# NEBRASKA STATE RECORDS BOARD MEETING: July 13, 2016

Nebraska State Capitol Room 1507 Lincoln, NE July 13, 2016 9:00 A.M.

## **AFFIDAVIT OF PUBLICATION**

State of Nebraska ss. LANCASTER COUNTY,

NOTICE OF MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday July 13, 2016 at 9:00 AM, Nebraska State Capitol, Room 1507, Lincoln, NE. The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.
#612944 1t June 13 9128677

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln
Journal Star, legal newspaper printed, published and having a general circulation in the County of
Lancaster and State of Nebraska, and that the attached printed notice was published in said  newspapersuccessive time(s) the first insertion having been on
- Jul 13, 20 16 and thereafte
on,20
and that said newspaper is the legal newspaper under the statutes of the State of Nebraska.
The above facts are within my personal knowledge and are further verified by my personal inspection
of each notice in each of said issues.  Burbura Chesuut
Subscribed in my presence and sworn to before me on
GENERAL NOTARY - State of Nebraska UVA K BOONE My Comm. Exp. Jan. 31, 2017
Cost \$ 7.35 Reference # 612944

Organization	Nebraska State Records Board
Activity	Public Hearing
Date of Activity	Wednesday, 07/13/2016
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Thursday, 06/16/2016
Location	NE State Capitol Room 1507
Details	Public Meeting
Meeting Agenda	http://www.staterecordsboard.nebraska.gov/agenda.html
Meeting Materials	http://
Person to Cor	ntact for Additional Information:
Name	Steven Chase
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
Fax	(402) 471-2406
E-Mail	steven.chase@nebraska.gov
Agency Homepage	http://www.staterecordsboard.nebraska.gov/

#### NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol Room 1507 Lincoln, NE July 13, 2016 9:00 A.M.

- 1. CALL TO ORDER, ROLL CALL
- 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT

The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.

- 3. NOTICE OF HEARING
- 4. ADOPTION OF AGENDA

Action Item: Approval of Agenda

5. APPROVAL OF MINUTES

Action Item: Approval of May 11, 2016 meeting minutes

- 6. PUBLIC COMMENT
- 7. CHAIRMAN'S REPORT
  - a) Portal Operations Subcommittee update on Service Agreement with the OCIO
    - 1) **Action Item:** Interagency Agreement between Nebraska State Records Board and Office of the Chief Information Officer regarding Portal Management Support Services
    - 2) **Action Item:** Interagency Agreement between Nebraska State Records Board and Office of the Chief Information Officer regarding Enterprise Wide Funding Requests
  - b) **Action Item:** Resume Grant Program
  - c) AGREEMENTS & ADDENDA
    - 1) Non-Action Item: Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Abstractors Board of Examiners, the Accountability & Disclosure Commission, the Department of Administrative Services, the Department of Aeronautics, the Department of Agriculture, the Athletic Commission, the Auditor of Public Accounts, the Barbers Examiners Board, the Brand Committee, the Chief Information Officer, the Coordinating Commission for Post-Secondary Education, the Department of Correctional Services, the City of Curtis, the Deaf & Hard of Hearing Commission, the Village of Eagle, the Engineers & Architects Board, the Fire Marshal, the Foster Care Review Office, the Governor, the Grape & Winery Board, the Industrial Relations Commission, the Department of Insurance, the Investment Council, the Department of Labor, Law Enforcement & Criminal Justice Commission, the Legislative Council, the Liquor Control Commission, the Department of Motor Vehicles, the Motor Vehicle Industry Licensing Board, the Department of Natural Resources, Nebraska Emergency Management Agency, the Safety Council, the State Patrol, the Power Review Board, the Problem Gambling Commission, the Public Accountancy Board, the Secretary of State, the Supreme Court, the Tax Equalization & Review Commission, the Tourism

Commission, the Department of Veterans' Affairs, the Volunteer Service Commission (ServeNebraska) and the Workers' Compensation Court. Signed by Chairman Gale pursuant to Board Authority.

- 2) Non-Action Item: Addendum 1 (PayPort-Local) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the City of Curtis, the Village of Eagle. Signed by Chairman Gale pursuant to Board Authority.
- 3) Non-Action Item: Addendum 1 (PayPort-State) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Tourism Commission. Signed by Chairman Gale pursuant to Board Authority.
- 4) Non-Action Item: Addendum 15 (Court Document eFiling-Judge Portal) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska Supreme Court. Signed by Chairman Gale Pursuant to Board Authority.
- 5) **Non-Action Item: Statement of Work** between Nebraska Interactive, LLC, the NE State Records Board and Commission on Law Enforcement and Criminal Justice. Signed by Chairman Gale Pursuant to Board Authority.
- 6) Action Item: Addendum 4 (Elevator Inspections) to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Department of Labor. (John Albin, Commissioner of Labor)
- d) **Action Item:** Board of Geologists Service Agreement with Official Payments (Sandra Weaver, Business Manager on behalf of Board of Geologists)
- e) Update for electronic devices for the Board Members (Ms. Wichita & Mr. Osborn)
- f) Action Item: NSRB Cash Fund Balance Report
- 8. NEBRASKA.GOV REPORTS
  - a) Service Outage Report Jeff Shaw, Vice President of NIC, Inc.
  - b) Discussion regarding Nebraska Interactive website content management fees
  - c) Action Item: Project Priority Report
  - d) Update regarding signing of new EGSLAs
  - e) General Manager's Report
- 9. DATE FOR NEXT MEETING

Wednesday, September 28, 2016 9:00 A.M. Room 1507 State Capitol

10. ADJOURNMENT

**Action Item:** Move to adjourn

Updated 7/11/2016



#### NEBRASKA STATE RECORDS BOARD

#### **MINUTES**

#### Meeting of May 11, 2016

#### Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:07 A.M. on May 11, 2016 in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;

Mike Foley, representing the Governor;

Phil Olsen, representing the Auditor of Public Accounts;

Scott Keene, representing the Insurance Industry;

Brenda Ealey, representing Libraries;

Leslie Donley, representing the Attorney General;

Byron Diamond, Director of Administrative Services;

Brian Buescher, representing the Legal Profession;

Don Stenberg, State Treasurer;

Greg Osborn, representing the General Public

Mike Konz, representing the Media;

Crystal Wichita, representing the Banking Industry

Absent: None

Staff in attendance:

Colleen Byelick, Legal Counsel Tracy Marshall, Recording Clerk

#### AGENTA ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the public seating area.

#### Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the <u>Lincoln Journal</u> <u>Star</u> on April 11, 2016 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Chairman John A. Gale presented Scott Keene and Mike Konz with a Citation for their six years of service to the Nebraska State Records Board and they also received a medallion with the Nebraska State Seal.

#### Agenda Item 4. ADOPTION OF AGENDA

Mr. Stenberg moved to adopt the agenda as presented; seconded by Mr. Keene.

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Voting For:

Buescher Diamond Donley Ealey Foley
Gale Keene Konz Olsen Osborn

Stenberg Wichita

Voting Against: None

Absent: None

The motion carried.

#### Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the March 16, 2016 meeting. Mr. Stenberg moved to approve the minutes; seconded by Mr. Osborn.

Voting For:

Buescher Diamond Donley Ealey Foley
Gale Keene Olsen Stenberg Wichita

Not Voting Konz Osborn

Voting Against: None

Absent: None

The motion carried.

#### Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on anything other than items listed on the agenda. No audience member indicated a desire to provide public comment.

#### Agenda Item 7. CHAIRMAN'S REPORT

**Agenda Item 7.a.** Mr. Toner, Chief Information Officer for the State of Nebraska was scheduled at this time, this item was delayed until he arrived at the meeting.

Mr. Toner explained that he has been meeting with Nebraska Interactive on a regular basis and how they have worked together to find the best solutions for coordinating technology for the State of Nebraska. He further discussed the Service Agreement with the OCIO that was signed in 2014, but had not been fulfilled during the previous administration. He said it was a good service to provide, but wanted a discussion about changes that he would like to see in this Service Agreement, as far as having the ability to charge the Board for the time spent by the OCIO project managers' time only on project that have been brought to the Board for approval.

Chairman Gale gave a brief discussion on the history of this agreement, and the budget allotment for the Board. Mr. Toner went on to say that if they worked together with Nebraska Interactive, they could reach the entire State of Nebraska instead of a smaller portion. The Lt Governor also let the Board know that the Governor would like to see this happen.

Mr. Stenberg asked for a ball park estimate on the cost that they would be asking for, Mr. Toner said it would be around \$100,000 to \$200,000 to create and maintain the services.

Mr. Stenberg made a motion: First, that the Portal Operations Sub Committee meet with the CIO and propose a new OCIO Service Agreement for services that would be provided free of charge to the Board; and, secondly, that any proposal for fee services to the Board by the OCIO would be presented separately as a specific contract for consideration by the Portal Operations Subcommittee and by the Board, seconded by Mr. Diamond.

Voting For:

Buescher Diamond Donley Ealey Foley
Gale Keene Konz Olsen Osborn

Stenberg Wichita

Voting Against: None

Absent: None

#### Agenda Item 7.b. AGREEMENTS & ADDENDA

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC introduced the following Addendum:

Agenda Item 7.b.1. Addendum 4 (Elevator Inspection) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Supreme Court. After explanation, there were questions and the Board would like to have representation of the Department of Labor, which was unable to attend today's meeting. Mr. Diamond made the motion to table this item until the July meeting, seconded by Mr. Olsen.

Voting For:

Buescher Diamond Donley Ealey Foley
Gale Keene Konz Olsen Osborn

Stenberg Wichita

Voting Against: None

Absent: None

The motion carried.

#### Agenda Item 7c. Cash Fund Balance Report

Ms. Byelick presented the Cash Fund Balance Report, there was a miscellaneous adjustment of \$12,165 in February 2016 to adjust the fund balance from an error that was in the report, it shows as revenue, but it is just an adjustment. The unencumbered fund does not include the \$500,000 transfer that will be moved to the OCIO on June 30, 2016 but is referenced in the footnotes. Ms. Donley made the motion to approve the Cash Fund Balance, seconded by Mr. Osborn

Voting For:

Buescher Diamond Donley Ealey Foley
Gale Keene Konz Olsen Osborn

Stenberg Wichita

Voting Against: None

Absent: None

The motion carried.

Mr. Keene left at 10:58 and returned at 11:07.

**Agenda Item 7d Update on the Executive Director position.** Chairman Gale explained that 37 applications were received and they had interviewed 4 candidates and would be interviewing the 5<sup>th</sup> applicant later today. The hope is to have the Executive Director position filled by June, 2016.

Mr. Buescher left at 11:28 returned at 11:32.

**Agenda Item 7.e.** Report and recommendation from Portal Operations Subcommittee regarding September 20, 2015 outage. Ms. Byelick explained that the Portal Operations Subcommittee met and decided to recommend that the Board assess the maximum amount of \$20,000. Lt. Governor Foley explained that the Subcommittee agreed to the maximum penalty due to the fact that the switchover appears to not be working. Mr. Diamond requested that Mr. Hoffman give more detail on the testing of the switchover.

Ms. Donley moved to assess Nebraska Interactive LLC a \$20,000 penalty due to the outages which occurred on Sunday, September 20, 2015, the penalty being within the Boards authority to assess pursuant to Section 3.bb of the Master Contract between the Board and Nebraska Interactive LLC in effect at the time of the outage, seconded by Mr. Foley.

Voting For:

Buescher

Gale

Diamond

Donley

Ealey

Foley

Soborn

Osborn

Stenberg Wichita

Voting Against: None

Absent:

The motion carried.

Additional matter, Mr. Diamond made a motion to send a memorandum to Nebraska Interactive LLC requesting the following two separate discussions, 1) a more detailed recap of a state active environment, what occurred during this outage that caused it to hang and not cut over to the back-up facility, and 2) would be in regards to business continuity Disaster Recovery testing and certification, have a discussion regarding the last 12 months' worth of disaster recovery test and exercise from the cut over from production sight to backup sight which is designated within Nebraska Interactive's IT environment, to include what is the typical cut over time, is it milliseconds? Is it seconds? Is it minutes? Or, is it hours? So we have an expectation of what should that recovery time be when it comes back up from the backup site, seconded by Mr. Buescher.

Voting For: Buescher Diamond Donley Ealey Foley
Gale Keene Konz Olsen Osborn

Stenberg Wichita

Voting Against: None

Absent:

Motion carried.

**Agenda Item 7.f.** Update regarding AG Opinion requested related to PayPort for State Agencies. Mr. Stenberg explained what was requested about the payment processing and costs of internet fees. A copy of the request will be emailed to the members of the Board.

#### Agenda Item 8. NEBRASKA.GOV REPORTS

#### Agenda Item 8.a. General Manager's Report

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the 1<sup>st</sup> Quarter 2016 General Manager's Report. Mr. Hoffman brought up the subject of putting all the documents on-line so each of the Board members could receive an electronic devise and use at the meeting instead of paper. The consensus of the Board were positive to this idea. Chairman Gale made a comment that paper copies would still have

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to be made for the public. He also suggested that the Board may have the funds to purchase for the Board. Chairman Gale requested a small committee, consisting of Ms. Wichita and Mr. Osborn would get together to provide a recommendation to the Board on the next steps to procuring electronic devices to the members.

Agenda Item 8.b. Update regarding EGSLA signing of the new approved Template from the March 16, 2016 meeting. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained that they were in the process of getting all EGSLA's updated and have received 17 signed EGSLA's so far, the priority is working with State Agencies first, 63 Agencies need to have new EGSLA's and their goal is to have them completed by the end of May, 2016.

#### Agenda Item 8.c. Project Priority Report

Mr. Hoffman presented the Project Priority Report. Mr. Foley moved to approve the Project Priority Report, seconded by Mr. Konz.

Voting For:

Buescher

Gale

Diamond

Donley

Ealey

Foley

Soborn

Osborn

Stenberg Wichita

Voting Against: None

Absent:

Chairman, State Records Board

The motion carried.

#### Agenda Item 9. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held in July, no date has been set at this time.

#### Agenda Item 10. ADJOURNMENT

Mr. Konz moved to adjourn the meeting; seconded by Mr. Osborn. All members present signified agreement by saying "aye". Chairman Gale declared the meeting adjourned at 11:59 A.M.

John A. Gale	Date	
Secretary of State		
State Records Administrator		

#### INTERAGENCY AGREEMENT

#### **BETWEEN**

#### **NEBRASKA STATE RECORDS BOARD**

#### **AND**

#### OFFICE OF THE CHIEF INFORMATION OFFICER

#### REGARDING PORTAL MANAGEMENT SUPPORT SERVICES

This Interagency Agreement ("Agreement") is made between the Nebraska State Records Board ("Board") and the Office of the Chief Information Officer ("OCIO"), hereinafter referred to as the parties. In accordance with the following terms, conditions, and provisions, the parties agree as follows.

Background. The Board develops and maintains the portal for providing electronic access to
public records or electronic information and services, provides oversight of a portal manager,
sets reasonable fees for electronic access to public records or electronic information and
services, and enters into agreements regarding the management of the portal to provide
electronic access to public records or electronic information and services. The Board currently
provides electronic access to public records or electronic information and services through a
third-party vendor, Nebraska Interactive, LLC (Portal Manager).

The OCIO is responsible for providing information technology services and support to Nebraska state government agencies and other entities. The OCIO maintains a state network where state systems and data are maintained.

The Board and the OCIO wish to enter into an agreement to define the relationship and services provided by the OCIO to the Board.

- 2. Term of Agreement. This agreement shall commence on April 1, 2016 and shall terminate on March 31, 2019 unless sooner terminated in accordance with this Agreement. This Agreement may be amended, renewed, or extended upon the mutual written agreement of both parties.
- 3. Services to be Provided. In collaboration with the Executive Director of the Board and any subcommittee(s) established by the Board, OCIO will perform the following services without charge to the Board:
  - a. Support services and assistance with the management and oversight of the Portal Manager including the following activities:
    - (i) monitor the status of current projects;
    - (ii) review and coordinate pending/requested projects;
    - (iii) review and coordinate project prioritizations;

- (iv) provide a recommendation regarding adoption or modifications to the project priority report submitted by the Portal Manager; and
- (v) review general portal operations.
- b. Provide recommendations to the Board on technical matters relating to portal operations and projects.
- c. Assist with coordination of services related to an electronic access or electronic information and services project that the Portal Manager is developing for a state agency or state agencies which requires coordination or connection to the State's network or data or to an application hosted by the OCIO. Depending upon the complexity of the project, the OCIO, at its discretion, may charge the state agency seeking the service for their work as a part of their normal course of business.
- d. Appear at all regularly scheduled meetings of the Board and provide a general update regarding portal operations and services provided by the OCIO.
- 4. Termination. Either party may terminate this Agreement for any reason by giving 30 days prior written notice to the other of its intent to terminate this Agreement.
- Entire Agreement. This is the entire agreement between the parties and cannot be changed or modified orally. This agreement may be supplemented, amended or revised only by a writing which is signed by both parties.
- 6. Notices. Any notice given in connection with this Agreement shall be given in writing and delivered by interagency mail, to the party at the party's address stated herein. Any party may change its address stated herein by giving notice of the change to the other party in writing.

If to OCIO: Nebraska Office of the Chief Information Officer

Ed Toner

501 S. 14<sup>th</sup> Street Lincoln, NE 68508

If to Board: Nebraska Secretary of State

John A. Gale

1445 K Street, Suite 2300

Lincoln, NE 68509

7. No Authority to Bind. Neither party has the authority to enter into contracts or agreements on behalf of the other party.

IN WITNESS WHEREOF, the parties have executed this Agreement on the dates shown below.

John A. Gale	Date
Nebraska Secretary of State	
Chair, Nebraska State Records Board	
1445 K Street, Suite 2300	
Lincoln, NE 68509	
Ed Toner	 Date
Chief Information Officer	
	Date

Lincoln, NE 68508

#### INTERAGENCY AGREEMENT

#### **BETWEEN**

#### **NEBRASKA STATE RECORDS BOARD**

#### **AND**

#### OFFICE OF THE CHIEF INFORMATION OFFICER

#### REGARDING ENTERPRISE WIDE FUNDING REQUESTS

This Interagency Agreement ("Agreement") is made between the Nebraska State Records Board ("Board") and the Office of the Chief Information Officer ("OCIO"), hereinafter referred to as the parties. In accordance with the following terms, conditions, and provisions, the parties agree as follows.

Background. The Board develops and maintains the portal for providing electronic access to
public records or electronic information and services, provides oversight of a portal manager,
sets reasonable fees for electronic access to public records or electronic information and
services, and enters into agreements regarding the management of the portal to provide
electronic access to public records or electronic information and services. The Board currently
provides electronic access to public records or electronic information and services through a
third-party vendor, Nebraska Interactive, LLC (Portal Manager).

The OCIO is responsible for providing information technology services and support to Nebraska state government agencies and other entities. The OCIO maintains a state network where state systems and data are maintained.

The Board and the OCIO wish to enter into an agreement to specify the procedure for requesting fees related to enterprise wide electronic access or electronic information and services the OCIO wishes to provide to the State.

- 2. Term of Agreement. This agreement shall commence on April 1, 2016 and shall terminate on March 31, 2019 unless sooner terminated in accordance with this Agreement. This Agreement may be amended, renewed, or extended upon the mutual written agreement of both parties.
- 3. Project Funding. On a case by case basis, the OCIO may seek funding from the Board for enterprise wide electronic access or electronic information and services projects. Any such requests shall be submitted to the Board for review and consideration through a statement of work that includes detailed project information including OCIO rates and charges, project budget, and timeline information. Any statement of work which is approved by the Board will be considered an Addendum to this agreement (hereinafter referred to as an "Approved SOW").

- 4. Terms of Payment. The Board agrees to pay OCIO for work performed pursuant to an Approved SOW up to but not exceeding the project budget amount set forth in an Approved SOW. At the end of each calendar month, OCIO shall submit to the Board an accurate and detailed invoice showing the dates and hours worked on an Approved SOW. The Board shall review the invoice and if the invoice properly reflects the performance of duties pursuant to an Approved SOW and does not exceed the project budget, the Board shall approve the invoice for payment. Payment shall be made promptly upon approval.
- 5. Termination. Either party may terminate this Agreement for any reason by giving 30 days prior written notice to the other of its intent to terminate this Agreement.
- Entire Agreement. This is the entire agreement between the parties and cannot be changed or modified orally. This agreement may be supplemented, amended or revised only by a writing which is signed by both parties.
- 7. Notices. Any notice given in connection with this Agreement shall be given in writing and delivered by interagency mail, to the party at the party's address stated herein. Any party may change its address stated herein by giving notice of the change to the other party in writing.

If to OCIO: Nebraska Office of the Chief Information Officer

**Ed Toner** 

501 S. 14<sup>th</sup> Street Lincoln, NE 68508

If to Board: Nebraska Secretary of State

John A. Gale

Lincoln, NE 68509

1445 K Street, Suite 2300

Lincoln, NE 68509

8. No Authority to Bind. Neither party has the authority to enter into contracts or agreements on behalf of the other party.

IN WITNESS WHEREOF, the parties have executed this Agreement on the dates shown below.

John A. Gale	Date	
Nebraska Secretary of State		
Chair, Nebraska State Records Board		
1445 K Street, Suite 2300		

Ed Toner	Date
Chief Information Officer	
501 S. 14 <sup>th</sup> Street	
Lincoln, NE 68508	

## **Summary List Electronic Government Service Level Agreements**

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

New EGSLA	NSRB Chairman Signature
Abstractors Board of Examiners	06/03/2016
Accountability & Disclosure Commission	06/03/2016
Administrative Services, Department of	04/25/2016
Aeronautics, Department of	06/03/2016
Agriculture, Department of	07/06/2016
Athletic Commission	06/28/2016
Auditor of Public Accounts	05/17/2016
Barbers Examiner Board	05/17/2016
Brand Committee	05/17/2016
Chief Information Officer	06/23/2016
Coordinating Commission for PostSecondary Education	05/17/2016
Correctional Services, Department of	06/28/2016
Curtis, City of	07/06/2016
Deaf & Hard of Hearing Commission	06/03/2016
Eagle, Village of	05/17/2016
Engineers & Architects Board	06/03/2016

Fire Marshal	06/03/2016
Foster Care Review Office	06/03/2016
Grape & Winery Board	06/03/2016
Governor	07/06/2016
Industrial Relations Commission	06/03/2016
Insurance, Department of	06/03/2016
Investment Council	06/22/2016
Labor, Department of	06/03/2016
Law Enforcement & Criminal Justice Commission	06/28/2016
Legislative Council	05/17/2016
Liquor Control Commission	06/22/2016
Motor Vehicle Industry Licensing Board	05/17/2016
Motor Vehicles, Department of	07/06/2016
Natural Resources, Department of	05/17/2016
Nebraska Emergency Management Agency	06/03/2016
Safety Council	06/22/2016
State Patrol	06/22/2016
Power Review Board	06/03/2016
Problem Gambling Commission	05/17/2016
Secretary of State	05/17/2016
Supreme Court	06/03/2016

Tax Equalization & Review Commission	06/28/2016
Tourism Commission	06/28/2016
Veterans' Affairs	05/17/2016
Volunteer Service Commission (ServeNebraska)	06/03/2016
Workers' Compensation Court	06/03/2016

## Electronic Government Service Level Agreement with <Partner Name>

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company ("Manager"), the Nebraska State Records Board (the "NSRB"), and <Partner Name>, a state governmental entity or political subdivision of Nebraska ("Partner"), and memorializes modifications to the Master Contract effective April 1, 2016.

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Portal (the "Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, Manager desires to extend Master Contract services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with said services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided*, *however*, to the extent the parties desire for Manager to provide services to Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.

#### 2) APPLICATION SUPPORT

- a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
- b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
- c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

- d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.
- e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.
- 3) CHANGES IN PORTAL Both parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4) PARTNER FEES Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.
- 5) TECHNOLOGY STANDARD Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at http://nitc.ne.gov/standards/
- 6) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information and treated as described in Section OO of Addendum One of the Master Contract. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.
- 7) AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address: <Partner Name (agency) and Title>

<Partner Address>

<Partner City, State, Zip Code>

Phone: <Contact Phone>
Fax: <Contact Fax>
Email: <Contact Email>

Mailing Address: General Manager/Portal Manager

301 S 13, Suite 301 Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572 Fax: 402-471-3237

#### 8) TERMINATION OF CONTRACT –

a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

- b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:
  - i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
  - ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.
- 9) TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10) RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11) CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.
- 12) MARKETING Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

13) EXHIBIT SPACE – The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

#### 14) ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

a) INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, Manager will provide access to its customer friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

#### b) SWIPE HARDWARE PROVISION AND SUPPORT

- i) To the extent permitted by applicable law, scope of the Master Contract, and NSRB policy, if the Partner would like for Manager to provide swipe hardware, the parties shall agree in an Addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or Manager. Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii) Manager shall repair or replace any defective card swipe hardware owned by Manager and provided to Partner under this Agreement. If required, replacement card swipe hardware will be shipped to arrive within two business days.
- iii) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.
- c) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:
  - i) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
  - ii) Supply reports to the Partner in an understandable and logical format; and
  - iii) Manager's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by Manager and Partner, and finally approved by the designated Partner before it is offered to the user.

- d) ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS") in effect and as may be amended from time to time during the term of this Agreement. The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of which PCI DSS requirements are managed by Manager and which requirements are the responsibility of Partner. If Partner operates swipe hardware, Partner shall be responsible for compliance with PCI DSS version 3.1 and any more current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e) PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.
  - i) Credit Card and Electronic Check Payments through State-Selected Processor—Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal, shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Manager within 3 business days.
  - ii) Credit Card and Electronic Check Payments through Manager-Selected Processor If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this Section 14(e)(ii) shall apply in lieu of Section 14(e)(i): Manager may use its direct contract with a processor to process such funds and deposit funds in Manager's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
  - iii) Return/Chargeback In the event a return/chargeback is received, user may incur an additional \$15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.
  - iv) Refunds Refunds (funds credited back to the customer) will be initiated by the Partner up to the amount of the statutory or other fee due to the Partner based on the method provided to the Partner by the Manager. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.

- v) Credit Card Chargebacks Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the Treasurer or Manager. Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi) Check Returns Returned checks will deduct from future Partner Disbursement at the time the return is processed from the Treasurer or Manager. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii)Fees Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii) Subscription Services When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Addendum 2 Section IV, Y.1(c) CUSTOMER PAYMENT PROCESSING REQUIREMENTS, and any amendments.
- f) RECORDS AND FINANCES All Manager's documents and records relating to Electronic Payment transactions made via the Manager payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
- 15) EXISTING SERVICES All addendums for existing services between Manager and Partner in full force and effect as of one day prior to the effective date of the Master Contract shall remain in full force and effect under this new agreement until such time as they are cancelled, terminated, or amended in accordance with the terms of this agreement or expire under their own terms and shall be considered addendums to this new agreement.
- 16) ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17) GOVERNING LAW This Agreement shall be governed in all respects by the laws and statutes of the State of Nebraska.
- 18) SEVERABILITY If any term or condition of the Agreement is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19) ORDER OF PRECEDENCE In the event of an inconsistency between the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:

#### Electronic Government Service Agreement–Page 7

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An addendum to this Agreement
- d. This Agreement

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized official or officers.

Nebraska Interactive, LLC (Manager)		<partner name=""></partner>		
Brent Hoffman General Manager	Date	<printed authorized="" name="" of="" person=""><authorized office="" person="" title=""></authorized></printed>	Date	
Nebraska State Records Board (NSRI	B)			
Secretary of State John Gale Chairman	Date			

### Local List PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

New PayPort Addenda		NSRB Chairman <u>Signature</u>	
Curtis, City of	Addendum 1	07/06/2016	
Eagle, Village of	Addendum 1	05/17/2016	

#### Addendum <Number> to the Electronic Government Service Level Agreement Between Nebraska Interactive, LLC,

[Partner],

#### and Nebraska State Records Board

This Addendum <Number> to the Electronic Government Service Level Agreement ("EGSLA") made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and [Partner] sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

Project: [Service Title] for [Partner]
Revenue Type: Instant Access
Implementation: (Year)

Service	[Partner] Fee	Nebraska.gov Portal Fee	NSRB Share
(Service Name)	Full statutory/assessed fee	\$x.xx	10% of Nebraska.gov
<b>Electronic Check</b>	charged by Partner		Portal Fee
(Service Name)	Full statutory/assessed fee	x.xx% + \$x.xx	10% of Nebraska.gov
Credit Card	charged by Partner		Portal Fee

•	<b>nt Processing</b> : Nebraska.gov will provide electronic services for payment processing in ance with Section 14 of the EGSLA through one of the following processors (check one):	:
	State-Selected Processor	
	Nebraska.gov-Selected Processor	
	Not Applicable	
mainta	ONAL PROVISION] <b>Swipe Hardware Provision</b> : Swipe Hardware will be serviced and ned by Nebraska.gov in accordance with Section 14(b) of the EGSLA and provided as a (check one):	d
	Nebraska.gov purchases XX swipe devices of <u>make/model</u>	
	Partner purchases <u>XX</u> swipe devices of <u>make/model</u>	
П	Not applicable	
Secur	ty: Nebraska.gov security provisions are found at nebraska.gov/securitypolicy.html	
By:	Date:	
•	General Manager – Brent Hoffman	-
	Nebraska Interactive, LLC	
By:	Date:	_
	Chairman – Secretary of State John Gale	
	Nebraska State Records Board	
By:	Date:	
_ , .	<a href="#"><authorized office="" person="" title="">-<printed name=""></printed></authorized></a>	-

#### **Summary List**

#### Summary Nebraska City and County Government Blanket Addendum

**Project:** PayPort

This addendum covers all fees related to the collection of fees for PayPort.

