NEBRASKA STATE RECORDS BOARD 2ND FLOOR CONFERENCE ROOM 1221 N STREET March 19, 2024 9:00 A.M.

Customer Ad Proof

118-60018879 **NE SECRETARY OF STATE**

Lincoln Journal Star

Order Nbr 1202169

Publication	Lincoln Journal Star		
Contact		PO Number	T Marshall
Address 1	440 S 8TH STE 210	Rate	Open
Address 2		Order Price	17.52
City St Zip	LINCOLN NE 68508	Amount Paid	0.00
Phone	4024712559	Amount Due	17.52
Fax			
Section	Class Legals	Start/End Dates	02/16/2024 - 02/16/2024
SubSection		Insertions	1
Category	0090 Legals State Contract	Size	31
Ad Key	1202169-1	Salesperson(s)	Legal Ads REP
Keywords	MTG March 19 NE Records Bd 9128677	Taken By	 Nicole Muscari

Ad Proof

Notes

Notice of Public Meeting
Notice is hereby given that the
public meeting of the Nebraska
State Records Board is scheduled
for March 19, 2024, at 9:00 AM,
and will be held at the 1221 N Si
2nd Floor Conference Room, Lincoln, NE.
At times, the Board may go into
closed session during the meeting
as provided by Neb. Rev. Stat.
84-1410.
An agenda, kept continually, shall
be available for inspection at the
Nebraska State Records Board
during regular business hours or at
the Board's website at staterecordsboard-nebraska.gov. If auxiliary
aids or reasonable accommodations are needed for attendance at
the hearing, please call the Nebraska State Records Board's offices at
(402) 471-2550. For persons with
hearing/speech impairments,
please call the Nebraska Relay
System at (800) 833-7352 (TDD) or
(800) 833-0920 (Voice). Advance
notice of at least seven days is
needed when requesting an interpreter.

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NEBRASKA STATE RECORDS BOARD AGENDA

1221 N Street 2nd Floor Conference Room March 19, 2024, 9:00 A.M.

- 1. CALL TO ORDER, ROLL CALL
- ANNOUNCEMENT OF OPEN MEETINGS ACT
- 3. NOTICE OF MEETING
- 4. Action Item: ADOPTION OF AGENDA
- 5. APPROVAL OF MINUTES

Action Item: Approval of December 14, 2023, Meeting Minutes

- 6. LEGISLATIVE BILL 1413
- 7. APPROVAL OF FINANCIAL REPORT

Action Item: Approval of December 31, 2023, Cash Fund Balance Report

- 8. PUBLIC COMMENT
- 9. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS

(Signed by Chairperson Evnen pursuant to Board authority)

- 1. Non-Action Item: EGSLA Abstracters Board of Examiners and City of O'Neill
- 2. **Non-Action Item:** Business Payment Processing Abstracters Board of Examiners
- 3. Non-Action Item: Citizen Payment Processing City of O'Neill
- 4. **Non-Action Item:** Statement of Work Abstracters Board of Examiners, Department of Insurance, and Department of Motor Vehicles
- b) REVIEW OF PROJECT STATUS REPORTS
- 10. OLD BUSINESS
 - a) Action Item: Approve Business Plan
- 11. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS
 - a) Non-Action Item: Status of Technical Infrastructure Upgrades, Migrations, and Enhancements
 - b) Non-Action Item: Transaction Funded Work versus Paid Hourly Work
 - c) Action Item: Approve Project Priority Report
 - d) Non-Action Item: General Manager's Report
- 12. REPORT ON REQUEST FOR INFORMATION PORTAL APPLICATIONS
- NETWORK MANAGER CONTRACT DISCUSSION (Closed Session)
 - a) **Action Item:** Possible action regarding the Network Manager Contract. The current Network Manager Contract is with Nebraska Interactive, LLC dba Tyler Nebraska and continues through March 31, 2026.
- 14. DATE FOR NEXT MEETING

TBD

LOCATION: 1221 N Street, 2nd Floor Conference Room

15. ADJOURNMENT



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of December 14, 2023

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board ("NSRB") was called to order by Chairperson Robert B. Evnen at 9:01 a.m. on December 14, 2023.

A Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson

Lt. Governor Joe Kelly, representing the Governor

Adam Kauffman, representing the Director of Administrative Services

Josh Shasserre, representing the Attorney General

Mike Foley, Auditor of Public Accounts

Tom Briese, State Treasurer

Walter Weir, representing the General Public

Absent: Cody Gerlach, representing the Media

David Richards, representing the Libraries

Beau Reid, representing the Insurance Industry

Vacant member positions:

Representative the Banking Industry

Representative the Legal Profession

Staff in attendance:

Libby Elder, NSRB Executive Director

Tracy Marshall, NSRB Recording Clerk

Colleen Byelick, Chief Deputy Secretary of State and General Counsel

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on November 15, 2023, and on the State's public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB's attention to the adoption of the agenda. The Chairperson stated that he would like to adjust the order of discussion to discuss 8d. before 8c. Mr. Weir moved to approve the agenda with the agenda order adjusted to discuss item 8d before 8c. Mr. Shasserre seconded the motion. There was no further discussion.

Voting For: Evnen Shasserre Kauffman Briese Weir

Kelly

Voting Against: Foley

Absent: Gerlach, Richards, Reid

The motion carried.

Prior to moving to Item 5, Secretary Evnen introduced State Treasurer, Tom Briese, as a new member of the NSRB.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson asked for a motion to approve the minutes of the November 2, 2023, meeting. Mr. Weir moved to approve the minutes as presented. Mr. Shasserre seconded the motion.

Voting For: Evnen Shasserre Foley Kauffman Weir

Kelly

Voting Against: None

Absent: Gerlach, Richards, Reid

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Libby Elder, Executive Director for the NSRB provided a summary of the September 30, 2023, Cash Fund Balance Report. Mr. Briese moved to approve the Cash Fund Balance Report. Mr. Kelly seconded the motion. There was no further discussion.

Voting For: Evnen Shasserre Foley Kauffman Briese

Weir Kelly

Voting Against: None

Absent: Gerlach, Richards, Reid

The motion carried.

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked if anyone wished to provide public comment to the NSRB. No member of the public indicated a desire to provide public comment.

Agenda Item 8. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 8.a. Review of Template Agreements: Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, PayPort Addendums, a Statement of Work, and an amendment to a Statement of Work.

Agenda Item 8.b. Review of Project Status Reports: Ms. Elder presented information on the status of various active projects based upon feedback from local and state government partners.

Agenda Item 8.d. Presentation regarding the Portal and Electronic Government Services

The Chairperson introduced Agenda Item 8d and provided information on the revenue model that has been in place with the NSRB's vendor for many years. The revenue model provides funding for the Nebraska.gov website, which connects to state agency services. Many of those services are provided by the NSRB's vendor through no cost application development and hosting services for state agencies. The portal is funded by portal fees paid by individuals who complete transactions online. Customers can go into agency offices or utilize the online services. State agencies have the choice of whether to use the NSRB's vendor.

Mr. Foley stated that state agencies are increasingly not getting their work done for free, and the revenue model is breaking down. Further, state agencies do not have enough information on other options available to them.

Ms. Elder presented information regarding the responsibilities of the NSRB, the selection of the current network manager, the current network manager contract, the network manager's responsibilities, the self-funding nature of the portal, agency use the NSRB's contract/network manager's services, agency use of other vendors for services that involve customer interaction, and information regarding what other states are doing to provide online government services to their citizens. Ms. Elder presented options to the NSRB to consider when moving forward, including completion of the RFP process, extension of the contract with Nebraska Interactive, LLC dba Tyler Nebraska ("Tyler Nebraska") for up to 30 months, use of the OCIO office for some services, or exploring use of a National Association of State Procurement Officials ("NASPO") contract to obtain services.

The Chairperson stated that the NSRB would reserve time in March to discuss the revenue model and whether to proceed with a Request for Proposals ("RFP"). Mr. Foley stated that he has done some of this research as well. He indicated that a number of other states require that applications be hosted on their servers. There was discussion regarding the portal splits in other states and this being the appropriate time to begin discussing an RFP process.

Agenda Item 8.c. Status of Request for Information ("RFI") for Electronic Government Services Applications

The Chairperson explained in March, the NSRB adopted a resolution to issue an RFI. The RFI has been prepared in conjunction with DAS and has been provided to Mr. Foley for review. Several Mr. Foley's concerns were incorporated into the RFI. The RFI is ready for release, and it addresses questions regarding vendor ability to develop and host applications, and ability to develop applications on low-code or no-code platforms, like Tyler Technologies, Inc.'s Entellitrak platform.

Mr. Foley presented his concern with asking companies to share their knowledge of Entellitrak, as he wants companies to share what they can offer to the State of Nebraska.

The Chairperson stated that it is our understanding that there are third-parties certified to develop using Entellitrak. The RFI asks vendors to provide information on what they can provide to the State of Nebraska, in addition to inquiring about their ability to use Entellitrak.

There was no further discussion.

Break 9:50 ended 9:58

Agenda Item 9. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS

Agenda Item 9.a. Project Priority Report

Natalie Erb provided a summary of the Project Priority Report for the 3rd quarter of 2023, highlighting projects in progress and projects completed, with emphasis on projects for the Department of Motor Vehicles, the University of Nebraska Medical Center, the Motor Vehicle Industry Licensing Board, and work modernizing the payment checkout using a Tyler Technologies, Inc. common checkout page, known as CCP.

There was discussion of the DMV's use of Fast Enterprises, LLC as a backend vendor, and movement of the motor vehicle registration system from Tyler Nebraska to Fast Enterprises. Tyler Nebraska will still provide payment processing services for the DMV for such system.

There was also discussion of the Lexis Nexis Fraud Detection Service project for the DMV. Mr. Kelly moved to accept the Project Priority Report, seconded by Mr. Shasserre.

Voting For: Evnen Shasserre Foley Briese Weir

Kelly Kauffman

Voting Against: None

Absent: Gerlach, Richards, Reid

The motion carried.

Agenda Item 9.b. Status of Technical Infrastructure Upgrades, Migrations and Enhancements

Mr. Hughes presented information on Tyler Nebraska's modernization work in the last six weeks, which is currently on track. Tyler Nebraska is five percent (5%) complete with the overall Application Platform migration. The first Tyler Nebraska application platform project has been launched with the Department of Agriculture. Tyler Nebraska is currently ahead of schedule with the Application Platform work.

Tyler Nebraska is eight percent (8%) complete with the Engagement Builder work, and the first nine applications have been launched.

Regarding Pantheon, Tyler Nebraska has begun movement of websites to Cloud hosting through Pantheon.

Agenda Item 9.c. Business Plan

Mr. Hughes presented the 2024 Business Plan, beginning with a discussion of existing services. Tyler Nebraska plans to modernize to bring new value to State agencies. Tyler Nebraska will be updating payment processing devices and is prepared for compliance with the updated PCI standards. Mr. Hughes discussed staffing, indicating that Tyler Nebraska has a full staff. Ms. Erb will be taking on some of the project management responsibilities, with Mr. Sloan focusing more on marketing. Mr. Hughes discussed plans for portal growth including offering Tyler Technologies, Inc. products and services. The Business Plan does not include financial information due to Tyler Technologies, Inc. being publicly traded, but this information will be provided when available.

There was discussion of the use of the word "refactoring" and concern that it does not represent modernization and instead represents restructuring existing code.

There was discussion regarding how Tyler Nebraska decides whether to charge for work under a Statement of Work, and when the work is performed at no additional cost. The Chairperson stated he plans to fully develop that information at the next NSRB meeting.

There was discussion of Tyler Nebraska's capital costs in updating the payment processing equipment.

Mr. Weir requested information regarding the use of the word "refactoring" in the Business Plan, and indicated it is not clear to him what is happening to each application to make them current.

Mr. Shasserre moved to accept the Business Plan with Tyler Nebraska's commitment to provide financial information before the next NSRB meeting, seconded by Mr. Evnen.

Voting For: Evnen Shasserre Briese Kelly Kauffman

Voting Against: Foley

Not Voting: Weir

Absent: Gerlach, Richards, Reid

The motion failed.

There was discussion regarding the NSRB expectations of the Business Plan, as the NSRB has a responsibility to approve the Business Plan. Mr. Weir indicated that he was not comfortable with the use of the word refactoring, and did not believe that Tyler Nebraska has made it clear how they plan to upgrade applications, including details on writing code, redoing plug-ins, integration testing, user testing, etc. Mr. Weir agreed to meet with Tyler Nebraska in advance of the March NSRB meeting to work through any concerns.

Agenda Item 9.d. General Manager's Report

Mr. Hughes presented information on the launch of the Application Platform application for the Department of Agriculture in November, along with several enhancements, which were added to the application. Mr. Hughes also presented information on an e-signature project for the Administrative Office of the Courts.

There was a discussion of information gathered through customer satisfaction surveys, and Tyler Nebraska following up on instances when scores are lower than desired.

There was discussion regarding the savings to the State of Nebraska in connection with the esignature project.

Agenda Item 13. DATE FOR NEXT MEETING. The Chairperson announced the next regular meeting of the NSRB will be held in March 2024 at the 12th and N Street location.

Agenda Item 14. ADJOURNMENT.

Mr. Foley made a motion to adjourn, which was seconded by Mr. Shasserre.

Voting For: Evnen Shasserre Foley Briese Weir

Kelly Kauffman

Nebraska State Records Boar		December 14, 2023	
Voting Against:	None		
Not Voting/Abstain:	Gerlach, Richards, Reid		
The motion carried.			
The meeting adjourned at 11	:17 AM.		
Robert B. Evnen Secretary of State		Date	

Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

LB1413 - Transfer and provide for the transfer of funds and create and change the use and distribution of funds.

Introduced by Speaker Arch at the request of the Governor.

Sec. 11. The State Treasurer shall transfer \$3,000,000 from the Records Management Cash Fund to the General Fund on or before June 30, 2024, on such dates and in such amounts as directed by the budget administrator of the budget division of the Department of Administrative Services.

Sec. 12. The State Treasurer shall transfer \$3,000,000 from the Records Management Cash Fund to the General Fund on or before June 30, 2025, on such dates and in such amounts as directed by the budget administrator of the budget division of the Department of Administrative Services.

Status as of February 26, 2024

Referred to Appropriations Committee

NSRB - CASH FUND BALANCE

State Records Board - Revenues & Expenditures & Transfers October 1, 2023, through December 31, 2023

With comparative figures for October 1, 2022, through December 31, 2022 **FY 23-24**

Revenues:	Oct 2022 \$1,313,710.14	Nov 2023	<u>Nov 2022</u>	<u>Dec 2023</u>	<u>Dec 2022</u>	FY 23-24	FY 22-23
C-1(C-111		#1 4CO 24E 2C	ф1 F40 207 12	¢1 270 224 20	¢1 400 F00 62	¢0.024.07F.60	фо 707 457 07
Sale of Subscriber Services \$1,311,349.85 General Business Fees \$0.00		\$1,469,245.26 \$0.00	\$1,549,297.12 \$0.00	\$1,379,334.30	\$1,490,590.62	\$9,034,975.60 \$0.00	\$8,727,457.07
General Business Fees \$0.00 Driver Records \$13,027.00	\$0.00 \$209.00		\$0.00 \$499.00	\$0.00 \$422.00	\$0.00 \$398.00		\$0.00 \$1,841.00
• • •	·	(\$2,127.00)	·	\$14,781.28	·	(\$306.00)	
, ,	\$5,861.46 \$0.00	\$13,183.84 \$0.00	\$6,586.31 \$0.00	\$14,781.28	\$7,846.53 \$0.00	\$73,932.68	\$38,274.23 \$0.00
	1		·		•	\$13,000.00	•
Total \$1,336,497.54 \$	\$1,319,780.60	\$1,480,302.10	\$1,556,382.43	\$1,405,537.58	\$1,498,835.15	\$9,121,602.28	\$8,767,572.30
Expenditures:							
State Agency Transfers \$967,324.49	\$986,684.18	\$1,106,212.72	\$1,186,397.10	\$1,031,224.76	\$1,148,904.55	\$6,866,959.80	\$6,607,738.89
NIC \$241,223.49	\$202,806.98	\$217,394.68	\$226,751.82	\$230,553.78	\$214,126.37	\$1,350,772.40	\$1,305,735.49
Grant Payments \$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services \$25,666.06	\$23,317.15	\$25,665.77	\$23,317.31	\$25,665.82	\$23,337.21	\$155,500.06	\$141,876.88
Misc. Expense \$2,950.85	\$903.83	\$2,295.93	\$2,070.72	\$3,165.97	\$1,802.97	\$20,406.04	\$11,786.06
SRC Move \$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$11,248.75
	\$1,213,712.14	\$1,351,569.10	\$1,438,536.95	\$1,290,610.33	\$1,388,171.10	\$8,393,638.30	\$8,078,386.07
10tai \$1,237,104.09 \$	P1,213,712.1 4	\$1,001,009.10	φ1,430,330.93	\$1,290,010.33	\$1,500,171.10	φο,393,036.30	φο _τ 070 _τ 300.07
Net Increase (Decrease) \$99,332.65	\$106,068.46	\$128,733.00	\$117,845.48	\$114,927.25	\$110,664.05	\$727,963.98	\$689,186.23
Transfers Out \$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Transiers Out \$0.00	ψ0.00	ψ0.00	ψ0.00	φ0.00	ψ0.00	ψ0.00	ψ0.00
Fund Balance \$6,165,017.98 \$	\$4,433,046.35	\$6,293,750.98	\$4,550,891.83	\$6,408,678.23	\$4,661,555.88	\$6,408,678.23	\$4,661,555.88
Fund Balance-Local Agency \$577.51	\$563.83	\$578.87	\$564.79	\$580.22	\$565.80	\$580.22	\$565.80
φονιοι	φου.υυ	φο. σ.σ.	4001.79	4553.22	4555.00	4000.22	φοσο.σσ
Records Management Cash							
	\$4,433,610.18	\$6,294,329.85	\$4,551,456.62	\$6,409,258.45	\$4,662,121.68	\$6,409,258.45	\$4,662,121.68

Summary List Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

New EGSLA	NSRB Chairman Signature
Abstracters Board of Examiners	12/27/2023
O'Neill City of	12/18/2023

Electronic Government Service Level Agreement With Nebraska Abstracters Board of Examiners

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and the Nebraska Abstracters Board of Examiners, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided*, *however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.

