

**NEBRASKA STATE RECORDS BOARD
MEETING: April 11, 2012**

Nebraska State Capitol
Room 1507
Lincoln, NE
April 11, 2012
9:00 A.M.

AFFIDAVIT OF PUBLICATION

State of Nebraska }
LANCASTER COUNTY, } ss.

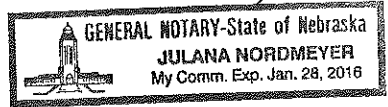
NOTICE OF PUBLIC MEETING
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, April 11, 2012 at 9:00 AM, Room 1507, Ne State Capitol, Lincoln, NE. The agenda, which is kept continually current is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.
#6883949 11 Mar 9

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper one successive time(s) the first insertion having been on the 9 day of March A.D., 2012 and thereafter on _____, 20____ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska. The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Burton Churnut

Subscribed in my presence and sworn to before me this _____ day of _____, 20____

[Signature] Notary Public
Printer's Fee, \$ _____



6883949

Organization	Nebraska State Records Board
Activity	Meeting
Date of Activity	Wednesday, 04/11/2012
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Tuesday, 02/14/2012
Location	State Capitol Room 1507
Details	Meeting
Meeting Agenda	http://
Meeting Materials	http://
Person to Contact for Additional Information:	
Name	Cathy Danahy
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
Fax	(402) 471-2406
E-Mail	cathy.danahy@nebraska.gov
Agency Homepage	http://

NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol
Room 1507
Lincoln, NE
April 11, 2012 – 9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA
 - a) **Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES
 - a) **Action Item:** Approval of February 8, 2012 meeting minutes
6. PUBLIC COMMENT
7. CHAIRMAN'S REPORT
 - a) AGREEMENTS & ADDENDA
 1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and Colfax County, Hamilton County, Red Willow County and ServeNebraska. Signed by Chairman Gale pursuant to Board authority.
 2. Addenda to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and Hamilton County Treasurer and Red Willow County Clerk. Signed by Chairman Gale pursuant to Board authority.
 - b) PORTAL OUTAGE REPORT (Tim Loewenstein)
8. NETWORK MANAGER OPERATIONS REVIEW SUBCOMMITTEE REPORT (John Gale, Chair)
 - a) Legislative changes to the Records Management Act (LB 719) - UPDATE
 - b) **Action Item:** Transparency of NebPay fee transactions on Sarpy County website.
9. EXECUTIVE DIRECTOR'S REPORT
 - a) **Action Item:** NSRB Cash Fund Balance
 - b) NSRB Grant Status Report
10. NEBRASKA.GOV REPORTS
 - a) General Manager's Report
 - b) **Action Item:** Project Priority Report
11. DATE FOR NEXT MEETING
Wednesday, July 25, 2012
9:00 A.M.
Room 1507
State Capitol
Lincoln, NE

12. ADJOURNMENT

Action Item: Move to adjourn



NEBRASKA STATE RECORDS BOARD

MINUTES

Meeting of February 8, 2012

Agenda Item 1. CALL TO ORDER, ROLL CALL

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on February 8, 2012, in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;
Brenda L. Decker, representing the Governor;
Michael D. Foley, Auditor of Public Accounts;
Don Stenberg, State Treasurer;
Scott Keene, representing the Insurance Industry;
Leslie S. Donley, representing the Attorney General;
Carlos Castillo, Director of Administrative Services;
Julie A. Beno, representing Libraries;
Brian Buescher, representing the Legal Profession;
Mike Konz, representing the Media;
Ryne D. Seaman, representing the Banking Industry

Absent:

Timothy Loewenstein, representing the General Public

Staff in attendance:

Cathy Danahy, Executive Director;
Colleen Byelick, Legal Counsel;
Tracy Marshall, Recording Clerk

Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the right of the public seating area.

Agenda Item 3. NOTICE OF HEARING

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star on January 7, 2012 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

Agenda Item 4. ADOPTION OF AGENDA

Ms. Donley moved to adopt the agenda as presented; seconded by Mr. Foley.

Voting For: Beno Buescher Castillo Decker Donley

	Foley Stenberg	Gale	Keene	Konz	Seaman
Voting Against:	None				
Absent:	Loewenstein				

The motion carried.

Agenda Item 5. APPROVAL OF MINUTES

Chairman Gale asked for a motion to approve the minutes of the October 26, 2011 meeting. Ms. Beno moved to approve the minutes; seconded by Mr. Foley.

Voting For:	Beno Gale	Buescher Keene	Decker Konz	Donley Stenberg	Foley
Voting Against:	None				
Not Voting:	Castillo	Seaman			
Absent:	Loewenstein				

The motion carried.

Agenda Item 6. PUBLIC COMMENT

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

Agenda Item 7. CHAIRMAN'S REPORT

Agenda Item 7.a. AGREEMENTS & ADDENDA

Agenda Item 7.a. 1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the following: NE Brand Committee (signed 01/26/2012), Dakota County (signed 11/22/2011), Garfield County (signed 12/19/2011) and Knox County (signed 01/26/2012). All signed by Chairman Gale pursuant to Board authority.

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the Electronic Service Level Agreement between Nebraska Interactive, LLC, the Nebraska State Records Board and the identified government agencies.

Agenda Item 7.a. 2. Addenda to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board. Addendum One – PayPort service for the following: Dakota County Treasurer (signed 11/22/2011); Garfield County Treasurer (signed 12/19/2011); and Knox County Treasurer (signed 01/26/1012). All signed by Chairman Gale pursuant to Board authority.

Revised Addenda to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board. Revised Addendum – PayPort service for the following: Arthur County Court (signed 11/22/2011); Arthur County Treasurer (signed 11/22/2011); Blaine County Treasurer (signed 11/22/2011); Cheyenne County Treasurer (signed 11/22/2011); City of Bellevue (signed 12/19/2011); Custer County Treasurer (signed 11/22/2011); Douglas County Clerk (signed 12/19/2011); Dundy County Treasurer (signed 12/19/2011); Howard County Treasurer (signed 11/22/2011); Keith County District Court (signed 11/22/2011); Lancaster County Clerk (signed 1/22/2011); Logan County

Treasurer (signed 11/22/2011); McPherson County Treasurer (signed 11/22/2011); Valley County Treasurer (signed 11/22/2011); and Wheeler County Treasurer (signed 11/22/2011). All signed by Chairman Gale pursuant to Board authority.

Mr. Hoffman explained the new and revised PayPort Addenda.

**Agenda Item 8. NETWORK MANAGER OPERATIONS REVIEW
SUBCOMMITTEE REPORT (John Gale, Chair)**

Agenda Item 8.a Legislative Changes to the Records Management Act.

Colleen Byelick, Legal Counsel, gave a report and discussed the current status of LB 719 – a bill to change and eliminate provisions of the Records Management Act, transmission of reports, and certain surcharge and convenience fees introduced by Senator Price. After the Government, Military and Veterans Affairs Committee hearing and subsequent meeting, Senator Price offered an amendment to LB 719. The amendment strikes the language regarding convenience fees. The bill advanced out of committee with the amendment. Ms. Byelick indicated the bill may be eligible for the consent calendar. She will contact Senator Price’s office and report back to the board.

Agenda Item 9. EXECUTIVE DIRECTOR’S REPORT

Agenda Item 9.a. NSRB Cash Fund Balance Report

Ms. Danahy presented the December 31, 2011 Cash Fund Balance report. Mr. Foley moved to approve the Cash Fund Balance Report; seconded by Mr. Seaman.

Voting For:	Beno	Buescher	Castillo	Decker	Donley
	Foley	Gale	Keene	Konz	Seaman
	Stenberg				

Voting Against: None

Absent: Loewenstein

The motion carried.

Agenda Item 9.b. NSRB Grant Status Report

Ms. Danahy presented the December 31, 2011 State/Local Grant Project Status Report.

**Agenda Item 10. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE
(Julie Beno, Chair)**

Agenda Item 10.a. Approve grant application changes

Ms. Beno summarized the changes distributed to the Board members to the grant application recommended by the Grant Review Committee. Mr. Stenberg moved to approve the changes to the grant application; seconded by Ms. Decker.

Voting For:	Beno	Buescher	Castillo	Decker	Donley
	Foley	Gale	Keene	Konz	Seaman
	Stenberg				

Voting Against: None

Absent: Loewenstein

The motion carried.

Agenda Item 10.b. Approve grant program to open for FY12-13 and total amount available for grants

Ms. Beno reported FY11-12 total grant amount budgeted was \$250,000. The Grant review Committee recommended the budget amount remains at \$250,000 for FY12-13. After discussion, Ms. Donley moved to set the FY12-13 total grant amount limit at \$250,000; seconded by Mr. Keene.

Voting For:	Beno Foley Stenberg	Buescher Gale	Castillo Keene	Decker Konz	Donley Seaman
Voting Against:	None				
Absent:	Loewenstein				

The motion carried.

Agenda Item 10.c. Approve maximum individual grant amount for FY 12-13 awards

Ms. Beno reported the current maximum amount per grant is \$25,000. A larger maximum amount per grant for larger projects was discussed. Chairman Gale directed the Grant Review Committee to study the history of larger monetary grants awarded and recommend to the board possible options for making these types of grants available after this granting period. The board agreed to leave the maximum amount for grants at \$25,000 for the FY 12-13 grant period. Ms. Beno announced the State Records Board Grants website will be updated tomorrow announcing the FY12-13 grant period and the deadlines associated. Due dates for these grants will be April 9, 2012 and grants awarded at the July 25, 2012 regular board meeting. She also announced there will be no changes to the GIS Supplemental Questionnaire for GIS grants for the FY12-13 grant period. A new GIS Director has been hired and will review the questionnaire and make recommendations for any changes necessary for the FY 13-14 grant period.

Agenda Item 11. NEBRASKA.GOV REPORTS

Agenda Item 11.a. General Manager’s Report

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the General Manager’s Report.

Agenda Item 11.b. Project Priority Report

Mr. Hoffman gave the Project Priority Report. Mr. Buesher moved to approve the Project Priority Report; seconded by Ms. Beno.

Voting For:	Beno Foley Stenberg	Buescher Gale	Castillo Keene	Decker Konz	Donley Seaman
Voting Against:	None				
Absent:	Loewenstein				

The motion carried.

Agenda Item 11.c. Approve 2012 Business Plan

Mr. Hoffman presented the 2012 Business Plan. Mr. Foley moved to approve the Project Priority Report; seconded by Mr. Keene.

Voting For:	Beno	Buescher	Castillo	Decker	Donley
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Foley Gale Keene Konz Seaman
Stenberg

Voting Against: None

Absent: Loewenstein

The motion carried.

Agenda Item 11.d. Demonstrate Application for Sarpy County Treasurer Real Estate Tax Payments

Mr. Hoffman gave a PowerPoint presentation showing the Sarpy County Treasurer website providing real estate tax payments. After discussion, Chairman Gale recommended the Network Operations Manager Review subcommittee meet to discuss how online credit card and e-check payments should be presented on websites. The subcommittee will meet and make recommendations to the board.

Agenda Item 12. DATE FOR NEXT MEETING

Chairman Gale announced the next NE State Records Board meeting will be held on Wednesday, April 11, 2012 at 9:00 A.M. in Room 1507, State Capitol Building, Lincoln, Nebraska.

Agenda Item 13. ADJOURNMENT

Ms. Donley moved to adjourn the meeting; seconded by Mr. Keene. All members present signified by saying "aye". Chairman Gale declared the meeting adjourned at 11:30 a.m.

John A. Gale
Secretary of State
State Records Administrator
Chairman, State Records Board

Date

Summary List Electronic Government Service Level Agreements

Nebraska.gov submits these signed Electronic Government Service Level Agreements to the Board. The agreements use the approved template, and replace the original Interagency Agreements signed between these agencies and the Nebraska State Records Board. No action necessary.

	NSRB Chairman <u>Signature</u>
Colfax County	2/1/2012
Hamilton County	2/1/2012
Red Willow County	3/30/2012
ServeNebraska	3/30/2012

**Electronic Government Service Level Agreement
with
<Partner Name>**

This Agreement is made by and among Nebraska Interactive, LLC, a Nebraska Limited Liability Company (Manager), the Nebraska State Records Board (the "NSRB"), and <Partner Name>, a state, county or local government of Nebraska ("Partner").

This Agreement is subordinate to the State of Nebraska Contract between NSRB and Manager to operate and manage the Nebraska.gov Network ("the Master Contract") and is subject to all terms and conditions therein.

WHEREAS, Partner is a data providing/collecting entity with which electronic communication is desired; and

WHEREAS, Manager desires to access and/or electronically collect such data in order to develop, maintain, and enhance electronic services to Partner.