#### **Current Process:**

PayPort is a service that was developed and has been in use by city and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

#### **Project Overview/Proposal:**

New users since the last meeting include:

- City of Curtis, Nebraska
- Village of Eagle, Nebraska

#### Market Potential/Target Audience:

The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

#### Information on what the fee presented is based upon:

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

## Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities and motor vehicle titles.

#### **Expected rate of return over a period of time:**

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

#### NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

#### NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

### State List PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

New PayPort Addenda

NSRB Chairman

**Signature** 

Tourism Commission Addendum 1 06/28/2016

#### Addendum <Number> to the Electronic Government Service Level Agreement Between Nebraska Interactive, LLC,

[Partner],

#### and Nebraska State Records Board

This Addendum <Number> to the Electronic Government Service Level Agreement ("EGSLA") made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and [Partner] sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

Project: [Service Title] for [Partner]
Revenue Type: Instant Access
Implementation: (Year)

Service	[Partner] Fee	Nebraska.gov Portal Fee	NSRB Share
(Service Name)	Full statutory/assessed fee	\$x.xx	10% of Nebraska.gov
<b>Electronic Check</b>	charged by Partner		Portal Fee
(Service Name)	Full statutory/assessed fee	x.xx% + \$x.xx	10% of Nebraska.gov
Credit Card	charged by Partner		Portal Fee

•	<b>nt Processing</b> : Nebraska.gov will provide electronic services for payment processing in ance with Section 14 of the EGSLA through one of the following processors (check one):	:
	State-Selected Processor	
	Nebraska.gov-Selected Processor	
	Not Applicable	
mainta	ONAL PROVISION] <b>Swipe Hardware Provision</b> : Swipe Hardware will be serviced and ned by Nebraska.gov in accordance with Section 14(b) of the EGSLA and provided as a (check one):	d
	Nebraska.gov purchases XX swipe devices of <u>make/model</u>	
	Partner purchases <u>XX</u> swipe devices of <u>make/model</u>	
П	Not applicable	
Secur	ty: Nebraska.gov security provisions are found at nebraska.gov/securitypolicy.html	
By:	Date:	
•	General Manager – Brent Hoffman	-
	Nebraska Interactive, LLC	
By:	Date:	_
	Chairman – Secretary of State John Gale	
	Nebraska State Records Board	
By:	Date:	
_ , .	<a href="#"><authorized office="" person="" title="">-<printed name=""></printed></authorized></a>	-

#### Summary State Government Blanket Addendum

**Project:** PayPort

This addendum covers all fees related to the collection of fees for PayPort.

#### **Current Process:**

PayPort is a service that was developed and has been in use in State government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

#### **Project Overview/Proposal:**

New users since the last meeting include:

#### Market Potential/Target Audience:

The market potential for this service is anyone that needs to pay fees owed to state government. PayPort offers the option for people to use a credit card when making a payment.

#### Information on what the fee presented is based upon:

This is a service fee that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set a rate of 2.49% for credit cards and \$1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

## Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

The anticipated volume is not easily predicted. This is not a mandatory service. There are other options available to the customer.

#### **Expected rate of return over a period of time:**

The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

#### NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

#### NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

#### --Addendum Fifteen

#### to the

#### Electronic Government Service Level Agreement Between Nebraska Interactive, LLC, Nebraska Supreme Court, and

Nebraska State Records Board

This Addendum Fifteen to the Electronic Government Service Level Agreement ("EGSLA") made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska Supreme Court sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The Nebraska Supreme Court has authority to assess and collect the fees described herein.

Project: Court document eFiling - Judge Portal for Nebraska Supreme Court

Revenue Type: Subscriber Service

Implementation: 2016

Service	Nebraska Supreme Court Fee	Nebraska.gov Portal Fee	NSRB Share	
Court Document eFiling - Judge Portal	N/A	\$50.00 per month, per active judge*	N/A	

<sup>\*</sup> The Nebraska Supreme Court will be paying the \$50,00 Nebraska.gov portal fee. This fee will be billed monthly for each active judge, as of the first of each month. Online users will not pay a portal fee.

Minimum adoption required. For 2016, 40 users are required; 2017 57 users, 2018 79 users, 2019 and any year after 90 users are required to be active. If minimum is not met, monthly invoice will reflect minimum monthly billing cost. The service must remain active through 2020, unless agreed upon by the Nebraska Supreme Court and Nebraska Interactive.

Payment Processing: Nebraska.gov will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):  State-Selected Processor  Nebraska.gov-Selected Processor  Not Applicable
[OPTIONAL PROVISION] <b>Swipe Hardware Provision</b> : Swipe Hardware will be serviced and maintained by Nebraska.gov in accordance with Section 14(b) of the EGSLA and provided as follows (check one):  □ Nebraska.gov purchases <u>XX</u> swipe devices of <u>make/model</u> □ Partner purchases <u>XX</u> swipe devices of <u>make/model</u> □ Not applicable
Security: Nebraska.gov security provisions are found at nebraska.gov/securitypolicy.html
By: Date: 5/10/16

	General Manager – Brent Hoffman		
	Nebraska Interactive, LLC		
Ву:	Thu A Lace	Date: _	4/20/16
	Chairman – Secretary of State John Gale		
	Nebraska State Records Board		
Ву:	State Court Administrator - Corey Steel Nebraska Supreme Court	Date: _	4-16-15

#### **Summary**

#### Nebraska Supreme Court

#### Addendum Fifteen

#### Project Overview/Proposal:

Project: Court document eFiling - Judge Portal

To streamline and provide an intuitive and simple interface that allows Judges to manage cases, case activity and case progression, file orders, access case and party information and save and store personal notes associated with a case. Portal layout should allow for 1 or 2-click advancement to the judge's desired action. The application requires an iterative approach to be able to deliver each phase of the project. This application will replace the current Judge Review interface.

Event	Task	Estimate Hours Proposed 1	Estimate Hours Proposed 2	Estimate Hours Proposed 3
, , , , , , , , , , , , , , , , , , ,	Concept	30	15	5
	Planning	30	15	5
	Prototyping	25	10	5
	Development (see below)			
	CDB User Name & Password Required	80		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
٤	Refactoring Interactive User side			40
de de	Modifications to clerk review			32
<u> </u>	Enhance Judge Review	32		
ted	Add Ckeditor Plugin	<1		
- E	Template creation and Code changes	60		
/in/		20		
)sec		40		
Proposed/initiated Orders	Preview Function	4		
4	Signature application Piece	16		
Judge Notes	Auto Create Events based on certain events when Judge Notes are entered.			32
	Add Personal Notes			60
,=	Enhance Judge Notes			30
				24
Manage Case Progression	Use a JUSTICE web service for Case Load to pull cases based upon report functions (filtering/Sort), similar to Ad Hoc Reporting. This will be the Judges Dashboard.		240	
Man: Prog	Use a New JUSTICE Web Service for Actions (Hearing Dates, Progression Dates, case age and warrant) on a case.		60	

Se	Use existing screen scrape process to display case details.		120	
Access Case Information	Use a New Image web service to display all images on a case, allow a user to select what images they would like to view in one Window.			
A H	Use a New web service to View and Edit Court Hearing Dates		80	
Settings	Private Judge Notes			2
	Reminders for Case filed/Reopen		8	
Se	Auto Create Events	Y		6
	Testing	30	10	10
A STREET	Total Hours Estimate	367	558	251

#### **Current Process:**

Nebraska Interactive has a Judge Review interface that allows judges to do upload orders to JUSTICE, view case information and limited daily functions. Judges also, currently use many different methods across the courts, mostly paper and AS400 green screens (JUSTICE), to handle daily operations.

#### Information on what the fee presented is based upon:

The portal fee is calculated based upon anticipated adoption rates, project hours, ongoing project work and enhancements and maintenance. The Nebraska Supreme Court will be billed \$50 per active judge per month on the first day of each month. Active judge is defined a judge that has been enabled for a minimum of one feature.

#### Market Potential/Target Audience

Nebraska.gov will focus on District Court Judges, currently 55,

https://supremecourt.nebraska.gov/dc/judges. However, we will be sure to develop and application that could be adoption and provide benefits/features to the County Court Judges (58) <a href="https://supremecourt.nebraska.gov/cc/judges">https://supremecourt.nebraska.gov/cc/judges</a>.

## Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:

To anticipate volume, the assumption was made that the 35% of judges who currently use the Judge Review interface would adopt the user to the Judge Portal. The expected growth in adoption is based on current adoption trends.

Description	2016	2017	2018	2019	2020	Total	Revenue Potential
Project Hours	925	251	102			1,278	
Ongoing Project Work & Enhancements	20	20	50	30	20	140	
Total Project Cost	\$118,125	\$33,875	\$19,000	\$3,750	\$2,500	\$177,250	
Time and Materials	\$25,000					\$25,000	
Est. Market Potential	113	113	113	113	113		
Adoption %	35%	50%	70%	80%	80%		
Adoption #	40	57	79	90	90		
Revenue @ \$600/yr (\$50/mo/judge)	\$12,000	\$34,200	\$47,400	\$54,000	\$54,000	\$201,600	\$24,350

<sup>\*2016</sup> Revenue was modified based upon expected Go Live of July 2016

### Expected rate of return (in what time period):

Nebraska Interactive made the following assumptions:

- 35% of judges that currently use the Judge Review interface will adopt the use of the Judge Portal.
- Each year, following project launch phase I, an estimated 10%-20% increase of adoption is expected
- Adoption rates will slow or stall once an 80% adoption rate is reached

Provided these assumptions, a rate of return is expected in year 6 at approximately \$36,350 There is no guarantee that anyone will use the services developed and no guaranteed rate of return.

### NI's investment in this application (any costs incurred):

Nebraska Interactive assumes all the upfront costs and investments associated with this project. There is no guarantee that anyone will use the services developed and no guaranteed rate of return.

### NI's risk (in providing this service):

As with all applications that Nebraska Interactive provides for the State of Nebraska, all costs related to hosting, hardware, licensing, security etc., are assumed by Nebraska Interactive. Every project involves project management, development, testing and ongoing customer support that is not charged to the partner.

301 South 13th Street Suite 301 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

### Statement of Work

# Nebraska Criminal Justice Directory Nebraska Commission on Law Enforcement and Criminal Justice

Manager: Nebraska Interactive, LLC Project Manager: Natalie Erb Date:4/5/2016

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NRSB") and Nebraska Interactive, LLC ("the Master Contract") and is subordinate to and subject to all terms and conditions therein.

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### 1 Introduction

- Create an interactive search of criminal justice agencies where the user can search by agency name, category, county or city and data will display in a table. Users would be able to export results to a .csv file.
- The agency would like to move to a paperless online solution for the directory.
- The new online directory will allow a timelier update process for contact information, since printed versions become outdated quickly. In addition, the search will have no cost associated with it, saving money for the current users of the printed version.
- Currently, the agency manually updates agency information using Microsoft Publisher and publishes a paper directory. The agency currently charges the user for a copy of the directory.

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### 2 Project Overview

### 2.1 Objectives

Create an agency search tool of criminal justice agencies, to eliminate the paper directory. Allow search results to be exported for the user. Allow timely updating of contact information through FTP file transfer.

### 2.2 Scope

2.2.1 Inclusions

- 2.2.1.1 Interactive search of criminal justice agencies where the user can select items such as type of agency, county, city, etc. that would be displayed in a table. Users would be able to export results to a .csv file or some other similar format.
- **2.2.1.2** Results will be displayed based on data pulled from a .csv file that the Partner will FTP to Nebraska Interactive.

Project Phase	Estimated Hours	Estimated Cost		
Concept	5	\$550		
<ul> <li>Meetings – agency and internal</li> </ul>				
<ul> <li>Concept Document</li> </ul>				
<ul> <li>Meetings – agency and internal (if needed)</li> <li>Functional Specifications</li> <li>Prototype</li> </ul>	10	\$1,100		
Development	40	\$4,400		
Testing	8	\$880		
Total	61	\$6,930		

2.2.2 Exclusions

2.2.2.1 n/a

### 2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

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2.3.1 Must - The function or referenced object has to meet the desired outcome outlined in this project. 2.3.2 Should - 1) The desired function or referenced object may create a favorable environment if achieved but is not required. 2) An opinion based on the assumptions made by the creator of the function or referenced object. 2.3.3 Credentials – The required security information to access the application 2.3.4 User - Any member of the general public 2.3.5 Data Store - An organized collection of information 2.3.6 Published – Information sent directly to a Web site viewable to the general public 2.3.7 Administrator- staff member of Nebraska.gov

### 2.4 Assumptions

- 1.) The partner will email Nebraska Interactive when the FTP file needs to be reloaded.
- Updates to the .csv data file for the search directory are the responsibility of the Nebraska Crime Commission.

### 2.5 Constraints

Nebraska Crime Commission will maintain the data file.

### 2.6 Milestones

Phase	Start Date	End Date	Responsible Party	Completed
Concept	7/6/15	10/30/15	NCC & NI	Yes
Planning and Prototype	1/12/16	04/08/16	NCC & NI	No
Development - tentative	04/11/16	04/22/16	NI	No
Testing - tentative	04/25/16	04/29/16	NCC & NI	No
Launch	TBD	TBD	NI	No

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### 3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "<u>Project Team</u>" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

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### **Terms and Conditions**

Partner and Manager agree to the following terms and conditions:

#### 4.1 Confidentiality

All materials and information provided by the Partner to Manager or acquired by the Manager on behalf of the Partner shall be regarded as confidential information and treated as described in Section OO of Addendum One of the Master Contract and handled in accordance with Federal and State Law. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Manager shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the control of Manager.

#### 4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

> Mailing address: Nebraska Commission on Law Enforcement and Criminal Justice

> > 301 Centennial Mall South

PO Box 94946 Lincoln, NE 68509

Phone: 402-471-2194

Fax: 402-471-2839

Email: nick.steele@nebraska.gov

Mailing Address: General Manager/Network Manager

> 301 S 13, Suite 301 Lincoln, NE 68508

402 471 7810 Phone:

402-471-7817 Fax:

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300 68509

Lincoln, NE

Phone: 402-471-1572 Fax: 402-471-3237



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### 4.3 Termination of SOW

- 4.3.1 Either Partner or Manager may terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.
- 4.3.2 Either Partner or Manager may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

### 4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

### 4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

### 4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Manager, NSRB, and the Partner.

### 4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

### 4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

### 4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

### 4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

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- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW
- d. This SOW

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### 5 Invoicing and Payment

Manager agrees to provide services on a time and material basis in accordance with the rates provided in Form A.2 of Manager's Response to RFP 4877 Z1 in the Master Contract, or as amended by the Parties and approved by NSRB. In addition, Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount equal to 20% of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment. Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. Manager shall submit invoices for payment to Partner with sufficient detail to support payment on a monthly basis, in accordance with Section II in Addendum One of the Master Contract. Partner shall pay invoices within 30 days, and otherwise in accordance with Section HH of Addendum One of the Master Contract.

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### 6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC Authorized Party  Print Name  Signature  Date
Nebraska State Records Board Authorized Party
Secretary of State John Gale, Chairman Print Name
Stohn A. Del. 5/17/16
Signature Date
Nebraska Commission on Law Enforcement
and Criminal Justice Authorized Party
Authorized Fairty
Darrell Fisher
Print Name
Signature Date
Signature Date

# Addendum Four to the Electronic Government Service Level Agreement Between Nebraska Interactive, LLC, Nebraska Department of Labor, and Nebraska State Records Board

This Addendum Four to the Electronic Government Service Level Agreement ("EGSLA") made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Nebraska Department of Labor sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

Project: Online Elevator Inspection Payments for Nebraska Department of Labor

Revenue Type: Instant Access

Implementation: 2016

By:

Service	Department of Labor Fee	Nebraska.gov Portal	NSRB Share		
		Fee			
<b>Online Elevator</b>	Full statutory/assessed fee	\$3.00 per invoice	10% of Nebraska.gov		
Inspection	charged by Partner		Portal Fee		
Payments					
<b>Electronic Check</b>					
Online Elevator	Full statutory/assessed fee	\$3.00 per invoice	10% of Nebraska.gov		
Inspection	charged by Partner		Portal Fee		
Payments					
Credit Card					

Payment Processing: Nebraska.gov will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one): ✓ State-Selected Processor ☐ Nebraska.gov-Selected Processor □ Not Applicable At the request of the Department of Labor, Nebraska Interactive will invoice the Department of Labor for charges incurred for the processing of Payments. [OPTIONAL PROVISION] Swipe Hardware Provision: Swipe Hardware will be serviced and maintained by Nebraska.gov in accordance with Section 14(b) of the EGSLA and provided as follows (check one): ☐ Nebraska.gov purchases <u>XX</u> swipe devices of <u>make/model</u> ☐ Partner purchases XX swipe devices of make/model ✓ Not applicable Security: Nebraska.gov/security provisions are found at nebraska.gov/securitypolicy.html By: General Manager – Brent Hoffman Nebraska Interactive, LLC

Chairman – Secretary of State John Gale

Nebraska State Records Board

By:

By:

John Albin

Director Nebraska Department of Labor

Wh 2

Director, Office of Safety - Christopher Cantrell

Nebraska Department of Labor

Date: 4/28/2016

Date: 4/28/2016

### **Summary**

### Nebraska Department of Labor

### Addendum Four

Project: Nebraska Department of Labor Online Elevator Inspection Payments

### **Current Process**

Nebraska's Elevator Law, <u>Sections 48-2501 through 48-2533</u>, requires that all conveyances including freight and passenger elevators, escalators, moving walks, and material lifts in the state be inspected at least once every 12 months and have annual mechanical testing. Currently, this process is manual.

### Project Overview/Proposal

Elevator Inspection Payments will now be available online. NDOL inspectors will be able to search for the invoice(s) to be paid, add them to a shopping cart to review and edit before proceeding to CommonCheckout to complete payment information. The individual or business will be charged the statutory fee and have the opportunity to pay online using credit card and electronic check (ACH).

### Market Potential/Target Audience

In 2015, there were a total of 3,242 invoices for elevator inspections.

### Information on what the fee presented is based upon

The Department of Labor requests a \$3 fee remaining consistent across all online services with Nebraska Interactive. This fee is for development and operation of the online service, payment of merchant fees and the usage of the Transaction Payment Engine. As background, Nebraska Interactive considered a \$10 portal fee in order to cover the costs of the project and merchant fees. This fee would be split \$3.00 to the user and \$7.00 to the department of Labor. However, consideration of a flat \$10 user fee would create a deficit for Nebraska Interactive based on several factors:

- The individual invoices will be variable because the online application will allow a user to pay multiple invoices.
- In 2015 the individual invoices ranged from \$140 up to \$5,670.
- Corporate merchant fees average 3% which means merchant fees range from \$4.20 to \$170.10 per transaction. Nebraska Interactive generally proposes 3% for credit cards and \$3.00 for eCheck in order to protect itself from loss. The Department of Labor does not want to put a 3% fee to its users and requests to pay the costs associated with the transaction.
- It is not mandatory to use this service online, the dollar cost average is not feasible given the wide range of fees.

- We know from existing services for the Department of Labor that 82% of payments will use a credit card as a preferred form of payment.
- We know at a flat \$10 fee any invoice over \$300 will result in a direct loss for Nebraska Interactive, of which there were 485 individual invoices. 67 of those invoices were over \$1000. The user will be able to pay multiple invoices and we expect the dollar amounts per transaction to be much higher than those of each individual invoice..

### Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume

The anticipated volume is around 90% = 2,918 invoices.

### Expected rate of return (in what time period)

2,918 invoices x \$3 = \$8,754 Gross Profit, \$875 NSRB share \$3,861 after operating expenses.

### NI's investment in this application (any costs incurred)

Nebraska Interactive absorbs partial development upfront cost and investments integrating with a 3<sup>rd</sup> party vendor and implementing the CommonCheckout application.

### NI's risk (in providing this service)

NI will be absorbing the upfront costs and risks of development to implement CommonCheckout. As with all applications that NI provides for the State of Nebraska, all costs related to hosting, hardware, licensing, security, etc. are assumed by NI. Every project involves internal costs of project management, development, testing and ongoing customer support that is not charged to the Department of Labor.

# Memo

To:

Nebraska State Records Board

From:

Sandra Weaver, Business Manager (On behalf of the Board of Geologists)

CC:

Steven Chase, Executive Director

Date:

June 28, 2016

Re:

Review of contract relationship with Official Payments

This memo has been prepared to address the Board of Geologists desire to continue to offer a service for professional geologists to renew their licenses online.

In 2013, the Board began using Official Payments to provide licensees a way to renew their licenses online or select Emeritus status. Nebraska Interactive was not able to offer the Board a solution at a reasonable cost due to a small number of licensees (approximately 300). Since then, events have occurred as follows:

- It was announced in 2015 that the contract with TSYS (used by Official Payments) would not be renewed, but would be available until all agencies could be moved to Elavon. The Board requested delaying the move until Spring of 2016. Since the announcement occurred concurrently with the beginning of the license renewal period, there was not sufficient time to consider and implement another service.
- In early 2016, after several conversations with Elavon representatives, it was mutually determined Elavon could not offer the same services currently received from Official Payments (computing various fees, collecting and exporting information).
- In April 2016, the Board was informed a contract with Official Payments and the Board of Geologists would need to be approved by the State Records Board.
- After discussing the situation with Colleen Byelick at the Secretary of State, staff contacted Nebraska Interactive to see if a solution was available from a service contract already approved.
- Staff contacted Jane Rihanek with Nebraska Interactive in early May to see if a service could be provided to implement online renewals by October 1, 2016. Initially, it was believed there were several options that could be used (PayPort service, App Engine, etc.). After extended review and discussion, it was determined available options could not calculate varying fees or retrieve information for a download. Nebraska Interactive offered to create a custom App, but the Board of Geologists does not have sufficient appropriation in FY 2016-17 to cover the cost.
- Nebraska Interactive is presently working on a proposal to provide another solution for FY 2017 18. If feasible, the cost will be included in the 2017-2019 biennium budget request.

The Board of Geologists meets quarterly and the next meeting is scheduled on July 8th. To utilize the current online system in 2016, the contract with Official Payments will need to be approved. Since Official Payments already has a working site available for professional geologists to renew their licenses beginning October 1, 2016, the Board believes approval of a contract with Official Payments for FY 2016-17 is the only viable solution for this renewal period. Official Payments has indicated they are switching from TSYS to Elavon to support payment transactions.



### OFFICIAL PAYMENTS SERVICES AGREEMENT

THIS OFFICIAL PAYMENTS SERVICES AGREEMENT (this "Agreement") is entered into by Official Payments Corporation, a Delaware corporation ("Official Payments") and **State of Nebraska Board of Geologists, NE** ("Client"). Client agrees to engage Official Payments, and Official Payments agrees to accept such engagement by Client, to perform the services (each a "Service" and collectively the "Services") in accordance with: (i) the Standard Terms and Conditions attached hereto as Schedule A, (ii) the Service Schedule for the Services selected which is attached hereto as Schedule B ("Service Schedule"), and (iii) the Fee Schedule which is attached hereto as Schedule C ("Fee Schedule"). Client will be provided with the Services as described in the attached Service Schedule on the terms set forth in Schedule A and in consideration of the fees set forth in the Fee Schedule. This Agreement is effective as of the date signed by Official Payments in the signature block below ("Effective Date").

Each party acknowledges that it has read and fully understands this Agreement and, by having its authorized representative sign below, agrees to its terms. This Agreement may be executed in counterparts, each of which shall be considered an original, but such counterparts shall together constitute one and the same document.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto as of the Effective Date.

OFFICIAI	L PAYMENTS CORPORATION	CLIENT: State of Nebraska Board of Geologists
Ву: _		D. 4
		Ву:
Name:	David Baxter	Name:
Title:	VP Sales	
		Title:
Date:		Date:
Address:	705 Westech Drive Norcross, Georgia 30092	Address:
Email: ml	box-opay-clientservices@aciworldwide.com	
		Email:
Telephon	e: <b>404-923-3500</b>	Talanhana
Fax:	404-923-6727	Telephone:
. 3/11		Fax:

### SCHEDULE A — TERMS AND CONDITIONS

These Terms and Conditions, together with the Signature Page, its attachments, exhibits, appendices, schedules, and/or Change Orders (collectively, this "Agreement"), are made and entered into by and between Official Payments and Client as of the Effective Date.

### **AGREEMENT**

### 1. DEFINITIONS.

"Absorbed Fee" means the transaction fee, where applicable, charged to Client by Official Payments for a Customer making payment by use of the Services. The Absorbed Fees are set forth in Exhibit C, Fee Schedule.

"ACH" means the Automated Clearing House.

"Change Order" means the Change Order as defined in Section 14.2 below.

"Client Designated Account" means the credit account(s) established and maintained by Client at an ACH receiving depository institution reasonably acceptable to Official Payments. Client Designated Account is further described in Section 4.2." "Client Marks" means Client's logo, trademarks and other service marks.

"Customer" means the person, business or entity that initiates and makes payment through a Payment Transaction.

"Delivered" or "Delivery" means the date upon which Services are ready for testing by Customer.

"NACHA" means the National Automated Clearing House Association.

"Official Payments Marks" means Official Payments' logo, trademarks and other service marks.

"Official Payments System" means Official Payments' and it's Suppliers' electronic payment processing system, including, without limitation, its technology, hardware, software and equipment.

"Payment Transaction" means an electronic payment transaction initiated by a Customer and processed by Official Payments and/or its Suppliers under this Agreement.

"Production Use" means any use of the Services resulting in actual data being processed in a live production environment.

"Service" or "Services" means the payment processing service or services selected on Service Schedule, as amended from time to time by written Change Order.

"Service Fee" means the transaction fee charged to a Customer by Official Payments for the convenience of Customer making payments by use of the Services. The Service Fees are set forth in Exhibit C, Fee Schedule.

"Signature Page" means the Signature Page with the signature of each party as entered into by and between Official Payments and Client, as of the Effective Date, whereby Official Payments has been engaged by Client to provide the Services.

"Suppliers" means Official Payments authorized vendors including, but not limited to, ACH processor(s).

**2. PROVISION OF SERVICES.** Official Payments will provide the Services in accordance with the Service Schedule(s) and Change Orders.

### 3. CLIENT OBLIGATIONS. With respect to each Service:

3.1 Client will take all reasonable security precautions within its system, hardware and software to prevent unauthorized or fraudulent use of the Official Payments System by Client, Client employees and agents, and Customers. Official Payments may, but will not be required to, assign to Client one or more identification numbers or passwords for Client's use in obtaining the Services. Once such identification number(s) or password(s) have been delivered to Client by Official Payments, the use and confidentiality of such numbers and/or passwords will be the sole responsibility of Client.

- 3.2 Other than as provided in the Service Schedule(s), Client will not impose any surcharge or penalty on any of the Services.
- 3.3 If Client requests a customized reporting format, Client will provide Official Payments with its desired reporting format sufficiently in advance of the requested report delivery date. Customized reporting formats require Official Payments' prior written approval, and may result in the imposition of a fee by Official Payments to Client.
- 3.4 Client will not require, as a condition to initiating a Payment Transaction, that a Customer agree in any way to waive such Customer's rights to dispute the transaction with their banking institution for legitimate reasons.
- 3.5 Subject to Section 8, Client shall undertake reasonable efforts to market and promote the Services Such marketing and promotion of the Services by Client will include publishing the relevant URL for the Official Payments website and relevant telephone number (as applicable) on all relevant marketing materials. Client will obtain Official Payments' prior consent for the use of any promotional or marketing materials that reference the Services or Official Payments, except as to the pre-approved marketing materials provided by Official Payments. Client agrees to incorporate all reasonable changes requested by Official Payments into any of the marketing materials it utilizes to ensure (i) the correct usage of the Official Payments trademarks and logos, (ii) the accuracy of the content, and (iii) acceptable graphics and presentation.
- 3.6 Client will be solely responsible, at its own expense, for acquiring, installing and maintaining all of its own equipment, software and data communication service, which is not a part of the Official Payments System.
- 3.7 If requested by Official Payments, Client will execute, and deliver to Official Payments, ACH authorization agreement(s), in the format provided by Official Payments, to authorize electronic credits/debits to/from the Client Designated Account, and any other certificates, instruments or documents as required by applicable laws and regulations in order to consummate the transactions contemplated by this Agreement.
- 3.8 Client will fully adhere to the rules, regulations and operating procedures of a credit card association with respect to a particular Service, including without limitation, the use of specific credit card logos and marks. If required by a credit card association, with respect to a Service, Client will enter into any applicable merchant credit card agreements.
- 3.9 Client shall (i) collect and verify all identification information as required by law or government regulation, and (ii) make such identifying information available to Official Payments if requested by a regulator, law enforcement officials, or judicial process.

