

NEBRASKA
STATE RECORDS
BOARD

2ND FLOOR
CONFERENCE ROOM

1221 N STREET

December 10, 2025

9:00 A.M.

The Lincoln Journal Star
PO Box 81609
(402) 473-7448

State of Florida, County of Orange, ss:

Edmar Corachia, being first duly sworn, deposes and says: That (s)he is a duly authorized signatory of Column Software, PBC, duly authorized agent of The Lincoln Journal Star, a legal newspaper printed, published and having a general circulation in the County of Lancaster as that and state of Nebraska, and that the attached printed notice was published in said newspaper and that said newspaper is the legal newspaper under the statute of the State of Nebraska.

The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

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NOTICE NAME: NSRB Meeting

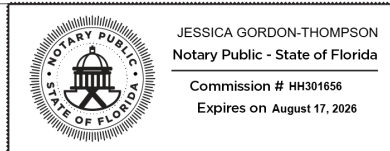
Publication Fee: \$21.48

Edmar Corachia

(Signed)

VERIFICATION

State of Florida
County of Orange



Subscribed in my presence and sworn to before me on this: 11/07/2025

J. Tra

Notary Public

Notarized remotely online using communication technology via Proof.

Nebraska State Records Board Meeting

NOTICE OF PUBLIC MEETING

Notice is hereby given that the public meeting of the Nebraska State Records Board is scheduled for December 10, 2025, at 9:00 AM, and will be held at the 1221 N St 2 nd Floor Conference Room, Lincoln, NE.

At times, the Board may go into closed session during the meeting as provided by Neb. Rev. Stat. 84-1410.

An agenda, kept continually, shall be available for inspection at the Nebraska State Records Board during regular business hours or at the Board's website at staterecordsboard.nebraska.gov. If auxiliary aids or reasonable accommodations are needed for attendance at the hearing, please call the Nebraska State Records Board's offices at (402) 471-2550. For persons with hearing/speech impairments, please call the Nebraska Relay System at (800) 833-7352 (TDD) or (800) 833-0920 (Voice). Advance notice of at least seven days is needed when requesting an interpreter. COL-NE-1006896 11/7 ZNEZ

<p>ORGANIZATION</p> <p>Nebraska State Records Board</p>	<p>ACTIVITY</p> <p>Meeting</p>
<p>DATE OF ACTIVITY</p> <p>12/10/2025</p>	<p>TIME OF ACTIVITY</p> <p>9:00 AM Central</p>
<p>LOCATION</p> <p>1221 N Street 2nd Floor Conference Room</p>	<p>DETAILS</p> <p>Quarterly Meeting</p>
<p>MEETING AGENDA</p> <p>https://staterecordsboard.nebraska.gov/</p>	<p>MEETING MATERIALS</p> <p>https://staterecordsboard.nebraska.gov/</p>
<p>NAME</p> <p>Libby Elder Executive Director</p>	<p>EMAIL</p> <p>libby.elder@nebraska.gov</p>
<p>ADDRESS</p> <p>1221 N Street</p>	<p>AGENCY WEBSITE</p> <p>https://sos.nebraska.gov/</p>
<p>TELEPHONE</p> <p>(402) 471-2745</p>	

NEBRASKA STATE RECORDS BOARD AGENDA

1221 N Street 2nd Floor Conference Room

December 10, 2025, 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF OPEN MEETINGS ACT
3. NOTICE OF MEETING
4. **Action Item:** ADOPTION OF AGENDA
5. APPROVAL OF MINUTES
Action Item: Approval of September 30, 2025, Meeting Minutes
6. APPROVAL OF FINANCIAL REPORT
Action Item: Approval of September 30, 2025, Cash Fund Balance Report
7. PUBLIC COMMENT
8. AUDIT OF NEBRASKA INTERACTIVE, LLC
 - a) **Action Item:** Accept the Ernst & Young LLP Audit Report of Nebraska Interactive, LLC, dated April 29, 2025, for years ended December 31, 2024 and 2023
9. PROJECT UPDATE
 - a) **Non-Action Item:** Artificial Intelligence Chatbot Pilot Project
10. EXECUTIVE DIRECTOR'S REPORT
 - a) REVIEW OF TEMPLATE AGREEMENTS
(Signed by Chairperson Evnen pursuant to Board authority)
 1. **Non-Action Item:** EGSLA – Village of Greeley, Village of Monroe, Village of Phillips
 2. **Non-Action Item:** PayPort – Village of Monroe, Village of Phillips
 3. **Non-Action Item:** Citizen Payment Processing – Village of Greeley, Village of Sutherland
 4. **Non-Action Item:** Statement of Work – Cheyenne County Website, Department of Motor Vehicles (DMV) – AI Resident Assistant, Secretary of State – Elections Website, Department Water, Energy and Environment – Website
 5. **Non-Action Item:** Termination Agreement – City of St. Paul
 6. **Non-Action Item:** Department of Motor Vehicles – Revised Addendum One
11. PROJECT PRIORITY REPORT & REVIEW OF PROJECT STATUS REPORTS
 - a) **Action Item:** Approve Project Priority Report
12. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS
 - a) **Action Item:** Approve Business Plan Amendment
 - b) **Non-Action Item:** Outage Report – DMV Certificates of Completion – September 10-12, 2025
 - c) **Non-Action Item:** Status of Technical Infrastructure Upgrades, Migrations, and Enhancements
 - d) **Non-Action Item:** General Manager's Report
13. REQUEST FOR PROPOSALS - NETWORK MANAGER (Closed Session)
 - a) **Action Item:** Approve Intent to Award
14. DATE FOR THE NEXT MEETING
TBD – March 2026
LOCATION: 1221 N Street, 2nd Floor Conference Room
15. ADJOURNMENT



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of September 30, 2025

Agenda Item 1. CALL TO ORDER, ROLL CALL. The meeting of the Nebraska State Records Board ("NSRB") was called to order by Chairperson Robert B. Evnen at 9:00 a.m. on September 30, 2025.

Roll Call was taken. The following NSRB members were present:

Robert Evnen, Secretary of State, State Records Administrator and Chairperson
Craig Kubicek, representing the Auditor of Public Accounts
Lee Will, Director of Administrative Services
Edward Boone, representing the State Treasurer
Jason Jackson, representing the General Public
Sean Blocher, representing the Banking Profession
Dave Bydalek, representing the Attorney General

Arrived after Roll Call:

Lieutenant Governor Joe Kelly, representing the Governor

The following NSRB members were absent:

Beau Reid, representing the Insurance Industry
Ryan Maloley, representing the Legal Profession

Vacant member positions: Representative of the Media Profession, Representative of Libraries

Staff in attendance:

Libby Elder, NSRB Executive Director
Tracy Marshall, NSRB Recording Clerk
Colleen Byelick, Chief Deputy Secretary of State and General Counsel

Agenda Item 2. ANNOUNCEMENT OF OPEN MEETINGS ACT. The Chairperson announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act were located on the table by the entrance.

Agenda Item 3. NOTICE OF MEETING. The Chairperson announced that public notice of the meeting was duly published in the Lincoln Journal Star on August 29, 2025, and on the State's public

meeting calendar website. The public notice and proof of publication relating to the meeting would be made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA. The Chairperson brought the NSRB's attention to the adoption of the agenda. Mr. Jackson moved to approve the agenda. Mr. Will seconded the motion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against:	None
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Absent:	Maloley	Reid	Kelly
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The motion carried.

Agenda Item 5. APPROVAL OF MINUTES. The Chairperson requested a motion to approve the minutes of the July 10, 2025, meeting. Mr. Jackson moved to approve the minutes as presented. Mr. Will seconded the motion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against:	None
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Absent:	Maloley	Reid	Kelly
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The motion carried.

Agenda Item 6. APPROVAL OF FINANCIAL REPORT. Ms. Elder provided a summary of the June 30, 2025, Cash Fund Balance Report. Mr. Blocher moved to approve the Cash Fund Balance Report. Mr. Bydalek seconded the motion. There was no further discussion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against:	None
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Absent:	Maloley	Reid	Kelly
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The motion carried.

Agenda Item 7. PUBLIC COMMENT.

There was no public comment.

Agenda Item 8. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 8.a. Review of Template Agreements. Ms. Elder provided a list of agreements signed pursuant to NSRB authority, including an Electronic Government Service Level Agreement, a Citizen Payment Processing Addendum, and Statements of Work.

Agenda Item 8.b. Review of Project Status Reports. Ms. Elder presented information on the status of active projects Nebraska Interactive, LLC dba Tyler Nebraska ("Tyler Nebraska") is implementing for state and local governments.

Agenda Item 8.c. Audit of Nebraska Interactive, LLC. Ms. Elder reported that Tyler Nebraska's 2024 audit has been provided to the Finance Review Subcommittee. Acceptance of the audit will be action item at the NSRB's December meeting.

Agenda Item 9. PROJECT UPDATE**Agenda Item 9.a. Artificial Intelligence Chatbot Pilot Project.**

Ms. Elder provided an update on the Artificial Intelligence ("AI") Resident Assistant Chatbot ("Chatbot") pilot project for the Department of Motor Vehicles ("DMV"). An initial meeting was held with the DMV to discuss implementation of the Chatbot.

Mr. Jackson inquired about measuring the success of the Chatbot project. Director Lahm indicated that success from her perspective includes a reduction in call volume for the DMV office.

There was discussion of gathering analytics for the Chatbot. Mr. Hughes confirmed that the Chatbot includes an analytics dashboard, which also allows users to rate the response provided by the Chatbot. There was discussion of the Chatbot not being a substitute a Google search but instead improving the citizen experience.

Agenda Item 10. NEBRASKA INTERACTIVE, LLC dba TYLER NEBRASKA REPORTS

Agenda Item 10.a. Status of Technical Infrastructure Upgrades, Migrations, and Enhancements. Mr. Sloan provided an update on modernization efforts, indicating Tyler Nebraska is nearing completion of the technical infrastructure upgrade and modernization efforts. All development work has been completed, but there is an issue on a project for the Nebraska State Patrol and resolution is dependent upon Tyler Nebraska's coordination with the Office of the Chief Information Officer.

Agenda Item 10.b. Approve Project Priority Report. Ms. Erb presented the project priority report. Tyler Nebraska successfully completed 24 projects, and there were 20 projects in progress. There was discussion of the asterisk noted on certain project dates, which means that the project completion dates have been revised. The Chair referred the members to the Project Status reports, which are used to contact agencies to obtain feedback on the status of their projects.

There was discussion that the NSRB needs full knowledge of the reason for a date change for every project that has an asterisk, and that such information should be included in the project priority report.

Mr. Will moved to approve the Project Priority Report with the understanding that there will be changes to future reports as discussed. Mr. Bydalek seconded the motion.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against:	None
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Absent:	Maloley	Reid	Kelly
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The motion carried.

Agenda Item 10.c. General Managers Report. Mr. Hughes reported that a dotcomm Gold Award was received for Nebraska Department of Water, Environment and Energy's website, and a Government Standard of Excellence award was received from the Web Marketing Association for the Attorney General's Office's Secure the Goodlife project.

Mr. Hughes discussed working with the OCIO's office to establish a consistent standard for building websites for state agencies.

Mr. Hughes indicated that Tyler Nebraska has been meeting with agencies to discuss their project portfolios and needs. Many agencies are indicating they have website needs, and interest in AI projects, improving forms, data driven decision-making, and implementing more sophisticated systems for managing work.

Mr. Hughes presented information on a successful project for the modernization of the DMV's handicapped permits system.

Mr. Hughes discussed the support function that Tyler Nebraska provides for the State. In Quarter 2, 8,567 tickets came through, and of those 90%-91% were resolved with the first contact or response, and customers overall gave a 96% satisfaction rating of such service.

Agenda Item 11. REQUEST FOR PROPOSALS – NETWORK MANAGER DISCUSSION (Closed Session)

Mr. Blocher moved that the NSRB go into closed session for the limited purpose of discussion of the Request for Proposals for a network manager, and indicated the closed session was necessary for the protection of the public interest. The motion for closed session was seconded by Mr. Jackson.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson	Boone	Blocher
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Voting Against:	None
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Absent:	Maloley	Reid	Kelly
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The motion carried.

The NSRB went into closed session at 9:53 a.m. for the limited purpose of discussion of the Request for Proposals for a network manager.

Mr. Kelly arrived at 9:56 a.m.

At 10:00 a.m. Mr. Blocher moved that the NSRB reconvene in open session having completed discussion of the Request for Proposals for a network manager. The motion was seconded by Mr.

Jackson.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson Kelly	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid

The motion carried.

Agenda Item 12. DATE FOR NEXT MEETING. The Chairperson announced the next meeting of the NSRB will be in the first 10 days of December 2025 at the N Street location and indicated the importance of members attendance.

Agenda Item 13. ADJOURNMENT. Mr. Jackson moved to adjourn, which was seconded by Mr. Will.

Voting For:	Evnen Bydalek	Will Kubicek	Jackson Kelly	Boone	Blocher
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Voting Against: None

Absent: Maloley Reid

The motion carried.

The meeting adjourned at 10:01 a.m.

Robert B. Evnen
Secretary of State
State Records Administrator
Chairperson, State Records Board

Date

NSRB - CASH FUND BALANCE

State Records Board - Revenues & Expenditures & Transfers

July 1, 2025 through September 30, 2025

With comparative figures for July 1, 2024, through September 30, 2024
FY 25-26

	<u>Jul 25</u>	Prior Year <u>Jul 24</u>	<u>Aug 25</u>	Prior Year <u>Aug 24</u>	<u>Sep 25</u>	Prior Year <u>Sep 24</u>	Year to Date <u>FY 25-26</u>	Year to Date <u>FY 24-25</u>
Revenues:								
Sale of Subscriber Services	\$2,599,910.39	\$2,209,285.70	\$2,186,481.71	\$1,348,822.61	\$2,110,373.96	\$1,330,228.08	\$6,896,766.06	\$4,888,336.39
Driver Records	\$184.00	\$273.00	\$230.00	\$221.00	\$251.00	\$236.00	\$665.00	\$730.00
Investment Income*	\$0.00	\$33,530.30	\$0.00	\$7,258.30	\$0.00	\$10,898.16	\$0.00	\$51,686.76
Penalty Fees	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$2,600,094.39	\$2,243,089.00	\$2,186,711.71	\$1,356,301.91	\$2,110,624.96	\$1,341,362.24	\$6,897,431.06	\$4,940,753.15
Expenditures:								
State Agency Transfers	\$2,195,108.60	\$1,851,782.50	\$1,761,921.11	\$968,596.38	\$1,727,840.20	\$959,579.15	\$5,684,869.91	\$3,779,958.03
NIC	\$233,655.95	\$220,511.14	\$244,378.81	\$207,208.56	\$0.00	\$220,880.67	\$478,034.76	\$648,600.37
Grant Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Personal Services	\$25,212.40	\$27,265.81	\$26,415.98	\$28,697.94	\$25,212.66	\$26,967.56	\$76,841.04	\$82,931.31
Misc. Expense	\$2,699.74	\$2,841.89	\$5,300.44	\$4,545.50	\$2,208.55	\$2,093.07	\$10,208.73	\$9,480.46
Total	\$2,456,676.69	\$2,102,401.34	\$2,038,016.34	\$1,209,048.38	\$1,755,261.41	\$1,209,520.45	\$6,249,954.44	\$4,520,970.17
Net Increase (Decrease)	\$143,417.70	\$140,687.66	\$148,695.37	\$147,253.53	\$355,363.55	\$131,841.79	\$647,476.62	\$419,782.98
Transfers In (Out)**	\$0.00	\$0.00	\$593.18	\$0.00	\$0.00	\$0.00	\$593.18	\$0.00
Fund Balance	\$5,940,115.46	\$4,332,693.14	\$6,089,404.01	\$4,479,946.67	\$6,444,767.56	\$4,611,788.46	\$6,444,767.56	\$4,611,788.46
Fund Balance-Local Agency***	\$593.18	\$590.29	\$0.00	\$591.74	\$0.00	\$593.18	\$0.00	\$593.18
Records Management Cash Fund Balance	\$5,940,708.64	\$4,333,283.43	\$6,089,404.01	\$4,480,538.41	\$6,444,767.56	\$4,612,381.64	\$6,444,767.56	\$4,612,381.64

*LB3 (2024 Special Session) provided that, "beginning October 1, 2024, any investment earnings from investment of money in the fund shall be credited to the General Fund."

**LB264 (2025) requires \$1,000,000 to be transferred from the Records Management Cash Fund to the General Fund on or before June 30, 2026.

***At the recommendation of the Budget Office of Administrative Services, the Local Agency Fund Balance in Fund 20930 was transferred in to the Records Board Fund (Fund 20931) in August 2025. The Local Agency Fund was then deactivated as it had not been used in many years.

**Electronic Government Service Level Agreement
with
Village of Greeley, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Greeley, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address:	Village of Greeley, Nebraska, Village Chairperson 102 S. Kildare Street Greeley, Nebraska 68842
Phone:	308-428-4010
Email:	vog@centercable.tv

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
 - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.

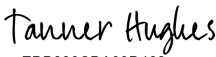
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be

the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**


DocuSigned by:

EDB886CDA09B462...

Tanner Hughes
General Manager

8/18/2025

Date

Village of Greeley, Nebraska


Signed by:

31DA33EC9C8849C...

Anthony Wood
Village Chairperson

8/19/2025

Date

Nebraska State Records Board (NSRB)

Signed by:

3B837E90FED5466...

Secretary of State, Robert B Evnen
Chairperson

8/29/2025

Date

DS


8/13/2025

**Electronic Government Service Level Agreement
with
Village of Monroe, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Monroe, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address:	Village of Monroe, Nebraska, Village Chairperson 122 Gerrard Avenue Monroe, Nebraska 68647
Phone:	402-495-2462
Email:	cmkramer123@gmail.com

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
 - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.

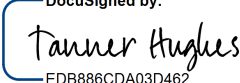
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be

the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor’s performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.


- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**

<div>DocuSigned by:</div> <div></div> <div>EDB886CDA03D462...</div>	<div>10/7/2025</div>
Tanner Hughes	Date
General Manager	

Village of Monroe, Nebraska

<div>Signed by:</div> <div></div> <div>4749304C27844CD...</div>	<div>10/13/2025</div>
Todd Connelly	Date
Village Chairperson	

Nebraska State Records Board (NSRB)

<div>Signed by:</div> <div></div> <div>3B837E90FED5466...</div>	<div>10/14/2025</div>
Secretary of State, Robert B Evnen	Date
Chairperson	

**Electronic Government Service Level Agreement
with
Village of Phillips, Nebraska**

This Agreement is made by and among Nebraska Interactive, LLC, dba NIC Nebraska, a Nebraska Limited Liability Company (“the Contractor”), the Nebraska State Records Board (the “NSRB”), and Village of Phillips, Nebraska, a state governmental entity or political subdivision of Nebraska (“the Partner”).

This agreement memorializes supplements to the State of Nebraska Contract between the NSRB and the Contractor (“Master Contract”) effective April 1, 2019, which concerns the operation and management of the Portal. This Agreement is subordinate to the Master Contract and is subject to all terms and conditions therein.

WHEREAS, the Partner is a state governmental entity or political subdivision of Nebraska that desires to utilize the Master Contract; and

WHEREAS, the Contractor desires to extend Master Contract services to the Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1. **PURPOSE** – The purpose of this Agreement is to grant the Contractor access and authority to provide services permitted by the Master Contract and electronically collect data for the purpose of providing digital services, which may include interface and database development, application development and support, Electronic Services for payment processing, payment processing hardware and support, and other services permitted by the Master Contract, and to set forth conditions and responsibilities associated with such services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement; *provided, however*, to the extent the parties desire for the Contractor to provide services to the Partner on a time and materials basis, the parties hereto will execute a separate Statement of Work for such services.
2. **APPLICATION SUPPORT**
 - a. The Contractor agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering the user’s technical questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b. The parties agree that the Partner will be responsible for answering all user questions related to the Partner’s business processes, as well as the Partner’s rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for the Contractor to provide a high level of customer support. The Partner agrees to supply the Contractor with all information necessary to assist user as indicated above.
 - d. The Partner agrees to grant access to information necessary for the Contractor to perform updates or maintenance for electronic access to public records for services set forth in addenda related to this Agreement.
 - e. The Partner agrees to update and inform the Contractor on substantive changes in the law relating to electronic services provided by the Contractor.

3. **CHANGES IN PORTAL** – Unless there is an agreement otherwise, the parties will provide thirty (30) days written notice of any planned, material changes in Portal operations affecting the Partner’s online service. A “material change” is defined as a change that adds to the complexity of an application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, application coding changes, URL migrations and interface content changes.
4. **PARTNER’S FEES** – The Partner is responsible for correctly calculating any of its fees and providing the Contractor those fee calculations. The Contractor will not assume liability for Partner application fee miscalculations that the Partner approved as functionally correct. The Contractor will also not assume liability for the Partner’s fee miscalculations due to system errors not caused by any act or omission on the part of the Contractor.
5. **TECHNOLOGY STANDARD** – The Contractor shall review the Nebraska Technology Access Standards, found at <http://nita.nebraska.gov/standards/> and ensure that products and/or services provided under the Agreement are in compliance or will comply with the applicable standards.
6. **CONFIDENTIALITY** – All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract. All materials and information provided by the Partner or acquired by the Contractor on behalf of the Partner shall be handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Contractor shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the Contractor’s control.
7. **AGREEMENT REPRESENTATIVES AND NOTICES** – All matters relating to this Agreement shall be directed to the following persons. Each party may change these designations following written notice from each party to the other party to this Agreement.

Mailing address:	Village of Phillips, Nebraska, Village Chairperson 543 West Street Phillips, Nebraska 68865
Phone:	402-886-2926
Email:	phillipsclerk@hamilton.net

Mailing Address:	Nebraska Interactive dba NIC Nebraska 1135 M Street, Suite 220 Lincoln, NE 68508
Phone:	402-471-7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

8. TERMINATION OF AGREEMENT –

- a. Either the Partner or the Contractor shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the cause, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that the other party can take to avoid termination of the Agreement or any addendum. Unless agreed otherwise, the parties shall have sixty (60) days or less to cure any breach of contract.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any material breach by any party to this Agreement, the rights to pursue all remedies are available to the parties under the State Contract Claims Act.

- b. At the option of the Contractor and with thirty (30) days advance written notice to the Partner and NSRB, the Contractor may terminate an addendum to this Agreement for a particular service if:
 - i. There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii. The Partner continually fails to update and make necessary information available to the Contractor as required by this Agreement.

9. TERM OF AGREEMENT – This Agreement shall commence on the date of execution by all parties and shall terminate with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

10. RELATIONSHIP OF PARTIES – Notwithstanding any other provisions contained herein, it is expressly agreed that the Contractor is an Independent Contractor in the performance of every part of this Agreement and not an agent or employee of the NSRB or the Partner.

11. CHANGES, MODIFICATIONS OR AMENDMENTS – This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, the Contractor and the Partner.

12. MARKETING – The Partner may provide reasonable marketing space in its publications (if or when such exists) at no charge, to allow the Contractor’s promotion of Portal services.

13. EXHIBIT SPACE – The Partner may provide NSRB or the Contractor complimentary exhibit space or speaker time at any appropriate conventions or seminars, which the Partner may host.

14. ELECTRONIC SERVICES FOR PAYMENT PROCESSING (if applicable)

- a. **INTERFACE AND DATABASE DEVELOPMENT** – Upon execution of an addendum to this Agreement, the Contractor will provide access to its customer-friendly interface to accept and complete user Electronic Payments and provide appropriate reporting to the Partner offices. The Contractor will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- b. **SWIPE HARDWARE PROVISION AND SUPPORT**
 - i. To the extent permitted by law, scope of the Master Contract, and NSRB policy, if the Partner would like for the Contractor to provide swipe hardware, the parties shall agree in an addendum the details of the swipe hardware to be provided, and whether or not the swipe hardware provided will be paid for and owned by Partner or the Contractor. The Contractor shall provide hardware support for payment processing service cards or swipe hardware, if such hardware is used by Partner and if it has been obtained through the Contractor. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
 - ii. The Contractor shall repair or replace any of its defective card swipe hardware provided to the Partner under this Agreement. If required, the Contractor will ship the replacement card-swipe hardware to the Partner within two business days.
 - iii. The Contractor agrees to participate in all meetings that the Partner identifies as necessary in order for providing hardware service support. The Partner agrees to supply the Contractor with all information (within Partner's control) necessary to aid the Contractor in assisting the Partner's staff users at the Service hardware support level agreed above.
- c. **COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT** – The Contractor shall be responsible for all costs in supplying electronic payment reports and payment-transaction confirmation numbers to the user. This includes the cost for the Contractor's interface with the Partner's system in order to provide such electronic payment reports and user payment-transaction confirmation number. Such system shall:
 - i. Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - ii. Supply reports to the Partner in an understandable and logical format; and
 - iii. The Contractor's interface with the Partner's system will be tested against functional criteria across multiple operating system devices and browsers and 508 accessibility standards, reviewed by the Contractor and Partner, and finally approved by the designated Partner before it is offered to the user.
- d. **ONLINE CARD SECURITY** – To the extent applicable, each of the parties shall be required to comply at all times with the Payment Card Industry Data Security Standard Program ("PCI-DSS"). The parties acknowledge that each party is responsible for the security of cardholder data in its possession. The parties agree to maintain a list of PCI DSS requirements that the Contractor administers and the requirements that are the Partner's responsibility. If the Partner operates swipe

hardware, it shall be responsible for compliance with PCI DSS version 3.1 or the most current versions regarding the swipe hardware, including, but not limited to, the maintenance, inspection, and training obligations set forth in PCI DSS Requirement 9.9.

- e. PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by the Contractor. The following outlines the Agreement for these payment methods.
 - i. Credit Card and Electronic Check Payments through State-Selected Processor – The Partner funds collected through the Portal shall be deposited by the credit card, debit card and other electronic payment processor selected by the State Treasurer and Director of Administrative Services directly into a state or national bank account selected by the State Treasurer. The State Treasurer shall designate the acquirer financial institution. Any Portal Fee collected for a Partner service through the Portal shall be deposited directly in an account selected by the State Treasurer and disbursed from the State’s distributive account to the Contractor within three (3) business days.
 - ii. Credit Card and Electronic Check Payments through the Contractor-Selected Processor – If the Partner is a political subdivision that does not elect to use the processor selected by the State Treasurer and Director of Administrative Services, this subsection shall apply in lieu of Section 14(e)(i). The Contractor may use its direct contract with a processor to process such funds and deposit funds in the Contractor’s bank account. Political subdivision funds will be disbursed to the appropriate Partner bank account within three (3) business days of the Contractor receiving such funds. The Contractor shall provide the Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
 - iii. Return or Chargeback –If a return or chargeback is received, user may incur an additional \$15.00 charge by the Contractor for the recovery of the handling and processing of these returns or chargebacks. The amount charged by the Contractor for the recovery of the handling and processing of these returns or chargebacks is subject to change without notification to the Partner. The Contractor will provide the Partner online access to a report detailing all returns or chargebacks and reasons for the returns or chargebacks on each business day.
 - iv. Refunds – The Partner will initiate refunds (funds credited back to the customer) up to the amount of the statutory or other fee due to the Partner based on the method provided by the Contractor. Online fees are non-refundable. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
 - v. Credit Card Chargebacks – The Contractor will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Contractor is unable to collect funds within 60 days from receipt of notice, chargeback will be deducted from a future Partner disbursement from the State Treasurer or the Contractor. The Partner will then be responsible for any business process needed to recover funds for chargebacks.
 - vi. Check Returns – Returned checks will be deducted from future Partner Disbursement at the time the return is processed from the State Treasurer or

the Contractor. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

- vii. Fees – The Contractor will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
 - viii. Subscription Services –the Contractor will provide subscription services in accordance with terms and conditions set forth in the Master Contract, Section II.U.3 (CUSTOMER PAYMENT PROCESSING REQUIREMENTS), and any amendments.
- f. RECORDS AND FINANCES – All the Contractor’s documents and records relating to Electronic Payment transactions made via the Contractor’s payment processing service shall be available for inspection and auditing in accordance with the audit requirements of the Master Contract.
15. EXISTING SERVICES – All addenda for existing services between the Contractor and the Partner executed prior to the effective date of the Master Contract shall remain in full force and effect under this new Agreement unless cancelled, terminated, amended, or it expires under its own term and shall be considered addenda to this new Agreement.
16. ENTIRE AGREEMENT – This Agreement constitutes the complete and exclusive statement of the agreement among the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.
17. GOVERNING LAW –The laws and statutes of the State of Nebraska shall govern this Agreement.
18. SEVERABILITY – If a court of competent jurisdiction declares any of this Agreement’s terms or conditions to be invalid or illegal, the remaining terms and conditions shall remain valid, and the parties’ rights and obligations shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.
19. ORDER OF PRECEDENCE – If an inconsistency exists with the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:
- a. Any amendments to the Master Contract
 - b. The Master Contract
 - c. An addendum to this Agreement
 - d. This Agreement
20. APPLICATION ENGINE TERMS – The applications and services developed by the Contractor pursuant to this Agreement may be developed using a proprietary application development platform (the “Application Engine”). For purposes of this Agreement, the Application Engine will be deemed as an Electronic Service under the terms of the Master Contract. Custom-developed applications and services created using the Application Engine pursuant to this Agreement will be deemed to be Software under the terms of the Master Contract. Upon issuance of the license contemplated in Section II.O the Master Contract, the Contractor, in addition to such license, shall deliver to the State, Object Files containing the then-current version of Application Engine (the “Application Engine Object Files”). Upon delivery of the Application Engine Object Files, the Contractor shall grant to the State a

perpetual, for use only, fully paid-up, non-transferable, non-exclusive, license to host (in object code only), copy and use the Application Engine for the sole purpose of operating, maintaining and modifying any Software developed using the Application Engine pursuant to this Agreement.