NOW, THEREFORE, in consideration of the mutual conditions, covenants, and premises contained in this Agreement, the parties agree as follows:

- 1) PURPOSE – The purpose of this Agreement is to grant Manager the access and authority to electronically collect data for the purpose of providing electronic services which may include interface and database development, application development and support, and payment processing hardware and support, and to set forth conditions and responsibilities associated with said electronic services. Any desired services and associated charges or fees will be set forth in an addendum to this Agreement.
- 2) INTERFACE AND DATABASE DEVELOPMENT – Manager will provide a customer friendly interface to successfully update application data and/or accept and complete user Electronic Payments. Manager will establish a database to properly store the payment information and provide appropriate reporting to the Partner offices. Manager will provide online access to the Partner to view transactions for any particular day or cumulative timeframe and their subsequent status via the Internet.
- 3) APPLICATION SUPPORT
 - a) Manager agrees to provide support to users who require access to an online service set forth in an addendum to this Agreement. Such support shall include answering user questions and addressing problems related to screen or report formats, codes, abbreviations, billing policy, error messages, problems and other access concerns.
 - b) It is agreed that the Partner will be responsible for answering all user questions related to the Partner's business processes, as well as the Partner's rules and regulations, policies and procedures applicable to an addendum to this Agreement.
 - c) Manager agrees to participate in any and all meetings that the Partner identifies as necessary in order for Manager to provide a high level of customer support. The Partner

agrees to supply Manager with all information necessary so that Manager can assist user as indicated above.

- d) The Partner agrees to grant access to information necessary for Manager to perform updates or maintenance for electronic access to public records for services set forth in addendums related to this Agreement.
- e) The Partner agrees to update and keep Manager informed on substantive changes in the law relating to electronic services provided by Manager.

4) SERVICE HARDWARE SUPPORT (if applicable)

- a) Manager shall provide hardware support for payment processing service cards and/or swipe hardware, if such hardware is used by Partner and if it has been obtained through Manager. Such support shall be directed to answering Partner questions and resolving problems related to installation, use of the check/card swipe hardware, codes, abbreviations, and error messages.
- b) Manager shall repair or replace any defective card swipe hardware furnished through Manager to Partner. If required, replacement card swipe hardware will be shipped to arrive within two business days.
- c) Manager agrees to participate in all meetings that the Partner identifies as necessary in order for Manager to provide hardware Service support. Partner agrees to supply Manager with all information necessary (within Partner's control) to aid Manager to assist Partner staff users at the Service hardware support level agreed above.

5) HARDWARE OWNER – Partner agrees that the card and/or check swipe hardware and all related equipment, supplies, or materials supplied to the Partner under this Agreement are owned by Manager.

6) CHANGES IN NETWORK - Both parties will provide thirty (30) days written notice of any planned, material changes in Network operations affecting the Partner's online service, unless otherwise agreed to by both parties. A "material change" is defined as a change that adds to the complexity of an Application or diminishes the services provided. These changes will include, but are not limited to file format changes, changes in data transfer and retrieval procedures, Application coding changes, URL migrations and interface content changes.

7) PARTNER FEES – Partner is responsible for correctly calculating any Partner fees and providing those fee calculations to Manager. Manager will not assume liability for Partner Application fee miscalculations that have been approved by the Partner as functionally correct. Also, Manager will not assume liability for Partner fee miscalculations due to system errors not caused by any act or omission on the part of Manager.

8) COSTS AND COMPUTER SYSTEMS FOR ELECTRONIC PAYMENT – Manager shall be responsible for all costs in supplying electronic payment reports and payment transaction confirmation numbers to the user. This includes the cost for Manager's interface with the Partner's system in order to provide such electronic payment reports and user payment transaction confirmation number. Such system shall:

- a) Supply the payment confirmation number to the user in an understandable and logical format acceptable to the Partner;
 - b) Supply reports to the Partner in an understandable and logical format; and
 - c) Be tested, reviewed, and approved by the Partner before it is offered to the user.
- 9) ONLINE CARD SECURITY – Manager is responsible for online security consistent with online payment card industry standards, specifically, The Payment Card Industry’s Data Security Standards (“PCI DSS”).
- 10) TECHNOLOGY STANDARD –Manager agrees to comply with all published Nebraska Information Technology Commission (NITC) standards. NITC standards are available at <http://nitc.ne.gov/standards/>
- 11) CONFIDENTIALITY All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be regarded as confidential information. All materials and information provided by the Partner or acquired by the Manager on behalf of the Partner shall be handled in accordance with Federal and State Law, and ethical standards. The Manager shall treat, and shall require that its agents, employees, affiliates, parent company, and subcontractors treat such materials or information as confidential, as required by Federal and State Law. The Manager shall not be responsible for treatment contrary to State and Federal Law by the State, any agency, members of the public, or others not under the control of Manager.
- 12) AGREEMENT REPRESENTATIVES AND NOTICES - All matters relating to this Agreement shall be directed to the following persons. These designations may be changed following written notice from each party to the other party to this Agreement.

Mailing address: <Partner Name>
<Partner Address>
<Partner City, State, Zip Code>

Phone: <Contact Phone>
Fax: <Contact Fax>
Email: <Contact Email>

Mailing Address: General Manager/Network Manager
301 S 13, Suite 301
Lincoln, NE 68508

Phone: 402 471 7810
Fax: 402-471-7817
Email: ne-general-manager@nicusa.com

Mailing Address: Secretary of State
1445 K Street, Suite 2300
Lincoln, NE 68509

Phone: 402-471-1572
Fax: 402-471-3237

13) TERMINATION OF CONTRACT -

- a) Either Partner or the Manager shall have the right to terminate this Agreement or any addendum, for cause, subject to cure, by providing written notice of termination, to the other parties. Such notice shall specify the “for cause” reason, including citation to any specific provision of this Agreement, which gives rise to the notice and shall specify action that can be taken by the other party to avoid termination of the Agreement or any addendum. A reasonable period of time of not less than sixty (60) days shall be given to cure, unless as otherwise agreed to by the parties.

For purposes of this Agreement, the phrase “for cause” shall mean any material breach by any party to this Agreement of the terms or conditions of this Agreement and any addendum.

In any instance of material breach by any party to this Agreement, the rights to pursue any and all remedies are available to the parties under the State Contract Claims Act.

- b) At the option of the Manager and with thirty (30) days advance written notice to the Partner and NSRB, the Manager may terminate an addendum to this Agreement for a particular service if:
 - i) There is insufficient interest in such service as demonstrated by low use and inadequate funding; or
 - ii) There is a continuing failure by the Partner to update and make necessary information available to Manager as required by this agreement.

14) TERM OF AGREEMENT - This Agreement shall commence on the date of execution by all parties and shall be co-terminal with the Master Contract and any extensions or renewals thereof, unless earlier terminated in accordance with the terms of this Agreement.

15) RELATIONSHIP OF PARTIES - Notwithstanding any other provisions contained herein, it is expressly agreed that Manager is an Independent Contractor in the performance of each and every part of this Agreement and not an agent or employee of the NSRB or the Partner.

16) CHANGES, MODIFICATIONS OR AMENDMENTS - This Agreement may be changed, modified or amended at any time by an instrument in writing signed by the NSRB, Manager and the Partner.

17) MARKETING - Partner may provide reasonable marketing space in its publications (if and/or when such exists) at no charge, to allow promotion of Manager or its services.

18) EXHIBIT SPACE - The Partner may provide NSRB or Manager complimentary exhibit space and/or speaker time at any appropriate conventions and/or seminars, which Partner may host (if and/or when such exist).

19) PAYMENT OF FEES – Users of payment services set forth in an addendum to this Agreement will have several payment methods provided by Manager. The following outlines the Agreement for these payment methods.

- a) Electronic Check Payments—When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner fee. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- b) Credit Card Payments - When Manager is providing payment processing services, Manager will split the fee collected from the user into two transactions: 1. the portal fee and 2. the Partner amount due. Manager will send the Partner fee collected from the user to the designated Partner bank account. Manager will send the portal fee amount to an account designated by Manager. The portal fee payable to Manager is outlined in any addendum to this Agreement. Funds will be disbursed to the appropriate Partner bank account within three (3) business days of Manager receiving such funds. Manager shall provide Partner a detailed accounting report (with sensitive identifying information removed) showing all receipts and disbursements described in this section.
- c) Return/Chargeback - In the event a return/chargeback is received, user may incur an additional \$15.00 charge by Manager for the recovery of the handling and processing of these returns/chargebacks. The amount charged by Manager for the recovery of the handling and processing of these returns/chargebacks is subject to change without notification to the Partner. Manager will provide online access to a report to the Partner detailing all returns/chargebacks and reasons for the returns/chargebacks on each business day.
- d) Refunds --Refunds (funds credited back to the customer) will be initiated by the Partner based on the method provided to the Partner by the Manager. Refunds will be deducted from future Partner disbursements based on the transaction date of the refund.
- e) Credit Card Chargebacks--Manager will be responsible for the initial handling and recovery of all monies associated with chargebacks. In the event the Manager is unable to collect funds within sixty (60) days from receipt of notice, Manager will deduct chargeback from a future Partner disbursement. Partner will then be responsible for any business process needed to recover funds for chargebacks.
- f) Check Returns--Returned checks will be deducted from Partner Disbursement at the time the return is processed. The Partner will be responsible for collection of any returned checks due to insufficient funds, closed accounts, etc.
- g) Fees -Manager will be responsible for all electronic check processing fees, all credit card merchant account fees and chargeback account fees for the Manager merchant ID and for the Partner merchant ID unless otherwise set forth in an addendum to this Agreement.
- h) Subscription Services – When Manager is providing subscriber services, such services will be provided in accordance with terms and conditions set forth in the Master Contract Section III, FF –PAYMENT, and any amendments.

Summary List PayPort Payments Addenda

Nebraska.gov submits these signed Addenda to the Electronic Government Service Level Agreements to the Board. The agreements are for the PayPort Payment online application provided by Nebraska.gov, and use the approved template. No action necessary.

New PayPort Addenda

NSRB Chairman Signature

Hamilton County Treasurer

2/1/2012

Red Willow County Clerk

3/30/2012

**Addendum One
to the
Electronic Government Service Level Agreement Between
Nebraska Interactive, LLC,
Nebraska State Records Board,
and
(Partner – a state, county or local government of Nebraska)**

This Addendum One to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and (Partner – a state, county or local government of Nebraska) sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. (Partner) has authority to assess and collect the fees described herein.

Project: PayPort for (Partner)
Revenue Type: Instant Access
Implementation: 2012

Price Structure is subject to a 10% share of portal revenues.

Service	(Partner) Fee	Nebraska.gov Portal Fee	NSRB Share
PayPort Credit Card	Full statutory/assessed fee charged by Partner	2.49%	10% of Nebraska.gov Portal Fee
PayPort Electronic Check	Full statutory/assessed fee charged by Partner	\$1.75	10% of Nebraska.gov Portal Fee

Terms: Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by (Partner) and the NSRB.

Security: A list of Nebraska.gov security provisions may be found at <http://www.nebraska.gov/securitypolicy.html>

By: _____ Date: _____
General Manager – Brent Hoffman
Nebraska Interactive, LLC

By: _____ Date: _____
Chairman – Secretary of State John Gale
Nebraska State Records Board

By: _____ Date: _____
Authorized Officer
(Partner – a state, county, or local govt. of NE)

DATE: March 5, 2012

TO: Cathy Danahy, NSRB Executive Director

FROM: Brent Hoffman, NI President/ Nebraska.gov General Manager

SUBJECT: Nebraska.gov Service Issues 02/8/12

This memo is to serve as a formal follow-up regarding the NIC Data Center downtime which affected Nebraska.gov, PayPort and subscriber services during the day of Wednesday, February 8, 2012.

NIC restoration activities: Initial assessment of all major network appliances indicated systems were healthy. NIC initiated a manual failover, which did not correct the issue and began a more detailed analysis (with vendor support) of the other network appliances. AT&T was also engaged at this time to verify network connectivity to the NIC datacenter inside their facility. External connectivity testing along with vendor support exposed the partial corruption of the Check Point database rule set.

NIC Remediation activities:

- NIC CDC is currently developing a separate management network to elevate access in the Allen, TX facility and is in the planning stages for the Ashburn, VA facility.
- Our vendor has reviewed the firewall log files, the firewall management station and other related artifacts. A definitive source of database corruption was not found but the consensus between vendor and NIC engineers is the problem originated on the Check Point firewall management station.
- The NIC CDC infrastructure group has begun documenting the trouble shooting steps performed during this event. A review of necessary accesses, staffing and training will occur.
- Temporary replacement for the Check Point management station was created in VMware. Hardware for a permanent, physical management stations has been delivered/configured and will be in place during the next open maintenance window.

Planned Downtime: None

Unplanned Downtime to Nebraska.gov services: Start: 10:32 am CST hours, End: 1:56 pm CST, Duration: 3 hours, 24 minutes

Incident Root Cause: A firewall rules database became corrupt which resulted in a break in connectivity to the NIC CDC facility.

Incident Resolution: The NIC CDC network team restored a backup of the firewall database.

Nebraska.gov Communications: Nebraska.gov communicated via email, text and phone to portal partners throughout the event, including at the conclusion of the event.