### 4. FEES, TAXES, AND PAYMENTS.

- 4.1 Fees, Taxes and Payments. For each Service provided, Client and/or Customer, as designated on the Fee Schedule, will pay Official Payments fees for Services without set-off or deduction in accordance with the fees and charges set forth on the Fee Schedule. As of the Effective Date, all service fees will be paid by the Customer in accordance with the Fee Schedule. Except as otherwise specifically set forth on a Fee Schedule, fees owed by Client will be calculated on a monthly basis and invoiced by Official Payments (or its Suppliers). Fees are subject to change by Official Payments upon delivery in writing by certified mail, regular mail, or fax of a Change Order as described in Section 14.2 below. In the event that Official Payments incurs an increase in transaction processing fees, taxes or other increase in fees required by applicable law or government, or association regulation or other third party during the Term of this Agreement, Official Payments may pass through such charges to Client with ten (10) days prior notice. During the Term of this Agreement, and for ninety (90) days thereafter, Official Payments (or its Suppliers) shall invoice Client for any fees and other amounts owed by Client under this Agreement, including, but not limited to, chargebacks, refunds, fines (inclusive of those imposed by NACHA), and any other fines or liabilities incurred under this Agreement by Client. Official Payments may obtain and review Client's credit report solely related to the Services hereunder.
- 4.2 Client Designated Account. Prior to any Payment Transaction, Client will establish a Client Designated Account and will provide Official Payments with the electronic record specifications and permissions

necessary for funds settlement. Client will maintain such account during the Term of this Agreement and for at least ninety (90) days after expiration or termination for any reason. Client agrees to maintain sufficient funds in the Client Designated Account to satisfy all fees and other obligations of Client. Client agrees to pay Official Payments the invoiced amount it owes under this Agreement upon demand, in readily available funds, together with all cost and expenses incurred to collect such amount, including, without limitation, reasonable attorneys' fees. Official Payments will make every effort to submit invoices to the Client within 30 days of month end of expense date.

- 4.3 Review of Reports, Charges and Invoices. Client agrees that it shall review all reports, charges and invoices prepared by Official Payments and made available to Client. Client expressly agrees that Client's failure to reject any such report, charge or invoice within thirty (30) days from the date the report, charge, or invoice was made available to Client, shall constitute Client's acceptance of such report, charge, or invoice. In the event Client believes that any report, charge or invoice is in error, or Official Payments has failed in any way to provide the Services, Client agrees to provide Official Payments with written notice, specifically detailing any alleged failure, within 30 days of the date of the report, charge or invoice being made available to Client.
- 5. SUSPENSION; RESTRICTIONS. Official Payments may immediately suspend the Services or withhold Services or individual Payment Transactions in the event: (i) Official Payments has reason to believe there has been or may be a breach of security, fraud, or misrepresentation in connection with the Services, (ii) continued provision of the Services would violate any applicable law, government regulation, the NACHA rules and regulations or the rules and regulations of a credit card association, (iii) of a significant increase in Official Payments' and/or its Suppliers' cost of providing the Services, (iv) performance is delayed, impaired or rendered impossible as a result of a cause beyond Official Payments' or its Suppliers' control, (v) of breach of the terms of this Agreement by Client, its employees, or representatives, (vi) the financial status or credit quality of Client is substantially diminished in the reasonable discretion of Official Payments, or (vii) of non-payment of fees or other charges when they become due. In the event that Official Payments suspends the Services under this Section 5, in its reasonable discretion, Official Payments will provide Client with notice and opportunity to cure the act or situation giving rise to the suspension. In the event of a suspension under this Section 5, Official Payments may require Client to establish a reserve account or institute other mutually agreed restrictions prior to Official Payments restoring Services. Official Payments will have no liability for any suspension in accordance with the terms of this Section 5. Additionally, the availability and use of specific types of credit cards, debit cards and other payment options for Payment Transactions is determined by Official Payments in accordance with Official Payments' relationships with card associations, and the applicable rules, regulations and laws, and Official Payments may terminate or suspend the use of any such card(s) or payment options at any time, in its sole discretion, without prior notice.

### 6. TERM AND TERMINATION.

6.1. <u>Term.</u> This Agreement will be effective on the Effective Date and thereafter will continue for a period of one (1) year until August 31, 2016 (the "Initial Term"). Thereafter, this Agreement will automatically renew for successive one year periods (each a "Renewal Term"), unless either party provides written notification to the other party of its decision not to renew this Agreement no later than sixty (60) days prior to the end of the Initial Term or the then current Renewal Term (the Initial Term, collectively with any Renewal Term(s), constitutes the "Term").

### 6.2. Termination.

- 6.2.1 <u>Termination for Cause</u>. Either party may terminate this Agreement for cause if the other party: (i) fails to cure a material breach within thirty (30) days of receiving written notice detailing the breach; (ii) becomes subject to any voluntary or involuntary bankruptcy, insolvency, reorganization, or liquidation proceeding, a receiver, trustee, liquidator or similar agent or officer is appointed for that party, or a party makes an assignment for the benefit of creditors, or admits its inability to pay its debts as they become due; or (iii) commits any act related to the Services with the intent to defraud the other party.
- 6.2.2 <u>Termination for Regulatory Compliance</u>. Either Party may terminate this Agreement at any time upon written notice to the other Party in the event the provision of the Services hereunder is determined by such terminating Party, in its reasonable discretion, to violate any law, statute,

regulation, rule, order or operating procedure enacted or promulgated by a governmental or judicial authority of competent jurisdiction, NACHA (or any similar industry organization with authority over the Services). Official Payments may terminate this Agreement at any time upon written notice to Client in the event that any law, regulation, rule, order or operating procedure is enacted or promulgated which effectively reduces or eliminates the fees charged by Official Payments.

- <u>Early Termination</u>. The Client, in its sole discretion, may terminate the contract for any reason upon 60 days written notice to Official Payments. Such termination shall not relieve Official Payments of warranty or other service obligations incurred under the terms of the contract. In the event of cancellation, Official Payments shall be entitled to payment of activity charges incurred until the contract was terminated.
- 7. ACCOUNT MONITORING; SECURITY. Official Payments and its Suppliers may monitor the use of Services or Payment Transaction activity and investigate unusual or suspicious activity, provided, that in no event does Official Payments assume any responsibility to discover any breach of Client's security or misuse of the Services. Client and Official Payments will immediately notify the other if either discovers any breach of security or misuse of the Service(s). Official Payments will have the right, at Official Payments' sole cost, to inspect Client's operation, system and web site to verify Client's compliance with its security obligations under this Agreement. Client will be responsible for failure to use reasonable security precautions and for any fraud committed by its employees, representatives or Customers.
- 8. INTELLECTUAL PROPERTY. In order that Client may promote the Services and Official Payments' role in providing the Services during the Term, Official Payments grants to Client a revocable, nonexclusive, non-transferable, royalty-free license to use Official Payments' Marks for such purpose only, in a form as approved by Official Payments. Client does not, and will not, have any other right, title, license or interest, express or implied, in and to any object code, software, hardware, Official Payments Marks. service mark, trade name, trade dress, formula, Official Payments System, know-how, telephone number, telephone line, domain name, URL, copyrighted image, text, script (including, without limitation, interactive voice response or the Official Payments website scripts) or other intellectual property right of Official Payments (collectively "Official Payments Intellectual Property"). All such Official Payments Intellectual Property, and all rights, title and interests therein (other than the license rights expressly granted in this Agreement) are owned exclusively by Official Payments. Client's license to use any Official Payments Marks will terminate upon the earlier of (a) the termination or expiration of this Agreement, (b) immediately, in the event of any breach of this section by Client, or (c) immediately, upon notice by Official Payments to the Client. Client will not utilize any Official Payments Intellectual Property in any manner that would diminish its value or harm the reputation of Official Payments. Client agrees that any use of the Official Payments Marks will conform to reasonable standards of acceptable use specified by Official Payments. All use of the Official Payments Marks will inure to the sole benefit of Official Payments. In connection with the provision of the Services, Client grants to Official Payments a revocable, non-exclusive, non-transferable, royalty-free license to use Client Marks. Official Payments' license will terminate upon the termination or expiration of this Agreement.

### 9. COMPLIANCE WITH LAWS, RULES AND REGULATIONS.

- 9.1 Each party will comply with all applicable federal and state laws, the rules and regulations of federal, state and local governmental authorities and governing industry associations, including without limitation, Federal Reserve Regulation E (12 C.F.R. Part 205), the rules of NACHA, the credit card association rules and regulations, Payment Card Industry Standards ("PCI"), and all applicable privacy laws and regulations, all of which are incorporated herein by reference and made a part of this Agreement as if set forth in full herein. Official Payments and its Suppliers may from time to time establish reasonable rules, regulations and operational guidelines with respect to use of the Services by Client, and Client agrees to be bound by and comply with such rules, regulations and guidelines thirty (30) days after delivery thereof to Client, unless earlier or immediate compliance is (i) required by law or regulation, (ii) determined by Official Payments, in its reasonable discretion, to be necessary, or (iii) otherwise agreed upon in writing by the parties.
- 9.2 PCI: PCI provides a set of requirements established by the Payment Card Industry to enhance cardholder data security and facilitate the adoption of consistent data security measures to protect

cardholder and transaction data. These requirements apply to all entities involved in payment card processing and transactions including Payment Card Industry members, merchants, processors, acquirers, issuers, vendors and service providers as well as other entities that store, process, or transmit cardholder data. The PCI Security Standards Council (https://www.pcisecuritystandards.org) is responsible for the development, management, education, and awareness of the PCI Standard, including the:

- Data Security Standard (PCI DSS)
- Payment Application Data Security Standard (PA-DSS)
- PIN Transaction Security (PTS) requirements

PCI requirements apply to all systems that store, process or transmit cardholder data as defined by PCI Security Standards.

9.3 Client compliance with PCI: Client and their vendors are responsible for compliance with all PCI requirements as defined by PCI Security Standards. Client shall ensure that all systems that store, process or transmit cardholder data managed internally or by a vendor meet the PCI requirements.

### 10. WARRANTY AND DISCLAIMER.

- 10.1 <u>Warranty</u>. Each party represents and warrants that it has the full legal right, authority and power to enter into this Agreement and perform its obligations hereunder and that the person who signs the Agreement for each party has full authorization to bind the respective party. Client will provide to Official Payments the forms that are necessary, as determined by Official Payments, to set up the Services within ten (10) days of full execution of this Agreement. Client represents and warrants to Official Payments that all information provided in such forms is current, correct and complete. Client agrees to notify Official Payments in writing of any changes to such Client information within ten (10) days of such change.
- 10.2. Disclaimer. Client acknowledges that electronic payment transactions and data processing involves the inherent risk of human and machine errors, omissions, delays and losses, including, without limitation, inadvertent loss or errors. Official Payments and its Suppliers do not, and cannot, control the flow of data to or from the Official Payments System, which depends in large part on the Internet and third parties, including, without limitation, connectivity/access providers. ACCORDINGLY, NEITHER OFFICIAL PAYMENTS NOR ITS SUPPLIERS WARRANT THAT THE SERVICES WILL BE ERROR FREE, UNINTERRUPTED, SECURE, OR VIRUS FREE, AND OFFICIAL PAYMENTS AND ITS SUPPLIERS DISCLAIM LIABILITY RESULTING FROM OR RELATED TO SUCH EVENTS. EXCEPT AS EXPRESSLY PROVIDED FOR HEREIN, THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", AND OFFICIAL PAYMENTS, ITS AFFILIATES AND SUPPLIERS MAKE NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WHATSOEVER, WHETHER ORAL OR WRITTEN, EXPRESS, IMPLIED OR STATUTORY, BY OPERATION OF LAW OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED OR STATUTORY WARRANTIES OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE. CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION, NON-INTERFERENCE, TITLE, OR NON-INFRINGEMENT.

### 11. INDEMNIFICATION.

- 11.1 Official Payments shall indemnify and hold the State of Nebraska, the Client, the board members, officers, and agents and employees harmless against any and all claims, demands, damages, liabilities and costs which directly or indirectly result from, or arise in connection with, any negligent act or omission of Official Payments, its agents, or employees, pertaining to its activities and obligations under this Agreement.
- 11.2 Official Payments agrees it will at its sole cost and expense, defend, indemnify, and hold harmless the Indemnified Parties from and against any and all Claims, to the extent such Claims arise out of, result from, or are attributable to the actual or alleged infringement or misappropriation of any patent, copyright, trade secret, trademark, or confidential information of any third party by Official Payments or its employees, subcontractors, consultants, representatives, and agents; provided, however, the Board gives Official Payments prompt notice in writing of the Claim. Official Payments may not settle any infringement claim that will affect the Board's use of the Licensed Software without the Board's prior written consent, which consent may be withheld for any reason.

- LIMITATION OF LIABILITY. NEITHER GOVERNMENT ENTITY, OFFICIAL PAYMENTS NOR ITS 12. SUPPLIERS SHALL IN ANY EVENT WILL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT. SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE, BUSINESS, DATA OR DAMAGES FROM LOSS OF USE OR DELAY, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, HOWEVER ARISING UNDER ANY THEORY (INCLUDING BUT NOT LIMITED TO NEGLIGENCE, TORT, CONTRACT, STRICT LIABILITY OR UNDER STATUTE), EVEN IF OFFICIAL PAYMENTS HAS BEEN INFORMED IN ADVANCE OF THE POSSIBILITY OF SUCH POTENTIAL CLAIM. LOSS OR DAMAGE. OFFICIAL PAYMENTS' TOTAL AGGREGATE LIABILITY FOR DAMAGES FOR ANY ACTION RELATED TO THIS AGREEMENT OR THE SERVICES PROVIDED WILL IN NO EVENT EXCEED THE AMOUNT OF THE FEES PAID TO OFFICIAL PAYMENTS IN CONNECTION WITH THE PARTICULAR TRANSACTION FOR THE SPECIFIC SERVICE GIVING RISE TO DAMAGES HEREUNDER. The foregoing limitation of liability and exclusion of certain damages will apply regardless of the success, sufficiency or effectiveness of other remedies. Client acknowledges that without its agreement to the limitations contained herein, Official Payments would be compensated differently, and would charge Client increased fees for the Services.
- 13. CONFIDENTIALITY. Each party that receives confidential information (as "Receiving Party") will treat information received from the other (as "Disclosing Party") (verbally, electronically, visually, or in a written or other tangible form) that (i) is designated as "confidential" at or prior to disclosure, or (ii) should be reasonably understood to be confidential or proprietary ("Confidential Information") as strictly confidential. Official Payments designates information relating to the Services and the terms of this Agreement as its Confidential Information. Non-public financial information that is personally identifiable to a Customer (referenced in the Gramm-Leach-Bliley Act of 1999 as "Non-public Personal Information" or "NPI") is designated as Confidential Information.

Each party will: (i) restrict disclosure of the other party's Confidential Information to only its own employees and agents solely on a "need to know" basis in accordance with the Agreement; (ii) advise its employees and agents of their confidentiality obligations; (iii) require agents to protect and restrict the use of the other party's Confidential Information; (iv) use the same degree of care to protect the other party's Confidential Information as it uses to safeguard its own Confidential Information of similar importance but in any event at least commercially reasonable care; (v) establish procedural, physical and electronic safeguards, designed to prevent the compromise or unauthorized disclosure of Confidential Information; and (vi) notify the other party of any unauthorized possession or use of the other party's Confidential Information as soon as possible after learning of that unauthorized use or possession. Official Payments will promptly notify Client and, if requested by Client, each of its affected Customers, of any incident that has resulted or is likely to result in the misuse of NPI, and will comply with all laws regarding NPI that are applicable to it and the Services it provides.

Except as expressly provided for in this Agreement, Confidential Information will remain the property of the party from or through whom it was received. Except for NPI, neither party will be obligated to preserve the confidentiality of any information that: (a) Receiving Party can demonstrate was rightfully known by Receiving Party prior to disclosure by Disclosing Party; (b) is a matter of public knowledge without Receiving Party's violation of these terms; (c) Receiving Party can demonstrate was or is independently developed by Receiving Party without use of Disclosing Party's confidential information; (d) is released for disclosure to Receiving Party with written consent of Discloser; or (e) properly came into the possession of Receiving Party from a third party that has the right to disclose it without an obligation of confidentiality. Disclosure of Confidential Information will be permitted if it is: (1) required by law; (2) in connection with the tax treatment or tax structure of the Agreement; or (3) in response to a valid order of a U.S. court or other governmental body, provided the owner receives written notice and is afforded a reasonable opportunity to obtain a protective order and further provided that such disclosure is limited to the minimum extent required by law as determined by an attorney. Upon termination of a Service Schedule, each party will destroy the other party's Confidential Information relating to that Service Schedule in a manner designed to preserve its confidentiality, or, at the other party's written request and expense, return it to the disclosing party, except as otherwise required by law.

#### 14. GENERAL PROVISIONS.

- Notices. Except as expressly provided herein, all notices and other communications required or permitted hereunder will be given in writing and will be delivered personally, by nationally recognized overnight courier, by facsimile or by e-mail to the applicable address shown on the Signature Page. Such notice, regardless of the manner delivered, will be deemed to have been delivered the next business day after delivery to the applicable address set forth on the Signature Page. Additionally, a second copy of any notice to Official Payments shall be addressed to the General Counsel at the same address. Any party may change its address for notice hereunder by providing notice to all other parties as provided herein. Each party agrees that any notice delivered by email is hereby deemed to be notice delivered "in writing" and, for notices containing requests for new services, agreements to receive new services, and other offers or acceptances regarding modifications to this Agreement, such email constitutes such party's "electronic signature" to such writing (provided that such email is sent by an authorized representative of such party).
- 14.2 Modifications. This Agreement may not be amended except by a writing executed by authorized representatives of both parties. or by a Change Order issued by Official Payments as set forth in this Section 14.2. From time to time Official Payments may issue a written modification to this Agreement ("Change Order"), which Change Order may be (i) in response to a request for new Services by Client; or (ii) may contain an offer by Official Payments of new Services by Official Payments, a price change, or other modification to this Agreement. Such Change Orders will be delivered and responded to in the manner set forth in Section 14.1. Each such Change Order issued pursuant to subsection (i) of this Section 14.2 will be effective immediately upon issuance or such other mutually agreeable time as requested in writing by Client, as described in Section 14.1. Each such Change Order issued pursuant to subsection (ii) of this Section 14.2 will be effective thirty (30) days after delivery of the applicable Change Order, unless Client notifies Official Payments within such 30-day period that it does not agree to such Change Order. If Client disagrees, the parties will meet and confer regarding the Change Order. If, after such conference, Official Payments does not withdraw or modify the Change Order, Client may terminate this Agreement on thirty (30) days written notice. Client's continued use of the Services after such thirty-day period will constitute Client's agreement to the modifications in such Change Order, whereupon such Change Order will be effective and become part of this Agreement.
- 14.3 Entire Agreement; Severability; W aiver. This Agreement, together with the Signature Page, the Schedules, and any exhibits, as amended by any Change Orders, constitutes the entire agreement between Client and Official Payments with respect to the subject matter hereof, and supersedes any prior agreement, oral or written, between Client and Official Payments and/or its representatives(s) in connection with this Agreement. The failure of either party to enforce any terms or conditions of this Agreement shall not be construed as a waiver of such or any other terms or conditions herein contained. If any provision herein is held to be invalid or unenforceable for any reason, the remaining provisions will continue in full force without being impaired or invalidated in any way. The parties agree to replace any invalid provision with a provision that most closely approximates the intent and economic effect of the invalid provision.
- 14.4 <u>Remedies</u>. Except as otherwise expressly provided in this Agreement, (i) all remedies available to either party are cumulative and not exclusive, and (ii) termination, expiration or suspension of this Agreement will not limit either party from pursuing other remedies available at law or in equity.
- 14.5 <u>Assignment</u>. This Agreement may not be assigned by either party (by operation of law or otherwise) without the prior written consent of the other party; provided, however, that the foregoing will not prohibit Official Payments from assigning this Agreement or its rights hereunder, nor require the consent of the Client, in connection with any change of control, corporate reorganization, merger or consolidation of Official Payments. Any purported assignment, transfer, or delegation in violation of this Section will be null and void. Subject to the foregoing, this Agreement will be binding upon, inure to the benefit of, and be enforceable by the parties and their respective successors and assigns.
- 14.6 <u>Status of the Parties; Suppliers.</u> Official Payments is the agent of Client for the limited purpose of accepting payments from Customer and forwarding such payments to Client ("Official Payments Agency Role"). Except for the Official Payments Agency Role, the parties are independent contractors, and nothing herein will be construed to create a partnership, joint venture, franchise, or employer-employee relationship

by or between Client and Official Payments. Except for Official Payments Agency Role, no party will have the authority to commit or bind any other party without such party's prior written consent. Client acknowledges and agrees that certain portions of the Services which enable Payment Transactions may be provided by Official Payments Suppliers, including, but not limited to, processing and formatting of Payment Transactions and the debiting and crediting of the Client Designated Account in accordance with the terms of this Agreement.

- 14.7 <u>Headings</u>. The headings that appear in this Agreement are inserted for convenience only and do not limit or extend its scope.
- 14.8 <u>Construction</u>. This Agreement will not be construed more strongly against either party, regardless of who is more responsible for its preparation.
- 14.9 <u>Governing Law</u>. This Agreement will be governed by and construed in accordance with the laws of the State of Nebraska excluding its conflicts of law rules. Exclusive jurisdiction and venue for any claim or action arising out of or relating to this Agreement will be in the state courts located in Lancaster County, Nebraska, or federal courts located in the State of Nebraska.
- 14.10 <u>No Third Party Rights</u>. This Agreement is for the sole benefit of the parties hereto and nothing herein, express or implied, is intended to or shall confer upon any other person or entity any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of this Agreement.
- 14.11 <u>Force Majeure</u>. Official Payments will not be considered in breach of or in default of any of its obligations under this Agreement, and will in no way be liable to the Client hereunder, to the extent its performance hereunder is delayed, impaired or rendered impossible as a result of a cause beyond its control, including, without limitation, acts of God, natural disasters, acts of terror, war, riots, fire, storms, quarantine restrictions, floods, explosions, labor strikes, labor walkouts, extraordinary losses of utilities (including, but not limited to, telecommunications services), external computer "hacker" attacks, delays of common carriers or similar causes that are beyond Official Payments' reasonable control.
- 14.12 <u>Enforcement</u>. Each party acknowledges that the provisions of this Agreement regarding confidentiality and use of the other party's resources (including, without limitation, the Official Payments System and each party's intellectual property) are reasonable and necessary to protect the other party's legitimate business interests. Each party acknowledges that any breach of such provisions will result in irreparable injury to the other for which money damages could not adequately compensate. If there is a breach of such provisions, then the injured party will be entitled, in addition to all other rights and remedies which it may have at law or in equity, to have a decree of specific performance or an injunction issued by any competent court, requiring the breach to be cured or enjoining all persons involved from continuing the breach. The existence of any claim or cause of action that a party (or any other person involved in the breach) may have against the other party will not constitute a defense or bar to the enforcement of such provisions.
- 14.13 <u>Licenses.</u> Official Payments shall procure and pay for all permits, licenses and approvals necessary for its performance under this Agreement.
- 14.14 <u>Compliance:</u> Official Payments shall comply with all applicable local, State and federal statutes and regulations regarding civil rights laws and equal opportunity employment. The Nebraska Fair Employment Practice Act prohibits contractors of the State of Nebraska, and their subcontractors, from discriminating against any employee or applicant for employment, with respect to hire, tenure, terms, conditions or privileges of employment, because of his or her race, color, religion, sex, disability or national origin (Neb. Rev. Stat. §§48-1101 to 48-1125). Official Payments guarantees compliance with the Nebraska Fair Employment Practice Act, and breach of this provision shall be regarded as a material breach of contract. Official Payments shall insert a similar provision in all subcontracts for services to be covered by any contract resulting from this Request for Proposal.
- 14.15 <u>Survival</u>. Any provisions of this Agreement that are, by their nature continuing, will survive the expiration or termination of this Agreement, including, without limitation, Sections 1, 4, 8, 11,12,13, and

### SCHEDULE B - SERVICE SCHEDULE

The services provided by Official Payments are described in accordance with this Service Schedule and are subject to and governed by the terms and conditions of the Agreement. Attached to this Service Schedule and incorporated by reference into the Agreement is the **Fee Schedule**, which lists the fees to be paid to Official Payments by the Customer and/or Client for the Services. During the Term, Customer shall use OPAYs Bill Payment Services for all transactions in the channel contracted for.

	<b><u>Electronic Check Services:</u></b> Official Payments accepts electronic payments from personal and business checking and savings accounts.
	<u>Credit Card Services:</u> Official Payments accepts electronic payments from Customers using a major credit card, including VISA®, MasterCard®, American Express® and Discover®.
$\boxtimes$	<b>Debit Card Services:</b> Official Payments accepts electronic payments from Customers using a debit card, which may include VISA and MasterCard.
	<u>MoneyGram®:</u> Cash payments are accepted at remote walk-up locations through Official Payments' partnership with MoneyGram, a leading global remittance company and expedited cash payment provider. With a presence inside major retail locations in the United States as well as thousands of its own payments centers, MoneyGram is a convenient payment channel.
	<u>Point-of-Sale (POS):</u> Official Payments offers over-the-counter payment capability through its virtual terminal application which can turn any Internet-enabled Client computer into a POS payment processing station. It provides Client staff a streamlined process for making payments on behalf of Customers.
	In POS transactions, Client personnel act as an agent of Customer in making the payment and not as agent of Official Payments in processing the payment. Client personnel are responsible for providing all consumer disclosures and notices to Customer, including but not limited to the amount of the service fee and the right of the Customer to cancel the transaction before it is finalized.
	IVR (Interactive Voice Response): Official Payments offers hosted payments by telephone either through its standard IVR entry point (800-2PAYTAX) or a customized IVR solution which requires custom development at a cost to the Client. IVR systems are backed by the same security and reliability built into the Internet model to protect Customers and their sensitive data. IVR-based payments are integrated with the same reports generated for Web-based payments providing a single source for all payment information. All text messages and prompts are user- friendly and designed to collect the necessary information to identify and reconcile the collected payments. The IVR script can be presented in both English and Spanish.
	Multiple Payment Options (MPO): MPO allows the Customer to utilize two or more credit and/or debit cards (or any combination thereof) in a single payment session in order to make one payment. Each credit and/or debit card is authorized separately when the Customer submits the transaction. An additional MPO service charge, as defined in Schedule C, is applied to each additional credit and/or debit card used in the transaction.

### **SCHEDULE C - FEE SCHEDULE**

- 1. Additional Payment Terms. Any fees owed by Client and not debited by Official Payments in accordance with section 4 of the Agreement are due and payable within ten (10) business days of the date of invoice. Fees and other charges owed to Official Payments and not paid when due will bear interest of 1.5% per month, but in no event more than the highest rate permitted by law. Official Payments may issue a Change Order from time to time which Change Order may contain changes to the Services, new Services, changes to the fees, and/or other modifications to this Agreement. Such Change Orders and the changes issued in the Change Order shall become effective as provided in section 14.2 of this Agreement.
- 2. Implementation Fees. Implementation Fees are due and payable within thirty (30) days of the Effective Date of this Agreement. When waived with fee reference, Implementation Fees will be due and payable if Client has not begun Production Use of the Official Payments Services within one hundred eighty (180) days of the Effective Date of this Agreement. When waived without fee reference, Official Payments will not bill for Implementations Fees.
- 3. Minimum Fees. Minimums apply to all recurring revenue from payments, including processing fees and additional items.
- 3.1 Monthly Minimums. Monthly minimums will begin upon Production Use of Official Payments Services or sixty (60) days after Delivery of the Official Payments Services or one hundred eighty (180) days after Agreement Effective Date, whichever is sooner.
- 3.2 Annual Minimums. Annual minimums will begin upon Production Use of the Official Payments Services or sixty (60) days after Delivery of the Official Payments Services or one hundred eighty (180) days after Agreement Effective Date, whichever is sooner. Annual minimums will be prorated the first year as specified on the Fee Schedule and payable January 31st of each calendar year.

A. Impl	ementation	Fees
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Waived

B. Minimum Fees

Waived

C. Electronic Check ("eCheck") Fees

### Service Fees to be charged to Customer by Official Payments:

\$ N/A less than or equal to \$N/A

\$ N/A greater than \$ N/A , per Payment Transaction for the following payment types:

N/A

### Fees to be charged to Client by Official Payments:

### Absorbed Fees:

\$ N/A less than or equal to \$N/A

	<u>\$ N/A</u> greater than \$ <u>N/A</u> , per Payment Transaction for the following payment types:  N/A
	Set-up Fee: \$ N/A
	Return Fee:
	N/A
D.	Credit/Debit Card Fee Schedule
	Service Fees to be charged to Customer:
	N/A
	Absorbed Fees to be charged to Client by Official Payments:
	\$2.95 per Payment Transaction, when credit or debit cards are used. Client selected fee does not include American Express usage for the following Payment Type:
	License Renewal
	\$1.95 per Payment Transaction, when credit or debit cards are used. Client selected fee does not include American Express usage for the following Payment Type:
	Emeritus Status
E.	MoneyGram
	N/A
F.	Point-of-Sale (POS)
	Service Fees: N/A Absorbed Fees: N/A
G.	IVR (Interactive Voice Response)
	N/A
	An IVR service charge of \$ <b>0.00</b> to be paid by the Customer, regardless of whether the underlying fee is a Service Fee or an Absorbed fee. Customer will be advised of the additional IVR service charge before the transaction is finalized.

### H. Multiple Payment Options (MPO)

The MPO service charge of \$ N/A to be paid by the Customer for Service Fee payment types listed below and shall only apply when the Customer uses two or more credit or debit cards for a payment transaction. The MPO service charge is applied to each additional card used in a payment transaction. The Customer will be advised of any addition MPO service charge(s) before the transaction is finalized. The MPO service charge is in addition to the Service Fees further agreed to herein.