21. GOV2GO TERMS – If the Partner has chosen for the Contractor to utilize Gov2Go Platform (as defined below) in the performance of the Contractor’s services hereunder, the following terms apply.

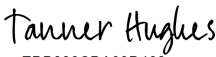
- a. “Gov2Go Platform” is a citizen-centric national platform, which functions as a digital personal assistant for citizens to interact with multiple levels of government throughout the United States. The Gov2Go Platform aggregates integrated web and mobile applications and delivers them through a single user experience. The Gov2Go Platform is accessible on the web and through multiple mobile platforms. The Gov2Go Platform will facilitate certain citizen with government entities, including transactions and the provision of information.
- b. The Gov2Go Platform is an Electronic Service under the Master Contract and will be primarily hosted in an industry-leading public cloud environment.
- c. This Agreement authorizes the Contractor to provide services through its hardware, software and network infrastructure hosted by the Contractor, its affiliates or service providers, to:
 - (1) Connect the Partner’s designated systems or data sources to the Gov2Go Platform,
 - (2) Facilitate access to the Partner information and sites through the Gov2Go Platform,
 - (3) Facilitate certain governmental licensing, registration, tax payments and other government transactions through the Gov2Go Platform,
 - (4) Authorize and capture credit and debit cards through the Gov2Go Platform using the State’s payment processor or NIC’s payment processor, as applicable,
 - (5) Process all other forms of Electronic Funds Transfer using the State’s payment processor or NIC’s payment processor, as applicable, and
 - (6) Manage the registration of users and the online transaction logging data, and the billing and collecting of funds, for users of fee services.
- d. The services also include such other digital services as may be from time to time developed by the Contractor or its affiliates outside of the Master Contract and made available to Partner through this Agreement. The services provided hereunder shall be provided as Electronic Services.
- e. Partner Intellectual Property – All intellectual property developed by or provided by the Partner under this Agreement (the “Partner Intellectual Property”) shall remain the sole and exclusive property of the Partner. The Partner shall exclusively have all ownership and all intellectual property rights. All content and all State Property, data and information furnished by the Partner to the Contractor shall remain property of the Partner.
- f. The Contractor’s Intellectual Property – All intellectual property, including but not limited to Software, developed or provided by or on behalf of the Contractor or its affiliates prior to or during the term of the Master Contract, that utilize or are provided through Gov2Go Platform (the “Contractor’s Intellectual Property”) shall be

the sole and exclusive property of The Contractor or its affiliates, as applicable, and the Contractor and its affiliates shall exclusively have all ownership thereto and all intellectual property and proprietary rights therein. All content and all property, data and information furnished by the Contractor or its affiliates to Partner to facilitate the Contractor's performance of this Agreement shall remain property of the Contractor or its affiliates, as applicable.

- g. Ownership of Data – Data regarding transactions processed on behalf of the State shall be governed by the Master Contract, including Paragraph E of Section I thereof. Any data collected by the Contractor or an affiliate through the Gov2Go Platform that is not directly connected to an interaction or transaction with the State shall be owned by the Contractor, its affiliate, or another governmental entity, as applicable. Partner acknowledges that the Gov2Go Platform is a national product and therefore data will be collected by the Gov2Go Platform that is not directly related to an interaction or transaction with the State.

IN WITNESS WHEREOF, the parties execute this agreement by their duly authorized official or officers listed below.

**Nebraska Interactive, LLC dba NIC
Nebraska**


DocuSigned by:

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 Tanner Hughes
 General Manager

8/18/2025

 Date

Village of Phillips, Nebraska

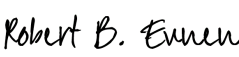
Signed by:

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 Dorothy Benton
 Village Chairperson

8/26/2025

 Date

Nebraska State Records Board (NSRB)

Signed by:

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 Secretary of State, Robert B Evnen
 Chairperson

8/29/2025

 Date

DS


8/13/2025

**Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Village of Monroe, Nebraska, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Monroe, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Village of Monroe, Nebraska

Revenue Type: Instant Access

Implementation: 2025

Service	Village of Monroe, Nebraska Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- ☐ State-Selected Processor
- ☒ Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- ☒ Partner purchases (1) MagTek DynaPad swipe device

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: Tanner Hughes
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Date: 10/7/2025

General Manager – Tanner Hughes

Nebraska Interactive, LLC dba NIC Nebraska

Signed by:
By: Todd Connelly.
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Date: 10/13/2025

Village Chairperson - Todd Connelly

Village of Monroe, Nebraska

Signed by:
By: Robert B. Evnen
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Date: 10/14/2025

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Village of Phillips, Nebraska, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Phillips, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal Services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Payport for Village of Phillips, Nebraska

Revenue Type: Instant Access

Implementation: 2025

Service	Village of Phillips, Nebraska Fee	Contractor Portal Fee	NSRB Share
Payport Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	20% of Portal Fee
Payport Credit Card	Full statutory/assessed fee charged by Partner	2.49%	20% of Portal Fee
Payport PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- ☐ State-Selected Processor
- ☒ Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- ☒ Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: Tanner Hughes
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Date: 8/18/2025

General Manager – Tanner Hughes

Nebraska Interactive, LLC dba NIC Nebraska

Signed by:
By: Dorothy Benton
268BD77EF7824DC...

Date: 8/26/2025

Village Chairperson - Dorothy Benton

Village of Phillips, Nebraska

Signed by:
By: Robert B. Evnen
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Date: 8/29/2025

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum Two to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Village of Greeley, Nebraska, and the
Nebraska State Records Board**

This Addendum Two to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Greeley, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for Village of Greeley, Nebraska

Revenue Type: Instant Access

Implementation: 2025

Service	Village of Greeley, Nebraska Fee	Contractor Portal Fee	NSRB Share
Citizen Payment Processing Electronic Check	Full statutory/assessed fee charged by Partner	\$ 1.75	20% of Portal Fee
Citizen Payment Processing Credit Card	Full statutory/assessed fee charged by Partner	\$1.75 + 2.49%	20% of Portal Fee
Citizen Payment Processing PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- ☐ State-Selected Processor
- ☒ Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- ☒ Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: Tanner Hughes
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Date: 8/18/2025

General Manager – Tanner Hughes

Nebraska Interactive, LLC dba NIC Nebraska

Signed by:
By: Anthony Wood
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Date: 8/19/2025

Village Chairperson- Anthony Wood

Village of Greeley, Nebraska

Signed by:
By: Robert B. Evnen
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Date: 8/29/2025

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

**Addendum One to the
Electronic Government Service Level Agreement Between
NIC Nebraska,
Village of Sutherland, Nebraska, and the
Nebraska State Records Board**

This Addendum One to the Electronic Government Service Level Agreement ("EGSLA") made by Nebraska Interactive, LLC dba NIC Nebraska (the "Contractor"), the Nebraska State Records Board ("NSRB"), and Village of Sutherland, Nebraska ("Partner"), sets forth certain services the Contractor will provide (operating under the NSRB's auspices and authority), along with prices to be charged and terms of payment for Portal services. This Addendum provides the authority to assess and collect the fees described herein.

Project: Citizen Payment Processing for Village of Sutherland, Nebraska

Revenue Type: Instant Access

Implementation: 2025

Service	Village of Sutherland, Nebraska Fee	Contractor Portal Fee	NSRB Share
Citizen Payment Processing Electronic Check	Full statutory/assessed fee charged by Partner	\$ 1.75	20% of Portal Fee
Citizen Payment Processing Credit Card	Full statutory/assessed fee charged by Partner	\$1.75 + 2.49%	20% of Portal Fee
Citizen Payment Processing PIN Debit	Full statutory/assessed fee charged by Partner	\$2.95	20% of Portal Fee

Payment Processing: The Contractor will provide electronic services for payment processing in accordance with Section 14 of the EGSLA through one of the following processors (check one):

- ☐ State-Selected Processor
- ☒ Contractor-Selected Processor (not applicable for state agencies – Neb. Rev. Stat. §81-118.01)

[OPTIONAL PROVISION] **Integrated Hardware Provision:** "Swipe" Hardware will be serviced and maintained by the Contractor in accordance with Section 14(b) of the EGSLA and provided as follows (check one):

- ☒ Not applicable

Security: The Contractor's security provisions are found at nebraska.gov/securitypolicy.html

DocuSigned by:
By: Tanner Hughes
EDB886CDA03B462...

Date: 10/21/2025

General Manager – Tanner Hughes

Nebraska Interactive, LLC dba NIC Nebraska

Signed by:
By: Scott Meyer
22A33E0C4DE0406...

Date: 10/28/2025

Village Chairperson- Scott Meyer

Village of Sutherland, Nebraska

Signed by:
By: Robert B. Evnen
3B837E90FED5406...

Date: 11/3/2025

Chairman – Secretary of State Robert B. Evnen

Nebraska State Records Board

DS
LE

10/21/2025



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Cheyenne County Website

Cheyenne County, Nebraska

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Michael Vipond

Date: 05/14/2025

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



1 Introduction

Cheyenne County, Nebraska ("Partner") seeks to develop a modern, user-friendly website to better serve its constituents. The Partner's current website is hosted at:

<https://www.cheyennecountyne.net/>.

Partner has been awarded federal grant funding under the Help America Vote Act of 2002 ("HAVA"). The HAVA funding is being used to build Partner's website on a fully supported and secure .gov domain.

Executive/Project/Billing Contact:

Clerk, Election Commissioner, Register of Deeds, Beth E. Fiegenschuh

Email: clerk@cheyennecounty.net

Phone: (308) 254-2141

2 Project Overview

2.1 Objectives

The Contractor will design and build a fully responsive, accessible website for the Partner, that is compliant with Section 508 of the Rehabilitation Act ("508 Compliant"). The new website will be built in Drupal to allow for a more flexible user-friendly way for the Partner to manage and maintain the website.

The Contractor will build the Partner's website using a pre-designed website template, selected by Partner.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will design and build a new website for Partner consisting of a home page and six (6) additional pages as determined by Partner. The Contractor will migrate agreed upon Partner content from the existing website to the new website.

2.2.1.2 The Contractor will provide a fully responsive solution.

2.2.1.3 The website may, at Partner's request, include any of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar
- c. Press release feed and built-in archive
- d. Simple file and image update tools



- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider

2.2.1.4 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.5 The Contractor will implement Search Engine Optimization ("SEO") on the pages that the Contractor builds on the website.

2.2.1.6 The Partner will provide the Contractor with all content for the website.

2.2.1.7 The Contractor will create graphics and images for use on the website or obtain permission for use of such graphics and images.

2.2.1.8 The Partner will review the overall status of the project as the Contractor adds content to the website.

2.2.1.9 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 Compliant and works on multiple devices and multiple browsers.

2.2.1.10 The Contractor will provide an hour of training to the Partner staff members that will be managing the new website before launching the new website.

2.2.1.11 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor to make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor using the rates established in the State of Nebraska Contract between the NSRB and the Contractor ("Master Contract").

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:



2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to the agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.4 Partner will provide the Contractor with the website requirements.

2.4.5 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing of the website for business requirements.

2.4.7 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.9 The Contractor and Partner will agree on a scheduled launch date for the website.



2.4.10 The Contractor will deliver the following:

2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.

2.4.10.5 Customer support for website-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

2.6 Milestones

2.6.1 Set up template for new website

2.6.2 Create graphics and images

2.6.3 Migrate content

2.6.4 Website testing

2.6.5 Website launch



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3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the “Project Team” will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor’s control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Cheyenne County, Nebraska
 Clerk, Election Commissioner, Register of Deeds
 P.O. Box 217
 Sidney, Nebraska, 69162
 Email: clerk@cheyennecounty.net
 Phone: (308) 254-2141

Mailing Address: General Manager/Contractor
 1135 M Street, Suite 220
 Lincoln, NE 68508
 Phone: (402) 471-7810
 Email: ne-support@egov.com



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: (402) 471-1572

Fax: (402) 471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.



4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Terms and Conditions of HAVA Grant

The terms and conditions applicable to the HAVA funding are attached to this SOW, labeled Attachment A, and incorporated herein by this reference. The Contractor agrees to comply with such terms and conditions as applicable to the Contractor.

4.11 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW;
- d. This SOW; and
- e. Attachment A to this SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Website Custom Design and Content Management Migration (Details in section 2. of this SOW)	60 hours	\$110.00/hour (Initial Contract Period)	\$6,600.00 <i>One-time fee</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$1,320/year (20% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.



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Lincoln, NE 68508

P: 402-471-7810

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

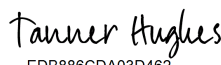
5.3 Annual Maintenance Charge

- ☒ In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, Partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska


DocuSigned by:

 EDB886CDA03B462...

Tanner Hughes, General Manager

8/28/2025

Date

Cheyenne County, Nebraska

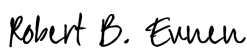
Signed by:

 F7680B3F5403409...

Darrell J. Johnson, Board Chairperson

9/15/2025

Date

Nebraska State Records Board (NSRB)

Signed by:

 3B837E90FE0546C...

Secretary of State Robert Evnen, Chairperson

9/16/2025

Date

DS


8/28/2025



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

ATTACHMENT A
to
Cheyenne County Website Statement of Work

The Contractor agrees to comply with HAVA grant terms and conditions and provisions of 2 C.F.R. Part 200, as applicable to contractors, including but not limited to the following:

ANTI-LOBBYING. Contractor certifies that no federal appropriated funds have been paid or will be paid by Contractor in violation of 31 U.S.C. 1352 to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, the modification of any federal contract, grant, loan, or cooperative agreement, or in any activity designed to influence legislation or appropriations pending before Congress. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the Contractor shall complete and submit Federal Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Contractor shall require that the language of this certification be included in the award documents for all tiers (including subcontracts, subgrants, contracts under grants, loans, and cooperative agreements) and Contractor shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each failure.

CLEAN AIR ACT. If the total value of the SOW exceeds \$150,000, Contractor shall ensure compliance with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, 42 U.S.C. §§7401 et seq., and the Federal Water Pollution Control Act as amended, 33 U.S.C. §§1251 et seq.

EXECUTIVE ORDER 14173. The Contractor's compliance in all respects with all federal anti-discrimination laws is material to the federal government's payment decisions for the purposes of section 3729(b)(4) of title 31, United States Code; and Contractor certifies that Contractor does not operate any programs promoting diversity, equity and inclusion ("DEI") that violate any applicable federal anti-discrimination laws.

DOMESTIC PREFERENCES FOR PROCUREMENTS. Contractor will comply with 2 C.F.R. §200.322 and certifies that to the greatest extent practicable Contractor will provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products).

PROCUREMENT OF RECOVERED MATERIALS. As required by 2 CFR 200.323 and Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act of 1976 (42 U.S.C. §6962), the Contractor certifies that the percentage of recovered materials content for EPA-designated items to be delivered or used in the performance of the SOW will be consistent with 40 C.F.R. Part 247.

PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE EQUIPMENT OR SERVICES. Section 889 of the National Defense Authorization Act and 2 C.F.R. 200.216 prohibits use of Federal funds to procure or obtain certain telecommunications and video surveillance equipment. Contractor certifies that no funds under the SOW will be used to procure or obtain such prohibited equipment.

PROHIBITION ON TEXT MESSAGING AND EMAILING WHILE DRIVING. Contractor is encouraged to adopt and enforce policies that ban text messaging and emailing when driving while performing any work under the SOW.

TRAFFICKING IN PERSONS. The SOW is subject to Section 106(g) of the Trafficking Victims Protection Act of 2000, as amended (22 U.S.C. § 7104). The Contractor certifies Contractor and Contractor's employees (a) will not engage in severe forms of trafficking in persons; (b) will not procure a commercial sex act; and (c) will not use forced labor in the performance of work under the SOW.

WHISTLEBLOWER PROTECTIONS. Contractor agrees to comply with the provisions of 41 U.S.C. §4712, which prohibit reprisal for whistleblowing and inform employees of whistleblower protections.



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Lincoln, NE 68508

P: 402-471-7810

Nebraska A.I. Resident Assistant (DMV Pilot)

Nebraska State Records Board

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Jay Sloan

Date: 4/15/2025

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



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P: 402-471-7810

1 Introduction

The Nebraska State Records Board (“NSRB”) has approved a pilot implementation of Contractor’s Artificial Intelligence (“AI”) Resident Assistant (“Resident Assistant”) in collaboration with the Nebraska Department of Motor Vehicles (“DMV” or “Partner”). The purpose of this pilot is to evaluate the usability, functionality, and overall performance of the Resident Assistant in a real-world environment. Upon completion of the pilot, the NSRB reserves the right to pursue a broader, statewide implementation based on the results and findings of the evaluation.

NSRB Contact

Executive Director, Libby Elder

Email: libby.elder@nebraska.gov

Phone: 402-471-2745

DMV Executive Contact

Director, Rhonda Lahm

Email: rhonda.lahm@nebraska.gov

Phone: 402-471-3900

DMV Project Contact

Deputy Director, Mitch Greenwall

Email: mitch.greenwall@nebraska.gov

Phone: 402-471-1763

2 Project Overview

2.1 Objectives

The Contractor shall implement Resident Assistant on the DMV’s public-facing webpages. This Resident Assistant will be designed to retrieve real-time information directly from the official DMV website (<https://dmv.nebraska.gov>) and deliver accurate, clear, and User-friendly responses to Users.

To promote transparency and usability, the Resident Assistant will include source citations and direct links to the referenced content, allowing Users to easily access original materials. As part of this pilot implementation, the Resident Assistant will also feature integrated Voice-to-Text functionality, further enhancing accessibility for all Users.

The Resident Assistant is intended to be available 24 hours a day, 7 days a week, 365 days a year, offering a reliable and efficient way for Nebraska citizens to access publicly available DMV information. This solution is expected to streamline digital engagement, reduce information barriers, and improve the overall User experience.



2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Resident Assistant shall provide an embeddable and easy-to-use interface for Users to ask questions on the DMV's public website and return responses to Users in an easy-to-understand format.

2.2.1.2 The Contractor shall utilize preconfigured response characteristic algorithms to tailor the Resident Assistant responses to be both referenceable and trustworthy to the best of its ability.

2.2.1.3 The Contractor will collaborate with the Partner to collect technical requirements using its standard business requirement gathering process. These technical requirements will include the guardrails which will be programmed by the Contractor to tailor the generative AI responses to the Partner's publicly accessible information.

2.2.1.4 The Contractor shall program the Resident Assistant to consider a privacy-first approach, ensuring that Personally Identifiable Information ("PII") and other compliance-regulated data will not be a part of the response given by the Resident Assistant.

2.2.1.5 The Contractor and Partner shall conduct testing on the Resident Assistant in order to refine and tailor the generative AI model to better meet the expected responses and expectations of the Partner and Users.

2.2.1.6 The Resident Assistant shall adhere to Partner's brand guidelines to the extent possible through the User interface.

2.2.1.7 The Resident Assistant shall return answers in the language asked by the User. The list of supported languages for the Resident Assistant shall be defined by the Partner.

2.2.1.8 The Resident Assistant shall capture User inputs and Contractor will provide basic analytics to DMV staff in order to understand usage patterns, User questions, as well as identify opportunities for improving DMV website content.

2.2.1.9 The Resident Assistant shall permit Users to leverage Voice-to Text functionality in order to better engage with Users and facilitate questions from Users.

2.2.1.10 The Contractor will provide metrics on the performance and effectiveness of the Resident Assistant to DMV and to the NSRB, which will be used to measure and determine the Return on Investment to the State, and assess whether to proceed with a statewide Resident Assistant implementation.

2.2.1.11. The Contractor will assist Partner with identification and implementation of notice to Users of the terms and conditions applicable to Users of the Resident Assistant.

2.2.2 Exclusions

2.2.2.1 The Resident Assistant shall not connect to any internal document stores, databases, or repositories for the purposes of this pilot engagement.



2.2.2.2 The Resident Assistant shall not connect into an interactive voice response (IVR) system for the purposes of this pilot engagement.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object must meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a website viewable to the public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.4 Partner will provide the Contractor with the project requirements.

2.4.5 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.6 Partner will aid with testing of the CCP integration for business requirements.

2.4.7 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.8 The Contractor and Partner must agree on a scheduled launch date.

2.4.9 The Contractor will deliver the following:

2.4.9.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.9.2 Marketing assistance for agency services.



2.4.9.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.9.4 24 hours a day, 7 days a week technical support.

2.4.9.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.10 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner workload

2.5.3 Change(s) in staff

2.5.4 Change(s) in project scope

2.5.5 The Contractors availability

2.6 Milestones

2.6.1 Resident Assistant AI Discovery and Planning

2.6.2 Resident Assistant Core Implementation

2.6.3 Voice to Text Integration

2.6.4 Resident Assistant Internal Testing, Security Review

2.6.5 Delivery of User Acceptance Testing ("UAT") environment to Partner

2.6.6 Resident Assistant Production Launch

3 Requirements

This SOW constitutes all project requirements. It is understood that the project will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.



Tyler Technologies, Nebraska

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Lincoln, NE 68508

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4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508
Phone: 402-471-7810
Fax: 402-471-7817
Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509
Phone: 402-471-1572
Fax: 402-471-3237

Mailing address: Nebraska Department of Motor Vehicles
Director
301 Centennial Mall South
Lincoln, Nebraska, 68509
Email: rhonda.lahm@nebraska.gov
Phone: 402-471-3900



4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not



be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract.
- b. The Master Contract.
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Resident Assistant – Implementation Cost (DMV Pilot)	50 hours	\$110.00/hour	\$5,500.00 <i>One-time fee</i>
Resident Assistant Annual Licensing Cost (DMV Pilot)	N/A	N/A	\$18,750.00/year
Resident Assistant Annual Licensing Cost – Voice to Text Functionality (DMV Pilot)	N/A	N/A	\$12,500.00/year

5.1 The Contractor agrees to provide services on a time-and-materials basis for implementation costs, in accordance with the rates outlined in Section II.W.6 of the Master Contract. The Implementation Cost will be invoiced upon the launch of the production environment (See 2.6.6).

5.2 Invoices for the annual licensing fees associated with the Resident Assistant and the Voice-to-Text functionality will be issued upon delivery of the User Acceptance Testing (“UAT”) environment (See 2.6.5) and will be due on the anniversary date thereof each year of the Term thereafter.

5.3 The Contractor shall submit invoices for payment with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. Invoices shall be paid within 45 days, and otherwise in accordance with Section I.DD of the Master Contract. The NSRB will be invoiced by Contractor for the above Implementation Cost and the initial Annual Licensing Costs for the DMV Pilot project.



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Lincoln, NE 68508

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6. Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

Tanner Hughes

EDB886CDA03D462...

Tanner Hughes, General Manager

10/3/2025

Date

Nebraska Department of Motor Vehicles (DMV)

Signed by:

Rhonda Lahm

22F4F161B6E44D8...

Rhonda Lahm, Director

10/3/2025

Date

Nebraska State Records Board (NSRB)

Signed by:

Robert B. Evnen

3B837E90FED5406...

Secretary of State Robert Evnen, Chairperson

10/3/2025

Date

DS

10/3/2025

DS

10/2/2025



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Nebraska Secretary of State Secure Elections Website

Nebraska Secretary of State

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Michael Vipond

Date: 08/13/2025

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

1 Introduction

The Nebraska Secretary of State (“SOS,” or “Partner”) is seeking to redesign and modernize its official secure elections website. The Partner aims to enhance its digital presence through a more user-friendly, visually appealing, and functionally robust platform.

Executive Contact

Deputy Secretary of State, Wayne Bena

Email: wayne.bena@nebraska.gov

Phone: (402) 471-2555

Project Contact

Chief Information Officer, Chad Sump

Email: chad.sump@nebraska.gov

Phone: (402) 471-8779

Billing Contact

SOS Finance Department

Email: sos.finance@nebraska.gov

Phone: (402) 471-2555

2 Project Overview

2.1 Objectives

The Contractor will develop a fully responsive, Section 508 of the Rehabilitation Act of 1973 (as amended)-compliant website for the Partner, featuring a modernized design and improved functionality. The Partner will select from a variety of pre-designed website templates provided by Contractor, and the Partner will add and maintain website content. The new website will be built using the Drupal platform, providing the Partner with a flexible and user-friendly content management system to support ongoing updates and maintenance. The Contractor will implement, manage, and support a secure login function in order to access the site.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will provide Partner with pre-designed website templates, and Partner will select from the template options presented by the Contractor. The Partner will provide, add and manage content within all templated areas of the website.

2.2.1.2 The Contractor will provide training to the Partner on how to add and manage content within the new website environment.

2.2.1.3 The Contractor will provide a fully responsive solution.

2.2.1.4 The Partner's website will, at Partner's request, include all of the following features:

- a. Custom website permissions to allow website managers varying roles
- b. Built-in calendar



- c. Press release feed and built-in archive
- d. Simple file and image update tools
- e. Easy to use WYSIWYG site editor
- f. Simple file and image upload tools
- g. Image gallery and/or slider
- h. Site traffic metrics provided by Google Analytics
- i. Basic content scheduler for basic types of content
- j. "AddToAny" functionality to share content with external systems
- k. Ability to add, modify, and delete authorized Admin and user accounts
 - i. User accounts (external users) will only have read only access

2.2.1.5 The Contractor will assist with content mapping. The Contractor will build a sitemap to help the Partner organize the website and visualize the overall flow.

2.2.1.6 The Contractor will create graphics and images for use on the website or obtain permission for use of such graphics and images.

2.2.1.7 The Contractor will complete quality assurance testing on the website before launching to ensure that the website is 508 compliant and works on multiple devices and multiple browsers.

2.2.1.8 The Contractor will work with the Partner to schedule a launch date and time for the new website as well as redirect the old website to the new website.

2.2.1.9 Contractor will revise the selected templated webpages to create a uniform look and feel across the website.

2.2.1.10 The Partner may elect to incorporate additional available Drupal modules into the website, provided that the total implementation effort does not exceed the number of hours allocated in Section 5 of this SOW.

2.2.1.11 The Partner will need to approve any hours over the 68-hour estimate, in writing.

2.2.1.12 All personal and financial information will be appropriately protected according to industry security standards.

2.2.1.13 The Contractor will implement, manage, and support a secure log-in feature that will allow authorized users the ability to access the site.

2.2.2 Exclusions

2.2.2.1 The Contractor will not write, edit, proof, or draft any website content (text) for the website.

2.2.2.2 If the Partner requests the Contractor migrate content from Partner's existing website, or make any website changes after the launch of the new website, the Partner will pay Contractor for the work, following the receipt of an invoice from Contractor, using the rates established in the State of Nebraska contract between the NSRB and the Contractor ("Master Contract"); provided, Contractor gives Partner advance notice that the work will be billable, and Partner approves Contractor proceeding with the work, in writing.

2.2.2.3 The Partner will not create their own custom module for the website.

2.2.2.4 The Partner will not install or update Drupal modules on the website.



2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project and for decommissioning of the current Elections secure website.

