

**NEBRASKA
STATE RECORDS
BOARD**

**2ND FLOOR
CONFERENCE ROOM**

1221 N STREET

March 30, 2026

9:00 A.M.

The Lincoln Journal Star
PO Box 81609
(402) 473-7448

State of Florida, County of Broward, ss:

Edmar Corachia, being first duly sworn, deposes and says: That (s)he is a duly authorized signatory of Column Software, PBC, duly authorized agent of The Lincoln Journal Star, a legal newspaper printed, published and having a general circulation in the County of Lancaster as that and state of Nebraska, and that the attached printed notice was published in said newspaper and that said newspaper is the legal newspaper under the statute of the State of Nebraska.

The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

PUBLICATION DATES:

Feb. 27, 2026

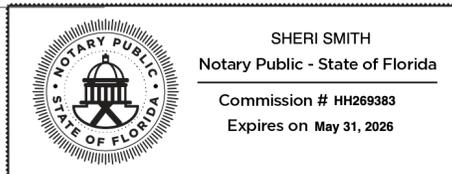
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NOTICE NAME: NSRB Meeting MARCH
Publication Fee: \$20.35

Edmar Corachia

(Signed)

VERIFICATION

State of Florida
County of Broward



Subscribed in my presence and sworn to before me on this: 02/27/2026

S. Smith

Notary Public
Notarized remotely online using communication technology via Proof.

**NOTICE OF
PUBLIC MEETING**

Notice is hereby given that the public meeting of the Nebraska State Records Board is scheduled for Monday, March 30, 2026, at 9:00 AM, and will be held at 1221 N Street, 2nd Floor Conference Room, Lincoln, Nebraska.

At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410.

An agenda, kept continually, shall be available for inspection at the Nebraska State Records Board during regular business hours or at the Board's website at staterrecordsboard.nebraska.gov. If auxiliary aids or reasonable accommodations are needed for attendance at the hearing, please call the Nebraska State Records Board's offices at (402) 471-2550. For persons with hearing/speech impairments, please call the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter.
COL-NE-1008349 2/27

ORGANIZATION

Nebraska State Records Board

ACTIVITY

Meeting

DATE OF ACTIVITY

03/30/2026

TIME OF ACTIVITY

9:00 AM Central

LOCATION

1221 N Street 2nd Floor Conference
Room

DETAILS

Quarterly Meeting

MEETING AGENDA

<https://staterecordsboard.nebraska.gov/>

MEETING MATERIALS

<https://staterecordsboard.nebraska.gov/>

NAME

Libby Elder Executive Director

EMAIL

Libby.elder@nebraska.gov

ADDRESS

1221 N Street

AGENCY WEBSITE

<https://staterecordsboard.nebraska.gov/>

TELEPHONE

(402) 471-2745

NEBRASKA STATE RECORDS BOARD AGENDA

1221 N Street 2nd Floor Conference Room

March 30, 2026, 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES
Action Item: Approval of January 8, 2025, Meeting Minutes
6. PUBLIC COMMENT
7. APPROVAL OF FINANCIAL REPORT
Action Item: Approval of December 31, 2025, Cash Fund Balance Report
8. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS
(Signed by Chairperson Evnen pursuant to Board authority)
 1. **Non-Action Item:** EGSLA – Knox County
 2. **Non-Action Item:** PayPort – Knox County
 3. **Non-Action Item:** Statement of Work – Agriculture – Seed Permit Renewal Application, Department of Motor Vehicles (DMV) – Resident Assistant Internal Knowledge Base, DMV-Voter Registration Search Display, Medical Cannabis Commission – Website, Coordinating Commission for Post Secondary Education – Website
9. PROJECT UPDATE
 - a) **Non-Action Item:** Resident Assistant – DMV Artificial Intelligence Chatbot Pilot Project
 - b) **Action Item:** Resident Assistant – Statewide Artificial Intelligence Chatbot
10. PROJECT PRIORITY REPORT & REVIEW OF PROJECT STATUS REPORTS
 - a) **Action Item:** Approve Project Priority Report
11. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS
 - a) **Non-Action Item:** Microsoft Azure Outage
 - b) **Non-Action Item:** General Manager's Report
12. NETWORK MANAGER CONTRACT (Closed Session)
 - a) **Non-Action Item:** Nebraska Attorney General Opinion No. 26-002 - February 6, 2026 - Opinion for the State Auditor
 - b) **Action Item:** Approve Network Manager Contract – Request for Proposals 122777 O5
 - c) **Action Item:** Extension of Contract – Nebraska Interactive, LLC dba Tyler Nebraska
13. DATE FOR THE NEXT MEETING
TBD – June 2026
LOCATION: 1221 N Street, 2nd Floor Conference Room
14. ADJOURNMENT



NEBRASKA STATE RECORDS BOARD

MINUTES

January 8, 2026

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (“NSRB”) was called to order by Chairperson Robert B. Evnen at 9:01 a.m. on January 8, 2026.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson
Lieutenant Governor, Joe Kelly, representing the Governor
Mike Foley, Auditor of Public Accounts
Lee Will, Director of Administrative Services
Joey Spellerberg, State Treasurer
Dave Bydalek, representing the Attorney General
Jason Jackson, representing the General Public
Sean Blocher, representing the Banking Profession
Beau Reid, representing the Insurance Profession
Ryan Maloley, representing the Legal Profession

Vacant: Representatives of the Media Profession and Libraries

Staff in attendance:

Libby Elder, NSRB Executive Director
Tracy Marshall, NSRB Recording Clerk
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on December 5, 2025, and on the State’s public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB’s attention to the adoption of the agenda. Mr. Reid moved to adopt the agenda. Mr. Kelly seconded the motion.

Voting For: Evnen Will Maloley Reid Jackson
 Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson requested a motion to approve the minutes of the September 30, 2025, meeting. Mr. Will moved to approve the minutes as presented. Mr. Reid seconded the motion.

Voting For: Evnen Will Maloley Reid Jackson
 Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Ms. Elder provided a summary of the September 30, 2025, Cash Fund Balance Report. Mr. Reid moved to approve the Cash Fund Balance Report. Mr. Kelly seconded the motion. There was no further discussion.

Voting For: Evnen Will Maloley Reid Jackson
 Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 7. PUBLIC COMMENT.

There was no public comment.

Mr. Kelly left 9:15 a.m. returned 9:16

Agenda Item 8. AUDIT OF NEBRASKA INTERACTIVE, LLC. Mr. Foley reported that the Finance Review Subcommittee reviewed the audit of Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler Nebraska”) for years ending December 31, 2024, and 2023. The Finance Review Subcommittee unanimously recommended the NSRB approve receipt of the audit.

Voting For: Evnen Will Maloley Reid Jackson
 Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 9. PROJECT UPDATE

Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project. Mr. O’Flaherty with Tyler Nebraska demonstrated the Resident Assistant Artificial Intelligence (“AI”) Chatbot (“Chatbot”) custom tailored for the Department of Motor Vehicles (“DMV”). Mr. O’Flaherty reported that over the last 28 days, there have been 11,000 unique users of the Chatbot, and more than 25,000 questions have been submitted. Mr. O’Flaherty reported that feedback received has been positive. There was discussion on call deflection data. Mr. Hughes stated that Tyler Nebraska plans to provide additional information and data on the use and effectiveness of the Chatbot at the next NSRB meeting.

Rhonda Lahm, Director the DMV, explained that the Chatbot was initially deployed in an unannounced manner and was organically adopted for use. Early performance results suggest meaningful customer service value. The DMV is actively tracking call center volume data and metrics. However, the pilot has been of limited duration, and DMV anticipates having more meaningful data after the first quarter of the year. Ms. Lahm commended Tyler Nebraska and DMV staff for the successful implementation of the Chatbot.

Agenda Item 10. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 10.a. Review of Template Agreements. Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, PayPort and Citizen Payment Processing addendums, and Statements of Work.

Ms. Elder also reported a termination agreement for the City of St. Paul, Revised Addendum One for DMV, and Addendum 19 for the Nebraska Supreme Court prepared in response to the Supreme Court’s adjustments to fees for online court services, effective January 1, 2026.

Agenda Item 11. PROJECT PRIORITY REPORT & REVIEW OF PROJECT STATUS REPORTS

Action Item 11.a. Project Priority Report Mr. Hughes reported changes to the Project Priority report to address NSRB member requests for additional information. Ms. Erb noted the reports now include reasons for realignment of project completion dates. Ms. Erb discussed projects completed in December, including major projects for Agriculture, State Fire Marshal, State Patrol, and DMV.

Ms. Erb reported on a project cancelled for the DMV and shared that Tyler Nebraska has many additional projects in the pipeline.

Ms. Elder presented Project Status reports, which include project feedback received from state and local government entities. Ms. Elder highlighted a status report provided by the Nebraska Brand Committee.

There was discussion of third-party reasons for realignment of project completion dates. Mr. Will would like to identify patterns in third-party issues causing delay. There was discussion of use of an asterisk in the report to indicate the estimated completion date has been revised. Mr. Jackson would like to understand the degree of change in the anticipated completion date, and so would like the report to include the original completion dates.

Mr. Jackson moved to approve the Project Priority Report, seconded by Mr. Will.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 12. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS

Agenda Item 12.a. Business Plan Amendment. Mr. Hughes presented an amendment to the 2025 Business Plan for Tyler Nebraska, which will continue the 2025 plan for the next quarter of services, or the first quarter of 2026. Mr. Hughes discussed modernization, elevation of citizen journey, driving AI innovation, and improvement of the process for completion of PCI compliance documentation. There was discussion of merchant and payment processing costs.

Mr. Will moved to approve the amendment to the 2025 Business Plan, seconded by Mr. Jackson.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 12.b. Outage Report – DMV Certificates of Completion. Mr. Hughes explained that an outage occurred between September 10, 2025, and September 12, 2025, when a secure Virtual Private Network (“VPN”) connection between the State’s network and Tyler Nebraska’s cloud environment. The traffic stopped moving between the VPN and Tyler Nebraska, but the VPN remained up. The only service affected was the DMV Certificates of Completion. The issue was remedied by a restart on the State’s side.

Agenda Item 12.c. Status of Technical Infrastructure Upgrades, Migrations and Enhancements. Mr. Sloan provided an update on Tyler Nebraska’s Grails and website modernization efforts. Mr. Sloan reported that Tyler’s commitment to the State to complete the modernization work within 6-8 quarters has been fulfilled. Tyler’s marketing team created a case study of Nebraska’s modernization project, which discusses a technology shift in movement of legacy applications to a forward-facing, sustainable, and scalable platform.

Agenda Item 12.d. General Manager’s Report. Mr. Hughes reported the results of Tyler Nebraska’s annual disaster recovery test for the State of Nebraska. There was discussion of the failover processes and change management processes to ensure successful failover. Mr. Hughes also discussed completion of enhancements for the Department of Revenue Tax Payment Plan system.

Agenda Item 13. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session). Mr. Blocher moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a Network Manager, and indicated the closed session was necessary for the protection of the public interest and prevention of needless injury to the reputation of an individual. The motion for closed session was seconded by Mr. Kelly. Chairperson Evnen restated the motion to go into closed session.

Mr. Jackson asked why a closed session is necessary. Ms. Elder explained that the scoring information is not yet public and that bidder performance may be discussed.

Voting For:	Evnen	Will	Maloley	Reid	Spellerberg
	Kelly	Bydalek	Blocher	Foley	
Voting Against:	None				
Abstain:	Jackson				

The motion carried.

The NSRB went into closed session at 10:27

Break at 10:28 a.m. returned 10:30 a.m.

At 11:12 a.m. Mr. Blocher moved that the NSRB reconvene in open session having completed discussion of the Network Manager contract. The motion was seconded by Mr. Bydalek.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	
Voting Against:	None				
Abstain:	None				

The motion carried.

The Chairman requested a motion to notify DAS to issue the intent to award for RFP 122777 O5 to Nebraska Interactive, LLC dba Tyler Nebraska. Mr. Reid moved to issue the intent to award for RFP 122777 O5 to Nebraska Interactive, LLC dba Tyler Nebraska. The motion was seconded by Mr. Blocher.

Voting For: Evnen Will Maloley Reid Jackson
 Spellerberg Kelly Bydalek Blocher

Voting Against: None

Abstain: Foley

The motion carried.

Mr. Foley indicated that the NSRB has received information on proper interpretation of contractual terms and moved to request a written opinion from the Attorney General. The Chairperson indicated that the motion was out of order because it was not on the agenda but can be on the agenda for the next meeting. Mr. Foley moved to overrule the Chairperson, indicating that it is relevant to obtain an understanding of the proper interpretation of contractual terms. The motion failed, as there was no second.

Agenda Item 14. DATE FOR NEXT MEETING. The Chairperson announced the next regular meeting of the NSRB will be in March 2026.

Agenda Item 15. ADJOURNMENT. Mr. Will moved to adjourn, which was seconded by Mr. Jackson.

Voting For: Evnen Will Maloley Reid Jackson
 Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

Absent: None

The motion carried.

The meeting adjourned at 11:22. a.m.

Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

Date

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures & Transfers
October 1, 2025 through December 31, 2025
 With comparative figures for October 1, 2024, through December 31, 2024
FY 25-26

	<u>Oct 25</u>	Prior Year <u>Oct 24</u>	<u>Nov 25</u>	Prior Year <u>Nov 24</u>	<u>Dec 25</u>	Prior Year <u>Dec 24</u>	Year to Date <u>FY 25-26</u>	Year to Date <u>FY 24-25</u>
Revenues:								
Sale of Subscriber Services	\$2,139,816.61	\$1,419,356.94	\$2,296,728.33	\$1,525,055.61	\$2,012,353.04	\$1,326,850.45	\$13,345,664.04	\$9,159,599.39
Driver Records	\$169.00	\$496.00	\$112.00	\$133.00	\$123.00	\$165.00	\$1,069.00	\$1,524.00
Investment Income*	\$0.00	\$11,766.79	\$0.00	\$12,260.44	\$0.00	\$12,275.01	\$0.00	\$87,989.00
Penalty Fees	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$2,139,985.61	\$1,431,619.73	\$2,296,840.33	\$1,537,449.05	\$2,012,476.04	\$1,339,290.46	\$13,346,733.04	\$9,249,112.39
Expenditures:								
State Agency Transfers	\$1,765,990.33	\$1,054,246.88	\$1,915,758.71	\$1,146,128.66	\$1,667,419.74	\$990,034.19	\$11,034,038.69	\$6,970,367.76
NIC	\$485,780.62	\$218,763.38	\$225,179.03	\$454,238.79	\$230,127.09	\$0.00	\$1,419,121.50	\$1,321,602.54
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$25,212.56	\$23,267.72	\$25,212.31	\$19,238.49	\$31,654.73	\$19,238.74	\$158,920.64	\$144,676.26
Misc. Expense	\$2,311.07	\$2,997.70	\$2,454.26	\$1,856.20	\$2,531.38	\$3,047.26	\$17,505.44	\$17,381.62
Total	\$2,279,294.58	\$1,299,275.68	\$2,168,604.31	\$1,621,462.14	\$1,931,732.94	\$1,012,320.19	\$12,629,586.27	\$8,454,028.18
Net Increase (Decrease)	(\$139,308.97)	\$132,344.05	\$128,236.02	(\$84,013.09)	\$80,743.10	\$326,970.27	\$717,146.77	\$795,084.21
Transfers In (Out)**	\$0.00	\$0.00	\$0.00	\$0.00	(\$1,000,000.00)	\$0.00	(\$999,406.82)	\$0.00
Fund Balance	\$6,305,458.59	\$4,744,132.51	\$6,433,694.61	\$4,660,119.42	\$5,514,437.71	\$4,987,089.69	\$5,514,437.71	\$4,987,089.69
Fund Balance-Local Agency***	\$0.00	\$593.18	\$0.00	\$593.18	\$0.00	\$593.18	\$0.00	\$593.18
Records Management Cash Fund Balance	\$6,305,458.59	\$4,744,725.69	\$6,433,694.61	\$4,660,712.60	\$5,514,437.71	\$4,987,682.87	\$5,514,437.71	\$4,987,682.87

*LB3 (2024 Special Session) provided that, "beginning October 1, 2024, any investment earnings from investment of money in the fund shall be credited to the General Fund."

**LB264 (2025) required \$1,000,000 to be transferred from the Records Management Cash Fund to the General Fund on or before June 30, 2026.

***At the recommendation of the Budget Office of Administrative Services, the Local Agency Fund Balance in Fund 20930 was transferred in to the Records Board Fund (Fund 20931) in August 2025. The Local Agency Fund was then deactivated as it had not been used in many years.

**Electronic Government Service Level Agreement
with
Knox County, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Knox County, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however,* to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nitc.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address: Knox County, Nebraska
County Chairperson
206 Main Street
Center, Nebraska 68724

Phone: 402-288-5604

Email: joann.fischer@knoxcountyne.gov

Mailing Address: Nebraska Interactive dba NIC Nebraska
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. SWIPE HARDWARE PROVISION AND SUPPORT
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
 - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner’s control) necessary to aid the Contractor in assisting the Partner’s staff users at the Service hardware support level agreed above.
- c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor’s interface with the Partner’s system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor’s interface with the Partner’s system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program (“PCI-DSS”). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner’s responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
 - b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
 - c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
 - d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
 - e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
 - f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be

the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**

DocuSigned by:
Tanner Hughes
EDB886CDA03D462...

1/8/2026

Tanner Hughes
General Manager

Date

Knox County, Nebraska

Signed by:
James Sokol Jr.
91CF6985EFBB427...

1/15/2026

James Sokol Jr.
County Chairperson

Date

Nebraska State Records Board (NSRB)

Signed by:
Robert B. Evnen
3B837E90FED5466...

1/23/2026

Secretary of State, Robert B. Evnen
Chairperson

Date

DS
LE

1/8/2026

**Revised Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Knox County, Nebraska, and the
Nebraska State Records Board**

This Revised Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Knox County, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Knox County, Nebraska

Revenue Type: Instant Access

Implementation: 2026

Service	Knox County, Nebraska Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- Partner purchases (2) MagTek DynaPad card readers

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
 By: Tanner Hughes
E0B886CDA03D462...

Date: 1/8/2026

General Manager – Tanner Hughes
Nebraska Interactive, LLC dba NIC Nebraska

Signed by:
 By: James Sokol Jr.
91CF6985EFBB427...

Date: 1/15/2026

County Chairperson - James Sokol Jr.
Knox County, Nebraska

Signed by:
 By: Robert B. Evnen
3B837E90FED5466...

Date: 1/23/2026

Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board



Tyler Technologies, Nebraska
1135 M Street Suite# 220
Lincoln, NE 68508
P: 402-471-7810

PiD 1246 – NDA Seed Permit Renewal Application

Nebraska Department of Agriculture

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Abigail Packett

Date: 11/4/2025

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba Tyler Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.



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1135 M Street Suite# 220
Lincoln, NE 68508
P: 402-471-7810

1 Introduction

The Contractor currently operates and manages an online service for the Nebraska Department of Agriculture (“NDA” or “Partner”) that enables Users to register for and renew permits required to sell certain seed products. Upon submission by Users, the permit data is transmitted to the Partner’s mainframe database, where it is used to support regulatory oversight and ensure compliance with the Nebraska Seed Law (Neb. Rev. Stat. §§81-2,147 to 81-2,147.12) (“Seed Law”).

To further reduce paper-based processes and improve the efficiency and scope of permit data collection, the Partner has requested an enhancement to the existing online service. This enhancement will modernize the workflow, streamline data capture, and better support NDA’s regulatory responsibilities.

Executive Contact

Director, Sherry Vinton

Email sherry.vinton@nebraska.gov

Phone: 402-471-4876

Project/Billing Contact

IT Supervisor, Julie Kortus

Email: julie.kortus@nebraska.gov

Phone: 402-219-1201

2 Project Overview

2.1 Objectives

The Contractor will modify an existing permit renewal form and create an online portal (“Portal”) that will serve as the central platform, utilizing mail queue to send renewal emails and eliminate NDA’s paper-based process. The Portal will enhance the amount of data collected, allowing for better control over permit information. Once a renewal form is submitted, the correct amount due, plus any applicable late fees, will be calculated, and payment will be allowed by the User.

Data will be sent daily to NDA’s systems, AS400, and OnBase. Enhancing the renewal form will streamline the process and move it to the Portal, where Partner can easily manage the information needed to be in compliance with the Seed Law.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 An online form that meets the Partner’s business requirements, including but not limited to, automatically populating answers to fields/questions from prior year’s data, and adding fields to capture corporation and firm information.



2.2.1.2 Improved data mapping for corporation and firm information and setting up the connection to send data to AS400 and OnBase nightly.

2.2.1.3 Mail queue to send permit renewal emails, which will include the same information in the current permit renewal letter, or information as designated by Partner.

2.2.1.4 Adding permit validation to fill out the form, and a new option for Users to print their permit.

2.2.1.5 A workflow that sends an automated email to the User with the PDF of the form, which will also include an option to update personal information (not impacting seed answers) and automatically email an administrator at NDA for notification of an information change.

2.2.1.6 Review of payment setup and adjustments, if applicable, to ensure it is accurately configured to support the late fee structure and corporation billing.

2.2.1.7 Creating an administrator view, which can be used by Partner, as requested by Partner.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object must meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a website viewable to the public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to agreed upon timeline for project completion.