N/A

### **NSRB - CASH FUND BALANCE**

# **State Records Board - Revenues & Expenditures & Transfers April 1, 2016 through June 30, 2016**With comparative figures for April 1, 2015 through June 30, 2015

**FY 15-16** 

		Prior Year	<b>Prior Year</b>			Prior Year	Year to Date	<b>Year to Date</b>
	Apr, 2016	Apr, 2015	May, 2016	May, 2015	<u>Jun, 2016</u>	<u>Jun, 2015</u>	<u>FY15-16</u>	<u>FY14-15</u>
Revenues:								
Sale of Subscriber Services	\$710,987.95	\$679,836.79	\$670,744.00	\$663,692.84	\$664,120.53	\$604,014.48	\$7,809,655.31	\$7,439,016.67
General Business Fees	\$91.04	\$77.94	\$289.73	\$224.82	(\$195.41)	\$68.67	\$854.31	\$871.96
Driver Records	\$547.00	\$567.00	· ·	\$465.00	\$410.00	\$549.00	\$6,492.00	\$7,764.00
Misc. Adjustment	φο 17 100	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$12,165.00	\$5,231.74
Investment Income	\$3,369.55	\$1,720.30	\$2,883.70	\$1,654.44	\$2,707.79	\$1,857.00	\$29,935.37	\$1,967,965.05
Total	\$714,995.54	\$682,202.03	\$674,308.43	\$666,037.10	\$667,042.91	\$606,489.15	\$7,859,101.99	
	41 =	+	701 2,000120	+	7	+000,-001	41,000,000	+·//
Expenditures & Transfers:								
State Agency Transfers	\$447,676.56	\$415,093.54	\$412,894.50	\$401,569.95	\$405,331.18	\$363,918.00	\$4,785,786.61	\$4,042,398.91
NIC	\$241,851.90	\$227,989.12	\$221,845.01	\$220,047.78	\$224,253.13	\$206,173.30	\$2,633,339.03	\$1,820,900.45
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$68,158.44
OCIO RFP	\$0.00	\$188.10	\$0.00	\$131.68	\$0.00	\$432.66	\$282.17	\$29,363.84
Personal Services	\$3,591.13	\$4,814.60	\$3,616.99	\$4,814.38	\$3,616.79	\$4,815.10	\$74,071.90	\$44,326.52
Misc. Expense	\$246.52	\$494.86	\$15.06	\$1.09	\$573.47	\$315.30	\$4,671.66	\$1,853,144.73
Total	\$693,366.11	\$648,580.22	\$638,371.56	\$626,564.88	\$633,774.57	\$575,654.36	\$7,498,151.37	\$7,858,292.89
Profit (Loss)	\$21,629.43	\$33,621.81	\$35,936.87	\$39,472.22	\$33,268.34	\$30,834.79	\$360,950.62	\$208,204.21
<b>Transfer Out LB 957</b>					\$500,000.00		\$500,000.00	
					. ,		. ,	
Fund Balance:	\$1,334,403.77	\$972,351.35	\$1,370,340.64	\$1,011,823.57	\$903,608.98	\$1,042,658.36	\$903,608.98	\$1,042,658.36

Grant Encumbrances	\$0.00	\$0.00
Unencumbered Funds	\$903,608.98	\$1,042,658.36



DATE: November 9, 2015

TO: Cathy Danahy, NSRB Executive Director

FROM: Brent Hoffman, NI President/ Nebraska.gov General Manager

SUBJECT: Nebraska.gov Service Issues 09/20/2015

Ms. Danahy,

This memo is to serve as a formal follow-up regarding two network events which affected Nebraska.gov services Sunday evening September 20, 2015.

### **Executive Summary**

On Sunday evening, September 20, 2015, NIC experienced two network events that affected our online services. The first event was caused by a network device, which intermittently disrupted access to all our services for 60 minutes. The second related event affected NIC's Transaction Payment Engine (TPE) which affected the payment screens of Nebraska Interactive online services for 190 minutes. Both service disruptions were due to a switch failure within the Ashburn Data Center and not associated with any change activities by NIC's Technical Teams or Nebraska Interactive. As a result of this incident, NIC has identified and is committed to implementing near and long term improvement opportunities through our people, process, and technology stack. While future hardware failures are not 100% preventable, NIC is confident the implementation of these initiatives will significantly reduce or eliminate service degradation should a potential failure occur.

On behalf of Nebraska Interactive and NIC, I want to apologize for the unavailability of Nebraska.gov services during this time frame. Our company works very hard to minimize risks to keep Nebraska services highly available to the citizens and businesses of Nebraska. I hope you will find our after incident action steps taken reflect our seriousness of the situation.

### **Impact**

The first outage affecting all Nebraska.gov services for 60 minutes intermittently, means all Nebraska.gov services were unavailable during this time. Regarding the second outage affecting TPE, the outage began at 6:30 PM CT and lasted for 190



minutes on Sunday, the lightest user traffic day of the week. We have determined there was a full loss of functionality to the NIC Transaction Payment engine (TPE) during this event. While users were able to access the websites and online services, they were unable to make a payment on those services. Our applications displayed a "service down" message to inform the user of the inability to take payment. This prevented users from entering information and becoming frustrated when they are not able to make payment. Nebraska Interactive has received no calls from partners nor customers relative to the outage. TPE is an electronic service hosted out of a NIC-affiliate operated site and is included in the Penalty clause of our contract. The event began on a Sunday night within 30 minutes of the peak usage period conclusion and was resolved within the 3 hours of off-peak usage hours.

### Cause

The issue was identified as a Spanning Tree Protocol (STP) loop that caused the outage in the Ashburn vBlock and core network. A STP is designed to prevent loops by blocking one or more links in a bridged Ethernet local area network. Current analysis supports that the 3560 Catalyst® switch B went into a hung state. It stopped sending Spanning Tree messages to the directly connected 5k and 7k Cisco® switches. This in effect removed the 3560 Catalyst switch B from the Spanning Tree Domain. The resulting impact was a loop at the Cisco® 7k core. Power cycling the 3560 Catalyst Switch B restarted the processes on that device. This restored our Spanning Tree environment and returned the Ashburn network to a healthy state.

### Improvement Strategies

NIC has developed an extensive post mortem list related to process, people and technology. All tasks associated with this outage have been completed, including but not limited to; Implementing the STP loop guard configuration to mitigate future outages, reviewing and validating current infrastructure monitoring schemas to ensure accurate event detection.

After concluding a post mortem review of the incident, NIC has identified six areas of opportunity that will help to prevent such a significant service disruption in the



future. These areas include improving internal and external communications, network design evaluation, holistic event detection and monitoring, further definition of incident response team roles, responsibilities and procedures, further enhancement of technical documentation, and evaluation of event management toolset.

NIC is committed to continued action with focus on both long and short-term solutions. We believe the cumulative effect of these items will allow NIC to provide you a stable, optimized and secure egovernment services both today and into the future.

We thank you again for your partnership.

**Brent A Hoffman** 



### (Section IV. W. 3. c) Project Priority Report - Page 1 of 4

Title	Revenue Type	Work scope	Project Start Date	Target Launch Date	Completed Date	Partner
DMV, CDL_Text_DOB_Locationedits	Self-funded	Application Enhancement	11/17/15	11/20/15	1/4/16	Motor Vehicles, Department of
DHHS Payport Setup (Office of Public Health Labortory Services)	Self-funded	Application Enhancement	5/27/15	12/1/15	1/12/16	Health & Human Services, Department of
Court eFiling Enhancment II 072015	Self-funded	Application Enhancement	7/1/15	12/1/15	1/12/16	Court Administrator, State
DNR Water Well Reg - New API Call	Self-funded	Application Enhancement	9/21/15	12/20/15		Natural Resources, Department of
NCC (Crime Commission) website redesign	Grant/Time and Materials		1/1/15	12/31/15	1/4/16	Law Enforcement and Criminal Justice, Commission
DMV TLR Add Plate Types	Non-revenue	Application Enhancement	11/30/15	12/31/15		Motor Vehicles, Department of
Liquor Control Commission Website Redesign	Grant/Time and Materials	N/A- Website	6/1/15	12/31/15		Liquor Control Commission
NEMA website redesign	Grant/Time and Materials	N/A- Website Application	5/20/15	12/31/15		Nebraska Emergency Management Agency
NDA Milk Inspection Fee Reports  NDA Milk Act Renewal Notice	Revenue Revenue	Enhancement	3/3/14 5/1/14	12/31/15 12/31/15	2/17/16	Agriculture, Department of
NDA Auction Market Inspection Fee Report	Revenue	New Application New Application	6/1/14	12/31/15		Agriculture, Department of Agriculture, Department of
NDA Nursery License Fees	Self-funded	New Application	5/4/15	12/31/15		Agriculture, Department of
		Application				, ,
DMV-Motor Voter Screen Conversion & UI Changes	Self-funded	Enhancement Application	10/30/15	1/1/16		Motor Vehicles, Department of
DMV MVR Add Plate Types	Self-funded	Enhancement Application	12/18/15	1/1/16	1/4/16	Motor Vehicles, Department of
DMV TLR Add Plate Types	Self-funded	Enhancement Application	11/23/15	1/1/16	1/11/16	Motor Vehicles, Department of
SOS-2016 Annual & Biennial Report Filings	Self-funded	Enhancement Application	7/28/15	1/2/16	1/2/16	Secretary of State  Law Enforcement and Criminal Justice,
NCC-Arrest Data Query - Re-template	Non-revenue	Enhancement Application	5/8/15	1/11/16	1/11/16	Commission Law Enforcement and Criminal Justice,
NCC-Offense Data Query - Re-template	Non-revenue	Enhancement Application	5/8/15	1/11/16	1/11/16	Commission Law Enforcement and Criminal Justice,
NCC-Basic JCR Query - Re-template	Non-revenue	Enhancement Application	5/8/15	1/11/16	1/11/16	Commission Law Enforcement and Criminal Justice,
NCC-Enhanced JCR Query - Re-template	Non-revenue	Enhancement	5/8/15	1/11/16	1/11/16	Commission Law Enforcement and Criminal Justice,  Law Enforcement and Criminal Justice,
NCC-Offense Rates & Population Data Query - Retemplate	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Commission
NCC-County Map of Arrest & Offense Rates - Re- template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NCC-Agency Traffic Stop Data Reports - Re-template	Non-revenue	Application Enhancement	5/8/15	1/11/16	1/11/16	Law Enforcement and Criminal Justice, Commission
NDR-Motor Fuels Active Licensee Database Search - Re- template	Self-funded	Application Enhancement	8/19/15	2/2/16	2/2/16	Revenue, Department of
NDR-Motor Fuels Tax Form Filings - Re-template	Self-funded	Application Enhancement	8/19/15	2/2/16	2/2/16	Revenue, Department of
NDR-Motor Fuels Filings - New Tax Rates for Forms 74/74a & 86/86a	Self-funded	Application Enhancement	12/23/15	2/2/16	2/2/16	Revenue, Department of
OTC - Village of Giltner	Self-funded	Application Enhancement	11/18/15	2/8/16	2/5/16	Local Government
SOS-Voter Reg - DL Statuses/Permits & Voter Age	Grant/Time and Materials	Application Enhancement	1/4/16	2/15/16	2/24/16	Secretary of State
WCC eFiling Image Links	Self-funded	Application Enhancement	10/1/15	2/15/16	3/29/16	Workers Compensation Court
OTC - City of Oakland	Self-funded	Application Enhancement	11/18/15	2/22/16		Local Government
SOS-Redaction for UCC & EFS Filings	Non-revenue	N/A- Website	1/1/14	2/29/16		Secretary of State
Polk County Website Redesign	Grant/Time and Materials	N/A- Website	11/23/15	3/1/16	3/1/16	County Government
NBC Brand Book Retemplate	Grant/Time and Materials	Application Enhancement	11/17/15	3/1/16	4/5/16	Brand Committee
SOS-UCC Filing Image Corrections	Self-funded	Application Enhancement	5/18/15	3/2/16	3/2/16	Secretary of State
Attorney General Consumer Fraud "Protect the Good Life" website	Grant/Time and Materials		6/1/15	3/7/16	3/7/16	Attorney General's Office
DMV-Specialty Plates Admin - Re-template	Self-funded	Application Enhancement	1/4/16	3/14/16	4/5/16	Motor Vehicles, Department of
DMV eNotice Prepopulate Data	Non-revenue	Application Enhancement	1/18/16	3/15/16	3/21/16	Motor Vehicles, Department of
E&A-Comity PDF Reports	Self-funded	Application Enhancement	1/22/16	3/21/16	3/24/16	Engineers and Architects, Board of



### (Section IV. W. 3. c) Project Priority Report - Page 2 of 4

Title	Revenue Type	Work scope	Project Start Date	Target Launch Date	Completed Date	Partner
VA - Registry SSN need for Military Plates - CR 012016	Grant/Time and Materials	Application Enhancement	1/19/16	3/25/16	4/11/16	Veterans' Affairs, Department of
OTC - City of Wood River	Self-funded	Application Enhancement	1/15/16	3/28/16	3/21/16	Local Government
Migration-Elavon, SPS, ACH Pay, WorldPay	Non-revenue	New Application	11/12/15	3/31/16	3/31/16	Nebraska.Gov Internal
DHHS License Search CR (#2) & Add Child Age Ranges	Non-revenue	Application Enhancement	11/20/15	3/31/16	5/10/16	Health & Human Services, Department of
NLCC Active License Holders Retemplate	Non-revenue	Application Enhancement	3/7/16	3/31/16	6/6/16	Liquor Control Commission
Brand Committee (NBC) Website Redesign	Grant/Time and Materials		11/16/15	3/31/16		Brand Committee
DMV CDL Test Segment Scheduling ER	Non-revenue	Application Enhancement	3/31/16	4/20/16	5/2/16	Motor Vehicles, Department of
OTC - Village of Eagle	Self-funded	Application Enhancement	3/8/16	4/25/16	4/22/16	Local Government
NLCC Licensee Search & Renewal Trade Name Display	Non-revenue	Application Enhancement	4/11/16	4/29/16	4/18/16	Liquor Control Commission
OTC - City of Alma	Self-funded	Application Enhancement	1/29/16	4/29/16	4/22/16	Local Government
NLCC - City of Holdrege	Self-funded	Application Enhancement	4/10/16	4/29/16	4/22/16	Local Government
OTC - City of Curtis	Self-funded	Application Enhancement	3/4/16	4/30/16	4/22/16	Local Government
NLCC SDL License System- Payment Processing ONLY	Self-funded	New Application	10/1/15	5/1/16		Liquor Control Commission
BPA-2016 License Renewals	Self-funded	Application Enhancement	2/1/16	5/2/16	4/20/16	Public Accountancy, Board of
NDOL-Boiler Inspections (CCP)	Self-funded	New Application	2/24/16	5/9/16	5/9/16	Labor, Department of
DMV - Pass a new IFTA Parameter	Self-funded	Application Enhancement	4/6/16	5/9/16		Motor Vehicles, Department of
OCIO - Covered Farm Vehicle Form	Non-revenue	New Application Application	4/20/16	5/13/16	5/19/16	Governor
NDA Device Reg - Hide CRUD	Self-funded	Enhancement	3/16/16	5/27/16	5/4/16	Agriculture, Department of
SFM Website	Grant/Time and Materials	N/A- Website Application	3/2/15	6/1/16		Fire Marshal, State
DHHS Radiology Payport & Mail Form	Self-funded	Enhancement Application	3/1/16	6/6/16		Health & Human Services, Department of
SOS - Corp Search Change Request - 012016	Self-funded	Enhancement	1/27/16	6/22/16	6/27/16	Secretary of State
NDA FFAL Tonnage Change Lime Report Period per Statute	Self-funded	Application Enhancement	3/16/16	6/27/16		Agriculture, Department of
NDA Monthly Reports Late Fee Date Adjust for Weekends & Holidays	Self-funded	Application Enhancement	4/13/16	6/27/16		Agriculture, Department of
DMV-Change of Address	Self-funded	Application Enhancement	9/1/15	6/28/16	6/28/16	Motor Vehicles, Department of
DMV - VIN Validation Process Changes	Non-revenue	Application Enhancement	5/10/16	6/30/16	7/14/16	Motor Vehicles, Department of
OTC NCDHH	Self-funded	Application Enhancement	8/28/15	6/30/16		Blind and Visually Impaired
Event Registration - DHHS Public Health	Self-funded	Application Enhancement	11/10/15	6/30/16		County Government
OTC - City of Fairbury	Self-funded	Application Enhancement	1/29/16	6/30/16		Local Government
VA Website WWI Commemoration Page	Grant/Time and Materials	N/A- Website	3/8/16	6/30/16		Veterans' Affairs, Department of
OTC- City of Hickman	Self-funded	Application Enhancement	5/2/16	6/30/16		Local Government
NLCC - City of Hickman	Self-funded	Application Enhancement	5/2/16	6/30/16		Local Government
Court Judge Portal Phase I A & B	Grant/Time and Materials	Application Enhancement	3/9/15	7/1/16		Court Administrator, State
Courts Document Transfer (to Judge)	Non-revenue	New Application	2/25/16	7/1/16		Court Administrator, State
OTC - PayPort New Skin Update	Self-funded	Application Enhancement	4/1/16	7/11/16		Nebraska.Gov Internal
DHHS Reproductive Health Event Registration	Self-funded	Application Enhancement	1/4/16	7/13/16		Health & Human Services, Department of
VA Registry Text & Function Changes	Non-revenue	Application Enhancement	6/1/16	7/13/16		Veterans' Affairs, Department of
NLCC Licensee Search Retemplate	Non-revenue	Application Enhancement	3/7/16	7/15/16		Liquor Control Commission
NDA Semi/Annual Reports Late Fee Date Adjust for Weekends & Holidays	Self-funded	Application Enhancement	4/13/16	7/15/16		Agriculture, Department of



### (Section IV. W. 3. c) Project Priority Report - Page 3 of 4

Title	Revenue Type	Work scope	Project Start Date	Target Launch Date	Completed Date	Partner
NDA Device Registration Late Fee Date Adjust for Weekends & Holidays	Self-funded	Application Enhancement	4/13/16	7/15/16		Agriculture, Department of
OTC - Nebraska Tourism Commission	Self-funded	Application Enhancement	6/2/16	7/15/16		Travel & Tourism, Division of
SED - License List Order Change Request 2016	Non-revenue	Application Enhancement	3/15/16	7/18/16		Electrical Division, State
OTC - Village of Brainard	Self-funded	Application Enhancement	6/3/16	7/18/16		Local Government
NCC-Criminal Justice Directory	Grant/Time and Materials	New Application	9/1/15	7/20/16		Law Enforcement and Criminal Justice, Commission
DMV - Handicap Permits DMV Mainframe Changes and FAQ updates	Non-revenue	Application Enhancement	5/10/16	7/21/16		Motor Vehicles, Department of
NLCC - Village of Brady	Self-funded	Application Enhancement	6/15/16	7/25/16		Local Government
APA - Reports Issued App Separate County and County Courts and Reports by Year ER - 012016	Non-revenue	Application Enhancement	1/11/16	7/27/16		Auditor of Public Accounts
APA - Admin Interface	Non-revenue	New Application	2/1/16	7/27/16		Auditor of Public Accounts
DHHS License Search Retemplate, Wallet Card & Function Changes	Non-revenue	Application Enhancement	6/6/16	7/27/16		Health & Human Services, Department of
DMV-Certificate of Completion	Non-revenue	Application Enhancement	8/10/15	7/29/16		Motor Vehicles, Department of
Meadowlark Website	Non-revenue	N/A- Website	2/1/16	7/29/16		Nebraska.Gov Internal
VA Application for Tuition Waiver/Credit	Self-funded	New Application	3/14/16	8/1/16		Veterans' Affairs, Department of
Appeals Court and Supreme Court eFiling	Self-funded	Application Enhancement	3/17/15	8/15/16		Court Administrator, State
DHHS MLTC Payport	Self-funded	Application Enhancement	2/15/16	8/15/16		Health & Human Services, Department of
OTC Cass County	Self-funded	Application Enhancement	7/20/15	8/19/16		County Government
NCBVI website redesign	Grant/Time and Materials	N/A- Website	5/28/15	8/30/16		Blind and Visually Impaired
Board of Parole Website	Grant/Time and Materials Grant/Time and Materials	N/A- Website	5/5/16	8/30/16		Parole Board
DOI Website Redesign  Courts eFiling Enhancment Pkg I 2016	Self-funded	N/A- Website Application Enhancement	6/24/15 3/30/16	8/31/16 8/31/16		Insurance, Department of  Court Administrator, State
Courts eFiling Web Service Enhancement (CHARTS & New Civil)	Self-funded	Application Enhancement	12/28/15	9/1/16		Court Administrator, State
Court ePayments Bulk Interactive	Self-funded	Application Enhancement	2/15/15	9/15/16		Court Administrator, State
NI Print Marketing materials- Leave Behind	Non-revenue	Application Enhancement	8/14/15	9/30/16		Nebraska.Gov Internal
Nebraska Interactive Website	Non-revenue	N/A- Website	2/17/16	9/30/16		Nebraska.Gov Internal
NSP CCW Renewal & Replacement Permits	Revenue	New Application	3/2/15	10/1/16		Patrol, Nebraska State
DMV - Splate - Mountian Lion Conservation	Revenue	Application Enhancement	3/2/16	10/1/16		Motor Vehicles, Department of
DAS NBIP Demo	Revenue	N/A- Website	6/27/16	10/1/16		Administrative Services
SED-2016 License Renewals & Re-template	Self-funded	Application Enhancement	7/5/16	10/15/16		Electrical Division, State
ATP website redesign	Grant/Time and Materials	N/A- Website	1/1/16	11/10/16		Assistive Technology Partnership
TERC Appeal Application	Non-revenue	Application Enhancement	11/2/15	11/27/16		Tax Equalization & Review Commission
DMV - 2016 Website Redesign	Grant/Time and Materials	N/A- Website	4/1/16	11/30/16		Motor Vehicles, Department of
DMV-Reinstatements - SR22/26	Self-funded	Application Enhancement	7/1/15	12/1/16		Motor Vehicles, Department of
NCDHH website	Grant/Time and Materials	N/A- Website	4/1/16	12/1/16		Deaf and Hard of Hearing, NE Commission for the
NDBF (Banking & Finance) website	Grant/Time and Materials	N/A- Website	4/19/16	12/1/16		Banking & Finance
TERC Website	Grant/Time and Materials	N/A- Website	4/11/16	12/15/16		Tax Equalization & Review Commission
Nebraska Investment Council Website  NSP - Calendaring Project	Grant/Time and Materials Self-funded	N/A- Website New Application	6/24/16 5/10/16	12/15/16 12/21/16		Investment Council Patrol, Nebraska State
DMV Vehicle Registration - Reissuance of new plates	Self-funded	Application	3/1/16	12/21/16		Motor Vehicles, Department of
-		Enhancement				
Nebraska.gov Portal Updates 2016	Non-revenue	N/A- Website Application	8/3/15	12/30/16		Nebraska.Gov Internal
Court Judge Portal III	Self-funded	Enhancement Enhancement	7/18/16	12/30/16		Court Administrator, State
New Secretary of State (SOS) website	Grant/Time and Materials	N/A- Website	5/24/16	12/30/16		Secretary of State
Attorney General Webiste	Grant/Time and Materials	N/A- Website	6/7/16	12/30/16		Attorney General's Office
SOS-Model Corp Act Online Filing Applications	Self-funded	Application Enhancement		1/1/17		Secretary of State



### (Section IV. W. 3. c) Project Priority Report - Page 4 of 4

Title	Revenue Type	Work scope	Project Start Date	Target Launch Date	Completed Date	Partner
DMV - Splate - Breast Cancer Awareness Plate	Revenue	Application	5/23/16	1/1/17		Motor Vehicles, Department of
SOS-2017 Annual & Biennial Filings	Self-funded	Enhancement Application	9/1/16	1/2/17		Secretary of State
-		Enhancement				
DNR Website	Grant/Time and Materials		3/30/15	2/15/17		Natural Resources, Department of
DMV - Commercial Motor Vehicle Online Renewal Courts Interpreter Scheduling	Revenue	New Application	6/16/16 4/11/16	3/1/17 3/1/17		Motor Vehicles, Department of
DHHS Website Redesign	Grant/Time and Materials Grant/Time and Materials		6/15/15	3/1/17		Court Administrator, State Health & Human Services, Department of
SFM Training Application	Grant/Time and Materials		4/13/16	5/1/17		Fire Marshal, State
DHHS Vital Records	Self-funded	New Application	9/1/14	6/15/17		Health & Human Services, Department of
DMV-Reinstatements - Statement of Lost Motor		Application				
Vehicle Operators' License/Permit	Self-funded	Enhancement	9/1/16	7/1/17		Motor Vehicles, Department of
NBC Brand Inspection & Database	Self-funded	New Application	5/1/16	12/1/17		Brand Committee
DMV - CLP/CDL Data Form, and New, Renewal Replacement Card Class O, Class M and State ID Data Forms	Non-revenue	New Application	1/2/17	12/29/17		Motor Vehicles, Department of
Financial Warehouse Reporting for NIC	Free	New Application		TBD		Nebraska.Gov Internal
SOS-Electronic Access of Records Filing	Self-funded	New Application		TBD		Secretary of State
SOS-EFS Amendment Filings	Self-funded	New Application		TBD		Secretary of State
Court ePayments Batch	Revenue	Application Enhancement	7/1/13	TBD		Court Administrator, State
SOS-UCC Bulk Filing & User Implementation Guide	Self-funded	New Application	8/19/13	TBD		Secretary of State
SOS-Rules & Regs Proposed & Current Website Automation	Self-funded	Application Enhancement	10/31/13	TBD		Secretary of State
Nebraska.gov Mobile Application ReTemplate	Non-revenue	Application Enhancement	6/2/14	TBD		Nebraska.Gov Internal
SOS-Corporate Document eDelivery Re-template	Self-funded	Application Enhancement	6/23/14	TBD		Secretary of State
SOS-UCC Special Request Form - Re-template	Self-funded	Application Enhancement	7/6/16	TBD		Secretary of State
National Guard-State Tuition Assistance Changes	Self-funded	Application Enhancement	7/2/15	TBD		Military Department
CommonCheckout-EGX Implementation	Self-funded	Application Enhancement	4/29/15	TBD		Nebraska.Gov Internal
Court JUSTICE Bulk - New tier rate	Revenue	Application Enhancement	9/1/15	TBD		Court Administrator, State
NLCC Craft Brewery, Micro Distillery & Farm Winery Reports		New Application	9/21/15	TBD		Liquor Control Commission
NLCC Books & Roster Order Form	Self-funded	New Application	9/14/15	TBD		Liquor Control Commission
NDOL-Elevator Inspection Payments	Self-funded	New Application	12/1/15	TBD		Labor, Department of
Court eFiling Subscriber Billing	Revenue	Application Enhancement	3/1/16	TBD		Court Administrator, State
DMV - Specialty Plates - Historical Plates	Revenue	Application Enhancement	6/15/16	TBD		Motor Vehicles, Department of
Court Judge Portal Phase II	Self-funded	Application Enhancement	4/11/16	ТВО		Court Administrator, State
DHHS Nursey License Payport	Self-funded	Application Enhancement	4/5/16	TBD		Health & Human Services, Department of
SOS-Trade Name Amendment & Assignment Filings	Self-funded	Application Enhancement		TBD		Secretary of State
SOS-Name Reservation Filings	Self-funded	Application Enhancement		TBD		Secretary of State
SOS-Certificates of Reinstatement Filing	Self-funded	Application Enhancement		ТВО		Secretary of State
NDOR-Storefront (CCP)	Self-funded	New Application	5/18/16	TBD		Roads, Department of
NDOR-State Property Damage Payments	Self-funded	New Application	4/13/16	TBD		Roads, Department of
SOS-Notary - New Applications, Renewals, & Testing	Self-funded	New Application		TBD		Secretary of State
NCIR-Reporter Search Change	Self-funded	Application Enhancement	5/23/16	TBD		Industrial Relations, Commission of
DMV-Change of Address - Change Request	Self-funded	Application Enhancement	6/29/16	TBD		Motor Vehicles, Department of





# Presents the Nebraska.gov General Manager's Report & Business Plan Update

Second Quarter April 2016 – June 2016

## NEBRASKA.gov



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## **Glossary of Terms**

- **Free Service**: An application or website developed, hosted, and maintained by Nebraska Interactive that does not process payments.
- **Self Funded Service**: An application developed, hosted, and maintained by Nebraska Interactive that processes payments. Revenue from the service may or may not cover the cost of service, self fund.
- **Revenue**: Funds collected via a portal fee (user/statutory/partner) before revenue share to NSRB, hosting, merchant fees, marketing, etc.
- Grant: New application or enhancement funded by a grant obtained by the partner.
- **Time & Materials**: A new application or enhancement funded by the partner on a time and materials rate.



### (Section IV. W. 2. c) Manage - Overview of Portal Financial Value

	2016	2015	2016	2015
	June	June	Jan-June	Jan-June
NI Revenue	\$522,871	\$468,548	\$3,307,005	\$3,016,905
10% NSRB Margin Share**	\$35,342	\$32,096	\$222,486	\$205,927
Gross Margin	\$487,530	\$436,451	\$3,084,519	\$2,810,977
Operating Expenses	\$402,318	\$324,200	\$2,402,656	\$1,935,890
Nebraska Interactive Pre-Tax Income	\$85,212	\$112,252	\$681,863	\$875,087
Nebraska Interactive Provision for Income Tax Expense	\$34,150	\$44,987	\$273,267	\$350,705
Nebraska Interactive Net After-Tax Income	\$51,062	\$67,264	\$408,596	\$524,382

<sup>\*\*</sup> This revenue is deposited into the NSRB Cash fund and reported in the NSRB Cash Fund Balance Report in the Executive Director's report. This Partner share is the primary contributor to the NSRB Cash fund.

## Nebraska Interactive Revenue Subject to 10%

There a very limited number of services which are not subject to a 10% Partner share. These service do not include transactions such as T&M, Annual Subscriber revenues or are not subject to the NSRB through Legislation such as Courts and the Legislature.

