

NEBRASKA
STATE RECORDS
BOARD

1201 N Street

2nd Floor

Conference Room

March 25, 2021

9:00 A.M.

Meeting

Nebraska State Records Board

DATE OF ACTIVITY

Thursday, 03/25/2021

TIME OF ACTIVITY

9:00 AM

LOCATION

1201 N Street 2nd floor conference room

DETAILS

Quarterly meeting.

MEETING AGENDA

<http://>

MEETING MATERIALS

<http://>

NAME

Colleen Byelick Chief Deputy SOS, General Counsel

EMAIL

colleen.byelick@nebraska.gov

ADDRESS

**1445 K St Suite 2300
Lincoln, NE**

AGENCY WEBSITE

<https://staterecordsboard.nebraska.gov/>

TELEPHONE

(402) 471-8076

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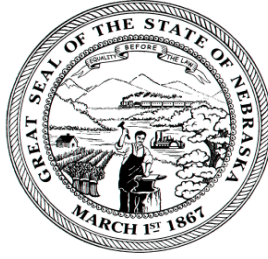
NEBRASKA STATE RECORDS BOARD AGENDA

1201 N Street, 2nd Floor Conference Room

March 25, 2021 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES
Action Item: Approval of December 18, 2020 meeting minutes.
6. APPROVAL OF FINANCIAL REPORT
Action Item: Approval of Cash Fund Balance Report
7. PUBLIC COMMENT
8. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS
(Signed by Chairperson Evnen pursuant to Board authority)
 1. **Non-Action Item:** EGSLA – Fire Marshall and Motor Vehicle Industry Licensing Board.
 2. **Non-Action Item:** Business Payment Processing – Motor Vehicle Industry Licensing Board Addendum 2.
 3. **Non-Action Item:** PayPort – Village of Arlington Addendum 2
 4. **Non-Action Item:** Statement of Work (SOW) – Motor Vehicle Industry Licensing Board, Parole Board.
 - b) REVIEW OF PROJECT STATUS REPORTS
9. NEBRASKA INTERACTIVE REPORTS
 - a) **Action Item:** Consider renewal or extension of First Amendment to the Contract for Services between the NSRB and Nebraska Interactive, LLC
 - b) **Action Item:** Nebraska Interactive LLC Business Plan for 2021 (Revised)
 - c) **Action Item:** Project Priority Report Q4
 - d) General Manager's Report
10. DATE FOR NEXT MEETING
June 10, 2021 9:30 am.
LOCATION: 1201 N Street, 2nd Floor Conference Room
11. ADJOURNMENT

Last Updated 3/04/2021



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of December 18, 2020

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (NSRB) was called to order by Chairperson Robert B. Evnen at 1:30 p.m. on December 18, 2020.

A Roll Call was taken. The following Board members were present:

Robert B. Evnen, Secretary of State, State Records Administrator and Chairperson;
Lt. Governor Mike Foley, representing the Governor;
Russ Karpisek, representing the Auditor of Public Accounts;
Jason Jackson, the Director of Administrative Services;
Leslie Donley, representing the Attorney General;
John Murante, State Treasurer;
Walter Weir, representing the General Public;

Members absent:

Tony Ojeda, representing the Insurance Industry;
Angela Stenger, representing the Media

Vacant member positions:

Representative of the Legal Profession
Representative of the Libraries
Representative the Banking Industry

Staff in attendance:

Colleen Byelick, Chief Deputy and General Counsel, Secretary of State
Ashley Elledge, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. After confirming that a quorum was present, the Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the Chairperson or to the right of the public seating area.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on November 25, 2020, and on the state's public meeting calendar website. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought to the Board’s attention the adoption of the agenda. Mr. Weir moved to approve the Agenda as presented. Mr. Murante seconded the motion. Mr. Foley reiterated that the materials for the meeting need to be submitted to the members three weeks prior to the meeting.

Voting For: Evnen Foley Jackson Donley Weir
 Karpisek Murante

Voting Against: None

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson circulated revisions to page three of the draft minutes. Ms. Byelick explained the revisions. The Chairperson asked for a motion to approve the minutes of the September 2, 2020 meeting. Mr. Murante moved to approve the draft minutes as revised, Ms. Donley seconded the motion. There was no further discussion.

Voting For: Evnen Foley Jackson Donley Weir
 Karpisek Murante

Voting Against: None

The motion carried.

Agenda Item 6a. APPROVAL OF FINANCIAL REPORT. Colleen Byelick, Chief Deputy and General Counsel for the Secretary of State provided an overview of the September 30, 2020 Cash Fund Balance Report. Chairman Evnen explained how some of the funds would be used for the move of the State Records Center. Mr. Foley moved to approve the Cash Fund Balance report. Mr. Karpisek seconded the motion. There was no further discussion.

Voting For: Evnen Foley Jackson Donley Weir
 Karpisek Murante

Voting Against: None

The motion carried.

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked if anyone wished to provide public comment to the Board. No public member indicated a desire to provide public comment.

Agenda Item 8. NEW BUSINESS

Agenda Item 8.a. Nebraska Interactive re-branding discussion: Mr. Hoffman explained that NIC was rebranding all 28 states to start with “NIC” followed by the name of the state. Mr. Hoffman indicated the purpose was for NIC to demonstrate their predominance in the online government industry across states. Mr. Hoffman indicated that the corporate name of Nebraska Interactive, LLC was not changing but “NIC Nebraska” had been filed as a trade name for the company.

Agenda Item 8.b. Approve revised template documents: Revised template document for Business Payment Processing, Citizen Payment Processing, Event Registration, Payport, Real Estate Tax Payment Processing, the Electronic Government Service Level Agreement and the Statement of Work were presented to the Board. Chairman Evnen explained that the templates were changed to reflect the re-branding of Nebraska Interactive. Chairman Evnen explained that the Statement Of Work (SOW) template was also changed to correct referencing errors and to correct a payment term in the SOW. The Chairperson asked for a motion to approve the revised template documents. Mr. Foley moved to approve the template documents, Mr. Weir seconded the motion.

Voting For: Evnen Foley Jackson Donley Weir
 Karpisek Murante

Voting Against: None

The motion carried.

Agenda Item 9.a. Review of Template Agreements: Ms. Byelick indicated the EGSLA’s, Citizen Payment Processing, Business Payment Processing, PayPort, and SOW’s that were signed pursuant to Board Authority.

Agenda Item 9.b. Review of Project Status Reports: Ms. Byelick presented information related to the status of various active projects based upon feedback from the state agency partners.

Agenda Item 9.c. Second Amendment to the Contract – Business Plan: Ms. Byelick provided a copy of the Second Amendment to the Portal Contract regarding the business plan as authorized by the Board at the September 2, 2020 meeting.

Agenda Item 10. NEBRASKA INTERACTIVE REPORTS.

Agenda Item 10.a. Project Priority Report Q3: Mr. Hoffman provided a brief overview of the report and explained the target dates/launch dates. Ms. Donley moved to approve the Project Priority Report, which was seconded by Mr. Weir. There was no further discussion.

Voting For: Evnen Foley Karpisek Jackson Donley
 Weir Murante

Voting Against: None

The motion carried.

Agenda item 10.b. Nebraska Interactive LLC Business Plans for 2021: Mr. Hoffman presented the business plan for 2021 and answered questions from the Board regarding the plan. Lt. Governor Foley indicated concerns with respect to portions of the plan that indicated fee increases. Several other Board members indicated concerns with the plan. The Chairperson requested a motion to accept the business plan and indicated that amendments could be made to reject certain portions of the plan. Ms. Donley moved to accept the Nebraska Interactive LLC Business Plan for 2021, Mr. Evnen seconded the motion.

Voting For:	Donley				
Voting Against:	Evnen	Foley	Karpisek	Jackson	Weir
	Murante				

The motion did not carry. Chairman Evnen requested Mr. Hoffman consider the Board discussion and submit a revised Business Plan for 2021 at the next meeting.

Agenda Item 10.c. General Manager’s Report: Mr. Hoffman indicated that Iowa had returned to NIC and Carmen Easley and Jess Evers had been promoted to positions at NIC Iowa. Mr. Hoffman announced Jay Sloan as the new Director of Operations for NIC Nebraska.

Agenda Item 11. DATE FOR NEXT MEETING. The Chairperson announced the next NSRB meeting will be held on March 24, 2021, at 9:00 a.m., 1221 N Street 2nd Floor Conference Room.

Agenda Item 12. ADJOURNMENT. The Chairperson declared the meeting adjourned at 2:41 p.m.

Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

Date

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures & Transfers
October 1, 2020 through December 31, 2020
 With comparative figures for October 1, 2019 through December 31, 2019
FY 20-21

	<u>Oct 2020</u>	<u>Prior Year Oct 2019</u>	<u>Nov 2020</u>	<u>Prior Year Nov 2019</u>	<u>Dec 2020</u>	<u>Prior Year Dec 2019</u>	<u>Year to Date FY 20-21</u>	<u>Year to Date FY 19-20</u>
Revenues:								
Sale of Subscriber Services	\$960,510.01	\$1,026,729.99	\$1,174,139.48	\$1,032,327.80	\$1,132,161.90	\$1,213,554.73	\$6,353,354.39	\$6,195,307.46
General Business Fees	\$62.00	\$83.00	\$41.00	\$67.00	\$54.00	\$26.00	\$341.00	\$324.00
Driver Records	\$472.00	\$357.00	\$1,541.28	\$325.00	\$463.00	\$373.00	\$3,737.28	\$2,723.00
Investment Income	\$3,232.75	\$1,658.85	\$2,914.85	\$2,531.19	\$3,163.20	\$2,577.08	\$17,788.47	\$12,103.76
Total	\$964,276.76	\$1,028,828.84	\$1,178,636.61	\$1,035,250.99	\$1,135,842.10	\$1,216,530.81	\$6,375,221.14	\$6,210,458.22
Expenditures:								
State Agency Transfers	\$633,159.65	\$719,773.81	\$832,208.12	\$695,263.92	\$817,974.61	\$901,502.93	\$4,340,197.87	\$4,234,851.20
NIC	\$211,445.63	\$211,347.94	\$217,764.21	\$231,960.67	\$198,073.08	\$207,649.20	\$1,246,839.21	\$1,333,306.57
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$12,832.86	\$10,728.93	\$12,832.54	\$10,729.15	\$12,795.96	\$10,728.89	\$77,200.41	\$92,194.85
Misc. Expense	\$731.34	\$331.56	\$811.07	\$1,285.38	\$1,023.82	\$694.90	\$7,153.69	\$9,093.33
Total	\$858,169.48	\$942,182.24	\$1,063,615.94	\$939,239.12	\$1,029,867.47	\$1,120,575.92	\$5,671,391.18	\$5,669,445.95
Net Increase (Decrease)	\$106,107.28	\$86,646.60	\$115,020.67	\$96,011.87	\$105,974.63	\$95,954.89	\$703,829.96	\$541,012.27
Transfers Out*	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	(\$61,130.00)	(\$58,294.00)
Fund Balance	\$2,429,189.29	\$1,137,752.79	\$2,544,209.96	\$1,233,764.66	\$2,650,184.59	\$1,329,719.55	\$2,650,184.59	\$1,329,719.55
Fund Balance-Local Agency	\$546.90	\$536.34	\$547.54	\$537.36	\$548.20	\$538.37	\$548.20	\$538.37
Records Management Cash Fund Balance	\$2,429,736.19	\$1,138,289.13	\$2,544,757.50	\$1,234,302.02	\$2,650,732.79	\$1,330,257.92	\$2,650,732.79	\$1,330,257.92

*LB294 (2019) required \$58,294 be transferred from the Records Management Cash Fund to the Secretary of State Administration Cash Fund on or before June 30, 2020, and \$61,130 to be transferred on or before June 30, 2021. The transfers were made on July 15, 2019, and July 15, 2020, respectively.

Summary List
Electronic Government Service Level Agreements

Nebraska Interactive LLC submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

New EGSLA

NSRB Chairman
Signature

Fire Marshall

02/08/2021

Motor Vehicle Industry Licensing Board

02/08/2021

**Electronic Government Service Level Agreement
with
State Fire Marshal**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and State Fire Marshal, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address:	State Fire Marshal, State Fire Marshal 246 South 14th Street Lincoln, Nebraska 68508
Phone:	402-471-2027
Email:	Christopher.Cantrell@nebraska.gov
[Optional] Fax:	

Mailing Address:	Nebraska Interactive 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on

the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffman
General Manager

11/17/20
Date

State Fire Marshal



Christopher Cantrell
State Fire Marshal

10/19/20
Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson

2/8/2021
Date

**Electronic Government Service Level Agreement
with
Motor Vehicle Industry Licensing Board**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Motor Vehicle Industry Licensing Board, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. PURPOSE – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. APPLICATION SUPPORT
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. CHANGES IN PORTAL – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. PARTNER’S FEES – The Partner is responsible for correctly calculating any its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. TECHNOLOGY STANDARD – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. CONFIDENTIALITY – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. AGREEMENT REPRESENTATIVES AND NOTICES – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement

Mailing address: Motor Vehicle Industry Licensing Board, Executive Director
301 Centennial Mall South P. O. Box 94697
Lincoln, Nebraska 68509
Phone: (402) 471-2148
Email: Josh.Eickmeier@nebraska.gov

Mailing Address: Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract. For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum. In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.
- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. INTERFACE AND DATABASE DEVELOPMENT – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view

transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

b. SWIPE HARDWARE PROVISION AND SUPPORT

- i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
- iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.

c. COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:

- i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
- ii. Supply reports to the Partner in an understandable and logical format; and
- iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.

d. ONLINE CARD SECURITY – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.

- i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
- ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
- iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
- vi. Check Returns – Returned checks will be deduct from future Partner Disbursement at the time the return is processed from the State Treasurer or the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section

II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.

- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
 - a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.
21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.
 - a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on

the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.

- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner's designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State's payment processor or NIC's payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State's payment processor or NIC's payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the "Partner Intellectual Property") shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor's Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the "Contractor's Intellectual Property") shall be the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.
- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section III thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (The Contractor)



Brent Hoffmann
General Manager

10/12/20

Date

Motor Vehicle Industry Licensing Board




Josh Eickmeier
Executive Director

10/12/2020

Date

Nebraska State Records Board (NSRB)



Secretary of State, Robert B Evnen
Chairperson

2/8/2021

Date

**Addendum Two to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Motor Vehicle Industry Licensing Board, and the
Nebraska State Records Board**

This Addendum Two to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC (the Contractor), the Nebraska State Records Board (NSRB), and Motor Vehicle Industry Licensing Board, sets forth certain services the Contractor will provide (operated under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This agreement provides the authority to assess and collect the fees described herein.

Project: Business Payment Processing

Revenue Type: Instant Access

Implementation: 2020

Service	Partner Fee	Contractor Portal Fee	NSRB Share
Business Payment Processing Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00	20% of Portal Fee
Business Payment Processing Credit Card	Full statutory/assessed fee charged by Partner	\$3.00 + 3%	20% of Portal Fee
Business Payment Processing PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

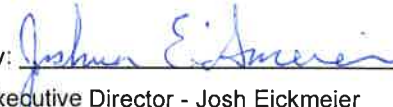
[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases XX swipe devices of make/model
- Partner purchases XX swipe devices of make/model
- Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

By: 
General Manager - Brent Hoffman
Nebraska Interactive, LLC

Date: 9/1/20

By: 
Executive Director - Josh Eickmeier
Motor Vehicle Industry Licensing Board

Date: 8/3/2020

By: 
Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board

Date: 2/8/2021

**Addendum Two to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Village of Arlington, and the
Nebraska State Records Board**

This Addendum Two to the Electronic Government Service Level Agreement (EGSLA) made by Nebraska Interactive, LLC (the Contractor), the Nebraska State Records Board (NSRB), and Village of Arlington, sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices and terms payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Village of Arlington

Revenue Type: Instant Access

Implementation: 2020

Service	Village of Arlington Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

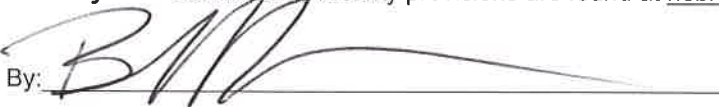
Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- State-Selected Processor
- Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- The Contractor purchases 1 swipe device of First Data FD-40
- Partner purchases swipe devices of
- Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

By: 
General Manager – Brent Hoffman

Date: 11/17/20

Nebraska Interactive, LLC

By: 
Paul Krause - Chairman

Date: 11.2.2020

Village of Arlington

By: 

Date: 2/8/2021

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Motor Vehicle Industry Licensing Board
Statement of Work 200104-3**

MVILB Dealer System PiD567

Motor Vehicle Industry Licensing Board

Contractor: Nebraska Interactive, LLC

Project Manager: Chelsey Pounds

Date: 10/8/2020

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NRSB") and Nebraska Interactive, LLC ("the Contractor") and is subordinate to and subject to all terms and conditions therein.

1 Introduction

The Motor Vehicle Industry Licensing Board (MVILB) currently offers a paper application process and manual reconciliation of monies for both Dealer License, Dealer License Renewals and/or Complaints. Offering a system easily accessible to MVILB constituents and providing a more automated system to validate data and documentation submitted will increase efficiency and reduce lead time for all parties. This will eliminate the duplication of data entry MVILB administrators currently spend time doing. The system is also expected to replace a current paper workflow and management for inspectors record and submit results from inspections. This will decrease the time it takes to manually submit, review and provide results to constituents, as well as, additional hand-offs that may currently be unnecessary. Lastly, the system is required to replace a paper compliant filing process to give more transparency for MVILB.

Executive Sponsor

Josh Eickmeier, Executive Director

Email: Josh.Eickmeier@nebraska.gov

Phone: 402-471-2148

Billing Contact

Sherri Nelson

Email: sherri.nelson@nebraska.gov

Phone: 402-471-2148

2 Project Overview

2.1 Objectives

The Motor Vehicle Industry Licensing Board (MVILB) has requested Nebraska Interactive to develop an online, web-based solution that will allow dealers to electronically submit an initial dealer application with all required data and supporting documentation, as well as renew their license annually. The system would generate certificates for Dealers. A workflow for field inspectors to be notified when inspections are needed and allow the submission of the inspection results would be included. An Administrative interface would be required to manage and access data, along with all application and inspection submissions. The system will include a workflow for citizens to file complaints with MVILB.

2.2 Scope

2.2.1 Inclusions

*Points are determined by the development team. They represent the level of effort for each item listed below.

2.2.1.1

Points	Development Epics #1 New Dealer Application. Collect data and Upload documents
21	User Story - As an Dealer, I would like to submit all necessary information and documents for my license application
5	User Story - As an admin, I want to notify the applicant if the document/information checklist is not complete
3	User Story - As an Dealer, I want to be able to resubmit any documents/information that was not originally provided for
	Development Epics #2 Inspection for New Applicants
5	User Story - As an inspector I want to be notified when an inspection is needed
8	User Story - As an inspector, i need to access all the needed information for an inspection
13	User Story - As an inspector, I need to record/submit the checklist of results from the inspection.
45	User Story - As the Dealer, i need to be able to report changes made to remedy inspection issues
5	User Story - As the admin, i need to be able to generate a certificate for the applicant
8	User Story - As the admin, i need to be able to reconcile money paid from new applicants
5	User Story - As an admin i need to generate a list of dealers (aka report)
	Development Epics #3 Dealer Renewal
8	User Story - As an admin, i want to send notice to the applicants that they are due and need to renew
21	User Story - As an applicant, I would like to submit all necessary documents for my renewal
5	User Story - As an admin, I want to notify the applicant if the document/information checklist is not complete
3	User Story - As an applicant, I want to be able to resubmit any documents/information that was not originally provided for
8	User Story - As an admin, i will need to be able to reconcile all monies received for renewals
5	User Story - As the admin, i need to be able to generate a certificate for the applicant
	Development Epics #4 Complaint Submission
8	User Story - As a plaintiff, I would like to submit a formal complaint to MVILB with proof of my complaint
5	User Story - As the Director, I need to be able to review the complaint and assign an investigator
5	User Story - As the investigator - I need to have access to the necessary information from the complaint

Points	Development Epics #1 New Dealer Application. Collect data and Upload documents
8	User Story - As the investigator, i need to report my conclusions from the investigations and notify the director
5	User Story - As the Director, i need to review and approve the report
5	User Story - As the Director, the conclusion of the investigation needs to be provided to the Dealer
5	User Story - As Director, be able to apply a fine owed by the Dealer
13	User Story - As a Dealer I would like to pay my fine
	Development Epics #5
21	Migration of Data
13	Manage Inspectors
13	Manage Dealers
52	Scope Refinement

2.2.2 Exclusions

2.2.2.1 Payment Processing and Fees

2.2.2.1.1 A separate addendum will be required for payment processing fees

2.2.2.2 Any form of electronic notarization

2.2.2.3 Integration with other systems

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of Contractor

2.4 Assumptions

2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes

2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

- 2.4.3 Partner will provide the Contractor with the requirements
- 2.4.4 Partner will provide the Contractor with content; language and text
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours
- 2.4.6 Partner will assistance with testing for business requirements
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 1. Education on latest web protocol items, such as accessibility compliance, web usability standards
 - 2. Marketing assistance for agency services
 - 3. Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment
 - 4. 24 hours a day, 7 days a week technical support
 - 5. Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support
- 2.4.11 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.12 This Statement of Work is an overall project hour estimate.
- 2.4.13 Responsibility for user access management
 - 2.4.13.1 MVILB may be responsible for user management
- 2.4.14 Responsibility for admin access management
 - 2.4.14.1 The Contractor will be required to manage administrative (agency) users.

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability
- 2.5.6 Limitations for access to agency data

2.6 Milestones

- 2.6.1 Development of New Dealer Application
- 2.6.2 Development of the Administrative Interface to manage data and submissions

- 2.6.3 Development of Dealer Renewals
- 2.6.4 Development of Inspection Submissions
- 2.6.5 Development of Complaint Workflow
- 2.6.6 Deployment of System

*Note: Many of the above milestones may be determined to be deployed to Production (LIVE) independently of any other milestone. Additionally, the order of milestone is to be determined between the Contractor and the Partner.

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

The Partner and the Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Motor Vehicle Industry Licensing Board, Executive
Director
301 Centennial Mall South
P. O. Box 94697
Lincoln, NE 68509
Phone: 402-471-2148

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either the Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
MVILB Dealer System Total: 321 Points	826 hours	\$110.00 <i>(Initial Contract Period)</i>	\$90,860 <i>One-time fee</i>
Annual Maintenance	N/A	N/A	\$9,086/year <i>(10% of total time and materials fees paid from row 1 above.)</i> Billed on the anniversary date of website launch.

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment on a monthly basis, in accordance with Section I.DD. of the Master Contract. The Partner shall pay invoices within 30 days, and otherwise in accordance with Section I.EE of the Master Contract.

5.3 Annual Maintenance Charge

- checkbox In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
checkbox No maintenance charge will be assessed.
X Annual maintenance will be assessed as described in the invoicing and payment box, above.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Contractor, LLC., (The Contractor)

[Signature]
Brent Hoffman, General Manager

10/12/2020
Date

Motor Vehicle Industry Licensing Board

[Signature]
Josh Eickmeier, Executive Director

10/12/2020
Date

Nebraska State Records Board (NSRB)

[Signature]

1/8/2021
Date

Secretary of State Robert Evnen, Chairperson

Date

Statement of Work 200103-2

Parole Board Website Redesign (PiD670)

Nebraska Board of Parole

Contractor: Nebraska Interactive, LLC
Product Owner: Chelsey Pounds
Date: 4/1/2020

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract 69584-O4 between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC ("the Master Contract") and is subordinate to and subject to all terms and conditions therein.

1 Introduction

The Contractor developed and hosts the Nebraska Board of Parole's website. The Nebraska Board of Parole has requested the Contractor to redesign the site with a new look and feel, with a high focus on mobile to ensure their customer base has an improvement platform for use. In addition, they've requested a new navigation layout due to up and coming changes with content, improved search and an evaluation for improvements on the calendar. The Contractor will also evaluate the site and make improvements and suggestions for improvements.

Executive Sponsor

Rosalyn Cotton, Board Chair

Email: Rosalyn.Cotton@nebraska.gov

Phone: 402-471-2156

Project Manager

Sue Olson

Email: sue.olson@nebraska.gov

Phone: 402-479-5680

Billing Contact

Tammy Daniel

Email: tammy.daniel@nebraska.gov

Phone: 402-479-5761

2 Project Overview

2.1 Objectives

Level of Effort	Description
5	As a user of the Parole Board website, I want a modern, clean, and intuitive website
13	As a user of the Parole Board website, I want the home page to be intuitive and fun to navigate with a modern look and feel
8	As a user of the Parole Board website, I want the navigation of the website to be intuitive and efficient
5	As a user of the Parole Board website, I want an intuitive location for the search function so that I can easily find what I need
5	As a user of the PB Website, I want the search results page to be intuitive to me so that I can easily find what I need

Level of Effort	Description
8	As a user of the Parole Board website, I want a holistic (all-inclusive), intuitive calendar that hosts events, public hearings, and meetings
13	Scope Refinement

2.2 Scope

2.2.1 Inclusions

- The Contractor will provide a fully responsive solution.
- The Contractor will assist with content mapping. the Contractor will build a sitemap to help the Partner organize its new website and visualize the overall flow.
- The Contractor will implement Search Engine Optimization (SEO) on the pages that the Contractor builds on the new site.
- The Partner will review the overall status of the project as the Contractor adds content to the site.
- The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant, works on multiple devices, and multiple browsers.
- The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.
- The Partner will have will have added any new content before the start project to ensure the best navigation structure is identified
- The Contractor will remove any unnecessary or not needed HTML
- The Partner will provide new images or image examples in a timely manner to complete the project

2.2.2 Exclusions

- The Contractor will not migrate any content in Meadowlark.
- The Contractor will not write, edit, proof, or draft any website content (text) for the new Partner site.
- If the Partner requests the Contractor to make any website changes after the launch of the new website, the Contractor will bill the Partner for the time spent.
- The Partner will not be able to create their own custom module for the website.
- The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 Must - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 Should - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 Credentials – The required security information to access the application

2.3.4 User – Any member of the general public

- 2.3.5 **Data Store** – An organized collection of information
- 2.3.6 **Published** – Information sent directly to a Web site viewable to the general public
- 2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

- 2.4.1 Partner Director approves of the project and is prepared to provide feedback and input when needed to keep timeframes
- 2.4.2 All Partner key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.
- 2.4.3 Partner will provide the Contractor with the requirements
- 2.4.4 Partner will provide the Contractor with content; language and text
- 2.4.5 Partner will provide customer support for business-related questions during normal business hours
- 2.4.6 Partner will assistance with testing for business requirements
- 2.4.7 The Contractor will communicate the running total of hours that has been spent on the project to date in bi-weekly project status reports sent via email to key stakeholders.
- 2.4.8 The Contractor will communicate remaining steps to finish project with the Partner in the bi-weekly project status reports sent via email to key stakeholders.
- 2.4.9 The Contractor and Partner must agree on a scheduled launch date.
- 2.4.10 The Contractor will deliver the following:
 - 1. Education on latest web protocol items, such as accessibility compliance, web usability standards
 - 2. Marketing assistance for agency services
 - 3. Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment
 - 4. 24 hours a day, 7 days a week technical support
 - 5. Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support
- 2.4.11 At any time during the project process, the Contractor and/or Partner has the authority to terminate and/or suspend the project if a commitment to mutually agreed upon timelines is not being honored.
- 2.4.11 This Statement of Work is an overall project hour estimate.
- 2.4.12 The Contractor will be responsible for user and admin access management

2.5 Constraints

- 2.5.1 All personal and financial information will be appropriately protected according to industry security standards.
- 2.5.2 Partner/Partner workload
- 2.5.3 Change(s) in staff
- 2.5.4 Change(s) in project scope
- 2.5.5 The Contractor availability
- 2.5.6 Requirements for access to agency data

2.6 Milestones

2.6.1 Redesign Home Page

2.6.1.1 Includes intuitive search

2.6.1.2 Includes calendar evaluation and changes

2.6.2 Redesign Template Page

2.6.3 Mobile Quality Assurance

2.6.4 Schedule and Deploy Go Live

2.6.4.1 Provide additional training

3 Requirements

The following sections constitute all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the project team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Manager agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Board of Parole, Board Chair

PO Box 94754

Lincoln, Nebraska, 68509-4754

Email: rosalyn.cotton@nebraska.gov

Phone: 402-471-2156

Mailing Address: General Manager/Contractor

1135 M Street, Suite 220

Lincoln, NE 68508

Phone: 402 471 7810

Fax: 402-471-7817

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board

Secretary of State

1445 K Street, Suite 2300

Lincoln, NE 68509

Phone: 402-471-1572

Fax: 402-471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Manager may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract
- b. The Master Contract
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Meadowlark Custom Design and Content Management Migration (Details in section 2.2.1)	100 hours	\$110.00 <i>(Initial Contract Period)</i>	\$11,000 <i>One-time fee</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$2,200/year <i>(20% of total time and materials fees paid from row 1 above)</i> Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	Per Request	\$110/hour billed by the quarter hour

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient

detail to support payment on a monthly basis, in accordance with Section I.DD. of the Master Contract. The Partner shall pay invoices within 30 days, and otherwise in accordance with Section I.EE of the Master Contract.