2.4.2 Partner's chief elected official or authorized official approves of the project.

2.4.3 Partner and Contractor are prepared to provide feedback and input when needed to adhere to the agreed upon timeline for project completion.

2.4.4 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.

2.4.5 Partner will provide the Contractor with the website requirements.

2.4.6 Partner will provide customer support for Contractor's business-related questions during Partner's normal business hours.

2.4.7 Partner and Contractor will test the website for business requirements.

2.4.8 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.9 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.10 The Contractor and Partner must agree on a scheduled launch date for the website.

2.4.11 The Contractor will deliver the following:

2.4.11.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.11.2 Marketing assistance for agency services.

2.4.11.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.11.4 24 hours a day, 7 days a week technical support.

2.4.11.5 Customer support for application-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.12 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.



2.5 Constraints

- 2.5.1 Partner/Partner workload
- 2.5.2 Change(s) in staff
- 2.5.3 Change(s) in project scope
- 2.5.4 The Contractor availability

2.6 Milestones

- 2.6.1 Set up template for new website
- 2.6.2 Create graphics and images
- 2.6.3. Partner adds content
- 2.6.4 Internal Quality Testing
- 2.6.5 Partner Testing
- 2.6.6. Website Launch

3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.

4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Mailing address: Nebraska Secretary of State, Elections Division
P.O. Box 94608
Lincoln, Nebraska, 68509-4608

Email: sos.elect@nebraska.gov

phone: (402) 471-2555

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: (402) 471-7810

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: (402) 471-1572

Fax: (402) 471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.

4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; or,
- d. This SOW

5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Drupal Template Design implementation	68 hours	\$110.00/hour	\$7,480.00
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	\$748.00/year (10% of total time and materials fees paid from row 1 above) Billed on the anniversary date of website launch.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

5.3 Annual Maintenance Charge

In addition, the Partner will pay an annual maintenance charge associated with the application developed hereunder, in an amount not to exceed 20 percent of the total time and materials fees paid pursuant to this SOW, as compensation for maintenance services to ensure the application or service developed under this SOW runs correctly in the hosted network environment, including testing, partner and customer support, IT troubleshooting assistance and bug resolution arising out of or related to the network environment.

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Tyler Technologies, Nebraska
 1135 M Street Suite# 220
 Lincoln, NE 68508
 P: 402-471-7810

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska


DocuSigned by:

 EDB886CDA03D462...

 Tanner Hughes, General Manager

10/30/2025

 Date

Nebraska Secretary of State


DocuSigned by:

 96A992FD173F4CD...

 Colleen Byelick, Chief Deputy Secretary of State/
 General Counsel

11/4/2025

 Date


Nebraska State Records Board (NSRB)

Signed by:

 3B037E90FED5466...

 Secretary of State Robert Evnen, Chairperson

11/4/2025

 Date

DS

 10/30/2025



Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

Nebraska Department of Water, Energy and Environment Website Enhancements

Nebraska Department of Water, Energy and Environment

Contractor: Nebraska Interactive, LLC dba NIC Nebraska

Product Owner: Michael Vipond

Date: 09/25/2025

This Statement of Work ("SOW") is issued pursuant to the State of Nebraska Contract between the Nebraska State Records Board ("NSRB") and Nebraska Interactive, LLC dba NIC Nebraska ("the Contractor") and is subordinate to and subject to all terms and conditions therein.



1 Introduction

The Nebraska Department of Water, Environment, and Energy (“NDWEE” or “Partner”) has engaged the Contractor to implement a series of website enhancements following the merger of the Nebraska Department of Environment and Energy with the Nebraska Department of Natural Resources. The Contractor originally designed and launched the current NDWEE website (<https://dee.nebraska.gov>) in 2024. The requested enhancements are intended to create a unified and comprehensive online presence that reflects the mission, services, and resources of the newly consolidated agency.

Executive Contact:

Director, Jesse Bradley

Email: jesse.bradley@nebraska.gov

Phone: (402) 471-2186

Project/Billing Contact:

IT Supervisor, Shani Mach

Email: shani.mach@nebraska.gov

Phone: (402) 471-4248

2 Project Overview

2.1 Objectives

The Contractor will implement a series of enhancements to the existing NDWEE website and the web address will change to (<https://dwee.nebraska.gov>) to establish a cohesive and unified online presence that reflects the consolidation of the two predecessor agencies.

2.2 Scope

2.2.1 Inclusions

2.2.1.1 The Contractor will configure a staging environment within the production website to allow content to be staged without requiring duplicate entry.

2.2.1.2 The Contractor will design and implement a new hero slider on the website

2.2.1.3 The Contractor will add a background design element to the sidebar menu on landing pages.

2.2.1.4 The Contractor will reprogram the existing public notices functionality and, if necessary, create a new content type to support Natural Resources notices.



2.2.1.5 The Contractor will develop a new paragraph type that enables Users to create and manage button menus. This paragraph type shall support the insertion of icons/images and linkable text.

2.2.1.6 The Contractor will reconfigure the home page to include additional "Hot Buttons" for quick access to designated content areas.

2.2.1.7 The Contractor will modify the Secondary menu by splitting the existing "Maps & Data" option into two separate options: "Data" and "Map."

2.2.1.8 The Contractor will modify both the Primary and Secondary menus to reflect changes and additions resulting from the enhancements made under this SOW.

2.3 Terminology

When used herein, capitalized words shall have the respective meanings set forth below:

2.3.1 **Must** - The function or referenced object has to meet the desired outcome outlined in this project.

2.3.2 **Should** - The desired function or referenced object may create a favorable environment if achieved but is not required; or, an opinion based on the assumptions made by the creator of the function or referenced object.

2.3.3 **Credentials** – The required security information to access the application

2.3.4 **User** – Any member of the general public

2.3.5 **Data Store** – An organized collection of information

2.3.6 **Published** – Information sent directly to a Web site viewable to the general public

2.3.7 **Administrator**- staff member of the Contractor

2.4 Assumptions

2.4.1 Contractor and Partner will mutually agree upon a timeline for completion of the project.

2.4.2 Partner's chief elected official or authorized official approves of the project and Partner is prepared to provide feedback and input when needed to adhere to the agreed upon timeline for project completion.

2.4.3 All of Partner's key stakeholders will regularly attend needed meetings and provide timely feedback and input on the project throughout all phases.



2.4.4 Partner will provide the Contractor with the website requirements.

2.4.5 Partner will provide customer support for Contractor's business-related questions during normal business hours.

2.4.6 Partner will provide assistance with testing of the website for business requirements.

2.4.7 The Contractor will communicate the running total of hours that have been spent on the project to date in bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.8 The Contractor will communicate remaining steps to finish the project with the Partner in the bi-weekly project status reports sent via email to Partner's key stakeholders.

2.4.9 The Contractor and Partner will agree on a scheduled launch date for the enhanced website.

2.4.10 The Contractor will deliver the following:

2.4.10.1 Education on latest web protocol items, such as accessibility compliance and web usability standards.

2.4.10.2 Marketing assistance for agency services.

2.4.10.3 Secure hosting of service/application within the Nebraska Interactive Enterprise Technology Services (ETS) environment.

2.4.10.4 24 hours a day, 7 days a week technical support.

2.4.10.5 Customer support for website-related questions during normal business hours as well as dedicated email support and toll-free, 800 number support.

2.4.11 At any time during the project process, the Contractor or Partner has the authority to terminate or suspend the project if a commitment to mutually agreed upon timelines is not being honored.

2.5 Constraints

2.5.1 All personal and financial information will be appropriately protected according to industry security standards.

2.5.2 Partner workload

2.5.3 Change(s) in staff



2.5.4 Change(s) in project scope

2.5.5 The Contractor availability

2.6 Milestones

2.6.1 Initial design of requested enhancements

2.6.2 Implementation of requested enhancements

2.6.3 Internal testing

2.6.4 Partner Testing

2.6.5 Website enhancements launch

3 Requirements

This SOW constitutes all application requirements. It is understood that the application will be developed in accordance with these requirements using industry standards.

After development has been completed each requirement will be included in a comprehensive testing plan for purposes of quality assurance. All members of the "Project Team" will be responsible for executing the testing plan in accordance with these requirements.

Any omission or change in requirements after execution of this SOW has occurred must be reviewed and approved by the Project Team and could cause delays in the project timeline.

4 Terms and Conditions

Partner and Contractor agree to the following terms and conditions:

4.1 Confidentiality

All materials and information provided by the Partner to the Contractor or acquired by the Contractor on behalf of the Partner shall be regarded as confidential information and treated as described in Section I.KK of the Master Contract and handled in accordance with Federal and State Law. The Contractor shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential. The Contractor shall not be responsible for the acts or omissions of the State, any agency, members of the public, or others not under the Contractor's control.



4.2 SOW Representatives and Notices

All matters relating to this SOW shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this SOW.

Mailing address: Nebraska Department of Water, Energy, and Environment
Director
245 Fallbrook Blvd. Suite 100
Lincoln, Nebraska, 68521

Email: ndee.moreinfo@nebraska.gov

Phone: (402) 471-2186

Mailing Address: General Manager/Contractor
1135 M Street, Suite 220
Lincoln, NE 68508

Phone: (402) 471-7810

Email: ne-support@egov.com

Mailing Address: Nebraska State Records Board
Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: (402) 471-1572

Fax: (402) 471-3237

4.3 Termination of SOW

4.3.1 Either Partner or Contractor shall have the right to terminate this SOW for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this SOW, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the SOW or any addendum hereto. A reasonable period of time of not less than thirty (30) days shall be given to cure, unless as otherwise agreed to by the parties. For purposes of this SOW, the phrase "for cause" shall mean any material breach by any party to this SOW of the terms or conditions of this SOW.

4.3.2 Either Partner or Contractor may terminate this SOW for convenience by giving 30 days' prior written notice to the other party.

4.4 Term of SOW

This SOW shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals or replacements thereof, unless earlier terminated in accordance with the terms of this SOW.



4.5 Relationship of Parties

Notwithstanding any other provisions contained herein, it is expressly agreed that Contractor is an Independent Contractor in the performance of each and every part of this SOW and not an agent or employee of the Partner.

4.6 Changes, Modifications or Amendments

This SOW may be changed, modified or amended at any time by an instrument in writing signed by the Contractor, NSRB, and the Partner.

4.7 Entire Agreement

This SOW constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

4.8 Governing Law

This SOW shall be governed in all respects by the laws and statutes of the State of Nebraska.

4.9 Severability

If any term or condition of the SOW is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the SOW did not contain the particular provision held to be invalid.

4.10 Order of Precedence

In the event of an inconsistency between the documents of this SOW, the inconsistency will be resolved by giving precedence in the order indicated to the following:

- a. Any amendments to the Master Contract;
- b. The Master Contract;
- c. An amendment to this SOW; and
- d. This SOW.



5 Invoicing and Payment

Project/Project Type	Hour Estimate	Rate	Cost Estimate
Website Custom Design (Details in section 2. of this SOW)	61 hours	\$110.00/hour (<i>Initial Contract Period</i>)	\$6,710.00 <i>One-time fee</i>
Annual Maintenance (Does not include Content Management Requests)	N/A	N/A	The Partner will continue to pay the annual maintenance costs established under the prior website Statement of Work, executed September 12, 2023, between the NSRB, Contractor, and Partner.
Content Management Requests (Not included in Annual Maintenance)	Per Request	See Master Contract	N/A

5.1 The Contractor agrees to provide services on a time and material basis in accordance with the rates provided in Section II.W.6 of the Master Contract.

5.2 Applications or services not included within maintenance services are modifications or additions that materially change the utility, efficiency, or functional capability of the applications or services developed. The Contractor shall submit invoices for payment to the Partner with sufficient detail to support payment, in accordance with Section I.EE. of the Master Contract. The Partner shall pay invoices within 45 days, and otherwise in accordance with Section I.DD of the Master Contract.

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Tyler Technologies, Nebraska

1135 M Street Suite# 220

Lincoln, NE 68508

P: 402-471-7810

6 Signatures

Approval of the SOW indicates an understanding of the purpose and content described in this SOW. By signing this SOW, each individual agrees work should be initiated on this project and necessary resources should be committed as described herein.

Nebraska Interactive, LLC. dba NIC Nebraska

DocuSigned by:

Tanner Hughes

EDB886CDA03D462...

Tanner Hughes, General Manager

10/21/2025

Date

Nebraska Department of Water, Energy, and Environment

Signed by:

Jesse Bradley

74C194F6C1B848A...

Jesse Bradley, Director

10/21/2025

Date

Nebraska State Records Board (NSRB)

Signed by:

Robert B. Evnen

3B837E90FED5488...

Secretary of State Robert Evnen, Chairperson

10/22/2025

Date

DS
LE

10/15/2025

**Termination Agreement
Between
Nebraska Interactive, LLC dba NIC Nebraska,
City of St. Paul, Nebraska, and the
Nebraska State Records Board**

This Termination Agreement (“Agreement”) is made by Nebraska Interactive, LLC dba NIC Nebraska (“Contractor”), the Nebraska State Records Board (“NSRB”), and the City of St. Paul, Nebraska (“Partner”), and sets forth the mutual agreement to terminate certain agreements, and services covered by such agreements, which the Contractor provides to Partner.

RECITALS:

- A. The State of Nebraska (“State”) contract between the NSRB and the Contractor, effective April 1, 2019, concerns the operation and management of the State’s online information portal (“Master Contract”).
- B. Pursuant to the authority of the Master Contract, the Contractor, NSRB and Partner previously entered into the following agreement:
 - Addendum One, dated May 23, 2013 (“Addendum One”) regarding the City of St. Paul, Nebraska, PayPort Service.
 - Addendum Two, dated March 8, 2021 (“Addendum Two”) regarding the City of St. Paul, Nebraska, Citizen Payment Processing,
- C. The Contractor, NSRB, and Partner mutually agree to terminate certain agreements, and the services covered by such agreements, as further specified in this Agreement.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1. Addendum One and Addendum Two and services covered by such Addendum One and Addendum Two, are hereby terminated, effective August 22, 2025 (“Effective Date”).
- 2. The parties agree that their respective rights and obligations are terminated for each party’s mutual convenience on the Effective Date with respect to the portions of agreements and portions of services identified for termination by the parties under this Agreement. Any agreements, or portions of agreements, between the Contractor, NSRB, and Partner which are not identified in this Agreement for termination continue in full force and effect.
- 3. This Agreement shall be interpreted and enforced in accordance with the laws of the State of Nebraska.

IN WITNESS WHEREOF, the parties execute this Agreement by their duly authorized official or officers listed below.

Nebraska Interactive, LLC (Contractor)

DocuSigned by:
 7/7/2025
EDB886CDA03D462...


Tanner Hughes Date
General Manager

City of St. Paul, Nebraska (Partner)


Signed by:
 8/27/2025
EAECCFD43833429...

Mike Feeken Date
Mayor

Nebraska State Record Board (NSRB)

Signed by:
 8/27/2025
3B837E90FED5466...

Secretary of State, Robert B. Evnen Date
Chairperson

 7/7/2025

**Revised Addendum One
To the
Electronic Government Service Level Agreement
Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and the
Department of Motor Vehicles**

This Revised Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC dba NIC Nebraska and dba Tyler Nebraska (the “Contractor”), the Nebraska State Records Board (“NSRB”), and the Department of Motor Vehicles (“DMV” or “Partner”) sets forth certain services to be provided by Contractor (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Contractor services, and terms of payment for such Contractor services. The DMV has authority to assess and collect the fees described herein.

This Revised Addendum One supersedes and replaces any previous signed agreements covering Specialty and Organizational License Plates and Driver and Vehicle Record Fees and is effective July 1, 2025.

Project: Portal fees for Driver and Vehicle Records

Implementation: 2025

Service	(Partner) Fee	Portal Fee	NSRB Share
Motor Vehicle Registration Renewal Electronic Check	Full statutory/assessed fee charged by Partner	\$3.00 per transaction	20% of Portal Fee
Motor Vehicle Registration Renewal Credit Card	Full statutory/assessed fee charged by Partner	3.00% with a \$2.00 minimum per transaction	20% of Portal Fee
Driver's License Record	Full statutory/assessed fee charged by Partner	\$1.00 per record	20% of Portal Fee
Driver License Record Monitoring*	Full statutory/assessed fee charged by Partner	33 1/3% per record, per month**	20% of Portal Fee
Certified Driver Record Transcript	Full statutory/assessed fee charged by Partner	\$1.00 per record	20% of Portal Fee
Title Registration and Lien Search (Interactive)	Full statutory/assessed fee charged by Partner	\$0.60 per record	20% of Portal Fee
Title, Lien, & Registration Special Requests (Initial Set-up/programming)	N/A	\$55-\$500 Fee	20% of Portal Fee
Title, Lien, & Registration Special Requests (Up to 2,000 Records)	Full statutory/assessed fee charged by Partner	\$16.00 per run	20% of Portal Fee
Title, Lien, & Registration Special Requests (Over 2,000 Records)	Full statutory/assessed fee charged by Partner	\$8 per 1,000 records	20% of Portal Fee
Specialty/Organizational Vehicle License Plate Order	Full statutory/assessed fee charged by Partner	\$1.50 per transaction	20% of Portal Fee

*For those drivers who have a change in their record during a given month, a driver abstract will be provided and the statutorily required fee will be charged.

**33 1/3% per record refers to the portion of the statutory fee designated for deposit in the Records Management Cash Fund in Neb. Rev. Stat. §60-483, which at the time of execution of this Revised Addendum One is 33 1/3% of \$0.06, or \$0.02 per record.

Terms: Contractor will process the total of all transactions through the Contractor's merchant account. The shared revenue received pursuant to this Revised Addendum One shall be deposited by Contractor in the accounts designated by Partner and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at:

<http://nebraska.gov/securitypolicy.html>

DocuSigned by:
By: Tanner Hughes Date: 10/7/2025
General Manager – Tanner Hughes
Nebraska Interactive, LLC dba NIC Nebraska

Signed by:
By: Rhonda Lahm Date: 10/9/2025
Director – Rhonda Lahm
Nebraska Department of Motor Vehicles

Signed by:
By: Robert B. Evnen Date: 10/9/2025
Chairman – Secretary of State Robert B. Evnen
Nebraska State Records Board

DS
10/7/2025

Project Priority Report - In Progress



	Partner Name	Project Name	Start Date (Actual)	Est. Month of Completion	Realigned Due To	Project Realignment Reason	Priority Status
1	Administrative Office of the Courts	AOC CDT Cost Estimate eService to SRL Enhancement	10/14/25	Dec-25			Tier 3
2	Administrative Office of the Courts	AOC Appellate ePublications Grails 5 Modernization	05/20/25	Nov-25*	Partner	Change Mgt & Testing	Tier 2
3	Administrative Office of the Courts	AOC Juror Qualification Form Amendment	06/05/25	Jan-26			Tier 1
4	Cheyenne County	Cheyenne County Website	09/29/25	Dec-25			Tier 3
5	Department of Motor Vehicles	DMV Resident Assistant - Website Design	10/16/25	Dec-25			Tier 1
6	Department of Motor Vehicles	DMV - FTP to FTPS Modernization for Mainframe Processing	04/04/25	Dec-25*	Partner 3rd Party	External Dependencies Timeline & Planned Realgns	Tier 3
7	Department of Motor Vehicles	DMV DSW Adult Driver Testing Enhancement	10/09/25	Dec-25			Tier 2
8	Department of Motor Vehicles	DMV OTC Payment Device Change Request - Highlands	07/16/24	Dec-25*	Tyler 3rd Party	External Dependencies Technical Complexity	Tier 2
9	Department of Motor Vehicles	DMV OTC Norfolk Service Center Enhancement	10/27/25	Feb-25			Tier 2
10	Nebraska Department of Agriculture	NDA Nursery Modernization Enhancements	04/01/25	Dec-25*	Partner	Timeline & Planned Realgns	Tier 3
11	Nebraska Department of Environment and Energy	Nebraska Department of Water, Energy and Environment Website Enhancements	10/27/25	Jan-26			Tier 3
12	Nebraska Department of Revenue	NDR Tax Payment Plan Modernization Enhancements	10/01/24	Mar-25*	Partner	Change Mgt & Testing	Tier 2
13	Nebraska Racing Commission	NRGC Licensing System Payment (CCP)	03/06/25	Dec-25*	Partner 3rd Party	External Dependencies	Tier 3
14	Nebraska Secretary of State	SOS LB644 Add Attestation Language - Corp Occupation Tax Reports	08/18/25	Dec-25			Tier 1
15	Nebraska Secretary of State	SOS LB644 Add Attestation Language - Corp. Paper Reporting	08/18/25	Dec-25			Tier 1
16	Nebraska Secretary of State	SOS UCC/EFS Payment Transition to Tecuity (Phase II)	07/15/25	Dec-25*	3rd Party	Timeline & Planned Realgns	Tier 2
17	Nebraska Secretary of State	SOS LB644 Add Attestation Language - LLP & LLP Admin Report Filing	08/18/25	Dec-25			Tier 1
18	Nebraska State Patrol	NSP Concealed Handgun Permit Modernization	12/16/24	Mar-26*	3rd Party	Technical Complexity	Tier 3
19	Nebraska State Patrol	NSP MCDV Bipartisan Safer Communities Act (BSCA)	11/14/24	Nov-25*	3rd Party	External Dependencies	Tier 1
20	Real Estate Commission	NREC Website	07/21/25	Mar-26			Tier 3
21	Sarpy County Clerks Office	Sarpy County Records Payment Integration	02/03/25	Mar-26*	Partner 3rd Party	External Dependencies Timeline & Planned Realgns	Tier 3
22	Workers Compensation Court	WCC EFiled Modernization Enhancements	12/18/24	Mar-26*	Partner	Change Mgt & Testing	Tier 2

Project Priority Report - Completed Projects



	Partner Name	Project Name	Start Date (Actual)	Est. Month of Completion	Realigned Due To	Project Realignment Reason	Priority Status	End Date (Launched)
1	Administrative Office of the Courts	AOC Interstate Compact WS	08/12/25	Sep-25			Tier 2	10/21/25
2	Attorney General's Office	AGO Foreign Adversary and Terrorist Agent Registration Form	08/22/25	Oct-25			Tier 2	10/01/25
3	Brule Village	Brule Village Utility Payments (EB)	07/10/25	Sep-25*	Partner 3rd Party	External Dependencies	Tier 3	09/11/25
4	Greeley Village	Greeley Village Utility Payments (EB)	08/29/25	Sep-25*	Partner 3rd Party	External Dependencies	Tier 3	10/01/25
5	Monroe Village	Monroe Village PayPort	10/14/25	Nov-25			Tier 3	11/07/25
6	Nebraska Brand Committee	NBC 2025 Fee Changes	08/07/25	Oct-25			Tier 2	10/01/25
7	Phillips Village	Phillips Village PayPort	08/29/25	Sep-25			Tier 3	09/12/25
8	State Fire Marshal	SFM Fireworks Permit Suite Modernization Enhancements	09/11/24	Oct-25*	Partner	Timeline & Planned Realgns	Tier 3	10/15/25

**PROJECT STATUS REVIEW
COUNTY Q3 2025
December 10, 2025**

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Brule Village	Village Utility Payments (EB)	07/10/2025	09/2025*	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched by the estimated completion date?				
bruleclerk@atcjet.net Called: Emailed: 11/7/2025-11/13/2025 Response: COMPLETED: 09/11/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Cheyenne County	Cheyenne County Website	09/29/2025	12/2025	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched by the estimated completion date?				
clerk@cheyennecountyne.net Called: Emailed: 11/10/2025-11/13/2025 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Greeley Village	Village Utility Payments	08/29/2025	09/2025*	Tier 3
1. Describe the project?	The Village of Greeley switched from power manager and to help with a quick and swift payment process from the Tyler Tech website to power manager that created a portal for residents to submit payments through.			
2. What is the status of the project	Completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Launched already completed.			
vog@centercable.tv Called: Emailed: 11/7/2025 Response: 11/8/2025 COMPLETED: 10/01/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Monroe Village	Village PayPort	10/14/2025	11/2025	Tier 3
1. Describe the project?	On-line payment for utilities and point of sale with credit card or electronic check payments.			
2. What is the status of the project	Went live today.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Yes.			
cmkramer123@gmail.com Called: Emailed: 11/7/2025 Response: 11/7/2025 COMPLETED: 11/07/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Village of Phillips	Village PayPort	08/29/2025	09/25	Tier 3
1. Describe the project?				
2. What is the status of the project	Project is completed.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Project was completed as estimated.			
phillipsclerk@hamilton.net Called: Emailed: 11/7/2025 Response: COMPLETED: 09/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Sarpy County Clerk's Office	Recorders Payment Integration	02/03/2025	03/2026*	Tier 3
1. Describe the project?	Register of Deeds-Land Records Mgt system with Tyler Tech.			
2. What is the status of the project	Implementation phase – user acceptance phase.			
3. Was there any delay? If so, why?	Yes, delay on the development end, due to staffing changes.			
4. Will it be launched by the estimated completion date?	Estimated go live date is March 2026.			
ahoughtaling@sarpy.gov Called: Emailed: 11/7/2025 Response: 11/7/2025				

