NEBRASKA STATE RECORDS BOARD
MEETING: August 6, 2014

Nebraska State Capitol
Room 1507
Lincoln, NE
August 6, 2014
9:00 A.M.

AFFIDAVIT OF PUBLICATION

State of Nebraska } ss.
LANCASTER COUNTY, }

NOTICE OF PUBLIC MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, August 6, 2014 at 9:00 AM, NE State Capitol, Room 1507 Lincoln, NE. The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper One successive time(s) the first insertion having been on July 3, 2014 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Barbara Chesnut

Subscribed in my presence and sworn to before me on July 7, 2014

U A Boone Notary Public

GENERAL NOTARY - State of Nebraska
UVA K BOONE
My Comm. Exp. Jan. 31, 2017

7629599

Organization	Nebraska State Records Board
Activity	Public Hearing
Date of Activity	Wednesday, 08/06/2014
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Tuesday, 11/19/2013
Location	State Capitol Room 1507 Lincoln, NE 68508
Details	NSRB Quarterly Meeting
Meeting Agenda	http://
Meeting Materials	http://

Person to Contact for Additional Information:

Name	Cathy Danahy
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
Fax	(402) 471-2406
E-Mail	cathy.danahy@nebraska.gov
Agency Homepage	http://

NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol
Room 1507
Lincoln, NE
August 6, 2014
9:00 A.M.

1. CALL TO ORDER, ROLL CALL

2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
   The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.

3. NOTICE OF HEARING

4. ADOPTION OF AGENDA
   Action Item: Approval of Agenda

5. APPROVAL OF MINUTES
   Action Item: Approval of May 7, 2014 meeting minutes

6. PUBLIC COMMENT

7. CHAIRMAN'S REPORT

   a) AGREEMENTS & ADDENDA

      1) **Non-action item:** Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Arapahoe, Brown County, City of Elgin, Lincoln County, City of Ord, and the Village of Stratton. Signed by Chairman Gale pursuant to Board Authority.

      2) **Non-action item:** Addenda (PayPort) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Arapahoe (Addendum 1), Brown County (Addendum 1), City of Elgin (Addendum 1), Lancaster County (Addendum 4), Lincoln County (Addendum 1), City of Ord (Addendum 1), Sarpy County (Addendum 7), and the Village of Stratton (Addendum 1) . Signed by Chairman Gale pursuant to Board Authority.

      3) **Action item:** Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the City of Red Cloud.

   b) PRICEWATERHOUSECOOPERS ANNUAL AUDIT OF NEBRASKA INTERACTIVE, LLC DECEMBER 31, 2013 AND 2012

   c) 2014 NEBRASKA.GOV Business Plan (Discussion)

8. EXECUTIVE DIRECTOR'S REPORT
   a) **Action Item:** NSRB Cash Fund Balance Report
   b) NSRB Grant Status Report
   c) **Action Item:** City of Blair, GIS-Based Electronic Records Management – Extension request
   d) Final Grant Reports (Boone County, Dakota County, Gosper County, Scotts Bluff County Mapping, Sherman County and Webster County)

9. NEBRASKA.GOV REPORTS
   a) New VISA Transparency Rule – update
   b) General Manager's Report
   c) **Action Item:** Project Priority Report

10. **Action item:** OCIO Contract for Network Manager Request for Proposal (RFP)

11. DATE FOR NEXT MEETING
    9:00 A.M.
    Wednesday, November 19, 2014
    Room 1507
    State Capitol
    Lincoln, NE

12. ADJOURNMENT
    Action Item: Move to adjourn

Updated 07/23/2014

NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of May 7, 2014

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:00 A.M. on May 7, 2014 in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;
Don Stenberg, State Treasurer;
Scott Keene, representing the Insurance Industry;
Gerry Oligmueller, Acting Director of Administrative Services;
Julie A. Beno, representing Libraries;
Brian Buescher, representing the Legal Profession;
Leslie S. Donley, representing the Attorney General;
Brenda L. Decker, representing the Governor;
Greg Osborn, representing the General Public;
Mike Konz, representing the Media;
Lance Lambdin, representing the Auditor of Public Accounts

Absent:
Ryne D. Seaman, representing the Banking Industry

Staff in attendance:
Cathy Danahy, Executive Director;
Colleen Byelick, Legal Counsel;
Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the left of the public seating area.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star April 7, 2014 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA

Mr. Stenberg moved to adopt the agenda as presented; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Decker	Donley	Gale
	Keene	Konz	Lambdin	Oligmueller	Osborn
	Stenberg				
Voting Against:	None				
Absent:	Seaman				

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the February 5, 2014 meeting. Mr. Stenberg moved to approve the minutes; seconded by Mr. Keene.

Voting For:	Beno	Buescher	Decker	Donley	Gale
	Keene	Lambdin	Oligmueller	Stenberg	
Not Voting:	Konz	Osborn			
Voting Against:	None				
Absent:	Seaman				

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on anything other than items listed on the agenda. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN'S REPORT

Agenda Item 7.a. OCIO Contract for Network Manager Request for Proposal (RFP)

Ms. Donley moved the Board to go into closed session at 9:10 A.M. for the limited purpose of discussing and reviewing a draft of the Request for Proposal for Network Manager to manage the Nebraska.gov Network and for the protection of the public interest; seconded by Ms. Decker.

Voting For:	Beno	Buescher	Decker	Donley	Gale
	Keene	Konz	Lambdin	Oligmueller	Osborn
	Stenberg				
Voting Against:	None				
Absent:	Seaman				

The motion carried.

Chairman Gale repeated the motion.

At 10:40 A.M. Ms. Donley moved that the Nebraska State Records Board adjourn from this closed session discussion of a preliminary Request for Proposal and return to the public meeting portion of the State Records Board; seconded by Mr. Oligmueller.

Chairman Gale repeated the motion.

Voting For:	Beno	Buescher	Decker	Donley	Gale
	Keene	Konz	Lambdin	Oligmueller	Osborn
	Stenberg				
Voting Against:	None				
Absent:	Seaman				

The motion carried.

Agenda Item 7.b. Contract with OCIO for Portal Management

Ms. Decker presented a draft Service Agreement between the Office of the Chief Information Officer and the State Records Board for assistance with the management and oversight of the state portal network manager and assistance with the administration of certain grant programs. Mr. Osborn moved to approve the agreement; seconded by Mr. Keene.

Voting For:	Buescher	Decker	Gale	Keene	Konz
	Lambdin	Oligmueller	Osborn	Stenberg	
Voting Against:	Beno	Donley			
Absent:	Seaman				

The motion carried.

Ms. Decker left the meeting at 11:00 A.M.

Agenda Item 7.c. Agreements & Addenda

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC introduced the following Agreements and Addenda:

Agenda Item 7.c.1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Albion, Village of Adams, Village of Dalton, Village of Dorchester, City of Franklin, Village of Kenesaw, City of Milford, Scottsbluff County and the NE Board of Barber Examiners. Signed by Chairman Gale pursuant to Board authority.

Agenda Item 7.c.2. Addenda (PayPort) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the City of Albion (Addendum 1), Village of Adams (Addendum 1), Village of Dalton (Addendum 1), Village of Dorchester (Addendum 1), City of Franklin (Addendum 1), Village of Kenesaw (Addendum 1), City of Milford (Addendum 1), Scottsbluff County (Addendum 1). Signed by Chairman Gale pursuant to Board authority.

Agenda Item 7.c.3. Addenda (Real Estate Property Tax) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the Keya Paha County Treasurer (Addendum 2). Signed by Chairman Gale pursuant to Board authority.

Agenda Item 7c.4. Web/Online PayPort for State Agencies. Addenda to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska Board of Barber Examiners (Addendum 1) and the Nebraska State Patrol (Addendum 3). Signed by Chairman Gale pursuant to Board Authority.

Mr. Buescher left the meeting at 11:02 A.M.

Mr. Buescher returned to the meeting at 11:07 A.M.

Agenda Item 7.c 5. Addendum 3 to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Nebraska Board of Public Accountancy regarding amended fees for NBPA Firm and Individual Accountant License Renewals. Mr. Dan Sweetwood, Director, Nebraska Board of Public Accountancy, testified in support of the revised fee.

Voting For:	Beno	Buescher	Donley	Gale	Keene
	Konz	Lambdin	Oligmueller	Osborn	Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

Chairman Gale declared a recess at 11:15 A.M.

Mr. Keene left the meeting at 11:15 A.M.

Chairman Gale reconvened the meeting at 11:32 A.M.

Mr. Buescher left the meeting at 11:33 A.M.

Mr. Buescher returned to the meeting at 11:38 A.M.

Mr. Buescher left the meeting at 11:41 A.M.

Chairman Gale thanked Ms. Beno and Mr. Seaman for their 6 years of service on the board. Terms for both members will end on July 17, 2014. Chairman Gale presented Ms. Beno with a State of Nebraska Secretary of State's Citation of Service and a state seal of Nebraska paperweight.

Agenda Item 8. EXECUTIVE DIRECTOR'S REPORT

Agenda Item 8.a. NSRB Cash Fund Balance Report

Ms. Danahy presented March, 2014 Cash Fund Balance Report. Mr. Osborn moved to accept the cash fund balance report; seconded by Mr. Konz.

Voting For:	Beno	Donley	Gale	Konz	Lambdin
	Oligmueller	Osborn	Stenberg		
Voting Against:	None				
Absent:	Buescher	Decker	Keene	Seaman	

The motion carried.

Agenda Item 8.b. NSRB State/Local Grant Project Status Report

Ms. Danahy presented March, 2014 State/Local Grant Project Status Report.

Agenda Item 9. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE

Ms. Beno, Chair, reported the Grant Review Subcommittee (Ms. Beno, Mr. Keene and Mr. Osborn) met with Brenda Decker, OCIO, to discuss grant project funding in general and GIS grant requirements. Ms. Beno said the Grant Review Subcommittee will submit a report to the board at the next meeting after further discussion and research.

Agenda Item 10. NEBRASKA.GOV REPORTS

Agenda item 10.a. New VISA Transparency Rule – Update

Meetings have taken place with the Treasurer's staff regarding the state's merchant account. VISA has not yet finalized their rules.

Agenda Item 10.b. General Manager's Report

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the 1st Quarter 2014 General Manager's Report.

Agenda Item 10.c. Project Priority Report

Mr. Hoffman presented the Project Priority Report. Mr. Konz moved to approve the Project Priority Report; seconded by Ms. Beno.

Voting For:	Beno Oligmueller	Donley Osborn	Gale Stenberg	Konz	Lambdin
Voting Against:	None				
Absent:	Buescher	Decker	Keene	Seaman	

The motion carried.

Mr. Osborn left the meeting at 12:15 P.M.

Mr. Oligmueller left the meeting at 12:25 P.M.

Agenda Item 11. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, August 6, 2014 at 9:00 A.M., Room 1507, NE State Capitol, Lincoln, NE.

Agenda Item 12. ADJOURNMENT

Mr. Stenberg moved to adjourn the meeting. All members present signified agreement by saying "aye". Chairman Gale declared the meeting adjourned at 12:30 P.M.

_____ _____

John A. Gale Date
Secretary of State
State Records Administrator
Chairman, State Records Board

Summary List
Electronic Government Service Level Agreements

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

New EGSLA	NSRB Chairman Signature
Arapahoe, City of	07/22/2014
Brown County	07/22/2014
Elgin, City of	06/16/2014
Lincoln County	06/16/2014
Ord, City of	05/31/2014
Stratton, Village of	05/09/2014

Electronic Government Service Level Agreement
with
<Partner Name>

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the "NSRB"), and <Partner Name>, (a state, county or local government agency of Nebraska) ("Partner").

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network ("the Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.

2) INTERFACE AND DATABASE DEVELOPMENT – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

3) APPLICATION SUPPORT

    a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.

    b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.

    c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.

e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.

b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.

c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;

b) Supply reports to the Partner in an understandable and logical format; and

c) Be tested, reviewed, and approved by the Partner before it is offered to the user.

9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry's Data Security Standards ("PCI DSS").

10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at http://nitc.ne.gov/standards/

11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.

12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address:	<Partner Name> <Partner Address> <Partner City, State, Zip Code>
Phone:	<Contact Phone>
Fax:	<Contact Fax>
Email:	<Contact Email>

Mailing Address:	General Manager/Network Manager 301 S 13, Suite 301 Lincoln, NE 68508
Phone:	402 471 7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address:	Secretary of State 1445 K Street, Suite 2300 Lincoln, NE 68509
Phone:	402-471-1572
Fax:	402-471-3237

13) TERMINATION OF CONTRACT -

a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify

action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:

i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide

Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.

b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.

c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional $15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.

d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.

e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.

f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.

h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.

20) RECORDS AND FINANCES – All Manager's documents and records relating to Electronic Payment transactions made via the Manager payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

21) EXISTING SERVICES –All addendums for existing services between Manager and Partner in full force and effect as of one day prior to the date of this Agreement shall remain in full force

and effect under this new agreement until such time as they are cancelled, terminated, or amended in accordance with the terms of this agreement or expire under their own terms and shall be considered addendums to this new agreement.

22) ENTIRE AGREEMENT - This Agreement constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

23) GOVERNING LAW – This Agreement shall be governed in all respects by the laws and statutes of the State of Nebraska.

24) SEVERABILITY - If any term or condition of the Agreement is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.

25) ORDER OF PRECEDENCE – In the event of an inconsistency between the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:

a. Any amendments to the Master Contract
b. The Master Contract
c. An addendum to this Agreement
d. This Agreement

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized official or officers.

Nebraska Interactive, LLC (Manager) <Partner Name>

_____ _____

General Manager Date <Authorized Person Title> Date

Nebraska State Records Board (NSRB)

_____

Chairman Date

(Template adopted by NSRB 12/1/2010)

Summary List
PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

New PayPort Addenda		**NSRB Chairman Signature**
Arapahoe, City of	(Addendum One)	07/22/2014
Brown County	(Addendum One)	07/22/2014
Elgin, City of	(Addendum One)	06/16/2014
Lancaster County	(Addendum Four)	05/09/2014
Lincoln County	(Addendum One)	06/16/2014
Ord, City of	(Addendum One)	05/31/2014
Sarpy County	(Addendum Seven)	07/22/2014
Stratton, Village of	(Addendum One)	05/09/2014

Addendum (Number)
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
(Partner – a state, county or local government of Nebraska)

This Addendum (Number) to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. The (Partner) has authority to assess and collect the fees described herein.

Project: PayPort for (Partner – a state, county or local government of NE)
Revenue Type: Instant Access
Implementation: 2014

Price Structure is subject to a 10% share of portal revenues.

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
PayPort Credit Card	Full statutory/assessed fee charged by Partner	2.49%	10% of Nebraska.gov Portal Fee
PayPort Electronic Check	Full statutory/assessed fee charged by Partner	$1.75	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at http://www.nebraska.gov/securitypolicy.html

By: _____ Date: _____
Authorized Officer
Nebraska Interactive, LLC

By: _____ Date: _____
Authorized Officer
Nebraska State Records Board

By: _____ Date: _____
Authorized Officer
(Partner – a state, county, or local govt. of NE)

Summary

Nebraska City and County Government

Blanket Addendum

Project: PayPort
This addendum covers all fees related to the collection of fees for PayPort.

Current Process:
PayPort is a service that was developed and has been in use by city and county government offices. Since this service was built so additional offices can be added at any time, a blanket addendum was approved by the Nebraska State Records Board.

Project Overview/Proposal:
New users since the last meeting include:

- City of Arapahoe
- Brown County
- City of Elgin
- Lancaster County
- Lincoln County
- City of Ord
- Sarpy County
- Village of Stratton

Lancaster and Sarpy County had previous addenda for individual offices within the counties. The new addenda for the counties include all offices within the counties.

Market Potential/Target Audience:
The market potential for this service is anyone that needs to pay fees owed to local government. PayPort offers the option for people to use a credit card when making a payment.

Information on what the fee presented is based upon:
This is a service that is unique, in that other vendors are offering ways to collect online payments. In order to be competitive, we set the rates of 2.49% for credit cards and $1.75 for ACH. A blanket addendum was approved by the Nebraska State Records Board.

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:
The anticipated volume is not easily predicted. This is not a mandatory service. There are other payment options available to the customer.

Services that can be paid using this system may include licenses, swimming pool passes, hall rental fees, utilities, and motor vehicle titles.

Expected rate of return over a period of time:
The service continues to expand and offer new options. This involves continued development, testing and training. Customer service is always provided to the users.

The expected rate is not able to be estimated at this time. There are always fees that will be incurred with operating the online service.

NI's investment in this application (any costs incurred):

There was an initial investment to get the service ready to use. There is time spent to set up the service for new offices, including testing and training. There are additional, ongoing fees for running online applications such as customer service, security, back up servers, etc.

NI's risk in providing this application:

Anytime a transaction is completed online, there is a certain element of risk. NI provides the money to the partner, at times prior to receipt of that money. If there are any returns, NI has to research and gain those funds back from the partner.

Summary

City of Red Cloud, Nebraska

Electronic Government Service Level Agreement

Project:
This Electronic Government Service Level Agreement (EGSLA) is for the City of Red Cloud, Nebraska.

Per the request of the attorney for the City of Red Cloud, it was requested that a sentence be added to the EGSLA. Colleen Byelick and Brent Hoffman reviewed and approved the following sentence that was added to section 13, sub-section a, last sentence of the first paragraph.

"Partner may terminate this Agreement on ninety (90) days written notice to the other parties."

Current Process:
The City of Red Cloud has requested to start using the PayPort system. The EGSLA must be signed prior to the service being implemented within the city.

Project Overview/Proposal:
By signing the EGSLA, the City of Red Cloud will be able to partner with Nebraska Interactive for services, including the PayPort service.

Market Potential/Target Audience:
The City of Red Cloud has a population of 1,020 per the 2010 census. The City of Red Cloud will be able to utilize the PayPort system, and other services offered by Nebraska Interactive.

Information on what the fee presented is based upon:
The EGSLA does not have a fee associated with it.

Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:
This question is not applicable for the EGSLA.

Expected rate of return over a period of time:
This question is not applicable for the EGSLA.

NI's investment in this application (any costs incurred):
Staff time has been minimal to implement the requested additional sentence to the EGSLA.

NI's risk in providing this application:
There is no risk to NI for the additional sentence added to the EGSLA.

Electronic Government Service Level Agreement
with
City of Red Cloud, Nebraska

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the "NSRB"), and City of Red Cloud, Nebraska, a state, county or local government of Nebraska ("Partner").

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network ("the Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.

2) INTERFACE AND DATABASE DEVELOPMENT – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.

3) APPLICATION SUPPORT

    a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.

    b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.

    c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner

agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.

e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.

b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.

c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;

b) Supply reports to the Partner in an understandable and logical format; and

c) Be tested, reviewed, and approved by the Partner before it is offered to the user.

9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry's Data Security Standards ("PCI DSS").

10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at http://nitc.ne.gov/standards/

11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.

12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address:	Mayor City of Red Cloud, Nebraska 540 North Webster Red Cloud, NE 68970
Phone:	402-746-2215
Fax:	402-746-2393
Email:	citysue@gpcom.net

Mailing Address:	General Manager/Network Manager 301 S 13, Suite 301 Lincoln, NE 68508
Phone:	402 471 7810
Fax:	402-471-7817
Email:	ne-general-manager@nicusa.com

Mailing Address:	Secretary of State 1445 K Street, Suite 2300 Lincoln, NE 68509
Phone:	402-471-1572
Fax:	402-471-3237

13) TERMINATION OF CONTRACT -

a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the "for cause" reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties. Partner may terminate this Agreement on ninety (90) days written notice to the other parties.

For purposes of this Agreement, the phrase "for cause" shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:

i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.

b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.

c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional $15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.

d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.

e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.

f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.

g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.

h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.

20) RECORDS AND FINANCES – All Manager's documents and records relating to Electronic Payment transactions made via the Manager payment processing service shall be available for inspection and auditing in accordance with the Audit Requirements section of the Master Contract.

21) EXISTING SERVICES –All addendums for existing services between Manager and Partner in full force and effect as of one day prior to the date of this Agreement shall remain in full force and effect under this new agreement until such time as they are cancelled, terminated, or amended in accordance with the terms of this agreement or expire under their own terms and shall be considered addendums to this new agreement.

22) ENTIRE AGREEMENT - This Agreement constitutes the complete and exclusive statement of the agreement between the parties hereto and supersedes all other prior written or oral contracts between the parties with respect to the subject matter hereof.

23) GOVERNING LAW – This Agreement shall be governed in all respects by the laws and statutes of the State of Nebraska.

24) SEVERABILITY - If any term or condition of the Agreement is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and conditions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular provision held to be invalid.

25) ORDER OF PRECEDENCE – In the event of an inconsistency between the documents of this Agreement, the inconsistency will be resolved by giving precedence in the order indicated to the following:

a. Any amendments to the Master Contract
b. The Master Contract
c. An addendum to this Agreement
d. This Agreement

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be executed by their duly authorized official or officers.

Nebraska Interactive, LLC (Manager)

_____

General Manager Date

City of Red Cloud, Nebraska

_____

Gary Ratzlaff, Mayor Date

Nebraska State Records Board (NSRB)

_____

Chairman Date

(Template adopted by NSRB 12/1/2010)

2014 Business Plan

Submitted to the Nebraska State Records Board

Presented by:
Brent Hoffman,
General Manager

Telephone: (402) 471-7810
Fax: (402) 471-7817
E-mail: bhoffman@egov.com

2014 Business Plan 1
EXECUTIVE SUMMARY 3
Contractual Factoids 3
Evolution of Governance 3
1 REPRESENTATIVE VOICE 3
2 GROWTH 3
#3: LEADERSHIP 3
#4: EXPAND AGENCY PARTICIPATION 3
Focused on being the best 4
More Bang for the buck 4
Local Presence 5
Key Strategies 5
PORTAL STRATEGIES 7
Value reporting for our Partners 7
National Recognition 7
New Online Services and Major Enhancements 7
Secretary of State 7
Department of Motor Vehicles 8
Administrative Office of the Courts 9
DHHS 10
Local Government 11
Additional Services we are targeting in 2014 11
Portal Marketing Plan 12
Objective 1: Strengthen brand awareness 12
Objective 2: Increase Public Awareness and Adoption of Online Services 13
Objective 3: Utilize Google Analytics and AdWords to improve online usage 14
MOBILE STRATEGY SUMMARY 15
TECHNOLOGY SUMMARY 16
2014 Goals 16
Software/Hardware Management 17
Disaster Recovery 17
SECURITY POSTURE 18

EXECUTIVE SUMMARY

In 2014 we look forward to expanding on our working relationship with the Office of the Chief information Officer (OCIO) and their role of providing oversight to the current contract we have with the State of Nebraska. As mentioned at the November Board meeting, much of what we do today will not change and also that the role of the Nebraska State Records Board, as it is in statue, will remain the legal oversight of the contract. We submit our 2014 Business Plan understanding that we are to continue our successful expansion of state and local eGovernment services.

Contractual Factoids

Original Library Commission Contract Start Date:	February 1, 1993
State Records Board Expanded	1997 LB 590
Contract date under expanded NSRB	February 1, 1998
Current Contract Start Date:	February 1, 2010
Number of Potential Renewals and Number of Potential Years:	Four year contract with one 2 year renewal
Current Contract End Date:	January 31, 2016

Evolution of Governance

In the history of our company both locally (Nebraska) as well as nationally (NIC) we have seen governance play a key role in the success of our partnerships. We are the experts in eGovernment and have developed a library of over 8,000 online eGovernment applications because we know how government works and we know how successful partnerships work. We know that flexibility is a core component of great partnership and also believe the following core tenants of good governance give a foundation for a rewarding and innovative future:

 # 1 REPRESENTATIVE VOICE

Good governance ensures that several agencies and local entities are represented and can provide their collective support of the portal and the state's eGovernment program.

 # 2 GROWTH

Good governance must drive the development of multiple, innovative and revenue-generating services within the state to continue to grow the portal and eGovernment in Nebraska.

#3: LEADERSHIP

Good governance provides the portal with access to top officials across state government.

#4: EXPAND AGENCY PARTICIPATION

Good governance should work to help increase the number of agencies participating in the

state's eGovernment program.

18 years ago, there was a strategic decision to build a governance structure through Legislation under the NSRB, which adheres to these core tenants; The NSRB provides a structure for private-public partnership which crosses jurisdictional and political boundaries. This collective voice and oversight has been responsible for the launch and oversight of over 300 + successful online applications. Many of these applications have been nationally recognized and have won government technology related awards. The Nebraska.gov portal itself has been in the top 10 of the Best government website 7 of the past 10 years. There are only 2 other states who have finished higher more often.

Focused on being the best

In my conversations with agencies and presentations to large government groups, I always tell them when considering an online service, start with what your agency does best, such as licensing. Then focus your service on being the best licensing service. The OCIO is the best at designing and implementing Government-to-Government infrastructures. Recently, The National Association of State Chief Information Officers (NASCIO) selected Network Nebraska-Education as its top project in the category of Cross-Boundary Collaboration and Partnerships at their annual conference and awards ceremony in Philadelphia. Network Nebraska provides a scalable, reliable, and secure telecommunications infrastructure that enables any type of eligible entity (i.e., local and state government, K-12 and higher education) to purchase the amount of service that the entities need, when they need it, on an annual basis. Having the State continue its focus on Government-to-Government services is a very important and critical piece for the growth of the portal as it will allow online citizen and business services to cross market current siloed data repositories.

For nearly 20 years Nebraska Interactive, LLC has worked to be the best partner the State has ever had, so much so that it has become part of NIC's mission statement. What we do best, is to help governments deliver valuable information and services to constituents 24 hours a day, seven days a week. Citizens and businesses in 29 states enjoy the efficiencies NIC brings to interacting with government. NIC completed 200 million online transactions and securely processed more than $22.5 billion on behalf of its government partners.

More Bang for the buck

At no cost does not mean at no expense. In the first 3 quarters of 2013, Nebraska Interactive, LLC has invested over $2.5M in project management, development, marketing, hosting and merchant fees for over 300 + online services. $2.5 million dollars is what that State would have paid at the going market rates for the services we provide. Just because we do not bill for it, does not mean it is not an expense. We see a great opportunity to continue to rapidly expand online services through the cooperation of the OCIO and leverage Nebraska Interactive's subject matter experts in the areas of project management, business development, development and merchant processing resources. In addition, to reducing costs for the State, we can determine new sources of revenue that leverage our highly available network to increase the States citizen and business online services portfolio.

Local Presence

I would venture to say that there are few, if any, technology vendors with a locally dedicated team of subject matter experts. Our online services are built by Nebraskan's for Nebraskan's, which contribute to the local economy. More over the local staff, their family and friends also have to use the same services we have developed and host. This provides incentive to provide citizens and businesses with a high quality, affordable product.

The fundamentals of our portal remain solid starting with our executive team. With combined years of eGovernment experience totaling 34 years, we understand our business and our partners. That experience does not stop with the executive team as we have employees in every department (Development, Project Management, Graphic Design and Customer Service) many of which have been with Nebraska Interactive for more than 5 years. With this type of experience, we have learned to leverage each other's strengths to continue to push each other and our portal to new levels. Even after 17 years, we thrive on challenging each other to be more innovative than the year before and to come up with new ideas that keep us fresh, unique and inspiring. We believe in what we do and are proud of the products and services we provide to the State of Nebraska. The effort is consistently demonstrated in our work and the national accolades the Nebraska.gov portal and our applications continue to receive year after year is a testament to how dedicated and serious we are to being the best E-Government partner to the State of Nebraska.

Key Strategies

Our key strategy for 2014 will be to continue to build off of our successes of the past. Strengthen our partner relationships, expand business development at the State, City and County level, as well as focus on new marketing initiatives. We are hopeful the OCIO will provide an avenue for new partnerships as well as new citizen and business online services. States from across the country are trying to get out of the software business and focus on what they do best, government to government. NI's application focus will be on targeting online services focus on citizens and businesses such as: Hunting and Fishing Permits with Wildlife and Parks, Park reservations systems with Wildlife and Parks, Vital Statistics with Department of Health and Human Services, a centralized Licensing Portal utilizing NIC's alliances, Inmate Banking with Department of Corrections and Online Tax Returns with the Department of Revenue. Working closely with the OCIO to operationally reduce or eliminate resource we already provide, will allow the OCIO to reallocate those resources to enhancing the State's infrastructure. In addition, the opportunity for new revenue will increase margin share to the Nebraska State Records Board and continue to promote eGovernment technology grants. .

Our 2014 Marketing strategy will focus on the business development for new State and local partnerships. It makes sense, under a self-funded model for NI to raise awareness of available services after an application has been released. Our Marketing and design professionals develop quality eye-catching collateral materials to help promote our partners services. NI works closely with our partners to create a branded product package to market their service. To better communicate this message, we believe in building a robust and professional Nebraska Interactive website.

301 South 13th Street Suite 301 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

Like many of NIC's portals, NI has worked "behind the scenes" of the State of Nebraska and always used the blanket of the NIC public website as an informational portal on who we are. Developing an impressive Nebraska Interactive website is a new strategy to make a statement of who we are and the value our company brings to the table. We are the leaders in eGovernment and the value we bring is unmatched.

This microsite will be a key strategy in re-introductions with established partners as well as agencies who might be familiar with our name but do not have direct experience working with us.

Our 2014 technology strategy includes evaluating data and the hosting of data not only for retention but for accessibility. We believe there are viable opportunities for the OCIO to leverage Nebraska Interactive's high visibility datacenter for Cloud hosting of data. A recent example would be the State's decision to host their email with Microsoft's remote hosted exchange servers, which means all of the State's email is hosted in Microsoft datacenters located across the country. Nebraska Interactive has been utilizing a very successful hosting strategy with the State for almost 20 years, as we have continued to share NIC initiatives from across our vast library.

Our 2014 operational strategy will continue to be driven by our proven and successful project lifecycle template. We look forward to keeping the OCIO informed about the status of our projects as we currently provide bi-weekly status reports to every partner with whom we have a current project. These reports provide accountability for all the project stakeholders by listing any outstanding and completed tasks. Our goal with these reports is to ensure nobody is waiting for us to complete a task which may hold up a project.

We are excited about 2014 and the projects and goals we have set before you and look forward to our continued success.

Sincerely,
Brent Hoffman

PORTAL STRATEGIES

Value reporting for our Partners

This has been very successful in 2013. It is extremely important to keep our partners engaged in the work we are doing as the portal contractor. After more than a decade of using the self-funded model, we do not want our Partner's to take for granted what can be the hidden value Nebraska Interactive brings, and that is all the work done at no cost to the tax-payers of the state. In 2014, we will be adding cost avoidance statistics and figures to our quarterly reports to remind the returning members, and further educate the new members on the benefits of the self-funded model.

National Recognition

Our goal for 2014 is to build on the foundation built in the redesigned website launched in 2012, and place within the top 5 for Best of the Web. We are eager to leverage our top 10 placement in 2013 and use that to improve and expand the website to continue to make changes as technology continues to expand.

In 2013, Nebraska won the Digital Government Achievement Award for the Nebraska Handicap Parking Permit Application and Management System, in the Driving Digital Government State Government Category. We are so pleased to be recognized for this service.

Nebraska.gov will continue to identify national awards and submit nominations for those awards. We want to continue on our successes and expand our brand, and the NIC name, nationally.

New Online Services and Major Enhancements

With our major partners we work very closely to understand their goals and priorities. Below you will find the major services that are either currently being worked on to launch in 2014 or in our pipeline of projects to go live in 2014.

Secretary of State

- **"New" Annual/Biennial Online Report Filing Application**
  In the past, the Secretary of State office has mailed out over 45,000 pre-populated paper forms. This new service will enable those same pre-populated forms to be accessed and downloaded through this new application. The option to go completely paper-less and file online was marketed in this new application with a goal to reach over 60% compared to 30% last filing season. Google Analytics will be set up to show if users are filing using the online option versus downloading a pre-populated paper form, printing, and mailing in with their payment.

- **Proof of Publication Fees**
  SOS will begin charging filing fees for Domestic Business Corporations, Domestic Non-profit Corporations, and Domestic Limited Liability Companies beginning January 1, 2014. This is a

change to the existing Corporate Document eDelivery application.

- **Trade Name Filings**
  This is an enhancement to the existing Corporate Document eDelivery application that will allow users to file a trade name and proof of publication for an existing trade name online.

- **Certificates of Good Standing**
  Currently, Certificates of Good Standing are not available electronically so this change would make them available online. It will also include online validation where the certificate number can be entered and validated. This will benefit bankers and lenders who do not feel the Letter of Good Standing is enough of an official document.

- **UCC Searches**
  The current search application will undergo changes as a result of new rule and regulation changes. This will enhance the searching functionality in simplifying the search criteria and results received back.

- **Re-templating of major SOS services**
  In essence, re-templating is placing all of the online services in a responsive design template so that users can access the services from any digital device. Since SOS has a large number of services, this initiative will be prioritized by services.

- **UCC Batch Filing**
  There are several existing filers that could benefit from a batch filing process. Nebraska.gov has researched the market interest and met with three large filing companies – John Deere, Corporation Service Company (CSC) and CT Lien Solutions. A proposed solution is to build a web service to send an XML receipt back to the filer letting them know if their filing was approved or rejected.

Department of Motor Vehicles

- **Commercial Driver License System Re-write**
  Nebraska.gov currently provides a complete end to end application for the managing of testing commercial driver license applicants by non DMV, third party testers. Federal laws and regulations of commercial driver licensing and testing are changing which require major enhancements to the existing application. These changes are to occur in 2015. Nebraska.gov and the DMV are already working on this project to get a head start on the changes and prepare the users involved for larger federal changes in 2015.

- **Veterans Designation on Driver Licenses & Driver Records**
  LB93 was passed during the 2013 Legislative Session to allow veterans to register to have a

Veteran designation placed on their driver license or State ID Card. This new law is effective in July of 2014 and requires updates to the existing online Driver License Services application for users to request this designation on their document, as well as the Driver License Record online order applications to display the designation on driver records.

- **Ignition Interlock Installation and Violation Reporting**
  Companies that provide Ignition Interlock devices to drivers who are authorized to drive only with a device need to report violations, installations, and removals of the device to the DMV as they occur. Currently, this is done via email or paper and is not efficient for enforcing proper use of the Ignition Interlock Permit. This project will create efficiencies between the companies and the DMV and allow the DMV to enforce the privilege more timely.

- **Point-to-Point FED/MED Changes**
  Companies that order large quantities of driver records can do so using a method online called Point-to-Point. Currently, this method does not provide commercial driver license federal and medical information on the driver record. This method will be enhanced to provide that information when requested. This will be beneficial to the users as well as the DMV so direct contact to the DMV is no longer needed to get this information.

- **Motor Vehicle Registration – Proof of Insurance**
  Nebraska drivers are required to renew their vehicle registration annually. The online option is limited to registrations that have valid insurance reported by insurance companies. Users that don't have valid insurance on the system caused by delays in reporting or timing of renewal of policy cannot use the online system. Nebraska.gov will be enhancing the application to allow individuals to upload proof of insurance documents and submit it to the county office for review and approval. This is beneficial to the user as well as the county offices by reducing foot traffic and manual renewals.

- **Retemplate initiatives for 2014**
  In 2013, 9 DMV applications were migrated to the new Common Application Template and modified to enhance user experience and improve the intuitiveness of the application. This initiative is continuing in 2014 where the remaining seven online applications will all be moved to the Common Application Template.

Administrative Office of the Courts

- **Appellate and Supreme Court Case Searches and eFilings**
  In 2014, eFiling will be enhanced to allow for Appellate and Supreme Court case filings. There would then be a substantial need to incorporate a Court Case Search for these case types. Court Case Search is a revenue generating application and this enhancement to eFiling is projected to

increase Court Case Search adoption.

- **Attorney Portal Re-template**
  With a mobile first initiative, Nebraska.gov plans to re-template the existing attorney portal website. Making this site, along with the majority of Nebraska.gov court applications, mobile friendly and will allow attorneys to work on the go. This site is anticipated to be a one-stop-shop for attorneys giving them access and quick links to their most used online resources.

