

NEBRASKA
STATE RECORDS
BOARD

STATE CAPITOL

ROOM 1510

December 16, 2021

9:00 A.M.

*** Proof of Publication ***

State of Nebraska)
Lancaster County) SS.

NOTICE OF PUBLIC MEETING
Notice is hereby given that the public meeting of the Nebraska State Records Board is scheduled for December 16, 2021 at 9:00 AM, and will be held at the State Capitol, Room 1510, Lincoln, NE. At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410. An agenda, kept continually, shall be available for inspection at the Nebraska State Records Board during regular business hours or at the Board's website at staterrecordsboard.nebraska.gov. If auxiliary aids or reasonable accommodations are needed for attendance at the hearing, please call the Nebraska State Records Board's offices at (402) 471-2550. For persons with hearing peech impairments, please call the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.
1024276 11 Nov 15 ZNEZ

NE SECRETARY OF STATE
RECORDS MANAGEMENT DIVISION
3242 Salt Creek Cir
LINCOLN, NE 68504

ORDER NUMBER 1024276

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper

One successive times(s) the first insertion having been on November 15, 2021 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statues of the State of Nebraska.



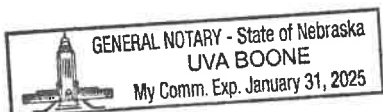
Section: Class Legals
Category: 0099 LEGALS
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The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Subscribed in my presence and sworn to before me on

Nov 16, 2021
U Boone Notary Public



Event Details

Meeting

Nebraska State Records Board

DATE OF ACTIVITY

Thursday, 12/16/2021

TIME OF ACTIVITY

9:00 AM

LOCATION

State Capitol, Room 1510

DETAILS

NSRB Quarterly Meeting

MEETING AGENDA

<https://staterecordsboard.nebraska.gov/meetings>

MEETING MATERIALS

<https://staterecordsboard.nebraska.gov/meetings>

NAME

Libby Elder Executive Director

EMAIL

libby.elder@nebraska.gov

ADDRESS

**1201 N St Suite 120
Lincoln, NE 68508**

AGENCY WEBSITE

<https://staterecordsboard.nebraska.gov/>

TELEPHONE

(402) 471-2745

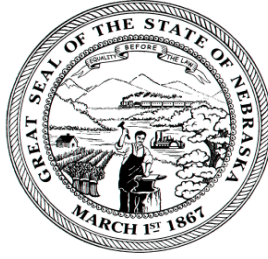
Last Updated: **Monday, 10/25/2021**

NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol Building – Room 1510

December 16, 2021 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES
Action Item: Approval of October 5, 2021 meeting minutes
6. APPROVAL OF FINANCIAL REPORT
Action Item: Approval of September 30, 2021 Cash Fund Balance Report
7. PUBLIC COMMENT
8. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS
(Signed by Chairperson Evnen pursuant to Board authority)
 1. **Non-Action Item:** EGSLA – Village of Bertrand, Chase County, City of Curtis, Library Commission, Loup County, City of Ogallala, Stanton County
 2. **Non-Action Item:** Event Registration – Library Commission
 3. **Non-Action Item:** PayPort – Village of Bertrand, City of Ogallala
 4. **Non-Action Item:** Statement of Work (SOW) – Chase County, Liquor Control Commission, Loup County, Public Service Commission (Amendment 1), Stanton County
 - b) REVIEW OF PROJECT STATUS REPORTS
9. NEW BUSINESS
 - a) NEBRASKA BRAND COMMITTEE – ADDENDUM FOUR
Action Item: Approve Nebraska Brand Committee Addendum Four
 - b) DISCUSSION REGARDING NEBRASKA INTERACTIVE TECHNICAL INFRASTRUCTURE UPGRADES
10. NEBRASKA INTERACTIVE REPORTS
 - a) **Action Item:** Nebraska Interactive, LLC Business Plan for 2022
 - b) **Action Item:** Project Priority Report
 - c) General Manager's Report
11. DATE FOR NEXT MEETING
TBD
LOCATION: 1201 N Street, 2nd Floor Conference Room
12. ADJOURNMENT



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of October 5, 2021

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (NSRB) was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on October 5, 2021.

A Roll Call was taken. The following NSRB members were present:

Colleen Byelick, Representing Secretary of State, State Records Administrator and Chairperson

Lt. Governor Mike Foley, representing the Governor

Jason Jackson, the Director of Administrative Services

Leslie Donley, representing the Attorney General

John Murante, representing the State Treasurer

Russ Karpisek, representing the Auditor

Walter Weir, representing the General Public

Tony Ojeda, representing the Insurance Industry

Angela Stenger, representing the Media

Members absent:

Bob Sullivan, representing the Legal Profession

Vacant member positions:

Representative of the Libraries

Representative the Banking Industry

Staff in attendance:

Libby Elder, Executive Director, Nebraska State Records Board

Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. After confirming that a quorum was present, the Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the Chairperson or to the right of the public seating area.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on September 1, 2021, and on the state's

public meeting calendar website. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB’s attention to the adoption of the agenda. Lt. Governor Foley moved to approve the Agenda as presented. Mr. Murante seconded the motion.

Voting For: Byelick Donley Weir Ojeda Foley
 Stenger Karpisek Murante Jackson

Voting Against: None

Voting Abstain: None

Absent: Sullivan

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson asked for a motion to approve the minutes of the June 9, 2021 meeting. Mr. Weir moved to approve the minutes as presented. Ms. Stenger seconded the motion. There was no further discussion.

Voting For: Byelick Donley Weir Murante Ojeda
 Stenger Foley Jackson Karpisek

Voting Against: None

Voting Abstain: None

Absent: Sullivan

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Libby Elder, Executive Director for the NSRB provided a summary of the June 30, 2021 Cash Fund Balance Report. Lt. Governor Foley moved to approve the report. Mr. Murante seconded the motion. There was no further discussion.

Voting For: Byelick Donley Weir Murante Ojeda
 Stenger Karpisek Jackson Foley

Voting Against: None

Absent: Sullivan

The motion carried.

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked if anyone wished to provide public comment to the NSRB. No public member indicated a desire to provide public comment.

Agenda Item 8. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 8.a. Review of Template Agreements: Ms. Elder provided a list of the EGSLAs, Citizen Payment Processing Addendums, PayPort Addendums, and Statements of Work (“SOW”) and SOW amendments that were signed pursuant to NSRB authority.

Agenda Item 8.b. Review of Project Status Report: Ms. Elder presented information related to the status of various active projects based upon feedback from the state agency partners.

Agenda Item 8.c. Report on Termination of the Village of Arlington Service: Ms. Elder presented information on a letter received from the Village of Arlington requesting to terminate PayPort and Citizen Payment processing services provided by Nebraska Interactive, LLC (NIC).

Agenda Item 8.d. Template Termination Agreement: Ms. Elder presented a template termination agreement, which would be used to establish a formal process for documentation of termination of services. The template would be signed by the Secretary pursuant to authority to sign agreements in between NSRB meetings.

Mr. Jackson moved to approve use of the template termination agreement and empower the Secretary to approve termination agreements in between board meetings, which was seconded by Ms. Donley.

Voting For:	Byelick	Donley	Weir	Murante	Ojeda
	Stenger	Karpisek	Jackson	Foley	

Voting Against: None

Absent: Sullivan

The motion carried.

Agenda Item 9. NEW BUSINESS

Agenda Item 9.a. Audit of Nebraska Interactive LLC Lt. Governor Foley reported on the Finance Subcommittee’s review of the Ernst & Young LLP audit report of Nebraska Interactive, LLC. Lt. Governor Foley moved to receive the audit in compliance with the contract, which was seconded by Mr. Ojeda.

Voting For:	Byelick	Donley	Weir	Murante	Ojeda
	Stenger	Karpisek	Jackson	Foley	

Voting Against: None

Absent: Sullivan

The motion carried.

Agenda Item 9.b. Electrical Division Addendum Nine: Ms. Elder provided a summary of changes made through Addendum Nine , which include: (1) the Electrical Division will no longer pay the portal fees for individuals seeking electrical permits; (2) electronic check will be an optional method of payment with a \$1.75 portal fee; (3) portal fees will be distributed to NIC and permit fees will be distributed to the Electrical Division (instead of the total amount being sent to the Electrical Division, and NIC billing the Electrical Division at the end of the month for the portal fees); and (4) prior Addendums One through Five and Seven will be replaced by Addendum Nine.

There was discussion regarding shifting the cost of portal fees for permits from the agency to the customer. Mr. Thelen from the Electrical Division explained that customers currently pay portal fees for licensing, renewals, and exams and this will allow for consistency in payment of the portal fees.

Mr. Weir moved to approve the Electrical Division Addendum Nine, which was seconded by Lt. Governor Foley.

Voting For:	Byelick Karpisek	Donley Foley	Weir	Ojeda	Stenger
Voting Against:	Jackson				
Not Voting:	Murante				
Absent:	Sullivan				

The motion carried.

Agenda Item 10. NEBRASKA INTERACTIVE REPORTS.

Agenda Item 10.a. Project Priority Report: Mr. Sloan provided an overview of projects completed in quarter two, discussed migration of certain websites, and presented information on new services launched with the Nebraska Board of Land Surveyors. Mr. Sloan presented information on projects being undertaken in quarter three. There was discussion regarding what information is included in the Project Priority Report and how projects are prioritized.

Mr. Jackson moved to approve the Project Priority Report, which was seconded by Ms. Stenger. There was no further discussion.

Voting For:	Byelick Stenger	Donley Karpisek	Weir Jackson	Murante Foley	Ojeda
Voting Against:	None				
Absent:	Sullivan				

The motion carried.

Agenda item 10.b. General Manager’s Report: Mr. Hoffman reported on the following: NIC’s interest in continuing to expand electronic government within the constraints of the state contract, and in bidding opportunities for additional projects.

NIC recognition in two national award competitions for agency projects.

Portal revenue is down from last year, but last year was an unprecedented year that drove traffic online.

NIC is preparing for some sunseting of key application infrastructure.

NIC has three open positions, and three more openings for a grant team. NIC has had challenges filling positions.

NIC presented a Pandemic Comparison Report and indicated that citizens used more online services during the COVID-19 pandemic, and that use of business data services have been down, including driver history records and UCC filings.

There was discussion regarding recovery from cyber-attack and fail over testing.

Agenda Item 11. DATE FOR NEXT MEETING. The Chairperson announced the next NSRB meeting is tentatively scheduled for first or mid part of December, 2021, at 9:00 a.m.

Agenda Item 12. ADJOURNMENT. The Chairperson declared the meeting adjourned at 10:08 a.m.

Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

Date

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures & Transfers
July 1, 2021, through September 30, 2021
 With comparative figures for July 1, 2020, through September 30, 2020
FY 21-22

	<u>Jul 2021</u>	<u>Prior Year Jul 2020</u>	<u>Aug 2021</u>	<u>Prior Year Aug 2020</u>	<u>Sept 2021</u>	<u>Prior Year Sept 2020</u>	<u>Year to Date FY 21-22</u>	<u>Year to Date FY 20-21</u>
Revenues:								
Sale of Subscriber Services	\$1,032,175.62	\$971,135.09	\$1,399,948.38	\$1,028,048.10	\$1,645,484.77	\$1,087,359.81	\$4,077,608.77	\$3,086,543.00
General Business Fees	\$0.00	\$78.00	\$3.00	\$39.00	\$0.00	\$67.00	\$3.00	\$184.00
Driver Records	\$279.00	\$370.00	\$566.00	\$297.00	\$395.00	\$594.00	\$1,240.00	\$1,261.00
Investment Income	\$4,168.22	\$2,964.90	\$3,965.91	\$2,679.80	\$4,316.57	\$2,832.97	\$12,450.70	\$8,477.67
Total	\$1,036,622.84	\$974,547.99	\$1,404,483.29	\$1,031,063.90	\$1,650,196.34	\$1,090,853.78	\$4,091,302.47	\$3,096,465.67
Expenditures:								
State Agency Transfers	\$684,174.95	\$615,224.26	\$1,051,994.80	\$674,471.40	\$1,274,439.83	\$767,159.83	\$3,010,609.58	\$2,056,855.49
NIC	\$217,688.03	\$218,436.41	\$0.00	\$214,761.91	\$439,468.83	\$186,357.97	\$657,156.86	\$619,556.29
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$13,859.00	\$12,388.31	\$21,054.77	\$13,517.92	\$22,108.37	\$12,832.82	\$57,022.14	\$38,739.05
Misc. Expense	\$1,961.15	\$736.66	\$1,086.14	\$2,399.40	\$990.38	\$1,451.40	\$4,037.67	\$4,587.46
SRC Move	\$24,802.77	\$0.00	\$1,621.24	\$0.00	\$124.95	\$0.00	\$26,548.96	\$0.00
Total	\$942,485.90	\$846,785.64	\$1,075,756.95	\$905,150.63	\$1,737,132.36	\$967,802.02	\$3,755,375.21	\$2,719,738.29
Net Increase (Decrease)	\$94,136.94	\$127,762.35	\$328,726.34	\$125,913.27	(\$86,936.02)	\$123,051.76	\$335,927.26	\$376,727.38
Transfers Out*	\$0.00	(\$61,130.00)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$61,130.00)
Fund Balance	\$3,496,277.36	\$2,074,116.98	\$3,825,003.70	\$2,200,030.25	\$3,738,067.68	\$2,323,082.01	\$3,738,067.68	\$2,323,082.01
Fund Balance-Local Agency	\$553.08	\$544.80	\$553.71	\$545.47	\$554.34	\$546.15	\$554.34	\$546.15
Records Management Cash Fund Balance	\$3,496,830.44	\$2,074,661.78	\$3,825,557.41	\$2,200,575.72	\$3,738,622.02	\$2,323,628.16	\$3,738,622.02	\$2,323,628.16

*LB294 (2019) required \$61,130 be transferred from the Records Management Cash Fund to the Secretary of State Administration Cash Fund on or before June 30, 2021. The transfer was made on July 15, 2020.

Summary List Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

<u>New EGSLA</u>	NSRB Chairman <u>Signature</u>
Bertrand, Village of	11/19/2021
Chase County	11/08/2021
Curtis, City of	11/19/2021
Library Commission	09/29/2021
Loup County	11/19/2021
Ogallala, City of	09/29/2021
Stanton County	10/13/2021

**Electronic Government Service Level Agreement
with
Village of Bertrand, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Bertrand, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Village of Bertrand, Nebraska, Village
Chairman
P.O. Box 295
Bertrand, Nebraska 68927

Phone: (308) 472-3455

Email: bertra@atcjet.net

Mailing Address: Nebraska Interactive dba NIC Nebraska
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the

Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**

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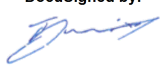
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11/17/2021

Brent Hoffman
General Manager

Date

Village of Bertrand, Nebraska

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11/19/2021

T.J. Wilcox
Village Chairman

Date

Nebraska State Records Board (NSRB)

DocuSigned by:

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11/19/2021

Secretary of State, Robert B Evnen
Chairperson

Date

**Electronic Government Service Level Agreement
with
Chase County, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Chase County, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Chase County, Nebraska, Chairperson of the Board 32495 729th Road Champion, Nebraska 69023
Phone:	(308) 883-1381
Email:	jacci.county@gmail.com

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

- 9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.
- 13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
 - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
 - vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the

merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.

- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
 - f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.


21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.

- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**

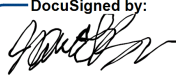
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10/1/2021

Brent Hoffman
General Manager

Date

Chase County, Nebraska

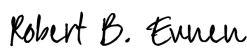
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11/8/2021

Jacci Brown
Chairperson of the Board

Date


Nebraska State Records Board (NSRB)

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11/8/2021

Secretary of State, Robert B Evnen
Chairperson

Date

DS

 10/1/2021

Template	Approved For Use	Issued By
EGSLA	December 18th, 2020	

**Electronic Government Service Level Agreement
with
City of Curtis, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Curtis, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	City of Curtis, Nebraska, Mayor 201 Garlick Ave Curtis, Nebraska 69025
Phone:	308-367-4122
Email:	curtis@curtis-ne.com

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address:	Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300
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Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

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transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile


applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.


**Nebraska Interactive, LLC dba NIC
Nebraska**

DocuSigned by:

BE27E149FB2B46E...

Brent Hoffman
General Manager

10/26/2021
Date

City of Curtis, Nebraska

DocuSigned by:

291A1668FBE04CC...

Brad Welch
Mayor

11/3/2021
Date

Nebraska State Records Board (NSRB)

DocuSigned by:

3B837E90FED5466...

Secretary of State, Robert B Evnen
Chairperson

11/19/2021
Date

**Electronic Government Service Level Agreement
with
Nebraska Library Commission**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Nebraska Library Commission, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Nebraska Library Commission, Director
1200 N Street, Suite 120
Lincoln, Nebraska 68508
Phone: 402-471-2045
Email: rod.wagner@nebraska.gov

Mailing Address: Nebraska Interactive dba NIC Nebraska
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
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- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
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16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
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21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

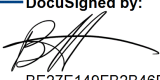
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**

DocuSigned by:

BE27E149FB2B46E...

Brent Hoffman
General Manager

8/27/2021
Date

Nebraska Library Commission

DocuSigned by:

6816A1224DDC417...

Rodney G. Wagner
Director

8/31/2021
Date

Nebraska State Records Board (NSRB)

DocuSigned by:

3B837E90FED5466...

Secretary of State, Robert B Evnen
Chairperson

9/29/2021
Date

**Electronic Government Service Level Agreement
with
Loup County, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Loup County, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	Loup County, Nebraska, Chairman P.O. Box 187 Taylor, Nebraska 68879
Phone:	(308) 346-5451
Email:	jessica.ruzicka@nebraska.gov

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address:	Nebraska State Records Board Secretary of State 1445 K Street, Suite 2300
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Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

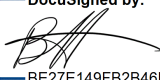
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**


DocuSigned by:

BE27E149FB2B46E...

10/1/2021

Brent Hoffman
General Manager

Date

Loup County, Nebraska

DocuSigned by:

D4072B622166477...

11/15/2021

Donald E. Brown
Chairman

Date

Nebraska State Records Board (NSRB)


DocuSigned by:

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11/19/2021

Secretary of State, Robert B Evnen
Chairperson

Date

 10/1/2021

**Electronic Government Service Level Agreement
with
City of Ogallala, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and City of Ogallala, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: City of Ogallala, Nebraska,
President of the Council
411 E. 2nd Street
Ogallala, Nebraska 69153
Phone: (308) 284-3607
Email: deb.schilz@ogallala-ne.gov

Mailing Address: Nebraska Interactive dba NIC Nebraska
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the

Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile

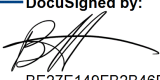
applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

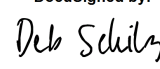
**Nebraska Interactive, LLC dba NIC
Nebraska**

DocuSigned by:

BE27E149FB2B46E...

Brent Hoffman
General Manager

8/19/2021
Date

City of Ogallala, Nebraska

DocuSigned by:

CA7F2A805A89405...

Deb Schilz
President of the Council

8/27/2021
Date

Nebraska State Records Board (NSRB)

DocuSigned by:

3B837E90FED5466...

Secretary of State, Robert B Evnen
Chairperson

9/29/2021
Date

**Electronic Government Service Level Agreement
with
Stanton County, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Stanton County, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.
3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the

Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.

4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Stanton County, Nebraska,
Chairman of the Board
804 Ivy Street
Stanton, Nebraska 68779
Phone: (402) 439-2222
Email: clerk@stantoncountyne.org

Mailing Address: Nebraska Interactive dba NIC Nebraska
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the

Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
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- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
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17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
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21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile


applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be

collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**

DocuSigned by:

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Brent Hoffman
General Manager

10/1/2021
Date

Stanton County, Nebraska

DocuSigned by:

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Dennis Kment
Chairman of the Board

10/13/2021
Date


Nebraska State Records Board (NSRB)

DocuSigned by:

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Secretary of State, Robert B Evnen
Chairperson

10/13/2021
Date

 10/1/2021

**Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Nebraska Library Commission, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement (“EGSLA”) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and Nebraska Library Commission, sets forth certain services the Contractor will provide (operated under the NSRB’s auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum One provides the authority to assess and collect the fees described herein.

Project: Event Registration

Revenue Type: Instant Access

Implementation: 2021

Service	Nebraska Library Commission Fee	Contractor Portal Fee	NSRB Share
Event Registration Electronic Check	Full statutory/assessed fee charged by Partner	10.00 %	20% of Portal Fee
Event Registration Credit Card	Full statutory/assessed fee charged by Partner	10.00 %	20% of Portal Fee
Event Registration PIN Debit	Full statutory/assessed fee charged by Partner	10.00 %	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** “Swipe” Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

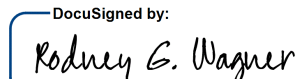
Security: The Contractor’s security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: 
BE27E149FB2B46E...

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

Date: 8/27/2021

DocuSigned by:
By: 
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Director - Rodney G. Wagner

Nebraska Library Commission

Date: 8/31/2021

DocuSigned by:
By: 
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Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

Date: 9/29/2021

**State & Local List
PayPort (Pin Debit) Payments Addenda**

Nebraska Interactive LLC submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort (Pin Debit) Payment online application provided by Nebraska Interactive LLC, and use the approved template. No action necessary.

New PayPort Addenda

**NSRB Chairman
Signature**

Bertrand, City of

Addendum 1

11/19/2021

Ogallala, City of

Addendum 1

09/29/2021

Summary
Nebraska State & Local Government
Blanket Addendum

Project: PayPort

This addendum covers all fees related to the collection of fees for PayPort.

Current Process:

PayPort is a service that was developed and has been in use by state and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

Project Overview/Proposal:

New users since the last meeting include:

- Bertrand, City of
- Ogallala, City of

Market Potential/Target Audience:

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

Information on what the fee presented is based upon:

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities and motor vehicle titles.

Expected rate of return over a period of time:

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

**Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Village of Bertrand, Nebraska , and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Bertrand, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Village of Bertrand, Nebraska

Revenue Type: Instant Access

Implementation: 2021

Service	Village of Bertrand, Nebraska Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

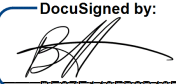
Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (1) FD-40 Swipe Device
- Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: 
BE27E149FB2B46E...

Date: 11/17/2021

General Manager – Brent Hoffman

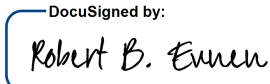
Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:
By: 
92D34797939C482...

Date: 11/19/2021

Village Chairman - T.J. Wilcox

Village of Bertrand, Nebraska

DocuSigned by:
By: 
3B837E90FED5466...

Date: 11/19/2021

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
City of Ogallala, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC dba NIC Nebraska (the Contractor), the Nebraska State Records Board (NSRB), and City of Ogallala, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for City of Ogallala

Revenue Type: Instant Access

Implementation: 2021

Service	City of Ogallala Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

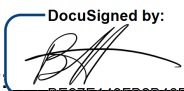
Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases swipe devices of
- Partner purchases (3) FD-40 Swipe Devices

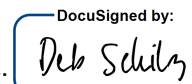
Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: 
BE27E149FB2B46E...

Date: 8/19/2021

General Manager – Brent Hoffman

Nebraska Interactive, LLC dba NIC Nebraska

DocuSigned by:
By: 
CA7F2A805A89405...

Date: 8/27/2021

President of the Council - Deb Schilz

City of Ogallala

DocuSigned by:
By: 
3B837E90FED5466...

Date: 9/29/2021

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

DS
CB 8/19/2021

Chase County Website Rewrite (PiD 524)

Chase County, Nebraska

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Freddy Pika

Date: 9/15/2021

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.

1 Introduction

Chase County, Nebraska ("Partner" or "County") has an existing website built on a web platform called "Zope." Zope software is expiring at the end of 2021. To maintain the County's website, Contractor will migrate the current County website to Meadowlark.