**PROJECT STATUS REVIEW
STATE Q3 2025
December 10, 2025**

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	Appellate ePublications Grails 5 Modernization	05/20/2025	11/2025*	Tier 2
1. Describe the project?	An upgrade to Appellate ePublications to move to Grails 5 from Grails 2.			
2. What is the status of the project?	Testing from the AOCP and the Reporter of Decision's Office went more slowly than expected, which lengthened the timeline. This has been addressed and the project is back on track for deployment.			
3. Was there any delay? If so, why?	Yes, from the AOC in testing and resource availability.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025 Response: 11/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC Juror Qualification Form Amendment	06/05/2025	01/2026	Tier 1
1. Describe the project?	An update on the Online Juror Qualification Form to increase functionality and data collection.			
2. What is the status of the project?	I believe everything related to this project is completed and awaiting deployment.			
3. Was there any delay? If so, why?	Yes, it was delayed due to limited resources from the AOCPS ITS Division for testing.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025 Response: 11/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC Interstate Compact WS	08/12/2025	09/2025	Tier 2
1. Describe the project?	An enhancement to Trial Court eFiling to allow Probation IT to electronically file Audit and Juvenile Interstate Compact cases to the courts.			
2. What is the status of the project?	I believe everything related to this project is completed and in production.			
3. Was there any delay? If so, why?	No delays.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025 Response: 11/12/2025 COMPLETED 10/21/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Administrative Office of the Courts	AOC CDT Cost Estimate eService to SRL Enhancement	10/14/2025	12/2025	Tier 3
1. Describe the project?	An upgrade to how and when electronic service occurs on Cost Estimated documentation for Bills of Exception filed in the Trial Courts.			
2. What is the status of the project?	In testing with the AOCP.			
3. Was there any delay? If so, why?	No delays.			
4. Will it be launched by the estimated completion date?	Likely yes.			
Casey Tribolet Called: Emailed: 11/7/2025 Response: 11/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Agriculture	Nursery Modernization Enhancements	04/01/2025	12/2025*	Tier 3
1. Describe the project?				
2. What is the status of the project				
3. Was there any delay? If so, why?				
4. Will it be launched by the estimated completion date?				
Julie Kortus Called: Emailed: 11/7/2025 – 11/13/2025 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Attorney General	Foreign Adversary and Terrorist Agent Registration Form	08/22/2025	10/2025	Tier 2
1. Describe the project?	<p>Implementation of the FATARA web page and application in compliance with state law effective 10-1-25.</p> <p>https://ne.accessgov.com/ago/Forms/Page/ago/foreign-adversary-terrorist-agent-registration-act/1</p>			
2. What is the status of the project?	It has been launched and transitioned out of Post-Launch Hypercare.			
3. Was there any delay? If so, why?	There were no delays outside of the regular design process.			
4. Will it be launched by the estimated completion date?	Yes, it was launched on its completion date of 10-1-25.			
<p>Jennifer Brehm Called: Emailed: 11/7/2025 Response: 11/12/2025</p> <p>COMPLETED: 10/1/2025</p>				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Brand Committee	NBC 2025 Fee Changes	08/07/2025	10/2025	Tier 2
1. Describe the project?	Per the Committee, we were directed to increase Fees, that required several aspects of our Inspection programs needed updated, change of ownership, non-change of ownership, sale barns, and lockers/packers. We went from \$1.00 a head to \$1.10 per head, this change was to happen by September 1 st 2025. By October 1 st 2025 we adjusted our brand renewal amount from \$50.00 to \$100.00.			
2. What is the status of the project?	Both projects have been completed at this time.			
3. Was there any delay? If so, why?	Only delay was the first project was to happen the early morning of September 1 st . It did not happen as scheduled; I had many inspectors contacting myself at 6 am letting me know the update didn't happen. It was a scramble to get things lined out, as it was a holiday I had to get ahold of Tyler Technologies. I was able to reach out to Natalie Erb at Tyler, who finally got back to me and was trying to get ahold of the project manager, who finally about 10:00 that morning called me and I quote" I forgot all about this happening today" I had called my executive director Don Arp who got ahold of Tanner at Tyler , who then reached out to me that it would be handled asap. It was handled fairly quickly then, and all has been well since then, the October 1 st project and deployment went through no issues.			
4. Will it be launched by the estimated completion date?	Both projects were completed by deadline.			
Danna Schwenk/Kayla Jesse Called: Emailed: 11/7/2025 Response: COMPLETED: 10/01/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est. Month Completion</u>	<u>Priority Status</u>
Department of Environment and Energy	Water, Energy and Environment Website Enhancements	10/27/2025	01/2026	Tier 3
1. Describe the project?	We recently merged with the Department of Natural Resources, and we have asked TylerTech to make requested changes to our existing dee.nebraska.gov website.			
2. What is the status of the project?	The last update that I received on 11/3/2025 was that Tyler Tech expected to begin work with week yet.			
3. Was there any delay? If so, why?	I would not consider the project delayed. Tyler Tech was very accommodating to fit us into their schedule as soon as they could.			
4. Will it be launched by the estimated completion date?	Tyler Tech's has estimated that the requested changes will be completed by 12/1/2025. Once that work has been completed, our internal team will be making a lot of additional changes to the website to merge the two agencies' websites. We will launch once our changes are completed.			
Shani Mach Called: Emailed: 11/7/2025 – 11/13/2025 Response: 11/13/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Fire Marshal	Fireworks Permit Suite Modernization Enhancement	09/11/2024	10/2025*	Tier 3
1. Describe the project?				
2. What is the status of the project?	Operating.			
3. Was there any delay? If so, why?	No delay.			
4. Will it be launched by the estimated completion date?	It is functioning properly.			
Doug Hohbein/Regina Shields Called: Emailed: 11/7/2025 Response: 11/12/2025 COMPLETED: 10/15/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV Resident Assistant – Website Design	10/16/2025	12/2025	Tier 1
1. Describe the project?	The project is to create, implement, and deploy a large-language model AI resident assistant chat feature for the DMV website. This assistant will be prominently featured on our public facing website and will autonomously answer questions from the public utilizing a specified set of data sources, primarily contained within the current DMV website.			
2. What is the status of the project?	The status is in progress. We have weekly meetings to review progress and address development needs as they arise. Tyler is on time with benchmarks.			
3. Was there any delay? If so, why?	At this time there is no delay. The DMV has some issues with having resources available for Tyler, but at this time we do not anticipate any delays and any that may occur would likely be the fault of the DMV rather than Tyler.			
4. Will it be launched by the estimated completion date?	I anticipate that it will be launched by the estimated completion date.			
Mitch Greenwall Called: Emailed: 11/7/2025 Response: 11/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV - FTP to FTPS Modernization for Mainframe Processing	04/04/2025	12/2025*	Tier 3
1. Describe the project?				
2. What is the status of the project?	In testing.			
3. Was there any delay? If so, why?	Time constraints.			
4. Will it be launched by the estimated completion date?	I believe so.			
John Brophy Called: Emailed: 11/7/2025 Response: 11/7/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	DMV DSW Adult Driver Testing Enhancement	10/09/2025	12/2025	Tier 2
1. Describe the project?				
2. What is the status of the project?	Ongoing.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Yes.			
Matt Coatney/Lisa Wolfe Called: Emailed: 11/7/2025 Response: 11/10/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	OTC Payment Device Change Request	07/16/2024	12/2025*	Tier 2
1. Describe the project?				
2. What is the status of the project?	Ongoing.			
3. Was there any delay? If so, why?	Yes. Tyler Technologies had an initial interface issue, but that was resolved. They are currently working with the DMV IT Division to resolve system configurations. Testing should begin soon.			
4. Will it be launched by the estimated completion date?	Now that the initial issues seem to be resolved, yes.			
Matt Coatney Called: Emailed: 11/7/2025 Response: 11/7/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Department of Motor Vehicles	OTC Norfolk Service Center Enhancement	10/27/2025	02/2025	Tier 2
1. Describe the project?				
2. What is the status of the project?	In progress.			
3. Was there any delay? If so, why?	No. Our Norfolk service center won't open until January/February 2026			
4. Will it be launched by the estimated completion date?	We believe that it will be.			
Jerry Quintard Called: Emailed: 11/7/2025 Response: 11/7/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Nebraska Racing and Gaming Commission	Licensing System Payment (CCP)	03/06/2025	12/2025*	Tier 3
1. Describe the project?	PayPort integration for our new licensing platform.			
2. What is the status of the project?	Paused.			
3. Was there any delay? If so, why?	The project has been paused pending approval of rule changes to Title 294 and Title 296. The changes were passed by our commissioners in October and are currently under review by the Ag before final approval of the Governor.			
4. Will it be launched by the estimated completion date?	Completion date is currently undefined pending AG/Governor action.			
Clinton Lueth Called: Emailed: 11/7/2025 – 11/13/2025 Response: 11/14/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Real Estate Commission	NREC Website	07/21/2025	03/2026	Tier 3
1. Describe the project?	Nebraska Real Estate Commission's Website			
2. What is the status of the project?	In progress.			
3. Was there any delay? If so, why?	Minimum delay, we are in our busy season and this project is being done as time allows.			
4. Will it be launched by the estimated completion date?	At this time there is no set completion date, however, we would like to complete this project in the spring of 2026.			
Monica Rut Called: Emailed: 11/7/2025 Response: 11/7/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Nebraska Department of Revenue	Tax Payment Plan Modernization Enhancements	10/01/2024	12/2025*	Tier 2
1. Describe the project?	The Nebraska Department of Revenue (DOR) originally requested 9 enhancements to the Nebraska Tax Payment Plan application on 9/21/2023. The enhancement requests were related to the payment stream calculation, Admin user interface display, report generation, and cron jobs. DOR and Tyler Tech agreed to delay implementation until migration to the new platform happened. A kickoff meeting for the migration to the Application Platform was held on 8/13/2024. Enhancement requests were revised, prioritized, and submitted to Tyler Tech via the Project Hub 10/15/2024.			
2. What is the status of the project?	DOR is actively testing the migrated Tax Payment Plan and addressing concerns for Tyler Tech to resolve. A meeting is set up for discussion about the concerns and pending requests on 11/12/2025.			
3. Was there any delay? If so, why?	Due to DOR's availability and competing priorities along with waiting for fixes from Tyler Tech, limited testing was performed over the last couple of months.			
4. Will it be launched by the estimated completion date?	DOR is not aware of an estimated completion date. DOR still has testing to complete and will potentially request additional enhancements.			
Jackie Woodruff Called: Emailed: 11/7/2025 Response: 11/10/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS LB 644 Add Attestation Language – Corp Occupation Tax Reports	08/18/25	12/2025	Tier 1
1. Describe the project?	LB644 requires an attestation to be added to the biennial report filing for corporations that they are cognizant of and in compliance with the Foreign Adversary and Terrorist Agent Registration Act.			
2. What is the status of the project?	Pending.			
3. Was there any delay? If so, why?	Yes, the additional attestation caused the template to add another page to the report. Ne.gov needing to revise templates, we have scheduled ongoing meetings to meet deadlines.			
4. Will it be launched by the estimated completion date?	Yes.			
Emily Werner Called: Emailed: 11/7/2025- 11/13/2025 Response: 11/14/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS LB 644 Add Attestation Language – Corp Paper Reporting	08/18/25	12/2025	Tier 1
1. Describe the project?	LB644 requires an attestation to be added to the biennial report filing for corporations that they are cognizant of and in compliance with the Foreign Adversary and Terrorist Agent Registration Act.			
2. What is the status of the project?	Pending.			
3. Was there any delay? If so, why?	Yes, the additional attestation caused the template to add another page to the report. Ne.gov needing to revise templates, we have scheduled ongoing meetings to meet deadlines.			
4. Will it be launched by the estimated completion date?	Yes.			
Emily Werner Called: Emailed: 11/7/2025- 11/13/2025 Response: 11/14/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS UCC/EFS Payment Transition to Tecuity (Phase II)	07/15/2025	12/2025*	Tier 2
1. Describe the project?	Launching a new online filing system for UCC, EFS, and tax liens and Tyler will be the payment processor for the online filings through this system.			
2. What is the status of the project?	Ongoing.			
3. Was there any delay? If so, why?	No delays from Tyler.			
4. Will it be launched by the estimated completion date?	Yes, expected to launch 12/8/2025.			
Chad Sump/Joan Arnold Called: Emailed: 11/7/2025- 11/13/2025 Response: 11/13/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Secretary of State	SOS LB 644 Add Attestation Language – LLP & LLP Admin Report Filing	08/18/25	12/2025	Tier 1
1. Describe the project?	LB644 requires an attestation to be added to the biennial report filing for corporations that they are cognizant of and in compliance with the Foreign Adversary and Terrorist Agent Registration Act.			
2. What is the status of the project?	Pending.			
3. Was there any delay? If so, why?	No.			
4. Will it be launched by the estimated completion date?	Yes.			
Emily Werner Called: Emailed: 11/7/2025- 11/13/2025 Response:				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Patrol	Concealed Handgun Permit Modernization	12/16/2024	03/2026*	Tier 3
1. Describe the project?	The Concealed Handgun Permit (CHP) application provides an online mechanism for citizens to easily renew or replace their CHP. The modernization effort will update the application from a Grails platform to a new Application Platform.			
2. What is the status of the project?	While development has been completed, the project is pending the completion of a secure network connection by OCIO.			
3. Was there any delay? If so, why?	Yes, Tyler Nebraska has been working with the OCIO since June 2025 to set up the VPN connection required for this project and has encountered several obstacles.			
4. Will it be launched by the estimated completion date?	We are at the mercy of OCIO for this project to move forward.			
Kelsey Remmers Called: Emailed: 11/7/2025 Response: 11/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
State Patrol	MCDV Bipartisan Safer Communities Act (BSCA)	11/14/2024	11/2025*	Tier 1
1. Describe the project?	The MCDV project is an automated system that reports misdemeanor crime of domestic violence convictions to the federal National Instant Criminal Background Check System (NICS) database directly from the convicting court. This will ensure this firearm prohibiting information is available nationwide for firearm background checks. Enhancements to the MCDV project are necessary due to the passing of the Bipartisan Safer Communities Act (BSCA) by congress in 2022.			
2. What is the status of the project?	Partner testing is ongoing.			
3. Was there any delay? If so, why?	Yes, the Nebraska State Patrol was in the process of updating our law enforcement message switch and through the process there were ongoing connection issues with the FBI and NSP vendor, Datamaxx, which significantly delayed project testing.			
4. Will it be launched by the estimated completion date?	Yes, I am optimistic this will be launched by the estimated completion date.			
Kelsey Remmers Called: Emailed: 11/7/2025 Response: 11/12/2025				

<u>Agency or Entity</u>	<u>Project Name</u>	<u>Start Date</u>	<u>Est Month Completion</u>	<u>Priority Status</u>
Workers Compensation Court	eFiling Modernization Enhancements	12/18/2024	03/2026*	Tier 2
1. Describe the project?	Modernization of the Court's eFiling application. This includes Tyler Tech updating the code the application is written in and including enhancements requested from the Court.			
2. What is the status of the project?	Ongoing. Development continues with parts of the project. WCC has done testing and returned fixes to Tyler Tech for their review.			
3. Was there any delay? If so, why?	No specific delay. Work on the project continues.			
4. Will it be launched by the estimated completion date?	No. I think the size of this project was underestimated.			
lgianunzio@newcc.gov Called: Emailed: 11/7/2025 Response: 11/7/2025				

2025 Business Plan Amendment

Tyler Technologies | Nebraska

Tanner Hughes

General Manager

10/24/2025

Nebraska Interactive, LLC dba Tyler Nebraska (“Tyler Nebraska”)

Letter from General Manager

As we enter 2026, Tyler Nebraska reflects with pride on another year of meaningful progress, strong partnerships, and unwavering commitment to the citizens and agencies we serve.

The past year has been defined by **collaboration and accountability**—two of the cornerstones of our success. Through close partnership with the Nebraska State Records Board and agency leadership across the state, we have continued to advance our shared vision of modern, efficient, and accessible digital government services.

Our ongoing **modernization program** has reached a remarkable milestone, with 95% of our current scope completed and the final project nearing conclusion. This transformation represents years of planning and dedication to ensuring that Nebraska’s digital infrastructure remains secure, reliable, and future-ready.

At the same time, we have expanded our partnerships and launched forward-thinking initiatives that reflect Nebraska’s leadership in innovation. The **AI Resident Assistant Chatbot**—developed for the Department of Motor Vehicles—is on track to enhance citizen interactions and streamline service delivery. We have also strengthened our **account management practices**, meeting with agency leaders statewide to ensure continued alignment and to uncover opportunities for growth and collaboration.

Through it all, our team has remained grounded in Tyler Nebraska’s **core focus**:

To utilize collaborative partnerships to build modern and efficient government solutions, focused on a value-added culture, and executing with Accountability, Integrity, and Pride.

This guiding focus continues to shape every project we deliver and every relationship we nurture. As we look ahead to the next chapter of our partnership with the State of Nebraska, we remain committed to innovation, transparency, and public service excellence.

Together, we are not only building technology—we are building trust, connection, and opportunity for all Nebraskans.

With sincere appreciation and continued enthusiasm for what lies ahead,



Tanner Hughes
General Manager | Tyler Nebraska



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Purpose of Amendment

This amendment to the Tyler Nebraska 2025 Business Plan serves as an operational and strategic extension through March 31, 2026, covering the period between the conclusion of the 2025 plan and the anticipated award of the upcoming contract rebid.

During this interim period, Tyler Nebraska will continue to operate under the same scope, service levels, and commitments as outlined in the 2025 Business Plan and as detailed under this Amendment. The organization remains fully engaged in delivering uninterrupted service, supporting state agencies, and advancing innovation across Nebraska's digital government ecosystem.

Existing Services

Technology Infrastructure Upgrades

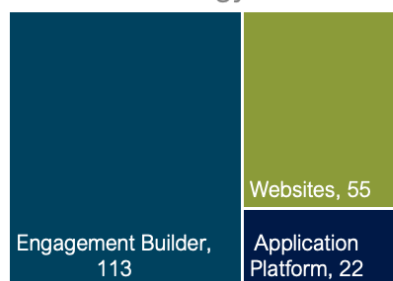
In July and November 2023, Tyler Nebraska unveiled a pivotal shift in its technology modernization strategy, prioritizing accountability in completing essential updates to aging applications, websites, and forms. This transformation represents a significant 57% overhaul of the technology portfolio. Tyler Technologies has invested over \$3.9 Million in this modernization effort, with no additional costs incurred by the state.

New Value for Nebraska

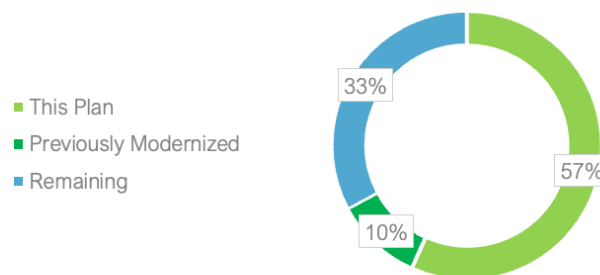
Top 5 values for agencies and citizens

1. Quick Delivery
2. Time-Saving Automation
3. Scalable Performance
4. Improved Availability
5. Enhanced Security

Technology Pivot



Portal Modernization



Tyler's Modernization Investment

\$3.9 Million

*Licensing, Hosting, Employee time

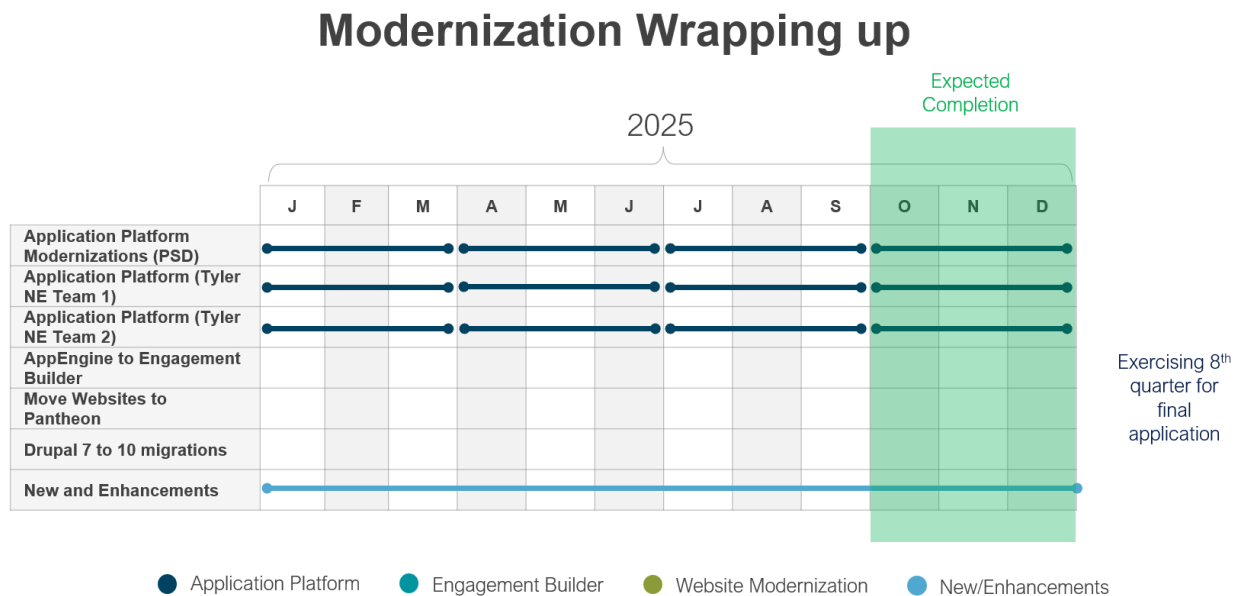
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Current Progress

As of Q4 2025, Tyler Nebraska has completed 95% of its overall modernization effort, with the final application currently in progress. The remaining project—the Nebraska State Patrol Concealed Handgun Permit System—is on track for completion pending third-party integration milestones. Once finalized, this will mark the full realization of the multi-year modernization vision outlined in partnership with the Nebraska State Records Board.

As anticipated during the original project planning, flexibility has remained essential. Adjustments were made to accommodate agency schedules, service renewal cycles, and in-depth testing to ensure seamless adoption and stability. These planned flexibilities have allowed the modernization effort to stay on track within the six- to eight-quarter timeframe established in early project discussions.



Measurable Modernization Success

Over the past year, Tyler Nebraska successfully completed a series of high-impact modernization projects that have delivered measurable value to agencies and citizens alike. Key accomplishments include:

- The **DMV Handicap System modernization**, enabling businesses to manage their handicap placard portfolios independently between renewal periods, significantly reducing in-person DMV interactions.
- The launch of the **State Fire Marshal's Fireworks Licensing, Permitting, and Search Program**, improving transparency and safety oversight.



- Deployment of the DMV **Student Driver Safety Waiver System**, simplifying administrative processes for both the public and agency staff.
- The Department of Agriculture **Nursery Licensing System** and **Measuring Device Registration System**, both of which modernized outdated workflows and enhanced data accuracy for statewide operations.

Paving a New Path Forward

Over the next six months, our technology efforts will center on improving usability, strengthening our technical foundation, and responsibly introducing new capabilities that enhance the relationship between citizens and state government. Our immediate focus is on ensuring that all public-facing websites meet accessibility requirements and deliver services that are intuitive, inclusive, and easy for every Nebraskan to use.



We will continue to invest in the long-term health of our software through an ongoing program of technical alignment and sustainability. This includes maintaining our application frameworks, libraries, and infrastructure components on secure, supported versions to ensure consistent performance, stability, and protection against emerging threats. These proactive investments keep our systems resilient and adaptable while positioning Nebraska to fully leverage Tyler's enterprise platforms, AWS services, and the shared expertise of the broader Tyler developer community.



Payment Services

Payment Processing Innovation and Security

Tyler Nebraska has continued to make significant progress in modernizing and securing the state's payment infrastructure. As of Q4 2025, most county partners have been fully upgraded to the latest payment devices, marking a major milestone in improving transaction reliability and flexibility across Nebraska. Sarpy County was among the first and largest partners to transition successfully, setting a strong example for other local governments.

The next phase of device modernization focuses on state agency locations, with the Nebraska Department of Motor Vehicles (DMV) representing the largest remaining segment. The first batch of state agency installations is scheduled for deployment in Lincoln at the end of Q4 2025, paving the way for full implementation through early 2026.

To enable these upgrades, Tyler Nebraska has successfully implemented the Monetra service across state partners who will be utilizing new payment devices, streamlining device certification, and ensuring compatibility with Elavon, the state's required processor. While deployment for county partners was accelerated through existing integrations with Fiserv, Monetra has been a crucial enabler in extending the same level of modernization and reliability to state agencies.

Elevating Security Standards

On the compliance front, PCI DSS 4.0 standards have been fully achieved across all Tyler Nebraska-managed applications. Additionally, city partners using third-party technology vendors continue to maintain compliance, supported by proactive collaboration with Tyler Nebraska. To further enhance statewide security awareness, Tyler Nebraska has partnered with the State Treasurer's Office and the Office of the Chief Information Officer (OCIO) to increase agency education ahead of the 2026 PCI compliance cycle. This joint effort includes the creation of a PCI resource page hosted on the State Treasurer's website, providing agencies with tools and guidance to sustain compliance and best practices moving forward.

These combined efforts reinforce Tyler Nebraska's commitment to secure, modern, and efficient payment processing across the state, ensuring seamless transactions for citizens and partners alike.



Portal Growth

Streamlined Project Intake with the Nebraska Project Hub

The Nebraska Project Hub continues to serve as a cornerstone of Tyler Nebraska's operational success, providing a structured and transparent pathway for agencies to submit, evaluate, and prioritize new initiatives. Since the start of 2025, Tyler Nebraska has completed 85 projects and has 30 additional projects currently in progress, representing a strong cadence of delivery and innovation across the state.



The Project Hub has significantly enhanced the team's ability to align with agency needs and execute with precision. By requiring agencies to clearly document their business requirements, acceptance criteria, and key stakeholders at the intake stage, the process ensures that all parties begin projects with shared understanding and well-defined goals. This clarity has led to smoother project execution, reduced rework, and higher satisfaction from agency partners.

Through these improvements, the Project Hub has become more than a submission form—it has evolved into a collaboration framework that supports alignment between Tyler Nebraska, agency leadership, and the Nebraska State Records Board.

Enhancing the Citizen Journey

A 2025 market survey revealed a concerning trend: 61% of citizens find government interactions stressful, and a staggering 60% are unsure where to turn for help. We have all experienced the frustration of navigating complex government systems. It is time to change that. Our vision is to create a simple, human-centered experience that empowers citizens to easily access the government services they need.

Citizen Engagement Market Research: Nebraska



61%
Dealing with the government is stressful



37%
I wish government made it easier to use digital services



59%
Centralizing all services in one app or website will make my life easier



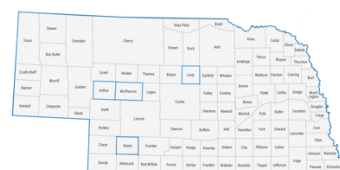
23%
The structure of Federal, State, Local Government is confusing



60%
I do not understand where to go to find the services I need



55%
Make services mobile-friendly will make my experience better



89/93 Counties included in Research



Respondents were 18-80+ yrs old of all and span ethnicities, religions, and income levels

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At Tyler Nebraska, we believe our mission is to transform the way residents, visitors, and businesses interact with the State of Nebraska through innovative experiences. By prioritizing resident engagement, personalization, and Artificial Intelligence, we aim to create a more efficient, transparent, and satisfying interaction for all stakeholders.

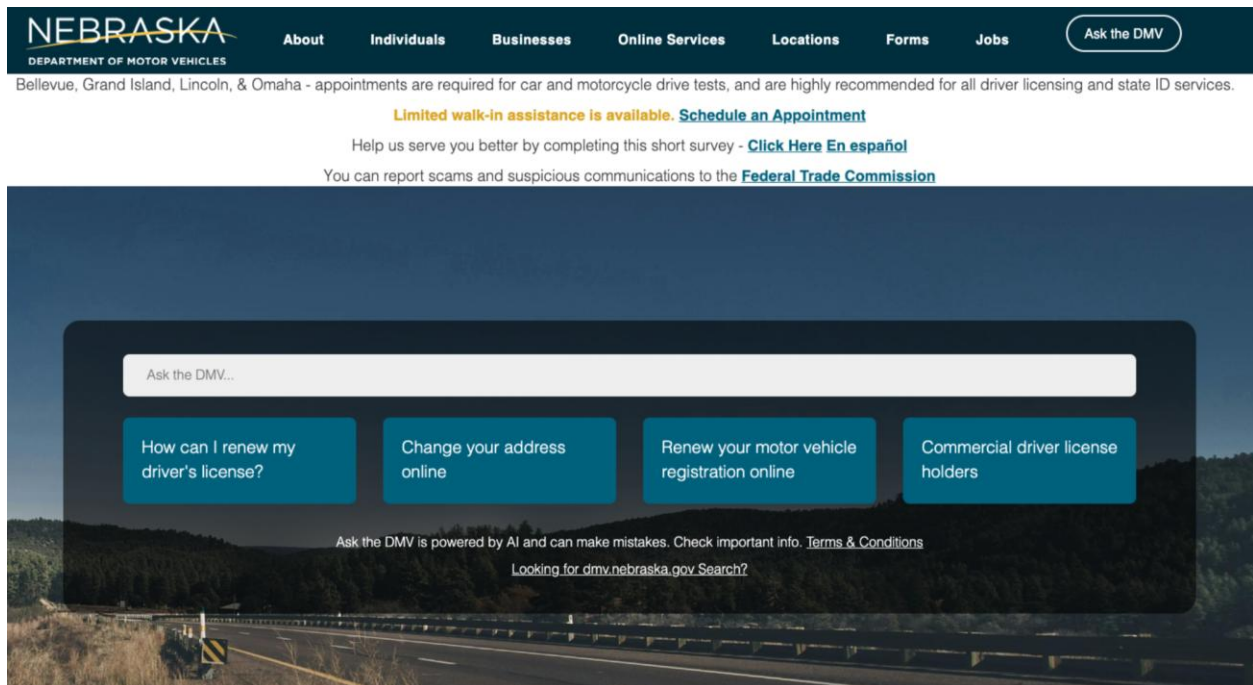
Enhancing the Citizen Journey is a multiple year vision that has many components to it. We believe that those components include:

- AI-Driven Resident Interaction
- Intuitive Web and Mobile navigation
- Centralized Digital Identity and Access Management
- Connected Digital Services and Forms
- Cross-Agency User Interests and Notifications
- Robust Digital Records and Permissions



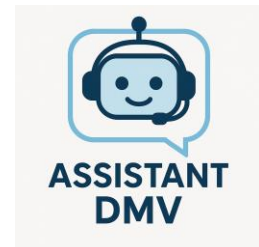
Bringing AI Innovation to the State

Tyler Nebraska continues to advance its multi-year vision to enhance the citizen journey through intelligent, human-centered design. The cornerstone of this effort is the AI Resident Assistant Chatbot, developed in partnership with the Nebraska Department of Motor Vehicles (DMV). The chatbot pilot is in its final development phase and scheduled for launch in December 2025. Once deployed, it will serve all citizens visiting the DMV's webpage, providing quick and accurate guidance to frequent questions and services.



The AI Resident Assistant represents a significant step toward simplifying digital interactions for Nebraska citizens. Drawing inspiration from the Ask Indiana Chatbot, which **reduced Google searches by 80%** and **DMV call volume by 40%**, Tyler Nebraska anticipates similar efficiency and user satisfaction gains.