- 2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.4 Partner will provide the Contractor with the project requirements.
- 2.4.5 Partner will provide the Contractor with content, language, and text for online interface.
- 2.4.6 Partner will provide customer support for Contractor's business-related questions during normal business hours.
- 2.4.7 Partner will aid with testing for business requirements.
- 2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.10.2 Marketing assistance for agency services.
 - 2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.10.4 24 hours a day, 7 days a week technical support.
 - 2.4.10.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
- 2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor's availability



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2.6 Milestones

- 2.6.1 Planning of User Stories
- 2.6.2 Development of changes outlined in Section 2.2.1
- 2.6.3 Quality Assurance Testing
- 2.6.4 Partner Testing
 - 2.6.4.1 If needed: create User stories from any feedback from Partner Testing
 - 2.6.4.2 Development for feedback identified in Partner Testing
 - 2.6.4.3 Quality Assurance Testing
 - 2.6.4.4 Partner Testing
- 2.6.5 Partner Sign Off via DocuSign
- 2.6.6 Launch

3 Requirements

This SOW constitutes all project requirements. It is understood that the project will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Department of Agriculture
245 Fallbrook Blvd, Suite 200



Tyler Technologies, Nebraska
1135 M Street Suite# 220
Lincoln, NE 68508
P: 402-471-7810

Lincoln, Nebraska, 68521
Email: agr.webmaster@nebraska.gov
phone: 402-471-2341

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.



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Lincoln, NE 68508
P: 402-471-7810

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract.
- b. The Master Contract.
- c. An amendment to this SOW; or,
- d. This SOW



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 Lincoln, NE 68508
 P: 402-471-7810

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
PiD 1246 – NDA Seed Permit Renewal Application (Details in section 2.2.1)	263 hours	\$110.00/hour (<i>Initial Contract Period</i>)	\$28,930 <i>One-time fee</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$5,786/year <i>(20% of total time and materials fees paid from row 1 above)</i> Billed on the anniversary date of launch.

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

[Remainder of Page Left Blank]



Tyler Technologies, Nebraska
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Lincoln, NE 68508
P: 402-471-7810

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:
Tanner Hughes
EDB886CDA03D462...

11/25/2025

Tanner Hughes, General Manager

Date

Nebraska Department of Agriculture

Signed by:
Sherry Vinton
EAD231F436404D8...

11/26/2025

Sherry Vinton, Director

Date

Nebraska State Records Board (NSRB)

Signed by:
Robert B. Evnen
3B837E90FED5406...

11/26/2025

Secretary of State Robert Evnen, Chairperson

Date

DS
LE
11/25/2025



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Nebraska Resident Assistant – DMV Internal Knowledge Base

Nebraska Department of Motor Vehicles

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Jay Sloan

Date: 9/17/2025

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.



1 Introduction

The Nebraska Department of Motor Vehicles (“DMV” or “Partner”) has engaged the Contractor to develop an Artificial Intelligence (“AI”) driven knowledge base for internal self-service support, designed to improve internal information access and distribution (“Knowledge Base”). The Knowledge Base solution is built using Contractor’s Resident Assistant (AI powered conversational assistant) with an internal use focus. Knowledge Base will centralize relevant DMV content into a secure repository, enabling authorized employees to easily retrieve information through a conversational interface. The goal of this initiative is to enhance efficiency, reduce redundancy, and support DMV staff in delivering accurate and timely services.

DMV Executive Contact

Director, Rhonda Lahm

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

DMV Project/Billing Contact

Deputy Director, Mitch Greenwall

Email: mitch.greenwall@nebraska.gov

Phone: 402-471-1763

2 Project Overview

2.1 Objectives

The Contractor will design, develop, and implement Knowledge Base for the DMV. The Knowledge Base solution will consolidate pertinent DMV information into a secure and searchable repository, accessible only to authorized internal DMV users. The Contractor will ensure that Knowledge Base allows internal DMV users to obtain information through a conversational interface, improving accuracy, consistency, and efficiency in responding to internal inquiries.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Knowledge Base shall provide an easy-to-use interface for internal DMV users to ask policy and procedural questions, and receive answers, in an easy-to-understand, conversational format.

2.2.1.2 The Contractor shall utilize preconfigured response characteristic algorithms to tailor the Knowledge Base responses to be both referenceable and trustworthy to the best of its ability.

2.2.1.3 The Contractor will collaborate with the Partner to collect technical requirements using its standard business requirement gathering process. These technical requirements will include the guardrails which will be programmed by the



Contractor to tailor the generative AI responses to the Partner's internally available information.

2.2.1.4 The Contractor shall program the Knowledge Base to consider a privacy-first approach, ensuring that Personally Identifiable Information ("PII") and other compliance-regulated data will not be a part of the response given by the Knowledge Base. Any PII accessed, stored, retained, gathered, or otherwise used by the Knowledge Base must be in compliance with the Uniform Motor Vehicle Records Disclosure Act ("UMVRDA"), Neb. Rev. Stat. §§60-2901 to 60-2912.

2.2.1.5 The Contractor and Partner shall conduct testing on the Knowledge Base in order to refine and tailor the generative AI model to better meet the expected responses and expectations of the Partner and internal DMV users.

2.2.1.6 The Knowledge Base shall adhere to Partner's brand guidelines to the extent possible through the user interface.

2.2.1.7 The Knowledge Base shall return answers in the language asked by the user.

2.2.1.8 The Knowledge Base shall capture user inputs and Contractor will provide basic analytics to DMV staff in order to understand usage patterns, user questions, as well as identify opportunities for improving DMV website content.

2.2.1.9 The Contractor will assist Partner with identification and implementation of notice to users of the terms and conditions applicable to users of the Knowledge Base.

2.2.2 Exclusions

2.2.2.1 The Knowledge Base will not include any integrations into external systems.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object must meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a website viewable to the public

2.3.7 **Administrator**- staff member of the Contractor



2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.4 Partner will provide the Contractor with the project requirements.

2.4.5 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.6 Partner will aid with testing for business requirements.

2.4.7 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.8 The Contractor and Partner must agree on a scheduled launch date.

2.4.9 The Contractor will deliver the following:

2.4.9.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.9.2 Marketing assistance for agency services.

2.4.9.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.9.4 24 hours a day, 7 days a week technical support.

2.4.9.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.10 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractors availability



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

2.6 Milestones

- 2.6.1 Knowledge Base AI Discovery and Planning
- 2.6.2 Knowledge Base Core Implementation
- 2.6.3 Voice to Text Integration
- 2.6.4 Knowledge Base Internal Testing, Security Review
- 2.6.5 Knowledge Base Launch

3 Requirements

This SOW constitutes all project requirements. It is understood that the project will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-support@egov.com



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

Mailing address: Nebraska Department of Motor Vehicles

Director

301 Centennial Mall South

Lincoln, Nebraska, 68509

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.



4.7 Entire Agreement

This SOW in addition to the referenced terms of the Master Contract constitute the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract.
- b. The Master Contract.
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Resident Assistant – Implementation Cost (DMV Internal Knowledge Base)	50 hours	\$110.00/hour	\$5,500.00 <i>One-time fee</i>
Resident Assistant – Annual Licensing Cost (DMV Internal Knowledge Base)	N/A	N/A	\$18,750.00/year

5.1 The Contractor agrees to provide services on a time-and-materials basis for implementation costs, in accordance with the rates outlined in Section II.W.6 of the Master Contract. The Implementation Cost will be invoiced upon the launch of the production environment.

5.2 Invoices for the annual licensing fees associated with Resident Assistant will be issued upon delivery of the User Acceptance Testing (“UAT”) environment and will be due on the anniversary date thereof each year of the term thereafter.



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Lincoln, NE 68508

P: 402-471-7810

5.3 The Contractor shall submit invoices for payment with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. Invoices shall be paid within 45 days, and otherwise in accordance with Section I.DD of the Master Contract. The NSRB will be invoiced by Contractor for the above Implementation Cost and the initial Annual Licensing Costs for the DMV Pilot project.

6. Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by: Tanner Hughes EDB886CDA03D462...

Tanner Hughes, General Manager

12/12/2025

Date

Nebraska Department of Motor Vehicles (DMV)

Signed by: Rhonda Lahm 22F1F101B0E44D8...

Rhonda Lahm, Director

1/12/2026

Date

Nebraska State Records Board (NSRB)

Signed by: Robert B. Evnen 3B837E90FED5466...

Secretary of State Robert Evnen, Chairperson

1/12/2026

Date

DS LE

12/12/2025



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

PiD 1415 - DMV Voter Reg. Search Display Enhancement

Nebraska Department of Motor Vehicles

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Abigail Packett

Date: 12/17/2025

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



1 Introduction

The Contractor currently operates and manages an online service for the Nebraska Department of Motor Vehicles (“DMV” or “Partner”) that enables Authorized Users—including the Secretary of State and County Election Clerks—to log in, enter driver’s license information, and search for and display voter registration data. This service allows the DMV and other designated officials to confirm voter status, verify registration details, and support the voter registration process in accordance with Neb. Rev. Stat. § 32-308.

The DMV has received a request from the Douglas County Election Commissioner to enhance the data displayed within the search results. These enhancements would involve displaying additional data elements that are already captured within the DMV’s existing mainframe system but are not currently visible to Authorized Users.

DMV Executive Contact

Director, Rhonda Lahm

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

DMV Project/Billing Contact

Administrator, Betty Johnson

Email: betty.johnson@nebraska.gov

Phone: 402-471-3900

2 Project Overview

2.1 Objectives

The Contractor will modify the existing Driver’s License Voter Registration Search to enhance the data elements displayed in search results for Authorized Users. The enhanced search results will include additional identifying and record-related information to improve data visibility and usability in support of election-related processes. These enhancements will be implemented within the existing system architecture and will not alter the underlying data sources or authentication mechanisms.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 Display of the full legal name, as it appears on the document issued, in addition to the currently displayed first, middle, last name, and suffix.

2.2.1.2 Display of alternate (AKA) dates of birth associated with the individual’s record.

2.2.1.3 Display of the previous Nebraska driver’s license number, when such information is present on the record.

2.2.1.4 Display of the driver’s license expiration date.



2.2.1.5 Display of the mailing address associated with the record.

2.2.1.6 Display of surrendered-to information, when such information is present on the record.

2.2.1.7 Use the mainframe screen TSINH20 to display the accurate results from the correct column for each element.

2.2.1.8 Ensure the additional data elements align with the existing search results layout and maintain a consistent user interface presentation.

2.2.1.9 Use only the test cases that the DMV provided to verify accuracy.

2.2.2 Exclusions

2.2.2.1 The addition of data elements beyond those explicitly defined in the approved business requirements, unless authorized through a formal change request.

2.2.2.2 Alignment, mapping, or validation of requested data elements against any mainframe screen other than TSINH20.

2.2.2.3 Modifications to authentication, authorization, or user access controls, including login mechanisms and role-based permissions.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object must meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a website viewable to the public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project, and Partner is prepared to provide feedback and input when needed to adhere to the agreed-upon timeline for project completion.



- 2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.4 Partner will provide the Contractor with the project requirements.
- 2.4.5 Partner will provide customer support for Contractor's business-related questions during normal business hours.
- 2.4.6 Partner will aid with testing for business requirements.
- 2.4.7 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.8 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.9 The Contractor will deliver the following:
 - 2.4.9.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.9.2 Marketing assistance for agency services.
 - 2.4.9.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.9.4 24 hours a day, 7 days a week technical support.
 - 2.4.9.5 Customer support for application-related questions during normal business hours, as well as dedicated email support and toll-free, 800 number support.
- 2.4.10 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed-upon timelines is not being honored.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor's availability

2.6 Milestones

- 2.6.1 Planning of User Stories
- 2.6.2 Development of inclusions outlined in Section 2.2.1
- 2.6.3 Internal Quality Assurance Testing using the provided test cases
- 2.6.4 Partner Testing



2.6.4.1 If applicable, create User Stories from Partner Testing Feedback

2.6.4.2 Development of changes based on Partner Testing Feedback

2.6.4.3 Internal Quality Assurance Testing

2.6.4.4 Partner Testing

2.6.5 Partner Sign Off via DocuSign

2.6.6 Deploy project to the production environment

3 Requirements

This SOW constitutes all project requirements. It is understood that the project will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing Address: General Manager/Contractor

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402-471-7810

Fax: 402-471-7817

Email: ne-support@egov.com



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

Mailing address: Nebraska Department of Motor Vehicles

Director

301 Centennial Mall South

Lincoln, Nebraska, 68509

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.



Tyler Technologies, Nebraska
 1135 M Street Suite# 220
 Lincoln, NE 68508
 P: 402-471-7810

4.7 Entire Agreement

This SOW in addition to the referenced terms of the Master Contract constitute the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract.
- b. The Master Contract.
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
DMV Voter Reg. Search Display Enhancement	59 hours	\$0.00/hour	\$0.00 <i>One-time fee</i>

5.1 The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

6. Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:
Tanner Hughes
EDB886CBA03D462...

Tanner Hughes, General Manager

1/21/2026

Date

Nebraska Department of Motor Vehicles (DMV)

Signed by:
Rhonda Lahm
22E1E161B6E44D8...

Rhonda Lahm, Director

1/26/2026

Date

Nebraska State Records Board (NSRB)

Signed by:
Robert B. Evnen
3B837E90FED5466...

Secretary of State Robert Evnen, Chairperson

1/26/2026

Date



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

PiD 1430 - Nebraska Medical Cannabis Commission Website

Nebraska Medical Cannabis Commission

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Freddy Pika

Date: 12/29/2025

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



1 Introduction

The Nebraska Medical Cannabis Commission (“MCC” or “Partner”) is seeking to develop a dedicated standalone website for the newly formed Medical Cannabis Commission. Currently, the Partner maintains a limited section within the Nebraska Liquor Control Commission (“NLCC”) website (<https://lcc.nebraska.gov/medical-cannabis/overview>); however, the Partner desires a separate website to better support the Commission’s mission and public engagement.

Executive Contact

Nebraska Medical Cannabis Commission

Dr. Monica Oldenburg, Chairperson

Email: mcc.contact@nebraska.gov

Phone: (402) 471-2812

Project Contact/Billing Contact

Nebraska Liquor Control Commission

Micah Chaffee, Director

Email: micah.chaffee@nebraska.gov

Phone: (402) 471-2571

2 Project Overview

2.1 Objectives

The Contractor will develop a fully responsive, Section 508 of the Rehabilitation Act of 1973 (as amended) compliant, website for the Partner, featuring a modernized design and improved functionality. The Partner will select from a variety of pre-designed website templates provided by Contractor, and the Partner will add and maintain website content. The new website will be built using the Drupal platform, providing the Partner with a flexible and user-friendly content management system to support ongoing updates and maintenance.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will provide Partner with pre-designed website templates, and Partner will select from the template options presented by the Contractor. The Partner will provide, add and manage content within all templated areas of the website.

2.2.1.2 The Contractor will provide training to the Partner on how to add and manage content within the new website environment.

2.2.1.3 The Contractor will provide a fully responsive solution.

2.2.1.4 The Partner’s website will, at Partner’s request, include all of the following:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider



- h. Site traffic metrics provided by Google Analytics
- i. Basic content scheduler for basic types of content
- j. "AddToAny" functionality to share content with external systems
- k. Ability to add, modify, and delete authorized Partner staff and User accounts.
 - i. User accounts (external users) will only have read only access

2.2.1.5 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.6 The Contractor will create graphics and images for use on the website or obtain permission for use of such graphics and images.

2.2.1.7 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant and works on multiple devices and multiple browsers.

2.2.1.8 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website, or website content, to the new website.

2.2.1.9 The Contractor will revise the selected templated webpages to create a uniform look and feel across the website.

2.2.1.10 All personal and financial information will be appropriately protected according to industry security standards and applicable State and Partner requirements.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor migrate content from Partner's existing website, or make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the completion of the website, using the rates established in the State of Nebraska contract between the NSRB and the Contractor ("Master Contract"); provided, Contractor gives Partner advance notice that the work will be billable, and Partner approves Contractor proceeding with the work, in writing.

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor



2.4 Assumptions

- 2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.
- 2.4.2 Partner's chief elected official or authorized official approves of the project.
- 2.4.3 Partner and Contractor are prepared to provide feedback and input when needed to adhere to the agreed upon timeline for project completion.
- 2.4.4 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.5 Partner will provide the Contractor with the website requirements.
- 2.4.6 Partner will provide customer support for Contractor's business-related questions during Partner's normal business hours.
- 2.4.7 Partner and Contractor will test the website for business requirements.
- 2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.
- 2.4.11 The Contractor will deliver the following:
 - 2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.11.2 Marketing assistance for agency services.
 - 2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.11.4 24 hours a day, 7 days a week technical support.
 - 2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
- 2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

- 2.5.1 Partner/Partner workload
- 2.5.2 Change(s) in staff
- 2.5.3 Change(s) in project scope
- 2.5.4 The Contractor availability

2.6 Milestones

- 2.6.1 Set up template for new website
- 2.6.2 Create graphics and images
- 2.6.3. Partner adds content
- 2.6.4 Internal Quality Testing
- 2.6.5 Partner Testing
- 2.6.6. Website Launch



3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Medical Cannabis Commission
P.O. Box 95046
Lincoln, Nebraska, 68509-5046

Email: mcc.contact@nebraska.gov
phone: (402) 471-2812

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: (402) 471-7810
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: (402) 471-1572
Fax: (402) 471-3237



4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.



4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Drupal Template Design implementation (One-time fee)	75 hours	N/A	\$0.00
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,650.00/year Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract Hourly Rates	N/A

5.1 The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.2 Annual Maintenance Charge

The Partner will pay an annual maintenance charge associated with the application developed hereunder, in the amount included in the table above, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

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Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

Tanner Hughes

EDB886CDA03D462...

1/14/2026

Tanner Hughes, General Manager

Date

Nebraska Medical Cannabis Commission

Signed by:

Dr. Monica Oldenburg

6CAD84C559C3475...

1/15/2026

Dr. Monica Oldenburg, Chairperson

Date

Nebraska State Records Board (NSRB)

Signed by:

Robert B. Evnen

3B837E90FED5466...

1/15/2026

Secretary of State Robert Evnen, Chairperson

Date

DS
LE

1/13/2026



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

PiD 1435 – CCPE Website Template Redesign

Nebraska Coordinating Commission for Postsecondary Education

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Freddy Pika

Date: 1/29/2026

This Statement of Work (“SOW”) is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board (“NSRB”) and Nebraska Interactive, LLC dba NIC Nebraska (“the Contractor”) and is subordinate to and subject to all terms and conditions therein.



1 Introduction

The Nebraska Coordinating Commission for Postsecondary Education (“CCPE,” or “Partner”) is seeking to redesign and modernize its official website to better serve the public and improve overall accessibility to critical information. The Partner aims to enhance its digital presence through a more user-friendly, visually appealing, and functionally robust platform.

Executive Contact

Executive Director, Mike Baumgartner

Email: mike.baumgartner@nebraska.gov

Phone: (402) 471-2847

Project/Billing Contact

Chief Finance and Administrative Officer, Gary Timm

Email: Gary.Timm@nebraska.gov

Phone: (402) 471-2847

2 Project Overview

2.1 Objectives

The Contractor will develop a fully responsive, Section 508-compliant website for the Partner, featuring a modernized design and improved functionality. The Partner will select from a variety of pre-designed website templates provided by Contractor, and the Partner will add and maintain website content. The new website will be built using the Drupal platform, providing the Partner with a flexible and user-friendly content management system to support ongoing updates and maintenance.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will provide Partner with pre-designed website templates, and Partner will select from the template options presented by the Contractor. The Partner will provide, add and manage content within all templated areas of the website.

2.2.1.2 The Contractor will provide training to the Partner on how to add and manage content within the new website environment.

2.2.1.3 The Contractor will provide a fully responsive solution.

2.2.1.4 The Partner’s website will, at Partner’s request, include all of the following:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Site traffic metrics provided by Google Analytics



- i. Basic content scheduler for basic types of content
- j. "AddToAny" functionality to share content with external systems
- k. Ability to add, modify, and delete authorized Partner staff and User accounts.
 - i. User accounts (external users) will only have read only access

2.2.1.5 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.6 The Contractor will create graphics and images for use on the website or obtain permission for use of such graphics and images.

2.2.1.7 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant and works on multiple devices and multiple browsers.

2.2.1.8 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website, or website content, to the new website.

2.2.1.9 The Contractor will revise the selected templated webpages to create a uniform look and feel across the website.

2.2.1.10 All personal and financial information will be appropriately protected according to industry security standards and applicable State and Partner requirements.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor migrate content from Partner's existing website, or make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the completion of the website, using the rates established in the State of Nebraska contract between the NSRB and the Contractor ("Master Contract"); provided, Contractor gives Partner advance notice that the work will be billable, and Partner approves Contractor proceeding with the work, in writing.

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor



2.4 Assumptions

- 2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.
- 2.4.2 Partner's chief elected official or authorized official approves of the project.
- 2.4.3 Partner and Contractor are prepared to provide feedback and input when needed to adhere to the agreed upon timeline for project completion.
- 2.4.4 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.5 Partner will provide the Contractor with the website requirements.
- 2.4.6 Partner will provide customer support for Contractor's business-related questions during Partner's normal business hours.
- 2.4.7 Partner and Contractor will test the website for business requirements.
- 2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.
- 2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.
- 2.4.11 The Contractor will deliver the following:
 - 2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.
 - 2.4.11.2 Marketing assistance for agency services.
 - 2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.
 - 2.4.11.4 24 hours a day, 7 days a week technical support.
 - 2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.
- 2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

- 2.5.1 Partner/Partner workload
- 2.5.2 Change(s) in staff
- 2.5.3 Change(s) in project scope
- 2.5.4 The Contractor availability

2.6 Milestones

- 2.6.1 Set up template for new website
- 2.6.2 Create graphics and images
- 2.6.3. Partner adds content
- 2.6.4 Internal Quality Testing
- 2.6.5 Partner Testing
- 2.6.6. Website Launch



3 Requirements

This SOW constitutes all project requirements. It is understood that the application or service will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Email: gary.timm@nebraska.gov
Phone: (402) 471-2847

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: (402) 471-7810
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: (402) 471-1572
Fax: (402) 471-3237



4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.