Executive Sponsor/Project Manager/Billing Contact

Chairperson of the Board, Jacci Brown

Email: jacci.county@gmail.com

Phone: (308) 883-1381

2 Project Overview

2.1 Objectives

The Contractor will migrate the Partner's current website (<http://www.co.chase.ne.us/>) to a fully responsive, 508 compliant, redesigned website. The new website will be built in Meadowlark, to allow for a more flexible and user-friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content from the existing website to the new Meadowlark website.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The Partner's Meadowlark website may, at Partner's request, include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Monthly Google Analytics Reports

i. Broken link report

2.2.1.4 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the website.

2.2.1.6 The Partner will provide the Contractor with all content for the website.

2.2.1.7 The Contractor will create graphics and images for use on the website, or obtain permission for use of such graphics and images.

2.2.1.8 The Partner will review the overall status of the project as the Contractor adds content to the website.

2.2.1.9 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, and works on multiple devices and multiple browsers.

2.2.1.10 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.11 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor using the rates established in the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract").

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

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2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.4 Partner will provide the Contractor with the website requirements.

2.4.5 Partner will provide the Contractor with content, language, and text for the website.

2.4.6 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.7 Partner will provide assistance with testing of the website for business requirements.

2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.

2.4.11 The Contractor will deliver the following:

2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.11.2 Marketing assistance for agency services.

2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.11.4 24 hours a day, 7 days a week technical support.

2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Set up template for new website
- 2.6.2 Create graphics and images
- 2.6.3 Migrate Content
- 2.6.4 Website testing and approval
- 2.6.5 Website launch

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as

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confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Chase County, Nebraska, Chairperson of the Board
32495 729th Road
Champion, Nebraska 69023
Email: jacci.county@gmail.com
phone: (308) 883-1381

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to

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by the parties. For purposes of this SOW, the phrase “for cause” shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days’ prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;

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- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	N/A	N/A	N/A
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$0.00 /year
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

BE27E149F82B40E...
Brent Hoffman, General Manager

10/1/2021
Date

Chase County, Nebraska

DocuSigned by:

798B058010BA4F8...
Jacci Brown, Chairperson of the Board

11/8/2021
Date

Nebraska State Records Board (NSRB)

DocuSigned by:
Robert B. Evnen
3B837E00FED5466...
Secretary of State Robert Evnen, Chairperson

11/8/2021
Date

^{DS}
10/1/2021

**NLCC Spirit/Wine Wholesale Excise Report Update for (RTD)
Ready to Drink Cocktails SOW**

Nebraska Liquor Control Commission

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Natalie Erb

Date: 07/20/2021

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.

1. Introduction

The Nebraska Liquor Control Commission (NLCC or Partner) operates the Spirits and Wine Monthly Wholesale Report System (System). Nebraska Legislative Bill 274 (2021) provides for taxation of ready to drink cocktails. Reporting associated with the new taxation for ready to drink cocktails will be added to the System.

Executive Sponsor

Hobert Rupe, Executive Director

Email: hobert.rupe@nebraska.gov

Phone: 402-471-2574

Project Manager

LeAnna Prange, Audit Division Administrator

Email: leanna.prange@nebraska.gov

Phone: 402-471-4892

Billing Contact

Debbie Jacobson, Revenue Division Administrator

Email: debbie.jacobson@nebraska.gov

Phone: 402-471-4886

2. Project Overview

2.1 Objectives

The Contractor will create new fields in the existing reporting forms within the System. The new fields will allow for the reporting of taxation of ready to drink cocktails.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 [NSWMWRS-14](#): Setup Dev Database

2.2.1.2 [NSWMWRS-13](#): Admin: Add RTD Columns to Admin View of Report

2.2.1.3 [NSWMWRS-12](#): User and Admin: Update PDF Form Generation to Include RTD Columns

2.2.1.4 [NSWMWRS-5](#): User Side: Update Form 35-760 for RTD

2.2.1.5 [NSWMWRS-6](#): User Side: Update Form 35-7965 (1) for RTD

2.2.1.6 [NSWMWRS-7](#): User Side: Update Form 35-7065 (2) for RTD

2.2.1.7 [NSWMWRS-8](#): User Side: Update Form 35-7075 for RTD

2.2.1.8 [NSWMWRS-9](#): User Side: Update Form 35-7062 for RTD

2.2.1.9 [NSWMWRS-10](#): User Side: Update Form 35-7055 for RTD

2.2.1.10 [NSWMWRS-11](#): User Side: Update Form 35-7050 for RTD

2.2.2 Exclusions

2.2.2.1 Payment Collection: Payment collection is not included within the System.

2.2.2.2 System retemplating

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.3 Partner will provide the Contractor with the requirements.

- 2.4.4 Partner will provide the Contractor with content; language and text.
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours.
- 2.4.6 Partner will provide assistance with testing for business requirements.
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.10.2 Marketing assistance for agency services.
 - 2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.10.4 24 hours a day, 7 days a week technical support.
 - 2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
- 2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.12 This Statement of Work is an overall project hour estimate.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Planning Phase

2.6.2.1 Statement of Work

2.6.2 Development Phase

2.6.2.1 Development of included scope

2.6.3 Quality Assurance and Testing

2.6.3.1 Test plan

2.6.3.2 Partner Test - Completed by partner and approved to promote to production

2.6.3.3 Update functional specifications

2.6.4. Roll-out and Maintenance

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the “Project Team” will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor’s control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Liquor Control Commission, Executive Director
301 Centennial Mall South
Lincoln, NE 68508

Email: hobert.rupe@nebraska.gov

Phone: 402-471-2574

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

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4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
NLCC Spirits/Wine Wholesale Excise Report System Updates for Ready to Drink Cocktails (PiD 886)	126 hours	\$110.00 (Initial Project Hours/Hour Estimate)	\$ 13,860 <i>One-time fee</i>
Annual Maintenance	N/A	N/A	\$ 0.00/year

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

Brent Hoffman, General Manager

9/29/2021
Date

Nebraska Liquor Control Commission

DocuSigned by:

Herbert Rupe, Executive Director

Date
10/13/2021

Nebraska State Records Board (NSRB)

Secretary of State Robert Evnen, Chairperson
DocuSigned by:

Robert B. Evnen

Date
11/2/2021

9/11/2021

Loup County Website Rewrite (PiD 526)

Loup County, Nebraska

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Freddy Pika

Date: 9/21/2021

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.

1 Introduction

Loup County, Nebraska ("Partner" or "County") has an existing website built on a web platform called "Zope." Zope software is expiring at the end of 2021. To maintain the County's website, Contractor will migrate the current County website to Meadowlark.

Executive Sponsor

Chairperson of the Board, Donald E. Brown

Email: loupcountytreasurer@gmail.com

Phone: (308) 942-6218

Project Manager/Billing Contact

Deputy County Clerk, Jessica Ruzicka

Email: jessica.ruzicka@nebraska.gov

Phone: (308) 942-6218

2 Project Overview

2.1 Objectives

The Contractor will migrate the Partner's current website (<http://www.co.loup.ne.us/officials.html>) to a fully responsive, 508 compliant, redesigned website. The new website will be built in Meadowlark, to allow for a more flexible and user-friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content from the existing website to the new Meadowlark website.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The Partner's Meadowlark website may, at Partner's request, include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive

- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Monthly Google Analytics Reports
- i. Broken link report

2.2.1.4 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the website.

2.2.1.6 The Partner will provide the Contractor with all content for the website.

2.2.1.7 The Contractor will create graphics and images for use on the website, or obtain permission for use of such graphics and images.

2.2.1.8 The Partner will review the overall status of the project as the Contractor adds content to the website.

2.2.1.9 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, and works on multiple devices and multiple browsers.

2.2.1.10 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.11 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor using the rates established in the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract").

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.4 Partner will provide the Contractor with the website requirements.

2.4.5 Partner will provide the Contractor with content, language, and text for the website.

2.4.6 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.7 Partner will provide assistance with testing of the website for business requirements.

2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.

2.4.11 The Contractor will deliver the following:

2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.11.2 Marketing assistance for agency services.

2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

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2.4.11.4 24 hours a day, 7 days a week technical support.

2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

2.6 Milestones

2.6.1 Set up template for new website

2.6.2 Create graphics and images

2.6.3 Migrate Content

2.6.4 Website testing and approval

2.6.5 Website launch

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Loup County, Nebraska, Chairman of the Board
P.O. Box 187
Taylor, Nebraska 68879-0187
Email: loupcountytreasurer@gmail.com
phone: (308) 883-1381

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase “for cause” shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days’ prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not

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be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	N/A	N/A	N/A
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$0.00 /year
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

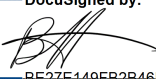
- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

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6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska


DocuSigned by:

 BE27E140FB2B46E...

 Brent Hoffman, General Manager

10/1/2021

 Date

Loup County, Nebraska

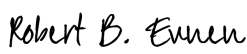
DocuSigned by:

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 Donald E. Brown, Chairperson of the Board

11/15/2021

 Date


Nebraska State Records Board (NSRB)

DocuSigned by:

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 Secretary of State Robert Evnen, Chairperson

11/19/2021

 Date

^{DS}
 10/1/2021

Amendment One
TO
Public Service Commission Meadowlark Website SOW 200014-1
STATEMENT OF WORK

This Amendment One ("Amendment One") to the Public Service Commission Meadowlark Website SOW 200014-1 Statement of Work dated June 20, 2018 ("SOW") is entered into by and among Public Service Commission ("Partner"), the Nebraska State Records Board and Nebraska Interactive, LLC dba NIC Nebraska (collectively, the "Parties"), effective as of the date of execution of all parties below.

Recitals

WHEREAS, the SOW was issued pursuant to the State of Nebraska Contract (the "Master Contract") between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"); and

WHEREAS, the Parties wish to modify the SOW as described herein.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby mutually acknowledged, the Parties hereby amend the SOW as follows:

1. On the effective date of this Amendment One, references to the Master Contract in the SOW and this Amendment One shall refer to the Master Contract entered into by the NSRB and Contractor effective April 1, 2019 and any amendments, extensions, renewals or replacements thereof.
2. Section 4.1 Confidentiality of the SOW is entirely replaced with the following Section 4.1 Confidentiality:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

3. Section 5 Invoicing and Payment of the SOW is entirely replaced with the following sections 5, 5.1, 5.2 and 5.3:

5. Invoicing and Payment

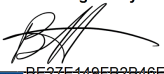
	Project Type	Hours Estimate	Rate	Cost Estimate
1	Meadowlark Custom Design and Content Management (Details in section 2.2.1 of SOW)	79 hours	\$80.00 <i>Creative Initial Contract Period</i>	\$6,320* <i>One-time fee</i>
2	Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,264.00/year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch
3	Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

**It is noted that this \$6,320 one-time fee was previously billed by Contractor, and paid by Partner, prior to the execution of this Amendment One.*

- 5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.
- 5.2** Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.
- 5.3 Annual Maintenance Charge**
In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, as specified in the table above.
4. This Amendment One may be executed in counterparts, each of which shall be deemed an original, but all of which, together, shall constitute one and the same amendment. All other terms and conditions of the original SOW shall remain the same as if set forth herein.


IN WITNESS WHEREOF, the parties, having read and understood the foregoing sections of this Amendment One, expressly agree to these terms and conditions set forth herein as evidenced by their respective dated signatures below:

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

BE27E149FB2B46E...
Brent Hoffman, General Manager

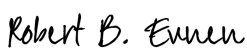
10/26/2021
Date

Public Service Commission (Partner)


DocuSigned by:

EAEDBC4575DF465...
Shana Knutson, General Counsel & Deputy Director

10/29/2021
Date

Nebraska State Records Board (NSRB)

DocuSigned by:

3B837E90FED5466...
Secretary of State Robert Evnen, Chairperson

11/2/2021
Date

 10/26/2021

Stanton County Website Rewrite (553)

Stanton County, Nebraska

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Freddy Pika

Date: 9/21/2021

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.

1 Introduction

Stanton County, Nebraska ("Partner" or "County") has an existing website built on a web platform called "Zope." Zope software is expiring at the end of 2021. To maintain the County's website, Contractor will migrate the current County website to Meadowlark.

Executive Sponsor

Chairperson of the Board, Dennis Kment

Email: clerk@stantoncountyne.org

Phone: (402) 439-2222

Project Manager/Billing Contact

County Clerk, Wanda Heermann

Email: clerk@stantoncountyne.org

Phone: (402) 439-2222

2 Project Overview

2.1 Objectives

The Contractor will migrate the Partner's current website (<http://www.co.stanton.ne.us/index.html>) to a fully responsive, 508 compliant, redesigned website. The new website will be built in Meadowlark, to allow for a more flexible and user-friendly way for the Partner to manage and maintain the website.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will migrate agreed upon Partner content from the existing website to the new Meadowlark website.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The Partner's Meadowlark website may, at Partner's request, include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive

- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Monthly Google Analytics Reports
- i. Broken link report

2.2.1.4 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the website.

2.2.1.6 The Partner will provide the Contractor with all content for the website.

2.2.1.7 The Contractor will create graphics and images for use on the website, or obtain permission for use of such graphics and images.

2.2.1.8 The Partner will review the overall status of the project as the Contractor adds content to the website.

2.2.1.9 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, and works on multiple devices and multiple browsers.

2.2.1.10 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.11 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor using the rates established in the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract").

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.4 Partner will provide the Contractor with the website requirements.

2.4.5 Partner will provide the Contractor with content, language, and text for the website.

2.4.6 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.7 Partner will provide assistance with testing of the website for business requirements.

2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.

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2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.11.2 Marketing assistance for agency services.

2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

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2.4.11.4 24 hours a day, 7 days a week technical support.

2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner/Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

2.6 Milestones

2.6.1 Set up template for new website

2.6.2 Create graphics and images

2.6.3 Migrate Content

2.6.4 Website testing and approval

2.6.5 Website launch

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Stanton County, Nebraska, Chairman of the Board
804 Ivy Street
Stanton, Nebraska 68779
Email: clerk@stantoncountyne.org
phone: (402) 439-2222

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase “for cause” shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days’ prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not

1135 M Street Suite 220 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	N/A	N/A	N/A
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$0.00 /year
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

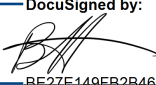
- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

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6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

BE27E149FB2B46E...

Brent Hoffman, General Manager

10/1/2021

Date

Stanton County, Nebraska

DocuSigned by:
Dennis Kment
B97B784917874DF...

Dennis Kment, Chairperson of the Board

10/13/2021

Date

Nebraska State Records Board (NSRB)

DocuSigned by:
Robert B. Evnen
3B837E90FED5466...

Secretary of State Robert Evnen, Chairperson

10/13/2021

Date

^{DS}


10/1/2021

PROJECT STATUS REVIEW
COUNTY Q3 2021
 December 16, 2021

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP</u>
Bellevue City	Permits and Inspections	05/26/2021	10/30/2021	27
1. Describe the project?	New software to allow online permitting.			
2. What is the status of the project	They are still in the process of building the system.			
3. Was there any delay? If so why?	Yes, lack of personnel on the providers end, the project has been idle off and on for approximately six months. The delay was on the software providers end, they have been short staffed, and the project has been extended 6 months which puts the development of the project into March of 2022.			
4. Will it be launched within the next 90 days?	We were given an extension until March of 2022			
Mike Christensen Called: Emailed: 11/09/2021 Response: 11/15/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Cass County	Zoning Permits (CCP Only)	08/03/2021	10/31/2021	26
1. Describe the project?				
2. What is the status of the project	We are still in the gathering of information stage. We have been working on the workbooks for this and anticipate a meeting with Kyle from SmartGov to finish this out soon.			
3. Was there any delay? If so why?	We have been through 3 project managers and are now on the 4 th one. This set us back a bit along with September October being uncharacteristically busy months.			
4. Will it be launched within the next 90 days?	We are hopeful but I won't know for sure until I talk to them again.			
Linda Brouhard Called: Emailed: 11/09/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Cherry County 66	Road Report (AE)	09/07/2021	10/31/2021	18
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Kreese Called: Emailed: 11/09/2021 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Kimball City	Kimball City PayPort	06/14/2021	09/30/2021	22
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
abrower@kimballne.org Called: Emailed: 11/09/2021 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Loup County 88	Website (Rewrite)	03/19/2021	09/30/2021	8
1. Describe the project?	Migration of old website to new.			
2. What is the status of the project	In progress.			
3. Was there any delay? If so why?	Not that I know of.			
4. Will it be launched within the next 90 days?	As far as I know yes.			
Jessica Ruzicka Called: Emailed: 11/09/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP</u>
Lower Platte North NRD	Trees Sale (AE)	01/27/2021	05/31/2021	24
1. Describe the project?	<p>LPNNRD sells trees in bundles of 25 for use as windbreaks or other projects landowners have. In the past LPNNRD has offered people to either come into the building and place an order, mail an order form and payment in, or call in and pay when the trees were picked up. A consistent request we received was the ability to purchase trees online. We worked with NIC to come up with a website that would allow for both selection and payment of trees in one easy to navigate site. NIC had a prototype up and running in a few weeks and we worked with them to fine tune some options and went live with it this October. We will “turn on” the website from October 1st to April 1st of the following year. This is what we consider our tree sale season. The site may be viewed at: https://appengine.egov.com/apps/ne/lpnnrd_trees_sale</p>			
2. What is the status of the project	The project is complete.			
3. Was there any delay? If so why?	The only delays were caused by LPNNRD not providing timely feedback. NIC did an excellent job of turning around suggestions almost immediately.			
4. Will it be launched within the next 90 days?	The site launched on October 1 st and has been utilized multiple times. We plan on advertising the new site in our newsletter and on radio ads so future years should see much greater use.			
C. Pool Called: Emailed: 11/09/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Ogallala, City of	Ogallala City Payport	08/02/2021	09/30/2021	21
1. Describe the project?	Credit Card Processing for our Non-Utility credit card processing.			
2. What is the status of the project	Working great!			
3. Was there any delay? If so why?	No.			
4. Will it be launched within the next 90 days?	Launched.			
Jane.skinner@ogallala-ne.gov Called: Emailed: 11/09/2021 Response: 11/09/2021				