In addition, the DMV and Tyler Nebraska are in discussions around an internal AI knowledge initiative called “Ask Your Supervisor,” designed to support staff with instant access to institutional knowledge and policy guidance. This will reduce training timelines and strengthen service consistency.

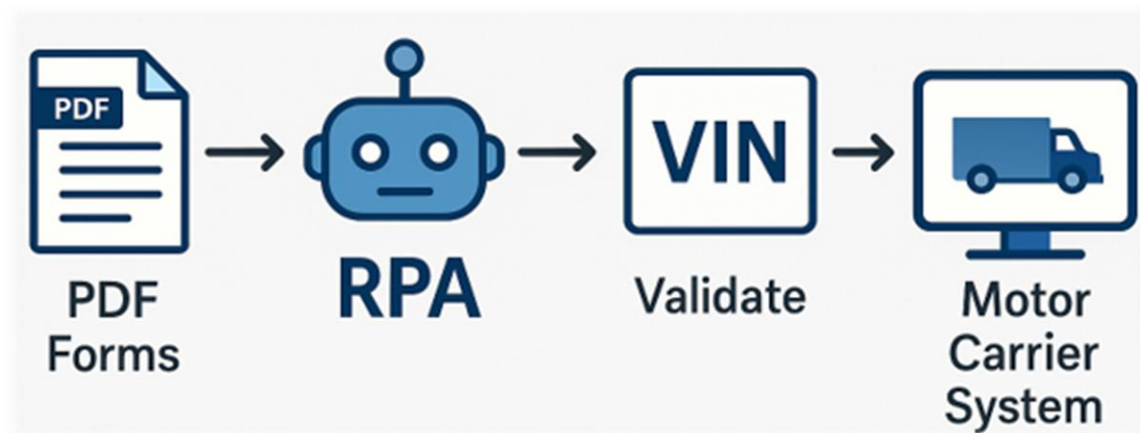


Beyond AI-driven Chatbots, Tyler Technologies is assisting the DMV's Motor Carrier Division with Document Automation, leveraging Robotic Process Automation (RPA) to improve document handling efficiency and reduce administrative overhead.



Today, the Nebraska DMV Motor Carrier Division is required to validate every Vehicle Identification Number (VIN) for commercial vehicles registered across trucking companies statewide. Currently, this process is highly manual—VINs arrive on PDF forms, and staff must validate each number individually against the system of record. Due to the manual workload, the division can only audit a limited subset of VINs each year.

The proposed Robotic Process Automation (RPA) driven by Tyler's Document Automation solution will transform this process. The RPA will automatically read VINs from incoming PDF forms, validate them against the Motor Carrier System, and log each verification for a complete digital record. This automation will:



- **Streamline data entry and validation**, eliminating repetitive manual work.
- **Enable full auditability**, allowing the DMV to review **100% of VINs** rather than only a small sample.
- **Increase accuracy and compliance**, ensuring consistent validation across all records.
- **Improve operational efficiency**, processing approximately **500,000 pages of VIN data per year** without requiring additional staff.

The new RPA workflow will allow the Motor Carrier Division to focus resources on exceptions, analysis, and higher-value customer service functions—driving measurable improvements in accuracy, transparency, and accountability.



Expanding Partnerships

Tyler Nebraska continues to strengthen its statewide relationships through a structured and intentional Account Management Practice, designed to engage directly with senior leadership across Nebraska's agencies. These meetings provide an opportunity to review account statistics, evaluate ongoing service performance, and discuss both current and future project opportunities. After the first series of sessions—held with approximately ten agencies—Tyler Nebraska has seen a measurable increase in engagement, collaboration, and alignment with agency priorities.

Through these conversations, several consistent themes have emerged. Agencies across Nebraska continue to express strong interest in web development, AI integration, data enablement, process digitization to reduce paper forms, and enterprise modernization away from aging legacy systems such as mainframes. These common priorities reinforce the shared statewide commitment to innovation and efficiency, and they are helping to guide Tyler Nebraska's forward planning and technology roadmap.

Annual Account Management Reviews

Partner	Website	EB Forms	Data & Insights	A.I.	Follow Up Training	Advanced Systems
Department of Insurance	✓	✓		✓	✓	
Crime Commission	✓	✓	✓	✓	✓	
State Fire Marshall	✓	✓		✓	✓	✓
Veteran's Affairs		✓	✓	✓		✓
Department of Banking & Finance	✓				✓	✓
Department of Revenue		✓	✓	✓	✓	✓
Department of Administrative Services		✓	✓	✓		✓
Department of Water, Environment & Energy	✓		✓	✓	✓	
Department of Agriculture	✓	✓		✓	✓	✓

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Looking ahead, Tyler Nebraska aims to deepen the relationships established through these account management efforts while also reaching agencies and organizations that have not yet been fully engaged. By expanding the scope of collaboration and aligning on shared priorities, Tyler Nebraska seeks to continue being a trusted technology partner that delivers value through innovation, reliability, and strategic foresight.



Financial Performance

Tyler Nebraska's financial performance for 2025 has remained fully aligned with the approved budget projections, demonstrating continued fiscal stability and operational consistency throughout the year. No significant variances or unplanned impacts have occurred on either revenue or expense lines.

Following the Driver History Record (DHR) statutory fee increase implemented four months ago, early data indicates a 17.3% decrease in DHR volume, which is projected to negatively impact Tyler/NSRB revenue by \$150K/yr. Tyler Nebraska continues to monitor these metrics closely and watch for the long term effects of this change.

Through October 2025, Tyler Nebraska has completed 85 projects with 30 additional projects currently in progress, reflecting a steady and sustainable delivery cadence following the elevated project activity of 2024. Last year's spike was driven by widespread modernization efforts, including the migration from the Application Engine to Engagement Builder and the large-scale website modernization portfolio. The current year's project levels reflect a return to typical operational volume and rhythm.

Balancing Revenue and Non-Revenue

Tyler Nebraska continues to maintain a healthy balance between revenue-funded and in-kind work. Of the 85 completed projects, 74 were delivered through transaction-based revenue, while 11 were supported through time and material funding. Consistent with the 2025 Business Plan, **approximately *99.37% of all Tyler Nebraska revenue continues to be generated at no cost to state agencies**, underscoring the value of the self-funded portal model.

As Tyler Nebraska moves through the first quarter of 2026, this financial and operational balance is expected to remain steady. The team continues to operate with disciplined financial management, sustainable project planning, and a focus on supporting Nebraska's agencies and citizens. Looking ahead, Tyler Nebraska remains optimistic about the opportunity to grow and enhance the Nebraska Portal through continued innovation and partnership in the years to come.

Future projects in this plan may be either self-funded or agency-funded. The funding mechanism for each project will be determined in consultation with the NSRB as opportunities arise.

*As of October 24, 2025



Accountability Chart

Tyler Nebraska continues to maintain a stable and fully staffed organization consistent with the 2025 Business Plan. All key positions remain in place, ensuring continuity and strength across all operational areas. The team remains at full staffing capacity, allowing Tyler Nebraska to sustain its high level of service delivery and project execution.

One adjustment has been made within the internal team structure to further enhance project management and delivery focus. Freddy Pika has transitioned from Special Projects to join the Project Management Office (PMO) as a Project Manager, providing additional oversight capacity and ensuring continued excellence in project delivery. All previous special project initiatives have been realigned to their home support functions within the standard organizational structure, reinforcing operational consistency, and clear accountability.

Tyler Nebraska will continue leveraging its corporate and subcontractor partnerships to meet the needs of the State of Nebraska efficiently and effectively.

Subcontractor Information

As required in our contract, below is the information regarding our subcontractors.

Dogwood Media

- a. **Subcontractor:** Dogwood Media
- b. **Address:** 65B Scotia Drive, Pike Road, AL 36064
- c. **Phone:** 334-425-0009
- d. **Specific tasks of each subcontractor(s),**
 - a. Subsidizing content creation for websites
- e. **Percentage of performance hours intended for each subcontractor; and Total percentage of subcontractor(s) performance hours.**
 - a. Only one subcontractor currently working on websites.





December 10th, 2025

Libby Elder, Executive Director
Nebraska State Records Board

RE: Summary of September 10–12, 2025 Network Connectivity Outage

Dear Director Elder,

I am writing to provide a summary of the network connectivity issue that affected the Nebraska Department of Motor Vehicles' Certificates of Completion submission system between September 10 and September 12, 2025. A full technical post-incident report is enclosed for reference.

On the afternoon of September 10, the secure VPN tunnel connecting the State of Nebraska's network and Tyler Technologies' AWS environment remained active but stopped exchanging routing information. Because the VPN continued to pass standard health checks, automated monitoring systems reported the connection as stable. The issue only became apparent the following morning, when driver education programs reported failed submissions to the DMV.

Tyler Nebraska was notified of the issue at approximately 9:53 AM on September 11 and immediately engaged with the Office of the Chief Information Officer (OCIO) to investigate. Initial collaboration began late that morning, during which both parties confirmed that the VPN tunnel was operational but routing updates were not being received from the State's firewall.

Remediation of a VPN connection between two separate network environments requires the active participation of both parties. Each organization controls and monitors its own network infrastructure, security policies, and routing configurations. For this reason, no single party can fully diagnose or correct issues that occur at the boundary between networks. Effective resolution depends on synchronized troubleshooting — each side verifying, adjusting, and validating configurations in coordination with the other.

In this instance, communication from the OCIO's technical team paused early in the afternoon on September 11 and did not resume until the following morning. During this period, Tyler continued to monitor the connection, escalate through official and executive channels, and seek re-engagement to continue joint troubleshooting. Once communication resumed on September 12, the OCIO restarted a routing process on its firewall at approximately 12:45 PM, which immediately restored connectivity and returned the DMV system to full operation.

While the enclosed report provides a detailed technical account, the evidence indicates that the routing synchronization issue originated within the State's firewall configuration and that communication delays

contributed to the extended outage duration. Tyler Nebraska’s systems remained operational throughout, and our teams responded promptly within established incident procedures.

To help prevent a recurrence of similar situations, Tyler Nebraska has developed a custom network monitoring tool that identifies when a VPN connection appears healthy but stops transferring data. This additional layer of monitoring will allow our team to detect these rare conditions more quickly and notify our partners in real time if such a situation arises again.

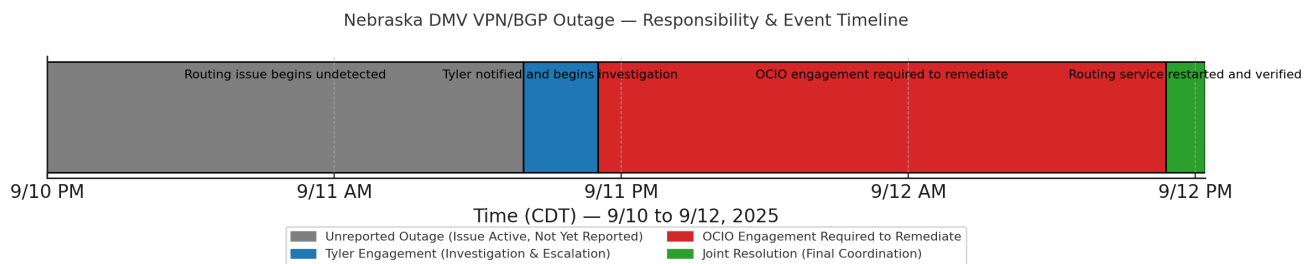
We remain committed to cooperation with the OCIO and our State partners to strengthen communication and ensure a rapid, coordinated response in the event of future network incidents.

Respectfully submitted,



Tanner Hughes
General Manager, Tyler Technologies, Nebraska

CC: Robert Evnen, Secretary of State & NSRB Chairperson



Post-Incident Review

Nebraska DMV VPN / BGP Outage (September 10–12, 2025)

Prepared by:
Jason O'Flaherty
Director of Development
Tyler Technologies – Federal and State Division

Date Issued: October 8, 2025
Distribution: Tyler Technologies & State of Nebraska – Office of the CIO

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Executive Summary

From September 10 to September 12, 2025, the Nebraska Department of Motor Vehicles' Certificates of Completion system experienced an outage caused by a routing synchronization failure between the State of Nebraska's network and its automated routing process.

The service interruption began at approximately 2:00 PM on September 10, when the State's firewall stopped advertising its internal network routes over the VPN tunnel to Tyler Technologies' AWS environment. This halted the exchange of dynamic routing updates, even though the VPN tunnel itself remained active and continued to pass standard health checks. Because the tunnel appeared stable, monitoring systems reported the connection as operational. As a result, the issue was not evident until the morning of September 11, when the DMV reported that driver education programs could no longer submit Certificates of Completion.

Tyler Technologies immediately engaged with the State's OCIO to investigate the cause. Initial collaboration occurred late morning on September 11, but communication from the State's technical team ceased early that afternoon and did not resume until the following morning. During that gap, Tyler Technologies continued to escalate through official channels, including outreach through executive leadership, to reestablish engagement.

On the morning of September 12, coordination resumed, and joint troubleshooting confirmed that the State's firewall had stopped advertising its internal routes over the VPN. The State restarted its IPv4 routing service at approximately 2:30 PM, restoring route advertisements and normal connectivity. All DMV submissions resumed successfully, and the network has remained stable since.

Impact

All Certificate of Completion submissions from driver education programs failed from the afternoon of September 10 through early afternoon on September 12. The outage affected only the DMV's secure file transfer system used for these submissions. No other DMV applications or public-facing websites were impacted.

Root Cause Analysis

The outage originated from a routing synchronization fault on the State's firewall following a prior system restart about a week earlier. During that restart, the IPv4 routing process and the Border Gateway Protocol (BGP) service became unsynchronized, preventing new route advertisements from being sent through the VPN tunnel.

Although the tunnel itself remained active and appeared healthy, no dynamic route updates were transmitted to Tyler Technologies' AWS environment after 1:59 PM on September 10. This left the VPN capable of carrying traffic but without valid destination paths to the State's internal network. Because BGP updates had ceased while the tunnel itself remained up, automated monitoring did not trigger any connectivity alerts.

Resolution

At approximately 12:45 PM on September 12, the State's network engineer restarted the IPv4 routing subsystem on the firewall. This action immediately reestablished synchronization with the BGP service and restored dynamic route advertisements to Tyler Technologies' AWS environment.

Normal bidirectional network communication resumed through the VPN tunnel following the restart. The Tyler and AWS teams monitored the connection for stability and verified at 2:38 PM that the DMV's Certificates of Completion submissions were fully operational. The issue was then confirmed resolved, and the coordination call concluded shortly thereafter.

Technical Summary

Automated routing between Tyler Technologies' AWS environment and the State of Nebraska's network is managed through Border Gateway Protocol (BGP), which runs inside the secure VPN tunnel. BGP dynamically exchanges route information so that each network knows how to reach the other's internal systems.

Following a system restart on the State's firewall about a week before the outage, a synchronization issue developed between its IPv4 routing process and its BGP service. This fault eventually caused the State's system to stop advertising its internal routes on September 10 at 1:59 PM, halting dynamic routing updates. The VPN tunnel itself remained active, but because no routes were being exchanged, data could enter the tunnel without a valid path to reach internal destinations.

Because the VPN tunnel itself remained active, the outage did not generate any connectivity alarms. Monitoring continued to show the tunnel as healthy, even though route advertisements had stopped flowing through it. As a result, the loss of routing went unnoticed until user-facing service failures were reported the following morning.

During the investigation, both sides verified that the VPN tunnel was operational but contained no routing entries. The OCIO recommended replacing the existing BGP configuration with static routes to restore connectivity. Tyler Technologies expressed concern that this would represent a change in network architecture in the middle of an outage and requested that dynamic routing be restored instead. Communication from the State's technical team paused in the early afternoon, prompting Tyler to escalate through formal channels and executive contacts to maintain focus on the issue.

When coordination resumed the next morning, testing with the help of AWS technical support confirmed that the VPN tunnel was stable and BGP was active but contained no advertised routes from the State's side. A static route test verified outbound connectivity from Tyler's environment but showed no inbound return traffic, confirming that the issue was one-way routing at the State firewall. At approximately 12:45 PM on September 12, the State restarted its IPv4 routing service, which immediately restored route advertisements through the VPN and reestablished normal connectivity.

Chronological Timeline of Events

Date & Time (CDT)	Event Description
Sept 10 – 1:59 PM	A disruption occurred in the automated routing process between Tyler Technologies' cloud environment and the State network, causing route updates to stop being exchanged even though the VPN connection itself remained active. This issue was discovered later during the investigation, after service interruptions were reported the following day.
Sept 10 – Evening	The last confirmed connection from Tyler to the DMV SFTP appears in the State firewall logs. Traffic stops afterward.
Sept 11 – 9:53 AM	The DMV reported that driver education programs were unable to submit Certificates of Completion. This marked the start of the confirmed public-facing outage.
Sept 11 – 10:18 AM	Tyler opens a ticket with the OCIO.
Sept 11 – 11:18 AM	The State verified that the secure tunnel between its network and Tyler Technologies remained active, but no application traffic was reaching their firewall. Network monitoring began to trace where the connection was failing.
Sept 11 – 12:18 PM	The State suggests Tyler use static routes due to missing BGP advertisements.
Sept 11 – 12:38 PM	Tyler Technologies responded that logs showed automated route updates had stopped as of 1:59 PM on Sept 10. Tyler requests the State restore BGP advertisements instead of changing architecture and switching to static routes.
Sept 11 – 1:00-3:00 PM	After this exchange, communication from the State's technical team paused. During this period, Tyler continued monitoring and attempted follow-up messages but received no further response.
Sept 11 – 3:00-4:00 PM	With the service still unavailable, Tyler Technologies escalated the issue through the State's help desk and management channels to reestablish contact and request continued engagement.
Sept 11 – 4:00-5:00 PM	Tyler continued escalation efforts, coordinating internally and with DMV leadership to ensure visibility of the ongoing outage. No additional updates were received from the State's network team that evening.
Sept 11 – Evening	Tanner Hughes (Tyler GM) and Jay Sloan (Tyler DOO) met with the Dr. Matthew McCarville (Nebraska CIO) and Noah Finlan (Nebraska COO) to escalate the downtime issue.

Sept 11 - Overnight	The service remained unavailable through the night, and no technical communication was received during this period.
Sept 12 – 7:39 AM	The State’s network engineer sent an email response reiterating a preference for static routes. Tyler Technologies again attempted direct contact with State personnel by phone that morning.
Sept 12 – 9:02 AM	Tyler initiated a coordination call to address the ongoing outage. State participants, though aware of the issue, were unavailable while attending a scheduled multi-hour internal meeting.
Sept 12 – 9:45 AM	Tyler attempted to implement static-routing as requested to restore connectivity paths.
Sept 12 – 10:44 AM	Network diagnostics confirmed that outbound traffic from Tyler’s environment was leaving successfully, but no return traffic was being received, confirming a one-way communication issue.
Sept 12 – 11:05 AM	State network engineers joined the call with Tyler and AWS support on isolating the cause of the routing failure.
Sept 12 – 11:10 AM	Tyler creates a support ticket with AWS. An AWS Technical Support Representative joins the call.
Sept 12 – 12:07 PM	AWS support confirmed that the secure tunnel itself was functioning correctly, but no routing information was being sent from the State’s side of the connection.
Sept 12 – 12:30 PM	The State manually re-advertised routing information over BGP, but advertisement quickly fails again.
Sept 12 – 12:45 PM	The State restarted its routing service, which immediately restored route advertisements and stabilized the connection between both networks.
Sept 12 – 1:48 PM	Full connectivity to the DMV Certificates of Completion system was verified. Normal service resumed.
Sept 12 – 2:07 PM	Tyler Technologies confirmed network stability and began closing the incident.
Sept 12 – 2:23 PM	The coordination call concluded with confirmation from all parties that the issue was fully resolved and the network remained stable.

General Manager's Report

July 1st – September 30th
Quarter 3 2025

Executive Summary

Tyler Nebraska closed the third quarter of 2025 with continued progress and strong alignment around our three strategic priorities: Modernizing Technology Infrastructure, Elevating the Citizen Experience, and Driving Innovation. This quarter brought meaningful advancements across several initiatives, strengthening our partnerships with state agencies and reinforcing our role as a trusted enabler of digital government across Nebraska.

Modernization Achievements

Our modernization program continues to advance toward completion. Additional online services were successfully migrated to the Tyler Application Platform, with only one remaining application in its final deployment stage. Several agencies are already realizing the benefits of enhanced system stability, improved performance, and reduced maintenance overhead. These achievements represent a major step forward in reducing technical debt and preparing our solutions for the next generation of innovation.

Strengthening Relationships

Our new account management process is now fully operational. During Q3, we completed the first round of account review meetings, enabling proactive discussions around priorities, timelines, and opportunities for service improvements. This structured approach has already proven valuable in aligning project roadmaps with agency goals and identifying areas for modernization. Common themes emerging from these discussions include increasing operational efficiency, modernizing websites, and improving the resident experience through Engagement Builder and innovative AI-driven use cases.

Enabling Government with Artificial Intelligence (AI)

Over the past year, we have focused on advancing the use of Artificial Intelligence to empower our state partners. This initiative continues to gain momentum. Development of the AI-powered Resident Assistant pilot project with the DMV is well underway, with an anticipated launch date in December 2025. We look forward to sharing project outcomes with the board in Q1 2026. In parallel, we are exploring a broad range of potential AI applications that promise significant time and cost savings for agency partners across the state.

Looking Ahead

As we enter the final quarter of 2025, Tyler Nebraska remains focused on sustaining momentum and delivering measurable outcomes for our partners. With modernization nearing completion, new processes fully established, and customer engagement at an all-time high, we are well-positioned to deliver even greater value in the months ahead. Our commitment remains clear—to help Nebraska agencies serve citizens through smarter, more efficient, and more innovative digital solutions.

Tanner Hughes

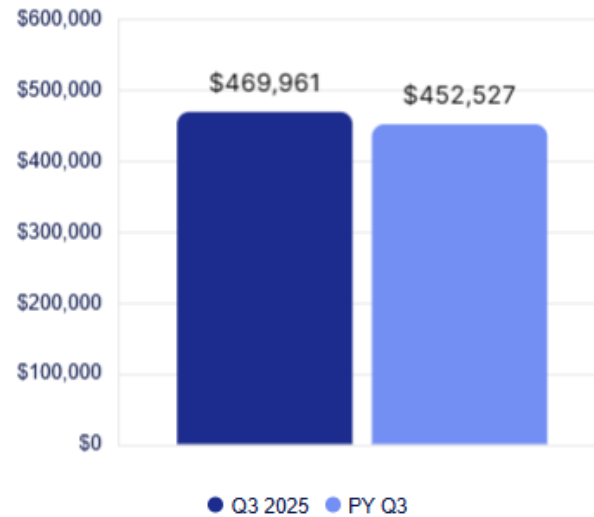
General Manager | Tyler Nebraska

Financials

	Q3 2025	PY Q3	Q3% Variance	YTD 2025	YTD 2024	YTD Variance
Tyler Revenue	\$3,359,503	\$3,220,642	4%	\$10,272,080	\$9,654,914	6%
20% NSRB Margin Share	\$469,961	\$452,527	4%	\$1,439,536	\$1,343,934	7%
Gross Margin	\$2,889,542	\$2,768,115	4%	\$8,832,544	\$8,310,980	6%
Merchant and Payment Processing	\$990,414	\$886,234	12%	\$2,783,118	\$2,610,779	7%
General and Administrative Costs	\$55,094	\$57,365	-4%	\$170,731	\$168,317	1%
IT and Development	\$881,652	\$911,400	-3%	\$2,530,828	\$2,689,665	-6%
Compliance	\$1,362	\$2,074	-34%	\$15,618	\$16,147	-3%
Marketing and Advertising	\$10,500	\$10,500	0%	\$31,500	\$31,500	0%
Operating expenses	\$704,317	\$643,246	9%	\$2,152,537	\$1,920,780	12%
Total Expenses	\$2,643,340	\$2,510,819	5%	\$7,684,333	\$7,437,188	3%
Operating Income	\$246,203	\$257,296	-4%	\$1,148,212	\$873,792	31%
Total Income Tax Expense (Benefit)	\$68,982	\$74,764	-8%	\$311,848	\$240,946	29%
Net After-Tax Income (Loss)	\$177,221	\$182,532	-3%	\$836,364	\$632,846	32%

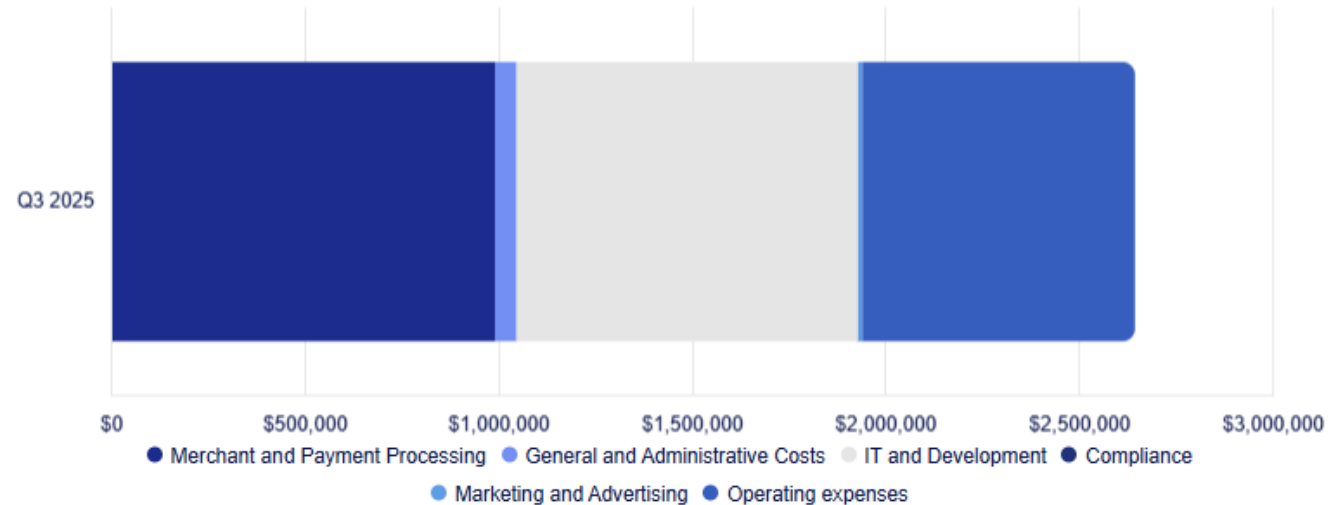
Financials

Cash Back to the State Records Board Fund



The NSRB receives 20% of the gross transaction fees for the executive branch of government. In Q3 of 2025, NSRB's revenue share increased 4% compared to Q3 2024.

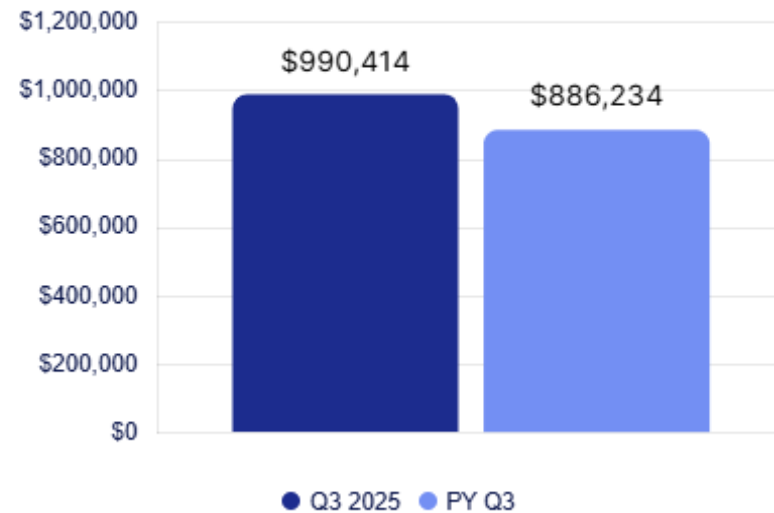
State Cost Avoidance



The state avoids the costs of several different portal operations. The total state cost avoidance for these areas was \$2,643,340 in Q3 2025. These various costs increased 5% in Q3 2025 compared to the same period in 2024. The largest area of increase was merchants and payment processing fees with an increase of \$104,190 (12%).

Financials

Merchant Fees Paid by Tyler on behalf of the State



Tyler Nebraska pays the merchant and banking cost for all board-approved transaction fees. These costs affect the operating income of the portal. Merchant fees increased 8% in Q3 2025 compared to Q3 2024.