2. APPLICATION SUPPORT

- a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
- b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
- c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
- d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
- e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at http://nitc.nebraska.gov/standards/ and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address: Nebraska Abstracters Board of Examiners,

Director

301 Centennial Mall S, Lincoln, NE 68508

Lincoln, NE 68509

Phone: (402) 471-2383

Email: julie.hoppe@Nebraska.gov

Mailing Address: Nebraska Interactive dba NIC Nebraska

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.
- 14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most

- current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.
- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - Credit Card and Electronic Check Payments through State-Selected Processor

 The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

- the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

- perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
 - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
 - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
 - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
 - e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
 - f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be

the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive LLC, dba NIC Nebraska

DocuSigned by:		
Tanner Hughes	12/22/2023	
Tanner Hughes	Date	
General Manager		
Nebraska Abstracters Board of Examiners	S	
DocuSigned by:		
Julie Hoppe	12/26/2023	
Julie Hoppe	Date	
Director		
Nebraska State Records Board (NSRB)		
DocuSigned by:		
Robert B. Evnen	12/27/2023	
Secretary of State, Robert B Evnen	Date	
Chairperson		



Electronic Government Service Level Agreement with City of O'Neill, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company ("the Contractor"), the Nebraska State Records Board (the "NSRB"), and City of O'Neill, Nebraska, a state governmental entity or political subdivision of Nebraska ("the Partner").

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract") effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided*, *however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.

2. APPLICATION SUPPORT

- a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user's technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
- b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
- c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
- d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
- e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

- 3. CHANGES IN PORTAL Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner's online service. A "material change" is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
- 4. PARTNER'S FEES The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner's fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
- 5. TECHNOLOGY STANDARD The Contractor shall review the Nebraska Technology Access Standards, found at http://nitc.nebraska.gov/standards/ and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
- 6. CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor's control.
- 7. AGREEMENT REPRESENTATIVES AND NOTICES All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address: City of O'Neill, Nebraska,

Mayor

401 East Fremont Street O'Neill, Nebraska 68763

Phone: (402) 336-3640

Email: ssidak@cityofoneill.com

Mailing Address: Nebraska Interactive dba NIC Nebraska

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.
- 9. TERM OF AGREEMENT This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.
- 10. RELATIONSHIP OF PARTIES Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.
- 11. CHANGES, MODIFICATIONS OR AMENDMENTS This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.
- 12. MARKETING The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor's promotion of Portal services.
- 13. EXHIBIT SPACE The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State's distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor's bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

- the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES All the Contractor's documents and records relating to Electronic Payment transactions made via the Contractor's payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
- 15. EXISTING SERVICES All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
- 16. ENTIRE AGREEMENT This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
- 17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
- 18. SEVERABILITY If a court of competent jurisdiction declares any of this Agreement's terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties' rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
- 19. ORDER OF PRECEDENCE If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
- 20. APPLICATION ENGINE TERMS The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the "Application Engine"). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the "Application Engine Object Files"). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

- perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
- 21. GOV2GO TERMS If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor's services hereunder, the following terms apply.
 - a. "Gov2Go Platform" is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
 - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
 - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
 - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
 - e. Partner Intellectual Property All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
 - f. The Contractor's Intellectual Property All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be

Nebraska Interactive, LLC dba NIC

Nebraska

the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Tanner Hughes 12/18/2023 **Tanner Hughes** Date General Manager City of O'Neill, Nebraska DocuSigned by: Scott Menish 12/18/2023 Scott Menish Date Mayor Nebraska State Records Board (NSRB) DocuSigned by: 12/18/2023 Robert B. Evnen Secretary of State, Robert B Evnen Date Chairperson

Addendum One to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

Nebraska Abstracters Board of Examiners, and the

Nebraska State Records Board

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Nebraska Abstracters Board of Examiners ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Business Payment Processing for Nebraska Abstracters Board of Examiners

Revenue Type: Instant Access

Implementation: 2024

Service	Nebraska Abstracters Board of Examiners Fee	Contractor Portal Fee	NSRB Share
Business Payment Processing Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	20% of Portal Fee
Business Payment Processing Credit Card	Full statutory/assessed fee charged by Partner	\$3.00 + 3%	20% of Portal Fee
Business Payment Processing PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

Docusigned by:		
By: Tanner Hughes	Date:	12/22/2023
Concret Manager Tenner Hughes		
General Manager – Tanner Hughes		
Nebraska Interactive, LLC dba NIC Nebraska		
DocuSigned by:		
- Nalie Hoppe		12/26/2023
By:	Date:	
Director- Julie Hoppe		
Nebraska Abstracters Board of Examiners		
DocuSigned by:		
By: Robert B. Evnen	Date:	12/27/2023
3B837E90FED5466		

Chairman - Secretary of State Robert B. Evnen

Nebraska State Records Board

Addendum One to the

Electronic Government Service Level Agreement Between

NIC Nebraska,

City of O'Neill Nebraska, and the

Nebraska State Records Board

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and City of O'Neill Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for City of O'Neill Nebraska

Revenue Type: Instant Access

Implementation: 2023

Service	City of O'Neill Nebraska Fee	Contractor Portal Fee	NSRB Share
Citizen Payment Processing Electronic Check	Full statutory/assessed fee charged by Partner	\$ 1.75	20% of Portal Fee
Citizen Payment Processing Credit Card	Full statutory/assessed fee charged by Partner	\$1.75 + 2.49%	20% of Portal Fee
Citizen Payment Processing PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- ☑ Contractor-Selected Processor (not applicable for state agencies Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision**: "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

Not applicable

Security: The Contractor's security provisions are found at nebra:	ska.gov/security	oolicy.html
By: Tanner Hughes EDB886CDA03D462	Date:	12/18/2023
General Manager – Tanner Hughes		
Nebraska Interactive, LLC dba NIC Nebraska By: Suff Musik By: 3087281F5203418	Date:	12/18/2023
Mayor- Scott Menish		
City of O'Neill, Nebraska DocuSigned by:		
By: Robert B. Evnen 38837E90FED5466	Date:	12/18/2023

Chairman - Secretary of State Robert B. Evnen

Nebraska State Records Board





Online Licensing & Payment System - PiD 1187

Abstracters Board of Examiners

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Trevor Vargason

Date: 12/07/2023

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska, dba Tyler Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



1. Introduction

The Abstracters Board of Examiners ("Partner") approached the Contractor about the opportunity to improve their abstracters licensing registration and payment process. Currently the Partner maintains a manual process using paper forms and check payment. Licensing forms are mailed to constituents and returned with payment. The Partner is interested in providing an online portal for constituents to complete their licensing registration and remit payment online.

Executive/Project Manager/Billing Contact

Julie Hoppe, Director

Email: Julie.Hoppe@nebraska.gov

Phone: 402-471-2383

2. Project Overview

2.1 Objectives

The Contractor will build an online portal for users to submit new & renewal abstracter registrations. The user registrations will be sent to a secure administrative interface for the Partner to approve or decline. Within that interface is a workflow that allows communication on the outcome. Users will have the opportunity to remit payment at the completion of their forms.

2.2 Scope

2.2.1 Inclusions

- 2.2.1.1 A publicly available user interface for users to complete new or renewal registrations.
- 2.2.1.2 A secure admin interface for the Partner to receive submitted registrations. The admin interface queue will have an approval or denial function.
- 2.2.1.3 A secure payment check out system, using CCP.
- 2.2.1.4 Upon approval, the user will receive an emailed certificate. Upon denial, the system will deliver an explanation along with an email to the user.

2.2.2 Exclusions

2.2.2.1 The Contractor will not be responsible for producing renewal email notifications.



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> Lincoln, NE 68508 P: 402-471-7810

2.2.2.2 The Contractor will not be responsible for maintaining the database of active abstractors. Any changes, additions, removals, or revisions must be submitted to the Contractor by the Partner. Upon receipt of an updated database file, the Contractor will upload new information into the system.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** The required security information to access the application.
- 2.3.4 **User** Any member of the general public.
- 2.3.5 **Data Store** An organized collection of information.
- 2.3.6 **Published** Information sent directly to a Web site viewable to the general public.
- 2.3.7 **Administrator** staff member of Contractor.

2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements.
- 2.4.4 Partner will provide the Contractor with content; language and text.
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours.
- 2.4.6 Partner will provide assistance with testing for business requirements.
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in regular project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:

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> Lincoln, NE 68508 P: 402-471-7810

- 2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
- 2.4.10.2 Marketing assistance for agency services.
- 2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
- 2.4.10.4 24 hours a day, 7 days a week technical support.
- 2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
- 2.4.10.6 Access request to the system for this application will need to be submitted to the Contractor. Any changes to user access to this system must be communicated to the Contractor.
- 2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.12 This Statement of Work is an overall project hour estimate.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Planning
- 2.6.2 Development
- 2.6.3 Internal Quality Assurance Testing
- 2.6.4 Partner User Acceptance Testing ("UAT") Testing
- 2.6.5 Deployment



3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Abstracters Board of Examiners, Director

301 Centennial Mall South

PO Box 94944

Lincoln, NE 68509

Email: Julie.Hoppe@nebraska.gov

Phone: 402-471-2383

Mailing Address: General Manager/Contractor

P: 402-471-7810



1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@tylertech.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.



4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Online Licensing & Payment System	62	\$110.00	\$ 6,820.00



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> Lincoln, NE 68508 P: 402-471-7810

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Annual Maintenance	N/A	N/A	\$ 1,364.00 /year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

- 5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.
- 5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.





6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska dba Tyler Nebraska

DocuSigned by:	
Tanner Hughes	12/22/2023
Tanner Hughes, General Manager	Date
Abstracters Board of Examiners	
Docusigned by: Julie Hoppe	12/26/2023
Julie Hoppe, Director	Date
Nebraska State Records Board (NSRB)	
DocuSigned by:	
Robert B. Evnen	12/27/2023
Secretary of State Robert Evnen, Chairperson	Date

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Online Filing Portal - PiD 1184

Nebraska Department of Insurance

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Trevor Vargason

Date: 12/20/2023

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska dba Tyler Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.

Tyler Technologies, Nebraska 1135 M Street Suite# 220 Lincoln, NE 68508

P: 402-471-7810

1. Introduction

The Nebraska Department of Insurance ("Partner") approached the Contractor about improving Partner's filing intake process. Currently the Partner utilizes a Secure File Transfer Protocol ("SFTP") site for collection of documents. The Contractor will provide Partner with an online portal that allows domestic and foreign insurance companies to submit their statutory or otherwise confidential filings in a timely manner.

Executive

Eric Dunning, Director

Email: eric.dunning@nebraska.gov

Phone: 402-471-2201

Project Manager/Billing Contact

Lindsay Crawford, CFE - Chief Financial Regulator

Email: lindsay.crawford@nebraska.gov

Phone: 402-471-4734

2. Project Overview

2.1 Objectives

The Contractor will build an online portal for Users to securely submit required filings. The Partner will manage those documents from the administrative interface. Any further business processing will be conducted by Partner outside the portal.

2.2 Scope

2.2.1 Inclusions

- 2.2.1.1 Provide a User portal to consume submissions in digital format for domestic & foreign insurance companies.
- 2.2.1.2 Provide an administrator view for the Partner to download the submitted documents.
- 2.2.1.3 Provide a filter for the Partner to create a report for a specific insurance company of submitted documents.



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2.2.1.4 Partner will provide Contractor with a list of insurance companies that will be using the portal.

2.2.2 Exclusions

- 2.2.2.1 The Contractor will not be providing any payment functionality.
- 2.2.2.2 The Contractor is not responsible for updating the insurance company list, unless a ticket is submitted with the new file holding the updated list.
- 2.2.2.3 The Contractor will not provide a separate view for the User to view submissions. The insurance company will need to contact Partner to request a report.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** The required security information to access the application
- 2.3.4 **User** Any member of the general public
- 2.3.5 **Data Store** An organized collection of information
- 2.3.6 **Published** Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator** staff member of Contractor

2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements.
- 2.4.4 Partner will provide the Contractor with content; language and text.
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours.
- 2.4.6 Partner will provide assistance with testing for business requirements.
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.



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- 2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in regular project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.10.2 Marketing assistance for agency services.
 - 2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.10.4 24 hours a day, 7 days a week technical support.
 - 2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
 - 2.4.10.6 Access request to the system for this application will need to be submitted to the Contractor. Any changes to user access to this system must be communicated to the Contractor.
- 2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.12 This Statement of Work is an overall project hour estimate.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Planning
- 2.6.2 Development
- 2.6.3 Internal Quality Assurance Testing
- 2.6.4 Partner UAT Testing
- 2.6.5 Deployment

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3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Department of Insurance, Director

1526 K Street, Suite 200

PO Box 95087

Lincoln, NE 68509-5087

Email: eric.dunning@nebraska.gov

Phone: 402-471-4734



Tyler Technologies, Nebraska

1135 M Street Suite# 220 Lincoln, NE 68508 P: 402-471-7810

Mailing Address: General Manager/Contractor

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@tylertech.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

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> Lincoln, NE 68508 P: 402-471-7810

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

Tyler Technologies, Nebraska 1135 M Street Suite# 220

> Lincoln, NE 68508 P: 402-471-7810

Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Online Filing Portal	23	\$110.00	\$ 2,530.00
Annual Maintenance	N/A	N/A	\$ 506.00 /year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

- **5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.
- 5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

Nebraska Interactive, LLC. dba NIC Nebraska



Tyler Technologies, Nebraska

1135 M Street Suite# 220 Lincoln, NE 68508 P: 402-471-7810

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

— DocuSigned by:	
Tanner Hughes	1/8/2024
Tanner Hughes, General Manager	Date
Nebraska Department of Insurance	
DocuSigned by:	
Eric Vunning	1/8/2024
Eric Dunning, Director	Date
Nebraska State Records Board (NSRB)	
DocuSigned by:	
Robert B. Eunen	1/8/2024
Secretary of State Robert Evnen, Chairperson	Date





DMV CDL Skills Testing Modernization - PiD1177

Nebraska Department of Motor Vehicles (DMV)

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Trevor Vargason

Date: 12/13/2023

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska, dba Tyler Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.





The Nebraska Department of Motor Vehicles ("Partner") is adopting the new modernized Commercial Driver's License ("CDL") Skills Test, which is an industry-standard test. Adoption of the updated test is in line with standard training practices in the industry. The new skills test will enable the Partner to assess whether an entry-level commercial driver has the necessary technical knowledge and skills to operate a commercial motor vehicle safely. To meet the requirements of the modernized CDL Skills Test, the CDL Testing Database will be updated according to the identified scope and requirements.

Executive Sponsor

Rhonda Lahm, Director

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

Project Manager/Billing Contact

Matt Coatney, Driver Licensing Administrator

Email: matt.coatney@nebraska.gov

Phone: 402-471-2670

Cheryl Porter, CDL Program Manager

Email: cheryl.porter@nebraska.gov

Phone: 402-471-1472

2. **Project Overview**

Objectives 2.1

In Phase 1, the Contractor will update the online CDL Testing Application to implement the modernized CDL Skills Test. In Phase 2, the Contractor will implement requested enhancements.

2.2 Scope

2.2.1 Inclusions

2.2.2.1 Phase 1 - Modernized CDL Skills Test Implementation

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P: 402-471-7810



- 2.2.2.1.1 Remove randomization of the Vehicle Inspection ("VI") Form.
- 2.2.2.1.2 Remove randomization of the Basic Control Skills ("BCS") Form.
- 2.2.2.1.3 Update the current CDL Skills forms to the new modernized CDL Skills Forms.
- 2.2.2.1.4 The system will not mix and match old CDL skills tests and new CDL skills tests. The system should only accept or allow tests as long as they are all the same test version.
- 2.2.2.1.5 Update passing and failing scores with the new test versions, which will change for the BCS and VI.
- 2.2.2.1.6 Implement order blocking, as tests must be completed in a specific order, and tests can't be taken out of order.
- 2.2.2.1.7 Add a flag to the CDL testing database providing for a modernized skills test for any test taken on or after March 4, 2024.
- 2.2.2.1.8 Starting March 4, 2024, CDL drivers who have passed a portion of the old test will need to start over if they have not completed all portions. For out-of-state drivers, any tests passed before March 4, 2023, are old, and cannot be used for continued testing. The out-of-state driver will need to start over.

2.2.2.2 Phase 2 - System Enhancements

- 2.2.2.2.1 Add the ability for third-party examiners to enter existing documents for outof-state applicants when they are only wanting to remove a restriction. This generally requires one or more segments to be omitted from testing.
- 2.2.2.2 Add the ability for third-party examiners to upload photos and paper tests on the test results page.
- 2.2.2.3 Place photos and paper tests into a designated file transfer protocol ("FTP") folder for DMV to move items into Filebound system.

2.2.2 Exclusions

2.2.2.1 The Contractor will not be responsible for the Filebound process.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

- 2.3.1 **Must** The function or referenced object has to meet the desired outcome outlined in this project.
- 2.3.2 **Should** The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.
- 2.3.3 **Credentials** The required security information to access the application



Tyler Technologies, Nebraska

1135 M Street Suite# 220 Lincoln, NE 68508

P: 402-471-7810

- 2.3.4 **User** – Any member of the general public
- **Data Store** An organized collection of information 2.3.5
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator**- staff member of Contractor

2.4 **Assumptions**

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes.
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements.
- 2.4.4 Partner will provide the Contractor with content; language and text.
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours.
- 2.4.6 Partner will provide assistance with testing for business requirements.
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in regular project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.10.2 Marketing assistance for agency services.
 - 2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.10.4 24 hours a day, 7 days a week technical support.
 - 2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
 - 2.4.10.6 Access request to the DMV Administrative System for this application will need to be submitted to the Contractor. Any changes to user access to this system must be communicated to the Contractor.
- 2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.



2.4.12 This Statement of Work is an overall project hour estimate.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability

2.6 Milestones

- 2.6.1 Planning
- 2.6.2 Development
- 2.6.3 Internal Quality Assurance Testing
- 2.6.4 Partner UAT Testing
- 2.6.5 Deployment

3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

Lincoln, NE 68508 P: 402-471-7810



4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Department of Motor Vehicles, Director

301 Centennial Mall South

Lincoln, NE 68508

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

Mailing Address: General Manager/Contractor

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

Tyler Technologies, Nebraska 1135 M Street Suite# 220 Lincoln, NE 68508 P: 402-471-7810



4.3 Termination of SOW

- 4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.
- 4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.



4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
DMV CDL Skills Testing Modernization	N/A	N/A	\$ 0.00 One-time fee
Annual Maintenance	N/A	N/A	\$ 0.00/year (20% of total time and materials fees paid from row 1 above)
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

- **5.1** The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.
- 5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.