PROJECT STATUS REVIEW
(STATE) Q3 2021
 December 16, 2021

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Administrative Office of the Courts	AOC Trial Court eFiling Package 1	8/11/2020	3/26/2021	25
1. Describe the project?	Enhancement to Trial Court eFiling process to enable attorneys to file on any case type, to support the Supreme Court's Modernization Rules surrounding Mandatory eFiling.			
2. What is the status of the project	This project has been divided up into a number of smaller development goals. The last of which is Probate eFiling and is scheduled for development in December 2021. All other goals of the project have been completed.			
3. Was there any delay? If so why?	Yes, NIC Nebraska has insufficient resources allocated to accomplish the judicial branch's development timelines			
4. Will it be launched within the next 90 days?	Yes, this would be the best-case scenario.			
Jennifer Rasmussen Called: Emailed: 11/8/2021 Response: 11/10/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Administrative Office of the Courts	AOC Appellate Court New Case Filing	7/21/2021	9/16/2021	38
1. Describe the project?	Enhancement to Appellate eFiling to allow attorneys and government agencies to file specific case types directly to the Appellate and/or Supreme Courts to support the Supreme Court's Modernization Rules surrounding Mandatory eFiling.			
2. What is the status of the project	This project has been divided into two parts, the second of which is about to be returned for testing. The project is on schedule for a November launch. The first is awaiting one final item of feedback from NIC.			
3. Was there any delay? If so why?	Yes, Nic Nebraska has insufficient resources allocated to accomplish the judicial branch's development timelines.			
4. Will it be launched within the next 90 days?	Yes.			
Jennifer Rasmussen Called: Emailed: 11/8/2021 Response: 11/10/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Assistive Technology Partnership (Education)	ATP Website Additions	9/1/2020	9/20/2021	23
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Brian Wojcik Called: Emailed: 11/08/2021 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Attorney General's Office	AGO Complaint Management System	6/16/2021	8/31/2021	7
1. Describe the project?	A database to maintain record of written complaints and calls relating to unfair/deceptive trade practices and scams conducted by Nebraska businesses and/or affecting Nebraskans. The final product will be utilized by the AGO's Consumer Affairs Response Team (CART).			
2. What is the status of the project	Complete. The platform went live on October 6.			
3. Was there any delay? If so why	After internal beta testing of the platform, our office requested minor changes to the platform's functionality and appearance. The addition of these changes resulted in a rollout delay from the anticipated date of October 1 to October 6.			
4. Will it be launched within the next 90 days?	Has launched			
Jake Brennan Called: Emailed: 11/08/2021 Response: 11/16/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Brand Committee	Customer Portal Initial build	10/04/2021	01/03/2022	28
1. Describe the project?	Creating an online Client access Portal through our NBC Admin that will be the foundation of many more future projects but initially offers viewing of the producer address/phone and be able to update, view previous inspections, view brands and be able to renew brands that are expiring.			
2. What is the status of the project	Mostly completed, waiting on approval from Brand Committee and the Records Board for payment processing options.			
3. Was there any delay? If so why?	Not really outside of approval of Records Board and NBC Committee approval of payment processing negotiation.			
4. Will it be launched within the next 90 days?	Yes, expected the first full week in January 2022.			
Danna Schwenk Called: Emailed: 11/08/2021 Response: 11/08/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Crime Commission	NCC Jail Data Query	7/15/2021	8/10/2021	10
1. Describe the project?	The jail data query has been in the works for several years. One of the Division's goals is to increase public access to criminal justice statistics. The jail data query quite simply is mimicking the juvenile court reporting query. (https://ncc.nebraska.gov/juvenile-court-reports) We here at NCC had formatted data that meets the same architecture. The idea being we knew NI could simply replicate the application – we just provided different data and data elements.			
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Mike Fargen Called: Emailed: 11/08/2021 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Nebraska Emergency Management Agency	NEMA Website	8/17/2021	9/13/2021	21
1. Describe the project?	Nebraska Interactive (NIC) is assisting NEMA in an overhaul and series of improvements to our Agency's website, with the goal of better serving our partners, communities, and Nebraska families before, during, and after disaster			
2. What is the status of the project	With the help of NIC's staff, and at the behest of the Governor's Office to get the new website live as rapidly as possible, the updated website was officially launched in the last week of October, but changes and tweaks to the website are still ongoing.			
3. Was there any delay? If so why?	Yes, announcements and press releases detailing NEMA's new website are still only just coming out now as certain edits, improvements, and changes previously discussed with NIC are also only just happening now. What we have been told is that any work estimated to take five (5) hours or less will generally take a week to implement, and any work estimated to take longer than five (5) hours will take several weeks or longer to implement, depending on complexity and the number of other ongoing jobs for other clients. This has proven especially frustrating because there are a number of changes which NEMA's current staff is fully capable of making quickly, in real time, but we are not allowed or do not have access to do so. As an example, we can edit and format the text on all of our webpages, but there are a multitude of (seemingly arbitrary) places on those same pages where we cannot. On our homepage, we have the ability and access to change the items within the navigation bar, the primary image tiles that are front and center, and the quick links section lower down the page – however, for reasons that are still unclear to us, we do not have the ability to change or re-format our simple "Nebraskans Serving Nebraskans" tagline. And now that the new website is live, we had to submit a formal change order to re-format the font and color of this three-word script – which means that, what we are capable of doing in a matter of moments, instead takes a couple days to implement and now costs NEMA several hundred dollars. The same is true for other items as simple as the font size and coloration of headings and titles on certain pages. For these reasons, we are requesting a meeting of some kind with NEMA, NIC, and Secretary of State's Office personnel and leadership to discuss operational efficiencies, a more streamlined and user-friendly process, and potential, additional allowances and levels of access for NEMA's staff and I.T. professionals – because, and especially when a disaster or emergency occurs, real-time information and output through platforms like our website is foundational to effective emergency management.			
4. Will it be launched within the next 90 days?	Yes, it has already been launched officially, but changes to the website are ongoing and (as described above) the timeline on each of those changes is at the mercy of NIC's queue and capacity.			
Chris Schroeder Called: Emailed: 11/08/2021 Response: 11/12/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Fire Marshal	Fire Department Information (AE)	09/10/2021	10/15/2021	23
1. Describe the project?	Create a Web form.			
2. What is the status of the project	Completed			
3. Was there any delay? If so why?	Yes, due to the SFM Agency not recognizing an error in testing.			
4. Will it be launched within the next 90 days?	Launched today, 11/15/2021			
Christopher Cantrell Called: Emailed: 11/09/2021 Response: 11/15/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Fire Marshal	Elevator Permit Application (AE)	09/10/2021	10/31/2021	23
1. Describe the project?	Create a web form with attachments.			
2. What is the status of the project	In progress			
3. Was there any delay? If so why?	Yes, illness of SFM main point of contact			
4. Will it be launched within the next 90 days?	Yes, within a week of 11/15/2021			
Christopher Cantrell Called: Emailed: 11/09/2021 Response: 11/15/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Department of Insurance	Medical Malpractice Renewals	02/15/2018	11/19/2019	26
1. Describe the project?	In progress			
2. What is the status of the project	The goal is to launch within Q4 2021, and that timeline is dependent on some complexities with refactoring old code.			
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Connie Van Slyke Called: Emailed: 11/09/2021 – 11/16/2021 Response: 11/17/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles	DLS Data Forms	03/18/2017	11/20/2019	20
1. Describe the project?	Working with our Lobby Management program for the Lincoln and Omaha driver licensing offices, NIC is developing an electronic application form that individuals can complete online prior to arriving at a driver licensing office. Once completed, the applicant can then make an appointment for the specific service they need. Driver license examiners can then bring up the already completed application and not have to re-enter the information from a paper form.			
2. What is the status of the project	We anticipate starting UAT sometime in late December or early January.			
3. Was there any delay? If so why?	Many delays, but not due to NIC. Too many other higher priorities that needed to be completed first by DMV.			
4. Will it be launched within the next 90 days?	Unknown – depends on UAT results.			
Sara O'Rourke Called: Emailed: 11/09/2021 Response: 11/10/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles	IFTA/IRP Audit Change	09/20/2021	12/31/2021	23
1. Describe the project?	This project provided an option for motor carrier customers to make audit payments on-line. Prior to this change payments could only be made by check or cash.			
2. What is the status of the project	This was deployed Oct 25, 2021.			
3. Was there any delay? If so why?	Yes, the project took longer to deploy than anticipated. Other projects took longer than expected so this project start date was delayed. Once development began, it didn't take long.			
4. Will it be launched within the next 90 days?	n/a Already launched as noted above.			
Cathy Beedle Called: Emailed: 11/09/2021 – 11/16/2021 Response: 11/16/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles	CDL Database EDLT Updates	10/04/2021	02/07/2022	19
1. Describe the project?	New Commercial Driver's license (CDL) drivers on and after February 7, 2022, will be required to take federal entry level driving training before testing for a CDL. The CDL database, maintained by NIC, has to have the entry level driver training fields added and that information provided to other databases.			
2. What is the status of the project	NIC began working on this project November 1, 2021.			
3. Was there any delay? If so why?	No – there will be no problem meeting the federal deadline of February 7, 2022.			
4. Will it be launched within the next 90 days?	Yes.			
Sara O'Rourke Called: Emailed: 11/09/2021 Response: 11/10/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles	RCDL Temp Document Updates	10/21/2021	01/01/2022	29
1. Describe the project?	The DMV needs to incorporate the Seasonal Permit (separate document) into the Restricted Commercial Driver's License (RCDL) Document. This will be accomplished by adding a Seasonal Permit of Validity on the back of the RCDL Document that be effective for the life of the RCDL (typically 5 years). NIC needs to add this Seasonal Permit of Validity on to the 30 day temporary receipt that individuals get prior to receiving their permanent documents in the mail.			
2. What is the status of the project	On target.			
3. Was there any delay? If so why?	No.			
4. Will it be launched within the next 90 days?	Yes, set for launch on January 3, 2022 (first working day of year).			
Sara O'Rourke Called: Emailed: 11/09/2021 Response: 11/10/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles	CDL Testing CLP 14 Day Waiver Governor Request	10/05/2021	10/07/2021	15
1. Describe the project?	Federal Motor carrier Safety Administration issued a waiver to the current requirement that individuals hold a Commercial Learner's Permit for 14 days prior to testing for a Commercial Driver's License. Consequently, this requirement had to be removed from the mainframe and the CDL database.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so why?	None – done extremely quickly.			
4. Will it be launched within the next 90 days?	Already launched.			
Sara O'Rourke Called: Emailed: 11/09/2021 Response: 11/10/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Public Employees Retirement Systems	NPERS Website	7/1/2021	8/31/2021	18
1. Describe the project?	Nebraska Interactive is redesigning 12 pages from our website. When they are done, we will use the design of those 12 pages and apply it to the rest of our website utilizing internal NPERS technical resources. We chose this approach because NPERS has chosen to continue to host our own website, which was developed using specific Java technology frameworks that would be difficult to change.			
2. What is the status of the project	The status is “in development and close to completion”. David Clang is our web designer and he has given us the web pages and we are reviewing them.			
3. Was there any delay? If so why?	The pace of the project has improved and is close to being completed.			
4. Will it be launched within the next 90 days?	The work that Nebraska Interactive is doing should be done within 90 days. After that, the NPERS technical team will apply that design to the rest of our website, and I expect that we will be working on that beyond the next 90 days.			
Jack Hardy Called: Emailed: 11/08/2021 Response: 11/08/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Public Service Commission	PSC Remittance Phase II	06/24/2021	01/01/2022	18
1. Describe the project?	<p>The remittance Phase II project seeks to make modifications to the system in place whereby the PSC collects surcharges from telecommunications providers for the following programs administered by the commission: Nebraska Universal Service Funds (NUSF), Telecommunications Relay Service (TRS), State 911. Modifications to the mechanism by which the PSC collects NUSF support necessitated a change to the system for 2022. Today, providers report the number of residential connections they serve, and are assessed a per connection surcharge based on that number. Then, they also report the revenues that they have received on business telecommunications services and they are assessed a surcharge based on a percentage of those revenues. The modification requested as part of Phase ii moves most of those business services to a per connection surcharge, so that users will report connections for business services much like they do for residential services. This required a change in the user interface, the calculations that are used to determine what surcharges the provider needs to remit, as well as changes to reports available to us. There were also some modifications requested that would enhance some of our administrative capabilities.</p>			
2. What is the status of the project	<p>Modifications to reports and to the administrative side of the remittance site is a lower priority modification and has been part of planned changes for a while. I don't think we have ever attached a concrete timetable to these modifications, although they have been planned for probably 2 years. I don't necessary expect that they will be implemented in 90 days. I do think changes within NIC have led to this portion of the project getting pushed back.</p>			
3. Was there any delay? If so why?	<p>There was no delay, and this has been our highest priority.</p>			
4. Will it be launched within the next 90 days?	<p>The portion of the project that is modifying the NUSF remittance mechanism is on schedule and should meet our requirement to be in place in January. Therefore, we do expect it to launch within the next 90 days.</p>			
Cullen Robbins Called: Emailed: 11/09/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Secretary of State	Corp Search (SUB) Enhancement Pkg CR	08/05/2021	11/15/2021	11
1. Describe the project?	Adding additional corporation entity information when corporation searches are done.			
2. What is the status of the project	Planning to go live 11/15/2021.			
3. Was there any delay? If so why?	The overall project took more time to complete than expected.			
4. Will it be launched within the next 90 days?	Yes.			
Chad Sump Called: Emailed: 11/08/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Secretary of State	Corp Search (CC) Enhancement Pkg CR	08/05/2021	11/15/2021	11
1. Describe the project?	Adding additional corporation entity information when corporation searches are done.			
2. What is the status of the project	Planning to go live 11/15/2021.			
3. Was there any delay? If so why?	The overall project took more time than expected.			
4. Will it be launched within the next 90 days?	Yes.			
Chad Sump Called: Emailed: 11/08/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
State Patrol	NSP Appointment Calendar Enhancement Pkg 1	02/05/2021	05/31/2021	36
1. Describe the project?	Enhancement to begin charging a fee for customers who are being fingerprinted for reasons other than licensing purposes. These applicants, known as 'local Non-Submits' (AKA LNS) request fingerprint cards to be created, provided and the customer submits to requiring sources on their own.			
2. What is the status of the project	Launched into production October 2021.			
3. Was there any delay? If so why?	No delay			
4. Will it be launched within the next 90 days?	N/A			
Shawna Backemeyer Called: Emailed: 11/09/2021 Response: 11/22/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
State Patrol	CCDBG Employee and Volunteer Fee Change	09/27/2021	10/01/2021	17
1. Describe the project?	Temporarily remove the fee customers pay when scheduling and completing fingerprint appointments. The fees normally assessed to customers to be temporarily paid for by DHHS via grant funding			
2. What is the status of the project	Completed.			
3. Was there any delay? If so why?	No delay			
4. Will it be launched within the next 90 days?	This project was implemented March 2021 and completed September 2021.			
Shawna Backemeyer Called: Emailed: 11/09/2021 Response: 11/22/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
State Patrol	Felony Project	09/29/2021	12/01/2021	13
1. Describe the project?	While Nebraska Statute §29-209 requires fingerprinting for felony offenses, there are instances where this does not occur. If an offense is not fingerprinted, the information is not sent to the Nebraska State Patrol for inclusion in the state's Patrol Criminal History database and subsequently not forwarded to the FBI for inclusion on an individual's national fingerprint-based criminal history – making this crucial information not readily available for those conducting firearm background checks. This project will take non-fingerprinted felony conviction data from the statewide court database and send it to the FBI's National Instant Criminal Background Check System (NICS) database to ensure its nationwide availability for firearm eligibility background checks.			
2. What is the status of the project	In progress.			
3. Was there any delay? If so why?	Yes – restructuring at NIC, waiting on development from the Nebraska State Patrol and the Administrative Office of the Courts, as well as a higher priority project have caused delays in this specific project.			
4. Will it be launched within the next 90 days?	Yes.			
Kelsey Remmers Called: Emailed: 11/09/2021 Response: 11/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
State Patrol	Criminal History Juneteenth Holiday Update	10/21/2021	3/31/2022	26
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Called: N/A Emailed: N/A Response: N/A				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Transportation, Department of	NDOT Hay Permit Payments CCP Integration ONLY	3/18/2021	7/1/2021	15
1. Describe the project?	Hay Permits automation allows applicants to complete the Hay Permit application online. The Districts work the applications through an application that allows them to approve the lane miles requested, accept payment, and issue the Hay Permit to the applicant via Email. It replaces a process that was largely manual. NIC is the online payment method for applicants.			
2. What is the status of the project	The online application process is in production. NIC payments will be the next phase deployed. The last phase to be deployed will be the automated renewals to the Landowners.			
3. Was there any delay? If so why?	No delay.			
4. Will it be launched within the next 90 days?	NIC payment phase will be. Renewals are in progress and the deployment date is TBD.			
Cindy Olsen Called: Emailed: 11/08/2021 Response: 11/08/2021				

**Addendum Four to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Nebraska Brand Committee , and the
Nebraska State Records Board**

This Addendum Four to the Electronic Government Service Level Agreement (“EGSLA”) made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Brand Committee ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payment Processing for Nebraska Brand Committee - Customer Portal

Revenue Type: Instant Access

Implementation: 2022

Service	Nebraska Brand Committee Fee	Contractor Portal Fee	NSRB Share
Business Payment Processing Electronic Check & Credit Card	Full statutory/assessed fee charged by Partner	\$3.75	20% of Portal Fee

Terms: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through the State-Selected Processor. The Partner will pay all Portal Fees. The shared revenue received pursuant to this addendum shall be deposited by the Nebraska State Treasurer, in the accounts designated by Partner and the NSRB.

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** “Swipe” Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Not applicable

Security: The Contractor’s security provisions are found at nebraska.gov/securitypolicy.html

By: _____

Date: _____

General Manager – Brent Hoffman
Nebraska Interactive, LLC dba NIC Nebraska

By: _____

Date: _____

Executive Director- John Widdowson
Nebraska Brand Committee

By: _____

Date: _____

Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board



Summary

Nebraska Brand Committee

Addendum Four

Current Process

The current business process for brand renewals and data changes are manually completed by the Nebraska Brand Committee staff. Paper forms are printed and mailed to producers eligible for renewals. The producer is required to remit payment back to the Brand Committee for the renewal in person or by mail. The renewals are then processed manually into the database by Brand Committee staff. Data changes are submitted by phone or in person to the Brand Committee staff, unless further verification is required. If further verification is required, a verification form is either presented to the producer in the office or mailed to the producer.

The Brand Committee estimates that these manual tasks take roughly 708 hours per year, and cost \$18,416. Additionally, the Brand Committee estimates postage fees cost around \$4,900 per year. Assuming producers respond via mail, the producers also incur roughly \$4,900 in postage costs. Considering the costs to both the producer and the Brand Committee, the fees associated with Addendum Four are less than the cost of the Brand Committee's current business process.

Project Overview

The project accomplished through Addendum Four involves the following:

1. NIC will build an online customer portal, where producers can log-in using a log-in and password. The producer will be able to access their producer record page. The producer will have the ability to update personal contact information.
2. The producer will be able to access previous inspection records as well as information on any brands the producer owns or leases.
3. The producer will have the ability to renew their brand and pay the brand renewal fee.
4. Additional services may be made available to the producers in the future but are not included in this initial project. These may include brand reinstatements, brand research, new brand applications, brand ownership certificates, and the ability to request duplicate documents.
5. Addendum Four proposes a portal fee of \$3.75 for electronic check and credit card. The portal fees collected for this service will be paid by the Brand Committee. The portal fee will be disbursed via the Nebraska State Treasurer office in line with standard portal fee disbursement.

Market Potential

The Brand Committee has roughly 34,000 active brands. Those brands are required to be renewed every four years. The total market potential is roughly 8,500 brand renewals annually. Revenue potentials are below:

Service Name	Annual Transactions	Renewal Cost	CC/E-Check Fee	Est. N.I. Revenue	Est. NSRB Rev. Share
Brand Renewals	8,500	\$50.00	\$3.75	\$25,500	\$6,375

NIC Investment

NIC incurs the cost of all development staff, security, PCI compliance, maintenance, and customer support for the above-mentioned customer portal. NIC estimates 300+ hours of work for the initial build and launch of the customer portal.



Summary

2022 Technical Infrastructure

Project

NIC Nebraska will begin work on a major technical infrastructure project that will have a significant impact on the portal beginning in early 2022. NIC will begin efforts to upgrade our primary development framework (Grails), our primary website platform (Drupal), and replace our primary operating system (CentOS). These upgrades are imperative to maintaining the security and usability of the state's online services and websites. Failure to make these necessary upgrades will leave the portal susceptible to potential security breaches. These upgrades are a typical element to all software development. In other instances, these types of upgrades are required to considerably lower volume of applications. However, the state's robust inventory of applications makes these routine upgrades a more significant undertaking.

These upgrades are prompted by the third-party vendor's decision to sunset our current versions of Grails and Drupal. Sunsetting refers to the current version becoming unsupported. The current version will remain functional but will not have periodic security patches completed by the third-party vendor. In the event of a critical security vulnerability, NIC Nebraska would still have the opportunity to install custom security patches. This would keep the portal secure until all upgrades could be completed.

NIC Nebraska has been anticipating this workload for several months. NIC Nebraska has reviewed several options to complete these upgrades including subcontractors, new hires, and in-house development resources. After thoroughly investigating all three options, it became clear that the most efficient and effective option was to utilize in-house development resources. This direction will have a significant impact on the new development production of our teams. NIC Nebraska estimates that the workload will result in a roughly 50% decrease in new development production. Our intention would be to utilize a full development team that will focus on executing these upgrades without interruption in 2022. As a result, NIC Nebraska will reserve our remaining resources for projects with statutory, legislative, or regulatory mandates. The maintenance/support team would still help for bugs and regular maintenance.

Prior to initiating these upgrades, NIC Nebraska will distribute communication to all current partners explaining our 2022 strategy and how it will affect their potential projects in 2022. Additionally, NIC Nebraska will communicate directly with partners who have an application slated for upgrade. Partners will have the opportunity to test the application prior to launch if they choose. NIC Nebraska will also conduct thorough end-to-end quality assurance testing on all application that are upgraded. These upgrades should result in no noticeable changes to the partner or users.

In preparation of our 2022 plan, NIC Nebraska is reviewing our current backlog of projects. We will review individually with each partner to determine if projects will be completed in 2022 or if they will be paused until a later date. NIC Nebraska will continue development on all projects that are currently in "active" development.

NIC Nebraska Business Plan



PRESENTED BY:

Brent Hoffman, General Manager	
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	SUITE 220
	LINCOLN, NE 68508
PHONE:	402.471.7810
EMAIL:	BHOFFMAN@EGOV.COM

I. STATE OF THE ENTERPRISE

CONTRACTUAL FACTOIDS

Original Contract Start Date	01 Feb 1994
Current Contract Start Date	01 Apr 2019
Number of Potential Renewals and Number of Potential Years	One Two Years
Current Contract End Date	31 Mar 2026

POLITICAL FACTOIDS

State or City/County URL:	www.nebraska.gov
Governor (Party)/Term:	Pete Ricketts (R)/ 2nd
Population:	1.9 Million
State or City/County CIO:	Ed Toner
Reporting Structure of CIO:	Cabinet
Contract Oversight:	Nebraska State Records Board

KEY METRICS

Expense	\$ Cost	% Increase(Decrease)
NSRB Revenue	\$1,801,532	12%
Merchant and Payment Processing	\$2,709,914	8%
General and Administrative	\$143,304	14%
IT Development	\$2,917,386	17%
**Compliance	\$32,528	(7%)
***Marketing and Advertising	\$195,098	53%
****Operating Expenses	\$2,598,194	14%
Total Expenses	\$10,397,956	13%

** Decrease leveraging Tyler centralized security

*** Increase due to change in Employee reporting structure

**** Corporate Allocations will not be finalized by NIC until December. Guidance was 5% estimated increase. Last year Corporate Allocations were (2%) from previous year.

II. EXECUTIVE SUMMARY

We continue to have a positive reputation in the State of Nebraska driven by strong champions dedicated to funding and supporting the State's online enterprise. Champion agencies are committed to ensuring the enterprise has the appropriate funding to support, maintain, and grow online government services in Nebraska. The security efforts of the entire company are independently validated annually according to the NIST 800-53 set of security controls.

We have identified new staff to oversee and manage critical support functions and maintenance requests for faster turn-around times. The recent promotions of several managers have allowed many on our team to demonstrate their skills and ability to lead and manage effectively. We have identified one of these leaders to better transition into a leadership role to better address our development queue and resources.

We will introduce new enterprise opportunities and continue our commitment to the Center of Operational Excellence, Lean Six-Sigma practices. Increasing fees on records with commercially valuable data is still an essential long-term factor to keep transaction fees to a minimum, eliminate T&M costs on websites, and continue to subsidize online services for smaller agencies.

2022 has significant technical infrastructure upgrades that will affect the production of new online services. Our commitment to application rationalization in 2021 has been a cornerstone in our planning for these upgrades. Our recent acquisition by Tyler Technologies significantly increases our portfolio of services to address the State's pain points, increase efficiency, and provide better customer service to our agency partners and their constituents.

A key initiative to expanding market share is working closely with vendors currently providing state and local backend services. There is an opportunity for third parties to integrate with NIC payment and low code products at no cost.

We continue to seek an increase in core revenue as part of a multi-year initiative. The State Records Board has been operating with fees established in 1993. The conversations and strategy between the State Records Board and NIC Nebraska need to begin to ensure the long-term success of the State's Portal.



Brent A. Hoffman

III. ENTERPRISE MANAGEMENT

STATE OF THE BUSINESS UNIT

We have a positive reputation in the State of Nebraska driven by strong champions dedicated to funding and supporting the State’s online enterprise. Champion agencies are committed to ensuring the enterprise has the appropriate funding to support, maintain, and grow online government services in Nebraska. We have several services among siloed agencies, although they tend to look inward for technical assistance.

Accounting Services

No changes have been identified or communicated regarding NIC Nebraska's accounting service as a result of the Tyler Technology acquisition.

Online Payment Functions

Our Transaction Payment Engine (TPE) will continue to be the backbone of our online payments. We do not anticipate any changes in the function or processing of online payments. However, we do anticipate new features and improvements enhancing the users experience.

Champions		Silos	
Agency	-	Agency	-
OCIO - Office of the Chief Information Officer		DHHS - Department of Health and Human Services	
NLCC - Nebraska Liquor Control Commission		DOL - Department of Labor	
AOC - Administrative Office of the Courts		NDA - Nebraska Department of Agriculture	
NBC - Nebraska Brand Committee		NDR - Nebraska Department of Revenue	
NSP - Nebraska State Patrol		DOT - Department of Transportation	
DMV - Department of Motor Vehicles			
AGO - Attorney General's Office			
WCC - Workers Compensation Court			
VA - Department of Veteran Affairs			
STO - State Treasurer Office			
SFM - State Fire Marshal			

IV. ENTERPRISE THREATS & CHALLENGES

RISK FACTORS

Staffing

The pandemic has created a shortage of technical developers in the Midwest. Remote working has allowed coastal states to hire from the Midwest at higher rates than the Lincoln market.

- 27% to 30% increase in salaries to hire and retain talent
- Low staffing levels affect timelines and increase development backlog

Sunsetting Software and Operating Systems

Several key technologies will be sunseting over the next two years, which means the products will no longer receive official patch releases from the developer.

- Rebuild all 101 servers with upgraded OS in all three environments.
- Evaluate 40 online production applications for upgrade.
- Standup enterprise web platform and migrate 63 websites
- Dedicate one of two development teams to focus uninterrupted on upgrades and will impact new development requested by agencies.

Below is a list of Tyler's Portfolio and Products with known competitors in Nebraska.

Competitor(s)	Portfolio	Product
OCIO - Office of the Chief Information Officer	NIC	State Enterprise Portal
Civix (formerly PCC, GCR)	Tyler One, NIC	Case Management Development Platform, Data Platform, State Enterprise Portal
Kubra	NIC	CDB, TPE. PromptPay, OnTheGo, CommonCheckout
Paylt	NIC	Gov2Go, CDB, TPE. PromptPay, OnTheGo, CommonCheckout
ACI Payments (formerly Official Payments)	NIC	CDB, TPE. PromptPay, OnTheGo, Commoncheckout
PayGo	NIC	CDB, TPE. PromptPay, OnTheGo, Commoncheckout
Karpel Solutions (PbK)	Justice	Integrations, Audits, & Counsel, Enterprise Justice
PaymentVision	NIC	CommonCheckout®, OnTheGo, PromptPay, TPE, CDB, CheckFreePay
iGov Solutions +	Civic	Enterprise Permitting & Licensing, State Regulatory
JUSTICE Works	Justice	Municipal Justice, Enterprise Justice
Aspira	Civiv, NIC	Parks & Recreation, Outdoors
Software Unlimited	Justice	Municipal Justice, Municipal Jury Manager, Online Dispute Resolution, Enterprise Justice, eFile & Serve, Guide & File, Civil Process, Enterprise Jury Manager, Enterprise Supervision
Kelly Solutions	Civic, NIC	Enterprise Permitting & Licensing, Payments
FAST Enterprises	Tyler One	Data Platform
Dude Solutions	Civic	Enterprise Service Requests, Enterprise Asset Management

V. ENTERPRISE STAFFING PLAN

Management

- Jay B. Sloan - Director of Marketing & Operations
- Bruce Rice - Director of Development
- Brent Hoffman - General Manager

Succession

Name/Position	Position
Brian Schmoll - Sr. Developer	Director of Development
Natalie Erb - Product Owner	Director of Operations & Marketing
Jay B. Sloan - Director of Marketing & Operations	General Manager
Aaron Steager - Sr. Developer	Director of Development

Planning

Name/Position	Plan
Brian Schmoll - Sr. Developer	We will transition Brian in to a Dev/Ops position, responsible for managing maintenance priorities and inter-connected systems.
Natalie Erb - Product Owner	Transition to a Sr. Product Owner. In this role, Natalie will utilize her years of experience to improve overall processes and assist other product owners.
Open - Support Manager	This employee would be responsible for overseeing both the technical and account aspects of the support teams. This person would handle escalations and manage improvement to the partner support process.