Customer Impact: Portal services leveraging the customer database (CDB), The Payment Engine (TPE) and Nebraska.gov web sites were impacted. As of the end of the day, February 8, 2012, the Nebraska.gov Help Center team had responded to all inquiries regarding event.

On behalf of NIC, we apologize for the unavailability of services during this timeframe

We thank you again for your partnership.

Sincerely,

Brent A. Hoffman

LEGISLATURE OF NEBRASKA
 ONE HUNDRED SECOND LEGISLATURE
 SECOND SESSION
LEGISLATIVE BILL 719

Introduced by Price, 3.

Read first time January 04, 2012

Committee: Government, Military and Veterans Affairs

A BILL

1 FOR AN ACT relating to government; to amend sections 44-113,
 2 50-114.03, 52-1313.01, 60-3,161, 77-2705.04, 81-118.01,
 3 84-712, 84-1201, 84-1202, 84-1204, 84-1205, 84-1205.01,
 4 84-1205.02, 84-1205.03, 84-1205.05, 84-1206, 84-1207,
 5 84-1209, 84-1212, 84-1213, 84-1214, 84-1214.01, 84-1215,
 6 84-1216, 84-1217, 84-1218, 84-1219, 84-1222, 84-1224, and
 7 84-1225, Reissue Revised Statutes of Nebraska, section
 8 84-1227, Revised Statutes Cumulative Supplement, 2010,
 9 and section 9-523, Uniform Commercial Code, Reissue
 10 Revised Statutes of Nebraska; to change fee provisions
 11 relating to electronic payments; to change provisions of
 12 the Records Management Act relating to intent, the State
 13 Records Board, the network manager, the technical
 14 advisory committee, fees, reports, agency procedures, and
 15 a fund; to provide requirements for certain electronic
 16 information and services; to eliminate provisions
 17 relating to public bidding and certain public records

1 requests; to define and redefine terms; to harmonize
2 provisions; to repeal the original sections; and to
3 outright repeal sections 84-1205.04, 84-1205.06, and
4 84-1223, Reissue Revised Statutes of Nebraska.

5 Be it enacted by the people of the State of Nebraska,

1 Section 1. Section 44-113, Reissue Revised Statutes of
2 Nebraska, is amended to read:

3 44-113 The Department of Insurance shall transmit to the
4 Governor, ten days prior to the opening of each session of the
5 Legislature, a report of its official transactions, containing in a
6 condensed form the statements made to the department by every
7 insurance company authorized to do business in this state pursuant to
8 ~~the provisions of Chapter 44,~~ as audited and corrected by it,
9 arranged in tabular form or in abstracts, in classes according to the
10 kind of insurance, which report shall also contain (1) a statement of
11 all insurance companies authorized to do business in this state
12 during the year ending December 31 next preceding, with their names,
13 locations, amounts of capital, dates of incorporation, and of the
14 commencement of business and kinds of insurance in which they are
15 engaged respectively; and (2) a statement of the insurance companies
16 whose business has been closed since making the last report, and the
17 reasons for closing ~~the same,~~ such businesses, with the amount of
18 their assets and liabilities, so far as the ~~same amount of their~~
19 assets and liabilities are known or can be ascertained by the
20 department. The report shall also be transmitted to the Clerk of the
21 Legislature. Each member of the Legislature shall receive a copy of
22 such report by making a request for it to the director. The
23 department may transmit the report by electronic format through the
24 ~~gateway or electronic network portal~~ portal established under section
25 84-1204 after notification of such type of delivery is given to the

1 recipient. The department shall maintain the report in a form capable
2 of accurate duplication on paper.

3 Sec. 2. Section 50-114.03, Reissue Revised Statutes of
4 Nebraska, is amended to read:

5 50-114.03 (1) The Clerk of the Legislature shall
6 periodically prepare and distribute to all members of the Legislature
7 a list of all reports received from state agencies, boards, and
8 commissions. Such lists shall be prepared and distributed to each
9 legislator no less frequently than once during the first ten days of
10 each legislative session. Upon request by a legislator, the clerk
11 shall arrange for any legislator to receive a copy of any such
12 report.

13 (2) A state agency, board, or commission or other public
14 entity which is required to provide a report to the Legislature may
15 present the report by electronic format through the ~~gateway or~~
16 ~~electronic network portal~~ established under section 84-1204 after
17 notification of such type of delivery is given to the Clerk of the
18 Legislature. Such report shall be listed by the clerk as provided in
19 subsection (1) of this section, and a member of the Legislature may
20 receive a paper copy of the report upon request to the clerk.

21 Sec. 3. Section 52-1313.01, Reissue Revised Statutes of
22 Nebraska, is amended to read:

23 52-1313.01 (1) The record of effective financing
24 statements maintained by the Secretary of State may be made available
25 electronically through the ~~gateway or electronic network portal~~

1 established under section 84-1204. For batch requests, there shall be
2 a fee of two dollars per requested effective financing statement
3 record accessed through the ~~electronic network, portal,~~ except that
4 the fee for a batch request for one thousand or more effective
5 financing statements shall be two thousand dollars. Effective
6 financing statement data accessed through the ~~gateway portal~~ shall be
7 for informational purposes only and shall not provide the protection
8 afforded a buyer registered pursuant to section 52-1312.

9 (2) All fees collected pursuant to this section shall be
10 deposited in the Records Management Cash Fund and shall be
11 distributed as provided in any agreements between the State Records
12 Board and the Secretary of State.

13 Sec. 4. Section 60-3,161, Reissue Revised Statutes of
14 Nebraska, is amended to read:

15 60-3,161 (1) The department shall keep a record of each
16 motor vehicle and trailer registered, alphabetically by name of the
17 owner, with cross reference in each instance to the registration
18 number assigned to such motor vehicle and trailer. The record may be
19 destroyed by any public officer having custody of it after three
20 years from the date of its issuance.

21 (2) The department shall issue a copy of the record of a
22 registered or titled motor vehicle or trailer to any person after
23 receiving from the person the name on the registration, the license
24 plate number, the vehicle identification number, or the title number
25 of a motor vehicle or trailer, if the person provides to the

1 department verification of identity and purpose pursuant to section
2 60-2906 or 60-2907. A fee of one dollar shall be charged for the
3 copy. An extract of the entire file of motor vehicles and trailers
4 registered or titled in the state or updates to the entire file may
5 be provided to a person upon payment of a fee of eighteen dollars per
6 thousand records. Any fee received by the department pursuant to this
7 subsection shall be deposited into the Department of Motor Vehicles
8 Cash Fund.

9 (3) The record of each motor vehicle or trailer
10 registration or title maintained by the department pursuant to this
11 section may be made available electronically through the ~~gateway~~ or
12 ~~electronic network portal~~ established under section 84-1204 so long
13 as the Uniform Motor Vehicle Records Disclosure Act is not violated.
14 There shall be a fee of one dollar per record for individual records.
15 For batch requests for multiple motor vehicle or trailer title and
16 registration records selected on the basis of criteria of the
17 individual making the request, there shall be a fee of fifty dollars
18 for every request under two thousand records and a fee of eighteen
19 dollars per one thousand records for any number of records over two
20 thousand, plus a reasonable programming fee not to exceed five
21 hundred twenty dollars. All fees collected pursuant to this
22 subsection for electronic access to records through the ~~gateway~~
23 ~~portal~~ shall be deposited in the Records Management Cash Fund and
24 shall be distributed as provided in any agreements between the State
25 Records Board and the department.

1 Sec. 5. Section 77-2705.04, Reissue Revised Statutes of
2 Nebraska, is amended to read:

3 77-2705.04 The record of sales tax permits maintained by
4 the Department of Revenue may be made available electronically
5 through the ~~gateway or electronic network~~ portal established under
6 section 84-1204. There shall be a fee of five dollars and fifty cents
7 for a monthly listing of all new sales tax permits. All fees
8 collected pursuant to this section for electronic access to records
9 through the ~~gateway~~ portal shall be deposited in the Records
10 Management Cash Fund and shall be distributed as provided in any
11 agreements between the State Records Board and the department.

12 Sec. 6. Section 81-118.01, Reissue Revised Statutes of
13 Nebraska, is amended to read:

14 81-118.01 (1) Any state official or state agency may
15 accept credit cards, charge cards, or debit cards, whether presented
16 in person or electronically, or electronic funds transfers as a
17 method of cash payment of any tax, levy, excise, duty, custom, toll,
18 interest, penalty, fine, license, fee, or assessment of whatever kind
19 or nature, whether general or special, as provided by section
20 77-1702.

21 (2) The total amount of such taxes, levies, excises,
22 duties, customs, tolls, interest, penalties, fines, licenses, fees,
23 or assessments of whatever kind or nature, whether general or
24 special, paid for by credit card, charge card, debit card, or
25 electronic funds transfer shall be collected by the state official or

1 state agency.

2 (3) Any state official or state agency operating a
3 facility in a proprietary capacity may choose to accept credit cards,
4 charge cards, or debit cards, whether presented in person or
5 electronically, or electronic funds transfers as a means of cash
6 payment, and may adjust the price for services to reflect the
7 handling and payment costs.

8 (4) The state official or state agency shall obtain, for
9 each transaction, authorization for use of any credit card, charge
10 card, or debit card used pursuant to this section from the financial
11 institution, vending service company, credit card or charge card
12 company, or third-party merchant bank providing such service.

13 (5) The types of credit cards, charge cards, or debit
14 cards accepted and the payment services provided for any state
15 official or state agency shall be determined by the State Treasurer
16 and the Director of Administrative Services with the advice of the
17 committee convened pursuant to subsection (5) of section 13-609. The
18 State Treasurer and the director shall contract with one or more
19 credit card, charge card, or debit card companies or third-party
20 merchant banks for services on behalf of the state and those
21 counties, cities, and political subdivisions that choose to
22 participate in the state contract for such services. Any negotiated
23 discount, processing, or transaction fee imposed by a credit card,
24 charge card, or debit card company or third-party merchant bank shall
25 be considered, for purposes of this section, as an administrative

1 expense.

2 (6) A state official or state agency obtaining, for each
3 transaction, authorization for use of any credit card or charge card
4 used pursuant to this section may, but is not required to, impose a
5 surcharge or convenience fee upon the person making a payment by
6 credit card or charge card so as to wholly or partially offset the
7 amount of any discount or administrative fees charged to the state
8 agency, but the surcharge or convenience fee shall not exceed the
9 surcharge or convenience fee imposed by the credit card or charge
10 card companies or third-party merchant banks which have contracted
11 under subsection (5) of this section. ~~The surcharge or convenience~~
12 ~~fee shall be applied only when allowed by the operating rules and~~
13 ~~regulations of the credit card or charge card involved or when~~
14 ~~authorized in writing by the credit card or charge card company~~
15 ~~involved.~~ Any surcharge or convenience fee imposed by a state
16 official or state agency pursuant to this subsection shall have the
17 force of law and shall be honored by the credit card or charge card
18 company or third-party merchant bank. Any credit card or charge card
19 company or third-party merchant bank doing business in the State of
20 Nebraska shall not assess any fee or penalty against the state, state
21 agency, state official, or merchant-processing bank if the state,
22 state agency, or state official imposed a surcharge or convenience
23 fee as a percentage of the transaction. When a person elects to make
24 a payment to a state agency by credit card or charge card and such a
25 surcharge or convenience fee is imposed, the payment of such

1 surcharge or convenience fee shall be deemed voluntary by such person
2 and shall be in no case refundable. If a payment is made
3 electronically by credit card, charge card, debit card, or electronic
4 funds transfer as part of a system for providing or retrieving
5 information electronically, the state official or state agency shall
6 be authorized but not required to impose an additional surcharge or
7 convenience fee upon the person making a payment.

8 (7) For purposes of this section, electronic funds
9 transfer means the movement of funds by nonpaper means, usually
10 through a payment system, including, but not limited to, an automated
11 clearinghouse or the Federal Reserve's Fedwire system.

12 Sec. 7. Section 84-712, Reissue Revised Statutes of
13 Nebraska, is amended to read:

14 84-712 (1) Except as otherwise expressly provided by
15 statute, all citizens of this state, and all other persons interested
16 in the examination of the public records, as defined in section
17 84-712.01, are hereby fully empowered and authorized to (a) examine
18 ~~the same, such records,~~ and make memoranda, copies using their own
19 copying or photocopying equipment in accordance with subsection (2)
20 of this section, and abstracts therefrom, all free of charge, during
21 the hours the respective offices may be kept open for the ordinary
22 transaction of business and (b) except if federal copyright law
23 otherwise provides, obtain copies of public records in accordance
24 with subsection (3) of this section during the hours the respective
25 offices may be kept open for the ordinary transaction of business.

1 (2) Copies made by citizens or other persons using their
2 own copying or photocopying equipment pursuant to subdivision (1)(a)
3 of this section shall be made on the premises of the custodian of the
4 public record or at a location mutually agreed to by the requester
5 and the custodian.

