Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board**

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			43,201.33	43,201.33	43,201.33
Subscriptions - New	524	variable	52,400.00	52,400.00	52,400.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
<b>SUBTOTAL</b>			<b>\$95,601.33</b>	<b>\$95,601.33</b>	

**Other Applications Maintained and Supported - No Revenue**

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	37	variable	2,866,566.00	2,866,566.00	0.00
COURTEFILESUB	15,848	variable	\$432,743.00	\$432,743.00	0.00
PSCREMIT	284	variable	\$4,125,004.79	\$4,125,004.79	0.00
WCCSUB	97	variable	\$1,455.00	\$1,455.00	0.00
<b>SUBTOTAL</b>	<b>16,266</b>		<b>\$7,425,768.79</b>	<b>\$7,425,768.79</b>	<b>\$0.00</b>