5.3 Annual Maintenance Charge

No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska	
Tanner Hughes	1/2/2024
Tanner Hughes, General Manager	Date
Nebraska Department of Motor Vehicles	
DocuSigned by: Khonda Lalum	1/3/2024
Rhonda Lahm, Director	Date
Nebraska State Records Board (NSRB)	
Robert B. Evnen	1/3/2024
Secretary of State Robert Evnen, Chairperson	Date

PROJECT STATUS REVIEW COUNTY Q4 2023

March 19, 2024

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Center Village	NLCC Renewal Local Set Up	01/17/2024	02/2024	Tier 3
Describe the project?		<u> </u>		
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Villageofcenter@gmail.com Called: Emailed: 02/15/2024 Response:				

Project Name	Start Date	Est Month Completion	Priority Status
Utility Payments (EB)	12/04/2023	01/2024	Tier 3
	Utility Payments (EB)	Utility Payments (EB) 12/04/2023	

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Valparaiso Village	NLCC Renewal Local Set Up	01/16/2024	02/2024	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
clerk@valparaisonebraska.com Called: Emailed: 02/15/2024 Response:				

PROJECT STATUS REVIEW (STATE) Q4 2023 March 19, 2024

Agency or Entity	Project Name	Start Date	Est. Month Completion	<u>Priority</u> Status
Abstracters Board of Engineers	Online Licensing & Payment Setup	01/04/2024	02/2024	Tier 3
1. Describe the project?	The project is setting up an online licensing platform for abstracter license renewal, together with a payment system.			
2. What is the status of the project	I believe we are nearing completion			
3. Was there any delay? If so, why?	The project is a little slower than anticipated but no real delay. I had hoped to go live early February.			
4. Will it be launched within the next 90 days?	Yes.			
Julie Hoppe Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est. Month Completion	<u>Priority</u> <u>Status</u>
Administrative Office of the Courts	eFiling Firm Verification	07/26/2023	02/2024*	Tier 2
1. Describe the project?	An enhancement to Trial Court eFiling to shift onto Attorneys and away from Court Staff.	the tracking of A	 uttorney/Firm infor	mation
2. What is the status of the project	This project is developmentally complete and ready for deployment. But, we have uncovered an issue with the code change that will disrupt the flow of documents from one state partner, DHHS, to the courts. We have informed DHHS of the change, and we are awaiting their reciprocal code change before we make our deployment.			
3. Was there any delay? If so, why?	Yes. Development and testing of the code was completed in 2023, however, DHHS was informed of the change on 01/05/24 and has not yet provided an ETA for the change from their end.			
4. Will it be launched within the next 90 days?	Optimistically, yes. The changes to DHHS's c	ode are minimal.		
Sherri Dennis/Gene Cotter Called: Emailed: 02/15/2024 Response: 02/16/2024				

Agency or Entity	Project Name	Start Date	Est. Month Completion	Priority Status
Administrative Office of the Courts	Judge Portal eSignature Enhancement	02/17/2023	02/2024*	Tier 2
1. Describe the project?	An enhancement to the Judge Portal of Trial modify orders entirely within the Portal. Previsign or modify the documents outside the portal portal and the portal process.	ously Judges wo	uld download ord	ers, and
2. What is the status of the project	The enhancement was initially launched on 01/30/24 but was rolled back due to issues with the deployment, the issues were addressed, and the enhancement was launched successfully on 02/06/24 to all users of the Judge Portal. TT are also investigating error reports from users that are not show-stopping.			
3. Was there any delay? If so, why?	Yes, initial phases of development were reject Tech took some time to investigate further or integrated new software libraries into the app	otions, then with t		
4. Will it be launched within the next 90 days?	The enhancement was launched on schedule	Э.		
Sherri Dennis/Gene Cotter Called: Emailed: 02/15/2024 Response: 02/16/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Administrative Office of the Courts	One Time Case Search Result Image Addition	06/14/2023	01/2024	Tier 2
1. Describe the project?	An enhancement to the Online JUSTICE Cas court documents in the results of the basic or			nages of
2. What is the status of the project	The project is completed and in production for error reports from users.	or use by the pub	lic, but TT are inv	estigating
3. Was there any delay? If so, why?	Yes, systemic issues stymied testing of the e application. Once those were overcome, we manner.			
4. Will it be launched within the next 90 days?	The enhancement was launched for public us	ers on 01/23/24.		
Sherri Dennis/Gene Cotter Called: Emailed: 02/15/2024 Response: 02/16/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Attorney General's Office	Event Registration Portal	12/21/2023	01/2024	Tier 3
1. Describe the project?	A registration portal for the Nebraska Hunevents.	nan Trafficking	Task Force trair	ning
	Completed			
2. What is the status of the project				
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Already launched.			
Heather Buell/Suzanne Gage Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Department of Insurance	Online Filing Portal	01/08/2024	02/2024	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?				
Lindsay Crawford Called: Emailed: 02/15/2024 Response:				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Department of Motor Vehicles	DLR CC Migrate Payment System from NebPay to CCP	08/29/2023	02/2024*	Tier 3
1. Describe the project?	Change payment option from legacy payn (CCP).	nent system to	current paymen	t system
	Completed.			
2. What is the status of the project				
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Launched 2/14/2024.			
Betty Johnson Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status	
Department of Motor Vehicles	CDL Skills Testing Modernization	11/15/2023	03/2024	Tier 3	
1. Describe the project?	In April the Nebraska DMV plans to switch our CDL Skills Testing from the current 2005 Model to the 2022 Modernized Model. This requires some changes to our system that supports our skills testing and reporting. The CDL Database that was developed by and is supported by Tyler Technologies will need some updates with the new test model information.				
2. What is the status of the project	The project is in the development stage. \ ensure we are on track with Tyler.	Ve have weekly	v update meetinę	gs to	
3. Was there any delay? If so, why?	The overall project has been delayed from was not due to Tyler Technology or it's de meet their original deadline which is prior	velopers. They	•		
4. Will it be launched within the next 90 days?	Yes, April 1 st , 2024.				
Cheryl Porter Called: Emailed: 02/15/2024 Response: 02/15/2024					

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Department of Motor Vehicles	Handicap Permits Modernization Enhancements	01/31/2024	03/2024	Tier 3
1. Describe the project?	Move handicap permit issuance system f Platform.	rom legacy plat	form to new Tyle	er •
O Milestia the estatus of the musicat	Currently in the development phase.			
2. What is the status of the project				
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Planned launch late March.			
Betty Johnson Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Department of Motor Vehicles	Student Driver Safety Waiver/Certificates of Completion Modernization Enhancement	02/06/2024	03/2024	Tier 3
Describe the project?	Tyler is migrating teen Driver Safety Scho their AP platform.	ol Waivers/Cert	ificates of Comp	letion to
	Ongoing and progressing well.			
2. What is the status of the project				
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Yes.			
Matt Coatney Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Department of Motor Vehicles	Forms AE to AP Modernization	11/09/2023	05/2024	Tier 2
1. Describe the project?	Tyler is converting DMV Forms to their Ap AppEngine (AE) platform. The AE platform			eir
	Ongoing and progressing well.			
2. What is the status of the project				
3. Was there any delay? If so, why?	No.			
4. Will it be launched within the next 90 days?	Yes.			
Matt Coatney Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Motor Vehicles Industry Licensing Board	MVILB Website	09/11/2023	01/2024*	Tier 3
1. Describe the project?	We contracted with NIC (Tyler Technologies to make it more of a resource for the public a		utdated antiquate	d website
	The website has launched and NIC will demo	the website to o	our Board next Th	ursday.
2. What is the status of the project				
3. Was there any delay? If so, why?	The initial contract to revamp the website was signed at the same time we entered into an agreement to have NIC create an online portal for license renewals. They weren't able to do both at the same time, so I told them that the portal was the top priority. Eventually, we decided that it made sense to have a third-party build the website framework with NIC developing the forms and payment portals. While we're excited to have a new website, it was never essential to Agency operations and therefore not urgent.			
4. Will it be launched within the next 90 days?	The website has launched (<u>www.MVILB.Neb</u>	raska.gov).		
Josh Eickmeier Called: Emailed: 02/15/2024 Response: 02/15/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status			
Motor Vehicles Industry Licensing Board	Form & Payment Portal	11/16/2023	03/2024*	Tier 3			
1. Describe the project?	NIC developed website forms and payme	ent portals.					
2. What is the status of the project	We are in final testing. NIC will demo the payment portal to our Board next Thursday.						
3. Was there any delay? If so, why?	There was no delay. It was done in conjunction with the website redesign.						
4. Will it be launched within the next 90 days?	Yes, NIC will complete the remaining forms and payment portal development well within 90 days.						
Josh Eickmeier Called: Emailed: 02/15/2024 Response: 02/15/2024							

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status			
Department of Correctional Services	Federal Surplus – Add "Pending" Status (Modernization Enhancement)	12/04/2023	03/2024	Tier 3			
1. Describe the project?	The project is updating our Website for our inventory, the link is below. They are making upgrades to the site according to our request. https://www.nebraska.gov/app-fsp/						
2. What is the status of the project	We are in the final stages of this project. \ website for final launch.	We are testing t	he updates of th	е			
3. Was there any delay? If so, why?	No delay.						
4. Will it be launched within the next 90 days?	Yes, there should be no problem with laun	ching within this	s time frame.				
Marie Leedom Called: Emailed: 02/15/2024 Response: 02/15/2024							

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Department of Economic Development	Revolving Loan Fund Payment System	02/01/2024	03/2024	Tier 3
1. Describe the project?	Project was for them to build us a simple so that the Department of Economic Deve fees.			
	The project is complete.			
2. What is the status of the project				
3. Was there any delay? If so, why?	The deadline of February 9, 2024 was me	t.		
4. Will it be launched within the next 90 days?	The payment platform is now live and fund	tional.		
Shaun Grantski Called: Emailed: 02/15/2024 Response: 02/23/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status		
Department of Environmental and Energy	Website Build	11/20/2023	08/2024	Tier 3		
1. Describe the project?						
2. What is the status of the project	We are currently working with the subcont Tyler Tech individuals on the initial design		Media Solutions	s and		
3. Was there any delay? If so, why?	There was a long initial delay last year due to the fact that Tyler Tech was going to using a subcontractor to do the website build, and then Tyler Tech will be maintaining the website moving forward. Because this was the first time that Tyler Tech would be using a subcontract, it had to before the Board for approval. After it was approved, it took a significant amount of time for all contract's to be put in place. But from the beginning of November 2023, there has been no delay.					
4. Will it be launched within the next 90 days?	No. Our Agency page is very extensive, s than 90 days.	o it entire webs	ite build will tak	e longer		
Shani Mach Called: Emailed: 02/15/2024 Response: 02/20/2024						

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status
Secretary of State	Corporate & Business Search NebPay to CCP Conversion	10/13/2023	02/2024*	Tier 3
1. Describe the project?	Tyler Technologies is working to sunset the and is moving to their corporately-supported			nt portal
_	Going live 2/26/2024.			
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched within the next 90 days?	Yes.			
Chad Sump Called: Emailed: 02/15/2024 Response: 02/20/2024				

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status			
Secretary of State	Corporate NonProfit Biennial Report System – NebPay to CCP Conversion	11/01/2023	02/2024*	Tier 3			
1. Describe the project?	Tyler Technologies is working to sunset their locally-built NebPay payment portal and is moving to their corporately-supported CCP payment portal.						
2. What is the status of the project	SOS found Issues in the test environment when testing and reported those to Tyler.						
3. Was there any delay? If so, why?	We haven't heard from Tyler after sending our issues in the test environment on 2/1/2024.						
Will it be launched within the next 90 days?	Unknown.						
Chad Sump Called: Emailed: 02/15/2024 Response: 02/20/2024							

Agency or Entity	Project Name	Start Date	Est Month Completion	Priority Status			
Secretary of State	Corporate Records Special Request Searches-NebPay to CCP Conversion	11/01/2023	02/2024*	Tier 3			
1. Describe the project?	Tyler Technologies is working to sunset their locally-built NebPay payment port and is moving to their corporately-supported CCP payment portal.						
2. What is the status of the project	SOS found issues in the test environment when testing and reported those to Tyler.						
3. Was there any delay? If so, why?	We haven't heard from Tyler after sending our issues found in the test environment on 2/1/2024.						
4. Will it be launched within the next 90 days?	Unknown.						
Chad Sump Called: Emailed: 02/15/2024 Response: 02/20/2024							



2024 Business Plan

Tyler Nebraska | Nebraska

Tanner Hughes General Manager 2/20/2024

Nebraska Interactive, LLC dba Tyler Nebraska ("Tyler Nebraska")

Letter from General Manager

As I assumed the role of General Manager for Tyler Nebraska in July, I embarked on a mission to pave new paths to success, guided by the chief principle of delivering tangible value to Nebraska agencies and citizens. In the realm of government, value translates into intuitive citizen experiences, efficient government processes, and steadfast, positive partnerships. To achieve these key value points, I am introducing a restructured business model within Tyler Nebraska, providing a robust framework for setting and achieving goals while ensuring that our team remains accountable for our commitments. By aligning our efforts with a clear vision and major business objectives, we maintain focus and traction.

2024 marks a monumental year for Tyler Nebraska. Our core focus shifts towards collaborative partnerships, fostering a value-added culture that culminates in modern, efficient government services, delivered with unwavering pride and accountability.

In 2023, we showcased a pivotal shift in our technology and approach, accompanied by an accountable plan to fulfill our obligations to our customers and the NSRB. The cornerstone of this pivot lies in the exponential value we can bring to agencies and citizens through business automation features. Think of business automation as the process of automatically turning on and off your front porch light every day. In the hustle and bustle of daily life, we often forget to perform these routine tasks, and when we do, it takes up precious time – time that adds up. Modern technology can automate routine government processes, driving measurable efficiency gains and reducing government spending.

A real-world example is Tyler Nebraska's successful implementation of business automation for data forms at the DMV, resulting in annual savings of nearly \$200,000. By eliminating these non-value-added cycles, DMV workers can focus on providing a more positive citizen experience. Our goal at Tyler Nebraska is to replicate this success across other agencies, showcasing the value of efficiency.

I am thrilled about the year ahead. I am confident that the board, agencies, and citizens will witness the tangible value our partnership delivers this year. Through the initiatives outlined in this plan, the New Tyler Nebraska is here to be a trusted, go-to partner.

Sincerely,

Tanner Hughes

General Manager | Tyler Nebraska



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Existing Services

Modernization

In July and November 2023, Tyler Technologies, Nebraska unveiled a pivotal shift in its technology modernization strategy, prioritizing accountability in completing essential updates to aging applications, websites, and forms. This transformation represents a significant 57% overhaul of the technology portfolio. Tyler Technologies has invested \$3,900,000 in this modernization effort, with no additional costs incurred by the state.

New Value for Nebraska Portal Modernization Top 5 values for agencies and citizens 1. Quick Delivery 33% 2. Time-Saving Automation This Plan 3. Scalable Performance Previously Modernized 4. Improved Availability Remaining 5. Enhanced Security **Technology Pivot** Tyler's Modernization Investment Websites, 55 *Licensing, Hosting, Employee time Engagement Builder, Application 🐝 tyler Platform, 22

Throughout the third quarter, Tyler Technologies engaged with over 100 partners and stakeholders to gather feedback on the modernization plan. The most common feedback received was the question, "What about my outstanding enhancements?" The beauty of this technology pivot lies in its ability to deliver much-needed enhancements while simultaneously replatforming the underlying technology.

After consulting with customers, each agency was presented with two options: upgrade the existing platform without new features or replatform their technology to embrace a new, modern, and efficient approach. An overwhelming 98.5% of customers across all 209 services opted for

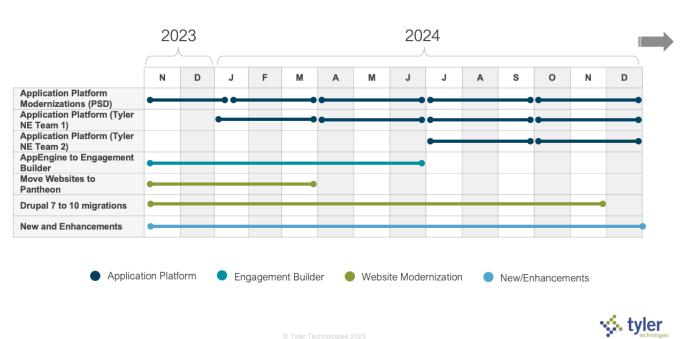


technology replatforming, embracing new Tyler solutions such as Tyler Application Platform, Engagement Builder, and the Website Drupal hosting provider – Pantheon.

Each of these three modern platforms embodies government efficiency capabilities and has already proven its value in two agencies currently utilizing them. The digital transformation at the DMV and automated reporting and finance reconciliation at the Department of Agriculture have both yielded substantial returns on investment, evident in staff savings and positive citizen interactions.

Looking ahead, 2024 holds the promise of continued modernization efforts aligned with the plan presented to the NSRB on November 2nd. The goal is to complete 80% of the modernizations within the planned quarter. The requested 20% flexibility is attributed to factors such as business launch requirements and additional customer-driven scope enhancements.

Timeline for all moving parts



Tyler Nebraska is firmly committed to delivering tangible results through the new modernization plan, making it the top priority among major business objectives. As illustrated in the timeline above, Tyler Nebraska's multi-threaded approach to modernization leverages extended Tyler Platform services teams and local development teams to achieve this goal. By January 1, 2024, over half of the local Tyler Nebraska team is expected to be certified in Tyler Application



Platform development. Upon completion of their training, the local team will be mentored by the Platform Services Team through a crawl-walk-run methodology until they achieve expertise.

Additionally, the plan involves migrating from AppEngine to its feature-rich replacement – Engagement Builder. Engagement Builder represents a significant upgrade from AppEngine, offering a business automation engine and self-service capabilities. Currently, 131 AppEngine forms have already been mostly built and tested in Engagement Builder. The entire project is slated for completion by July 2024. Upon completion of the Engagement Builder project, new resources will be trained on the Application Platform.

On a parallel front, website migrations are underway to a cloud hosting provider – Pantheon. This transition brings several advantages, including faster feature enhancements, improved security, and enhanced service availability. These migrations will significantly accelerate Drupal 7 to 10 migrations, which were previously hampered by on-premises hosting. Drupal upgrades are anticipated to extend throughout the remainder of 2024. To accommodate this timeline, new website creation will be handled by the board-approved subcontractor, Dogwood. Dogwood will collaborate with Tyler Nebraska to ensure continuous progress without impacting website content requests and rebuilds.

In conclusion, Tyler Technologies Nebraska's comprehensive technology modernization plan is poised to transform the state's digital landscape, delivering enhanced efficiency, security, and citizen engagement. The plan's focus on accountability, stakeholder engagement, and a multithreaded approach will ensure its successful execution.



Pantheon Website Hosting

Benefits of Moving to Pantheon



- **Quicker Feature Enhancements**
 - Upgrade process reduced by 40%
- **Enhanced Security**
- Improved Performance Elastic and Scalable to meet Demand
- **Reduction of Technology Debt** Reduces 34 servers or 29% of Tyler Nebraska's Technology footprint

10 additional Security features to help protect website access, availability and management

- Reduction of Resource Overhead 66% reduction of resource overhead to build new
- Service Availability Diversified Geo-redundant availability

Q&A Statement from Keri Bennett regarding the movement to Pantheon "It was so helpful to answer our questions – sounds positive to me!"