6 (3)(a) Copies may be obtained pursuant to subdivision (1)
7 (b) of this section only if the custodian has copying equipment
8 reasonably available. Such copies may be obtained in any form
9 designated by the requester in which the public record is maintained
10 or produced, including, but not limited to, printouts, electronic
11 data, discs, tapes, and photocopies.

12 (b) Except as otherwise provided by statute, the
13 custodian of a public record may charge a fee for providing copies of
14 such public record pursuant to subdivision (1)(b) of this section,
15 which fee shall not exceed the actual cost of making the copies
16 available. For purposes of this subdivision, (i) for photocopies, the
17 actual cost of making the copies available shall not exceed the
18 amount of the reasonably calculated actual cost of the photocopies,
19 (ii) for printouts of computerized data on paper, the actual cost of
20 making the copies available shall include the reasonably calculated
21 actual cost of computer run time and the cost of materials for making
22 the copy, and (iii) for electronic data, the actual cost of making
23 the copies available shall include the reasonably calculated actual
24 cost of the computer run time, any necessary analysis and
25 programming, and the production of the report in the form furnished

1 to the requester. State agencies which provide electronic access to
2 public records through a ~~gateway service portal~~ established under
3 section 84-1204 shall obtain approval of their proposed reasonable
4 fees for such records pursuant to sections 84-1205.02 and 84-1205.03,
5 if applicable, and the actual cost of making the copies available may
6 include the approved fee for the ~~gateway service portal~~.

7 (c) This section shall not be construed to require a
8 public body or custodian of a public record to produce or generate
9 any public record in a new or different form or format modified from
10 that of the original public record.

11 (d) If copies requested in accordance with subdivision
12 (1)(b) of this section are estimated by the custodian of such public
13 records to cost more than fifty dollars, the custodian may require
14 the requester to furnish a deposit prior to fulfilling such request.

15 (4) Upon receipt of a written request for access to or
16 copies of a public record, the custodian of such record shall provide
17 to the requester as soon as is practicable and without delay, but not
18 more than four business days after actual receipt of the request,
19 either (a) access to or, if copying equipment is reasonably
20 available, copies of the public record, (b) if there is a legal basis
21 for denial of access or copies, a written denial of the request
22 together with the information specified in section 84-712.04, or (c)
23 if the entire request cannot with reasonable good faith efforts be
24 fulfilled within four business days after actual receipt of the
25 request due to the significant difficulty or the extensiveness of the

1 request, a written explanation, including the earliest practicable
2 date for fulfilling the request, an estimate of the expected cost of
3 any copies, and an opportunity for the requester to modify or
4 prioritize the items within the request.

5 Sec. 8. Section 84-1201, Reissue Revised Statutes of
6 Nebraska, is amended to read:

7 84-1201 The Legislature declares that:

8 (1) Programs for the systematic and centrally correlated
9 management of state and local records will promote efficiency and
10 economy in the day-to-day record-keeping activities of state and
11 local ~~governments~~agencies and will facilitate and expedite
12 governmental operations;

13 (2) Records containing information essential to the
14 operations of government, and to the protection of the rights and
15 interests of persons, must be safeguarded against the destructive
16 effects of all forms of disaster and must be available as needed.
17 ~~It, wherefore it~~ is necessary to adopt special provisions for the
18 selection and preservation of essential state and local records,
19 thereby insuring the protection and availability of such information;

20 (3) The increasing availability and use of computers is
21 creating a growing demand for electronic access to public records,
22 and state and local agencies should use new technology to enhance
23 public access to public records;

24 (4) There must be public accountability in the process of
25 collecting, sharing, disseminating, and accessing public records;

1 (5) The Legislature has oversight responsibility for the
2 process of collecting, sharing, disseminating, and providing access,
3 including electronic access, to public records and establishing fees
4 for disseminating and providing access;

5 (6) Several state agencies, individually and
6 collectively, are providing electronic access to public records
7 through various means, including ~~gateways; and the portal;~~

8 (7) New technology has allowed state agencies to offer
9 electronic information and services through various means, including
10 the portal;

11 (8) As technology becomes available, state and local
12 agencies should continue to explore providing electronic information
13 and services to individuals, businesses, and other entities; and

14 ~~(7)-(9)~~ There is a need for a uniform policy regarding
15 the management, operation, and oversight of systems providing
16 electronic access to public records or electronic information and
17 services.

18 Sec. 9. Section 84-1202, Reissue Revised Statutes of
19 Nebraska, is amended to read:

20 84-1202 For purposes of the Records Management Act,
21 unless the context otherwise requires:

22 (1) ~~Agency~~ State agency means any department, division,
23 office, commission, court, board, or elected, appointed, or
24 constitutional officer, except individual members of the Legislature,
25 or any other unit or body, however designated, of the executive,

1 judicial, and legislative branches of state government; ~~or of the~~
2 ~~government of any local political subdivision;~~

3 (2) Agency head means the chief or principal official or
4 representative in any such agency or the presiding judge of any
5 court, by whatever title known. When an agency consists of a single
6 official, the agency and the agency head are one and the same;

7 ~~(3) State agency means an agency of the state government;~~

8 ~~(4) (3) Local agency means an agency of a local political~~
9 ~~subdivision, including any entity created pursuant to the Interlocal~~
10 ~~Cooperation Act or the Joint Public Agency Act; (5) Local political~~
11 ~~subdivision means any county, city, village, township, district,~~
12 ~~authority, or other public corporation or political entity, whether~~
13 ~~existing under charter or general law, including any entity created~~
14 ~~pursuant to the Interlocal Cooperation Act or the Joint Public Agency~~
15 ~~Act. Local political subdivision does not include a city of the~~
16 ~~metropolitan class or a district or other unit which by law is~~
17 ~~considered an integral part of state government;~~

18 ~~(6) (4) Record means any book, document, paper,~~
19 ~~photograph, microfilm, sound recording, magnetic storage medium,~~
20 ~~optical storage medium, or other material regardless of physical form~~
21 ~~or characteristics created or received pursuant to law, charter, or~~
22 ~~ordinance or in connection with any other activity relating to or~~
23 ~~having an effect upon the transaction of public business;~~

24 ~~(7) (5) State record means a record which normally is~~
25 ~~maintained within the custody or control of a state agency or any~~

1 other record which is designated or treated as a state record
2 according to general law;

3 ~~(8)~~ (6) Local record means a record of a local political
4 subdivision or of any agency thereof unless designated or treated as
5 a state record under general law;

6 ~~(9)~~ (7) Essential record means a state or local record
7 which is within one or the other of the following categories and
8 which shall be preserved pursuant to the Records Management Act:

9 (a) Category A. Records containing information necessary
10 to the operations of government under all conditions, including a
11 period of emergency created by a disaster; or

12 (b) Category B. Records not within Category A but which
13 contain information necessary to protect the rights and interests of
14 persons or to establish or affirm the powers and duties of state or
15 local governments in the resumption of operations after a disaster;

16 ~~(10)~~ (8) Preservation duplicate means a copy of an
17 essential record which is used for the purpose of preserving the
18 record pursuant to the act;

19 ~~(11)~~ (9) Disaster means any occurrence of fire, flood,
20 storm, earthquake, explosion, epidemic, riot, sabotage, or other
21 conditions of extreme peril resulting in substantial injury or damage
22 to persons or property within this state, whether such occurrence is
23 caused by an act of nature or of humans, including an enemy of the
24 United States;

25 ~~(12)~~ (10) Administrator means the State Records

1 Administrator;

2 ~~(13)~~ (11) Board means the State Records Board;

3 ~~(14)~~ (12) Electronic access means electronically
4 collecting, sharing, disseminating, and providing access to (a)
5 public records electronically; or (b) electronic information and
6 services;

7 (13) Electronic information and services means any data,
8 information, or service that is created, generated, collected,
9 maintained, or distributed in electronic form by a state agency or
10 local agency through transactions with individuals, businesses, and
11 other entities by means of electronic access;

12 ~~(15)~~ ~~Gateway~~ (14) Portal means ~~any~~ the state's
13 centralized electronic information system by which public records or
14 electronic information and services are provided ~~through dial-in~~
15 ~~modem or continuous link~~; using electronic access;

16 ~~(16)~~ (15) Public records includes all records and
17 documents, regardless of physical form, of or belonging to this state
18 or any agency, branch, department, board, bureau, commission,
19 council, subunit, or committee of this state except when any other
20 statute expressly provides that particular information or records
21 shall not be made public. Data which is a public record in its
22 original form shall remain a public record when maintained in
23 computer files; and

24 ~~(17)~~ (16) Network manager means an individual, a private
25 entity, a state agency, or any other governmental subdivision

1 responsible for providing the infrastructure and services needed to
2 implement and operate the portal and for directing and supervising
3 the day-to-day operations and expansion of a gateway- the portal.

4 Sec. 10. Section 84-1204, Reissue Revised Statutes of
5 Nebraska, is amended to read:

6 84-1204 (1) The State Records Board is hereby
7 established. The board shall:

8 (a) Advise and assist the administrator in the
9 performance of his or her duties under the Records Management Act;

10 (b) Provide electronic access to public records or
11 electronic information and services through a gateway, the portal;

12 (c) Develop and maintain ~~a gateway or electronic network~~
13 the portal for accessing providing electronic access to public
14 records or electronic information and services;

15 (d) Provide appropriate oversight of a network manager;

16 (e) Approve reasonable fees for electronic access to
17 public records or electronic information and services pursuant to
18 sections 84-1205.02 and 84-1205.03 and submit contracts for public
19 bidding; ~~pursuant to section 84-1205.04;~~

20 (f) Have the authority to enter into or renegotiate
21 agreements regarding the management of the ~~network portal~~ in order to
22 provide ~~citizens~~ individuals, businesses, and other entities with
23 electronic access to public records or electronic information and
24 services;

25 (g) Explore ways and means of expanding the amount and

1 ~~kind~~ type of public records or electronic information and services
2 provided through the ~~gateway or electronic network~~, ~~increasing the~~
3 ~~utility of the public records provided and the form in which the~~
4 ~~public records are provided, expanding the base of users who access~~
5 ~~public records electronically, portal and, if when appropriate,~~
6 ~~implementing~~ implement changes necessary ~~for to effect~~ such purposes;

7 (h) Explore ~~technological ways and new technologies as a~~
8 means of improving ~~citizen and business~~ access to public records or
9 electronic information and services by individuals, businesses, and
10 other entities and, if appropriate, implement the ~~technological~~
11 ~~improvements, new technologies;~~

12 (i) Explore options of expanding the ~~gateway or~~
13 ~~electronic network~~ portal and its services to ~~citizens and~~
14 individuals, businesses, and other entities;

15 (j) Have the authority to grant funds to a state or local
16 agency political subdivisions for the development of programs and
17 technology to improve electronic access to public records ~~by citizens~~
18 ~~and businesses~~ or electronic information and services consistent with
19 the act; and

20 (k) Perform such other functions and duties as the act
21 requires.

22 (2) In addition to the administrator, the board shall
23 consist of:

24 (a) The Governor or his or her designee;

25 (b) The Attorney General or his or her designee;

1 (c) The Auditor of Public Accounts or his or her
2 designee;

3 (d) The State Treasurer or his or her designee;

4 (e) The Director of Administrative Services or his or her
5 designee;

6 (f) Three representatives appointed by the Governor to be
7 broadly representative of banking, insurance, and law groups; and

8 (g) Three representatives appointed by the Governor to be
9 broadly representative of libraries, the general public, and
10 professional members of the Nebraska news media.

11 (3) The administrator shall be chairperson of the board.
12 Upon call by the administrator, the board shall convene periodically
13 in accordance with its rules and regulations or upon call by the
14 administrator.

15 (4) Six members of the board shall constitute a quorum,
16 and the affirmative vote of six members shall be necessary for any
17 action to be taken by the board. No vacancy in the membership of the
18 board shall impair the right of a quorum to exercise all the rights
19 and perform all the duties of the board.

20 (5) The representatives appointed by the Governor shall
21 serve staggered three-year terms as the Governor designates and may
22 be appointed for one additional term. Members of the board shall be
23 reimbursed for actual and necessary expenses as provided in sections
24 81-1174 to 81-1177.

25 Sec. 11. Section 84-1205, Reissue Revised Statutes of

1 Nebraska, is amended to read:

2 84-1205 (1) The board may employ or contract with a
3 network manager. A network manager may ~~include~~be an individual, a
4 private entity, a state agency, or another governmental subdivision.
5 The board shall prepare criteria and specifications for the network
6 manager in consultation with the Department of Administrative
7 Services. Such criteria shall include procedures for submission of
8 proposals by an individual, a private entity, a state agency, or
9 another governmental subdivision. Selection of the network manager
10 shall comply with all applicable procedures of the department. The
11 board may negotiate and enter into a contract with the selected
12 network manager which provides the duties, responsibilities, and
13 compensation of the network manager.