- **Court Applications and Google Analytics**
  Recently, Nebraska.gov has worked to re-template the online courts applications. In doing so, we took the opportunity to apply google analytics to each of these applications as they were re-templated. Our 2014 initiative with google analytics is to evaluate the results and enhance the user intuitiveness and self-help features.

- **Attorney Portal/Contact Information Update**
  When an attorney changes or adds an email address or other contact information, they are required to notify multiple entities, which may include the Nebraska State Bar Association, Nebraska.gov, the Courts, etc. Regularly Nebraska.gov Support is contacted by attorneys that are unhappy this rigorous process. This service would provide attorneys a 'one-stop-shop' location to update their contact information and distribute to the multiple entities.

- **Special Requests**
  Court Case Search allows for searches to be completed by case number or name. A new service to allow users to submit special requests for search results to specific case type, time frame, etc. is an initiative Nebraska.gov will be seeking in 2014. These special requests could be set for regular delivery or on a one-time basis.

- **Court Case Tracking**
  Court Case Tracking would allow citizens to monitor the progression of a specific court case and receive notifications when events occur related to that case. To increase the online adoption of this service, an enhancement to the One-Time court case search would provide users an option to pay an additional fee to monitor the case.

DHHS

- **Vital Records**
  We have been in discussions with the Department of Health and Human Services to rewrite the current Vital Records online service, using the NIC corporate designed service. Nebraska.gov can implement this service and create a new funding source, with minimal development time. By utilizing a system that has already been created, our time to market is drastically decreased. Currently the transaction potential is about 15,000 a year.

Vital Records could also be marketed at the county level. Potentially, we could market online birth certificates to the larger counties and offer that have their own system for providing these records.

We have established a partnership with the Douglas County Health Department – Vital Statistics, as a new PayPort partner. They are aware that we are willing to work with them to create online services. The manager for the division has expressed interest in online services, once the PayPort system is well established.

Local Government

- **Real Estate Property Taxes**
  We continue goals to expand our local government services into real estate tax payments. We have been working with GIS workshop (who provides the data and support for many county treasurers' real estate data) and they do not have a preferred partner for collecting online payments. In 2014, we plan to work closely with GIS workshop to collect online real estate tax payments for the services that they provide. This is a winning partnership for all involved.

- **PayPort**
  Our main growth initiative for PayPort in 2014 is to expand PayPort at the State level. There are several partners that want to use this service and are unable to afford merchant fees and additional phone lines.

- **Event Registration**
  We will begin to market this service heavily to the state and local level in 2014.

Additional Services we are targeting in 2014

• Hunting and Fishing Permits (Game and Parks)	• DHHS /BSDC online store (DHHS)
• Park reservation payments (game and Parks)	• Inmate banking (Corrections)
• Lost and find me (Corrections)	• Crash Reports (Roads)
• Bus inspections (Dept. of Education)	• Unemployment Insurance (DOL)
• Corporate ID Theft Prevention (Secretary of State)	• MyEvents2Go (enterprise)

Portal Marketing Plan

As Nebraska.gov enters our 20th year of operation, there continues to be exciting new opportunities awaiting the state web portal. Focus will continue to be placed on educating the partner about the benefits of our self-funded model and the benefits the state web portal has to offer to citizens, businesses and state government. We also have aggressive goals to increase awareness of the Nebraska.gov as well as the Nebraska Interactive brand. We aim to build upon the following primary objectives:

- Strengthen the brand awareness and its offerings
- Increase the adoption of online services
- Utilize Google Analytics and Google AdWords to improve online usage

Objective 1: Strengthen brand awareness

Internal and external branding is essential to position the Portal as the official source of information and Government services in the state of Nebraska. In order to achieve this objective, Nebraska.gov will focus on partner education and adding a new Nebraska Interactive website to help leverage the products and services offered to state and local partners.

a) Continue Partner Education

Our goal in 2014 is to continue to educate state and local government about the benefits Nebraska.gov has to offer citizens and businesses. Information about the Portal and the experience we have with eGovernment initiatives within the state and local government will be provided to partners.

b) New Nebraska Interactive website

In order to expand our brand, marketing and business development goals, having a first class business website that showcases our products, services and value will help us to market to new businesses. Our microsite will include the following:

- Information on the self-funded model and success stories
- Products and demos of our award winning services
- Case studies from 3rd parties such as NACIO and Government Technology
- Case studies/Project examples regarding our self-funded value
- List of Awards
- User survey feedback
- Testimonials from partners
- Alliances and the value they bring (GovDelivery)
- Services we provide that outshine the competition. We don't only develop first class applications, we also:
    - Provide Marketing
        - Print
        - Social Media Interactive Facebook, Twitter, Google AdWords
        - Live Chat

- Provide analytics to track the usability

Objective 2: Increase Public Awareness and Adoption of Online Services

Interactive eGovernment services are the priority of the state portal. Nebraska.gov intends to build upon the already established online services and expand into more eGovernment service offerings. Public awareness and adoption of new and existing online services will be optimized through agency collaboration, joint marketing efforts, and the building upon media relationships.

a) Develop Agency Co-Marketing Plans

Collaboration between agencies and Nebraska.gov is essential when promoting online services. Nebraska.gov will present marketing recommendations to the agencies and then work in collaboration to decide upon the best marketing tactics to adopt.

b) Expand on Nebraska.gov Social Media

Nebraska.gov has a clear presence in the social media markets such as Facebook, Twitter and even Pinterest. Our 2014 goal is to develop a detailed social media marketing plan and invest in a part-time employee to help improve the Nerbaska.gov presence and messaging.

c) Industry Specific Marketing

There are several industries, such as lawyers, bankers and insurance agents that have found significant value in eGovernment state portal offerings over the years. By marketing specifically to industries that have previously derived value from the state web portal, this will expand local and national public recognition and ultimately increase awareness and adoption rates. Media exposure through press releases, award recognition, association memberships are all tactics already used are intended to be built upon. Direct marketing efforts to specific industries will also prove very beneficial for new and existing online services.

d) Build Media Relationships

News releases and press events have proven to be a valuable method of increasing awareness and adoption rates to online services and Nebraska.gov as a whole. For example, a news release that announced the Handicap Parking Permit service was picked up by several national and local media and won 2 national awards. New releases will continue to be developed and distributed to announce each new application and any important milestones. NIC's relationships with local and national media will continue to be a strong focus to promote the Nebraska.gov brand and the state's success in its eGovernment portal initiatives.

Recommended marketing tactics include:

- Participate in nationally acknowledged associations and partake in events that provide coverage to core user groups.
- Coordinate press around seasonal happenings

- Write award-winning submissions targeting:
    - Best of the web
    - Digital Achievement Awards
    - NACIO Awards

Objective 3: Utilize Google Analytics and AdWords to improve online usage

Google Analytics helps Nebrask.gov analyze visitor traffic and paint a complete picture of our customers and their needs, wherever they in their online process. We are using application specific metrics to ensure users and getting the best and most user-friendly experience. Regarding Google AdWords, we are currently experimenting with the cost benefit of placing Ads in search engines to direct users to our online services. The focus has been with the DMV and on a very small scale using Google Analytics. A case study is being done to fully understand the benefits as well as the potential. Once this is complete, we hope to expand the campaign to more services using more search engines as determined by analyzing Google Analytics.

301 South 13th Street Suite 301 Lincoln, NE 68508 | Office: 402.471.7810 | Fax: 402.471.7817

MOBILE STRATEGY SUMMARY

Nebraska Interactive understands the significance of 50% of all portal visits being from mobile devices by 2015 and the importance of being mobile ready when it comes to electronic services. In response to this challenge, we are implementing responsive design as our solution to mobile enabled services and websites. The 2012 Nebraska.gov portal website was designed using responsive design, also in 2013, we created a new common application template to use for all future applications. This common template incorporates the responsive design technology and will expedite our mobile presence significantly. Therefore all future applications will be developed and tested for smartphones, tablets and computers. In parallel to the implementation of responsive design, the importance of being able to track our users will be integral to understanding patterns. Consequently, we have developed analytics and tunneling into every new service with the common template.

While our focus through 2014 is to continue to build our websites and services using responsive design, we will also continue to evaluate and implement when needed, native mobile applications. At the same time we will be evaluating the need to transition partner websites and applications deemed necessary for mobile readiness to responsive design. The largest challenge that we face for making our services mobile-enabled is the amount of legacy applications that exist at a mature portal. It will take time and resources to go through all of these applications and refactor them to be mobile-enabled. We will go through our list of services and rank them on highest usage. The services with the highest potential to be used on a mobile device will be targeted first. At the time of the creation of this document, we have converted over 25% of our legacy applications to be responsive design.

Another challenge we face is keeping pace with the rapidly changing devices and specifications for those various mobile devices. To help address this challenge we have designed our common template to be easily upgraded. This also includes versioning, in case of changes that would break backward compatibility. We have built our application template on top of the Twitter Bootstrap framework. We are researching Twitter Bootstrap 3.0 and will upgrade our common template to use it in 2014 to stay current and on the leading edge of responsive design.

On the graphic design side, new partner websites are designed using Dreamweaver software. In parallel with our mobile strategy, creative designers are designing using the latest responsive design technologies and methodologies.

TECHNOLOGY SUMMARY

2014 Goals

Nebraska.gov has been 100% hosted out of the Corporate Data Center (CDC) since early 2007. In 2013 we completed our migration for all production servers to the new vBlock infrastructure in the Ashburn, VA data center. The next phase is to clone these servers in the Allen, TX data center for our disaster recovery hot site. Planning for this has already begun and is expected to be completed by end of 2013.

Currently we have a lot of custom built libraries and server applications. These libraries and server applications are on the Network Files System (NFS) and shared between multiple servers. Due to this we are not able to update one server without having to simultaneously apply the same updates to other servers in the same cluster.

In 2014 we are going to start researching and working on upgrade our Linux operating systems and restructuring our system layouts. We will upgrade to a newer version of Oracle Linux. We will move away from the custom build where possible and use stock RPM builds instead. This will allow us to take better advantage of Puppet to keep our software and libraries updated. We will also install libraries and server applications on local file systems instead of NFS to allow for individual server upgrades. These changes will bring us and the CDC efficiencies in server maintenance and minimize the time need for upgrades. We expect this to be a process that will take use a couple of years to complete and we will work on one cluster at a time instead of a mass migration as we did when moving to the vBlock.

Due to the growth of our Grails applications we are expecting to add another Tomcat application cluster to our current server environment. This cluster will consist of two new servers inside of our virtual environment at the CDC. We also plan to add a new utility server to house our GIT environment that we are looking at migrating to in place of our aging CSV server.

We currently are still operating out of the dated NIC CVS code repository. We have started researching moving to a GIT code repository instead. We have some issues to work out in it for shared use with permission sharing and setting standards for naming repositories within GIT. We expect to be moving over to GIT in the first quarter of 2014.

In 2013 we began the process of going through all of our legacy applications and updating them with a modern look and feel. While doing this we also made them mobile friendly by applying our Common Application Template (CAT) to them. At this point we have successfully updated over 25% of our 200+ services. We will continue to move forward on this initiative to meet the demands of the growing mobile usage.

In 2013 we started applying our CAT to all new and existing applications. CAT is built on Twitter Bootstrap and uses a blend of HTML5, JQuery and best practices to standardize our responsive design approach. It gives all of our applications a common look and feel that our users are familiar with and

clearly brands them as Nebraska.gov services. It also reduces development and prototyping time. For

2014 we will be rolling out the next version of CAT. The primary change in it is the upgrade of Twitter Bootstrap from 2 to 3. We want to stay on the cutting edge of mobile technology and responsive design to continue to lead Nebraska.gov forward into the future.

In Nebraska take advantage of the tools available to us for flexible, rapid development. We evaluate each application and decide which tool is the right fit. For the majority of our application development we implement the Grails framework within Tomcat. It is used for large, complicated applications and for high volume applications. For our small, simpler, and low volume applications we still utilize Perl to avoid the large overhead of a framework. For both tools sets we have continued to grow our library and plugins to further optimize development.

Software/Hardware Management

When a software license is required all purchasing decisions and authorizations go through the Nebraska.gov management team. For Microsoft licenses we go through the NIC volume licensing plan. We start the process by making a request through Service Now for the licenses required. The NIC service desk gets the estimate and sends us the purchase order to approve. For non-Microsoft licenses we go through what vendors are available and evaluate prices.

We do not have any server hardware to deal with as it is all managed by the CDC. We only have to worry about our desktop and notebooks for our staff. The majority of the hardware purchases are done by the Director of Development. We typical use Dell as the preferred vendor for our workstations but occasionally will use someone else.

In the past we have disposed of old workstations by sending an email to the DOD email list to see if any other portals were interested. When no one responded we then offered them to the staff. The computers were so dated they were of no value anymore.

Since then we have implemented a hardware refresh cycle. We now replace all notebooks after three years and all desktops after five. In 2014 we are hitting our first replacement cycle for the notebooks we purchased in 2011.

Disaster Recovery

Disaster recovery of our servers is handled through the CDC. Our entire environment entirely contained within virtual servers in the vBlock with the exception of our Oracle database. These virtual servers are all going to be clones in the Allen, TX data center. The NFS will be synchronized between the two data centers to keep the files updated. The Oracle database is going to be clustered between the two data centers. Last, our MySQL database will have a standby that is also synchronized across the data centers. This will allow for us to move our entire setup very quickly from one data center to another.

In the event of a critical failure at the Ashburn, VA data center we would declare a disaster. The CDC will switch the GTM addresses over to the Allen, TX data center. We then switch our MySQL standby server in the Texas datacenter to be the master. The rollback procedure is similar with the exception of having to first reset and update the MySQL server to collect any changes that would have happened to its databases while it was offline.

At the time of writing this document, our current disaster recovery process has not been fully tested by us. We have test plan for when the disaster does occur to go through and verify all of our services are operational. We are expecting to have our disaster recovery site set up and fully operational by the end of 2013. In the first quarter of 2014 we should have completely tested the fail over capabilities of our disaster recovery plan.

SECURITY POSTURE

Being 100% hosted at the corporate data center, the majority of our networking and system security is handled by the CDC teams. We utilize the experience and expertise of the CDC teams to help keeps us operating in a secure environment. We coordinate with them on keeping the latest security updates applied to our systems and looking for potential vulnerabilities. This frees up our development team to focus on application security.

To help further our security practices we have contacted the NIC security team to run a penetration test on our services and network. Up until this point all of our penetration testing has been down on a service by service basis. This will be on a much wider scope and will help us maintain a higher level of security and PCI/DSS compliance.

For application security, we are applying standard coding practices to our development methodology. These include, but are not limited to, following coding standards, code audits, peer code reviews, and automated application scanning tools. We are currently implementing Netsparker for our automated scanner.

We are keeping our developers educated on security. We review the OWASP top 10 lists. We will continue to take advantage of the security training classes that are being offered annually at the NIC Technology Conference. We also send developers to security training classes that are offered by local colleges and by the State of Nebraska.

Nebraska.gov utilizes Verizon Cybertrust as our external security auditor. In 2013 we are currently in the process of getting certified again for the next two years. We have already had our onsite audit and everything is on schedule for us to get our certification.

Upon receiving any security audit reports, we will immediately review and address any issues and concerns within the report. We identify and research solutions as quickly as possible in order to get them implemented. We coordinate with the Corporate Security team to ensure that all of our solutions and practices are acceptable and meet corporate and PCI/DSS policies.

NSRB - CASH FUND BALANCE

State Records Board - Revenues & Expenditures

FY 13-14

	Apr, 2014	Prior Year Apr, 2013	May, 2014	Prior Year May, 2013	Jun, 2014	Prior Year Jun, 2013
Revenues:						
Sale of Service	$608,643.63	$569,580.83	$620,213.90	$589,735.87	$598,879.40	$568,196.52
General Business Fees	$142.99	$102.89	$111.35	$195.72	$54.02	$55.07
Driver Records	$876.00	$741.00	$502.00	$2,103.00	$2,372.00	$563.00
Investment Income	$1,335.82	$1,431.08	$1,398.95	$1,329.76	$1,331.65	$1,440.08
Total	**$610,998.44**	**$571,855.80**	**$622,226.20**	**$593,364.35**	**$602,637.07**	**$570,254.67**
Expenditures:						
State Agency Payment	$385,765.53	$366,436.44	$396,430.91	$380,779.89	$381,098.90	$364,249.51
NIC	$192,159.39	$178,412.72	$194,660.05	$184,153.65	$189,004.02	$180,822.80
Other Contractual Services	$0.00		$19,913.00	$142,452.00	$39,826.00	$2,608.16
Personal Services	$4,623.29	$4,424.49	$4,623.03	$4,424.62	$4,622.87	$4,424.30
Operating Transfer Out						
Misc. Expense	$175.30	$382.33	$489.59	$431.82	$816.87	$482.60
Total	**$582,723.51**	**$549,655.98**	**$616,116.58**	**$712,241.98**	**$615,368.66**	**$552,587.37**
Profit (Loss)	$28,274.93	$22,199.82	$6,109.62	($118,877.63)	($12,731.59)	$17,667.30
Fund Balance:	**$782,934.15**	**$758,852.20**	**$789,043.76**	**$639,974.57**	**$776,312.17**	**$657,641.87**
Grant Encumbrances					**$67,406.00**	**$5,026.48**
Unencumbered Funds					**$708,906.17**	**$652,615.39**

State/Local Grant Project Status Report - 6/30/2014

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
Banner County	WebGIS	7/31/2013	$6,720	$0		December 31, 2013	Completed October, 2013
Blair, City of	GIS-Based Electronic Records Management	7/31/2013	$10,080	$10,080		Extended to June, 2014	
Boone County	Assessor GIS & County WebGIS	7/31/2013	$19,913	$19,913		June 30, 2014	
Dakota County	WebGIS	7/31/2013	$19,913	$0		June 30, 2014	Completed June, 2014
Deuel County	County WebGIS	7/31/2013	$11,620	$0		December 31, 2013	Completed January, 2014
Dixon County	County WebGIS	7/31/2013	$11,620	$0		December 31, 2013	Completed January, 2014
Franklin County	WebGIS	7/31/2013	$6,720	$0		December 31, 2013	Completed November, 2013
Garden County	County WebGIS	7/31/2013	$6,720	$0		December 31, 2013	Completed October, 2013
Gosper County	Assessor GIS & County WebGIS	7/31/2013	$19,913	$0		June 30, 2014	Completed June, 2014
Johnson County	WebGIS	7/31/2013	$4,900		Not used	December 31, 2013	
Lexington, City of	GIS-Based Electronic Records Management	7/31/2013	$16,800	$0		December 31, 2013	Completed January, 2014
Nance County	County WebGIS	7/31/2013	$10,220	$0		December 31, 2013	Completed November, 2013
Scotts Bluff County Mapping	County WebGIS	7/31/2013	$17,500	$17,500		June 30, 2014	

State/Local Grant Project Status Report - 6/30/2014

Agency Name	Project Description	Date Grant Awarded	Original Grant Amount	Grant Balance Remaining	Balance Status	Stated Completion Date	Date of Last Payment
Sherman County	Assessor GIS	7/31/2013	$19,913	$0		June 30, 2014	Completed May, 2014
Webster County	Assessor GIS	7/31/2013	$19,913	$19,913		June 30, 2014	
York County	WebGIS	7/31/2013	$17,500	$0		December 31, 2013	Completed December, 2013
Agriculture, Department of	Online Licensing & Fee Application Payment System	7/31/2013	$15,000	$0		June 30, 2014	Completed March, 2014
Real Estate Commission	Online Continuing Education Attendance Submission	7/31/2013	$15,000	$0		September 1, 2013	Completed November, 2013
TOTALS			**$249,965**	**$67,406**			
7/22/2014 9:18							

RECORDS MANAGEMENT
DIVISION
JUL 22 2014
RECEIVED

CITY OF BLAIR

A promise of quality™

July 21, 2014

Cathy Danahy
Deputy Secretary of State for Records Management
Executive Director – Nebraska State Records Board
Nebraska Secretary of State's Office
Records Management Division
440 South 8th Street, Suite 210
Lincoln, NE 68508

RE: City of Blair – GIS – Based Electronic Records Management

Dear Ms. Danahy,

On July 31, 2013, the City of Blair was awarded the above grant in the amount of $10,080.00. At the time of application, we stated the grant project completion date would be December 31, 2013. On December 9, 2013, we requested, and were subsequently granted, an extension for project completion to June 30, 2014. Due to an unforeseen storm hitting Blair on June 3, 2014, we were not able to meet the June 30, 2014 deadline.

The City of Blair would like to request a six-month extension to allow us additional time to complete our plan to implement improved access of public records. This project will be completed on or before December 31, 2014 and all required documentation for reimbursement will be submitted by that date.

If you have any questions, feel free to contact me. Thank you in advance for your consideration of this request.

Sincerely,

Rodney Storm
City Administrator

Project Completion Report:

Boone County, Nebraska

County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Boone County, NE

June 6th, 2014

Table of Contents

Project Overview 3

Project Approach 3

GIS Data Development 3

- **Parcel GIS** 3
- **Land Use Layer** 4
- **Soils Layer** 4
- **GIS Data Maintenance** 4

WebGIS: Assessor Tab 4

- **Description of WebGIS Capabilities** 6
  - **Searches (Get Started)** 6
  - **Map Navigation** 8
  - **Identify tool** 9
  - **Photo Tool** 11
  - **Drawing Tool** 12
  - **Measurement tool** 13
  - **Print Tool** 13

Training 14

Project Schedule 14

Project Overview

The Boone County Assessor and the Board of Commissioners received $19,913 in grant funding from the Nebraska State Records Board Grant Program for a WebGIS project. The purpose of this WebGIS project was to develop GIS data for Boone County and implement this GIS, along with property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Boone County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS will link the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in the department. Boone County has established the Assessor's department as the foundation for GIS information for subsequent departments within the County to participate in using GIS information through the development of this web-based site. We saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Boone County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Boone County GIS by converting the cadastral maps to a GIS layer, attributing parcel identification numbers for each parcel, developing a comprehensive land use layer, and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

Parcel GIS

The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Boone County. These maps, along with the CAMA database information, were used to draw in the parcel layer. After extracting the property boundaries from the scanned cadastral maps to create the digital parcel layer, the vendor added the Parcel ID number for each parcel. After the parcel layer was roughly 95% complete, the vendor identified a number of 'problem areas' where the parcel boundary could not be immediately identified and further research was needed by us. The vendor provided us with large paper maps containing all problem areas and requested the County to research legal descriptions to determine boundary lines. The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

Land Use Layer

After the parcel layer was completed, the vendor created the land use layer which identifies the land use codes for particular areas of a parcel. The vendor identified the various areas of a particular land use, digitized the boundaries, and incorporated the data into the GIS. We then went through and checked to make sure the land use had been identified correctly.

Soils Layer

The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography. We now use the GIS Land Use Calculator tool to evaluate every parcel in the County. This tool provides us with a much more accurate and efficient method of calculating this information for appraisal purposes. This tool is described in more detail below.

GIS Data Maintenance

The vendor will be maintaining the GIS data for Boone County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS .This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the MIPS PC assessment software database in place with Boone County. The MIPS PC CAMA database is downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Boone County WebGIS site found at http://boone.gisworkshop.com.The WebGIS will allow anyone with Internet access to search for information and view maps concerning Boone County property ownership, sales information and other assessment/appraisal data.

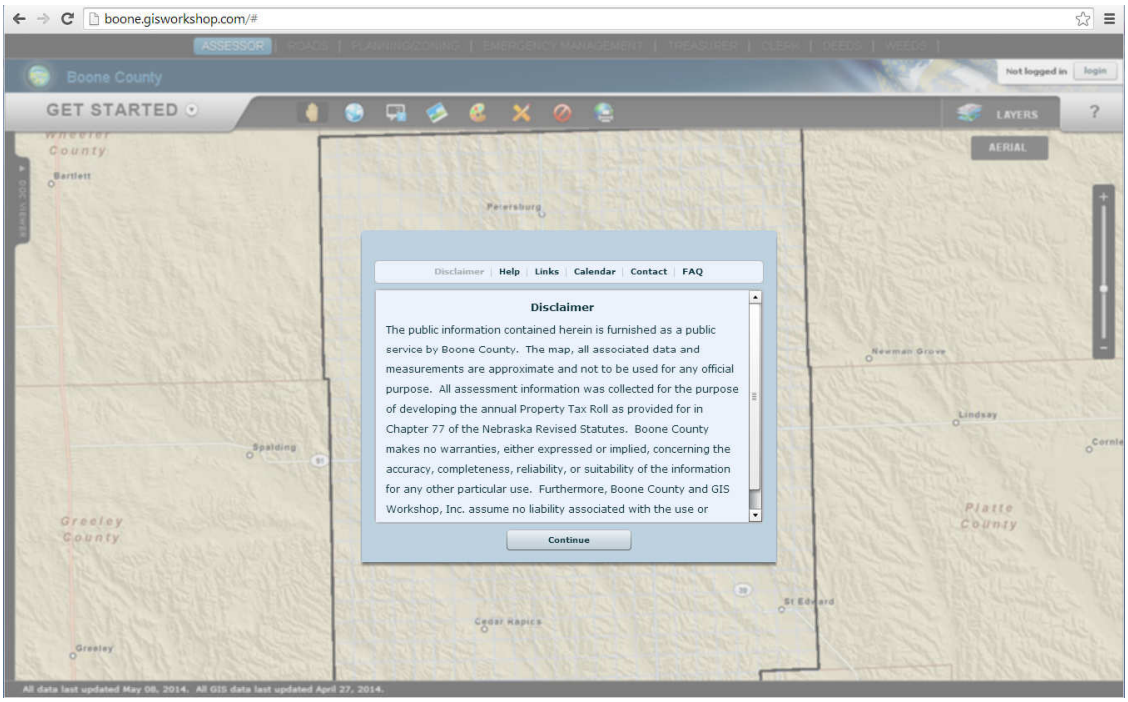


Figure 1: Opening screen (Assessor Tab) of GIS Workshop's Enterprise WebGIS for Boone County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

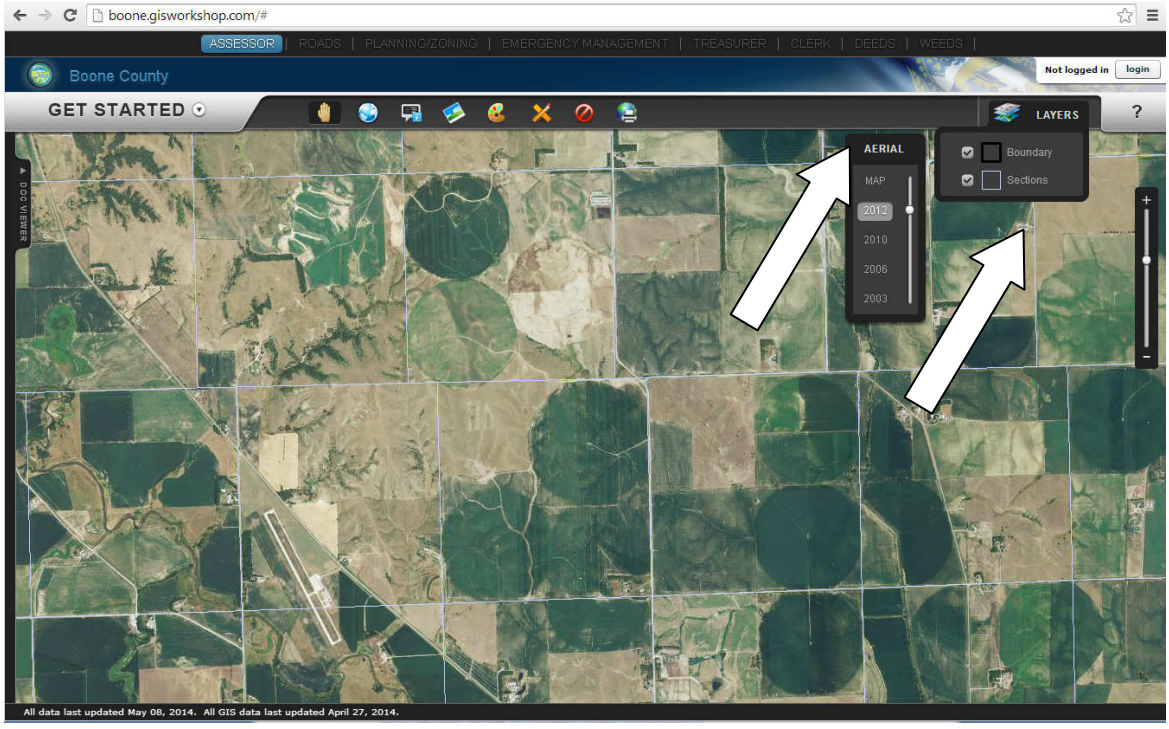


Figure 2: Assessor Tab layers for Boone County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the MIPS PC database "on the fly" using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available within seconds via the search features. Under the 'Get Started' drop-down menu, 'Find a Property' options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters. For example, the user may search for "Smith" in the owner name field. The user can then select a particular property and the map will zoom into the chosen parcel as well as highlight the parcel polygon (Figure 4).

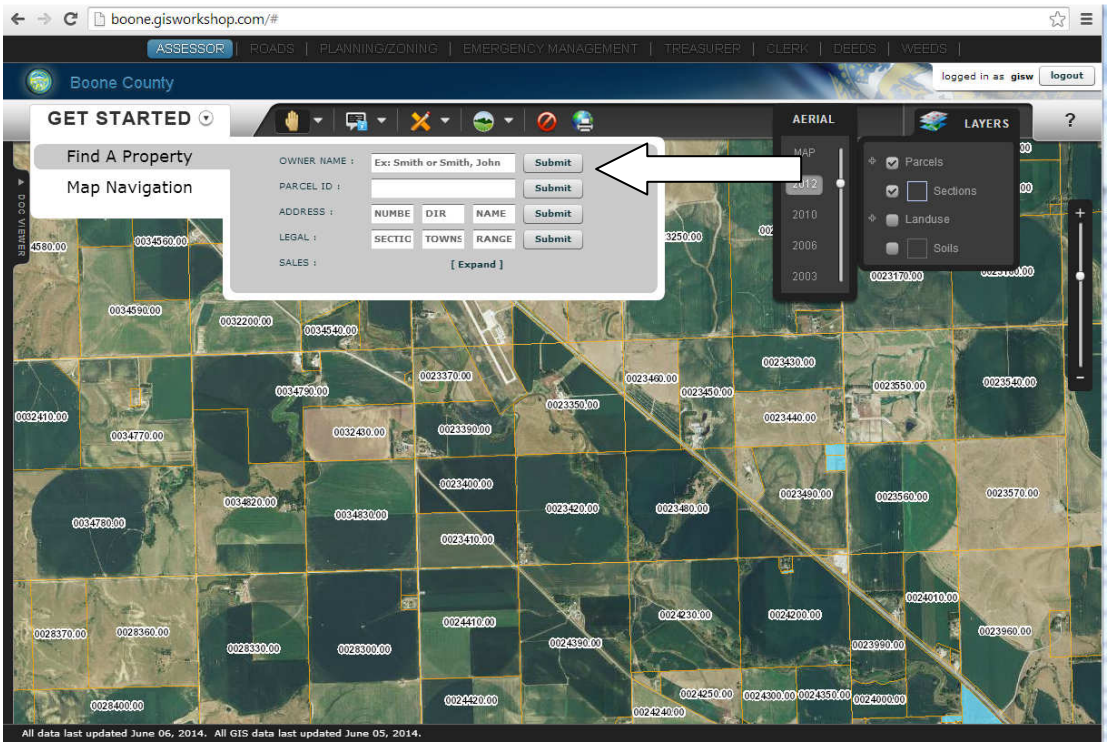


Figure 3: Assessor tab showing property search box

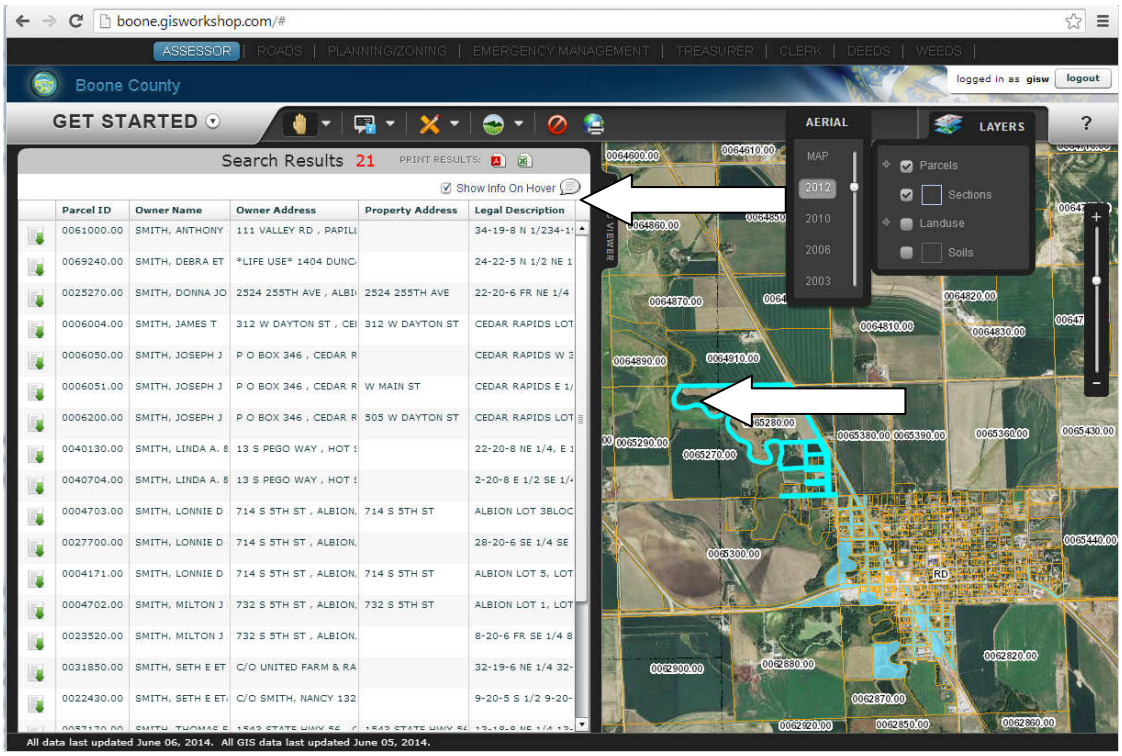


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

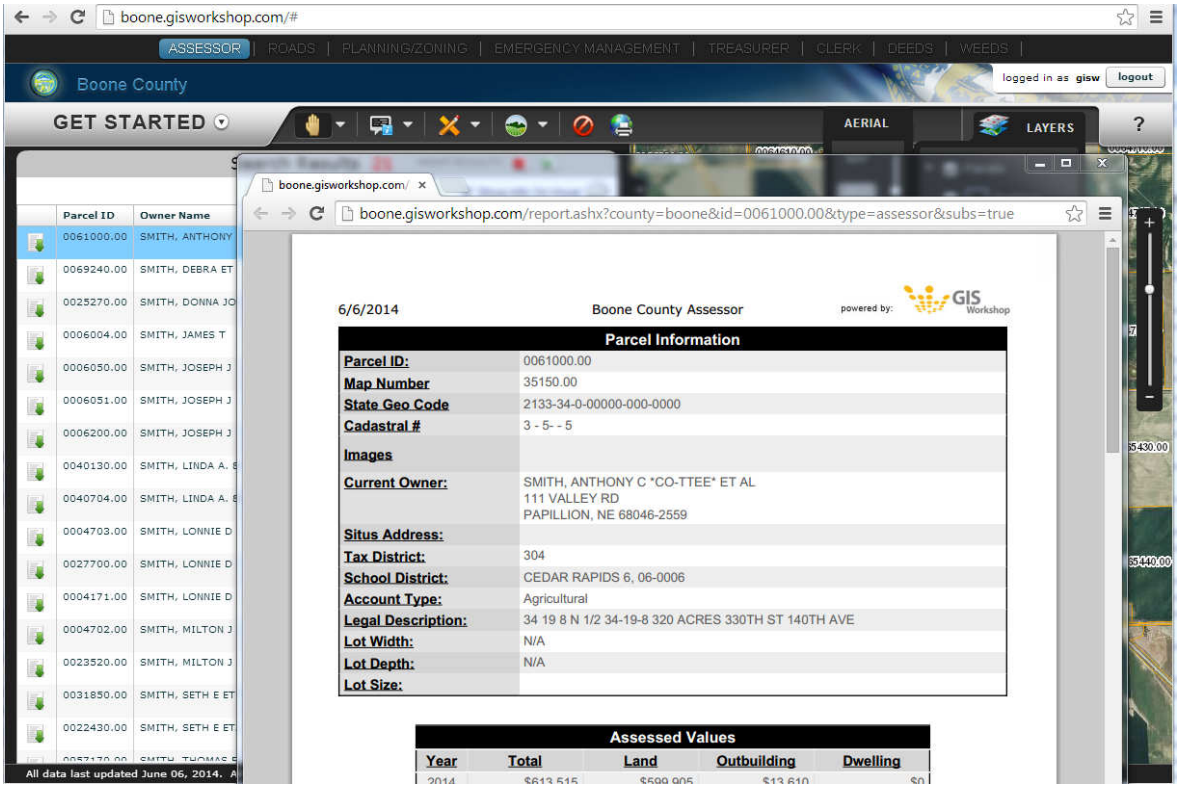


Figure 5: PDF Property Record Card

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar (Figure 6). Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 7). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