4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Drupal Template Design implementation (One-time fee)	56 hours	\$110.00/hour <i>(Initial Contract Period)</i>	\$6,160.00
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,232.00/year <i>(20% of total time and materials fees paid from row above)</i> Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract Hourly Rates	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

The Partner will pay an annual maintenance charge associated with the application or service developed hereunder, in the amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, Partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

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Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

Tanner Hughes
EDB886CDA03D462...

2/23/2026

Tanner Hughes, General Manager

Date

Nebraska Coordinating Commission for Postsecondary Education

DocuSigned by:

Mike Baumgartner
C9378C4CA8194CB...

2/23/2026

Mike Baumgartner, Executive Director

Date

Nebraska State Records Board (NSRB)

Signed by:

Robert B. Evnen
3B837E90FED5466...

2/23/2026

Secretary of State Robert Evnen, Chairperson

Date

^{DS}
LE 2/23/2026

Project Priority Report - In Progress



*Indicates a change in the estimated completion month. Date updates are the result of collaboration with the agency to ensure high-quality delivery, enabling partner testing, training, change management, and alignment with the agency's timeline.

Partner Name	Project Name	Start Date (Actual)	Estimated Completion - Orig. Date / Modified Date	Reassigned Due To	Project Realignment Reason	Priority Status
1 Administrative Office of the Courts	AOC EBOE Refactor for High Volume Submissions	02/10/26	Apr-26			Tier 3
2 Administrative Office of the Courts	AOC Appellate Motion to Withdraw Requirements Change	01/22/26	Mar-26			Tier 3
3 Administrative Office of the Courts	AOC ePayments Grails 5 Modernization	01/22/26	Jun-26			Tier 3
4 Attorney General's Office	AGO Human Trafficking Education Request Form	03/02/26	Mar-26			Tier 3
5 Coordinating Commission for Postsecondary Education	CCPE Website Changes	02/25/26	Apr-26			Tier 3
6 Department of Motor Vehicles	DMV - FTP to FTSP Modernization for Mainframe Processing	04/04/25	May-25 / Mar-26*	Partner 3rd Party	Resource Availability External Dependencies Timeline & Planned Realgns	Tier 3
7 Department of Motor Vehicles	DMV Voter Reg. Search Display Enhancement	02/17/26	Mar-26			Tier 3
8 Department of Motor Vehicles	DMV Symphony Modernization Planning	12/11/25	Apr-26			Tier 1
9 Department of Motor Vehicles	DMV Thales Integration	12/01/25	Mar-26			Tier 2
10 Nebraska Department of Environment and Energy	Nebraska Department of Water, Energy and Environment Website Enhancements	10/27/25	Jan-26 / Mar-26*	Partner	Timeline & Planned Realgns Scope Changes	Tier 3
11 Nebraska Department of Revenue	NDR Tax Payment Plan Modernization Enhancements	10/01/24	Jun-25 / Mar-26*	Partner	Resource Availability Change Mgt & Testing	Tier 2
12 Nebraska Liquor Control Commission	MCC Microsite Build	02/02/26	Mar-26			Tier 3
13 Nebraska Secretary of State	SOS Secure Election Website Template Build	11/17/25	Jan-26 / Mar-26*	Partner	Timeline & Planned Realgns Scope Changes	Tier 3
14 Nebraska Secretary of State	SOS Payment Devices Refresh	02/24/26	Apr-26			Tier 3
15 Nebraska State Patrol	NSP Concealed Handgun Permit Modernization	12/16/24	Jul-25 / May-26*	Partner 3rd Party	Resource Availability Technical Complexity	Tier 3
16 Real Estate Commission	NREC Website	07/21/25	Mar-26			Tier 3
17 Sarpy County Clerks Office	Sarpy County Recorders Payment Integration	02/03/25	May-25 / Mar-26*	Partner 3rd Party	External Dependencies Timeline & Planned Realgns	Tier 3
18 State Electrical Division	NSED SRPS CCP Integration	02/24/26	Mar-26			Tier 3
19 State Electrical Division	NSED License List Order SRPS Connection	01/20/26	Mar-26			Tier 3
20 Workers Compensation Court	WCC EFiling Modernization Enhancements	12/18/24	Jul-25 / Mar-26*	Partner	Change Mgt & Testing	Tier 2

Project Priority Report - Completed Projects



*Indicates a change in the estimated completion month. Date updates are the result of collaboration with the agency to ensure high-quality delivery, enabling partner testing, training, change management, and alignment with the agency's timeline.

	Partner Name	Project Name	Start Date (Actual)	Estimated Completion - Orig. Date / Modified Date	Realigned Due To	Project Realignment Reason	Priority Status	End Date (Launched)
1	Administrative Office of the Courts	AOC Fee Changes	12/02/25	Dec-25			Tier 2	12/31/25
2	Administrative Office of the Courts	AOC CDT Cost Estimate eService to SRL Enhancement	10/14/25	Dec-25			Tier 3	12/18/25
3	Administrative Office of the Courts	AOC Appellate ePublications Grails 5 Modernization	05/20/25	Sep-25 / Nov-25*	Partner Tyler	Technical Complexity Change Mgt & Testing	Tier 2	12/09/25
4	Administrative Office of the Courts	AOC Juror Qualification Form Amendment	06/05/25	Jan-26			Tier 1	12/31/25
5	Cheyenne County	Cheyenne County Website	09/29/25	Dec-25 / Jan-26*	Partner	Resource Availability	Tier 3	01/27/26
6	Department of Motor Vehicles	DMV Resident Assistant - Website Design	10/16/25	Dec-25			Tier 1	12/10/25
7	Department of Motor Vehicles	DMV OTC Norfolk Service Center Enhancement	10/27/25	Feb-26			Tier 2	02/19/26
8	Department of Motor Vehicles	DMV OTC Payment Device Change Request - Highlands	07/16/24	Sep-24 / Dec-25*	Tyler 3rd Party	External Dependencies Technical Complexity	Tier 2	12/17/25
9	Department of Transportation	DOT Bentley Truck Permits to Cloud (CCP Only)	01/14/26	Jan-26 / Feb-26*	Partner 3rd Party	Timeline & Planned Realgns	Tier 2	01/26/26
10	Knox County Clerk's Office	Knox County Clerk PayPort	01/26/26	Feb-26			Tier 3	02/20/26
11	Motor Vehicles Industry Licensing Board	MVILB CE Statutory Change - New Dealer License Form	11/17/25	Jan-26			Tier 3	12/31/25
12	Nebraska Department of Agriculture	NDA Nursery Modernization Enhancements	04/01/25	Jul-25 / Dec-25*	Partner	Timeline & Planned Realgns	Tier 3	12/01/25
13	Nebraska Racing Commission	NRGC Licensing System Payment (CCP)	03/06/25	Jun-25 / Jan-26*	Partner 3rd Party	External Dependencies	Tier 3	01/19/26
14	Nebraska Secretary of State	SOS LB644 Add Attestation Language - Corp Occupation Tax Reports	08/18/25	Dec-25			Tier 1	12/30/25
15	Nebraska Secretary of State	SOS LB644 Add Attestation Language - Corp. Paper Reporting	08/18/25	Dec-25			Tier 1	12/30/25
16	Nebraska Secretary of State	SOS UCC/EFS Payment Transition to Tecuity (Phase II)	07/15/25	Sep-25 / Dec-25*	3rd Party	Timeline & Planned Realgns	Tier 2	12/08/25
17	Nebraska Secretary of State	SOS LB644 Add Attestation Language - LLP & LLP Admin Report Filing	08/18/25	Dec-25			Tier 1	12/30/25
18	Nebraska State Patrol	NSP MCDV Bipartisan Safer Communities Act (BSCA)	11/14/24	Feb-25 / Nov-25*	3rd Party	External Dependencies	Tier 1	11/24/25
19	Sutherland Village	Sutherland Village Utility Payments (EB)	11/04/25	Nov-25			Tier 3	11/26/25

**PROJECT STATUS REVIEW
COUNTY Q4 2025
March 30, 2026**

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Cheyenne County	Cheyenne County Website	09/29/2025	01/2026*	Tier 3
1. Describe the project?	New website.			
2. What is the status of the project	Finished.			
3. Was there any delay? If so, why?	Yes, new clerk at Cheyenne County.			
4. Will it be launched by the estimated completion date?	Launched January 27, 2026			
clerk@cheyennecountyne.gov Called: Emailed: 3/2/2026 Response: 03/09/2026 COMPLETED: 01/27/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Knox County	Knox County Clerk PayPort	01/26/2026	02/2026	Tier 3
1. Describe the project?	We implemented Tyler Technologies to our acceptance of credit cards for paying for marriage licenses, copies, recording, fishing and hunting licenses, etc. issued by my offices (Knox County Clerk, Register of Deeds and Election Commissioner).			
2. What is the status of the project				
3. Was there any delay? If so, why?	There was no delay.			
4. Will it be launched by the estimated completion date?	It was implemented as of February 20, 2026.			
joann.fischer@knoxcountyne.gov Called: Emailed: 3/2/2026 Response: 3/2/2026 COMPLETED: 02/20/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Sarpy County Clerk's Office	Recorders Payment Integration	02/03/2025	03/2026*	Tier 3
1. Describe the project?	New land records management system.			
2. What is the status of the project	Ready to go live on 3/16.			
3. Was there any delay? If so, why?	Yes, project got handed over several times on Tyler Tech's end, causing in a delay.			
4. Will it be launched by the estimated completion date?	Live on 3/16.			
ahoughtaling@sarpy.gov Called: Emailed: 3/02/2026 Response: 03/03/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Sutherland Village	Utility Payments (EB)	11/04/2025	11/2025	Tier 3
1. Describe the project?	The project Tyler technologies worked on for the Village of Sutherland is an online payment processing portal for residents to use to pay their utility bills through.			
2. What is the status of the project	The project is completed, it went live December 1, 2025.			
3. Was there any delay? If so, why?	There were no delays or issues during the process, and the portal is running smoothly.			
4. Will it be launched by the estimated completion date?				
clerkvos@gpcom.net Called: Emailed: 12/31/2025 Response: 12/31/2025 COMPLETED: 11/26/2025				

**PROJECT STATUS REVIEW
STATE Q4 2025
March 30, 2026**

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	Appellate ePublications Grails 5 Modernization	05/20/2025	11/2025*	Tier 2
1. Describe the project?	An upgrade to Appellate ePublications to move to Grails 5 from Grails 2.			
2. What is the status of the project?	Testing from the AOCP and the Reporter of Decision's Office went more slowly than expected, which lengthened the timeline. This has been addressed and the project is back on track for deployment.			
3. Was there any delay? If so, why?	Yes, from the AOC in testing and resource availability.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025,12/31/2025 Response: 11/12/2025, 01/05/2026 COMPLETED: 12/09/2025	01/05/2026 Update – This was deployed to production on 12/9/25 with no issues reported.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC Fee Changes	12/02/2025	12/2025	Tier 2
1. Describe the project?	As of 01-01-2026 the AOCP has entered into a new agreement with Tyler-Nebraska for the collection and distribution of Fees received through Online Court Services. To accomplish these fee changes, Tyler-Nebraska had to update some code and processes. The goal of the fee increase was the collection of additional revenue and simplification of billing between the AOCP and Tyler-Nebraska.			
2. What is the status of the project?	Complete and in production.			
3. Was there any delay? If so, why?	No delay.			
4. Will it be launched by the estimated completion date?	Yes.			
Casey Tribolet Called: Emailed: 03/02/2026 Response: 03/02/2026 COMPLETED: 12/31/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC Juror Qualification Form Amendment	06/05/2025	01/2026	Tier 1
1. Describe the project?	An update on the Online Juror Qualification Form to increase functionality and data collection.			
2. What is the status of the project?	I believe everything related to this project is completed and awaiting deployment.			
3. Was there any delay? If so, why?	Yes, it was delayed due to limited resources from the AOCP ITS Division for testing.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025, 12/31/2025 Response: 11/12/2025, 01/05/2026 COMPLETED: 12/31/2025	01/05/2026 Update – This was deployed 01/01/26 with no issues reported.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC CDT Cost Estimate eService to SRL Enhancement	10/14/2025	12/2025	Tier 3
1. Describe the project?	An upgrade to how and when electronic service occurs on Cost Estimated documentation for Bills of Exception filed in the Trial Courts.			
2. What is the status of the project?	In testing with the AOCP.			
3. Was there any delay? If so, why?	No delays.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025, 12/31/2025 Response: 11/12/2025, 01/05/2026 COMPLETED: 12/18/2025	01/05/2026 Update – This was deployed to production on 12/18/25 with no issues reported.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC EBOE Refactor for High Volume Submissions	2/10/2026	04/2026	Tier 3
1. Describe the project?	Due to the nature of the documents, Electronic Bills of Exception (EBOEs) can be excessively large groups of documents being processed through the AOCP's Trial Court eFiling application. When issues with these filings are encountered, they can be detrimental to the stability of the system. Tyler-Nebraska has been asked to develop a less intensive method for transfer to support court operations.			
2. What is the status of the project?	This project is currently in development.			
3. Was there any delay? If so, why?	No delay.			
4. Will it be launched by the estimated completion date?	Yes.			
Casey Tribolet Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC Appellate Motion to Withdraw Requirements Change	01/22/2026	03/2026	Tier 3
1. Describe the project?	Requirements for Appellate Court filings to include the ability to require a response from the opposing party. Due to a change in Supreme Court Clerk office policy, this requirement for Motions to Withdraw was removed. Tyler-Nebraska needed to access the Appellate eFiling Code to adjust this requirement for a single document type.			
2. What is the status of the project?	This project is currently in development.			
3. Was there any delay? If so, why?	No delay.			
4. Will it be launched by the estimated completion date?	Yes.			
Casey Tribolet Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC ePayments Grails 5 Modernization	01/22/2026	06/2026	Tier 3
1. Describe the project?	Modernization of the AOCP ePayments solution of Grails 5 from Grails 2.			
2. What is the status of the project?	This project is currently in Development.			
3. Was there any delay? If so, why?	No delay.			
4. Will it be launched by the estimated completion date?	Yes.			
Casey Tribolet Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Agriculture	Nursery Modernization Enhancements	04/01/2025	12/2025*	Tier 3
1. Describe the project?	Migrating from Grails to Application Platform.			
2. What is the status of the project	Complete.			
3. Was there any delay? If so, why?	Testing took longer than expected.			
4. Will it be launched by the estimated completion date?	Already launched.			
Julie Kortus Called: Emailed: 11/7/2025,11/13/2025, 12/31/2025 Response: 01/02/2026 COMPLETED: 12/01/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Coordinating Commission for Secondary Education	CCPE Website Changes	02/25/2026	04/2026	Tier 3
1. Describe the project?	Redesign and modernize website.			
2. What is the status of the project	Just starting as the contract was signed 2/23/2026.			
3. Was there any delay? If so, why?	None.			
4. Will it be launched by the estimated completion date?	Unknown.			
Gary Timm Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Department of Environment and Energy	Water, Energy and Environment Website Enhancements	10/27/2025	03/2026*	Tier 3
1. Describe the project?	Modifications to existing DEE website to accommodate a merged website between DEE and DNR.			
2. What is the status of the project?	In progress.			
3. Was there any delay? If so, why?	Internal staff is doing the “heavy lifting” of recreating pages from Legacy DNR website to DEE website. Once we are finished with our work Tyler Tech will implement the modifications we requested.			
4. Will it be launched by the estimated completion date?	Approximately April 1 st – April 15 th .			
Shani Mach Called: Emailed: 03/02/2026 Response: 03/06/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Liquor Control Commission	MCC Microsite Build	02/02/2026	03/2026	Tier 3
1. Describe the project?	<p>The project will design and develop a dedicated standalone website for the newly formed Nebraska Medical Cannabis Commission(NMCC). Currently, the NMCC maintains a limited informational section within the Nebraska Liquor Control Commission (“NLCC”) website (https://lcc.nebraska.gov/medical-cannabis/overview). While this arrangement provides basic access to information, it does not full support the NMCC’s distinct mission, responsibilities, or growing public engagement needs.</p> <p>To better serve stakeholders, patients, industry participants, and the public, the NMCC seeks a comprehensive, user friendly website that reflects its independent role and regulatory authority. The new standalone platform will enhance transparency, improve access to regulatory resources and provide dedicated tools for public communication and commission updates.</p>			
2. What is the status of the project?	The project is currently in the final stages of development. The website structure, design, and core functionality has been completed, and the focus has shifted to content population and final refinements.			
3. Was there any delay? If so, why?	No current delays.			
4. Will it be launched by the estimated completion date?	Yes, it is expected to be launched by the estimated completion date.			
<p>Micah Chaffee</p> <p>Called: Emailed: 03/02/2026 Response: 03/02/2026</p>	Tyler Tech has done a great job working with us on this project.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV Resident Assistant – Website Design	10/16/2025	12/2025	Tier 1
1. Describe the project?	The project is the large language model artificial intelligence resident assistant that is on the front page of our website to help people navigate services they need from the DMV.			
2. What is the status of the project?	Successfully deployed.			
3. Was there any delay? If so, why?	No delays.			
4. Will it be launched by the estimated completion date?	Yes, it was launched 12/10/2026.			
Mitch Greenwall Called: Emailed: 03/02/2026 Response: 03/05/2026 COMPLETED: 12/10/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	OTC Norfolk Service Center Enhancement	10/27/2025	02/2026	Tier 2
1. Describe the project?	We moved our office in Madison County from the Madison County courthouse to a new service center in Norfolk. This office was fashioned after our service center model found in Omaha and Lincoln requiring the ability to accept payment for license and ID issuance. Tyler Technology provided the payment application used in this office and the credit card readers.			
2. What is the status of the project?	Completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	It was.			
Jerry Quintard Called: Emailed: 03/02/2026 Response: 03/02/2026 COMPLETED: 02/19/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	OTC Payment Device Change Request - Highlands	07/16/2024	12/2025*	Tier 2
1. Describe the project?				
2. What is the status of the project?	Ongoing.			
3. Was there any delay? If so, why?	Yes. Tyler Technologies had an initial interface issue, but that was resolved. They are currently working with the DMV IT Division to resolve system configurations. Testing should begin soon.			
4. Will it be launched by the estimated completion date?	Now that the initial issues seem to be resolved, yes.			
<p>Matt Coatney</p> <p>Called: Emailed: 11/7/2025, 12/31/2025 Response: 11/7/2025, 01/02/2026</p> <p>COMPLETED: 12/17/2025</p>	01/02/2026 Update – DMV confirmed project completion.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV - FTP to FTPS Modernization for Mainframe Processing	04/04/2025	03/2026*	Tier 3
1. Describe the project?				
2. What is the status of the project?	In progress.			
3. Was there any delay? If so, why?	Delay is due to DMV staff availability, as we are in the middle of modernizing our drivers license system.			
4. Will it be launched by the estimated completion date?	None set as of yet.			
John Brophy Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV Voter Reg Search Display Enhancement	02/17/2026	03/2026	Tier 3
1. Describe the project?	Enhancement to the Motor Voter Lookup utilized by county election commissioners requested by Douglas County.			
2. What is the status of the project?	Development is complete, moved to QA testing with plans for DMV to test the week of March 23 rd .			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Yes.			
Betty Johnson Called: Emailed: 03/02/2026 Response:03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV Symphony Modernization Planning	12/11/2025	04/2026	Tier 1
1. Describe the project?				
2. What is the status of the project?	On Schedule, wrapping up defining all planned interfaces.			
3. Was there any delay? If so, why?	No delays. Primarily working with Natalie Erb and Aaron Steager, they've been great to work with as always.			
4. Will it be launched by the estimated completion date?	Yes.			
Matt Geisler Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV Thales Integration	12/01/2025	03/2026	Tier 2
1. Describe the project?	DMV is switching vendors for DL card production requiring multiple interfaces to be updated.			
2. What is the status of the project?	Completed testing, making final network related updates.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Yes.			
Betty Johnson Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Motor Vehicles Industry Licensing Board (MVILB)	CE Statutory Change – New Dealer License Form	11/17/2025	01/2026	Tier 3
1. Describe the project?	We have two projects that are related to a statutory change. The first project adds the requirement for a new dealer license applicant to upload certificates verifying that they have met the new statutory educational requirement. The second project adds the requirement for current licensees that are renewing their dealer license to upload certificates verifying that they have met the new statutory educational requirement.			
2. What is the status of the project?	The first project was completed by 1/1/26. The second project is scheduled to be completed by 10/1/26.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	The first project was launched by the estimated completion date of 1/1/26. The second project's estimated completion date is 10/1/26.			
<p>Josh Eickmeier</p> <p>Called: Emailed: 01/05/2026 Response: 01/05/2026</p> <p>COMPLETED: 12/31/2025</p>				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Nebraska Racing and Gaming Commission	Licensing System Payment (CCP)	03/06/2025	01/2026*	Tier 3
1. Describe the project?				
2. What is the status of the project?				
3. Was there any delay? If so, why?				
4. Will it be launched by the estimated completion date?				
Clinton Lueth Called: Emailed: 03/02/2026 Response: COMPLETED: 01/19/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Real Estate Commission	NREC Website	07/21/2025	03/2026	Tier 3
1. Describe the project?	Website Redesign.			
2. What is the status of the project?	Currently in progress.			
3. Was there any delay? If so, why?	There was no timeline given that I am aware of, so I do not believe there is a delay. The website templates were provided to us to begin in October. As discussed with Tyler Tech before beginning the project, from October through January, our office is extremely busy with renewals, so staff has only been able to work on the website project on nights and weekends. Also, we were informed after this project began that we would be moving our office which also takes priority over the website project. We are diligently working on the website to get it finished as quickly as possible.			
4. Will it be launched by the estimated completion date?	There is no estimated completion date that was provided by our Agency, but it will be completed at our earliest opportunity. The staff goal is to have it completed by July 1, 2026 or earlier if possible.			
Monica Rut Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Nebraska Department of Revenue	Tax Payment Plan Modernization Enhancements	10/01/2024	03/2026*	Tier 2
1. Describe the project?	<p>The Nebraska Department of Revenue (DOR) originally requested 9 enhancements to the Nebraska Tax Payment Plan application on 9/21/2023. The enhancement requests were related to the payment stream calculation, Admin user interface display, report generation, and cron jobs. DOR and Tyler Tech agreed to delay implementation until migration to the new platform happened. A kickoff meeting for the migration to the Application Platform was held on 8/13/2024. Enhancement requests were revised, prioritized, and submitted to Tyler Tech via the Project Hub 10/15/2024.</p> <p>After discussing with Tyler Tech on 11/12/2025, DOR submitted new enhancement requests. Tyler Tech agreed to include the additional enhancements in the current enhancement project.</p>			
2. What is the status of the project?	DOR is actively testing the new enhancements along with continuing to test the migrated Tax Payment Plan platform and addressing concerns for Tyler Tech to resolve.			
3. Was there any delay? If so, why?	Due to DOR's availability and competing priorities, limited testing.			
4. Will it be launched by the estimated completion date?	Testing is ongoing with 03/31/2026 as the targeted completion date. DOR is fully engaged in an effort to meet the completion date.			
Jackie Woodruff/ Sowmya Madhavamurthy Called: Emailed: 03/02/2026 Response: 03/03/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS LB 644 Add Attestation Language – Corp Occupation Tax Reports	08/18/25	12/2025	Tier 1
1. Describe the project?	LB644 requires an attestation to be added to the biennial report filing for corporations that they are cognizant of and in compliance with the Foreign Adversary and Terrorist Agent Registration Act.			
2. What is the status of the project?	Pending.			
3. Was there any delay? If so, why?	Yes, the additional attestation caused the template to add another page to the report. Ne.gov needing to revise templates, we have scheduled ongoing meetings to meet deadlines.			
4. Will it be launched by the estimated completion date?	Yes.			
Emily Werner Called: Emailed: 11/7/2025, 11/13/2025 Response: 11/14/2025, 01/05/2026 COMPLETED: 12/30/2025	01/05/2026 Update – This project has been completed and implemented.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS LB 644 Add Attestation Language – Corp Paper Reporting	08/18/25	12/2025	Tier 1
1. Describe the project?	LB644 requires an attestation to be added to the biennial report filing for corporations that they are cognizant of and in compliance with the Foreign Adversary and Terrorist Agent Registration Act.			
2. What is the status of the project?	Pending.			
3. Was there any delay? If so, why?	Yes, the additional attestation caused the template to add another page to the report. Ne.gov needing to revise templates, we have scheduled ongoing meetings to meet deadlines.			
4. Will it be launched by the estimated completion date?	Yes.			
Emily Werner Called: Emailed: 11/7/2025, 11/13/2025 Response: 11/14/2025, 01/05/2026 COMPLETED: 12/30/2025	01/05/2026 Update – This project has been completed and implemented.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS UCC/EFS Payment Transition to Tecuity (Phase II)	07/15/2025	12/2025*	Tier 2
1. Describe the project?	Launching a new online filing system for UCC, EFS, and tax liens and Tyler will be the payment processor for the online filings through this system.			
2. What is the status of the project?	Ongoing.			
3. Was there any delay? If so, why?	No delays from Tyler.			
4. Will it be launched by the estimated completion date?	Yes, expected to launch 12/8/2025.			
Chad Sump/Joan Arnold Called: Emailed: 11/7/2025, 11/13/2025, 12/31/2025 Response: 11/13/2025, 01/05/2026 COMPLETED: 12/08/2025	01/05/2026 Update – This project has been completed.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS LB 644 Add Attestation Language – LLP & LLP Admin Report Filing	08/18/25	12/2025	Tier 1
1. Describe the project?	LB644 requires an attestation to be added to the biennial report filing for corporations that they are cognizant of and in compliance with the Foreign Adversary and Terrorist Agent Registration Act.			
2. What is the status of the project?	Pending.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Yes.			
Emily Werner Called: Emailed: 11/7/2025, 12/31/2025 Response: 11/13/2025, 01/05/2026 COMPLETED: 12/30/2025	01/05/2026 Update – This project has been completed and implemented.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS Secure Election Website Template Build	11/17/2025	02/2026*	Tier 3
1. Describe the project?	Build new Election Secure Site.			
2. What is the status of the project?	Sent Tyler an email on 3/3/2026 to move site to production.			
3. Was there any delay? If so, why?	Verification took longer than expected.			
4. Will it be launched by the estimated completion date?	It will be launched in March 2026.			
Chad Sump Called: Emailed: 03/02/2026 Response: 03/03/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS Payment Devices Refresh	02/24/2026	03/2026	Tier 3
1. Describe the project?	Replace the current credit card swipe devices with a newer model.			
2. What is the status of the project?	Not yet begun.			
3. Was there any delay? If so, why?	Yes, we have been asking for updated swipe devices for several years – the reason for the delay is unknown.			
4. Will it be launched by the estimated completion date?	Unknown at this time as no work has begun.			
Joan Arnold Called: Emailed: 03/02/2026 Response: 03/10/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Electrical Division	NSED SRPS CCP Integration	02/24/2026	03/2026	Tier 3
1. Describe the project?	Permitting/Licensing program.			
2. What is the status of the project?	Finishing the beta testing.			
3. Was there any delay? If so, why?	No, not from the original delay.			
4. Will it be launched by the estimated completion date?	Yes, or within a few days of the timeline.			
Craig Thelen Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Electrical Division	NSED License List Order SRPS Connection	01/20/2026	03/2026	Tier 3
1. Describe the project?				
2. What is the status of the project?				
3. Was there any delay? If so, why?				
4. Will it be launched by the estimated completion date?				
Craig Thelen Called: Emailed: 03/02/2026 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Patrol	Concealed Handgun Permit Modernization	12/16/2024	05/2026*	Tier 3
1. Describe the project?	The concealed Handgun Permit (CHP) application provides an online mechanism for citizens to easily renew or replace their CHP. The modernization effort will update the application from a Grails platform to a new Application Platform.			
2. What is the status of the project?	The project is pending testing by the Nebraska State Patrol.			
3. Was there any delay? If so, why?	Yes, understaffing at the Nebraska State Patrol has delayed the completion of testing.			
4. Will it be launched by the estimated completion date?	The Nebraska State Patrol is hopeful testing will be completed by May 2026.			
Kelsey Remmers Called: Emailed: 03/02/2026 Response: 03/02/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Patrol	MCDV Bipartisan Safer Communities Act (BSCA)	11/14/2024	11/2025*	Tier 1
1. Describe the project?	The MCDV project is an automated system that reports misdemeanor crime of domestic violence convictions to the federal National Instant Criminal Background Check System (NICS) database directly from the convicting court. This will ensure this firearm prohibiting information is available nationwide for firearm background checks. Enhancements to the MCDV project are necessary due to the passing of the Bipartisan Safer Communities Act (BSCA) by congress in 2022.			
2. What is the status of the project?	Partner testing is ongoing.			
3. Was there any delay? If so, why?	Yes, the Nebraska State Patrol was in the process of updating our law enforcement message switch and through the process there were ongoing connection issues with the FBI and NSP vendor, Datamaxx, which significantly delayed project testing.			
4. Will it be launched by the estimated completion date?	Yes, I am optimistic this will be launched by the estimated completion date.			
Kelsey Remmers Called: Emailed: 11/7/2025, 12/31/2025 Response: 11/12/2025, 12/31/2025 COMPLETED: 11/24/2025	12/31/2025 Update – This project has been deployed.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Transportation	DOT Bentley Truck Permits to Cloud (CCP Only)	01/14/2026	02/2026*	Tier 2
1. Describe the project?	Bentley Truck Permits was on-premise with Version 4. NDOT updated it to the current Truck Permits Connection Edition which is on the cloud.			
2. What is the status of the project?	The project went live on 1/26/2026 but the transaction SKU number was coming in as 1 and should be DOT_PERMIT. Controller agreed to go live if Bentley corrects the issue in a short amount of time.			
3. Was there any delay? If so, why?	No delay but Bentley stated they would correct the SKU which Controller needs.			
4. Will it be launched by the estimated completion date?	Bentley has stated February-March timeframe for updated code to correct SKU number.			
Jennifer Tyser Called: Emailed: 03/02/2026 Response: 03/02/2026 COMPLETED: 01/26/2026				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Workers Compensation Court	eFiling Modernization Enhancements	12/18/2024	03/2026*	Tier 2
1. Describe the project?	This includes Tyler Tech updating the code the application is written in and including enhancements requested from the court.			
2. What is the status of the project?	Ongoing. Development continues with parts of the project. Tyler Tech has returned a majority of the project for testing. WCC has identified more fixes that will need to be completed by Tyler Tech. WCC will continue to test.			
3. Was there any delay? If so, why?	No delay from the WCC. Unsure what the specifics are from Tyler Tech. There wasn't much communication from their office the past three months.			
4. Will it be launched by the estimated completion date?	No. Still in testing phase.			
lgianunzio@newcc.gov Called: Emailed: 03/02/2026 Response: 03/05/2026				