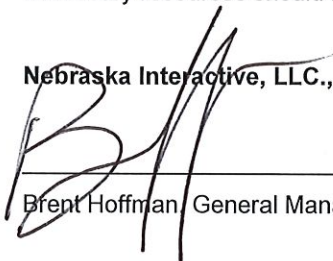
5.3 Annual Maintenance Charge

- In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.
- No maintenance charge will be assessed.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.


Nebraska Interactive, LLC., (The Contractor)



 Brent Hoffman, General Manager

11/17/20
 Date

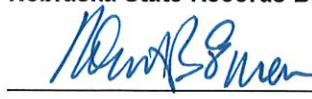
Nebraska Board of Parole



 Rosalyn Cotton, Board Chair

10/7/2020
 Date

Nebraska State Records Board (NSRB)



 Secretary of State Robert Evnen, Chairperson

11/8/2021
 Date

PROJECT STATUS REVIEW
Q4 2020
(March 25, 2021)

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Administrative Office of the Courts	AOC ePublications Filed Opinions	02/24/2020	08/26/20	15
1. Describe the project?	Enhancement to the Appellate Court eFiling process to enable the Cle4rk of the Supreme Court's office to electronically file and distribute Opinions from the Appellate and Supreme Courts.			
2. What is the status of the project	Ready for launch			
3. Was there any delay? If so why?	Yes, caused by some pushback by certain stakeholders. Due to a longer than anticipated testing cycle in which we overcame some errors in the project, some stakeholders felt uncomfortable with our original deployment timeline when we had completed testing.			
4. Will it be launched within the next 90 days?	Yes, all customers are now onboard with deployment, and are set to go to production on March 15 th .			
Jennifer Rasmussen Called: Emailed: 02/26/2021 Response: 02/26/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Administrative Office of the Courts	AOC Trial Court eFiling Package 2021-1	08/11/2020	03/26/2021	25
1. Describe the project?	Enhancement to the Trial Court eFiling process to enable attorneys to file on any case type, to support the Supreme Court's Modernization Rules surrounding mandatory eFiling.			
2. What is the status of the project	In development and testing.			
3. Was there any delay? If so why?	So far, the project is on schedule.			
4. Will it be launched within the next 90 days?	It is possible that parts of the project will be ready for launch in the next 90 days.			
Jennifer Rasmussen Called: Emailed: 02/26/2021 Response: 02/26/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Attorney General's Office	Complains Submission Form (AE)	01/22/21	02/28/2021	10
1. Describe the project?	<p>This office has requested NIC build the following databases (2) to be used for tracking contact with constituents.</p> <p>A database to maintain record of written complaints and calls relating to unfair/deceptive trade practices and scams conducted by Nebraska businesses or affecting Nebraskans.</p> <p>A database to maintain record of written complaints and calls received by this office relating to government agencies, officials, etc.</p> <p>With respect to both databases identified above, this office has communicated to NIC the following functionality requirements:</p> <p>Track, upload, and store incoming and outgoing correspondence (PDF letters, emails, etc.).</p> <p>Perform comprehensive searches to identify complaint trends (i.e. search within a select timeframe, field, or issue type).</p> <p>Track incoming and outgoing calls with constituents/consumers.</p> <p>Ability to export complaint data for sharing with Federal Partners (FTC, CFPB).</p>			
2. What is the status of the project	As of March 3, NIC has completed a prototype database. Our office is slated to view a demonstration of the prototype today (3/9).			
3. Was there any delay? If so why?	No delay.			
4. Will it be launched within the next 90 days?	Yes. Although a firm "live" date has not been established, it is our understanding these projects are to be completed within the next 90 days.			
Jake Brennan Called: Emailed: 03/01/2021 Response: 03/09/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Boyd County Treasurer 63	Boyd County Treasurer PayPort	02/18/2021	02/28/2021	10
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Kathy Peppel Called: 03/19/2021 Emailed: 03/01/2021 – 03/12/2021 Response: 03/19/2021	Per phone conversation, Ms. Peppel indicated they had not decided yet. No contracts have been signed.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Brand Committee	Admin Enhancement Pkg II	08/06/2020	10/07/2020	10
1. Describe the project?	Enhancements to existing functionality of Sale Barn, OnTheGo and Admin.			
2. What is the status of the project	Completed			
3. Was there any delay? If so why?	Yes, NI Had bumped this project due to staffing issues I believe it was last fall. Then we had testing issues that forced the project back to developers.			
4. Will it be launched within the next 90 days?	Yes, actually Monday March 1 st .			
Danna Schwenk Called: Emailed: 02/26/2021 Response: 02/26/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Electrical Division	License Renewal Automate Go Live CR	01/18/2021	02/26/2021	19
1. Describe the project?	This will automatically open license renewal portal on October 15 in even years and shut off March 1 in odd years.			
2. What is the status of the project	Ready to deploy			
3. Was there any delay? If so why	Yes, Melissa out of office due to illness			
4. Will it be launched within the next 90 days?	Yes			
Melissa Hamilton Called: Emailed: 03/01/2021 – 3/12/2021 Response: 03/16/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Electrical Division	List Order Add Email Addresses	01/07/2021	02/26/2021	10
1. Describe the project?	Adding email addresses to the already deployed list order of licensees addresses per consumer requests.			
2. What is the status of the project	Ready to deploy.			
3. Was there any delay? If so why?	Yes, Melissa out of office due to illness			
4. Will it be launched within the next 90 days?	Yes			
Melissa Hamilton Called: Emailed: 03/01/2021 Response: 03/16/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Greenwood Village	Greenwood Village PayPort	02/18/2021	02/28/2021	25
1. Describe the project?	We are switching to Payport for our online utility payment provider here at the village.			
2. What is the status of the project	We are currently working with Payports finance department to get everything ready to go.			
3. Was there any delay? If so why?	There has been no delay.			
4. Will it be launched within the next 90 days?	We are hoping Payport will be launched within the next 90 days.			
Jasmine Greve Called: 3/19/2021 Emailed: 03/01/2021 – 3/12/2021 Response: 3/19/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles Department	DLR Subscriber Conviction Code	12/15/2021	02/08/2021	7
1. Describe the project?	New conviction codes were added to DMV driver system, required update to online DLR to translate codes into long descriptions.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so why?	No.			
4. Will it be launched within the next 90 days?	N/A.			
Betty Johnson Called: Emailed: 03/01/2021 Response: 03/01/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicle Department	PTP Conviction Code C17A CR	12/15/2020	02/08/2021	7
1. Describe the project?	New conviction codes were added to DMV Driver system, required update to online service to translate codes into long descriptions			
2. What is the status of the project	Completed.			
3. Was there any delay? If so why?	No.			
4. Will it be launched within the next 90 days?	N/A.			
Betty Johnson Called: Emailed: 03/01/2021 Response: 03/01/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles	DLR CC Conviction Code C17A	12/01/2020	02/08/2021	7
1. Describe the project?	New conviction codes were added to DMV driver system, required update to online DLR to translate codes into long descriptions.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so why?	No.			
4. Will it be launched within the next 90 days?	N/A			
Betty Johnson Called: Emailed: 03/01/2021 Response: 03/01/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Motor Vehicles Department	DLS Status Check	02/24/20	08/26/2020	21
1. Describe the project?	NIC is building an application that will allow customers to out the status and tracking information of the mailing of their Nebraska driver's license or State Identification card. Customs will access this information on the DMV website.			
2. What is the status of the project	NIC is currently working on it.			
3. Was there any delay? If so why?	If there was any delay, it was on the part of our driver licensing vendor not getting timely information back to NIC.			
4. Will it be launched within the next 90 days?	Yes, we anticipate it will be.			
Sara O'Rourke Called: Emailed: 02/26/2021 Response: 03/01/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Motor Vehicles Department	CDL Test Score Logic CR	09/03/2020	03/15/2021	10
1. Describe the project?	With the upcoming change to the CDL skills test version, some very minor changes need to be made to our CDL database to allow the Road Test to be administered when removing an L or Z restriction from a CDL. The other minor change is to change the maximum passing score for the CDL basic Control Skills test to 10 from 13 points with a new test version.			
2. What is the status of the project	On track.			
3. Was there any delay? If so why?	None.			
4. Will it be launched within the next 90 days?	Probably not. This is anticipated of the test version change in later summer/early fall.			
Matt Coatney Called: Emailed: 03/01/2021 Response: 03/01/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch</u>	<u>PP Score</u>
Motor Vehicles Industry Licensing Board	Dealer System	05/07/2020	10/20/20	23
1. Describe the project?	The project is to have Nebraska Interactive design a licensing program to replace our antiquated FoxPro system.			
2. What is the status of the project	The renewal appengine went online and was utilized by licensee during our last renewal period. The database component is in the final stages of development and should launch within the next couple months.			
3. Was there any delay? If so why?	There wasn't a delay in launching, but now that our renewal period is over, Nebraska Interactive is able to put the final touches on the database.			
4. Will it be launched within the next 90 days?	The renewal appengine has launched. The licensing database should be completed within the next couple months.			
Josh Eickmeier Called: Emailed: 2/26/2021 Response: 2/26/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Palmyra Village	Palmyra Village Payport	02/10/2021	02/28/2021	20
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so why?				
4. Will it be launched within the next 90 days?				
Konnie Jividen Called: 03/19/2021 Emailed: 03/01/2021 – 03/12/2021 Response: 03/19/2021	Per phone conversation: Ms. Jividen indicated she was to have a conversation with the Chairman to find out the details.			

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Public Accountancy	LLC Certificate of Registration	01/20/2021	02/15/2021	21
1. Describe the project?	Online Application for LLC firms to complete their Annual Certificate of Registration. Firms will be able to complete the application and pay online which simplifies the registration process and allows for the application to be processed more quickly.			
2. What is the status of the project	The project is about 90% complete.			
3. Was there any delay? If so why?	There has been no delays. NIC has been very prompt at getting this project started and always has updates for us.			
4. Will it be launched within the next 90 days?	Yes, this application should be launched within the next 30 days.			
Dan Sweetwood/ Heather Myers Called: Emailed: 03/01/2021 Response: 03/04/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Revenue	Tax Payment Plan Phase 3	03/16/2020	11/30/2020	17
1. Describe the project?	At its core, the Payment Plan project was developed in collaboration with Nebraska Interactive to provide for a mechanism to process electronic payments to resolve delinquent taxes.			
2. What is the status of the project	At the 1,000 foot level we ended up splitting this project into a number of phases. Phase I – Public facing web portal to define payment stream. In production. Phase II – Admin Portal for on-behalf entry of agreements. In production. Phase III – Data Migration of existing agreements and payments. In production Phase IIIa – Report generation. Not in production but will likely move in the latter part of quarter one or first part of quarter two of this year.			
3. Was there any delay? If so why?	Many projects do not meet the ideal deadline. This project was no different. I think a number of factors contributed to the delay/phased rollout of this project. Project specifications, development method, scope creep, unknown process challenges all contributed to the delayed implementation of this sizable project.			
4. Will it be launched within the next 90 days?	Phase IIIa will likely move in the latter part of quarter one or first part of quarter two of this year.			
Robert Wagner Called: Emailed: 03/01/2021 Response: 03/01/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Secretary of State	eDoc Professional Corp or LLC CR	09/26/2019	09/23/2020	30
1. Describe the project?	Ability to file Professional Certificates for some corporation entities.			
2. What is the status of the project	<p>Since the last update NE.gov has all functionally and specification documentation ready for our review and testing. Upon review there were questions on current processes and changes identified for internal and online filings. NE.gov was notified we were reviewing our processes and to hold off any further development on this project. We are still drafting the document of all changes and will provide it to NE.gov when finalized.</p> <p>We have asked NE.gov to start working on the fee changes projects PiD787, PiD788 & PiD789 and that testing will need done for Articles of Validation PiD790 when this filing gets added to our filing system early June 2021. These projects all have an effective date of 7/1/2021 and take precedence. Once these are complete then we'd like NE.gov to finish the updates on the Corporate Search (PiD820 & PiD616) that didn't get completed with the Series LLC project before going back to eDoc Professional Corp or LLC CR project (PiD616).</p>			
3. Was there any delay? If so why?	See Response above.			
4. Will it be launched within the next 90 days?	Unknown.			
Chad Sump Called: Emailed: 02/26/2021 Response: 03/05/2021				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Target Launch Date</u>	<u>PP Score</u>
Veterans' Affairs	Website Redesign Phase II	06/22/2020	12/31/2020	14
1. Describe the project?	<p>We added several new features and functionalities to our website, as well as completing a redesign of the look and feel. It initially started with the passing of LB 138 (specifically section 1-5a) which required us to create a job-search tool for veterans. We expanded that to be the “Nebraska Veterans' Gateway” with a job search as well as several other employment-focused tools. We have an employment/education “resource expert” on that page that will help veterans navigate the many resources available to them in finding employment, getting additional training, etc. We also have a new military-to-civilian job converter that can convert military job codes to similar jobs in the civilian world. And we are including easy-to-access resources for job tools from the USVA, NDOL, NEworks, Nebraska State Jobs, and our own agency postings.</p> <p>In addition to the new employment tools, we added several other new features to the website to better serve veterans and their families, including a clickable map to find county veteran service officers; an expansive news and events page with our press releases, links to news coverage of our agency, RSS and social media feeds from the USVA and other partners, and our upcoming events; an expanded benefits and services section with its own “resource expert” that can guide veterans and family members to the county, state, and federal benefits they are seeking; a collection of mental and behavioral health resources across the state with a clickable map for each health region, and other filters to find specific resources; a live chat feature for people to immediately chat in real-time with accredited veteran service officers, available on the bottom right of the Home, Contact Us, and State Service Office pages.</p> <p>The site's look and feel was also updated to be more modern. It is also more responsive and works better on mobiles devices than our old site.</p>			
2. What is the status of the project	The project is completed other than a few minor tweaks being made to the expert systems, just minor asks we had for improving the backend now that we've used it a little bit.			
3. Was there any delay? If so why?	No delay. Our website went live by our July 1, 2020, timeframe and was announced at a press conference with the Governor's Office .			
4. Will it be launched within the next 90 days?	N/A, already launched.			

Holden Armstrong Called: Emailed: 03/01/2021 Response: 03/01/2021	
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FIRST AMENDMENT

to the

Contract for Services

Between

the Nebraska State Records Board
on behalf of the

State of Nebraska

and

Nebraska Interactive, LLC

This FIRST AMENDMENT ("Amendment") modifies the Contract for Services between the Nebraska State Records Board on behalf of the State of Nebraska and Nebraska Interactive, LLC (collectively referred to as the "Parties") entered into on April 1, 2019 ("Contract").

Pursuant to Section I.II. Changes in Scope/Change Orders of the Contract, the parties do hereby agree to amend the Contract as follows:

1. **Section II.W.6.** of the Contract is deleted from the Contract and replaced in its entirety with the following:

The Contractor may charge a fixed hourly rate for additional consulting services for time and material projects for the State not to exceed the rates specified below. The Contractor warrants that the prices do not violate any existing federal, state, or municipal law or regulations concerning price discrimination or price fixing. The Contractor also agrees to hold the State harmless from any such violation. There is no guarantee on the number of hours that will be used. All travel expenses are included in the rate. At renewal time, rates may increase by no more than five (5) percent.

	Pricing Spreadsheet (Role/title)	Hourly rate
1.	Management	\$ 210.00
2.	Developer	\$ 110.00
3.	Developer – Senior	\$ 140.00
4.	Project Management	\$ 110.00
5.	Project Manager – Senior	\$ 140.00
6.	Support	\$ 70.00
7.	Creative	\$ 80.00
8.	Marketing	\$ 80.00
9.	System Administrator	\$ 95.00
10.	System Administrator - Senior	\$ 120.00
11.	Content Management – Meadowlark Websites	\$ 110.00

This First Amendment to the Contract is mutually agreed to by the Parties and is supported by legal consideration. The remaining terms of the Contract are unchanged by this Amendment and shall remain in full force and effect.

This First Amendment is to remain in effect for a period of one year from March 4, 2020 through March 4, 2021 subject to renewal at the discretion of the Board.

IN WITNESS WHEREOF, the Parties have executed this FIRST AMENDMENT to the Contract for Services on the dates shown below.



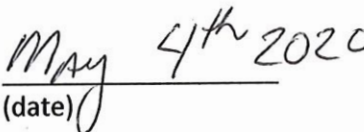
Robert B. Evnen
Chair, Nebraska State Records Board
Nebraska Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509



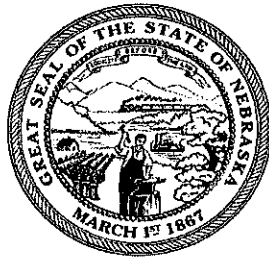
(date)



Brent Hoffman
General Manager
Nebraska Interactive
1135 M Street, Suite 220
Lincoln, NE 68508



(date)



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of March 4, 2020

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board (NSRB) was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on March 4, 2020, in Room 1510 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

Robert B. Evnen, Secretary of State, State Records Administrator and Chairperson;
Lt. Governor Mike Foley, representing the Governor;
Jason Jackson, the Director of Administrative Services
Leslie Donley, representing the Attorney General;
Walter Weir, representing the General Public
Angela Stenger, representing the Media

Absent

Russ Karpisek, representing the Auditor of Public Accounts;
John Murante, State Treasurer
Tony Ojeda, representing the Insurance Industry;

Vacant member positions:

Representative of the Legal Profession
Representative of the Libraries
Representative the Banking Industry

Staff in attendance:

Colleen Byelick, Chief Deputy and General Counsel, Secretary of State
Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. After confirming that a quorum was present, the Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the right of the public seating area.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on February 4, 2020, and on the state's public

meeting calendar website. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought to the Board’s attention the adoption of the agenda. Walter Weir moved to adopt the Agenda as presented. Mr. Jackson seconded the motion. Mr. Foley asked if the Agenda could be provided to the Board Members three weeks prior to the meeting. The Chairperson said an attempt would be made to do so, but there may be changes with it coming out that early.

Voting For:	Evnen Stenger	Foley Weir	Jackson	Donley
Voting Against:	None			
Absent:	Karpisek	Murante	Ojeda	

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson asked for a motion to adopt the minutes of the September 18, 2019 meeting. Mr. Jackson moved to adopt the minutes. Mr. Foley seconded the motion. There was no further discussion.

Voting For:	Evnen Weir	Foley	Jackson	Donley	Stenger
Voting Against:	None				
Absent:	Karpisek	Murante	Ojeda		

The motion carried.

Agenda Item 6.a. APPROVAL OF FINANCIAL REPORT. Colleen Byelick, Chief Deputy and General Counsel for the Secretary of State provided an overview of the September 30, 2019 and December 31, 2019 Cash Fund Balance reports. Ms. Byelick pointed out the net increase of revenue over expenditures as compared to a year ago. She indicated the increase was predominately due to the change in the contract terms related to the share of the portal fee. The Chairperson explained that a deficit request had been submitted to the legislature to use part of the cash fund to move the state records center due to the expiration of the current lease and concerns with the suitability of the current building for records storage. The Board inquired further about the location of the new records center and the possibility of scanning records. After the discussion concluded, Ms. Stenger moved to approve the September 30, 2019 Cash Fund Balance report. Mr. Foley seconded the motion. There was no further discussion.

Voting For:	Evnen Weir	Foley	Jackson	Donley	Stenger
Voting Against:	None				
Absent:	Karpisek	Murante	Ojeda		

The motion carried.

Agenda Item 6.b. APPROVAL OF FINANCIAL REPORT. Ms. Donley moved to approve the December 31, 2019 Cash Fund Balance report. Mr. Foley seconded the motion. There was no further discussion.

Voting For:	Evnen	Foley	Jackson	Donley	Stenger
	Weir				

Voting Against: None

Absent:	Karpisek	Murante	Ojeda
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The motion carried.

Agenda Item 7. PUBLIC COMMENT. The Chairperson asked the members of the audience if anyone wished to come forward to provide public comment to the Board. No audience member indicated a desire to provide public comment.

Russ Karpisek arrived 9:30 am.

Agenda Item 8. NEW BUSINESS.

Agenda Item 8.a. FIRST AMENDMENT TO PORTAL CONTRACT – CONTENT MANAGEMENT RATE (MEADOWLARK WEBSITES)

The Chairperson provided an overview and background information related to the proposed amendment. The Chairperson indicated the purpose of the amendment is to add a classification to the pricing under the agreement with Nebraska Interactive for content management for meadowlark websites at a rate of \$110/hour. The Chairperson provided that Nebraska Interactive has been developing websites using the meadowlark product since 2016 at an \$80/hour rate. The Chairperson explained that Nebraska Interactive had changed their approach to building websites to an agile methodology and was assigning a group of people to create new websites resulting in faster website implementation. The Chairperson indicated that Nebraska Interactive was requesting that the hourly rate for creating these websites be \$110/hour. Four statements of work related to development of new Meadowlark websites were pending due to this change. The Chairperson explained that he had authority to sign statements of work related to website development but thought this issue should be brought to the Board for discussion due to the change in the hourly rate from \$80 to \$110. Ms. Byelick explained that the Board had previously approved the \$80 rate for website content management services.

Mr. Hoffman explained how the company had gone through the Lean Six Sigma training through the Center for Operational Excellence and that through this training had determined to move to the agile team approach for development. Mr. Hoffman explained that with this transition they invested in training to enhance the skills of their team and had put their creative staff members through training in order to participate in the development of projects. My. Hoffman indicated that the result of these changes were a reduction in project development time from nine to twelve months down to three months. Mr. Hoffman

explained that they are primarily transaction funded and their billing systems are not designed to separate hourly individuals by title and that they looked to charge a flat rate for simplicity purposes.

The Board asked questions about the Meadowlark product and the fee change. Mr. Foley asked why this rate wasn't proposed when the contract was negotiated last year. Mr. Foley also asked about the revenue impact of this change. Mr. Hoffman indicated there would not be a significant revenue impact. Mr. Hoffman indicated that they did not believe it was a change to the structure of the fees as there was a \$110 development rate in the contract.

Mr. Weir moved to approve Agenda Item 8a. Ms. Donley seconded the motion. Mr. Jackson indicated some concern that the rates were negotiated in good faith less than a year ago but indicated that those concerns would be mitigated if the Board could review the rate after a year's time to validate that the change in methodology for delivering the service resulted in actual cost reductions to the State. After further discussion, Mr. Jackson moved to amend the existing motion to include that the proposed rate will be in effect for a period of one year from the date of adoption subject to renewal at the discretion of the Board. The motion was seconded by Ms. Donley.

There was discussion regarding how the Board would evaluate the rate. The Chairperson explained the vote will be on the amendment to the underlying motion, the amendment is that this rate would be effective for one year and subject to the Board's review.

Voting For:	Evnen	Karpisek	Jackson	Donley	Stenger
	Weir				
Voting Against:	Foley				
Absent:	Murante	Ojeda			

The motion carried.

The Chairperson then explained that the Board would now vote on the underlying motion as amended, that underlying motion is to adopt the first amendment to the contract for services set forth in Agenda Item 8a with the amendment that item 11, content management Meadowlark websites rate will be effective for one year from the date of adoption of the motion subject to the review of the Board.

Voting For:	Evnen	Karpisek	Jackson	Donley	Stenger
	Weir				
Voting Against:	Foley				
Absent:	Murante	Ojeda			

The motion carried.

Agenda Item 9. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 9.a. REVIEW OF AGREEMENTS. Ms. Byelick reported to the Board non-action items that had been signed by the Chairperson pursuant to Board authority since the last meeting.

Agenda Item 9.a.1. Ms. Byelick reported that the following Electronic Government Service Level Agreements had been signed by the Chairperson pursuant to Board authority: City of Benkelman, Buffalo County, City of Dakota City, Village of Guide Rock, City of Harvard, City of Indianola, Village of Litchfield, Pawnee County Rural Water District 1, Phelps County, City of Scribner, City of Tecumseh, Upper Big Blue NRD, and City of Wakefield.

Agenda Item 9.a.2. Ms. Byelick reported that the following Addenda regarding citizen payment processing services had been signed by the Chairperson pursuant to Board authority: City of Dakota City, City of Harvard, City of Indianola, Lower Platte North NRD, Pawnee County Rural Water District, Sarpy County, City of Tecumseh, Department of Transportation, Upper Big Blue NRD, and City of Wakefield.

Agenda Item 9.a.3. Ms. Byelick reported that the following Addenda regarding PayPort services had been signed by the Chairperson pursuant to Board authority: City of Benkelman, Buffalo County, Village of Guide Rock, Village of Litchfield, City of Scribner, Supreme Court, and City of Tecumseh.