Payment Services

In 2023, we identified challenges with our existing over-the-counter hardware devices for card swiping. Tyler Nebraska proactively addressed these issues by creating a playbook and securing funding to upgrade county and local devices to the Ingenico Lane 3000. This device refresh has already occurred in the Sarpy County Treasurers' office, significantly enhancing device reliability and user experience.

Continuing our commitment to positive partner collaboration, we plan to proactively approach our customers in 2024, offering discounted upgrades to their payment devices. Our goal is to ensure that all customers enjoy worry-free payment processing that delivers value and efficiency to every office.

Tyler Technologies Payment team is also developing an exciting payment device offering slated for early 2024. This new feature-rich device will utilize the advanced Lane 3800 series device, introducing a new platform and security kernel to accommodate future flexibility as payment services expand. These devices will accept multiple payment methods, including Tap to Pay, and Apple Pay.

Furthermore, in anticipation of PCI DSS 4.0 compliance requirements, effective March 2024, Tyler Technologies' corporate payment services team has been actively preparing throughout the year. We are happy to announce that a majority of the delta between PCI DSS v3.2.1 and 4.0 have been implemented in our payment services for years. There are some minor changes we will be making ahead of the 2024 deadline to ensure we are compliant.

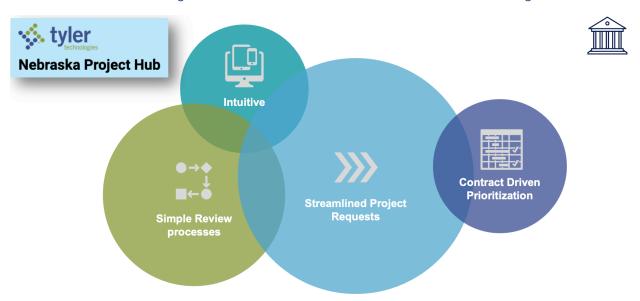
In addition, there are some future dated requirements that take effect April 2025. Our team is already adjusting those as well. Some of those changes include adjustments to our Approved Vendor Scanning (AVS) regiments. Those changes will rollout throughout 2024 ahead of the 2025 deadline.



Portal Growth

In 2024, Tyler Nebraska has added the following opportunities to our plan for growth. These opportunities are just a few major places where Tyler Nebraska can bring value through modern and efficient government technology services.

Streamlined Project Intake with the Nebraska Project Hub



The NEW Nebraska Project Hub

Access through our website. https://www.nebraska.gov/partners



Introducing the Nebraska Project Hub, an innovative project intake form designed to expedite and streamline project identification and prioritization. This intuitive solution empowers Tyler Nebraska to effectively capture the voice of our customers, a crucial element in the project lifecycle. The Project Hub simplifies the intake process, enabling us to focus on what we do best – developing services that enhance the lives of Nebraskans and our partners.

Launched on November 2nd, the Nebraska Project Hub is readily accessible via our partners' website. Tyler's project teams are eager to leverage this transformative tool throughout 2024, continuously delivering value-added services to the state. With the Nebraska Project Hub, we can confidently navigate the project landscape with efficiency, ensuring that the needs of our customers remain at the forefront of our endeavors.



Areas of Opportunity

Game and Parks - Tyler OneOutdoors

Area of Opportunity

• Nebraska Game and Parks Commission (NGPC) will be issuing an RFP for their outdoor recreation solution for Parks, focusing primarily on Camping/Lodging Reservations, Passes, Point of Sale/Retail, Tours and Activity Sign Ups across their Parks system. This RFP will be a multi-year opportunity, likely five years plus two additional years. Outdoors has met with NGPC both online and in person since 2022 and done deep dive sessions and demos and is strongly positioned to compete on this RFP. The estimated ARR is approximately \$600K ARR (transaction fee-based) with room for organic growth from additional reservable assets being added to the system.

Measurable Outcome

- Increased Citizen satisfaction
- Improved mobility for staff and customers

Estimated Revenue

• If awarded - The 2024 revenue is expected to be \$200,000 after a third-quarter launch, bringing ~\$600,000 annually.

Cattle eInspection – Tyler Application Platform

Area of Opportunity

• E-Inspection was approved by the State Legislature in May of 2021 under LB 572 which allows for brand inspection to be performed by the producer on cattle that have been enrolled in the program and utilize a unique non-visual identifier (generally an EID tag) to create "self-inspections" and allow for document generation without a brand inspector ever setting boots on the ground.

Measurable Outcome

- Decreased operational costs
- Reduction of inspections NBC must complete
- Enhanced customer journey

Major Components for Solution

- Tyler Application Platform
- API for communication to the back end.

SED Licensing – Tyler Application Platform – Occupational Licensing

Area of Opportunity

• The State Electrical Division approached Tyler Technologies in search of a replacement for their back-end solution, which is supported by a single individual out of South



Dakota. With Tyler Nebraska already supporting the front end of this application and combined with our state regulatory suite powered by Tyler Application Platform (Entellitrak) this opportunity proves to be what SED is looking for in a complete package licensing solution.

Measurable Outcome

- Enhanced citizen journey
- Agency process efficiencies
- Modern Technology solution

Major Components for Solution

• Tyler Application Platform – State Regulatory Suite

Tyler Disbursements

Area of Opportunity

• Tyler's Disbursements software streamlines and connects digital disbursements and card issuance on a single platform, empowering your agency to make payouts, both individually and en masse, for a variety of government needs, including jury duty, court-mandated child support, restitution, procurement, unemployment, inmate release, election workers, vendor payments, and more.

Measurable Outcome

- Enhanced Citizen Journey
- Additional Revenue
- Efficient Government Process

Major Components for Solution

• Tyler Disbursements



Expanding Partnerships

The acquisition of NIC by Tyler Technologies has opened up a vast new landscape of partnership and expansion opportunities within the government sector. Previously inaccessible pockets of government are now within reach, presenting a wealth of possibilities to deliver value and impact.

While Tyler Nebraska has existing relationships with some of these agencies, we believe that a deeper understanding of their unique needs will reveal even greater opportunities for collaboration. By engaging in thorough agency needs discovery, we can tailor our comprehensive suite of solutions to address their specific challenges and aspirations.

The following state departments represent promising avenues for exploration:

- Department of Health and Human Services
- Department of Transportation
- Department of Education
- Department of Administrative Services
- Department of Labor
- Department of Corrections

Through strategic partnerships and a commitment to understanding the evolving needs of government agencies, Tyler Nebraska is poised to play an increasingly vital role in shaping the future of public services in Nebraska. By leveraging our expertise and resources, we can empower these agencies to operate more efficiently, effectively, and securely, ultimately enhancing the lives of Nebraskans everywhere.

Centralized Marketing Expertise

The acquisition of NIC by Tyler Technologies has brought about a unified marketing force, empowering us to deliver comprehensive support to our Nebraska customers. To further enhance our capabilities, Tyler Nebraska has assigned two dedicated marketing representatives to our portal, ensuring that customers have direct access to expert guidance.

These marketing resources actively engage with our portal customers to gain insights into their needs and opportunities. They then collaborate with partners across the broader Tyler Technologies organization to identify the most suitable solutions. This synergy harnesses the power of our expanded reach to drive growth and success for our Nebraska clients.



Beyond fostering new marketing growth opportunities, Tyler Nebraska actively participates in various marketing conferences throughout the year. These events provide a platform to forge new connections, strengthen existing partnerships, and stay abreast of emerging trends. By engaging with industry experts and peers, we gain valuable insights into local and national initiatives that impact agencies and their operations, enabling us to tailor our support accordingly.

In 2024, we are committed to attending the following conferences to further strengthen our presence and connect with Nebraska's community:

- Nebraska Association of County Officials Board Workshop
- Nebraska State Bar Association Annual Conference
- Nebraska Cyber Security Conference
- AAMVA Region 3 Conference

Through our centralized marketing expertise and active involvement in the industry, we are dedicated to empowering Nebraska's agencies with the resources and support they need to thrive. By fostering meaningful connections and staying at the forefront of marketing trends, we are poised to drive growth and innovation for our Nebraska customers.



Financial Performance (Budget 2024)

Category	2024 Budget	% Increase (Decrease)
		Compared to 2023
NSRB Revenue	\$ 1,873,747.00	10%
Merchant and Payment Processing	\$ 3,510,220.00	14%
General & Administrative	\$ 141,648.00	36%
IT Development	\$ 3,476,130.00	0%
Compliance	\$ 36,788.00	119%
Marketing and Advertising	\$ 146,195.00	3%
Operating Expenses	\$ 2,330,613.00	3%
Total Expenses	\$ 9,641,594.00	6%

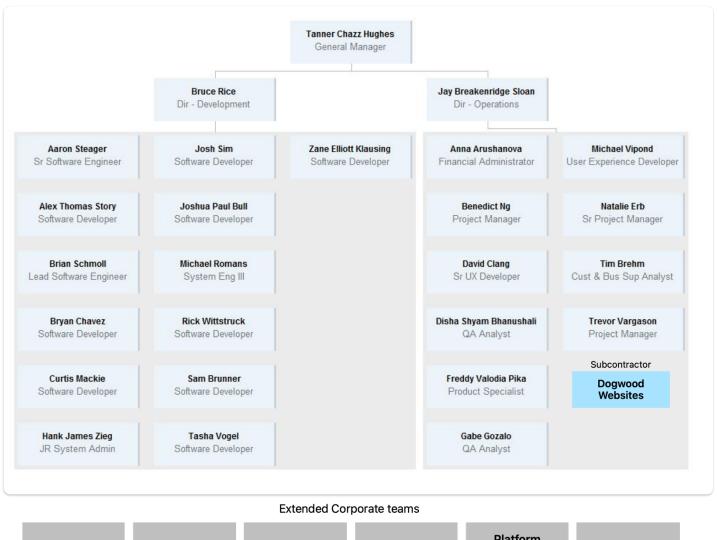
Accounting Services Changes

Tyler Nebraska does not plan to make any significant changes to our accounting services this year.



Accountability Chart

This year Tyler Technologies Nebraska is planning to extend our ceiling by using our extended teams. The platform services team will help augment our movement to the Tyler Application platform and we will be utilizing Dogwood Media, a Tyler Wide corporate subcontractor to help us deliver websites for the state while we continue to surge forward with Drupal modernization this year.



Security Infrastructure Payments Marketing Platform Services Product Teams



Subcontractor Information

As required in our contact, below is the information regarding our subcontractors.

Dogwood Media

- a. Subcontractor: Dogwood Media
- b. Address: 65B Scotia Drive, Pike Road, AL 36064
- c. Phone: 334-425-0009
- d. Specific tasks of each subcontractor(s),
 - a. Subsidizing content creation for websites
- e. Percentage of performance hours intended for each subcontractor; and Total percentage of subcontractor(s) performance hours.
 - a. Only one subcontractor currently working on websites.



Q4 Project Priority Report (March 19, 2024 - NSRB Meeting)								
Project In Prog Number	gress (Revised 2/16/2024) *Bold Date Indicates a Change Partner Name	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)		
Number 1	Abstracters Board of Examiners	ABE EB Online Licensing & Payment Setup	1/4/2024	Feb-24	Tier 3	End Date (Actual)		
2	Administrative Office of the Courts	ADC eFiling Firm Verification	7/26/2023	Feb-24*	Tier 2			
3	Administrative Office of the Courts Administrative Office of the Courts	AOC One Time Case Search Result Image Addition	6/14/2023	Jan-24*	Tier 2	1/23/2024		
4	Administrative Office of the Courts Administrative Office of the Courts	AOC Judge Portal eSignature Enhancement	2/17/2023	Feb-24*	Tier 2	2/6/2024		
5	Attorney General's Office	AGO Event Registration Portal	12/21/2023	Jan-24	Tier 3	1/4/2024		
6	Center Village	Center Village NLCC Renewal Local Set Up	1/17/2024	Feb-24	Tier 3	1/4/2024		
7	Department of Insurance	DOI Online Filing Portal	1/8/2024	Feb-24	Tier 3			
8	Department of Motor Vehicles	DMV Forms AE to AP Modernization	11/9/2023	May-24	Tier 2			
9	Department of Motor Vehicles	DMV CDL Skills Testing Modernization	11/15/2023	Mar-24	Tier 3			
10	Department of Motor Vehicles	DMV DLR CC Migrate Payment System from NebPay to CCP	8/29/2023	Feb-24*	Tier 3			
11	Department of Motor Vehicles	DMV Handicap Permits Modernization Enhancements	1/31/2024	Mar-24	Tier 3			
12	Department of Motor Vehicles	DMV Student Driver Safety Waiver / Certificates of Completion Modernization Enhancement	2/6/2024	Mar-24	Tier 3			
13	Motor Vehicles Industry Licensing Board	MVILB Form & Payment Portal	11/16/2023	Mar-24*	Tier 3			
14	Motor Vehicles Industry Licensing Board	MVILB Website	9/11/2023	Jan-24*	Tier 3	1/31/2024		
15	Nebraska Department of Correctional Services	NDCS Federal Surplus -Add "Pending" Status (Modernization Enhancement)	12/4/2023	Mar-24	Tier 3	1/31/2021		
16	Nebraska Department of Economic Development	NDE Revolving Loan Fund Payment System	2/1/2024	Mar-24	Tier 3			
17	Nebraska Department of Environment and Energy	Nebraska Department of Environment & Energy Website Build	11/20/2023	Aug-24	Tier 3			
18	O'Neill City	O'Neill City Utility Payments (EB)	12/4/2023	Jan-24	Tier 3	1/12/2024		
19	Secretary of State	SOS Corporate Nonprofit Biennial Report System Nebpay to CCP Conversion	11/1/2023	Feb-24*	Tier 3			
20	Secretary of State	SOS Corporate Records Special Request Searches Nebpay to CCP Conversion	11/1/2023	Feb-24*	Tier 3			
21	Secretary of State	SOS Corporate & Business Search Nebpay to CCP Conversion	10/13/2023	Feb-24*	Tier 3			
22	Valparaiso Village	Valparaiso Village NLCC Renewal Local Set Up	1/16/2024	Feb-24	Tier 3			
Project Comple	eted in Quarter 4 2023							
	eted in Quarter 4 2023	Project Name	Start Date	Est. Month Completion	New Priority Status	End Date (Actual)		
Column1	Partner Name	Project Name Ansley Village NICC Renewal Local Set Lin	Start Date 11/30/2023	Est. Month Completion	New Priority Status	End Date (Actual)		
	Partner Name Ansley Village	Ansley Village NLCC Renewal Local Set Up	11/30/2023	Est. Month Completion Dec-23 Nov-23	Tier 3	12/5/2023		
Column1 23	Partner Name Ansley Village Dakota City	Ansley Village NLCC Renewal Local Set Up Dakota City NLCC Renewal Local Set Up	11/30/2023 11/13/2023	Dec-23	Tier 3 Tier 3	12/5/2023 11/14/2023		
Column1 23 24	Partner Name Ansley Village Dakota City Department of Motor Vehicles	Ansley Village NLCC Renewal Local Set Up Dakota City NLCC Renewal Local Set Up DMV Fleet Services CC Implementation	11/30/2023 11/13/2023 10/20/2023	Dec-23 Nov-23	Tier 3	12/5/2023 11/14/2023 11/28/2023		
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23 24 25 26 27 28 29 30	Partner Name Ansley Village Dakota City Department of Motor Vehicles Emerson Village	Ansley Village NLCC Renewal Local Set Up Dakota City NLCC Renewal Local Set Up DMV Fleet Services CC Implementation DMV DLS Nebpay to CCP Upgrade DMV eNotice Retirement Project - Phase 1 DMV Motor Vehicle Registration CCP Integration Conversion DMV MotorCycle Safety Course Completion Submission Form Emerson Village Website	11/30/2023 11/13/2023 10/20/2023 9/20/2023 10/6/2023 10/6/2023 7/27/2023 9/11/2023	Dec-23 Nov-23 Nov-23 Dec-23 Nov-23 Nov-23 Nov-23	Tier 3 Tier 3 Tier 3 Tier 3 Tier 2 Tier 2 Tier 1 Tier 1	12/5/2023 11/14/2023 11/28/2023 12/11/2023 11/20/2023 11/20/2023 11/6/2023 12/29/2023		
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Column1 23 24 25 26 27 28 29 30 31 32 33 34 35 36	Partner Name Ansley Village Dakota City Department of Motor Vehicles Emerson Village Emerson Village Geneva City Jefferson County 33 Nebraska Liquor Control Commission Oakdale Village Secretary of State	Ansley Village NLCC Renewal Local Set Up Dakota City NLCC Renewal Local Set Up DMV Fleet Services CC Implementation DMV DLS Nebpay to CCP Upgrade DMV eNotice Retirement Project - Phase 1 DMV Motor Vehicle Registration CCP Integration Conversion DMV Motorcycle Safety Course Completion Submission Form Emerson Village Website Emerson Village Website Emerson Village PayPort Geneva City PayPort Jefferson County City NLCC Renewal Local Set Up NLCC Active Corporation Validation API Oakdale Village PayPort SOS LLC/LLP Annual Biennial Report Nebpay to CCP Conversion	11/30/2023 11/13/2023 10/20/2023 9/20/2023 10/6/2023 7/27/2023 9/11/2023 9/14/2023 11/1/2023 9/7/2023 10/18/2023 9/25/2023 9/26/2023	Dec-23 Nov-23 Nov-23 Dec-23 Nov-23 Nov-23 Nov-23 Dec-23* Oct-23 Nov-23 Oct-23 Oct-23 Dec-23	Tier 3 Tier 3 Tier 3 Tier 3 Tier 2 Tier 2 Tier 1 Tier 3	12/5/2023 11/14/2023 11/28/2023 12/11/2023 11/20/2023 11/20/2023 11/6/2023 12/29/2023 10/25/2023 10/31/2023 11/2/2023 10/24/2023 10/24/2023		

General Manager's Report

October 1st - December 31st Quarter 4 2023

Executive Summary

In quarter 4, Tyler Nebraska primarily focused on completing the re-platforming planning and beginning the execution phase of the modernization. This has been a narrow focus for us as we drive forward on platform services. We are already seeing huge benefits for using the platform including increased agility, enhanced efficiencies for both the partner and Tyler, and most importantly - Improved user experience. Below is a recap of the major activies completed in Quarter 4 and a brief outlook for Quarter 1.

Quarter 4 lookback:

- Replatforming plan finalized: A comprehensive plan to re-platform the remaining technical infrastructure was finalized and presented to the board. This plan outlines the migration strategy and timeline for modernizing our technology stack.
- Modernization efforts kick-off: We commenced executing the re-platforming plan, focusing on migrating applications to the Tyler Application Platform, Engagement Builder, and the cloud via our Pantheon partnership.
- Early success demonstrated: We achieved demonstrably quick results by leveraging these platforms. Within two months (November January), we successfully migrated 9 applications to Engagement Builder, 3 applications to the Tyler platform, and 18 websites to the cloud.