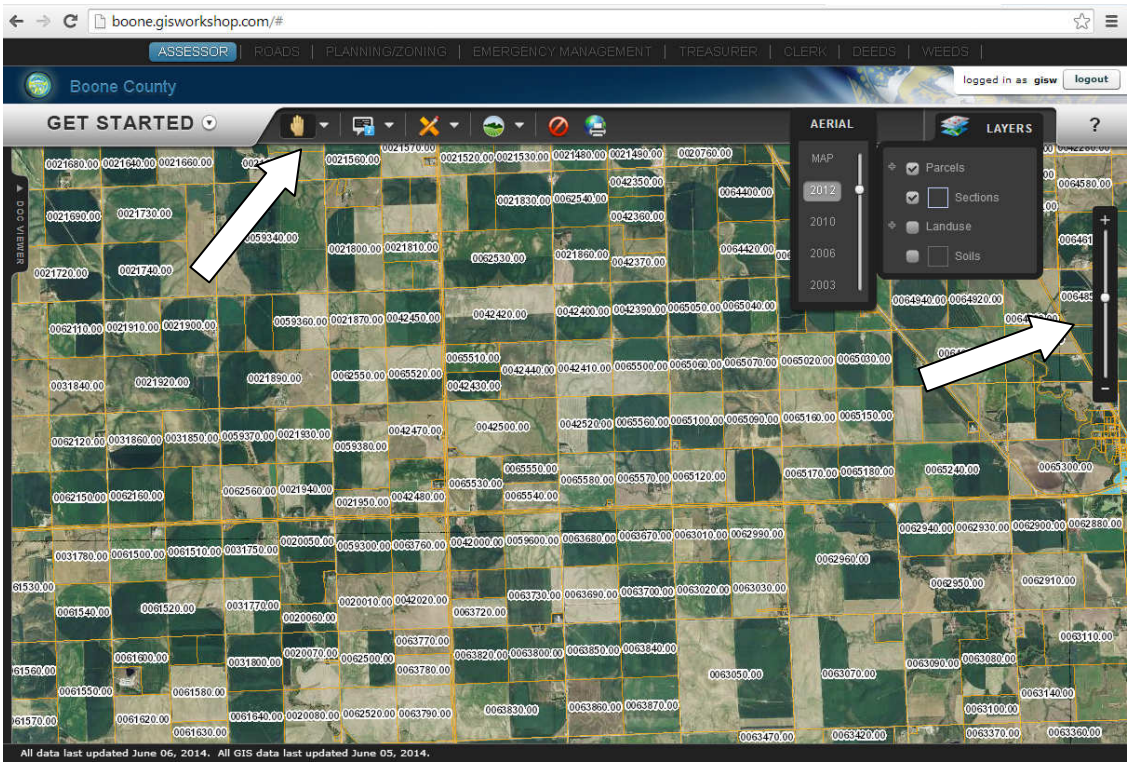


Figure 6: Zoom slider bar (right side) and activated pan tool icon (hand) in horizontal toolbar

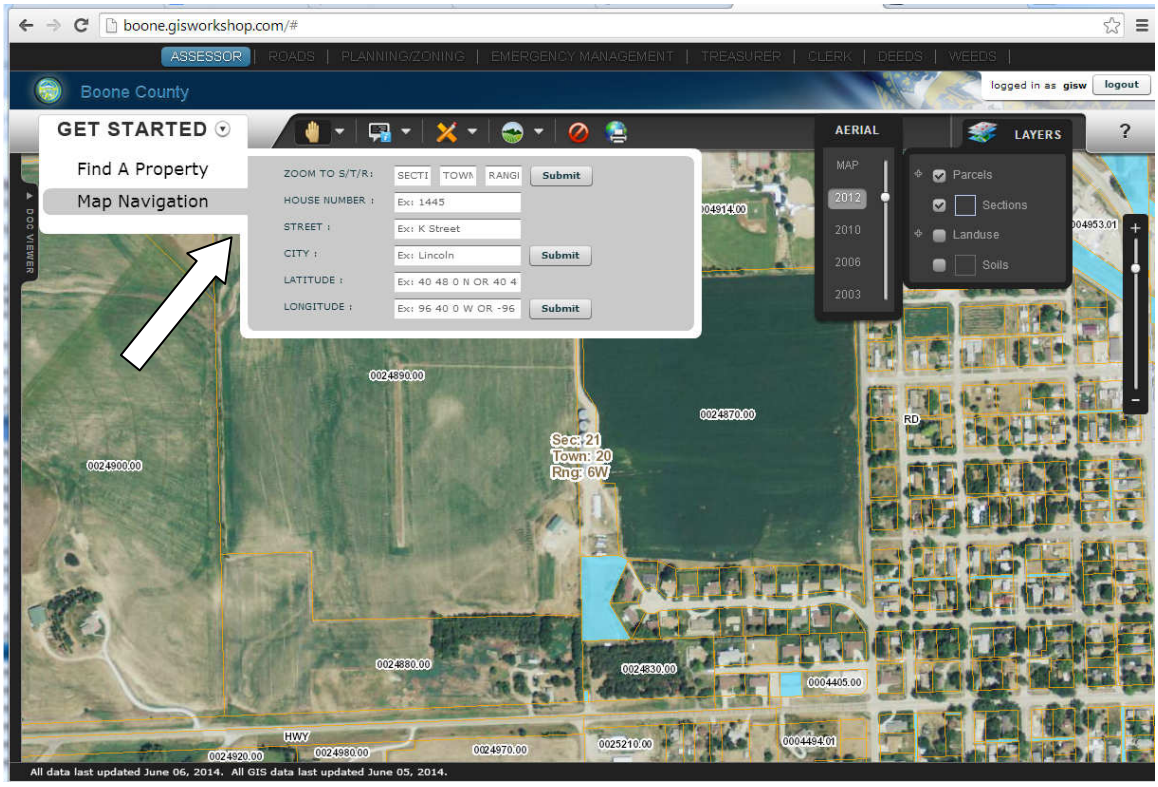


Figure 7: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 8).

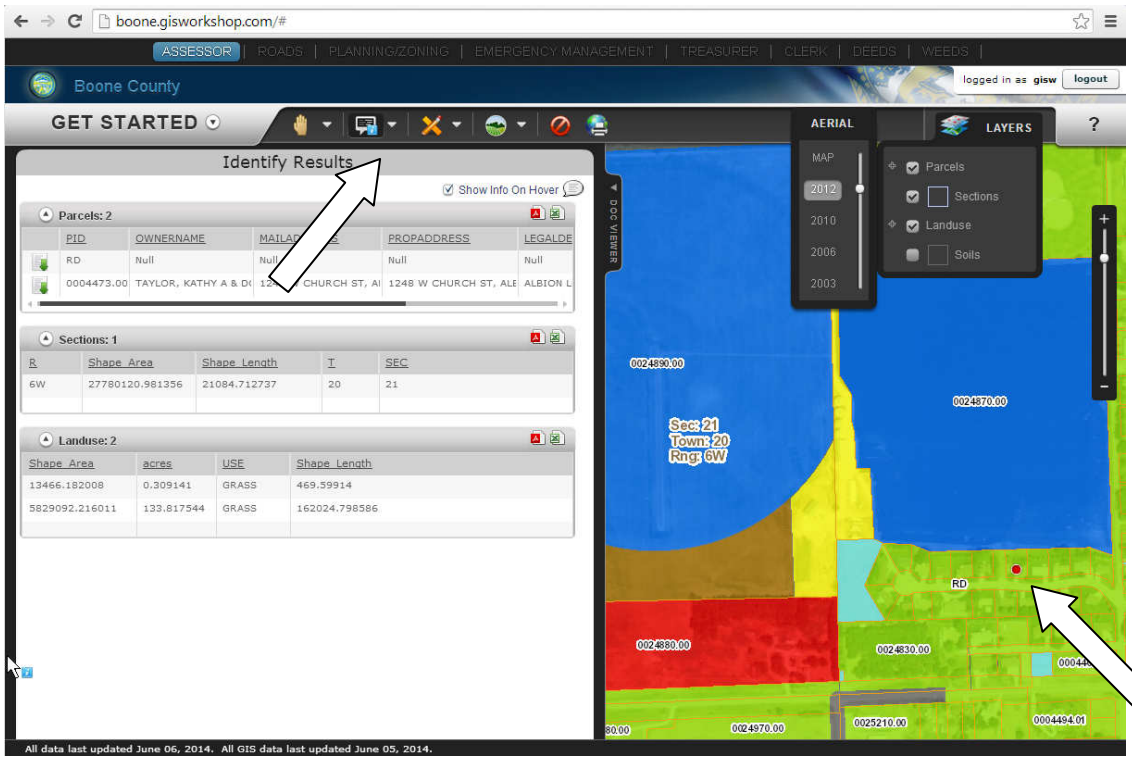


Figure 8: Activated Identify tool results on Assessor tab

Photo Tool

The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 9).

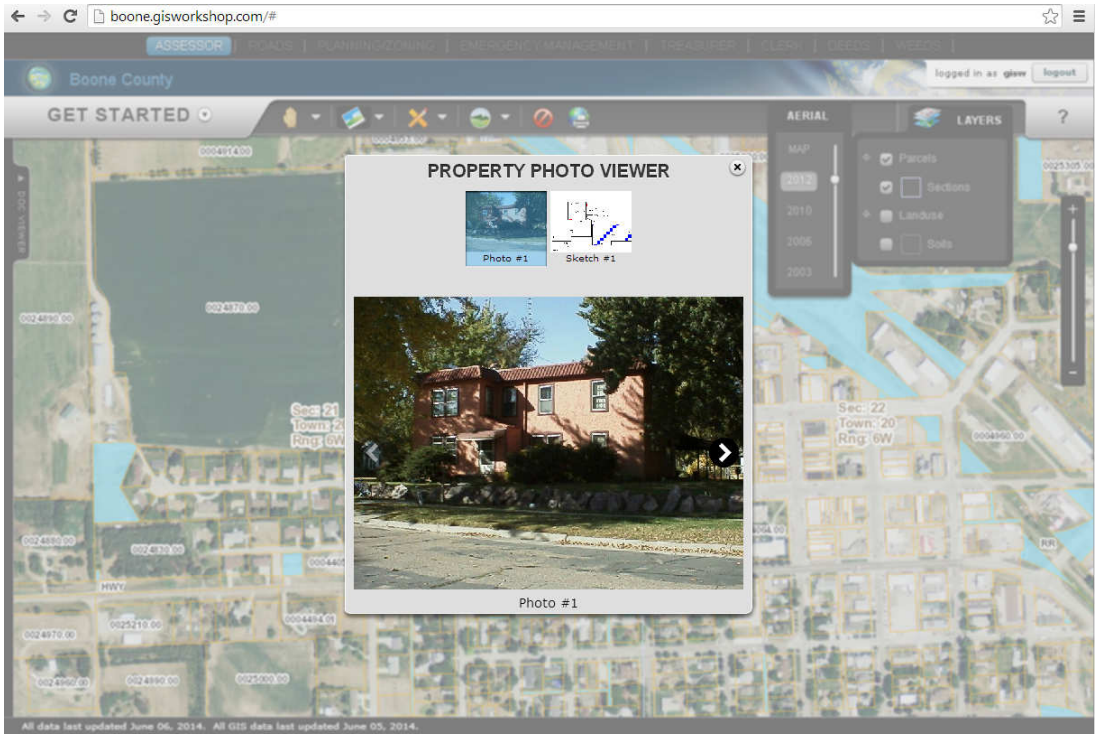


Figure 9: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 10). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

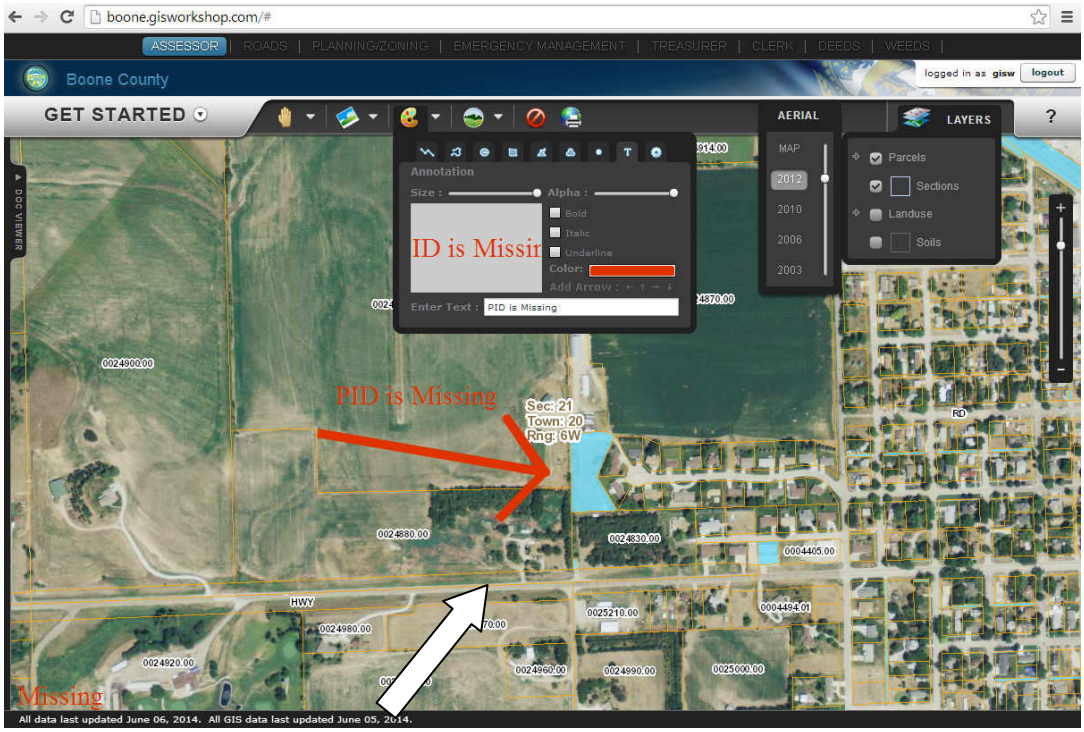


Figure 10: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 11). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

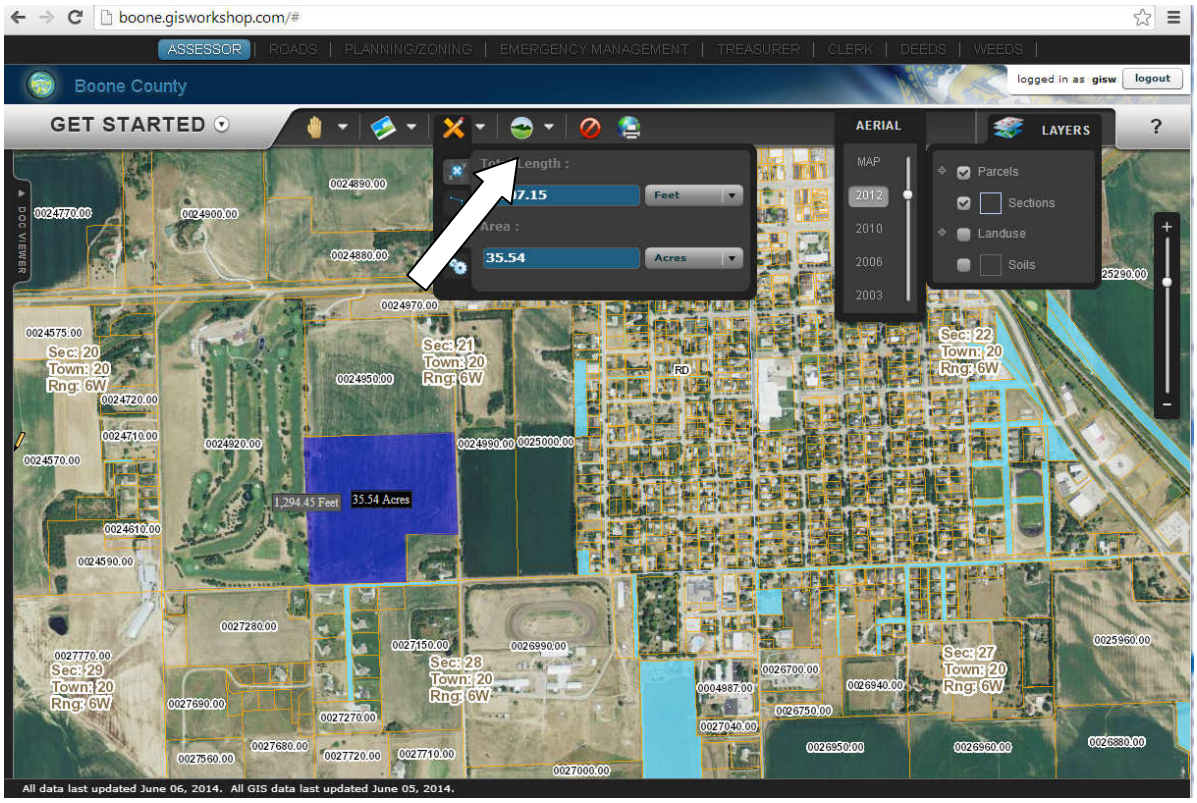


Figure 11: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figures 12 & 13). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

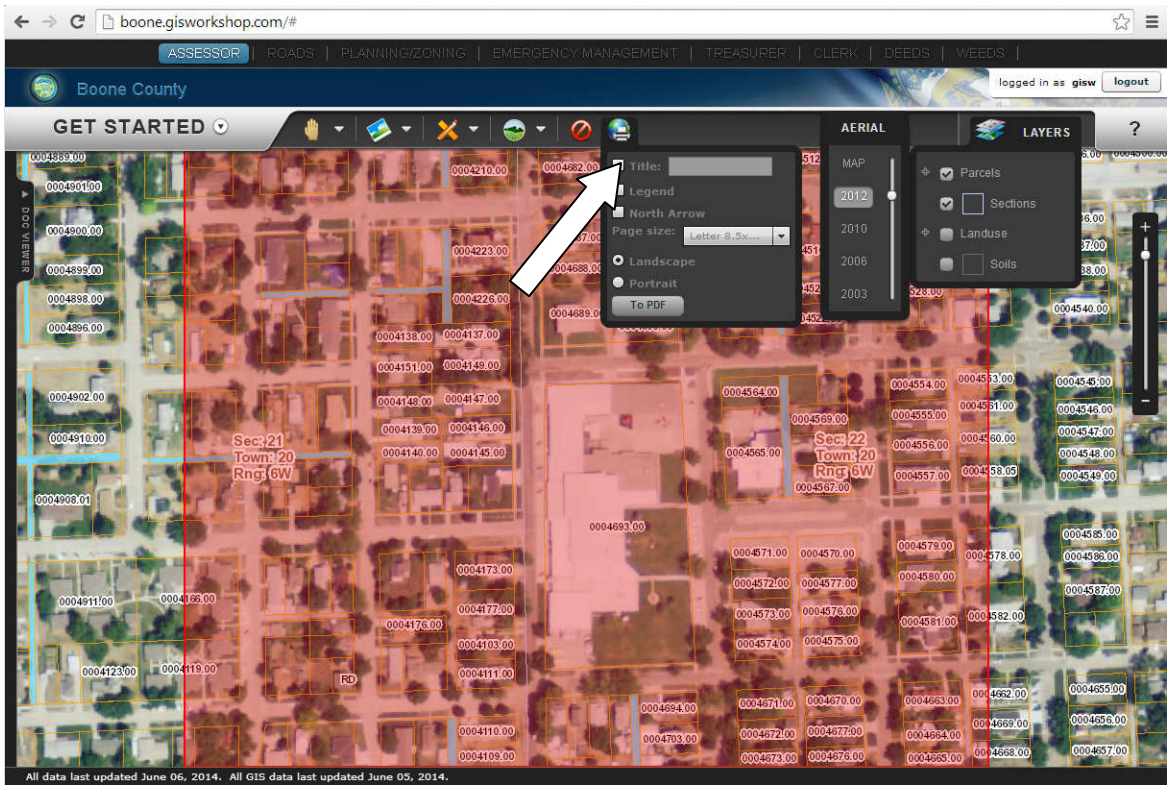


Figure 12: Print tool showing available options

Training

The vendor came on site and trained our staff how to categorize Land Use on October 24, 2013. The vendor is continuing to work with our county staff to us to help us get comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2014. Boone County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, http://boone.gisworkshop.com, officially in January of 2014. In addition, the creation of the GIS is currently considered 96% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

Project Completion Report:

Dakota County, Nebraska

County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Dakota County, NE

June 5th, 2014

Table of Contents

Project Overview 3
Project Approach 3
GIS Data Development 3
Parcel GIS 3
Land Use Layer 3
Soils Layer 4
GIS Data Maintenance 4
WebGIS: Assessor Tab 4
Description of WebGIS Capabilities 6
Searches (Get Started) 6
Map Navigation 8
Identify tool 9
Photo Tool 10
Drawing Tool 11
Measurement tool 13
Print Tool 13
Training 14
Project Schedule 14

Project Overview

The Dakota County Assessor and the Board of Commissioners received $19,913 in grant funding from the Nebraska State Records Board Grant Program for a GIS Buildout project. The purpose of this project was to develop GIS data for Dakota County and implement this GIS, which would provide property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Dakota County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS has linked the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in our department. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Dakota County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Dakota County GIS by converting the cadastral maps to a GIS layer, attributing parcel identification numbers for each parcel, developing a comprehensive land use layer, and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

Parcel GIS

The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Dakota County. These maps, along with the CAMA database information, were used to draw in the parcel layer. After extracting the property boundaries from the scanned cadastral maps to create the digital parcel layer, the vendor added the Parcel ID number for each parcel. After the parcel layer was roughly 98% complete, the vendor identified a number of 'problem areas' where the parcel boundary could not be immediately identified and further research was needed by us. The vendor provided us with large paper maps containing all problem areas and requested the County to research legal descriptions to determine boundary lines. The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

Land Use Layer

After the parcel layer was completed, the vendor created the land use layer which identifies the land use codes for particular areas of a parcel. The vendor identified the various areas of a particular land use, digitized the boundaries, and incorporated the data into the GIS. We then went through and checked to make sure the land use had been identified correctly.

Soils Layer

The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography. We now use the GIS Land Use Calculator tool to evaluate every parcel in the County. This tool provides us with a much more accurate and efficient method of calculating this information for appraisal purposes. This tool is described in more detail below.

GIS Data Maintenance

The vendor will be maintaining the GIS data for Dakota County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS .This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the TerraScan assessment software database in place with Dakota County. The TerraScan CAMA database is downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Dakota County WebGIS site found at http://dakota.gisworkshop.com.The WebGIS will allow anyone with Internet access to search for information and view maps concerning Dakota County property ownership, sales information and other assessment/appraisal data.

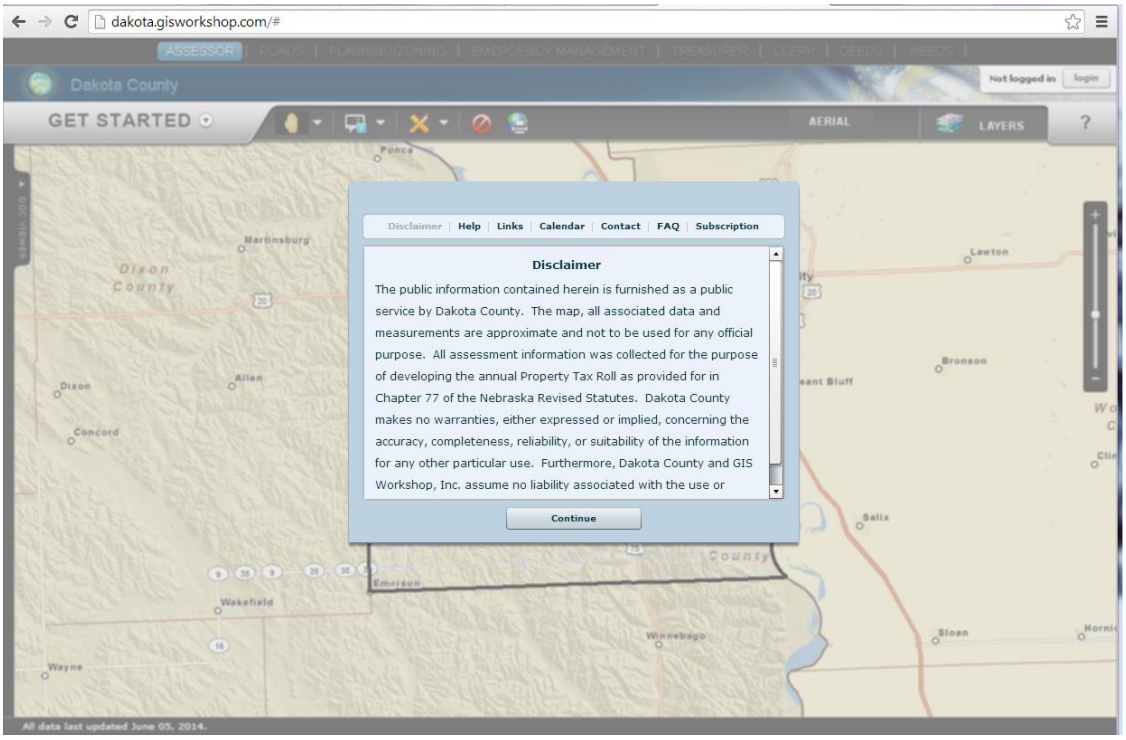


Figure 1: Opening screen (Assessor Tab) of GIS Workshop's Enterprise WebGIS for Dakota County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

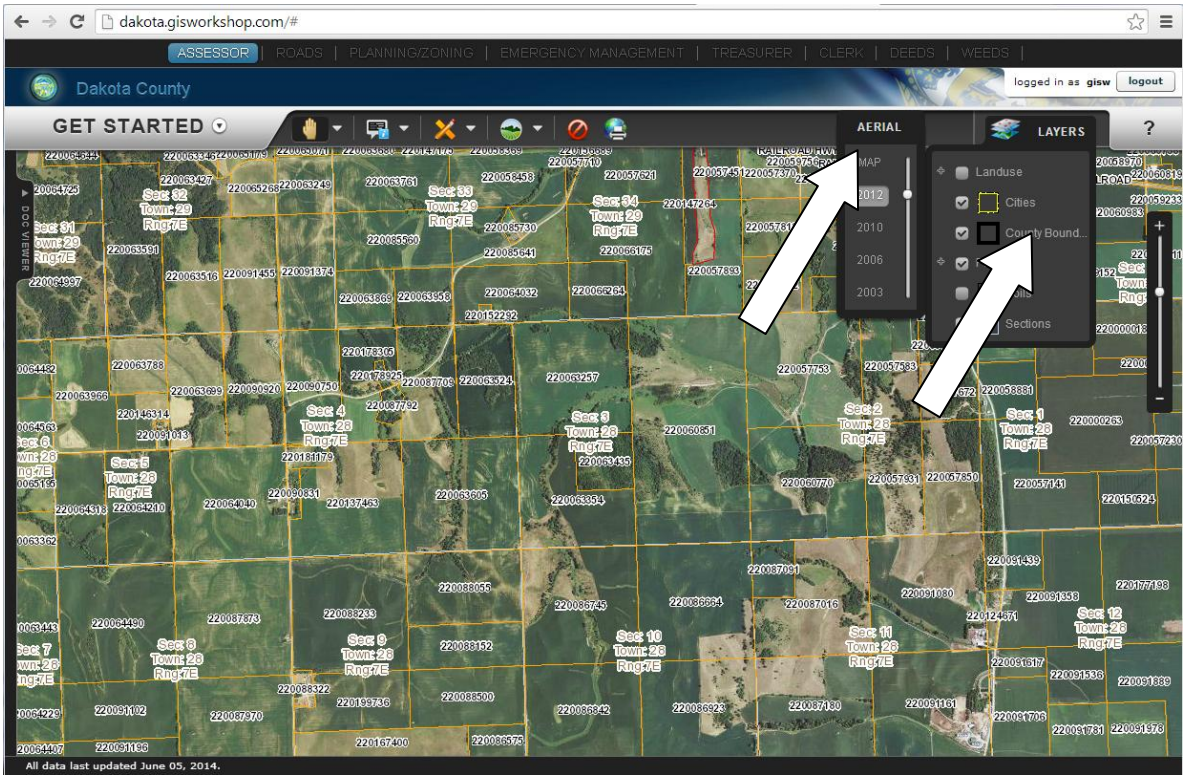


Figure 2: Assessor Tab layers for Dakota County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the TerraScan database "on the fly" using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available using the search features. Under the 'Get Started' drop-down menu, 'Find a Property' options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters.

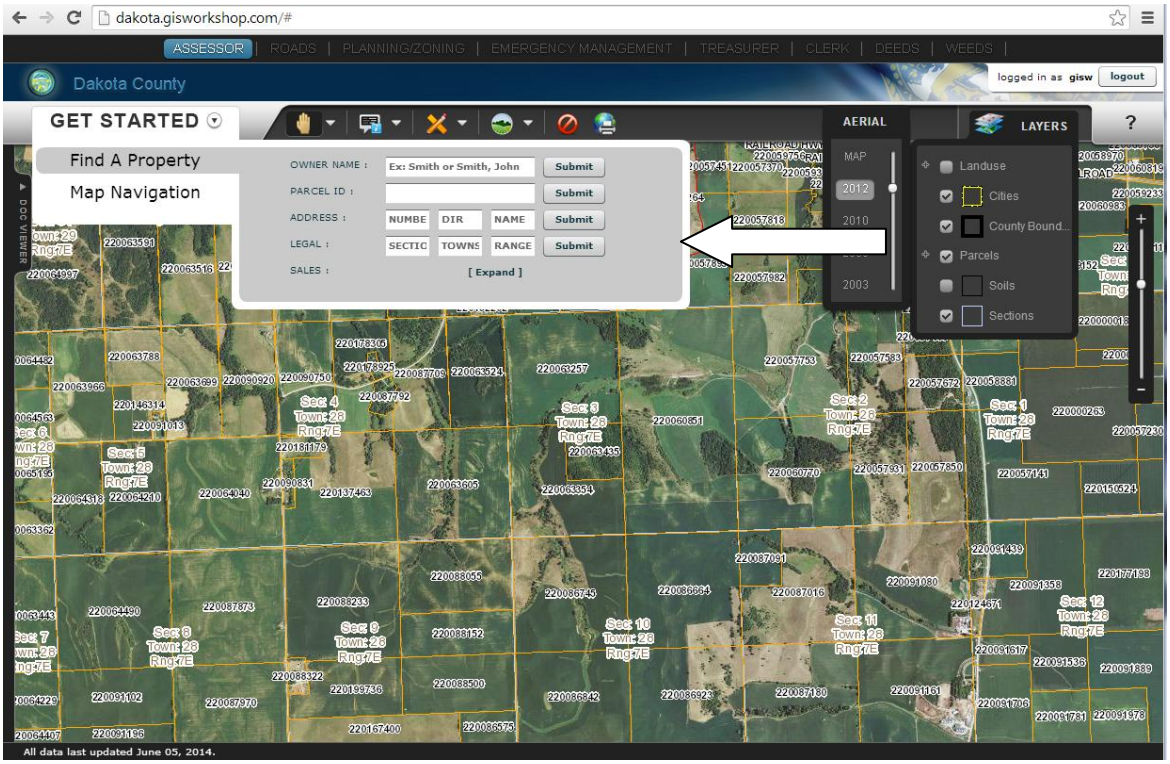


Figure 3: Assessor tab showing property search box

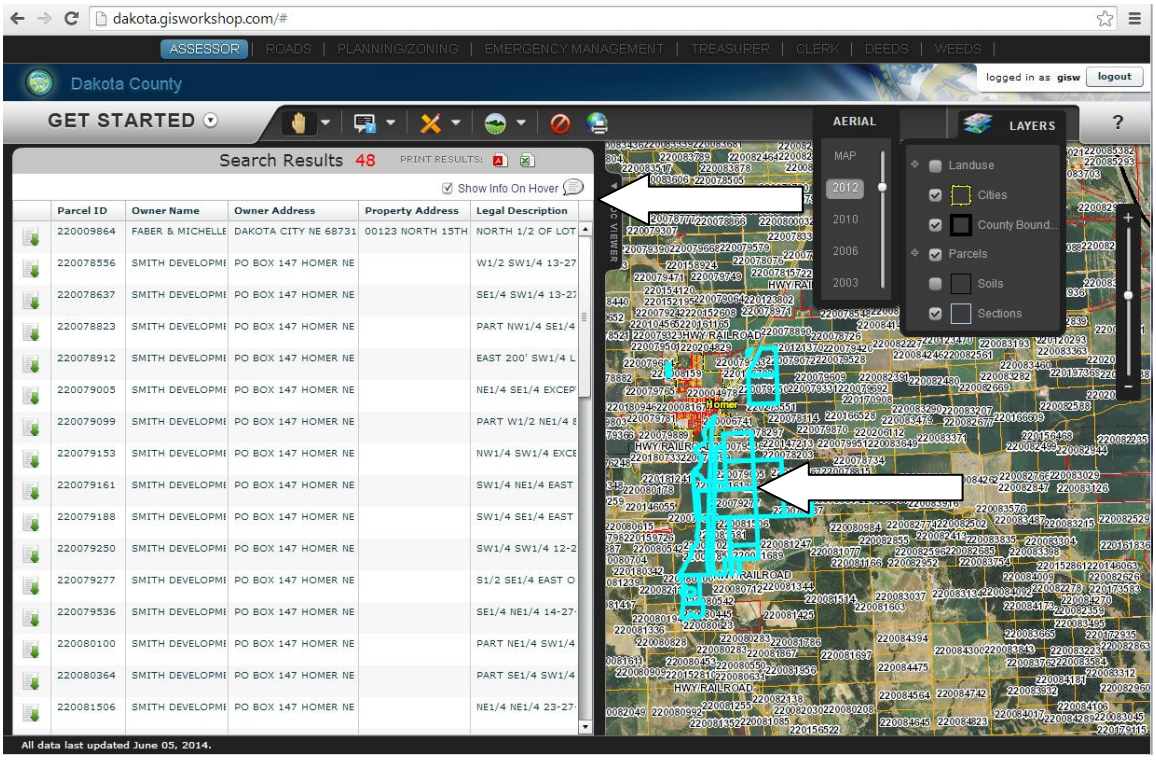


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

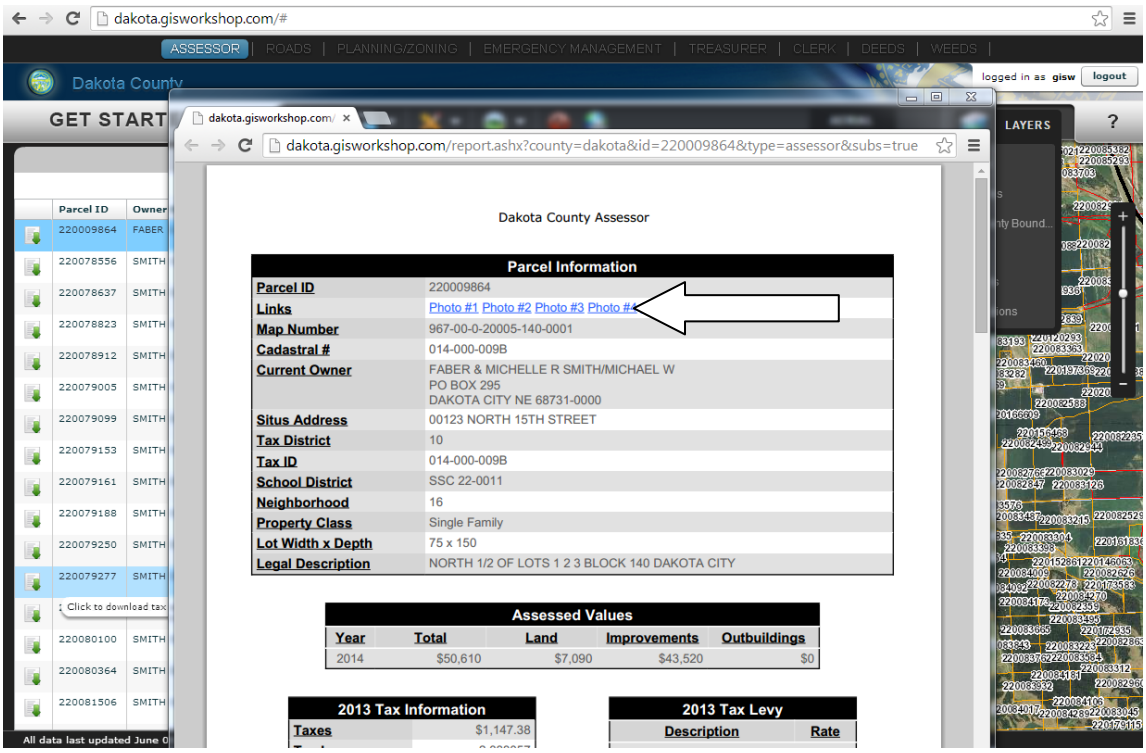


Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar. Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 6). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

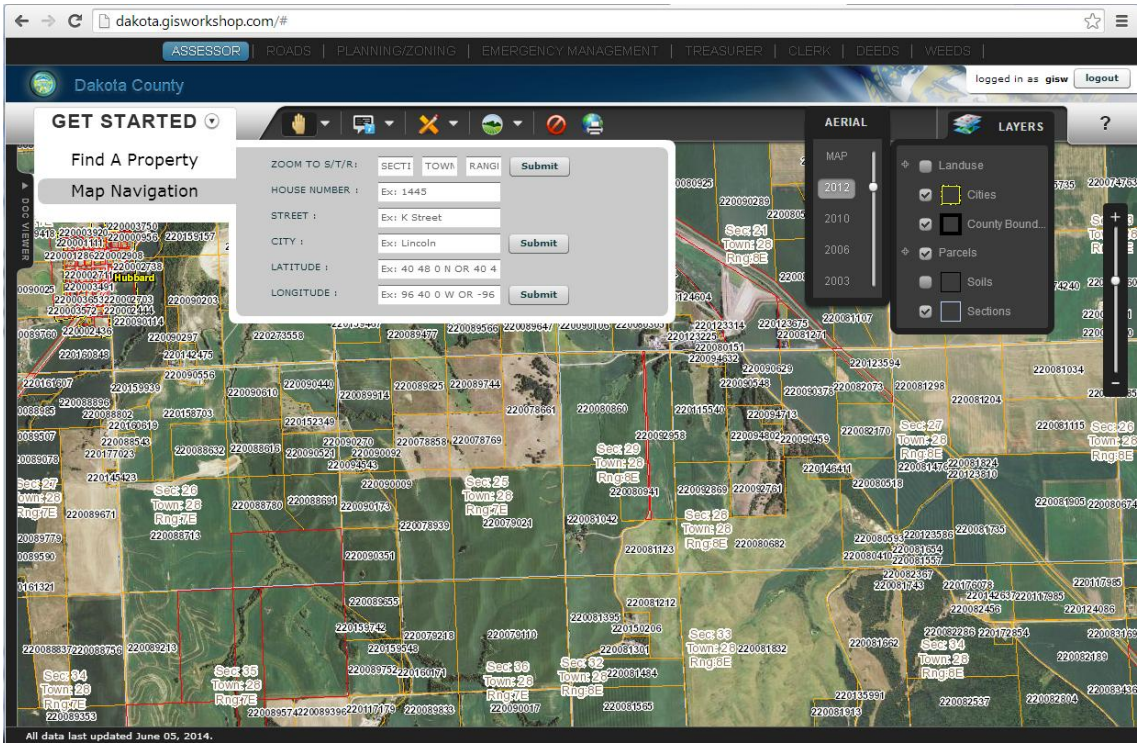


Figure 6: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 7).