NI Revenue	\$522,871	\$468,548	\$3,307,005	\$3,016,905
Courts, Subscriber and T&M (not included in NSRB 10%)	\$169,451	\$147,588	\$1,082,145	\$957,635
NI Revenue Subject to 10%	\$353,420	\$320.960	\$2,224,860	\$2,059,270

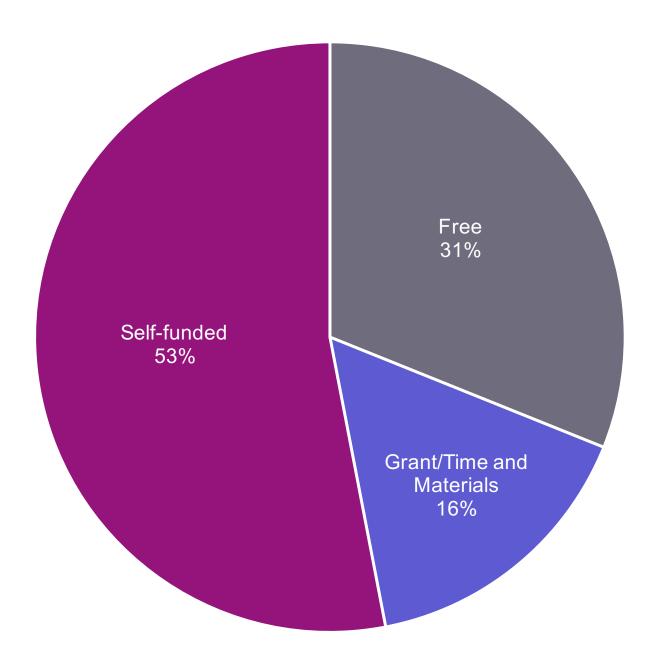
See Appendix 1 for Outlining Volume and Revenue for each service (Section IV. W. 2. c.)



(Section IV. W. 2. b) Manage - Revenue vs. Non-Revenue Generating Projects (YTD)

## 2016 Year-to-Date

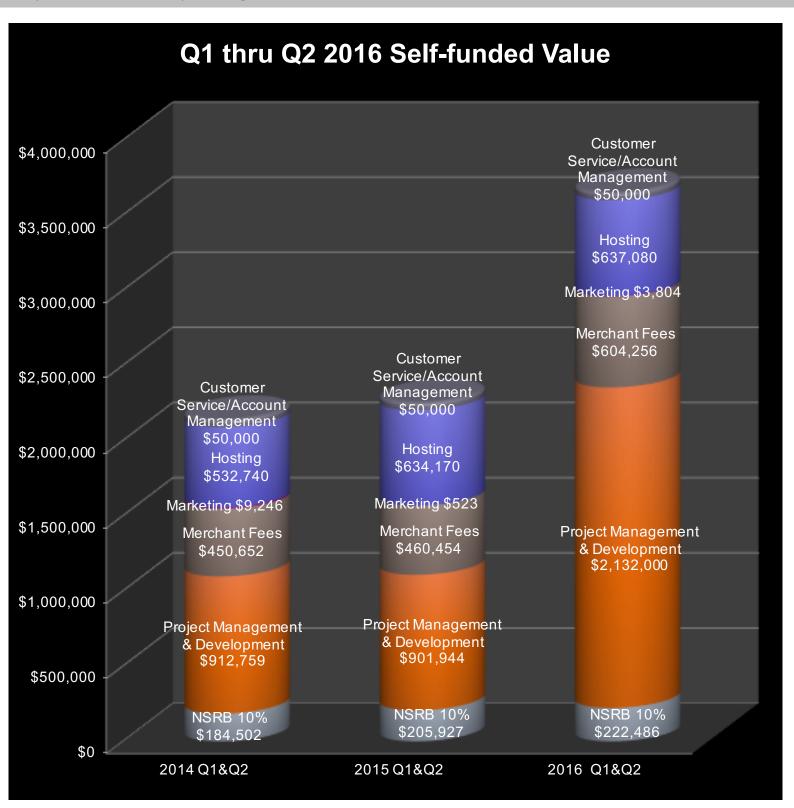
Time Spent on Revenue vs. Non-Revenue Generating Projects



For definitions, please see Glossary of Terms on page 3



(Section IV. W. 2. c) Manage - Overview of Portal Financial Value



**Note**: The above graph is not all inclusive.

<sup>\*</sup> Value categories displayed are based on actual expenses and Time & Material contract prices.



(Section IV. W. 3. a-b) Manage - Network Monthly and Quarterly Reporting

### **UPTIME REPORT**

# APRIL MAY JUNE 100% 100% 99.98%

### **RESPONSE TIME REPORT**

APRIL	MAY	JUNE
Avg. response time 501 ms	Avg. response time 531 ms	Avg. response time 583 ms

## NETWORK ISSUES DETAIL REPORT

	Start Time	End Time	Time*	Description	Impact
4/12/2016	11:30 AM	12:30 PM	1:00	The State of Nebraska had a networking issues.	All State servers were not accessible during this networking outage. All online services that use the systems were down.
4/25/2016	1:25 PM	2:00 PM	0:35	The State of Nebraska had networking issues.	The State servers for Secretary of State and Courts and various other systems were not accessible. Applications that use these systems were down. The servers for Motor Vehicles and Electrical Division were unaffected during this outage.
5/3/2016	11:30 AM	11:55 AM	0:25	The NIC Customer Database was unavailable. This was caused by the database connection pool not having any more connections available for use.	During this time, all subscriber services were down. The web site, free services, and instant charge (credit card and ACH) services were still available.
5/20/2016	1:40 PM	1:50 PM	0:10	ACHPay was having an impairment	We had three e-Check transactions that failed due to this.
6/13/2016	5:30 PM	6:00 PM	0:30	There was on internal server issue that caused high load on the servers.	The CGI/PHP application servers failed to respond to user's requests and were unavailable.
6/13/2016	5:40 PM	6:20 PM	0:40	The Meadowlark content management servers experienced high server load.	The Meadowlark servers were not able to respond to user's requests and were unavailable.

<sup>\*</sup> Downtime reporting tool rounds the time to 5 minute increments, actual downtime may be less.



(Section IV. W. 2. d-e) Manage - Network Monthly and Quarterly Reporting, continued

## Results of external and internal scans on the entire infrastructure

Due to the sensitive nature of the scans on our entire infrastructure, these scans cannot be made public as it would be a security risk. These reports will be shared with the Executive Director, Steven Chase, quarterly for his review.

## Nebraska Interactive 2<sup>nd</sup> Quarter Disaster Recovery Report

Nebraska Interactive has individually tested the following components of our Disaster Recovery (DR) plan. This quarter we validated that all servers in the DR data center are all operational and running. We also verified that the data storage for our filesystems are properly transferring all data real time over to our DR site. At the time of the test (June 14<sup>th</sup>, 2016) all data files created in our primary site were properly synchronized in less than 5 minutes.

On Thursday, June 9th, a change to the configuration file caused MySQL database replication to cease operating. In order to correct the configuration we had to rebuild our backup databases. To restore our disaster recovery capabilities back to 100% percent as quickly as possible we had an emergency maintenance window on Friday, June 10th at 11:00 pm. This maintenance was successful and we restored our back databases and full synchronization.



### (Section IV. W. 2. a) Manage - Statistical Reports, Portal Traffic & Hit Counts

## Quarterly www.nebraska.gov Report

### Unique Visitors Most Popular Pages

### 166,086 MMMMM % of Total: 100.00% (166,086) **Total Visits** 324,490 MMMMM % of Total: 100.00% (324,490) % New Visits 46.91% MANAMANA Avg for View: 46.91% (0.00%) Unique Pageviews

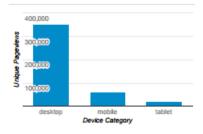
Page Title	Pageviews	Avg. Time on Page
Home   Nebraska.gov	248,975	00:04:55
Nebraska.gov	215,677	00:03:56
All Agencies   Nebraska.gov	17,819	00:03:05
Authorization Required   Nebr aska.gov	17,693	00:03:05
All Services   Nebraska.gov	15,081	00:02:36
Find a Job   Nebraska.gov	10,295	00:04:27
Error 404   Nebraska.gov	10,152	00:00:55
Courts & Legal   Nebraska.go v	6,558	00:04:22
Judicial Branch   Nebraska.go v	6,198	00:04:53
Nebraska.gov - Featured	5,922	00:03:25

## 4/1/16 - 6/30/16

### Traffic from Social Networks

Social Network	Sessions
Social Network	Sessions
Facebook	271
Twitter	78
LinkedIn	55
Glassdoor	23
Weebly	7

### Device Type used to Visit Website



#### Traffic Drivers

Source / Medium	Sessions	Avg. Session Duration
(direct) / (none)	225,030	00:04:00
google / organic	40,099	00:02:07
bing / organic	18,989	00:02:09
yahoo / organic	7,688	00:01:59
clickdmv.ne.gov / referral	4,949	00:02:34
dcs-inmatesearc h.ne.gov / referra I	3,114	00:01:44
access.sterlinginf osystems.com / r eferral	1,701	00:03:21
sos.ne.gov / refe rral	1,661	00:02:07
dhhs.ne.gov / ref erral	1,460	00:01:27
lincoln.ne.gov / r eferral	726	00:01:43

#### Top Landing Pages

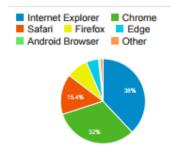
Landing Page	Entrances	Bounce Rate
1	250,524	60.48%
/agencies/	5,827	66.90%
/services/	5,443	80.27%
/allagencies.html	4,159	78.12%
/employment/find-job/	4,158	87.09%
/allservice.html	3,732	81.65%
/contact-us/	2,602	69.91%
/attractions/game-parks.ht ml	2,288	83.17%
/justice/name.shtml	2,273	71.62%
/index.html	2,232	37.99%



### **NOTE:**

The Nebraska.gov redesign was launched on Monday 5/2/16.

### Users by Browser



### Internet Explorer Browser Versions

Browser Version	Users
11.0	41,523
8.0	8,489
7.0	6,853
9.0	3,879
10.0	2,424
6.0	7
9.10	1



(Section IV. W. 2. a) Collaborate – Projects Under Way, and Marketing Efforts

## **Progress Reports of Projects & Marketing Efforts Underway**

## **Projects**

See appendix 2 (page 22) for Project Status Reports

## Marketing

### **Award Winners**

Secretary of State (SOS): State Scoop, State IT Award, NERegtoVote, <u>WINNER</u> Courts: ACT-IAC, Innovative User of Technology, eFiling application, <u>FINALIST</u>

### **Award Submissions**

SOS: Digital Government Achievement Award (DGAA), NERegtoVote application

SOS: NASCIO, State IT Recognition Courts: eFiling application, DGAA

State of Nebraska: Best of the Web (BOW), Nebraska.gov

Polk County, Best of the Web

State of Nebraska: Government, W3 Award, NERegtoVote State of Nebraska: User Interface, W3 Award, NERegtoVote

#### **Social Media**

71 posts on behalf of 50 different partners

### **Press Release**

NDMV, Change of Address Nebraska Online Voter Registration Wins 2016 StateScoop 50 Award for Innovation of the Year

### **Public Relations**

ARMA conference Focus Group Services Research

#### **Presentations**

DMV Branding and Website presentation NACO presentation prep

### **Branding**

Nebraska.gov branding consistency Nebraska Interactive branding consistency Product branding and messaging consistency Nebraska DMV collateral work



(Section IV. J. 3.) Leverage - NIC projects and portals in the news

## 13 Illinois Agencies Sign Joint Data-Sharing Agreement

Govtech.com | 05.27.16

http://www.govtech.com/data/13-Illinois-Agencies-Sign-Joint-Data-Sharing-Agreement.html

# NYC launches prototype of redesigned website as part of citizen engagement push

StateScoop.com | 05.23.16

http://statescoop.com/nyc-launches-prototype-of-redesigned-website-as-part-of-citizen-engagement-push

### New Apps Help Taxpayers Report Waste, Fraud and Abuse

Stateline | 04.22.16

http://www.pewtrusts.org/en/research-and-analysis/blogs/stateline/2016/04/22/new-apps-help-taxpayers-report-waste-fraud-and-abuse

# 5 Steps to Making the Credit Card Payment Security Deadline (Industry Perspective)

Govtech.com | 05.24.16

http://www.govtech.com/opinion/5-Steps-to-Making-the-Credit-Card-Payment-Security-Deadline.html



(Section IV. J. 4.) Initiatives – Subscriber Services



## **Nebraska.gov Subscriber Portal Services**

www.nebraska.gov/subscriber

## Two ways to access for-fee Portal services

- · Pay-as-you-go
- Subscription services

### Why subscribe?

- · Services that simplify how you conduct business and interact with the State of Nebraska
- Subscriptions allow access to connect conveniently with the Nebraska State government 24 hours a day, 365 days a year in exchange for a nominal service fee

### **Batch process**

- A subscriber, primarily business, to the Portal pays an annual fee; which is waived for state agency subscribers
- Subscribers with extremely large amounts of data can take advantage of high-speed electronic batch processing. Subscribers requesting these services transmit files to the Contractor electronically. These files are then processed and sent back to the subscriber where the processed file can be downloaded at the subscriber's convenience.
- Batch programming is in place to check files for errors, improve turnaround time, and reduce administrative costs.

### **Secure private information**

- Some state records require additional business case justification by an agency, such as
  driver's license records, Uniform Commercial Code (UCC) records, and corporate records, are
  assessed a transaction or record search fee. All fees are approved by the State. The fees are
  clearly identified on the Portal menu.
- Depending on the need, the role of the portal includes training, technical assistance, application development, and integration with Partner-owned databases.



### (Section IV. J. 4.) Initiatives - Subscriber Services, continued

### How does it work?

- · Subscriber's must apply and Identify services desired
- The Subscriber is approved based on the services desired and any additional restriction by the agency
- Subscribers can go online to view their past statements and current month transactions
- Subscriber services are collected through monthly billing electronically by auto-debit or email invoice for transactions conducted in the previous month. All transactions are now processed through the State Treasurer's office
- On the 15th day of each month Nebraska Interactive deposits \$200K electronically into the NSRB Cash Fund
- On or before the last business day of the month, the remain funds payable to the State for Subscriber Services and NSRB share of the Portal margin fees for services rendered in the prior month
- NI provides an itemized statement typically on the 4<sup>th</sup> business day of each month broken down by service, volume and amount of revenue by service. This exceeds the contractual requirement.

### What are the subscriber services benefits?

### Your subscription includes the following benefits:

- With your annual subscription, you can have access to all Nebraska.gov Subscriber Services
- Individual usernames and passwords for up to ten users at the low cost of \$50.00 annually
- Online access to billing information and account management
- Toll-free technical support staffed by knowledgeable technicians
- Several billing options for your convenience including:
  - Automatic monthly payments
    - Visa
    - MasterCard
    - American Express
    - Discover
    - ACH
- Monthly email invoices for manual payments



(Section IV. J. 4.) Initiatives - Subscriber Services, continued

# What are the Current Subscriber Services Provided by the Nebraska State Portal?

# 7 Court Services

- Appellate Court Case Search (full access), The SCCALES (Appellate Court) case search system provides access to cases filed in Nebraska's Supreme Court and Court of Appeals. Appellate Case number search will display the full case details including status, documents filed, etc.
- Trial Court Case Searches Bulk Subscription (full access), Court Case Searches Bulk Subscription is ideal for those who view more than 500 court cases each month
- Trial Court Document Batch eFiling, Batch filing of existing and new Contract-Unspecified Civil cases is available to attorneys in good standing with the Nebraska Bar Association.
- **Trial Document eFiling**, The method of electronically sending filings on new cases and existing cases to the appropriate court in which you choose to file.
- Trial Court Case Search by Judgment Date, The Trial Court Case Search by Judgment Date provides access to cases filed in all of Nebraska's county courts and district courts.
- Trial Court Case Searches (full access), Court Case Search allows access to view case details, including status, financial activity and filed documents, on both county and district court cases
- Workers' Compensation Court Document eFiling, The method of electronically sending filings on new dockets and existing dockets to the Workers' Compensation Court

# Department of Health & Human Services

Health Professional License Monitoring, This service allows users to sign up
to be notified of changes in the status of specific health licenses managed by
the Department of Health and Human Services.



(Section IV. J. 4.) Initiatives - Subscriber Services, continued

# 9

## Department of Motor Vehicle Services

- **Driver License Record Administration & Monitoring System**, This service allows Nebraska.gov subscribers to maintain a listing of individuals/employees online that require frequent review of driver license records
- Driver Record Searches, This service allows qualified business professional Nebraska.gov subscribers to access Nebraska Driver License Records online
- Vehicle Title, Lien, Registration Searches, This service allows qualified business
   Nebraska.gov subscribers to access Nebraska Title, Lien and Registration Records online
- Transcript & Certified Driver Records for City & County Attorneys, This service allows
  County and City Attorney Nebraska.gov subscribers to order certified or transcript
  driver records
- Driver License Record Point-to-Point, This service allows Nebraska.gov subscribers to receive a driver record in ASCII or fixed width text file of driver record information including status, convictions, accidents, withdrawals and permits based on search criteria
- **Driver License Record Monitoring**, This service allows Nebraska.gov subscribers to monitor Nebraska driver license records (DLR) for changes. A listing of records are submitted by the subscriber via FTP for monitoring
- **Vehicle Data-to-Data**, This service allows Nebraska.gov subscribers to submit a listing of license plates and receive a file containing title and registration information in return
- **Vehicle Title, Lien & Registration Special Request**, Request title, lien and registration data for a specific group of records based on search criteria you provide

# 1

## Department of Revenue Service

• Sales Tax Permits, This service allows users to download a list of all new sales tax permits issued by the Nebraska Department of Revenue

# 1

## **State Patrol Service**

• **Criminal History Reports**, Nebraska Records of Arrest and Prosecution (RAP) are available for individuals that have a finger print based arrest and resulting dispositions.



(Section IV. J. 4.) Initiatives - Subscriber Services, continued

# 1 Secretary of State Services

- Corporate Document eDelivery, This service allows you to electronically submit document(s) for filing with the Secretary of State
- Corporate Certificates of Good Standing, This service allows users to request an electronic certificate of good standing for business entities registered with the Secretary of State.
- Corporate Record Searches Special Requests, Specify criteria for a search
  of the Nebraska Secretary of State Corporate Database and receive a file of all
  matching records
- Corporate Records Batch, Subscribers can sign up to receive official corporation record data from the Secretary of State Business office on a weekly, bi-weekly, or monthly basis
- Corporate Searches and Document Images, Images of filed business documents are available through the online Corporate Image searches
- UCC Image Batch, Subscribers can sign up to receive PDF images of UCC documents filed with the Nebraska Secretary of State on a monthly basis
- UCC Records Batch, Subscribers can sign up to receive official UCC record data from the Secretary of State Business office on a weekly, bi-weekly, or monthly basis.
- UCC/EFS Filings, This service allows electronica file of UCC and EFS Originals, Assignments, Amendments, Continuations and Terminations with the Secretary of State
- UCC/EFS Searches and Document Images, This service provides online access to the Nebraska Secretary of State Uniform Commercial Code and Effective Financing Statement records
- UCC/EFS Special Requests, Specify criteria for a search by Secured Party, or location of the Nebraska Secretary of State UCC Database.

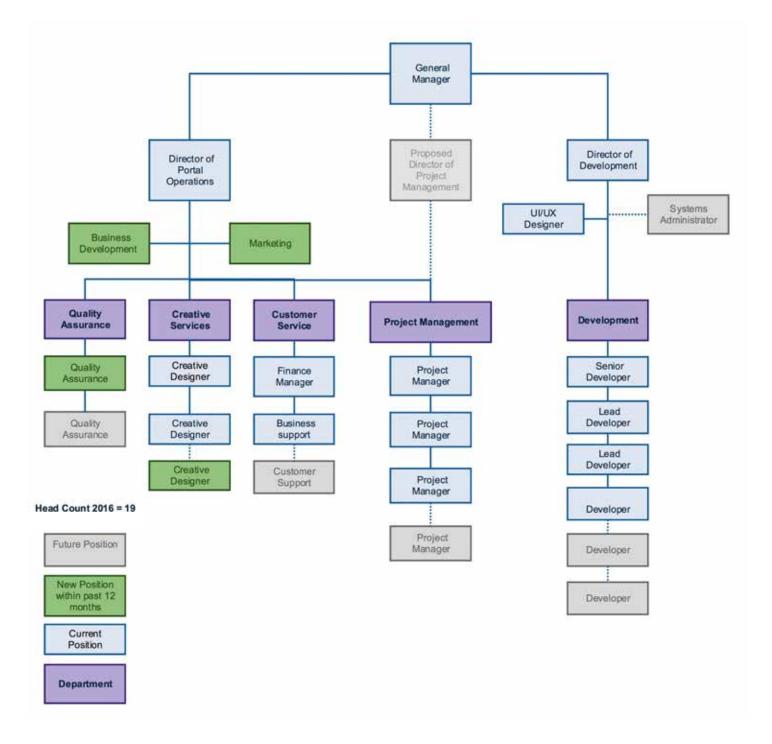
# 6 Additional Services for Qualifying Agencies

- Bill Tracker
- DMV DLR
- Access to Justice
- Access to UCC & EFS Records, Corp Info, DoR and Sales Tax Permits
- Criminal History Records Portal Fee Waived
- Water Well Registration



### (Section IV. J. 5.) Explore - Staff Growth

### Staff requirements to actualize initiatives

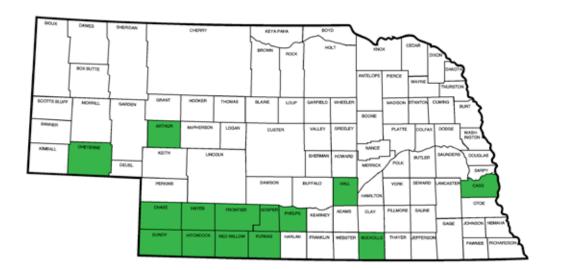




(Section IV. J. 6.) Propose - New Services and Ideas Proposed

## **Expanding Services – 2<sup>nd</sup> Quarter**

- 1. Cheyenne
- 2. Arthur
- 3. Chase
- 4. Dundy
- 5. Hayes
- 6. Hitchcock
- 7. Frontier
- 8. Red Willow
- 9. Gosper
- 10. Furnas
- 11. Phelps
- 12. Hall
- 13. Nuckolls
- 14. Cass



We made an investment to increase Business Development across the state in April. Julian Staab comes to us with an extensive background in banking and sales. Since coming on board he has:

- Signed 4 of those counties up for Proof of Insurance (POI) with the DMV. Another 3 to 4 counties are pending.
- Presented to all of the County Treasurers at a NACO conference. He presented about Nebraska Interactive, Online Vehicle Registration, and POI on June 16<sup>th</sup>.
- Currently in talks with with the City of Tekamah to move their content to the Meadowlark system.
- In talks with the City of Bellevue regarding developing a custom application for building permits.
- Signed up the Nebraska Tourism Commision to use Event Registration (agreement pending).
- Worked with DHHS and making progress on setting several departments up with PayPort and Mail Forms.





(Section IV. W. 2. c.) Financials outlining volume and revenue details for each service

## **Appendix 1**

### Payment Statement May 31, 2016

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608 FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 Icoln, NE 68508

### PERIOD COVERED: April 1st - April 30th

### Transaction Services Subject to the 10% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	e per Record	Total Revenue	Agency Share N	III Gross Share N	SRB Share (1 Nii	Share (90%)
DMV- DLR - Batch	15,511	\$3.00	\$46,533.00	\$31,022.00	\$15,511.00	\$1,551.10	\$13,959.90
DMV- DLR - Monitoring Fee	615,613	\$0.06	\$36,936.78	\$24,624.52	\$12,312.26	\$1,231.23	\$11,081.03
DMV- DLR - Interactive	66,866	\$3.00	\$200,598.00	\$133,732.00	\$66,866.00	\$6,686.60	\$60,179.40
DMV- DLR - Certified	60	\$3.00	\$180.00	\$120.00	\$60.00	\$6.00	\$54.00
DMV- DLR - Certified Transcript	215	\$4.00	\$860.00	\$645.00	\$215.00	\$21.50	\$193.50
DMV - DLR Single	1,278	\$3.00	\$3,834.00	\$2,556.00	\$1,278.00	\$127.80	\$1,150.20
DMV - Driver License Renew	5,584	Varia	\$138,263.00	\$131,213.00	\$7,050.00	\$705.00	\$6,345.00
DMV- TLR - Interactive	12,040	\$1.00	\$12,040.00	\$4,816.00	\$7,224.00	\$722.40	\$6,501.60
DMV- TLR - batch	22,218	\$1.00	\$22,218.00	\$8,887.20	\$13,330.80	\$1,333.08	\$11,997.72
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$16.00	\$144.00
DMV- TLR - Vol. Over 2,000/Run	12	\$18.00	\$216.00	\$120.00	\$96.00	\$9.60	\$86.40
DMV - Reinstatement	2,069	\$3.00	\$156,356.00	\$150,125.00	\$6,231.00	\$623.10	\$5,607.90
DMV - Specialty Plates	1,668	\$3.00	\$70,275.00	\$65,265.00	\$5,010.00	\$501.00	\$4,509.00
DMV - IRP	192	Variable	\$263,595.46	\$262,923.83	\$671.63	\$67.16	\$604.47
DMV - IFTA	643	Variable	\$198,392.36	\$197,305.76	\$1,086.60	\$108.66	\$977.94
DMV - SingleTripPermit	786	Variable	\$31,590.00	\$29,020.00	\$2,570.00	\$257.00	\$2,313.00
DMV - Motor Vehicle Renewals	26,411	Variable	\$4,644,727.71	\$4,534,342.23	\$110,385.48	\$11,038.55	\$99,346.93
HHSS - Health Practitioner Lists	41	Variable	\$3,411.50	\$0.00	\$3,411.50	\$341.15	\$3,070.35
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,690.00	\$0.00	\$2,690.00	\$269.00	\$2,421.00
HHSS - Health License Monitoring	13,252	Variable	132.52	0.00	132.52	\$13.25	\$119.27
HHSS - Health License Monitoring Mo. Min.	0	Variable	0	0	0	\$0.00	\$0.00
HHSS - Health Risk Appraisal Company	0	50	0	0	0	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	0	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	655	\$1.00	\$354,804.13	\$350,865.00	\$3,939.13	\$393.91	\$3,545.22
LCC Local Renewals	112	Variable	\$80,660.59	\$79,597.67	\$1,062.92	\$106.29	\$956.63
SED - Electrical Permits	678	4% of Fee	\$78,153.00	75,026.88	3,126.12	\$312.61	\$2,813.51
SED - Electrician License Renewal	0	2% of Fee	\$0.00	0.00	0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	78	3.00	\$1,794.00	1,560.00	234.00	\$23.40	\$210.60
SED - License List	1	Variable	\$35.00	30.00	5.00	\$0.50	\$4.50
SEDEXAM3 - Exam Application (\$3 fee)	19	3.00	\$1,197.00	1,140.00	57.00	\$5.70	\$51.30
SEDEXAM5 - Exam Application (\$5 fee)	7	5.00	\$910.00	875.00	35.00	\$3.50	\$31.50
SOS - Corporation filings (LLC/LLP)	13	\$3.00	\$264.00	\$225.00	\$39.00	\$3.90	\$35.10
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	1,158	\$2/varia	\$87,863.05	\$85,065.00	\$2,798.05	\$279.81	\$2,518.24
SOS - Corp filings (Foreign/Domestic Corporati	2,014	Variable	\$251,694.12	\$243,252.00	\$8,442.12	\$844.21	\$7,597.91
SOS - Certificate of Good Standing Orders	65	\$10.00	\$650.00	\$650.00	\$0.00	\$0.00	\$0.00
SOS - Online Certificate of Good Standing	641	\$6.50	\$4,166.50	\$1,602.50	\$2,564.00	\$256.40	\$2,307.60
SOS - Online Certificate of Good Standing Cre-	421	\$6.50	\$2,736.50	\$1,052.50	\$1,684.00	\$168.40	\$1,515.60
•							A