Agenda Item 9.a.4. Ms. Byelick reported that amendments to statements of work had been signed by the Chairperson pursuant to Board authority for the Department of Revenue and the Secretary of State, and a new statement of work had been signed for the State Patrol.

Agenda Item 9.a.5. Ms. Byelick reported that Addendum 17 for the Supreme Court for a court record index had been signed by the Chairperson of the Board.

Agenda Item 9.b. Review of Project Status Report: Ms. Byelick presented the Project Status Report. Ms. Byelick indicated that all agencies with outstanding projects open at the end of the third and fourth quarter were contacted and asked to provide feedback regarding their projects with Nebraska Interactive. Ms. Byelick summarized the feedback that was received from the various state agency partners. Ms. Byelick indicated that the Brand Committee had provided some concerns related to two projects currently in progress with Nebraska Interactive.

In response to questions regarding the DMV fleet vehicle licensing service addendum that was adopted at the last meeting, Ms. Byelick distributed additional information from Rhonda Lahm, Director for the Department of Motor Vehicles regarding potential cost savings related to the service.

Agenda Item 10. NEBRASKA INTERACTIVE REPORTS.

Agenda Item 10.a. Project Priority Report Q3 and Agenda Item 10.b. Project Priority Report Q4: Mr. Hoffman presented the third quarter and fourth quarter project priority reports. Ms. Stenger moved to approve the third quarter and fourth quarter Project Priority Reports, which was seconded by Mr. Weir. There was no further discussion.

Voting For:	Evnen Stenger	Foley Weir	Karpisek	Jackson	Donley
Voting Against:	None				

Absent: Murante Ojeda

The motion carried.

Agenda Item 10.c. General Manager’s Report: Mr. Hoffman provided an overview of the General Manager’s Report for the third and fourth quarter. Jess Evers, Senior Portfolio Manager for Nebraska Interactive, provided additional information regarding delays related to the Brand Committee projects. The Chairperson asked that Nebraska Interactive to provide an update at the next meeting on the Brand Committee.

Agenda Item 12. DATE FOR NEXT MEETING. The Chairperson announced the next NSRB meeting will be held on June 3, 2020, at 9:00 a.m., in Room 1510 of the State Capitol.

Agenda Item 13. ADJOURNMENT. The Chairperson declared the meeting adjourned at 10:43 a.m.



Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board



Date

NSRB BUSINESS PLAN

2021 Business Plan

PRESENTED BY:

Brent Hoffman, General Manager	
ADDRESS:	1135 "M" STREET
	SUITE 220
	LINCOLN, NE 68508
PHONE:	402.471.7810
EMAIL:	BHOFFMAN@EGOV.COM

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1. STATE OF THE ENTERPRISE

CONTRACTUAL FACTOIDS

Original Contract Start Date	01 Feb 1994
Current Contract Start Date	01 Apr 2019
Number of Potential Renewals and Number of Potential Years	One - Two Years
Current Contract End Date	31 Mar 2026
<i>If you have a renewal or RFP in the next 12 or 18 months, please attach a copy of your renewal or RFP strategy to this document.</i>	

POLITICAL FACTOIDS

State or City/County URL:	www.nebraska.gov
Governor (Party)/Term:	Pete Ricketts (R)/ 2nd
Population:	1.9 Million
Contract Holder	Robert B. Evnen - Secretary of State
State CIO:	Ed Toner - Chief Information Officer
Oversight Board	Nebraska State Records Board

2021 EXPENSES*

Title	Expense	\$ Growth	% Growth
NSRB Revenue	\$1,785,014	\$261,157	17%
Merchant and Payment Processing	\$2,485,475	\$65,504	3%
General and Administrative Costs	\$123,797	\$557	0%
IT Development	\$2,645,243	\$354,900	15%
Compliance	\$27,469	-\$4,440	-14%**
Marketing and Advertising	\$123,933	-\$127,665	-51%***
Operating Expenses	\$2,338,883	\$211,938	10%
Total Expenses	\$9,529,813	\$761,949	9%

*The unprecedented closure of government offices across the state significantly increased merchant fees. Transaction are expected to normalize in 2021.

** Full implementation of NIC's Compliance Framework Too (CFT)!, reduces the costs hours required for audits

***Promotion of tenured staff resulted in cost reductions.

2. EXECUTIVE SUMMARY

We have a positive reputation in the State of Nebraska driven by strong referenceable champions dedicated to fund and support services and showcase NIC at the local and national level. We manage these relationships through a framework of stakeholder personas assisting staff with identified plan-based risks and objectives associated with our partners.

The 2019 Sole Source contract set the precedence for NIC Nebraska as the only vendor to operate the State's Network Manager. We keep our friends close and our enemies closer leveraging our strong relationships to keep our service level competitors as backend service providers, yet engage our competitors offering services to address their shortcomings in payment processing to expand services. We continue to foster our LSS training through the Governor's Center of Operational Excellence to process and provide an intuitive online experience.

The number of resources to meet the demand after lessons learned from the spring outbreak of COVID-19. I will be using promotions and backfilling of current staff, to strengthen our business development and increase our security position. Keeping true to the self-funded model, we will work with agencies afforded Federal grants to add additional staff and helping to reduce the backlog on current resources. We look to create an Intern program with the University of Nebraska, on internal projects which will address maintenance and lay the groundwork for future innovations. I seek to invest in a marketing platform working with NIC Marketing and Communications to reduce our costs and increase our local market penetration. I plan to make investments into the electronic signing of documents to increase the turn around time of signed agreements and will be a long term benefit to our partners.

Our Enterprise Partner initiative will strengthen communication with our partners and increase the transparency of the enterprise operations. Our Growth Initiative is focused on developing new segments of the market identifying key back-end providers at the local level. We will expand on our utility and GIS services created in 2020 using AppEngine and CCP entrenching us further into Nebraska while increasing revenue with low overhead integrations. We plan to initiate discussions developing a plan with the NSRB and Key partners on long-term goals and funding. Our initiative to advance technology will focus on growing our infrastructure build-out new applications from the ground up to fully utilize the structure and services provided by Amazon Web Services or Microsoft Azure.



Brent A. Hoffman

3. ENTERPRISE MANAGEMENT

STATE OF THE BUSINESS UNIT

We have a positive reputation in the State of Nebraska driven by strong referenceable champions dedicated to fund and support services and showcase NIC at the local and national level. We seek to address this by working with the State Records Board to identify strategic investments into initiatives, a no closed-door business one-stop, Security, and Audit Compliance Framework services.

NIC Nebraska wishes to work with the State Records Board closely to ensure proper funding obtaining the mutually beneficial goal of rapidly expanding electronic government services. Investments through private capital and State Grants, portal fees, and core revenue to evaluate and define what the State Records Board's future portfolio needs to be in order to be the best and most valuable partner overall.

Agency Champions

Agency	-
WCC - Workers Compensation Court	
VA - Department of Veteran Affairs	
STO - State Treasurer Office	
SOS - Secretary of State	
SFM - State Fire Marshal	
NSP - Nebraska State Patrol	
NLCC - Nebraska Liquor Control Commission	
NBC - Nebraska Brand Committee	
AOC - Administrative Office of the Courts	
DMV - Department of Motor Vehicles	
CIO – Office of the CIO	

Agency Silos

Agency	-
NDA - Nebraska Department of Agriculture	
NDR - Nebraska Department of Revenue	
DOT - Department of Transportation	
DOL - Department of Labor	
DAS - Department of Administrative Services	
CIO - Chief Information Officer	
DHHS - Department of Health and Human Services	

4. ENTERPRISE THREATS & CHALLENGES

RISK FACTORS

Risk/Threat

Director of Motor Vehicle, retirements, New Director unfamiliar with NIC Nebraska

- Continue relationship with key Directors
- Utilize lobbyist to make introductions

Transfer the of Brand Committee to the Department of Agriculture, jeopardize significant annual revenue and no ROI.

- Continue to engage our strong partnership with Department of Agriculture
- Utilize lobbyist make introductions

ENTERPRISE CONTRACT COMPETITION

Competitor(s)	Mitigation Strategy
CIO - Chief Information Officer	Continue to Perform Promote Value

EXISTING IGS COMPETITION

Competitor(s)	Existing Service	Mitigation Strategy
iGov Solutions	Real Estate Licensing	Monitor engagement with Real Estate Commission (NREC) and look for new opportunities.
Karpel Solutions (PbK)	Trial Court eFiling system	Monitor Integration
Software Unlimited	Trial Court eFiling System	Monitor Integration
JUSTICE Works	Trial Court eFiling System	Monitor Integration
Kelly Solutions	Agriculture Licensing	Monitor Current Business
Dude Solutions	Dude Solutions	Strong Local relationships
FAST	Motor Vehicle Renewals	Strong Relationship with DMV Director Separate back-end from Front-end services
Paylt	Motor Vehicle Renewals	Exclusive integrator of Motor Vehicle Services
Civix	Secretary of State Back-end Services	Relationship with Secretary of State

VERTICAL COMPETITION

PROFESSIONAL LICENSING

Competitor(s)	Mitigation Strategy
iGov Solutions	Monitor engagement with Real Estate Commission (NREC) and look for new opportunities.
Civix	Relationship with Secretary of State

HEALTHCARE: Including RxGov & Tour Health

Competitor(s)

No content found.

PAYMENT PROCESSING

Competitor(s)

Mitigation Strategy

Paylt

Exclusive integrator of Motor Vehicle Services

OUTDOOR RECREATION

Competitor(s)

No content found.

DRIVER SERVICES

Competitor(s)

Mitigation Strategy

FAST

Strong Relationship with DMV Director

Separate back-end from Front-end services

5. ENTERPRISE STAFFING PLAN

Management

Name/Title

-

Director of Marketing & Operations

Bruce Rice - Director of Development

Brent Hoffman - General Manager

Succession

Name/Position

Position

Brian Schmoll - Sr. Developer

Director of Development

Aaron Steager - Sr. Developer

Director of Development

Dave Pfister - Sr. Developer

Director of Development

Staffing Plan

Planning

Name/Position	Plan
Security Systems Administration	This position will back-fill for the Systems Administrator responsible for the large number of deploys and will work to complete the ongoing audit requirements on the enterprise.
Michael Romans - Systems Administrator	Transition Michael to a Systems Engineer to focus on optimizing our current network and implement changes for the long term future.
Freddy Pika - Business Development Manager	Freddy will transition from Product support to Business development. His primary responsibility and focus will be to continue to grow and expand our product suites at the state and local level.
Product Support Specialist	This position will support users and product platforms.

Skills Matrix

Technical Skills

Employee	Security	Software	Systems	Programming	Testing
Brian Schmoll - Sr. Developer	2	3	3	4	3
David Clang - Web Developer and UI/UX Designer	2	2	2	3	4
Charlie Scherer - Developer	3	3	3	4	3
Bruce Rice - Director of Development	4	3	3	4	2
Anna Arushanova - Financial Admin	3	3	3	2	2
Spencer Gowin - Developer	3	3	3	3	3
Vineeth Ramasahayam - Developer	3	4	3	4	3
Rick Wittstruck - Developer	2	3	3	4	3
Joshua Sim - Developer	3	4	3	3	3
Wes Fairhead - Developer	2	3	2	3	3
Tim Brehm - Customer Support	3	1	1	1	1
Michael Romans - Systems Administrator	5	5	5	4	5
Freddy Pika - Business Development Manager	3	3	2	3	3
Natalie Erb - Product Owner	2	3	2	3	3
Chelsey Pounds - Product Owner	3	3	2	2	2
Sam De Leon - Quality Assurance Analyst	3	3	2	3	4
Brent Hoffman - General Manager	4	3	3	3	2
Curtis Mackie - Developer	5	4	3	5	3
Aaron Steager - Sr. Developer	3	4	3	4	2
Dave Pfister - Sr. Developer	3	2	3	4	2
Abigail Rogers - Scrum Master	1	1	1	2	3

General Skills

Employee	Management	Leadership	Stakeholder Management	Customer Service	Marketing	Presentation
Brian Schmoll - Sr. Developer	1		3	3	1	3
David Clang - Web Developer and UI/UX Designer	3		2	4	5	3
Charlie Scherer - Developer	2	3	2	2	1	2
Bruce Rice - Director of Development	4	4	3	1	1	1
Anna Arushanova - Financial Admin	3	4	3	4	3	4
Spencer Gowin - Developer	1	1	1	1	1	1
Vineeth Ramasahayam - Developer	2	2	2	2	1	2
Rick Wittstruck - Developer	1	1	3	3	1	3
Joshua Sim - Developer	1	1	1	2	1	2
Wes Fairhead - Developer	3	2	2	2	3	4
Tim Brehm - Customer Support	3	1	1	5	1	3
Michael Romans - Systems Administrator	4	5	1	5	5	4
Freddy Pika - Business Development Manager	2	3	3	5	2	4
Natalie Erb - Product Owner	2	4	4	4	3	4
Chelsey Pounds - Product Owner	2	4	3	5	4	4
Sam De Leon - Quality Assurance Analyst	2	2	2	2	2	2
Brent Hoffman - General Manager	4	3	4	3	2	3
Curtis Mackie - Developer	2	1	2	1	2	3
Aaron Steager - Sr. Developer	2	3	1	2	1	2
Dave Pfister - Sr. Developer	3	3	2	2	1	2
Abigail Rogers - Scrum Master	2	2	2	2	2	2

6. ENTERPRISE BUSINESS DEVELOPMENT

2020 GROWTH SNAPSHOT

Service Name	Description
SOS Renegotiate Core Fees	<ul style="list-style-type: none"> Complete Analysis of current portfolio of services, fees, and resources used year over year internal meetings to prep meeting with SOS
Expanding PayPort	Focus on outreach to our state partners ensuring their knowledge of Gov2Go, App Engine, OTC, and others. These would be great wins for NIC Nebraska and add little if anything to our technical debt.
AOC Certificate of Good Standing Requests	The current process is an attorney can call or come into the appellate court clerk's office and they will print a certificate and bill the attorney. However, attorneys have not been consistently paying the invoices. So now the clerk's office is making the attorneys pay upfront.
DMV Dealer Automated Services DAS (CCP Only)	The Department of Motor Vehicles (DMV) is replacing their back-end system and developing new features that will allow additional workflows to be completed online and increase efficiency for both users and the DMV. One of those added workflows, is the feature that will allow car dealerships to pay title fees online. Title fees range from \$10-17 per title.
DMV MVR Fleet Renewals System (CCP ONLY)	The Department of Motor Vehicles (DMV) is replacing their backend system and developing new features that will allow additional workflows to be completed online and increase efficiency for both users and the DMV. One of those added workflows, is the feature that will allow businesses with 25 or more (fleet) vehicles registered to renew online, by county.
SED Exam Results and Licensee Payment	An online system when exam applicants can login to see if they passed or failed their exam. If they passed the exam, the users should have the option to pay for their license and receive confirmation. the online system would then record that transaction in the SED database.

2021 GROWTH STRATEGY

Service Name	Description
Review Long-Term funding considerations	To begin discussions in cooperation with the State Records Board and Agency Directors to review and evaluate funding for future services. Large bulk data is purchased primarily by large commercial data aggregators who repackage state records into commercial products, providing companies with services such as background checks, Auto Insurance, and Identity management.
Expanding PayPort	Focus on outreach to our state partners ensuring their knowledge of Gov2Go, App Engine, OTC, and others. These would be great wins for NIC Nebraska and add little if anything to our technical debt.
SOS Corporate Monitoring	Corporate identity theft is a growing problem. Business monitoring services monitor a business's official state registration record and send notifications to the consumer whenever a change or new filing is submitted. These services allow business owners to have better insight and transparency into a business as well as the ability to take immediate action in the case of fraudulent or erroneous filings. This document will explore four real examples of business monitoring services implemented in NIC, Inc. portal states.
DHHS Vital Records	Vital Records is a complete end-to-end online solution for the ordering, reviewing, and delivery of vital records. Customers can submit requests for birth, marriage, divorce, civil union, domestic partnership, and death certificates. Vital Records provides a document upload feature for supporting documentation. The solution offers customizable shipping options (USPS and UPS interfaces are available). The service

Service Name	Description
	accepts payment by credit card and eCheck. Vital Records integrates with CCP, TPE, and LexisNexis for identity verification.

SECURITY PLAN

Service Name	Description	Anticipated Cost
Security Administrator	Backfill the promoted Systems Administrator with a 2-year community college student with strong Network skills and focus on security. this position would take on the day-to-day deploys and 12 month long Security audits allowing us to advance our technology initiative.	\$50,000

MARKETING PLAN

Initiative/Service	Project Description and how it ties to an IGS Opportunity	Anticipated Cost
Targeted eMarketing	As a tenured portal and the depth of our product penetration within the State, we will have to leverage technology to identify other entrenched vendors and reach new partners.	\$24,000

7. ENTERPRISE STRATEGIC INITIATIVES

Enterprise Partners

Managing healthy and strong partner relationships are indispensable to the long-term success of our contract. It is essential that NIC Nebraska perpetually demonstrates leadership and a strong presence with our partners. Strategic planning, knowledge-sharing, influencing through expertise, identifying pain-points and demonstrating resolution are essential interaction at the management level.

We have to seize opportunities to manage and strengthen partner relationships through aligning with our partners strategic initiatives and continue to foster our LSS training to demonstrate our knowledge and ability to improve their process to be the most efficient and intuitive online experience. Constantly seek significant transaction revenue sources to reduce or eliminate the need for Time and Materials cost and to implement valuable online solutions which otherwise would not have the necessary funding.

ENTERPRISE PARTNER TACTICS

Title	Description	Stakeholders
Investments into Staff	In order to have an evolving portal, we must make investments in our employees and training. This will demonstrate our commitment to growth both internally and externally through expanding knowledge, software, and innovating ideas.	COE-Center on Operational Excellence
NBC Brand Committee	Two bills were introduced into the Legislature which affects the Nebraska Brand Committee. The intent of the Legislation was to offset the costs to large feedlots and local inspections while maintaining a balanced and sustainable budget.	NBC - Nebraska Brand Committee
NIC Nebraska Operational Dashboards	Launch NIC NE Operational & Partner Dashboard for management, team and partner visibility by Q1 2020 <ul style="list-style-type: none"> NIC NE Maintenance Dashboard NIC NE Scrum Team Dashboard NIC NE Portfolio Dashboard 	NIC NEBRASKA

Title	Description	Stakeholders
NIC Rebranding	<p>Enhance Digital & Paper NSRB GM report</p> <p>For close to 30 years, NIC has been delivering a unique value proposition to the government that includes the scale and expertise of state-based teams. We are simplifying the way we talk about this by d/b/a the Nebraska enterprise to carry the NIC national brand combined with all 28 of our state-based entities.</p>	NIC
Quarterly Strategic Meetings	<p>Meet each quarter with the Key Stakeholders to discuss:</p> <ul style="list-style-type: none"> • Current projects <ul style="list-style-type: none"> ○ if projects meeting expectations ○ what roadblocks can we address/remove • Future <ul style="list-style-type: none"> ○ Every agency has to deliver a 5 year strategic plan to the State for awareness of IT initiatives and discuss how we can align to meet their needs. 	<p>AOC - Administrative Office of the Courts</p> <p>DMV - Department of Motor Vehicles</p> <p>SOS - Secretary of State</p> <p>NSP - Nebraska State Patrol</p>
SOS Business One-Stop	<p>A partnership with Microsoft to deliver to deliver a Business One-stop solution providing businesses and the State with entire business engagement lifecycle. The NIC Enterprise has the ability to use transactional funding to cover or supplement ongoing MS service fees, creating a hybrid-model and stay true to NIC's vision of not utilizing tax appropriated funds for electronic government services. This would lower the long term cost of ownership to the State and give NIC/MS a competitive advantage over other vendors. The State has the ability to obtain grant funds through various State and Federal sources to supplement various aspects of the project. DHHS has approached DHHS with a similar idea around health services. The recent exit of the DHHS CIO and lack of technical direction it would make sense to redirect the idea to the enterprise homepage, Nebraska.gov, as a strong and long-term foundation. The project would be a 3-year engagement which would high payout of long-term dividends across the nation for both NIC and Microsoft.</p>	<p>SOS - Secretary of State</p> <p>GOV - Governor</p>

Technology Advancement

We plan to continue to expand and grow our infrastructure within R&D and the cloud to meet the demand of our partners. We have to take into consideration new applications to fully utilize the structure and services provided by Amazon Web Services or Microsoft Azure. Services will need to incorporate a chatbot to help assist our partners to provide customer support. Progressive Web Applications (PWA) are being planned as a replacement for the native mobile application development when possible. PWAs have many advantages over native development and do not require submission into the Apple or Google app store. These hosted applications on our own web servers making them much quicker and easier to update and maintain as requirements change. PWAs can be used by both mobile users and desktop users, which can be used as web applications or installed on a user's device removing the need for multiple code bases for the same application.

TECHNOLOGY ADVANCEMENT TACTICS

Title	Description	Stakeholders
Application Rationalization	<p>Application rationalization is the practice of strategically identifying business applications across an organization to determine which applications should be kept, replaced, retired or consolidated. The goal is to achieve improvements in business operations.</p>	NIC Nebraska
Application Service Manager and Messaging system	<p>Nebraska has two independent systems. One to manage applications downtimes and another to manage messages display in applications for the end-user. The plan is to merge into two systems. In the process putting a user-friendly interface to allow any NIC Nebraska employee to manage the services and message. We would also allow Agencies direct access to</p>	<p>NIC Nebraska</p> <p>State of Nebraska</p>

Title	Description	Stakeholders
	login and manage their own online services. This would remove the need for them to contact our customer support.	
Cloud Services	Research and understand emerging cloud services and offerings. Evaluate available cloud toolsets we can utilize and integrate with to allow for fast turnaround time. An example is a chat service integrating into Meadowlark. Identify what new services we are implementing that can be built in the cloud. Be able to be the experts for the State and provide guidance and solutions for cloud-based development.	State of Nebraska NIC Nebraska
Development of a Student Intern Program	Develop an intern program with the University of Nebraska, which will allow students the ability to gain real-world knowledge and experience making them marketable in the workplace and potential future employees.	UNL - University of Nebraska - Lincoln
Drupal Efficiency	Develop efficiency that would allow the development and migration of websites to be done quickly. Generate the template via automation and then use automation to migrate content.	NIC Nebraska
Migration of Legacy services to CCP	Migrate applications to NIC's Common CheckOut Page (CCP) solution.	NIC Nebraska
Modernization of Infrastructure	The more you keep up to date, the less work it is to remain up to date. Our goal is to constantly improve the security posture to protect the data of the State and its citizens. To achieve this goal, we maintain the process of applying system and security patches and continue to upgrade our code to to run the latest versions of the programming languages we utilize. This will allows us to meet the expectations of our partners and citizens for data security and provide modern, innovative solutions.	NIC Nebraska State of Nebraska
Progressive Web Applications	To build and design progressive web applications. This will give NIC Nebraska a new mobile presence that is simpler and more efficient to maintain and support.	State of Nebraska NIC Nebraska

Growth

Our growth is the foundation and is driven by growing our market share and developing new service offerings, which better serve our government partners. In the wake of the pandemic, our services address our partners' pain points, increase agency efficiencies, or providing better customer service to agency constituents. Growing our revenues allows us to address the technical debt and generate the revenue to manage partner demand.

A key goal to develop and expand new segments of the market working closely with key vendors who provide state and local back-end services. Utility and GIS services that do not process payments and capitalizing on NIC products such as AppEngine and CCP for low-overhead integrations. Our plan creates a Business Development position, with a backfill Business Support Specialist to increase our market depth.

Identify the goals of the State Records Borad for NIC Nebraska develop a long-term strategy and appropriate funding for long-term success of the State's Portal.

New Services	- Increase Adoption	- Renegotiate Fees	-
DHHS Vital Records	DMV Driver License Service Expand OTC Solution	Review Long-Term funding considerations	
SED Exam Results and Licensee Payment	DMV Motor Vehicle CCP for County Treasurer		
SOS Corporate Monitoring	DMV SR 22/26 Bulk System		
STO Certification Framework for State	DMV SR 22/26 Single Submit System		

8. VERTICAL STRATEGY

VERTICAL GROWTH

Vertical	Status
NIC Gov2Go	Currently in use
NIC Licensing	Partner is Not interested at this time
NIC Outdoor Recreation	Partner is not interested at this time
NIC Payment Solutions	Currently in use
NIC RxGov	Currently in use
NIC Tour Health	Actively in the Sales Process

9. APPENDIX

Description	Note
Accounting Services	No anticipated Changes
Payment Functions	No anticipated Changes
Subcontractors	None anticipated

NSRB BUSINESS PLAN

2021 Business Plan

PRESENTED BY:

Brent Hoffman, General Manager	
ADDRESS:	1135 "M" STREET
	SUITE 220
	LINCOLN, NE 68508
PHONE:	402.471.7810
EMAIL:	BHOFFMAN@EGOV.COM

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1. STATE OF THE ENTERPRISE

CONTRACTUAL FACTOIDS

Original Contract Start Date	01 Feb 1994
Current Contract Start Date	01 Apr 2019
Number of Potential Renewals and Number of Potential Years	One - Two Years
Current Contract End Date	31 Mar 2026
<i>If you have a renewal or RFP in the next 12 or 18 months, please attach a copy of your renewal or RFP strategy to this document.</i>	

POLITICAL FACTOIDS

State or City/County URL:	www.nebraska.gov
Governor (Party)/Term:	Pete Ricketts (R)/ 2nd
Population:	1.9 Million
Contract Holder	Robert B. Evnen - Secretary of State
State CIO:	Ed Toner - Chief Information Officer
Oversight Board	Nebraska State Records Board

2021 EXPENSES*

Title	Expense	\$ Growth	% Growth
NSRB Revenue	\$1,785,014	\$261,157	17%
Merchant and Payment Processing	\$2,485,475	\$65,504	3%
General and Administrative Costs	\$123,797	\$557	0%
IT Development	\$2,645,243	\$354,900	15%
Compliance	\$27,469	-\$4,440	-14%**
Marketing and Advertising	\$123,933	-\$127,665	-51%***
Operating Expenses	\$2,338,883	\$211,938	10%
Total Expenses	\$9,529,813	\$761,949	9%

*The unprecedented closure of government offices across the state significantly increased merchant fees. Transaction are expected to normalize in 2021.

** Full implementation of NIC's Compliance Framework Too (CFT), reduces the costs hours required for audits

***Promotion of tenured staff resulted in cost reductions.

Deleted: -\$1,458,352
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2. EXECUTIVE SUMMARY

We have a positive reputation in the State of Nebraska driven by strong referenceable champions dedicated to fund and support services and showcase NIC at the local and national level. We manage these relationships through a framework of stakeholder personas assisting staff with identified plan-based risks and objectives associated with our partners.