Technical Skills

Employee	Security	Software	Systems	Programming	Testing
Tim Brehm - Customer Support	3	2	1	1	2
Chelsey Pounds - Product Owner	2	3	2	2	2
Bruce Rice - Director of Development	4	4	3	4	2
Gabe Gozalo - Quality Assurance Analyst	3	3	2	2	3
Wes Fairhead - Developer	3	3	2	3	3
Andy Billesbach - Product Owner	2	3	2	2	2
Alex Story - Developer Internship	2	3	2	3	2
Fatima Alhussein - Developer	2	3	1	2	2
Brian Schmoll - Sr. Developer	3	3	2	4	3
Natalie Erb - Product Owner	2	3	2	3	3
Open - Support Manager					

Employee	Security	Software	Systems	Programming	Testing
Noah Loos - Developer	2	3	2	3	3
Jay Sloan - Director of Marketing & Operations	2	2	1	1	1
Natasha Vogel - Developer	3	4	3	3	2
Hank Zieg - Junior Systems Administrator	3	3	3	2	3
Michael Romans - Systems Administrator	5	5	5	4	5
Brent Hoffman - General Manager	4	4	3	2	2
Vineeth Ramasahayam - Developer	3	4	3	4	3
Anna Arushanova - Financial Admin	3	3	3	2	2
Freddy Pika - Business Development Manager	3	3	2	3	3
David Clang – Sr. Web Developer	2	2	2	3	4
Aaron Steager - Sr. Developer	3	4	3	4	2
Rick Wittstruck - Developer	3	3	3	4	3
Joshua Sim - Developer	3	4	3	3	3
Sam De Leon - Quality Assurance Analyst	3	3	2	3	4
Curtis Mackie - Developer	5	4	3	4	3

General Skills

Employee	Management	Leadership	Stakeholder Management	Customer Service	Marketing	Presentation
Tim Brehm - Customer Support	3	1	2	5	1	3
Chelsey Pounds - Product Owner	2	4	3	4	4	4
Bruce Rice - Director of Development	4	4	3	2	1	3
Gabe Gozalo - Quality Assurance Analyst	2	2	2	3	2	2
Wes Fairhead - Developer	3	2	2	2	3	4
Andy Billesbach - Product Owner	4	2	3	3	2	3
Alex Story - Developer Internship	1	2	2	2	1	1
Fatima Alhussein - Developer	2	2	2	3	2	3
Brian Schmoll - Sr. Developer	2	3	3	3	1	3
Natalie Erb - Product Owner	2	4	4	4	3	4
Open - Support Manager						
Noah Loos - Developer	2	2	1	3	1	4

Employee	Management	Leadership	Stakeholder Management	Customer Service	Marketing	Presentation
Jay Sloan - Director of Marketing & Operations	3	3	3	3	4	3
Natasha Vogel - Developer	1	2	1	2	1	4
Hank Zieg - Junior Systems Administrator	1	2	1	3	1	3
Michael Romans - Systems Administrator	4	5	1	5	5	4
Brent Hoffman - General Manager	4	4	4	4	2	3
Vineeth Ramasahayam - Developer	2	2	2	2	1	2
Anna Arushanova - Financial Admin	3	4	3	4	3	4
Freddy Pika - Business Development Manager	2	3	3	5	2	4
David Clang – Sr. Web Developer	3	3	2	4	5	3
Aaron Steager - Sr. Developer	2	3	1	2	1	2
Rick Wittstruck - Developer	1	1	3	3	1	3
Joshua Sim - Developer	1	1	1	2	1	2
Sam De Leon - Quality Assurance Analyst	2	2	2	2	2	2
Curtis Mackie - Developer	2	1	2	1	2	3

VI. ENTERPRISE SECURITY

Security and data privacy expertise is a core competency and competitive advantage.

Because of the critical information we work with in digital government, security is always a top priority. NIC ensures our security procedures follow best practices, including employee training, penetration testing, and recurring vulnerability scans. NIC and Tyler partnerships with the Department of Homeland Security, Federal Bureau of Investigation, and other federal and state organizations allow NIC to proactively monitor and defend our systems. Our commitment to innovative digital government solutions hinges on our dedicated team keeping them all secure.

Overarching Security Policy and Security Standards

NIC has a central security policy that combines requirements from our local NIC teams, state partners, our parent company, and applicable regulatory requirements including Health Information Portability and Accountability Act (HIPAA), Payment Card Industry (PCI), and Criminal Justice Information Services (CJIS). In Nebraska, NIC also follows the Information Security Policy established by the NITC. The combination of requirements provides a structure to guide the development of solutions for our state partners.

Centralized Security Team

Tyler provides a centralized security team dedicated to continuously reviewing and enhancing the security posture of our solutions. Tyler uses enterprise-level dynamic and static security scanning tools as a part of our software development life cycle. In addition to scanning tools, Tyler's Application Security team executes manual penetration testing assessments using a testing methodology based on the Open Web Application Security Project (OWASP) testing framework. Tyler views incident response as a collaborative effort and will actively engage our state partners following an agreed to communication cadence. Tyler's centralized incident response team has expertise in forensics, incident response and reverse engineering malware. Should the need arise, this team stands ready to assist the local NIC teams in containing and mitigating threats.

Our centralized threat intelligence team is dedicated to identifying threat actors, campaigns or vulnerabilities that may impact our services developed in partnership with our state partners. This team constantly monitors both Open-Source intelligence sources as well as dark web sources for potential threats. Relevant threats are shared with the local NIC teams to assist them in preparing or responding to active campaigns.

And finally, our security efforts are validated by a third- party annual security audit focused on the NIST 800-53 set of security controls. The resulting annual report is available for partner review.

VII. STRATEGIC INITIATIVES

ENTERPRISE STRATEGY

NIC Nebraska perpetually demonstrates leadership and a strong presence with our partners. Strategic planning, knowledge-sharing, influencing through expertise, identifying pain points, and establishing resolution are essential interactions at the management level.

We have identified enterprise opportunities to strategic initiatives and reflect innovations discussed nationally. Our continued commitment to Lean Six-Sigma demonstrates our knowledge and ability to improve our partner's processes to be more efficient and intuitive. Increasing fees on records with commercially valuable data could reduce or alleviate typical time and materials and lower the cost of ownership for online solutions for the citizen.

Our commitment to the self-funded model continues to subsidize online services for smaller agencies. This has allowed for the implementation and maintenance of several services that would not otherwise be possible.

Priority	Description
Data Certification Framework	<p>NIC's Certification Framework Tool (CFT) was designed to be "Security Governance in a Box". There are four primary concepts that drive a healthy security posture.</p> <ol style="list-style-type: none"> 1. You understand your security requirements 2. Are conducting security testing to look for vulnerabilities 3. Are remediating identified vulnerabilities 4. Know some facts about your environments <p>The CFT was designed to capture and track these elements occurring across multiple tenants simultaneously.</p>
Tyler Enterprise Data Platform	<p>Socrata Connected Government Cloud (SCGC) is an integrated solution designed to put data at the center of every government initiative, policy, and decision. SCGC is powered by Socrata's FedRAMP certified Data platform.</p>

TECHNOLOGY STRATEGY

Significant technical infrastructure upgrades will be the primary focus of our team in 2022. In line with those upgrades is our continued effort to evaluate our application offering utilizing Application Rationalization. In 2022, we will approach partners with services identified as candidates to be sunset, rewritten, or migrated to a product-based solution.

These technical infrastructure upgrades will be completed by one of NIC Nebraska's two development teams. To balance the workload on the other development team, NIC Nebraska will limit new work done in 2022 to statutory or legislative mandates only. The maintenance /support team will continue to service partners for software bugs and regular maintenance.

Priority	Description
Application Rationalization	<p>Application rationalization is the practice of strategically identifying business applications across an organization to determine which applications should be retained, retired, re-hosted, re-platformed, refactored or reimaged. The goal is to achieve improvements in business operations.</p>
Centos OS	<p>Centos is the core software we run our applications in, such as our web service, application engine, databases, FTP, monitoring, and core supporting libraries. This is a lengthy and resource-consuming process, requiring us to build new servers with a different Operating system. Once the system is completed, development teams must go through all applications to evaluate any library calls that have changed with the new system. Those programming changes will need to be made, tested on the new servers, and put into production</p>

Drupal Site Migration	NIC's primary website platform Drupal will soon end all support to it's current version Drupal 7. In order to maintain system function and security, NIC will transition to the new version Drupal 9.
Grails Framework Upgrades	Upgrade the core framework utilized by NIC Nebraska, Grails, to the latest version. This is required in order to meet NIC Polices and remain complaint. There are two goals to this. 1. Start all new application development in most current Grails framework to minimize any new technical debt. 2. Upgrade all the existing Grails applications.
Migration of Legacy services to CCP	Some NIC applications use legacy payment processing software such as NebPay. Our goal is to migrate all payment processing to our currently supported Common Check-Out Page (CCP) solution.

GROWTH STRATEGY

In 2022, increasing our market share in local and state payment processing and new product offerings will be our focus. Our recent acquisition by Tyler Technologies grows our portfolio of services to address the State's pain points, increase efficiency, and provide better customer service to our agency partners and their constituents. Using products allows us to grow revenues alleviating the dependance on local resources. A key initiative to expanding market share is working closely with vendors currently providing state and local backend services. Hunting and fishing permits, campground reservations, utility, GIS, and property tax services do not process payments. There is an opportunity for them to integrate with NIC payment and low code products at no cost. We continue to seek an increase in core revenue as part of a multi-year initiative. The State Records Board has been operating with core record fees established in 1993. The conversations and strategy between the State Records Board and NIC Nebraska need to begin to ensure the long-term success of the State's Portal.

Priority	Description
Corporate Monitoring	Corporate identity theft is a growing problem. Business monitoring services monitor a business's official state registration record and send notifications to the consumer whenever a change or new filing is submitted. These services allow business owners to have better insight and transparency into a business as well as the ability to take immediate action in the case of fraudulent or erroneous filings. This document will explore four real examples of business monitoring services implemented in NIC, Inc. portal states.
Long-Term funding Considerations	To begin discussions in cooperation with the State Records Board and Agency Directors to review and evaluate funding for future services. Large bulk data is purchased primarily by large commercial data aggregators who repackage state records into commercial products, providing companies with services such as background checks, Auto Insurance, and Identity management.

VIII. MARKETING PLAN

NIC Nebraska as part of Tyler Technologies has significantly increased the size and scale of resources available. One of the areas that has increased significantly is Marketing. The Marketing department at Tyler Technologies includes more than 120 team members. This team includes a dedicated team for NIC marketing as well as several centers of excellence in the areas of graphic design, presentation development, campaign management, marketing automation, video production, content, corporate communications, branding and marketing operations.

In 2022, the NIC Division Marketing team will increase the size of the dedicated marketing team as well as have access to these shared Tyler resources mentioned above. The NIC team is building the foundation to make it possible to target agencies across the state with marketing/educational campaigns to make sure they understand our offerings. In addition, the team is working on centralized campaigns to help drive residents to complete transactions digitally, especially in the areas of licensing (such as DMV, outdoors, business), payments (such as tax payments) and registrations and bookings.

Locally, NIC Nebraska will continue to collaborate with our agency partners to produce and distribute press releases. Typically these releases follow the launch of new online services. NIC Nebraska continues to attend tradeshows and conferences to promote existing services and identify additional opportunities. For example, NIC Nebraska annual attends the Nebraska Bar Association Annual Conference in support of the Administrator of the Courts, eFiling Services. This allows us to get face to face feedback from actual users of the services. Lastly, NIC Nebraska will remain focused on award submissions. Every year, NIC Nebraska submits various projects to several different international award competitions. This gives us a great opportunity to highlight and recognize the great work our teams are doing in collaboration with our agency partners.

IX. PRODUCTS

At Tyler, we imagine a world where all city, county, and regional government services are connected within a healthy digital infrastructure. Connecting data, processes, and people makes communities safer, smarter, and more responsive to the needs of residents. Tyler provides software and services to help improve performance, accessibility, and transparency for governing state and local agencies and the public. We help you increase productivity, improve operations, and deliver more services and value to the public. Because of our singular mission and decades of industry experience, we have a unique understanding of and expertise in all aspects of the public sector, whether we are working with payroll clerks, property assessors, judges, planning commission members, finance managers, police officers, court clerks, transportation managers, or any other employee of the more than 10,000 locations that are part of the Tyler story.

Portfolio	Product	Opportunity	Portfolio	Product	Opportunity	Portfolio	Product	Opportunity
Civic	Enterprise Permitting & Licensing	State/Local Market	Property & Recording			ERP	Workforce Case Management	Local Market
	Administration & Support	State/Local Market		Appraisal	Local Market		Time & Attendance	Local Market
	State Regulatory	State/Local Market		Assessment & Tax Plus	Local Market		ERP Pro	Local Market
	Fire Prevention Mobile	State/Local Market		Records Management	Local Market		Enterprise ERP	Local Market
	Enterprise Service Requests	State/Local Market		Enterprise Assessment & Tax Pro	Local Market		ACFR Statement Builder	Local Market
	Enterprise Asset Management	State/Local Market		Assessment & Tax Pro	Local Market		Hub	Local Market
	Parks & Recreation	Local Market		Verification Services	Local Market		Notify	Local Market
Public Safety	Electronic Citations	State/Local Market	Schools	School ERP	Local Market	NIC	Gov2Go	Expand
	Public Safety Pro	State/Local Market		Absence & Substitute	Local Market		Outdoor Recreations	2031
	Enterprise Public Safety	State/Local Market		Student Transportation	Local Market		RxGov	In Place
	Secure collect Mobile	State/Local Market		Telematic GPS	Local Market		Vital Records	Re-engage
Justice	Integrations, Audits, & Counsel	State/Local Market		Tyler Drive	Local Market		CommonCheckout®	Expand
	Municipal Justice	Local Market		Onboard iPasS	Local Market		Event Registration	Expand
	Municipal Jury Manager	Local Market		Analytics K-12	Local Market		OnTheGo	Expand
	Online Dispute Resolution	State/Local Market		SIS K-12	Local Market		PromptPay	Expand

Portfolio	Product	Opportunity	Portfolio	Product	Opportunity	Portfolio	Product	Opportunity
	Enterprise Justice	State/Local Market		Special Ed	Local Market		TPE®	In Place
	eFile & Serve	State/Local Market	Tyler One	Case Management Development Platform	Enterprise		CDB	In Place
	Guide & File	State/Local Market		My Civic	Enterprise		State Enterprise Portal	In place
	Civil Process	State/Local Market		Data Platform	Enterprise			
	Enterprise Corrections	State/Local Market		Content Manager	Enterprise	HHS	Disability & Benefits	In place
	Electronic Warrants	State/Local Market		Managed Threat Detection	Enterprise		Medical Cannabis Regulation	Educate
	Enterprise Jury Manager	State/Local Market		Meeting Manager	Enterprise			
	Enterprise Supervision	State/Local Market		Enterprise Revenue	Enterprise			
	Virtual Court	State/Local Market						

* Enterprise Resource Planning (ERP)

**Global Positioning System (GPS)

***Integrated Platform as a Service (iPaaS)

****Annual Comprehensive Financial Report (ACFR)

Current Project Priority Report (December 16, 2021 - NSRB Meeting)

Project In Progress (Revised 11/16/2021)						
Number	Partner Name	Project Name	Start Date (Actual)	Initial Target Launch Date	Priority Status	End Date (Actual)
1	Department of Motor Vehicles	DMV DLS Data Forms	03/18/17	11/20/19	20	
2	Nebraska Brand Committee	NBC Customer Portal Initial Build	10/04/21	01/03/22	28	
3	Department of Insurance	DOI Medical Malpractice Renewals	02/15/18	11/19/19	26	
4	Public Service Commission	PSC Remittance Phase II	06/24/21	01/01/22	18	
5	Secretary of State	SOS Corp Search (SUB) Enhancement Pkg CR	08/05/21	11/15/21	11	
6	Secretary of State	SOS Corp Search (CC) Enhancement Pkg CR	08/05/21	11/15/21	11	
7	Nebraska State Patrol	NSP Appointment Calendar Enhancement Pkg 1	02/05/21	05/31/21	36	10/5/2021
8	Nebraska Department of Transportation	NDOT Hay Permit Payments CCP Integration ONLY	03/18/21	07/01/21	15	
9	Bellevue City	Bellevue City Permits and Inspections	05/26/21	10/30/21	27	
10	Cass County 20	Cass County Zoning Permits (CCP ONLY)	08/03/21	10/31/21	26	
11	Department of Motor Vehicles	DMV IFTA/IRP Audit Change	09/20/21	12/31/21	23	10/25/2021
12	Cherry County 66	Cherry County Road Report (AE)	09/07/21	10/31/21	18	
13	State Fire Marshal	SFM Fire Department Information (AE)	09/10/21	10/15/21	23	
14	State Fire Marshal	SFM Elevator Permit Application (AE)	09/10/21	10/31/21	23	
15	Department of Motor Vehicles	DMV CDL Database EDLT Updates	10/04/21	02/07/22	19	
16	Nebraska State Patrol	NSP CCDBG Employee and Volunteer Fee Change	09/27/21	10/01/21	17	10/1/2021
17	Nebraska State Patrol	NSP Felony Project	09/29/21	12/01/21	13	
18	Department of Motor Vehicles	DMV RCDL Temp Document Updates	10/21/21	01/01/22	29	
19	Department of Motor Vehicles	DMV CDL Testing CLP 14 Day Waiver Governor Request	10/05/21	10/07/21	15	10/7/2021
20	Nebraska State Patrol	NSP - Criminal History Juneteenth Holiday Update	10/21/21	03/31/22	26	
21	Attorney General's Office	AGO Complaint Management System	06/16/21	08/31/21	7	10/6/2021
22	Assistive Technology Partnership	ATP Website Additions	09/01/20	09/20/21	23	
23	Sarpy County Treasurer 59	Sarpy County Property Tax Payments (CCP ONLY)	05/07/21	09/30/21	22	
24	Kimball City	Kimball City PayPort	06/14/21	09/30/21	22	
25	Nebraska Public Employees Retirement Systems	NPERs Website	07/01/21	08/31/21	18	
26	Loup County 88	Loup County Website (Rewrite)	03/19/21	09/30/21	8	
27	Administrative Office of the Courts	AOC Appellate Court New Case Filing	07/12/21	09/16/21	38	
28	Nebraska Crime Commission	NCC Jail Data Query	07/15/21	08/10/21	10	
29	Ogallala City	Ogallala City Payport	08/02/21	09/30/21	21	10/12/2021
30	Lower Platte North Natural Resources District	Lower Platte North NRD Trees Sale (AE)	01/27/21	05/31/21	24	10/4/2021
31	Nebraska Emergency Management Agency	NEMA Website	08/17/21	09/13/21	21	10/21/2021
32	Administrative Office of the Courts	AOC Trial Court eFiling Package 1	08/11/20	03/26/21	25	11/1/2021
Project Completed in Quarter 3 2021						
Column1	Partner Name	Project Name	Start Date (Actual)	Initial Target Launch Date	Priority Status	End Date (Actual)
33	Chase County 72	Chase County Website (Rewrite)	03/19/19	09/30/21	8	9/27/2021
34	Department of Motor Vehicles	DMV DLS Status Check	02/24/20	08/26/20	21	8/3/2021
35	Motor Vehicles Industry Licensing Board	MVILB Dealer System	05/07/20	10/20/20	23	7/19/2021
36	Secretary of State	SOS Corporate Document eDelivery 2021 Fee Changes	09/30/20	07/01/21	18	7/1/2021
37	Nebraska Brain Injury Advisory Council	NBIAC Website	02/01/21	05/03/21	9	7/7/2021
38	Nebraska Liquor Control Commission	NLCC Books Orders Form (AE)	02/23/21	06/30/21	24	7/6/2021
39	Holt County 36	Holt County Website (Rewrite)	03/04/21	06/30/21	9	8/11/2021
40	Nebraska Brand Committee	NBC OTG Internal Payments CR	03/23/21	05/31/21	35	7/19/2021
41	Nebraska Brand Committee	NBC Admin Enhancement Pkg III	03/30/21	07/01/21	37	8/2/2021
42	Department of Motor Vehicles	DMV Certified Driver Record Fee Change	04/14/21	07/01/21	37	7/1/2021
43	Department of Motor Vehicles	DMV Driver License Record (DLR) Search - Credit Card Fee Change	04/14/21	07/01/21	37	7/1/2021
44	City of Gretna	Gretna City Public Library PayPort	04/16/21	05/31/21	25	7/20/2021
45	Nebraska Liquor Control Commission	NLCC Reporting Update for Ready to Drink (RTD) Cocktails	04/20/21	07/01/21	35	7/1/2021
46	Nebraska Department of Revenue	NDR Tax Payment Plan Automated Audit	05/13/21	07/28/21	10	8/18/2021
47	Kimball City	Kimball City Utility Payments (AE)	06/14/21	07/16/21	22	8/12/2021

48	Silver Creek Village	Silver Creek Village PayPort	06/15/21	07/23/21	18	8/3/2021
49	Adams County Treasurer 14	Adams County Treasurer Payport	06/15/21	09/17/21	39	9/9/2021
50	Nebraska Department of Agriculture	NDA Farmer's Market System Vendor Updates	06/15/21	07/07/21	8	7/7/2021
51	Wymore City	Wymore City Payport	07/08/21	08/09/21	26	9/2/2021
	Nebraska Liquor Control Commission	NLCC Liquor License Renewal Cocktails to Go Question CR	07/22/21	08/01/21	27	7/29/2021
52						
53	Nebraska Library Commission	Nebraska Library Commission Event Registration	08/04/21	08/31/21	21	9/3/2021
	Nebraska Department of Agriculture	NDA Farmers Market Online Database Vendor Location as	09/08/21	09/22/21	11	9/22/2021
54		Optional Fields				
55	Administrative Office of the Courts	Trial Court LB320	07/09/21	08/01/21	41	8/27/2021

Projects Deferred or Paused by Partner						
Column1	Partner Name	Project Name	Start Date (Actual)	Initial Target Launch Date	Priority Status	End Date (Actual)

General Manager's Report

July 1st - September 30th

Quarter 3

Executive Summary

The third quarter was another productive quarter for NIC Nebraska. NIC was able to accommodate several legislative and statutory changes that we began in the second quarter. In addition, NIC launched several new online services, some of which have been in progress since 2020. NIC Nebraska also launched a new compliant management system for the Nebraska Attorney General's office at no cost. This is a great example of how many legacy services subsidize projects that would not otherwise be possible.

The Motor Vehicle Industry Licensing Board approached NIC about assisting in modernizing their motor vehicle dealer renewal process. Prior to the new online service, these renewals were completed via paper and mail. This new system will allow users to electronically submit an initial dealer application with all required data and supporting documentation, as well as renew and pay for their license annually. The system would also have an administrative interface that would be required to manage and access data, along with all application and inspection submissions.

The Nebraska Attorney General's Office requested that NIC assist in replacing their current complaint management system. The current system was difficult to use and did not meet the needs of the AGO. NIC built a new consumer submission portal that allows citizens to submit a consumer complaint or charity fraud report, or report a scam. Additionally, the new system allows AGO staff the ability to assign each submission to a member of the consumer complaint team. Staff can add notes to the submission and eventually archive the submissions.