SOS - Corporate Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$120.00	\$1,080.00
SOS - Corporate Special Request(TPE)	20	Varia	\$345.00	\$172.50	\$172.50	\$17.25	\$155.25
SOS - Corporate Special Request	6	\$15.00	\$90.00	\$45.00	\$45.00	\$4.50	\$40.50
SOS - Corporate Images Subscriber	4,780	\$0.45	\$2,151.00	\$1,529.60	\$621.40	\$62.14	\$559.26
SOS - Corporate Images Credit Card	2,758	\$0.45	\$1,241.10	\$882.56	\$358.54	\$35.85	\$322.69
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	8	\$300.00	\$2,400.00	\$1,200.00	\$1,200.00	\$120.00	\$1,080.00
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	0.00	0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	1	\$800.00	\$800.00	\$400.00	\$400.00	\$40.00	\$360.00
SOS - UCC Weekly Batch Service	8	\$300.00	\$2,400.00	\$1,200.00	\$1,200.00	\$120.00	\$1,080.00
SOS - UCC Interactive Searches	7,973	\$4.50	\$35,878.50	\$27,905.50	\$7,973.00	\$797.30	\$7,175.70
SOS - UCC Monthly Batch Service	2	\$800.00	\$1,600.00	\$800.00	\$800.00	\$80.00	\$720.00
SOS - UCC Special Request	1,264	Varia	\$2,528.00	\$1,264.00	\$1,264.00	\$126.40	\$1,137.60
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuation! Filings	1,229	\$8.00	\$9,832.00	\$7,988.50	\$1,843.50	\$184.35	\$1,659.15
		·				·	
SOS - UCC Original Filings	2,723	\$8.00	\$21,784.00	\$18,107.95	\$3,676.05	\$367.61	\$3,308.44
SOS - UCC Electronic Amendments	602	\$8.00	\$4,816.00	\$3,913.00	\$903.00	\$90.30	\$812.70
SOS - UCC Electronic Assignments	4	\$8.00	\$32.00	\$26.00	\$6.00	\$0.60	\$5.40
SOS - UCC Electronic Collateral Amendments	292	\$8.00	\$2,336.00	\$1,898.00	\$438.00	\$43.80	\$394.20
SOS - UCC Images	13,371	\$0.45	\$6,016.95	\$4,278.72	\$1,738.23	\$173.82	\$1,564.41
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$50.00	\$450.00
SOS - EFS Interactive Searches	1,868	\$4.50	\$8,406.00	\$6,538.00	\$1,868.00	\$186.80	\$1,681.20
SOS - EFS Special Request	16	\$2.00	\$32.00	\$16.00	\$16.00	\$1.60	\$14.40
SOS - EFS Continuations	211	\$8.00	\$1,688.00	\$1,371.50	\$316.50	\$31.65	\$284.85
SOS - EFS Original Filings	413	\$8.00	\$3,304.00	\$2,684.50	\$619.50	\$61.95	\$557.55
REV - Sales/Use Tax Permit Lists	5	\$5.50	\$27.50	\$0.00	\$27.50	\$2.75	\$24.75
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	17,337	\$0.25	\$4,334.25	\$0.00	\$4,334.25	\$433.43	\$3,900.82
NBPA Renewals	4	5.00	\$475.00	\$0.00	\$20.00	\$2.00	\$18.00
NREC - Real Estate Commission Services	101	3% of Fee	\$15,350.00	\$14,889.50	\$460.50	\$46.05	\$414.45
E&A - Engineers & Architects License Renewa	3	5% of Fee	\$336.00	\$336.00	\$16.80	\$1.68	\$15.12
E&A - Engineers & Architects Recip	30	7% of Fee	\$4,500.00	\$4,500.00	\$225.00	\$22.50	\$202.50
Water Well Registrations	286	5% of Fee	\$25,190.00	\$23,426.70	\$1,763.30	\$176.33	\$1,586.97
REV - Motor Fuels Tax Filing	655	\$0.25	\$163.75	\$0.00	\$163.75	\$16.38	\$147.37
NDOA - Applicator permits	785	\	\$38,995.00	\$37,127.00	\$1,868.00	\$186.80	\$1,681.20
NDOA-Measuring device	8	Variable	\$1,151.66	\$1,120.28	\$31.38	\$3.14	\$28.24
NDOA-AGDRYBEAN/AGIMPORTEGG/AGCW	207	Variable	\$1,226,658.13	\$1,226,078.43	\$579.70	\$57.97	\$521.73
NDOA-AGSMALL_PACKAGE	1	Variable \$	901.75			\$0.18	\$1.57
NDOA-AGFFAL_Tonnage	3	Variable \$	75.53			\$0.67	\$6.02
NDOA-AGFAL_Renew	4	Variable v	\$57.86	\$50.00	\$7.86	\$0.79	\$7.07
NDOA - DAIRY/EGG/TURKEY	8	Variable	\$33,622.96	\$33,608.96	\$14.00	\$0.79 \$1.40	\$12.60
	•						
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA -Food License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AG -Pesticide License Renewals	3	Variable	\$1,613.22	\$1,600.00	\$13.22	\$1.32	\$11.90
NDOA -Governor Ag Conference	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses/Permits	176	Variable	6,369.19	5,985.00	\$384.19	\$38.42	\$345.77
OTC-Over the counter payment	8,942	Variable	\$1,346,801.51	\$1,320,806.47	\$25,995.04	\$2,599.50	\$23,395.54
PropertyTax Payments	472	Variable	\$940,243.69	\$934,238.66	\$6,005.03	\$600.50	\$5,404.53
DOL-Contractor Registration	993	Variable	\$44,609.00	\$41,630.00	\$2,979.00	\$297.90	\$2,681.10
NDOL_OVR_PMT	53	Variable	\$9,604.20	\$9,431.70	\$172.50	\$17.25	\$155.25
State Patrol Crime Report	1,035	\$18.00	\$30,762.00	\$25,635.00	\$5,127.00	\$512.70	\$4,614.30

State Patrol Crime Report - Subscriber	479	Variable	\$7,908.00	\$7,185.00	\$723.00	\$72.30	\$650.70
Event Registration	190	10% of Fee	\$8,235.30	\$7,437.35	\$797.95	\$79.80	\$718.15
Sarpy_Stop	311	Variable	\$36,623.40	\$35,733.37	\$890.03	\$89.00	\$801.03
SUBTOTAL			\$10,593,966.67	\$10,233,708.68	\$360,044.79	\$36,004.49	\$324,040.30

### Transaction Services Not Subject to the 10% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee	per Record	Total Revenue	Agency Share N	II Gross Share	NII Share
Court Records (Justice) Per Record	139,962	\$1.00	\$139,962.00	69,981.00	69,981.00	\$69,981.00
Court Records (Justice) Monthly	86	\$500.00	\$43,000.00	\$21,500.00	21,500.00	\$21,500.00
Court Records (Justice) Credit Card Searches	453	\$15.00	\$6,795.00	\$3,397.50	3,397.50	\$3,397.50
Court E-Filing	1,371	\$1.00	\$295,336.00	\$295,336.00	1,371.00	\$1,371.00
Court Citations	5,386	Variable	\$702,223.07	\$687,743.77	14,479.30	\$14,479.30
Court Payments	2,329	Variable	\$792,691.14	\$783,907.24	8,783.90	\$8,783.90
Lobbyist Registration	6	\$0.05	\$1,200.00	\$1,200.00	60.00	\$60.00
OTC-Court payments	4	Variable	\$630.31	\$615.00	15.31	\$15.31
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	-1	\$500.00	-\$500.00	-\$250.00	-250.00	-\$250.00
wccfile	317	Variable	\$1,224.00	\$345.00	\$879.00	\$879.00
sccalessubscr	646	Variable	\$646.00	\$323.00	323.00	\$323.00
SUBTOTAL			1,983,207.52	1,864,098.51	120,540.01	120,540.01
						\$17,839.30

### Other Revenue Not Subject to the 10% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee	per Item Tota	al Revenue	NII Gross Share	NII Share
Grants/ Special Projects				24,415.82	24,415.82	24,415.82
Subscriptions - New		271	50.00	13,550.00	13,550.00	13,550.00
- Renewals		0	50.00	0.00	0.00	0.00
Billing Minimums/Adjustments Revenue Affecting adjustments		0		0.00	0.00	0.00
SUBTOTAL				\$37,965.82	\$37,965.82	

### Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee	per Record	Total Revenue	Agency Share NII Share		
DAS - State Directory Order	0	5.00	0.00	0.00	0.00	
DED -Conference Registration	0	75.00	0.00	0.00	0.00	
DHHS - Birth Certificate Order	1,855	17.00	37,281.00	0.00	0.00	
LCC -Tax Payments	34	variable	2,702,297.00	2,702,297.00	0.00	
					0.00	

**SUBTOTAL** \$2,739,578.00 \$2,702,297.00

### Payment Statement June 30, 2016

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608 FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 coln, NE 68508

### PERIOD COVERED:

### May 1st - May 31st

### Transaction Services Subject to the 10% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records :e	e per Record	Total Revenue	Agency Share N	III Gross Share N	SRB Share (1/NI	I Share (90%)
DMV- DLR - Batch	15,503	\$3.00	\$46,509.00	\$31,006.00	\$15,503.00	\$1,550.30	\$13,952.70
DMV- DLR - Monitoring Fee	609,037	\$0.06	\$36,542.22	\$24,361.48	\$12,180.74	\$1,218.07	\$10,962.67
DMV- DLR - Interactive	65,523	\$3.00	\$196,569.00	\$131,046.00	\$65,523.00	\$6,552.30	\$58,970.70
DMV- DLR - Certified	40	\$3.00	\$120.00	\$80.00	\$40.00	\$4.00	\$36.00
DMV- DLR - Certified Transcript	203	\$4.00	\$812.00	\$609.00	\$203.00	\$20.30	\$182.70
DMV - DLR Single	1,130	\$3.00	\$3,390.00	\$2,260.00	\$1,130.00	\$113.00	\$1,017.00
DMV - Driver License Renew	5,765	Varia	\$142,323.25	\$135,057.50	\$7,265.75	\$726.58	\$6,539.17
DMV- TLR - Interactive	12,895	\$1.00	\$12,895.00	\$5,158.00	\$7,737.00	\$773.70	\$6,963.30
DMV- TLR - batch	30,092	\$1.00	\$30,092.00	\$12,036.80	\$18,055.20	\$1,805.52	\$16,249.68
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$16.00	\$144.00
DMV- TLR - Vol. Over 2,000/Run	12	\$18.00	\$216.00	\$120.00	\$96.00	\$9.60	\$86.40
DMV - Reinstatement	2,044	\$3.00	\$156,241.00	\$150,100.00	\$6,141.00	\$614.10	\$5,526.90
DMV - Specialty Plates	1,519	\$3.00	\$65,402.00	\$60,845.00	\$4,557.00	\$455.70	\$4,101.30
DMV - IRP	184	Variable	\$271,728.94	\$270,111.42	\$1,617.52	\$161.75	\$1,455.77
DMV - IFTA	165	Variable	\$21,990.86	\$21,563.58	\$427.28	\$42.73	\$384.55
DMV - SingleTripPermit	867	Variable	\$33,093.00	\$30,425.00	\$2,668.00	\$266.80	\$2,401.20
DMV - Motor Vehicle Renewals	26,730	Variable	\$4,723,180.61	\$4,611,238.48	\$111,942.13	\$11,194.21	\$100,747.92
HHSS - Health Practitioner Lists	56	Variable	\$2,725.00	\$0.00	\$2,725.00	\$272.50	\$2,452.50
HHSS - Health Practitioner Lists Bulk	1	Variable	\$380.00	\$0.00	\$380.00	\$38.00	\$342.00
HHSS - Health License Monitoring	13,597	Variable	135.97	0.00	135.97	\$13.60	\$122.37
HHSS - Health License Monitoring Mo. Min.	0	Variable	0	0	0	\$0.00	\$0.00
HHSS - Health Risk Appraisal Company	0	50	0	0	0	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	0	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	49	\$1.00	\$30,172.44	\$29,730.00	\$442.44	\$44.24	\$398.20
LCC Local Renewals	4	Variable	\$3,128.39	\$3,088.00	\$40.39	\$4.04	\$36.35
SED - Electrical Permits	771	4% of Fee	\$96,856.00	92,981.76	3,874.24	\$387.42	\$3,486.82
SED - Electrician License Renewal	0	2% of Fee	\$0.00	0.00	0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	124	3.00	\$2,852.00	2,480.00	372.00	\$37.20	\$334.80
SED - License List	2	Variable	\$70.00	70.00	10.00	\$1.00	\$9.00
SEDEXAM3 - Exam Application (\$3 fee)	17	3.00	\$1,071.00	1,020.00	51.00	\$5.10	\$45.90
SEDEXAM5 - Exam Application (\$5 fee)	1	5.00	\$130.00	125.00	5.00	\$0.50	\$4.50
SOS - Corporation filings (LLC/LLP)	2	\$3.00	\$36.00	\$30.00	\$6.00	\$0.60	\$5.40
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	1,196	\$2/varia	\$91,748.00	\$88,915.00	\$2,833.00	\$283.30	\$2,549.70
SOS - Corp filings (Foreign/Domestic Corporati	-2	Variable	-\$92.00	-\$86.00	-\$6.00	-\$0.60	-\$5.40
SOS - Certificate of Good Standing Orders	44	\$10.00	\$440.00	\$440.00	\$0.00	\$0.00	\$0.00
SOS - Online Certificate of Good Standing	732	\$6.50	\$4,758.00	\$1,830.00	\$2,928.00	\$292.80	\$2,635.20
SOS - Online Certificate of Good Standing Cred	458	\$6.50	\$2,977.00	\$1,145.00	\$1,832.00	\$183.20	\$1,648.80
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SOS - Corporate Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$120.00	\$1,080.00
SOS - Corporate Special Request(TPE) SOS - Corporate Special Request	21 5	Varia \$15.00	\$345.00 \$75.00	\$172.50	\$172.50	\$17.25	\$155.25 \$33.75
·	_	\$0.45		\$37.50	\$37.50	\$3.75	
SOS - Corporate Images Subscriber	4,714		\$2,121.30	\$1,508.48	\$612.82	\$61.28	\$551.54
SOS - Corporate Images Credit Card	2,875	\$0.45	\$1,293.75	\$920.00	\$373.75	\$37.38	\$336.37
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$135.00	\$1,215.00
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	0.00	0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	1	\$800.00	\$800.00	\$400.00	\$400.00	\$40.00	\$360.00
SOS - UCC Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$135.00	\$1,215.00
SOS - UCC Interactive Searches	6,713	\$4.50	\$30,208.50	\$23,495.50	\$6,713.00	\$671.30	\$6,041.70
SOS - UCC Monthly Batch Service	2	\$800.00	\$1,600.00	\$800.00	\$800.00	\$80.00	\$720.00
SOS - UCC Special Request	83	Varia	\$166.00	\$83.00	\$83.00	\$8.30	\$74.70
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	22	\$15.00	\$330.00	\$165.00	\$165.00	\$16.50	\$148.50
SOS - UCC ContinuationI Filings	1,211	\$8.00	\$9,688.00	\$7,871.50	\$1,816.50	\$181.65	\$1,634.85
SOS - UCC Original Filings	2,341	\$8.00	\$18,728.00	\$15,567.65	\$3,160.35	\$316.04	\$2,844.31
SOS - UCC Electronic Amendments	476	\$8.00	\$3,808.00	\$3,094.00	\$714.00	\$71.40	\$642.60
SOS - UCC Electronic Assignments	7	\$8.00	\$56.00	\$45.50	\$10.50	\$1.05	\$9.45
SOS - UCC Electronic Collateral Amendments	241	\$8.00	\$1,928.00	\$1,566.50	\$361.50	\$36.15	\$325.35
SOS - UCC Images	11,418	\$0.45	\$5,138.10	\$3,653.76	\$1,484.34	\$148.43	\$1,335.91
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$50.00	\$450.00
SOS - EFS Interactive Searches	1,312	\$4.50	\$5,904.00	\$4,592.00	\$1,312.00	\$131.20	\$1,180.80
SOS - EFS Special Request	2	\$2.00	\$4.00	\$2.00	\$2.00	\$0.20	\$1.80
SOS - EFS Continuations	170	\$8.00	\$1,360.00	\$1,105.00	\$255.00	\$25.50	\$229.50
SOS - EFS Original Filings	271	\$8.00	\$2,168.00	\$1,761.50	\$406.50	\$40.65	\$365.85
REV - Sales/Use Tax Permit Lists	5	\$5.50	\$27.50	\$0.00	\$27.50	\$2.75	\$24.75
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	1,244	\$0.25	\$311.00	\$0.00	\$311.00	\$31.10	\$279.90
NBPA Renewals	1,288	5.00	\$158,785.00	\$19,810.00	\$6,440.00	\$644.00	\$5,796.00
NREC - Real Estate Commission Services	111	3% of Fee	\$15,940.00	\$15,461.80	\$478.20	\$47.82	\$430.38
E&A - Engineers & Architects License Renewa	1	5% of Fee	\$25.00	\$25.00	\$1.25	\$0.13	\$1.12
E&A - Engineers & Architects Recip	35	7% of Fee	\$5,250.00	\$5,250.00	\$262.50	\$26.25	\$236.25
Water Well Registrations	320	5% of Fee	\$27,570.00	\$25,640.10	\$1,929.90	\$192.99	\$1,736.91
REV - Motor Fuels Tax Filing	463	\$0.25	\$115.75	\$0.00	\$115.75	\$11.58	\$104.17
NDOA - Applicator permits	196	V	\$8,865.00	\$8,412.00	\$453.00	\$45.30	\$407.70
NDOA-Measuring device	5	Variable	\$532.62	\$520.22	\$12.40	\$1.24	\$11.16
NDOA-AGDRYBEAN/AGIMPORTEGG/AGCW	16	Variable	\$22,383.49	\$22,344.70	\$38.79	\$3.88	\$34.91
NDOA-AGSMALL_PACKAGE	5	Variable \$	3,018.09 \$	3,000.00 \$	18.09	\$1.81	\$16.28
NDOA-AGFFAL_Tonnage	2	Variable \$	48.09 \$	43.50 \$	4.59	\$0.46	\$4.13
NDOA-AGGFAL_Renew	5	Variable	\$141.23	\$130.00	\$11.23	\$1.12	\$10.11
NDOA - DAIRY/EGG/TURKEY	7	Variable	\$32,417.55	\$32,405.30	\$12.25	\$1.23	\$11.02
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA -Food License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	1	Variable	\$0.01	\$0.01	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	-1	Variable	-\$0.01	-\$0.01	\$0.00	\$0.00	\$0.00
AG -Pesticide License Renewals	-2	Variable	-\$1,291.47	-\$1,280.00	-\$11.47	-\$1.15	-\$10.32
NDOA -Governor Ag Conference	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses/Permits	256	Variable	9,591.24	9,025.00	\$566.24	\$56.62	\$509.62
OTC-Over the counter payment	9,648	Variable	\$1,423,351.00	\$1,395,787.59	\$27,563.41	\$2,756.34	\$24,807.07
PropertyTax Payments	140	Variable	\$215,278.15	\$213,269.14	\$2,009.01	\$200.90	\$1,808.11
DOL-Contractor Registration	1,061	Variable	\$47,644.45	\$44,455.00	\$3,189.45	\$318.95	\$2,870.50
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NDOL_BOILER	21	Variable	\$1,895.50	\$1,832.50	\$63.00	\$6.30	\$56.70
NDOL_ELEVATOR	1	Variable	\$0.01	\$0.01	\$0.00	\$0.00	\$0.00
NDOL_OVR_PMT	41	Variable	\$5,494.63	\$5,371.70	\$122.93	\$12.29	\$110.64
State Patrol Crime Report	1,062	\$18.00	\$33,264.00	\$27,720.00	\$5,544.00	\$554.40	\$4,989.60
State Patrol Crime Report - Subscriber	476	Variable	\$7,884.00	\$7,140.00	\$744.00	\$74.40	\$669.60
Event Registration	132	10% of Fee	\$4,635.00	\$4,181.50	\$453.50	\$45.35	\$408.15
Sarpy_Stop	291	Variable	\$34,795.00	\$33,949.42	\$845.58	\$84.56	\$761.02
SUBTOTAL			\$8,131,486.16	\$7,653,862.89	\$345,362.02	\$34,536.21	\$310,825.81

### Transaction Services Not Subject to the 10% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee	per Record	Total Revenue	Agency Share N	II Gross Share	NII Share
Court Records (Justice) Per Record	143,336	\$1.00	\$143,336.00	71,668.00	71,668.00	\$71,668.00
Court Records (Justice) Monthly	87	\$500.00	\$43,500.00	\$21,750.00	21,750.00	\$21,750.00
Court Records (Justice) Credit Card Searches	514	\$15.00	\$7,710.00	\$3,855.00	3,855.00	\$3,855.00
Court E-Filing	25,921	\$1.00	\$312,329.00	\$312,329.00	25,921.00	\$25,921.00
Court Citations	5,458	Variable	\$706,447.75	\$691,718.55	14,729.20	\$14,729.20
Court Payments	2,331	Variable	\$620,847.31	\$612,327.60	8,519.71	\$8,519.71
Lobbyist Registration	3	\$0.05	\$600.00	\$600.00	30.00	\$30.00
OTC-Court payments	4	Variable	\$803.12	\$783.61	19.51	\$19.51
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
wccfile	387	Variable	\$1,605.00	\$555.00	\$1,050.00	\$1,050.00
sccalessubscr	774	Variable	\$774.00	\$387.00	387.00	\$387.00
SUBTOTAL			1,837,952.18	1,715,973.76	147,929.42	147,929.42
						\$42,703,37

### Other Revenue Not Subject to the 10% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee p	oer Item T	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects Subscriptions - New - Renewals Billing Minimums/Adjustments Revenue Affecting adjustments		396 1 0	50.00 50.00	16,944.57 19,800.00 50.00 0.00	16,944.57 19,800.00 50.00 0.00	16,944.57 19,800.00 50.00 0.00
SUBTOTAL				\$36,794.57	\$36,794.57	

### Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee	per Record	Total Revenue	Agency Share NII Share		
DAS - State Directory Order	0	5.00	0.00	0.00	0.00	
DED -Conference Registration	0	75.00	0.00	0.00	0.00	
DHHS - Birth Certificate Order	1,715	17.00	34,544.00	0.00	0.00	
LCC -Tax Payments	35	variable	2,372,650.00	0.00	0.00	
•					0.00	

**SUBTOTAL** \$2,407,194.00 \$0.00

### Payment Statement July 31, 2016

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608 FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 Icoln, NE 68508

### **PERIOD COVERED:**

June 1st - June 30th

### Transaction Services Subject to the 10% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	e per Record	Total Revenue	Agency Share N	III Gross Share N	SRB Share (1 NI	I Share (90%)
DMV- DLR - Batch	18,216	\$3.00	\$54,648.00	\$36,432.00	\$18,216.00	\$1,821.60	\$16,394.40
DMV- DLR - Monitoring Fee	625,336	\$0.06	\$37,520.16	\$25,013.44	\$12,506.72	\$1,250.67	\$11,256.05
DMV- DLR - Interactive	69,536	\$3.00	\$208,608.00	\$139,072.00	\$69,536.00	\$6,953.60	\$62,582.40
DMV- DLR - Certified	34	\$3.00	\$102.00	\$68.00	\$34.00	\$3.40	\$30.60
DMV- DLR - Certified Transcript	224	\$4.00	\$896.00	\$672.00	\$224.00	\$22.40	\$201.60
DMV - DLR Single	1,247	\$3.00	\$3,741.00	\$2,494.00	\$1,247.00	\$124.70	\$1,122.30
DMV - Driver License Renew	6,244	Varia	\$153,516.75	\$145,640.00	\$7,876.75	\$787.68	\$7,089.07
DMV- TLR - Interactive	13,024	\$1.00	\$13,024.00	\$5,209.60	\$7,814.40	\$781.44	\$7,032.96
DMV- TLR - batch	33,384	\$1.00	\$33,384.00	\$13,353.60	\$20,030.40	\$2,003.04	\$18,027.36
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$16.00	\$144.00
DMV- TLR - Vol. Over 2,000/Run	12	\$18.00	\$216.00	\$120.00	\$96.00	\$9.60	\$86.40
DMV - Reinstatement	1,964	\$3.00	\$149,348.00	\$143,450.00	\$5,898.00	\$589.80	\$5,308.20
DMV - Specialty Plates	1,436	\$3.00	\$60,163.00	\$55,855.00	\$4,308.00	\$430.80	\$3,877.20
DMV - IRP	212	Variable	\$482,052.91	\$481,128.96	\$923.95	\$92.40	\$831.55
DMV - IFTA	83	Variable	\$6,525.01	\$6,381.18	\$143.83	\$14.38	\$129.45
DMV - SingleTripPermit	860	Variable	\$34,166.00	\$31,400.00	\$2,766.00	\$276.60	\$2,489.40
DMV - Motor Vehicle Renewals	27,166	Variable	\$4,956,883.44	\$4,839,723.38	\$117,160.06	\$11,716.01	\$105,444.05
HHSS - Health Practitioner Lists	56	Variable	\$2,490.00	\$0.00	\$2,490.00	\$249.00	\$2,241.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$375.00	\$0.00	\$375.00	\$37.50	\$337.50
HHSS - Health License Monitoring	13,198	Variable	131.98	0.00	131.98	\$13.20	\$118.78
HHSS - Health License Monitoring Mo. Min.	0	Variable	0	0	0	\$0.00	\$0.00
HHSS - Health Risk Appraisal Company	0	50	0	0	0	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	0	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	0	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Local Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrical Permits	822	4% of Fee	\$101,283.00	97,231.68	4,051.32	\$405.13	\$3,646.19
SED - Electrician License Renewal	0	2% of Fee	\$0.00	0.00	0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	107	3.00	\$2,461.00	2,140.00	321.00	\$32.10	\$288.90
SED - License List	2	Variable	\$70.00	70.00	10.00	\$1.00	\$9.00
SEDEXAM3 - Exam Application (\$3 fee)	13	3.00	\$819.00	819.00	39.00	\$3.90	\$35.10
SEDEXAM5 - Exam Application (\$5 fee)	4	5.00	\$520.00	520.00	20.00	\$2.00	\$18.00
SOS - Corporation filings (LLC/LLP)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	1,179	\$2/varia	\$92,570.19	\$89,688.00	\$2,882.19	\$288.22	\$2,593.97
SOS - Corp filings (Foreign/Domestic Corporati	-2	Variable	-\$2,676.80	-\$2,600.00	-\$76.80	-\$7.68	-\$69.12
SOS - Certificate of Good Standing Orders	72	\$10.00	\$720.00	\$720.00	\$0.00	\$0.00	\$0.00
SOS - Online Certificate of Good Standing	740	\$6.50	\$4,810.00	\$1,850.00	\$2,960.00	\$296.00	\$2,664.00
SOS - Online Certificate of Good Standing Cre	448	\$6.50	\$2,912.00	\$1,120.00	\$1,792.00	\$179.20	\$1,612.80

SOS - Corporate Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$120.00	\$1,080.00
SOS - Corporate Monthly Batch Service SOS - Corporate Special Request(TPE)	ა 21	φουσίου Varia	\$2,400.00 \$1,770.00	\$1,200.00	\$885.00	\$88.50	\$1,080.00 \$796.50
SOS - Corporate Special Request	6	\$15.00	\$90.00	\$45.00	\$45.00	\$4.50	\$40.50
SOS - Corporate Images Subscriber	4,608	\$0.45	\$2,073.60	\$1,474.56	\$599.04	\$59.90	\$539.14
SOS - Corporate Images Credit Card	2,557	\$0.45	\$1,150.65	\$818.24	\$332.41	\$33.24	\$299.17
SOS - Corporate Bi-Monthly Batch Service	2,337	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$135.00	\$1,215.00
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	0.00	0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	1	\$800.00	\$800.00	\$400.00	\$400.00	\$40.00	\$360.00
SOS - UCC Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$135.00	\$1,215.00
SOS - UCC Interactive Searches	6,280	\$4.50	\$28,260.00	\$21,980.00	\$6,280.00	\$628.00	\$5,652.00
SOS - UCC Monthly Batch Service	2	\$800.00	\$1,600.00	\$800.00	\$800.00	\$80.00	\$720.00
SOS - UCC Special Request	193	Varia	\$386.00	\$193.00	\$193.00	\$19.30	\$173.70
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	Ö	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuation! Filings	1,287	\$8.00	\$10,296.00	\$8,365.50	\$1,930.50	\$193.05	\$1,737.45
SOS - UCC Original Filings	2,405	\$8.00	\$19,240.00	\$15,993.25	\$3,246.75	\$324.68	\$2,922.07
SOS - UCC Electronic Amendments	528	\$8.00	\$4,224.00	\$3,432.00	\$792.00	\$79.20	\$712.80
SOS - UCC Electronic Assignments	5	\$8.00	\$40.00	\$32.50	\$7.50	\$0.75	\$6.75
SOS - UCC Electronic Collateral Amendments	230	\$8.00	\$1,840.00	\$1,495.00	\$345.00	\$34.50	\$310.50
SOS - UCC Images	10,418	\$0.45	\$4,688.10	\$3,333.76	\$1,354.34	\$135.43	\$1,218.91
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$50.00	\$450.00
SOS - EFS Interactive Searches	1,029	\$4.50	\$4,630.50	\$3,601.50	\$1,029.00	\$102.90	\$926.10
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	272	\$8.00	\$2,176.00	\$1,768.00	\$408.00	\$40.80	\$367.20
SOS - EFS Original Filings	223	\$8.00	\$1,784.00	\$1,449.50	\$334.50	\$33.45	\$301.05
REV - Sales/Use Tax Permit Lists	10	\$5.50	\$55.00	\$0.00	\$55.00	\$5.50	\$49.50
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	888	5.00	\$110,495.00	\$110,495.00	\$3,735.00	\$373.50	\$3,361.50
NREC - Real Estate Commission Services	125	3% of Fee	\$21,765.00	\$21,112.05	\$652.95	\$65.30	\$587.65
E&A - Engineers & Architects License Renewa	4	5% of Fee	\$512.00	\$512.00	\$25.60	\$2.56	\$23.04
E&A - Engineers & Architects Recip	18	7% of Fee	\$2,700.00	\$0.00	\$0.00	\$0.00	\$0.00
Water Well Registrations	251	5% of Fee	\$21,370.00	\$19,874.10	\$1,495.90	\$149.59	\$1,346.31
REV - Motor Fuels Tax Filing	459	\$0.25	\$114.75	\$0.00	\$114.75	\$11.48	\$103.27
NDOA - Applicator permits	66	\	\$2,950.00	\$2,798.00	\$152.00	\$15.20	\$136.80
NDOA-Measuring device	3	Variable	\$2,431.00	\$2,366.82	\$64.18	\$6.42	\$57.76
NDOA-AGDRYBEAN/AGIMPORTEGG/AGCW	4	Variable	\$9,542.29	\$9,535.29	\$7.00	\$0.70	\$6.30
NDOA-AGSMALL_PACKAGE	17	Variable \$	4,314.33 \$		164.33	\$16.43	\$147.90
NDOA-AGFFAL_Tonnage	2	Variable \$	2,379.06 \$		50.49	\$5.05	\$45.44
NDOA-AGGFAL_Renew	4	Variable	\$83.11	\$75.00	\$8.11	\$0.81	\$7.30
NDOA - DAIRY/EGG/TURKEY	6	Variable	\$28,877.35	\$28,866.85	\$10.50	\$1.05	\$9.45
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA -Food License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGMILK_RENEW	-1	Variable	-\$0.01	-\$0.01	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
AG -Pesticide License Renewals	2	Variable	\$1,283.50	\$1,280.00	\$3.50	\$0.35	\$3.15
NDOA -Governor Ag Conference	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses/Permits	264	Variable	5,963.16	5,515.00	\$448.16	\$44.82	\$403.34
OTC-Over the counter payment	10,255	Variable	\$1,465,769.29	\$1,438,370.39	\$27,398.90	\$2,739.89	\$24,659.01
PropertyTax Payments	133	Variable	\$366,572.53	\$365,509.70	\$1,062.83	\$106.28	\$956.55
DOL-Contractor Registration	1,137	Variable	\$50,421.00	\$47,010.00	\$3,411.00	\$341.10	\$3,069.90