14 (2) The network manager shall provide the infrastructure
15 and services needed to implement and operate the portal and shall
16 direct and supervise the day-to-day operations and expansion of a
17 ~~gateway or electronic network to make public records available~~
18 ~~electronically, including the initial phase of operations necessary~~
19 ~~to make the gateway operational.~~ the portal. The network manager
20 shall (a) attend meetings of the board, (b) keep a record of all
21 ~~gateway, electronic network, and related portal~~ operations, which
22 shall be the property of the board, (c) maintain and be the custodian
23 of all financial and operational records, and (d) annually update and
24 revise the business plan for the ~~gateway or electronic network,~~
25 portal in consultation with and under the direction of the board.

1 (3) The board shall finance the operation and maintenance
2 of the ~~gateway or electronic network portal~~ from revenue generated
3 pursuant to sections 52-1316, 60-483, and 84-1205.02 and subsection
4 (d) of section 9-525, Uniform Commercial Code.

5 Sec. 12. Section 84-1205.01, Reissue Revised Statutes of
6 Nebraska, is amended to read:

7 84-1205.01 The board shall establish a technical advisory
8 committee to assist it in the performance of its duties. The
9 committee shall consist of individuals who have technical experience
10 and expertise in electronic access and information technology. The
11 committee shall have three members. The members shall include a
12 representative from a state agency that is responsible for providing
13 public records, a representative from ~~the information management~~
14 ~~services division of the~~ office of Chief Information Officer, and a
15 representative from the computer services group of the Legislative
16 Council.

17 Sec. 13. Section 84-1205.02, Reissue Revised Statutes of
18 Nebraska, is amended to read:

19 84-1205.02 ~~(1) Until July 1, 2001, except as provided in~~
20 ~~sections 49-509, 52-1316, and 60-483 and section 9-411, Uniform~~
21 ~~Commercial Code, the board may establish reasonable fees for~~
22 ~~electronic access to public records through the gateway.~~

23 ~~(2) Beginning on July 1, 2001, except~~ Except as provided
24 in sections 49-509, 52-1316, and 60-483 and article 9, Uniform
25 Commercial Code, the board may establish reasonable fees for

1 electronic access to (1) public records or (2) electronic information
2 and services, through the gateway. (3) The fees portal. Fees for
3 electronic access to public records shall not exceed the statutory
4 fee for distribution copies of the public records in other forms. Any
5 fee established by the board under this section may be collected for
6 an eighteen month period and shall terminate at the end of such
7 period unless enacted by the Legislature. Any fees collected under
8 this section shall be deposited in the Records Management Cash Fund.

9 Sec. 14. Section 84-1205.03, Reissue Revised Statutes of
10 Nebraska, is amended to read:

11 84-1205.03 (1) Any state agency other than the courts or
12 the Legislature desiring to enter into an agreement with a private
13 vendor or the network manager to or otherwise provide electronic
14 access to public records or electronic information and services
15 through a gateway for a fee shall make a written request for approval
16 of such fee to the board. The request shall include (a) a copy of the
17 contract under consideration if the electronic access is to be
18 provided through a contractual arrangement, (b) the public records or
19 electronic information and services which are the subject of the
20 contract or proposed ~~electronic access~~ fee, (c) the anticipated or
21 actual timeline for implementation, and (d) any security provisions
22 for the protection of confidential or sensitive records. The board
23 shall take action on such fee request in accordance with section
24 84-1205.02 and after a public hearing within thirty days after
25 receipt. held at its next regularly scheduled meeting that is at

1 least thirty days after receipt of the request. The board may request
2 a presentation or such other information as it deems necessary from
3 the requesting state agency.

4 (2) A state agency other than the courts or the
5 Legislature may charge a fee for electronic access to public records
6 without the board's approval for a one-time sale in a unique format.
7 The purchaser may object to the fee in writing to the board, and the
8 one-time fee shall then be subject to approval by the board according
9 to the procedures and guidelines established in sections 84-1205 to
10 ~~84-1205.04.~~ 84-1205.03.

11 (3) Courts or the Legislature providing electronic access
12 to public records ~~through a gateway or~~ electronic information and
13 services for a fee shall make a written report. The report shall be
14 filed with the State Records Board by the State Court Administrator
15 for the courts and the chairperson of the Executive Board of the
16 Legislative Council for the Legislature. The report shall include (a)
17 a copy of the contract under consideration if the electronic access
18 is to be provided through a contractual arrangement, (b) the public
19 records or electronic information and services which are the subject
20 of the contract or proposed ~~electronic access~~ fee, (c) the
21 anticipated or actual timeline for implementation, and (d) any
22 security provisions for the protection of confidential or sensitive
23 records. The State Records Board may request a presentation or such
24 other information as it deems necessary. The courts and the
25 Legislature shall take into consideration any recommendation made by

1 the State Records Board with respect to such fees.

2 (4) Courts and the Legislature may charge a fee for
3 electronic access to public records for a one-time sale in a unique
4 format without providing a report to the board as required under
5 subsection (3) of this section.

6 Sec. 15. Section 84-1205.05, Reissue Revised Statutes of
7 Nebraska, is amended to read:

8 84-1205.05 The board shall provide ~~quarterly~~ annual
9 reports to the Executive Board of the Legislative Council and
10 Nebraska Information Technology Commission on its activities pursuant
11 to sections 84-1205 to ~~84-1205.04.~~ 84-1205.03.

12 Sec. 16. Section 84-1206, Reissue Revised Statutes of
13 Nebraska, is amended to read:

14 84-1206 (1) With due regard for the functions of the
15 state and local agencies concerned, and with such guidance and
16 assistance from the board as may be required, the administrator
17 shall:

18 (a) Establish standards, procedures, and techniques for
19 the effective management of public records;

20 (b) Make continuing surveys of paperwork operations, and
21 recommend improvements in current records management practices,
22 including, but not limited to, the economical use of space,
23 equipment, and supplies employed in creating, maintaining, storing,
24 preserving, and servicing records;

25 (c) Establish standards for the preparation of schedules

1 providing for the retention of records of continuing value, and for
2 the prompt and orderly disposal of records no longer possessing
3 sufficient administrative, legal, historical, or fiscal value to
4 warrant their further retention; and

5 (d) Obtain from the state or local agencies concerned
6 such reports and other data as are required for the proper
7 administration of the records management program, including
8 organizational charts of agencies concerned.

9 (2) The administrator shall establish standards for
10 designating essential records, shall assist state and local agencies
11 in identifying essential records, and shall guide ~~them~~ such agencies
12 in the establishment of programs for the preservation of essential
13 records.

14 (3) The administrator may advise and assist members of
15 the Legislature and other officials in the maintenance and
16 disposition of their personal or political papers of public interest
17 and may provide such other services as are available to state and
18 local agencies, within the limitation of available funds.

19 Sec. 17. Section 84-1207, Reissue Revised Statutes of
20 Nebraska, is amended to read:

21 84-1207 In accordance with general law, and with ~~such the~~
22 rules and regulations ~~as shall be adopted and promulgated~~ by the
23 administrator and the board as provided in section 84-1216, ~~such the~~
24 head of any state or local agency, ~~department, board, council,~~
25 ~~legislative or judicial branch, and political subdivision~~ shall:

1 (1) Establish and maintain an active, continuing program
2 for the efficient and economical management of the record-keeping
3 activities of the agency;

4 (2) Make and maintain records containing adequate and
5 proper documentation of the organization, functions, policies,
6 decisions, procedures, and essential transactions of the agency,
7 designed to furnish information to protect the legal and financial
8 rights of the state, and of persons directly affected by the agency's
9 activities;

10 (3) Make~~7~~ and submit to the administrator~~7~~ schedules
11 proposing the length of time each record series warrants retention
12 for administrative, legal, historical~~4~~ or fiscal purposes, after it
13 has been made in or received by the agency, and lists of records in
14 the custody or under the control of the agency which are not needed
15 in the transaction of current business~~7~~ and do not possess sufficient
16 administrative, legal, historical~~4~~ or fiscal value to warrant their
17 further retention;

18 (4) Inventory the records in the custody or under the
19 control of the agency~~7~~, and submit to the administrator a report
20 thereon, containing such data as the administrator shall prescribe,
21 ~~and including his or her~~ recommendations as to which ~~if any of~~ such
22 records, if any, should be determined to be essential records. He or
23 she shall review his or her inventory and report periodically and, as
24 necessary, shall revise his or her report so that it is current,
25 accurate~~4~~ and complete; and

1 (5) Comply with the rules, regulations, standards, and
2 procedures issued and set up by the administrator and the board, and
3 cooperate in the conduct of surveys made by the administrator
4 pursuant to ~~sections 84-1201 to 84-1226.~~ the Records Management Act.

5 Sec. 18. Section 84-1209, Reissue Revised Statutes of
6 Nebraska, is amended to read:

7 84-1209 The administrator may establish storage
8 facilities for essential records, preservation duplicates, and other
9 state records and may provide for a system of charges to allocate the
10 cost of providing such storage among the state agencies and
11 ~~departments~~ utilizing the storage services. The system of charges
12 shall, as nearly as may be practical, cover the actual costs of
13 operating the storage facilities.

14 Sec. 19. Section 84-1212, Reissue Revised Statutes of
15 Nebraska, is amended to read:

16 84-1212 The administrator shall review periodically, and
17 at least once each year, the program for the selection and
18 preservation of essential records, including the classification
19 thereof and the provisions for preservation duplicates and for the
20 safeguarding of essential records and preservation duplicates to
21 insure that the purposes of ~~sections 84-1201 to 84-1226~~ the Records
22 Management Act are accomplished.

23 Sec. 20. Section 84-1213, Reissue Revised Statutes of
24 Nebraska, is amended to read:

25 84-1213 (1) All records made or received by or under the

1 authority of, or coming into the custody, control, or possession of
 2 state or local agencies in any of the three branches of the state
 3 government, or of any local political subdivision, in the course of
 4 their public duties, are the property of the ~~government~~ state or
 5 local agency concerned, and shall not be mutilated, destroyed,
 6 transferred, removed, damaged, or otherwise disposed of, in whole or
 7 in part, except as provided by law.

8 (2) Any person who ~~shall willfully mutilate, destroy,~~
 9 ~~transfer, remove, damage, mutilates, destroys, transfers, removes,~~
 10 damages, or otherwise dispose-disposes of such records or any part of
 11 such records, except as provided by law, and any person who ~~shall~~
 12 ~~retain and continue~~ retains and continues to hold the possession of
 13 any such records, or parts thereof, belonging to the state ~~government~~
 14 ~~or to any local political subdivision,~~ agency and ~~shall refuse~~
 15 refuses to deliver up such records, or parts thereof, to the proper
 16 official under whose authority such records belong, upon demand being
 17 made by such officer or, in cases of a defunct office, to the
 18 succeeding agency or to the State Archives of the Nebraska State
 19 Historical Society, shall be guilty of a Class III misdemeanor.

20 Sec. 21. Section 84-1214, Reissue Revised Statutes of
 21 Nebraska, is amended to read:

22 84-1214 Whenever any state agency desires to dispose of
 23 records which are not listed on an approved records retention and
 24 disposition schedule applicable to ~~that such agency,~~ the state agency
 25 head shall prepare and submit to the administrator, on forms provided

1 by the administrator, a list of the records sought to be disposed of,
2 and a request for approval of their disposition, which list and
3 request shall be referred to the board for action at its next regular
4 or special session. On consideration thereof, the board may approve
5 such disposition thereof as may be legal and proper, or may refuse to
6 approve any disposition, and the records as to which such
7 determination has been made may thereupon be disposed of in
8 accordance with the approval of the board.

9 Sec. 22. Section 84-1214.01, Reissue Revised Statutes of
10 Nebraska, is amended to read:

11 84-1214.01 The State Archives of the Nebraska State
12 Historical Society has the authority to acquire, in total or in part,
13 any document, record, or material which has been submitted to the
14 board for disposition or transfer when such material is determined to
15 be of archival or historical significance by the State Archivist or
16 the board. The head of any state or local agency shall certify in
17 writing to the society the transfer of the custody of such material
18 to the State Archives. No state or local agency shall dispose of, in
19 any other manner except by transfer to the State Archives, that
20 material which has been appraised as archival or historical without
21 the written consent of the State Archivist and the administrator. If
22 such material is determined to be in jeopardy of destruction or
23 deterioration and such material is not necessary to the conduct of
24 daily business in the state or local agency of origin, it shall be
25 the prerogative of the State Archivist to petition the administrator

1 and the state or local agency of origin for the right to transfer
2 such material into the safekeeping of the State Archives. It shall be
3 the responsibility of the administrator to hear arguments for or
4 against such petition and to determine the results of such petition.
5 The State Archivist shall prepare invoices and receipts in triplicate
6 for materials acquired under this section, shall retain one copy, and
7 shall deliver one copy to the administrator and one copy to the state
8 or local agency head from whom the records are obtained.