In the third quarter NIC also began the process of evaluating several significant technical infrastructure projects. Due to third-party vendors sunsetting several of our primary platforms, NIC will need to upgrade many of our applications and more than half of our websites. Additionally, NIC will need to replace our primary operating system. Failure to complete these upgrades could create serious security vulnerabilities. To complete these upgrades, NIC will dedicate a full development team for the entirety of 2022. This will affect our development production by roughly 50%.

Lastly, NIC Nebraska and NIC Outdoors participated in the Nebraska Game and Parks Permitting System Proposal. In August, NIC Outdoors representatives traveled to Lincoln to give demos and answer questions with NE G&P staff. Despite a very successful presentation, NIC Outdoors was not selected as the winning vendor.

Brent Hoffman

General Manager

NIC Nebraska

State Certified Lean Six-Sigma Executive Green Belt - C.L.S.S.E.G.B.

NIC Nebraska Honored in International Awards



NIC Nebraska received gold in two international award competitions, the Davey and MarCom Awards. Both recognitions were awarded for work completed on the Nebraska Department of Veterans' Affairs (NDVA) Website project. These latest honors bring the total to three awards for the Nebraska Department of Veterans' Affairs website. In Q2, NIC was also awarded gold in the dotCOMM Awards.

The annual International Davey Awards honors the achievements of web development professionals who derive their strength from big ideas, rather than stratospheric budgets. The Davey Awards may be for smaller companies, but the judges have big reputations. The Davey is sanctioned and judged by the Academy of Interactive and Visual Arts, an invitation-only body consisting of top-tier professionals from a "Who's Who" of acclaimed media, advertising, and marketing firms.

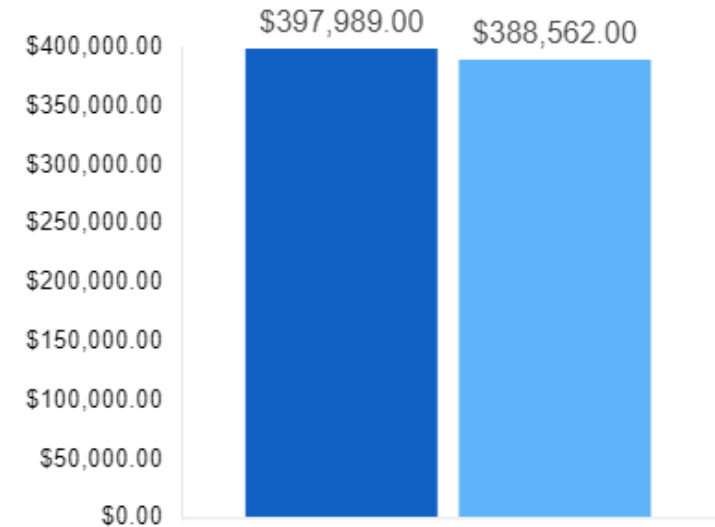
The MarCom Awards honors excellence in marketing and communication while recognizing the creativity, hard work, and generosity of industry professionals. Since its inception in 2004, MarCom has evolved into one of the largest, most-respected creative competitions in the world. Each year about 6,500 print and digital entries are submitted from dozens of countries. MarCom is administered by the Association of Marketing and Communication Professionals (AMCP). The international organization, founded in 1995, consists of several thousand marketing, communication, advertising, public relations, digital, and web professionals. AMCP administers recognition programs, provides judges, and rewards outstanding achievement and service to the community.

Financials

2021 GM Financials Report

Primary	Q3 2021	PY Q3	Q3 % Variance
NI Revenue	\$2,743,093.00	\$2,544,309.00	7%
20% NSRB Margin Share	\$397,989.00	\$388,562.00	2%
Gross Margin	\$2,345,103.00	\$2,155,748.00	8%
Merchant and Payment Processing	\$649,331.00	\$633,891.00	2%
General and Administrative Costs	\$31,533.00	\$29,970.00	5%
IT and Development	\$607,003.00	\$549,039.00	10%
Compliance	\$8,411.00	\$6,259.00	26%
Marketing and Advertising	\$31,539.00	\$78,679.00	-149%
Operating expenses	\$569,958.00	\$520,787.00	9%
Total Expenses	\$1,897,776.00	\$1,818,624.00	4%
Operating Income	\$447,327.00	\$337,124.00	25%
Total Income Tax Expense (Benefit)	\$122,154.00	\$87,648.00	28%
Net After-Tax Income (Loss)	\$325,173.00	\$249,476.00	23%

Cash Back to the State Records Board Fund

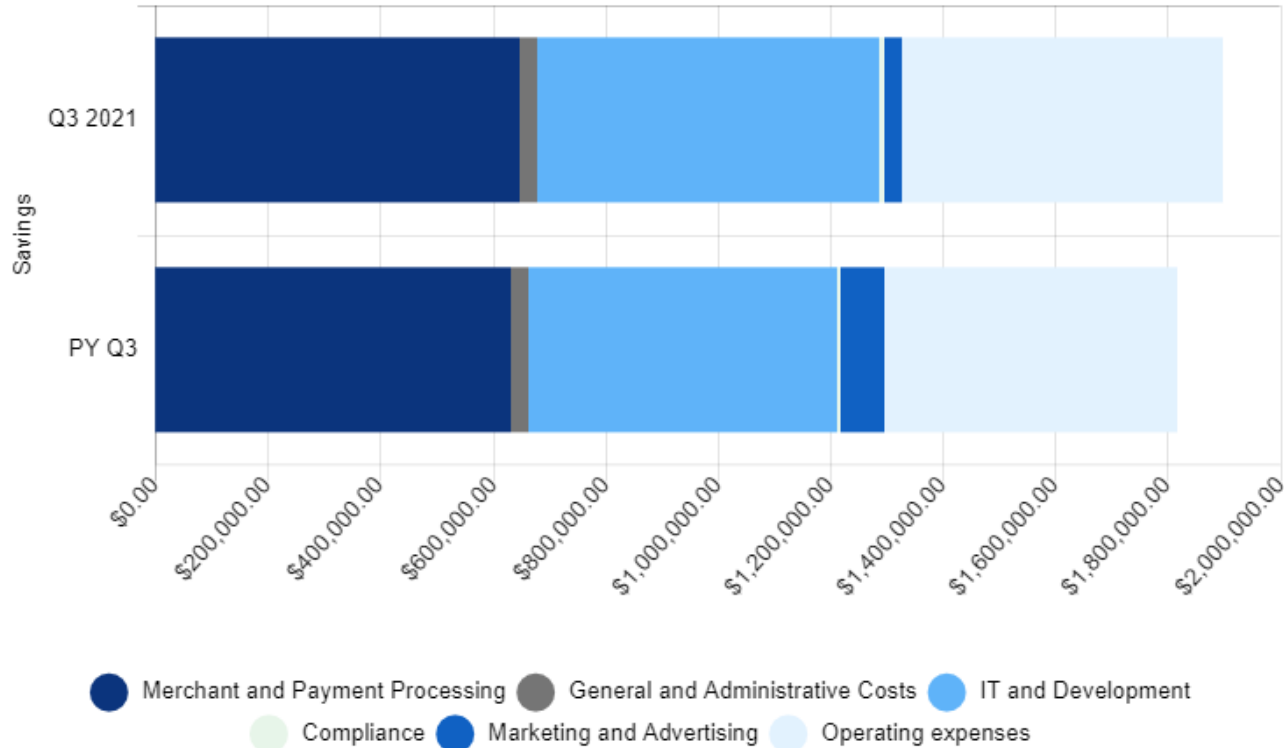


● Q3 2021 ● PY Q3

The 149% decrease in Marketing & Advertising is the result of less employees on the payroll in that category compared to the same period in 2020.

Financials

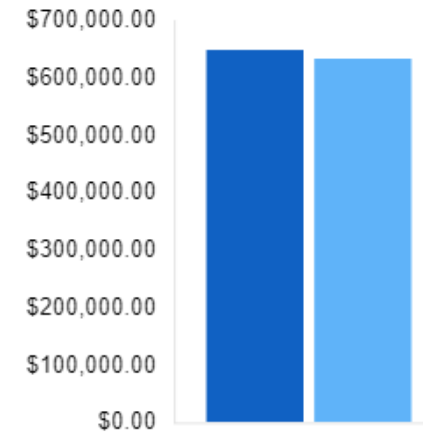
State Cost Avoidance



The State avoids the costs of various portal operations. The total state cost avoidance for these areas was **\$1,897,775** in the 3rd quarter of 2021. These various cost increased 4% in Q3 of 2021 compared to the same period in 2020. The increase is driven by a 10% uptick in IT & Development and an 8% increase in Merchant & Processing Fees.

The NSRB receives 20% of the gross transaction fees for the executive branch of government. In Q3 2021, NSRB revenues increased 2% compared to Q3 2020.

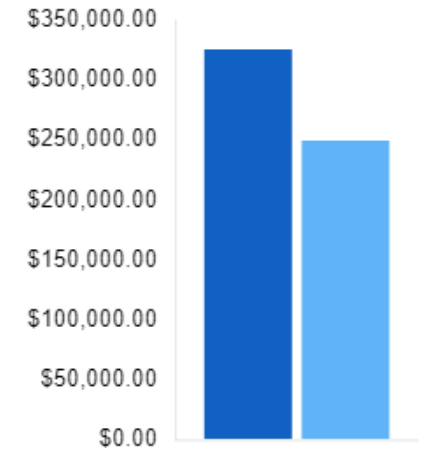
Merchant Fees Paid by NI on behalf of the State



Q3 2021 PY Q3

NIC pays the Merchant and banking cost for all transaction fees approved by the board. These costs affect the operating income of the portal.

NI Net Profit

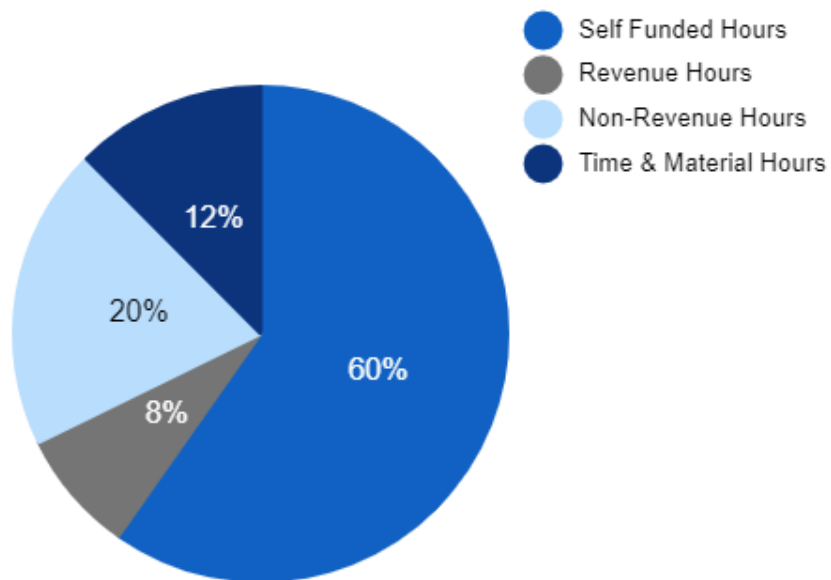


Q3 2021 PY Q3

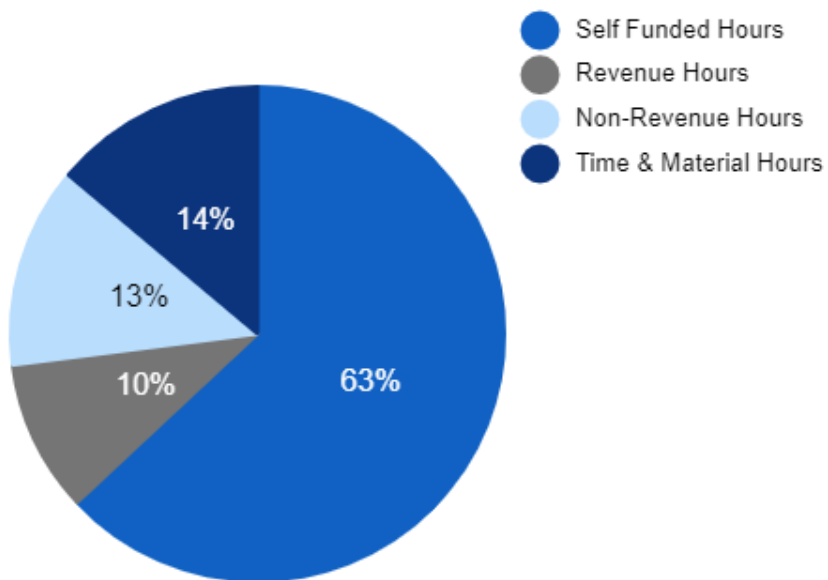
NIC net profit increased 23% compared to Q3 2020. The increase comes from an uptick in revenues and a decrease in employee cost.

Time and Hours Review

Q3 Time Spent by Project Funding



2021 Time Spent by Project Funding



Self-funded, and non-revenue hours are all subsidized through transactions approved by the State Records Board. Time & Materials are hours paid for and included in an SOW agreement with the barter by hourly development rates (such as websites) Revenue hours are hours billed for services such a content management request.

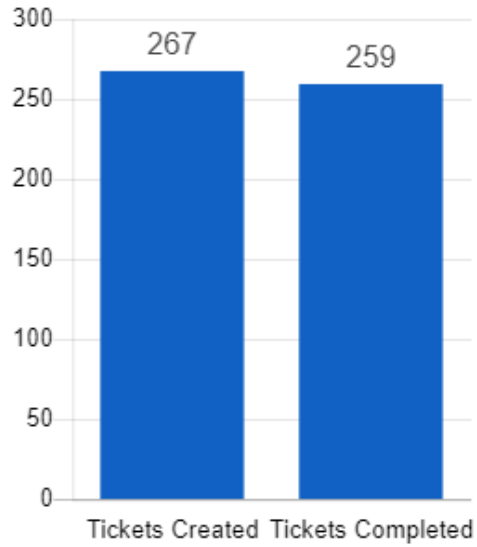
In Q3 of 2021 80% of the work we provided was dedicated to projects following the self-funded or non-revenue model.

Through the first half of the year, 76% of all hours worked were either self-funded or non-revenue.

*Some T&M hours will not be billed to the state if worked over and beyond the SOW agreement.

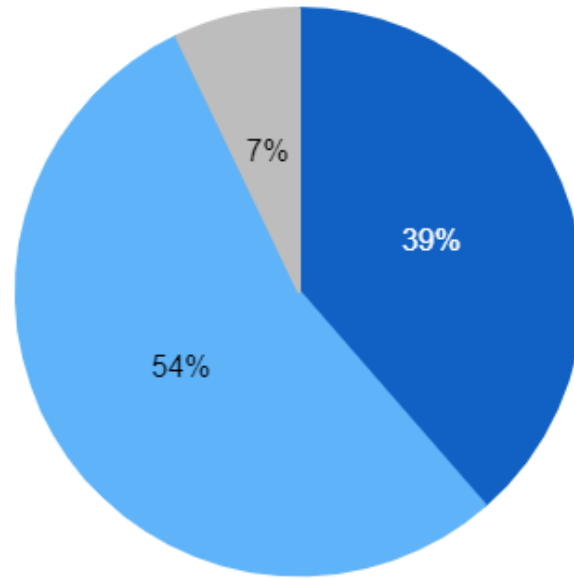
Technical

Q3 Service Tickets



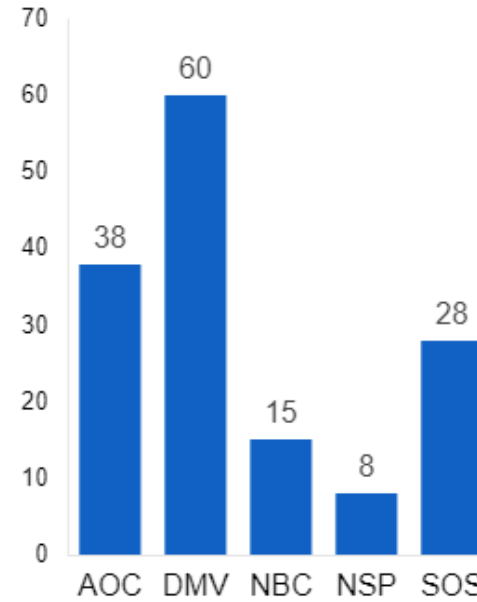
● 3rd Quarter

Q3 Tickets by Priority



● High ● Medium ● Low

Q3 Major Agency Tickets



Q3 Network Uptime Report

Uptime

3rd Quarter AVG Uptime

99.89%

3rd Quarter Outages

5

3rd Quarter Downtime (Min)

153

3rd Quarter Response Time (MS)

306

Downtime minutes and outages are the result of a statewide OCIO Network maintenance issue. The outage caused an extended DNS outage that impacted NIC services and resulted in over 2 hours of downtime.

Technical

Technical Infrastructure Project

NIC Nebraska will begin work on a major technical infrastructure project that will have a significant impact on the portal beginning in early 2022. NIC will begin efforts to upgrade our primary development framework (Grails), our primary website platform (Drupal), and replace our primary operating system (CentOS). These upgrades are imperative to maintaining the security and usability of the state's online services and websites. Failure to make these necessary upgrades will leave the portal susceptible to potential security breaches.

These upgrades are promoted by the third-party vendor's decision to sunset our current versions of Grails and Drupal. Sunsetting refers to the current version becoming unsupported. The current version will remain functional but will not have periodic security patches completed by the third-party vendor. In the event of a critical security vulnerability, NIC Nebraska would still have the opportunity to install custom security patches. This would keep the portal secure until all upgrades could be completed.

NIC Nebraska has been anticipating this workload for several months. NIC Nebraska has reviewed several options to complete these upgrades including subcontractors, new hires, and in-house development resources. After thoroughly investigating all three options, it became clear that the most efficient and effective option was to utilize in-house development resources. This direction will have a significant impact on the development production of our teams. NIC Nebraska estimates that the workload will result in a roughly 50% decrease in new development production. Our intention would be to form a full development team that will focus on executing these upgrades without interruption in 2022. As a result, NIC Nebraska will reserve our remaining resources for projects with legal or legislative mandates. The maintenance/support team would still offer assistance for bugs and regular maintenance.

Security Summary

Security remains a top priority for NIC Nebraska and to a larger extent, Tyler Technologies. Our security teams are consistently working to ensure our services are as secure as possible. NIC Nebraska monitors and tracks all potential security risks. When potential risks are identified, mitigation tactics are taken immediately.

The unfortunate reality is that security threats are common and increasing every day. The Identity Theft Research Center (ITRC) reports that data breaches to U.S. business have increased 17% compared to full year 2020. With three months remaining in 2021, the U.S. is on pace to see record breaking data breach reports.

What's especially concerning is that the ITRC count is likely low, though no one knows to what extent. The group notes that many authorities are becoming more reticent to discuss data breaches as well. One state, it says without identifying it, has not posted any data breach notices since last September.

As for breaches, there have been some massive ones. DarkSide's ransomware attack on Colonial Pipeline saw 100 GB of data stolen and disrupted the petroleum supply chain for much of the East Coast. Facebook saw 214 million records breached via an unsecured database. Men's retailer Bonobos had personal information on 7 million shoppers, including 3.5 million partial credit cards, snatched by the hacker group ShinyHunters.

Phishing and ransomware are the two most popular tools of hackers, says the ITRC.

The rise in ransomware and hacking incidents has put many cybersecurity companies on investor radars. Palo Alto Networks reported better-than-expected earnings in August, and CrowdStrike Holdings was added to the Nasdaq-100 index that same month.

It's even big business for Microsoft. The company recently said its cybersecurity revenues top \$10 billion per year and it has some 400,000 customers. In July, it bought security threat management company RiskIQ for a reported \$500 million.

Not all of the news is bad. The number of publicly reported breaches in the third quarter was lower than the second quarter total – 446 publicly reported attacks, versus 491 between April and June.

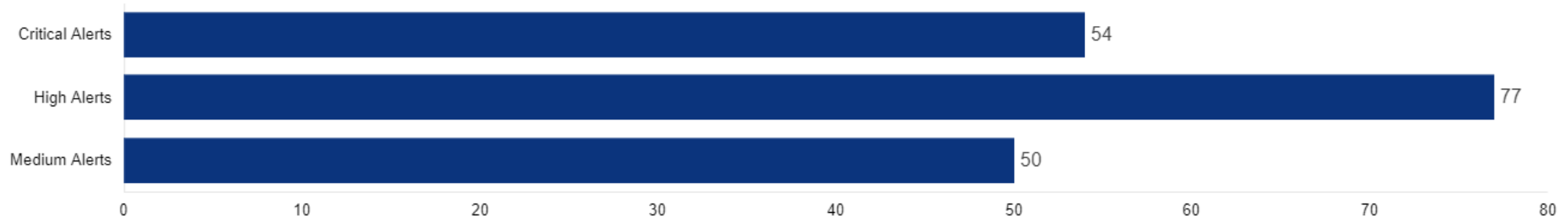
And the total number of victims so far in 2021 is still nearly 30 million fewer than last year, despite the breach total being higher.

So far in 2021, nearly 281.5 million people have been affected by some sort of data breach. That's actually the lowest number in the past seven years, with 2018 holding the dubious honor of having the most victims with 2.2 billion.