The 2019 Sole Source contract set the precedence for NIC Nebraska as the only vendor to operate the State's Network Manager. We keep our friends close and our enemies closer leveraging our strong relationships to keep our service level competitors as backend service providers, yet engage our competitors offering services to address their shortcomings in payment processing to expand services. We continue to foster our LSS training through the Governor's Center of Operational Excellence to process and provide an intuitive online experience.

The number of resources to meet the demand after lessons learned from the spring outbreak of COVID-19. I will be using promotions and backfilling of current staff, to strengthen our business development and increase our security position. Keeping true to the self-funded model, we will work with agencies afforded Federal grants to add additional staff and helping to reduce the backlog on current resources. We look to create an Intern program with the University of Nebraska, on internal projects which will address maintenance and lay the groundwork for future innovations. I seek to invest in a marketing platform working with NIC Marketing and Communications to reduce our costs and increase our local market penetration. I plan to make investments into the electronic signing of documents to increase the turn around time of signed agreements and will be a long term benefit to our partners.

Our Enterprise Partner initiative will strengthen communication with our partners and increase the transparency of the enterprise operations. Our Growth Initiative is focused on developing new segments of the market identifying key back-end providers at the local level. We will expand on our utility and GIS services created in 2020 using AppEngine and CCP entrenching us further into Nebraska while increasing revenue with low overhead integrations. We plan to initiate discussions developing a plan with the NSRB and Key partners on long-term goals and funding. Our initiative to advance technology will focus on growing our infrastructure build-out new applications from the ground up to fully utilize the structure and services provided by Amazon Web Services or Microsoft Azure.

Deleted: Core Revenue fee increases will be a multi-year initiative working with key partners to provide the enterprise with 21st-century



Brent A. Hoffman

3. ENTERPRISE MANAGEMENT

STATE OF THE BUSINESS UNIT

We have a positive reputation in the State of Nebraska driven by strong referenceable champions dedicated to fund and support services and showcase NIC at the local and national level. We seek to address this by working with the State Records Board to identify strategic investments into initiatives, a no closed-door business one-stop, Security, and Audit Compliance Framework services.

NIC Nebraska ~~wishes to work with~~ the State Records Board ~~to~~ ensure proper funding ~~obtaining the mutually beneficial goal of rapidly expanding electronic government services.~~ Investments through private ~~capital~~ and State Grants, portal fees, and core revenue ~~to evaluate and define what the State Records Board's future portfolio needs to be in order to be the best and most valuable partner overall.~~

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Agency Champions

Agency	-
WCC - Workers Compensation Court	
VA - Department of Veteran Affairs	
STO - State Treasurer Office	
SOS - Secretary of State	
SFM - State Fire Marshal	
NSP - Nebraska State Patrol	
NLCC - Nebraska Liquor Control Commission	
NBC - Nebraska Brand Committee	
AOC - Administrative Office of the Courts	
DMV - Department of Motor Vehicles	
CIO – Office of the CIO	

Agency Silos

Agency	-
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4. ENTERPRISE THREATS & CHALLENGES

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Risk/Threat

Director of Motor Vehicle, retirements, New Director unfamiliar with NIC Nebraska

- Continue relationship with key Directors
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ENTERPRISE CONTRACT COMPETITION

Competitor(s)	Mitigation Strategy
CIO - Chief Information Officer	Continue to Perform Promote Value

EXISTING IGS COMPETITION

Competitor(s)	Existing Service	Mitigation Strategy
iGov Solutions	Real Estate Licensing	Monitor engagement with Real Estate Commission (NREC) and look for new opportunities.
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Dude Solutions	Dude Solutions	Strong Local relationships
FAST	Motor Vehicle Renewals	Strong Relationship with DMV Director Separate back-end from Front-end services
PayIt	Motor Vehicle Renewals	Exclusive integrator of Motor Vehicle Services
Civix	Secretary of State Back-end Services	Relationship with Secretary of State

VERTICAL COMPETITION

PROFESSIONAL LICENSING

Competitor(s)	Mitigation Strategy
iGov Solutions	Monitor engagement with Real Estate Commission (NREC) and look for new opportunities.
Civix	Relationship with Secretary of State

HEALTHCARE: Including RxGov & Tour Health

Competitor(s)

No content found.

PAYMENT PROCESSING

Competitor(s)

Mitigation Strategy

Paylt	Exclusive integrator of Motor Vehicle Services
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OUTDOOR RECREATION

Competitor(s)

No content found.

DRIVER SERVICES

Competitor(s)

Mitigation Strategy

FAST	Strong Relationship with DMV Director Separate back-end from Front-end services
------	--

5. ENTERPRISE STAFFING PLAN

Management

Name/Title

Director of Marketing & Operations
Bruce Rice - Director of Development
Brent Hoffman - General Manager

Succession

Name/Position

Position

Brian Schmoll - Sr. Developer	Director of Development
Aaron Steager - Sr. Developer	Director of Development
Dave Pfister - Sr. Developer	Director of Development

Staffing Plan

Planning

Name/Position	Plan
Security Systems Administration	This position will back-fill for the Systems Administrator responsible for the large number of deploys and will work to complete the ongoing audit requirements on the enterprise.
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Product Support Specialist	This position will support users and product platforms.

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Employee	Security	Software	Systems	Programming	Testing
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Anna Arushanova - Financial Admin	3	3	3	2	2
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Vineeth Ramasahayam - Developer	3	4	3	4	3
Rick Wittstruck - Developer	2	3	3	4	3
Joshua Sim - Developer	3	4	3	3	3
Wes Fairhead - Developer	2	3	2	3	3
Tim Brehm - Customer Support	3	1	1	1	1
Michael Romans - Systems Administrator	5	5	5	4	5
Freddy Pika - Business Development Manager	3	3	2	3	3
Natalie Erb - Product Owner	2	3	2	3	3
Chelsey Pounds - Product Owner	3	3	2	2	2
Sam De Leon - Quality Assurance Analyst	3	3	2	3	4
Brent Hoffman - General Manager	4	3	3	3	2
Curtis Mackie - Developer	5	4	3	5	3
Aaron Steager - Sr. Developer	3	4	3	4	2
Dave Pfister - Sr. Developer	3	2	3	4	2
Abigail Rogers - Scrum Master	1	1	1	2	3

General Skills

Employee	Management	Leadership	Stakeholder Management	Customer Service	Marketing	Presentation
Brian Schmoll - Sr. Developer	1		3	3	1	3
David Clang - Web Developer and UI/UX Designer	3		2	4	5	3
Charlie Scherer - Developer	3		2	2	1	2
Bruce Rice - Director of Development	4		3	1	1	1
Anna Arushanova - Financial Admin	4		3	4	3	4
Spencer Gowin - Developer	1		1	1	1	1
Vineeth Ramasahayam - Developer	2		2	2	1	2
Rick Wittstruck - Developer	1		3	3	1	3
Joshua Sim - Developer	1		1	2	1	2
Wes Fairhead - Developer	2		2	2	3	4
Tim Brehm - Customer Support	1		1	5	1	3
Michael Romans - Systems Administrator	5		1	5	5	4
Freddy Pika - Business Development Manager	2	3	3	5	2	4
Natalie Erb - Product Owner	2	4	4	4	3	4
Chelsey Pounds - Product Owner	2	4	3	5	4	4
Sam De Leon - Quality Assurance Analyst	2	2	2	2	2	2
Brent Hoffman - General Manager	4	3	4	3	2	3
Curtis Mackie - Developer	2	1	2	1	2	3
Aaron Steager - Sr. Developer	2	3	1	2	1	2
Dave Pfister - Sr. Developer	3	3	2	2	1	2
Abigail Rogers - Scrum Master	2	2	2	2	2	2

6. ENTERPRISE BUSINESS DEVELOPMENT

2020 GROWTH SNAPSHOT

Service Name	Description
SOS Renegotiate Core Fees	<ul style="list-style-type: none"> Complete Analysis of current portfolio of services, fees, and resources used year over year internal meetings to prep meeting with SOS
Expanding PayPort	Focus on outreach to our state partners ensuring their knowledge of Gov2Go, App Engine, OTC, and others. These would be great wins for NIC Nebraska and add little if anything to our technical debt.
AOC Certificate of Good Standing Requests	The current process is an attorney can call or come into the appellate court clerk's office and they will print a certificate and bill the attorney. However, attorneys have not been consistently paying the invoices. So now the clerk's office is making the attorneys pay upfront.
DMV Dealer Automated Services DAS (CCP Only)	The Department of Motor Vehicles (DMV) is replacing their back-end system and developing new features that will allow additional workflows to be completed online and increase efficiency for both users and the DMV. One of those added workflows, is the feature that will allow car dealerships to pay title fees online. Title fees range from \$10-17 per title.
DMV MVR Fleet Renewals System (CCP ONLY)	The Department of Motor Vehicles (DMV) is replacing their backend system and developing new features that will allow additional workflows to be completed online and increase efficiency for both users and the DMV. One of those added workflows, is the feature that will allow businesses with 25 or more (fleet) vehicles registered to renew online, by county.
SED Exam Results and Licensee Payment	An online system when exam applicants can login to see if they passed or failed their exam. If they passed the exam, the users should have the option to pay for their license and receive confirmation. the online system would then record that transaction in the SED database.

2021 GROWTH STRATEGY

Service Name	Description
<u>Review Long-Term funding considerations</u>	<u>To begin discussions in cooperation with the State Records Board and Agency Directors to review and evaluate funding for future services. Large bulk data is purchased primarily by large commercial data aggregators who repackage state records into commercial products, providing companies with services such as background checks, Auto Insurance, and Identity management.</u>
Expanding PayPort	Focus on outreach to our state partners ensuring their knowledge of Gov2Go, App Engine, OTC, and others. These would be great wins for NIC Nebraska and add little if anything to our technical debt.
SOS Corporate Monitoring	Corporate identity theft is a growing problem. Business monitoring services monitor a business's official state registration record and send notifications to the consumer whenever a change or new filing is submitted. These services allow business owners to have better insight and transparency into a business as well as the ability to take immediate action in the case of fraudulent or erroneous filings. This document will explore four real examples of business monitoring services implemented in NIC, Inc. portal states.
DHHS Vital Records	Vital Records is a complete end-to-end online solution for the ordering, reviewing, and delivery of vital records. Customers can submit requests for birth, marriage, divorce, civil union, domestic partnership, and death certificates. Vital Records provides a document upload feature for supporting documentation. The solution offers customizable shipping options (USPS and UPS interfaces are available). The service

Deleted: Increase Fees for Records with Commercial Value

Deleted: To begin discussions in cooperation with the State Records Board and Agency Directors to review and evaluate an increase in fees for commercially valuable data. Large bulk data is purchased primarily by large commercial data aggregators who repackage state records into commercial products, providing companies with services such as background checks, Auto Insurance, and Identity management.

Service Name	Description
	accepts payment by credit card and eCheck. Vital Records integrates with CCP, TPE, and LexisNexis for identity verification.

SECURITY PLAN

Service Name	Description	Anticipated Cost
Security Administrator	Backfill the promoted Systems Administrator with a 2-year community college student with strong Network skills and focus on security. this position would take on the day-to-day deploys and 12 month long Security audits allowing us to advance our technology initiative.	\$50,000

MARKETING PLAN

Initiative/Service	Project Description and how it ties to an IGS Opportunity	Anticipated Cost
Targeted eMarketing	As a tenured portal and the depth of our product penetration within the State, we will have to leverage technology to identify other entrenched vendors and reach new partners.	\$24,000

7. ENTERPRISE STRATEGIC INITIATIVES

Enterprise Partners

Managing healthy and strong partner relationships are indispensable to the long-term success of our contract. It is essential that NIC Nebraska perpetually demonstrates leadership and a strong presence with our partners. Strategic planning, knowledge-sharing, influencing through expertise, identifying pain-points and demonstrating resolution are essential interaction at the management level.

We have to seize opportunities to manage and strengthen partner relationships through aligning with our partners strategic initiatives and continue to foster our LSS training to demonstrate our knowledge and ability to improve their process to be the most efficient and intuitive online experience. Constantly seek significant transaction revenue sources to reduce or eliminate the need for Time and Materials cost and to implement valuable online solutions which otherwise would not have the necessary funding.

Deleted: Work with the State to increase records with commercial value to eliminate

ENTERPRISE PARTNER TACTICS

Title	Description	Stakeholders
Investments into Staff	In order to have an evolving portal, we must make investments in our employees and training. This will demonstrate our commitment to growth both internally and externally through expanding knowledge, software, and innovating ideas.	COE-Center on Operational Excellence
NBC Brand Committee	Two bills were introduced into the Legislature which affects the Nebraska Brand Committee. The intent of the Legislation was to offset the costs to large feedlots and local inspections while maintaining a balanced and sustainable budget.	NBC - Nebraska Brand Committee
NIC Nebraska Operational Dashboards	Launch NIC NE Operational & Partner Dashboard for management, team and partner visibility by Q1 2020 <ul style="list-style-type: none"> NIC NE Maintenance Dashboard NIC NE Scrum Team Dashboard NIC NE Portfolio Dashboard 	NIC NEBRASKA

Title	Description	Stakeholders
	Enhance Digital & Paper NSRB GM report	
NIC Rebranding	For close to 30 years, NIC has been delivering a unique value proposition to the government that includes the scale and expertise of state-based teams. We are simplifying the way we talk about this by d/b/a the Nebraska enterprise to carry the NIC national brand combined with all 28 of our state-based entities.	NIC
Quarterly Strategic Meetings	Meet each quarter with the Key Stakeholders to discuss: <ul style="list-style-type: none"> • Current projects <ul style="list-style-type: none"> ○ if projects meeting expectations ○ what roadblocks can we address/remove • Future <ul style="list-style-type: none"> ○ Every agency has to deliver a 5 year strategic plan to the State for awareness of IT initiatives and discuss how we can align to meet their needs. 	AOC - Administrative Office of the Courts DMV - Department of Motor Vehicles SOS - Secretary of State NSP - Nebraska State Patrol
SOS Business One-Stop	A partnership with Microsoft to deliver to deliver a Business One-stop solution providing businesses and the State with entire business engagement lifecycle. The NIC Enterprise has the ability to use transactional funding to cover or supplement ongoing MS service fees, creating a hybrid-model and stay true to NIC's vision of not utilizing tax appropriated funds for electronic government services. This would lower the long term cost of ownership to the State and give NIC/MS a competitive advantage over other vendors. The State has the ability to obtain grant funds through various State and Federal sources to supplement various aspects of the project. DHHS has approached DHHS with a similar idea around health services. The recent exit of the DHHS CIO and lack of technical direction it would make sense to redirect the idea to the enterprise homepage, Nebraska.gov, as a strong and long-term foundation. The project would be a 3-year engagement which would high payout of long-term dividends across the nation for both NIC and Microsoft.	SOS - Secretary of State GOV - Governor

Technology Advancement

We plan to continue to expand and grow our infrastructure within R&D and the cloud to meet the demand of our partners. We have to take into consideration new applications to fully utilize the structure and services provided by Amazon Web Services or Microsoft Azure. Services will need to incorporate a chatbot to help assist our partners to provide customer support. Progressive Web Applications (PWA) are being planned as a replacement for the native mobile application development when possible. PWAs have many advantages over native development and do not require submission into the Apple or Google app store. These hosted applications on our own web servers making them much quicker and easier to update and maintain as requirements change. PWAs can be used by both mobile users and desktop users, which can be used as web applications or installed on a user's device removing the need for multiple code bases for the same application.

TECHNOLOGY ADVANCEMENT TACTICS

Title	Description	Stakeholders
Application Rationalization	Application rationalization is the practice of strategically identifying business applications across an organization to determine which applications should be kept, replaced, retired or consolidated. The goal is to achieve improvements in business operations.	NIC Nebraska
Application Service Manager and Messaging system	Nebraska has two independent systems. One to manage applications downtimes and another to manage messages display in applications for the end-user. The plan is to merge into two systems. In the process putting a user-friendly interface to allow any NIC Nebraska employee to manage the services and message. We would also allow Agencies direct access to	NIC Nebraska State of Nebraska

Title	Description	Stakeholders
	login and manage their own online services. This would remove the need for them to contact our customer support.	
Cloud Services	Research and understand emerging cloud services and offerings. Evaluate available cloud toolsets we can utilize and integrate with to allow for fast turnaround time. An example is a chat service integrating into Meadowlark. Identify what new services we are implementing that can be built in the cloud. Be able to be the experts for the State and provide guidance and solutions for cloud-based development.	State of Nebraska NIC Nebraska
Development of a Student Intern Program	Develop an intern program with the University of Nebraska, which will allow students the ability to gain real-world knowledge and experience making them marketable in the workplace and potential future employees.	UNL - University of Nebraska - Lincoln
Drupal Efficiency	Develop efficiency that would allow the development and migration of websites to be done quickly. Generate the template via automation and then use automation to migrate content.	NIC Nebraska
Migration of Legacy services to CCP	Migrate applications to NIC's Common CheckOut Page (CCP) solution.	NIC Nebraska
Modernization of Infrastructure	The more you keep up to date, the less work it is to remain up to date. Our goal is to constantly improve the security posture to protect the data of the State and its citizens. To achieve this goal, we maintain the process of applying system and security patches and continue to upgrade our code to to run the latest versions of the programming languages we utilize. This will allows us to meet the expectations of our partners and citizens for data security and provide modern, innovative solutions.	NIC Nebraska State of Nebraska
Progressive Web Applications	To build and design progressive web applications. This will give NIC Nebraska a new mobile presence that is simpler and more efficient to maintain and support.	State of Nebraska NIC Nebraska

Growth

Our growth is the foundation and is driven by growing our market share and developing new service offerings, which better serve our government partners. In the wake of the pandemic, our services address our partners' pain points, increase agency efficiencies, or providing better customer service to agency constituents. Growing our revenues allows us to address the technical debt and generate the revenue to manage partner demand.

A key goal to develop and expand new segments of the market working closely with key vendors who provide state and local back-end services. Utility and GIS services that do not process payments and capitalizing on NIC products such as AppEngine and CCP for low-overhead integrations. Our plan creates a Business Development position, with a backfill Business Support Specialist to increase our market depth.

Identify the goals of the State Records Board for NIC Nebraska develop a long-term strategy and appropriate funding for long-term success of the State's Portal.

New Services	Increase Adoption	Renegotiate Fees
DHHS Vital Records	DMV Driver License Service Expand OTC Solution	<u>Review Long-Term funding considerations</u>
SED Exam Results and Licensee Payment	DMV Motor Vehicle CCP for County Treasurer	
SOS Corporate Monitoring	DMV SR 22/26 Bulk System	
STO Certification Framework for State	DMV SR 22/26 Single Submit System	

~~Deleted: Core Revenue fee increases will be a multi-year initiative. Our core revenue partner, the Department of Motor Vehicles is feeling the same financial pain-points of operating with fees established in 1993. The c~~

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8. VERTICAL STRATEGY

VERTICAL GROWTH

Vertical	Status
NIC Gov2Go	Currently in use
NIC Licensing	Partner is Not interested at this time
NIC Outdoor Recreation	Partner is not interested at this time
NIC Payment Solutions	Currently in use
NIC RxGov	Currently in use
NIC Tour Health	Actively in the Sales Process

9. APPENDIX

Description	Note
Accounting Services	No anticipated Changes
Payment Functions	No anticipated Changes
Subcontractors	None anticipated

Q4 GM Report Project Priority Report



Partner Name	Project Name	Start Date	Target Launch Date	PP Score	End Date
1 NSRB Project Schedule for Completion					
2 Administrative Office of the Courts	AOC ePublications Filed Opinions		02/24/20	08/26/20	15
3 Nebraska Brand Committee	NBC Admin Enhancement Pkg II		08/06/20	10/07/20	10
4 Motor Vehicles Industry Licensing Board	MVILB Dealer System		05/07/20	10/20/20	23
5 Nebraska Department of Revenue	NDR Tax Payment Plan Phase 3		03/16/20	11/30/20	17
6 Veterans' Affairs	NDVA Website Redesign Phase II		06/22/20	12/31/20	14
7 Department of Motor Vehicles	DMV DLR Subscriber Conviction Code C17A CR		12/15/20	02/08/21	7
8 Department of Motor Vehicles	DMV PTP Conviction Code C17A CR		12/15/20	02/08/21	7
9 Department of Motor Vehicles	DMV DLR CC Conviction Code C17A CR		12/01/20	02/08/21	7
10 Board of Public Accountancy	BPA LLC Certificate of Registration (AE)		01/20/21	02/15/21	21
11 State Electrical Division	SED License Renewal Automate Go Live CR		01/18/21	02/26/21	19
12 State Electrical Division	SED List Order Add Email Addresses		01/07/21	02/26/21	10
13 Attorney General's Office	AGO Complains Submission Form (AE)		01/22/21	02/28/21	10
14 Palmyra Village	Palmyra Village Payport		02/10/21	02/28/21	20
15 Boyd County Treasurer 63	Boyd County Treasurer PayPort		02/18/21	02/28/21	10
16 Greenwood Village	Greenwood Village PayPort		02/18/21	02/28/21	25
17 Department of Motor Vehicles	DMV CDL Test Score Logic CR		09/03/20	03/15/21	10
18 Administrative Office of the Courts	AOC Trial Court eFiling Package 2021-1		08/11/20	03/26/21	25
19 Secretary of State	SOS eDoc Professional Corp or LLC CR		09/26/19	09/23/20	30
20 Department of Motor Vehicles	DMV DLS Status Check		02/24/20	08/26/20	21
21 NSRB Project Completion					
22 Gretna City	Gretna Public Library Online Registration (AE)		11/06/20	01/15/21	24 12/23/20
23 Governor	Governor One Stop Add Non Code Agencies		11/03/20	12/31/20	12 11/20/20
24 Auditor of Public Accounts	APA Certification of Continuing Education (AE)		12/03/20	12/18/20	14 12/11/20
25 Auditor of Public Accounts	APA Continuing Education Training Request		12/03/20	12/18/20	16 12/11/20
26 Wymore City	Wymore City Utility Payments (AE)		09/23/20	11/30/20	23 11/09/20
27 Parole Board	Parole Prompt Pay		06/05/20	11/30/20	19 10/22/20
28 Kearney City	Kearney City Multiple Payments (AE)		06/12/20	11/13/20	27 11/02/20
29 Arlington Village	Arlington Village Utility Payments		09/24/20	11/13/20	26 10/23/20
30 Arlington Village	Arlington Village Payport		10/30/20	11/13/20	23 11/02/20
31 Pawnee City	Pawnee City Utility Payment (AE)		09/23/20	10/30/20	28 10/16/20
32 Kearney City	Kearney New Liquor License App (AE)		09/17/20	10/30/20	21 10/06/20
33 Arlington Village	Arlington Village NLCC Renewal Local Set Up		09/30/20	10/23/20	14 10/26/20
34 Secretary of State	SOS Corp Search (SUB) Display Series LLC CR		07/23/20	10/21/20	21 12/30/20
35 Secretary of State	SOS Corp Search (CC) Display Series LLC CR		07/23/20	10/21/20	28 12/30/20
36 Administrative Office of the Courts	AOC Court Appearance Notification (I-CAN) Gov2Go 2		02/20/19	10/12/20	24 10/13/20
37 Nebraska State Patrol	NSP Appt Calendar Add Sub Categories		07/30/20	10/07/20	21 10/13/20
38 Cass County Register of Deeds	Cass County (Register of Deeds) Payport		09/08/20	10/02/20	25 10/01/20
39 NSRB Project(s) Deferred	Listed on Previous QTR missing from current QTR				
40 Department of Motor Vehicles	DMV MVR eNotice Gov2Go		02/27/20	04/22/20	18
41 Department of Insurance	DOI Medical Malpractice Renewals		04/16/19	09/01/20	26
42 Administrative Office of the Courts	AOC Over the Counter (OTC) Payments		06/24/20	01/26/21	32
43 Department of Motor Vehicles	DMV MVR County Integration CR		06/01/20	11/04/20	21
44 Department of Motor Vehicles	DMV MVR for Military Personnel CR		02/20/20	12/30/20	33

General Manager's Report

October 1st - December 31st
Quarter 4

TourHealth



COVID-19 Status

NIC Nebraska's commitment to employee health and safety extends to the highest level of our parent company, NIC. NIC CEO, Harry Herington, continues coordinating our COVID-19 response and oversees precautions being taken company-wide. Therefore, NIC Nebraska continues NIC's Policy change and Recommendations for the following:

- Travel Restriction Policy
- Internal and External Meeting Restrictions
- Personal Travel
- Guidelines for Remaining On-site Employees
- Physical distancing (formerly Social Distancing)

Executive Summary

Continued Commitment

The Fourth Quarter (Q4) was dominated by state compliance with Payment Card Industry / Data Security Standards, the 2020 Election and responses to Social Media sharing in conflict with State statutes. The State's Merchant Bank, NIC Payments, and a Denial-of-Service Attack required over 480 NIC Nebraska personnel-hours to address, reducing the number of resources available to build and enhance services.

Financially, NIC Nebraska weathered the pandemic through our vision of a diverse portfolio and strong partnerships. The revenue for State Records Board increased by 17% in Quarter 4 with a 39% increase over 2019. NIC Nebraska paid over \$600,000 in Merchant Processing fees in the Fourth Quarter with an annual 32% increase over 2019. The Nebraska Real-Estate Commission chose a new vendor in 2019 reducing the amount of revenue to the State Records Board cash fund.

Maintenance ticket submissions increased by 13% over 2019, with a consistent 2% increase in the number of support tickets completed by NIC Nebraska. Our uptime remains at 99.99%. We responded to 545 Security alerts in 2020, a 58% increase from 2019, spotlighting the importance to meet the needs of future security requirements. NIC Nebraska assisted more than 7 State agencies in completing their 2020 Payment Card Industry Compliance reports. For State agencies that solely process payments through NIC Nebraska, we provide guidance and industry experts to assist partners in their compliance for the State's Merchant Processor Elavon. NIC Nebraska is the Merchant of Record (MOR) for all county and local services, therefore, bearing the burden of compliance for those agencies.

NIC Nebraska introduces our TeleGov™ service designed to support State and Local efforts to protect the health and safety of our communities. The service helps governments rapidly schedule appointments, such as COVID-19 vaccinations. In addition, NIC is the predominant leader in providing Outdoor, Hunting and fishing licensing across the country. Our solution provides a flexible and scalable solution to deliver consistent results, industry-leading autorenewal programs and trend monitoring to drive growth.

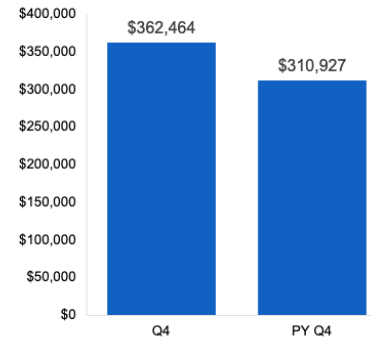
Brent Hoffman
General Manager
NIC Nebraska

State Certified Lean Six-Sigma Executive Green Belt - C.L.S.S.E.G.B.