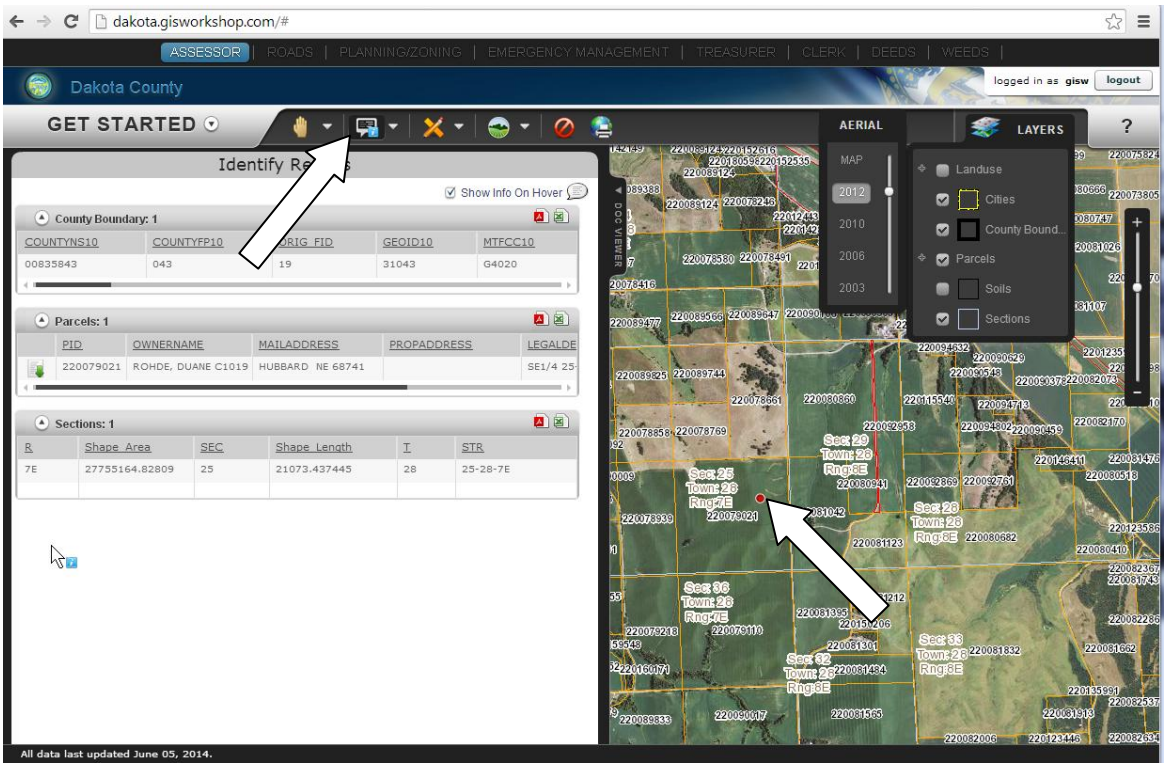


Figure 7: Activated Identify tool results on Assessor tab

Photo Tool

The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 8).

Figure 8: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 9). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

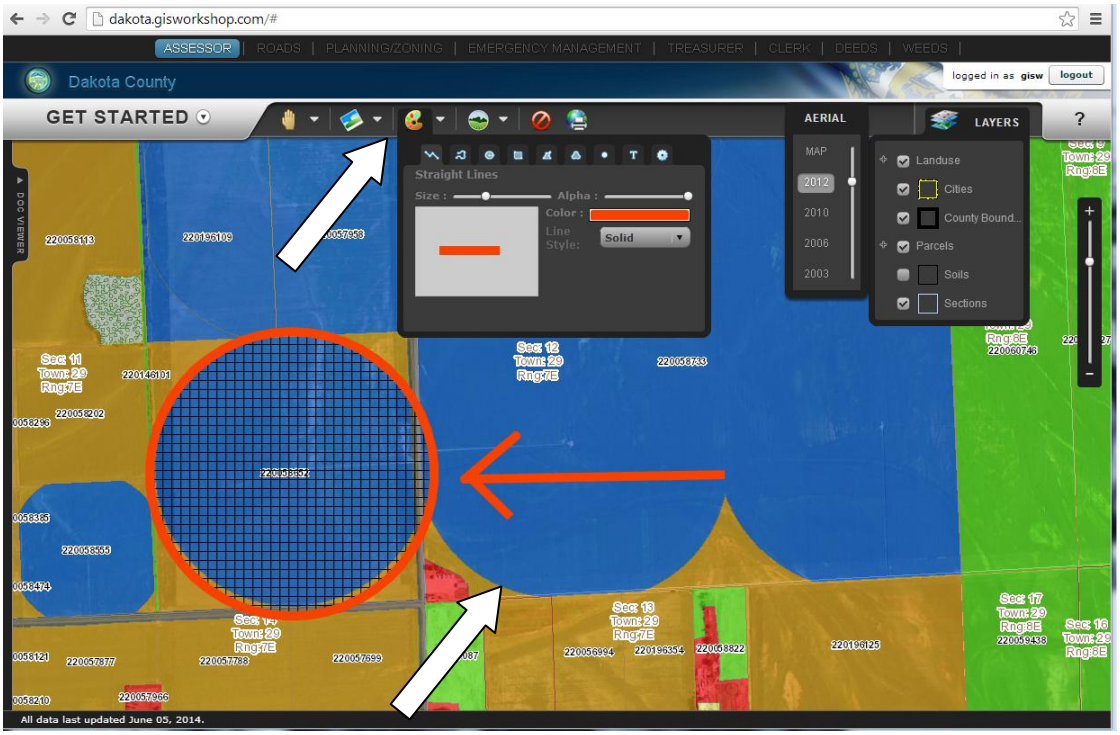


Figure 9: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 10). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

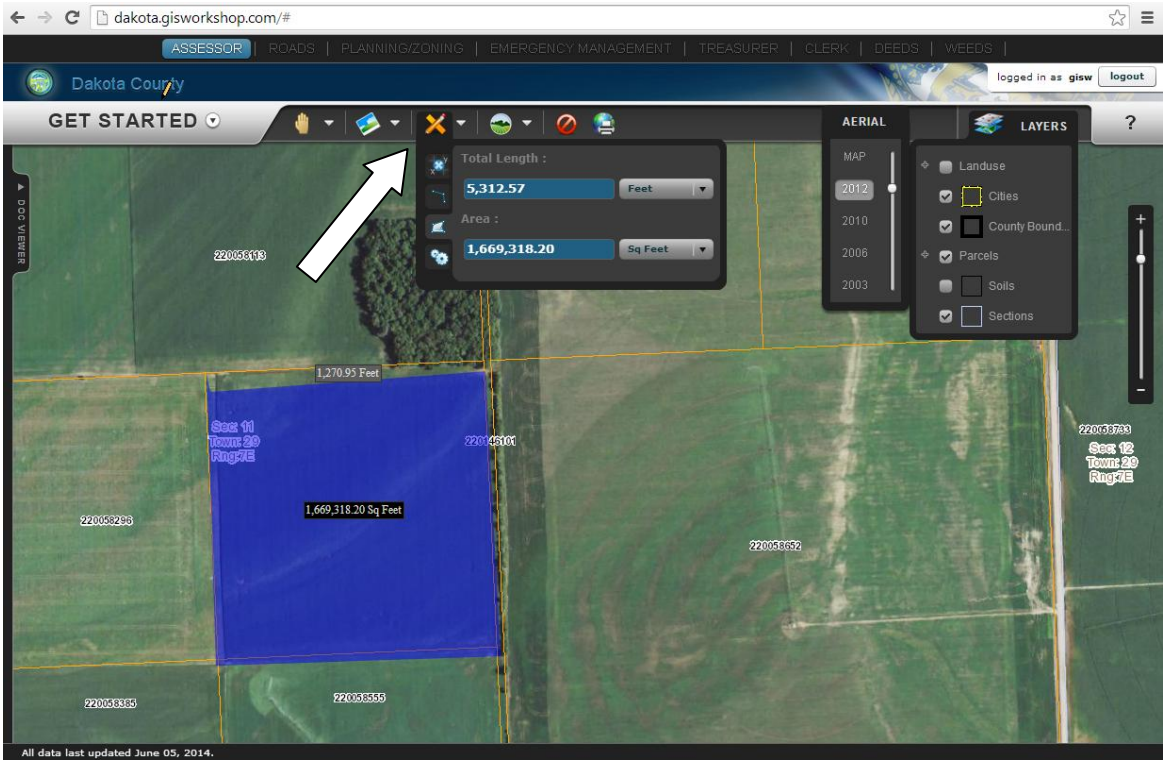


Figure 10: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figure11). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

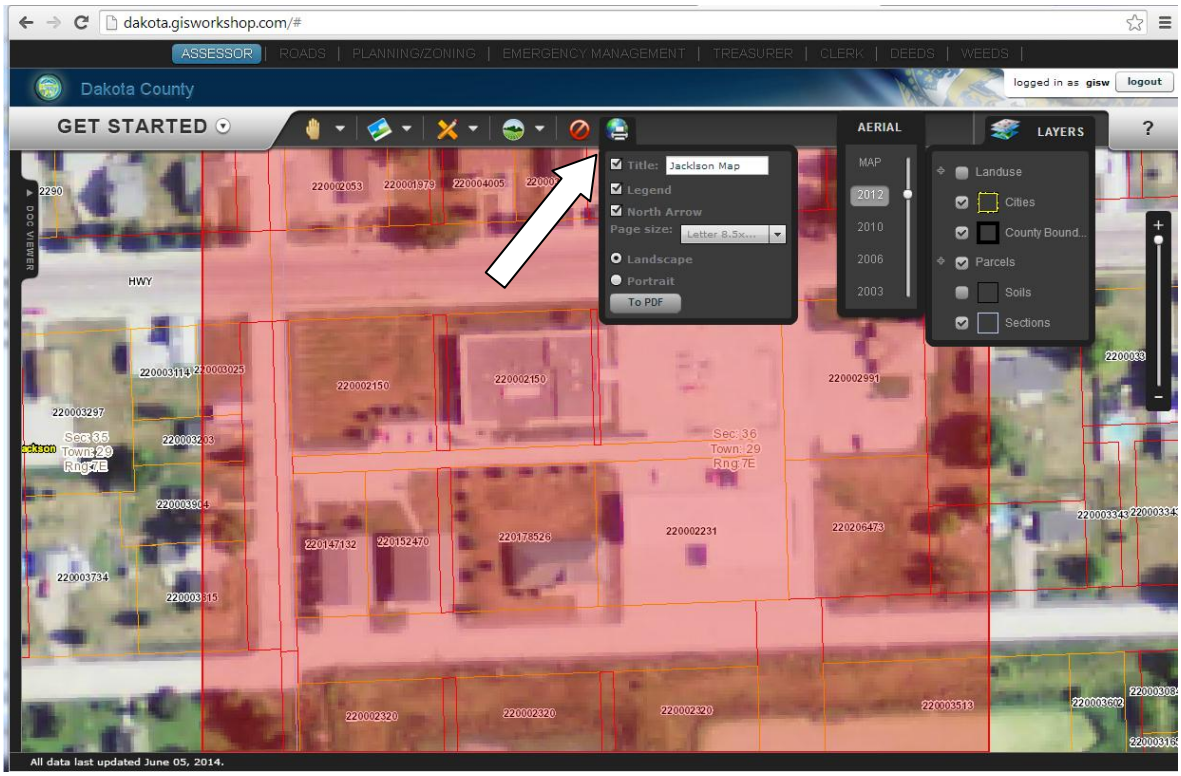


Figure 11: Print tool showing available options

Training

The vendor came on site and trained our staff how to categorize Land Use on April 22nd, 2014. The vendor then provided an on-line training to the Assessor's Department June 4th, 2014 help get County staff comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2014. Dakota County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, http://Dakota.gisworkshop.com, officially on June 4th, 2014. In addition, the creation of the GIS is currently considered 98% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

Project Completion Report:

Gosper County, Nebraska

County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Gosper County, NE

June 12th, 2014

Table of Contents

Project Overview 3
Project Approach 3
GIS Data Development 3
Parcel GIS 3
Land Use Layer 3
Soils Layer 3
GIS Data Maintenance 4
WebGIS: Assessor Tab 4
Description of WebGIS Capabilities 5
Searches (Get Started) 5
Map Navigation 8
Identify tool 8
Photo Tool 9
Drawing Tool 10
Measurement tool 12
Print Tool 12
Training 13
Project Schedule 13

Project Overview

The Gosper County Assessor and the Board of Commissioners received $19,913 in grant funding from the Nebraska State Records Board Grant Program for a GIS Build out project. The purpose of this project was to develop GIS data for Gosper County and implement this GIS, which would provide property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Gosper County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS will greatly improving the efficiency and accuracy in our department. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Gosper County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Gosper County GIS by converting the urban and rural cadastral maps to a GIS layer by digitizing the scanned maps. The maps are the first stage in creating the GIS database.

GIS Data Development

Parcel GIS

The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Gosper County. These maps, along with the CAMA database information, were used to draw in the parcel layer. The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

Land Use Layer

As the parcel layer is now nearly complete, we will be responsible for the creation of theLand Use layer. With help from the vendor, Assessor staff will create this layer, which identifies the various Land Use codes for particular areas of a parcel. County staff will identify the various areas of a particular land use, digitize the boundaries of that land use, and incorporate those data into the GIS for analysis and reporting.

Soils Layer

The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography.

GIS Data Maintenance

GISW will fully train our County staff to edit and maintain all GIS data through Esri ArcGIS using GISWs custom Esri ArcGIS extensions. These specialized ArcGIS tools and extensions provide GIS professionals with powerful, accurate, and easy-to-use tools in the ArcGIS 10.x work environment. They were designed to simplify a variety of tasks in state and local government assessment and equalization applications so we can maintain the parcel layer going forward.

Assessor Tab

The vendor configured the WebGIS to work with the TerraScan assessment software database in place with Gosper County. The TerraScan CAMA database is downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Gosper County WebGIS site found at http://gosper.gisworkshop.com.The WebGIS will allow anyone with Internet access to search for information and view maps concerning Gosper County property ownership, sales information and other assessment/appraisal data.

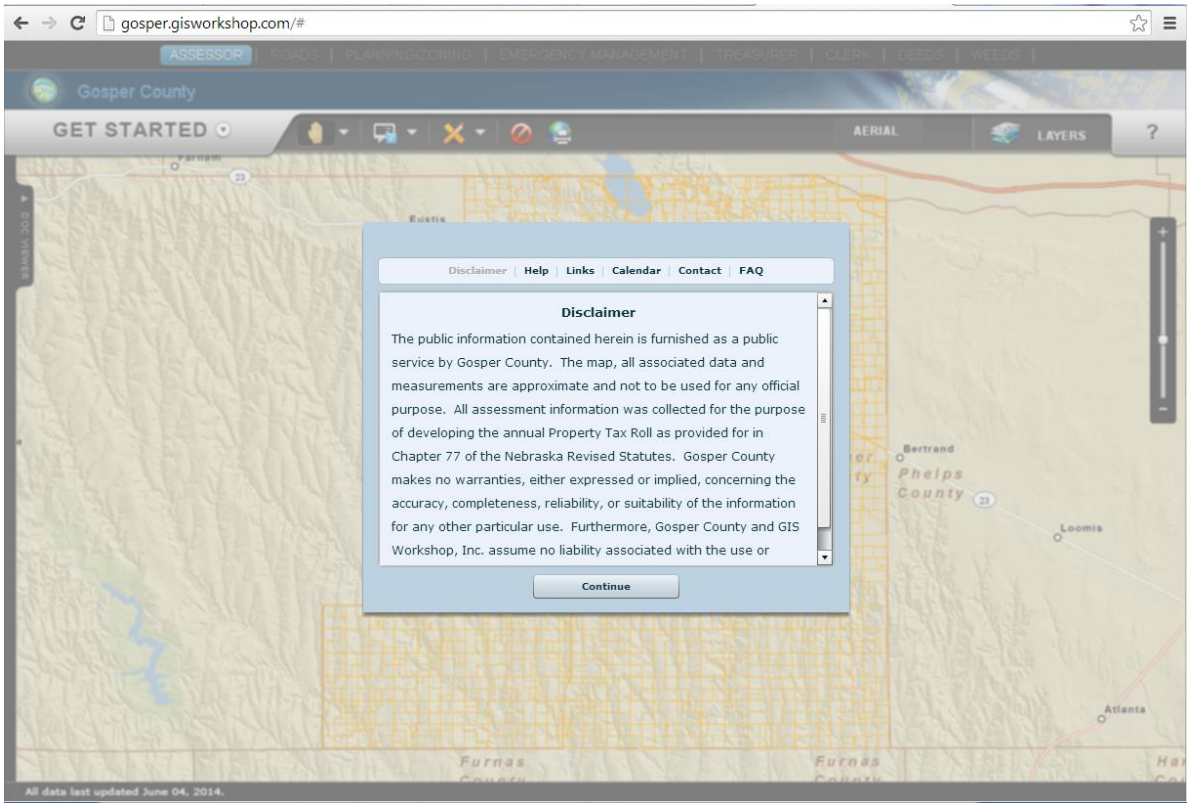


Figure 1: Opening screen (Assessor Tab) of GIS Workshop's Enterprise WebGIS for Gosper County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

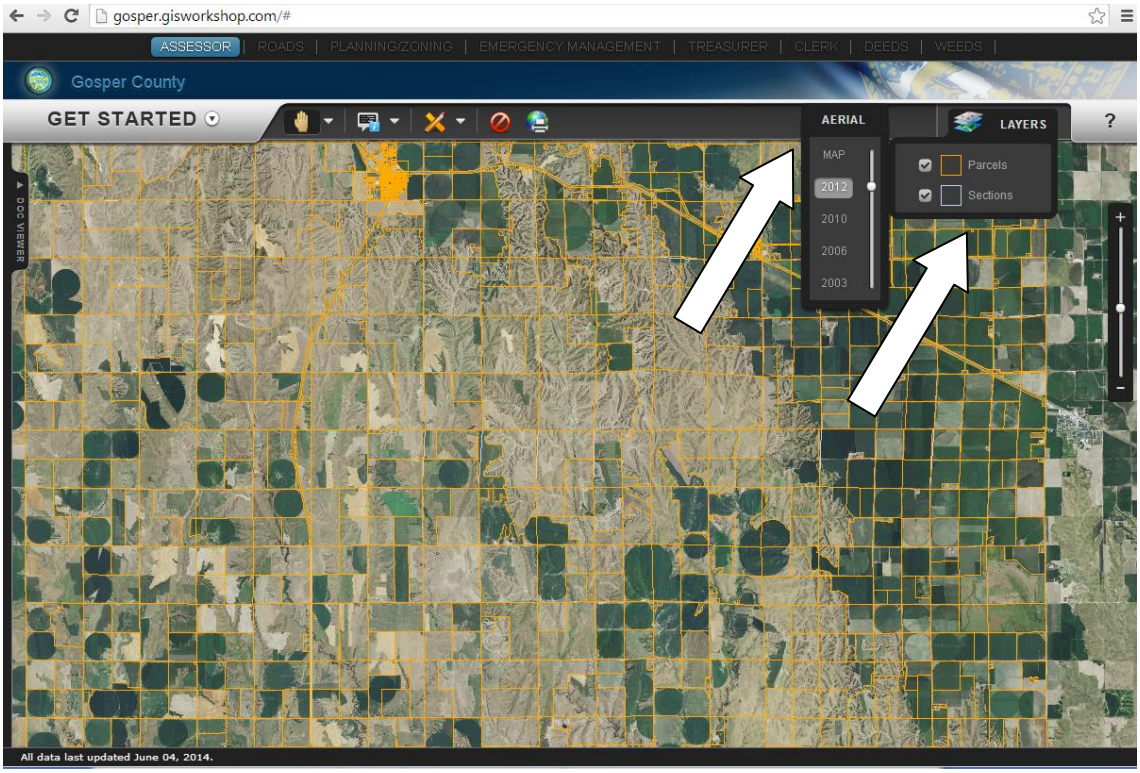


Figure 2: Assessor Tab layers for Gosper County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the TerraScan database using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available using the search features. Under the 'Get Started' drop-down menu, 'Find a Property' options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters.

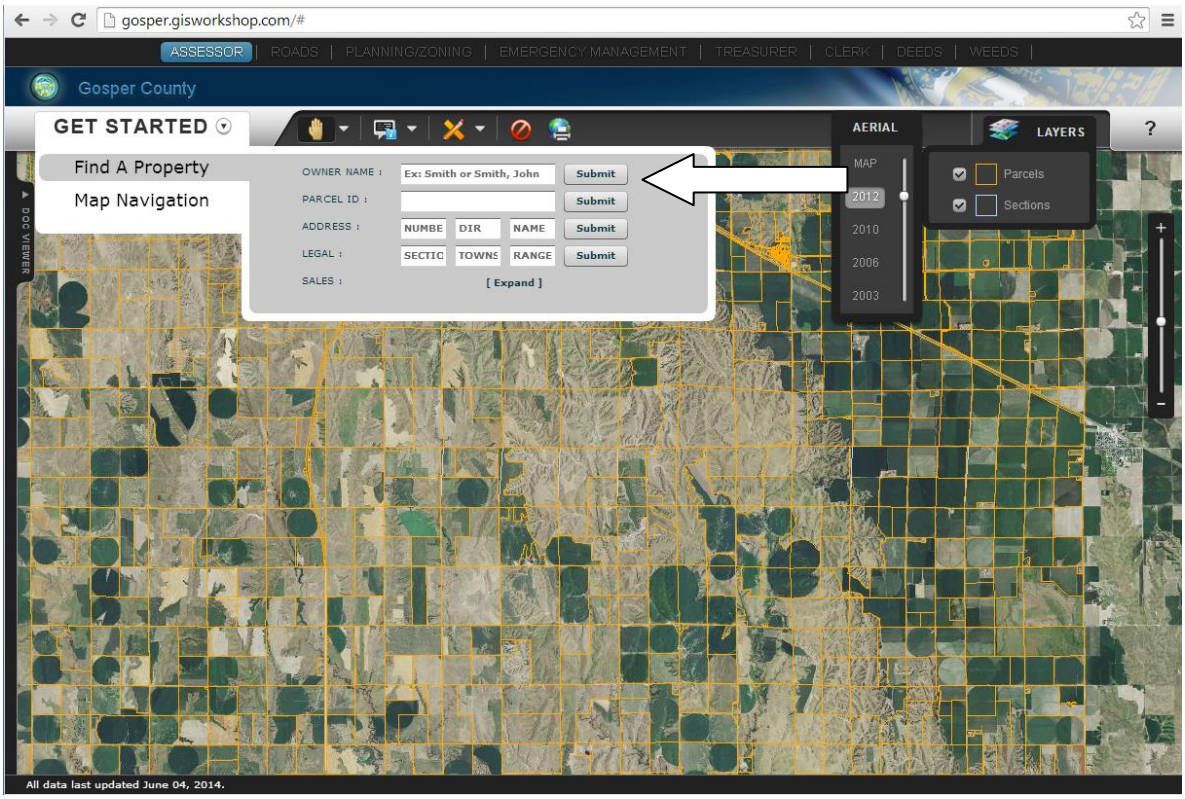


Figure 3: Assessor tab showing property search box

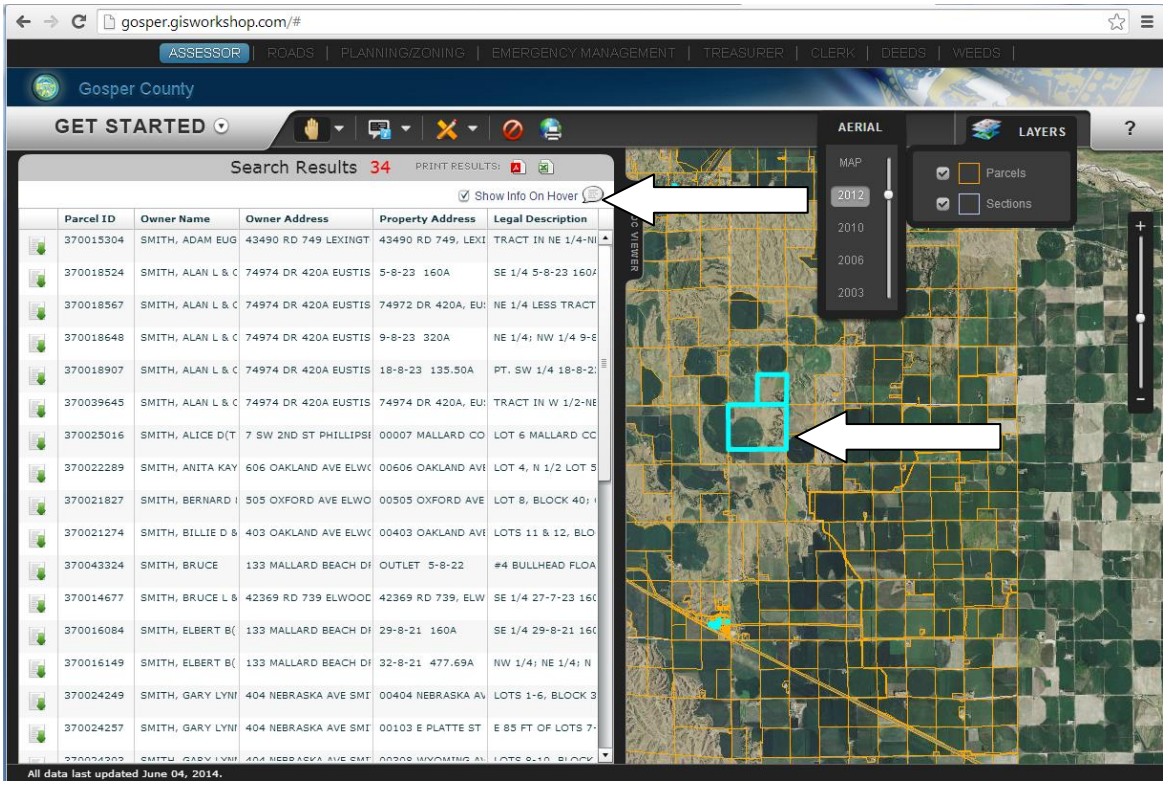


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

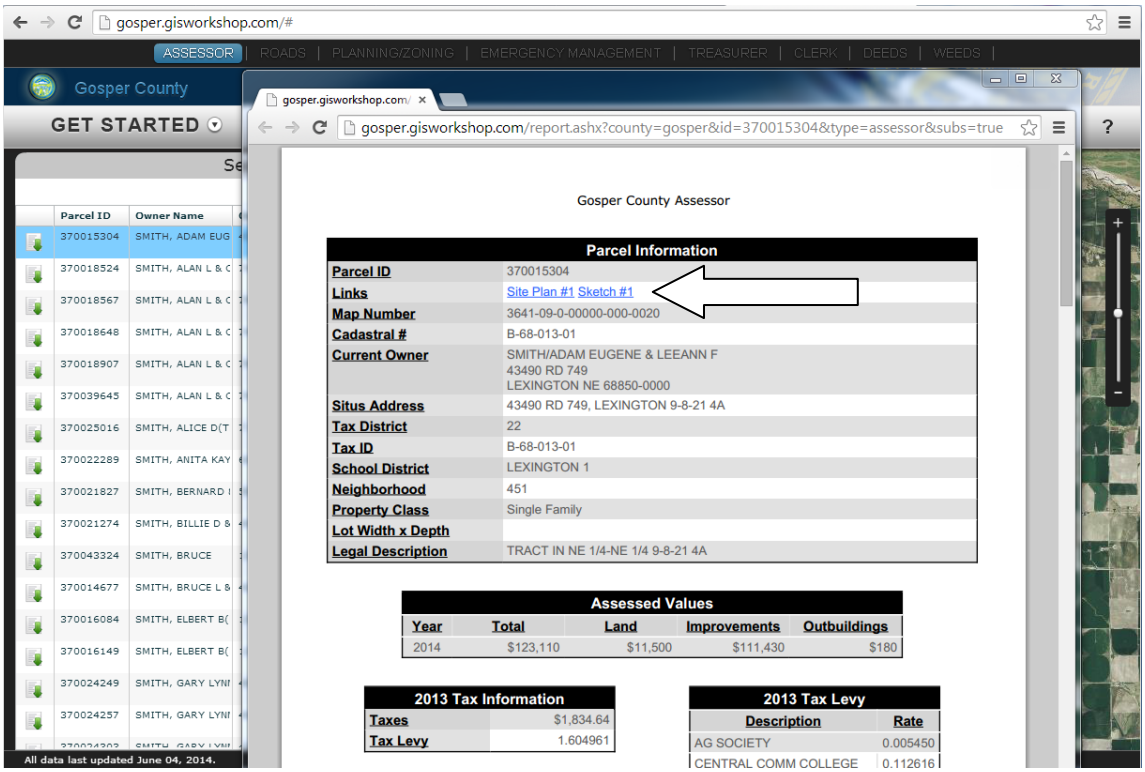


Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar. Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 6). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

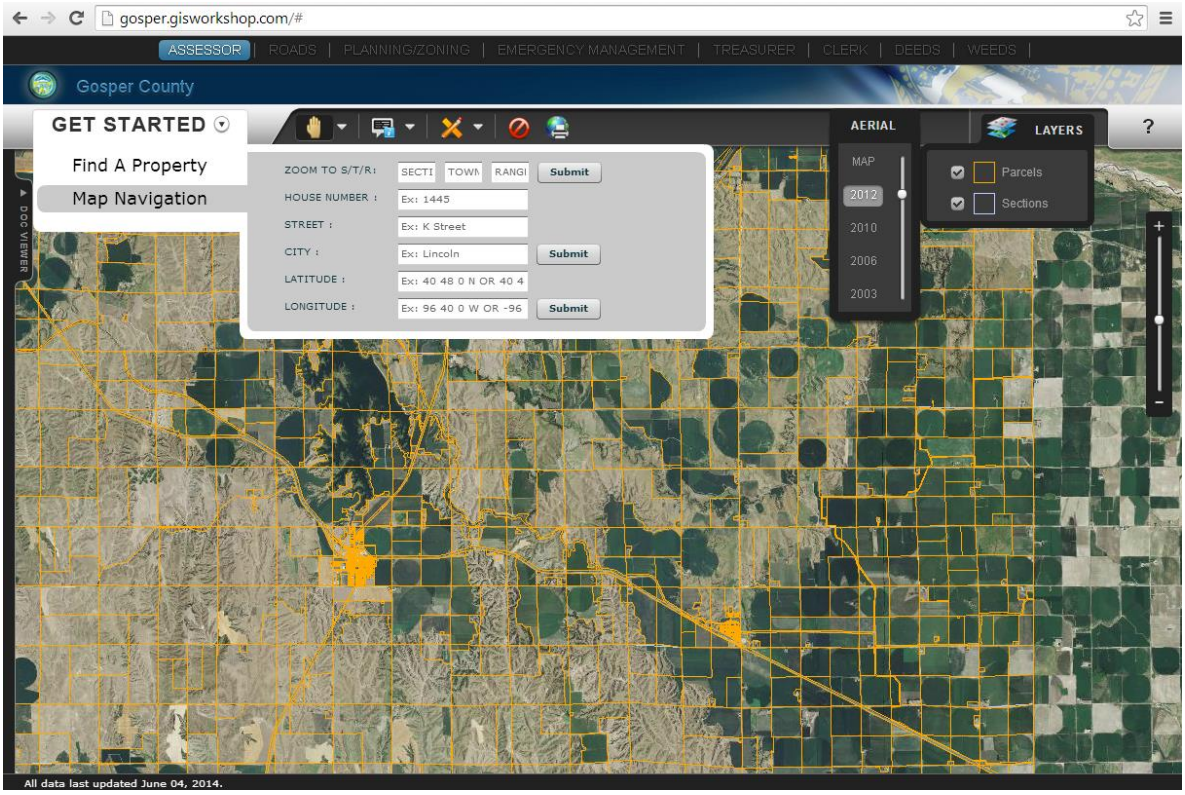


Figure 6: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 7).