9 Sec. 23. Section 84-1215, Reissue Revised Statutes of
10 Nebraska, is amended to read:

11 84-1215 (1) If not otherwise prohibited by law, nonrecord
12 materials, not included within the definition of records as contained
13 in section 84-1202, may be destroyed at any time by the state or
14 local agency in possession thereof, without the prior approval of the
15 administrator or board. The administrator may formulate procedures
16 and interpretations to guide in the disposal of nonrecord materials,
17 but nothing therein shall be contrary to any provision of law
18 relating to the transfer of materials of historical value to the
19 State Archives of the Nebraska State Historical Society.

20 (2) Members of the Legislature and other officials are
21 encouraged to offer their personal and political papers of public
22 interest to the State Archives for preservation subject to any
23 reasonable restrictions concerning their use by other persons.

24 Sec. 24. Section 84-1216, Reissue Revised Statutes of
25 Nebraska, is amended to read:

1 84-1216 The administrator shall adopt and promulgate such
2 rules and regulations as may be necessary or proper to effectuate the
3 purposes of ~~sections 84-1201 to 84-1226.~~ the Records Management Act.
4 Those portions thereof which relate to functions specifically
5 delegated to the board shall be approved and concurred in by the
6 board.

7 Sec. 25. Section 84-1217, Reissue Revised Statutes of
8 Nebraska, is amended to read:

9 84-1217 ~~All provisions of the~~ The Records Management Act
10 shall apply to all state and local agencies ~~as defined in subdivision~~
11 ~~(1) of section 84-1202~~ and the administrator shall advise and assist
12 in the establishment of programs for records management and for the
13 selection and preservation of essential records of ~~such~~ the
14 executive, judicial, and legislative branches, and, as required by
15 such branches, shall provide program services pursuant to the
16 ~~provisions of sections 84-1201 to 84-1226.~~ act.

17 Sec. 26. Section 84-1218, Reissue Revised Statutes of
18 Nebraska, is amended to read:

19 84-1218 The governing bodies of all ~~local political~~
20 ~~subdivisions~~ local agencies in this state, with the advice and
21 assistance of the administrator and pursuant to the rules and
22 regulations ~~established by him,~~ adopted and promulgated pursuant to
23 the Records Management Act, shall establish and maintain continuing
24 programs to promote the principles of efficient records management
25 for local records, and for the selection and preservation of

1 essential local records, which programs, insofar as practicable,
2 shall follow the patterns of the programs established for state
3 records as provided in ~~sections 84-1201 to 84-1226, the act.~~ Each
4 such governing body shall promulgate ~~such~~ rules and regulations as
5 are necessary or proper to effectuate and implement the programs so
6 established, but nothing therein shall be in violation of the
7 provisions of general law relating to the destruction of local
8 records.

9 Sec. 27. Section 84-1219, Reissue Revised Statutes of
10 Nebraska, is amended to read:

11 84-1219 The administrator shall prepare a biennial report
12 on the status of programs established by him or her as provided in
13 ~~sections 84-1201 to 84-1226, the Records Management Act~~ and on the
14 progress made during the preceding biennium in implementing and
15 effectuating such programs. Copies of this report shall be furnished
16 to the Governor, the Speaker of the Legislature, and such other
17 officials and state and local agencies as the Governor or the board
18 shall direct.

19 Sec. 28. Section 84-1222, Reissue Revised Statutes of
20 Nebraska, is amended to read:

21 84-1222 ~~After May 18, 1977, no~~ No state agency shall
22 purchase any microfilm system or equipment prior to the approval of
23 the State Records Administrator. The administrator shall not approve
24 internal microfilm activities of any state agency unless such
25 activities may not be feasibly provided by the central microfilming

1 agency and are necessary to a particular operation within the state
2 agency. Any equipment purchased under this section shall become the
3 property of the State Records Administrator, ~~and shall be subject to~~
4 ~~the provisions of section 84-1223.~~

5 Sec. 29. Section 84-1224, Reissue Revised Statutes of
6 Nebraska, is amended to read:

7 84-1224 The State Records Administrator shall:

8 (1) Be empowered to review the microfilm systems within
9 every state agency; ~~of the state;~~

10 (2) Be empowered to cause such systems to be merged with
11 a central microfilm agency in the event that a cost analysis shows
12 that economic advantage may be achieved;

13 (3) Be empowered to permit the establishment of
14 microfilming services within any state agency ~~or department of the~~
15 ~~state~~ if a potential economy or a substantial convenience for the
16 state would result; and

17 (4) ~~After July 1, 1978, be~~ Be empowered to determine the
18 operating locations of all micrographic equipment in his or her
19 possession.

20 Sec. 30. Section 84-1225, Reissue Revised Statutes of
21 Nebraska, is amended to read:

22 84-1225 The State Records Administrator shall provide for
23 a system of charges for micropublishing services and computer output
24 microfilm services rendered by the central microfilming agency to any
25 other ~~department or state agency of the state~~ when these charges are

1 allocable to a particular project carried on by such microfilming
2 agency. Such charges shall, as nearly as may be practical, reflect
3 the actual cost of services provided by the central microfilming
4 agency. ~~On July 1, 1978, and thereafter the~~ The State Records
5 Administrator shall extend this system of charges to include source
6 document microfilming. The State Records Administrator shall extend
7 this system of charges and user fees for all micrographic equipment
8 which is the property of the administrator and which is used by any
9 other state agency, ~~or department.~~

10 Sec. 31. Section 84-1227, Revised Statutes Cumulative
11 Supplement, 2010, is amended to read:

12 84-1227 There is hereby established in the state treasury
13 a special fund to be known as the Records Management Cash Fund which,
14 when appropriated by the Legislature, shall be expended by the
15 Secretary of State for the purposes of providing records management
16 services and assistance to ~~political subdivisions, local agencies,~~
17 for development and maintenance of ~~a gateway or electronic network~~
18 ~~for accessing the portal for providing electronic access to public~~
19 ~~records or electronic information and services,~~ and for grants to a
20 ~~state or local agency political subdivisions~~ as provided in
21 subdivision (1)(j) of section 84-1204. All fees and charges for the
22 purpose of records management services and analysis received by the
23 Secretary of State from the ~~political subdivisions~~ local agencies
24 shall be remitted to the State Treasurer for credit to such fund.
25 Transfers may be made from the fund to the General Fund at the

1 direction of the Legislature. Any money in the Records Management
2 Cash Fund available for investment shall be invested by the state
3 investment officer pursuant to the Nebraska Capital Expansion Act and
4 the Nebraska State Funds Investment Act.

5 Sec. 32. Section 9-523, Uniform Commercial Code, Reissue
6 Revised Statutes of Nebraska, is amended to read:

7 9-523 Information from filing office; sale or license of
8 records.

9 (a) If a person that files a written record requests an
10 acknowledgment of the filing, the filing office shall send to the
11 person an image of the record showing the number assigned to the
12 record pursuant to section 9-519(a)(1) and the date and time of the
13 filing of the record. However, if the person furnishes a copy of the
14 record to the filing office, the filing office may instead:

15 (1) note upon the copy the number assigned to the record
16 pursuant to section 9-519(a)(1) and the date and time of the filing
17 of the record; and

18 (2) send the copy to the person.

19 (b) If a person files a record other than a written
20 record, the filing office shall communicate to the person an
21 acknowledgment that provides:

22 (1) the information in the record;

23 (2) the number assigned to the record pursuant to section
24 9-519(a)(1); and

25 (3) the date and time of the filing of the record.

1 (c) The filing office shall communicate or otherwise make
2 available in a record the following information to any person that
3 requests it:

4 (1) whether there is on file on a date and time specified
5 by the filing office, but not a date earlier than three business days
6 before the filing office receives the request, any financing
7 statement that:

8 (A) designates a particular debtor;

9 (B) has not lapsed under section 9-515 with respect to
10 all secured parties of record; and

11 (C) if the request so states, has lapsed under section
12 9-515 and a record of which is maintained by the filing office under
13 section 9-522(a);

14 (2) the date and time of filing of each financing
15 statement; and

16 (3) the information provided in each financing statement.

17 (d) In complying with its duty under subsection (c), the
18 filing office may communicate information in any medium. However, if
19 requested, the filing office shall communicate information by issuing
20 its written certificate.

21 (e) The filing office shall perform the acts required by
22 subsections (a) through (d) at the time and in the manner prescribed
23 by filing-office rule, but not later than two business days after the
24 filing office receives the request.

25 (f) (1) The Secretary of State shall offer to sell or

1 license to the public on a nonexclusive basis, in bulk, copies of all
2 records filed in the office of the Secretary of State under this
3 part, in every medium from time to time available to the filing
4 office.

5 (2) Records filed in the office of the Secretary of State
6 under this part may be made available electronically through the
7 ~~gateway or electronic network portal~~ established under section
8 84-1204, Reissue Revised Statutes of Nebraska. For batch requests,
9 the fee is two dollars per record accessed through the ~~electronic~~
10 ~~network, portal,~~ except that the fee for a batch request for one
11 thousand or more records is two thousand dollars. All fees collected
12 pursuant to this subdivision shall be deposited in the Records
13 Management Cash Fund and shall be distributed as provided in any
14 agreements between the State Records Board and the Secretary of
15 State.

16 Sec. 33. Original sections 44-113, 50-114.03, 52-1313.01,
17 60-3,161, 77-2705.04, 81-118.01, 84-712, 84-1201, 84-1202, 84-1204,
18 84-1205, 84-1205.01, 84-1205.02, 84-1205.03, 84-1205.05, 84-1206,
19 84-1207, 84-1209, 84-1212, 84-1213, 84-1214, 84-1214.01, 84-1215,
20 84-1216, 84-1217, 84-1218, 84-1219, 84-1222, 84-1224, and 84-1225,
21 Reissue Revised Statutes of Nebraska, section 84-1227, Revised
22 Statutes Cumulative Supplement, 2010, and section 9-523, Uniform
23 Commercial Code, are repealed.

24 Sec. 34. The following sections are outright repealed:
25 Sections 84-1205.04, 84-1205.06, and 84-1223, Reissue Revised

LB 719

LB 719

1 Statutes of Nebraska.



SARPY COUNTY

NEBRASKA

Tuesday, July 24, 2012

Online Credit Card Tax and E-Check Payments

ONLINE CREDIT CARD TAX PAYMENTS

The Sarpy County Treasurer's office is pleased to announce that taxpayers have the ability to pay their Real Estate and/or Personal Property taxes (Not Motor Vehicle Tax) online.

This purchase price covers the operating costs, incurred by the Nebraska.gov Network Manager, Nebraska Interactive, LLC under contract with the Nebraska State Records Board (NSRB), including nominal funds used to develop, maintain and enhance the state's official web portal.

← Transparency language

You will be able to pay one half or all of the current year's tax very easily. If you have multiple years taxes or a tax sale on the property to redeem, you must first call the treasurer's office for a quote and to receive an authorization PIN number. Our phone number is (402) 593-2138. You will receive a receipt in the mail after the Treasurer's office has received your validated credit card or eCheck payment. If you are unsure of your tax, use the property search to find your parcel.

For insufficient funds, your eCheck would be returned as non-payable and you will incur an additional \$30 NSF (non-sufficient funds) fee when you make this check good. Until that time your taxes will remain unpaid.

← Removed Credit Card logos

Enter your 9 digit Parcel ID or 8 character payment PIN.



SARPY COUNTY NEBRASKA

Thursday, July 12, 2012

Online Credit Card Tax and E-Check Payments

ONLINE CREDIT CARD TAX PAYMENTS

The Sarpy County Treasurer's office is pleased to announce that taxpayers have the ability to pay their Real Estate and/or Personal Property taxes (Not Motor Vehicle Tax) online.

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You will be able to pay one half or all of the current year's tax very easily. If you have multiple years taxes or a tax sale on the property to redeem, you must first call the treasurer's office for a quote and to receive an authorization PIN number. Our phone number is (402) 593-2138. You will receive a receipt in the mail after the Treasurer's office has received your validated credit card or eCheck payment. If you are unsure of your tax, use the property search to find your parcel.

For insufficient funds, your eCheck would be returned as non-payable and you will incur an additional \$30 NSF (non-sufficient funds) fee when you make this check good. Until that time your taxes will remain unpaid.

Transparency language



Removed Credit Card logos



Enter your 9 digit Parcel ID or 8 character payment PIN.

Statement			
Statement	2011-0042153RP	Roll Year	2011
Taxpayer	HILL/SEAN E & DEANA	RTax Year	2011
Parcel #	011310545	Source	REAL
		Gross Tax	\$4,109.90
		GreenBelt	\$0.00
		Homestead	\$0.00
		Taxes Due	\$3,972.74
		Drainage	\$0.00
		Penalty Tax	\$0.00
		Cert Fees	\$0.00
		Advertising	\$0.00
		Tax Credit	\$137.16
		Total Due	\$3,972.74
		Tax Paid	\$1,986.37
		Tax Due	\$1,986.37
		Interest Due	\$0.00
		Total Due	\$1,986.37

Clarified separation between Sarpy County and Nebraska.gov online services. Provided user with further instructions. Page 7

This online service is provided by a third party working in partnership with the State of Nebraska. A small portion of the purchase price of this service is used to develop, maintain, and enhance the state's official web portal, Nebraska.gov.