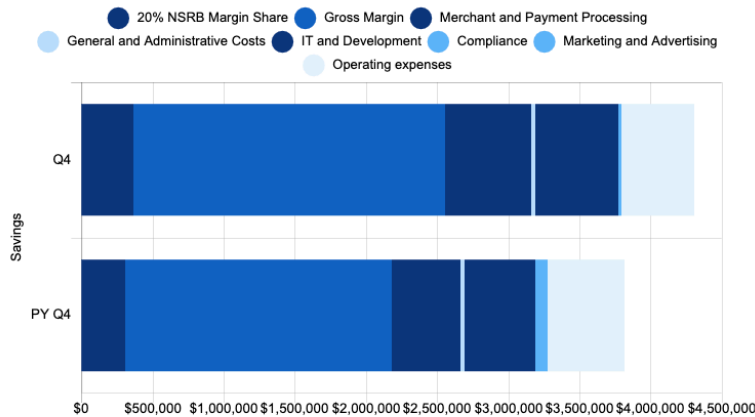
Financials

Primary	Q4	PY Q4	Q4 % Variance	PY % Variance
2020	\$9,872,411	\$8,377,550	29%	17%
NI Revenue	\$2,558,718	\$2,182,968	17%	17%
20% NSRB Margin Share	\$362,464	\$310,927	17%	39%
Gross Margin	\$2,196,254	\$1,872,041	17%	14%
Merchant and Payment Processing	\$600,777	\$478,977	25%	32%
General and Administrative Costs	\$30,649	\$30,533	0%	-1%
IT and Development	\$582,569	\$497,574	17%	22%
Compliance	\$9,469	\$5,715	66%	40%
Marketing and Advertising	\$13,002	\$79,450	-84%	-27%
Operating expenses	\$512,013	\$541,518	-5%	-6%
Total Expenses	\$2,110,942	\$1,944,694	9%	16%
Operating Income	\$447,777	\$238,274	88%	27%
Total Income Tax Expense (Benefit)	\$121,803	\$66,997	82%	53%
Net After-Tax Income (Loss)	\$325,974	\$127,882	155%	20%
Net After-Tax Income Margin	13%	6%	7%	0%

Cash Back to the State Records Board Fund



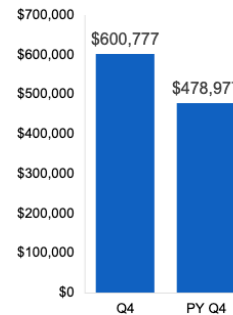
State Cost Avoidance



The State avoids the costs of portal operations. Billing, Support, Project management, development, host among others. This Value is significant considering these same costs as the State level.

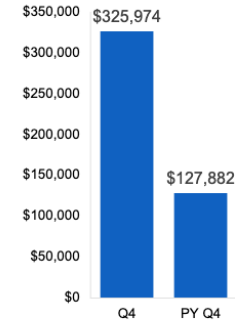
The NSRB receives 20% of the Gross transaction fees for the executive branch of government.

Merchant Fees Paid by NI on behalf of the State



NIC pays the Merchant and banking fees for all transaction fees approved by the board. These costs affect the operating income of the portal.

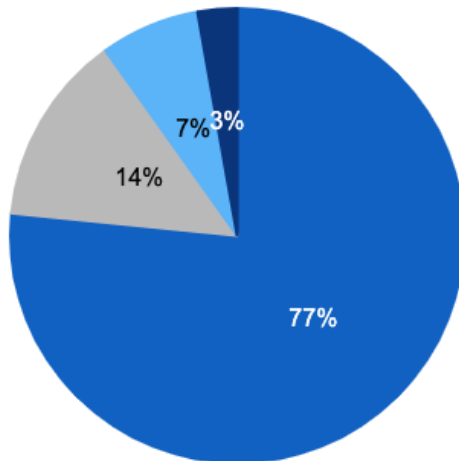
NI NET



NIC profit grows at a 5-year average rate of 9%, regardless of the new services delivered over those past 5 years.

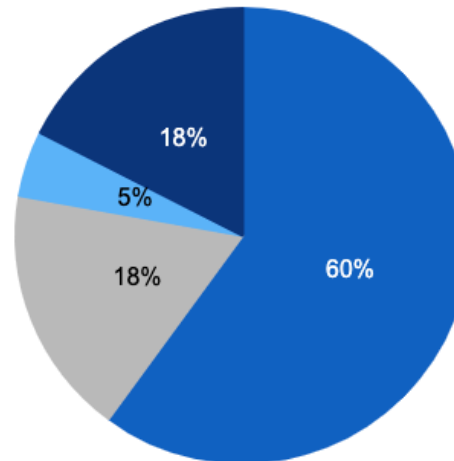
Time and Materials Highlight

Q4 Time Spent by Project Funding



● Self Funded Hours ● Revenue Hours ● Non-Revenue Hours
● Time & Material Hours

2020 Time Spent by Project Funding



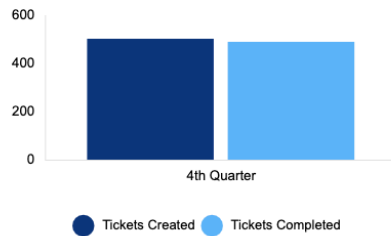
● Self Funded Hours ● Revenue Hours ● Non-Revenue Hours
● Time & Material Hours

Self-funded, Non-Revenue, and Revenue hours are all subsidized through transactions approved by the State Records Board.

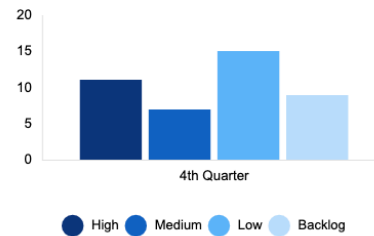
In 2020 83% of the work we provided no new revenue opportunity to the State Enterprise

Technical

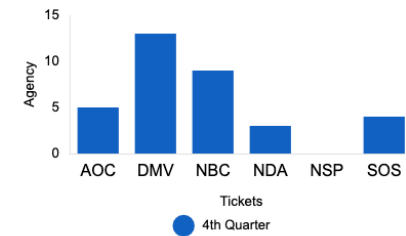
Tickets



Tickets by Priority



Major Agency Tickets



Technical Report

Outage(s)

NIC Nebraska experienced a 50-minute outage of our CommonCheckOut Page (CCP®) on November 17th, 2020, 10:26 AM. Sever Central Processing Units (CPU) resources were maxed out on the Financial Tier databases due to a dramatic increase in reporting queries against the system. This was an inconvenience particularly to users with higher volume services. Sixteen (16) services utilizing CCP® recorded a total of 1,437 transactions, which within 0.1% margin of the average transaction totals for each Tuesday for the previous 90 days.

Distributed Denial-of-Service (DDoS)

NIC NE experienced a 27-minute DDoS on November 17th, 2020. A DDoS or Distributed Denial-Of-Service is a malicious attempt to disrupt a targeted server's regular traffic, service or network by overwhelming the target or its surrounding infrastructure with a flood of Internet traffic affecting the visibility of all services. Mitigation measures were put in place by NIC R&D and lifted at 8:15 AM on Wednesday, November 18th, 2020. During the mitigation scattered connection problems were reported by some users and businesses. We came to learn a Nebraska Educational Service Unit (ESU), experienced a DDoS an hour after NIC NE. General Manager Brent Hoffman has been in close communication with NIC Security and State Partners. No actor(s) claimed responsibility for this event. An official report to be released under cover of confidentiality to the State. This event was unrelated to the CCP outage.

Elavon Outage

Elavon Incident Reported customer transaction authorizations across multiple Elavon platforms experienced interruptions, ranging from sporadic to full impact starting at 5:54 PM. We remediated many customer issues by 7:12 p.m., and by 8:00 p.m., transaction numbers reflected expected volume. Some customers continued to experience impact until 9:38 p.m. The cause on Dec. 28, Elavon experienced an external network event, affecting the ability for customers to reach and connect to processing systems and customer call center operations. Support teams and Elavon partners were notified of errors at 5:54 p.m. ET via monitoring tools that had triggered automated remediation. Support teams immediately began working with external carrier vendors to make configuration changes to alleviate the impact, which resulted in stages of recovery:

- 7:12 – Initial recovery
- 8:00 - Majority of customers recovered
- 9:38 – Full recovery

While Elavon teams quickly identified the issue and took steps to address it, they understand the delays impacted their valued merchants and their customers. They were confident the issue had been resolved and the transaction processing systems were processing normally. At the time they believe this was an attempt to prevent customers from accessing their systems, and during the event, there was no risk to customer information or data.

Quarter Uptime

Uptime

99.98%

4th Quarter

Downtime Reports

26

4th Quarter

Response time (ms)

678

4th Quarter

2020 Uptime

Uptime

99.99%

2020

0.01%

2019 Variance

Downtime Reports

20

2020

-38%

2019 Variance

Downtime (Min)

196

2020

131

2019 Variance

2020 Change vs Prior Year

Total Changes

635

2020

620

2019

2%

Variance

Security

Security Updates

Payment Card Industry / Data Security Standards (PCI/DSS)

NIC Nebraska worked over 80 hours during the 4th quarter to assist agencies, the State Treasurer's office, and the State Security officer with Payment Card Industry / Data Security Standard compliance. NIC security teams consulted with the Department of Motor Vehicles (DMV), Nebraska Brand Committee (NBC), Department of Transportation (DOT), Nebraska State Patrol (NSP), and the Nebraska State Fire Marshal (SFM) in order to complete and meet the October deadlines.

Elections

On 22 October 2020, NIC, the Cybersecurity and Infrastructure Security Agency (CISA), and the Federal Bureau of Investigation (FBI) published a joint Cybersecurity Advisory (Alert AA20-296B) warning that Iranian advanced persistent threat (APT) actors are likely intent on influencing and interfering with the US elections to sow discord among voters and undermine public confidence in the US electoral process. APT actors were creating fictitious media sites and spoofing legitimate media sites to spread anti-American propaganda and misinformation about voter suppression.

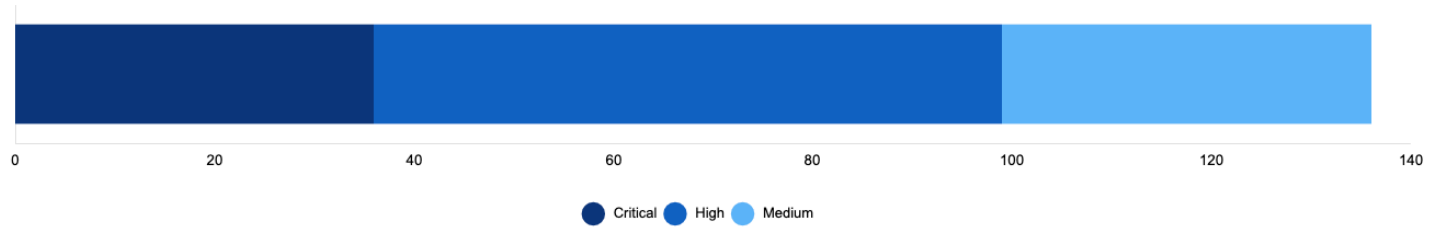
The Federal Government provided a list of indicators of compromise (IOCs) and additional threat information pertaining to a threat group, assessed to be located in Iran, conducting operations aimed at influencing and interfering in the 2020 US Presidential Election. NIC attended the Election Cyber Situational Awareness Room (EI-ISAC). The situational awareness room provides a centralized information-sharing platform for the elections community and trusted partners regarding cybersecurity threats to election infrastructure.

In late September, NIC Nebraska's third-party security vendor and the office of the Chief Information Officer (OCIO) notified NIC Nebraska of a scan indicating a potential vulnerability regarding HTTP Strict Transport Security (HSTS). HSTS is a web security policy mechanism that helps protect websites against man-in-the-middle attacks and allows web servers to declare that web browsers should automatically interact with it using HTTPS connections, which provide Transport Layer Security (TLS/SSL), unlike HTTP used alone. NIC Nebraska spent over 100 man-hours, and 5 weeks to implement a corrective change on October 21st.

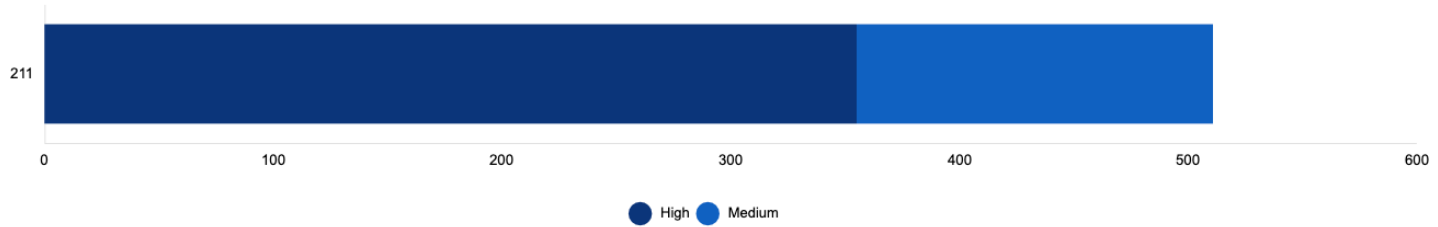
Attorney General Notification

Several state and local agencies around the country have had their web presences taken out following a ransomware attack against a web hosting provider the agencies share. The provider, Managed.com, was targeted with the REvil malware in an incident that appears to have started Monday. The company has said it took down the entirety of its web hosting services, according to ZDNet, which was the first to report the incident. Those services include managed website hosting, email, and file-transfer servers and remote access points. NIC Nebraska responded to investigative requests from the State Attorney Generals' office and monitored the situation.

Q4 Security Alerts



2020 Security Alerts



Security Assessments

Average Security Alerts

30

2020

37%

2019 Variance

Total Alerts

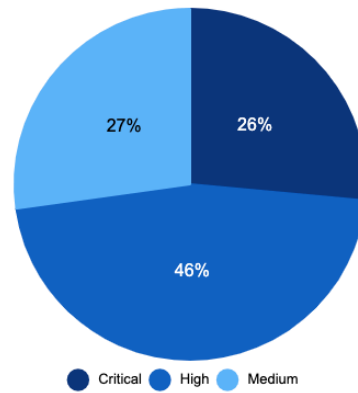
545

2020

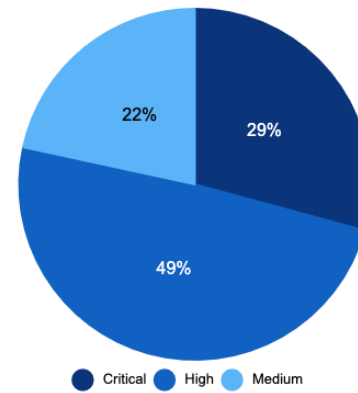
58%

2019 Variance

Quarterly Security Alerts

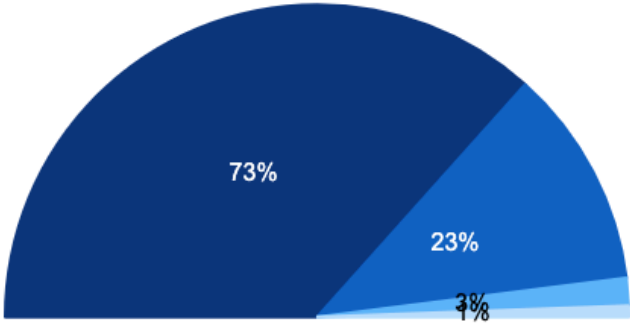


2020 Security Alerts



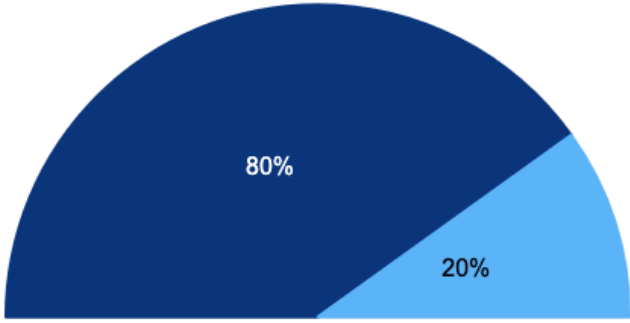
Transactions

2020 Transactions by Card Type



● VISA ● Master Card ● Discover ● AMEX

Q4 Transaction Volume by Payment Category



● Credit Card Volume ● eCheck Volume

Total Return Rate

Credit Card

2%

2020

0%

2019 Variance

eCheck

18%

2020

-6%

2019 Variance

Management Report

Q4 News

Primary

[State of Vermont Places in Top 5 of Government Experience Awards](#)

[State of Maryland Wins Third Place in Government Experience Awards](#)

[NIC State Partners Receive Government Experience Awards from the Center for Digital Government](#)

[State of Utah Takes Home Second Place in 2020 Government Experience Awards](#)

[Mississippi's Digital Government Experience Named Best in the Nation](#)

[NOR MCIInfo Relaunches as NIC Insurance Filings, One-Stop Resource for Filing Personal and Commercial Auto Insurance Forms](#)

[Pulaski County, Arkansas and NIC Arkansas Launch New Service, Allowing Residents to Pay Taxes with Cash](#)

[TourHealth, University of Mississippi Launch Asymptomatic COVID-19 Testing](#)

[Hawaii Legislative Reference Bureau, NIC Hawaii Win Outstanding Website Award](#)

[Information Network of Kansas, NIC Kansas, Kansas State Agencies Launch Starter Kits for Aspiring Entrepreneurs](#)

[NIC Hawaii, State of Hawaii Introduce Redesigned Hawaii Compliance Express](#)

[NIC Inc. Appoints Former Kansas City Mayor Sylvester "Sly" James to Board of Directors](#)

[NIC Hawaii, County of Hawaii Launch Online Road Test Scheduler](#)

[NIC Maine Partners With State of Maine to Offer Online Absentee Ballot Request Service for General Election](#)

[South Carolina's Energy Office Launches Energy Saver Tool and Website](#)

[NOR Expands MCIInfo Insurance Filing Services to Washington](#)

[MCIInfo Recommended for Insurance Filings by Kentucky Transportation Cabinet](#)

[NIC, Impact Health and Next Marketing Launch TourHealth Solutions – Rapid and Secure COVID-19 Testing](#)

[Kansas Releases Driver's Practice Test Alexa Skill in Spanish](#)

[Nebraska Department of Veterans' Affairs Launches Redesigned Website](#)

[NIC Hawaii Deploys Online Ballot Request System for Voters in Honolulu County](#)

[Mississippi Community College Board Awarded for Website Redesign](#)

[NIC Hawaii Announces Launch of Redesigned Hawaii.gov](#)

[Utah Department of Transportation Launches Redesigned Website](#)

Annual Compliance

Commercially Audited Company Financials

Business Plan

Submitted

4th Quarter

Data Center Comprehensive Annual Certification

Completed

2nd Quarter

PCI Attestation of Compliance

Ongoing

4th Quarter

Security Compliance Assessment Completed

Ongoing

4th Quarter

Enterprise Management

General Election Hearing

NIC Nebraska built and designed content on behalf of the Secretary of State's Office for the purposes of announcing a hearing for initiative measures to be broadcast on NET-TV. The collaborative effort was completed within 2 business days. The hearing was held at the Nebraska State Capitol, Thursday, October 8, 2020.

Nebraska Brand Committee (NBC) Report Training

NIC Nebraska held report training for the NBC technical staff in Lincoln, Nebraska. The training was designed to increase the knowledge and experience of NBC staff in the basics of design of relational data across their enterprise platform.

Merchant Processing

The State Treasurer's Office (STO) anticipates to release a Request for Proposal (RFP) regarding merchant Processing in 2021. Elavon is the incumbent merchant processor for the State of Nebraska. It is not clear at this point whether NIC Nebraska will bid.

Data Access Assistance

NIC Nebraska assisted the Department of Motor Vehicles (DMV) with an investigation into the misuse of services, following a viral social media post. The audit logs developed by NIC Nebraska provided the DMV with accurate and detailed activity to address any abuse which may have incurred.

Growth

State Patrol Appointment Calendar Addition

NIC Nebraska launched the Automated Fingerprint Identification System (AFIS) LiveScan enhancement for the State Patrol calendar for Troops B and C as part of their online appointment calendaring system. The Nebraska State Patrol has asked NIC Nebraska to create an online appointment application to allow users to schedule an appointment with NSP. The online appointment system will allow users to view open/available appointments at the Nebraska State Patrol by location, date range, or a view of first available appointments by location. The user will be able to schedule an appointment by submitting a few select data pieces to secure the appointment. The online appointment process will make the process more convenient and effective for permit holders attempting to schedule appointments with NSP.

Gov2Go Court Appearance Notification

NIC Nebraska soft launched the Gov2Go Court Appearance Notifications (ICAN) service to a select group of users. Coordination between Gov2Go, NIC Nebraska, and the Administrative Office of the Courts (AOC) is a pioneering service unique to NIC Nebraska and is a huge win to the AOC. The increase in public use will improve court appearance numbers with citizens facing court hearings and reduce inconveniences of failure to appear situations for both the individual and the court system. This convenient and efficient tool allows users with future court cases to search for them by case number and subscribe for hearing reminders in a scheduled format. Having access to reminders on court dates will greatly improve accountability and transparency between the partner and public users, which in turn will reduce negative consequences for failure to appear in court.

Nebraska Real Estate Commission

Beginning January 2021 the Nebraska Real-Estate Commission (NREC) will do all renewals using their new online vendor i3 Verticals, LLC (Formerly iGov Solutions based in Nashville, Tennessee). At the September 2018 records board meeting, Greg Lemon presented the contract with a cost of \$510K with \$220K to build the front end and a total first-year annual maintenance and support of \$144,000. The 11 of the 12 State Records Board members present at the meeting voted to approve a 4% transaction fee to fund the new solution. NIC Nebraska developed and maintained NREC online license renewals, processing over \$6.7M in State Revenues over the 2-year licensing cycle. NIC Nebraska charged NREC 3% of the volume processed to cover the costs of the transaction, hosting maintenance, and development. Users did not pay a portal fee. As a result of the new system, the State Records Board realized an 89% decrease in revenue to the State Records Board Cash fund in 2020 and a \$5,100 average annual loss of revenue in the future.

Since 2007 NIC Nebraska has processed nearly \$7,000,000 in Licensing fees and generated nearly \$210,000 in revenue to build, host maintain, support and handle chargebacks and returned checks. The initial cost of the new online system is \$20,000 more than NIC Nebraska's gross revenue and more than \$118,000 annually to host the service.

HIGH PERFORMANCE OUTDOOR LICENSING



NIC's OneOutdoor platform offers a best-of-breed solution to meet the essential needs of the outdoor agency decision-makers by combining:


**PROVEN
TECHNOLOGY**



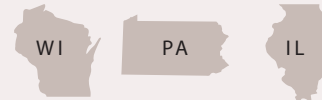

**REVENUE GROWTH
STRATEGIES**




**GOVERNMENT
KNOW-HOW**

**The Industry's Most
Powerful Outdoor
Licensing Platform**

- Configured to solve agency problems
- Flexible and scalable to deliver the consistent results
- User-friendly interface
- 12 state partnerships, including:



**Customized R3
Marketing to Increase
Agency Revenues**

- Unique branding to drive higher usage
- Industry-leading autorenewal program
- Proven email automation and hard cards

**Strategic & Broad View
of Government**

- Outdoor agencies are impacted by actions across state government
- NIC understands the implications of policy, rule, and legislative activity
- We translate broader government dynamics to benefit outdoor agencies
- Trend monitoring to drive growth -- including touchless services

Meeting the Needs of Modern Outdoor Agencies



CORE TECHNOLOGY

LICENSES & PERMITS

- » Hunting
- » Commercial & recreational fishing
- » Watercraft
- » Recreational vehicle registration and renewals

LOTTERIES & DRAWS

- » Complex special hunts
- » Limited permits

WILDLIFE MANAGEMENT

- » Harvest reporting
- » Area check-in functionality
- » License & permit management

ENFORCEMENT

- » Mobile app for field users
- » License validations
- » Revocation and reinstatements

SAFETY EDUCATION

- » Class creation & maintenance
- » Registrations & payments
- » Manage third party instructors

MANAGEMENT & ADMINISTRATION

- » Role-based access
- » Customer profiles
- » Product catalog configuration
- » Pricing, forms & business rule management

SECURE PAYMENTS

- » Built-for-government payment platform
- » PCI-compliant payment engine
- » Secure online, mobile, text, and email payments



REVENUE GROWTH

MARKETING

- » Create unique, state-specific brands
- » Autorenewal process to lock in users
- » User-focused market research
- » Customized R3 programs
 - Email automation
 - Hard cards
 - Combo sales
 - Discount codes
 - Family purchases
 - Donations



STRATEGY & INSIGHTS

GOVERNMENT INSIGHTS

- » Enterprise awareness & advocacy
- » Industry & trend monitoring
- » Policy, rule, and legislative tracking
- » Identifying interagency growth opportunities

ANALYTICS

- » Real-time analytics
- » Data dashboards
- » Customized reporting



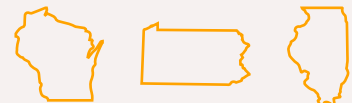
**A MODERN, FLEXIBLE
& CUSTOMIZABLE
APPROACH FOR
OUTDOOR AGENCIES**



**20+ years managing
outdoor licensing systems**



**18.4 million hunt & fish
privileges sold in 2019**



**Trusted outdoor provider for
12 states, including Wisconsin,
Pennsylvania & Illinois**

HIGH PERFORMANCE RESERVATIONS



NIC's OneOutdoor platform offers a best-of-breed solution to meet the essential needs of outdoor agency decision-makers by combining:



**PROVEN
TECHNOLOGY**



**TOUCHLESS
SERVICES**



**GOVERNMENT
KNOW-HOW**

**The Industry's Most
Powerful Outdoor
Reservations Platform**

- Configured to solve agency problems
- Flexible and scalable to deliver consistent results
- User-friendly interface
- Partnerships with 8 states and 70+ federal properties, including:



**Contact-Free
Solutions for a
Touchless World**

- Proven crowd management approaches that increase employee & visitor safety
- Self-service digital passes and timed entry permits
- Secure digital payments

**Strategic & Broad View
of Government**

- Outdoor agencies are impacted by actions across state government
- NIC understands the implications of policy, rule, and legislative activity
- We translate broader government dynamics to benefit outdoor agencies
- Trend monitoring to drive growth

Meeting the Needs of Modern Outdoor Agencies



CORE TECHNOLOGY

CAMPGROUNDS

- » Create & modify reservations from any device
- » Manage reservation inventory (add/delete/edit)
- » Search, view, cancel, and refund permits
- » Customized reports

PARK PASSES

- » Digital passes for any device
- » Specialized permits
- » Parking reservations
- » Mobile-enabled
- » No user fees

VEHICLE REGISTRATIONS

- » Watercraft, snowobile, ATV, UTV & trailers
- » New registrations, renewals, and transfers

COMMERCIAL LICENSING

- » Purchase new licenses & renewals
- » Personal and business account support
- » Manage concessionaires to ensure contractual compliance

MANAGEMENT & ADMINISTRATION

- » Role-based access
- » Customer profiles
- » Product catalog configuration
- » Pricing, forms & business rule management

SECURE PAYMENTS

- » Built-for-government payment platform
- » PCI-compliant payment engine
- » Secure online, mobile, text, and email payments



REVENUE GROWTH

MARKETING

- » Create unique, state-specific brands
- » User-focused market research
- » Enhanced how-to educational content
- » Expanded campsite- and park-specific images, videos & descriptions
- » Customized engagement programs
 - Email automation
 - Combo sales
 - Discount codes
 - Family purchases



STRATEGY & INSIGHTS

GOVERNMENT INSIGHTS

- » Enterprise awareness & advocacy
- » Industry & trend monitoring
- » Policy, rule, and legislative tracking
- » Identifying interagency growth opportunities

ANALYTICS

- » Real-time analytics
- » Data dashboards
- » Customized reporting



**A MODERN, FLEXIBLE
& CUSTOMIZABLE
APPROACH FOR
OUTDOOR AGENCIES**



**20+ years managing
outdoor solutions**



**+18 million outdoor recreation
transactions in 2019**



**Trusted outdoor provider for
8 states, including Illinois, New
Jersey & Wisconsin**



PANDEMIC UNEMPLOYMENT CLAIM SERVICES

egov.com



A SOLUTION TO INCREASED DEMAND

The COVID-19 crisis has caused a spike in unemployment claims across the country. NIC has created a complementary, user-friendly suite of tools that will help states meet the increased demand.

