



NEBRASKA STATE RECORDS BOARD

MINUTES

January 8, 2026

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board ("NSRB") was called to order by Chairperson Robert B. Evnen at 9:01 a.m. on January 8, 2026.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson
Lieutenant Governor, Joe Kelly, representing the Governor
Mike Foley, Auditor of Public Accounts
Lee Will, Director of Administrative Services
Joey Spellerberg, State Treasurer
Dave Bydalek, representing the Attorney General
Jason Jackson, representing the General Public
Sean Blocher, representing the Banking Profession
Beau Reid, representing the Insurance Profession
Ryan Maloley, representing the Legal Profession

Vacant: Representatives of the Media Profession and Libraries

Staff in attendance:

Libby Elder, NSRB Executive Director
Tracy Marshall, NSRB Recording Clerk
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on December 5, 2025, and on the State's public meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB's attention to the adoption of the agenda. Mr. Reid moved to adopt the agenda. Mr. Kelly seconded the motion.

Voting For:	Evnen Spellerberg	Will Kelly	Maloley Bydalek	Reid Blocher	Jackson Foley
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Voting Against: None

Absent: None

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson requested a motion to approve the minutes of the September 30, 2025, meeting. Mr. Will moved to approve the minutes as presented. Mr. Reid seconded the motion.

Voting For:	Evnen Spellerberg	Will Kelly	Maloley Bydalek	Reid Blocher	Jackson Foley
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Voting Against: None

Absent: None

The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Ms. Elder provided a summary of the September 30, 2025, Cash Fund Balance Report. Mr. Reid moved to approve the Cash Fund Balance Report. Mr. Kelly seconded the motion. There was no further discussion.

Voting For:	Evnen Spellerberg	Will Kelly	Maloley Bydalek	Reid Blocher	Jackson Foley
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Voting Against: None

Absent: None

The motion carried.

Agenda Item 7. PUBLIC COMMENT.

There was no public comment.

Mr. Kelly left 9:15 a.m. returned 9:16

Agenda Item 8. AUDIT OF NEBRASKA INTERACTIVE, LLC. Mr. Foley reported that the Finance Review Subcommittee reviewed the audit of Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler Nebraska”) for years ending December 31, 2024, and 2023. The Finance Review Subcommittee unanimously recommended the NSRB approve receipt of the audit.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley
Voting Against:	None				
Absent:	None				

The motion carried.

Agenda Item 9. PROJECT UPDATE

Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project. Mr. O’Flaherty with Tyler Nebraska demonstrated the Resident Assistant Artificial Intelligence (“AI”) Chatbot (“Chatbot”) custom tailored for the Department of Motor Vehicles (“DMV”). Mr. O’Flaherty reported that over the last 28 days, there have been 11,000 unique users of the Chatbot, and more than 25,000 questions have been submitted. Mr. O’Flaherty reported that feedback received has been positive. There was discussion on call deflection data. Mr. Hughes stated that Tyler Nebraska plans to provide additional information and data on the use and effectiveness of the Chatbot at the next NSRB meeting.

Rhonda Lahm, Director the DMV, explained that the Chatbot was initially deployed in an unannounced manner and was organically adopted for use. Early performance results suggest meaningful customer service value. The DMV is actively tracking call center volume data and metrics. However, the pilot has been of limited duration, and DMV anticipates having more meaningful data after the first quarter of the year. Ms. Lahm commended Tyler Nebraska and DMV staff for the successful implementation of the Chatbot.

Agenda Item 10. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 10.a. Review of Template Agreements. Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including Electronic Government Service Level Agreements, PayPort and Citizen Payment Processing addendums, and Statements of Work.

Ms. Elder also reported a termination agreement for the City of St. Paul, Revised Addendum One for DMV, and Addendum 19 for the Nebraska Supreme Court prepared in response to the Supreme Court’s adjustments to fees for online court services, effective January 1, 2026.

Agenda Item 11. PROJECT PRIORITY REPORT & REVIEW OF PROJECT STATUS REPORTS

Action Item 11.a. Project Priority Report Mr. Hughes reported changes to the Project Priority report to address NSRB member requests for additional information. Ms. Erb noted the reports now include reasons for realignment of project completion dates. Ms. Erb discussed projects completed in December, including major projects for Agriculture, State Fire Marshal, State Patrol, and DMV.

Ms. Erb reported on a project cancelled for the DMV and shared that Tyler Nebraska has many additional projects in the pipeline.

Ms. Elder presented Project Status reports, which include project feedback received from state and local government entities. Ms. Elder highlighted a status report provided by the Nebraska Brand Committee.