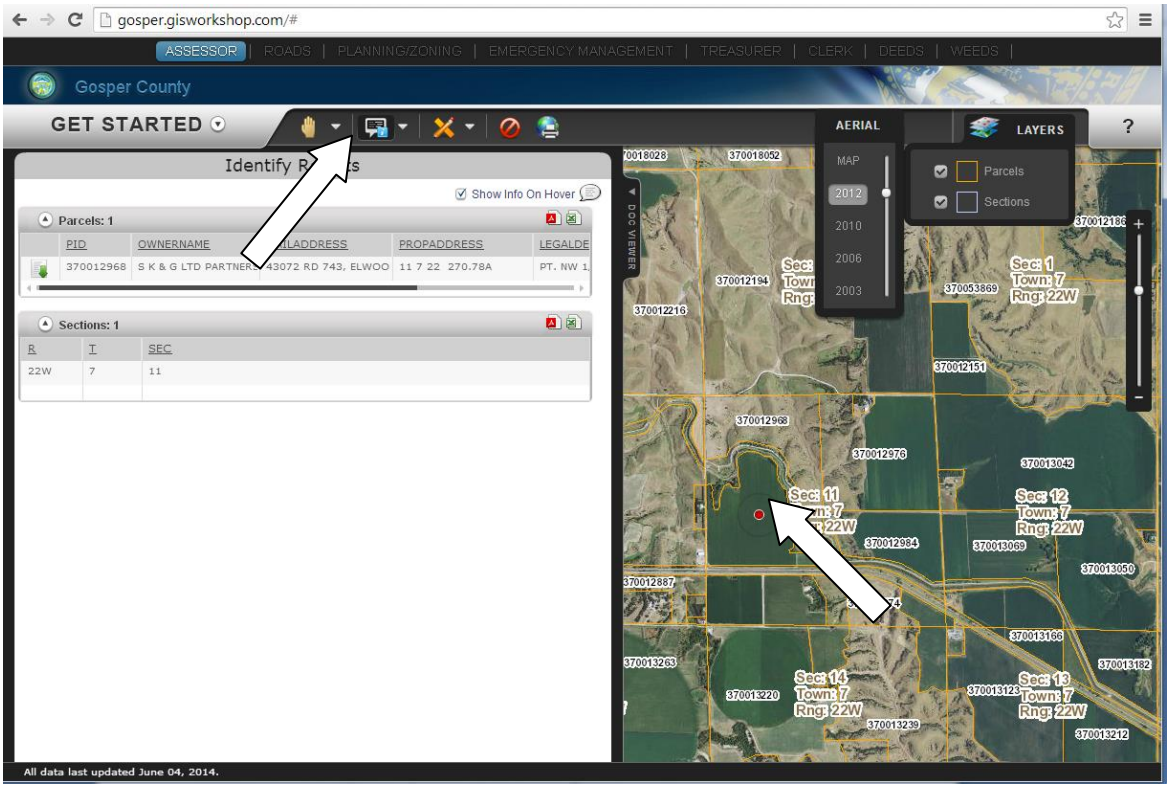


Figure 7: Activated Identify tool results on Assessor tab

Photo Tool

The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 8).

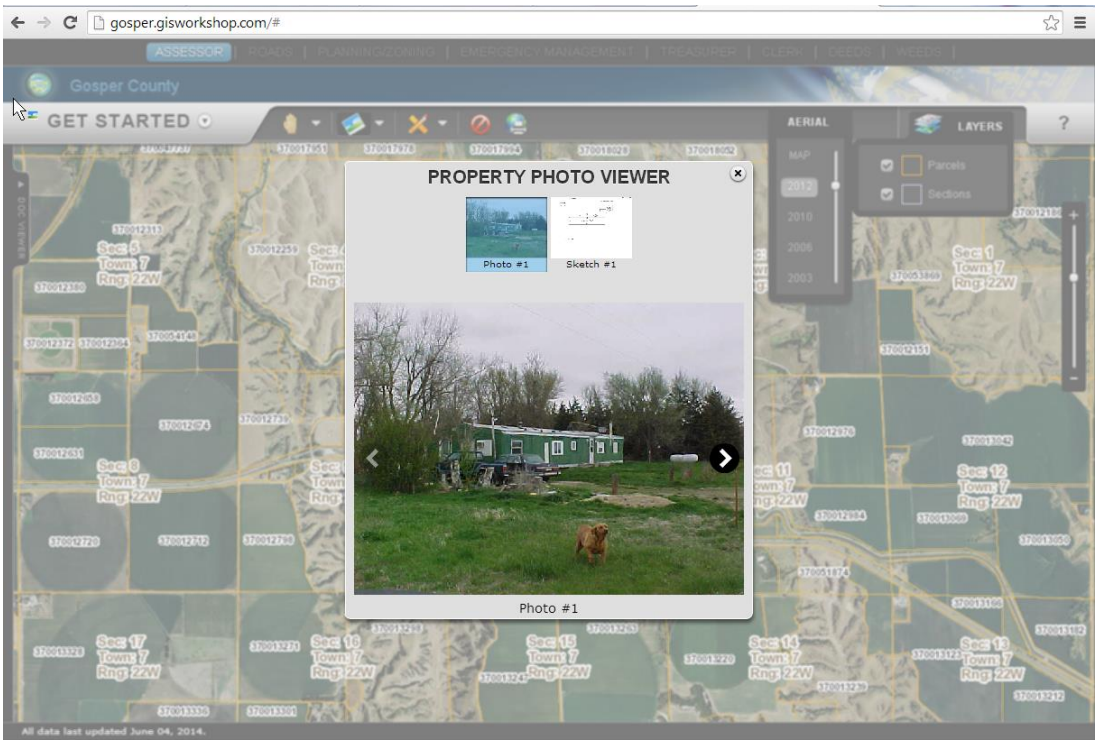


Figure 8: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 9). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

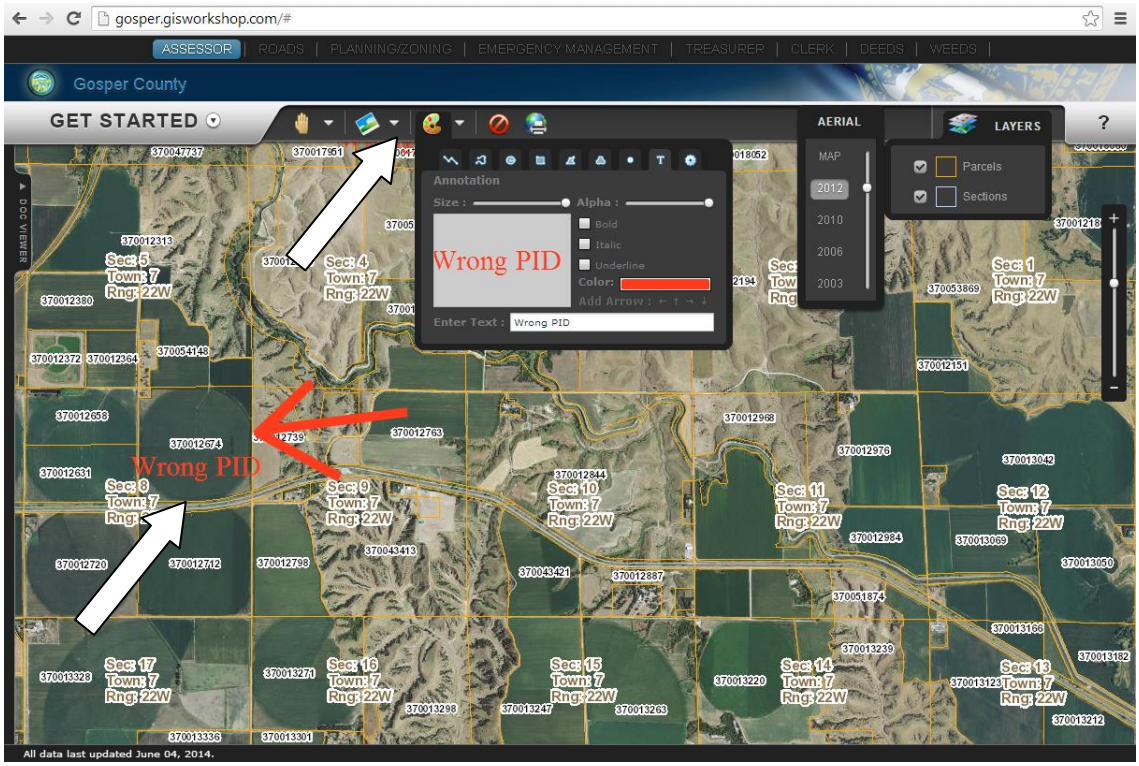


Figure 9: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 10). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

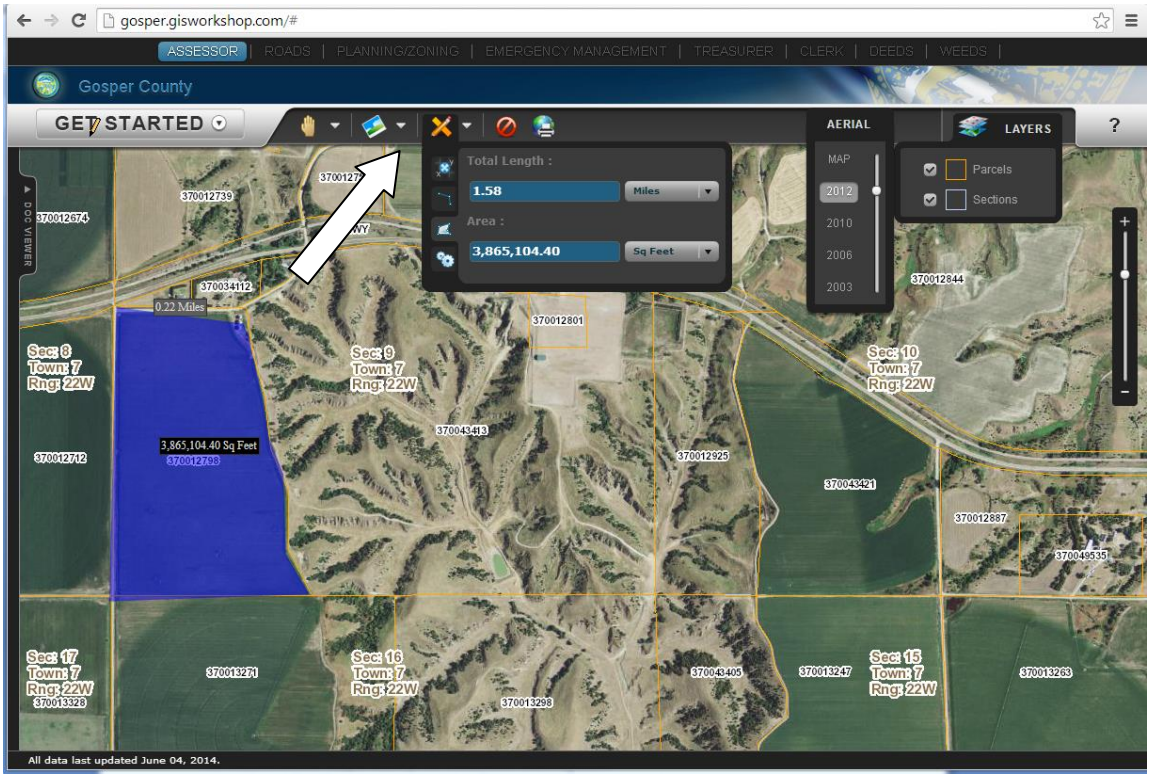


Figure 10: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figure11). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

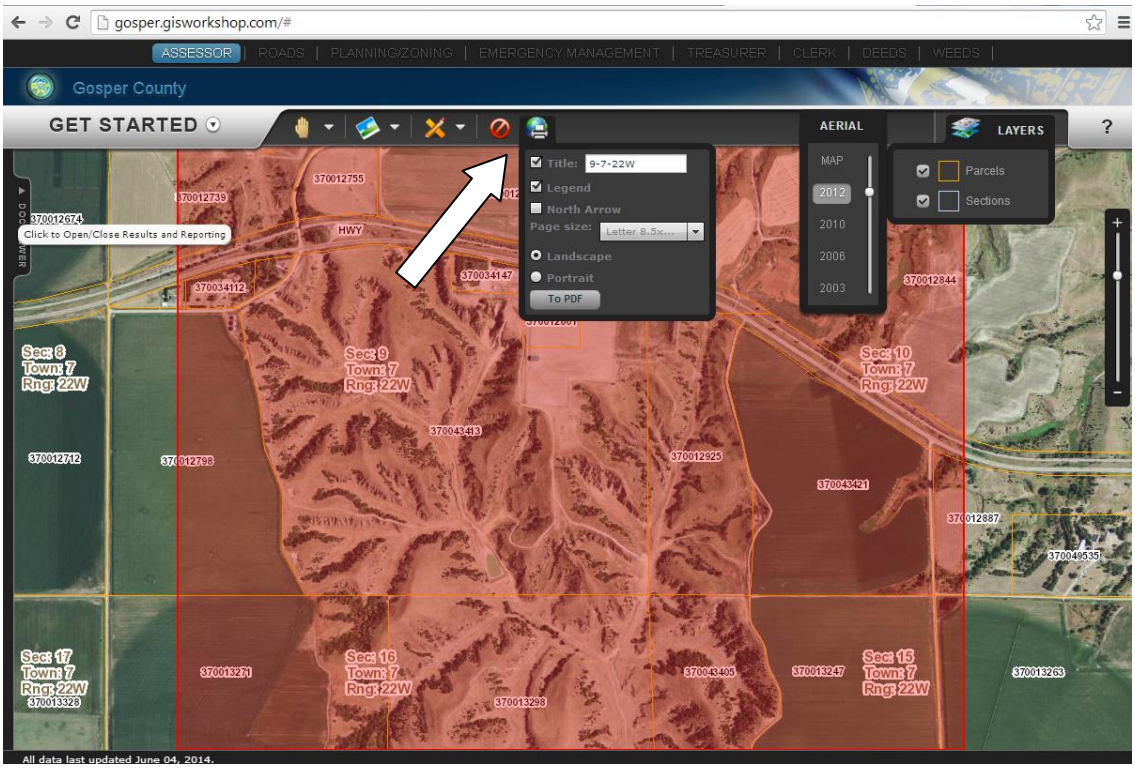


Figure 11: Print tool showing available options

Training

The vendor came on site and trained our staff how to add Parcel Identifications and classify Land Use on December 11th, 2013 and February 22nd, 2014. The vendor then provided an on-line training to the Assessor's Department June 5th, 2014 help get County staff comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2014. Gosper County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, http://gosper.gisworkshop.com, officially on June 5th, 2014. In addition, the creation of the GIS is currently considered 98% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

Scotts Bluff County Mapping Department
785 Rundell Road
Gering, NE 69341
308-436-6654

NE State Records Board
Records Management Division
440 South 8th St, Suite 201
Lincoln, NE 68508
Attn: Cathy Danahy

June 23, 2014

Dear Cathy and State Records Board Members;

We would like to thank you for the opportunity and projected monies that were awarded to Scotts Bluff County for the 2013 Nebraska State Records Grant.

We have used the money wisely and have come under budget in equipment and on budget with web page third party contracts. Our part-time help was hired midway into the grant year due to the availability of experienced help. Keri Wolf has had a slow start and has been working almost full time on grant work for the past few months. We have put Keri in our Mapping budget for the 2014-15 year as we will continue to create a county map that is accurate and available for many public uses. All of the third party contracts, equipment and payroll has been paid out by Scotts Bluff County.

We have taken our old 4 section cadastral maps and have created a seamless county map. We are now in the process of rectifying the 4 sections by GPS points and surveys. The online map is a combination of this process. The east side of the county has clean GPS sections and townships. The cities are all cogo'd in and are correct. We will still continue to rectifying the townships that are not correct.

We are asking for the full awarded amount of $17,500 as we have a total of $21,313.90 spent on our newly created online map project; and we will continue on this project to make an accurate map for the public and government use. We still have many aspects that we would like to include as well as metadata in the future.

We invite you to look at our map at: http://scottsbluffcountyne.map.beehere.net and again Scotts Bluff County thanks you for the opportunity to improve our services and to have the availability to create this map with your grant monies.

Sincerely,

Suzanne Wick

Suzanne Wick
GIS Administrator
Scotts Bluff County Mapping Department

Project Completion Report:

Sherman County, Nebraska

County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Sherman County, NE

June 16th, 2014

Table of Contents

Project Overview 3
Project Approach 3
GIS Data Development 3
Parcel GIS 3
Land Use Layer 3
Soils Layer 4
GIS Data Maintenance 4
WebGIS: Assessor Tab 4
Description of WebGIS Capabilities 6
Searches (Get Started) 6
Map Navigation 8
Identify tool 9
Photo Tool 10
Drawing Tool 11
Measurement tool 13
Print Tool 13
Training 14
Project Schedule 14

Project Overview

The Sherman County Assessor and the Board of Commissioners received $19,913 in grant funding from the Nebraska State Records Board Grant Program for a GIS Buildout project. The purpose of this project was to develop GIS data for Sherman County and implement this GIS, which would provide property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Sherman County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS has linked the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in our department. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Sherman County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Sherman County GIS by converting the cadastral maps to a GIS layer, attributing parcel identification numbers for each parcel, developing a comprehensive land use layer, and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

Parcel GIS

The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Sherman County. These maps, along with the CAMA database information, were used to draw in the parcel layer. After extracting the property boundaries from the scanned cadastral maps to create the digital parcel layer, the vendor added the Parcel ID number for each parcel. After the parcel layer was roughly 98% complete, the vendor identified a number of 'problem areas' where the parcel boundary could not be immediately identified and further research was needed by us. The vendor provided us with large paper maps containing all problem areas and requested the County to research legal descriptions to determine boundary lines. The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

Land Use Layer

After the parcel layer was completed, the vendor created the land use layer which identifies the land use codes for particular areas of a parcel. The vendor identified the various areas of a particular land use, digitized the boundaries, and incorporated the data into the GIS. We then went through and checked to make sure the land use had been identified correctly.

Soils Layer

The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography. We now use the GIS Land Use Calculator tool to evaluate every parcel in the County. This tool provides us with a much more accurate and efficient method of calculating this information for appraisal purposes. This tool is described in more detail below.

GIS Data Maintenance

The vendor will be maintaining the GIS data for Sherman County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS .This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the TerraScan assessment software database in place with Sherman County. The TerraScan CAMA database is downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Sherman County WebGIS site found at http://sherman.gisworkshop.com.The WebGIS will allow anyone with Internet access to search for information and view maps concerning Sherman County property ownership, sales information and other assessment/appraisal data.

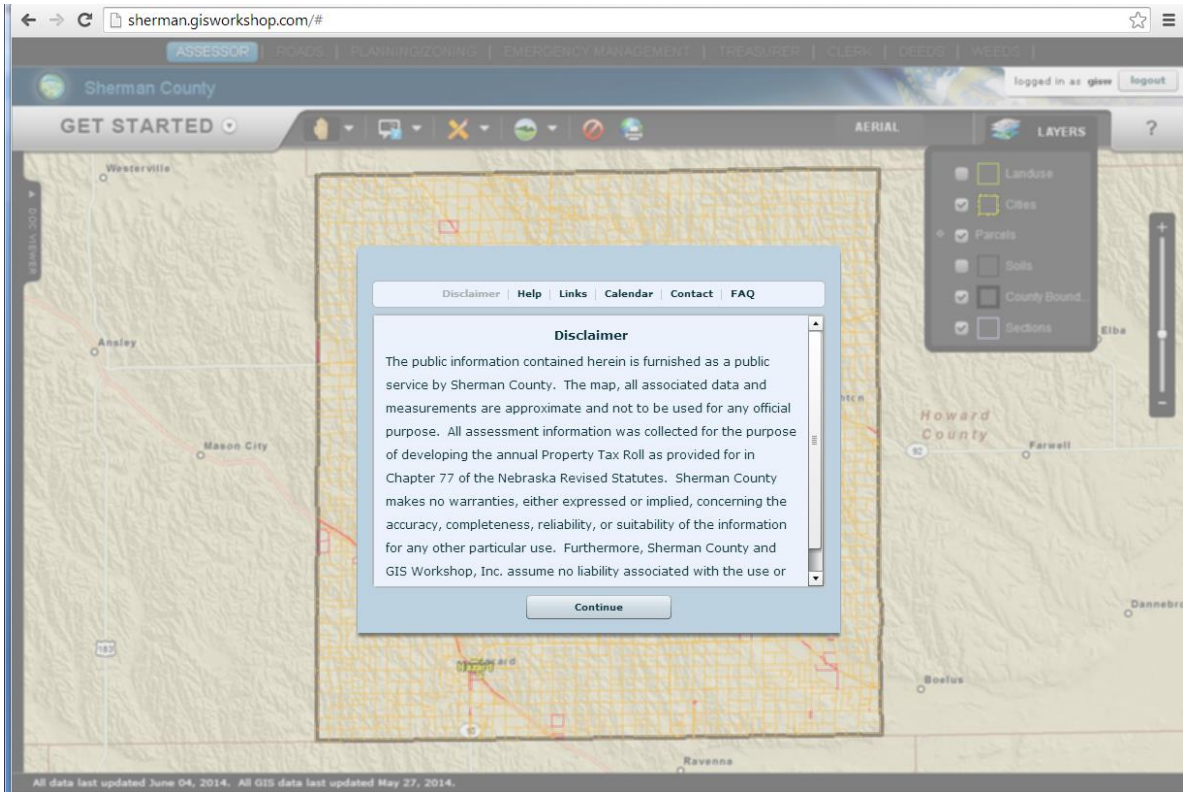


Figure 1: Opening screen (Assessor Tab) of GIS Workshop's Enterprise WebGIS for Sherman County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

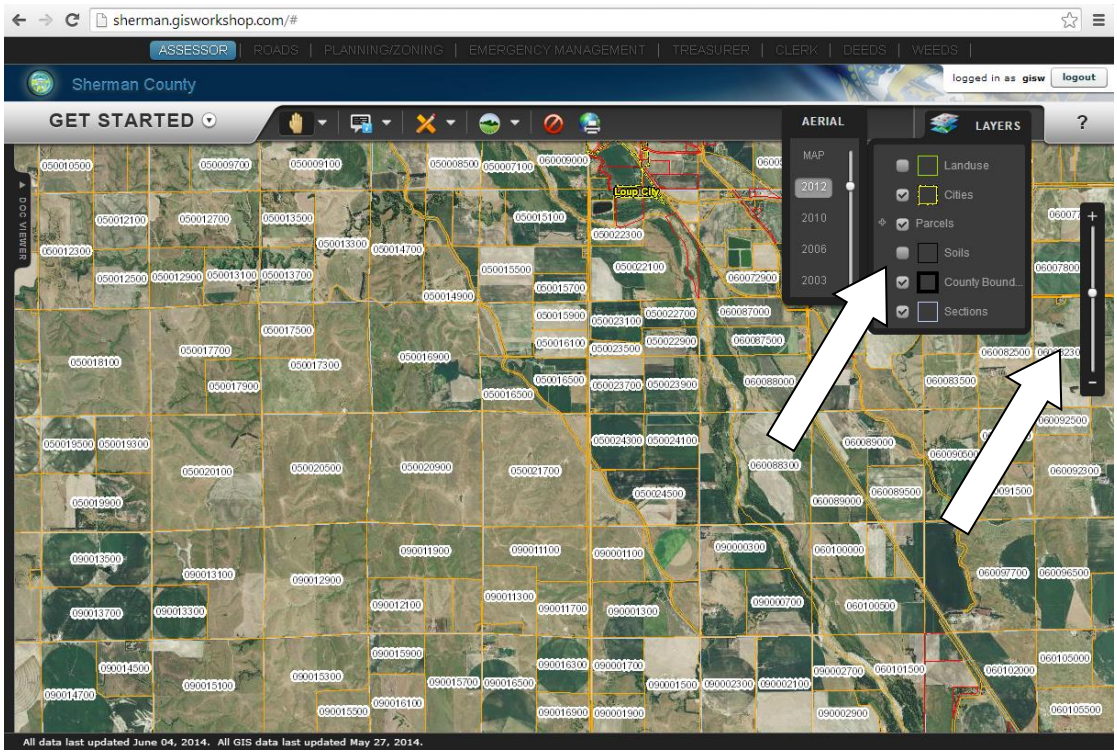


Figure 2: Assessor Tab layers for Sherman County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the TerraScan database "on the fly" using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available using the search features. Under the 'Get Started' drop-down menu, 'Find a Property' options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters.

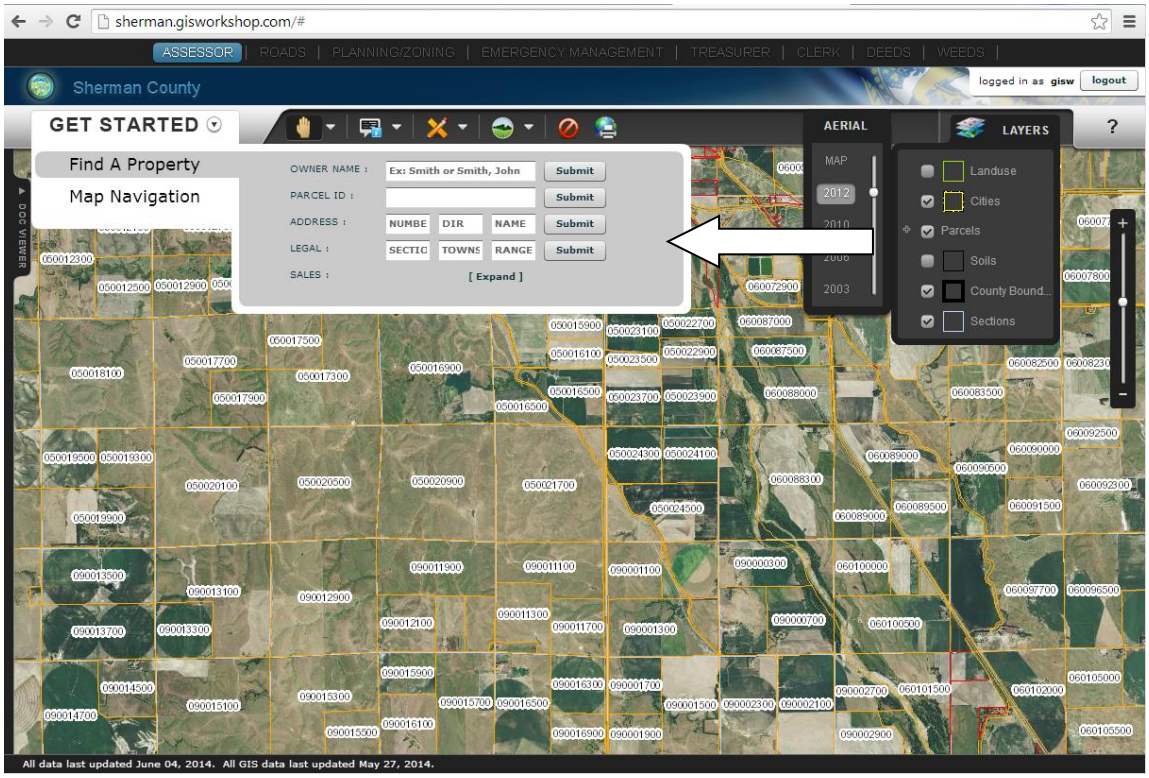


Figure 3: Assessor tab showing property search box

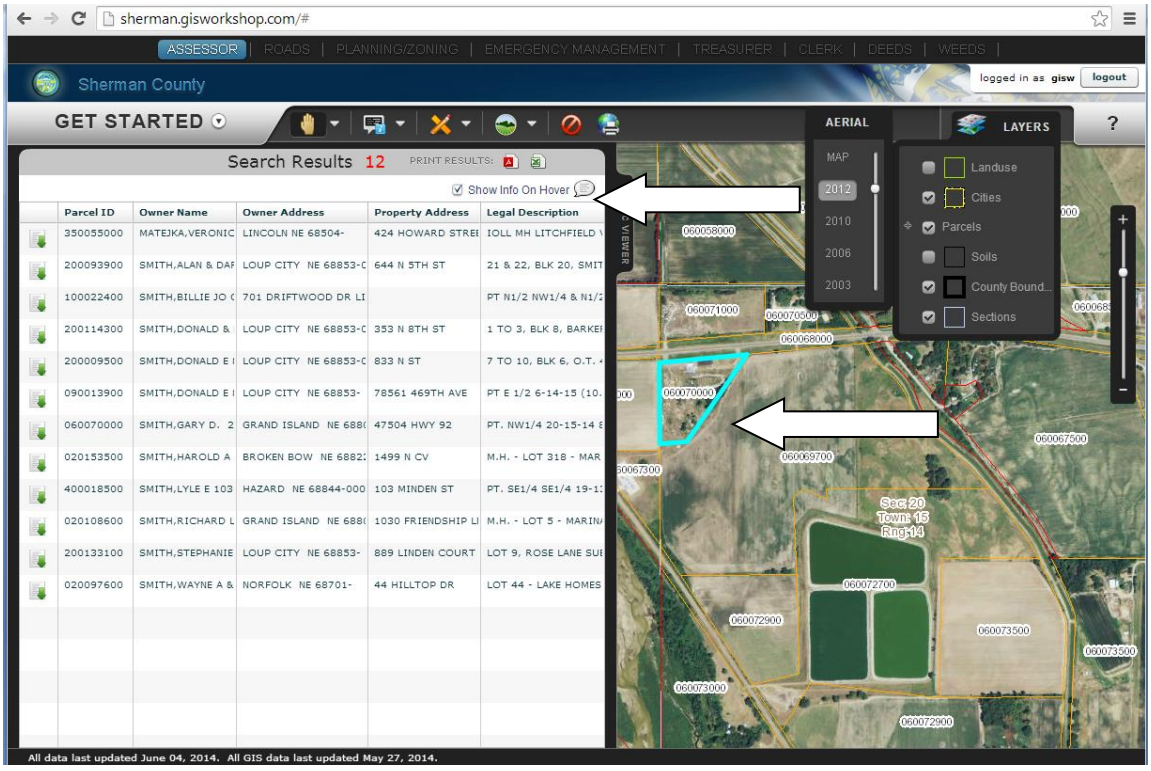


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

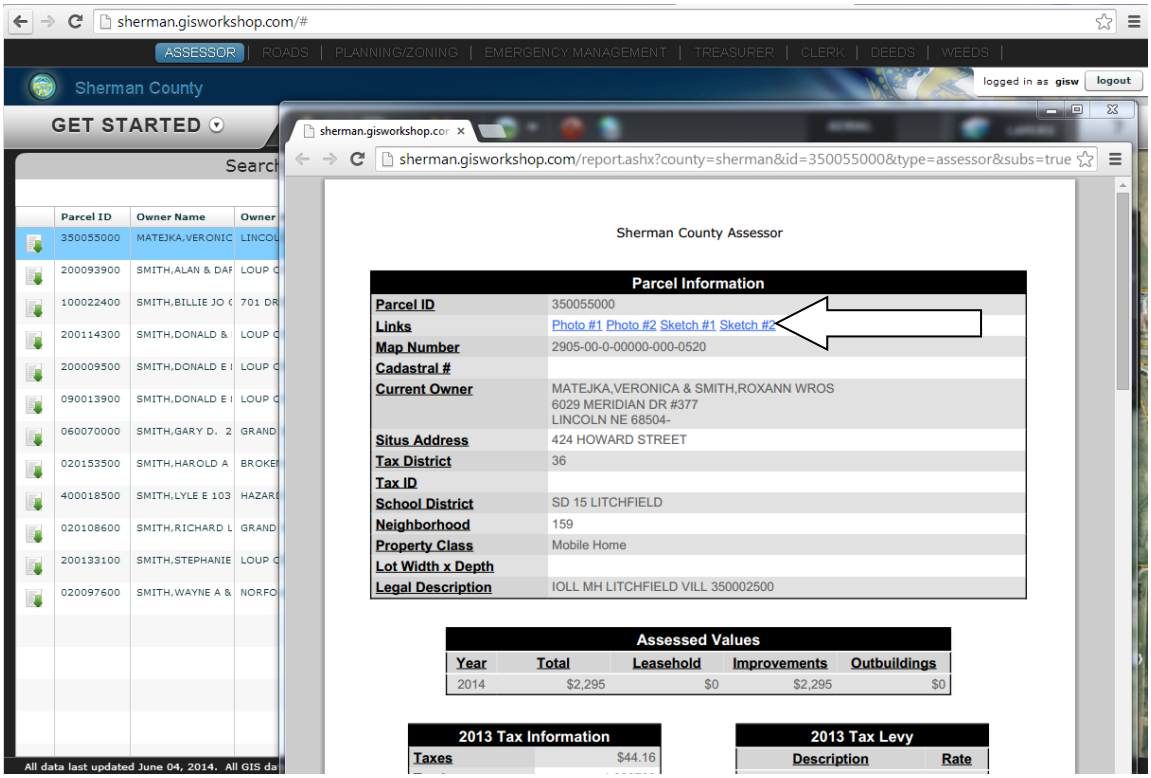


Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar. Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 6). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

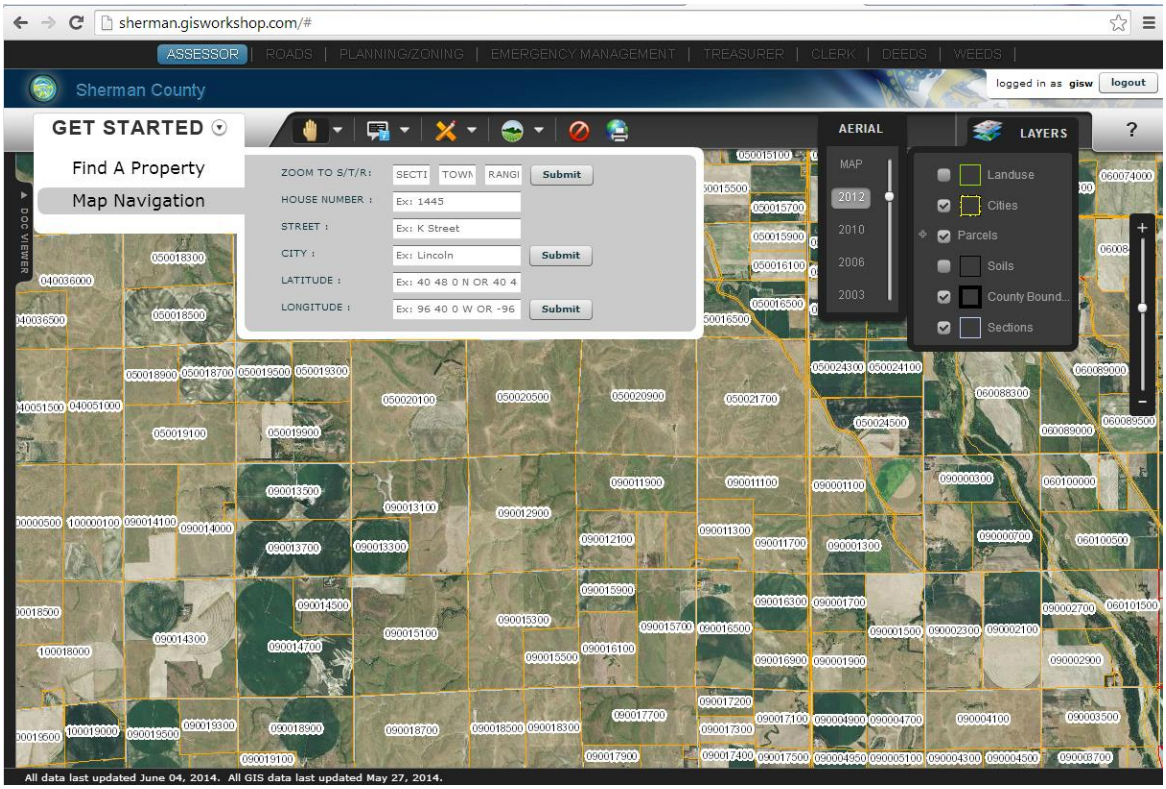


Figure 6: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 7).