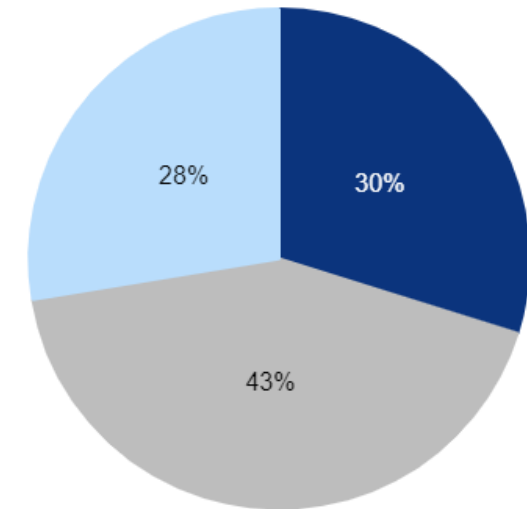
Source: NICOELNINO - STOCK.ADOBE.COM - Chris Morris

Security

Q3 Security Alerts

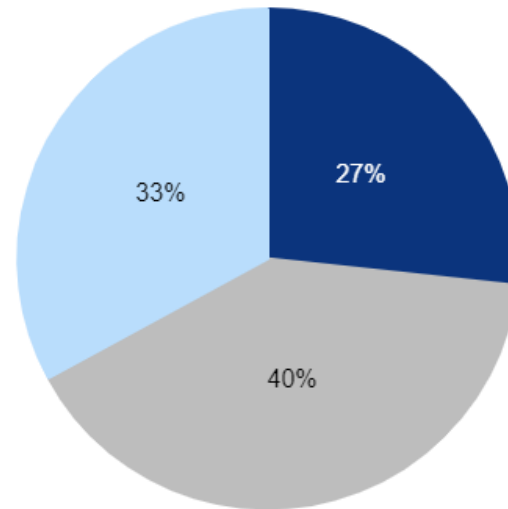


Q3 Security Alerts



● Critical Alerts ● High Alerts ● Medium Alerts

2021 Security Alerts



● Critical ● High ● Medium

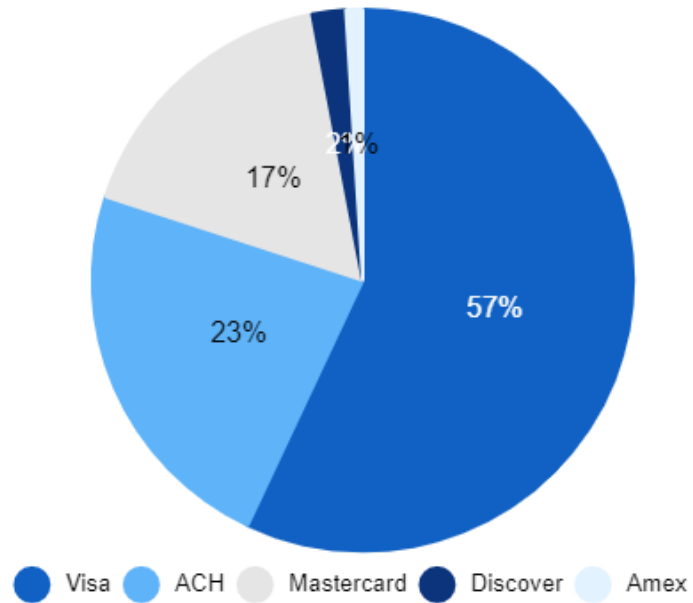
Annual Contract Compliance

3rd Quarter - Submitted

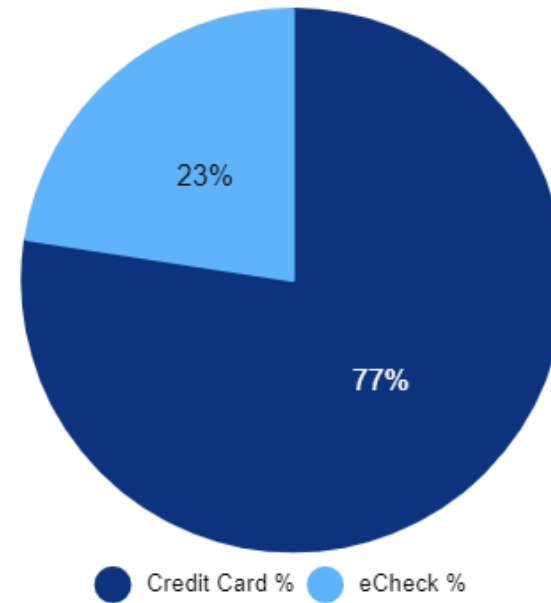
Business Plan

Transactions Summary

Q3 Transaction Totals by Type



Q3 Transaction Volume by Payment Category



Management Report

2021 Q3 NIC & Tyler Technology News

Primary

- [Tyler Technologies Reports Earnings for Third Quarter 2021](#)
- [Tyler Technologies Acquires Arx](#)
- [Tyler Technologies Extends 22-Year Contract for Digital Government and Payment Solutions in the State of Idaho](#)
- [NIC Solutions Honored for Industry Excellence in 2021 dotComm Awards](#)
- [Tyler Technologies announces first major NIC deal in Colorado](#)
- [Tyler Technologies and Subsidiary NIC Maine Recognized as Best Places to Work in Maine](#)

Customer Satisfaction Ratings

Customer Satisfaction Ratings

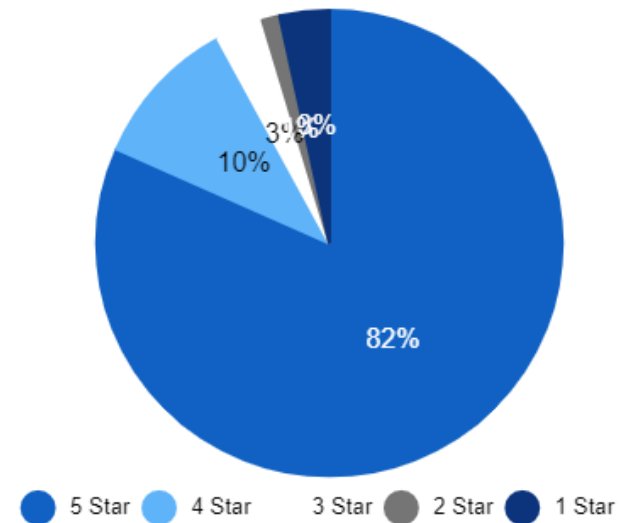
NIC Nebraska has initiated customer service ratings in several public-facing applications. At the conclusion of an application process, the public user is promoted to rate the application on a five-star scale. The data can be tracked by overall performance, by agency, or by individual service.

NIC will continue to add the customer satisfaction functionality to all public-facing applications. Through the third quarter, NIC is tracking satisfaction on some of the largest public-facing online services.

Engagement remains very high. Some services are receiving an engagement rate over 50%.

In the third quarter, NIC applications had an overall 4.66 average star rating.

Overall Satisfaction Rating



Management Report

Enterprise Management

NIC Assists in Driving Licenses Printing Issue

On September 10, 2021, NIC Nebraska was made aware of an issue at their driver licensing document processing center. Documents were delayed and are not meeting the 10-day mail time. The DMV is preparing for a huge influx of calls as a result of this issue. The team at DMV requested NIC to assist with extending temporary documents in the OTC System so that every customer with documents issued from August 27 through September 3 receives a fifteen-day extension. NIC scripted to set the extensions on all temporary documents during this time period, marked the history rows in the DMV record with a comment, and created the temporary documents in an FTP folder for the DMV. The DMV will be pulling the documents from FTP and printing and mailing them to all impacted customers with documents issued during these processing dates.

Launch of DMV Drivers Licenses Status Application

Nebraska Department of Motor Vehicles (DMV) announced the launch of a new application that allows customers to inquire about where their document is in the processing or mailing process for their driver licenses/ID cards. This service was requested by the DMV to provide customers self-service and reduce calls to the DMV. This application was the first solution NIC Nebraska has built using the React framework. The application makes web service calls to both the DMV and the external card processing vendor Idemia.

NIC Attends Brand Committee All Employee Meeting

NIC Nebraska attended the 3rd Annual Brand Committee All Inspector meeting to learn more about budget, legislative, and operational changes affecting the Nebraska Brand Inspectors. This is a great opportunity to listen to feedback and gather insights on potential improvements. The Committee had high accolades for the successful changes NIC has made over the past twelve months. Most recently, the smooth transition from OtGPay to TPE resulted in lower error rates, simple signatures, and more reliable check scanning.

NIC Adds New Quality Assurance Resource

NIC Nebraska added Gabe Gozalo as an additional Quality Analyst. A native of San Antonio, Texas, Gabe was referred to NIC Nebraska by current Q.A. Sam DeLeon. Like Sam, Gabe comes to NIC from Ernst & Young, with a significant background in quality assurance and software testing. Gabe will join the team as a remote employee.

Management Report

Innovation

Juneteenth Holiday Calendar Adjustment

Several of Nebraska's online services include built-in calendar functionality. This functionality controls when a user can access certain aspects of an online service. For example, the Nebraska Department of Revenue Tax Payment Service only withdraws payment on standard business days. The calendar functionality identifies state and local holidays and adjust accordingly. With the addition of the new Juneteenth Federal Holiday, NIC Nebraska began the process of updating all built-in calendars. In all, the process will take an estimated 100 hours of development and planning.

Automated Duplicate Audits Launched for NDOR Tax Payment Plan

As a hopeful conclusion to April's duplicate payment occurrence in the Nebraska Department of Revenue's tax payment plan application, NIC Nebraska launched the automated audit Wednesday, August 18. NIC will continue to manually audit the application through the end of the week but is excited to have this efficiency provided to the agency.

Annual Disaster Recovery Completed

On Saturday, September 11, 2021, NIC Nebraska successfully completed the annual disaster recovery test. NIC was able to complete the fail-over testing and fail-back testing in under an hour, a new record! The test started at 10:00 PM and was completed at 10:59 PM. NIC failed over 216 individual applications without issue.

Management Report

Growth

Motor Vehicle Industry Licensing Board Renewal Application Launched

On Monday, July 19, NIC Nebraska officially launched the Motor Vehicle Industry Licensing Board Dealer Renewal Application. The application is a data management system for administrative duties as well as a user-facing side for automobile dealers to license and renew licensure with the state. The application has been in development since August 2020 and has had a successful first year taking renewal payments via a separate App Engine service in the fourth quarter of 2020. The first-year adoption of the renewals was around 60%. In 2021, MVILB anticipates adoption of over 90% for renewing online. Once the system is launched, the data will then be migrated from the OCIO's legacy system into the new application.

Nebraska Attorney General's Office Complaint Management Systems Launched

NIC Nebraska deployed the Attorney General Office (AGO) Complaint Management System. The system allows constituents the ability to file a consumer relations complaint or fraud complaint. The system then automatically notifies staff within the AGO's Consumers Protection Division of the submissions. On the administrator side, AGO staff can assign the complaint to different investigators, change the status, or file the complaint as "complete." NIC Nebraska was able to work quickly to replace the agency's previous system.

quarterly gm report

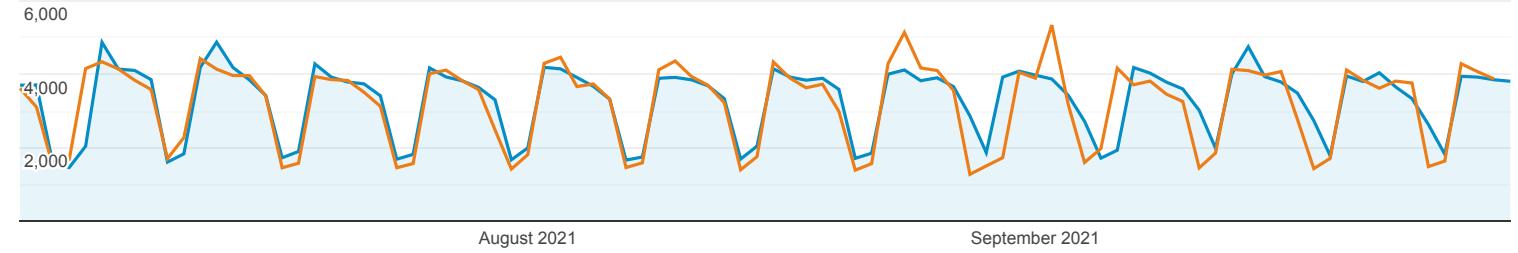
All Users +0.00% Users

Jul 1, 2021 - Sep 30, 2021
Compare to: Apr 1, 2021 - Jun 30, 2021

Explorer

Summary

Jul 1, 2021 - Sep 30, 2021: Sessions
Apr 1, 2021 - Jun 30, 2021: Sessions



Device Category	Acquisition			Behavior			Conversions		
	Users	New Users	Sessions	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	1.51% ▲ 207,675 vs 204,580	3.19% ▲ 196,117 vs 190,060	4.75% ▲ 303,790 vs 290,025	2.11% ▲ 68.48% vs 67.06%	3.08% ▼ 1.60 vs 1.65	16.27% ▼ 00:01:08 vs 00:01:22	0.00% 0.00% vs 0.00%	0.00% 0 vs 0	0.00% \$0.00 vs \$0.00
1. desktop									
Jul 1, 2021 - Sep 30, 2021	128,610 (61.09%)	116,528 (59.42%)	190,774 (62.80%)	67.42%	1.62	00:01:15	0.00%	0 (0.00%)	\$0.00 (0.00%)
Apr 1, 2021 - Jun 30, 2021	135,913 (66.12%)	123,678 (65.07%)	200,618 (69.17%)	66.75%	1.66	00:01:33	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	-5.37%	-5.78%	-4.91%	1.01%	-2.42%	-19.62%	0.00%	0.00%	0.00%
2. mobile									
Jul 1, 2021 - Sep 30, 2021	78,827 (37.45%)	76,791 (39.16%)	108,335 (35.66%)	70.63%	1.56	00:00:55	0.00%	0 (0.00%)	\$0.00 (0.00%)
Apr 1, 2021 - Jun 30, 2021	66,203 (32.20%)	63,277 (33.29%)	84,350 (29.08%)	68.20%	1.63	00:00:55	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	19.07%	21.36%	28.44%	3.57%	-4.29%	0.17%	0.00%	0.00%	0.00%
3. tablet									
Jul 1, 2021 - Sep 30, 2021	3,072 (1.46%)	2,798 (1.43%)	4,681 (1.54%)	61.59%	1.86	00:02:00	0.00%	0 (0.00%)	\$0.00 (0.00%)
Apr 1, 2021 - Jun 30, 2021	3,452 (1.68%)	3,105 (1.63%)	5,057 (1.74%)	60.53%	1.77	00:01:23	0.00%	0 (0.00%)	\$0.00 (0.00%)
% Change	-11.01%	-9.89%	-7.44%	1.75%	5.42%	45.07%	0.00%	0.00%	0.00%

Rows 1 - 3 of 3

**Payment Statement
August 30, 2021**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: July 1st - July 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)	90.00%
DMV- DLR - Batch	11,724	\$7.50	\$87,930.00	\$76,206.00	\$11,724.00	\$2,344.80	\$9,379.20	
DMV- DLR - Monitoring Fee	694,315	\$0.06	\$41,658.90	\$27,772.60	\$13,886.30	\$2,777.26	\$11,109.04	
DMV- DLR - Interactive	69,813	\$7.50	\$523,597.50	\$453,784.50	\$69,813.00	\$13,962.60	\$55,850.40	
DMV- DLR - Certified	19	\$7.50	\$142.50	\$123.50	\$19.00	\$3.80	\$15.20	
DMV- DLR - Certified Transcript	156	\$8.50	\$1,326.00	\$1,170.00	\$156.00	\$31.20	\$124.80	
DMV-SRIND	117	\$0.50	\$58.50	\$0.00	\$58.50	\$11.70	\$46.80	
DMV-SRBULK	40	\$0.15	\$6.00	\$0.00	\$6.00	\$1.20	\$4.80	
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00	
DMV - DLR Single	1,467	\$7.50	\$11,002.50	\$9,535.50	\$1,467.00	\$293.40	\$1,173.60	
DMV - Driver License Renew	16,444	Variable	\$448,608.25	\$426,749.00	\$21,859.25	\$4,371.85	\$17,487.40	
DMVOTC	8,160	Variable	\$199,415.50	\$188,525.00	\$10,890.50	\$2,178.10	\$8,712.40	
DMVOTC_CASH	25,340	Variable	\$591,849.50	\$591,849.50	\$0.00	\$0.00	\$0.00	
DMV- TLR - Interactive	19,833	\$1.00	\$19,833.00	\$7,933.20	\$11,899.80	\$2,379.96	\$9,519.84	
DMV- TLR - batch	21,271	\$1.00	\$21,271.00	\$8,508.40	\$12,762.60	\$2,552.52	\$10,210.08	
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00	
DMV- TLR - Vol. Over 2,000/Run	39	\$18.00	\$702.00	\$390.00	\$312.00	\$62.40	\$249.60	
DMV - Reinstatement	1,705	\$3.00	\$132,790.00	\$127,675.00	\$5,115.00	\$1,023.00	\$4,092.00	
DMV - IRP	327	Variable	\$332,433.35	\$330,257.27	\$2,176.08	\$435.22	\$1,740.86	
DMV - IFTA	1,039	Variable	\$374,047.31	\$372,007.51	\$2,039.80	\$407.96	\$1,631.84	
DMVSPLATE	690	Variable	\$9,880.00	\$7,810.00	\$2,070.00	\$414.00	\$1,656.00	
DMVSPLATEMESS	951	Variable	\$49,513.00	\$46,660.00	\$2,853.00	\$570.60	\$2,282.40	
DMV - SingleTripPermit	961	Variable	\$39,167.00	\$35,965.00	\$3,202.00	\$640.40	\$2,561.60	
DMV - Motor Vehicle Renewals	49,408	Variable	\$10,367,170.38	\$10,114,274.64	\$252,895.74	\$50,579.15	\$202,316.59	
DMV_Fleets	22	Variable	\$148,169.88	\$147,433.62	\$736.26	\$147.25	\$589.01	
DMV_DAS	387	Variable	\$46,766.00	\$38,111.00	\$8,655.00	\$1,731.00	\$6,924.00	
HHSS - Health Practitioner Lists	102	Variable	\$5,990.00	\$0.00	\$5,990.00	\$1,198.00	\$4,792.00	
HHSS - Health Practitioner Lists Bulk	2	Variable	\$1,015.00	\$0.00	\$1,015.00	\$203.00	\$812.00	
HHSS - Health License Monitoring	138,741	Variable	\$1,387.41	\$0.00	\$1,387.41	\$277.48	\$1,109.93	
HHSS - Health License Monitoring Mo. Min.	8	Variable	\$109.65	\$0.00	\$109.65	\$21.93	\$87.72	
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
LCC Renewals		\$1.00	0	0	\$0.00	\$0.00	\$0.00	
LCC Local Renewals		Variable	0	0	\$0.00	\$0.00	\$0.00	
LCC_Orders	5	Variable	\$304.31	\$296.07	\$8.24	\$1.65	\$6.59	
LCC_SDL	221	Variable	\$12,673.70	\$12,080.00	\$593.70	\$118.74	\$474.96	
SED - Electrical Permits	0	4% of Fee	\$107,119.00	\$107,119.00	\$4,284.76	\$856.95	\$3,427.81	
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SED - Electrician Apprentice License	125	3.00	\$5,375.00	\$5,375.00	\$375.00	\$75.00	\$300.00	
SED - License List	3	Variable	\$75.00	\$75.00	\$15.00	\$3.00	\$12.00	
SEDEXAM3 - Exam Application (\$3 fee)	57	3.00	\$3,591.00	\$3,591.00	\$171.00	\$34.20	\$136.80	
SEDEXAM5 - Exam Application (\$5 fee)	9	5.00	\$1,170.00	\$1,170.00	\$45.00	\$9.00	\$36.00	
SOS - Corporation filings (LLC/LLP) (TPE)	-2	\$3.00	-\$39.00	-\$30.00	-\$9.00	-\$1.80	-\$7.20	
SOS - NonProfit Reports	-1	\$3.00	\$23.00	\$20.00	\$3.00	\$0.60	\$2.40	
SOS - Document eDelivery	2,088	\$2/vari	\$147,689.90	\$142,615.00	\$5,074.90	\$1,014.98	\$4,059.92	
SOS - Corp filings (Foreign/Domestic Corporations)	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
SOS - corpdocs (TPE)	1,655	Variable	\$7,390.25	\$4,037.40	\$3,352.85	\$670.57	\$2,682.28	

SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
SOS - Corporate Monthly Batch Service	6		\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	35	Variable		\$630.00	\$315.00	\$315.00	\$63.00	\$252.00
SOS - Corporate Special Request	3		\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0		\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	13		\$300.00	\$3,900.00	\$1,950.00	\$1,950.00	\$390.00	\$1,560.00
SOS - Corp_OCOGS	716		\$6.50	\$4,654.00	\$1,790.00	\$2,864.00	\$572.80	\$2,291.20
SOS - Corpcogs	3		\$10.00	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,224		\$0.45	\$1,900.80	\$1,351.68	\$549.12	\$109.82	\$439.30
SOS - UCC Bi-Monthly Batch Service	0		500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	3		\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Weekly Batch Service	9		\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - UCC Interactive Searches	5,385		\$4.50	\$24,232.50	\$18,847.50	\$5,385.00	\$1,077.00	\$4,308.00
SOS - UCC Monthly Batch Service	4		\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	0	Variable		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Periodic Dump	0		\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	5		\$15.00	\$75.00	\$37.50	\$37.50	\$7.50	\$30.00
SOS - UCC Continuationl Filings	1,245		\$11.00	\$13,695.00	\$11,827.50	\$1,867.50	\$373.50	\$1,494.00
SOS - UCC Original Filings	1,427		\$11.00	\$15,697.00	\$13,556.50	\$2,140.50	\$428.10	\$1,712.40
SOS - UCC Electronic Amendments	206		\$11.00	\$2,266.00	\$1,958.50	\$307.50	\$61.50	\$246.00
SOS - UCC Electronic Assignments	13		\$11.00	\$143.00	\$123.50	\$19.50	\$3.90	\$15.60
SOS - UCC Electronic Collateral Amendments	64		\$11.00	\$704.00	\$608.00	\$96.00	\$19.20	\$76.80
SOS - UCC Images	9,508		\$0.45	\$4,278.60	\$3,042.56	\$1,236.04	\$247.21	\$988.83
SOS - UCC BatchSemi Monthly	2		\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	18	Variable		\$198.00	\$171.00	\$27.00	\$5.40	\$21.60
SOS - UCCASSIGN_BULK	7	Variable		\$77.00	\$66.50	\$10.50	\$2.10	\$8.40
SOS - UCCCOLLAMEND	9	Variable		\$99.00	\$87.00	\$12.00	\$2.40	\$9.60
SOS - UCCCONT_BULK	135	Variable		\$1,485.00	\$1,282.50	\$202.50	\$40.50	\$162.00
SOS - UCCORIG_BULK	705	Variable		\$7,755.00	\$6,697.50	\$1,057.50	\$211.50	\$846.00
SOS - EFS Interactive Searches	1,237		\$4.50	\$5,566.50	\$4,329.50	\$1,237.00	\$247.40	\$989.60
SOS - EFS Special Request	0		\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	375		\$11.00	\$4,125.00	\$3,562.50	\$562.50	\$112.50	\$450.00
SOS - EFS Original Filings	101		\$11.00	\$1,111.00	\$959.50	\$151.50	\$30.30	\$121.20
REV - Sales/Use Tax Permit Lists	5		\$5.50	\$27.50	\$0.00	\$27.50	\$5.50	\$22.00
REV - Sales Tax Filings	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	30		5.00	\$3,360.00	\$3,360.00	\$150.00	\$30.00	\$120.00
NBPA Renewals TPE	8	Variable		\$800.00	\$800.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	3	5% of Fee		\$408.00	\$408.00	\$20.40	\$4.08	\$16.32
E&A - Engineers & Architects	46	5% of Fee		\$6,900.00	\$6,900.00	\$345.00	\$69.00	\$276.00
Water Well Registrations	222	5% of Fee		\$19,360.00	\$18,004.80	\$1,355.20	\$271.04	\$1,084.16
REV - Motor Fuels Tax Filing	646		\$0.25	\$161.50	\$0.00	\$161.50	\$32.30	\$129.20
NDOA - Applicator permits	75	Variable		\$3,825.00	\$3,645.00	\$180.00	\$36.00	\$144.00
NDOA - AGAERIAL_LICENSE	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	2,639	Variable		\$688,963.25	\$679,564.92	\$9,398.33	\$1,879.67	\$7,518.66
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	207	Variable		\$701,177.00	\$700,513.73	\$663.27	\$132.65	\$530.62
NDOA - AGSMALL_PACKAGE	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	618	Variable		\$464,717.96	\$461,500.72	\$3,217.24	\$643.45	\$2,573.79
NDOA - AGFIRM_REGISTRATION	9	Variable		\$106.85	\$92.75	\$14.10	\$2.82	\$11.28
NDOA - AGGFAL_Renew	2	Variable		\$30.74	\$26.50	\$4.24	\$0.85	\$3.39
NDOA - DAIRY/EGG/TURKEY	4	Variable		\$22,992.49	\$22,985.49	\$7.00	\$1.40	\$5.60
NDOA - Grape/Potato	5	Variable		\$57,801.86	\$57,619.43	\$182.43	\$36.49	\$145.94
NDOA - Food License Renewals	3,085	Variable		\$521,009.84	\$509,373.25	\$11,636.59	\$2,327.32	\$9,309.27
NDOA - AGMILK_RENEW	78	Variable		\$11,667.35	\$11,313.50	\$353.85	\$70.77	\$283.08
NDOA - AGPESTKELLY	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	63	Variable		\$10,031.44	\$9,811.50	\$219.94	\$43.99	\$175.95
NDOA - AG_CervineFacility Permit	0	Variable 0		0	0	\$0.00	\$0.00	\$0.00