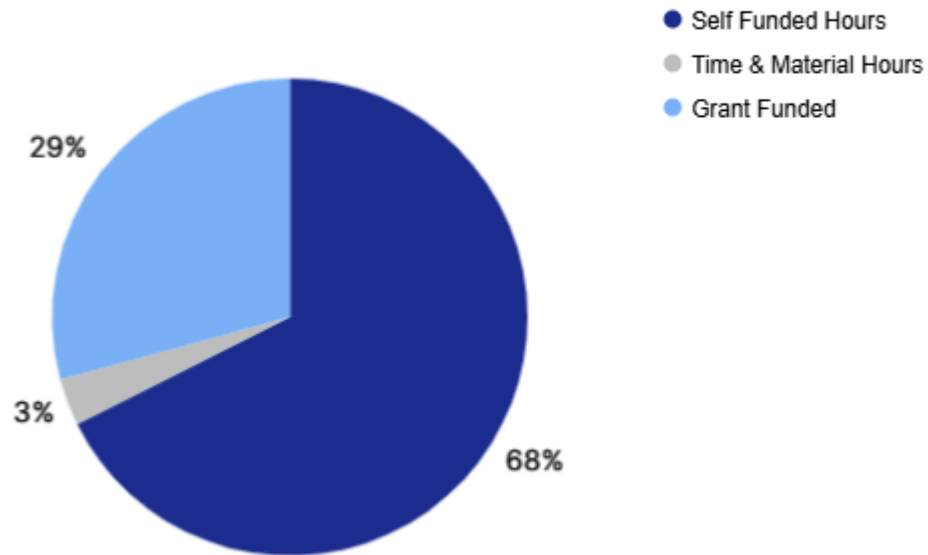
Tyler NE Net Profit



Tyler Nebraska's net profit decreased by 3% in Q3 2025 compared to Q3 2024.

Time & Hours Review

Q3 2025 Project Funding



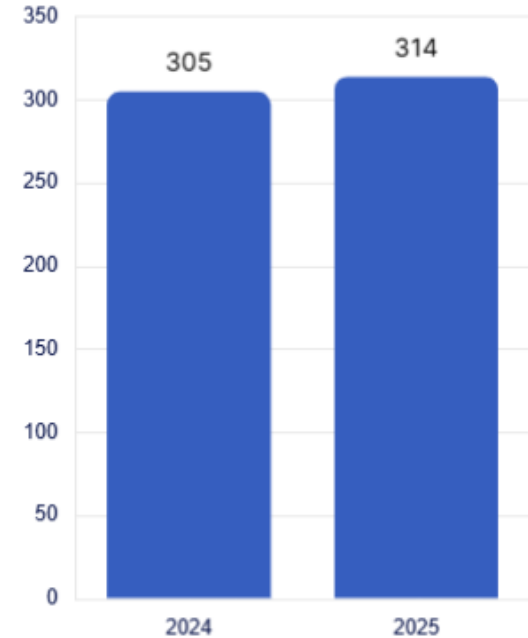
Self-funded and non-revenue hours are subsidized through transactions approved by the NSRB. Time and materials are paid for and included in an SOW agreement with the partner by hourly development rates (such as websites). Revenue hours are billed for services such as content management requests. These totals include development hours only.

Grant-funded hours are non-tax appropriated funds acquired through the NCHIP/NARIP grant in conjunction with the Nebraska State Patrol.

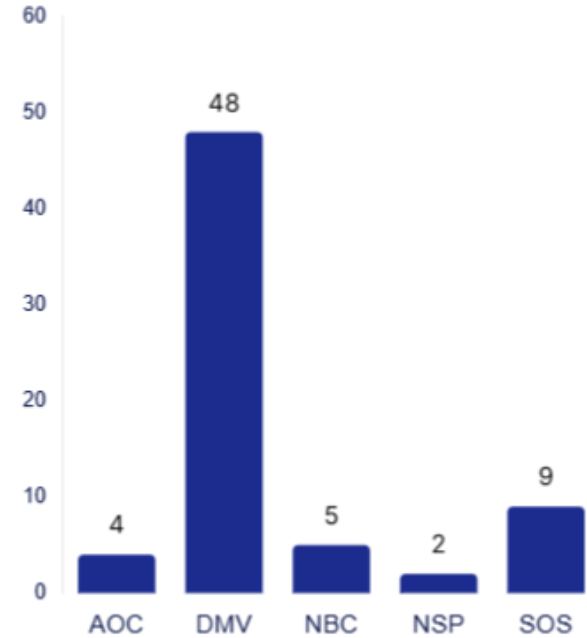
Hours allocated for modernization upgrades are allocated as "self-funded" hours. In Q3 2025, 97% of all hours came at no direct cost to the State.

Support & Technical

Q3 Technical Support Tickets



Q3 Tickets by Major Agency



2025 Q23Uptime Report

Uptime (%)

3rd Quarter

99.99%

Downtime Reports

3rd Quarter

6

Downtime (mins)

3rd Quarter

12

Response time (ms)

3rd Quarter

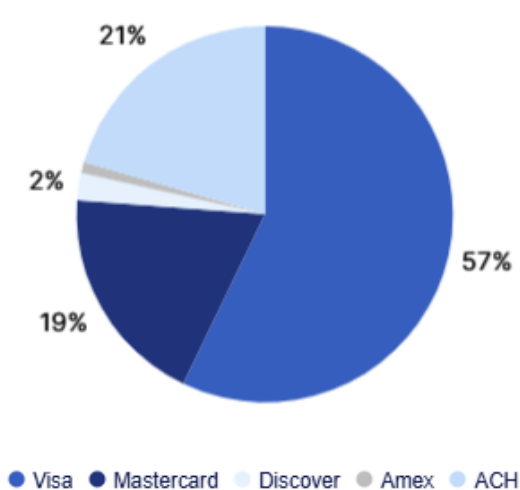
291

Tyler Nebraska provides first-line support for all online services.

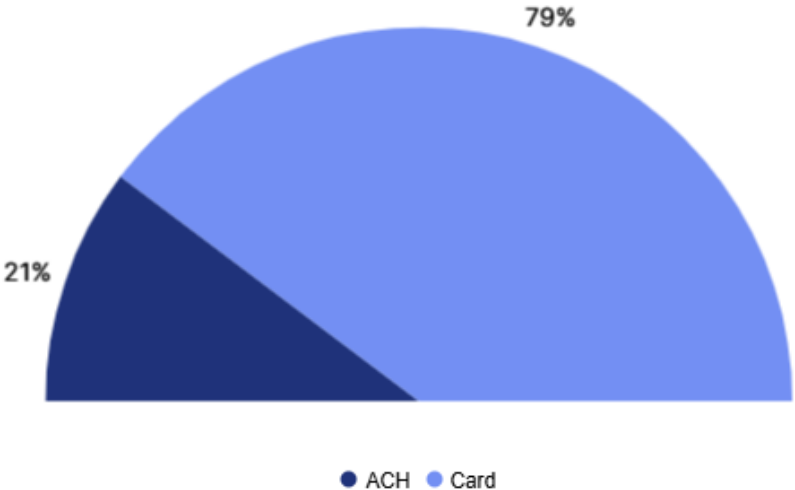
Our support coverage includes account assistance, financial support, technical troubleshooting, and a wide range of additional service areas. To ensure dedicated service for Nebraska and its agency partners, Tyler Technologies operates a specialized support desk. State agency partners can conveniently submit support requests through the Tyler Nebraska Support Portal, while Nebraska residents have multiple contact options, including phone, email, and online chat.

Support & Technical

Q3 Card Transaction Totals by Type



Q3 Transaction Volume by Payment Category



Security

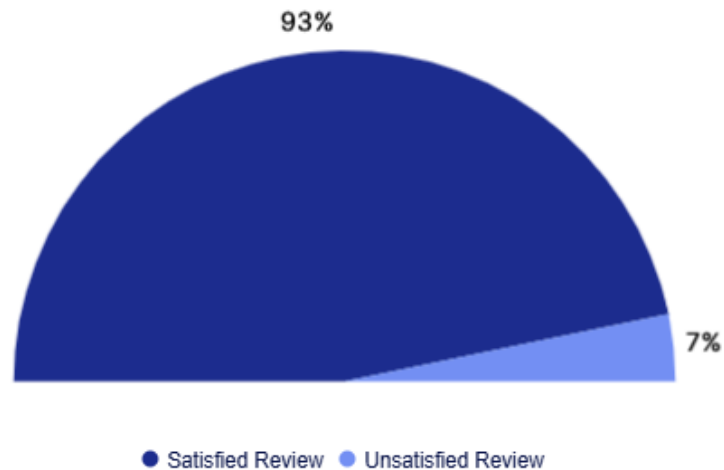
Security Update

During Q3, the Department of Homeland Security and FEMA released the FY25 State and Local Cybersecurity Grant Program (SLCGP) Notice of Funding Opportunity, aimed at enhancing cybersecurity readiness across state and local governments. The program supports planning, incident response, personnel, and approved cybersecurity tools, while prohibiting costs such as ransom payments, insurance premiums, and construction. Although CISA's cooperative agreement with the Center for Internet Security ended in September, CISA will continue supporting state and local governments through grants and no-cost cybersecurity services.

Additionally, CISA issued Emergency Directive 25-03 following the active exploitation of Cisco Adaptive Security Appliances and Firepower devices, urging prompt mitigation steps that may also apply to SLTT environments. CISA and the NSA, in collaboration with 19 international partners, also released A Shared Vision of Software Bill of Materials for Cybersecurity, promoting adoption of SBOMs to strengthen software transparency and supply chain security.

Customer Satisfaction

Satisfaction Review Q3 2025



Customer Support Satisfaction Score

In an effort to continuously improve our customer support, Tyler Nebraska has implemented a customer service rating system for users submitting support tickets. After a ticket is resolved, users are prompted to provide feedback through a satisfaction rating, indicating either "satisfied" or "unsatisfied," along with the option to leave additional comments.

This feedback is captured and monitored using our ZenDesk support platform, allowing us to regularly review and assess service performance.

In Q3 of 2025, Tyler Nebraska received ratings on 414 support tickets, achieving an overall satisfaction score of 93.5%. This rating reflects our commitment to providing excellent customer service and addressing user needs effectively.

Staffing Report

Tyler Nebraska Staff Totals

Total Filled Positions: 23

Open Positions: 0

Departures in 3rd QTR: 0

**Updated on 11/4/2025*

In Q3 2025, Tyler Nebraska had no changes to our staffing levels.

All Users

Add comparison

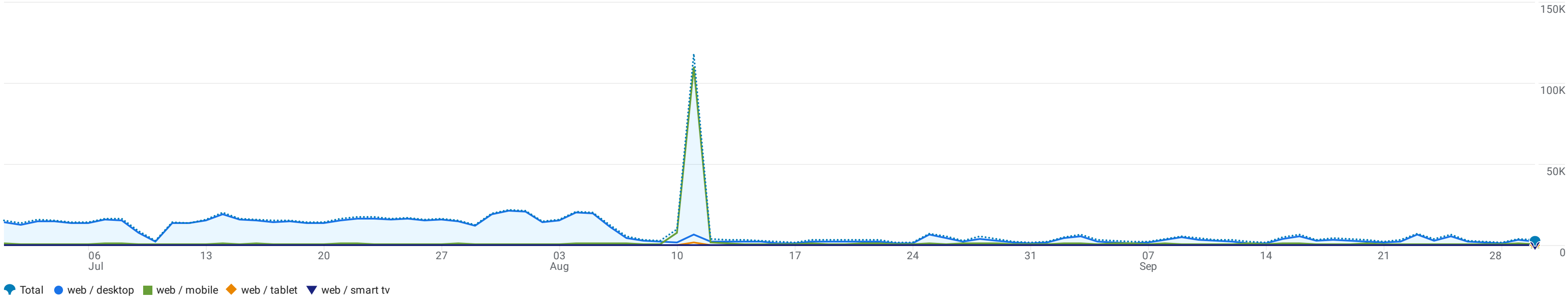
Custom

Jul 1 - Sep 30, 2025

Tech details: Platform / device category

Add filter

Active users by Platform / device category over time



Plot rows

Search...

Rows per page: 101-5 of 5

		Platform / device category	Active users	New users	Engaged sessions	Engagement rate	Engaged sessions per active user	Average engagement time per active user	Event count	Key events	Total revenue
			All events	All events					All events		
<input checked="" type="checkbox"/>		Total	865,552 100% of total	853,562 100% of total	192,047 100% of total	19.85% Avg 0%	0.22 Avg 0%	9s Avg 0%	3,898,713 100% of total	0.00	\$0.00
<input checked="" type="checkbox"/>	1	web / desktop	681,195 (78.7%)	671,398 (78.66%)	115,846 (60.32%)	15.75%	0.17	8s	2,951,001 (75.69%)	0.00 (-)	\$0.00 (-)
<input checked="" type="checkbox"/>	2	web / mobile	178,259 (20.59%)	175,051 (20.51%)	75,843 (39.49%)	35.77%	0.43	12s	912,906 (23.42%)	0.00 (-)	\$0.00 (-)
<input type="checkbox"/>	3	web / (other)	9,452 (1.09%)	4,607 (0.54%)	4,133 (2.15%)	43.94%	0.44	5s	20,387 (0.52%)	0.00 (-)	\$0.00 (-)
<input checked="" type="checkbox"/>	4	web / tablet	2,729 (0.32%)	2,409 (0.28%)	1,413 (0.74%)	43.34%	0.52	19s	13,983 (0.36%)	0.00 (-)	\$0.00 (-)
<input checked="" type="checkbox"/>	5	web / smart tv	111 (0.01%)	97 (0.01%)	41 (0.02%)	35.96%	0.37	7s	436 (0.01%)	0.00 (-)	\$0.00 (-)

**Payment Statement
August 31, 2025**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC



1 S. 13th, Suite 301
Lincoln, NE 68508

PERIOD COVERED: July 1st - July 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee per Record		Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)
DMV- DLR - Batch	8,497	\$15.00	\$127,455.00	\$118,958.00	\$8,497.00	\$1,699.40	\$6,797.60
DMV- DLR - Monitoring Fee	772,432	\$0.15	\$115,864.80	\$100,416.16	\$15,448.64	\$3,089.73	\$12,358.91
DMV- DLR - Interactive	70,383	\$15.00	\$1,055,745.00	\$985,362.00	\$70,383.00	\$14,076.60	\$56,306.40
DMV- DLR - Certified	9	\$15.00	\$135.00	\$126.00	\$9.00	\$1.80	\$7.20
DMV- DLR - Certified Transcript	65	\$16.00	\$1,040.00	\$975.00	\$65.00	\$13.00	\$52.00
DMV-SRIND	633	\$0.50	\$316.50	\$0.00	\$316.50	\$63.30	\$253.20
DMV-SRBULK	4,843	\$0.15	\$726.45	\$0.00	\$726.45	\$145.29	\$581.16
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,699	\$15.00	\$25,492.50	\$23,793.50	\$1,699.00	\$339.80	\$1,359.20
DMV - Driver License Renew	14,811	Variable	\$386,757.00	\$367,448.00	\$19,309.00	\$3,861.80	\$15,447.20
DMVOTC	12,924	Variable	\$324,588.00	\$306,934.00	\$17,654.00	\$3,530.80	\$14,123.20
DMVOTC_CASH	19,634	Variable	\$461,187.00	\$461,187.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	23,803	\$3.00	\$71,409.00	\$57,127.20	\$14,281.80	\$2,856.36	\$11,425.44
DMV- TLR - batch	18,851	\$3.00	\$56,553.00	\$45,242.40	\$11,310.60	\$2,262.12	\$9,048.48
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	5	\$50.00	\$250.00	\$170.00	\$80.00	\$16.00	\$64.00
DMV- TLR - Vol. Over 2,000/Run	22	\$25.00	\$550.00	\$374.00	\$176.00	\$35.20	\$140.80
DMV - Reinstatement	1,846	\$3.00	\$147,141.00	\$141,600.00	\$5,541.00	\$1,108.20	\$4,432.80
DMV - IRP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - IFTA	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMVSPATE	450	Variable	\$6,014.00	\$5,285.00	\$729.00	\$145.80	\$583.20
DMVSPATEMESS	975	Variable	\$48,376.00	\$46,810.00	\$1,566.00	\$313.20	\$1,252.80
DMV - SingleTripPermit	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - DMV_RTI	16	Variable	\$251.90	\$200.00	\$51.90	\$10.38	\$41.52
DMV - DMVMCIFTA-IRP	2,124	Variable	\$1,401,118.59	\$1,391,683.96	\$9,434.63	\$1,886.93	\$7,547.70
DMV - DMVMCIFTA-IRP-OTC	9	Variable	\$7,808.22	\$7,580.80	\$227.42	\$45.48	\$181.94
DMV - DMVMCSTP-F&P	396	Variable	\$19,938.60	\$17,820.00	\$2,118.60	\$423.72	\$1,694.88
DMV - DMVMCSTP-FORP	251	Variable	\$6,403.90	\$5,730.00	\$673.90	\$134.78	\$539.12
DMV - Motor Vehicle Renewals	49,410	Variable	\$11,942,702.19	\$11,663,285.42	\$279,416.77	\$55,883.35	\$223,533.42
DMV_Fleets	72	Variable	\$260,233.36	\$258,574.34	\$1,659.02	\$331.80	\$1,327.22
DMV_DAS	793	Variable	\$83,148.00	\$68,118.00	\$15,030.00	\$3,006.00	\$12,024.00
HHSS - Health Practitioner Lists	113	Variable	\$9,555.00	\$0.00	\$9,555.00	\$1,911.00	\$7,644.00
HHSS - Health Practitioner Lists Bulk	3	Variable	\$2,535.00	\$0.00	\$2,535.00	\$507.00	\$2,028.00
HHSS - Health License Monitoring	30,520	Variable	\$305.20	\$0.00	\$305.20	\$61.04	\$244.16
HHSS - Health License Monitoring Mo. Min.	11	Variable	\$142.40	\$0.00	\$142.40	\$28.48	\$113.92
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0	0	\$0.00	\$0.00	\$0.00
LCC Local Renewals	1	Variable	\$0.01	\$0.01	\$0.00	\$0.00	\$0.00
LOCLCCNEW		Variable	0	0	\$0.00	\$0.00	\$0.00
LCC-CCP	1,043	Variable	\$3,345,295.94	\$3,342,112.70	\$3,183.24	\$636.65	\$2,546.59
LCC_SDL		Variable 0	0	0	\$0.00	\$0.00	\$0.00
SED - Electrical Permits	952	4% of Fee	\$141,117.46	\$135,785.00	\$5,332.46	\$1,066.49	\$4,265.97
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	150	3.00	\$6,450.00	\$6,000.00	\$450.00	\$90.00	\$360.00
SED - License List	5	Variable	\$115.00	\$90.00	\$25.00	\$5.00	\$20.00
SEDEXAM3 - Exam Application (\$3 fee)	114	3.00	\$7,185.00	\$6,840.00	\$345.00	\$69.00	\$276.00
SEDEXAM5 - Exam Application (\$5 fee)	17	5.00	\$2,210.00	\$2,125.00	\$85.00	\$17.00	\$68.00
SOS - Corporation filings (LLC/LLP) (TPE)	-2	\$3.00	\$229.50	\$225.00	\$4.50	\$0.90	\$3.60
SOS - NonProfit Reports	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,928	\$2/vari	\$208,047.05	\$200,870.00	\$7,177.05	\$1,435.41	\$5,741.64
SOS - Corp filings (Foreign/Domestic Corporat	-1	Variable	-\$55.00	-\$52.00	-\$3.00	-\$0.60	-\$2.40
SOS - corpdocs (TPE)	2,035	Variable	\$9,393.85	\$4,800.92	\$4,592.93	\$918.59	\$3,674.34
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - SOS_FILING	638	Variable	\$25,069.36	\$23,560.00	\$1,509.36	\$301.87	\$1,207.49

SOS - Corporate Monthly Batch Service	5	\$800.00	\$4,000.00	\$2,000.00	\$2,000.00	\$400.00	\$1,600.00
SOS - Corporate Special Request(TPE)	37	Variable	\$885.00	\$442.50	\$442.50	\$88.50	\$354.00
SOS - Corporate Special Request	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	22	\$300.00	\$6,600.00	\$3,300.00	\$3,300.00	\$660.00	\$2,640.00
SOS - Corp_OCOGS	559	\$6.50	\$3,633.50	\$1,397.50	\$2,236.00	\$447.20	\$1,788.80
SOS - Corpcogs	5	\$10.00	\$50.00	\$50.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,527	\$0.45	\$1,587.15	\$1,128.64	\$458.51	\$91.70	\$366.81
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	21	\$300.00	\$6,300.00	\$3,150.00	\$3,150.00	\$630.00	\$2,520.00
SOS - UCC Interactive Searches	5,622	\$4.50	\$25,299.00	\$19,677.00	\$5,622.00	\$1,124.40	\$4,497.60
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	11	Variable	\$22.00	\$11.00	\$11.00	\$2.20	\$8.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	3	\$15.00	\$45.00	\$22.50	\$22.50	\$4.50	\$18.00
SOS - UCC Continuationl Filings	1,227	\$11.00	\$13,497.00	\$11,656.50	\$1,840.50	\$368.10	\$1,472.40
SOS - UCC Original Filings	881	\$11.00	\$9,691.00	\$8,369.50	\$1,321.50	\$264.30	\$1,057.20
SOS - UCC Electronic Amendments	253	\$11.00	\$2,783.00	\$2,403.50	\$379.50	\$75.90	\$303.60
SOS - UCC Electronic Assignments	12	\$11.00	\$132.00	\$114.00	\$18.00	\$3.60	\$14.40
SOS - UCC Electronic Collateral Amendments	51	\$11.00	\$561.00	\$484.50	\$76.50	\$15.30	\$61.20
SOS - UCC Images	9,576	\$0.45	\$4,309.20	\$3,064.32	\$1,244.88	\$248.98	\$995.90
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	90	Variable	\$990.00	\$855.00	\$135.00	\$27.00	\$108.00
SOS - UCCASSIGN_BULK	5	Variable	\$55.00	\$47.50	\$7.50	\$1.50	\$6.00
SOS - UCCCOLLAMEND	26	Variable	\$286.00	\$247.00	\$39.00	\$7.80	\$31.20
SOS - UCCCONT_BULK	1,633	Variable	\$17,963.00	\$15,513.50	\$2,449.50	\$489.90	\$1,959.60
SOS - UCCORIG_BULK	1,068	Variable	\$11,748.00	\$10,146.00	\$1,602.00	\$320.40	\$1,281.60
SOS - EFS Interactive Searches	835	\$4.50	\$3,757.50	\$2,922.50	\$835.00	\$167.00	\$668.00
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	255	\$11.00	\$2,805.00	\$2,422.50	\$382.50	\$76.50	\$306.00
SOS - EFS Original Filings	105	\$11.00	\$1,155.00	\$997.50	\$157.50	\$31.50	\$126.00
REV - Sales/Use Tax Permit Lists	4	\$5.50	\$22.00	\$0.00	\$22.00	\$4.40	\$17.60
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	26	5.00	\$780.00	\$650.00	\$130.00	\$26.00	\$104.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	11	5% of Fee	\$1,496.00	\$1,496.00	\$74.80	\$14.96	\$59.84
E&A - Engineers & Architects	65	5% of Fee	\$9,750.00	\$9,750.00	\$487.50	\$97.50	\$390.00
Water Well Registrations	269	7% of Fee	\$20,680.00	\$19,232.40	\$1,447.60	\$289.52	\$1,158.08
REV - Motor Fuels Tax Filing	579	\$0.25	\$144.75	\$0.00	\$144.75	\$28.95	\$115.80
NDOA - Applicator permits	73	Variable	\$4,620.00	\$4,431.00	\$189.00	\$37.80	\$151.20
NDOA - AGAERIAL_LICENSE	5	Variable	\$509.96	\$491.25	\$18.71	\$3.74	\$14.97
NDOA - Measuring device	2,288	Variable	\$935,414.01	\$923,254.50	\$12,159.51	\$2,431.90	\$9,727.61
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGSMALL_PACKAGE	1	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN	2	Variable	\$288.25	\$277.75	\$10.50	\$2.10	\$8.40
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	729	Variable	\$620,925.24	\$617,642.31	\$3,282.93	\$656.59	\$2,626.34
NDOA - AGFIRM_REGISTRATION	21	Variable	\$286.16	\$245.00	\$41.16	\$8.23	\$32.93
NDOA - AGGFAL_Renew	3	Variable	\$30.37	\$26.50	\$3.87	\$0.77	\$3.10
NDOA - DAIRY/EGG/TURKEY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	3,393	Variable	\$758,803.85	\$742,872.50	\$15,931.35	\$3,186.27	\$12,745.08
NDOA - AGMILK_RENEW	74	Variable	\$12,215.47	\$11,870.50	\$344.97	\$68.99	\$275.98
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	46	Variable	\$7,447.56	\$7,279.50	\$168.06	\$33.61	\$134.45
NDOA - AG_CervineFacility Permit	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGASREN_GWP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	62	Variable	\$45,465.92	\$45,319.40	\$146.52	\$29.30	\$117.22
NDOA - DOGCATBREEDANNUAL	1	Variable	\$324.45	\$312.00	\$12.45	\$2.49	\$9.96
NDOA - AGNURSERY_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	3	Variable	\$364.87	\$350.75	\$14.12	\$2.82	\$11.30
NDOA - AGPERMIT_SELLSEEDS	1	Variable	\$102.49	\$98.25	\$4.24	\$0.85	\$3.39
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	1	Variable	\$320.00	\$318.25	\$1.75	\$0.35	\$1.40
NDOA - AGPESTDEAL_NEW	3	Variable	\$76.86	\$69.75	\$7.11	\$1.42	\$5.69
NDOA - AGREPORTING	181	Variable	\$1,307,021.29	\$1,305,652.86	\$1,368.43	\$273.69	\$1,094.74