Clicking here will send the user to Page 7



Make a First Half Payment		Tax Owed
Your Direct First Half Payment to Sarpy County for Statement # 2011-0043394RP		\$1986.37
Click here for instructions to make payment directly to Sarpy County		
Pay Online Through Nebraska.gov		\$2045.96
Pay Online With e-Check Through Nebraska.gov		\$1989.37
<p>The total price for eCheck includes a discount.</p>		
Make a Full Payment		Tax Owed
Your Direct Full Payment to Sarpy County for Statement # 2011-0043394RP		\$3972.74
Click here for instructions to make payment directly to Sarpy County		
Pay Online Through Nebraska.gov		\$4091.92
Pay Online With e-Check Through Nebraska.gov		\$3973.74
<p>The total price for eCheck includes a discount.</p>		



Selecting the Credit Card options will send users to Page 3. Added Logos as requested

Selecting the E-Check options will send users to page 4. Added Logos as requested



Payment Information

Please do not use the browsers back button.

Contact Information

► indicates a required field

► **Name:** (as shown on account)

► **Address:**

► **City:**

► **State/Province:** Choose One

► **Zip Code:** (i.e. 00000-0000)

► **Country:** United States

► **Phone Number:** (i.e. 000-000-0000)

► **Email Address:**

It is our policy not to use your telephone number or e-mail address for any purpose other than to contact you regarding this online transaction.

Account Information

► indicates a required field

Clarified what is being paid to the County.

► **Card Number:**

► **CVV Number:** What's this?

► **Expiration Date:** (01)Jan 2012

Nebraska.gov Order Total (includes the payment(s) that have been remitted to the agency)

Clicking on "Nebraska.gov Total" will display Page 5



[Nebraska.gov Total](#) \$ 2045.96

Description
Full Payment for Statement # 2011-0042153RP

ID 011310545 **Quantity** 1

[Continue >>](#)

[Cancel Order](#)



Payment Information

Please do not use the browsers back button.

Contact Information

► indicates a required field

► **Name:** (as shown on account)

► **Address:**

► **City:**

► **State/Province:** Choose One

► **Zip Code:** (i.e. 00000-0000)

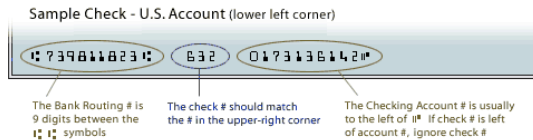
► **Country:** United States

► **Phone Number:** (i.e. 000-000-0000)

► **Email Address:**

It is our policy not to use your telephone number or e-mail address for any purpose other than to contact you regarding this online transaction.

Account Information



Note: These three sets of numbers may appear in a different order on your check.

Select if this payment IS being funded specifically by a foreign source (bank or company), an International ACH Transaction ("IAT")? [What's This?](#)

► indicates a required field

► **Routing Number:**

► **Verify Routing Number:**

► **Account Number:**

► **Verify Account Number:**

► **Account Type:** Checking



Clarified what is being paid to the County.

Nebraska.gov Order Total (includes the payment(s) that have been remitted to the agency)

Description
Full Payment for Statement # 2011-0042153RP

Clicking on "Nebraska.gov Total" will display Page 5



[Nebraska.gov Total](#) \$ 1989.37

ID 011310545 **Quantity** 1

“Nebraska.gov Total” Language

"Nebraska Interactive, LLC is contracted by the Nebraska State Records Board (NSRB) to provide online services for Nebraska government agencies, including the State's portal (www.Nebraska.gov). Nebraska Interactive builds and manages online solutions that help Nebraska government realize greater operational efficiencies by allowing citizens to interact quickly and easily with their government. "



SARPY COUNTY

NEBRASKA

WEDNESDAY, MARCH 28TH, 2012

PAYMENT RECEIPT

Bob Smith
301 S. 13th St.
Lincoln NE 68812

Date	Receipt #	Payment Type	Total Amount
3/28/2012	1947279	Credit Card (2923)	\$4091.92

This dollar amount on this receipt consists of actual taxes paid (usable for Income tax preparation) including portal funds (which cannot be used for income tax reporting). You will receive a receipt from the County Treasurer with the actual amount of taxes paid. Be advised that we send the receipt to your address of record. If you have moved, still own the home, and we don't have your new address you may not receive the receipt.

SARPY COUNTY SENDS AN OFFICIAL RECEIPT WITH THE EXACT TAXES PAID.



SEARCH

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- ❖ [Real Estate](#)
- ❖ [Pay Taxes](#)
- ❖ [Online Vehicle Renewal](#)
- ❖ [Driver's License State of Nebraska](#)
- ❖ [Online Vehicle Quote 24/7](#)
- ❖ [Vehicle Taxes Paid Request](#)
- ❖ [DMV](#)
- ❖ [Request a Vehicle Quote or Ask DMV a Question](#)
- ❖ [Titles](#)
- ❖ [Special Assessment](#)
- ❖ [Unclaimed Property](#)
- ❖ [Auditors](#)
- ❖ [Tax Sale](#)
- ❖ [Tax Sale List 2012](#)
- ❖ [Stolen Wallet/ID, Purse, Identity](#)

[Homepage](#) > [Offices](#) > [Treasurer](#) > Real Estate

Real Estate Taxes

Phone Number

(402) 593-2138

Payments may be sent to: Sarpy County Treasurer
1210 Golden Gate Dr
Papillion, NE 68046

Sarpy County real estate taxes are levied in arrears. For example, the 2011 taxes are levied at the end of 2011 and become due on the last day of December 2011. They are normally payable in 2012 by whoever owns the property in 2012 and not by the people who owned it in 2011. If you buy the property in the middle of 2012 you will normally pay one half of the "2011" taxes which are payable in 2012.

The first half becomes delinquent April 1, 2012 and the second half August 1, 2012. The term "due" only means you may pay them at the end of 2011 and claim them on your 2011 income tax return, if you itemize. You can pay each half BEFORE April 1 and August 1 respectively without penalty.

If you do not pay by the delinquent dates, interest will be computed on a daily basis using an annual rate of fourteen percent. Minimum payment is one half the years tax plus accrued delinquent interest. Interest continues to accrue until payment is made.

Only one tax statement is send out per year in approximately the middle of December.

Please mark your calendar. First half and second half reminder notices are **NOT** sent.

Payment options: We only accept cash or check at the counter. Select: [PAYONLINE](#) If you pay online and there are not sufficient funds in your account to cover your e-check you will be charged an additional \$20 for the insufficient funds processing. If you do not enter your routing number and account number properly resulting in a failure to make the payment you will be charged an additional \$10 charge back fee.

If you pay your own taxes, have a recent purchase, or payoff the mortgage, do not assume that the years taxes are paid. Go to our web site [PROPERTY SEARCH](#) button on the left side of the screen or give us a call and check!

NSRB - CASH FUND BALANCE
State Records Board - Revenues & Expenditures

FY 11-12

	<u>Jan, 2012</u>	<u>Prior Year Jan, 2011</u>	<u>Feb, 2012</u>	<u>Prior Year Feb, 2011</u>	<u>Mar, 2012</u>	<u>Prior Year Mar, 2011</u>
<u>Revenues:</u>						
Sale of Service	\$503,356.13	\$484,737.50	\$570,838.82	\$541,447.15	\$514,915.79	\$484,143.86
General Business Fees	\$67.65	\$55.56	\$92.62	\$103.13	\$86.93	\$202.91
Driver Records	\$3,369.00	\$1,404.00	\$1,835.00	\$1,176.00	\$1,224.00	\$1,701.00
Investment Income	\$2,023.62	\$1,330.77	\$1,494.41	\$1,405.74	\$1,283.67	\$2,550.28
Total	\$508,816.40	\$487,527.83	\$574,260.85	\$544,132.02	\$517,510.39	\$488,598.05
<u>Expenditures:</u>						
State Agency Payment	\$326,703.46	\$316,347.21	\$366,984.62	\$353,458.99	\$328,666.74	\$312,755.53
NIC	\$157,347.72	\$149,181.50	\$179,831.80	\$167,200.48	\$163,465.45	\$151,595.67
Other Contractual Services		\$0.00	\$50,000.00		\$2,725.00	
Personal Services	\$2,982.56	\$2,908.91	\$3,011.33	\$2,908.93	\$3,011.35	\$2,908.92
Operating Transfer Out						
Misc. Expense		\$160.26	\$632.38	\$210.66	\$313.77	\$12.59
Total	\$487,033.74	\$468,597.88	\$600,460.13	\$523,779.06	\$498,182.31	\$467,272.71
<u>Profit (Loss)</u>	\$21,782.66	\$18,929.95	(\$26,199.28)	\$20,352.96	\$19,328.08	\$21,325.34
<u>Fund Balance:</u>	\$688,498.93	\$587,850.75	\$662,299.65	\$608,203.71	\$681,627.73	\$629,529.05

Grant Encumbrances

\$99,311.31

Unencumbered Funds

\$582,316.42

General Manager's Report 1st Quarter Business Plan Update

January 2012 – March 2012

NEBRASKA . GOV

Brent Hoffman, General Manager
Nebraska.gov
301 S 13th Street, Suite 301
Phone: 402-471-6582
FAX: 402-471-7817
Email: bhoffman@egov.com

EXECUTIVE SUMMARY

For 2012, you will notice a dramatic change in the way Nebraska.gov is presenting you with our quarterly updates.

The reason for this is simply that we stopped and asked ourselves the question: “How do we measure our progress toward goals?” Above anything else, when we have the opportunity four times a year to present the work of Nebraska Interactive to you, we want to be sure we are giving you the information you need to evaluate how well we, as a company, are fulfilling our commitment to our contract as network manager for the State of Nebraska. For the last couple of years, we have been reporting every quarter in bullet-pointed narrative on tasks accomplished (or not accomplished) based off of our business plan. What this created it seemed to us, was only an extended record of exactly how we executed on the minutiae of a plan created 3, 6, 9 and 12 months prior. What it did not provide was a proper reporting of how successful we were in achieving our goals. It was not easily digestible, and what meaning was in there was lost in the sheer volume of the document. While I do like to recognize the efforts my staff puts in on a daily basis to achieve our objectives, what is much more relevant to me as President of my company, and to you, as members of our oversight board, are the actual outcomes. And so the idea for a new and improved quarterly report where strategic implementation of goals was measured quantitatively and portrayed in a compact, highly visual way was born. The graphs and charts you are being presented with are all directly taken from systems we use internally every day to analyze data and track progress for ourselves.

What follows here is the new layout we have created to provide you with your quarterly updates. It uses a dashboard view for each strategic objective from our 2012 business plan to show the portal’s achievements at a glance. We hope you find it informative, and we encourage you to tell us if any part of what we are providing is not clear. It is important to note we have not taken away anything that we were providing in our reports previously; we are merely shifting to focus towards showing the *results* of the efforts of the portal team to the Board, rather than the many details of the process.

You will also notice a reformatting of the project priority report. We have also trimmed down the size of this report to help you focus on what is relevant, as it is an action item for you that is voted on each meeting. Completed projects will no longer appear on that report; instead they will be logged in the GM report. What you will see on the project priority report now is only projects in process, and we have added an important column for ‘Expansion Type’. In this column you will see either “Services/Efficiencies” or “Public Information”. We are including these designators as we believe they are illustrative of the two main goals of work promoted by the Board; as is defined in the new and grant application language. We hope you find this helpful and relevant as you make your votes.

We are excited about all the new possibilities for dialogue that these changes, will open up, and look forward to another successful year of promoting eGovernment.