NDOA - AGACTNMRKT		36	Variable	\$41,790.41	\$41,691.68	\$98.73	\$19.75	\$78.98
NDOA - AGNURSERY_RENEW		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK		3	Variable	\$258.38	\$250.97	\$7.41	\$1.48	\$5.93
NDOA - AGPERMIT_SELLSEEDS		1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - Pet Feed Rendering		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTDEAL_NEW		1	Variable	\$25.62	\$23.25	\$2.37	\$0.47	\$1.90
NDOA - Governor Ag Conference	0		\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses		21	Variable	\$236.25	\$210.00	\$26.25	\$5.25	\$21.00
SFM - Fireworks Display Permits		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
SFM_BOILER		49	Variable	\$5,378.00	\$5,378.00	\$147.00	\$29.40	\$117.60
SFM_ELEVATOR		104	Variable	\$24,020.36	\$24,020.36	\$312.00	\$62.40	\$249.60
SFM_ELEVATOR_CC%		67	Variable	\$21,020.36	\$21,020.36	\$630.61	\$126.12	\$504.49
OTC-Over the counter payment		18,828	Variable	\$4,328,158.65	\$4,276,381.82	\$51,776.83	\$10,355.37	\$41,421.46
OTC Billback		225	Variable	\$2,163.93	\$0.00	\$2,163.93	\$432.79	\$1,731.14
PropertyTax Payments		2,043	Variable	\$9,189,503.87	\$9,169,843.60	\$19,660.27	\$3,932.05	\$15,728.22
NDOL - Contractor Registration		1,390	Variable	\$40,451.00	\$36,275.00	\$4,176.00	\$835.20	\$3,340.80
NDOL_OVR_PMT		135	Variable	\$82,378.25	\$0.00	\$701.59	\$140.32	\$561.27
NDOL_TAX_PMT		21	Variable	\$1,742.42	\$0.00	\$115.30	\$23.06	\$92.24
NEROADS - DOT Permits		10,864	Variable	\$287,347.00	\$268,335.00	\$19,012.00	\$3,802.40	\$15,209.60
NEROADS- NDOT_RMS		34	Variable	\$20,013.29	\$19,332.81	\$680.48	\$136.10	\$544.38
NEROADS- NDOTSPD		1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS - NDOTPERMITS		7	Variable	\$167.25	\$156.26	\$10.99	\$2.20	\$8.79
State Patrol Crime Report		1,190	\$18.00	\$24,521.00	\$19,775.00	\$4,746.00	\$949.20	\$3,796.80
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal		668	\$4.50	\$36,406.00	\$33,400.00	\$3,006.00	\$601.20	\$2,404.80
NSPApptFee		660	\$4.50	\$48,247.65	\$45,891.00	\$2,356.65	\$471.33	\$1,885.32
State Patrol Crime Report - Subscriber		1,160	Variable	\$17,956.00	\$14,845.60	\$3,110.40	\$622.08	\$2,488.32
Event Registration		221	10% of Fee	\$8,683.00	\$7,832.80	\$850.20	\$170.04	\$680.16
Sarpy_Stop		155	Variable	\$24,085.00	\$23,500.05	\$584.95	\$116.99	\$467.96
Medicaid & Long Term Care		2	\$1.75	\$113.00	\$113.00	\$3.50	\$0.70	\$2.80
City of Waverly Soccer Registration (CDB)	0		\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
recreation_program		58	Variable	\$3,143.09	\$2,990.00	\$153.09	\$30.62	\$122.47
order_form_LPNNRD		45	Variable	\$2,463.29	\$2,339.38	\$123.91	\$24.78	\$99.13
order_form_UBBNRD		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt		7	Variable	\$247.99	\$230.00	\$17.99	\$3.60	\$14.39
Utility_payment		1,474	Variable	\$258,500.03	\$252,718.19	\$5,781.84	\$1,156.37	\$4,625.47
SarpyCommunityCorrections		32	Variable	\$3,464.89	\$3,326.00	\$138.89	\$27.78	\$111.11
SARPY_VEHINSP		37	Variable	\$1,577.61	\$1,476.00	\$101.61	\$20.32	\$81.29
OTLPAYMENT		33	Variable	\$66,835.55	\$66,731.31	\$104.24	\$20.85	\$83.39
59PlanningDept		134	Variable	\$116,647.77	\$114,561.95	\$2,085.82	\$417.16	\$1,668.66
gretna_occ_tax		31	Variable	\$44,575.73	\$44,482.73	\$93.00	\$18.60	\$74.40
SYNTHETICSVC		32	Variable	\$70.00	\$70.00	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor		2	Variable	\$85.50	\$80.00	\$5.50	\$1.10	\$4.40
Holt County Overweight Perm		0	Variable	0	0	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers		0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF		90,703	Variable	\$5,442.18	\$0.00	\$5,442.18	\$1,088.44	\$4,353.74
NBC_Inspections		456	Variable	\$51,968.99	\$51,968.99	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee		77,551	Variable	\$4,653.06	\$0.00	\$4,653.06	\$930.61	\$3,722.45
NBC_NISaleBarn		62,330	Variable	\$62,330.00	\$62,330.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF		62,330	Variable	\$3,739.80	\$0.00	\$3,739.80	\$747.96	\$2,991.84
NBC_RFLRenewal		7	Variable	\$76,750.00	\$76,750.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock		45,314	Variable	\$45,314.00	\$45,314.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF		45,314	Variable	\$2,718.84	\$0.00	\$2,718.84	\$543.77	\$2,175.07
BOGRENEW		0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentregDH		1,270	Variable	\$5,080.00	\$3,175.00	\$1,905.00	\$381.00	\$1,524.00
dhscentregLN-subscriber		0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg		2,806	\$1.50	\$13,288.00	\$9,092.50	\$4,195.50	\$839.10	\$3,356.40
dhscentregDHL		8,064	\$1.50	\$40,320.00	\$28,224.00	\$12,096.00	\$2,419.20	\$9,676.80
REVENUE_FEE		4,068	\$1.75	\$7,119.00	\$0.00	\$7,119.00	\$1,423.80	\$5,695.20

MVILB_Renewal	0	Variable 0	0	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,540,439.00		31,383,126.73	30,629,250.90	677,071.32	135,414.29
						541,657.03

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	144,628	\$1.00	\$144,628.00	72,314.00	72,314.00	\$72,314.00
Court Records (Justice) Monthly	86	\$500.00	\$43,000.00	\$21,500.00	21,500.00	\$21,500.00
Court Records (Justice) Credit Card Searches	901	\$15.00	\$13,515.00	\$6,757.50	6,757.50	\$6,757.50
Court E-Filing	14,591	\$1.00	\$14,591.00	\$0.00	14,591.00	\$14,591.00
COURTRECORDERF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDERU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPPELFILE	374	\$2.00	\$748.00	\$0.00	748.00	\$748.00
AOCERTGS	38	Variable	\$317.10	\$245.00	72.10	\$72.10
COURTAPPTFILE	3	variable	\$150.00	\$0.00	150.00	\$150.00
Courtjudge	134	\$50.00	\$6,700.00	\$0.00	\$6,700.00	\$6,700.00
Court Citations	5,472	Variable	\$767,143.20	\$751,516.00	15,627.20	\$15,627.20
AOC_Cert_Authority	10	Variable	\$272.46	\$250.00	22.46	\$22.46
Court Payments	2,922	Variable	\$1,374,130.54	\$1,359,819.37	14,311.17	\$14,311.17
Lobbyist Registration	5	\$0.05	\$1,000.00	\$1,000.00	50.00	\$50.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	753	Variabl	\$3,483.00	\$1,530.00	\$1,953.00	\$1,953.00
Sccalessubscr	954	Variable	\$954.00	\$477.00	477.00	\$477.00
SUBTOTAL	170,875		2,375,632.30	2,215,408.87	160,273.43	160,273.43
						\$38,965.94

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			36,238.83	36,238.83	36,238.83
Subscriptions - New	500	variable	50,000.00	50,000.00	50,000.00
Renewal	2	variable	100.00	100.00	100.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$86,338.83	\$86,338.83	


Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	-5	17.00	-85.00	-85.00	0.00
LCC -Tax Payments	36	variable	3,475,663.00	3,475,663.00	0.00
COURTEFILESUB	14,591	variable	\$426,217.00	\$426,217.00	0.00
PSCREMIT	403	variable	\$4,249,692.50	\$4,249,692.50	0.00
WCCSUB	102	variable	\$1,530.00	\$1,530.00	0.00
SUBTOTAL	15,127		\$8,153,017.50	\$8,153,017.50	\$0.00

**Payment Statement
September 30, 2021**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: August 1st - August 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)	90.00%
DMV- DLR - Batch	13,206	\$7.50	\$99,045.00	\$85,839.00	\$13,206.00	\$2,641.20	\$10,564.80	
DMV- DLR - Monitoring Fee	691,007	\$0.06	\$41,460.42	\$27,640.28	\$13,820.14	\$2,764.03	\$11,056.11	
DMV- DLR - Interactive	76,775	\$7.50	\$575,812.50	\$499,037.50	\$76,775.00	\$15,355.00	\$61,420.00	
DMV- DLR - Certified	14	\$7.50	\$105.00	\$91.00	\$14.00	\$2.80	\$11.20	
DMV- DLR - Certified Transcript	129	\$8.50	\$1,096.50	\$967.50	\$129.00	\$25.80	\$103.20	
DMV-SRIND	116	\$0.50	\$58.00	\$0.00	\$58.00	\$11.60	\$46.40	
DMV-SRBULK	41	\$0.15	\$6.15	\$0.00	\$6.15	\$1.23	\$4.92	
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00	
DMV - DLR Single	1,700	\$7.50	\$12,750.00	\$11,050.00	\$1,700.00	\$340.00	\$1,360.00	
DMV - Driver License Renew	16,817	Variable	\$458,941.84	\$436,451.50	\$22,490.34	\$4,498.07	\$17,992.27	
DMVOTC	8,132	Variable	\$202,067.50	\$190,969.50	\$11,098.00	\$2,219.60	\$8,878.40	
DMVOTC_CASH	25,069	Variable	\$586,435.00	\$586,435.00	\$0.00	\$0.00	\$0.00	
DMV- TLR - Interactive	19,831	\$1.00	\$19,831.00	\$7,932.40	\$11,898.60	\$2,379.72	\$9,518.88	
DMV- TLR - batch	21,578	\$1.00	\$21,578.00	\$8,631.20	\$12,946.80	\$2,589.36	\$10,357.44	
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00	
DMV- TLR - Vol. Over 2,000/Run	24	\$18.00	\$432.00	\$240.00	\$192.00	\$38.40	\$153.60	
DMV - Reinstatement	1,739	\$3.00	\$136,817.00	\$131,600.00	\$5,217.00	\$1,043.40	\$4,173.60	
DMV - IRP	342	Variable	\$368,913.22	\$366,084.10	\$2,829.12	\$565.82	\$2,263.30	
DMV - IFTA	366	Variable	\$105,785.01	\$104,853.97	\$931.04	\$186.21	\$744.83	
DMVSPLATE	629	Variable	\$8,327.00	\$6,440.00	\$1,887.00	\$377.40	\$1,509.60	
DMVSPLATEMESS	1,076	Variable	\$55,568.00	\$52,340.00	\$3,228.00	\$645.60	\$2,582.40	
DMV - SingleTripPermit	922	Variable	\$37,759.00	\$34,675.00	\$3,084.00	\$616.80	\$2,467.20	
DMV - Motor Vehicle Renewals	53,286	Variable	\$11,580,272.07	\$11,300,420.80	\$279,851.27	\$55,970.25	\$223,881.02	
DMV_Fleets	24	Variable	\$24,142.00	\$24,021.95	\$120.05	\$24.01	\$96.04	
DMV_DAS	482	Variable	\$56,473.00	\$46,321.00	\$10,152.00	\$2,030.40	\$8,121.60	
HHSS - Health Practitioner Lists	72	Variable	\$4,630.00	\$0.00	\$4,630.00	\$926.00	\$3,704.00	
HHSS - Health Practitioner Lists Bulk	2	Variable	\$435.00	\$0.00	\$435.00	\$87.00	\$348.00	
HHSS - Health License Monitoring	147,646	Variable	\$1,476.46	\$0.00	\$1,476.46	\$295.29	\$1,181.17	
HHSS - Health License Monitoring Mo. Min.	8	Variable	\$109.92	\$0.00	\$109.92	\$21.98	\$87.94	
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
LCC Renewals	397	\$1.00	\$28,489.08	\$27,465.00	\$1,024.08	\$204.82	\$819.26	
LCC Local Renewals	197	Variable	\$184,885.99	\$182,799.89	\$2,086.10	\$417.22	\$1,668.88	
LCC_Orders	3	Variable	\$112.83	\$107.05	\$5.78	\$1.16	\$4.62	
LCC_SDL	197	Variable	\$9,402.63	\$8,880.00	\$522.63	\$104.53	\$418.10	
SED - Electrical Permits	0	4% of Fee	\$96,342.00	\$96,342.00	\$3,853.68	\$770.74	\$3,082.94	
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SED - Electrician Apprentice License	164	3.00	\$7,052.00	\$7,052.00	\$492.00	\$98.40	\$393.60	
SED - License List	4	Variable	\$100.00	\$100.00	\$20.00	\$4.00	\$16.00	
SEDEXAM3 - Exam Application (\$3 fee)	51	3.00	\$3,213.00	\$3,213.00	\$153.00	\$30.60	\$122.40	
SEDEXAM5 - Exam Application (\$5 fee)	11	5.00	\$1,430.00	\$1,430.00	\$55.00	\$11.00	\$44.00	
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SOS - NonProfit Reports	-1	\$3.00	-\$23.00	-\$20.00	-\$3.00	-\$0.60	-\$2.40	
SOS - Document eDelivery	2,491	\$2/vari	\$179,019.45	\$173,025.00	\$5,994.45	\$1,198.89	\$4,795.56	
SOS - Corp filings (Foreign/Domestic Corporations)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SOS - corpdocs (TPE)	1,679	Variable	\$7,737.75	\$4,531.00	\$3,206.75	\$641.35	\$2,565.40	

SOS - CollectionRenew	0	Variable 0	0	\$0.00	\$0.00	\$0.00		
SOS - Corporate Monthly Batch Service	7		\$800.00	\$5,600.00	\$2,800.00	\$2,800.00	\$560.00	\$2,240.00
SOS - Corporate Special Request(TPE)	31	Variable	\$555.00	\$555.00	\$277.50	\$277.50	\$55.50	\$222.00
SOS - Corporate Special Request	3		\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0		\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	14		\$300.00	\$4,200.00	\$2,100.00	\$2,100.00	\$420.00	\$1,680.00
SOS - Corp_OCOGS	779		\$6.50	\$5,063.50	\$1,947.50	\$3,116.00	\$623.20	\$2,492.80
SOS - Corpcogs	3		\$10.00	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,259		\$0.45	\$1,916.55	\$1,362.88	\$553.67	\$110.73	\$442.94
SOS - UCC Bi-Monthly Batch Service	0		\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	3		\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Weekly Batch Service	3		\$300.00	\$900.00	\$450.00	\$450.00	\$90.00	\$360.00
SOS - UCC Interactive Searches	5,348		\$4.50	\$24,066.00	\$18,718.00	\$5,348.00	\$1,069.60	\$4,278.40
SOS - UCC Monthly Batch Service	5		\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - UCC Special Request	288	Variable	\$576.00	\$576.00	\$288.00	\$288.00	\$57.60	\$230.40
SOS - UCC Periodic Dump	0		\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	13		\$15.00	\$195.00	\$97.50	\$97.50	\$19.50	\$78.00
SOS - UCC Continuationl Filings	1,333		\$11.00	\$14,663.00	\$12,663.50	\$1,999.50	\$399.90	\$1,599.60
SOS - UCC Original Filings	1,372		\$11.00	\$15,092.00	\$13,034.00	\$2,058.00	\$411.60	\$1,646.40
SOS - UCC Electronic Amendments	301		\$11.00	\$3,311.00	\$2,859.50	\$451.50	\$90.30	\$361.20
SOS - UCC Electronic Assignments	6		\$11.00	\$66.00	\$57.00	\$9.00	\$1.80	\$7.20
SOS - UCC Electronic Collateral Amendments	41		\$11.00	\$451.00	\$389.50	\$61.50	\$12.30	\$49.20
SOS - UCC Images	9,837		\$0.45	\$4,426.65	\$3,147.84	\$1,278.81	\$255.76	\$1,023.05
SOS - UCC BatchSemi Monthly	2		\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	15	Variable	\$165.00	\$165.00	\$142.50	\$22.50	\$4.50	\$18.00
SOS - UCCASSIGN_BULK	12	Variable	\$132.00	\$132.00	\$114.00	\$18.00	\$3.60	\$14.40
SOS - UCCCOLLAMEND	9	Variable	\$99.00	\$99.00	\$85.50	\$13.50	\$2.70	\$10.80
SOS - UCCCONT_BULK	83	Variable	\$913.00	\$913.00	\$788.50	\$124.50	\$24.90	\$99.60
SOS - UCCORIG_BULK	712	Variable	\$7,832.00	\$7,832.00	\$6,764.00	\$1,068.00	\$213.60	\$854.40
SOS - EFS Interactive Searches	1,137		\$4.50	\$5,116.50	\$3,979.50	\$1,137.00	\$227.40	\$909.60
SOS - EFS Special Request	0		\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	376		\$11.00	\$4,136.00	\$3,572.00	\$564.00	\$112.80	\$451.20
SOS - EFS Original Filings	110		\$11.00	\$1,210.00	\$1,045.00	\$165.00	\$33.00	\$132.00
REV - Sales/Use Tax Permit Lists	2		\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0		5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	20	Variable	\$1,175.00	\$1,175.00	\$1,175.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	1	5% of Fee	\$144.00	\$144.00	\$144.00	\$7.20	\$1.44	\$5.76
E&A - Engineers & Architects	50	5% of Fee	\$7,500.00	\$7,500.00	\$7,500.00	\$375.00	\$75.00	\$300.00
Water Well Registrations	266	5% of Fee	\$22,450.00	\$22,450.00	\$20,878.50	\$1,571.50	\$314.30	\$1,257.20
REV - Motor Fuels Tax Filing	497		\$0.25	\$124.25	\$0.00	\$124.25	\$24.85	\$99.40
NDOA - Applicator permits	45	Variable	\$2,880.00	\$2,880.00	\$2,763.00	\$117.00	\$23.40	\$93.60
NDOA - AGAERIAL_LICENSE	0	Variable 0	0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	266	Variable	\$75,722.73	\$75,722.73	\$74,722.10	\$1,000.63	\$200.13	\$800.50
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	5	Variable	\$11,192.95	\$11,192.95	\$11,184.20	\$8.75	\$1.75	\$7.00
NDOA - AGSMALL_PACKAGE	0	Variable 0	0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	0	Variable 0	0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	0	Variable 0	0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	118	Variable	\$81,045.94	\$81,045.94	\$80,383.60	\$662.34	\$132.47	\$529.87
NDOA - AGFIRM_REGISTRATION	6	Variable	\$91.85	\$91.85	\$79.50	\$12.35	\$2.47	\$9.88
NDOA - AGGFAL_Renew	3	Variable	\$31.44	\$31.44	\$26.50	\$4.94	\$0.99	\$3.95
NDOA - DAIRY/EGG/TURKEY	6	Variable	\$25,115.39	\$25,115.39	\$25,054.83	\$60.56	\$12.11	\$48.45
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	678	Variable	\$97,742.19	\$97,742.19	\$95,185.31	\$2,556.88	\$511.38	\$2,045.50
NDOA - AGMILK_RENEW	2	Variable	\$303.74	\$303.74	\$296.50	\$7.24	\$1.45	\$5.79
NDOA - AGPESTKELLY	0	Variable 0	0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	49	Variable	\$7,779.50	\$7,779.50	\$7,596.00	\$183.50	\$36.70	\$146.80
NDOA - AG_CervineFacility Permit	1	Variable	\$25.00	\$25.00	\$23.25	\$1.75	\$0.35	\$1.40

NDOA - AGACTNMRKT		35	Variable	\$26,119.85	\$26,043.80	\$76.05	\$15.21	\$60.84
NDOA - AGNURSERY_RENEW		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK		1	Variable	\$85.07	\$81.25	\$3.82	\$0.76	\$3.06
NDOA - AGPERMIT_SELLSEEDS		1	Variable	\$25.62	\$23.25	\$2.37	\$0.47	\$1.90
NDOA - Pet Feed Rendering		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals		1	Variable	\$163.98	\$158.25	\$5.73	\$1.15	\$4.58
NDOA - AGPESTDEAL_NEW		2	Variable	\$50.62	\$46.50	\$4.12	\$0.82	\$3.30
NDOA - Governor Ag Conference	0		\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses		25	Variable	\$281.25	\$250.00	\$31.25	\$6.25	\$25.00
SFM - Fireworks Display Permits		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
SFM_BOILER		55	Variable	\$5,110.00	\$5,110.00	\$165.00	\$33.00	\$132.00
SFM_ELEVATOR		135	Variable	\$26,554.66	\$26,554.66	\$405.00	\$81.00	\$324.00
SFM_ELEVATOR_CC%		75	Variable	\$20,134.66	\$20,134.66	\$604.04	\$120.81	\$483.23
OTC-Over the counter payment		18,546	Variable	\$4,925,944.07	\$4,867,847.43	\$58,096.64	\$11,619.33	\$46,477.31
OTC Billback		228	Variable	\$2,618.70	\$0.00	\$2,618.70	\$523.74	\$2,094.96
PropertyTax Payments		1,493	Variable	\$5,184,159.91	\$5,164,416.32	\$19,743.59	\$3,948.72	\$15,794.87
NDOL - Contractor Registration		1,537	Variable	\$46,852.15	\$42,205.00	\$4,647.15	\$929.43	\$3,717.72
NDOL_OVR_PMT		119	Variable	\$57,344.88	\$57,027.01	\$317.87	\$63.57	\$254.30
NDOL_TAX_PMT		27	Variable	\$3,278.04	\$3,103.92	\$174.12	\$34.82	\$139.30
NEROADS - DOT_Permits		11,281	Variable	\$287,348.50	\$267,605.00	\$19,743.50	\$3,948.70	\$15,794.80
NEROADS- NDOT_RMS		27	Variable	\$4,294.40	\$4,090.69	\$203.71	\$40.74	\$162.97
NEROADS- NDOTSPD		1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS - NDOTPERMITS		15	Variable	\$341.25	\$317.70	\$23.55	\$4.71	\$18.84
State Patrol Crime Report		1,290	\$18.00	\$28,442.50	\$22,937.50	\$5,505.00	\$1,101.00	\$4,404.00
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal		871	\$4.50	\$47,360.50	\$43,450.00	\$3,910.50	\$782.10	\$3,128.40
NSPApptFee		643	\$4.50	\$46,697.22	\$44,402.50	\$2,294.72	\$458.94	\$1,835.78
State Patrol Crime Report - Subscriber		1,293	Variable	\$20,023.50	\$16,548.60	\$3,474.90	\$694.98	\$2,779.92
Event Registration		239	10% of Fee	\$16,101.50	\$14,509.40	\$1,592.10	\$318.42	\$1,273.68
Sarpy_Stop		175	Variable	\$26,417.43	\$25,775.81	\$641.62	\$128.32	\$513.30
Medicaid & Long Term Care		2	\$1.75	\$113.00	\$113.00	\$3.50	\$0.70	\$2.80
City of Waverly Soccer Registration (CDB)	0		\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
recreation_program		89	Variable	\$4,315.47	\$4,080.00	\$235.47	\$47.09	\$188.38
order_form_LPNNRD		30	Variable	\$1,073.47	\$1,004.42	\$69.05	\$13.81	\$55.24
order_form_UBBNRD		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt		3	Variable	\$128.25	\$120.00	\$8.25	\$1.65	\$6.60
Utility_payment		1,674	Variable	\$327,477.67	\$320,767.42	\$6,710.25	\$1,342.05	\$5,368.20
SarpyCommunityCorrections		20	Variable	\$1,927.49	\$1,846.50	\$80.99	\$16.20	\$64.79
SARPY_VEHINSP		28	Variable	\$1,194.14	\$1,117.25	\$76.89	\$15.38	\$61.51
OTLPAYMENT		12	Variable	\$12,705.10	\$12,647.45	\$57.65	\$11.53	\$46.12
59PlanningDept		134	Variable	\$108,820.07	\$107,696.37	\$1,123.70	\$224.74	\$898.96
gretna_occ_tax		32	Variable	\$51,175.42	\$51,079.42	\$96.00	\$19.20	\$76.80
SYNTHETICSVC		38	Variable	\$60.00	\$60.00	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor		1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Land_Surveyor		1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
Holt County Overweight Perm		1	Variable	\$209.00	\$200.00	\$9.00	\$1.80	\$7.20
Micellaneous Charge for Swipers		0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF		151,728	Variable	\$9,103.68	\$0.00	\$9,103.68	\$1,820.74	\$7,282.94
NBC_Inspections		476	Variable	\$68,692.92	\$68,692.92	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee		208,636	Variable	\$12,518.16	\$0.00	\$12,518.16	\$2,503.63	\$10,014.53
NBC_NISaleBarn		82	Variable	\$76,223.00	\$76,223.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF		76,223	Variable	\$4,573.38	\$0.00	\$4,573.38	\$914.68	\$3,658.70
NBC_RFLRenewal		14	Variable	\$207,750.00	\$207,750.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock		885	Variable	\$35,617.00	\$35,617.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF		35,617	Variable	\$2,137.02	\$0.00	\$2,137.02	\$427.40	\$1,709.62
BOGRENEW		0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentregDH		1,414	Variable	\$5,656.00	\$3,535.00	\$2,121.00	\$424.20	\$1,696.80
dhscentregLN-subscriber		0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg		3,579	\$1.50	\$17,014.00	\$11,660.50	\$5,353.50	\$1,070.70	\$4,282.80
dhscentregDHL		8,854	\$1.50	\$44,270.00	\$30,989.00	\$13,281.00	\$2,656.20	\$10,624.80