NDOA - Governor Ag Conference	0		\$3.00	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	17	Variable	\$191.25	\$170.00	\$21.25	\$4.25	\$17.00
SFM - Fireworks Display Permits	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
SFM_BOILER	128	Variable	\$15,974.00	\$15,974.00	\$384.00	\$76.80	\$307.20
SFM_ELEVATOR	145	Variable	\$27,295.00	\$27,295.00	\$435.00	\$87.00	\$348.00
SFM_ELEVATOR_CC%	81	Variable	\$16,680.00	\$16,680.00	\$500.40	\$100.08	\$400.32
OTC-Over the counter payment	29,000	Variable	\$7,105,058.83	\$7,006,136.75	\$98,922.08	\$19,784.42	\$79,137.66
OTC Billback	212	Variable	\$2,599.69	\$0.00	\$2,599.69	\$519.94	\$2,079.75
PropertyTax Payments	2,806	Variable	\$16,896,205.38	\$16,853,165.24	\$43,040.14	\$8,608.03	\$34,432.11
PropertyTaxOTC	169	Variable	\$391,718.57	\$387,225.09	\$4,493.48	\$898.70	\$3,594.78
NDOL - Contractor Registration	1,912	Variable	\$59,266.50	\$53,400.00	\$5,866.50	\$1,173.30	\$4,693.20
NDOL_OVR_PMT	96	Variable	\$18,276.73	\$18,060.92	\$215.81	\$43.16	\$172.65
NDOL_TAX_PMT	135	Variable	\$31,152.37	\$29,851.79	\$1,300.58	\$260.12	\$1,040.46
NEROADS - DOT_Permits	10,813	Variable	\$278,528.00	\$259,600.00	\$18,928.00	\$3,785.60	\$15,142.40
NEROADS - DOT_Hay	158	Variable	\$6,742.50	\$6,320.00	\$422.50	\$84.50	\$338.00
NEROADS- NDOT_RMS	1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS- NDOT_Superintendent	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback ACI	0	\$1.75	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback CC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS- NDOTSPD	25	Variable	\$7,000.83	\$6,727.02	\$273.81	\$54.76	\$219.05
NEROADS - NDOTPERMITS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
State Patrol Crime Report	1,391	\$18.00	\$26,613.50	\$21,462.50	\$5,151.00	\$1,030.20	\$4,120.80
NSPCCW_Renew - NSP Conceal & Carry	1,260	\$4.50	\$68,615.50	\$62,950.00	\$5,665.50	\$1,133.10	\$4,532.40
NSPApptFee	672	\$4.50	\$30,171.66	\$28,279.25	\$1,892.41	\$378.48	\$1,513.93
State Patrol Crime Report - Subscriber	2,383	Variable	\$36,444.50	\$30,453.20	\$5,991.30	\$1,198.26	\$4,793.04
Event Registration	25	10% of Fee	\$3,464.00	\$3,120.00	\$344.00	\$68.80	\$275.20
Sarpy_Stop	406	Variable	\$52,850.00	\$51,565.81	\$1,284.19	\$256.84	\$1,027.35
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	155	\$1.75	\$14,529.00	\$14,529.00	\$271.25	\$54.25	\$217.00
OTC ACH Billback (Dept of Ag)	52	Variable	\$12,516.00	\$12,516.00	\$91.00	\$18.20	\$72.80
LPNNRD_Trees_Sale	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	31	Variable	\$1,438.75	\$1,353.48	\$85.27	\$17.05	\$68.22
order_form_UBBNRD	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	24	Variable	\$947.11	\$885.00	\$62.11	\$12.42	\$49.69
Utility_payment	1,767	Variable	\$321,886.05	\$313,978.11	\$7,907.94	\$1,581.59	\$6,326.35
SarpyCommunityCorrections	29	Variable	\$2,852.43	\$2,733.55	\$118.88	\$23.78	\$95.10
SARPY_VEHINSP	135	Variable	\$6,237.34	\$5,852.75	\$384.59	\$76.92	\$307.67
OTLPAYMENT	73	Variable	\$145,290.93	\$145,021.44	\$269.49	\$53.90	\$215.59
59PlanningDept	111	Variable	\$48,825.64	\$47,660.63	\$1,165.01	\$233.00	\$932.01
gretna_occ_tax	28	Variable	\$70,925.84	\$70,841.84	\$84.00	\$16.80	\$67.20
hastings_multi_payment	1	Variable	\$85.40	\$80.00	\$5.40	\$1.08	\$4.32
SYNTHETICSVC	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
PROTESTSVC	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Land_Surveyor	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Surveyor_Training	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	0	Variable	0	0	\$0.00	\$0.00	\$0.00
DOI_INITIAL_REG	8	Variable	\$2,184.00	\$2,100.00	\$84.00	\$16.80	\$67.20
DOI_MISC_PAY	39	Variable	\$3,204.20	\$3,035.00	\$169.20	\$33.84	\$135.36
DOIRENEW	32	Variable	\$3,980.50	\$3,805.00	\$175.50	\$35.10	\$140.40
Bellevue_Permits_Inspections	359	Variable	\$26,487.79	\$25,242.95	\$1,244.84	\$248.97	\$995.87
Bellevue-recreation-reg	93	Variable	\$4,632.84	\$4,370.00	\$262.84	\$52.57	\$210.27
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	102,652	Variable	\$6,159.12	\$0.00	\$6,159.12	\$1,231.82	\$4,927.30
NBC_Inspections	470	Variable	\$68,248.69	\$68,248.69	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarn	67	Variable	\$46,132.00	\$46,132.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	46,132	Variable	\$2,767.92	\$0.00	\$2,767.92	\$553.58	\$2,214.34
NBC_RFLRenewal	-2	Variable	-\$13,000.00	-\$13,000.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLocke	87	Variable	\$33,623.00	\$33,623.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockeF	33,623	Variable	\$2,017.38	\$0.00	\$2,017.38	\$403.48	\$1,613.90
NBC_BrandRene	-2	Variable	-\$7.50	\$0.00	-\$7.50	-\$1.50	-\$6.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscntregDH	1,758	Variable	\$7,032.00	\$4,395.00	\$2,637.00	\$527.40	\$2,109.60

dhhscentregLN-subscriber	9,674	Variable	\$48,370.00	\$33,859.00	\$14,511.00	\$2,902.20	\$11,608.80
dhhscentreg	4,008	\$1.50	\$19,041.00	\$13,060.50	\$5,980.50	\$1,196.10	\$4,784.40
dhhscentregDHL	0	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REVENUE_FEE	5,368	\$1.75	\$9,586.50	\$0.00	\$9,586.50	\$1,917.30	\$7,669.20
MVILB_Renewal	0	Variable	0	0	\$0.00	\$0.00	\$0.00
MVILB_Form_Solution	32	Variable	\$4,714.05	\$4,485.00	\$229.05	\$45.81	\$183.24
ABE Renewal		Variable	0	0	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,335,811.00		50,139,784.92	49,307,117.85	834,911.02	166,982.20	667,928.82

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee per Record		Total Revenue	Agency Share	NII Gross Share	NII Share	
Court Records (Justice) Per Record	206,404	\$1.00	\$206,404.00	103,202.00	\$103,202.00	\$103,202.00	
Court Records (Justice) Monthly	102	\$500.00	\$51,000.00	\$25,500.00	\$25,500.00	\$25,500.00	
Court Records (Justice) Credit Card Searches	2,023	\$15.00	\$30,345.00	\$15,172.50	\$15,172.50	\$15,172.50	
Court E-Filing	21,157	\$1.00	\$21,157.00	\$0.00	\$21,157.00	\$21,157.00	
COURTRECORDERF	6	\$1,500.00	\$9,000.00	\$4,500.00	\$4,500.00	\$4,500.00	
COURTRECORDERU	1	\$1,000.00	\$1,000.00	\$500.00	\$500.00	\$500.00	
COURTAPELFILE	397	\$2.00	\$794.00	\$0.00	\$794.00	\$794.00	
AOCERTGS	54	Variable	\$417.12	\$315.00	\$102.12	\$102.12	
AOCERTGS Billback CC%	37	Variable	\$925.00	\$925.00	\$23.03	\$23.03	
COURTAPPTFILE	6	variable	\$832.00	\$0.00	\$832.00	\$832.00	
Courtjudge	143	\$50.00	\$7,150.00	\$0.00	\$7,150.00	\$7,150.00	
Court Citations	7,804	Variable	\$1,040,281.29	\$1,017,734.69	\$22,546.60	\$22,546.60	
AOC_Cert_Authority	43	Variable	\$1,075.00	\$999.75	\$75.25	\$75.25	
Court Payments	3,595	Variable	\$1,307,255.00	\$1,289,039.14	\$18,215.86	\$18,215.86	
Lobbyist Registration	10	\$0.05	\$2,715.00	\$2,715.00	\$135.75	\$135.75	
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	\$0.00	\$0.00	
LEG - BillTracker (4-10 eProfiles)	1	\$100.00	\$100.00	\$50.00	\$50.00	\$50.00	
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00	
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	
Wccfile	741	\$3.00	\$2,223.00	\$0.00	\$2,223.00	\$2,223.00	
Sccalessubscr	1,049	Variable	\$1,049.00	\$524.50	\$524.50	\$524.50	
SUBTOTAL	243,573		2,683,722.41	2,461,177.58	222,703.61	222,703.61	

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share		NII Share	
Grants/ Special Projects		Variable	\$100,403.86	\$100,403.86		\$100,403.86	
Implementation Fee	0	Variable	\$0.00	\$0.00		\$0.00	
Subscriptions - New	537	\$100.00	\$53,700.00	\$53,700.00		\$53,700.00	
Renewal	1	Variable	50.00	50.00		50.00	
Billing Minimums/Adjustments	0		0.00	0.00		0.00	
Revenue Affecting adjustments							
SUBTOTAL			\$154,153.86	\$154,153.86			

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee per Record		Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments		variable 0	0		0.00
COURTEFILESUB	21,157	variable	\$635,846.50	\$635,846.50	0.00
PSCREMIT	448	variable	\$5,317,424.82	\$5,317,424.82	0.00
WCCSUB	110	variable	\$1,743.00	\$1,743.00	0.00
SUBTOTAL	21,715		\$5,955,014.32	\$5,955,014.32	\$0.00

**Payment Statement
September 30, 2025**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC



1 S. 13th, Suite 301
Lincoln, NE 68508

PERIOD COVERED: August 1st - August 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee per Record		Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)
DMV- DLR - Batch	8,842	\$15.00	\$132,630.00	\$123,788.00	\$8,842.00	\$1,768.40	\$7,073.60
DMV- DLR - Monitoring Fee	760,534	\$0.15	\$114,080.10	\$98,869.42	\$15,210.68	\$3,042.14	\$12,168.54
DMV- DLR - Interactive	67,665	\$15.00	\$1,014,975.00	\$947,310.00	\$67,665.00	\$13,533.00	\$54,132.00
DMV- DLR - Certified	7	\$15.00	\$105.00	\$98.00	\$7.00	\$1.40	\$5.60
DMV- DLR - Certified Transcript	54	\$16.00	\$864.00	\$810.00	\$54.00	\$10.80	\$43.20
DMV-SRIND	554	\$0.50	\$277.00	\$0.00	\$277.00	\$55.40	\$221.60
DMV-SRBULK	5,738	\$0.15	\$860.70	\$0.00	\$860.70	\$172.14	\$688.56
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,691	\$15.00	\$25,365.00	\$23,674.00	\$1,691.00	\$338.20	\$1,352.80
DMV - Driver License Renew	14,432	Variable	\$378,632.50	\$359,846.00	\$18,786.50	\$3,757.30	\$15,029.20
DMVOTC	12,277	Variable	\$311,514.75	\$294,616.00	\$16,898.75	\$3,379.75	\$13,519.00
DMVOTC_CASH	17,330	Variable	\$413,595.00	\$413,595.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	22,285	\$3.00	\$66,855.00	\$53,484.00	\$13,371.00	\$2,674.20	\$10,696.80
DMV- TLR - batch	16,875	\$3.00	\$50,625.00	\$40,500.00	\$10,125.00	\$2,025.00	\$8,100.00
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	4	\$50.00	\$200.00	\$136.00	\$64.00	\$12.80	\$51.20
DMV- TLR - Vol. Over 2,000/Run	11	\$25.00	\$275.00	\$187.00	\$88.00	\$17.60	\$70.40
DMV - Reinstatement	1,889	\$3.00	\$147,742.00	\$142,075.00	\$5,667.00	\$1,133.40	\$4,533.60
DMV - IRP	0	Variable 0	0		\$0.00	\$0.00	\$0.00
DMV - IFTA	0	Variable 0	0		\$0.00	\$0.00	\$0.00
DMVSPATE	409	Variable	\$5,318.50	\$4,645.00	\$673.50	\$134.70	\$538.80
DMVSPATEMESS	895	Variable	\$45,194.00	\$43,760.00	\$1,434.00	\$286.80	\$1,147.20
DMV - SingleTripPermit	0	Variable 0	0		\$0.00	\$0.00	\$0.00
DMV - DMV_RTI	7	Variable	\$91.90	\$70.00	\$21.90	\$4.38	\$17.52
DMV - DMVMCIFTA-IRP	913	Variable	\$687,470.46	\$682,490.79	\$4,979.67	\$995.93	\$3,983.74
DMV - DMVMCIFTA-IRP-OTC	4	Variable	\$1,796.07	\$1,743.76	\$52.31	\$10.46	\$41.85
DMV - DMVMCSTP-F&P	421	Variable	\$21,197.35	\$18,945.00	\$2,252.35	\$450.47	\$1,801.88
DMV - DMVMCSTP-FORP	240	Variable	\$5,990.50	\$5,350.00	\$640.50	\$128.10	\$512.40
DMV - Motor Vehicle Renewals	46,808	Variable	\$11,691,315.64	\$11,420,955.32	\$270,360.32	\$54,072.06	\$216,288.26
DMV_Fleets	76	Variable	\$416,165.98	\$412,814.25	\$3,351.73	\$670.35	\$2,681.38
DMV_DAS	857	Variable	\$88,149.00	\$71,931.00	\$16,218.00	\$3,243.60	\$12,974.40
HHSS - Health Practitioner Lists	92	Variable	\$7,420.00	\$0.00	\$7,420.00	\$1,484.00	\$5,936.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$420.00	\$0.00	\$420.00	\$84.00	\$336.00
HHSS - Health License Monitoring	29,630	Variable	\$296.30	\$0.00	\$296.30	\$59.26	\$237.04
HHSS - Health License Monitoring Mo. Min.	10	Variable	\$118.47	\$0.00	\$118.47	\$23.69	\$94.78
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0		\$0.00	\$0.00	\$0.00
LCC Local Renewals	330	Variable	\$288,533.96	\$284,555.32	\$3,978.64	\$795.73	\$3,182.91
LOCLCCNEW	2	Variable	\$819.50	\$813.50	\$6.00	\$1.20	\$4.80
LCC-CCP	1,720	Variable	\$3,074,801.71	\$3,069,842.42	\$4,959.29	\$991.86	\$3,967.43
LCC_SDL		Variable 0	0		\$0.00	\$0.00	\$0.00
SED - Electrical Permits	900	4% of Fee	\$108,710.37	\$104,649.00	\$4,061.37	\$812.27	\$3,249.10
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	203	3.00	\$8,729.00	\$8,120.00	\$609.00	\$121.80	\$487.20
SED - License List	4	Variable	\$100.00	\$80.00	\$20.00	\$4.00	\$16.00
SEDEXAM3 - Exam Application (\$3 fee)	87	3.00	\$5,484.00	\$5,220.00	\$264.00	\$52.80	\$211.20
SEDEXAM5 - Exam Application (\$5 fee)	21	5.00	\$2,730.00	\$2,625.00	\$105.00	\$21.00	\$84.00
SOS - Corporation filings (LLC/LLP) (TPE)	0	\$3.00 0	0		\$0.00	\$0.00	\$0.00
SOS - NonProfit Reports	0	\$3.00 0	0		\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	3,408	\$2/vari	\$249,861.35	\$241,415.00	\$8,446.35	\$1,689.27	\$6,757.08
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	2,003	Variable	\$8,984.00	\$4,471.86	\$4,512.14	\$902.43	\$3,609.71
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - SOS_FILING	602	Variable	\$23,056.60	\$21,620.00	\$1,436.60	\$287.32	\$1,149.28

SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	35	Variable	\$885.00	\$442.50	\$442.50	\$88.50	\$354.00
SOS - Corporate Special Request	4	\$15.00	\$60.00	\$30.00	\$30.00	\$6.00	\$24.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	20	\$300.00	\$6,000.00	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
SOS - Corp_OCOGS	439	\$6.50	\$2,853.50	\$1,097.50	\$1,756.00	\$351.20	\$1,404.80
SOS - Corpcogs	0	\$10.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,894	\$0.45	\$1,752.30	\$1,246.08	\$506.22	\$101.24	\$404.98
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	20	\$300.00	\$6,000.00	\$3,000.00	\$3,000.00	\$600.00	\$2,400.00
SOS - UCC Interactive Searches	4,936	\$4.50	\$22,212.00	\$17,276.00	\$4,936.00	\$987.20	\$3,948.80
SOS - UCC Monthly Batch Service	4	\$800.00	\$3,200.00	\$1,600.00	\$1,600.00	\$320.00	\$1,280.00
SOS - UCC Special Request	361	Variable	\$722.00	\$361.00	\$361.00	\$72.20	\$288.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	41	\$15.00	\$615.00	\$307.50	\$307.50	\$61.50	\$246.00
SOS - UCC Continuationl Filings	1,267	\$11.00	\$13,937.00	\$12,036.50	\$1,900.50	\$380.10	\$1,520.40
SOS - UCC Original Filings	833	\$11.00	\$9,163.00	\$7,913.50	\$1,249.50	\$249.90	\$999.60
SOS - UCC Electronic Amendments	258	\$11.00	\$2,838.00	\$2,451.00	\$387.00	\$77.40	\$309.60
SOS - UCC Electronic Assignments	2	\$11.00	\$22.00	\$19.00	\$3.00	\$0.60	\$2.40
SOS - UCC Electronic Collateral Amendments	35	\$11.00	\$385.00	\$332.50	\$52.50	\$10.50	\$42.00
SOS - UCC Images	9,635	\$0.45	\$4,335.75	\$3,083.20	\$1,252.55	\$250.51	\$1,002.04
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	44	Variable	\$484.00	\$418.00	\$66.00	\$13.20	\$52.80
SOS - UCCASSIGN_BULK	4	Variable	\$44.00	\$38.00	\$6.00	\$1.20	\$4.80
SOS - UCCCOLLAMEND	18	Variable	\$198.00	\$171.00	\$27.00	\$5.40	\$21.60
SOS - UCCCONT_BULK	548	Variable	\$6,028.00	\$5,206.00	\$822.00	\$164.40	\$657.60
SOS - UCCORIG_BULK	994	Variable	\$10,934.00	\$9,443.00	\$1,491.00	\$298.20	\$1,192.80
SOS - EFS Interactive Searches	664	\$4.50	\$2,988.00	\$2,324.00	\$664.00	\$132.80	\$531.20
SOS - EFS Special Request	0	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - EFS Continuations	296	\$11.00	\$3,256.00	\$2,812.00	\$444.00	\$88.80	\$355.20
SOS - EFS Original Filings	75	\$11.00	\$825.00	\$712.50	\$112.50	\$22.50	\$90.00
REV - Sales/Use Tax Permit Lists	2	\$5.50	\$11.00	\$0.00	\$11.00	\$2.20	\$8.80
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	17	5.00	\$510.00	\$425.00	\$85.00	\$17.00	\$68.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	11	5% of Fee	\$1,584.00	\$1,584.00	\$79.20	\$15.84	\$63.36
E&A - Engineers & Architects	54	5% of Fee	\$8,100.00	\$8,100.00	\$405.00	\$81.00	\$324.00
Water Well Registrations	200	7% of Fee	\$15,400.00	\$14,322.00	\$1,078.00	\$215.60	\$862.40
REV - Motor Fuels Tax Filing	428	\$0.25	\$107.00	\$0.00	\$107.00	\$21.40	\$85.60
NDOA - Applicator permits	50	Variable	\$3,525.00	\$3,390.00	\$135.00	\$27.00	\$108.00
NDOA - AGAERIAL_LICENSE	1	Variable	\$104.98	\$98.25	\$6.73	\$1.35	\$5.38
NDOA - Measuring device	268	Variable	\$103,774.73	\$102,477.50	\$1,297.23	\$259.45	\$1,037.78
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGSMALL_PACKAGE	1	Variable	\$76.87	\$73.25	\$3.62	\$0.72	\$2.90
NDOA - AG_EURO_CORN	3	Variable	\$320.28	\$307.25	\$13.03	\$2.61	\$10.42
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	78	Variable	\$80,490.27	\$80,177.32	\$312.95	\$62.59	\$250.36
NDOA - AGFIRM_REGISTRATION	11	Variable	\$169.07	\$145.75	\$23.32	\$4.66	\$18.66
NDOA - AGGFAL_Renew	1	Variable	\$15.37	\$13.25	\$2.12	\$0.42	\$1.70
NDOA - DAIRY/EGG/TURKEY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	698	Variable	\$129,372.42	\$126,362.75	\$3,009.67	\$601.93	\$2,407.74
NDOA - AGMILK_RENEW	6	Variable	\$1,196.78	\$1,164.50	\$32.28	\$6.46	\$25.82
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	46	Variable	\$7,459.50	\$7,279.50	\$180.00	\$36.00	\$144.00
NDOA - AG_CervineFacility Permit	2	Variable	\$169.11	\$161.50	\$7.61	\$1.52	\$6.09
NDOA - AGASREN_GWP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	33	Variable	\$23,645.71	\$23,586.21	\$59.50	\$11.90	\$47.60
NDOA - DOGCATBREEDANNUAL	101	Variable	\$18,723.50	\$18,047.00	\$676.50	\$135.30	\$541.20
NDOA - AGNURSERY_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	2	Variable	\$283.49	\$276.50	\$6.99	\$1.40	\$5.59
NDOA - AGPERMIT_SELLSEEDS	2	Variable	\$224.38	\$221.50	\$2.88	\$0.58	\$2.30
NDOA - Pet Feed Rendering	1	Variable	\$307.47	\$298.25	\$9.22	\$1.84	\$7.38
NDOA - Pesticide License Renewals	0	Variable	\$7.97	\$0.00	\$7.97	\$1.59	\$6.38
NDOA - AGPESTDEAL_NEW	2	Variable	\$51.24	\$46.50	\$4.74	\$0.95	\$3.79
NDOA - AGREPORTING	15	Variable	\$73,485.38	\$73,150.07	\$335.31	\$67.06	\$268.25

NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	10	Variable	\$112.50	\$100.00	\$12.50	\$2.50	\$10.00
SFM - Fireworks Display Permits	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
SFM_BOILER	118	Variable	\$14,089.00	\$14,089.00	\$354.00	\$70.80	\$283.20
SFM_ELEVATOR	122	Variable	\$23,359.00	\$23,359.00	\$366.00	\$73.20	\$292.80
SFM_ELEVATOR_CC%	75	Variable	\$17,655.00	\$17,655.00	\$529.65	\$105.93	\$423.72
OTC-Over the counter payment	26,761	Variable	\$7,119,381.49	\$7,014,273.89	\$105,107.60	\$21,021.52	\$84,086.08
OTC Billback	202	Variable	\$2,476.29	\$0.00	\$2,476.29	\$495.26	\$1,981.03
PropertyTax Payments	1,232	Variable	\$5,332,773.81	\$5,313,263.82	\$19,509.99	\$3,902.00	\$15,607.99
PropertyTaxOTC	74	Variable	\$126,515.96	\$125,470.01	\$1,045.95	\$209.19	\$836.76
NDOL - Contractor Registration	1,627	Variable	\$61,347.85	\$56,320.00	\$5,027.85	\$1,005.57	\$4,022.28
NDOL_OVR_PMT	69	Variable	\$22,851.85	\$22,513.35	\$338.50	\$67.70	\$270.80
NDOL_TAX_PMT	60	Variable	\$14,099.44	\$13,514.03	\$585.41	\$117.08	\$468.33
NEROADS - DOT_Permits	11,083	Variable	\$284,293.75	\$264,895.00	\$19,398.75	\$3,879.75	\$15,519.00
NEROADS - DOT_Hay	110	Variable	\$4,696.50	\$4,400.00	\$296.50	\$59.30	\$237.20
NEROADS- NDOT_RMS	1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS- NDOT_Superintendent	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback ACI	0	\$1.75	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback CC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS- NDOTSPD	26	Variable	\$3,337.41	\$3,172.54	\$164.87	\$32.97	\$131.90
NEROADS - NDOTPERMITS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
State Patrol Crime Report	1,253	\$18.00	\$50,610.00	\$45,549.00	\$5,061.00	\$1,012.20	\$4,048.80
NSPCCW_Renew - NSP Conceal & Carry	1,332	\$4.50	\$72,594.00	\$66,600.00	\$5,994.00	\$1,198.80	\$4,795.20
NSPApptFee	663	\$4.50	\$32,711.61	\$30,817.75	\$1,893.86	\$378.77	\$1,515.09
State Patrol Crime Report - Subscriber	2,606	Variable	\$75,012.50	\$67,737.50	\$7,275.00	\$1,455.00	\$5,820.00
Event Registration	69	10% of Fee	\$9,429.00	\$8,486.50	\$942.50	\$188.50	\$754.00
Sarpy_Stop	385	Variable	\$52,085.00	\$50,819.35	\$1,265.65	\$253.13	\$1,012.52
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	121	\$1.75	\$10,918.00	\$10,918.00	\$211.75	\$42.35	\$169.40
OTC ACH Billback (Dept of Ag)	78	Variable	\$10,176.00	\$10,176.00	\$177.75	\$35.55	\$142.20
LPNNRD_Trees_Sale	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	19	Variable	\$966.42	\$912.87	\$53.55	\$10.71	\$42.84
order_form_UBBNRD	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	22	Variable	\$883.14	\$826.00	\$57.14	\$11.43	\$45.71
Utility_payment	1,969	Variable	\$378,024.88	\$369,213.41	\$8,811.47	\$1,762.29	\$7,049.18
SarpyCommunityCorrections	22	Variable	\$2,611.57	\$2,510.50	\$101.07	\$20.21	\$80.86
SARPY_VEHINSP	135	Variable	\$5,594.26	\$5,227.50	\$366.76	\$73.35	\$293.41
OTLPAYMENT	25	Variable	\$27,587.27	\$27,495.54	\$91.73	\$18.35	\$73.38
59PlanningDept	81	Variable	\$37,779.39	\$36,880.82	\$898.57	\$179.71	\$718.86
gretna_occ_tax	26	Variable	\$62,596.87	\$62,518.87	\$78.00	\$15.60	\$62.40
hastings_multi_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SYNTHETICSVC	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
PROTESTSVC	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Land_Surveyor	2	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Surveyor_Training	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	2	Variable	\$418.00	\$400.00	\$18.00	\$3.60	\$14.40
DOI_INITIAL_REG	4	Variable	\$1,145.00	\$1,100.00	\$45.00	\$9.00	\$36.00
DOI_MISC_PAY	29	Variable	\$6,015.40	\$5,890.00	\$125.40	\$25.08	\$100.32
DOIRENEW	65	Variable	\$7,326.50	\$6,950.00	\$376.50	\$75.30	\$301.20
Bellevue_Permits_Inspections	357	Variable	\$23,411.32	\$22,237.65	\$1,173.67	\$234.73	\$938.94
Bellevue-recreation-reg	25	Variable	\$1,273.70	\$1,200.00	\$73.70	\$14.74	\$58.96
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	136,443	Variable	\$8,186.58	\$0.00	\$8,186.58	\$1,637.32	\$6,549.26
NBC_Inspections	488	Variable	\$68,472.00	\$68,472.00	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarn	77	Variable	\$48,005.00	\$48,005.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	48,005	Variable	\$2,880.30	\$0.00	\$2,880.30	\$576.06	\$2,304.24
NBC_RFLRenewal	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLocke	93	Variable	\$32,113.00	\$32,113.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockeF	32,113	Variable	\$1,926.78	\$0.00	\$1,926.78	\$385.36	\$1,541.42
NBC_BrandRene	57	Variable	\$213.75	\$0.00	\$213.75	\$42.75	\$171.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscntregDH	1,953	Variable	\$7,812.00	\$4,882.50	\$2,929.50	\$585.90	\$2,343.60

dhhscentregLN-subscriber	10,042	Variable	\$50,210.00	\$35,147.00	\$15,063.00	\$3,012.60	\$12,050.40
dhhscentreg	4,712	\$1.50	\$22,495.00	\$15,436.00	\$7,059.00	\$1,411.80	\$5,647.20
dhhscentregDHL	0	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REVENUE_FEE	4,530	\$1.75	\$7,927.50	\$0.00	\$7,927.50	\$1,585.50	\$6,342.00
MVILB_Renewal	0	Variable	0	0	\$0.00	\$0.00	\$0.00
MVILB_Form_Solution	39	Variable	\$7,533.70	\$7,240.00	\$293.70	\$58.74	\$234.96
ABE Renewal		Variable	\$131.75	\$125.00	\$6.75	\$1.35	\$5.40
SUBTOTAL	1,335,724.00		34,136,052.07	33,366,517.67	771,657.75	154,331.53	617,326.22

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records	ee per Record	Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	161,816	\$1.00	\$161,816.00	80,908.00	\$80,908.00	\$80,908.00
Court Records (Justice) Monthly	97	\$500.00	\$48,500.00	\$24,250.00	\$24,250.00	\$24,250.00
Court Records (Justice) Credit Card Searches	2,077	\$15.00	\$31,425.00	\$15,712.50	\$15,712.50	\$15,712.50
Court E-Filing	20,977	\$1.00	\$20,977.00	\$0.00	\$20,977.00	\$20,977.00
COURTRECORDERF	6	\$1,000.00	\$9,000.00	\$4,500.00	\$4,500.00	\$4,500.00
COURTRECORD	1	\$1,500.00	\$1,000.00	\$500.00	\$500.00	\$500.00
COURTAPELFILE	373	\$2.00	\$746.00	\$0.00	\$746.00	\$746.00
AOCERTGS	64	Variable	\$470.08	\$350.00	\$120.08	\$120.08
AOCERTGS Billback CC%	31	Variable	\$775.00	\$775.00	\$19.30	\$19.30
COURTAPPTFILE	12	variable	\$1,532.00	\$0.00	\$1,532.00	\$1,532.00
Courtjudge	143	\$50.00	\$7,150.00	\$0.00	\$7,150.00	\$7,150.00
Court Citations	7,694	Variable	\$1,056,953.37	\$1,034,717.07	\$22,236.30	\$22,236.30
AOC_Cert_Authority	40	Variable	\$1,000.00	\$930.00	\$70.00	\$70.00
Court Payments	3,569	Variable	\$1,171,801.47	\$1,154,986.12	\$16,815.35	\$16,815.35
Lobbyist Registration	11	\$0.05	\$3,300.00	\$3,300.00	\$165.00	\$165.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	1	\$50.00	\$50.00	\$25.00	\$25.00	\$25.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	618	\$3.00	\$1,854.00	\$0.00	\$1,854.00	\$1,854.00
Sccalessubscr	1,079	Variable	\$1,079.00	\$539.50	\$539.50	\$539.50
SUBTOTAL	198,609		2,519,428.92	2,321,493.19	198,120.03	198,120.03