These solutions can be used separately, all together and in addition to current systems.



Easy implementation

Immediate configuration

Leverage existing contract

User-friendly Interface



SIMPLIFIED FILING

- Meets requirements for gig economy workers
- Apply for unemployment claims quickly with turnkey, secure web solutions
- Easy-to-use, time-saving interface for required weekly claims
- Reduces call center volumes



***Secure, cloud-based
solution fully
hosted in
Microsoft Azure U.S.***



EXPEDITED PAYMENTS

Aligns with state disbursement processes Secure unemployment fund transfer to constituent using accounts like PayPal or Venmo

Better User Experience. Expedited Process. Easy Implementation.



CALL CENTER AUGMENTATION

- Proven, U.S.-based call centers
- Surge staffing to meet shifting demand
- Aligned with agency call center protocols



DIGITAL FILING AND SUPPORT

- Turnkey submission solution
- Integrates with agency unemployment systems and existing call centers



EFFICIENT INTERACTIONS AND SUPPORT

- User-friendly interface for initial and weekly filings
- Mobile-optimized solution
- Secure payments through multiple channels, like PayPal and Venmo

Constituents can start submissions in any channel. Then with just a few clicks in Gov2Go, they can easily submit weekly claims as well as direct unemployment funds to be deposited into accounts like PayPal or Venmo.

PayPal
venmo





NIC's scalable COVID-19 vaccine scheduling solution for State and Local Government.

COMMUNITY-BASED COVID-19 VACCINE SCHEDULING

NIC's TeleGov scheduling platform provides an immediate, stand alone solution for State and Local Health Departments as they "plan, prepare for, promote, distribute, administer, monitor, and track coronavirus vaccines to ensure broad-based distribution, access, and vaccine coverage" (H.R.133 - Consolidated Appropriations Act, 2021).

Used across seven states for appointment management from DMV offices to unemployment agencies, NIC TeleGov is a cloud-based turnkey solution that is scalable, flexible, and secure, with the scheduling platform ready for use in less than a day.

"We're announcing some new efforts that [...] will help Mississippians to skip the line and get in-and-out quickly, that helps with COVID-19 safety. [...] It treats the people of Mississippi the way they deserve to be treated-with respect for your time and wise use of your tax dollars."

—Mississippi Governor Tate Reeves upon implementation of NIC TeleGov

Designed to support State and Local efforts to protect the health and safety of their communities, NIC TeleGov helps government rapidly schedule COVID-19 vaccinations.

PLAN: Centralized Appointment Management

Citizens can easily schedule appointments for the COVID-19 vaccine based on current criteria, availability, and requirements. Government can plan for and include queuing criteria, manage and control the site administration capacity, and send notifications for the second dosage.

PREPARE: Robust Backend Management

Government can prepare for today's vaccination needs and nimbly adjust to future vaccination distribution changes. NIC TeleGov offers the ability to integrate new workflows or add criteria to existing workflows through our automated, low code solution.

DISTRIBUTE: Multi-Location Vaccine Management

Government can easily manage the distribution of the vaccine to citizens at each individual administration site.

ADMINISTER: TurnKey Vaccine Administration and Testing

When NIC TeleGov is integrated with NIC's TourHealth turnkey COVID-19 vaccine and testing solution, government can create a centralized user experience for their citizens. TourHealth provides onsite COVID-19 vaccination and testing services, with sites across the United States.

MONITOR: Prescreen, Follow-up, and Notifications

Through NIC TeleGov, governments can establish prescreening requirements, provide follow up on the second dosage, and send critical notifications to citizens. Citizens can use NIC TeleGov to keep track of their appointment and receive notice when scheduling their second immunization. A virtual waiting room queues patients and balances load.

TRACK: Scalable Platform and Robust Reporting

The secure NIC TeleGov platform offers governments the ability to track individuals and provide the reporting necessary to distribute vaccines successfully. Reporting can include integration with state and federal immunization systems.

For more information about NIC's TeleGov scheduling platform, visit:

nic.egov.com/telegov-vaccines



CENTRALIZED APPOINTMENT MANAGEMENT

NIC TeleGov allows citizens to schedule appointments for COVID-19 vaccination while enabling government to control the flow of traffic at vaccination locations.

COVID-19 Vaccine Prescreen

Are you currently 65 or older? *

Yes
 No

Are you a first responder? *

Yes
 No

Are you currently employed in a medical setting? *

Yes
 No

Are you currently employed as a teacher? *

Yes
 No

[PREVIOUS](#) [CONTINUE](#)

NIC TeleGov Prescreen Form

Appointment Location

COVID-19 VACCINE | APPOINTMENT LOCATION | APPOINTMENT DATE & TIME | APPLICANT INFORMATION

You must select a location in order to continue.

To find an office near you enter your city to filter more.

If you do not have a match for a location when searching your city, please use the map to find the nearest location to your city and hover over the pin for location information.

NIC TeleGov Prescreen Form

Appointment Date & Time

COVID-19 VACCINE | BROWARD COUNTY DEPARTMENT OF HEALTH | DATE & TIME | APPLICANT INFORMATION

Select the date and the time for your appointment.

Date of Appointment:

January, 2021

Su	Mo	Tu	We	Th	Fr	Sa
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

Time of Appointment for January 08, 2021:

- 09:00 AM EST
- 09:30 AM EST
- 09:20 AM EST
- 09:30 AM EST
- 09:40 AM EST
- 09:50 AM EST
- 10:00 AM EST
- 10:10 AM EST
- 10:20 AM EST
- 10:30 AM EST

NIC TeleGov Prescreen Form



TOURHEALTH: COVID-19 TESTING AND VACCINE ADMINISTRATION MADE EASY

TourHealth is an on-site turn-key COVID-19 testing solution for federal, state, and local government, the private sector, educational institutions, and correctional facilities. TourHealth administers a variety of COVID-19 vaccine and testing solutions on-site, with capacities that meet the needs of government as they need it. COVID-19 testing results are shared with patients via a secure, HITRUST, HIPAA-compliant portal that also provides necessary reporting for state and federal agencies. To learn more about TourHealth, please visit www.TourHealth.com.



NIC launched the digital government industry in 1992, and continues to lead it with thousands of digital government solutions designed, developed, and implemented across a network of more than 7,200 federal, state, and local agencies. NIC has deployed more than 110 COVID-19-related digital services on behalf of government, including TourHealth.



TourHealth: The Proven Rapid COVID-19 Point of Care Testing and Vaccine Administration Solution You Can Trust.

TourHealth, developed by market-leading firms NIC, Impact Health and NEXT Marketing, is an on-site turn-key COVID-19 testing solution for federal and state government, the private sector, educational institutions and correctional facilities. **TourHealth** can administer a variety of testing solutions depending on the result-timing, protocols and needs of the client. We specialize in providing quickly deployed, rapid-result tests in high volume. Typically, results are delivered to the participant within 30 minutes of the initial swab, using a secure, HITRUST, HIPAA compliant portal that is customized for the client.

TourHealth: provides rapid, proven test results with sites that are flexible and scalable to meet a variety of testing needs.

- **TourHealth** has successfully administered COVID-19 testing to more than 200,000 people in the last 45 days with testing completed by an on-site CLIA certified lab.
- The Gov2Go mobile platform provides a convenient method for self-scheduling and results notification and delivers customized results reporting to local, state and government agencies.
- TourHealth has proven expertise in establishing testing sites with daily capacity of 200 - 1000+ tests, using the latest protocols and procedures with trained and certified medical personnel.

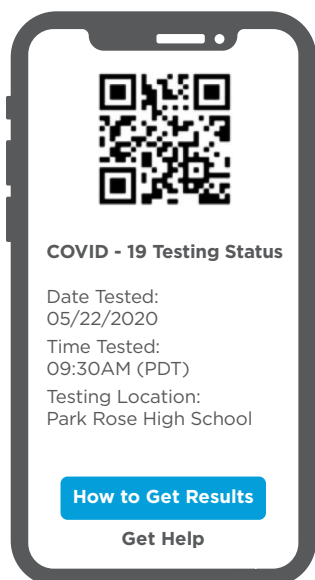
TourHealth: is deployed to clients across the country, including:

State of Florida	<ul style="list-style-type: none">• In early August, four rapid antigen testing locations were opened in Florida, administering over 2,500 rapid result tests daily. Sites were deployed within 48 hours of finalizing the contract, and 93% of results are delivered in under an hour.
University of Mississippi	<ul style="list-style-type: none">• Rapid antigen testing launched in September for university students, faculty and staff and we are providing 250 test each day with a focus on returning the test results within 30 minutes. We have created customized reporting for the university and the State of Mississippi.
Alabama Department of Corrections	<ul style="list-style-type: none">• We are administering 26,000 point of care tests to 19,600 inmates and 7,000 staff in 33 locations over 41 testing dates with results returned within 72 hours. Testing is completed both inside and outside of facilities, with customized reporting for each entity involved.
State of South Carolina	<ul style="list-style-type: none">• Launched in late October, TourHealth is administering PCR tests in three locations in the Myrtle Beach area. Results are delivered within 48 hours and mobile sites are moved to provide greater coverage across the region. Sites have the ability to be used for future COVID-19 vaccination administration.
Political Events	<ul style="list-style-type: none">• TourHealth has provided COVID-19 tests to screen attendees of more than 100 high-profile political events. Participants have included state and federal officials, VIPS, Secret Service, staff, vendors and guests.
Department of Health & Human Services	<ul style="list-style-type: none">• Administering on-site nursing and clinical administration services for PCR testing on behalf of the HHS in surge cities such as Edinburg, Texas, Baton Rouge, La. and Jacksonville Fla.

TourHealth: COVID-19 Testing and Vaccine Administration Made Easy.

- **State-of-the-art technology for a seamless experience:** Includes pre-registration, scheduling and delivery of results via a HIPAA compliant and HITRUST certified platform tailored to client reporting needs.
- **Full on-site equipment and logistics deployment:** Registration, specimen collection, laboratory and data input are all housed on-site. **TourHealth** provides all equipment, staff PPE and physical infrastructure, including tents, laboratory vehicles, electrical, climate control and related infrastructure. Testing can be indoors or outdoors including drive-through testing and vaccine administration.
- **Medical and clinical resources:** Services are delivered by highly trained, credentialed clinical staff who administer sample collection. **TourHealth** has a nationwide network of over 10,000 licensed healthcare professionals who are trained to follow rigorous standards and protocols and can be quickly deployed to locations nationwide.
- **Accurate results:** Our rapid molecular and antigen tests produce results with an accuracy rate greater than 95%. Results are delivered electronically approximately 20-30 minutes after the initial swab.
- **Best technology testing solutions:** In addition to on-site lab testing solutions, **TourHealth** has partnered with industry leading laboratories to offer nasal or saliva Polymerase Chain Reaction (PCR) testing. Results are delivered within 48 hours of the laboratory's receipt of specimen, with most being available sooner.
- **Comprehensive customized reporting:** Immediately after results are returned, participants are notified they can view their results on a secure, HIPAA compliant portal. Results can also be downloaded and printed.
- **Federal and state health systems integration:** Testing results and statistical information are delivered to government public health systems from a HITRUST technology solution. Our goal is to empower public health officials with the appropriate data needed to make informed decisions for their agencies.

A MOBILE-ENABLED RESIDENT EXPERIENCE



From Registering To Results In A Few Easy Steps



Step 1: Download
Download the **Gov2Go app** on your mobile device or through a browser.



Step 4: Check-In
Arrive for your appointment and check-in at testing site.



Step 2: Locate
Open the **Gov2Go app** and find your preferred location.



Step 5: Get Tested
Have a test administered for COVID-19 by clinical professionals.



Step 3: Schedule
Schedule your appointment through the **Gov2Go app**.



Results
Results will be sent to your **Gov2Go app** that day.

Visit [TourHealth.com](https://www.tourhealth.com) for more information



monthly gm report

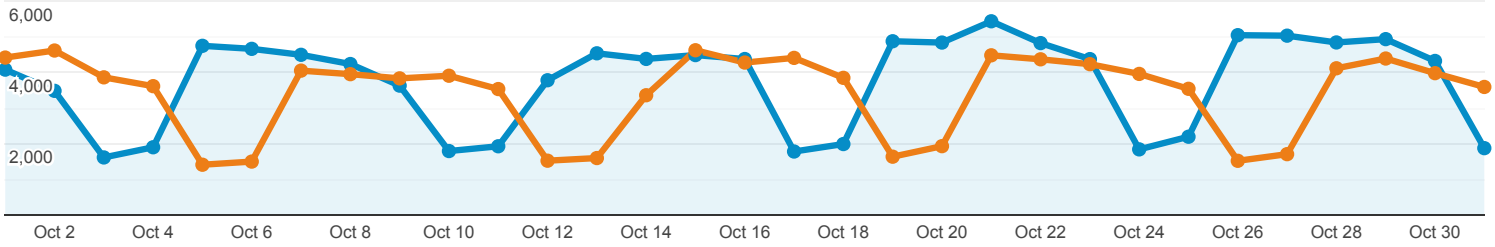
All Users +0.00% Sessions

Oct 1, 2020 - Oct 31, 2020
Compare to: Oct 1, 2019 - Oct 31, 2019

Explorer

Summary

Oct 1, 2020 - Oct 31, 2020: Sessions
Oct 1, 2019 - Oct 31, 2019: Sessions



Device Category	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration
	9.95% ▲ 116,302 vs 105,775	2.93% ▲ 65.22% vs 63.37%	13.17% ▲ 75,857 vs 67,030	0.30% ▼ 67.58% vs 67.78%	1.03% ▲ 1.69 vs 1.68	0.50% ▼ 00:01:38 vs 00:01:39
1. desktop						
Oct 1, 2020 - Oct 31, 2020	76,547 (65.82%)	60.53%	46,331 (61.08%)	65.07%	1.77	00:02:03
Oct 1, 2019 - Oct 31, 2019	81,428 (76.98%)	60.70%	49,430 (73.74%)	68.75%	1.66	00:01:48
% Change	-5.99%	-0.29%	-6.27%	-5.35%	6.82%	13.26%
2. mobile						
Oct 1, 2020 - Oct 31, 2020	36,841 (31.68%)	75.18%	27,698 (36.51%)	73.02%	1.53	00:00:50
Oct 1, 2019 - Oct 31, 2019	20,860 (19.72%)	74.15%	15,468 (23.08%)	65.16%	1.73	00:01:02
% Change	76.61%	1.39%	79.07%	12.06%	-11.61%	-18.89%
3. tablet						
Oct 1, 2020 - Oct 31, 2020	2,914 (2.51%)	62.73%	1,828 (2.41%)	64.65%	1.66	00:01:13
Oct 1, 2019 - Oct 31, 2019	3,487 (3.30%)	61.14%	2,132 (3.18%)	60.91%	1.72	00:01:42
% Change	-16.43%	2.60%	-14.26%	6.14%	-3.67%	-28.60%

Rows 1 - 3 of 3

monthly gm report

All Users
+0.00% Sessions

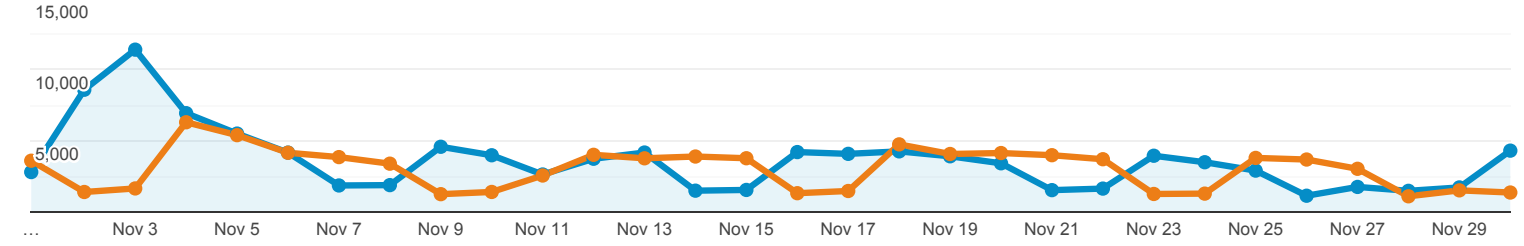
Nov 1, 2020 - Nov 30, 2020
Compare to: Nov 1, 2019 - Nov 30, 2019

Explorer

Summary

Nov 1, 2020 - Nov 30, 2020: ● Sessions

Nov 1, 2019 - Nov 30, 2019: ● Sessions



Device Category	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration
	19.90% ▲ 109,287 vs 91,152	8.07% ▲ 67.68% vs 62.63%	29.58% ▲ 73,967 vs 57,084	5.88% ▲ 69.53% vs 65.67%	11.49% ▼ 1.60 vs 1.81	41.67% ▼ 00:01:12 vs 00:02:04
1. desktop						
Nov 1, 2020 - Nov 30, 2020	68,710 (62.87%)	62.59%	43,006 (58.14%)	67.01%	1.67	00:01:26
Nov 1, 2019 - Nov 30, 2019	66,819 (73.31%)	59.21%	39,566 (69.31%)	65.89%	1.84	00:02:25
% Change	2.83%	5.70%	8.69%	1.70%	-9.29%	-40.85%
2. mobile						
Nov 1, 2020 - Nov 30, 2020	37,749 (34.54%)	77.40%	29,217 (39.50%)	74.52%	1.49	00:00:47
Nov 1, 2019 - Nov 30, 2019	21,542 (23.63%)	73.50%	15,834 (27.74%)	65.46%	1.74	00:01:03
% Change	75.23%	5.30%	84.52%	13.85%	-14.65%	-25.63%
3. tablet						
Nov 1, 2020 - Nov 30, 2020	2,828 (2.59%)	61.67%	1,744 (2.36%)	64.14%	1.64	00:01:23
Nov 1, 2019 - Nov 30, 2019	2,791 (3.06%)	60.34%	1,684 (2.95%)	61.88%	1.76	00:01:26
% Change	1.33%	2.21%	3.56%	3.66%	-6.61%	-3.36%

Rows 1 - 3 of 3

monthly gm report

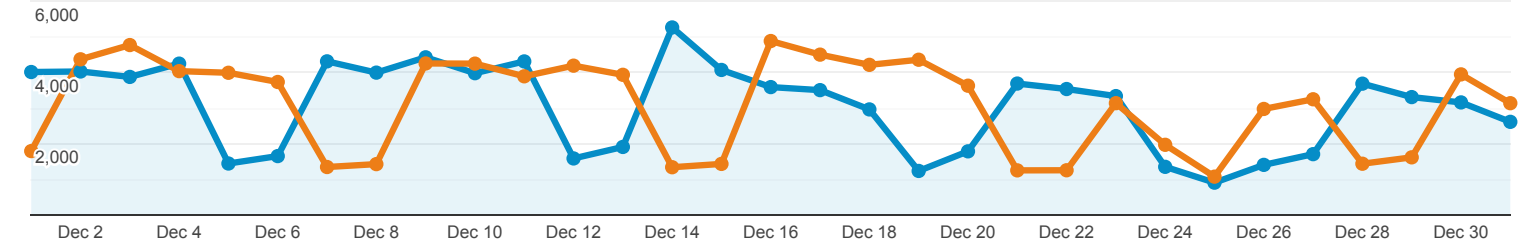
All Users +0.00% Sessions

Dec 1, 2020 - Dec 31, 2020
Compare to: Dec 1, 2019 - Dec 31, 2019

Explorer

Summary

Dec 1, 2020 - Dec 31, 2020: Sessions
Dec 1, 2019 - Dec 31, 2019: Sessions




Device Category	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration
	0.53% ↓ 94,886 vs 95,388	1.19% ↑ 65.48% vs 64.71%	0.66% ↑ 62,135 vs 61,727	0.20% ↑ 67.02% vs 66.88%	8.46% ↓ 1.64 vs 1.79	46.56% ↓ 00:01:11 vs 00:02:12
1. desktop						
Dec 1, 2020 - Dec 31, 2020	65,340 (68.86%)	61.31%	40,061 (64.47%)	66.33%	1.64	00:01:17
Dec 1, 2019 - Dec 31, 2019	71,545 (75.00%)	62.13%	44,448 (72.01%)	67.96%	1.80	00:02:33
% Change	-8.67%	-1.31%	-9.87%	-2.40%	-9.02%	-49.47%
2. mobile						
Dec 1, 2020 - Dec 31, 2020	27,290 (28.76%)	76.00%	20,741 (33.38%)	68.96%	1.63	00:00:55
Dec 1, 2019 - Dec 31, 2019	21,273 (22.30%)	73.92%	15,725 (25.48%)	64.24%	1.74	00:01:07
% Change	28.28%	2.82%	31.90%	7.35%	-6.32%	-17.71%
3. tablet						
Dec 1, 2020 - Dec 31, 2020	2,256 (2.38%)	59.09%	1,333 (2.15%)	63.74%	1.66	00:01:15
Dec 1, 2019 - Dec 31, 2019	2,570 (2.69%)	60.47%	1,554 (2.52%)	58.91%	1.81	00:01:51
% Change	-12.22%	-2.28%	-14.22%	8.20%	-8.46%	-32.55%

Rows 1 - 3 of 3

**Payment Statement
November 30, 2020**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: October 1st - October 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20 NII Share (80%))	90.00%
DMV- DLR - Batch	13,576	\$3.00	\$40,728.00	\$27,152.00	\$13,576.00	\$2,715.20	\$10,860.80
DMV- DLR - Monitoring Fee	661,711	\$0.06	\$39,702.66	\$26,468.44	\$13,234.22	\$2,646.84	\$10,587.38
DMV- DLR - Interactive	72,167	\$3.00	\$216,501.00	\$144,334.00	\$72,167.00	\$14,433.40	\$57,733.60
DMV- DLR - Certified	24	\$3.00	\$72.00	\$48.00	\$24.00	\$4.80	\$19.20
DMV- DLR - Certified Transcript	144	\$4.00	\$576.00	\$432.00	\$144.00	\$28.80	\$115.20
DMV-SRIND	112	\$0.50	\$56.00	\$0.00	\$56.00	\$11.20	\$44.80
DMV - DLR Single	1,725	\$3.00	\$5,175.00	\$3,450.00	\$1,725.00	\$345.00	\$1,380.00
DMV - Driver License Renew	15,791	Varia	\$428,454.25	\$407,359.50	\$21,094.75	\$4,218.95	\$16,875.80
DMV - DMV_HOME_OFFICE_OTC	8	Varia	\$152.00	\$152.00	\$0.00	\$0.00	\$0.00
DMVOTC	455	Varia	\$12,133.00	\$11,461.00	\$672.00	\$134.40	\$537.60
DMVOTC_CASH	16,610	Varia	\$392,594.00	\$392,594.00	\$0.00	\$0.00	\$0.00
DMVMETROSOUTH	2,271	Varia	\$55,299.00	\$52,133.00	\$3,166.00	\$633.20	\$2,532.80
DMVMETROSOUTH-Cash	1,608	Varia	\$34,454.50	\$34,454.50	\$0.00	\$0.00	\$0.00
West O DL_Corrections	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
West O DL_Corrections-Cash	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMapleLocation	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMapleLocation-Cash	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMetroWest	2,491	Varia	\$61,166.25	\$57,848.50	\$3,317.75	\$663.55	\$2,654.20
DMVMetroWest-Cash	1,286	Varia	\$26,745.50	\$26,745.50	\$0.00	\$0.00	\$0.00
DMVNorthExpress	1,233	Varia	\$31,781.75	\$30,143.00	\$1,638.75	\$327.75	\$1,311.00
DMVNorthExpress-Cash	1,358	Varia	\$30,149.00	\$30,149.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	18,614	\$1.00	\$18,614.00	\$7,445.60	\$11,168.40	\$2,233.68	\$8,934.72
DMV- TLR - batch	25,291	\$1.00	\$25,291.00	\$10,116.40	\$15,174.60	\$3,034.92	\$12,139.68
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	26	\$18.00	\$468.00	\$260.00	\$208.00	\$41.60	\$166.40
DMV - Reinstatement	1,737	\$3.00	\$133,064.00	\$127,850.00	\$5,214.00	\$1,042.80	\$4,171.20
DMV - IRP	476	Variable	\$2,082,169.48	\$2,077,959.57	\$4,209.91	\$841.98	\$3,367.93
DMV - IFTA	1,263	Variable	\$304,351.57	\$302,497.96	\$1,853.61	\$370.72	\$1,482.89
DMVSPLATE	332	Variable	\$7,141.00	\$6,145.00	\$996.00	\$199.20	\$796.80
DMVSPLATEMESS	650	Variable	\$33,520.00	\$31,570.00	\$1,950.00	\$390.00	\$1,560.00
DMV - SingleTripPermit	739	Variable	\$29,345.00	\$26,965.00	\$2,380.00	\$476.00	\$1,904.00
DMV - Motor Vehicle Renewals	40,465	Variable	\$9,480,000.60	\$9,257,610.29	\$222,390.31	\$44,478.06	\$177,912.25
DMV_Fleets	13	Variable	\$30,516.68	\$30,364.80	\$151.88	\$30.38	\$121.50
DMV_DAS	67	Variable	\$12,968.00	\$10,187.00	\$2,781.00	\$556.20	\$2,224.80
HHSS - Health Practitioner Lists	79	Variable	\$5,820.00	\$0.00	\$5,820.00	\$1,164.00	\$4,656.00
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,835.00	\$0.00	\$2,835.00	\$567.00	\$2,268.00
HHSS - Health License Monitoring	121,243	Variable	\$1,212.43	\$0.00	\$1,212.43	\$242.49	\$969.94
HHSS - Health License Monitoring Mo. Min.	7	Variable	\$99.56	\$0.00	\$99.56	\$19.91	\$79.65
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	460	\$1.00	\$32,715.78	\$31,520.00	\$1,195.78	\$239.16	\$956.62
LCC Local Renewals	327	Variable	\$308,937.45	\$305,616.62	\$3,320.83	\$664.17	\$2,656.66
LCC_SDL	65	Variable	\$2,796.74	\$2,640.00	\$156.74	\$31.35	\$125.39
SED - Electrical Permits	0	4% of Fee	\$99,847.00	\$99,847.00	\$3,993.88	\$798.78	\$3,195.10
SED - Electrician License Renewal	1,910	2% of Fee	\$202,060.00	\$202,060.00	\$5,730.00	\$1,146.00	\$4,584.00
SED - Electrician Apprentice License	70	3.00	\$1,890.00	\$1,890.00	\$210.00	\$42.00	\$168.00