NDOL_BOILER	38	Variable	\$2,907.00	\$2,793.00	\$114.00	\$11.40	\$102.60
NDOL_ELEVATOR	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOL_OVR_PMT	58	Variable	\$5,794.87	\$5,677.36	\$117.51	\$11.75	\$105.76
State Patrol Crime Report	1,053	\$18.00	\$30,420.00	\$25,350.00	\$5,070.00	\$507.00	\$4,563.00
State Patrol Crime Report - Subscriber	405	Variable	\$6,759.00	\$6,075.00	\$684.00	\$68.40	\$615.60
Event Registration	113	10% of Fee	\$4,056.00	\$3,659.20	\$396.80	\$39.68	\$357.12
Sarpy_Stop	330	Variable	\$38,545.00	\$37,608.31	\$936.69	\$93.67	\$843.02
SUBTOTAL			\$8,681,708.72	\$8,329,340.28	\$353,498.04	\$35,349.82	\$318,148.22

### Transaction Services Not Subject to the 10% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee	per Record	<b>Total Revenue</b>	Agency Share N	II Gross Share	NII Share
Court Records (Justice) Per Record	141,155	\$1.00	\$141,155.00	70,577.50	70,577.50	\$70,577.50
Court Records (Justice) Monthly	86	\$500.00	\$43,000.00	\$21,500.00	21,500.00	\$21,500.00
Court Records (Justice) Credit Card Searches	526	\$15.00	\$7,920.00	\$3,960.00	3,960.00	\$3,960.00
Court E-Filing	13,073	\$1.00	\$313,806.00	\$313,888.00	13,073.00	\$13,073.00
Court Citations	5,962	Variable	\$785,058.84	\$769,035.14	16,023.70	\$16,023.70
Court Payments	2,216	Variable	\$594,584.09	\$586,207.38	8,376.71	\$8,376.71
Lobbyist Registration	4	\$0.05	\$800.00	\$800.00	40.00	\$40.00
OTC-Court payments	1	Variable	\$160.91	\$157.00	3.91	\$3.91
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
wccfile	349	Variable	\$1,515.00	\$585.00	\$930.00	\$930.00
sccalessubscr	832	Variable	\$832.00	\$416.00	416.00	\$416.00
SUBTOTAL			1,888,881.84	1,767,151.02	134,925.82	134,843.82 \$26,495.87

### Other Revenue Not Subject to the 10% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee	per Item 1	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects				20,440.82	20,440.82	20,440.82
Subscriptions - New		396	50.00	19,800.00	19,800.00	19,800.00
- Renewals		0	50.00	0.00	0.00	0.00
Billing Minimums/Adjustments		0		0.00	0.00	0.00
Revenue Affecting adjustments						
SUBTOTAL				\$40,240.82	\$40,240.82	
Other Applications Maintained and Sup	ported - No Revenue					

Service/Volume Processed	No. of Transactions ee	per Record	Total Revenue	Agency Share NII Sh	are
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	1,682	17.00	33,830.00	33,830.00	0.00
LCC -Tax Payments	34	variable	2,688,219.00	2,688,219.00	0.00
-					0.00

**SUBTOTAL** \$2,722,049.00 \$2,722,049.00



(Section IV. W. 4. a. & 2. a) Project Status Reports

## **Appendix 2**

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### PROJECT STATUS REPORT - 7/1/2016

PROJECT MANAGER: EVERS, JESSICA

### **State Court Administrator**

<u>Current phase</u>: N/A –This bi-weekly updates will cover all work in progress on multiple services

<u>Phase completion target date</u>: 12/31/2016 The bi-weekly updates will outline and follow progress on all work to be completed.

### **Progress since last update:**

**Service:** Appellate Court eFiling

- 7/01/2016 NI and the Courts are scheduled to meet to discuss pending questions on partner testing feedback
  - Next Steps:
    - Development to make changes based upon partner feedback

### Service: Trial Court eFiling

- 6/16/2016 NI provided change request to AOC for review and approval. Change request includes code changes for remaining civil subtypes to be included in eFiling.
- 6/17/2016 AOC returned signed change request
  - eFiling Enhancement to add logic changes needed to incorporate all civil subtypes should be slatted after Judge Portal II
- Ne.gov has complied data needed and is currently evaluating to determine if users can be billed as subscribers.
  - 6/29/2016 NI received VP approval to move forward
  - o 7/11/2016 NI and the courts met to discuss implementation

### **Service:** Trial Court eFiling Batch/Web Service

- 7/5/2016 NI sent a follow up to Justice Works regarding Go Live schedule.
- 5/31/2016 NI still waiting to receive confirmation of Sarpy or Adams County Go Live.
  - Platte County
  - Sarpy County
  - o City of Omaha, Attorney Office
- Other Interests in Batch/Web Service
  - Lancaster County Attorney
  - Brumbaugh & Quandahl
    - 6/15/2016 NI sent a reminder for B&Q to respond to NI inquiries about Go Live
  - Legal Aide
  - CHARTS
  - Probation
  - Douglas County Sheriff
    - Expected Go Live 7/5/2016



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Jefferson County Sheriff

Service: Judge Portal

Phase IA

Includes: Redesign of File an Order, Proposed order, Attach Confidential Documents. New features are Notifications and Deliberation Notes (which have been hidden until further notice)

6/20/2016 Phase IA was promoted to Production

### **Court Document Transfer Application**

7/5/2016 Phase was launched to Production

### Judge Portal Phase IB

Includes: Docket Entries and Case Search (to include primary web services only; case/party info, docket entries and the register of actions)

7/8/2016 Development completion expected 7/8/2016

### Judge Portal Phase 2

Includes: Case Management & Progression

• 7/11/2016 NI and Courts are scheduled to meet and discuss Phase 2 technical requirements

### Service: ePayments

- ePayment (Interactive)
  - o 6/24/2016 QA Testing begin
- ePayment (Bulk)
  - Deferred until Interactive changes are implemented

### Service: ePublication/SCCALES Case Search

 NI will work with the AOC to determine resource and priority for the change request to link to opinions from the case search application

### **Service:** Mediator

 NI will work with the AOC to determine resource and priority for the change request to allow PDF upload and other changes to Mediator Biennial submissions. Estimated hours = 30

### **Service:** JUSTICE bulk subscription tier

Ne.gov is gathering data to provide a new Bulk Subscriber tier rate

### **Service:** JUSTICE Special requests

- Ne.gov is waiting for Table Schemas and progress on a new database for JUSTICE record tables.
- AOC will provide previous user requests for Ne.gov to review

### Service: Certified Records

• Ne.gov and AOC have deferred this for a future project

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**Outstanding items:** 

Project	Action item	Start Date	Due Date	Responsible Party	Complete: Yes/No
Appellate eFiling	Partner Testing	5/26/2016	6/24/2016	AOC	Yes
Appellate eFiling	Implement partner feedback	7/6/2016	7/15/2016	Ni	No
Trial Court eFiling	Review and Approve change request for subtypes	6/17/2016	7/15/2016	NI	Yes
Trial Court eFiling	Add Condemnation Subtype	6/1/2016	6/15/2016	NI	No
Trial Court eFiling	Get approval to modify eFiling to Subscriber billing	4/16/2016	<del>5/16/2016</del> 5/31/2016	NI	Yes
Case Search	Provide Previous User requests		1/31/2016	AOC	No
Judge Portal Phase I A	Partner Review and Approval	6/6/2016	6/17/2016	AOC	Yes
Judge Portal Phase I B	Development	6/13/2016	7/8/2016	NI	No
Judge Portal	Web Service Details for case search/summary	1/12/2016	1/31/2015 2/22/2016 6/27/2016	AOC	No
Court Document Transfer	QA/Testing	6/13/2016	6/17/2016	NI	Yes
ePayment	QA/Testing	6/24/2016	7/15/2016	NI	No
SCCALES Case Search	Resource/Prioritize case search change request	4/18/2016	<del>5/13/2016</del> 7/5/2016	NI & AOC	No
Mediator	Resource/Prioritize change request	6/17/2016	7/16/2016	NI & AOC	No

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### **End of the Quarter Value Savings Statement:**

The table below illustrates the direct cost savings to your agency in regards to existing and new service for 2016.

Associated Service	Time logged	Value Savings
Appellate Courts Case Search	0.5	\$62.50
Court Appellate eFiling	404.25	\$50,531.25
Court Case Search	4.3	\$537.50
Court Citation Payments	0.15	\$18.75
Court document eFiling 2.0	914.2	\$114,275.00
Court ePayments	325.25	\$40,656.25
Courts ePublications	6.5	\$812.50
Courts Interpreter Scheduling	23.25	\$2,906.25
Courts Presentence Investigation Reports (PSIs)	170.5	\$21,312.50
Marketing - Reporting Only	18	\$2,250.00
Mediator approval application	4	\$500.00
Mediator approval application	7.5	\$937.50
Project Management - Reporting Only	15	\$1,875.00
Total Value Savings	1893.4	\$236,675.00

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### PROJECT STATUS REPORT -7/1/2016

PROJECT MANAGER: EVERS, JESSICA

### Health & Human Services, Department of-

<u>Current phase</u>: N/A - This bi-weekly updates will cover all work in progress on multiple services.

<u>Phase completion target date</u>: This status reports provides progress and value for ongoing projects with NDA.

### **Progress since last update:**

Service: Nursing License Payport & Mail Form

- 6/27/2016: NI and Heidi Burklund (+team) met to discuss partner mail form feedback
- 6/28/2016 NI sent addenda to Don and Nursing team for completion
- 7/8/2016 NI to complete mail form feedback changes
- 7/8/2016 NI to test split disbursement payments with NSP
- 7/13/2016 NI and Nursing Team are scheduled to meet
  - o Agenda
    - PayPort Admin Training
    - Mail Form Review
    - Split Disbursement, including all reporting options

**Service:** Medicaid & Long-Term Care (MLTC)

- 6/3/2016 NI confirmed with MLTC that eCheck only is an option
- 6/10/2016 NI met with Don Swartz regarding the Addenda Form.
  - Next Steps:
    - DHHS to returned completed addendum
    - MLTC Team to internally discuss users, permissions and items
- 7/1/2016 NI sent an email to schedule formal Payport Training

Service: Radiological Health Payport & Mail Form

- 6/17/2016 DHHS Provided Feedback on Mail Form
- 7/8/2016 (or before) NI will have feedback implemented into Mail Form
- 6/10/2016 NI met with Don Swartz regarding the Addenda Form.
  - Next Steps:
    - DHHS to returned completed addenda
    - NI to then set up Payment Processing
    - DHHS to approve mail form

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## **Service:** Reproductive Health (NRH) Event Registration

• 6/18/2016 NI sent follow up to Jessica Sebeger. Requesting a response as to whether or not Event Reg will be used.

### Service: License Lookup

- 6/30/2016 NI Sent follow up regarding change request approval
- 6/10/2016 NI sent mockup of new wallet card for approval
  - o 6/20/2016 Heidi sent NI feedback
  - o 6/22/2016 NI made changes based on feedback to Heidi
  - o Next Steps:
    - Heidi to approve wallet card mock up
    - Heidi to respond to NI follow up questions
    - NI to then complete a change request

### Service: Licensure/Nursing Practioner Lists

 5/16/2016 NI Began development of requested changes to include email address & phone numbers for licensees. NI is waiting for new files with above information included.

#### Service: DHHS Website

- 4/15/2016 Scheduled due date: DHHS to approve website mockup
  - Next Step: DHHS to return signed contract
- Next Step: Courtney to provide feedback by 6/17/2016

### Service: Vital Records

- 1/6/2016 Last Follow up from NI after demonstration of the NI Enterprise solution
  - Further follow up pending Management discussion regarding merchant fees pursuant to new contact.



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PROJECT STATUS REPORT - 7/1/16

**DESIGNER:** Ashly Eickmeier

# Department of Health & Human Services (DHHS) - Meadowlark Website Redesign

Current Phase: Design

**Completion Target Date: Early 2017** 

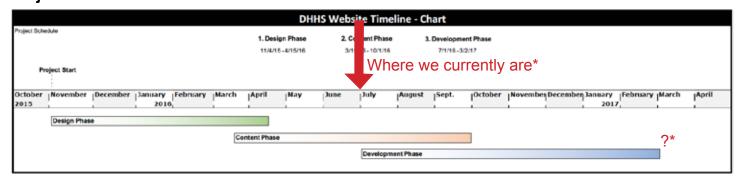
#### **Progress Since Last Update:**

- Met on 6/14 at 3:00pm to discuss overall design and home page, about menu example, and division mockups with Kathie, Greg, Courtney and Matt.
- Courtney will be providing us feedback Friday (6/17/16)
  - Nebraska Interactive is still waiting as of 7/1 for the feedback regarding the mockups

Total hours Nebraska Interactive has spent on the project: 125

Outstanding items to be completed before moving on to next phase (the content phase):

Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
DHHS sign the website redesign contract			DHHS	No
Content optimization/updates for each division			Both	No
Mock-up approval	11/4/15	4/15/16	DHHS	No
SharePoint Integration	1/20/16	on hold	Nebraska Interactive	No



<sup>\*</sup>The project time-line and target launch date will continue to be pushed back until the design is approved.



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#### **PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Ashly Eickmeier

1	Design Phase	Target Due Date
1a.	Layout key stakeholders of the website redesign & their wishes for the new design	11/4/15
1b.	3 Mockups of design layout with time for 2 revisions Where we currently are*	4/15/16
2	Content Phase	Target Due Date
2a.	DHHS departments will work on revising and/or reorganizing content for the new website	_
2b.	Once the content from each department is ready, it will be added into the website by department	
	Departments:	
	Veterans' Homes	5/15/16*
	Developmental Disabilities	5/15/16*
	Behavioral Health	6/15/16*
	Medicaid & Long Term Care	7/15/16*
	Children & Family Services	· (15/16*
	Public Health  *This timeframe may be adjusted depending upon the department's available time	8 15/16
3	Development Phase	Targe t Cue Date
3a.	Once a mockup has been decided upon and approved, Nebraska.gov will begin building the home page of the website	7 1 16
3b.	Also during this time, research and development time will be spend on new modules and configureations for the site	7) /16
3c.	As each Department's content is ready to be added to the website, it will be added per each section & reviewed	A
	Departments:	
	Veterans' Homes	7/1 /1 *
	Developmental Disabilities  Behavioral Health	7/ 5/10* 8
	Medicaid & Long Term Care	8 15/16* 1 (15/16*
	Children & Family Services Public Health	1 /15/16*
	*This timeframe may be adjusted depending upon the department's available time	. /13/10
3d.	Further testing and overall review	2/1/17
	Website Training	2/15/17
3e.		-,,

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#### PROJECT STATUS REPORT - 7/1/2016

PROJECT MANAGER: NATALIE ERB

### **Department of Motor Vehicles**

**Current phase: On-going** 

Phase completion target date: 12/31/2016

**Driver Licensing Services - Progress since last update:** 

**Service: Driver Licensing Services** 

Project: Change of Address

Project Phase: Launched

DMV Contact: Sara O'Rourke

NE.gov Developer: Aaron Steager

NE.gov PM: Jane Rihanek

A new project to allow individuals renewing their driver license online will enhance the existing Driver License Services application to give the user the ability to upload proof of address change documents that would be submitted to the DMV for review and approval of the renewal.

• This new service was launched on 6/28/16. DMV has identified some changes they would like to the service. NE.gov is working on a Change Request document for those changes. Marketing efforts continue with social media posting, flyers, website updates, and a demo to use for a press conference.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept/Planning	5/12/15	12/31/15	85.75	\$10,718.75
Development	1/8/15	3/28/16	261.50	\$32,687.50
Testing	3/31/16	6/3/16	46.50	\$5,812.50
Post-Launch	6/28/16		6.00	\$750.00
Total Value	-	-	399.75	\$49,968.75

**Target Launch Date:** 6/28/16 **Actual Launch Date:** 6/28/16

Service: Driver License Reinstatement

Project: Certificate of Completion

Project Phase: Development

DMV Contact: Kathy Van Brocklin, DMV Financial Responsibility Division

NE.gov PM: Natalie Erb and Jane Rihanek

The Financial Responsibility department would like to have their database populated when a driver takes a course to remediate the standing of their license. The Drivers Education app will be enhanced so the Driver Schools can update the pass/fail of the drivers.

• Development is in process. We have finished the initial development and UI/UX is working to retemplate the application.

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Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	11/16/15	3/29/16	19.00	\$2,375.00
Planning	3/30/16	5/24/16	15.00	\$1,725.00
Development	6/13/16		39.75	\$4,968.75
Testing				
Total Value	-	-	73.75	\$9,218.75

Target Launch Date: July 2016

Actual Launch Date:

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Service: New Service

Project: Driver Licensing Forms
Project Phase: Concept
DMV Contact: Sara O'Rourke
NE.gov PM: Natalie Erb

NE.gov met with DMV on 5/17/16 to learn of the initial scope of the project. NE.gov is partnering with DMV to review the RFP for lobby management regarding the NE.gov portion of the project for Forms. NE.gov has approved the draft of RFP language that references NE.gov. This project timeline is dependent on working with

the identified lobby management vendor chosen by the DMV.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	05/17/16		2.5	\$312.50
Planning				
Development				
Testing				
Total Value	-	-	2.5	\$312.50

**Target Launch Date: Pending DMV RFP for Lobby Management System.** Initial estimate from DMV is that they would like to launch Phase 1, End of 2017.

**Actual Launch Date:** 

Service: New Service
Project: CDL Renewals
Project Phase: Concept
DMV Contact: Sara O'Rourke
NE.gov PM: Natalie Erb

NE.gov and DMV are working through the Concept Phase.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	6/16/16		2.25	\$281.25
Planning				
Development				
Testing				
Total Value	-	-	2.25	\$281.25

Target Launch Date: TBD Actual Launch Date:

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## <u>Vehicle Services – Progress since last update:</u>

Service: Specialty/Message License Plate System

Project: Breast Cancer Awareness Plates and Mountain Lion Conservation Plates

Project Phase: Development DMV Contact: Betty Johnson NE.gov PM: Jane Rihanek

The DMV will be completing the necessary mainframe programming for both of these new plate types by 8/1/16. These two plate types will be bundled into one Enhancement Request, but the Breast Cancer plate will be hidden, not deployed, until 1/1/17. The Enhancement Request document was approved with signature on

6/3/16. A developer has been assigned to this project.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	5/10/16	5/10/16	0.25	\$31.25
Planning	5/23/16	6/3/16	1.75	\$218.75
Development				
Testing				
Total Value	-	-	2.00	\$250.00

Target Launch Date: 10/1/16

**Actual Launch Date:** 

Service: Specialty/Message License Plate System

Project: Historical Plates
Project Phase: Planning
DMV Contact: Betty Johnson
NE.gov PM: Jane Rihanek

NE.gov will create an Enhancement Request for this new plate type by 6/24/16.

3		1 2	1 2	
Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	5/10/16	5/10/16	0.25	\$31.25
Planning				
Development				
Testing				
Total Value	-	-	0.25	\$31.25

Target Launch Date: TBD Actual Launch Date:

**Service: Title, Lien & Registration**Project: VIN Validation Process Changes

Project Phase: Testing
DMV Contact: Betty Johnson
NE.gov PM: Natalie Erb

• Development completed.

Regression testing in progress.

Launch date has been moved to week of July 5<sup>th</sup>.

		J. C. J.		=======================================				
Phase	Start Date	End Date	Hours Invested	Non-Billed Cost				
Concept	5/10/16	6/08/16	1.50	\$187.50				
Planning	6/8/16	6/14/16	1.25	\$156.25				
Development	6/15/16	6/20/16	5.50	\$687.50				
Testing	6/24/16							
Total Value	-	-	8.25	\$1,031.25				

Target Launch Date: 6/30/16

Actual Launch Date:

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**Service: Handicap Permits** 

Project: Handicap Permits DMV Mainframe Changes and FAQ Updates

Project Phase: Concept DMV Contact: Betty Johnson NE.gov PM: Natalie Erb

• NE.gov received wording updates, and has submitted the updates to Development.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	5/10/16	6/20/16	0.50	\$62.50
Planning	6/20/16	6/24/16	1.00	\$125.00
Development	6/24/16		0.75	\$93.75
Testing				
Total Value	-	-	2.25	\$281.25

Target Launch Date: 7/21/16

**Actual Launch Date:** 

Service: Vehicle Registration

Project: New Plate Year
Project Phase: Concept
DMV Contact: Betty Johnson
NE.gov PM: Natalie Erb

• NE.gov has deployed the Plate Renewal application into the test environment for DMV.

DMV is reviewing the Plate Series Application to determine changes needed for new plate year. Once

changes are determined NE.gov will complete the change request.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	5/10/16		10.95	\$1,368.75
Planning				
Development				
Testing				
Total Value	-	-	10.95	\$1,368.75

Target Launch Date: 12/1/16

**Actual Launch Date:** 

#### **Motor Carrier Services – Progress since last update:**

Task: CCP and EGX implementation

DMV Contact: Cathy Beedle NE.gov PM: Natalie Erb

NI is also working to determine solutions for CCP feedback provided during the meeting.

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#### **Future Projects:**

DMV and NE.gov have been in discussions about upcoming project opportunities. These include the below list and we will work toward identifying feasibility and priority in the coming months.

#### **Vehicle Services Projects**

Status: NE.gov will have a Change Request created by July 11th.

• Vehicle Tax Estimator - Changes to User Interface regarding Purchase Information fields and layout. These application changes were initiated by NE.gov from user feedback.

#### **Financial Responsibility Projects**

Status: NE.gov has initiated a meeting request for a meeting in early July to discuss these two projects. Waiting to hear back for a day/time that works.

- SR22/26 Reporting from Insurance Companies
- Driver Privilege Services Statement of Lost Motor Vehicle

#### **Driver Licensing Services Projects**

Status: DMV is waiting for the next Legislative Session to determine need for this project.

• School Bus Driver Medical Examiner Report Uploads - Add the capability for school bus drivers/schools to upload their drivers' Medical Examiner Reports to the DMV. Estimated users in one year would be 750 annually, facilitating online renewals.

#### **Outstanding Items:**

Action item	Due Date	Responsible Party	Completed: Yes/No
NE.gov has requested to schedule a	7/1/16	DMV	No
Meeting with Financial			
Responsibility Projects to talk about			
Future projects. Waiting for			
date/time that work for DMV			

#### **End of Quarter Value Savings Statement**

The table below illustrates the direct cost savings to your agency in regards to existing and new services for 2016 YTD.

Service Title	Hours Invested	Value Added
Certified Driver Record (CDR) Administration	23.5	\$2,937.50
clickDMV - Website	1.5	\$187.50
Commercial Driver License System	16	\$2,000.00
Cost Avoidance Calculator	1	\$125.00
Driver License Record (DLR) Administration Application	2.25	\$281.25
Driver License Record (DLR) Batch	1.5	\$187.50
Driver License Record (DLR) Monitoring Service	3	\$375.00
Driver License Record (DLR) Point-To-Point	0.25	\$31.25
Driver License Services - Change of Address	369	\$46,125.00

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Driver License Services - New/Renewal/Duplicate Application	50.75	\$6,343.75
Driver Privilege Services	0.75	\$93.75
Handicap Permits	2.75	\$343.75
IFTA Quarterly Payment System	3.5	\$437.50
IRP Payment System	6.25	\$781.25
Marketing - Reporting Only	312.75	\$39,093.75
Motor Vehicle Registration Renewal - eNotice	40.25	\$5,031.25
New Service	6.75	\$843.75
Specialty/Message License Plate Administration	28.25	\$3,531.25
Student Driver Safety Waiver Admin	96	\$12,000.00
Title, Lien & Registration (TLR) Interactive	15	\$1,875.00
Total Value	981.00	\$122,625.00

Hours include: project management, business analysis, product development, testing, and issue resolution.



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**PROJECT STATUS REPORT** - 7/1/16

**DESIGNER:** Ashly Eickmeier

# Department of Insurance (DOI) - Meadowlark Website Redesign

**Current Phase:** Content & Development Phase

Completion Target Date: August 15, 2016

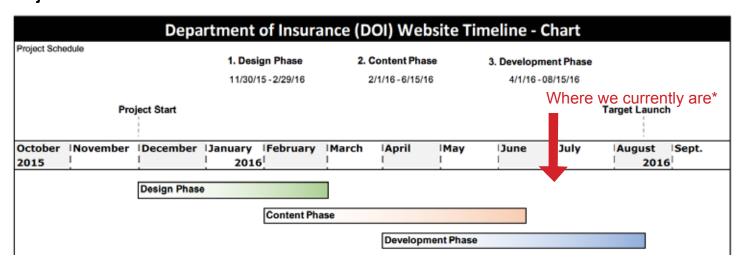
### **Progress Since Last Update:**

- Development of the home page has been completed
- Some of the Consumer section of the DOI content has been added to the website (<a href="https://doi.nebraska.gov/index">https://doi.nebraska.gov/index</a>)

Total hours Nebraska Interactive has spent on the project: 31

#### Outstanding items to be completed:

Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
Content updates from DOI		6/15/16	DOI	in progress







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#### **PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Ashly Eickmeier

1	Design Phase	Target Due Date
la.	Layout key stakeholders of the website redesign & their wishes for the new design	
1b.	3 Mockups of design layout with time for 2 revisions	2/29/16
1c.	DOI new logo design	2/29/16
2	Content Phase	Target Due Date
2a. 2b.	DOI departments will work on revising and/or reorganizing content for the new website  Once the content from each department is ready, it will be added into the website by department	ve currently are*
	Departments:	
	For Consumers	4/1/16*
	For Producers	5/1/16*
	For Insurers	6/1/16*
	Public Information	7/1/16*
	*This timeframe may be adjusted depending upon the department's available time	
3	Development Phase	Target Due Date
За.	Once a mockup has been decided upon and approved, Nebraska Interactive will begin building the home page of the w	vebsite 4/1/16
3b.	Also during this time, research and development time will be spend on new modules and configureations for the site	5/1/16
3c.	As each Department's content is ready to be added to the website, it will be added per each section & reviewed	
	Departments: For Consumers	4/30/16*
	For Producers	5/30/16*
	For Insurers	6/30/16*
	Public Information	7/30/16*
	"This timeframe may be adjusted depending upon the department's available time and the amount of content Nebraska Interactive will import	7/30/10
3d.	Further testing and overall review	8/1/16
3e.	Website Training (wth James & Glen after first section is complete)	5/1/16
3f.	Target Launch Date	8/15/16



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**PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Levi Campbell

# Nebraska Commission for the Blind and Visually Impaired (NCBVI) - Meadowlark Website Redesign

**Current Phase:** Content/Development

**NEW Completion Target Date:** August 30, 2016

### **Progress Since Last Update:**

- New target launch date established, 8/30/16
- As of 7/1/16 at noon, we have not received the zip drive with archived minutes pdfs from NCBVI yet
  - All of the archived minutes (both print and audio) will be moved over to the new site.
- Waiting for further content updates after NCBVI to meet the new deadline

Total hours Nebraska Interactive has spent on the project to date: 42

Outstanding items to be completed before moving on to next phase:

Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
Content Revision*	1/1/16	ASAP	NCBVI	No
Nebraska Interactive to add all archived minutes (print & audio) to new site		6/30/16	NI	No
Nebraska Interactive to add all annual reports to new site		6/30/16	NI	Yes

#### **Project Overview & Time Line:**

See second page.

<sup>\*</sup> This item's due date is subject to change based on department availability.