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects		Variable	\$159,685.86	\$159,685.86	\$159,685.86
Implementation Fee	0	Variable	\$0.00	\$0.00	\$0.00
Subscriptions - New	430	\$100.00	\$43,000.00	\$43,000.00	\$43,000.00
Renewal	0	Variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$202,685.86	\$202,685.86	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions	ee per Record	Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments		variable 0	0		0.00
COURTEFILESUB	20,977	variable	\$631,037.85	\$631,037.85	0.00
PSCREMIT	350	variable	\$6,026,489.12	\$6,026,489.12	0.00
WCCSUB	106	variable	\$1,683.00	\$1,683.00	0.00
SUBTOTAL	21,433		\$6,659,209.97	\$6,659,209.97	\$0.00

**Payment Statement
October 31, 2025**

TO: Nebraska State Records Board
c/o Secretary of State's Office
Room 2300, State Capitol
Lincoln, NE 68509-4608

FROM: Nebraska Interactive LLC



1 S. 13th, Suite 301
Lincoln, NE 68508

PERIOD COVERED: September 1st - September 31st

Transaction Services Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee per Record		Total Revenue	Agency Share	NII Gross Share	NSRB Share (20%)	NII Share (80%)
DMV- DLR - Batch	8,886	\$15.00	\$133,290.00	\$124,404.00	\$8,886.00	\$1,777.20	\$7,108.80
DMV- DLR - Monitoring Fee	812,844	\$0.15	\$121,926.60	\$105,669.72	\$16,256.88	\$3,251.38	\$13,005.50
DMV- DLR - Interactive	66,442	\$15.00	\$996,630.00	\$930,188.00	\$66,442.00	\$13,288.40	\$53,153.60
DMV- DLR - Certified	9	\$15.00	\$135.00	\$126.00	\$9.00	\$1.80	\$7.20
DMV- DLR - Certified Transcript	58	\$16.00	\$928.00	\$870.00	\$58.00	\$11.60	\$46.40
DMV-SRIND	620	\$0.50	\$310.00	\$0.00	\$310.00	\$62.00	\$248.00
DMV-SRBULK	5,096	\$0.15	\$764.40	\$0.00	\$764.40	\$152.88	\$611.52
DMVSRMONTH	5	\$0.15	\$1,000.00	\$0.00	\$1,000.00	\$200.00	\$800.00
DMV - DLR Single	1,498	\$15.00	\$22,500.00	\$21,000.00	\$1,500.00	\$300.00	\$1,200.00
DMV - Driver License Renew	13,085	Variable	\$345,159.50	\$328,081.00	\$17,078.50	\$3,415.70	\$13,662.80
DMVOTC	11,312	Variable	\$292,343.75	\$276,629.00	\$15,714.75	\$3,142.95	\$12,571.80
DMVOTC_CASH	15,294	Variable	\$372,067.00	\$372,067.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Interactive	21,726	\$3.00	\$65,178.00	\$52,142.40	\$13,035.60	\$2,607.12	\$10,428.48
DMV- TLR - batch	12,263	\$3.00	\$36,789.00	\$29,431.20	\$7,357.80	\$1,471.56	\$5,886.24
DMV- TLR - Set-up Fee	0	\$55.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
DMV- TLR - Special Request Runs	4	\$50.00	\$200.00	\$136.00	\$64.00	\$12.80	\$51.20
DMV- TLR - Vol. Over 2,000/Run	7	\$25.00	\$175.00	\$119.00	\$56.00	\$11.20	\$44.80
DMV - Reinstatement	1,690	\$3.00	\$133,348.00	\$128,275.00	\$5,073.00	\$1,014.60	\$4,058.40
DMV - IRP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - IFTA	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMVSPATE	354	Variable	\$5,136.50	\$4,565.00	\$571.50	\$114.30	\$457.20
DMVSPATEMESS	892	Variable	\$44,040.50	\$42,590.00	\$1,450.50	\$290.10	\$1,160.40
DMV - SingleTripPermit	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
DMV - DMV_RTI	20	Variable	\$396.30	\$330.00	\$66.30	\$13.26	\$53.04
DMV - DMVMCIFTA-IRP	724	Variable	\$678,540.81	\$670,967.76	\$7,573.05	\$1,514.61	\$6,058.44
DMV - DMVMCIFTA-IRP-OTC	8	Variable	\$4,935.42	\$4,791.68	\$143.74	\$28.75	\$114.99
DMV - DMVMCSTP-F&P	420	Variable	\$21,147.00	\$18,900.00	\$2,247.00	\$449.40	\$1,797.60
DMV - DMVMCSTP-FORP	221	Variable	\$5,494.15	\$4,905.00	\$589.15	\$117.83	\$471.32
DMV - Motor Vehicle Renewals	42,231	Variable	\$11,134,114.43	\$10,881,233.99	\$252,880.44	\$50,576.09	\$202,304.35
DMV_Fleets	66	Variable	\$146,215.06	\$144,266.55	\$1,948.51	\$389.70	\$1,558.81
DMV_DAS	831	Variable	\$77,597.00	\$63,407.00	\$14,190.00	\$2,838.00	\$11,352.00
HHSS - Health Practitioner Lists	79	Variable	\$7,950.00	\$0.00	\$7,950.00	\$1,590.00	\$6,360.00
HHSS - Health Practitioner Lists Bulk	1	Variable	\$420.00	\$0.00	\$420.00	\$84.00	\$336.00
HHSS - Health License Monitoring	28,727	Variable	\$287.27	\$0.00	\$287.27	\$57.45	\$229.82
HHSS - Health License Monitoring Mo. Min.	9	Variable	\$111.08	\$0.00	\$111.08	\$22.22	\$88.86
HHSS - Health Risk Appraisal Company	0	50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
HHSS - Health Risk Appraisal Employee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
LCC Renewals		\$1.00 0	0	0	\$0.00	\$0.00	\$0.00
LCC Local Renewals	303	Variable	\$268,165.18	\$264,596.86	\$3,568.32	\$713.66	\$2,854.66
LOCLCCNEW	1	Variable	\$248.14	\$238.00	\$10.14	\$2.03	\$8.11
LCC-CCP	1,577	Variable	\$2,989,880.17	\$2,985,304.03	\$4,576.14	\$915.23	\$3,660.91
LCC_SDL		Variable 0	0	0	\$0.00	\$0.00	\$0.00
SED - Electrical Permits	826	4% of Fee	\$107,348.30	\$103,237.00	\$4,111.30	\$822.26	\$3,289.04
SED - Electrician Permit (Renewal)	0	2% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SED - Electrician Apprentice License	215	3.00	\$9,245.00	\$8,600.00	\$645.00	\$129.00	\$516.00
SED - License List	2	Variable	\$70.00	\$60.00	\$10.00	\$2.00	\$8.00
SEDEXAM3 - Exam Application (\$3 fee)	88	3.00	\$5,544.00	\$5,280.00	\$264.00	\$52.80	\$211.20
SEDEXAM5 - Exam Application (\$5 fee)	14	5.00	\$1,820.00	\$1,750.00	\$70.00	\$14.00	\$56.00
SOS - Corporation filings (LLC/LLP) (TPE)	-1	\$3.00	-\$257.50	-\$250.00	-\$7.50	-\$1.50	-\$6.00
SOS - NonProfit Reports	0	\$3.00 0	0	0	\$0.00	\$0.00	\$0.00
SOS - Document eDelivery	2,880	\$2/vari	\$210,993.25	\$203,815.00	\$7,178.25	\$1,435.65	\$5,742.60
SOS - Corp filings (Foreign/Domestic Corporat	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - corpdocs (TPE)	2,148	Variable	\$9,595.65	\$4,785.26	\$4,810.39	\$962.08	\$3,848.31
SOS - CollectionRenew	0	Variable	0	0	\$0.00	\$0.00	\$0.00
SOS - SOS_FILING	618	Variable	\$24,227.84	\$22,750.00	\$1,477.84	\$295.57	\$1,182.27

SOS - Corporate Monthly Batch Service	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - Corporate Special Request(TPE)	55	Variable	\$3,870.00	\$1,935.00	\$1,935.00	\$387.00	\$1,548.00
SOS - Corporate Special Request	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Bi-Monthly Batch Service	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - Corporate Weekly Batch Service	23	\$300.00	\$6,900.00	\$3,450.00	\$3,450.00	\$690.00	\$2,760.00
SOS - Corp_OCOGS	508	\$6.50	\$3,302.00	\$1,270.00	\$2,032.00	\$406.40	\$1,625.60
SOS - Corpcogs	2	\$10.00	\$20.00	\$20.00	\$0.00	\$0.00	\$0.00
SOS - Corping2	3,482	\$0.45	\$1,566.90	\$1,114.24	\$452.66	\$90.53	\$362.13
SOS - UCC Bi-Monthly Batch Service	0	500.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Bulk Images	6	\$800.00	\$4,800.00	\$2,400.00	\$2,400.00	\$480.00	\$1,920.00
SOS - UCC Weekly Batch Service	24	\$300.00	\$7,200.00	\$3,600.00	\$3,600.00	\$720.00	\$2,880.00
SOS - UCC Interactive Searches	5,620	\$4.50	\$25,290.00	\$19,670.00	\$5,620.00	\$1,124.00	\$4,496.00
SOS - UCC Monthly Batch Service	3	\$800.00	\$2,400.00	\$1,200.00	\$1,200.00	\$240.00	\$960.00
SOS - UCC Special Request	1,351	Variable	\$2,702.00	\$1,351.00	\$1,351.00	\$270.20	\$1,080.80
SOS - UCC Periodic Dump	0	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Debtor Location	28	\$15.00	\$420.00	\$210.00	\$210.00	\$42.00	\$168.00
SOS - UCC Continuationl Filings	1,582	\$11.00	\$17,402.00	\$15,029.00	\$2,373.00	\$474.60	\$1,898.40
SOS - UCC Original Filings	797	\$11.00	\$8,767.00	\$7,571.50	\$1,195.50	\$239.10	\$956.40
SOS - UCC Electronic Amendments	268	\$11.00	\$2,948.00	\$2,546.00	\$402.00	\$80.40	\$321.60
SOS - UCC Electronic Assignments	0	\$11.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
SOS - UCC Electronic Collateral Amendments	33	\$11.00	\$363.00	\$313.50	\$49.50	\$9.90	\$39.60
SOS - UCC Images	10,639	\$0.45	\$4,787.55	\$3,404.48	\$1,383.07	\$276.61	\$1,106.46
SOS - UCC BatchSemi Monthly	2	\$500.00	\$1,000.00	\$500.00	\$500.00	\$100.00	\$400.00
SOS - UCCAMEND_BUL	30	Variable	\$330.00	\$285.00	\$45.00	\$9.00	\$36.00
SOS - UCCASSIGN_BULK	9	Variable	\$99.00	\$85.50	\$13.50	\$2.70	\$10.80
SOS - UCCCOLLAMEND	32	Variable	\$352.00	\$304.00	\$48.00	\$9.60	\$38.40
SOS - UCCCONT_BULK	403	Variable	\$4,433.00	\$3,828.50	\$604.50	\$120.90	\$483.60
SOS - UCCORIG_BULK	1,064	Variable	\$11,704.00	\$10,108.00	\$1,596.00	\$319.20	\$1,276.80
SOS - EFS Interactive Searches	878	\$4.50	\$3,951.00	\$3,073.00	\$878.00	\$175.60	\$702.40
SOS - EFS Special Request	74	\$2.00	\$148.00	\$74.00	\$74.00	\$14.80	\$59.20
SOS - EFS Continuations	401	\$11.00	\$4,411.00	\$3,809.50	\$601.50	\$120.30	\$481.20
SOS - EFS Original Filings	91	\$11.00	\$1,001.00	\$864.50	\$136.50	\$27.30	\$109.20
REV - Sales/Use Tax Permit Lists	28	\$5.50	\$154.00	\$0.00	\$154.00	\$30.80	\$123.20
REV - Sales Tax Filings	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REV - Income Tax Withholding Filings (941N)	0	\$0.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBPA Renewals TPE	25	5.00	\$750.00	\$625.00	\$125.00	\$25.00	\$100.00
NREC - Real Estate Commission Services	0	3% of Fee	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
E&A - Engineers & Architects License Renewal	17	5% of Fee	\$1,576.00	\$1,576.00	\$78.80	\$15.76	\$63.04
E&A - Engineers & Architects	56	5% of Fee	\$8,400.00	\$8,400.00	\$420.00	\$84.00	\$336.00
Water Well Registrations	204	7% of Fee	\$16,470.00	\$15,317.10	\$1,152.90	\$230.58	\$922.32
REV - Motor Fuels Tax Filing	432	\$0.25	\$108.00	\$0.00	\$108.00	\$21.60	\$86.40
NDOA - Applicator permits	24	Variable	\$1,600.00	\$1,535.00	\$65.00	\$13.00	\$52.00
NDOA - AGAERIAL_LICENSE	1	Variable	\$100.00	\$98.25	\$1.75	\$0.35	\$1.40
NDOA - Measuring device	229	Variable	\$66,007.14	\$64,430.75	\$1,576.39	\$315.28	\$1,261.11
NDOA - AGDRYBEAN/AGIMPORTEGG/AGCW	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - AGSMALL_PACKAGE	2	Variable	\$876.25	\$871.50	\$4.75	\$0.95	\$3.80
NDOA - AG_EURO_CORN	0	Variable	-\$125.00	-\$125.00	\$0.00	\$0.00	\$0.00
NDOA - AG_EURO_CORN_CERT	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGFFAL_Tonnage	33	Variable	\$5,540.34	\$5,446.81	\$93.53	\$18.71	\$74.82
NDOA - AGFIRM_REGISTRATION	7	Variable	\$121.48	\$107.75	\$13.73	\$2.75	\$10.98
NDOA - AGGFAL_Renew	2	Variable	\$46.12	\$41.50	\$4.62	\$0.92	\$3.70
NDOA - DAIRY/EGG/TURKEY	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Grape/Potato	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NDOA - Food License Renewals	457	Variable	\$124,076.20	\$121,409.50	\$2,666.70	\$533.34	\$2,133.36
NDOA - AGMILK_RENEW	4	Variable	\$611.22	\$593.00	\$18.22	\$3.64	\$14.58
NDOA - AGPESTKELLY	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGPESTPROD_NEW	58	Variable	\$8,615.32	\$8,387.25	\$228.07	\$45.61	\$182.46
NDOA - AG_CervineFacility Permit	1	Variable	\$51.25	\$48.25	\$3.00	\$0.60	\$2.40
NDOA - AGASREN_GWP	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGACTNMRKT	34	Variable	\$32,453.59	\$32,394.09	\$59.50	\$11.90	\$47.60
NDOA - DOGCATBREEDANNUAL	80	Variable	\$15,020.00	\$14,510.00	\$510.00	\$102.00	\$408.00
NDOA - AGNURSERY_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - AGNURSERY_STOCK	4	Variable	\$582.76	\$565.00	\$17.76	\$3.55	\$14.21
NDOA - AGPERMIT_SELLSEEDS	2	Variable	\$102.50	\$96.50	\$6.00	\$1.20	\$4.80
NDOA - Pet Feed Rendering	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NDOA - Pesticide License Renewals	1	Variable	\$50.00	\$48.25	\$1.75	\$0.35	\$1.40
NDOA - AGPESTDEAL_NEW	2	Variable	\$51.24	\$46.50	\$4.74	\$0.95	\$3.79
NDOA - AGREPORTING	10	Variable	\$39,865.62	\$39,578.21	\$287.41	\$57.48	\$229.93

NDOA - Governor Ag Conference	0	\$3.00	0	0	\$0.00	\$0.00	\$0.00
SFM - Fireworks Licenses	5	Variable	\$56.25	\$50.00	\$6.25	\$1.25	\$5.00
SFM - Fireworks Display Permits	3	Variable	\$751.13	\$725.00	\$26.13	\$5.23	\$20.90
SFM_BOILER	106	Variable	\$15,169.00	\$15,169.00	\$318.00	\$63.60	\$254.40
SFM_ELEVATOR	149	Variable	\$31,355.20	\$31,355.20	\$447.00	\$89.40	\$357.60
SFM_ELEVATOR_CC%	96	Variable	\$24,820.20	\$24,820.20	\$744.61	\$148.92	\$595.69
OTC-Over the counter payment	24,901	Variable	\$7,047,884.90	\$6,950,327.68	\$97,557.22	\$19,511.44	\$78,045.78
OTC Billback	179	Variable	\$1,420.59	\$55,870.94	\$1,420.59	\$284.12	\$1,136.47
PropertyTax Payments	780	Variable	\$2,052,276.29	\$2,038,352.96	\$13,923.33	\$2,784.67	\$11,138.66
PropertyTaxOTC	71	Variable	\$150,069.83	\$148,447.55	\$1,622.28	\$324.46	\$1,297.82
NDOL - Contractor Registration	1,602	Variable	\$46,206.25	\$41,395.00	\$4,811.25	\$962.25	\$3,849.00
NDOL_OVR_PMT	111	Variable	\$24,332.96	\$23,738.00	\$594.96	\$118.99	\$475.97
NDOL_TAX_PMT	41	Variable	\$42,182.35	\$40,834.31	\$1,348.04	\$269.61	\$1,078.43
NEROADS - DOT_Permits	11,347	Variable	\$291,587.25	\$271,730.00	\$19,857.25	\$3,971.45	\$15,885.80
NEROADS - DOT_Hay	6	Variable	\$256.50	\$240.00	\$16.50	\$3.30	\$13.20
NEROADS- NDOT_RMS	1	Variable	\$53.00	\$50.00	\$3.00	\$0.60	\$2.40
NEROADS- NDOT_Superintendent	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback ACI	0	\$1.75	0	0	\$0.00	\$0.00	\$0.00
NEROADS- NDOT_Superintendent billback CC	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NEROADS- NDOTSPD	20	Variable	\$7,363.54	\$7,246.57	\$116.97	\$23.39	\$93.58
NEROADS - NDOTPERMITS	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
State Patrol Crime Report	1,224	\$18.00	\$48,840.00	\$43,956.00	\$4,884.00	\$976.80	\$3,907.20
NSPCCW_Renew - NSP Conceal & Carry	1,356	\$4.50	\$73,902.00	\$67,800.00	\$6,102.00	\$1,220.40	\$4,881.60
NSPApptFee	660	\$4.50	\$34,318.65	\$32,355.00	\$1,963.65	\$392.73	\$1,570.92
State Patrol Crime Report - Subscriber	2,621	Variable	\$75,567.50	\$68,229.50	\$7,338.00	\$1,467.60	\$5,870.40
Event Registration	117	10% of Fee	\$10,807.00	\$9,729.50	\$1,077.50	\$215.50	\$862.00
Sarpy_Stop	318	Variable	\$42,385.00	\$41,355.09	\$1,029.91	\$205.98	\$823.93
Sarpy_tobacco_license	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Medicaid & Long Term Care	149	\$1.75	\$14,156.00	\$14,156.00	\$260.75	\$52.15	\$208.60
OTC ACH Billback (Dept of Ag)	8	Variable	\$9,622.00	\$9,622.00	-\$27.25	-\$5.45	-\$21.80
LPNNRD_Trees_Sale	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
City of Waverly Soccer Registration (TPE)	0	Variable	0	0	\$0.00	\$0.00	\$0.00
recreation_program	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
order_form_LPNNRD	13	Variable	\$940.49	\$897.68	\$42.81	\$8.56	\$34.25
order_form_UBBNRD	0	Variable 0	0	0	\$0.00	\$0.00	\$0.00
Library_acct_mgmt	19	Variable	\$807.25	\$760.00	\$47.25	\$9.45	\$37.80
Utility_payment	1,908	Variable	\$374,864.65	\$366,043.74	\$8,820.91	\$1,764.18	\$7,056.73
SarpyCommunityCorrections	17	Variable	\$1,869.03	\$1,794.55	\$74.48	\$14.90	\$59.58
SARPY_VEHINSP	136	Variable	\$5,312.41	\$4,950.75	\$361.66	\$72.33	\$289.33
OTLPAYMENT	27	Variable	\$29,753.30	\$29,669.71	\$83.59	\$16.72	\$66.87
59PlanningDept	111	Variable	\$120,860.57	\$117,760.20	\$3,100.37	\$620.07	\$2,480.30
gretna_occ_tax	28	Variable	\$80,076.63	\$79,992.63	\$84.00	\$16.80	\$67.20
hastings_multi_payment	2	Variable	\$166.00	\$160.00	\$6.00	\$1.20	\$4.80
SYNTHETICSVC	4	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PROTESTSVC	2	Variable 0	0	0	\$0.00	\$0.00	\$0.00
NBELS_Recip_Surveyor	1	Variable	\$42.75	\$40.00	\$2.75	\$0.55	\$2.20
NBELS_Land_Surveyor	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_Surveyor_Training	0	Variable	0	0	\$0.00	\$0.00	\$0.00
NBELS_LS_RENEW	0	Variable	0	0	\$0.00	\$0.00	\$0.00
ded_programs_payment	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Holt County Overweight Perm	17	Variable	\$3,553.00	\$3,400.00	\$153.00	\$30.60	\$122.40
DOI_INITIAL_REG	3	Variable	\$936.00	\$900.00	\$36.00	\$7.20	\$28.80
DOI_MISC_PAY	27	Variable	\$2,672.35	\$2,545.00	\$127.35	\$25.47	\$101.88
DOIRENEW	93	Variable	\$10,367.50	\$9,850.00	\$517.50	\$103.50	\$414.00
Bellevue_Permits_Inspections	301	Variable	\$21,546.43	\$20,516.35	\$1,030.08	\$206.02	\$824.06
Bellevue-recreation-reg	0	Variable	0	0	\$0.00	\$0.00	\$0.00
Micellaneous Charge for Swipers	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_HeadCountF	176,511	Variable	\$10,590.66	\$0.00	\$10,590.66	\$2,118.13	\$8,472.53
NBC_Inspections	583	Variable	\$96,122.99	\$96,122.99	\$0.00	\$0.00	\$0.00
NBC_NIRFLFee	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NISaleBarn	70	Variable	\$86,403.80	\$86,403.80	\$0.00	\$0.00	\$0.00
NBC_NISaleBarnF	78,658	Variable	\$4,719.48	\$0.00	\$4,719.48	\$943.90	\$3,775.58
NBC_RFLRenewal	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLocke	72	Variable	\$23,755.00	\$23,755.00	\$0.00	\$0.00	\$0.00
NBC_NIPackLockeF	21,515	Variable	\$1,290.90	\$0.00	\$1,290.90	\$258.18	\$1,032.72
NBC_BrandRene	20	Variable	\$75.00	\$0.00	\$75.00	\$15.00	\$60.00
BOGRENEW	0	\$3.25	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
dhhscntregDH	1,647	Variable	\$6,588.00	\$4,117.50	\$2,470.50	\$494.10	\$1,976.40

dhhscentregLN-subscriber	9,072	Variable	\$45,360.00	\$31,752.00	\$13,608.00	\$2,721.60	\$10,886.40
dhhscentreg	4,088	\$1.50	\$19,489.00	\$13,366.00	\$6,123.00	\$1,224.60	\$4,898.40
dhhscentregDHL	0	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
REVENUE_FEE	6,542	\$1.75	\$11,448.50	\$0.00	\$11,448.50	\$2,289.70	\$9,158.80
MVILB_Renewal	0	Variable	0	0	\$0.00	\$0.00	\$0.00
MVILB_Form_Solution	14	Variable	\$1,889.80	\$1,810.00	\$79.80	\$15.96	\$63.84
ABE Renewal		Variable	0	0	\$0.00	\$0.00	\$0.00
SUBTOTAL	1,430,589.00		29,730,966.16	29,045,842.78	743,236.23	148,647.25	594,588.98

Transaction Services Not Subject to the 20% Split with the Nebraska State Records Board

Service/Volume Processed	No. of Records ee per Record		Total Revenue	Agency Share	NII Gross Share	NII Share
Court Records (Justice) Per Record	155,097	\$1.00	\$155,097.00	77,548.50	\$77,548.50	\$77,548.50
Court Records (Justice) Monthly	98	\$500.00	\$49,000.00	\$24,500.00	\$24,500.00	\$24,500.00
Court Records (Justice) Credit Card Searches	2,313	\$15.00	\$34,695.00	\$17,347.50	\$17,347.50	\$17,347.50
Court E-Filing	22,704	\$1.00	\$22,704.00	\$0.00	\$22,704.00	\$22,704.00
COURTRECORDF	6	\$1,500.00	\$9,000.00	\$4,500.00	\$4,500.00	\$4,500.00
COURTRECORD	1	\$1,000.00	\$1,000.00	\$500.00	\$500.00	\$500.00
COURTAPELFILE	411	\$2.00	\$822.00	\$0.00	\$822.00	\$822.00
AOCERTGS	61	Variable	\$428.84	\$315.00	\$113.84	\$113.84
AOCERTGS Billback CC%	44	Variable	\$1,100.00	\$1,100.00	\$27.39	\$27.39
COURTAPPTFILE	7	variable	\$714.00	\$0.00	\$714.00	\$714.00
Courtjudge	144	\$50.00	\$7,200.00	\$0.00	\$7,200.00	\$7,200.00
Court Citations	7,334	Variable	\$1,069,990.03	\$1,048,871.73	\$21,118.30	\$21,118.30
AOC_Cert_Authority	51	Variable	\$1,275.00	\$1,185.75	\$89.25	\$89.25
Court Payments	3,597	Variable	\$1,503,165.35	\$1,484,828.93	\$18,336.42	\$18,336.42
Lobbyist Registration	12	\$0.05	\$3,900.00	\$3,900.00	\$195.00	\$195.00
OTC-Court payments	0	Variable	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (1-3 eProfiles)	0	\$50.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (4-10 eProfiles)	0	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (11-20 eProfiles)	0	\$250.00	\$0.00	\$0.00	\$0.00	\$0.00
LEG - BillTracker (Unlimited eProfiles)	0	\$500.00	\$0.00	\$0.00	\$0.00	\$0.00
Wccfile	563	\$3.00	\$1,689.00	\$0.00	\$1,689.00	\$1,689.00
Sccalessubscr	1,046	Variable	\$1,046.00	\$523.00	\$523.00	\$523.00
SUBTOTAL	193,489		2,862,826.22	2,665,120.41	197,928.20	197,928.20

Other Revenue Not Subject to the 20% Split with the Nebraska State Records Board

Other Revenue/Adjustments	Number	Fee per Item	Total Revenue	NII Gross Share	NII Share
Grants/ Special Projects		Variable	\$83,925.36	\$83,925.36	\$83,925.36
Implementation Fee	0	Variable	\$0.00	\$0.00	\$0.00
Subscriptions - New	432	\$100.00	\$43,200.00	\$43,200.00	\$43,200.00
Renewal	0	Variable	0.00	0.00	0.00
Billing Minimums/Adjustments	0		0.00	0.00	0.00
Revenue Affecting adjustments					
SUBTOTAL			\$127,125.36	\$127,125.36	

Other Applications Maintained and Supported - No Revenue

Service/Volume Processed	No. of Transactions ee per Record		Total Revenue	Agency Share	NII Share
DAS - State Directory Order	0	5.00	0.00	0.00	0.00
DED -Conference Registration	0	75.00	0.00	0.00	0.00
DHHS - Birth Certificate Order	0	17.00	0.00	0.00	0.00
LCC -Tax Payments		variable 0	0		0.00
COURTEFILESUB	22,704	variable	\$651,943.70	\$651,943.70	0.00
PSCREMIT	352	variable	\$5,106,224.90	\$5,106,224.90	0.00
WCOSUB	89	variable	\$1,335.00	\$1,335.00	0.00
SUBTOTAL	23,145		\$5,759,503.60	\$5,759,503.60	\$0.00