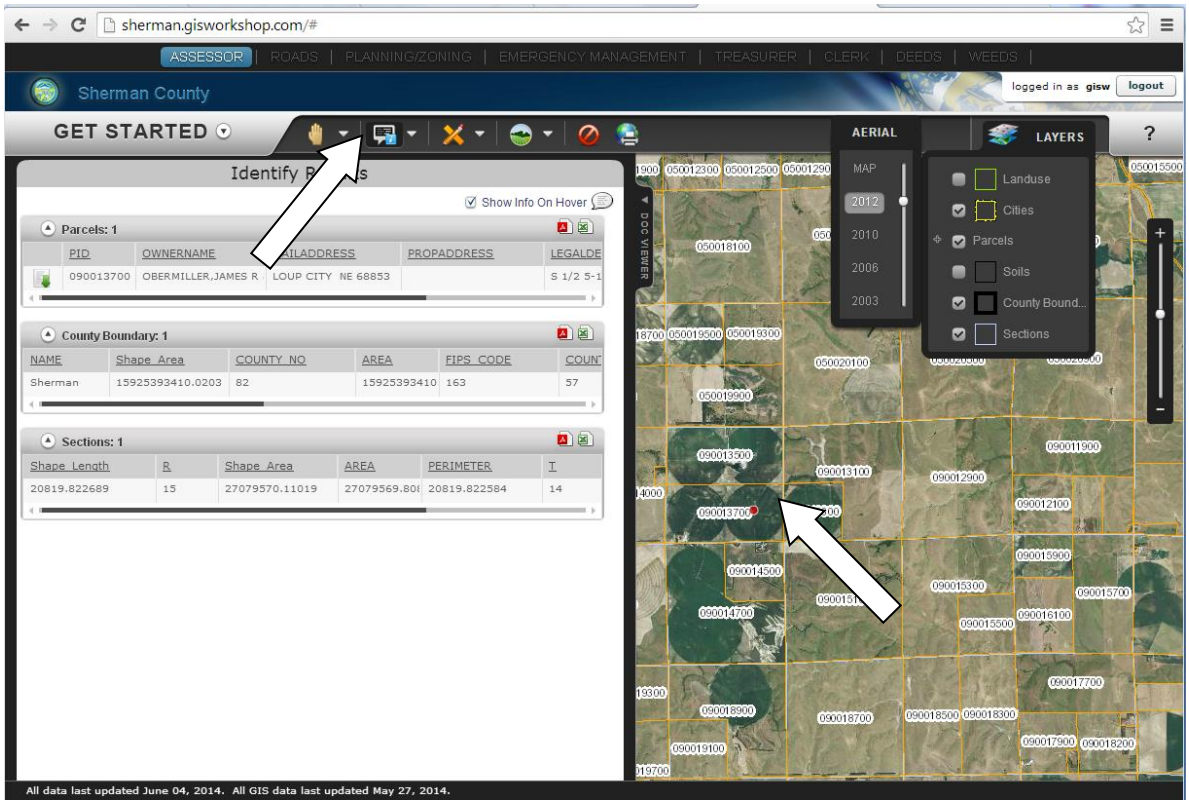


Figure 7: Activated Identify tool results on Assessor tab

Photo Tool

The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 8).

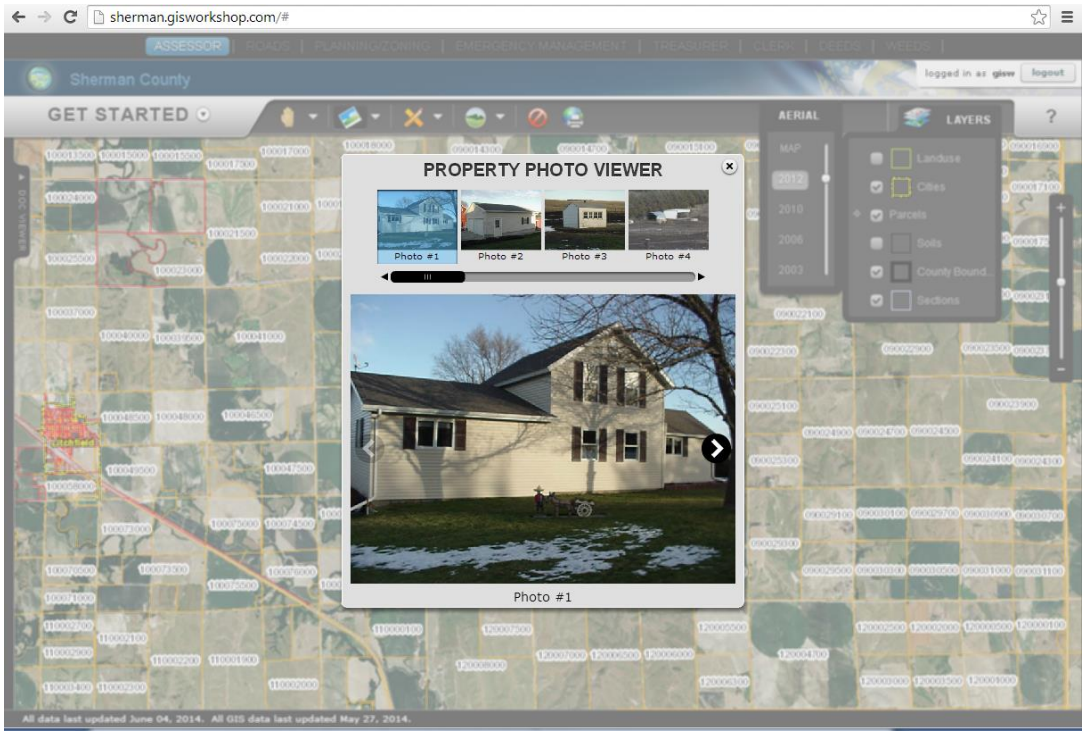


Figure 8: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 9). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

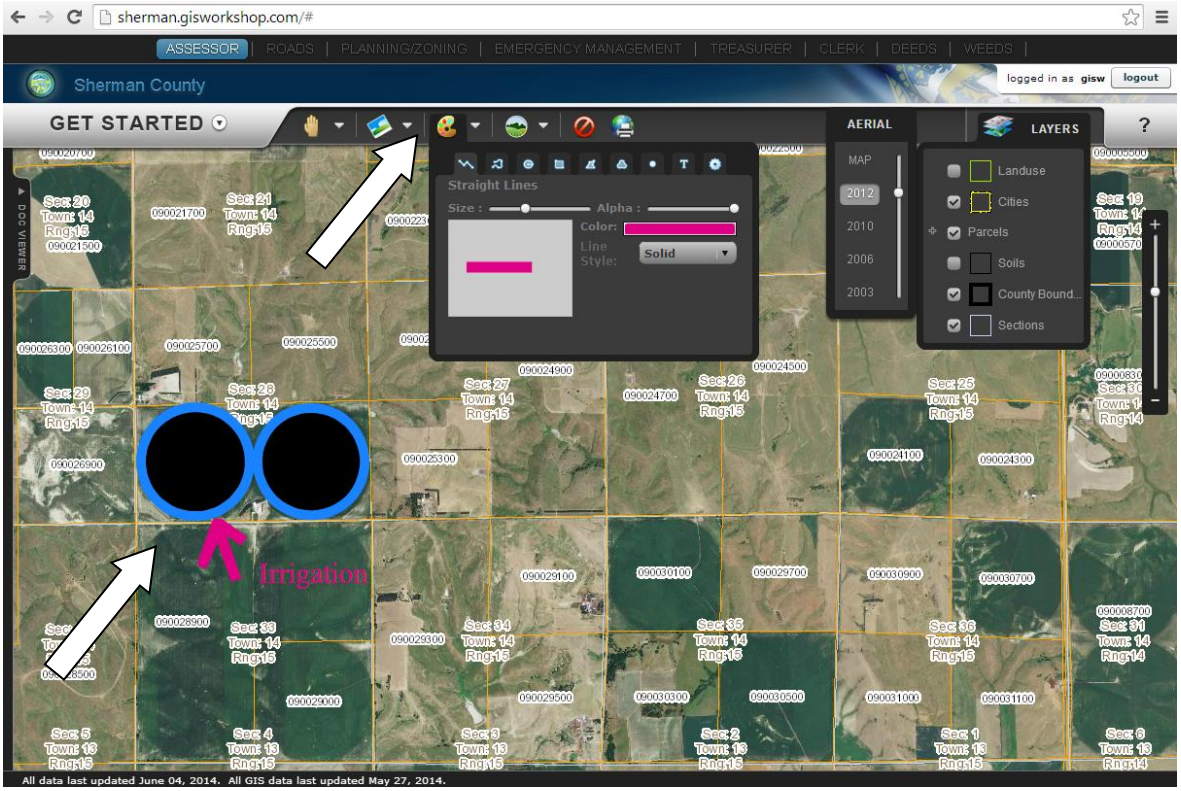


Figure 9: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 10). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

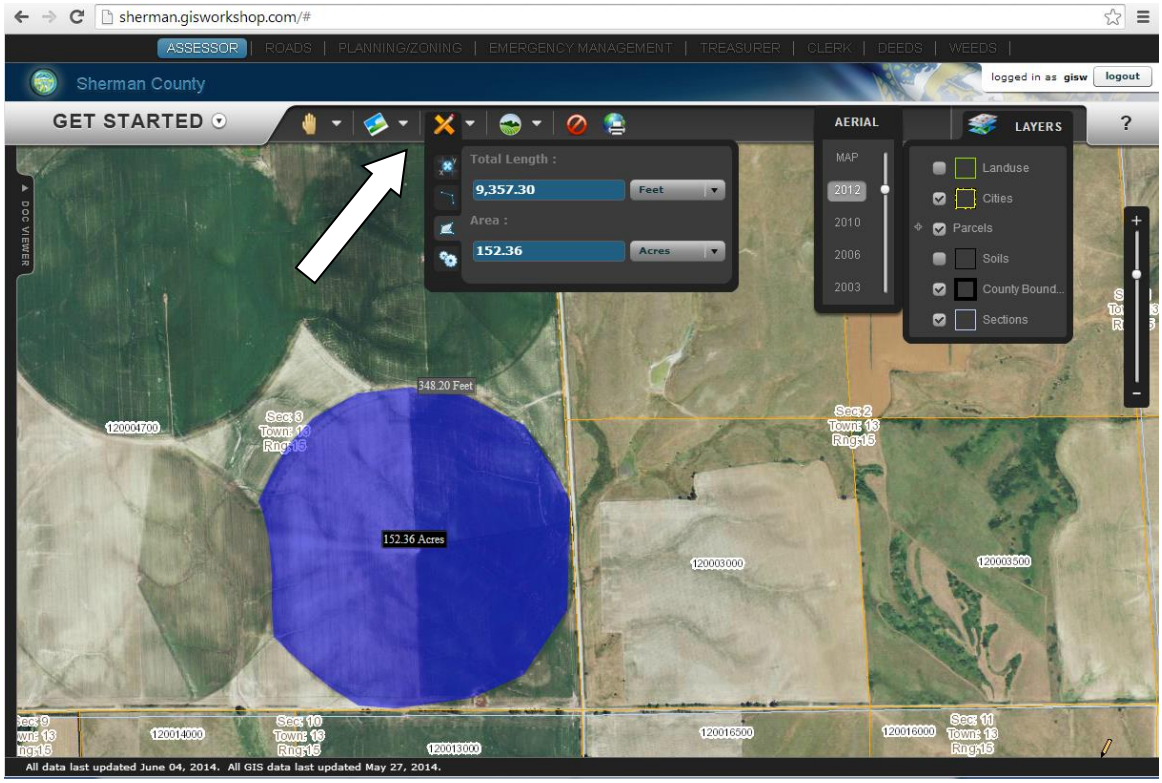


Figure 10: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figure11). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

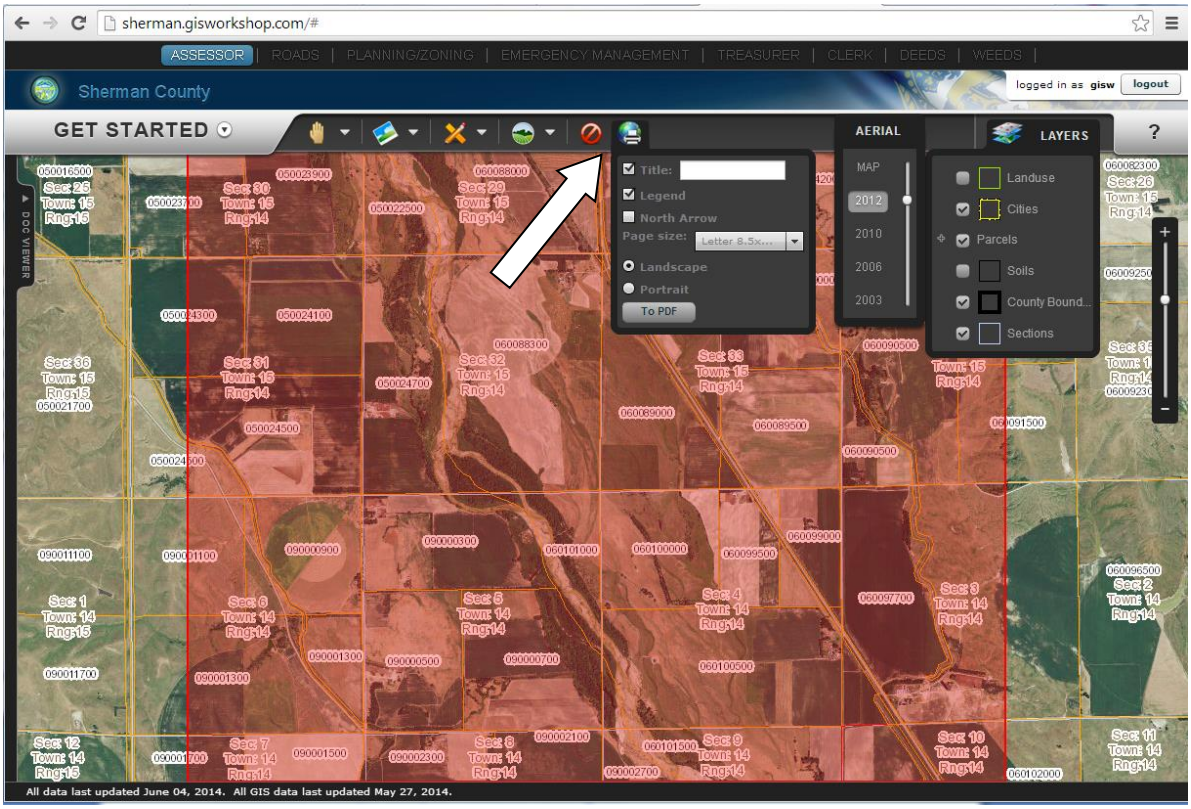


Figure 11: Print tool showing available options

Training

The vendor came on site and trained our staff how to categorize Land Use on November 7th, 2013 and to go through problem parcels on May 15th, 2014. The vendor then provided an on-line training to the Assessor's Department April 28th, 2014 to help get County staff comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2014. Sherman County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, http://sherman.gisworkshop.com, officially in May of 2014. In addition, the creation of the GIS is currently considered 94% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

Project Completion Report:

Webster County, Nebraska

County-wide WebGIS Site

Prepared for:

The Nebraska State Records Board

By Webster County, NE

June 18th, 2014

Table of Contents

Project Overview 3
Project Approach 3
GIS Data Development 3
Parcel GIS 3
Land Use Layer 3
Soils Layer 4
GIS Data Maintenance 4
WebGIS: Assessor Tab 4
Description of WebGIS Capabilities 6
Searches (Get Started) 6
Map Navigation 8
Identify tool 9
Photo Tool 10
Drawing Tool 11
Measurement tool 13
Print Tool 13
Training 14
Project Schedule 14

Project Overview

The Webster County Assessor and the Board of Commissioners received $19,913 in grant funding from the Nebraska State Records Board Grant Program for a GIS Buildout project. The purpose of this project was to develop GIS data for Webster County and implement this GIS, which would provide property and appraisal information on a WebGIS. The WebGIS provides online access to property information for property owners, the general public, and all County departments.

Webster County saw a need to implement a GIS for analysis and record keeping in the Assessor's office. The GIS has linked the parcel, soil, and land use directly to the appraisal database, greatly improving the efficiency and accuracy in our department. The County saw the project as an avenue to share County maps and data across all County departments, other government agencies, businesses and with the public through a new WebGIS solution.

Webster County feels that this project has successfully enhanced the delivery of local government agency services and improves government, public and business access to those services via the WebGIS system described below.

Project Approach

The vendor (GIS Workshop, Inc.) worked to build the Webster County GIS by converting the cadastral maps to a GIS layer, attributing parcel identification numbers for each parcel, developing a comprehensive land use layer, and incorporating the soil survey data. The GIS was then made available on a public-facing WebGIS site for the Assessor's department and any interested party to access via the internet.

GIS Data Development

Parcel GIS

The vendor began the construction of the parcel layer using the Nebraska State Plane Coordinate System as the base coordinate system (as per state statute). We assisted the vendor in collecting and scanning the rural assessment cadastral maps from Webster County. These maps, along with the CAMA database information, were used to draw in the parcel layer. After extracting the property boundaries from the scanned cadastral maps to create the digital parcel layer, the vendor added the Parcel ID number for each parcel. After the parcel layer was roughly 98% complete, the vendor identified a number of 'problem areas' where the parcel boundary could not be immediately identified and further research was needed by us. The vendor provided us with large paper maps containing all problem areas and requested the County to research legal descriptions to determine boundary lines. The County has performed research to help identify each of these parcel boundaries and will continue to work with the vendor in the cleanup work.

Land Use Layer

After the parcel layer was completed, the vendor created the land use layer which identifies the land use codes for particular areas of a parcel. The vendor identified the various areas of a particular land use, digitized the boundaries, and incorporated the data into the GIS. We then went through and checked to make sure the land use had been identified correctly.

Soils Layer

The vendor incorporated the NRCS soils layer into the GIS for us so we may view the parcel map, land use map and soils map together with the latest aerial photography. We now use the GIS Land Use Calculator tool to evaluate every parcel in the County. This tool provides us with a much more accurate and efficient method of calculating this information for appraisal purposes. This tool is described in more detail below.

GIS Data Maintenance

The vendor will be maintaining the GIS data for Webster County going forward. The County will be responsible for sending all parcel splits and land use changes to the vendor on a regular basis. The vendor will then make the proper edits to the GIS within 5 days of receipt of the changes and publish the changes to the WebGIS. We then access the latest version of the GIS through the WebGIS .This frees up the assessor department staff to concentrate on critical projects and issues and does away with the need to maintain expensive personnel, hardware and software dedicated to GIS.

WebGIS: Assessor Tab

The vendor configured the WebGIS to work with the TerraScan assessment software database in place with Webster County. The TerraScan CAMA database is downloaded on a nightly basis to power the property information component of the WebGIS application.

The Assessor tab features the data layers and tools specific to the needs of the Assessment staff, real estate professionals and land owners. Below are actual screen shots from the Webster County WebGIS site found at http://webster.gisworkshop.com.The WebGIS will allow anyone with Internet access to search for information and view maps concerning Webster County property ownership, sales information and other assessment/appraisal data.

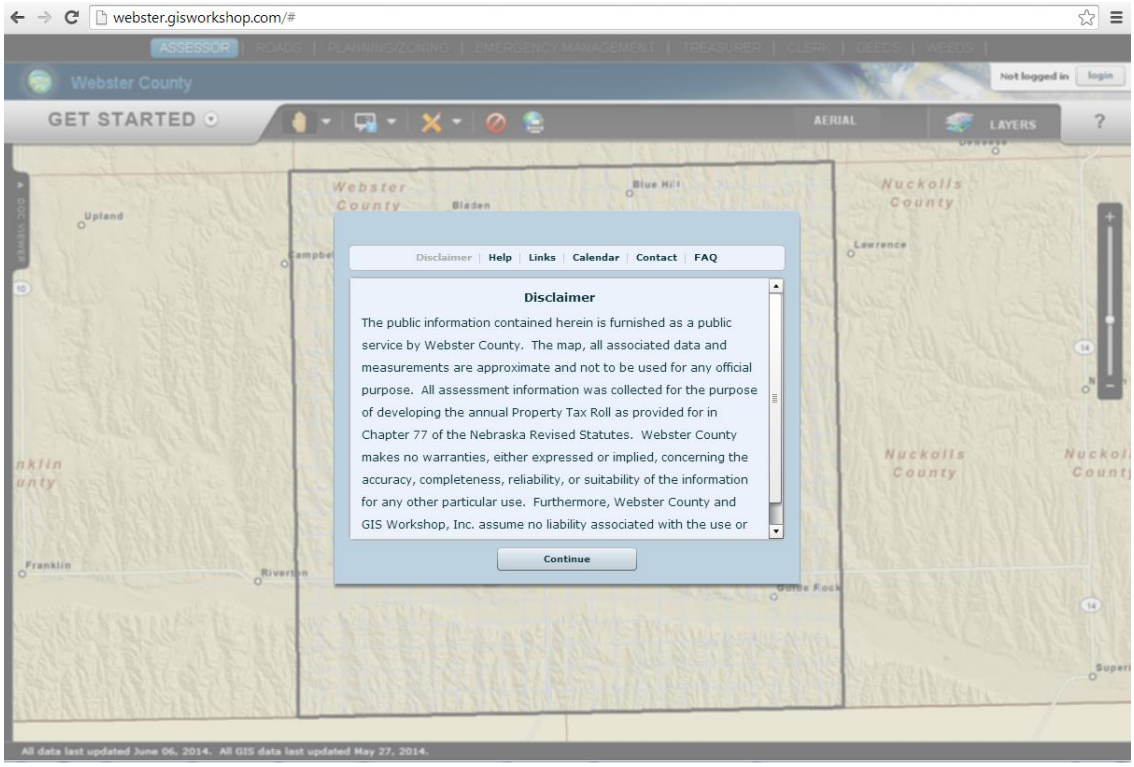


Figure 1: Opening screen (Assessor Tab) of GIS Workshop's Enterprise WebGIS for Webster County, NE.

The WebGIS opens to the Assessor tab with parcels, sections and a street base map layers visible (Figure 2). The user can toggle the background mapping between the satellite view that includes 2012 FSA aerial photography and the default street base map.

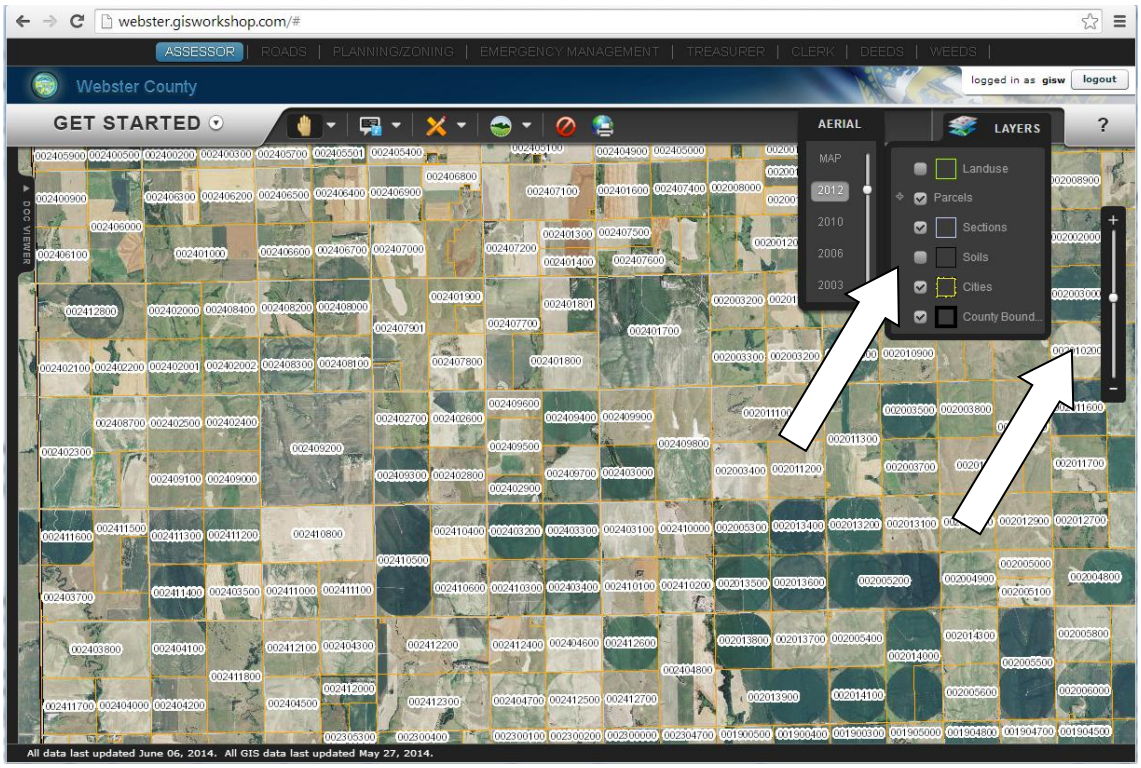


Figure 2: Assessor Tab layers for Webster County, NE and the zoom tool.

The GIS parcel layer contains the property boundary geometry and parcel identification number. The parcel identification is used to join the parcel boundary information from the GIS data layer with the information from the TerraScan database "on the fly" using GISW proprietary technology.

Description of WebGIS Capabilities

Searches (Get Started)

Complete property and sales information is available using the search features. Under the 'Get Started' drop-down menu, 'Find a Property' options include owner name, parcel ID, address, or legal description (Figure 3). In addition, the user may use additional sales data filters to narrow the search by date range, price range, year built, or other pertinent parameters.

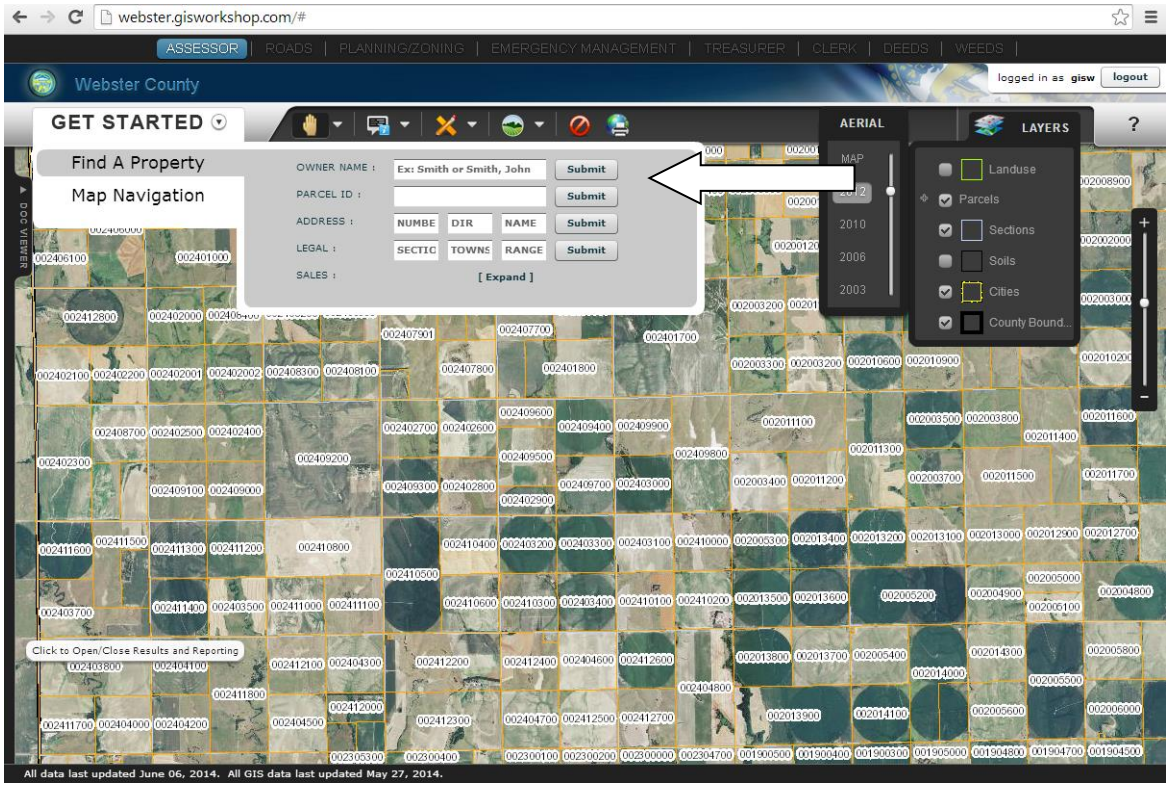


Figure 3: Assessor tab showing property search box

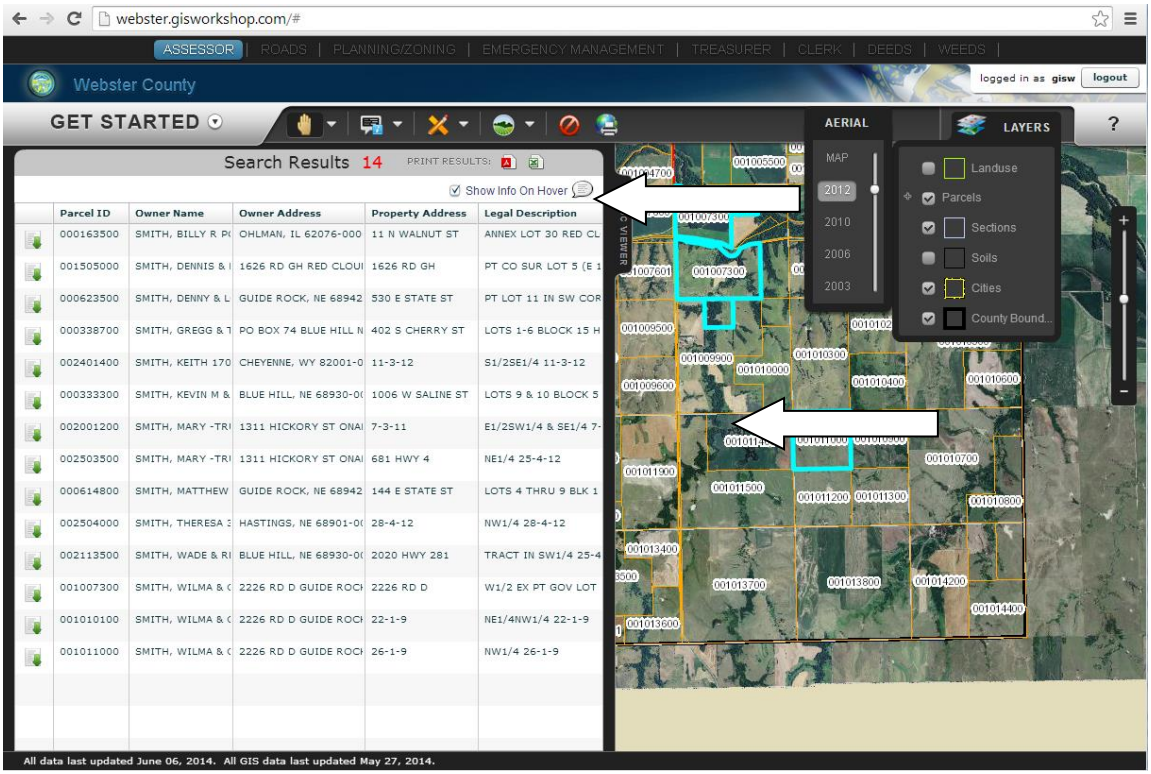


Figure 4: Property search results (note the map changed the extent to show highlighted parcels)

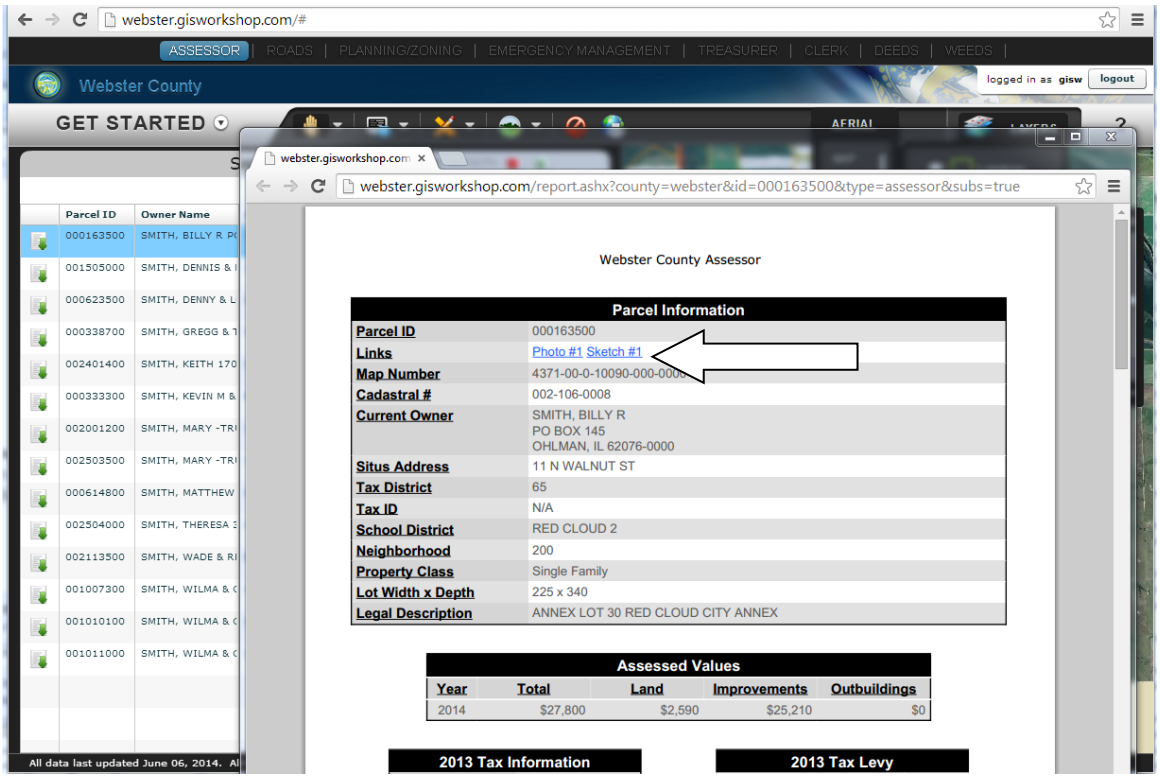


Figure 5: PDF Property Record Card (note hyperlinks to photos and sketches of the property)

The list of search results can be exported to a PDF document or downloaded as a Microsoft Excel document. The full property report card is displayed with links to photos, value, sale, building and land information (Figure 5). This feature is available for property search results to identify results and greatly expands the value of the system for government, public and business use. For example, appraisers and real estate agents can easily find the name and address of property owners without having to go to the courthouse.

Map Navigation

A slider bar for general zoom in/out viewing is available at all times. Easy panning or the ability to move the map around is possible via the pan tool icon located in the toolbar. Additionally, under the 'Get Started' drop down menu, the map navigation option allows the user to 'zoom to section/township/range' (Figure 6). The user may enter a specific section/township/range or latitude/longitude (GPS coordinate) and then the map zooms into the specified location.