REVENUE_FEE	4,709	\$1.75	\$8,240.75	\$0.00	\$8,240.75	\$1,648.15	\$6,592.60
MVILB_Renewal	0	Variable 0	0	\$0.00	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,646,751.00		27,137,167.25	26,422,723.65	720,577.02	144,115.40	576,461.62

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	157,452	\$1.00	\$157,452.00	78,726.00	78,726.00	\$78,726.00
Court Records (Justice) Monthly	88	\$500.00	\$44,000.00	\$22,000.00	22,000.00	\$22,000.00
Court Records (Justice) Credit Card Searches	902	\$15.00	\$13,560.00	\$6,780.00	6,780.00	\$6,780.00
Court E-Filing	14,661	\$1.00	\$14,661.00	\$0.00	14,661.00	\$14,661.00
COURTRECORDF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPELFILE	320	\$2.00	\$640.00	\$0.00	640.00	\$640.00
AOCERTGS	51	Variable	\$375.90	\$280.00	95.90	\$95.90
COURTAPPTFILE	3	variable	\$550.00	\$0.00	550.00	\$550.00
Courtjudge	134	\$50.00	\$6,700.00	\$0.00	\$6,700.00	\$6,700.00
Court Citations	5,319	Variable	\$746,732.95	\$731,593.60	15,139.35	\$15,139.35
AOC_Cert_Authority	18	Variable	\$490.80	\$450.00	40.80	\$40.80
Court Payments	2,807	Variable	\$1,226,153.88	\$1,209,860.61	16,293.27	\$16,293.27
Lobbyist Registration	5	\$0.05	\$815.00	\$815.00	40.75	\$40.75
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	755	Variabl	\$3,477.00	\$1,515.00	\$1,962.00	\$1,962.00
Sccalessubscr	1,426	Variable	\$1,426.00	\$713.00	713.00	\$713.00
SUBTOTAL	183,945		2,222,034.53	2,052,733.21	169,342.07	169,342.07
						\$40,108.73

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			62,023.83	62,023.83	62,023.83
Subscriptions - New	485	variable	48,500.00	48,500.00	48,500.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$110,523.83	\$110,523.83	


Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	-2	17.00	0.00	0.00	0.00
LCC -Tax Payments	35	variable	2,753,181.00	2,753,181.00	0.00
COURTEFILESUB	14,661	variable	\$427,232.00	\$427,232.00	0.00
PSCREMIT	313	variable	\$4,218,513.29	\$4,218,513.29	0.00
WCCSUB	101	variable	\$1,515.00	\$1,515.00	0.00
SUBTOTAL	15,108		\$7,400,441.29	\$7,400,441.29	\$0.00

**Payment Statement
October 31, 2021**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: September 1st - September 30th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)	90.00%
DMV- DLR - Batch	11,404	\$7.50	\$85,530.00	\$74,126.00	\$11,404.00	\$2,280.80	\$9,123.20	
DMV- DLR - Monitoring Fee	689,598	\$0.06	\$41,375.88	\$27,583.92	\$13,791.96	\$2,758.39	\$11,033.57	
DMV- DLR - Interactive	72,436	\$7.50	\$543,270.00	\$470,834.00	\$72,436.00	\$14,487.20	\$57,948.80	
DMV- DLR - Certified	7	\$7.50	\$52.50	\$45.50	\$7.00	\$1.40	\$5.60	
DMV- DLR - Certified Transcript	142	\$8.50	\$1,207.00	\$1,065.00	\$142.00	\$28.40	\$113.60	
DMV-SRIND	92	\$0.50	\$46.00	\$0.00	\$46.00	\$9.20	\$36.80	
DMV-SRBULK	45	\$0.15	\$6.75	\$0.00	\$6.75	\$1.35	\$5.40	
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00	
DMV - DLR Single	1,430	\$7.50	\$10,740.00	\$9,308.00	\$1,432.00	\$286.40	\$1,145.60	
DMV - Driver License Renew	14,268	Variable	\$391,156.97	\$372,086.00	\$19,070.97	\$3,814.19	\$15,256.78	
DMVOTC	6,770	Variable	\$168,946.50	\$159,782.00	\$9,164.50	\$1,832.90	\$7,331.60	
DMVOTC_CASH	21,503	Variable	\$511,426.00	\$511,426.00	\$0.00	\$0.00	\$0.00	
DMV- TLR - Interactive	19,708	\$1.00	\$19,708.00	\$7,883.20	\$11,824.80	\$2,364.96	\$9,459.84	
DMV- TLR - batch	32,171	\$1.00	\$32,171.00	\$12,868.40	\$19,302.60	\$3,860.52	\$15,442.08	
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
DMV- TLR - Special Request Runs	9	\$50.00	\$450.00	\$306.00	\$144.00	\$28.80	\$115.20	
DMV- TLR - Vol. Over 2,000/Run	25	\$18.00	\$450.00	\$250.00	\$200.00	\$40.00	\$160.00	
DMV - Reinstatement	1,711	\$3.00	\$132,883.00	\$127,750.00	\$5,133.00	\$1,026.60	\$4,106.40	
DMV - IRP	361	Variable	\$259,319.77	\$257,274.58	\$2,045.19	\$409.04	\$1,636.15	
DMV - IFTA	177	Variable	\$23,295.14	\$22,984.39	\$310.75	\$62.15	\$248.60	
DMVSPLATE	570	Variable	\$7,615.00	\$5,905.00	\$1,710.00	\$342.00	\$1,368.00	
DMVSPLATEMESS	856	Variable	\$43,838.00	\$41,270.00	\$2,568.00	\$513.60	\$2,054.40	
DMV - SingleTripPermit	817	Variable	\$33,919.00	\$31,145.00	\$2,774.00	\$554.80	\$2,219.20	
DMV - Motor Vehicle Renewals	36,943	Variable	\$8,306,333.31	\$8,108,976.73	\$197,356.58	\$39,471.32	\$157,885.26	
DMV_Fleets	29	Variable	\$47,477.61	\$47,241.45	\$236.16	\$47.23	\$188.93	
DMV_DAS	651	Variable	\$45,090.00	\$37,518.00	\$7,572.00	\$1,514.40	\$6,057.60	
HHSS - Health Practitioner Lists	85	Variable	\$5,630.00	\$0.00	\$5,630.00	\$1,126.00	\$4,504.00	
HHSS - Health Practitioner Lists Bulk	2	Variable	\$435.00	\$0.00	\$435.00	\$87.00	\$348.00	
HHSS - Health License Monitoring	104,862	Variable	\$1,048.62	\$0.00	\$1,048.62	\$209.72	\$838.90	
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$123.39	\$0.00	\$123.39	\$24.68	\$98.71	
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
LCC Renewals	385	\$1.00	\$28,664.78	\$27,680.00	\$984.78	\$196.96	\$787.82	
LCC Local Renewals	247	Variable	\$229,066.95	\$226,729.94	\$2,337.01	\$467.40	\$1,869.61	
LCC_Orders	6	Variable	\$515.39	\$502.75	\$12.64	\$2.53	\$10.11	
LCC_SDL	141	Variable	\$6,679.65	\$6,320.00	\$359.65	\$71.93	\$287.72	
SED - Electrical Permits	0	4% of Fee	\$73,522.00	\$73,522.00	\$2,940.88	\$588.18	\$2,352.70	
SED - Electrician License Renewal	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SED - Electrician Apprentice License	88	3.00	\$3,784.00	\$3,784.00	\$264.00	\$52.80	\$211.20	
SED - License List	2	Variable	\$60.00	\$60.00	\$10.00	\$2.00	\$8.00	
SEDEXAM3 - Exam Application (\$3 fee)	40	3.00	\$2,520.00	\$2,520.00	\$120.00	\$24.00	\$96.00	
SEDEXAM5 - Exam Application (\$5 fee)	10	5.00	\$1,300.00	\$1,300.00	\$50.00	\$10.00	\$40.00	
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SOS - Document eDelivery	2,538	\$2/vari	\$180,387.80	\$174,300.00	\$6,087.80	\$1,217.56	\$4,870.24	
SOS - Corp filings (Foreign/Domestic Corporations)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
SOS - corpdocs (TPE)	1,644	Variable	\$8,531.45	\$4,673.02	\$3,858.43	\$771.69	\$3,086.74	

SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
SOS - Corporate Monthly Batch Service	7		\$800.00	\$5,600.00	\$2,800.00	\$2,800.00	\$560.00	\$2,240.00
SOS - Corporate Special Request(TPE)	32	Variable		\$705.00	\$352.50	\$352.50	\$70.50	\$282.00
SOS - Corporate Special Request	3		\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0		\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	11		\$300.00	\$3,300.00	\$1,650.00	\$1,650.00	\$330.00	\$1,320.00
SOS - Corp_OCOGS	684		\$6.50	\$4,446.00	\$1,710.00	\$2,736.00	\$547.20	\$2,188.80
SOS - Corpcogs	3		\$10.00	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,442		\$0.45	\$1,998.90	\$1,421.44	\$577.46	\$115.49	\$461.97
SOS - UCC Bi-Monthly Batch Service	0		\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	3		\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Weekly Batch Service	0		\$300.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Interactive Searches	5,371		\$4.50	\$24,169.50	\$18,798.50	\$5,371.00	\$1,074.20	\$4,296.80
SOS - UCC Monthly Batch Service	5		\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - UCC Special Request	1,687	Variable		\$3,374.00	\$1,687.00	\$1,687.00	\$337.40	\$1,349.60
SOS - UCC Periodic Dump	0		\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	0		\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuationl Filings	1,247		\$11.00	\$13,717.00	\$11,846.50	\$1,870.50	\$374.10	\$1,496.40
SOS - UCC Original Filings	1,574		\$11.00	\$17,314.00	\$14,953.00	\$2,361.00	\$472.20	\$1,888.80
SOS - UCC Electronic Amendments	289		\$11.00	\$3,179.00	\$2,745.50	\$433.50	\$86.70	\$346.80
SOS - UCC Electronic Assignments	13		\$11.00	\$143.00	\$123.50	\$19.50	\$3.90	\$15.60
SOS - UCC Electronic Collateral Amendments	49		\$11.00	\$539.00	\$465.50	\$73.50	\$14.70	\$58.80
SOS - UCC Images	9,301		\$0.45	\$4,185.45	\$2,976.32	\$1,209.13	\$241.83	\$967.30
SOS - UCC BatchSemi Monthly	2		\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	36	Variable		\$396.00	\$342.00	\$54.00	\$10.80	\$43.20
SOS - UCCASSIGN_BULK	32	Variable		\$352.00	\$304.00	\$48.00	\$9.60	\$38.40
SOS - UCCCOLLAMEND	18	Variable		\$198.00	\$171.00	\$27.00	\$5.40	\$21.60
SOS - UCCCONT_BULK	193	Variable		\$2,123.00	\$1,833.50	\$289.50	\$57.90	\$231.60
SOS - UCCORIG_BULK	1,131	Variable		\$12,441.00	\$10,744.50	\$1,696.50	\$339.30	\$1,357.20
SOS - EFS Interactive Searches	1,252		\$4.50	\$5,634.00	\$4,382.00	\$1,252.00	\$250.40	\$1,001.60
SOS - EFS Special Request	216		\$2.00	\$432.00	\$216.00	\$216.00	\$43.20	\$172.80
SOS - EFS Continuations	424		\$11.00	\$4,664.00	\$4,028.00	\$636.00	\$127.20	\$508.80
SOS - EFS Original Filings	102		\$11.00	\$1,122.00	\$969.00	\$153.00	\$30.60	\$122.40
REV - Sales/Use Tax Permit Lists	2		\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0		\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0		5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	28	Variable		\$1,225.00	\$1,225.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	23	5% of Fee		\$2,001.00	\$2,001.00	\$100.05	\$20.01	\$80.04
E&A - Engineers & Architects	56	5% of Fee		\$8,400.00	\$8,400.00	\$420.00	\$84.00	\$336.00
Water Well Registrations	280	5% of Fee		\$20,720.00	\$19,269.60	\$1,450.40	\$290.08	\$1,160.32
REV - Motor Fuels Tax Filing	469		\$0.25	\$117.25	\$0.00	\$117.25	\$23.45	\$93.80
NDOA - Applicator permits	20	Variable		\$1,370.00	\$1,314.00	\$56.00	\$11.20	\$44.80
NDOA - AGAERIAL_LICENSE	0	Variable 0		0		\$0.00	\$0.00	\$0.00
NDOA - Measuring device	239	Variable		\$32,241.72	\$31,306.02	\$935.70	\$187.14	\$748.56
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	5	Variable		\$22,680.26	\$22,671.51	\$8.75	\$1.75	\$7.00
NDOA - AGSMALL_PACKAGE	0	Variable 0		0		\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	1	Variable		\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AG_EURO_CORN_CERT	0	Variable 0		0		\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	25	Variable		\$3,079.54	\$2,959.45	\$120.09	\$24.02	\$96.07
NDOA - AGFIRM_REGISTRATION	10	Variable		\$142.72	\$124.25	\$18.47	\$3.69	\$14.78
NDOA - AGGFAL_Renew	2	Variable		\$30.74	\$26.50	\$4.24	\$0.85	\$3.39
NDOA - DAIRY/EGG/TURKEY	5	Variable		\$24,056.41	\$24,011.95	\$44.46	\$8.89	\$35.57
NDOA - Grape/Potato	0	Variable		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	268	Variable		\$60,163.44	\$58,852.99	\$1,310.45	\$262.09	\$1,048.36
NDOA - AGMILK_RENEW	0	Variable 0		0		\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	0	Variable 0		0		\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	75	Variable		\$12,254.72	\$11,868.75	\$385.97	\$77.19	\$308.78
NDOA - AG_CervineFacility Permit	2	Variable		\$115.30	\$109.00	\$6.30	\$1.26	\$5.04

NDOA - AGACTNMRKT		32	Variable	\$32,553.61	\$32,483.09	\$70.52	\$14.10	\$56.42
NDOA - AGNURSERY_RENEW		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK		1	Variable	\$85.07	\$81.25	\$3.82	\$0.76	\$3.06
NDOA - AGPERMIT_SELLSEEDS		2	Variable	\$76.87	\$71.50	\$5.37	\$1.07	\$4.30
NDOA - Pet Feed Rendering		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTDEAL_NEW	0		Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - Governor Ag Conference	0		\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses		16	Variable	\$180.00	\$160.00	\$20.00	\$4.00	\$16.00
SFM - Fireworks Display Permits		3	Variable	\$79.89	\$75.00	\$4.89	\$0.98	\$3.91
SFM_BOILER		66	Variable	\$6,054.00	\$6,054.00	\$198.00	\$39.60	\$158.40
SFM_ELEVATOR		79	Variable	\$14,768.76	\$14,768.76	\$237.00	\$47.40	\$189.60
SFM_ELEVATOR_CC%		42	Variable	\$12,638.76	\$12,638.76	\$379.16	\$75.83	\$303.33
OTC-Over the counter payment		16,331	Variable	\$4,045,896.82	\$3,994,994.61	\$50,902.21	\$10,180.44	\$40,721.77
OTC Billback		183	Variable	\$1,603.78	\$0.00	\$1,603.78	\$320.75	\$1,283.03
PropertyTax Payments		437	Variable	\$1,484,419.52	\$1,479,367.27	\$5,052.25	\$1,010.45	\$4,041.80
NDOL - Contractor Registration		1,334	Variable	\$39,549.50	\$35,540.00	\$4,009.50	\$801.90	\$3,207.60
NDOL_OVR_PMT		125	Variable	\$92,150.56	\$91,053.11	\$1,097.45	\$219.49	\$877.96
NDOL_TAX_PMT		16	Variable	\$2,678.05	\$2,553.44	\$124.61	\$24.92	\$99.69
NEROADS - DOT_Permits		11,345	Variable	\$286,465.50	\$266,610.00	\$19,855.50	\$3,971.10	\$15,884.40
NEROADS- NDOT_RMS		29	Variable	\$5,074.73	\$4,842.46	\$232.27	\$46.45	\$185.82
NEROADS- NDOTSPD		1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS - NDOTPERMITS		26	Variable	\$595.50	\$554.68	\$40.82	\$8.16	\$32.66
State Patrol Crime Report		1,232	\$18.00	\$25,420.00	\$20,500.00	\$4,920.00	\$984.00	\$3,936.00
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal		905	\$4.50	\$49,213.50	\$45,150.00	\$4,063.50	\$812.70	\$3,250.80
NSPApptFee		647	\$4.50	\$46,762.30	\$44,449.50	\$2,312.80	\$462.56	\$1,850.24
State Patrol Crime Report - Subscriber		1,871	Variable	\$28,958.50	\$23,944.60	\$5,013.90	\$1,002.78	\$4,011.12
Event Registration		151	10% of Fee	\$3,525.00	\$3,175.31	\$349.69	\$69.94	\$279.75
Sarpy_Stop		179	Variable	\$25,155.00	\$24,544.03	\$610.97	\$122.19	\$488.78
Medicaid & Long Term Care		3	\$1.75	\$227.00	\$227.00	\$5.25	\$1.05	\$4.20
City of Waverly Soccer Registration (CDB)	0		\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
recreation_program		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD		27	Variable	\$1,299.65	\$1,227.56	\$72.09	\$14.42	\$57.67
order_form_UBBNRD		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt		7	Variable	\$297.25	\$280.00	\$17.25	\$3.45	\$13.80
Utility_payment		1,646	Variable	\$315,600.70	\$308,614.03	\$6,986.67	\$1,397.33	\$5,589.34
SarpyCommunityCorrections		30	Variable	\$3,902.62	\$3,756.55	\$146.07	\$29.21	\$116.86
SARPY_VEHINSP		23	Variable	\$1,185.37	\$1,117.25	\$68.12	\$13.62	\$54.50
OTLPAYMENT		12	Variable	\$10,859.65	\$10,806.95	\$52.70	\$10.54	\$42.16
59PlanningDept		161	Variable	\$142,264.95	\$140,195.92	\$2,069.03	\$413.81	\$1,655.22
gretna_occ_tax		26	Variable	\$51,809.33	\$51,731.33	\$78.00	\$15.60	\$62.40
SYNTHETICSVC		17	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Land_Surveyor		0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm		0	Variable	0	0	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers		0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF		147,940	Variable	\$8,876.40	\$0.00	\$8,876.40	\$1,775.28	\$7,101.12
NBC_Inspections		498	Variable	\$70,194.95	\$70,194.95	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee		26,335	Variable	\$1,580.10	\$0.00	\$1,580.10	\$316.02	\$1,264.08
NBC_NISaleBarn		86	Variable	\$85,551.00	\$85,551.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF		85,551	Variable	\$5,133.06	\$0.00	\$5,133.06	\$1,026.61	\$4,106.45
NBC_RFLRenewal		5	Variable	\$21,887.50	\$21,887.50	\$0.00	\$0.00	\$0.00
NBC_NIPackLock		104	Variable	\$41,369.00	\$41,369.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF		41,369	Variable	\$2,482.14	\$0.00	\$2,482.14	\$496.43	\$1,985.71
BOGRENEW		1	\$3.25	\$3.25	\$0.00	\$3.25	\$0.65	\$2.60
dhscentregDH		1,347	Variable	\$5,388.00	\$3,367.50	\$2,020.50	\$404.10	\$1,616.40
dhscentregLN-subscriber		0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg		2,868	\$1.50	\$13,665.00	\$9,370.50	\$4,294.50	\$858.90	\$3,435.60
dhscentregDHL		7,530	\$1.50	\$37,650.00	\$26,355.00	\$11,295.00	\$2,259.00	\$9,036.00

REVENUE_FEE	4,937	\$1.75	\$8,639.75	\$0.00	\$8,639.75	\$1,727.95	\$6,911.80
MVILB_Renewal	0	Variable 0	0	\$0.00	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,406,996.00		18,588,769.55	18,001,194.82	592,299.07	118,459.78	473,839.29

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	158,127	\$1.00	\$158,127.00	79,063.50	79,063.50	\$79,063.50
Court Records (Justice) Monthly	88	\$500.00	\$44,000.00	\$22,000.00	22,000.00	\$22,000.00
Court Records (Justice) Credit Card Searches	1,008	\$15.00	\$15,120.00	\$7,560.00	7,560.00	\$7,560.00
Court E-Filing	16,778	\$1.00	\$16,778.00	\$0.00	16,778.00	\$16,778.00
COURTRECORDF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPELFILE	395	\$2.00	\$790.00	\$0.00	790.00	\$790.00
AOCERTGS	40	Variable	\$300.32	\$225.00	75.32	\$75.32
COURTAPPTFILE	4	variable	\$1,600.00	\$0.00	1600.00	\$1,600.00
Courtjudge	136	\$50.00	\$6,800.00	\$0.00	\$6,800.00	\$6,800.00
Court Citations	5,112	Variable	\$728,968.89	\$714,391.79	14,577.10	\$14,577.10
AOC_Cert_Authority	14	Variable	\$382.56	\$350.00	32.56	\$32.56
Court Payments	2,832	Variable	\$1,378,800.17	\$1,364,260.03	14,540.14	\$14,540.14
Lobbyist Registration	9	\$0.05	\$1,815.00	\$1,815.00	90.75	\$90.75
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	1	\$100.00	\$100.00	\$50.00	50.00	\$50.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	782	Variabl	\$3,834.00	\$1,860.00	\$1,974.00	\$1,974.00
Sccalessubscr	776	Variable	\$776.00	\$388.00	388.00	\$388.00
SUBTOTAL	186,106		2,363,191.94	2,191,963.32	171,319.37	171,319.37
						\$40,969.37

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			8,362.83	8,362.83	8,362.83
Subscriptions - New	484	variable	48,400.00	48,400.00	48,400.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$56,762.83	\$56,762.83	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	36	variable	2,907,056.00	2,907,056.00	0.00
COURTEFILESUB	16,778	variable	\$422,128.00	\$422,128.00	0.00
PSCREMIT	289	variable	\$4,116,953.35	\$4,116,953.35	0.00
WCCSUB	124	variable	\$1,860.00	\$1,860.00	0.00
SUBTOTAL	17,227		\$7,447,997.35	\$7,447,997.35	\$0.00