SED - License List	4	Variable	\$85.00	\$85.00	\$15.00	\$3.00	\$12.00
SEDEXAM3 - Exam Application (\$3 fee)	34	3.00	\$2,142.00	\$2,142.00	\$102.00	\$20.40	\$81.60
SEDEXAM5 - Exam Application (\$5 fee)	5	5.00	\$520.00	\$520.00	\$20.00	\$4.00	\$16.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,461	\$2/varia	\$177,274.00	\$171,285.00	\$5,989.00	\$1,197.80	\$4,791.20
SOS - Corp filings (Foreign/Domestic Corporations)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,487	Variable	\$7,396.15	\$3,631.34	\$3,764.81	\$752.96	\$3,011.85
SOS - CollectionRenew	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	29	Varia	\$495.00	\$247.50	\$247.50	\$49.50	\$198.00
SOS - Corporate Special Request	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - Corp_OCOGS	649	\$6.50	\$4,218.50	\$1,622.50	\$2,596.00	\$519.20	\$2,076.80
SOS - Corpcogs	6	\$10.00	\$60.00	\$60.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	4,292	\$0.45	\$1,931.40	\$1,373.44	\$557.96	\$111.59	\$446.37
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - UCC Interactive Searches	6,210	\$4.50	\$27,945.00	\$21,735.00	\$6,210.00	\$1,242.00	\$4,968.00
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	430	Variable	\$860.00	\$430.00	\$430.00	\$86.00	\$344.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - UCC ContinuationI Filings	1,687	\$8.00	\$13,496.00	\$10,965.50	\$2,530.50	\$506.10	\$2,024.40
SOS - UCC Original Filings	1,752	\$8.00	\$14,016.00	\$11,388.00	\$2,628.00	\$525.60	\$2,102.40
SOS - UCC Electronic Amendments	306	\$8.00	\$2,448.00	\$1,989.00	\$459.00	\$91.80	\$367.20
SOS - UCC Electronic Assignments	7	\$8.00	\$56.00	\$45.50	\$10.50	\$2.10	\$8.40
SOS - UCC Electronic Collateral Amendments	57	\$8.00	\$456.00	\$370.50	\$85.50	\$17.10	\$68.40
SOS - UCC Images	10,739	\$0.45	\$4,832.55	\$3,436.48	\$1,396.07	\$279.21	\$1,116.86
SOS - UCC BatchSemi Monthly	1	\$500.00	\$500.00	\$250.00	\$250.00	\$50.00	\$200.00
SOS - UCCAMEND_BULK	24	Variable	\$192.00	\$156.00	\$36.00	\$7.20	\$28.80
SOS - UCCASSIGN_BULK	9	Variable	\$72.00	\$58.50	\$13.50	\$2.70	\$10.80
SOS - UCCCOLLAMEND	9	Variable	\$72.00	\$58.50	\$13.50	\$2.70	\$10.80
SOS - UCCCONT_BULK	94	Variable	\$752.00	\$611.00	\$141.00	\$28.20	\$112.80
SOS - UCCORIG_BULK	617	Variable	\$4,936.00	\$4,010.50	\$925.50	\$185.10	\$740.40
SOS - EFS Interactive Searches	2,014	\$4.50	\$9,063.00	\$7,049.00	\$2,014.00	\$402.80	\$1,611.20
SOS - EFS Special Request	148	\$2.00	\$296.00	\$148.00	\$148.00	\$29.60	\$118.40
SOS - EFS Continuations	337	\$8.00	\$2,696.00	\$2,190.50	\$505.50	\$101.10	\$404.40
SOS - EFS Original Filings	146	\$8.00	\$1,168.00	\$949.00	\$219.00	\$43.80	\$175.20
REV - Sales/Use Tax Permit Lists	2	\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	6	3% of Fee	\$535.00	\$518.95	\$16.05	\$3.21	\$12.84
E&A - Engineers & Architects License Renewal	1,170	5% of Fee	\$92,060.00	\$92,060.00	\$4,603.00	\$920.60	\$3,682.40
E&A - Engineers & Architects	44	5% of Fee	\$6,600.00	\$6,600.00	\$330.00	\$66.00	\$264.00
Water Well Registrations	301	5% of Fee	\$22,530.00	\$20,952.90	\$1,577.10	\$315.42	\$1,261.68
REV - Motor Fuels Tax Filing	611	\$0.25	\$152.75	\$0.00	\$152.75	\$30.55	\$122.20
NDOA - Applicator permits	15	Variable	\$895.00	\$857.00	\$38.00	\$7.60	\$30.40
NDOA - AGAERIAL_LICENSE	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	80	Variable	\$13,250.84	\$12,890.13	\$360.71	\$72.14	\$288.57
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	220	Variable	\$1,430,755.26	\$1,429,991.20	\$764.06	\$152.81	\$611.25
NDOA - AGSMALL_PACKAGE	1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AG_EURO_CORN	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	5	Variable	\$96.68	\$86.31	\$10.37	\$2.07	\$8.30
NDOA - AGFIRM_REGISTRATION	3	Variable	\$25.62	\$21.50	\$4.12	\$0.82	\$3.30
NDOA - AGGFAL_Renew	2	Variable	\$30.74	\$26.50	\$4.24	\$0.85	\$3.39
NDOA - DAIRY/EGG/TURKEY	4	Variable	\$22,695.39	\$22,688.39	\$7.00	\$1.40	\$5.60
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

NDOA - Food License Renewals	56	Variable	\$15,239.79	\$14,903.53	\$336.26	\$67.25	\$269.01
NDOA - AGMILK_RENEW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	31	Variable	\$5,027.66	\$4,905.75	\$121.91	\$24.38	\$97.53
NDOA - AG_CervineFacility Permit	1	Variable	\$38.43	\$35.75	\$2.68	\$0.54	\$2.14
NDOA - AGACTNMRKT	37	Variable	\$39,068.87	\$38,995.11	\$73.76	\$14.75	\$59.01
NDOA - AGNURSERY_RENEW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	2	Variable	\$200.36	\$192.00	\$8.36	\$1.67	\$6.69
NDOA - AGPERMIT_SELLSEEDS	3	Variable	\$101.87	\$94.75	\$7.12	\$1.42	\$5.70
NDOA - Pet Feed Rendering	1	Variable	\$307.47	\$305.72	\$1.75	\$0.35	\$1.40
NDOA - Pesticide License Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTDEAL_NEW	3	Variable	\$76.24	\$69.75	\$6.49	\$1.30	\$5.19
NDOA - Governor Ag Conference	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	3	Variable	\$33.75	\$30.00	\$3.75	\$0.75	\$3.00
SFM - Fireworks Display Permits	3	Variable	\$260.26	\$250.00	\$10.26	\$2.05	\$8.21
SFM_BOILER	57	Variable	\$5,133.00	\$5,133.00	\$171.00	\$34.20	\$136.80
SFM_ELEVATOR	92	Variable	\$18,323.72	\$18,323.72	\$276.00	\$55.20	\$220.80
SFM_ELEVATOR_CC%	55	Variable	\$14,098.72	\$14,098.72	\$422.96	\$84.59	\$338.37
OTC-Over the counter payment	14,690	Variable	\$3,521,171.83	\$3,477,796.30	\$43,375.53	\$8,675.11	\$34,700.42
OTC Billback	123	Variable	\$978.51	\$0.00	\$978.51	\$195.70	\$782.81
PropertyTax Payments	188	Variable	\$593,479.96	\$591,252.50	\$2,227.46	\$445.49	\$1,781.97
NDOL - Contractor Registration	1,367	Variable	\$61,052.00	\$56,915.00	\$4,137.00	\$827.40	\$3,309.60
NDOL_OVR_PMT	259	Variable	\$58,183.04	\$0.00	\$638.87	\$127.77	\$511.10
NDOL_TAX_PMT	22	Variable	\$5,961.61	\$0.00	\$244.86	\$48.97	\$195.89
NEROADS - DOT Permits	11,031	Variable	\$283,756.00	\$264,450.00	\$19,306.00	\$3,861.20	\$15,444.80
NEROADS- NDOT_RMS	27	Variable	\$6,804.74	\$6,571.61	\$233.13	\$46.63	\$186.50
NEROADS- NDOTSPD	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS - NDOTPERMITS	42	Variable	\$973.50	\$907.56	\$65.94	\$13.19	\$52.75
State Patrol Crime Report	1,100	\$18.00	\$23,792.50	\$19,187.50	\$4,605.00	\$921.00	\$3,684.00
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal	615	\$4.50	\$33,463.00	\$30,700.00	\$2,763.00	\$552.60	\$2,210.40
NSPApptFee	1,126	\$4.50	\$85,375.99	\$81,350.75	\$4,025.24	\$805.05	\$3,220.19
State Patrol Crime Report - Subscriber	1,606	Variable	\$24,887.00	\$20,556.20	\$4,330.80	\$866.16	\$3,464.64
Event Registration	173	10% of Fee	\$9,040.00	\$8,136.00	\$904.00	\$180.80	\$723.20
Sarpy_Stop	186	Variable	\$20,825.00	\$20,319.02	\$505.98	\$101.20	\$404.78
Medicaid & Long Term Care	47	\$1.75	\$3,650.00	\$3,650.00	\$82.25	\$16.45	\$65.80
City of Waverly Soccer Registration (CDB)	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	18	Variable	\$1,107.60	\$1,057.83	\$49.77	\$9.95	\$39.82
order_form_UBBNRD	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Vital Records	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Utility_payment	1,137	Variable	\$201,243.39	\$196,822.28	\$4,421.11	\$884.22	\$3,536.89
SarpyCommunityCorrections	19	Variable	\$2,107.23	\$2,030.00	\$77.23	\$15.45	\$61.78
SARPY_VEHINSP	16	Variable	\$448.27	\$410.00	\$38.27	\$7.65	\$30.62
DOUGLAS_VITAL	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
59PlanningDept	122	Variable	\$88,904.04	\$86,917.25	\$1,986.79	\$397.36	\$1,589.43
Holt County Overweight Perm	1	Variable	\$209.00	\$200.00	\$9.00	\$1.80	\$7.20
Micellanious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	198,758	Variable	\$11,925.48	\$0.00	\$11,925.48	\$2,385.10	\$9,540.38
NBC_Inspections	593	Variable	\$62,005.99	\$62,005.99	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	105,649	Variable	\$6,338.94	\$0.00	\$6,338.94	\$1,267.79	\$5,071.15
NBC_NISaleBam	177,661	Variable	\$177,661.00	\$177,661.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBamF	177,661	Variable	\$10,659.66	\$0.00	\$10,659.66	\$2,131.93	\$8,527.73
NBC_RFLRenewal	5	Variable	\$105,250.00	\$105,250.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	31,887	Variable	\$31,887.00	\$31,887.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	31,887	Variable	\$1,913.22	\$0.00	\$1,913.22	\$382.64	\$1,530.58
BOGRENEW	103	\$3.25	\$334.75	\$0.00	\$334.75	\$66.95	\$267.80
dhscentregDH	911	Variable	\$3,644.00	\$2,277.50	\$1,366.50	\$273.30	\$1,093.20
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,398	\$1.50	\$11,396.00	\$7,805.00	\$3,591.00	\$718.20	\$2,872.80
dhscentregDHL	6,205	\$1.50	\$31,025.00	\$21,717.50	\$9,307.50	\$1,861.50	\$7,446.00

REVENUE_FEE	3,158	\$1.75	\$5,526.50	\$0.00	\$5,526.50	\$1,105.30	\$4,421.20
MVILB_Renewal	110	Variable	\$47,947.61	\$46,900.01	\$1,047.60	\$209.52	\$838.08
SUBTOTAL	1,813,722.00		21,710,730.83	21,042,590.17	620,877.83	124,167.15	496,668.68

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	145,374	\$1.00	\$145,374.00	72,687.00	72,687.00	\$72,687.00
Court Records (Justice) Monthly	79	\$500.00	\$39,500.00	\$19,750.00	19,750.00	\$19,750.00
Court Records (Justice) Credit Card Searches	793	\$15.00	\$11,895.00	\$5,947.50	5,947.50	\$5,947.50
Court E-Filing	15,449	\$1.00	\$15,449.00	\$0.00	15,449.00	\$15,449.00
COURTRECORDERF	3	Variable	\$4,500.00	\$0.00	4,500.00	\$4,500.00
COURTRECORDERU	2	Variable	\$2,000.00	\$0.00	2,000.00	\$2,000.00
COURTAPELFILE	264	\$2.00	\$528.00	\$0.00	528.00	\$528.00
AOC CERTGS	49	Variable	\$380.82	\$290.00	90.82	\$90.82
COURTAPPTFILE	8	variable	\$600.00	\$0.00	600.00	\$600.00
Courtjudge	135	\$50.00	\$6,750.00	\$0.00	\$6,750.00	\$6,750.00
Court Citations	4,823	Variable	\$677,951.55	\$664,239.70	13,711.85	\$13,711.85
Court Payments	2,943	Variable	\$1,043,751.86	\$1,029,796.94	13,954.92	\$13,954.92
Lobbyist Registration	5	\$0.05	\$1,000.00	\$1,000.00	50.00	\$50.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	812	Variable	\$3,961.00	\$1,888.00	\$2,073.00	\$2,073.00
Scalessubscr	650	Variable	\$650.00	\$325.00	325.00	\$325.00
SUBTOTAL	171,389		1,954,291.23	1,795,924.14	158,417.09	158,417.09
						\$38,316.49

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			35,360.33	35,360.33	35,360.33
Subscriptions - New	478	variable	47,800.00	47,800.00	47,800.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$83,160.33	\$83,160.33	


Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	1,728	17.00	35,887.00	35,887.00	0.00
LCC -Tax Payments	35	variable	2,906,517.00	2,906,517.00	0.00
COURTEFILESUB	15,449	variable	\$408,665.00	\$408,665.00	0.00
PSCREMIT	370	variable	\$4,297,672.00	\$4,297,672.00	0.00
WCCSUB	121	variable	\$1,888.00	\$1,888.00	0.00
SUBTOTAL	17,703		\$7,650,629.00	\$7,650,629.00	\$0.00

**Payment Statement
December 31, 2020**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
1 S. 13th, Suite 301
Lincoln, NE 68508



PERIOD COVERED: November 1st - November 30th

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20 NII Share (80%))	90.00%
DMV- DLR - Batch	12,276	\$3.00	\$36,828.00	\$24,552.00	\$12,276.00	\$2,455.20	\$9,820.80
DMV- DLR - Monitoring Fee	663,789	\$0.06	\$39,827.34	\$26,551.56	\$13,275.78	\$2,655.16	\$10,620.62
DMV- DLR - Interactive	62,467	\$3.00	\$187,401.00	\$124,934.00	\$62,467.00	\$12,493.40	\$49,973.60
DMV- DLR - Certified	9	\$3.00	\$27.00	\$18.00	\$9.00	\$1.80	\$7.20
DMV- DLR - Certified Transcript	131	\$4.00	\$524.00	\$393.00	\$131.00	\$26.20	\$104.80
DMV-SRIND	111	\$0.50	\$55.50	\$0.00	\$55.50	\$11.10	\$44.40
DMV-SRBULK	188	\$0.15	\$28.20	\$0.00	\$28.20	\$5.64	\$22.56
DMV - DLR Single	1,482	\$3.00	\$4,446.00	\$2,964.00	\$1,482.00	\$296.40	\$1,185.60
DMV - Driver License Renew	17,026	Varia	\$439,321.50	\$416,698.00	\$22,623.50	\$4,524.70	\$18,098.80
DMV - DMV_HOME_OFFICE_OTC	6	Varia	\$121.00	\$121.00	\$0.00	\$0.00	\$0.00
DMVOTC	329	Varia	\$8,886.75	\$8,378.50	\$508.25	\$101.65	\$406.60
DMVOTC_CASH	13,987	Varia	\$327,956.00	\$327,956.00	\$0.00	\$0.00	\$0.00
DMVMETROSOUTH	1,635	Varia	\$39,229.50	\$36,947.00	\$2,282.50	\$456.50	\$1,826.00
DMVMETROSOUTH-Cash	1,366	Varia	\$28,927.00	\$28,927.00	\$0.00	\$0.00	\$0.00
West O DL_Corrections	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
West O DL_Corrections-Cash	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMapleLocation	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMapleLocation-Cash	0	Varia	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMVMetroWest	1,967	Varia	\$45,581.50	\$42,969.50	\$2,612.00	\$522.40	\$2,089.60
DMVMetroWest-Cash	1,170	Varia	\$24,384.00	\$24,384.00	\$0.00	\$0.00	\$0.00
DMVNorthExpress	922	Varia	\$22,946.50	\$21,699.00	\$1,247.50	\$249.50	\$998.00
DMVNorthExpress-Cash	1,111	Varia	\$24,285.50	\$24,285.50	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	15,202	\$1.00	\$15,202.00	\$6,080.80	\$9,121.20	\$1,824.24	\$7,296.96
DMV- TLR - batch	23,638	\$1.00	\$23,638.00	\$9,455.20	\$14,182.80	\$2,836.56	\$11,346.24
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	9	\$50.00	\$450.00	\$306.00	\$144.00	\$28.80	\$115.20
DMV- TLR - Vol. Over 2,000/Run	20	\$18.00	\$360.00	\$200.00	\$160.00	\$32.00	\$128.00
DMV - Reinstatement	1,386	\$3.00	\$106,208.00	\$102,050.00	\$4,158.00	\$831.60	\$3,326.40
DMV - IRP	494	Variable	\$2,433,120.00	\$2,427,687.67	\$5,432.33	\$1,086.47	\$4,345.86
DMV - IFTA	808	Variable	\$137,508.58	\$136,599.93	\$908.65	\$181.73	\$726.92
DMVSPLATE	283	Variable	\$8,520.00	\$7,665.00	\$855.00	\$171.00	\$684.00
DMVSPLATEMESS	525	Variable	\$26,705.00	\$25,130.00	\$1,575.00	\$315.00	\$1,260.00
DMV - Single Trip Permit	630	Variable	\$26,520.00	\$24,360.00	\$2,160.00	\$432.00	\$1,728.00
DMV - Motor Vehicle Renewals	37,002	Variable	\$9,196,032.51	\$8,984,612.62	\$211,419.89	\$42,283.98	\$169,135.91
DMV_Fleets	20	Variable	\$52,565.15	\$52,303.75	\$261.40	\$52.28	\$209.12
DMV_DAS	103	Variable	\$9,286.00	\$7,618.00	\$1,668.00	\$333.60	\$1,334.40
HHSS - Health Practitioner Lists	70	Variable	\$3,660.00	\$0.00	\$3,660.00	\$732.00	\$2,928.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$395.00	\$0.00	\$395.00	\$79.00	\$316.00
HHSS - Health License Monitoring	131,602	Variable	\$1,316.02	\$0.00	\$1,316.02	\$263.20	\$1,052.82
HHSS - Health License Monitoring Mo. Min.	7	Variable	\$99.73	\$0.00	\$99.73	\$19.95	\$79.78
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	25	\$1.00	\$1,801.36	\$1,725.00	\$76.36	\$15.27	\$61.09
LCC Local Renewals	15	Variable	\$13,492.92	\$13,284.74	\$208.18	\$41.64	\$166.54
LCC_SDL	18	Variable	\$929.46	\$880.00	\$49.46	\$9.89	\$39.57
SED - Electrical Permits	0	4% of Fee	\$76,167.00	\$76,167.00	\$3,046.68	\$609.34	\$2,437.34
SED - Electrician License Renewal	1,799	2% of Fee	\$166,957.00	\$166,957.00	\$5,397.00	\$1,079.40	\$4,317.60

SED - Electrician Apprentice License	84	3.00	\$1,932.00	\$1,932.00	\$252.00	\$50.40	\$201.60
SED - License List	3	Variable	\$85.00	\$85.00	\$15.00	\$3.00	\$12.00
SEDEXAM3 - Exam Application (\$3 fee)	30	3.00	\$1,890.00	\$1,890.00	\$90.00	\$18.00	\$72.00
SEDEXAM5 - Exam Application (\$5 fee)	7	5.00	\$910.00	\$910.00	\$35.00	\$7.00	\$28.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,059	\$2/varia	\$144,794.75	\$139,690.00	\$5,104.75	\$1,020.95	\$4,083.80
SOS - Corp filings (Foreign/Domestic Corporations)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,352	Variable	\$6,239.00	\$3,125.10	\$3,113.90	\$622.78	\$2,491.12
SOS - CollectionRenew	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	42	Varia	\$3,120.00	\$1,560.00	\$1,560.00	\$312.00	\$1,248.00
SOS - Corporate Special Request	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - Corp_OCOGS	531	\$6.50	\$3,451.50	\$1,327.50	\$2,124.00	\$424.80	\$1,699.20
SOS - Corpcogs	5	\$10.00	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,455	\$0.45	\$1,554.75	\$1,105.60	\$449.15	\$89.83	\$359.32
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	0	\$800.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Weekly Batch Service	9	\$300.00	\$2,700.00	\$1,350.00	\$1,350.00	\$270.00	\$1,080.00
SOS - UCC Interactive Searches	6,206	\$4.50	\$27,927.00	\$21,721.00	\$6,206.00	\$1,241.20	\$4,964.80
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	3,146	Variable	\$6,292.00	\$3,146.00	\$3,146.00	\$629.20	\$2,516.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - UCC ContinuationI Filings	1,607	\$8.00	\$12,856.00	\$10,445.50	\$2,410.50	\$482.10	\$1,928.40
SOS - UCC Original Filings	1,466	\$8.00	\$11,728.00	\$9,529.00	\$2,199.00	\$439.80	\$1,759.20
SOS - UCC Electronic Amendments	194	\$8.00	\$1,552.00	\$1,261.00	\$291.00	\$58.20	\$232.80
SOS - UCC Electronic Assignments	8	\$8.00	\$64.00	\$52.00	\$12.00	\$2.40	\$9.60
SOS - UCC Electronic Collateral Amendments	52	\$8.00	\$416.00	\$338.00	\$78.00	\$15.60	\$62.40
SOS - UCC Images	11,045	\$0.45	\$4,970.25	\$3,534.40	\$1,435.85	\$287.17	\$1,148.68
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	32	Variable	\$256.00	\$208.00	\$48.00	\$9.60	\$38.40
SOS - UCCASSIGN_BULK	9	Variable	\$72.00	\$58.50	\$13.50	\$2.70	\$10.80
SOS - UCCCOLLAMEND	9	Variable	\$72.00	\$58.50	\$13.50	\$2.70	\$10.80
SOS - UCCCONT_BULK	84	Variable	\$672.00	\$546.00	\$126.00	\$25.20	\$100.80
SOS - UCCORIG_BULK	470	Variable	\$3,760.00	\$3,055.00	\$705.00	\$141.00	\$564.00
SOS - EFS Interactive Searches	1,789	\$4.50	\$8,050.50	\$6,261.50	\$1,789.00	\$357.80	\$1,431.20
SOS - EFS Special Request	898	\$2.00	\$1,796.00	\$898.00	\$898.00	\$179.60	\$718.40
SOS - EFS Continuations	351	\$8.00	\$2,808.00	\$2,281.50	\$526.50	\$105.30	\$421.20
SOS - EFS Original Filings	189	\$8.00	\$1,512.00	\$1,228.50	\$283.50	\$56.70	\$226.80
REV - Sales/Use Tax Permit Lists	14	\$5.50	\$77.00	\$0.00	\$77.00	\$15.40	\$61.60
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	1,080	5% of Fee	\$85,245.00	\$85,245.00	\$4,262.25	\$852.45	\$3,409.80
E&A - Engineers & Architects	48	5% of Fee	\$7,200.00	\$7,200.00	\$360.00	\$72.00	\$288.00
Water Well Registrations	193	5% of Fee	\$14,670.00	\$13,643.10	\$1,026.90	\$205.38	\$821.52
REV - Motor Fuels Tax Filing	429	\$0.25	\$107.25	\$0.00	\$107.25	\$21.45	\$85.80
NDOA - Applicator permits	15	Variable	\$1,090.00	\$1,049.00	\$41.00	\$8.20	\$32.80
NDOA - AGAERIAL_LICENSE	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Measuring device	53	Variable	\$13,929.67	\$13,599.16	\$330.51	\$66.10	\$264.41
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	8	Variable	\$86,490.81	\$86,476.81	\$14.00	\$2.80	\$11.20
NDOA - AGSMALL_PACKAGE	1	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	3	Variable	\$77.60	\$71.27	\$6.33	\$1.27	\$5.06
NDOA - AGFIRM_REGISTRATION	7	Variable	\$126.48	\$112.75	\$13.73	\$2.75	\$10.98
NDOA - AGGFAL_Renew	753	Variable	\$22,658.57	\$20,984.00	\$1,674.57	\$334.91	\$1,339.66
NDOA - DAIRY/EGG/TURKEY	3	Variable	\$23,295.72	\$23,290.47	\$5.25	\$1.05	\$4.20

NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	15	Variable	\$3,434.80	\$3,364.35	\$70.45	\$14.09	\$56.36
NDOA - AGMILK_RENEW	1	Variable	\$307.47	\$298.25	\$9.22	\$1.84	\$7.38
NDOA - AGPESTKELLY	18	Variable	\$236,640.00	\$236,640.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	52	Variable	\$8,435.42	\$8,229.00	\$206.42	\$41.28	\$165.14
NDOA - AG_CervineFacility Permit	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	38	Variable	\$78,402.28	\$78,318.11	\$84.17	\$16.83	\$67.34
NDOA - AGNURSERY_RENEW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	2	Variable	\$283.36	\$273.25	\$10.11	\$2.02	\$8.09
NDOA - AGPERMIT_SELLSEEDS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Pet Feed Rendering	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	762	Variable	\$745,047.49	\$732,744.25	\$12,303.24	\$2,460.65	\$9,842.59
NDOA - AGPESTDEAL_NEW	5	Variable	\$126.86	\$116.25	\$10.61	\$2.12	\$8.49
NDOA - Governor Ag Conference	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	2	Variable	\$22.50	\$20.00	\$2.50	\$0.50	\$2.00
SFM - Fireworks Display Permits	4	Variable	\$106.52	\$100.00	\$6.52	\$1.30	\$5.22
SFM_BOILER	47	Variable	\$4,654.00	\$4,654.00	\$141.00	\$28.20	\$112.80
SFM_ELEVATOR	75	Variable	\$11,385.28	\$11,385.28	\$225.00	\$45.00	\$180.00
SFM_ELEVATOR_CC%	41	Variable	\$8,485.28	\$8,485.28	\$254.56	\$50.91	\$203.65
OTC-Over the counter payment	12,327	Variable	\$2,962,360.22	\$2,926,558.79	\$35,801.43	\$7,160.29	\$28,641.14
OTC Billback	113	Variable	\$576.40	\$0.00	\$576.40	\$115.28	\$461.12
PropertyTax Payments	133	Variable	\$487,876.25	\$486,621.82	\$1,254.43	\$250.89	\$1,003.54
NDOL - Contractor Registration	746	Variable	\$33,524.30	\$31,280.00	\$2,244.30	\$448.86	\$1,795.44
NDOL_OVR_PMT	118	Variable	\$111,710.69	\$0.00	\$654.88	\$130.98	\$523.90
NDOL_TAX_PMT	28	Variable	\$4,117.52	\$0.00	\$207.54	\$41.51	\$166.03
NEROADS - DOT_Permits	8,863	Variable	\$229,543.75	\$214,030.00	\$15,513.75	\$3,102.75	\$12,411.00
NEROADS - NDOT_RMS	30	Variable	\$5,216.98	\$5,008.40	\$208.58	\$41.72	\$166.86
NEROADS - NDOTSPD	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS - NDOTPERMITS	19	Variable	\$453.25	\$423.42	\$29.83	\$5.97	\$23.86
State Patrol Crime Report	936	\$18.00	\$22,072.00	\$17,800.00	\$4,272.00	\$854.40	\$3,417.60
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal	616	\$4.50	\$33,572.00	\$30,800.00	\$2,772.00	\$554.40	\$2,217.60
NSPApptFee	798	\$4.50	\$60,757.25	\$57,867.25	\$2,890.00	\$578.00	\$2,312.00
State Patrol Crime Report - Subscriber	1,898	Variable	\$29,383.00	\$24,290.80	\$5,092.20	\$1,018.44	\$4,073.76
Event Registration	116	10% of Fee	\$2,280.00	\$2,052.00	\$228.00	\$45.60	\$182.40
Sarpy_Stop	192	Variable	\$20,830.00	\$20,323.91	\$506.09	\$101.22	\$404.87
Medicaid & Long Term Care	32	\$1.75	\$2,435.00	\$2,435.00	\$56.00	\$11.20	\$44.80
City of Waverly Soccer Registration (CDB)	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	16	Variable	\$1,102.00	\$1,053.41	\$48.59	\$9.72	\$38.87
order_form_UBBNRD	2	Variable	\$257.37	\$249.13	\$8.24	\$1.65	\$6.59
Vital Records	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Utility_payment	1,111	Variable	\$172,438.95	\$168,291.94	\$4,147.01	\$829.40	\$3,317.61
SarpyCommunityCorrections	14	Variable	\$1,412.15	\$1,361.50	\$50.65	\$10.13	\$40.52
SARPY_VEHINSP	20	Variable	\$738.92	\$686.75	\$52.17	\$10.43	\$41.74
DOUGLAS_VITAL	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
59PlanningDept	135	Variable	\$101,893.05	\$99,561.73	\$2,331.32	\$466.26	\$1,865.06
Holt County Overweight Perm	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Micellanious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	134,921	Variable	\$8,095.26	\$0.00	\$8,095.26	\$1,619.05	\$6,476.21
NBC_Inspections	456	Variable	\$44,647.32	\$44,647.32	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	177,458	Variable	\$10,647.48	\$0.00	\$10,647.48	\$2,129.50	\$8,517.98
NBC_NISaleBarn	151,307	Variable	\$151,307.00	\$151,307.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	151,307	Variable	\$9,078.42	\$0.00	\$9,078.42	\$1,815.68	\$7,262.74
NBC_RFLRenewal	13	Variable	\$176,750.00	\$176,750.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	32,127	Variable	\$32,127.00	\$32,127.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	32,127	Variable	\$1,927.62	\$0.00	\$1,927.62	\$385.52	\$1,542.10
BOGRENEW	63	\$3.25	\$204.75	\$0.00	\$204.75	\$40.95	\$163.80
dhscentregDH	818	Variable	\$3,272.00	\$2,045.00	\$1,227.00	\$245.40	\$981.60
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,000	\$1.50	\$9,443.00	\$6,464.00	\$2,979.00	\$595.80	\$2,383.20

dhhscentregDHL	5,811	\$1.50	\$29,055.00	\$20,338.50	\$8,716.50	\$1,743.30	\$6,973.20
REVENUE_FEE	4,054	\$1.75	\$7,094.50	\$0.00	\$7,094.50	\$1,418.90	\$5,675.60
MVILB_Renewal	456	Variable	\$206,594.40	\$201,660.00	\$4,934.40	\$986.88	\$3,947.52
SUBTOTAL	1,753,640.00		20,122,154.93	19,440,752.62	580,571.01	116,114.21	464,456.80

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	128,938	\$1.00	\$128,938.00	64,469.00	64,469.00	\$64,469.00
Court Records (Justice) Monthly	79	\$500.00	\$39,500.00	\$19,750.00	19,750.00	\$19,750.00
Court Records (Justice) Credit Card Searches	689	\$15.00	\$10,335.00	\$5,167.50	5,167.50	\$5,167.50
Court E-Filing	14,046	\$1.00	\$14,046.00	\$0.00	14,046.00	\$14,046.00
COURTRECORDERF	2	Variable	\$3,000.00	\$0.00	3,000.00	\$3,000.00
COURTRECORDERU	1	Variable	\$1,000.00	\$0.00	1,000.00	\$1,000.00
COURTAPPELFILE	253	\$2.00	\$506.00	\$0.00	506.00	\$506.00
AOCERTGS	42	Variable	\$329.45	\$250.00	79.45	\$79.45
COURTAPPTFILE	7	variable	\$350.00	\$0.00	350.00	\$350.00
Courtjudge	136	\$50.00	\$6,800.00	\$0.00	\$6,800.00	\$6,800.00
Court Citations	4,574	Variable	\$666,665.90	\$653,677.50	12,988.40	\$12,988.40
Court Payments	2,759	Variable	\$886,207.93	\$872,391.69	13,816.24	\$13,816.24
Lobbyist Registration	39	\$0.05	\$7,830.00	\$7,830.00	391.50	\$391.50
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	798	Variable	\$3,979.00	\$1,963.00	\$2,016.00	\$2,016.00
Sccalessubscr	601	Variable	\$601.00	\$300.50	300.50	\$300.50
SUBTOTAL	152,964		1,770,088.28	1,625,799.19	144,680.59	144,680.59
						\$33,426.39

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board


Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			11,642.83	11,642.83	11,642.83
Subscriptions - New	376	variable	37,615.00	37,615.00	37,615.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$49,257.83	\$49,257.83	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	1,783	17.00	36,346.00	0.00	0.00
LCC -Tax Payments	36	variable	2,867,840.00	2,867,840.00	0.00
COURTEFILESUB	14,046	variable	\$364,814.00	\$364,814.00	0.00
PSCREMIT	291	variable	\$4,185,910.48	\$4,185,910.48	0.00
WCCSUB	126	variable	\$1,963.00	\$1,963.00	0.00
SUBTOTAL	16,282		\$7,456,873.48	\$7,420,527.48	\$0.00

**Payment Statement
January 30, 2021**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC
 1 S. 13th, Suite 301
Lincoln, NE 68508

PERIOD COVERED: December 1st - December 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NSRB Share (20 NII Share)	90.00%
DMV- DLR - Batch	12,943	\$3.00	\$38,829.00	\$25,886.00	\$12,943.00	\$2,588.60	\$10,354.40
DMV- DLR - Monitoring Fee	668,840	\$0.06	\$40,130.40	\$26,753.60	\$13,376.80	\$2,675.36	\$10,701.44
DMV- DLR - Interactive	65,447	\$3.00	\$196,341.00	\$130,894.00	\$65,447.00	\$13,089.40	\$52,357.60
DMV- DLR - Certified	24	\$3.00	\$72.00	\$48.00	\$24.00	\$4.80	\$19.20
DMV- DLR - Certified Transcript	157	\$4.00	\$628.00	\$471.00	\$157.00	\$31.40	\$125.60
DMV-SRIND	100	\$0.50	\$50.00	\$0.00	\$50.00	\$10.00	\$40.00
DMV-SRBULK	51	\$0.15	\$7.65	\$0.00	\$7.65	\$1.53	\$6.12
DMVSRMONTH	1	\$0.15	\$200.00	\$0.00	\$200.00	\$40.00	\$160.00
DMV - DLR Single	1,498	\$3.00	\$4,494.00	\$2,996.00	\$1,498.00	\$299.60	\$1,198.40
DMV - Driver License Renew	17,486	Varia	\$455,510.25	\$432,202.00	\$23,308.25	\$4,661.65	\$18,646.60
DMV - DMV_HOME_OFFICE_OTC	12	Varia	\$289.00	\$289.00	\$0.00	\$0.00	\$0.00
DMVOTC	5,446	Varia	\$134,693.25	\$127,208.00	\$7,485.25	\$1,497.05	\$5,988.20
DMVOTC_CASH	19,320	Varia	\$450,156.00	\$450,156.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	16,135	\$1.00	\$16,135.00	\$6,454.00	\$9,681.00	\$1,936.20	\$7,744.80
DMV- TLR - batch	8,931	\$1.00	\$8,931.00	\$3,572.40	\$5,358.60	\$1,071.72	\$4,286.88
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	10	\$50.00	\$500.00	\$340.00	\$160.00	\$32.00	\$128.00
DMV- TLR - Vol. Over 2,000/Run	16	\$18.00	\$288.00	\$160.00	\$128.00	\$25.60	\$102.40
DMV - Reinstatement	1,537	\$3.00	\$114,261.00	\$109,650.00	\$4,611.00	\$922.20	\$3,688.80
DMV - IRP	1,055	Variable	\$14,362,470.54	\$14,348,037.32	\$14,433.22	\$2,886.64	\$11,546.58
DMV - IFTA	844	Variable	\$32,048.24	\$31,212.30	\$835.94	\$167.19	\$668.75
DMVSPLATE	306	Variable	\$9,403.00	\$8,485.00	\$918.00	\$183.60	\$734.40
DMVSPLATEMESS	600	Variable	\$30,820.00	\$29,020.00	\$1,800.00	\$360.00	\$1,440.00
DMV - SingleTripPermit	520	Variable	\$21,188.00	\$19,470.00	\$1,718.00	\$343.60	\$1,374.40
DMV - Motor Vehicle Renewals	40,320	Variable	\$10,158,048.22	\$9,929,284.46	\$228,763.76	\$45,752.75	\$183,011.01
DMV_Fleets	65	Variable	\$548,851.48	\$546,118.75	\$2,732.73	\$546.55	\$2,186.18
DMV_DAS	148	Variable	\$25,323.00	\$20,442.00	\$4,881.00	\$976.20	\$3,904.80
HHSS - Health Practitioner Lists	65	Variable	\$4,160.00	\$0.00	\$4,160.00	\$832.00	\$3,328.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$395.00	\$0.00	\$395.00	\$79.00	\$316.00
HHSS - Health License Monitoring	141,710	Variable	\$1,417.10	\$0.00	\$1,417.10	\$283.42	\$1,133.68
HHSS - Health License Monitoring Mo. Min.	7	Variable	\$99.73	\$0.00	\$99.73	\$19.95	\$79.78
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals	0	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Local Renewals	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC_SDL	13	Variable	\$715.73	\$680.00	\$35.73	\$7.15	\$28.58
SED - Electrical Permits	0	4% of Fee	\$87,988.00	\$87,988.00	\$3,519.52	\$703.90	\$2,815.62
SED - Electrician License Renewal	5,102	2% of Fee	\$460,176.00	\$460,176.00	\$15,306.00	\$3,061.20	\$12,244.80
SED - Electrician Apprentice License	90	3.00	\$3,870.00	\$3,870.00	\$270.00	\$54.00	\$216.00
SED - License List	6	Variable	\$140.00	\$140.00	\$30.00	\$6.00	\$24.00
SEDEXAM3 - Exam Application (\$3 fee)	32	3.00	\$2,016.00	\$2,016.00	\$96.00	\$19.20	\$76.80
SEDEXAM5 - Exam Application (\$5 fee)	7	5.00	\$910.00	\$910.00	\$35.00	\$7.00	\$28.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,605	\$2/varia	\$189,536.50	\$183,185.00	\$6,351.50	\$1,270.30	\$5,081.20
SOS - Corp filings (Foreign/Domestic Corporations)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	1,486	Variable	\$7,601.82	\$3,704.82	\$3,897.00	\$779.40	\$3,117.60

SOS - CollectionRenew	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	38	Varia	\$3,000.00	\$1,500.00	\$1,500.00	\$300.00	\$1,200.00
SOS - Corporate Special Request	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	7	\$300.00	\$2,100.00	\$1,050.00	\$1,050.00	\$210.00	\$840.00
SOS - Corp_OCOGS	719	\$6.50	\$4,673.50	\$1,797.50	\$2,876.00	\$575.20	\$2,300.80
SOS - Corpcogs	7	\$10.00	\$70.00	\$70.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,929	\$0.45	\$1,768.05	\$1,257.28	\$510.77	\$102.15	\$408.62
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	7	\$300.00	\$2,100.00	\$1,050.00	\$1,050.00	\$210.00	\$840.00
SOS - UCC Interactive Searches	8,997	\$4.50	\$40,486.50	\$31,489.50	\$8,997.00	\$1,799.40	\$7,197.60
SOS - UCC Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Special Request	210	Variable	\$420.00	\$210.00	\$210.00	\$42.00	\$168.00
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Continuationl Filings	1,616	\$8.00	\$12,928.00	\$10,504.00	\$2,424.00	\$484.80	\$1,939.20
SOS - UCC Original Filings	2,046	\$8.00	\$16,368.00	\$13,299.00	\$3,069.00	\$613.80	\$2,455.20
SOS - UCC Electronic Amendments	305	\$8.00	\$2,440.00	\$1,982.50	\$457.50	\$91.50	\$366.00
SOS - UCC Electronic Assignments	17	\$8.00	\$136.00	\$110.50	\$25.50	\$5.10	\$20.40
SOS - UCC Electronic Collateral Amendments	76	\$8.00	\$608.00	\$494.00	\$114.00	\$22.80	\$91.20
SOS - UCC Images	16,300	\$0.45	\$7,335.00	\$5,216.00	\$2,119.00	\$423.80	\$1,695.20
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	33	Variable	\$264.00	\$214.50	\$49.50	\$9.90	\$39.60
SOS - UCCASSIGN_BULK	15	Variable	\$120.00	\$97.50	\$22.50	\$4.50	\$18.00
SOS - UCCCOLLAMEND	13	Variable	\$104.00	\$84.50	\$19.50	\$3.90	\$15.60
SOS - UCCCONT_BULK	115	Variable	\$920.00	\$747.50	\$172.50	\$34.50	\$138.00
SOS - UCCORIG_BULK	721	Variable	\$5,768.00	\$4,686.50	\$1,081.50	\$216.30	\$865.20
SOS - EFS Interactive Searches	2,366	\$4.50	\$10,647.00	\$8,281.00	\$2,366.00	\$473.20	\$1,892.80
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	400	\$8.00	\$3,200.00	\$2,600.00	\$600.00	\$120.00	\$480.00
SOS - EFS Original Filings	389	\$8.00	\$3,112.00	\$2,528.50	\$583.50	\$116.70	\$466.80
REV - Sales/Use Tax Permit Lists	4	\$5.50	\$22.00	\$0.00	\$22.00	\$4.40	\$17.60
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals	0	5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	2,521	5% of Fee	\$199,315.00	\$199,315.00	\$9,965.75	\$1,993.15	\$7,972.60
E&A - Engineers & Architects	39	5% of Fee	\$5,850.00	\$5,850.00	\$292.50	\$58.50	\$234.00
Water Well Registrations	273	5% of Fee	\$21,730.00	\$20,208.90	\$1,521.10	\$304.22	\$1,216.88
REV - Motor Fuels Tax Filing	455	\$0.25	\$113.75	\$0.00	\$113.75	\$22.75	\$91.00
NDOA - Applicator permits	14	Variable	\$1,260.00	\$1,218.00	\$42.00	\$8.40	\$33.60
NDOA - AGAERIAL_LICENSE	1	Variable	\$102.49	\$98.25	\$4.24	\$0.85	\$3.39
NDOA - Measuring device	46	Variable	\$10,101.52	\$9,866.72	\$234.80	\$46.96	\$187.84
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCWGS	7	Variable	\$2,895.83	\$2,832.79	\$63.04	\$12.61	\$50.43
NDOA - AGSMALL_PACKAGE	1	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AGFFAL_Tonnage	2	Variable	\$140.32	\$133.41	\$6.91	\$1.38	\$5.53
NDOA - AGFIRM_REGISTRATION	11	Variable	\$168.70	\$145.75	\$22.95	\$4.59	\$18.36
NDOA - AGGFAL_Renew	682	Variable	\$22,660.21	\$21,132.00	\$1,528.21	\$305.64	\$1,222.57
NDOA - DAIRY/EGG/TURKEY	13	Variable	\$28,918.82	\$28,747.06	\$171.76	\$34.35	\$137.41
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	1	Variable	\$221.80	\$220.05	\$1.75	\$0.35	\$1.40
NDOA - AGMILK_RENEW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTKELLY	21	Variable	\$175,840.00	\$175,840.00	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	41	Variable	\$6,631.64	\$6,488.25	\$143.39	\$28.68	\$114.71
NDOA - AG_CervineFacility Permit	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	35	Variable	\$58,819.17	\$58,746.11	\$73.06	\$14.61	\$58.45
NDOA - AGNURSERY_RENEW	443	Variable	\$66,574.71	\$64,730.64	\$1,844.07	\$368.81	\$1,475.26

NDOA - AGNURSERY_STOCK	1	Variable	\$185.61	\$177.25	\$8.36	\$1.67	\$6.69
NDOA - AGPERMIT_SELLSEEDS	4	Variable	\$179.37	\$168.00	\$11.37	\$2.27	\$9.10
NDOA - Pet Feed Rendering	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	626	Variable	\$707,646.29	\$696,358.75	\$11,287.54	\$2,257.51	\$9,030.03
NDOA - AGPESTDEAL_NEW	8	Variable	\$204.34	\$186.00	\$18.34	\$3.67	\$14.67
NDOA - Governor Ag Conference	0	\$3.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SFM - Fireworks Display Permits	8	Variable	\$239.66	\$225.00	\$14.66	\$2.93	\$11.73
SFM_BOILER	51	Variable	\$5,968.00	\$5,968.00	\$153.00	\$30.60	\$122.40
SFM_ELEVATOR	107	Variable	\$19,865.00	\$19,865.00	\$321.00	\$64.20	\$256.80
SFM_ELEVATOR_CC%	67	Variable	\$15,905.00	\$15,905.00	\$477.15	\$95.43	\$381.72
OTC-Over the counter payment	13,126	Variable	\$4,403,736.31	\$4,362,321.62	\$41,414.69	\$8,282.94	\$33,131.75
OTC Billback	119	Variable	\$1,013.42	\$0.00	\$1,013.42	\$202.68	\$810.74
PropertyTax Payments	696	Variable	\$2,898,988.92	\$2,891,545.19	\$7,443.73	\$1,488.75	\$5,954.98
NDOL - Contractor Registration	829	Variable	\$30,054.20	\$27,320.00	\$2,734.20	\$546.84	\$2,187.36
NDOL_OVR_PMT	17	Variable	\$1,073.94	\$0.00	\$83.22	\$16.64	\$66.58
NDOL_TAX_PMT	252	Variable	\$69,572.60	\$0.00	\$355.47	\$71.09	\$284.38
NEROADS - DOT_Permits	8,487	Variable	\$220,202.50	\$205,345.00	\$14,857.50	\$2,971.50	\$11,886.00
NEROADS-NDOT_RMS	23	Variable	\$5,840.10	\$5,620.35	\$219.75	\$43.95	\$175.80
NEROADS-NDOTSPD	1	Variable	\$51.75	\$50.00	\$1.75	\$0.35	\$1.40
NEROADS-NDOTPERMITS	30	Variable	\$677.50	\$630.40	\$47.10	\$9.42	\$37.68
State Patrol Crime Report	991	\$18.00	\$22,196.00	\$17,900.00	\$4,296.00	\$859.20	\$3,436.80
NSPCCW_Renew - NSP Conceal & Carry Permit Renewal	799	\$4.50	\$43,495.50	\$39,900.00	\$3,595.50	\$719.10	\$2,876.40
NSPApptFee	1,099	\$4.50	\$84,436.12	\$80,430.25	\$4,005.87	\$801.17	\$3,204.70
State Patrol Crime Report - Subscriber	1,153	Variable	\$17,817.50	\$14,753.00	\$3,064.50	\$612.90	\$2,451.60
Event Registration	102	10% of Fee	\$2,100.00	\$1,890.00	\$210.00	\$42.00	\$168.00
Sarpy_Stop	179	Variable	\$19,015.00	\$18,553.01	\$461.99	\$92.40	\$369.59
Medicaid & Long Term Care	27	\$1.75	\$2,085.00	\$2,085.00	\$47.25	\$9.45	\$37.80
City of Waverly Soccer Registration (CDB)	0	\$1.75	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
recreation_program	35	Variable	\$2,069.37	\$2,020.00	\$49.37	\$9.87	\$39.50
order_form_LPNNRD	98	Variable	\$3,557.64	\$3,312.48	\$245.16	\$49.03	\$196.13
order_form_UBBNRD	3	Variable	\$486.42	\$469.48	\$16.94	\$3.39	\$13.55
Vital Records	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Utility_payment	1,246	Variable	\$194,576.49	\$190,156.28	\$4,420.21	\$884.04	\$3,536.17
SarpyCommunityCorrections	21	Variable	\$2,587.27	\$2,488.50	\$98.77	\$19.75	\$79.02
SARPY_VEHINSP	10	Variable	\$332.70	\$307.50	\$25.20	\$5.04	\$20.16
DOUGLAS_VITAL	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
59PlanningDept	119	Variable	\$70,609.28	\$69,128.84	\$1,480.44	\$296.09	\$1,184.35
Holt County Overweight Perm	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Micellianious Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	90,632	Variable	\$5,437.92	\$0.00	\$5,437.92	\$1,087.58	\$4,350.34
NBC_Inspections	473	Variable	\$43,350.00	\$43,350.00	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	-233,469	Variable	-\$14,008.14	\$0.00	-\$14,008.14	-\$2,801.63	-\$11,206.51
NBC_NISaleBam	154,230	Variable	\$154,230.00	\$154,230.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBamF	17,836	Variable	\$1,070.16	\$0.00	\$1,070.16	\$214.03	\$856.13
NBC_RFLRenewal	5	Variable	\$12,000.00	\$12,000.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLock	45,515	Variable	\$45,515.00	\$45,515.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockF	23,559	Variable	\$1,413.54	\$0.00	\$1,413.54	\$282.71	\$1,130.83
BOGRENEW	113	\$3.25	\$367.25	\$0.00	\$367.25	\$73.45	\$293.80
dhscentregDH	830	Variable	\$3,320.00	\$2,075.00	\$1,245.00	\$249.00	\$996.00
dhscentregLN-subscriber	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhscentreg	2,146	\$1.50	\$10,252.00	\$7,033.00	\$3,219.00	\$643.80	\$2,575.20
dhscentregDHL	6,256	\$1.50	\$31,280.00	\$21,896.00	\$9,384.00	\$1,876.80	\$7,507.20
REVENUE_FEE	4,355	\$1.75	\$7,621.25	\$0.00	\$7,621.25	\$1,524.25	\$6,097.00
MVILB_Renewal	447	Variable	\$196,933.40	\$192,260.00	\$4,673.40	\$934.68	\$3,738.72
SUBTOTAL	1,199,156.00		37,487,290.35	36,836,680.01	610,915.66	122,183.10	488,732.56

Service/Volume Processed	No. of Records	Fee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	122,271	\$1.00	\$122,271.00	61,135.50	61,135.50	\$61,135.50
Court Records (Justice) Monthly	122	\$500.00	\$61,000.00	\$30,500.00	30,500.00	\$30,500.00
Court Records (Justice) Credit Card Searches	726	\$15.00	\$10,890.00	\$5,445.00	5,445.00	\$5,445.00
Court E-Filing	16,422	\$1.00	\$16,422.00	\$0.00	16,422.00	\$16,422.00
COURTRECORDERF	1	Variable	\$1,500.00	\$0.00	1,500.00	\$1,500.00
COURTRECORDERU	0	Variable	\$0.00	\$0.00	0.00	\$0.00
COURTAPELFILE	287	\$2.00	\$574.00	\$0.00	574.00	\$574.00
AOCERTGS	44	Variable	\$342.94	\$260.00	82.94	\$82.94
COURTAPPTFILE	9	variable	\$450.00	\$0.00	450.00	\$450.00
Courtjudge	136	\$50.00	\$6,800.00	\$0.00	\$6,800.00	\$6,800.00
Court Citations	4,595	Variable	\$658,259.82	\$645,228.17	13,031.65	\$13,031.65
Court Payments	2,896	Variable	\$1,015,660.74	\$1,001,250.67	14,410.07	\$14,410.07
Lobbyist Registration	306	\$0.05	\$114,420.00	\$114,420.00	5,721.00	\$5,721.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	3	\$100.00	\$300.00	\$150.00	150.00	\$150.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	0.00	\$0.00
Wccfile	755	Variable	\$3,552.00	\$1,587.00	\$1,965.00	\$1,965.00
Scalessubscr	674	Variable	\$674.00	\$337.00	337.00	\$337.00
SUBTOTAL	149,248		2,013,166.50	1,860,338.34	158,549.16	158,549.16
						\$37,843.72

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects			12,470.83	12,470.83	12,470.83
Subscriptions - New	439	variable	43,900.00	43,900.00	43,900.00
Renewal	0	variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$56,370.83	\$56,370.83	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	Fee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	2,069	17.00	42,398.00	42,398.00	0.00
LCC -Tax Payments	34	variable	2,741,612.00	2,741,612.00	0.00
COURTEFILESUB	16,422	variable	\$425,936.00	\$425,936.00	0.00
PSCREMIT	291	variable	\$4,080,272.21	\$4,080,272.21	0.00
WCCSUB	100	variable	\$1,587.00	\$1,587.00	0.00
SUBTOTAL	18,916		\$7,291,805.21	\$7,291,805.21	\$0.00