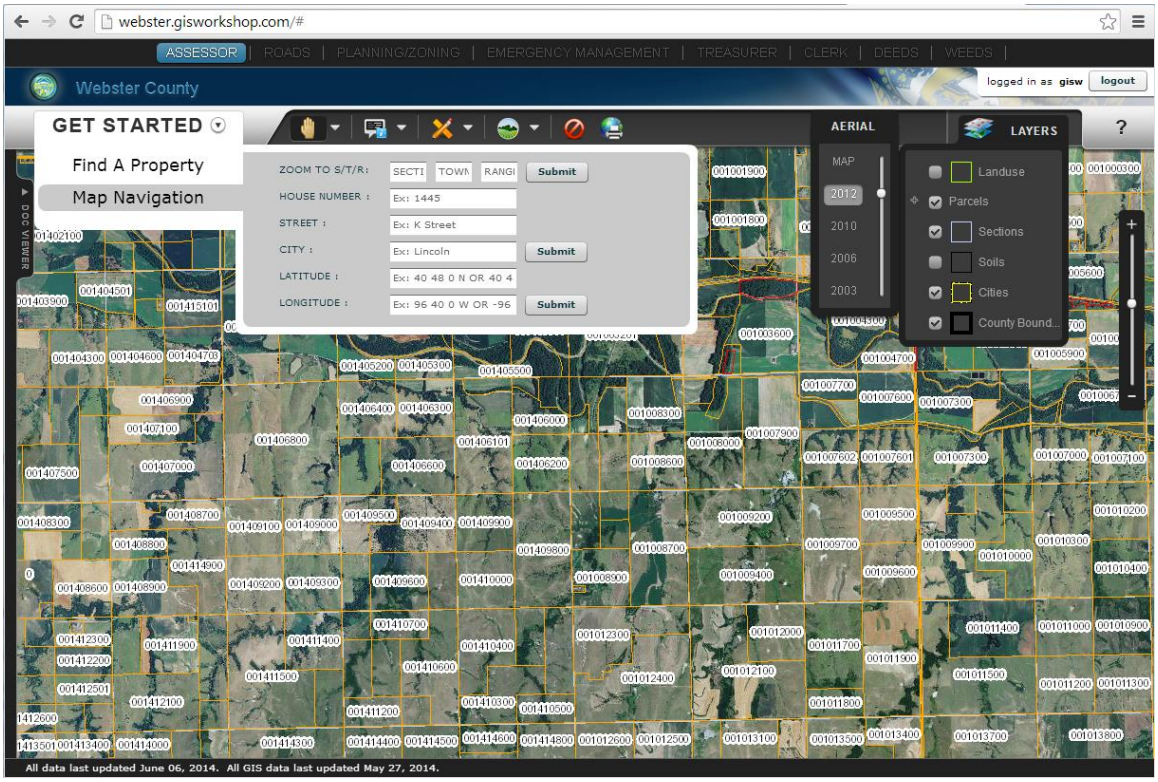


Figure 6: User enters section/township/range

Identify tool

The Identify Tool allows a user to click on the map to get results for all map visible layers. The user can click on a map inside a parcel and the WebGIS will return a pop-up window with basic parcel, owner name, and address information (Figure 7).

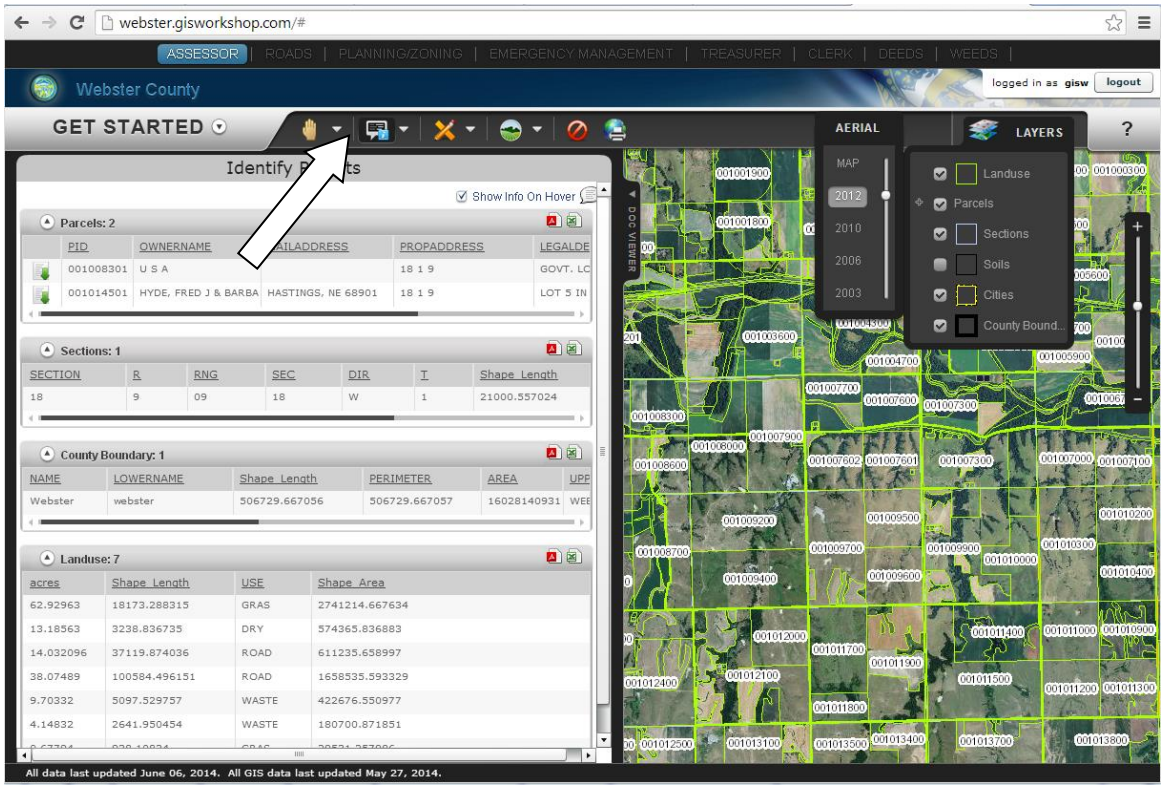


Figure 7: Activated Identify tool results on Assessor tab

Photo Tool

The Photo Tool is a great way to view individual building improvements. The tool reads the assessment database for all available photos and sketches and displays them in a photo window (Figure 8).

Figure 8: Property Photo Viewer Tool shows all available images from the Assessor's database

Drawing Tool

The drawing tool offers a wide range of options to mark up the map. The drawing tool offers options for point, line, polygon and text size, color and transparency (Figure 9). The drawing tool combined with the print to email allows County staff to type notes and sketch information right on the digital map and share with each other and the public via email.

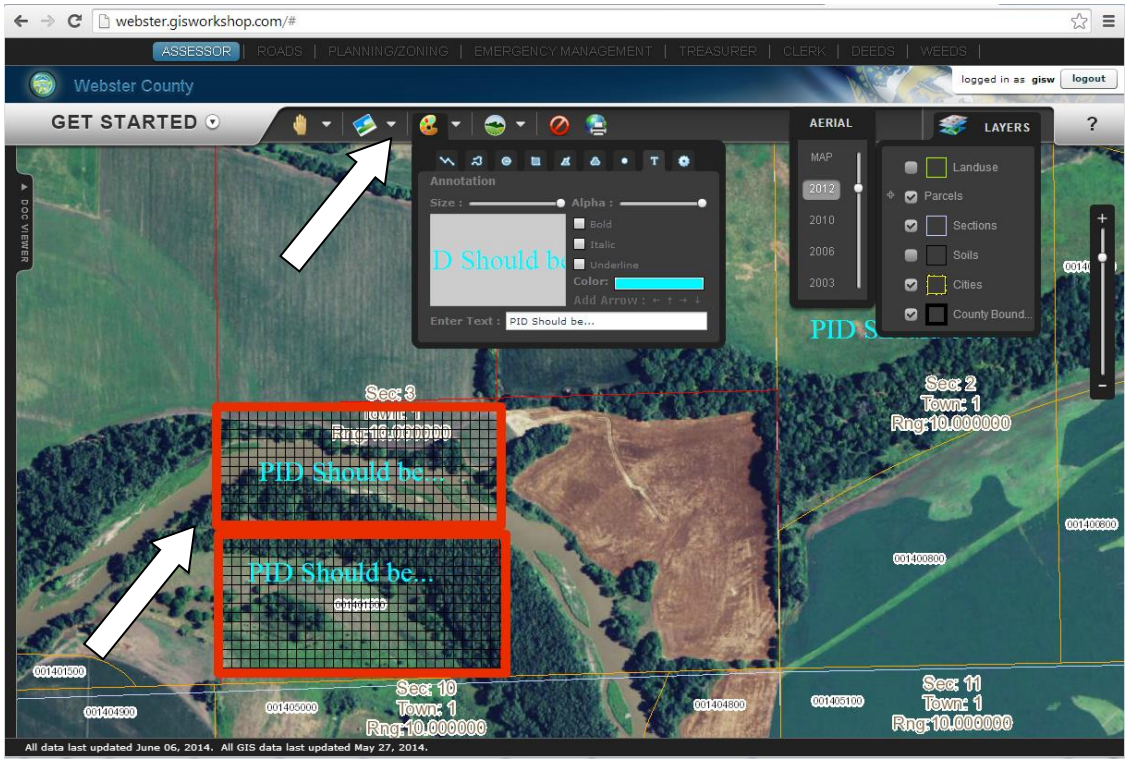


Figure 9: Drawing tool illustrating line and text features to show where a PID needs to be updated.

Measurement tool

Length (feet, meters, miles, and kilometers) and area (acres, square feet, square meters, square miles, and square kilometers) measurements can be easily performed via the Measurement Tool (Figure 10). Using this tool, simply click at the starting point and double click at the ending point to measure a length or draw a polygon by clicking at each vertex location to measure the area. The total measurement appears in a box at the top of the screen as seen in the figure below.

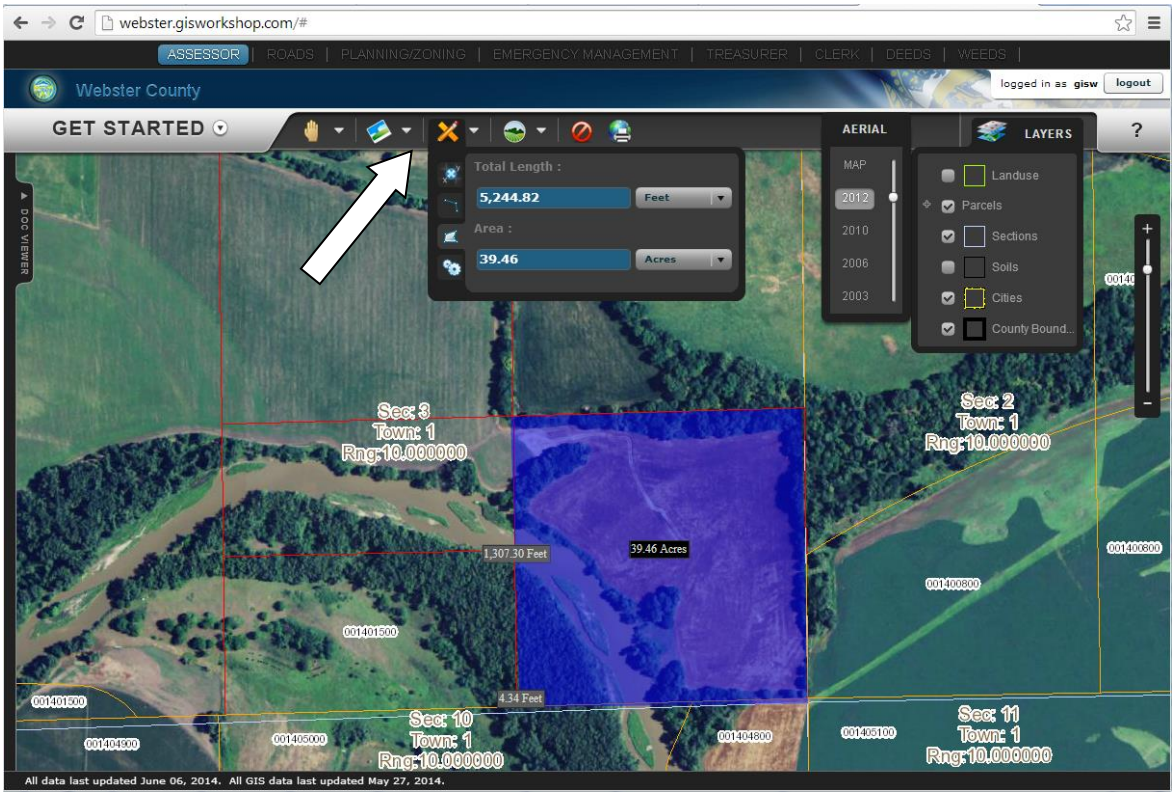


Figure 10: Measurement tool showing available options for measurement of area

Print Tool

The Print Tool will convert the current map image from the WebGIS interface to a PDF document (Figure11). The Print Tool is helpful for sharing a specific screen view of a map location. We are able to share a screen view with a colleague in an email or print that view to paper and mark up.

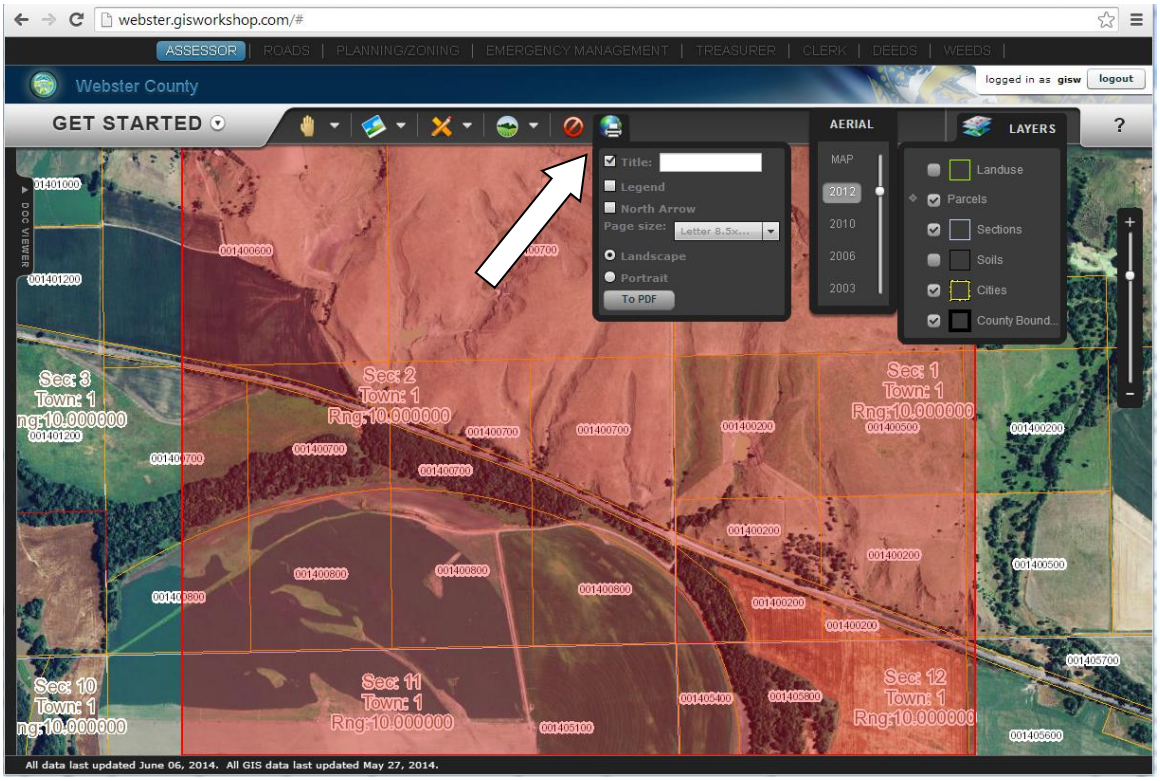


Figure 11: Print tool showing available options

Training

The vendor came on site and trained our staff how to categorize Land Use and go through problem parcels on April 30th, 2014. The vendor is also working on providing on-line training to the Assessor's Department to get the County staff comfortable using the new WebGIS site so County staff may answer questions from users.

Project Schedule

The vendor projected the project completion to occur on or before June 30th, 2014. Webster County is pleased to announce that, with GISW's help, it was able to officially launch the WebGIS website, http://webster.gisworkshop.com, officially in May of 2014. In addition, the creation of the GIS is currently considered 95% complete. The vendor will continue to work with the County in the ongoing process of updating and maintaining the GIS.

General Manager's Report
2nd Quarter Business Plan Update

April 2014 – June 2014

Nebraska.gov
301 S 13th Street, Suite 301
Phone: 402-471-6582
FAX: 402-471-7817
Email: bhoffman@egov.com

Executive Summary

As portal manager, we strive to provide value and stability to the state and those that need to conduct business with agencies, at all levels of government. We are proud of the services that we provide and are pleased to report to the Board that we continue to strive to be the leader in government technology.

We are constantly looking for opportunities to develop new services and expand the reach of electronic government services that are available for use. The chart on page six (6) shows how we have continued to increase the services provided for key agencies. New services create new streams of revenue to the portal, which allows Nebraska Interactive the ability to grow, and increases the amount of funds generated for the Board.

Since 2008, we have created 115 new services for numerous agencies. We are proud of the expansion of services which allow for interaction with government at any time of day, any day of the week. In addition, agencies are seeing efficiencies created. The graph on page eight (8) highlights the savings that are being realized by the courts for two online services. This reflects the time, and therefore costs, the courts has been able to save by streamlining internal processes.

A press release was issued for the newest service launched for the Secretary of State's office, which was picked up by national media outlets. Page 12 highlights the top five media outlets that published the release. The Handicap Parking Online Application has been recognized yet again in the 2014 Better Government Competition by the Pioneer Institute (page 13). In addition, award submissions for Best of the Web and the Digital Government Achievement Awards have been submitted for several online services, as highlighted on page 13. All of this positive activity shows the pioneering spirit we have in Nebraska to not only provide the top level of services for our agencies, as well as develop applications worthy of national recognition.

We feel strongly about the success of our applications and how that success feeds right back into the state. You will notice new graphs through out this report that help illustrate the value of our partnership.

One of our priorities as portal manager is to have a top level of reliability for everyone that interacts with our services. The information provided on page fifteen (15) highlights our response times. We are pleased to report to the board that there was no network downtime for the second quarter. Also, we would like to bring to the board's attention that there was 100% uptime in May.

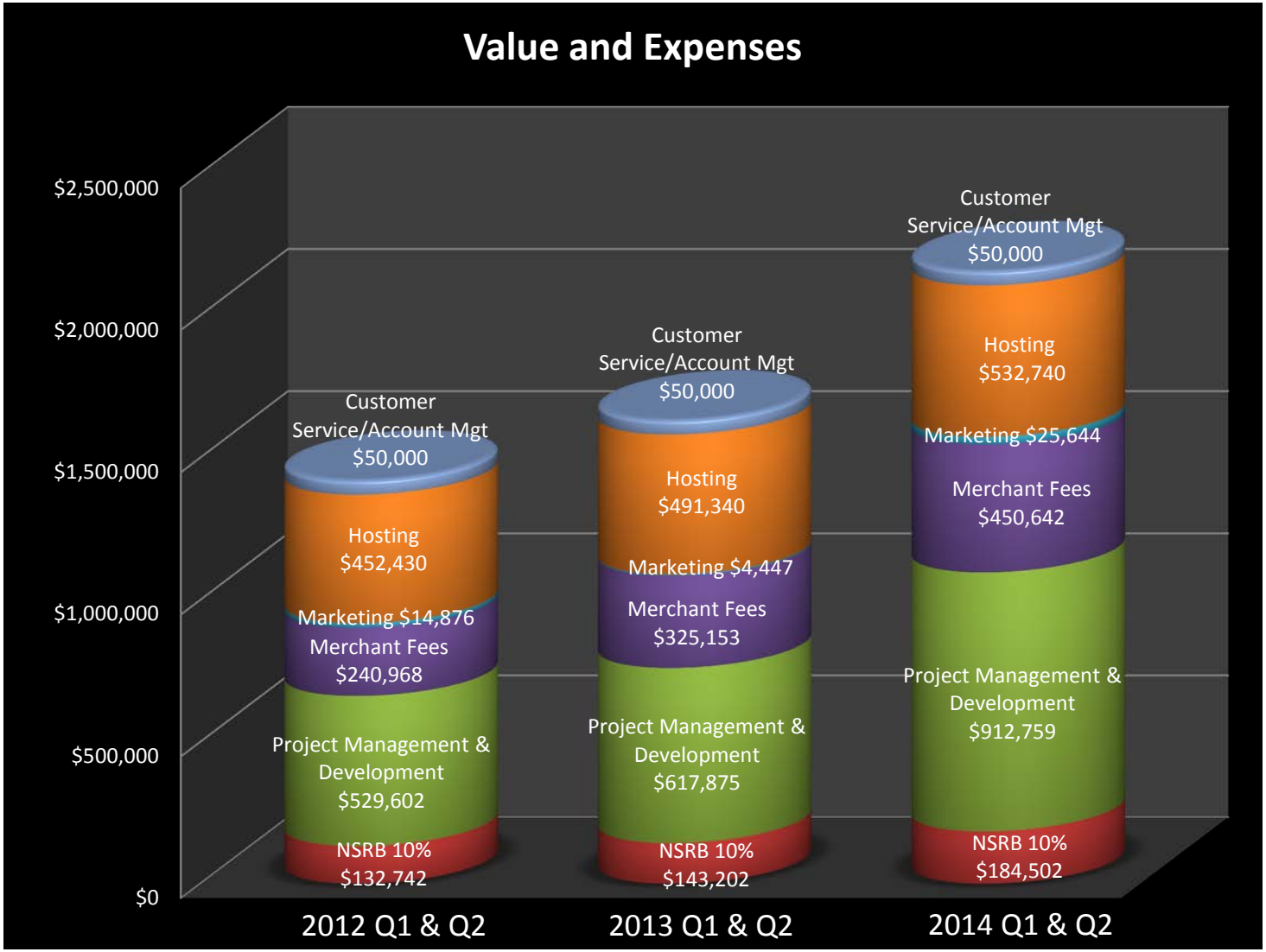
Financial Summary

	2014 June	2013 June	2014 YTD	2013 YTD
Total Gross Revenue	$695,490	$628,528	$4,588,176	$4,130,769
10% NSRB Partner Share	$27,479	$21,711	$184,502	$143,202
Agency Share	$292,307	$298,315	$1,936,928	$1,987,870
COR Other (Communication, Data Processing and Other Costs)	$63,995	$46,425	$454,657	$329,147
Total Cost of Revenue	$383,781	$366,451	$2,576,087	$2,460,219
Nebraska Interactive Gross Revenue	$311,709	$262,077	$2,012,089	$1,670,550
Operating Expenses	$232,859	$205,889	$1,377,582	$1,231,662
Nebraska Interactive Pre-Tax Income (Loss)	$78,850	$56,188	$634,506	$438,888
Nebraska Interactive Provision for Income Tax Expense (Benefit)	$31,600	$22,515	$254,288	$175,863
Nebraska Interactive Net After-Tax Income (Loss)	$47,250	$33,673	$380,218	$263,025
Nebraska Interactive Share	$376,470	$308,259	$2,467,308	$1,999,170

2013 Margin Comparison

	NE Interactive, LLC	NIC Inc.	Oracle	Microsoft	Google	eBay	Average
Operating income margin %	22%	21%	39%	34%	23%	21%	30%
Net after-tax income margin %	13%	13%	29%	28%	22%	18%	24%
EBITDA %	23%	24%	55%	39%	30%	30%	39%

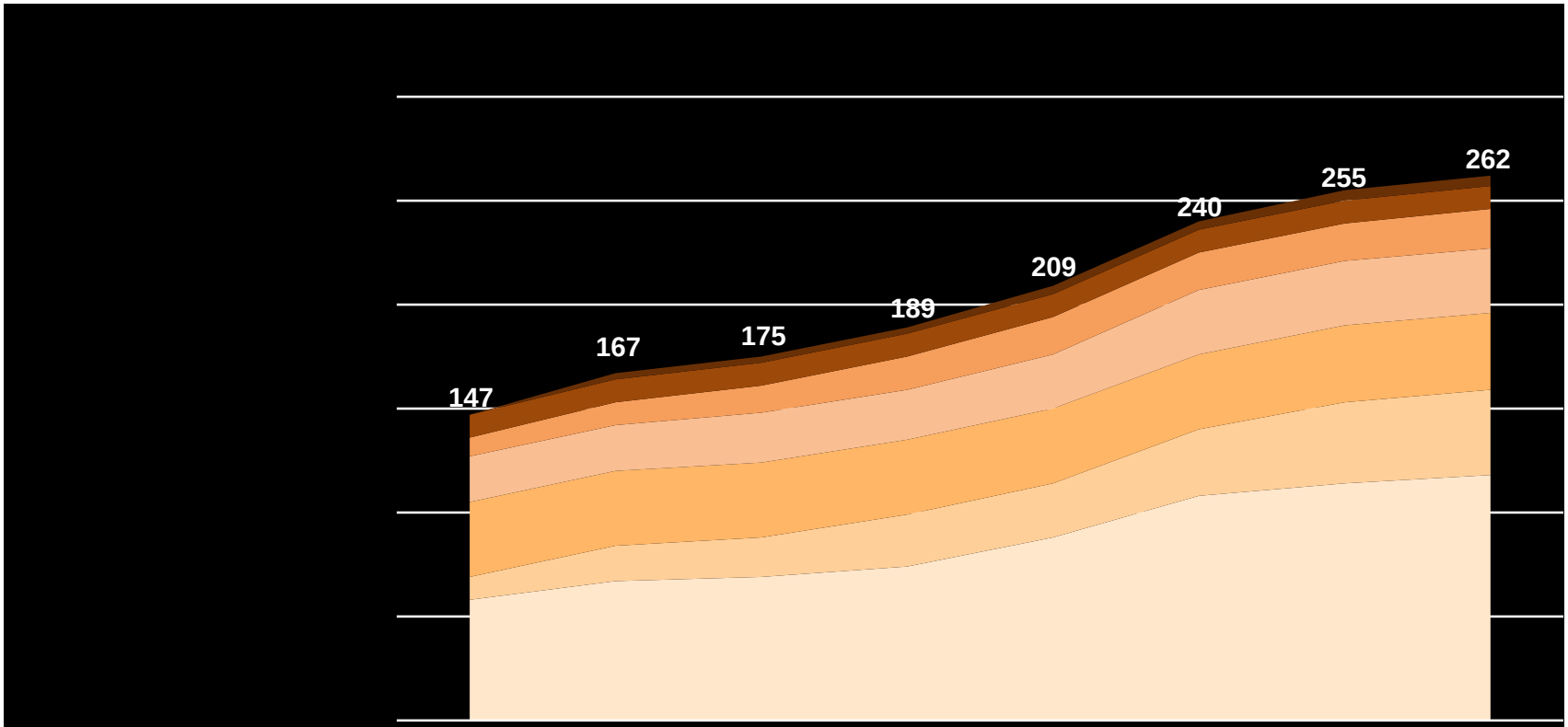
Self-funded Value to the State of Nebraska for top 6 expense classifications



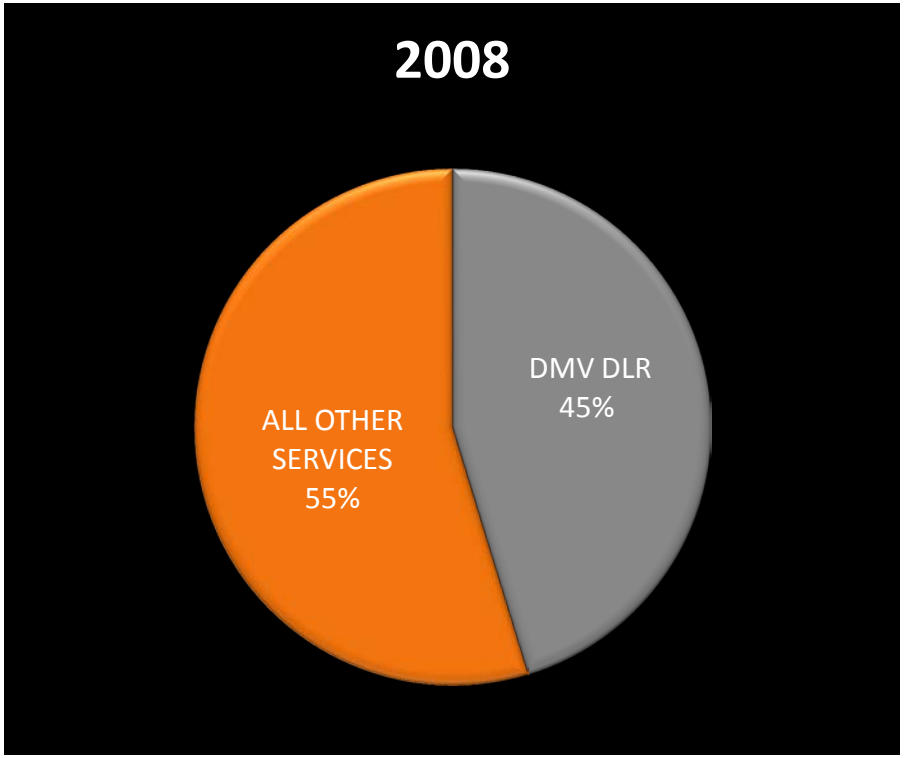
Note: The above graph is not all inclusive. Displayed values are based on the top 6 classifications.

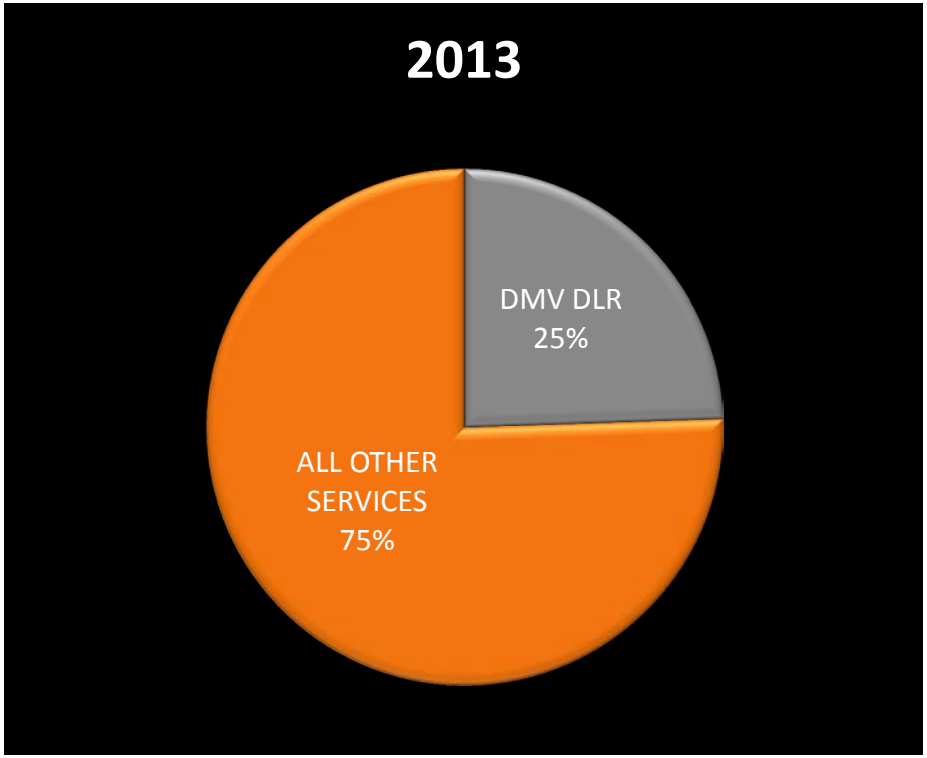
1. Grow and diversify the portal revenue
2. Provide value reporting
3. Gain national recognition
4. New services and major enhancements
5. Optimize reliability and response of portal technology

Objective 1: Grow and diversify the portal revenue



	Prior to 2008	2008	2009	2010	2011	2012	2013	2014
Electrical Division, State	0	3	3	3	4	4	5	5
Fire Marshal, State	11	11	11	11	11	11	11	11
Court Administrator, State	9	11	13	16	18	18	18	19
Secretary of State	22	22	24	24	26	31	31	31
Real Estate Commission	36	36	36	36	36	36	37	37
Motor Vehicles, Department of	11	17	19	25	26	32	39	41
Other Agencies	58	67	69	74	88	108	114	118





Our goal has been to diversify the source of revenue and we have been successful. The dependence on revenue from DMV DLRs has decreased in the past five years and the number of services have increased by 57%.

Objective 2: Provide value reporting

Citation payments and ePayments are 2 out of 19 applications offered by the State Court Administration. The data below reflects the time and money the State of Nebraska saves by partnering with Nebraska.gov.