Q1 Outlook:

- · Continue executing the re-platforming plan according to the established timeline.
- Monitor and evaluate the performance of migrated applications to ensure ongoing success.
- · Work with partners to identify any new project needs and get those into the Project hub for evaluation.

Tanner Hughes

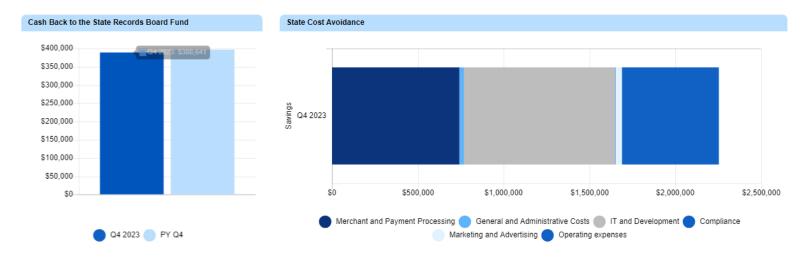
General Manager

Tyler Nebraska

Financials

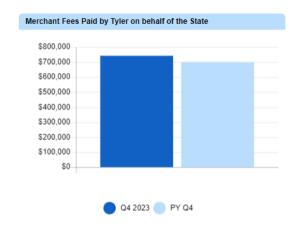
Quarter 4 Financial Metrics							
Primary	Q4 2023	PY Q4	Q4% Variance	Full Year 2023	Full Year 2022	Full Year Variance (%)	
NI Revenue	\$2,919,387	\$2,905,449	0.5%	\$12,459,716	\$11,897,323	5%	
20% NSRB Margin Share	\$388,641	\$397,075	-2%	\$1,707,256	\$1,663,251	3%	
Gross Margin	\$2,530,746	\$2,508,374	1%	\$10,752,460	\$10,234,072	5%	
Merchant and Payment Processing	\$741,823	\$700,603	6%	\$3,087,549	\$2,902,804	6%	
General and Administrative Costs	\$27,959	\$37,569	-34%	\$104,300	\$132,033	-27%	
IT and Development	\$878,568	\$725,336	17%	\$3,466,252	\$2,787,654	20%	
Compliance	\$2,683	\$7,037	-162%	\$16,792	\$23,611	-41%	
Marketing and Advertising	\$36,246	\$37,013	-2%	\$141,539	\$136,638	3%	
Operating expenses	\$566,104	\$558,676	1%	\$2,257,935	\$2,174,847	4%	
Total Expenses	\$2,253,383	\$2,066,232	8%	\$9,074,367	\$8,157,587	10%	
Operating Income	\$277,363	\$442,142	-59%	\$1,678,093	\$2,076,485	-24%	
Total Income Tax Expense (Benefit)	\$67,049	\$114,603	-71%	\$450,916	\$521,239	-16%	
Net After-Tax Income (Loss)	\$210,314	\$327,538	-56%	\$1,227,177	\$1,555,246	-27%	

Financials



The NSRB receives 20% of the gross transaction fees for the executive branch of government. In Q4 2023, NSRB's revenue share dipped slightly compared to Q3 2022. Overall, NSRB revenue share grew 3% in 2023.

The state avoids the costs of several different portal operations. The total state cost avoidance for these areas was \$2,253,383 in Q4 of 2023. These various costs increased 8% in Q4 of 2023 compared to the same period in 2022. IT & Development expenses led the way with an increase of 17% in Q4 compared to the previous year. Overall, these operating expenses grew 10% in 2023.





Tyler Nebraska pays the merchant and banking cost for all board-approved transaction fees. These costs affect the operating income of the portal. Merchant fees increased 6% in Q4 2023 compared to Q4 2022. This expense grew 6% in 2023 compared to 2022.

Tyler Nebraska's net profit decreased by 56% in Q4 2023 compared to Q4 2022. Modest revenue growth and a significant increase in expenses, led to the net profit decrease in Q4. Net profit was down 27% YTD in 2023 compared to 2022.

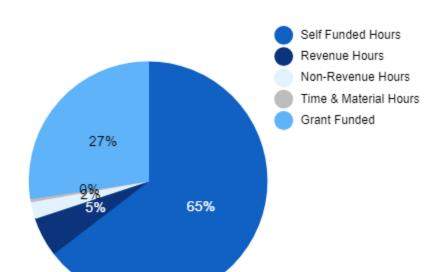
Time and Hours Review

Q4 Time Spent by Project Funding



71%

Full Year 2023 Time Spent by Project Funding



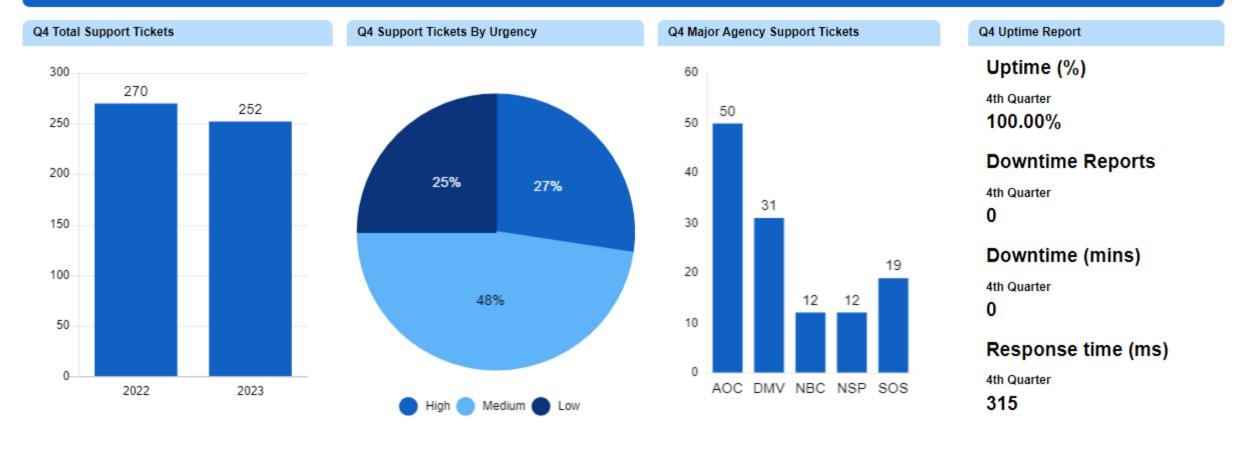
Self-funded and non-revenue hours are subsidized through transactions approved by the NSRB. Time and materials are paid for and included in an SOW agreement with the partner by hourly development rates (such as websites). Revenue hours are billed for services such as content management requests. These totals include development hours only.

Grant-funded hours are non-tax appropriated funds acquired through the NCHIP/NARIP grant in conjunction with the Nebraska State Patrol.

Hours allocated for technical infrastructure upgrades are allocated as "self-funded" hours. In full year 2023, 95% of the hours worked came at no direct cost to state agencies or local partners.

*Some T&M hours will not be billed to the state if worked over and beyond the SOW agreement.

Technical



Q4 2023 GM Report 5

Security

Security Summary

CISA has released an updated version of the joint #StopRansomware Guide

Ransomware is a form of malware designed to encrypt files on a device, rendering them and the systems that rely on them unusable. Malicious actors then demand ransom in exchange for decryption. Over time, malicious actors have adjusted their ransomware tactics to be more destructive and impactful and have also exfiltrated victim data and pressured victims to pay by threatening to release the stolen data. The application of both tactics is known as "double extortion." In some cases, malicious actors may exfiltrate data and threaten to release it as their sole form of extortion without employing ransomware.

These ransomware and associated data breach incidents can severely impact business processes by leaving organizations unable to access necessary data to operate and deliver mission-critical services. The economic and reputational impacts of ransomware and data extortion have proven challenging and costly for organizations of all sizes throughout the initial disruption and, at times, extended recovery.

This guide is an update to the Joint Cybersecurity and Infrastructure Security Agency (CISA) and Multi-State Information Sharing & Analysis Center (MS-ISAC) Ransomware Guide released in September 2020 (see "What's New") and was developed through the Joint Ransomware Task Force.

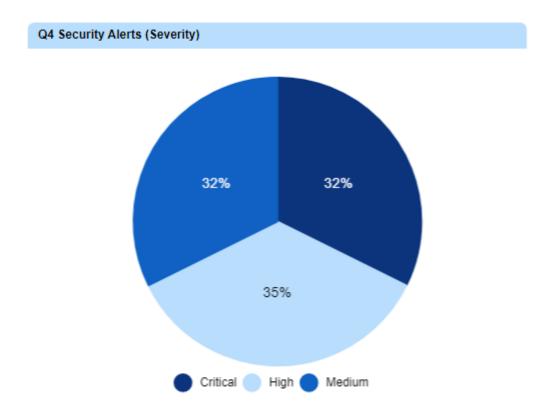
SOURCE: https://www.cisa.gov/stopransomware/ransomware-guide

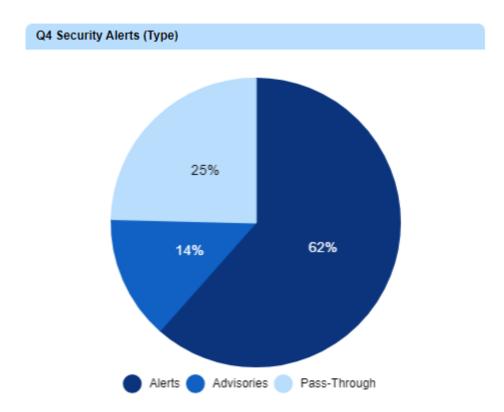
CISA has released a new joint guide, Phishing Guidance: Stopping the Attack Cycle at Phase One.

This guide was created by the Cybersecurity and Infrastructure Security Agency (CISA), National Security Agency (NSA), Federal Bureau of Investigation (FBI), and Multi-State Information Sharing and Analysis Center (MS-ISAC) to outline phishing techniques malicious actors commonly use and to provide guidance for both network defenders and software manufacturers. Phishing Guidance: Stopping the Attack Cycle at Phase One contains guidance for network defenders, applicable to all organizations, and for software manufacturers that focuses on secure-by-design and -default tactics and techniques. Additionally, the guide contains a section tailored for small and medium-sized businesses to aid in protecting their cyber resources from evolving phishing threats.

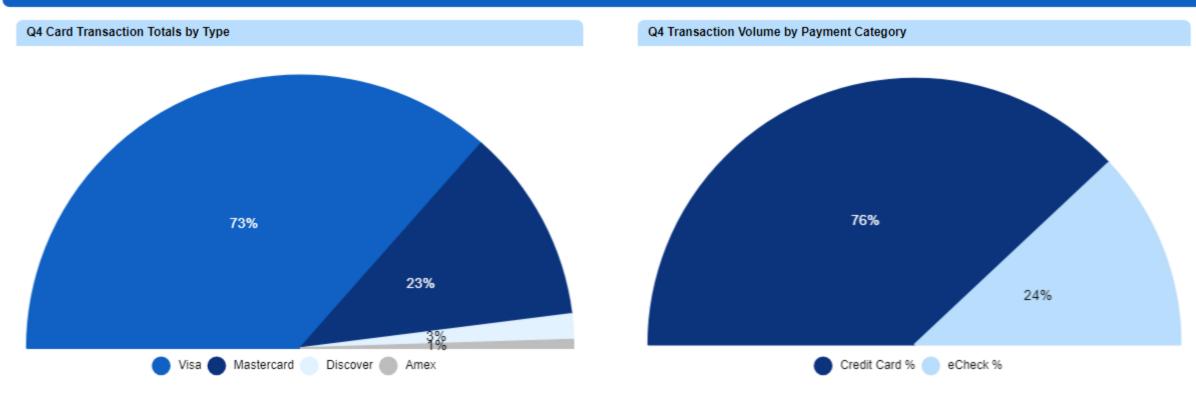
SOURCE: https://www.cisa.gov/resources-tools/resources/phishing-guidance-stopping-attack-cycle-phase-one

Security





Transactions Summary



Management Report

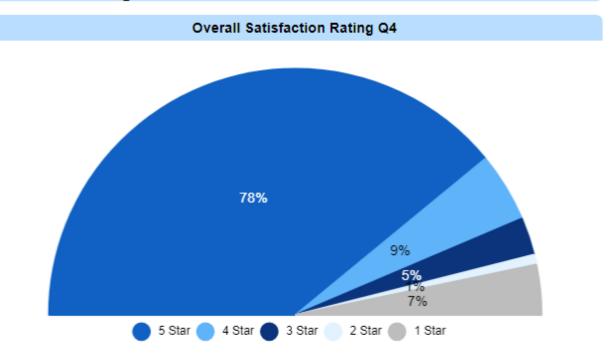
Customer Satisfaction Ratings

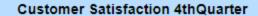
Customer Satisfaction Ratings

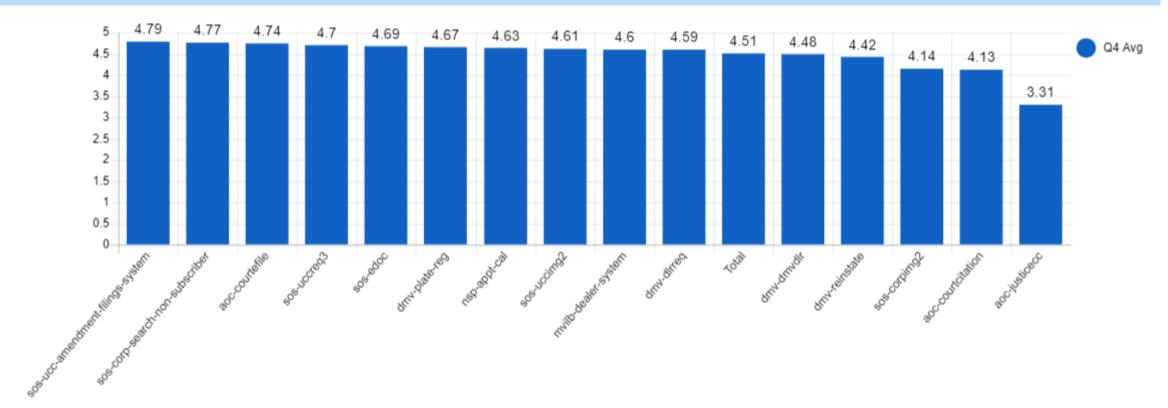
Tyler Nebraska has initiated customer service ratings in several public-facing applications. After completing an application, the public user is prompted to rate the application on a five-star scale. The data is tracked by overall performance, agency, or individual service. In Q4, Tyler Nebraska collected 41,941 responses from constituents.

Tyler NE applications had an overall 4.51 average star rating in the fourth quarter. In Q4 2023, 78% of respondents gave Tyler NE applications a five-star rating.

Tyler NE will continue to add customer satisfaction functionality to all public-facing applications. Tyler NE currently tracks satisfaction with some of the most extensive public-facing online services.







Personnel Report

Tyler Nebraska Staff Totals

In Q4 2023, Tyler Nebraska filled a vacant developer position on the Grant-Funded team. All posititons are currently filled

Total Filled Positions: 28

Open Positions: 0

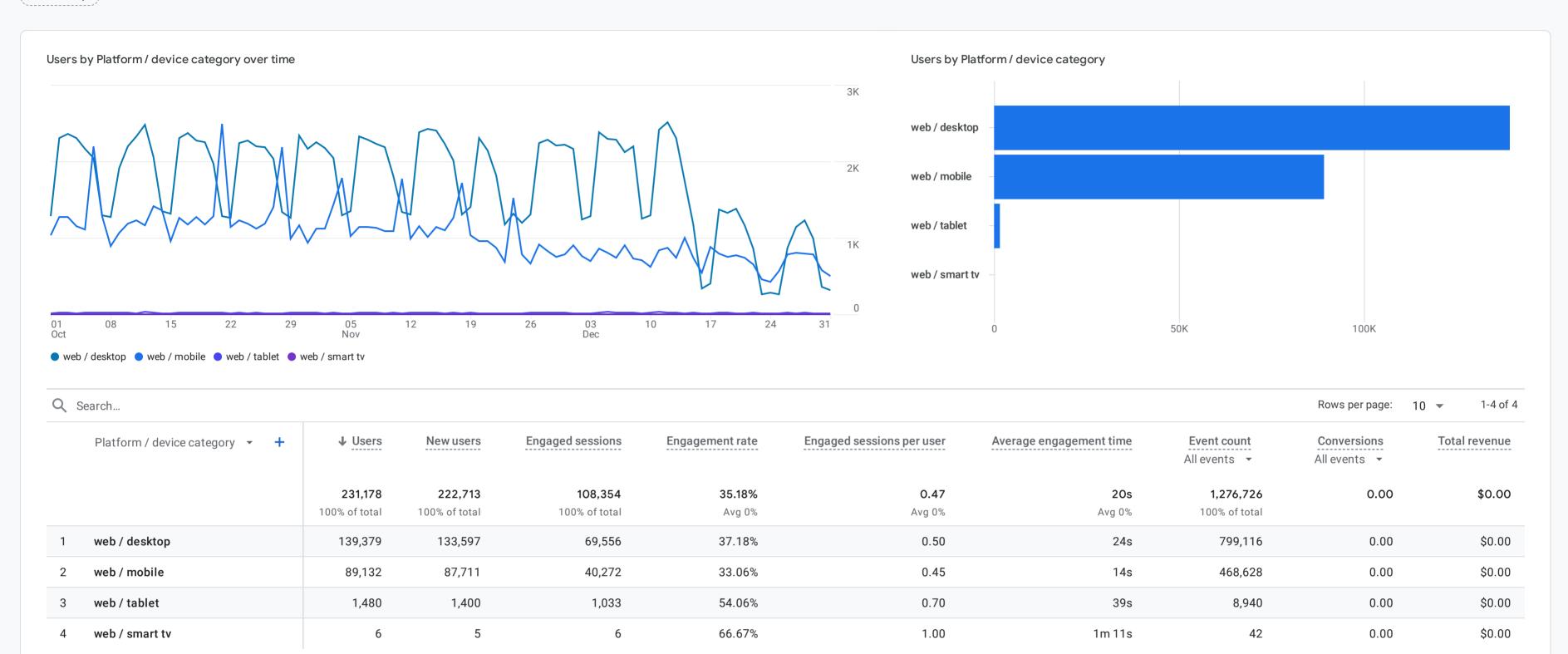
Departures in 4thQTR: 1

Custom Oct 1 - Dec 31, 2023 ▼

Add comparison +

Tech details: Platform / device category ⊘ →

Add filter +



TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608 FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 coln, NE 68508

PERIOD COVERED:

October 1st - October 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	e per Record	Total Revenue	Agency Share N	II Gross Share N	SRB Share (2) Ni	II Share (80%)
DMV- DLR - Batch	15,875	\$7.50	\$119,062.50	\$103,187.50	\$15,875.00	\$3,175.00	\$12,700.00
DMV- DLR - Monitoring Fee	723,805	\$0.06	\$43,428.30	\$28,952.20	\$14,476.10	\$2,895.22	\$11,580.88
DMV- DLR - Interactive	68,282	\$7.50	\$512,115.00	\$443,833.00	\$68,282.00	\$13,656.40	\$54,625.60
DMV- DLR - Certified	3	\$7.50	\$22.50	\$19.50	\$3.00	\$0.60	\$2.40
DMV- DLR - Certified Transcript	78	\$8.50	\$663.00	\$585.00	\$78.00	\$15.60	\$62.40
DMV-SRIND	385	\$0.50	\$192.50	\$0.00	\$192.50	\$38.50	\$154.00
DMV-SRBULK	4,561	\$0.15	\$684.15	\$0.00	\$684.15	\$136.83	\$547.32
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,506	\$7.50	\$11,325.00	\$9,815.00	\$1,510.00	\$302.00	\$1,208.00
DMV - Driver License Renew	17,850	Variable	\$499,956.75	\$476,119.00	\$23,837.75	\$4,767.55	\$19,070.20
DMVOTC	7,277	Variable	\$188,195.00	\$178,111.00	\$10,084.00	\$2,016.80	\$8,067.20
DMVOTC_CASH	20,310	Variable	\$498,442.00	\$498,442.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	21,852	\$1.00	\$21,852.00	\$8,740.80	\$13,111.20	\$2,622.24	\$10,488.96
DMV- TLR - batch	10,198	\$1.00	\$10,198.00	\$4,079.20	\$6,118.80	\$1,223.76	\$4,895.04
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	10	\$18.00	\$180.00	\$100.00	\$80.00	\$16.00	\$64.00
DMV - Reinstatement	1,653	\$3.00	\$129,159.00	\$124,200.00	\$4,959.00	\$991.80	\$3,967.20
DMV - IRP	549	Variable	\$2,953,450.48	\$2,946,962.47	\$6,488.01	\$1,297.60	\$5,190.41
DMV - IFTA	1,653	Variable	\$549,063.35	\$545,284.43	\$3,778.92	\$755.78	\$3,023.14
DMVSPLATE	823	Variable	\$9,509.00	\$7,040.00	\$2,469.00	\$493.80	\$1,975.20
DMVSPLATEMESS	1,020	Variable	\$52,770.00	\$49,710.00	\$3,060.00	\$612.00	\$2,448.00
DMV - SingleTripPermit	658	Variable	\$27,349.00	\$25,125.00	\$2,224.00	\$444.80	\$1,779.20
DMV - Motor Vehicle Renewals	37,598	Variable	\$9,129,049.39	\$8,910,235.41	\$218,813.98	\$43,762.80	\$175,051.18
DMV_Fleets	59	Variable	\$100,288.49	\$99,790.25	\$498.24	\$99.65	\$398.59
DMV_DAS	900	Variable	\$78,122.00	\$64,163.00	\$13,959.00	\$2,791.80	\$11,167.20
HHSS - Health Practitioner Lists	82	Variable	\$6,270.00	\$0.00	\$6,270.00	\$1,254.00	\$5,016.00
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,540.00	\$0.00	\$2,540.00	\$508.00	\$2,032.00
HHSS - Health License Monitoring	159,511	Variable	\$1,595.11	\$0.00	\$1,595.11	\$319.02	\$1,276.09
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$126.63	\$0.00	\$126.63	\$25.33	\$101.30
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	640	\$1.00	\$46,266.99	\$44,510.00	\$1,756.99	\$351.40	\$1,405.59
LCC Local Renewals	430	Variable	\$392,266.39	\$387,091.13	\$5,175.26	\$1,035.05	\$4,140.21
LOCLCCNEW	1	Variable	\$248.14	\$238.00	\$10.14	\$2.03	\$8.11
LCC_Orders	3	Variable	\$100.15	\$94.26	\$5.89	\$1.18	\$4.71
LCC_SDL	96	Variable	\$3,945.99	\$3,720.00	\$225.99	\$45.20	\$180.79
SED - Electrical Permits	862	4% of Fee	\$92,205.69	\$88,698.50	\$3,507.19	\$701.44	\$2,805.75
SED - Electrician License Renewal	34	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	143	3.00	\$6,149.00	\$5,720.00	\$429.00	\$85.80	\$343.20
SED - License List	3	Variable	\$105.00	\$90.00	\$15.00	\$3.00	\$12.00
SEDEXAM3 - Exam Application (\$3 fee)	83	3.00	\$5,166.00	\$4,920.00	\$246.00	\$49.20	\$196.80
SEDEXAM5 - Exam Application (\$5 fee)	11	5.00	\$1,430.00	\$1,375.00	\$55.00	\$11.00	\$44.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0		\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	0		\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,869	\$2/vari	\$200,854.40	\$193,975.00	\$6,879.40	\$1,375.88	\$5,503.52
SOS - Corp filings (Foreign/Domestic Corporation	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,778	Variable	\$9,244.55	\$4,549.08	\$4,695.47	\$939.09	\$3,756.38
SOS - CollectionRenew 0		Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	34	Variable	\$630.00	\$315.00	\$315.00	\$63.00	\$252.00

SOS - Corporate Special Request	7	\$15.00	\$105.00	\$52.50	\$52.50	\$10.50	\$42.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	14	\$300.00	\$4,200.00	\$2,100.00	\$2,100.00	\$420.00	\$1,680.00
SOS - Corp_OCOGS	616	\$6.50	\$4,004.00	\$1,540.00	\$2,464.00	\$492.80	\$1,971.20
SOS - Corpcogs	2	\$10.00	\$20.00	\$20.00	\$0.00	\$0.00	\$0.00
SOS - Corpimg2	4,038	\$0.45	\$1,817.10	\$1,292.16	\$524.94	\$104.99	\$419.95
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	19	\$300.00	\$5,700.00	\$2,850.00	\$2,850.00	\$570.00	\$2,280.00
SOS - UCC Interactive Searches	5,512	\$4.50	\$24,804.00	\$19,292.00	\$5,512.00	\$1,102.40	\$4,409.60
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	508	Variable	\$1,016.00	\$508.00	\$508.00	\$101.60	\$406.40
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	1	\$15.00	\$15.00	\$7.50	\$7.50	\$1.50	\$6.00
SOS - UCC ContinuationI Filings	1,213	\$11.00	\$13,343.00	\$11,523.50	\$1,819.50	\$363.90	\$1,455.60
SOS - UCC Original Filings	698	\$11.00	\$7,678.00	\$6,631.00	\$1,047.00	\$209.40	\$837.60
SOS - UCC Electronic Amendments	468	\$11.00	\$5,148.00	\$4,446.00	\$702.00	\$140.40	\$561.60
SOS - UCC Electronic Assignments	12	\$11.00	\$132.00	\$114.00	\$18.00	\$3.60	\$14.40
SOS - UCC Electronic Collateral Amendments	30	\$11.00	\$330.00	\$285.00	\$45.00	\$9.00	\$36.00
SOS - UCC Images	9,432	\$0.45	\$4,244.40	\$3,018.24	\$1,226.16	\$245.23	\$980.93
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND BUL	46	Variable	\$506.00	\$437.00	\$69.00	\$13.80	\$55.20
SOS - UCCASSIGN BULK	42	Variable	\$462.00	\$399.00	\$63.00	\$12.60	\$50.40
SOS - UCCCOLLAMEND	189	Variable	\$2,079.00	\$1,795.50	\$283.50	\$56.70	\$226.80
SOS - UCCCONT BULK	415	Variable	\$4,565.00	\$3,942.50	\$622.50	\$124.50	\$498.00
SOS - UCCORIG_BULK	1,319	Variable	\$14,509.00	\$12,530.50	\$1,978.50	\$395.70	\$1,582.80
SOS - EFS Interactive Searches	1,254	\$4.50	\$5,643.00	\$4,389.00	\$1,254.00	\$250.80	\$1,003.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	324	\$11.00	\$3,564.00	\$3,078.00	\$486.00	\$97.20	\$388.80
SOS - EFS Original Filings	112	\$11.00	\$1,232.00	\$1,064.00	\$168.00	\$33.60	\$134.40
REV - Sales/Use Tax Permit Lists	2	\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	29	5.00	\$870.00	\$725.00	\$145.00	\$29.00	\$116.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	717	5% of Fee	\$56,535.00	\$56,535.00	\$2,826.75	\$565.35	\$2,261.40
E&A - Engineers & Architects	54	5% of Fee	\$8,100.00	\$8,100.00	\$405.00	\$81.00	\$324.00
Water Well Registrations	232	5% of Fee	\$18,350.00	\$17,065.50	\$1,284.50	\$256.90	\$1,027.60
REV - Motor Fuels Tax Filing	615	\$0.25	\$153.75	\$0.00	\$153.75	\$30.75	\$123.00
NDOA - Applicator permits	26	Variable	\$1,625.00	\$1,558.00	\$67.00	\$13.40	\$53.60
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	87	Variable	\$17,910.85	\$17,455.14	\$455.71	\$91.14	\$364.57
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	215	Variable	\$1,227,131.74	\$1,226,323.06	\$808.68	\$161.74	\$646.94
NDOA - AGSMALL_PACKAGE 0		Variable 0	0		\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	1	Variable	\$96.08	\$92.00	\$4.08	\$0.82	\$3.26
NDOA - AG_EURO_CORN_CERT 0		Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	15	Variable	\$693.71	\$655.07	\$38.64	\$7.73	\$30.91
NDOA - AGFIRM_REGISTRATION	7	Variable	\$122.23	\$107.75	\$14.48	\$2.90	\$11.58
NDOA - AGGFAL_Renew 0		Variable 0	0		\$0.00	\$0.00	\$0.00
NDOA - DAIRY/EGG/TURKEY	5	Variable	\$21,133.42	\$21,061.04	\$72.38	\$14.48	\$57.90
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	102	Variable	\$29,849.37	\$29,202.13	\$647.24	\$129.45	\$517.79
NDOA - AGMILK_RENEW	1	Variable	\$153.74	\$148.25	\$5.49	\$1.10	\$4.39
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	29	Variable	\$4,731.54	\$4,589.25	\$142.29	\$28.46	\$113.83
NDOA - AG_CervineFacility Permit	1	Variable	\$125.00	\$123.25	\$1.75	\$0.35	\$1.40
NDOA - AGASREN_GWP	0	Variable 0	0	440	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	40	Variable	\$42,640.36	\$42,568.61	\$71.75	\$14.35	\$57.40
NDOA - AGNURSERY_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	1	Variable	\$83.00	\$81.25	\$1.75	\$0.35	\$1.40
NDOA - AGPERMIT_SELLSEEDS	-1	Variable	-\$50.00	-\$48.25	-\$1.75	-\$0.35	-\$1.40
NDOA - Pet Feed Rendering	1	Variable	\$307.47	\$298.25	\$9.22	\$1.84	\$7.38
NDOA - Pesticide License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTDEAL_NEW	2	Variable	\$50.62	\$46.50	\$4.12	\$0.82	\$3.30
NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00

SPH_EILENTION SPM_EILENTION SPM_EILENTIO	SFM - Fireworks Licenses	3	Variable	\$33.75	\$30.00	\$3.75	\$0.75	\$3.00
SPALE ILEVATOR								
SPM ELEVATOR C/5								
SPATE_ELVATOR_CC/N								
DTC-Put the counter payment 20,888 Variable 30,386,42275 83,030,793 (3 82,829 12 \$12,255 \$2 \$50,103.01 OTC Billions 2000 Variable 3117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$117.8.88 30,00 \$11.8.88 30,00 \$10.00	-							
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Property/Tax Payments	·							
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NOD. TAX PMT 128								
NOC_TAX_PMT								
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NERGADS - NOTPERMITS 12								
State Patrol Crime Report 1,385 \$18.00 \$27,295.50 \$22,2015.50 \$5,283.00 \$1,056.60 \$4,226.40 NSPCOW, Fenew NSPC Conceal & Samp; Carry 709 \$4,50 \$36,866.00 \$33,400.00 \$3,1606.00 \$37,202 \$2,548.60 NSPApplifee								
NSPCOV Renew - NSP Conceal Aamp; Carry 709 \$4.50 \$33,856.00 \$33,860.00 \$33,76.00 \$37.20 \$1.50.51 \$1								
NSPApplFee 669	•							
State Partor Crime Report - Subscriber 1.466								
Event Registration								
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Sarpy_Lobasco_license								
Medicaid & Long Term Care 0 \$1.75 \$0.00 \$0.0								
Food New Applications ACH Billback								
LPNNRD_Trees_Sale								
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	dhhscentregDH	1,448	Variable	\$5,792.00	\$3,620.00	\$2,172.00	\$434.40	\$1,737.60

dhhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscentreg	3,393	\$1.50	\$16,162.00	\$11,078.50	\$5,083.50	\$1,016.70	\$4,066.80
dhhscentregDHL	8,315	\$1.50	\$41,575.00	\$29,102.50	\$12,472.50	\$2,494.50	\$9,978.00
REVENUE_FEE	6,484	\$1.75	\$11,347.00	\$0.00	\$11,347.00	\$2,269.40	\$9,077.60
MVILB_Renewal	457	Variable	\$148,792.60	\$144,430.00	\$4,362.60	\$872.52	\$3,490.08
SUBTOTAL	1.631.883.00		26.195.222.31	25.537.348.69	662,393,77	132,478,76	529.860.69

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	e per Record	Total Revenue	Agency Share N	III Gross Share	NII Share
Court Records (Justice) Per Record	170,536	\$1.00	\$170,536.00	85,268.00	\$85,268.00	\$85,268.00
Court Records (Justice) Monthly	99	\$500.00	\$49,500.00	\$24,750.00	\$24,750.00	\$24,750.00
Court Records (Justice) Credit Card Searches	1,214	\$15.00	\$18,210.00	\$9,105.00	\$9,105.00	\$9,105.00
Court E-Filing	20,320	\$1.00	\$20,320.00	\$0.00	\$20,320.00	\$20,320.00
COURTRECORDF	5	\$1,000.00	\$7,500.00	\$0.00	\$7,500.00	\$7,500.00
COURTRECORDU	1	\$1,500.00	\$1,000.00	\$0.00	\$1,000.00	\$1,000.00
COURTAPELFILE	418	\$2.00	\$836.00	\$0.00	\$836.00	\$836.00
AOCCERTGS	59	Variable	\$476.02	\$365.00	\$111.02	\$111.02
AOCCERTGS Billback CC%	27	Variable	\$675.00	\$675.00	\$16.81	\$16.81
COURTAPPTFILE	6	variable	\$910.00	\$0.00	\$910.00	\$910.00
Courtjudge	137	\$50.00	\$6,850.00	\$0.00	\$6,850.00	\$6,850.00
Court Citations	5,883	Variable	\$851,897.87	\$834,975.82	\$16,922.05	\$16,922.05
AOC_Cert_Authority	35	Variable	\$875.00	\$813.75	\$61.25	\$61.25
Court Payments	3,221	Variable	\$1,166,619.03	\$1,149,919.48	\$16,699.55	\$16,699.55
Lobbyist Registration	14	\$0.05	\$2,815.00	\$2,815.00	\$140.75	\$140.75
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	\$25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	747	\$3.00	\$2,241.00	\$0.00	\$2,241.00	\$2,241.00
Sccalessubscr	1,065	Variable	\$1,065.00	\$532.50	\$532.50 `	\$532.50
SUBTOTAL	203,788		2,302,375.92	2,109,244.55	193,288.93	193,288.93

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			\$79,250.83	\$79,250.83	\$79,250.83
Implementation Fee		0	\$0.00	\$0.00	\$0.00
Subscriptions - New		473 variable	\$47,300.00	\$47,300.00	\$47,300.00
Renewal		1 variable	50.00	50.00	50.00
Billing Minimums/Adjustments		0	0.00	0.00	0.00
Revenue Affecting adjustments					

SUBTOTAL \$126,600.83 \$126,600.83

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee per Record		Total Revenue	Agency Share NII	Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	34	variable	2,700,286.00	2,700,286.00	0.00
COURTEFILESUB	20,320	variable	\$563,932.25	\$563,932.25	0.00
PSCREMIT	369	variable	\$5,055,095.73	\$5,055,095.73	0.00
WCCSUB	113	variable	\$1,877.00	\$1,877.00	0.00
SUBTOTAL	20,836		\$8,321,190.98	\$8,321,190.98	\$0.00

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 Icoln, NE 68508

PERIOD COVERED:

November 1st - November 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	e per Record	Total Revenue	Agency Share N	III Gross Share N	ISRB Share (2) N	II Share (80%)
DMV- DLR - Batch	14,709	\$7.50	\$110,317.50	\$95,608.50	\$14,709.00	\$2,941.80	\$11,767.20
DMV- DLR - Monitoring Fee	710,698	\$0.06	\$42,641.88	\$28,427.92	\$14,213.96	\$2,842.79	\$11,371.17
DMV- DLR - Interactive	61,185	\$7.50	\$458,887.50	\$397,702.50	\$61,185.00	\$12,237.00	\$48,948.00
DMV- DLR - Certified	4	\$7.50	\$30.00	\$26.00	\$4.00	\$0.80	\$3.20
DMV- DLR - Certified Transcript	67	\$8.50	\$569.50	\$502.50	\$67.00	\$13.40	\$53.60
DMV-SRIND	335	\$0.50	\$167.50	\$0.00	\$167.50	\$33.50	\$134.00
DMV-SRBULK	4,291	\$0.15	\$643.65	\$0.00	\$643.65	\$128.73	\$514.92
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,318	\$7.50	\$9,885.00	\$8,567.00	\$1,318.00	\$263.60	\$1,054.40
DMV - Driver License Renew	16,576	Variable	\$463,555.75	\$441,616.00	\$21,939.75	\$4,387.95	\$17,551.80
DMVOTC	7,049	Variable	\$183,161.75	\$173,447.00	\$9,714.75	\$1,942.95	\$7,771.80
DMVOTC CASH	19,531	Variable	\$482,908.00	\$482,908.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	20,002	\$1.00	\$20,002.00	\$8,000.80	\$12,001.20	\$2,400.24	\$9,600.96
DMV- TLR - batch	17,225	\$1.00	\$17,225.00	\$6,890.00	\$10,335.00	\$2,067.00	\$8,268.00
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	8	\$50.00	\$400.00	\$272.00	\$128.00	\$25.60	\$102.40
DMV- TLR - Vol. Over 2,000/Run	6	\$18.00	\$108.00	\$60.00	\$48.00	\$9.60	\$38.40
DMV - Reinstatement	1,586	\$3.00	\$122,014.00	\$117,250.00	\$4,764.00	\$952.80	\$3,811.20
DMV - IRP	746	Variable	\$4,615,608.13	\$4,607,325.12	\$8,283.01	\$1,656.60	\$6,626.41
DMV - IFTA	1,129	Variable	\$108,614.05	\$107,258.12	\$1,355.93	\$271.19	\$1,084.74
DMVSPLATE	669	Variable	\$10,308.00	\$8,295.00	\$2,013.00	\$402.60	\$1,610.40
DMVSPLATEMESS	922	Variable	\$46,896.00	\$44,130.00	\$2,766.00	\$553.20	\$2,212.80
DMV - SingleTripPermit	609	Variable	\$25,215.00	\$23,165.00	\$2,050.00	\$410.00	\$1,640.00
DMV - Motor Vehicle Renewals	33,861	Variable	\$8,805,946.11	\$8,598,983.76	\$206,962.35	\$41,392.47	\$165,569.88
DMV Fleets	65	Variable	\$1,343,650.09	\$1,336,969.13	\$6,680.96	\$1,336.19	\$5,344.77
DMV_DAS	829	Variable	\$72,648.00	\$59,235.00	\$13,413.00	\$2,682.60	\$10,730.40
HHSS - Health Practitioner Lists	74	Variable	\$5,965.00	\$0.00	\$5,965.00	\$1,193.00	\$4,772.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$420.00	\$0.00	\$420.00	\$84.00	\$336.00
HHSS - Health License Monitoring	159,586	Variable	\$1,595.86	\$0.00	\$1,595.86	\$319.17	\$1,276.69
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$127.03	\$0.00	\$127.03	\$25.41	\$101.62
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	25	\$1.00	\$1,432.08	\$1,380.00	\$52.08	\$10.42	\$41.66
LCC Local Renewals	17	Variable	\$12,216.74	\$12,051.37	\$165.37	\$33.07	\$132.30
LOCLCCNEW		Variable	0	0	\$0.00	\$0.00	\$0.00
LCC_Orders	8	Variable	\$863.37	\$831.02	\$32.35	\$6.47	\$25.88
LCC SDL	60	Variable	\$2,874.95	\$2,720.00	\$154.95	\$30.99	\$123.96
SED - Electrical Permits	785	4% of Fee	\$90,699.13	\$87,324.00	\$3,375.13	\$675.03	\$2,700.10
SED - Electrician License Renewal	24	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	132	3.00	\$5,676.00	\$5,280.00	\$396.00	\$79.20	\$316.80
SED - License List	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SEDEXAM3 - Exam Application (\$3 fee)	76	3.00	\$4,788.00	\$4,560.00	\$228.00	\$45.60	\$182.40
SEDEXAM5 - Exam Application (\$5 fee)	16	5.00	\$2,080.00	\$2,000.00	\$80.00	\$16.00	\$64.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0		\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	0		\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,823	\$2/vari	\$184,433.65	\$177,860.00	\$6,573.65	\$1,314.73	\$5,258.92
SOS - Corp filings (Foreign/Domestic Corporation	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,735	Variable	\$8,527.40	\$4,242.84	\$4,284.56	\$856.91	\$3,427.65
SOS - CollectionRenew 0	,,	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	36	Variable	\$705.00	\$352.50	\$352.50	\$70.50	\$282.00
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SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	13	\$300.00	\$3,900.00	\$1,950.00	\$1,950.00	\$390.00	\$1,560.00
SOS - Corp_OCOGS	457	\$6.50	\$2,970.50	\$1,142.50	\$1,828.00	\$365.60	\$1,462.40
SOS - Corpcogs	3	\$10.00	\$30.00	\$30.00	\$0.00	\$0.00	\$0.00
SOS - Corpimg2	3,354	\$0.45	\$1,509.30	\$1,073.28	\$436.02	\$87.20	\$348.82
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	17	\$300.00	\$5,100.00	\$2,550.00	\$2,550.00	\$510.00	\$2,040.00
SOS - UCC Interactive Searches	6,306	\$4.50	\$28,377.00	\$22,071.00	\$6,306.00	\$1,261.20	\$5,044.80
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	1,001	Variable	\$2,002.00	\$1,001.00	\$1,001.00	\$200.20	\$800.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	5	\$15.00	\$75.00	\$37.50	\$37.50	\$7.50	\$30.00
SOS - UCC Continuation! Filings	1,221	\$11.00	\$13,431.00	\$11,599.50	\$1,831.50	\$366.30	\$1,465.20
SOS - UCC Original Filings	820	\$11.00	\$9,020.00	\$7,790.00	\$1,230.00	\$246.00	\$984.00
SOS - UCC Electronic Amendments	564	\$11.00	\$6,204.00	\$5,358.00	\$846.00	\$169.20	\$676.80
SOS - UCC Electronic Assignments	7	\$11.00	\$77.00	\$66.50	\$10.50	\$2.10	\$8.40
SOS - UCC Electronic Collateral Amendments	26	\$11.00	\$286.00	\$247.00	\$39.00	\$7.80	\$31.20
SOS - UCC Images	12,583	\$0.45	\$5,662.35	\$4,026.56	\$1,635.79	\$327.16	\$1,308.63
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND BUL	- 56	Variable	\$616.00	\$532.00	\$84.00	\$16.80	\$67.20
SOS - UCCASSIGN BULK	11	Variable	\$121.00	\$104.50	\$16.50	\$3.30	\$13.20
SOS - UCCCOLLAMEND	58	Variable	\$638.00	\$551.00	\$87.00	\$17.40	\$69.60
SOS - UCCCONT BULK	357	Variable	\$3,927.00	\$3,391.50	\$535.50	\$107.10	\$428.40
SOS - UCCORIG_BULK	1,131	Variable	\$12,441.00	\$10,744.50	\$1,696.50	\$339.30	\$1,357.20
SOS - EFS Interactive Searches	1,587	\$4.50	\$7,141.50	\$5,554.50	\$1,587.00	\$317.40	\$1,269.60
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	352	\$11.00	\$3,872.00	\$3,344.00	\$528.00	\$105.60	\$422.40
SOS - EFS Original Filings	181	\$11.00	\$1,991.00	\$1,719.50	\$271.50	\$54.30	\$217.20
REV - Sales/Use Tax Permit Lists	1	\$5.50	\$5.50	\$0.00	\$5.50	\$1.10	\$4.40
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	36	5.00	\$1,080.00	\$900.00	\$180.00	\$36.00	\$144.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	967	5% of Fee	\$76,480.00	\$76,480.00	\$3,824.00	\$764.80	\$3,059.20
E&A - Engineers & Architects	56	5% of Fee	\$8,400.00	\$8,400.00	\$420.00	\$84.00	\$336.00
Water Well Registrations	245	5% of Fee	\$18,670.00	\$17,363.10	\$1,306.90	\$261.38	\$1,045.52
REV - Motor Fuels Tax Filing	458	\$0.25	\$114.50	\$0.00	\$114.50	\$22.90	\$91.60
NDOA - Applicator permits	26	Variable	\$1,820.00	\$1,750.00	\$70.00	\$14.00	\$56.00
NDOA - AGAERIAL LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	42	Variable	\$6,896.07	\$6,680.46	\$215.61	\$43.12	\$172.49
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	12	Variable	\$25,132.82	\$25,034.68	\$98.14	\$19.63	\$78.51
NDOA - AGSMALL_PACKAGE	5	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN 0		Variable 0	0		\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT 0		Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	1	Variable	\$7.50	\$5.75	\$1.75	\$0.35	\$1.40
NDOA - AGFIRM_REGISTRATION	9	Variable	\$115.99	\$101.00	\$14.99	\$3.00	\$11.99
NDOA - AGGFAL_Renew	941	Variable	\$29,845.62	\$27,763.25	\$2,082.37	\$416.47	\$1,665.90
NDOA - DAIRY/EGG/TURKEY	4	Variable	\$18,589.06	\$18,581.56	\$7.50	\$1.50	\$6.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	60	Variable	\$16,529.50	\$16,122.23	\$407.27	\$81.45	\$325.82
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	19	Variable	\$454,880.00	\$454,880.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	39	Variable	\$6,035.42	\$5,855.25	\$180.17	\$36.03	\$144.14
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable 0	0		\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	44	Variable	\$96,080.54	\$95,999.80	\$80.74	\$16.15	\$64.59
NDOA - AGNURSERY_RENEW	184	Variable	\$28,451.06	\$27,649.30	\$801.76	\$160.35	\$641.41
NDOA - AGNURSERY_STOCK	1	Variable	\$88.77	\$84.86	\$3.91	\$0.78	\$3.13
NDOA - AGPERMIT_SELLSEEDS	2	Variable	\$76.87	\$71.50	\$5.37	\$1.07	\$4.30
NDOA - Pet Feed Rendering	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	802	Variable	\$582,835.68	\$574,653.25	\$8,182.43	\$1,636.49	\$6,545.94
NDOA - AGPESTDEAL_NEW	4	Variable	\$101.86	\$93.00	\$8.86	\$1.77	\$7.09
NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00

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	=							
dhhscentregDH 1,270 Variable \$5,080.00 \$3,175.00 \$1,905.00 \$381.00 \$1,524.00								
	dhhscentregDH	1,270	Variable	\$5,080.00	\$3,175.00	\$1,905.00	\$381.00	\$1,524.00

dhhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscentreg	3,163	\$1.50	\$15,052.00	\$10,328.50	\$4,723.50	\$944.70	\$3,778.80
dhhscentregDHL	7,503	\$1.50	\$37,515.00	\$26,260.50	\$11,254.50	\$2,250.90	\$9,003.60
REVENUE_FEE	6,224	\$1.75	\$10,892.00	\$0.00	\$10,892.00	\$2,178.40	\$8,713.60
MVILB_Renewal	576	Variable	\$158,429.30	\$153,410.00	\$5,019.30	\$1,003.86	\$4,015.44
SURTOTAL	1 555 757 00		26 197 214 32	25 563 648 10	639 107 26	127 821 44	511 285 82

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	per Record	Total Revenue	Agency Share N	II Gross Share	NII Share
Court Records (Justice) Per Record	157,759	\$1.00	\$157,759.00	78,879.50	\$78,879.50	\$78,879.50
Court Records (Justice) Monthly	99	\$500.00	\$49,500.00	\$24,750.00	\$24,750.00	\$24,750.00
Court Records (Justice) Credit Card Searches	1,088	\$15.00	\$16,350.00	\$8,175.00	\$8,175.00	\$8,175.00
Court E-Filing	18,131	\$1.00	\$18,131.00	\$0.00	\$18,131.00	\$18,131.00
COURTRECORDF	5	\$1,000.00	\$7,500.00	\$0.00	\$7,500.00	\$7,500.00
COURTRECORDU	1	\$1,500.00	\$1,000.00	\$0.00	\$1,000.00	\$1,000.00
COURTAPELFILE	410	\$2.00	\$820.00	\$0.00	\$820.00	\$820.00
AOCCERTGS	49	Variable	\$341.04	\$250.00	\$91.04	\$91.04
AOCCERTGS Billback CC%	42	Variable	\$1,050.00	\$1,050.00	\$26.15	\$26.15
COURTAPPTFILE	6	variable	\$500.00	\$0.00	\$500.00	\$500.00
Courtjudge	138	\$50.00	\$6,900.00	\$0.00	\$6,900.00	\$6,900.00
Court Citations	5,554	Variable	\$790,522.31	\$774,555.41	\$15,966.90	\$15,966.90
AOC_Cert_Authority	52	Variable	\$1,300.00	\$1,209.00	\$91.00	\$91.00
Court Payments	3,146	Variable	\$1,144,330.39	\$1,128,890.07	\$15,440.32	\$15,440.32
Lobbyist Registration	53	\$0.05	\$10,445.00	\$10,445.00	\$522.25	\$522.25
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	732	\$3.00	\$2,196.00	\$0.00	\$2,196.00	\$2,196.00
Sccalessubscr	1,097	Variable	\$1,097.00	\$548.50	\$548.50 `	\$548.50
SUBTOTAL	188,362		2,209,741.74	2,028,752.48	181,537.66	181,537.66

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			\$64,206.08	\$64,206.08	\$64,206.08
Implementation Fee		0	\$0.00	\$0.00	\$0.00
Subscriptions - New		503 variable	\$50,300.00	\$50,300.00	\$50,300.00
Renewal		0 variable	0.00	0.00	0.00
Billing Minimums/Adjustments Revenue Affecting adjustments		0	0.00	0.00	0.00

SUBTOTAL \$114,506.08

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee per Record		Total Revenue	Agency Share NII S	hare
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments	37	variable	2,757,371.00	2,757,371.00	0.00
COURTEFILÉSUB	18,131	variable	\$560,579.00	\$560,579.00	0.00
PSCREMIT	313	variable	\$5,070,524.36	\$5,070,524.36	0.00
WCCSUB	101	variable	\$1,606.00	\$1,606.00	0.00
SUBTOTAL	18,582		\$8,390,080.36	\$8,390,080.36	\$0.00
WCCSUB	313 101	variable	\$5,070,524.36 \$1,606.00	\$5,070,524.36 \$1,606.00	0.00

TO: Nebraska State Records Board c/o Secretary of State's Office Room 2300, State Capitol Lincoln, NE 68509-4608 FROM: Nebraska Interactive LLC 1 S. 13th, Suite 301 1coln, NE 68508

PERIOD COVERED: December 1st - December 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	e per Record	Total Revenue	Agency Share N	III Gross Share N	ISRB Share (2⊦N	II Share (80%)
DMV- DLR - Batch	11,546	\$7.50	\$86,595.00	\$75,049.00	\$11,546.00	\$2,309.20	\$9,236.80
DMV- DLR - Monitoring Fee	707,146	\$0.06	\$42,428.76	\$28,285.84	\$14,142.92	\$2,828.58	\$11,314.34
DMV- DLR - Interactive	54,002	\$7.50	\$405,015.00	\$351,013.00	\$54,002.00	\$10,800.40	\$43,201.60
DMV- DLR - Certified	1	\$7.50	\$7.50	\$6.50	\$1.00	\$0.20	\$0.80
DMV- DLR - Certified Transcript	68	\$8.50	\$578.00	\$510.00	\$68.00	\$13.60	\$54.40
DMV-SRIND	315	\$0.50	\$157.50	\$0.00	\$157.50	\$31.50	\$126.00
DMV-SRBULK	4,298	\$0.15	\$644.70	\$0.00	\$644.70	\$128.94	\$515.76
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,369	\$7.50	\$10,282.50	\$8,911.50	\$1,371.00	\$274.20	\$1,096.80
DMV - Driver License Renew	13,447	Variable	\$369,589.75	\$351,723.00	\$17,866.75	\$3,573.35	\$14,293.40
DMVOTC	6,473	Variable	\$166,248.00	\$157,303.00	\$8,945.00	\$1,789.00	\$7,156.00
DMVOTC_CASH	17,179	Variable	\$416,759.00	\$416,759.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	18,565	\$1.00	\$18,565.00	\$7,426.00	\$11,139.00	\$2,227.80	\$8,911.20
DMV- TLR - batch	11,737	\$1.00	\$11,737.00	\$4,694.80	\$7,042.20	\$1,408.44	\$5,633.76
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	8	\$50.00	\$400.00	\$272.00	\$128.00	\$25.60	\$102.40
DMV- TLR - Vol. Over 2,000/Run	5	\$18.00	\$90.00	\$50.00	\$40.00	\$8.00	\$32.00
DMV - Reinstatement	1,586	\$3.00	\$122,217.00	\$117,450.00	\$4,767.00	\$953.40	\$3,813.60
DMV - IRP	1,127	Variable	\$12,318,508.12	\$12,300,492.82	\$18,015.30	\$3,603.06	\$14,412.24
DMV - IFTA	842	Variable	\$41,943.25	\$40,979.18	\$964.07	\$192.81	\$771.26
DMVSPLATE	557	Variable	\$7,621.00	\$5,950.00	\$1,671.00	\$334.20	\$1,336.80
DMVSPLATEMESS	728	Variable	\$38,244.00	\$36,060.00	\$2,184.00	\$436.80	\$1,747.20
DMV - SingleTripPermit	480	Variable	\$20,212.00	\$18,570.00	\$1,642.00	\$328.40	\$1,313.60
DMV - Motor Vehicle Renewals	36,252	Variable	\$9,395,755.29	\$9,180,722.91	\$215,032.38	\$43,006.48	\$172,025.90
DMV_Fleets	89	Variable	\$349,910.66	\$346,372.72	\$3,537.94	\$707.59	\$2,830.35
DMV_DAS	844	Variable	\$69,722.00	\$56,939.00	\$12,783.00	\$2,556.60	\$10,226.40
HHSS - Health Practitioner Lists	69	Variable	\$6,550.00	\$0.00	\$6,550.00	\$1,310.00	\$5,240.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$420.00	\$0.00	\$420.00	\$84.00	\$336.00
HHSS - Health License Monitoring	159,282	Variable	\$1,592.82	\$0.00	\$1,592.82	\$318.56	\$1,274.26
HHSS - Health License Monitoring Mo. Min.	8	Variable	\$111.94	\$0.00	\$111.94	\$22.39	\$89.55
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0		\$0.00	\$0.00	\$0.00
LCC Local Renewals		Variable 0	0	•	\$0.00	\$0.00	\$0.00
LOCLCCNEW	•	Variable	0	0	\$0.00	\$0.00	\$0.00
LCC_Orders	6	Variable	\$174.61	\$162.52	\$12.09	\$2.42	\$9.67
LCC_SDL	41	Variable	\$1,743.75	\$1,640.00	\$103.75	\$20.75	\$83.00
SED - Electrical Permits	695	4% of Fee	\$88,782.05	\$85,570.00	\$3,212.05	\$642.41	\$2,569.64
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	130 1	3.00	\$5,590.00	\$5,200.00	\$390.00	\$78.00	\$312.00
SED - License List	65	Variable	\$25.00	\$20.00	\$5.00	\$1.00	\$4.00
SEDEXAMS - Exam Application (\$3 fee)		3.00	\$4,095.00	\$3,900.00	\$195.00	\$39.00	\$156.00
SEDEXAM5 - Exam Application (\$5 fee)	18 0	5.00 \$3.00 0	\$2,210.00	\$2,125.00	\$85.00 \$0.00	\$17.00	\$68.00 \$0.00
SOS - Corporation filings (LLC/LLP) (TPE)	0		0		*	\$0.00	*
SOS - NonProfit Reports	•	\$3.00 0		¢400.745.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,939 0	\$2/vari Variable	\$205,748.15 0	\$198,715.00 0	\$7,033.15 \$0.00	\$1,406.63 \$0.00	\$5,626.52 \$0.00
SOS - Corp filings (Foreign/Domestic Corporati		Variable Variable					
SOS - corpdocs (TPE) SOS - CollectionRenew 0	1,732	variable Variable	\$9,798.75 0	\$4,773.40 0	\$5,025.35 \$0.00	\$1,005.07	\$4,020.28 \$0.00
	8	\$800.00	\$6,400.00	\$3,200.00	\$3,200.00	\$0.00 \$640.00	\$0.00 \$2,560.00
SOS - Corporate Monthly Batch Service	8 28	\$800.00 Variable	\$6,400.00 \$495.00	\$3,200.00 \$247.50	\$3,200.00 \$247.50	\$640.00 \$49.50	\$2,560.00 \$198.00
SOS - Corporate Special Request(TPE) SOS - Corporate Special Request	3	\$15.00	\$495.00 \$45.00	\$247.50 \$22.50	\$247.50 \$22.50	\$49.50 \$4.50	\$198.00 \$18.00
505 - Corporate Special Request	3	φ13.00	φ45.UU	Φ ΖΖ.5U	φ22.50	Φ4. 30	φ10.00

SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	12	\$300.00	\$3,600.00	\$1,800.00	\$1,800.00	\$360.00	\$1,440.00
SOS - Corp_OCOGS	479	\$6.50	\$3,113.50	\$1,197.50	\$1,916.00	\$383.20	\$1,532.80
SOS - Corpcogs	4	\$10.00	\$40.00	\$40.00	\$0.00	\$0.00	\$0.00
SOS - Corpimg2	3,455	\$0.45	\$1,554.75	\$1,105.60	\$449.15	\$89.83	\$359.32
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Weekly Batch Service	16	\$300.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Interactive Searches	7,075	\$4.50	\$31,837.50	\$24,762.50	\$7,075.00	\$1,415.00	\$5,660.00
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	266	Variable	\$532.00	\$266.00	\$266.00	\$53.20	\$212.80
SOS - UCC Periodic Dump SOS - UCC Debtor Location	0	\$15.00 \$15.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00
SOS - UCC Debitor Location SOS - UCC Continuation Filings	1,173	\$15.00 \$11.00	\$12,903.00	\$11,143.50	\$1,759.50	\$351.90	\$1,407.60
SOS - UCC Original Filings	1,000	\$11.00	\$11,000.00	\$9,500.00	\$1,500.00	\$300.00	\$1,200.00
SOS - UCC Electronic Amendments	356	\$11.00	\$3,916.00	\$3,382.00	\$534.00	\$106.80	\$427.20
SOS - UCC Electronic Assignments	1	\$11.00	\$11.00	\$9.50	\$1.50	\$0.30	\$1.20
SOS - UCC Electronic Collateral Amendments	41	\$11.00	\$451.00	\$389.50	\$61.50	\$12.30	\$49.20
SOS - UCC Images	12,838	\$0.45	\$5,777.10	\$4,108.16	\$1,668.94	\$333.79	\$1,335.15
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	53	Variable	\$583.00	\$503.50	\$79.50	\$15.90	\$63.60
SOS - UCCASSIGN_BULK	10	Variable	\$110.00	\$95.00	\$15.00	\$3.00	\$12.00
SOS - UCCCOLLAMEND	57	Variable	\$627.00	\$541.50	\$85.50	\$17.10	\$68.40
SOS - UCCCONT_BULK	349	Variable	\$3,839.00	\$3,315.50	\$523.50	\$104.70	\$418.80
SOS - UCCORIG_BULK	1,494	Variable	\$16,434.00	\$14,193.00	\$2,241.00	\$448.20	\$1,792.80
SOS - EFS Interactive Searches	1,819	\$4.50	\$8,185.50	\$6,366.50	\$1,819.00	\$363.80	\$1,455.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Original Filings	312	\$11.00 \$11.00	\$3,432.00	\$2,964.00	\$468.00	\$93.60	\$374.40
SOS - EFS Original Filings REV - Sales/Use Tax Permit Lists	237 2	\$11.00 \$5.50	\$2,607.00 \$11.00	\$2,251.50 \$0.00	\$355.50 \$11.00	\$71.10 \$2.20	\$284.40 \$8.80
REV - Sales Tax Fermit Lists REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	29	5.00	\$870.00	\$725.00	\$145.00	\$29.00	\$116.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	2,597	5% of Fee	\$204,185.00	\$204,185.00	\$10,209.25	\$2,041.85	\$8,167.40
E&A - Engineers & Architects	58	5% of Fee	\$8,700.00	\$8,700.00	\$435.00	\$87.00	\$348.00
Water Well Registrations	227	5% of Fee	\$17,510.00	\$16,284.30	\$1,225.70	\$245.14	\$980.56
REV - Motor Fuels Tax Filing	441	\$0.25	\$110.25	\$0.00	\$110.25	\$22.05	\$88.20
NDOA - Applicator permits	36	Variable	\$2,265.00	\$2,172.00	\$93.00	\$18.60	\$74.40
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	49	Variable	\$10,223.03	\$9,952.41	\$270.62	\$54.12	\$216.50
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCV NDOA - AGSMALL PACKAGE	0	Variable Variable	\$0.00 \$551.25	\$0.00 \$544.75	\$0.00 \$6.50	\$0.00 \$1.30	\$0.00 \$5.20
NDOA - AGSMALL_FACKAGE NDOA - AG EURO CORN	1	Variable	\$25.62	\$23.25	\$2.37	\$0.47	\$1.90
NDOA - AG EURO CORN CERT 0	•	Variable	Ψ23.02	Ψ25.25	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL Tonnage	2	Variable	\$12.92	\$9.30	\$3.62	\$0.72	\$2.90
NDOA - AGFIRM REGISTRATION	17	Variable	\$269.95	\$235.25	\$34.70	\$6.94	\$27.76
NDOA - AGGFAL_Renew	472	Variable	\$18,769.30	\$17,627.50	\$1,141.80	\$228.36	\$913.44
NDOA - DAIRY/EGG/TURKEY	5	Variable	\$18,934.58	\$18,925.83	\$8.75	\$1.75	\$7.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	27	Variable	\$7,741.29	\$7,563.87	\$177.42	\$35.48	\$141.94
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	20	Variable	\$300,000.00	\$300,000.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	29	Variable	\$4,531.74	\$4,431.00	\$100.74	\$20.15	\$80.59
NDOA - AGASPEN CWP	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP NDOA - AGACTNMRKT	45	Variable (Variable	\$78,512.46	\$78,431.96	\$0.00 \$80.50	\$0.00 \$16.10	\$0.00 \$64.40
NDOA - AGACTNINIKKT	325	Variable	\$46,533.70	\$45,139.61	\$1,394.09	\$16.10 \$278.82	\$1,115.27
NDOA - AGNURSERY_STOCK	4	Variable	\$349.31	\$335.83	\$13.48	\$2.70	\$10.78
NDOA - AGPERMIT_SELLSEEDS	4	Variable	\$229.99	\$218.00	\$11.99	\$2.40	\$9.59
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	538	Variable	\$583,252.31	\$574,735.00	\$8,517.31	\$1,703.46	\$6,813.85
NDOA - AGPESTDEAL_NEW	4	Variable	\$100.62	\$93.00	\$7.62	\$1.52	\$6.10
NDOA - AGREPORTING	2	Variable	\$1,216.19	\$1,193.91	\$22.28	\$4.46	\$17.82
NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00

SFM - Fireworks Licenses	1	Variable	\$11.25	\$10.00	\$1.25	\$0.25	\$1.00	
SFM - Fireworks Display Permits	9	Variable	\$239.67	\$225.00	\$1.23 \$14.67	\$2.93	\$1.00 \$11.74	
SFM_BOILER	71	Variable	\$7,083.00	\$7,083.00	\$213.00	\$42.60	\$170.40	
SFM ELEVATOR	126	Variable	\$22,161.44	\$22,161.44	\$378.00	\$75.60	\$302.40	
SFM ELEVATOR CC%	97	Variable	\$18,681.44	\$18,681.44	\$560.44	\$112.09	\$448.35	
OTC-Over the counter payment	18,822	Variable	\$6,517,740.71	\$6,450,849.56	\$66,891.15	\$13,378.23	\$53,512.92	
OTC Billback	190	Variable	\$1,383.51	\$0.00	\$1,383.51	\$276.70	\$1,106.81	
PropertyTax Payments	637	Variable	\$4,191,564.28	\$4,180,914.22	\$10,650.06	\$2,130.01	\$8,520.05	
PropertyTaxOTC	23	Variable	\$77,840.17	\$77,158.75	\$681.42	\$136.28	\$545.14	
NDOL - Contractor Registration	940	Variable	\$29,546.60	\$26,660.00	\$2,886.60	\$577.32	\$2,309.28	
NDOL_OVR_PMT	188	Variable	\$24,357.89	\$23,781.18	\$576.71	\$115.34	\$461.37	
NDOL_TAX_PMT	70	Variable	\$10,822.34	\$10,303.22	\$519.12	\$103.82	\$415.30	
NEROADS - DOT_Permits	8,485	Variable	\$226,918.75	\$212,070.00	\$14,848.75	\$2,969.75	\$11,879.00	
NEROADS - DOT_Hay	0	Variable Variable 0	0	0	\$0.00	\$0.00 \$0.00	\$0.00	
NEROADS- NDOT_RMS NEROADS- NDOT_Superintendent	10	Variable 0 Variable	\$500.00	\$500.00	\$0.00 \$0.00	\$0.00	\$0.00 \$0.00	
NEROADS- NDOT_Superintendent NEROADS- NDOT_Superintendent billback AC	0	\$1.75	φ300.00 0	φ300.00 0	\$0.00	\$0.00	\$0.00	
NEROADS- NDOT_Superintendent billback CC	10	Variable	\$500.00	\$500.00	\$29.95	\$5.99	\$23.96	
NEROADS- NDOTSPD	18	Variable	\$2,722.88	\$2,591.14	\$131.74	\$26.35	\$105.39	
NEROADS - NDOTPERMITS	11	Variable	\$214.25	\$196.98	\$17.27	\$3.45	\$13.82	
State Patrol Crime Report	1,136	\$18.00	\$21,591.50	\$17,412.50	\$4,179.00	\$835.80	\$3,343.20	
NSPCCW_Renew - NSP Conceal & Carry	740	\$4.50	\$40,221.00	\$36,900.00	\$3,321.00	\$664.20	\$2,656.80	
NSPApptFee	525	\$4.50	\$24,739.81	\$23,221.00	\$1,518.81	\$303.76	\$1,215.05	
State Patrol Crime Report - Subscriber	1,174	Variable	\$17,936.00	\$15,001.10	\$2,934.90	\$586.98	\$2,347.92	
Event Registration	23	10% of Fee	\$618.00	\$559.00	\$59.00	\$11.80	\$47.20	
Sarpy_Stop	108	Variable	\$12,650.00	\$12,342.69	\$307.31	\$61.46	\$245.85	
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Medicaid & Long Term Care	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Food New Applications ACH Billback	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
LPNNRD_Trees_Sale City of Waverly Soccer Registration (TPE)	4 0	Variable Variable	\$385.74 0	\$369.54 0	\$16.20 \$0.00	\$3.24 \$0.00	\$12.96 \$0.00	
recreation_program	35	Variable	\$2,915.62	\$2,795.00	\$120.62	\$0.00 \$24.12	\$96.50	
order form LPNNRD	55 55	Variable	\$2,123.71	\$1,980.62	\$143.09	\$28.62	\$114.47	
order form UBBNRD	15	Variable	\$1,245.02	\$1,189.16	\$55.86	\$11.17	\$44.69	
Library acct_mgmt	10	Variable	\$408.02	\$381.00	\$27.02	\$5.40	\$21.62	
Utility payment	1,560	Variable	\$263,531.51	\$257,056.43	\$6,475.08	\$1,295.02	\$5,180.06	
SarpyCommunityCorrections	11	Variable	\$771.01	\$733.45	\$37.56	\$7.51	\$30.05	
SARPY_VEHINSP	74	Variable	\$3,081.63	\$2,880.25	\$201.38	\$40.28	\$161.10	
OTLPAYMENT	16	Variable	\$14,815.96	\$14,766.61	\$49.35	\$9.87	\$39.48	
59PlanningDept	50	Variable	\$50,498.46	\$49,359.20	\$1,139.26	\$227.85	\$911.41	
gretna_occ_tax	32	Variable	\$107,638.46	\$107,475.15	\$163.31	\$32.66	\$130.65	
hastings_multi_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
SYNTHETICSVC	0	Variable 0	0	**	\$0.00	\$0.00	\$0.00	
PRODTESTSVC	3	Variable	\$3.38	\$3.30	\$0.08	\$0.02	\$0.06	
NBELS_Recip_Surveyor	1	Variable Variable	\$42.75 \$42.75	\$40.00 \$40.00	\$2.75 \$2.75	\$0.55	\$2.20	
NBELS_Land_Surveyor NBELS_Surveyor_Training	1	Variable Variable	\$42.75	\$40.00 \$40.00	\$2.75 \$2.75	\$0.55 \$0.55	\$2.20 \$2.20	
NBELS_Surveyor_Training NBELS_LS_RENEW	0	Variable	φ 4 2.73	φ40.00 0	\$0.00	\$0.00	\$0.00	
ded programs payment	0	Variable	ő	0	\$0.00	\$0.00	\$0.00	
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
DOI INITIAL REG	2	Variable	\$315.00	\$300.00	\$15.00	\$3.00	\$12.00	
DOI_MISC_PAY	49	Variable	\$6,630.75	\$6,360.00	\$270.75	\$54.15	\$216.60	
DOIRENEW	3	Variable	\$524.00	\$500.00	\$24.00	\$4.80	\$19.20	
Micellanious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
NBC_HeadCountF	146,585	Variable	\$8,795.10	\$0.00	\$8,795.10	\$1,759.02	\$7,036.08	
NBC_Inspections	587	Variable	\$64,757.57	\$64,757.57	\$0.00	\$0.00	\$0.00	
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
NBC_NISaleBarn	99	Variable	\$116,781.50	\$116,781.50	\$0.00	\$0.00	\$0.00	
NBC_NISaleBarnF	137,524	Variable	\$8,251.44	\$0.00	\$8,251.44	\$1,650.29	\$6,601.15	
NBC_RFLRenewal	0	Variable	\$0.00 \$30,600.00	\$0.00	\$0.00	\$0.00	\$0.00 \$0.00	
NBC_NIPackLock NBC_NIPackLockF	88 36,000	Variable Variable	\$30,600.00 \$2,160.00	\$30,600.00 \$0.00	\$0.00 \$2,160.00	\$0.00 \$432.00	\$0.00 \$1,728.00	
NBC_NIPackLockF NBC_BrandRene	36,000	Variable Variable	\$2,160.00 \$153.75	\$0.00 \$0.00	\$2,160.00 \$153.75	\$432.00 \$30.75	\$1,728.00 \$123.00	
BOGRENEW	104	\$3.25	\$338.00	\$0.00 \$0.00	\$338.00	\$67.60	\$123.00 \$270.40	
dhhscentregDH	1,096	Variable	\$4,384.00	\$2,740.00	\$1,644.00	\$328.80	\$1,315.20	
dhhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
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dhhscentreg	3,159	\$1.50	\$15,091.00	\$10,358.50	\$4,732.50	\$946.50	\$3,786.00
dhhscentregDHL	6,879	\$1.50	\$34,395.00	\$24,076.50	\$10,318.50	\$2,063.70	\$8,254.80
REVENUE_FEE	4,822	\$1.75	\$8,438.50	\$0.00	\$8,438.50	\$1,687.70	\$6,750.80
MVILB_Renewal	732	Variable	\$206,664.00	\$200,280.00	\$6,384.00	\$1,276.80	\$5,107.20
SUBTOTAL	1,462,741.00		37,861,542.83	37,231,663.72	641,704.75	128,340.92	513,363.83

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records e	per Record	Total Revenue	Agency Share N	II Gross Share	NII Share
Court Records (Justice) Per Record	130,187	\$1.00	\$130,187.00	65,093.50	\$65,093.50	\$65,093.50
Court Records (Justice) Monthly	98	\$500.00	\$49,000.00	\$24,500.00	\$24,500.00	\$24,500.00
Court Records (Justice) Credit Card Searches	1,054	\$15.00	\$15,900.00	\$7,950.00	\$7,950.00	\$7,950.00
Court E-Filing	19,520	\$1.00	\$19,520.00	\$0.00	\$19,520.00	\$19,520.00
COURTRECORDF	5	\$1,000.00	\$7,500.00	\$0.00	\$7,500.00	\$7,500.00
COURTRECORDU	1	\$1,500.00	\$1,000.00	\$0.00	\$1,000.00	\$1,000.00
COURTAPELFILE	452	\$2.00	\$904.00	\$0.00	\$904.00	\$904.00
AOCCERTGS	60	Variable	\$468.00	\$355.00	\$113.00	\$113.00
AOCCERTGS Billback CC%	69	Variable	\$1,725.00	\$1,725.00	\$42.95	\$42.95
COURTAPPTFILE	9	variable	\$1,050.00	\$0.00	\$1,050.00	\$1,050.00
Courtjudge	138	\$50.00	\$6,900.00	\$0.00	\$6,900.00	\$6,900.00
Court Citations	4,910	Variable	\$709,914.93	\$695,787.53	\$14,127.40	\$14,127.40
AOC_Cert_Authority	81	Variable	\$2,025.00	\$1,883.25	\$141.75	\$141.75
Court Payments	2,916	Variable	\$1,104,512.69	\$1,089,315.81	\$15,196.88	\$15,196.88
Lobbyist Registration	342	\$0.05	\$135,325.00	\$135,325.00	\$6,766.25	\$6,766.25
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	4	\$50.00	\$200.00	\$100.00	\$100.00	\$100.00
LEG - BillTracker (4-10 eProfiles)	2	\$100.00	\$200.00	\$100.00	\$100.00	\$100.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	789	\$3.00	\$2,367.00	\$0.00	\$2,367.00	\$2,367.00
Sccalessubscr	4,580	Variable	\$4,580.00	\$2,290.00	\$2,290.00 `	\$2,290.00
SUBTOTAL	165,217		2,193,278.62	2,024,425.09	175,662.73	175,662.73

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			\$75,063.58	\$75,063.58	\$75,063.58
Implementation Fee		0	\$0.00	\$0.00	\$0.00
Subscriptions - New		466 variable	\$46,600.00	\$46,600.00	\$46,600.00
Renewal		0 variable	0.00	0.00	0.00
Billing Minimums/Adjustments		0	0.00	0.00	0.00
Revenue Affecting adjustments					

SUBTOTAL \$121,663.58

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee per Record		Total Revenue	Agency Share NII Share		
DAS - State Directory Order	0	5.00	0.00	0.00	0.00	
DED -Conference Registration	0	75.00	0.00	0.00	0.00	
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00	
LCC -Tax Payments	34	variable	2,720,893.00	2,720,893.00	0.00	
COURTEFILESUB	19,520	variable	\$590,664.00	\$590,664.00	0.00	
PSCREMIT	314	variable	\$5,078,096.52	\$5,078,096.52	0.00	
WCCSUB	136	variable	\$2,404.00	\$2,404.00	0.00	
SUBTOTAL	20,004		\$8,392,057.52	\$8,392,057.52	\$0.00	