DESIGNER: Levi Campbell

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#### **PROJECT STATUS REPORT** - 7/1/16

**NCBVI Website Timeline - Chart** Project Schedule 1. Design Phase 2. Content Phase 3. Development Phase 4/30/15 - 2/8/16 7/1/15 - 5/1/16 2/22/15 - 6/17 8/30/16 **Target Launch Target Launch** June July October | November | December | January | February | March April May August |Sept. 2015 2016 are\* Where we currently Design Phase Content Phase

**Development Phase** 

	NCBVI Website Timeline - Breakdown	
imeline	is subject to change depending on feedback, response time, etc	
1	Design Phase	Date
1a.	Mockup's Approved	2/8/16
2	Content Phase	Target Due Date
2a.	NCBVI will work on revising and/or reorganizing content for the new website	
2b.	Once the content for each section is ready, it will be added into the website accordingly	
	Sections:	
	Services	5/1/16*
	About Us	5/1/16*
	Board of Commissioners	5/1/16*
	Client Assistance Program	5/1/16*
	FAQs	5/1/16*
	Media	5/1/16*
	Resources	5/1/16*
	Contact	5/1/16*
	*This timeframe may be adjusted depending upon the department's available time	
3	Development Phase	Target Due Date
3a.	Begin building homepage of website	3/11/16
3b.	Also during this time, research and development time will be spend on new modules and configureations for the site	3/11/16
3c.	As each section's content is ready to be added to the website, it will be added per each section & reviewed	
	Sections:	
	Services	5/20/16*
	About Us	5/20/16*
	Board of Commissioners	5/20/16*
	Client Assistance Program	5/20/16*
	FAQs	5/20/16*
	Media	5/20/16*
	Resources	5/20/16*
	Contact *This timeframe may be adjusted depending upon the department's available time	5/20/16*
3d.	Testing	5/25/16
3e.	Website Training	5/27/16
3f.	Target Launch Date	0/2/46
		8/30/16

8/30/16



#### PROJECT STATUS REPORT - 7/1/2016

#### PROJECT MANAGER: JANE RIHANEK

#### **Nebraska Commission on Law Enforcement and Criminal Justice**

**Service: Criminal Justice Directory Look-up (New)** 

**Project:** Create an interactive search of criminal justice agencies where the user can select items such as type of agency, county, city, etc. that would be displayed in a table of results. Users would be able to export results to a .csv file or some other similar format. This is a Time & Materials project that has been estimated at approximately 61 hours or \$6,920 to develop.

**Status:** Development has completed. NCC is testing.

Phase	Start Date	End Date	Responsible Party	Completed
Concept	7/6/15	10/30/15	NCC & NI	Yes
Planning (Prototype)	1/12/16	4/7/16	NCC & NI	Yes
Development	5/9/16	5/20/16	NI	Yes
Testing	5/31/16		NCC & NI	No
Launch			NI	No

Target Launch Date: Spring 2016

**Actual Launch Date:** 



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**PROJECT STATUS REPORT** - 7/1/16

**DESIGNER:** Wes Fairhead

# Nebraska Commission for the Deaf and Hard of Hearing (NCDHH) - Meadowlark Website Redesign

**Current Phase:** Content & Development

Completion Target Date: December 1, 2016

#### **Progress Since Last Update:**

- Development of the home page of the new website continues. Once Nebraska Interactive has finished development on the home page, we will meet to continue on the project or email NCDHH a link to the new site to see the new website progress.

Total hours Nebraska Interactive has spent on the project to date: 50.5

Outstanding items to be completed before moving on to next phase:

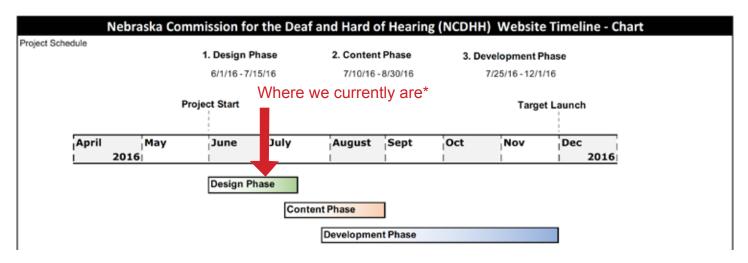
Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
Contract signed	-	4/14/16	NCDHH	Yes
Mockup approved	-	6/9/16	NCDHH	Yes
NCDHH work on revising to revamping any website content before moved over to new site	As time allows	8/30/16	NCDHH	No
NI begin developing home page	6/10/16	8/25/16	NI	In Progress



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#### **PROJECT STATUS REPORT** - 7/1/16

**DESIGNER:** Wes Fairhead



	NCDHH Website Timeline - Breakdo	OM/B	
	NCDIN Website Illielille - Bleakur	OWII	
Timeline	s is subject to change depending on feedback, response time, etc		
1	Design Phase	Hours	Target Due Date
1a.	Layout key stakeholders of the website redesign & their wishes for the new design		Completed
1b.	Receive website design questionarre from NCDHH	_	6/1/16
1c.	2 Mockups of design layout with time for 2 revisions	20	7/1/16
2	Content Phase	Hours	Target Due Date
2a.	NCDHH will work on revising and/or reorganizing content for the new website	Where	we currently are*
3	Development Phase	Hours	Target Due Date
	Once a mockup has been approved, Nebraska Interactive will begin building the		
3a.	home page of the website	8	8/25/16
	Also during this time, research and development time will be spend on any new		
3b.	modules or configureations for the site	2	11/15/16
	As content is ready to be added to the website, it will be added per each section &		
3c.	reviewed by the agency	106	11/15/16
3d.	Further testing and overall review	2	8/15/16
3e.	Quality Assurance testing & review	5	11/25/16
3f.	Website Training	1	11/15/16
3g.	Target Launch Date		12/1/16



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#### PROJECT STATUS REPORT - 7/1/2016

PROJECT MANAGER: EVERS, JESSICA

## **Department of Agriculture**

<u>Current phase</u>: N/A - This bi-weekly updates will cover all work in progress on multiple services.

<u>Phase completion target date</u>: This status reports provides progress and value for ongoing projects with NDA.

#### **Progress since last update:**

Service: Milk Act Renewal Notice - Annual Report

Promoted to Production on: 7/1/2016

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	-	-	-	-
Planning	01/14/2014	9/3/2015	51	\$6,375.00
Development	10/6/2015	12/17/2015	44	\$5,500.00
Testing	12/18/2015	2/1/2016	50.75	\$6,343.75
Total Value			145.75	\$18,218.75

**Service:** Nursery License Fees

Expected Go Live: NDA prefers a 10/2016 Go Live, however, many deadlines have been missed. The Go Live is not expected to be met.

 7/7/2016: NDA and NI are scheduled to meet and finalize the prototype and Functional Spec requirements

NDA IT are currently reviewing file formats for data imports and exports

The same transfer and transfer					
Phase	Start Date	End Date	Hours Invested	Non-Billed Cost	
Concept	10/22/2015	10/22/2015	6	\$750.00	
Planning	10/22/2015		171.50	\$21,437.50	
Development					
Testing					
Total Value					

**Service:** FFAL Tonnage

- 7/1/2016 Changes promoted to production
- 01/2017 Priority: NI development hours estimate to add pagination to Fertilizer reports

Est Hours: 65 Hours

#### Service: Food Permits

- 06/29/2016 NDA provided files for the new permit season
- 7/1/2016 NI loaded files into production and deployed application
- 07/2017 Priority: NDA needs to send test files for the below changes
  - NDA is modifying IDs for Owners or Firms so there is no overlap.
  - o NDA is modifying the file sent to include a paid status (p or u)
  - o Retemplate Hours Est: 30

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**Service:** Pesticide Registration & Dealer

- 11/2016 Priority:
  - Retemplate Hours Est: 30
  - Logic changes to allow owners to pay for multiple firms and for NI to receive subsequent data files, Hours Est: 56
    - including late fee/due date changes with weekends and holidays
- NDA to touch base with Kelly Registration for API documentation or schedule a meeting with their contact for a technical discussion including NI

#### **Service:** Monthly Commodity Reports

- 6/24/2016 NI sent late fee changes for partner approval
- 6/29/2016 NI sent rate fee changes for partner approval
- 7/1/2016 Pending partner approval for Go Live

#### Service: Semi/Annual Commodity Reports

- 6/29/2016 NI sent rate fee changes for partner approval
- 7/1/2016 Pending partner approval for Go Live

#### **Service:** Device Registration

• 7/1/2016 Changes promoted to production

#### Service: Seed

- 6/28/2016 Dale to schedule first concept meeting
  - This project will require either a SOW or addendum

#### Service: Weed Book (Payport)

6/28/2016 Dale to schedule first meeting

#### **Service:** Webpage for Dairy Constituents

- 6/28/2016 NDA to determine if monthly postcards (or email notifications) can be sent with different URLs for Dairy vs. Egg and Turkey
  - If possible, create a web page so Dairy Constituents have one URL to navigate to for all things Dairy (monthly commodity and renewal)

#### Future Projects (Current): Needing prioritization

- Electronic Data Entry Pending Backend database switch, FFAL Renewal has been identified as the first application
- Retemplates:
  - Applicator Permits
  - o Quarterly Reports
  - Semi/Annual Reports
- Shopping Cart approach

#### Future Projects (New): Needing prioritization

- New Product Registration with images
- European Corn Borer License
- European Corn Borer Certificate
- Reregistration of Service companies
- Domesticated Cervine Act Licenses
- Dog and Cat \*ON HOLD

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• Weights and Measures Laboratory Fees \*ON HOLD



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PROJECT STATUS REPORT - 7/1/2016

PROJECT MANAGER: JANE RIHANEK

## **Nebraska Department of Labor**

**Service:** Elevator Inspection Payments (New)

**Project:** Elevator Inspection Payments implemented with CommonCheckout – Elevator Inspection Payments will now be available online. NDOL inspectors will be able to search for the invoice(s) to be paid, add them to a shopping cart to review and edit before proceeding to CommonCheckout to complete payment information. The individual or business will be charged the statutory fee and have the opportunity to pay online using credit card and electronic check (ACH).

NDOL Contacts: Christopher Cantrell and Gerald Brown

**Status:** Development – ON HOLD

• Once the NSRB approves the fees proposed, NI will proceed with development. The next NSRB meeting is July 13, 2016.

• NI has estimated approximately 68 hours of development time (this does not include testing time).

• NI is finalizing the set-up for the new service code.

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	11/18/15	4/14/16	9.75	\$1,218.75
Planning	4/4/16	5/10/16	24.25	\$3,031.25
Development				
Testing				
Total Value	-	-	34.00	\$4,250.00

Target Launch Date: TBD Actual Launch Date:



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**PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Levi Campbell

# Nebraska Department of Natural Resources (NeDNR) Meadowlark Website Redesign

Current Phase: Design

Completion Target Date: February 15, 2017

### **Progress Since Last Update:**

- Levi updated home page mockup, and created a mobile mockup of the home page (6/17/16)
- Levi created 2 interior page mockups for NeDNR's review (6/29/16)
- NeDNR decided on url for new site- https://dnr.nebraska.gov
- Levi & Ashly filmed the fountain in front of the capitol for home page video (6/29/16)
- NeRAIN styling work has begun
- Nebraska Interactive still in the process of discussing and reviewing separate site possibilities (example: http://dnr.nebraska.gov/LPRBC)

Total hours Nebraska Interactive has spent on the project to date: 28

#### Outstanding items to be completed before moving on to next phase:

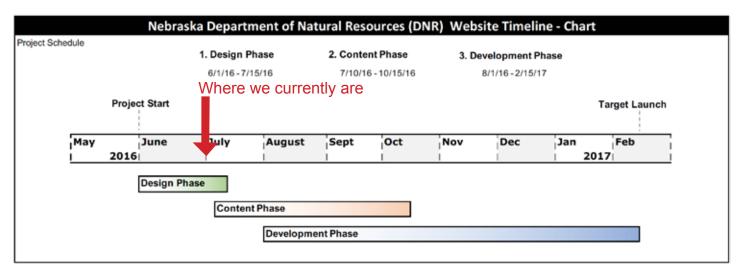
Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
Contract signed	-	5/13/16	NeDNR	Yes
NeDNR will share Google Analytics reports with Nebraska Interactive (NI) to allow NI to analyze and review existing statistics		7/15/16	NeDNR	No
Mockup approved	-	7/15/16	NeDNR	No
NeDNR work on revising to revamping any website content before moved over to new site	7/10/16	10/15/16	NeDNR	No
NI begin developing home page once mockup has been approved	8/1/16	8/30/16	NI	No



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#### **PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Levi Campbell



	DNR Website Timeline - Breakdov	vn	
Timeline	e is subject to change depending on feedback, response time, etc		
•		Union	Toward Due Date
ı	Design Phase	Hours	Target Due Date
la.	Layout key stakeholders of the website redesign & their wishes for the new design	-	Completed
lb.	Receive website design questionarre from DNR	o=	Completed
lc.	2 Mockups of design layout with time for 2 revisions Where We cui	rrently are 25	7/1/16
2	Content Phase	Hours	Target Due Date
a.	DNR will work on revising and/or reorganizing content for the new website	20	10/15/16
3	Development Phase	Hours	Target Due Date
	Once a mockup has been approved, Nebraska Interactive will begin building the		
a.	home page of the website	16	8/30/16
			2, 2 3, 2 2
	Also during this time, research and development time will be spend on any new	4.5	40/4/45
b.	modules or configureations for the site	12	10/1/16
	As content is ready to be added to the website, it will be added per each section &		
c.	reviewed by the agency	250	10/15/16
d.	Further testing and overall review	12	1/25/17
e.	Quality Assurance testing & review	10	2/1/17
f.	Website Training	2	2/10/17
g.	Target Launch Date		2/15/17



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PROJECT STATUS REPORT -7/1/2016

PROJECT MANAGER: EVERS, JESSICA

### **Nebraska State Patrol**

### **NSP CCW Renewal & Replacement Permits**

**Current phase: Planning** 

Phase completion target date: 7/15/2016

#### **Progress since last update:**

- 6/30/2016 NSP provided prototype feedback
- 7/7/2016 NSP and NI are scheduled to meet
  - o Agenda
    - DMV integration
    - Prototype Feedback
    - NI Proposal
    - Technical Details
    - Calendar Concept Additional Meetings Necessary?
  - Next Steps:
    - Finalize Concept/Proposal for NSP approval

#### **Outstanding items:**

Action item	Due Date	Responsible Party	Completed: Yes/No
Web Service details from Chris by 5/13. Determine how we will flag/determine a renewal can't be completed online, and must be done in person (every 10 years).	6/30	Chris/Jeff	Open with some details provided
Research to determine if submit web service can return path to transfer PDF to Filebound.	6/30	Chris	Open with some details provided
Concept Document	7/15	NI	No
Functional Specifications	7/30	NI	No

#### **Future Tasks**

- NI will need the following from NSP:
  - o NI needs Web Service Details form NSP need to start Functional Specs.
  - FAQ to display on application. This will contain information from last pages of paper application.
  - Terms and Conditions Language, including information to display on timelines for completion of Approval/Denial of applications.
- Shortly before development is started we will need the web service lookup in place.
- Shortly after development is started we will need the submit web service in place.

#### **Project overview:**

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	2/8/16		60.5	\$7,562.50

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Planning			
Development			
Testing			
Total Value	-	-	

Target Launch Date	Actual Launch Date
12/30/2016	

## **Appointment Calendaring Project**

**Current phase:** Concept

Phase completion target date: 7/29/2016

#### **Progress since last update:**

• 7/7/2016 Determine if additional concept meetings are needed

#### **Outstanding items:**

Action item	Due Date	Responsible Party	Completed: Yes/No
Concept Document	8/1/2016	NI	No

#### **Project overview:**

Phase	Start Date	End Date	Hours Invested	Non-Billed Cost
Concept	2/8/16		12.5	\$1,562.5.00
Planning				
Development				
Testing				
Total Value	-	-		

Target Launch Date	Actual Launch Date
12/30/2016	

#### **Future Projects**

• New CCW Permits – dependency on launching Renewal Permits and Calendar solution.



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PROJECT STATUS REPORT - 7/1/16

**DESIGNER:** Wes Fairhead

### State of Nebraska Board of Parole - Meadowlark Website Redesign

Current Phase: Design

Completion Target Date: August 30, 2016

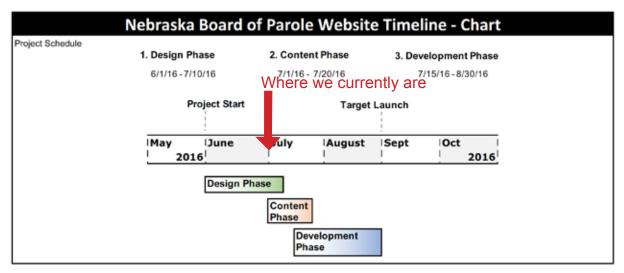
### **Progress Since Last Update:**

- Mockup approved 6/20/16
- Wes emailed link to new site for the Board of Parole to review progress so far on 6/28/16 (<a href="https://parole.nebraska.gov/">https://parole.nebraska.gov/</a>)

Total hours Nebraska Interactive has spent on the project to date: 29

Outstanding items to be completed before moving on to next phase:

Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
Board of Parole work on revising to revamping any website content before moved over to new site	7/1/16	7/20/16	Board of Parole	No
NI begin developing home page once mockup has been approved	7/15/16	8/1/16	NI	In Progress





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#### **PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Wes Fairhead

	Nebraska Board of Parole Website Timeline -	Breakdown	
Timeline	e is subject to change depending on feedback, response time, etc		
1	Design Phase	Hours	Target Due Date
1a.	Layout key stakeholders of the website redesign & their wishes for the new design	-	Completed
1b.	Receive website design questionarre from Nebraska Board of Parole	_	6/3/16
1c.	2 Mockups of design layout with time for 2 revisions	20	6/20/16
2	Content Phase	Hours	Target Due Date
2a.	Nebraska Board of Parole will work on revising and/or reorganizing content for the new rebsite	Where w	e currently are*
3	Development Phase	Hours	Target Due Date
	Once a mockup has been approved, Nebraska Interactive will begin building the		4
За.	home page of the website	8	8/1/16
	Also during this time, research and development time will be spend on any new		
3b.	modules or configureations for the site	1	8/1/16
	As content is ready to be added to the website, it will be added per each section &		
3c.	reviewed by the agency	4	8/10/16
3d.	Further testing and overall review	1	8/22/16
3e.	Quality Assurance testing & review	1	8/22/16
3f.	Website Training	1	8/22/16
3g.	Target Launch Date		8/30/16



#### PROJECT STATUS REPORT - 7/1/2016

#### PROJECT MANAGER: JANE RIHANEK

## **Nebraska Secretary of State**

#### **Business Services Division**

**Carry-over Goals** 

1) Services: UCC Originals, Amendments, Continuations, & Terminations Filings Project: After launching, it was determined these additional changes were needed:

- Adjust page info to appear on the next line directly under the org name in the stamp info
- For the Statutory Ag Lien:
  - Modify field for debtor's name so it doesn't appear so large
  - Replace checkmarks with X's

**Status:** SOS and NI met to review additional changes needed for the UCC filing images. NI is working on a high-priority fix to the Assignment filings. Once that has been deployed to production, NI will resume work on the other changes.

Target Launch Date: TBD Actual Launch Date:

2) Service (New): UCC XML Batch Filing & User Implementation Guide

Project: UCC XML Batch Filing and User Implementation Guide (needs completed to go with Title 436 Rules

and Regulations)
Cost: \$8.00
SOS Fee: \$6.50
NI Fee: \$1.50
Revenue Type: New

**Status:** SOS and NI met this week to re-group on where we are with this project. There is some research that NI will need to do as well as provide some data to SOS for review. SOS is reviewing the IACA XML Specs for modifications they would like to make. Another project team meeting will take place to review the changes.

Phase	Start Date	End Date	Responsible Party	Completed
Concept & Planning	2/11/16		SOS & NI	No
Development	3/28/16		NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

3) Services: Foreign and Domestic Nonprofit Corporations Filings, LLC Biennial Reports and LLP Annual

Reports, & LLP Admin

Project: 2017 Annual & Biennial Filings

**Status:** Not Started

Cost: NP-Occ Tax Fee + Portal Fee; LLC-\$13/LLP-\$18 or \$33

SOS Fee: NP-Occ Tax Fee; LLC-\$10/LLP-\$15 or \$30

NI Fee: NP-\$3 ACH or 3% CC; LLC/LLP-\$3

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Planning			SOS & NI	
Development			NI	
Testing			SOS & NI	
Launch			NI	

Target Launch Date: 1/1/17

**Actual Launch Date:** 



**4) Services:** UCC & EFS Filings **Project:** Third Party Redaction

The Secretary of State Business Services Division has a need to redact sensitive information on UCC and EFS filing documents prior to making these documents available to the public for searching and review. Extract Systems will process and verify the redaction of SSN and Federal Tax ID Numbers. **Cost**: 854,947 image pages at \$0.04875 each totaling \$41,679 (these amounts will be less until the export of images takes place). The cost includes all hardware, software, and professional services to deliver redacted images to NI.

**Status:** Per Chad on 6/21/16: I wanted to give you an update on Redaction. Databank was notified today that we had completed testing and are ready to move the redacted images and keywords into the PROD OnBase environment. I will let you know when they provide us the next steps and a timeline.

**5) Services:** Corporate Document eDelivery (User & Admin)

Project: Corporate Document eDelivery Re-template - This application will be re-templated in the current

Common Application Template (CAT).

Status: Development

Cost: Variable

SOS Fee: Applicable statutory fee

NI Fee: Subscriber-\$2/filing; Nonsubscriber-3% w/ \$2 min./filing

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Planning	6/23/14	7/31/14	SOS & NI	Yes
Development	6/30/14		NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

#### New Goals for 2016

1) Services: Corporate & Business Search (Subscriber & Non-subscriber)

**Project:** Remove status section including options 'Good Standing' and 'Not in Good Standing'; search results will display in alphabetically order and display both active and inactive results; and the results will display in a sortable table that can be filtered and sorted based on the user's needs.

Status: Launched Cost: \$0.45 SOS Fee: \$0.27 NI Fee: \$0.18

Revenue Type: Self-funded

itevenue rype.	on ranaca			
Phase	Start Date	End Date	Responsible Party	Completed
Planning	1/27/16	2/9/16	SOS & NI	Yes
Development	3/21/16	3/25/16	NI	Yes
Testing	3/28/16	6/23/16	SOS & NI	Yes
Launch	6/27/16	6/27/16	NI	Yes

**Target Launch Date:** 6/27/16 **Actual Launch Date:** 6/27/16

This project will be removed from the next Project Status Report.

2) Service (New): EFS Amendment Filings

Project: This is a new filing type and will require an Administrative interface for SOS to review and either

accept or reject filings.

Status: Queue Cost: \$8.00 SOS Fee: \$6.50 NI Fee: \$1.50 Revenue Type: New

Nevertue Type: New				
Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

3) Services: Corporate Document eDelivery (User & Admin)

**Project:** Trade Name Amendment & Assignment Filings – These are new filing types that will be added to the existing eDocs service. These filings will be completed for an existing trade name and require an uploaded document. These filings will be reviewed in the existing Admin.

Status: Queue Cost: Variable SOS Fee: Variable

NI Fee: Subscriber-\$2/filing; Nonsubscriber-3% w/ \$2 min./filing

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

4) Services: Corporate Document eDelivery (User & Admin)

**Project:** Name Reservation Filing – This is a new filing type that will be added to the existing eDocs service and require a new option be added for Reserve Name. This filing will require an uploaded document, and will be reviewed in the existing Admin.

Status: Queue Cost: Variable SOS Fee: Variable

NI Fee: Subscriber-\$2/filing; Nonsubscriber-3% w/ \$2 min./filing

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

5) Services: Corporate Document eDelivery (User & Admin)

Project: Certificate of Reinstatement Filing – This is a new filing type that will be added to the existing eDocs

service and require an upload of the application and occupation tax statement.

Status: Queue Cost: Variable SOS Fee: Variable

NI Fee: Subscriber-\$2/filing; Nonsubscriber-3% w/ \$2 min./filing

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

**6) Services:** Corporate Document eDelivery (User & Admin)

**Project:** Model Corp Act Filings for:

• Articles of Surrender

• Articles of Revocation of Dissolution

• Filing Certificate of Dissolution

• Application for Transfer of Authority

This new filing will replace the current filing for Certificate of Dissolution. More review is needed by SOS.

Status: Queue Cost: Variable SOS Fee: Variable

NI Fee: Subscriber-\$2/filing; Nonsubscriber-3% w/ \$2 min./filing

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

**Target Launch Date: 1/1/17** 

**Actual Launch Date:** 

**7) Services:** Corporate Document eDelivery (User & Admin)

**Project:** PC-Professional Certificate Renewals – NI will need to find out if we can verify active licenses through DHHS data to allow for a renewal to occur. This is a new filing type that will be added to the existing eDocs

service.

Status: Queue Cost: Variable SOS Fee: Variable

NI Fee: Subscriber-\$2/filing; Nonsubscriber-3% w/ \$2 min./filing

Revenue Type: Self-funded

Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

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Target Launch Date: TBD Actual Launch Date:

8) Services (New): Notary – Applications, Renewals, & Testing

**Project:** 

Status: Queue Cost: TBD SOS Fee: NI Fee: TBD

Revenue Type: New

Phase	Start Date	End Date	Responsible Party	Completed
Concept			SOS & NI	No
Planning			SOS & NI	No
Development			NI	No
Testing			SOS & NI	No
Launch			NI	No

Target Launch Date: TBD Actual Launch Date:

#### **Future Business Services Projects:**

Corporate and Business Search should be updated in the details section to show previous names, trade names and trade/service marks associated with the entity. This information is not usually available within the filed documentation, but would benefit the user to allow them to find and search for associated names within the Corporate and Business Search application.

#### **Rules and Regulations Division**

1) Services: Proposed Rules and Regulations & Current Rules and Regulations

Project: Rules & Regulations Website Automation

Status: Partner Testing

Phase	Start Date	End Date	Responsible Party	Completed
Planning	10/31/13	7/22/15	SOS & NI	Yes
Development	7/6/15	10/5/15	SOS & NI	Yes
Testing	8/3/15		SOS & NI	No
Launch			SOS & NI	No

Target Launch Date: TBD Actual Launch Date:

### **End of Quarter Value Savings Statement**

The table below illustrates the direct cost savings to your agency in regards to existing and new services for 2016 YTD.

Service Title	Hours Invested	Value Added
Business Reporting - Reporting Only	2.75	\$343.75
Corporate Batch Request	0.25	\$31.25
Corporate Document eDelivery Admin	49.75	\$6,218.75
Corporate Records Search - CC	45.75	\$5,718.75
Corporate Records Special Request Searches	0.25	\$31.25

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Corporation Occupation Tax Reports (Domestic & Foreign)	15.5	\$1,937.50
Corporation Paper Reports	1	\$125.00
LLC/LLP Annual and Biennial Report Filings	0.25	\$31.25
Marketing - Reporting Only	33.5	\$4,187.50
Miscellaneous Task - Reporting Only	5	\$625.00
Notary Public	1	\$125.00
Project Management - Reporting Only	16.75	\$2,093.75
Rules and Regulations Tracking System	20.25	\$2,531.25
UCC Bulk Filing	11.25	\$1,406.25
UCC Filings	70.25	\$8,781.25
UCC Database Dump	0.25	\$31.25
UCC Document Images	0.25	\$31.25
UCC Image Batch Service	0.25	\$31.25
UCC Records Batch	0.5	\$62.50
Voter Registration	57.65	\$7,206.25
Website Maintenance - General	9.25	\$1,156.25
Total Value	341.65	\$42,706.25

Hours include: project management, business analysis, product development, testing, and issue resolution.



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PROJECT STATUS REPORT - 7/1/16

DESIGNER: Wes Fairhead

## Tax Equalization & Review Commission - Meadowlark Website Redesign

Current Phase: Design

Completion Target Date: December 15, 2016

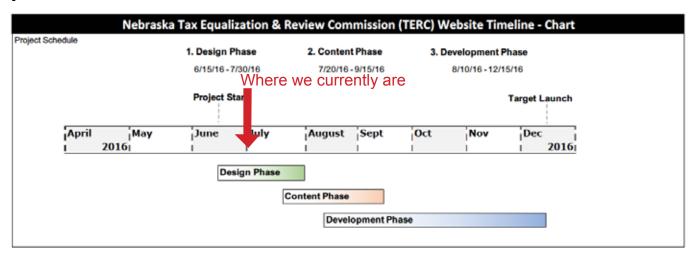
### **Progress Since Beginning Project:**

- Design Questionnaire received from TERC on 6/28/16
- Designer Wes Fairhead is currently working on 2 home page mockup options to be emailed to TERC for your review and feedback.

Total hours Nebraska Interactive has spent on the project to date: 7.25

Outstanding items to be completed before moving on to next phase:

Action Item	Start Date	Due Date	Responsible Party	Completed: Yes/No
Nebraska Interactive create 2 mockups of home page (with time for revisions or changeds)	6/19/16	7/10/16	NI	In Progress
Mockup Approved	-	8/1/16	TERC	No





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**PROJECT STATUS REPORT** - 7/1/16

DESIGNER: Wes Fairhead

	TERC Website Timeline - Breakdown						
Timeline is subject to change depending on feedback, response time, etc							
ı	Design Phase	Hours	Target Due Date				
la.	Layout key stakeholders of the website redesign & their wishes for the new design		6/30/16				
b.	Receive website design questionarre from NCDHH		6/30/16				
lc.	2 Mockups of design layout with time for 2 revisions Where we cui	rrently are 20	7/10/16				
2	Content Phase	Hours	Target Due Date				
2a.	TERC will work on revising and/or reorganizing content for the new website	5	9/15/16				
3	Development Phase	Hours	Target Due Date				
	Once a mockup has been approved, Nebraska Interactive will begin building the						
a.	home page of the website	8	8/15/16				
	Also during this time, research and development time will be spend on any new						
Bb.	modules or configureations for the site	2	11/15/16				
	As content is ready to be added to the website, it will be added per each section &						
c.	reviewed by the agency	193	11/15/16				
d.	Further testing and overall review	2	12/10/16				
e.	Quality Assurance testing & review	5	12/10/16				
ßf.	Website Training	1	12/5/16				
ßg.	Target Launch Date		12/15/16				