March 2nd, 2026

Libby Elder, Executive Director
Nebraska State Records Board

RE: Summary of October 29th, 2025 Azure Front Door Outage

Dear Director Elder,

On October 29–30, 2025, a global outage within Microsoft’s Azure Front Door (AFD) infrastructure caused widespread routing and DNS resolution failures across multiple Microsoft cloud services. Engagement Builder, like many enterprise and government platforms hosted in Azure, relies on Azure Front Door as its ingress and traffic routing layer. As a result, the service experienced availability disruption during the incident window.

The outage originated within Microsoft’s control plane configuration processes and occurred upstream of Tyler’s application, database, and security environments. At no point was the disruption caused by Tyler systems, configuration changes, security events, or operational actions. Tyler’s infrastructure remained healthy and secure throughout the event; however, because inbound traffic could not be routed through Azure Front Door, users were temporarily unable to access Engagement Builder.

Incident Overview

Between 15:41 UTC on October 29, 2025, and 00:05 UTC on October 30, 2025 (8 hours and 24 minutes), Microsoft Azure experienced a global service disruption affecting Azure Front Door (AFD) and Azure Content Delivery Network (CDN). Microsoft’s published Post Incident Review attributes the event to a control plane configuration incompatibility that generated invalid customer configuration metadata, resulting in routing instability across multiple regions.

The full Microsoft Incident Report can be reviewed here: <https://azure.status.microsoft/en-us/status/history/?trackingId=YKYN-BWZ>

Impact to Engagement Builder

Because Engagement Builder depends on Azure Front Door for domain resolution and traffic routing, the outage occurred upstream of Tyler’s application environment.

- Beginning at 15:41 UTC, users experienced connection timeouts and DNS resolution failures. During this initial phase, Engagement Builder was effectively unavailable.

- Beginning approximately 18:30 UTC, Microsoft’s remediation efforts resulted in gradual service recovery, although some intermittent connectivity and increased latency may have occurred.
- Full service stabilization occurred at 00:05 UTC.

Importantly:

- No data loss occurred.
- No data integrity issues were identified.
- No security breach or unauthorized access occurred.
- Tyler application servers, databases, and internal systems remained operational throughout the incident.

Root Cause (Per Microsoft)

Microsoft determined the root cause to be a sequence of configuration changes performed across different control plane build versions, resulting in incompatible configuration metadata being generated. Microsoft remediated the issue by reverting to a “last known good” configuration, blocking further configuration propagation, and implementing additional safeguards within its control plane processes.

Tyler Response and Remediation Considerations

Upon identifying the issue as Azure infrastructure-related, Tyler Nebraska:

- Confirmed the disruption was isolated to Azure Front Door routing services.
- Monitored Microsoft service health communications in real time.
- Prepared for stakeholder communication as needed.
- Validated system performance and data integrity once routing services were restored.

Because the failure occurred within Microsoft’s global edge routing layer, no direct technical remediation was available to Tyler during the active outage window. Service accessibility was restored only upon Microsoft’s stabilization of Azure Front Door infrastructure.

We remain committed to maintaining resilient and secure digital government services for the State of Nebraska and will continue to monitor vendor infrastructure performance and risk mitigation practices closely.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "T. Hughes". The signature is written in a cursive style with a horizontal line above the first part of the name.

Tanner Hughes

General Manager, Tyler Technologies, Nebraska

CC: Robert Evnen, Secretary of State & NSRB Chairperson

General Manager's Report

October 1st – December 31st
Quarter 4 2025

Executive Summary

Tyler Nebraska completed the fourth quarter of 2025 with strong momentum in serving our partners and delivering measurable value to the State and its citizens through modern, efficient online government services. This quarter concludes a highly productive and successful year for Tyler and the State's Online Portal, positioning the portal with significant momentum heading into 2026.

Full-year 2025 financial performance compared to full-year 2024 reflects steady growth and expanding value to the State. Revenue reached \$13.47 million, up 5% year-over-year. More importantly, the State directly benefited through \$1.88 million in revenue share, a 6% increase year-over-year, alongside \$10 million in total cost avoidance, up 4%. Merchant and payment processing growth continued to be a key driver, with fees paid on behalf of the State totaling \$3.73 million. Collectively, these metrics underscore the portal's self-sustaining model and its measurable financial return to the State.

Full-year 2025 project hour allocation underscores the strength of the portal's funding model and its direct financial benefit to the State. Approximately 92% of all project hours were delivered at no direct cost to the State, reflecting the efficiency of the transaction-based structure. The overwhelming majority of these hours were dedicated to self-funded initiatives, with the balance supported through grant-funded efforts, further minimizing fiscal impact to agency partners.

Modernization remained a central strategic priority throughout 2025. All identified services targeted for migration to the Application Platform (AP) have either been successfully launched or are in final testing or change management with agency partners. This transition enhances scalability, strengthens security, and positions the platform for more efficient future enhancements.

The DMV Resident Assistant pilot program launched in 2025 and is currently in active use. Early performance indicators show strong utilization and reliable system performance, with positive engagement from residents. The pilot is delivering tangible value to both users and agency stakeholders, and we are encouraged by the opportunity to evaluate expansion of this service statewide.

Operational performance across the full year remained strong. System uptime was 99.95%, with limited downtime and stable support volumes year-over-year. Customer satisfaction remained high with 95% of respondents reporting satisfaction. Security initiatives aligned with federal cybersecurity guidance and national vulnerability directives, further strengthening the platform's overall risk posture.

Staffing levels remained stable at 23 team members, with no departures or open positions in the final quarter, reinforcing operational continuity and institutional strength. As we move into 2026, the portal is exceptionally well positioned for continued expansion, innovation, and statewide impact. With a modernized platform foundation, strong financial performance, proven value delivery to the State, and emerging services like the DMV Resident Assistant gaining traction, Tyler Nebraska enters the new year with clear momentum and a disciplined path toward scaling digital services that further enhance efficiency, accessibility, and measurable return for the State and its citizens.

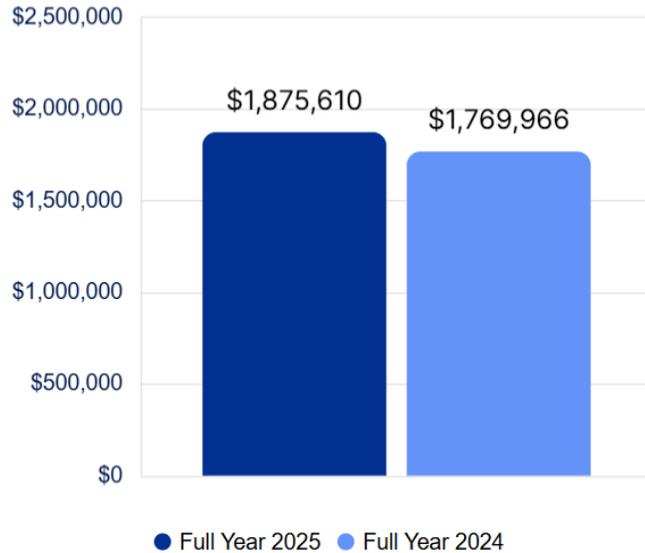
Tanner Hughes
General Manager | Tyler Nebraska

Financials

	Q4 2025	PY Q4	Q4% Variance	Full Year 2025	Full Year 2024	YTD Variance
Tyler Revenue	\$3,202,402	\$3,139,297	2%	\$13,474,483	\$12,794,211	5%
20% NSRB Margin Share	\$436,074	\$426,032	2%	\$1,875,610	\$1,769,966	6%
Gross Margin	\$2,766,328	\$2,713,265	2%	\$11,598,872	\$11,024,245	5%
Merchant and Payment Processing	\$948,745	\$823,566	15%	\$3,731,863	\$3,434,346	9%
General and Administrative Costs	\$58,967	\$57,076	3%	\$229,699	\$225,392	2%
IT and Development	\$906,033	\$854,563	6%	\$3,436,861	\$3,544,229	-3%
Compliance	(\$50,151)	\$2,074	-2518%	(\$34,533)	\$18,220	-290%
Marketing and Advertising	\$10,800	\$10,800	0%	\$42,300	\$42,300	0%
Operating expenses	\$607,877	\$632,210	-4%	\$2,760,414	\$2,552,991	8%
Total Expenses	\$2,482,272	\$2,380,289	4%	\$10,166,604	\$9,817,478	4%
Operating Income	\$284,057	\$332,976	-15%	\$1,432,268	\$1,206,767	19%
Total Income Tax Expense (Benefit)	\$70,127	\$60,251	16%	\$381,975	\$301,197	27%
Net After-Tax Income (Loss)	\$213,930	\$272,725	-22%	\$1,050,294	\$905,570	16%

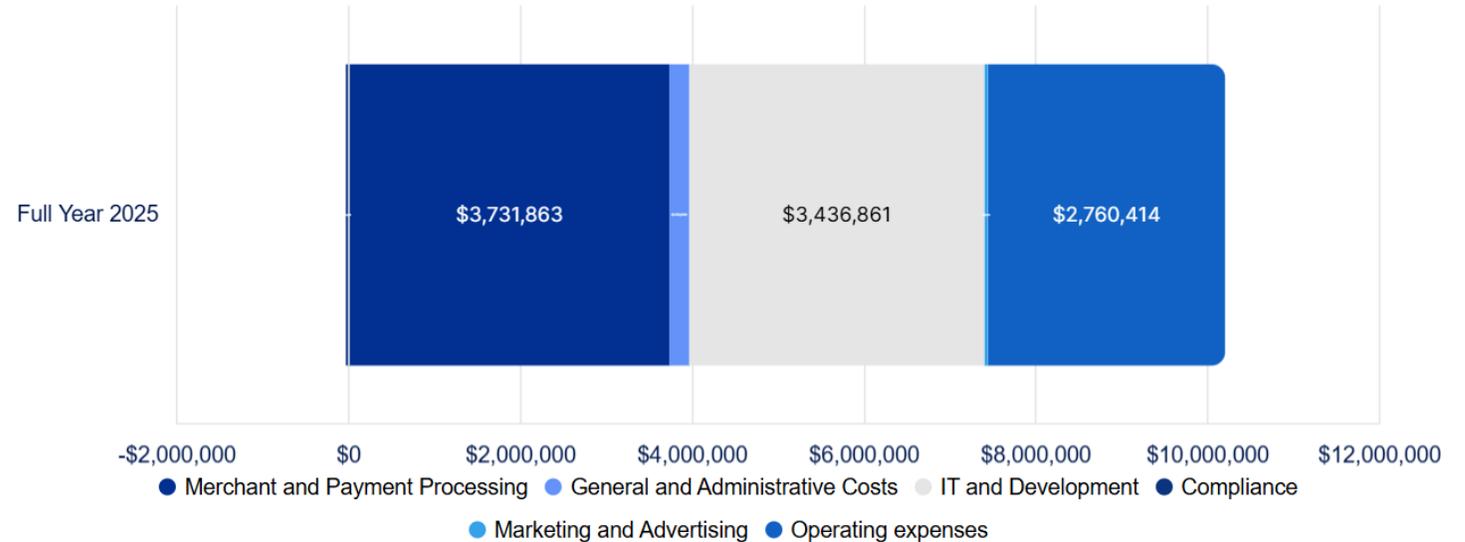
Financials

Cash Back to the State Records Board Fund



The NSRB receives 20% of the gross transaction fees for the executive branch of government. In 2025 NSRB's revenue share increased 6% compared to full year 2024, or an increase of \$105,644.

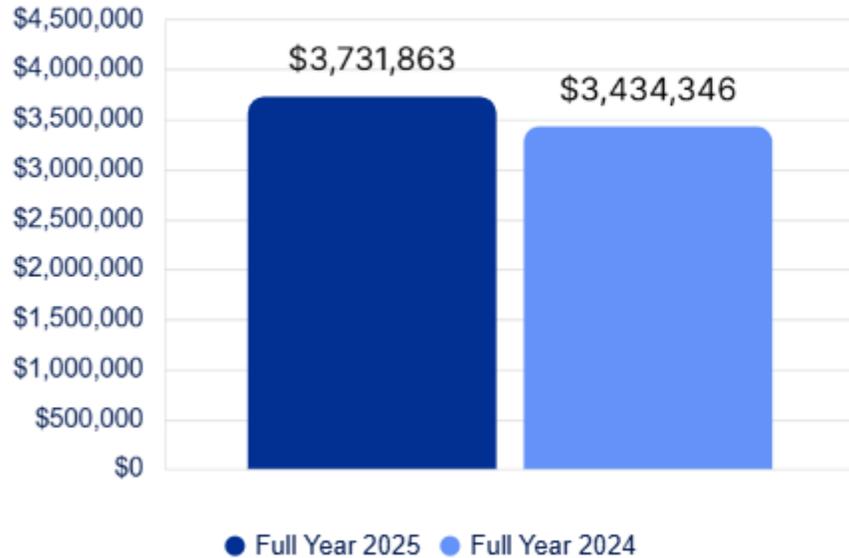
State Cost Avoidance



The state avoids the costs of several different portal operations. The total state cost avoidance for these areas was \$10,166,604 in full year 2025. These various costs increased 4% in 2025 compared to full year 2024. The largest area of increase was merchants and payment processing fees with an increase of \$297,517. (9%)

Financials

Merchant Fees Paid by Tyler on behalf of the State



Tyler Nebraska pays the merchant and banking cost for all board-approved transaction fees. These costs affect the operating income of the portal. Merchant fees increased 9% in 2025 compared to 2024.