There was discussion of third-party reasons for realignment of project completion dates. Mr. Will would like to identify patterns in third-party issues causing delay. There was discussion of use of an asterisk in the report to indicate the estimated completion date has been revised. Mr. Jackson would like to understand the degree of change in the anticipated completion date, and so would like the report to include the original completion dates.

Mr. Jackson moved to approve the Project Priority Report, seconded by Mr. Will.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 12. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS

Agenda Item 12.a. Business Plan Amendment. Mr. Hughes presented an amendment to the 2025 Business Plan for Tyler Nebraska, which will continue the 2025 plan for the next quarter of services, or the first quarter of 2026. Mr. Hughes discussed modernization, elevation of citizen journey, driving AI innovation, and improvement of the process for completion of PCI compliance documentation. There was discussion of merchant and payment processing costs.

Mr. Will moved to approve the amendment to the 2025 Business Plan, seconded by Mr. Jackson.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	Foley

Voting Against: None

Absent: None

The motion carried.

Agenda Item 12.b. Outage Report – DMV Certificates of Completion. Mr. Hughes explained that an outage occurred between September 10, 2025, and September 12, 2025, when a secure Virtual Private Network (“VPN”) connection between the State’s network and Tyler Nebraska’s cloud environment. The traffic stopped moving between the VPN and Tyler Nebraska, but the VPN remained up. The only service affected was the DMV Certificates of Completion. The issue was remedied by a restart on the State’s side.

Agenda Item 12.c. Status of Technical Infrastructure Upgrades, Migrations and Enhancements. Mr. Sloan provided an update on Tyler Nebraska’s Grails and website modernization efforts. Mr. Sloan reported that Tyler’s commitment to the State to complete the modernization work within 6-8 quarters has been fulfilled. Tyler’s marketing team created a case study of Nebraska’s modernization project, which discusses a technology shift in movement of legacy applications to a forward-facing, sustainable, and scalable platform.

Agenda Item 12.d. General Manager’s Report. Mr. Hughes reported the results of Tyler Nebraska’s annual disaster recovery test for the State of Nebraska. There was discussion of the failover processes and change management processes to ensure successful failover. Mr. Hughes also discussed completion of enhancements for the Department of Revenue Tax Payment Plan system.

Agenda Item 13. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session). Mr. Blocher moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a Network Manager, and indicated the closed session was necessary for the protection of the public interest and prevention of needless injury to the reputation of an individual. The motion for closed session was seconded by Mr. Kelly. Chairperson Evnen restated the motion to go into closed session.

Mr. Jackson asked why a closed session is necessary. Ms. Elder explained that the scoring information is not yet public and that bidder performance may be discussed.

Voting For:	Evnen	Will	Maloley	Reid	Spellerberg
	Kelly	Bydalek	Blocher	Foley	
Voting Against:	None				
Abstain:	Jackson				

The motion carried.

The NSRB went into closed session at 10:27

Break at 10:28 a.m. returned 10:30 a.m.

At 11:12 a.m. Mr. Blocher moved that the NSRB reconvene in open session having completed discussion of the Network Manager contract. The motion was seconded by Mr. Bydalek.

Voting For:	Evnen	Will	Maloley	Reid	Jackson
	Spellerberg	Kelly	Bydalek	Blocher	
Voting Against:	None				
Abstain:	None				

The motion carried.

The Chairman requested a motion to notify DAS to issue the intent to award for RFP 122777 O5 to Nebraska Interactive, LLC dba Tyler Nebraska. Mr. Reid moved to issue the intent to award for RFP 122777 O5 to Nebraska Interactive, LLC dba Tyler Nebraska. The motion was seconded by Mr. Blocher.

Voting For: Evnen Will Maloley Reid Jackson
Spellerberg Kelly Bydalek Blocher

Voting Against: None

Abstain: Foley

The motion carried.

Mr. Foley indicated that the NSRB has received information on proper interpretation of contractual terms and moved to request a written opinion from the Attorney General. The Chairperson indicated that the motion was out of order because it was not on the agenda but can be on the agenda for the next meeting. Mr. Foley moved to overrule the Chairperson, indicating that it is relevant to obtain an understanding of the proper interpretation of contractual terms. The motion failed, as there was no second.

Agenda Item 14. DATE FOR NEXT MEETING. The Chairperson announced the next regular meeting of the NSRB will be in March 2026.

Agenda Item 15. ADJOURNMENT. Mr. Will moved to adjourn, which was seconded by Mr. Jackson.

Voting For: Evnen Will Maloley Reid Jackson
Spellerberg Kelly Bydalek Blocher Foley

Voting Against: None

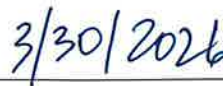
Absent: None

The motion carried.

The meeting adjourned at 11:22. a.m.



Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board



Date