Nebraska ePayments:

County Courts

Month	Number of Payments	Average Payments per day	Estimated Staff Time Savings in Hours	Percentage of Payments Online
January	1,466	47	98	36%
February	1,886	67	126	35%
March	1,529	49	102	36%
April	1,455	49	97	39%
May	1,393	45	93	43%
June	1,348	45	90	54%
Totals	**9,077**		**605**	

District Courts

Month	Number of Payments	Average Payments per day	Estimated Staff Time Savings in Hours	Percentage of Payments Online
January	301	10	20	49%
February	347	12	23	49%
March	330	11	22	53%
April	343	11	23	51%
May	361	12	24	51%
June	298	10	20	54%
Totals	**1,980**		**132**	

Nebraska Citation Payments:

Month	Number of Payments	Average Payments per day	Estimated Staff Time Savings in Hours	Percentage of Citations Online
January	4,732	153	315	35%
February	4,492	160	299	37%
March	4,664	150	311	36%
April	4,850	162	323	36%
May	4,838	156	323	36%
June	5,069	169	338	36%
Totals	**28,645**		**1,910**	

Total Savings:

Estimated Hours Saved:

737 ePayments + 1,910 Citation Payments = **2,647** TOTAL HOURS

Estimated Cost Saved (based upon minimum wage):

2,647 hours x $7.25 min. wage = **$19,190.75** TOTAL SAVINGS

Objective 2: Provide value reporting

NEBRASKA.GOV

301 South 13th Street, Suite 301
Lincoln, NE 68508
Phone: 402-471-7810 | Toll-Free: 800-747-8177 | Fax: 402-471-7817

Bill To: State of Nebraska
Date: July 1, 2014
Invoice: Non Bill

Service Title	Hours	# of Work Orders	Cost
Abstracters License Searches	22	1	$2,750.00
Accountant Continuing Education/License Renewals	78	19	$9,750.00
AG - Feed, Fertilizer and Lime Permit Renewal	29	4	$3,625.00
AG - Feed, Fertilizer and Liming Tonnage Report	163.75	7	$20,468.75
AG - Small Package Fee Report	0.75	2	$93.75
AG_Dairy Renewals	3.5	3	$437.50
Ag_Dairy Reports	1.5	3	$187.50
Audit and Budget Searches for State & Local Agencies	86.5	9	$10,812.50
Auditor ReTemplate	71.25	16	$8,906.25
Beer Wholesaler Reporting System	5	2	$625.00
Bill Tracker	1.7	4	$212.50
Birth Certificate Online Order Form	5.5	3	$687.50
Business One Stop	6	1	$750.00
Campaign Finance Reporting	77.85	28	$9,731.25
Certified Driver Record (CDR) Search	0.5	1	$62.50
ClickBackground	4.5	2	$562.50
ClickDMV	1.75	2	$218.75
Commercial Driver License Appointments & Testing	599.25	17	$74,906.25
Cornhusker State Industries	2.5	1	$312.50
Corn-Wheat-Grain Sorghum Quarterly Report	8	2	$1,000.00
Corporate Certificates of Good Standing	149.25	7	$18,656.25
Corporate Document eDelivery	166.25	32	$20,781.25
Corporation Letters of Good Standing	1	1	$125.00
Corporation Occupation Tax Reports	70.05	32	$8,756.25
Corporate Records	13	8	$1,625.00
Cost Avoidance Calculator	8.25	3	$1,031.25
Court Bulk Garnishment ePayments	72.5	3	$9,062.50
Court Case Hearing Calendar Search	1.5	3	$187.50
Court Case Search	163.55	21	$20,443.75
Court Citation Payments	3	4	$375.00
Court document eFiling 2.0	228.2	42	$28,525.00
Court ePayments	38.75	8	$4,843.75
Court Hearing Scheduler	1.25	2	$156.25
Courts Juror Form	247	3	$30,875.00
Courts_Reporter of Decisions Opinions_Website	81.5	3	$10,187.50
Criminal History Requests	167.1	15	$20,887.50
Customer Service/ Account Management	NA	NA	$50,000.00
DAS Awarded State Contracts Database Search & Retrieval	3.75	2	$468.75
DAS Budget and Revenue Information site	214.1	7	$26,762.50
DMV Lobby Management System	2	1	$250.00
Driver License New/Renewal/Duplicate	16.75	6	$2,093.75
Driver License Practice Test	18.25	3	$2,281.25
(DLR) Monitoring and Administration Application	29.25	1	$3,656.25
Driver License Record (DLR)	117.8	21	$14,725.00
Driver License Reinstatements	7.25	1	$906.25
Driver License Services	80.75	13	$10,093.75
Driver Privilege Services	24.25	7	$3,031.25
Electrical Permits	289.25	25	$36,156.25
Engineer and Architect License Renewals	2.25	3	$281.25
Engineer and Architect Reciprocity	1.15	2	$143.75
Event Registration	68	15	$8,500.00
Farmers' Market Nutritional Program Database	8	2	$1,000.00

NEBRASKA.GOV

301 South 13th Street, Suite 301
Lincoln, NE 68508
Phone: 402-471-7810 | Toll-Free: 800-747-8177 | Fax: 402-471-7817

Bill To: State of Nebraska
Date: July 1, 2014
Invoice: Non Bill

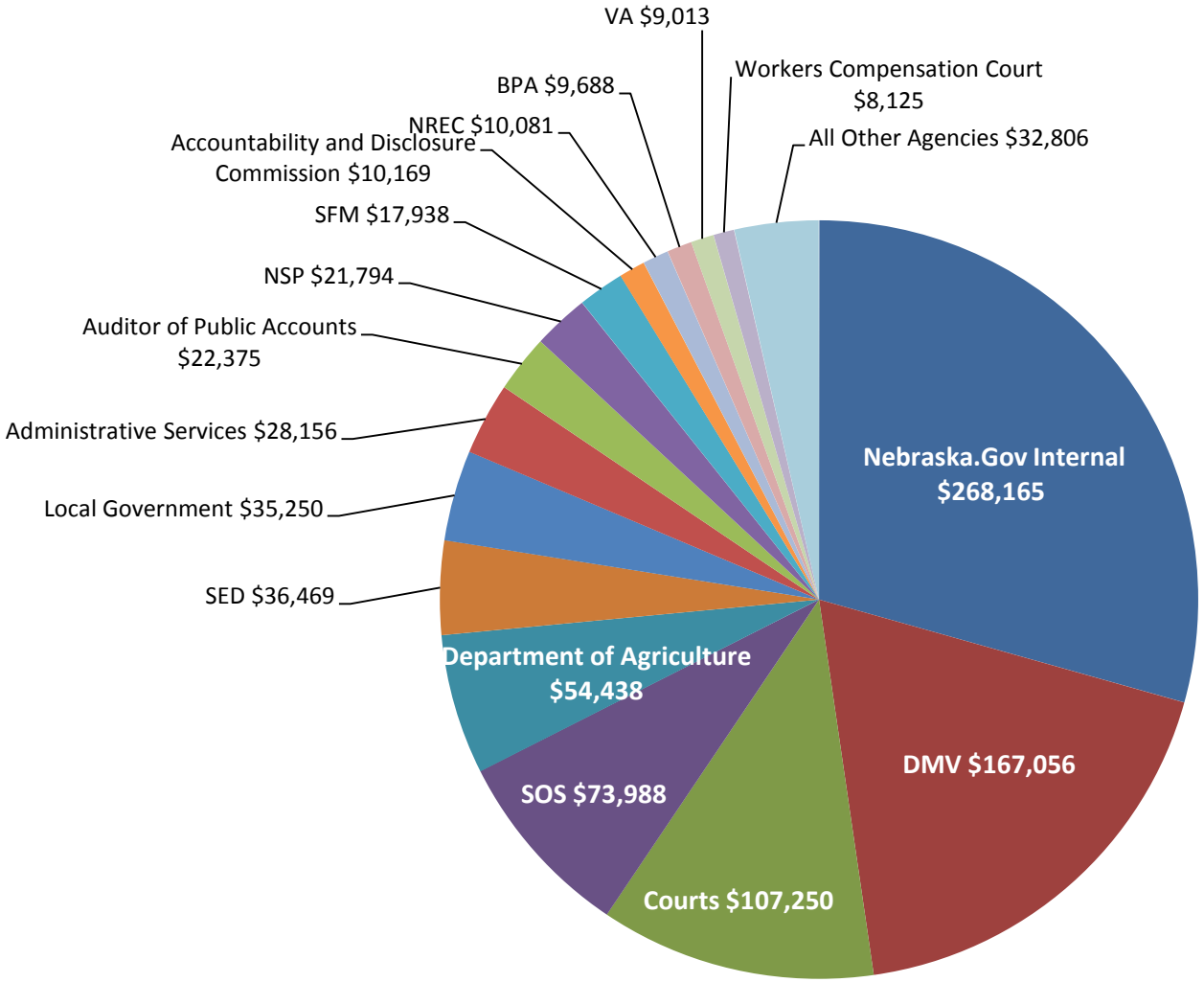
Federal Surplus Property Website	8.25	3	$1,031.25
Fireworks Suite	140	16	$17,500.00
Food Establishment Permit Renewal	1.5	1	$187.50
Governor's Excellence in Wellness Award	3	2	$375.00
Grant Application	26.5	1	$3,312.50
Handicap Permits	4	3	$500.00
Health Professional License Searches	1	1	$125.00
Hosting of all applications (YTD - 262)	NA	NA	$532,740.00
IFTA Quarterly Payment System	5.51	2	$688.75
Ignition Interlock Provider Reporting	139.25	4	$17,406.25
Liquor License Renewals	42	12	$5,250.00
LiveWell Survey	0.25	1	$31.25
LL (Limited Liability) Partnership Filing Admin	0.25	1	$31.25
LLC Biennial Filings	0.5	2	$62.50
Marketing	NA	NA	$25,644.00
Marketing - Reporting Only	234.25	23	$29,281.25
Measuring Device Registration Form	216.5	5	$27,062.50
Mediator approval application	4	1	$500.00
Merchant Fees	NA	NA	$450,642.00
Motor Fuels Active Retailer Database Search	1.25	1	$156.25
Motor Vehicle Registration Renewal	125	40	$15,625.00
Motor Voter	1.5	1	$187.50
My Subscriber Portal	26.75	1	$3,343.75
NebPay	6.25	5	$781.25
Nebraska.gov Portal	981.25	29	$122,656.25
Other	1007.16	206	$125,895.00
PayPort (OTC)	245	52	$30,625.00
Pesticide Applicator License Renewal	1.5	2	$187.50
Public Meeting Calendar	5	1	$625.00
Pump Installation/Construction Modification Form	1.5	1	$187.50
Real Estate EC/License Renewals	80.15	37	$10,018.75
Rules and Regulations Tracking System	4.9	9	$612.50
Single Trip Prorate & Fuel Permits	0.5	1	$62.50
Specialty/Message License Plates	10	14	$1,250.00
Spirits and Wine monthly wholesale report	1.5	1	$187.50
Student Driver Safety Waiver System	0.15	1	$18.75
Subscriber Signup Application	23.5	4	$2,937.50
Tiny URL creator	23.5	1	$2,937.50
TLRs	45.5	11	$5,687.50
UCC Document Images/Filings/Records	78.5	13	$9,812.50
Vehicle Tax Estimator	34.75	6	$4,343.75
Veterans Affairs Designation Application	64.5	7	$8,062.50
Veteran's Registry Application	7.5	2	$937.50
Water Well	15.25	23	$1,906.25
WCC - eFiling	65	2	$8,125.00
Website Maintenance - General	154.2	25	$19,275.00

Total Cost Avoided (YTD): $1,971,784.75

Note to Recipient: This is not a bill. The cost avoided represents the value Nebraska Interactive has provided to the State of Nebraska.

Objective 2: Provide value reporting

Project Management & Development Cost Avoidance = $912,759 (YTD)



Objective 2: Provide value reporting

Non-Revenue Service	Partner
Cost Avoidance Calculator	Nebraska.Gov Internal
Tiny URL creator	Nebraska.Gov Internal
NebPay	Nebraska.Gov Internal
Subscriber Signup Application	Nebraska.Gov Internal
My Subscriber Portal	Nebraska.Gov Internal
Nebraska.gov Portal	Nebraska.Gov Internal
Subscription Signup	Nebraska.Gov Internal
Search of Licensed Abstracters (Businesses)	Abstracters Board of Examiners
Search of Licensed Abstracters (Individuals)	Abstracters Board of Examiners
Campaign Finance - Search & Retrieval	Accountability and Disclosure Commission
Campaign Finance Reporting - Administration	Accountability and Disclosure Commission
Campaign Finance Reporting System	Accountability and Disclosure Commission
DAS	Administrative Services
DAS State Employee Suggestion Program	Administrative Services
DAS Awarded State Contracts Database Search & Retrieval	Administrative Services
DAS State Bid Tabulations Database Search & Retrieval	Administrative Services
Auditor of Public Accounts Reports Issued Search by Entity	Auditor of Public Accounts
Auditor of Public Accounts Reports Issued Search by Year	Auditor of Public Accounts
Audit Searches for State and Local Government Entities	Auditor of Public Accounts
Budget Searches for State and Local Government Entities	Auditor of Public Accounts
Budget Detail Searches for Municipalities	Auditor of Public Accounts
Budget Detail Searches for Counties	Auditor of Public Accounts
Budget Detail Searches for Schools	Auditor of Public Accounts
Budget Detail Searches for Local Entities Using General Form	Auditor of Public Accounts
Auditor of Public Accounts Reports Issued Searches	Auditor of Public Accounts
Audit and Budget Searches for State and Local Government Agencies	Auditor of Public Accounts
Audit Submission Form for Local Government Entities	Auditor of Public Accounts
Auditor of Public Accounts Bond Filing Submission Form	Auditor of Public Accounts
Auditor Interlocal Agreement Submission Form	Auditor of Public Accounts
Budget Submission Form for Local Government Entities	Auditor of Public Accounts
Auditor of Public Accounts Reports Issued Search by Press Release	Auditor of Public Accounts
Banking Department Actions & Orders Database Search	Banking & Finance
Securities License Database Search	Banking & Finance
Mortgage Loan Originator Searches	Banking & Finance
Banking and Finance Regulated Industries Information Searches	Banking & Finance
Internship Application	Blind and Visually Impaired
NCBVI Annual Staff Survey	Blind and Visually Impaired
Livestock Brands Available Images List	Brand Committee
Livestock Brand Book Database Search	Brand Committee
Public Meeting Calendar	Chief Information Officer
Federal Surplus Property Website	Correctional Services, Department of
Cornhusker State Industries - Maint and hosting charge	Correctional Services, Department of
Court Appointed Guardian/Conservator Search	Court Administrator, State
Court Hearing Scheduler	Court Administrator, State
Court Case Hearing Calendar Search	Court Administrator, State
Mediator approval application	Court Administrator, State
Attorney Continuing Legal Education Provider Mail Form	Court Administrator, State
Mediator Continuing Education and Biennial Reports	Court Administrator, State
Mediator Records Administration	Court Administrator, State
Court Case Number Converter for Douglas County	Court Administrator, State
Parenting Act Mediator Online Services	Court Administrator, State
Courts Juror Form	Court Administrator, State

Non-Revenue Service	Partner
Supreme Court Intranet Standards Admin	Court Administrator, State
Supreme Court Intranet Standards	Court Administrator, State
Supreme Court Media Admin	Court Administrator, State
Supreme Court Media	Court Administrator, State
JUSTICE Restricted Page Admin	Court Administrator, State
JUSTICE Restricted Page	Court Administrator, State
Veterans Affairs Designation Application Administration	Court Administrator, State
Supreme Court Media Admin	Court Administrator, State
JUSTICE Restricted Page Admin	Court Administrator, State
NCDHH - Hard of Hearing Communication Card	Deaf and Hard of Hearing, NE Commission for the
NCDHH - Deaf Communication Card	Deaf and Hard of Hearing, NE Commission for the
NCDHH - Deaf and Blind Communication Card	Deaf and Hard of Hearing, NE Commission for the
NCDHH - Media Checkout	Deaf and Hard of Hearing, NE Commission for the
Electrical License Multistate Reciprocity System	Electrical Division, State
Electrical Licensee Search	Electrical Division, State
Electrician Continuing Education Hours Search	Electrical Division, State
Electrical License Multi-State Reciprocity Admin	Electrical Division, State
Electrical Contractor Inspector Request	Electrical Division, State
Architect Licensee Database Search	Engineers and Architects, Board of
Engineering Licensee Database Search	Engineers and Architects, Board of
Engineers and Architects Continuing Ed Seminar Registration	Engineers and Architects, Board of
Engineers and Architects Licence Database Search	Engineers and Architects, Board of
Grant Application	Environmental Trust, NE
Firework Operator Search	Fire Marshal, State
Firework Retail Stand Search	Fire Marshal, State
Fire Chief/Department Database Search	Fire Marshal, State
Fireworks Display Permit search	Fire Marshal, State
Fireworks Distributor/Jobber License Search	Fire Marshal, State
Fire Alarm Inspectors Database Search	Fire Marshal, State
Fireworks License/Permit Search	Fire Marshal, State
Health Professional License Searches	Health & Human Services, Department of
Birth Certificate Request Administration	Health & Human Services, Department of
Atlas/Plat Book Search	Historical Society
City/County Directory Search	Historical Society
Historical Society Archives Search	Historical Society
Historical Society Library Catalog Search	Historical Society
Newspaper Index Availability Search	Historical Society
Telephone Book Search	Historical Society
Summary of Insurance Business Report	Insurance, Department of
Billtracker eBill Book	Legislative Council
Liquor Licensee Database Search	Liquor Control Commission
Tuition Reimbursement Database Search & Retrieval	Military Department
Driver License Practice Test	Motor Vehicles, Department of
Vehicle Tax Estimator	Motor Vehicles, Department of
Title Inquiry Search	Motor Vehicles, Department of
Handicap Permits - Administration	Motor Vehicles, Department of
Handicap Permits - Medical Professionals	Motor Vehicles, Department of
Driver License Status Check	Motor Vehicles, Department of
Ignition Interlock Eligibility	Motor Vehicles, Department of
Driver Practice Test	Motor Vehicles, Department of
Handicap Permits	Motor Vehicles, Department of
Commercial Driver License Appointments & Testing	Motor Vehicles, Department of
Motor Voter	Motor Vehicles, Department of
DMV Lobby Management System	Motor Vehicles, Department of

Non-Revenue Service	Partner
Student Driver Safety Waiver School Login	Motor Vehicles, Department of
Student Driver Safety Waiver Admin	Motor Vehicles, Department of
Handicap Permits - Public Services	Motor Vehicles, Department of
Student Driver Safety Waiver System	Motor Vehicles, Department of
Ignition Interlock Provider Reporting	Motor Vehicles, Department of
Driver Practice Test iPod	Motor Vehicles, Department of
Driver Practice Test (iPad)	Motor Vehicles, Department of
Business One Stop	Multi-agency
Business One Stop NE Business Formation Checklist	Multi-agency
Business One Stop Filing Profile Registration	Multi-agency
Pump Installation/Construction Modification Form	Natural Resources, Department of
Water Well Decommissioning	Natural Resources, Department of
CERT Program Volunteer Registry	Nebraska Emergency Management Agency
Accountant Disciplinary Action Database Search	Public Accountancy, Board of
Accountant/Firm Licensee Database Search	Public Accountancy, Board of
Accountant Integrated Data System	Public Accountancy, Board of
Accountant Continuing Education	Public Accountancy, Board of
Public Service Commission Orders Search	Public Service Commission
Public Service Commission Orders Administration	Public Service Commission
Public Service Commission Interconnection Agreements Search	Public Service Commission
Acknowledgement of Personal Jurisdiction	Real Estate Commission
Acknowledgement of Subdividers Representing Broker	Real Estate Commission
Acknowledgement of Timeshare Developers Representing Broker	Real Estate Commission
Application for Membership in a Negotiated Rulemaking Committee (Interest inadequate rep)	Real Estate Commission
Application for Membership on the Negotiated Rulemaking Committee	Real Estate Commission
Corporation Subordination Resolution	Real Estate Commission
Errors & Omissions Certificate of Equivalent Coverage Form	Real Estate Commission
Limited Liability Company Subordination Resolution	Real Estate Commission
Partnership Subordination Resolution	Real Estate Commission
Petition for Negotiated Rule Making	Real Estate Commission
Real Estate Professional Database Search	Real Estate Commission
Service Satisfaction Survey	Real Estate Commission
Subdividers Designation of Representing Broker	Real Estate Commission
Survey to Address the Presumption	Real Estate Commission
Real Estate Licensee Password Retrieval	Real Estate Commission
Real Estate Licensee Password Management	Real Estate Commission
Nomination for Membership on the Negotiated Rule Making Committee	Real Estate Commission
Nomination for Negotiated Rule Making Committee (Interest inadequate rep)	Real Estate Commission
Real Estate Education Provider Recording/Tracking	Real Estate Commission
Motor Fuels Canceled License Database Search	Revenue, Department of
Motor Fuels License Information Searches	Revenue, Department of
Governor's Excellence in Wellness Award	Safety Council, Nebraska
LiveWell Survey Administration	Safety Council, Nebraska
UCC Termination Filings	Secretary of State
Rules & Regulations (Administrative Code) Search	Secretary of State
Rules and Regulations Tracking System	Secretary of State
Corporate Document eDelivery Admin	Secretary of State
LL (Limited Liability) Partnership Filing Admin	Secretary of State
Student Vote School Enrollment and Reporting	Secretary of State
Student Vote Administration	Secretary of State
Student Vote Registration and Reporting System	Secretary of State
Veterans Affairs Designation Application	Veterans' Affairs, Department of
Veteran's Registry Application	Veterans' Affairs, Department of

NEBRASKA.GOV: NATIONAL EXPOSURE FROM PRESS RELEASES

Secretary of State Press Release: *Strong Increase in Online Business Filings with State of Nebraska for 2014*

Visibility: The press release was viewed 1,254 times

Top 5 Online News Sites Where the Press Release Appeared:

YAHOO! Finance
The New York Times
USA TODAY
Fidelity.com
CNNMoney

twitter

Market Updates @LeonelCannavo · Apr 30
$EGOV: **Strong Increase in Online Business Filings with** State of Nebraska for ... top10stocks2buy.com/i.php?http://f…
Expand Reply Retweet Favorite More

StockNews24 @Pennystocks24 · Apr 30
$EGOV - **Strong Increase in Online Business Filings with** State of Nebraska for ... -> stock-news.net/740324 #stock #stocks #stockaction
Expand Reply Retweet Favorite More

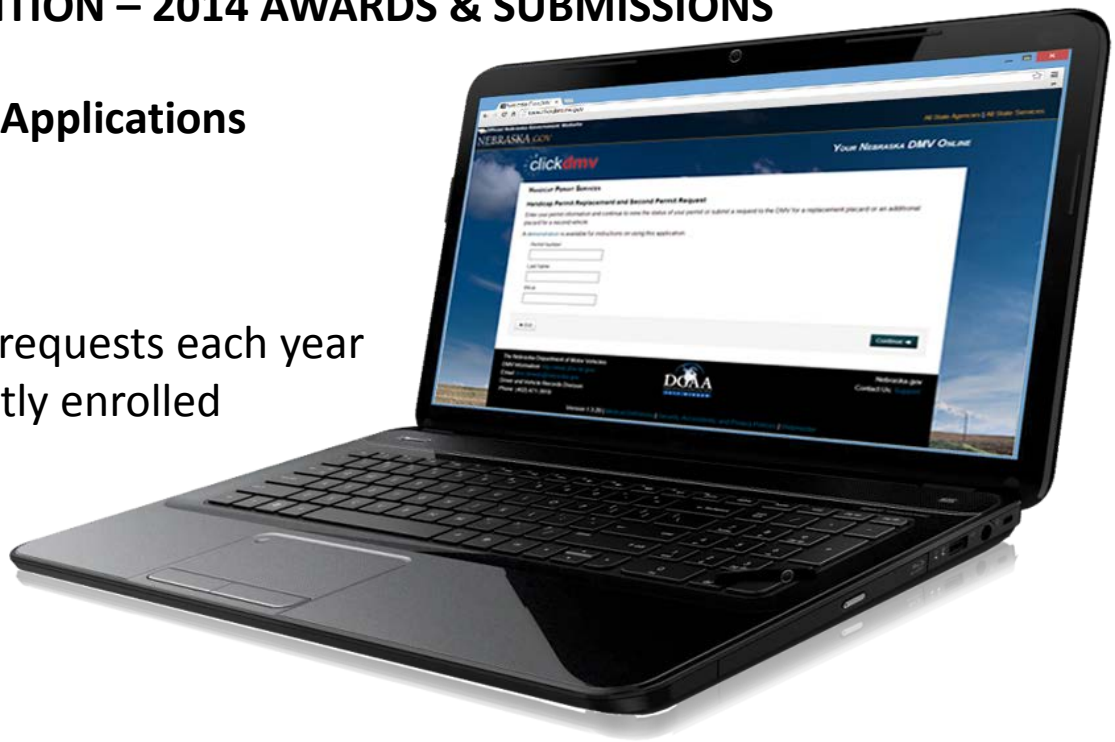
EON Government News @EON_Government · Apr 30
Strong Increase in Online Business Filings with State of Nebraska for 2014 dlvr.it/5XJPjk
Expand Reply Retweet Favorite More

NEBRASKA.GOV NATIONAL RECOGNITION – 2014 AWARDS & SUBMISSIONS

Pioneer Institute: Handicap Parking Applications

PIONEER INSTITUTE
PUBLIC POLICY RESEARCH

- DMV processes approx. 40,000 requests each year
- Over 1,200 state doctors currently enrolled
- 50% of new renewal permits completed online



2014 Award Submissions

BEST OF THE WEB

DGAA
Digital Government Achievement Award

- Nebraska Commercial Driver Licensing Skill Testing & Appointment System Administration
- Nebraska Department of Motor Vehicles Driver Privilege Services
- New Nebraska.gov Portal Website

Objective 4: New services and major enhancements

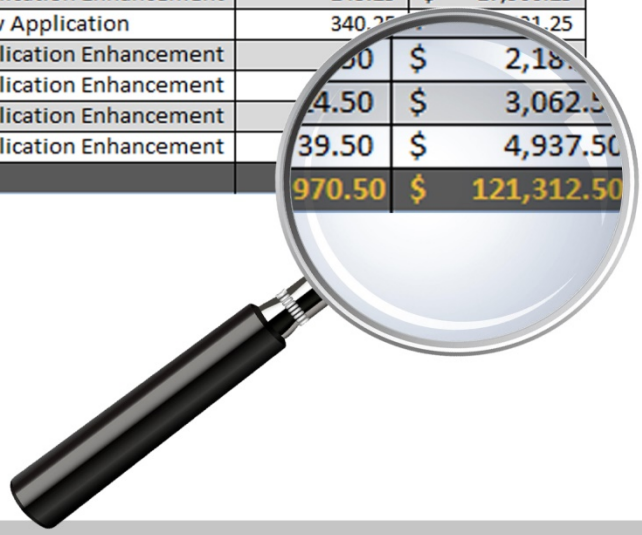
New Applications Launched Second Quarter

Partner	Application	Revenue Type	Work Scope	Hours Invested	Cost Savings
Department of Motor Vehicles	Title Lien & Registration Records Searches – Retemplate	Self-funded	Application Enhancement	31.25	$ 3,906.25
Board of Public Accountancy	2014 Accountant License Renewals	Self-funded	Application Enhancement	59.00	$ 7,375.00
Department of Motor Vehicles	Driver License Practice Test - Retemplate	Non-revenue	Application Enhancement	13.25	$ 1,656.25
Department of Motor Vehicles	Point-to-Point FED/MED Changes	Self-funded	Application Enhancement	53.00	$ 6,625.00
State Electrial Division	Contractor & Homeowner Electrical Permits Retemplate	Non-revenue	Application Enhancement	15.50	$ 1,937.50
Department of Motor Vehicles	Ignition Interlock Installation Reporting	Non-revenue	New Application	149.25	$ 18,656.25
Nebraska State Patrol	Criminal History Records - Retemplate	Self-funded	Application Enhancement	143.25	$ 17,906.25
State Court Administrator	Juror Qualification Form	Non-revenue	New Application	340.25	[illegible]
Secretary of State	Proof of Publication Filings for Inactive Entities	Self-funded	Application Enhancement	[illegible]0	$ 2,18[illegible]
Nebraska.Gov Internal	Cost Avoidance Calc	Non-revenue	Application Enhancement	[illegible]4.50	$ 3,062.5
Department of Motor Vehicles	Commercial Driver License System - Post Launch Enhancements	Non-revenue	Application Enhancement	39.50	$ 4,937.50
Department of Motor Vehicles	Driver Record Search (One Time) - Retemplate	Self-funded	Application Enhancement	[illegible]	[illegible]
Total				970.50	$ 121,312.50

Application Deployments

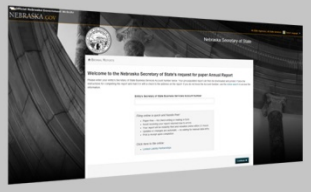
Applications Deployed	Q1 2013	Q1 2014	Q2 2013	Q2 2014
Self-Funded Application	2	2	2	0
Non-revenue Application	2	2	1	2
Websites deployed	0	0	0	0
Self-Funded application enhancements	3	1	6	6
Non-revenue application enhancements	0	0	3	4
Number of implemented changes*	109	83	104	90

*Changes include code enhancements as well as bug fixes, security updates, requested text changes, etc.



Time Saved. Money Saved. Resources Saved

--Application Highlight: Online Business Filings--



Corporation occupation tax reports filed online with the Secretary of State's office increased significantly in 2014. Nebraska.gov partnered with the Secratary of States office to design post cards in replacement of a paper tax forms. Compared to data from 2012, filings for domestic corporations alone jumped 348 percent. Filings for foreign corporations have gone up 47 percent. There are 35,018 domestic corporations, 10,863 foreign corporations and 481 LLPs registered in Nebraska.
For all three of those entities, 31,134 filings were processed online through the Secretary of State's website. By comparison, 14,624 were mailed in with payments and processed in-house.

Objective 5: Optimize reliability and response of portal technology

UPTIME REPORT

APRIL	MAY	JUNE
99.90%	100%	99.98%

RESPONSE TIME REPORT

APRIL	MAY	JUNE
Avg. response time 890 ms	Avg. response time 827 ms	Avg. response time 848 ms

NETWORK ISSUES DETAIL REPORT

Start Time	End Time	Time	Description	Impact
There are no networking issues or downtime to report for 2nd Quarter of 2014				

NEBRASKA.GOV

Nebraska.gov Project Priority Report – Open and upcoming projects (Page 1)

Title	Revenue Type	Project Start	Target Launch	Work Scope	Partner
*2014 Accountant License Renewals	Self-funded	1/29/2014	4/14/2014	Application Enhancement	Public Accountancy, Board of
*Driver License Practice Test - Retemplate	Non-revenue	3/19/2014	4/30/2014	Application Enhancement	Motor Vehicles, Department of
*Commercial Driver License System - Rewrite	Non-revenue	7/15/2013	5/5/2014	New Application	Motor Vehicles, Department of
*Point-to-Point FED/MED Changes	Self-funded	1/1/2014	5/5/2014	Application Enhancement	Motor Vehicles, Department of
*Title Inquiry - Retemplate	Non-revenue	5/5/2014	5/12/2014	Application Enhancement	Motor Vehicles, Department of
*Auditor File Upload ReTemplate	Non-revenue	4/2/2014	5/16/2014	Application Enhancement	Auditor of Public Accounts
*Ignition Interlock Installation Reporting	Non-revenue	8/21/2013	5/19/2014	New Application	Motor Vehicles, Department of
*Criminal History Records - Retemplate	Self-funded	1/16/2014	5/26/2014	Application Enhancement	Patrol, Nebraska State
*Contractor & Homeowner Electrical Permits Retemplate	Non-revenue	2/1/2014	5/31/2014	Application Enhancement	Electrical Division, State
*Juror Qualification Form	Non-revenue	11/8/2012	6/1/2014	New Application	Court Administrator, State
*Subscriber Signup Application	Non-revenue	11/8/2010	6/2/2014	New Application	Nebraska.Gov Internal
*Cost Avoidance Calc	Non-revenue	5/26/2014	6/11/2014	Application Enhancement	Nebraska.Gov Internal
*Proof of Publication Filings for Inactive Entities	Self-funded	2/10/2014	6/13/2014	Application Enhancement	Secretary of State
*Veterans Designation on Driver License Records	Self-funded	5/1/2014	7/1/2014	Application Enhancement	Motor Vehicles, Department of
*Veterans Designation on Driver License Renewals	Revenue	4/1/2014	7/1/2014	Application Enhancement	Motor Vehicles, Department of
*Appeals Court and Supreme Court case searches	Revenue	1/15/2014	7/1/2014	New Application	Court Administrator, State
*Ag Device Registration Rewrite	Self-funded	4/8/2014	7/1/2014	Application Enhancement	Agriculture, Department of
*Vehicle Tax Estimator - Retemplate	Non-revenue	5/1/2014	7/7/2014	Application Enhancement	Motor Vehicles, Department of
*DAS Contract Search ReTemplate	Non-revenue	3/11/2014	7/11/2014	Application Enhancement	Administrative Services
*Motor Fuels Retailers - Add Retailer Type	Self-funded	6/25/2014	7/18/2014	Application Enhancement	Revenue, Department of
Driver License Services - 2014 Updates for approved bills	Self-funded	4/1/2014	7/18/2014	Application Enhancement	Motor Vehicles, Department of
PDF Correction	Self-funded	4/9/2014	7/31/2014	Application Enhancement	Secretary of State
Attorney Portal ReDesign	Non-revenue	6/1/2014	8/1/2014	N/A- Website	Court Administrator, State
Commercial Driver License System - Post Launch Enhancements	Non-revenue	5/5/2014	8/1/2014	Application Enhancement	Motor Vehicles, Department of
NREC- Education Portal Enhancements	Self-funded	6/16/2014	8/4/2014	Application Enhancement	Real Estate Commission
Benefit Corporation	Self-funded	6/20/2014	8/15/2014	Application Enhancement	Secretary of State
DAS Bid Tabulation ReTemplate	Non-revenue	3/24/2014	8/15/2014	Application Enhancement	Administrative Services
SFM Firework Suite ReTemplate	Self-funded	3/26/2014	8/15/2014	Application Enhancement	Fire Marshal, State
Auditor - Budget Search Retemplate	Non-revenue	4/1/2014	8/15/2014	Application Enhancement	Auditor of Public Accounts
DLR Admin - Phase II (Monitoring)	Self-funded	6/15/2014	8/18/2014	Application Enhancement	Motor Vehicles, Department of
Ignition Interlock Application	Self-funded	6/18/2014	8/18/2014	Application Enhancement	Motor Vehicles, Department of
Court Bulk eGarnishment ePayments	Revenue	7/1/2013	8/31/2014	New Application	Court Administrator, State

* Indicates a completed project

Nebraska.gov Project Priority Report – Open and upcoming projects (Page 2)

Title	Revenue Type	Project Start	Target Launch	Work Scope	Partner
Electrician Exam Applications	Self-funded	7/11/2013	9/1/2014	New Application	Electrical Division, State
Motor Vehicle Registration – Proof of Insurance	Self-funded	1/6/2014	9/1/2014	Application Enhancement	Motor Vehicles, Department of
Online Certificate of Good Standing w/ Validation & Retemplate	Self-funded	7/8/2013	9/1/2014	Application Enhancement	Secretary of State
Courts eFiling Web Service	Self-funded	5/15/2013	9/1/2014	New Application	Court Administrator, State
Business One Stop ReTemplate	Non-revenue	3/19/2014	9/1/2014	Application Enhancement	Nebraska.Gov Internal
AG_Dairy Reports	Revenue	3/3/2014	9/15/2014	New Application	Agriculture, Department of
AG_Auction Market Reports	Revenue	6/1/2014	9/15/2014	New Application	Agriculture, Department of
Nebraska.gov Mobile Application ReTemplate	Non-revenue	6/2/2014	9/30/2014	Application Enhancement	Nebraska.Gov Internal
Courts_ReTemplate_Parenting Act Mediator Portal	Non-revenue	9/24/2013	7/31/2014	Application Enhancement	Court Administrator, State
AG_Dairy Renewals	Revenue	5/1/2014	10/1/2014	New Application	Agriculture, Department of
UCC Batch Filing	Self-funded	8/19/2013	10/1/2014	New Application	Secretary of State
Corporate Document eDelivery Retemplate	Self-funded	6/23/2014	10/1/2014	Application Enhancement	Secretary of State
DHHS Birth Certificate ReTempalte	Non-revenue	8/4/2014	10/27/2014	Application Enhancement	Health & Human Services, Department of
Redaction for UCC & EFS Filings	Revenue	1/1/2014	11/1/2014	Application Enhancement	Secretary of State
Courts_ePublication	Non-revenue	9/9/2013	11/1/2014	N/A- Website	Court Administrator, State
Criminal History Records - Subscriber & Batch Upload	Self-funded	6/2/2014	11/3/2014	Application Enhancement	Patrol, Nebraska State
Driver License Services - Change of Address Online	Self-funded	4/28/2014	12/15/2014	New Application	Motor Vehicles, Department of
Motor Vehicle Registration Renewal e-mail Notification	Non-revenue	8/4/2014	12/15/2014	New Application	Motor Vehicles, Department of
2014 Nebraska.gov Portal Enhancements	Non-revenue	6/1/2014	12/31/2014	N/A- Website	Nebraska.Gov Internal
2014 Website Redesigns	Grant/T&M	1/1/2014	12/31/2014	N/A- Website	Nebraska.Gov Internal
UCC Searches-Rules & Regs Updates & Retemplate	Self-funded	7/16/2013	1/1/2015	Application Enhancement	Secretary of State
SOS-Biennial-Annual Tax Reports for 2015	Self-funded	7/1/2014	1/2/2015	Application Enhancement	Secretary of State
Courts Attorney Information Portal	Non-revenue	4/7/2014	1/15/2015	New Application	Court Administrator, State
Notary - New Applications, Renewals, & Testing	Revenue	2/28/2014	3/1/2015	New Application	Secretary of State
Licensing Rules & Regulations Workflow	Non-revenue	10/31/2013	6/1/2015	Application Enhancement	Secretary of State
Workers Compensation Court - eFiling	Revenue	1/6/2014	6/15/2015	New Application	Workers Compensation Court
Commercial Driver License Database - Federal Reg Changes	Non-revenue	5/19/2014	7/1/2015	Application Enhancement	Motor Vehicles, Department of
Farmers' Market Online Database	Grant/T&M	10/1/2013	9/30/2016	New Application	Agriculture, Department of

Self-funded = Enhancement or new application tied to an existing revenue generating application
Revenue = New application that generates revenue
Non-revenue = New application or enhancement that has no associated revenue
Grant/T&M = New application or enhancement funded by a grant or the partner