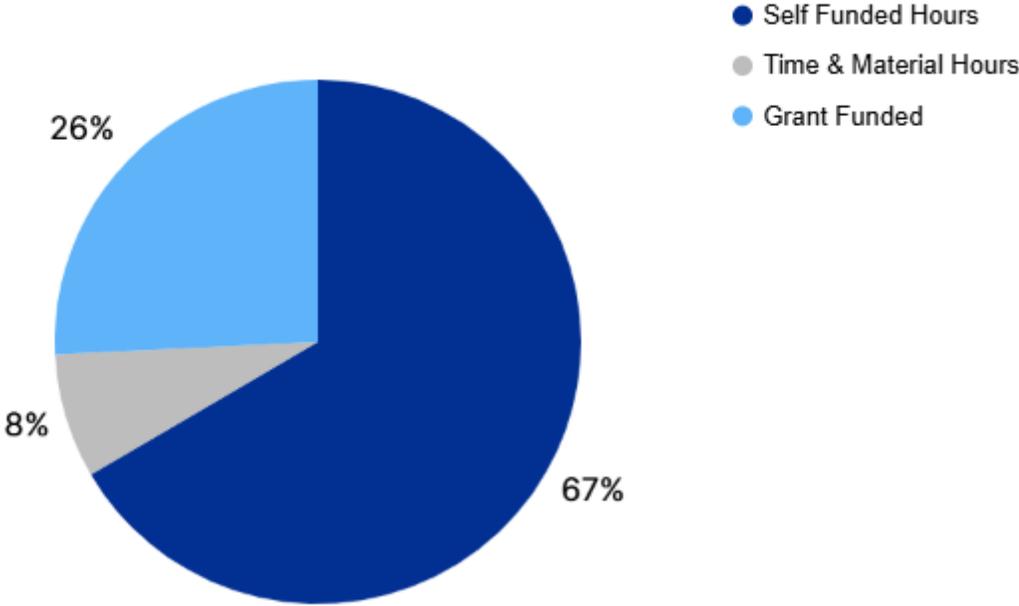
Tyler NE Net Profit



Tyler Nebraska's net profit increased by 16% in 2025 compared to 2024.

Time & Hours Review

Full Year 2025 Project Funding



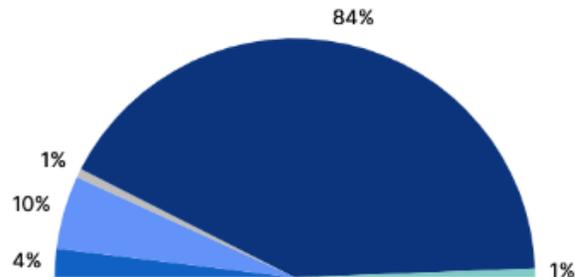
Self-funded and non-revenue hours are subsidized through transactions approved by the NSRB. Time and materials are paid for and included in an SOW agreement with the partner by hourly development rates (such as websites). Revenue hours are billed for services such as content management requests. These totals include development hours only.

Grant-funded hours are non-tax appropriated funds acquired through the NCHIP/NARIP grant in conjunction with the Nebraska State Patrol.

Hours allocated for modernization upgrades are allocated as "self-funded" hours. In 2025, 92% of all hours came at no direct cost to the State.

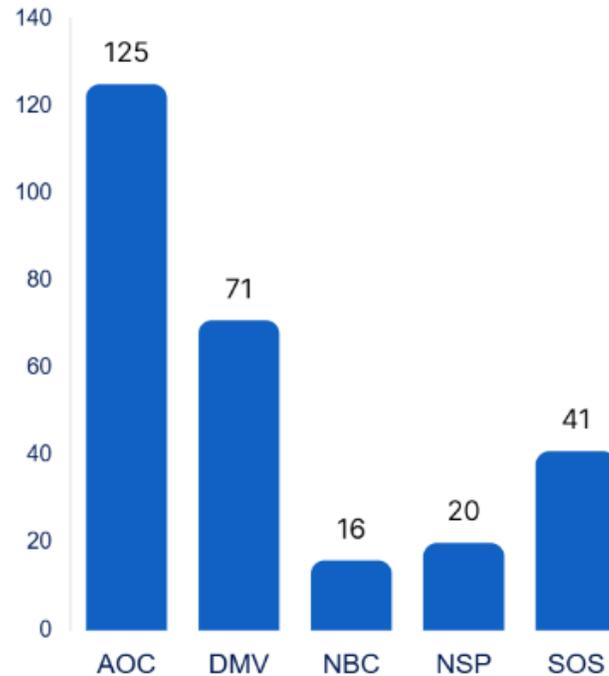
Support & Technical

Full Year Technical Support Tickets



● Technical Support (Tier 2)
 ● Financial Support
 ● Grant Support
 ● General User Support (Tier 1)
 ● Website Support

Full Year Technical Tickets by Major Agency



2025 Full Year Uptime Report

Uptime (%)

FY 2025
99.95%

Downtime Reports

FY 2025
17

Downtime (mins)

FY 2025
247

Response time (ms)

FY 2025
269

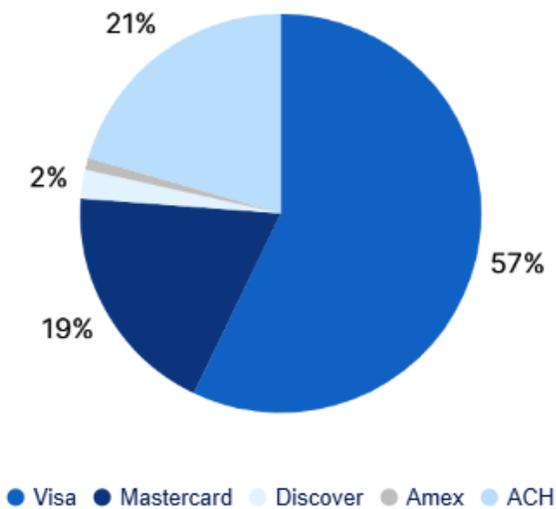
Tyler Nebraska provides first-line support for all online services.

Our support coverage includes account assistance, financial support, technical troubleshooting, and a wide range of additional service areas. To ensure dedicated service for Nebraska and its agency partners, Tyler Technologies operates a specialized support desk. **In 2025, the Support Team at Tyler Nebraska addressed 25,331 support tickets.** This represents a mix of tickets submitted by resident users and agency partners.

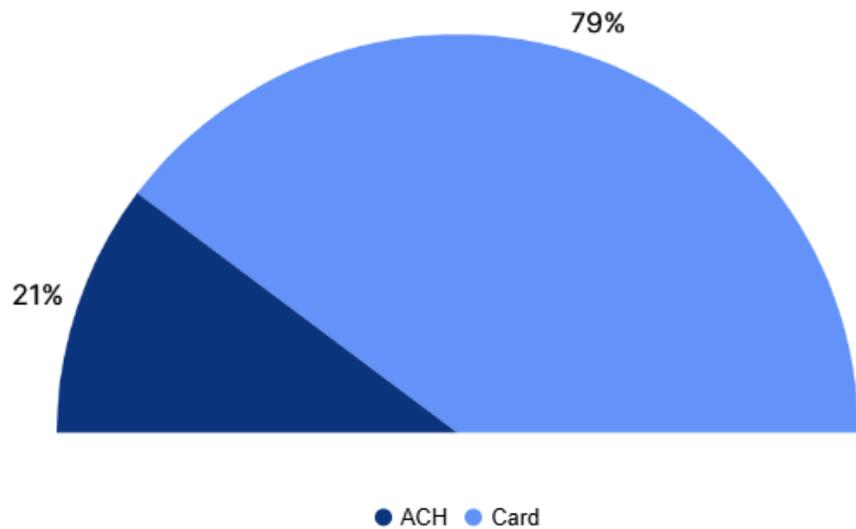
State agency partners can conveniently submit support requests through the Tyler Nebraska Support Portal, while Nebraska residents have multiple contact options, including phone, email, and online chat.

Support & Technical

Full Year Card Transaction Totals by Type



Full Year Transaction Volume by Payment Category



Security

Security Update

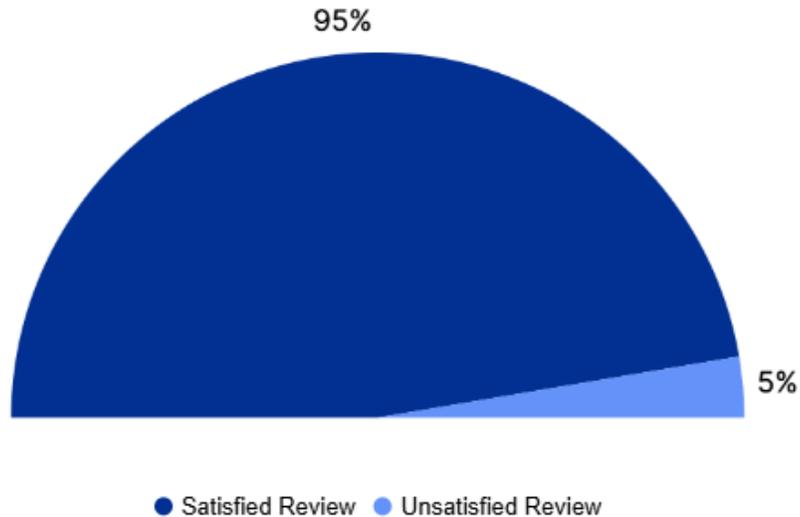
During the fourth quarter of 2025, U.S. federal cyber defense partners emphasized that critical infrastructure risk is often driven by basic exposure issues, not just sophisticated malware. On December 9, 2025, a joint advisory warned that pro Russia hacktivist groups were conducting opportunistic attacks against U.S. and global critical infrastructure. The advisory highlighted that some activity was enabled by easily reachable remote access tools, including internet facing VNC, which is a way to control another computer's screen over a network as if you were sitting in front of it, and noted that targeted sectors included Water and Wastewater Systems, Food and Agriculture, and Energy.

This quarter also brought new federal guidance that is directly relevant to government identity and access management as more services move online. NIST released an initial public draft of NIST IR 8587, which focuses on protecting identity tokens and related assertions from theft, forgery, and misuse. The draft guidance highlights practical steps such as limiting how long tokens remain valid and ensuring organizations can revoke and replace tokens quickly when accounts or systems change. In plain terms, an identity token is a digital pass that systems use to confirm a user has already signed in, so they can access applications and services without repeatedly entering credentials.

AI's influence on security also remained a prominent theme in Q4 reporting and guidance. Microsoft's Digital Defense Report 2025 described how generative AI can make social engineering and fraud easier to scale by helping produce convincing content more quickly and tailor messages to specific targets. The report also discusses the rise of "ClickFix," a social engineering technique that tricks users into taking a manual action that enables follow on compromise, and notes that defenders are responding by using AI to help triage larger volumes of security signals, identify suspicious patterns sooner, and speed up investigation and response workflows.

Customer Satisfaction

Satisfaction Review Full Year 2025



Customer Support Satisfaction Score

In an effort to continuously improve our customer support, Tyler Nebraska has implemented a customer service rating system for users submitting support tickets. After a ticket is resolved, users are prompted to provide feedback through a satisfaction rating, indicating either "satisfied" or "unsatisfied," along with the option to leave additional comments.

This feedback is captured and monitored using our ZenDesk support platform, allowing us to regularly review and assess service performance.

In Full Year 2025, Tyler Nebraska received ratings on 2,108 support tickets, achieving an overall satisfaction score of 94.6%. This rating reflects our commitment to providing excellent customer service and addressing user needs effectively.

Staffing Report

Tyler Nebraska Staff Totals

Total Filled Positions: 23

Open Positions: 0

Departures in 4th QTR: 0

**Updated on 2/24/2026*

In Q4 2025, Tyler Nebraska had no changes to our staffing levels.

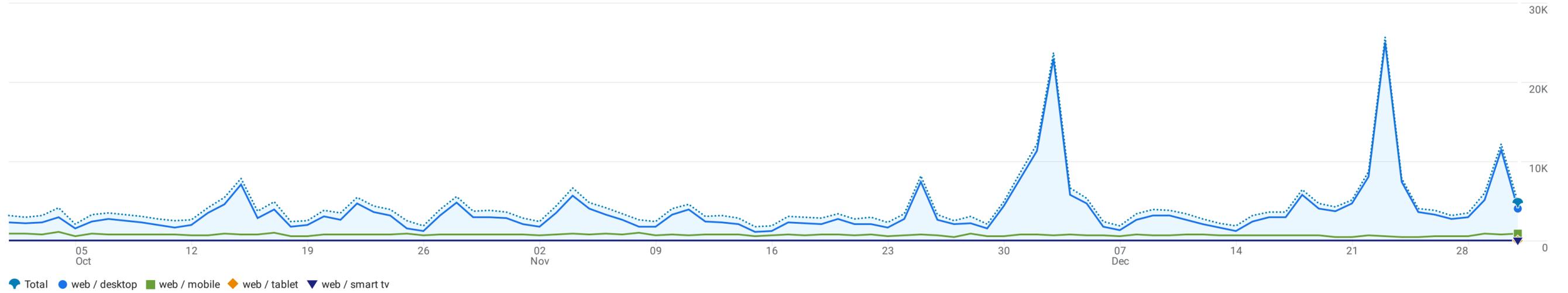
All Users Add comparison

Custom Oct 1 - Dec 31, 2025

Tech details: Platform / device category

Add filter

Active users by Platform / device category over time



Platform / device category		Active users	New users	Engaged sessions	Engagement rate	Engaged sessions per active user	Average engagement time per active user	Event count	Key events	Total revenue
<input checked="" type="checkbox"/>	Total	376,253 100% of total	372,289 100% of total	108,813 100% of total	23.87% Avg 0%	0.29 Avg 0%	13s Avg 0%	1,848,175 100% of total	0.00 (-)	\$0.00
<input checked="" type="checkbox"/>	1 web / desktop	319,119 (84.82%)	314,292 (84.42%)	73,097 (67.18%)	19.93%	0.23	12s	1,485,690 (80.39%)	0.00 (-)	\$0.00 (-)
<input checked="" type="checkbox"/>	2 web / mobile	57,871 (15.38%)	56,863 (15.27%)	34,672 (31.86%)	38.26%	0.60	20s	354,908 (19.2%)	0.00 (-)	\$0.00 (-)
<input checked="" type="checkbox"/>	3 web / tablet	1,207 (0.32%)	1,130 (0.3%)	905 (0.83%)	53.8%	0.75	40s	7,562 (0.41%)	0.00 (-)	\$0.00 (-)
<input checked="" type="checkbox"/>	4 web / smart tv	4 (<0.01%)	4 (<0.01%)	1 (<0.01%)	25%	0.25	8s	15 (<0.01%)	0.00 (-)	\$0.00 (-)

**Payment Statement
November 30, 2025**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: October 1st - October 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)
DMV- DLR - Batch	9,768	\$15.00	\$146,520.00	\$136,752.00	\$9,768.00	\$1,953.60	\$7,814.40
DMV- DLR - Monitoring Fee	846,427	\$0.15	\$126,964.05	\$110,035.51	\$16,928.54	\$3,385.71	\$13,542.83
DMV- DLR - Interactive	66,918	\$15.00	\$1,003,770.00	\$936,852.00	\$66,918.00	\$13,383.60	\$53,534.40
DMV- DLR - Certified	10	\$15.00	\$150.00	\$140.00	\$10.00	\$2.00	\$8.00
DMV- DLR - Certified Transcript	64	\$16.00	\$1,024.00	\$960.00	\$64.00	\$12.80	\$51.20
DMV-SRIND	585	\$0.50	\$292.50	\$0.00	\$292.50	\$58.50	\$234.00
DMV-SRBULK	5,095	\$0.15	\$764.25	\$0.00	\$764.25	\$152.85	\$611.40
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,588	\$15.00	\$23,820.00	\$22,232.00	\$1,588.00	\$317.60	\$1,270.40
DMV - Driver License Renew	13,642	Variable	\$360,927.25	\$343,116.00	\$17,811.25	\$3,562.25	\$14,249.00
DMVOTC	11,797	Variable	\$306,580.75	\$290,076.00	\$16,504.75	\$3,300.95	\$13,203.80
DMVOTC_CASH	15,746	Variable	\$385,683.00	\$385,683.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	22,390	\$3.00	\$67,170.00	\$53,736.00	\$13,434.00	\$2,686.80	\$10,747.20
DMV- TLR - batch	12,527	\$3.00	\$37,581.00	\$30,064.80	\$7,516.20	\$1,503.24	\$6,012.96
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	5	\$50.00	\$250.00	\$170.00	\$80.00	\$16.00	\$64.00
DMV- TLR - Vol. Over 2,000/Run	11	\$25.00	\$275.00	\$187.00	\$88.00	\$17.60	\$70.40
DMV - Reinstatement	1,886	\$3.00	\$148,217.00	\$142,550.00	\$5,667.00	\$1,133.40	\$4,533.60
DMV - IRP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - IFTA	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMVSPATE	329	Variable	\$4,063.50	\$3,525.00	\$538.50	\$107.70	\$430.80
DMVSPATEMESS	814	Variable	\$39,056.00	\$37,730.00	\$1,326.00	\$265.20	\$1,060.80
DMV - SingleTripPermit	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - DMV_RTI	26	Variable	\$530.00	\$440.00	\$90.00	\$18.00	\$72.00
DMV - DMVMCIFTA-IRP	2,418	Variable	\$1,894,121.30	\$1,884,791.95	\$9,329.35	\$1,865.87	\$7,463.48
DMV - DMVMCIFTA-IRP-OTC	4	Variable	\$2,445.76	\$2,374.52	\$71.24	\$14.25	\$56.99
DMV - DMVMCSTP-F&P	440	Variable	\$22,154.00	\$19,800.00	\$2,354.00	\$470.80	\$1,883.20
DMV - DMVMCSTP-FORP	227	Variable	\$5,676.10	\$5,070.00	\$606.10	\$121.22	\$484.88
DMV - Motor Vehicle Renewals	40,532	Variable	\$11,060,746.75	\$10,812,078.04	\$248,668.71	\$49,733.74	\$198,934.97
DMV_Fleets	65	Variable	\$128,703.00	\$126,232.50	\$2,470.50	\$494.10	\$1,976.40
DMV_DAS	894	Variable	\$81,893.00	\$66,794.00	\$15,099.00	\$3,019.80	\$12,079.20
HHSS - Health Practitioner Lists	91	Variable	\$8,685.00	\$0.00	\$8,685.00	\$1,737.00	\$6,948.00
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,580.00	\$0.00	\$2,580.00	\$516.00	\$2,064.00
HHSS - Health License Monitoring	29,846	Variable	\$298.46	\$0.00	\$298.46	\$59.69	\$238.77
HHSS - Health License Monitoring Mo. Min.	10	Variable	\$125.02	\$0.00	\$125.02	\$25.00	\$100.02
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0	0	\$0.00	\$0.00	\$0.00
LCC Local Renewals	697	Variable	\$624,287.94	\$615,449.12	\$8,838.82	\$1,767.76	\$7,071.06
LOCLCCNEW		Variable	0	0	\$0.00	\$0.00	\$0.00
LCC-CCP	1,857	Variable	\$2,927,714.65	\$2,922,546.65	\$5,168.00	\$1,033.60	\$4,134.40
LCC_SDL		Variable 0	0	0	\$0.00	\$0.00	\$0.00
SED - Electrical Permits	874	4% of Fee	\$121,267.67	\$116,954.00	\$4,313.67	\$862.73	\$3,450.94
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	142	3.00	\$6,106.00	\$5,680.00	\$426.00	\$85.20	\$340.80
SED - License List	2	Variable	\$40.00	\$30.00	\$10.00	\$2.00	\$8.00
SEDEXAM3 - Exam Application (\$3 fee)	98	3.00	\$6,174.00	\$5,880.00	\$294.00	\$58.80	\$235.20
SEDEXAM5 - Exam Application (\$5 fee)	25	5.00	\$3,250.00	\$3,125.00	\$125.00	\$25.00	\$100.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	3,392	\$2/vari	\$239,859.60	\$231,565.00	\$8,294.60	\$1,658.92	\$6,635.68
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	2,157	Variable	\$9,535.95	\$4,790.12	\$4,745.83	\$949.17	\$3,796.66
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - SOS_FILING	610	Variable	\$25,384.21	\$23,910.00	\$1,474.21	\$294.84	\$1,179.37

SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	45	Variable	\$1,005.00	\$502.50	\$502.50	\$100.50	\$402.00
SOS - Corporate Special Request	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	20	\$300.00	\$6,000.00	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
SOS - Corp_OCOGS	532	\$6.50	\$3,458.00	\$1,330.00	\$2,128.00	\$425.60	\$1,702.40
SOS - Corpcogs	1	\$10.00	\$10.00	\$10.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,879	\$0.45	\$1,745.55	\$1,241.28	\$504.27	\$100.85	\$403.42
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	20	\$300.00	\$6,000.00	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
SOS - UCC Interactive Searches	5,861	\$4.50	\$26,374.50	\$20,513.50	\$5,861.00	\$1,172.20	\$4,688.80
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	6	\$15.00	\$90.00	\$45.00	\$45.00	\$9.00	\$36.00
SOS - UCC Continuationl Filings	1,414	\$11.00	\$15,554.00	\$13,433.00	\$2,121.00	\$424.20	\$1,696.80
SOS - UCC Original Filings	810	\$11.00	\$8,910.00	\$7,695.00	\$1,215.00	\$243.00	\$972.00
SOS - UCC Electronic Amendments	306	\$11.00	\$3,366.00	\$2,907.00	\$459.00	\$91.80	\$367.20
SOS - UCC Electronic Assignments	9	\$11.00	\$99.00	\$85.50	\$13.50	\$2.70	\$10.80
SOS - UCC Electronic Collateral Amendments	20	\$11.00	\$220.00	\$190.00	\$30.00	\$6.00	\$24.00
SOS - UCC Images	12,496	\$0.45	\$5,623.20	\$3,998.72	\$1,624.48	\$324.90	\$1,299.58
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BULK	46	Variable	\$506.00	\$437.00	\$69.00	\$13.80	\$55.20
SOS - UCCASSIGN_BULK	9	Variable	\$99.00	\$85.50	\$13.50	\$2.70	\$10.80
SOS - UCCCOLLAMENT	23	Variable	\$253.00	\$218.50	\$34.50	\$6.90	\$27.60
SOS - UCCCONT_BULK	684	Variable	\$7,524.00	\$6,498.00	\$1,026.00	\$205.20	\$820.80
SOS - UCCORIG_BULK	1,166	Variable	\$12,826.00	\$11,077.00	\$1,749.00	\$349.80	\$1,399.20
SOS - EFS Interactive Searches	1,387	\$4.50	\$6,241.50	\$4,854.50	\$1,387.00	\$277.40	\$1,109.60
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	359	\$11.00	\$3,949.00	\$3,410.50	\$538.50	\$107.70	\$430.80
SOS - EFS Original Filings	85	\$11.00	\$935.00	\$807.50	\$127.50	\$25.50	\$102.00
REV - Sales/Use Tax Permit Lists	2	\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	2	5.00	\$60.00	\$50.00	\$10.00	\$2.00	\$8.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	1,180	5% of Fee	\$92,695.00	\$92,695.00	\$4,634.75	\$926.95	\$3,707.80
E&A - Engineers & Architects	59	5% of Fee	\$8,850.00	\$8,850.00	\$442.50	\$88.50	\$354.00
Water Well Registrations	195	7% of Fee	\$14,310.00	\$13,308.30	\$1,001.70	\$200.34	\$801.36
REV - Motor Fuels Tax Filing	603	\$0.25	\$150.75	\$0.00	\$150.75	\$30.15	\$120.60
NDOA - Applicator permits	24	Variable	\$1,575.00	\$1,512.00	\$63.00	\$12.60	\$50.40
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	119	Variable	\$51,718.70	\$50,609.00	\$1,109.70	\$221.94	\$887.76
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGSMALL_PACKAGE	1	Variable	\$179.36	\$173.25	\$6.11	\$1.22	\$4.89
NDOA - AG_EURO_CORN	1	Variable	\$25.62	\$23.25	\$2.37	\$0.47	\$1.90
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	5	Variable	\$388.39	\$371.53	\$16.86	\$3.37	\$13.49
NDOA - AGFIRM_REGISTRATION	10	Variable	\$194.71	\$172.50	\$22.21	\$4.44	\$17.77
NDOA - AGGFAL_Renew	1	Variable	\$338.22	\$328.25	\$9.97	\$1.99	\$7.98
NDOA - DAIRY/EGG/TURKEY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	108	Variable	\$38,197.96	\$37,396.25	\$801.71	\$160.34	\$641.37
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	41	Variable	\$6,691.34	\$6,488.25	\$203.09	\$40.62	\$162.47
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	36	Variable	\$53,123.64	\$53,060.64	\$63.00	\$12.60	\$50.40
NDOA - DOGCATBREEDANNUAL	16	Variable	\$3,207.85	\$3,097.00	\$110.85	\$22.17	\$88.68
NDOA - AGNURSERY_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPERMIT_SELLSEEDS	3	Variable	\$101.87	\$94.75	\$7.12	\$1.42	\$5.70
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	3	Variable	\$1,691.09	\$1,644.75	\$46.34	\$9.27	\$37.07
NDOA - AGPESTDEAL_NEW	3	Variable	\$51.24	\$46.50	\$4.74	\$0.95	\$3.79
NDOA - AGREPORTING	183	Variable	\$2,126,936.33	\$2,125,561.01	\$1,375.32	\$275.06	\$1,100.26

NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	4	Variable	\$229.50	\$220.00	\$9.50	\$1.90	\$7.60
SFM - Fireworks Display Permits	3	Variable	\$183.38	\$175.00	\$8.38	\$1.68	\$6.70
SFM_BOILER	102	Variable	\$10,208.00	\$10,208.00	\$306.00	\$61.20	\$244.80
SFM_ELEVATOR	182	Variable	\$33,922.60	\$33,922.60	\$546.00	\$109.20	\$436.80
SFM_ELEVATOR_CC%	118	Variable	\$25,917.60	\$25,917.60	\$777.53	\$155.51	\$622.02
OTC-Over the counter payment	24,963	Variable	\$6,753,163.94	\$6,658,506.44	\$94,657.50	\$18,931.50	\$75,726.00
OTC Billback	168	Variable	\$1,385.33	\$55,635.67	\$1,385.33	\$277.07	\$1,108.26
PropertyTax Payments	199	Variable	\$721,395.45	\$717,328.65	\$4,066.80	\$813.36	\$3,253.44
PropertyTaxOTC	17	Variable	\$28,286.12	\$28,192.49	\$93.63	\$18.73	\$74.90
NDOL - Contractor Registration	1,441	Variable	\$51,108.15	\$46,530.00	\$4,578.15	\$915.63	\$3,662.52
NDOL_OVR_PMT	101	Variable	\$33,789.88	\$33,222.65	\$567.23	\$113.45	\$453.78
NDOL_TAX_PMT	102	Variable	\$24,384.62	\$23,377.29	\$1,007.33	\$201.47	\$805.86
NEROADS - DOT_Permits	11,317	Variable	\$287,234.75	\$267,430.00	\$19,804.75	\$3,960.95	\$15,843.80
NEROADS - DOT_Hay	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_RMS	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent	49	Variable	\$2,030.00	\$2,030.00	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback ACI	0	\$1.75	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback CC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS- NDOTSPD	24	Variable	\$2,919.58	\$2,764.64	\$154.94	\$30.99	\$123.95
NEROADS- NDOTPERMITS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
State Patrol Crime Report	1,189	\$18.00	\$49,623.00	\$44,658.00	\$4,965.00	\$993.00	\$3,972.00
NSPCCW_Renew - NSP Conceal & Carry	1,380	\$4.50	\$75,155.50	\$68,950.00	\$6,205.50	\$1,241.10	\$4,964.40
NSPApptFee	727	\$4.50	\$37,816.69	\$35,655.00	\$2,161.69	\$432.34	\$1,729.35
State Patrol Crime Report - Subscriber	2,841	Variable	\$82,535.00	\$74,474.00	\$8,061.00	\$1,612.20	\$6,448.80
Event Registration	55	10% of Fee	\$6,149.00	\$5,536.90	\$612.10	\$122.42	\$489.68
Sarpy_Stop	247	Variable	\$30,960.00	\$30,207.73	\$752.27	\$150.45	\$601.82
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	104	\$1.75	\$9,832.00	\$9,832.00	\$182.00	\$36.40	\$145.60
OTC ACH Billback (Dept of Ag)	31	Variable	\$7,392.00	\$7,392.00	\$54.25	\$10.85	\$43.40
LPNNRD_Trees_Sale	1	Variable	\$70.61	\$67.19	\$3.42	\$0.68	\$2.74
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	10	Variable	\$670.85	\$641.63	\$29.22	\$5.84	\$23.38
order_form_UBBNRD	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	32	Variable	\$1,366.00	\$1,280.00	\$86.00	\$17.20	\$68.80
Utility_payment	2,019	Variable	\$372,079.72	\$362,909.80	\$9,169.92	\$1,833.98	\$7,335.94
SarpyCommunityCorrections	22	Variable	\$3,014.45	\$2,903.60	\$110.85	\$22.17	\$88.68
SARPY_VEHINSP	117	Variable	\$4,407.14	\$4,100.00	\$307.14	\$61.43	\$245.71
OTLPAYMENT	90	Variable	\$156,607.19	\$156,215.44	\$391.75	\$78.35	\$313.40
59PlanningDept	90	Variable	\$61,710.33	\$60,250.37	\$1,459.96	\$291.99	\$1,167.97
gretna_occ_tax	23	Variable	\$66,325.55	\$66,256.55	\$69.00	\$13.80	\$55.20
hastings_multi_payment	2	Variable	\$166.00	\$160.00	\$6.00	\$1.20	\$4.80
SYNTHETICSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00
PRODTTESTSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	2	Variable	\$85.50	\$80.00	\$5.50	\$1.10	\$4.40
NBELS_Land_Surveyor	3	Variable	\$128.25	\$120.00	\$8.25	\$1.65	\$6.60
NBELS_Surveyor_Training	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	9	Variable	\$1,881.00	\$1,800.00	\$81.00	\$16.20	\$64.80
DOI_INITIAL_REG	3	Variable	\$830.00	\$800.00	\$30.00	\$6.00	\$24.00
DOI_MISC_PAY	20	Variable	\$1,986.10	\$1,870.00	\$116.10	\$23.22	\$92.88
DOIRENEW	22	Variable	\$2,786.50	\$2,650.00	\$136.50	\$27.30	\$109.20
Bellevue_Permits_Inspections	334	Variable	\$25,523.73	\$24,348.89	\$1,174.84	\$234.97	\$939.87
Bellevue-recreation-reg	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	227,898	Variable	\$13,673.88	\$0.00	\$13,673.88	\$2,734.78	\$10,939.10
NBC_Inspections	603	Variable	\$95,642.99	\$95,642.99	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarn	109	Variable	\$185,908.80	\$185,908.80	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	169,008	Variable	\$10,140.48	\$0.00	\$10,140.48	\$2,028.10	\$8,112.38
NBC_RFLRenewal	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLocke	90	Variable	\$39,320.60	\$39,320.60	\$0.00	\$0.00	\$0.00
NBC_NIPackLockeF	35,746	Variable	\$2,144.76	\$0.00	\$2,144.76	\$428.95	\$1,715.81
NBC_BrandRene	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscentregDH	1,537	Variable	\$6,148.00	\$3,842.50	\$2,305.50	\$461.10	\$1,844.40

dhhscentregLN-subscriber	8,707	Variable	\$43,535.00	\$30,474.50	\$13,060.50	\$2,612.10	\$10,448.40
dhhscentreg	3,737	\$1.50	\$17,838.00	\$12,240.00	\$5,598.00	\$1,119.60	\$4,478.40
dhhscentregDHL	0	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REVENUE_FEE	5,979	\$1.75	\$10,463.25	\$0.00	\$10,463.25	\$2,092.65	\$8,370.60
MVILB_Renewal	493	Variable	\$226,216.20	\$220,500.00	\$5,716.20	\$1,143.24	\$4,572.96
MVILB_Form_Solution	25	Variable	\$4,374.45	\$4,215.00	\$159.45	\$31.89	\$127.56
ABE Renewal		Variable	0	0	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,627,903.00		31,981,440.95	31,289,806.96	754,212.69	150,842.53	603,370.16

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	162,755	\$1.00	\$162,755.00	81,377.50	\$81,377.50	\$81,377.50
Court Records (Justice) Monthly	97	\$500.00	\$48,500.00	\$24,250.00	\$24,250.00	\$24,250.00
Court Records (Justice) Credit Card Searches	2,450	\$15.00	\$36,780.00	\$18,390.00	\$18,390.00	\$18,390.00
Court E-Filing	27,191	\$1.00	\$27,191.00	\$0.00	\$27,191.00	\$27,191.00
COURTRECORDERF	6	\$1,500.00	\$9,000.00	\$4,500.00	\$4,500.00	\$4,500.00
COURTRECORD	1	\$1,000.00	\$1,000.00	\$500.00	\$500.00	\$500.00
COURTAPELFILE	440	\$2.00	\$880.00	\$0.00	\$880.00	\$880.00
AOCCERTGS	58	Variable	\$418.74	\$310.00	\$108.74	\$108.74
AOCCERTGS Billback CC%	44	Variable	\$1,075.00	\$1,075.00	\$26.77	\$26.77
COURTAPPTFILE	1	variable	\$50.00	\$0.00	\$50.00	\$50.00
Courtjudge	138	\$50.00	\$6,900.00	\$0.00	\$6,900.00	\$6,900.00
Court Citations	6,632	Variable	\$1,044,478.02	\$1,025,325.22	\$19,152.80	\$19,152.80
AOC_Cert_Authority	49	Variable	\$1,225.00	\$1,139.25	\$85.75	\$85.75
Court Payments	3,752	Variable	\$1,430,607.08	\$1,411,338.68	\$19,268.40	\$19,268.40
Lobbyist Registration	17	\$0.05	\$5,100.00	\$5,100.00	\$255.00	\$255.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	\$25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	574	\$3.00	\$1,722.00	\$0.00	\$1,722.00	\$1,722.00
Sccalessubscr	996	Variable	\$996.00	\$498.00	\$498.00	\$498.00
SUBTOTAL	205,202		2,778,727.84	2,573,828.65	205,180.96	205,180.96

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects		Variable	\$77,652.86	\$77,652.86	\$77,652.86
Implementation Fee	0	Variable	\$0.00	\$0.00	\$0.00
Subscriptions - New	494	\$100.00	\$49,400.00	\$49,400.00	\$49,400.00
Renewal	1	Variable	50.00	50.00	50.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$127,102.86	\$127,102.86	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments		variable 0	0		0.00
COURTEFILESUB	27,190	variable	\$800,155.40	\$800,155.40	0.00
PSCREMIT	391	variable	\$5,099,713.88	\$5,099,713.88	0.00
WCCSUB	107	variable	\$1,698.00	\$1,698.00	0.00
SUBTOTAL	27,688		\$5,901,567.28	\$5,901,567.28	\$0.00

**Payment Statement
December 31, 2025**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: November 1st - November 30th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)
DMV- DLR - Batch	8,333	\$15.00	\$124,995.00	\$116,662.00	\$8,333.00	\$1,666.60	\$6,666.40
DMV- DLR - Monitoring Fee	835,083	\$0.15	\$125,262.45	\$108,560.79	\$16,701.66	\$3,340.33	\$13,361.33
DMV- DLR - Interactive	55,658	\$15.00	\$834,870.00	\$779,212.00	\$55,658.00	\$11,131.60	\$44,526.40
DMV- DLR - Certified	5	\$15.00	\$75.00	\$70.00	\$5.00	\$1.00	\$4.00
DMV- DLR - Certified Transcript	44	\$16.00	\$704.00	\$660.00	\$44.00	\$8.80	\$35.20
DMV-SRIND	500	\$0.50	\$250.00	\$0.00	\$250.00	\$50.00	\$200.00
DMV-SRBULK	4,588	\$0.15	\$688.20	\$0.00	\$688.20	\$137.64	\$550.56
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,272	\$15.00	\$19,140.00	\$17,864.00	\$1,276.00	\$255.20	\$1,020.80
DMV - Driver License Renew	12,415	Variable	\$331,171.75	\$314,984.00	\$16,187.75	\$3,237.55	\$12,950.20
DMVOTC	9,232	Variable	\$239,740.75	\$226,961.00	\$12,779.75	\$2,555.95	\$10,223.80
DMVOTC_CASH	12,404	Variable	\$307,415.00	\$307,415.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	17,782	\$3.00	\$53,346.00	\$42,676.80	\$10,669.20	\$2,133.84	\$8,535.36
DMV- TLR - batch	15,377	\$3.00	\$46,131.00	\$36,904.80	\$9,226.20	\$1,845.24	\$7,380.96
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	4	\$50.00	\$200.00	\$136.00	\$64.00	\$12.80	\$51.20
DMV- TLR - Vol. Over 2,000/Run	7	\$25.00	\$175.00	\$119.00	\$56.00	\$11.20	\$44.80
DMV - Reinstatement	1,519	\$3.00	\$121,282.00	\$116,725.00	\$4,557.00	\$911.40	\$3,645.60
DMV - IRP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - IFTA	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMVSPATE	291	Variable	\$3,457.00	\$2,980.00	\$477.00	\$95.40	\$381.60
DMVSPATEMESS	592	Variable	\$28,307.00	\$27,350.00	\$957.00	\$191.40	\$765.60
DMV - SingleTripPermit	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - DMV_RTI	15	Variable	\$404.60	\$350.00	\$54.60	\$10.92	\$43.68
DMV - DMVMCIFTA-IRP	1,433	Variable	\$3,272,684.63	\$3,265,478.30	\$7,206.33	\$1,441.27	\$5,765.06
DMV - DMVMCIFTA-IRP-OTC	4	Variable	\$2,346.47	\$2,278.13	\$68.34	\$13.67	\$54.67
DMV - DMVMCSTP-F&P	277	Variable	\$13,946.95	\$12,465.00	\$1,481.95	\$296.39	\$1,185.56
DMV - DMVMCSTP-FORP	207	Variable	\$5,296.20	\$4,740.00	\$556.20	\$111.24	\$444.96
DMV - Motor Vehicle Renewals	37,582	Variable	\$10,877,387.53	\$10,637,922.92	\$239,464.61	\$47,892.92	\$191,571.69
DMV_Fleets	65	Variable	\$108,908.20	\$107,595.78	\$1,312.42	\$262.48	\$1,049.94
DMV_DAS	678	Variable	\$67,169.00	\$54,938.00	\$12,231.00	\$2,446.20	\$9,784.80
HHSS - Health Practitioner Lists	82	Variable	\$7,905.00	\$0.00	\$7,905.00	\$1,581.00	\$6,324.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$420.00	\$0.00	\$420.00	\$84.00	\$336.00
HHSS - Health License Monitoring	28,801	Variable	\$288.01	\$0.00	\$288.01	\$57.60	\$230.41
HHSS - Health License Monitoring Mo. Min.	10	Variable	\$126.48	\$0.00	\$126.48	\$25.30	\$101.18
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0	0	\$0.00	\$0.00	\$0.00
LCC Local Renewals	15	Variable	\$7,405.82	\$7,293.00	\$112.82	\$22.56	\$90.26
LOCLCCNEW		Variable	0	0	\$0.00	\$0.00	\$0.00
LCC-CCP	598	Variable	\$2,746,227.92	\$2,744,478.30	\$1,749.62	\$349.92	\$1,399.70
LCC_SDL		Variable 0	0	0	\$0.00	\$0.00	\$0.00
SED - Electrical Permits	738	4% of Fee	\$92,499.22	\$89,089.50	\$3,409.72	\$681.94	\$2,727.78
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	125	3.00	\$5,375.00	\$5,000.00	\$375.00	\$75.00	\$300.00
SED - License List	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SEDEXAM3 - Exam Application (\$3 fee)	81	3.00	\$5,103.00	\$4,860.00	\$243.00	\$48.60	\$194.40
SEDEXAM5 - Exam Application (\$5 fee)	12	5.00	\$1,560.00	\$1,500.00	\$60.00	\$12.00	\$48.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,856	\$2/vari	\$202,881.60	\$195,920.00	\$6,961.60	\$1,392.32	\$5,569.28
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,817	Variable	\$8,425.60	\$4,166.96	\$4,258.64	\$851.73	\$3,406.91
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - SOS_FILING	479	Variable	\$21,107.08	\$19,960.00	\$1,147.08	\$229.42	\$917.66

SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	34	Variable	\$750.00	\$375.00	\$375.00	\$75.00	\$300.00
SOS - Corporate Special Request	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	20	\$300.00	\$6,000.00	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
SOS - Corp_OCOGS	455	\$6.50	\$2,957.50	\$1,137.50	\$1,820.00	\$364.00	\$1,456.00
SOS - Corpcogs	1	\$10.00	\$10.00	\$10.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,078	\$0.45	\$1,385.10	\$984.96	\$400.14	\$80.03	\$320.11
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	20	\$300.00	\$6,000.00	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
SOS - UCC Interactive Searches	5,987	\$4.50	\$26,941.50	\$20,954.50	\$5,987.00	\$1,197.40	\$4,789.60
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	493	Variable	\$986.00	\$493.00	\$493.00	\$98.60	\$394.40
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	5	\$15.00	\$75.00	\$37.50	\$37.50	\$7.50	\$30.00
SOS - UCC Continuationl Filings	1,411	\$11.00	\$15,521.00	\$13,404.50	\$2,116.50	\$423.30	\$1,693.20
SOS - UCC Original Filings	743	\$11.00	\$8,173.00	\$7,058.50	\$1,114.50	\$222.90	\$891.60
SOS - UCC Electronic Amendments	251	\$11.00	\$2,761.00	\$2,384.50	\$376.50	\$75.30	\$301.20
SOS - UCC Electronic Assignments	2	\$11.00	\$22.00	\$19.00	\$3.00	\$0.60	\$2.40
SOS - UCC Electronic Collateral Amendments	26	\$11.00	\$286.00	\$247.00	\$39.00	\$7.80	\$31.20
SOS - UCC Images	11,337	\$0.45	\$5,101.65	\$3,627.84	\$1,473.81	\$294.76	\$1,179.05
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	377	Variable	\$4,147.00	\$3,581.50	\$565.50	\$113.10	\$452.40
SOS - UCCASSIGN_BULK	3	Variable	\$33.00	\$28.50	\$4.50	\$0.90	\$3.60
SOS - UCCCOLLAMENT	31	Variable	\$341.00	\$294.50	\$46.50	\$9.30	\$37.20
SOS - UCCCONT_BULK	784	Variable	\$8,624.00	\$7,448.00	\$1,176.00	\$235.20	\$940.80
SOS - UCCORIG_BULK	839	Variable	\$9,229.00	\$7,970.50	\$1,258.50	\$251.70	\$1,006.80
SOS - EFS Interactive Searches	1,535	\$4.50	\$6,907.50	\$5,372.50	\$1,535.00	\$307.00	\$1,228.00
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	292	\$11.00	\$3,212.00	\$2,774.00	\$438.00	\$87.60	\$350.40
SOS - EFS Original Filings	215	\$11.00	\$2,365.00	\$2,042.50	\$322.50	\$64.50	\$258.00
REV - Sales/Use Tax Permit Lists	1	\$5.50	\$5.50	\$0.00	\$5.50	\$1.10	\$4.40
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	878	5% of Fee	\$69,415.00	\$69,415.00	\$3,470.75	\$694.15	\$2,776.60
E&A - Engineers & Architects	56	5% of Fee	\$8,400.00	\$8,400.00	\$420.00	\$84.00	\$336.00
Water Well Registrations	191	7% of Fee	\$14,290.00	\$13,289.70	\$1,000.30	\$200.06	\$800.24
REV - Motor Fuels Tax Filing	455	\$0.25	\$113.75	\$0.00	\$113.75	\$22.75	\$91.00
NDOA - Applicator permits	19	Variable	\$1,450.00	\$1,397.00	\$53.00	\$10.60	\$42.40
NDOA - AGAERIAL_LICENSE	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	35	Variable	\$5,486.10	\$5,325.75	\$160.35	\$32.07	\$128.28
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGSMALL_PACKAGE	1	Variable	\$102.49	\$98.25	\$4.24	\$0.85	\$3.39
NDOA - AG_EURO_CORN	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	3	Variable	\$50.71	\$45.08	\$5.63	\$1.13	\$4.50
NDOA - AGFIRM_REGISTRATION	10	Variable	\$158.46	\$137.50	\$20.96	\$4.19	\$16.77
NDOA - AGGFAL_Renew	975	Variable	\$34,131.84	\$31,925.75	\$2,206.09	\$441.22	\$1,764.87
NDOA - DAIRY/EGG/TURKEY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	22	Variable	\$6,973.01	\$6,837.50	\$135.51	\$27.10	\$108.41
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	19	Variable	\$388,625.50	\$388,160.00	\$465.50	\$93.10	\$372.40
NDOA - AGPESTPROD_NEW	55	Variable	\$8,775.32	\$8,545.50	\$229.82	\$45.96	\$183.86
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	41	Variable	\$89,138.57	\$89,066.82	\$71.75	\$14.35	\$57.40
NDOA - DOGCATBREEDANNUAL	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_RENEW	1	Variable	\$110.69	\$106.25	\$4.44	\$0.89	\$3.55
NDOA - AGNURSERY_STOCK	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPERMIT_SELLSEEDS	2	Variable	\$409.97	\$396.50	\$13.47	\$2.69	\$10.78
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	724	Variable	\$548,464.62	\$541,569.25	\$6,895.37	\$1,379.07	\$5,516.30
NDOA - AGPESTDEAL_NEW	3	Variable	\$76.24	\$69.75	\$6.49	\$1.30	\$5.19
NDOA - AGREPORTING	13	Variable	\$42,592.41	\$42,261.34	\$331.07	\$66.21	\$264.86

NDOA - Governor Ag Conference	0		\$3.00	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	1	Variable	\$103.50	\$100.00	\$3.50	\$0.70	\$2.80
SFM - Fireworks Display Permits	3	Variable	\$310.50	\$300.00	\$10.50	\$2.10	\$8.40
SFM_BOILER	122	Variable	\$14,230.00	\$14,230.00	\$366.00	\$73.20	\$292.80
SFM_ELEVATOR	115	Variable	\$22,451.60	\$22,451.60	\$345.00	\$69.00	\$276.00
SFM_ELEVATOR_CC%	72	Variable	\$16,452.60	\$16,452.60	\$493.58	\$98.72	\$394.86
OTC-Over the counter payment	20,025	Variable	\$5,316,482.54	\$5,242,603.43	\$73,879.11	\$14,775.82	\$59,103.29
OTC Billback Harlan	134	Variable	\$964.09	\$38,718.29	\$964.09	\$192.82	\$771.27
PropertyTax Payments	113	Variable	\$349,794.59	\$347,485.26	\$2,309.33	\$461.87	\$1,847.46
PropertyTaxOTC	14	Variable	\$24,413.74	\$24,010.64	\$403.10	\$80.62	\$322.48
NDOL - Contractor Registration	1,056	Variable	\$31,614.50	\$28,400.00	\$3,214.50	\$642.90	\$2,571.60
NDOL_OVR_PMT	101	Variable	\$47,026.85	\$46,295.95	\$730.90	\$146.18	\$584.72
NDOL_TAX_PMT	62	Variable	\$26,068.35	\$25,128.47	\$939.88	\$187.98	\$751.90
NEROADS - DOT_Permits	8,935	Variable	\$230,781.25	\$215,145.00	\$15,636.25	\$3,127.25	\$12,509.00
NEROADS - DOT_Hay	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_RMS	1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS- NDOT_Superintendent	16	Variable	\$720.00	\$720.00	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback ACI	0	\$1.75	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback CC	16	Variable	\$720.00	\$720.00	\$45.93	\$9.19	\$36.74
NEROADS- NDOTSPD	23	Variable	\$12,044.51	\$11,636.32	\$408.19	\$81.64	\$326.55
NEROADS - NDOTPERMITS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
State Patrol Crime Report	860	\$18.00	\$37,380.00	\$33,642.00	\$3,738.00	\$747.60	\$2,990.40
NSPCCW_Renew - NSP Conceal & Carry	1,264	\$4.50	\$68,724.50	\$63,050.00	\$5,674.50	\$1,134.90	\$4,539.60
NSPApptFee	542	\$4.50	\$27,952.24	\$26,350.00	\$1,602.24	\$320.45	\$1,281.79
State Patrol Crime Report - Subscriber	2,692	Variable	\$79,202.50	\$71,393.50	\$7,809.00	\$1,561.80	\$6,247.20
Event Registration	7	10% of Fee	\$720.00	\$650.00	\$70.00	\$14.00	\$56.00
Sarpy_Stop	225	Variable	\$26,580.00	\$25,933.95	\$646.05	\$129.21	\$516.84
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	165	\$1.75	\$15,689.00	\$15,689.00	\$288.75	\$57.75	\$231.00
OTC ACH Billback (Dept of Ag)	1	Variable	\$5,783.00	\$5,783.00	\$40.25	\$8.05	\$32.20
LPNNRD_Trees_Sale	3	Variable	\$452.84	\$436.72	\$16.12	\$3.22	\$12.90
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	7	Variable	\$886.83	\$855.43	\$31.40	\$6.28	\$25.12
order_form_UBBNRD	6	Variable	\$868.34	\$837.00	\$31.34	\$6.27	\$25.07
Library_acct_mgmt	13	Variable	\$528.00	\$493.90	\$34.10	\$6.82	\$27.28
Utility_payment	1,947	Variable	\$304,986.64	\$297,148.24	\$7,838.40	\$1,567.68	\$6,270.72
SarpyCommunityCorrections	19	Variable	\$1,800.63	\$1,724.40	\$76.23	\$15.25	\$60.98
SARPY_VEHINSP	127	Variable	\$3,812.89	\$3,505.50	\$307.39	\$61.48	\$245.91
OTLPAYMENT	39	Variable	\$31,720.94	\$31,593.67	\$127.27	\$25.45	\$101.82
59PlanningDept	69	Variable	\$35,285.76	\$34,393.89	\$891.87	\$178.37	\$713.50
gretna_occ_tax	34	Variable	\$72,089.00	\$71,975.32	\$113.68	\$22.74	\$90.94
hastings_multi_payment	1	Variable	\$85.40	\$80.00	\$5.40	\$1.08	\$4.32
SYNTHETICSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00
PRODTTESTSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Land_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Surveyor_Training	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00
DOI_INITIAL_REG	5	Variable	\$1,045.00	\$1,000.00	\$45.00	\$9.00	\$36.00
DOI_MISC_PAY	21	Variable	\$5,429.05	\$5,335.00	\$94.05	\$18.81	\$75.24
DOIRENEW	11	Variable	\$1,407.00	\$1,350.00	\$57.00	\$11.40	\$45.60
Bellevue_Permits_Inspections	205	Variable	\$13,279.49	\$12,609.00	\$670.49	\$134.10	\$536.39
Bellevue-recreation-reg	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Micellianious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	188,528	Variable	\$11,311.68	\$0.00	\$11,311.68	\$2,262.34	\$9,049.34
NBC_Inspections	534	Variable	\$74,360.84	\$74,360.84	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarn	101	Variable	\$158,475.90	\$158,475.90	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	144,069	Variable	\$8,644.14	\$0.00	\$8,644.14	\$1,728.83	\$6,915.31
NBC_RFLRenewal	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLocke	84	Variable	\$39,487.80	\$39,487.80	\$0.00	\$0.00	\$0.00
NBC_NIPackLockeF	35,898	Variable	\$2,153.88	\$0.00	\$2,153.88	\$430.78	\$1,723.10
NBC_BrandRene	31	Variable	\$116.25	\$0.00	\$116.25	\$23.25	\$93.00
OTCBILLBACK CC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

dhhscentregDH	1,226	Variable	\$5,517.00	\$3,065.00	\$2,450.40	\$490.40	\$1,961.60
dhhscentregLN-subscriber	6,808	Variable	\$37,444.00	\$23,828.00	\$13,616.00	\$2,723.20	\$10,892.80
dhhscentreg	2,924	\$1.50	\$15,376.00	\$10,999.00	\$4,377.00	\$875.40	\$3,501.60
dhhscentregDHL	0	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REVENUE_FEE	4,003	\$1.75	\$7,005.25	\$0.00	\$7,005.25	\$1,401.05	\$5,604.20
MVILB_Renewal	480	Variable	\$205,345.00	\$199,960.00	\$5,385.00	\$1,077.00	\$4,308.00
MVILB_Form_Solution	32	Variable	\$4,629.05	\$4,430.00	\$199.05	\$39.81	\$159.24
ABE Renewal		Variable	\$518.00	\$500.00	\$18.00	\$3.60	\$14.40
SUBTOTAL	1,506,239.00		28,430,445.10	27,812,932.64	661,701.01	132,340.22	529,360.79

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	150,211	\$1.00	\$150,211.00	75,105.50	\$75,105.50	\$75,105.50
Court Records (Justice) Monthly	97	\$500.00	\$48,500.00	\$24,250.00	\$24,250.00	\$24,250.00
Court Records (Justice) Credit Card Searches	2,115	\$15.00	\$31,755.00	\$15,877.50	\$15,877.50	\$15,877.50
Court E-Filing	19,272	\$1.00	\$19,272.00	\$0.00	\$19,272.00	\$19,272.00
COURTRECORDERF	6	\$1,500.00	\$9,000.00	\$4,500.00	\$4,500.00	\$4,500.00
COURTRECORDER	1	\$1,000.00	\$1,000.00	\$500.00	\$500.00	\$500.00
COURTAPPELFILE	346	\$2.00	\$692.00	\$0.00	\$692.00	\$692.00
AOC CERTGTS	35	Variable	\$240.45	\$175.00	\$65.45	\$65.45
AOC CERTGTS Billback CC%	32	Variable	\$800.00	\$800.00	\$19.92	\$19.92
COURTAPPTFILE	5	variable	\$650.00	\$0.00	\$650.00	\$650.00
Courtjudge	142	\$50.00	\$7,100.00	\$0.00	\$7,100.00	\$7,100.00
Court Citations	5,671	Variable	\$938,877.39	\$922,535.64	\$16,341.75	\$16,341.75
AOC_Cert_Authority	41	Variable	\$1,025.00	\$953.25	\$71.75	\$71.75
Court Payments	3,361	Variable	\$1,131,679.21	\$1,115,338.23	\$16,340.98	\$16,340.98
Lobbyist Registration	53	\$0.05	\$13,065.00	\$13,065.00	\$653.25	\$653.25
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	451	\$3.00	\$1,353.00	\$0.00	\$1,353.00	\$1,353.00
Scalessubscr	782	Variable	\$782.00	\$391.00	\$391.00	\$391.00
SUBTOTAL	182,621		2,356,002.05	2,173,491.12	183,184.10	183,184.10

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects		Variable	\$65,648.86	\$65,648.86	\$65,648.86
Implementation Fee	0	Variable	\$0.00	\$0.00	\$0.00
Subscriptions - New	436	\$100.00	\$43,600.00	\$43,600.00	\$43,600.00
Renewal	0	Variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$109,248.86	\$109,248.86	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments		variable 0	0	0.00	0.00
COURTEFILESUB	19,272	variable	\$554,005.35	\$554,005.35	0.00
PSCREMIT	335	variable	\$5,173,499.42	\$5,173,499.42	0.00
WCCSUB	100	variable	\$1,765.00	\$1,765.00	0.00
SUBTOTAL	19,707		\$5,729,269.77	\$5,729,269.77	\$0.00

**Payment Statement
January 30, 2025**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: December 1st - December 30th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)
DMV- DLR - Batch	8,833	\$15.00	\$132,495.00	\$123,662.00	\$8,833.00	\$1,766.60	\$7,066.40
DMV- DLR - Monitoring Fee	868,073	\$0.15	\$130,210.95	\$112,849.49	\$17,361.46	\$3,472.29	\$13,889.17
DMV- DLR - Interactive	60,752	\$15.00	\$911,280.00	\$850,528.00	\$60,752.00	\$12,150.40	\$48,601.60
DMV- DLR - Certified	9	\$15.00	\$135.00	\$126.00	\$9.00	\$1.80	\$7.20
DMV- DLR - Certified Transcript	36	\$16.00	\$576.00	\$540.00	\$36.00	\$7.20	\$28.80
DMV-SRIND	611	\$0.50	\$305.50	\$0.00	\$305.50	\$61.10	\$244.40
DMV-SRBULK	4,865	\$0.15	\$729.75	\$0.00	\$729.75	\$145.95	\$583.80
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,424	\$15.00	\$21,360.00	\$19,936.00	\$1,424.00	\$284.80	\$1,139.20
DMV - Driver License Renew	14,008	Variable	\$374,330.50	\$356,050.00	\$18,280.50	\$3,656.10	\$14,624.40
DMVOTC	10,691	Variable	\$282,408.75	\$267,514.00	\$14,894.75	\$2,978.95	\$11,915.80
DMVOTC_CASH	14,574	Variable	\$370,389.00	\$370,389.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	20,960	\$3.00	\$62,880.00	\$50,304.00	\$12,576.00	\$2,515.20	\$10,060.80
DMV- TLR - batch	16,303	\$3.00	\$48,909.00	\$39,127.20	\$9,781.80	\$1,956.36	\$7,825.44
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	4	\$50.00	\$200.00	\$136.00	\$64.00	\$12.80	\$51.20
DMV- TLR - Vol. Over 2,000/Run	5	\$25.00	\$125.00	\$85.00	\$40.00	\$8.00	\$32.00
DMV - Reinstatement	1,746	\$3.00	\$137,763.00	\$132,525.00	\$5,238.00	\$1,047.60	\$4,190.40
DMV - IRP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - IFTA	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMVSPATE	271	Variable	\$3,596.50	\$3,160.00	\$436.50	\$87.30	\$349.20
DMVSPATEMESS	672	Variable	\$32,221.50	\$31,140.00	\$1,081.50	\$216.30	\$865.20
DMV - SingleTripPermit	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - DMV_RTI	19	Variable	\$386.00	\$320.00	\$66.00	\$13.20	\$52.80
DMV - DMVMCIFTA-IRP	2,207	Variable	\$33,386,935.43	\$33,362,842.40	\$24,093.03	\$4,818.61	\$19,274.42
DMV - DMVMCIFTA-IRP-OTC	6	Variable	\$927.70	\$900.68	\$27.02	\$5.40	\$21.62
DMV - DMVMCSTP-F&P	276	Variable	\$13,896.60	\$12,420.00	\$1,476.60	\$295.32	\$1,181.28
DMV - DMVMCSTP-FORP	139	Variable	\$3,610.05	\$3,235.00	\$375.05	\$75.01	\$300.04
DMV - Motor Vehicle Renewals	41,455	Variable	\$11,828,636.83	\$11,569,703.25	\$258,933.58	\$51,786.72	\$207,146.86
DMV_Fleets	127	Variable	\$603,998.68	\$599,879.05	\$4,119.63	\$823.93	\$3,295.70
DMV_DAS	831	Variable	\$78,996.00	\$64,719.00	\$14,277.00	\$2,855.40	\$11,421.60
HHSS - Health Practitioner Lists	80	Variable	\$7,780.00	\$0.00	\$7,780.00	\$1,556.00	\$6,224.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$420.00	\$0.00	\$420.00	\$84.00	\$336.00
HHSS - Health License Monitoring	29,371	Variable	\$293.71	\$0.00	\$293.71	\$58.74	\$234.97
HHSS - Health License Monitoring Mo. Min.	12	Variable	\$155.59	\$0.00	\$155.59	\$31.12	\$124.47
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0	0	\$0.00	\$0.00	\$0.00
LCC Local Renewals		Variable 0	0	0	\$0.00	\$0.00	\$0.00
LOCLCCNEW		Variable	0	0	\$0.00	\$0.00	\$0.00
LCC-CCP	655	Variable	\$2,460,454.31	\$2,458,540.63	\$1,913.68	\$382.74	\$1,530.94
LCC_SDL		Variable 0	0	0	\$0.00	\$0.00	\$0.00
SED - Electrical Permits	694	4% of Fee	\$86,937.14	\$83,714.00	\$3,223.14	\$644.63	\$2,578.51
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	85	3.00	\$3,655.00	\$3,400.00	\$255.00	\$51.00	\$204.00
SED - License List	1	Variable	\$35.00	\$30.00	\$5.00	\$1.00	\$4.00
SEDEXAM3 - Exam Application (\$3 fee)	74	3.00	\$4,665.00	\$4,440.00	\$225.00	\$45.00	\$180.00
SEDEXAM5 - Exam Application (\$5 fee)	15	5.00	\$1,950.00	\$1,875.00	\$75.00	\$15.00	\$60.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	3,472	\$2/vari	\$238,330.00	\$229,895.00	\$8,435.00	\$1,687.00	\$6,748.00
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	2,175	Variable	\$10,466.75	\$5,127.80	\$5,338.95	\$1,067.79	\$4,271.16
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - SOS_FILING	2,084	Variable	\$227,083.14	\$221,502.50	\$5,580.64	\$1,116.13	\$4,464.51

SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	28	Variable	\$510.00	\$255.00	\$255.00	\$51.00	\$204.00
SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	23	\$300.00	\$6,900.00	\$3,450.00	\$3,450.00	\$690.00	\$2,760.00
SOS - Corp_OCOGS	530	\$6.50	\$3,445.00	\$1,325.00	\$2,120.00	\$424.00	\$1,696.00
SOS - Corpcogs	0	\$10.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,543	\$0.45	\$1,594.35	\$1,133.76	\$460.59	\$92.12	\$368.47
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	0	\$800.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Weekly Batch Service	5	\$300.00	\$1,500.00	\$750.00	\$750.00	\$150.00	\$600.00
SOS - UCC Interactive Searches	1,723	\$4.50	\$7,753.50	\$6,030.50	\$1,723.00	\$344.60	\$1,378.40
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuationl Filings	403	\$11.00	\$4,433.00	\$3,828.50	\$604.50	\$120.90	\$483.60
SOS - UCC Original Filings	179	\$11.00	\$1,969.00	\$1,700.50	\$268.50	\$53.70	\$214.80
SOS - UCC Electronic Amendments	65	\$11.00	\$715.00	\$617.50	\$97.50	\$19.50	\$78.00
SOS - UCC Electronic Assignments	1	\$11.00	\$11.00	\$9.50	\$1.50	\$0.30	\$1.20
SOS - UCC Electronic Collateral Amendments	9	\$11.00	\$99.00	\$85.50	\$13.50	\$2.70	\$10.80
SOS - UCC Images	4,439	\$0.45	\$1,997.55	\$1,420.48	\$577.07	\$115.41	\$461.66
SOS - UCC BatchSemi Monthly	1	\$500.00	\$500.00	\$250.00	\$250.00	\$50.00	\$200.00
SOS - UCCAMEND_BULK	15	Variable	\$165.00	\$142.50	\$22.50	\$4.50	\$18.00
SOS - UCCASSIGN_BULK	3	Variable	\$33.00	\$28.50	\$4.50	\$0.90	\$3.60
SOS - UCCCOLLAMENT	3	Variable	\$33.00	\$28.50	\$4.50	\$0.90	\$3.60
SOS - UCCCONT_BULK	65	Variable	\$715.00	\$617.50	\$97.50	\$19.50	\$78.00
SOS - UCCORIG_BULK	435	Variable	\$4,785.00	\$4,132.50	\$652.50	\$130.50	\$522.00
SOS - EFS Interactive Searches	423	\$4.50	\$1,903.50	\$1,480.50	\$423.00	\$84.60	\$338.40
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	105	\$11.00	\$1,155.00	\$997.50	\$157.50	\$31.50	\$126.00
SOS - EFS Original Filings	106	\$11.00	\$1,166.00	\$1,007.00	\$159.00	\$31.80	\$127.20
REV - Sales/Use Tax Permit Lists	1	\$5.50	\$5.50	\$0.00	\$5.50	\$1.10	\$4.40
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	2,817	5% of Fee	\$222,170.00	\$222,170.00	\$11,108.50	\$2,221.70	\$8,886.80
E&A - Engineers & Architects	51	5% of Fee	\$7,650.00	\$7,650.00	\$382.50	\$76.50	\$306.00
Water Well Registrations	231	7% of Fee	\$17,540.00	\$16,312.20	\$1,227.80	\$245.56	\$982.24
REV - Motor Fuels Tax Filing	471	\$0.25	\$117.75	\$0.00	\$117.75	\$23.55	\$94.20
NDOA - Applicator permits	33	Variable	\$2,775.00	\$2,679.00	\$96.00	\$19.20	\$76.80
NDOA - AGAERIAL_LICENSE	2	Variable	\$204.98	\$196.50	\$8.48	\$1.70	\$6.78
NDOA - Measuring device	10	Variable	\$2,769.76	\$2,694.75	\$75.01	\$15.00	\$60.01
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGSMALL_PACKAGE	3	Variable	\$650.62	\$646.50	\$4.12	\$0.82	\$3.30
NDOA - AG_EURO_CORN	2	Variable	\$189.06	\$184.00	\$5.06	\$1.01	\$4.05
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	33	Variable	\$2,181.75	\$2,070.98	\$110.77	\$22.15	\$88.62
NDOA - AGFIRM_REGISTRATION	17	Variable	\$259.07	\$225.25	\$33.82	\$6.76	\$27.06
NDOA - AGGFAL_Renew	578	Variable	\$15,713.79	\$14,447.25	\$1,266.54	\$253.31	\$1,013.23
NDOA - DAIRY/EGG/TURKEY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	35	Variable	\$11,549.65	\$11,326.75	\$222.90	\$44.58	\$178.32
NDOA - AGMILK_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	22	Variable	\$269,930.75	\$269,600.00	\$330.75	\$66.15	\$264.60
NDOA - AGPESTPROD_NEW	40	Variable	\$5,719.40	\$5,538.75	\$180.65	\$36.13	\$144.52
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	42	Variable	\$87,724.87	\$87,651.37	\$73.50	\$14.70	\$58.80
NDOA - DOGCATBREEDANNUAL	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_RENEW	388	Variable	\$99,755.09	\$97,393.00	\$2,362.09	\$472.42	\$1,889.67
NDOA - AGNURSERY_STOCK	3	Variable	\$436.62	\$420.75	\$15.87	\$3.17	\$12.70
NDOA - AGPERMIT_SELLSEEDS	6	Variable	\$279.35	\$264.50	\$14.85	\$2.97	\$11.88
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	641	Variable	\$713,717.15	\$703,609.00	\$10,108.15	\$2,021.63	\$8,086.52
NDOA - AGPESTDEAL_NEW	5	Variable	\$127.48	\$116.25	\$11.23	\$2.25	\$8.98
NDOA - AGREPORTING	14	Variable	\$74,435.93	\$74,039.01	\$396.92	\$79.38	\$317.54

NDOA - Governor Ag Conference	0		\$3.00	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	2	Variable	\$207.00	\$200.00	\$7.00	\$1.40	\$5.60	
SFM - Fireworks Display Permits	14	Variable	\$4,537.00	\$4,400.00	\$137.00	\$27.40	\$109.60	
SFM_BOILER	154	Variable	\$16,655.00	\$16,655.00	\$462.00	\$92.40	\$369.60	
SFM_ELEVATOR	154	Variable	\$32,140.00	\$32,140.00	\$462.00	\$92.40	\$369.60	
SFM_ELEVATOR_CC%	91	Variable	\$20,614.00	\$20,614.00	\$618.42	\$123.68	\$494.74	
OTC-Over the counter payment	23,049	Variable	\$7,593,901.09	\$7,496,753.65	\$97,147.44	\$19,429.49	\$77,717.95	
OTC Billback Harlan	144	Variable	\$48,918.14	\$48,918.14	\$1,218.07	\$243.61	\$974.46	
PropertyTax Payments	841	Variable	\$4,483,195.45	\$4,469,182.92	\$14,012.53	\$2,802.51	\$11,210.02	
PropertyTaxOTC	48	Variable	\$106,478.90	\$105,114.90	\$1,364.00	\$272.80	\$1,091.20	
NDOL - Contractor Registration	1,139	Variable	\$32,859.15	\$29,430.00	\$3,429.15	\$685.83	\$2,743.32	
NDOL_OVR_PMT	130	Variable	\$49,249.90	\$48,511.00	\$738.90	\$147.78	\$591.12	
NDOL_TAX_PMT	48	Variable	\$15,897.77	\$15,294.96	\$602.81	\$120.56	\$482.25	
NEROADS - DOT_Permits	9,130	Variable	\$240,167.50	\$224,190.00	\$15,977.50	\$3,195.50	\$12,782.00	
NEROADS - DOT_Hay	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
NEROADS- NDOT_RMS	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
NEROADS- NDOT_Superintendent	24	Variable	\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	
NEROADS- NDOT_Superintendent billback ACI	2	Variable	\$1.75	\$60.00	\$3.50	\$0.70	\$0.00	
NEROADS- NDOT_Superintendent billback CC	22	Variable	\$940.00	\$940.00	\$61.91	\$12.38	\$49.53	
NEROADS- NDOTSPD	22	Variable	\$13,670.28	\$13,547.61	\$122.67	\$24.53	\$98.14	
NEROADS - NDOTPERMITS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
State Patrol Crime Report	891	Variable	\$18.00	\$33,630.00	\$30,267.00	\$3,363.00	\$672.60	\$2,690.40
NSPCCW_Renew - NSP Conceal & Carry	1,538	Variable	\$4.50	\$83,657.50	\$76,750.00	\$6,907.50	\$1,381.50	\$5,526.00
NSPApptFee	588	Variable	\$4.50	\$29,798.26	\$28,090.00	\$1,708.26	\$341.65	\$1,366.61
State Patrol Crime Report - Subscriber	1,837	Variable	\$53,010.00	\$47,859.00	\$5,151.00	\$1,030.20	\$4,120.80	
Event Registration	13	10% of Fee	\$2,074.00	\$1,869.00	\$205.00	\$41.00	\$164.00	
Sarpy_Stop	240	Variable	\$33,020.07	\$32,217.16	\$802.91	\$160.58	\$642.33	
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Medicaid & Long Term Care	136	Variable	\$1.75	\$13,263.00	\$13,263.00	\$238.00	\$47.60	\$190.40
OTC ACH Billback (Dept of Ag)	23	Variable	\$6,654.00	\$6,654.00	\$40.25	\$8.05	\$32.20	
LPNNRD_Trees_Sale	12	Variable	\$2,028.95	\$1,959.18	\$69.77	\$13.95	\$55.82	
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
recreation_program	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
order_form_LPNNRD	32	Variable	\$1,420.43	\$1,331.43	\$89.00	\$17.80	\$71.20	
order_form_UBBNRD	11	Variable	\$1,171.97	\$1,124.70	\$47.27	\$9.45	\$37.82	
Library_acct_mgmt	24	Variable	\$1,025.00	\$960.00	\$65.00	\$13.00	\$52.00	
Utility_payment	2,058	Variable	\$506,389.50	\$497,855.70	\$8,533.80	\$1,706.76	\$6,827.04	
SarpyCommunityCorrections	15	Variable	\$1,329.56	\$1,271.60	\$57.96	\$11.59	\$46.37	
SARPY_VEHINSP	142	Variable	\$4,217.34	\$3,874.50	\$342.84	\$68.57	\$274.27	
OTLPAYMENT	38	Variable	\$60,905.43	\$60,776.27	\$129.16	\$25.83	\$103.33	
59PlanningDept	64	Variable	\$80,648.37	\$78,590.65	\$2,057.72	\$411.54	\$1,646.18	
gretna_occ_tax	28	Variable	\$78,349.71	\$78,265.71	\$84.00	\$16.80	\$67.20	
hastings_multi_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
SYNTHETICSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
PRODTTESTSVC	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
NBELS_Recip_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
NBELS_Land_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
NBELS_Surveyor_Training	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
Holt County Overweight Perm	1	Variable	\$209.00	\$200.00	\$9.00	\$1.80	\$7.20	
DOI_INITIAL_REG	6	Variable	\$1,357.00	\$1,300.00	\$57.00	\$11.40	\$45.60	
DOI_MISC_PAY	27	Variable	\$18,691.05	\$18,360.00	\$331.05	\$66.21	\$264.84	
DOIRENEW	2	Variable	\$315.00	\$300.00	\$15.00	\$3.00	\$12.00	
Bellevue_Permits_Inspections	634	Variable	\$30,671.04	\$28,880.54	\$1,790.50	\$358.10	\$1,432.40	
Bellevue-recreation-reg	0	Variable	0	0	\$0.00	\$0.00	\$0.00	
Micellianious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
NBC_HeadCountF	158,636	Variable	\$9,518.16	\$0.00	\$9,518.16	\$1,903.63	\$7,614.53	
NBC_Inspections	593	Variable	\$84,791.30	\$84,791.30	\$0.00	\$0.00	\$0.00	
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
NBC_NISaleBarn	104	Variable	\$150,271.00	\$150,271.00	\$0.00	\$0.00	\$0.00	
NBC_NISaleBarnF	136,610	Variable	\$8,196.60	\$0.00	\$8,196.60	\$1,639.32	\$6,557.28	
NBC_RFLRenewal	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
NBC_NIPackLocke	85	Variable	\$31,695.40	\$31,695.40	\$0.00	\$0.00	\$0.00	
NBC_NIPackLockeF	28,814	Variable	\$1,728.84	\$0.00	\$1,728.84	\$345.77	\$1,383.07	
NBC_BrandRene	21	Variable	\$78.75	\$0.00	\$78.75	\$15.75	\$63.00	
OTCBILLBACK CC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
BOGRENEW	0	Variable	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	

dhhscentregDH	1,323	Variable	\$5,953.50	\$3,307.50	\$2,646.00	\$529.20	\$2,116.80
dhhscentregLN-subscriber	6,873	Variable	\$37,801.50	\$24,055.50	\$13,746.00	\$2,749.20	\$10,996.80
dhhscentreg	3,338	\$1.50	\$17,679.00	\$12,678.00	\$5,001.00	\$1,000.20	\$4,000.80
dhhscentregDHL	0	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REVENUE_FEE	7,070	\$1.75	\$12,372.50	\$0.00	\$12,372.50	\$2,474.50	\$9,898.00
MVILB_Renewal	750	Variable	\$321,060.20	\$312,800.00	\$8,260.20	\$1,652.04	\$6,608.16
MVILB_Form_Solution	30	Variable	\$6,856.75	\$6,595.00	\$261.75	\$52.35	\$209.40
ABE Renewal		Variable	0	0	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,512,804.00		67,448,190.71	66,698,330.37	764,455.49	152,891.07	611,561.62

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	138,927	\$1.00	\$138,927.00	69,463.50	\$69,463.50	\$69,463.50
Court Records (Justice) Monthly	99	\$500.00	\$49,500.00	\$24,750.00	\$24,750.00	\$24,750.00
Court Records (Justice) Credit Card Searches	2,112	\$15.00	\$31,740.00	\$15,870.00	\$15,870.00	\$15,870.00
Court E-Filing	25,001	\$1.00	\$25,001.00	\$0.00	\$25,001.00	\$25,001.00
COURTRECORDERF	6	\$1,500.00	\$9,000.00	\$4,500.00	\$4,500.00	\$4,500.00
COURTRECORDER	1	\$1,000.00	\$1,000.00	\$500.00	\$500.00	\$500.00
COURTAPPELFILE	424	\$2.00	\$848.00	\$0.00	\$848.00	\$848.00
AOCCERTGS	41	Variable	\$280.83	\$205.00	\$75.83	\$75.83
AOCCERTGS Billback CC%	81	Variable	\$2,025.00	\$2,025.00	\$50.42	\$50.42
COURTAPPTFILE	10	variable	\$700.00	\$0.00	\$700.00	\$700.00
Courtjudge	143	\$50.00	\$7,150.00	\$0.00	\$7,150.00	\$7,150.00
Court Citations	5,823	Variable	\$934,165.14	\$917,325.59	\$16,839.55	\$16,839.55
AOC_Cert_Authority	93	Variable	\$2,325.00	\$2,162.25	\$162.75	\$162.75
Court Payments	3,585	Variable	\$1,253,406.26	\$1,234,537.57	\$18,868.69	\$18,868.69
Lobbyist Registration	323	\$0.05	\$196,260.00	\$196,260.00	\$9,813.00	\$9,813.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	9	\$50.00	\$450.00	\$225.00	\$225.00	\$225.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	508	\$3.00	\$1,524.00	\$0.00	\$1,524.00	\$1,524.00
Scalessubscr	839	Variable	\$839.00	\$419.50	\$419.50	\$419.50
SUBTOTAL	178,025		2,655,141.23	2,468,243.41	196,761.24	196,761.24

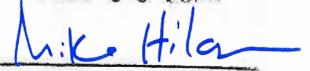
Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects		Variable	\$92,294.36	\$92,294.36	\$92,294.36
Implementation Fee	0	Variable	\$0.00	\$0.00	\$0.00
Subscriptions - New	1481	\$100.00	\$148,100.00	\$148,100.00	\$148,100.00
Renewal	10	Variable	500.00	500.00	500.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$240,894.36	\$240,894.36	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments		variable 0	0		0.00
COURTEFILESUB	25,001	variable	\$739,372.50	\$739,372.50	0.00
PSCREMIT	329	variable	\$5,079,824.46	\$5,079,824.46	0.00
WCCSUB	100	variable	\$1,486.00	\$1,486.00	0.00
SUBTOTAL	25,430		\$5,820,682.96	\$5,820,682.96	\$0.00

FEB 06 2026



MICHAEL T. HILGERS

NEBRASKA DEPARTMENT OF JUSTICE

Opinion No. 26-002— February 6, 2026

OPINION FOR THE STATE AUDITOR

**Lawfulness of Transition Periods in
State Contracts**

Summary: Neb. Rev. Stat. § 73-812(2) prohibits state agencies from amending contracts to extend their duration for a term longer than half of the original contract period. A contractual “transition period,” wherein a contractor continues to provide services *after* the expiration of a contract to help the State transition to a new contract, does not violate § 73-812. Such period, if exercised in good faith, is neither an amendment nor an extension to the contract.

You requested our opinion “regarding the proper interpretation of” Neb. Rev. Stat. § 73-812(2). Specifically, your request concerned the application of that statute to a potential “transition period” under the contract between the State Records Board (the “Board”) and Nebraska Interactive, LLC (the “Interactive Contract” or the “Contract”) for the management and administration of the State’s online information portal (the “Portal”).

I.

At the outset, I write to explain the issuance of this opinion in the first instance, as it is a request from a single member of a multiple-member board. As State Auditor, you are statutorily designated as a member of the Board. Neb. Rev. Stat. § 84-1204(2)(c). The other members of the Board are: (1) the Secretary of State, designated as the State Records Administrator; (2) the Governor or his or her designee; (3) the Attorney General or his or her designee; (4) the State Treasurer or his or her designee; (5) the

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Director of Administrative Services or his or her designee; (6) three representatives appointed by the Governor to represent banking, insurance, and law groups; and (7) three representatives appointed by the Governor representing libraries, the general public, and professional members of the Nebraska news media. Neb. Rev. Stat. §§ 84-1203, 84-1204(2).

In the case of multi-member boards or commissions, our policy has been—as a general matter—to issue opinions only if formal action is taken by the body to request our opinion. *See* Op. Att’y Gen. No. 23-010 (Dec. 15, 2023). With respect to such boards or commissions, we represent and advise the body, not each individual member. Thus, everything else being equal, we usually do not provide an opinion based on the request of an individual member.

Everything, however, is not equal. The Attorney General is required to give “his or her opinion in writing upon all questions of law submitted to him or her by the Governor, head of any executive department, Secretary of State, State Treasurer, Auditor of Public Accounts, Board of Educational Lands and Funds, State Department of Education, Public Service Commission, or the Legislature” Neb. Rev. Stat. § 84-205(4). We issue opinions to executive branch officials and agencies “upon questions of law which arise ‘in the discharge of their duties.’” *See* Op. Att’y Gen. No. 137 at 1 (Dec. 24, 1985) (quoting *Follmer v. State*, 94 Neb. 217 (1913)) (explaining this requirement as applied to members of the Legislature). And where, as here, a request emanates from an office created under our Constitution and is related to the office’s constitutional duties, we find we have authority to issue a formal opinion. *See, e.g.*, Op. Att’y Gen. No. 15-010 (Aug. 10, 2015) (issuing a formal opinion to the Treasurer respecting the authority of the Records Board); Op. Att’y Gen. No. 09-003 (Jan. 27, 2009) (same). At a minimum, we conclude that your

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request relates to your duties as State Auditor. See generally Op. Att'y Gen. No. 93-012 (Mar. 4, 1993) (explaining the inherent constitutional duties of the State Auditor).

II.

Having addressed the propriety of issuing this written opinion, we now turn to the question itself. Your request inquired about the proper interpretation and application of Neb. Rev. Stat. § 73-812(2), which is part of the State Procurement Act. Specifically, you asked:

Would exercising a contract extension or a renewal option, or both, provided in the original agreement preclude ... subsequent utilization of a "transition period" also authorized by the original agreement? ... The same question is posed regarding the propriety of exercising the "transition period" provision after a contract renewal, whether alone or in conjunction with a consecutive or successive extension.

We analyze only the legal question presented to us. This opinion does not address the policy question of whether the Board *should* exercise a contract extension or transition period under the Interactive Contract or any other contract.

We find that Neb. Rev. Stat. § 73-812(2) does not preclude the Board from exercising a contractual "transition period," including after a contract has already been extended. Neb. Rev. Stat. § 73-812(2) provides that no state "contract shall be amended to extend the duration of the contract for a period of more than fifty percent of the initial contract term." The same section clarifies that it "does not prohibit the exercise of any renewal option

expressly provided in the original contract.” *Id.* The Department of Administrative Services has explained the difference between a “renewal” and an “extension”: a “renewal” “must be specifically named in the original solicitation or contract,” where “‘extensions’ are available to all State of Nebraska Contracts,” regardless of whether contemplated by the original terms of the contract. State Purchasing Bureau Policy 24-04, DAS (July 18, 2024), <https://perma.cc/W6X8-GPCP>.

A “transition period” is not mentioned in Nebraska statute but is a creature of contract. Under the Interactive Contract, the Board can require Nebraska Interactive to continue operating the Portal for up to 30 months after expiration of the Contract. The purpose is to ensure “the Portal remain[s] fully operational during the transition to a Subsequent Contractor upon termination or expiration” and to facilitate an “orderly transition of services.” Interactive Contract, § R at 36.

For at least two reasons, we find that the Board’s use of the transition period (even after an extension) would not violate Neb. Rev. Stat. § 73-812(2). *First*, the transition period is contemplated by the terms of the Contract. Like a renewal option, the transition clause was hammered out during the bid and negotiation process. The “transition” would not extend performance under the Contract beyond what was bid and negotiated; thus, it is not an “amend[ment] to extend” the Contract under Neb. Rev. Stat. § 73-812(2). *Second*, the transition period occurs *after* the contract “terminat[es] or expir[es],” as opposed to an extension which delays the termination or expiration of the Contract. Courts have recognized that “phase-in, phase-out services” do not “extend” contracts beyond termination, nor do they cause a contract’s duration to extend beyond legal limits. *See Arko Exec. Servs., Inc. v. United States*, 553 F.3d 1375, 1380–81 (Fed. Cir. 2009); *Comerica Bank v. Glob. Payments Direct, Inc.*, No. CIV.A. 9707-CB, 2014 WL

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3567610, at *11 (Del. Ch. July 21, 2014). Indeed, federal regulations expressly permit a transitional period for federal contracts. *See* 48 C.F.R. § 37.111. For good reason. When a government contract terminates or expires, it could harm the government if contractor services had to immediately shut down. Here, the State could lose access to the Portal. Thus, a transition period (exercised in good faith) is not an attempt to extend a contract beyond statutory limits, but prudent planning to ensure continuity of valuable government services from one contract to the next.

The analysis does not change if the “transition period” is utilized after a contract *renewal*. As mentioned, the transition period is triggered only after expiration or termination of the Contract. If the Contract expires or terminates after a renewal, we see no reason why a “transition period” would transform into an “extension” of the Contract. Whether after a renewal, an extension, or both, a negotiated period of transition is not an “amend[ment] to extend” a contract and does not trigger until after expiration or termination of the contract.

To be sure, merely labeling something as a “transition period” does not free the State from § 73-812(2)’s requirements. The State Procurement Act provides an anti-loophole provision: “State agencies shall not structure contracts to avoid any of the requirements of the State Procurement Act.” Neb. Rev. Stat. § 73-812(3). So, for example, if an agency agreed mid-contract to an indefinite “transition period” that allowed the parties to extend the contract in perpetuity, that would likely be an unlawful work-around of the duration limits under § 73-812(2). But where, as under the Interactive Contract, the “transition period” is a good-faith transition from one contract to the next, we do not think the period violates § 73-812(2).

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III.

A contractual “transition period”—bargained for and exercised in good faith—is not an amendment to extend the contract. Thus, it does not violate Neb. Rev. Stat. § 73-812(2).

MICHAEL T. HILGERS
Attorney General of Nebraska