Sincerely,
Brent Hoffman
President, Nebraska Interactive, LLC

Financial Reports

MARCH 2012 FINANCIAL REPORT

	Month Ended 03/31/2012	Month Ended 03/31/2011	Year to Date 03/31/2012	Year to Date 03/31/2011
State of Nebraska Gross Revenue	\$732,826	\$682,547	\$1,950,271	\$1,793,811
Revenue Other (Adjustments)	(\$108)	\$218	(\$644)	\$213
Total Gross Revenue	\$732,718	\$682,766	\$1,949,626	\$1,794,023
10% NSRB Partner Share	\$25,356	\$23,978	\$69,537	\$63,210
Agency Share	\$378,682	\$355,072	\$961,933	\$915,003
COR Other (Communication Costs)	\$47,779	\$37,215	\$132,386	\$100,133
Total Cost of Revenue	\$451,816	\$416,265	\$1,163,856	\$1,078,346
Nebraska Interactive Gross Revenue	\$280,902	\$266,501	\$785,770	\$715,677
Nebraska Interactive Operating Expenses	\$173,108	\$174,480	\$537,854	\$522,725
Nebraska Interactive Operating Income	\$107,794	\$92,020	\$247,916	\$192,952
Nebraska Interactive Other Income	\$0	\$61	\$0	\$61
Nebraska Interactive Net Pre-Tax Income	\$107,794	\$92,081	\$247,916	\$193,013
Nebraska Interactive Provision for Income Tax	\$43,191	\$37,417	\$99,358	\$77,849
Nebraska Interactive Net After-Tax Income	\$64,603	\$54,664	\$148,558	\$115,164

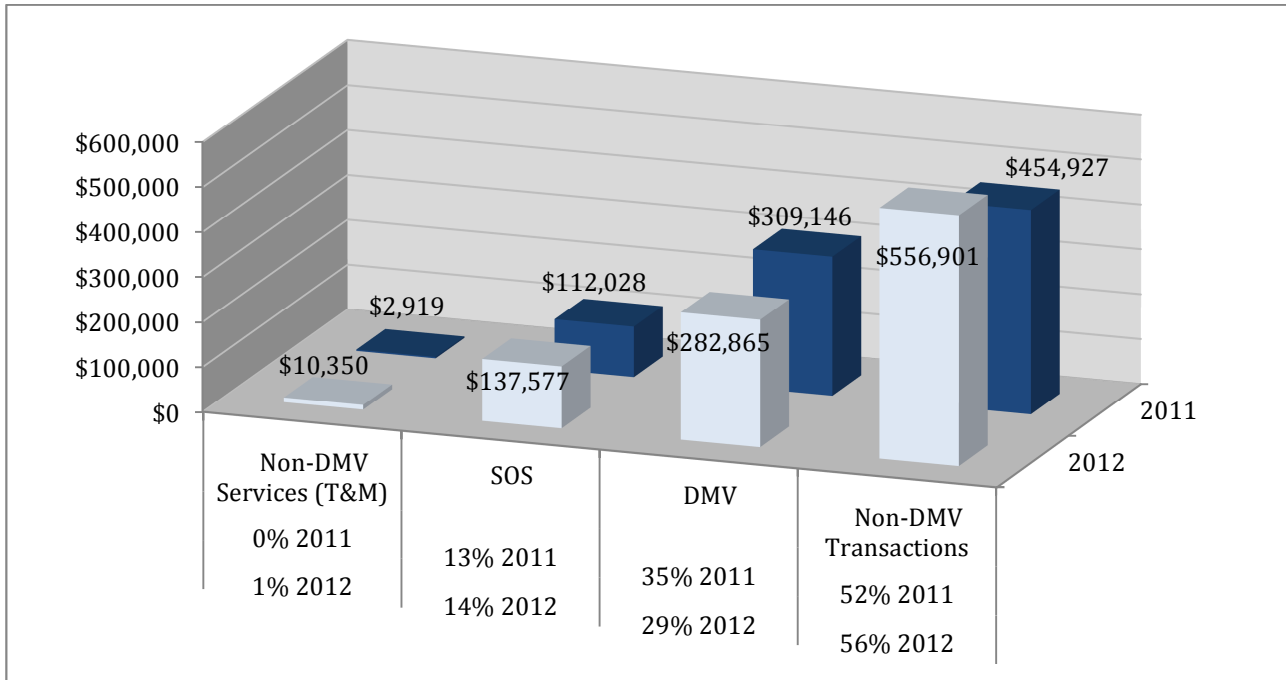
2012 PORTAL OBJECTIVES

1. Continually grow and diversify the portal revenue base. Increase non-DMV services revenue by 2%.
2. Develop and provide innovative applications and services.
3. Expand services for local government.
4. Speed time to market for services.
5. Marketing to maximize adoption of services.
6. Gain national recognition for Nebraska.
7. Optimize reliability and response time of portal technology.

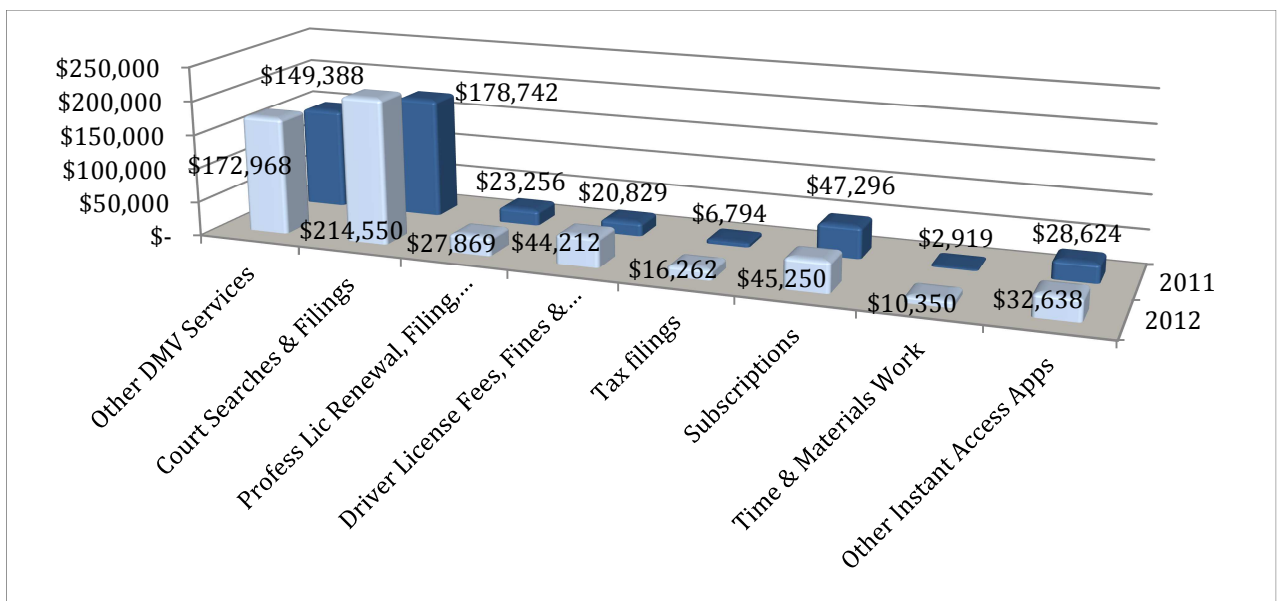
OBJECTIVE #1:

*Continually grow and diversify the portal revenue base.
Increase non-DMV services revenue by 2%.*

YTD 2012



NEBRASKA.GOV: REVENUE BREAKOUT BY CLASS



OBJECTIVE #2:

Develop and provide innovative applications and services.

NEBRASKA.GOV: WORK COMPLETED – QUARTERLY TOTALS

	NEBRASKA.GOV: Quarterly Applications Deployed Chart	Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
A	Total # revenue applications deployed	3	6	0		7		1	
B	Total # non-revenue applications deployed	1		0		3		8	
C	Total # of websites deployed	1	2	1		2		1	
D	Total # of revenue application enhancements	4		4		4		2	
E	Total # of non-revenue application enhancements	2	1	1		5		0	

NEBRASKA.GOV: WORK COMPLETED – NEW SERVICES LAUNCHED DETAIL LIST 2012

Q1

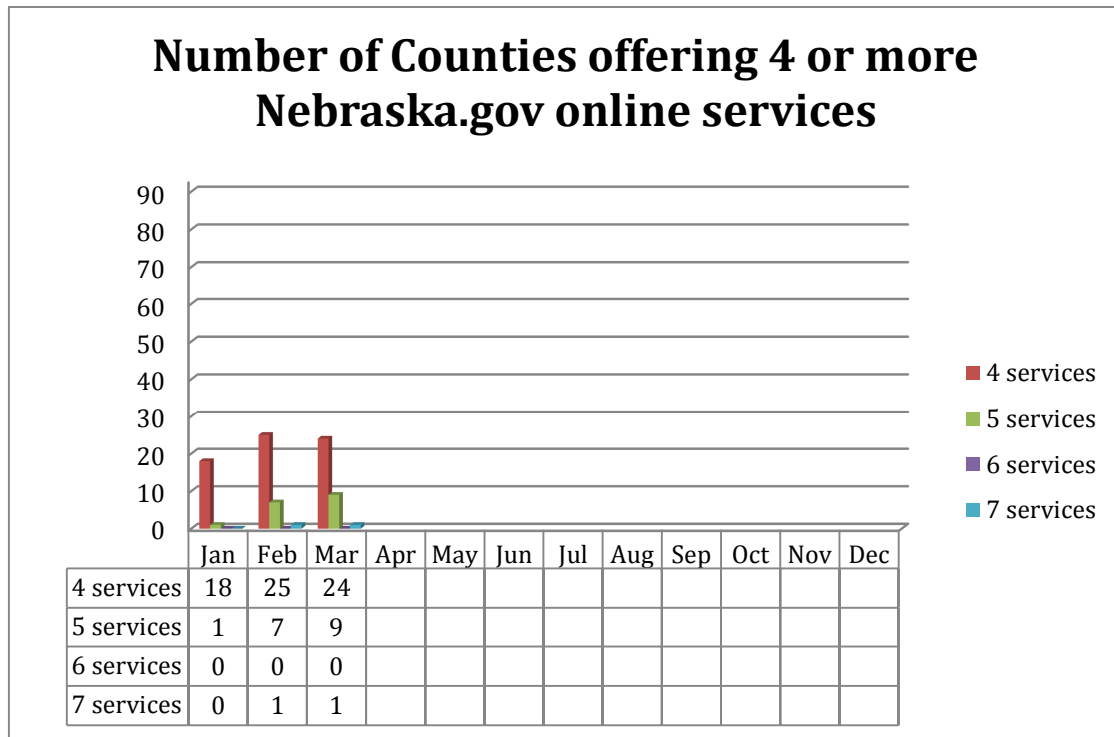
Title	Revenue Type	Work scope	Partner	Completed Date
Auditor Budget Search enhancements for 2012	Free	Application Enhancement	Auditor of Public Accounts	1/12/2012
Liquor Control Commission Website redesign	Free	N/A- Website	Liquor Control Commission	2/1/2012
Arthur County	Grant/Time and Materials	N/A- Website	County Government	2/24/2012
Ag - Dairy Fee Monthly Report	Transaction	New Application	Agriculture, Department of	1/3/2012
Ag - Egg Fee Monthly Report	Transaction	New Application	Agriculture, Department of	1/3/2012
Ag - Turkey Fee Monthly Report	Transaction	New Application	Agriculture, Department of	1/3/2012
DMV- Certified Driver Record	Transaction	New Application	Motor Vehicles, Department of	1/17/2012
Liquor License renewal re-write	Transaction	New Application	Liquor Control Commission	2/1/2012
Sarpy County- Real Estate Tax Payments	Transaction	New Application	County Government	2/8/2012

OBJECTIVE #3:

Expand services for local government.

NEBRASKA.GOV: COUNTY AND CITY GOVERNMENT ENGAGEMENT

All 93 Nebraska counties are utilizing at least 3 online services from Nebraska.gov. Expansion is being tracked by adoption of more services by new and existing county/city partners.



OBJECTIVE #4:

Speed time to market for services.

NEBRASKA.GOV: CURRENT IMPLEMENTATION OF TIME TO MARKET STRATEGIES

Application Template = common reusable wrappers for web services, already accessible and friendly to multiple devices

Cross-platform Mobile = program apps only once for iDevice, Android, and

Drupal = website content management system

Grails = programming framework for application development; core plugins to help simplify the interaction with common application components.

Title	Revenue Type	Work scope	Project Phase	Time to market strategies 2012
Website redesign for Student Elections	Free	N/A	Concept	
Student Election application enhancements	Free	Application Enhancement	Concept	
SED- Licenses/Exams/Code Class Applications	Transaction	New Application	Concept	Application Template
LCC - Rewrite Beer Reporting system	Grant/Time and Materials	Application Enhancement	Concept	
Auditor Interlocal Agreement Submission form	Free	Application Enhancement	Concept	
Limited Criminal History Searches	Transaction	New Application	Development	Grails
Fireworks rewrite (Display and Retail applications)	Transaction	Application Enhancement	Development	Grails
Dept of Ag - Grape and Wine reports	Transaction	New Application	Development	Grails
Dept of Ag - Potato report	Transaction	New Application	Development	Grails
DHHS enhancement to health license search	Free	Application Enhancement	Development	
Real Estate License Renewal rewrite	Transaction	Application Enhancement	Planning	Application Template; Grails

Public Service Commission- Orders System	Free	Application Enhancement	Planning	Application Template
Court Citation Payment Rewrite	Transaction	New Application	Planning	
NCDHH- Communications Card	Free	New Application	Planning	Application Template
LLC additions to Corp Doc eDelivery	Transaction	Application Enhancement	Planning	Application Template; Grails
Criminal case initiation through eFiling	Transaction	Application Enhancement	Planning	Grails
DMV-Electronic Waiver	Transaction	New Application	Planning	Application Template
Supreme Court website redesign	Free	N/A- Website	Planning	Drupal
DMV- Handicap Permits	Free	New Application	Testing	Grails
DMV- Queuing System for Driver License Renewal	Free	New Application	Testing	Application Template
ServeNebraska new Resource Library website	Free	N/A	Testing	
Guardian/Conservator Public Search	Free	New Application	Testing	
Portal mobile application	Free	New Application	Testing	

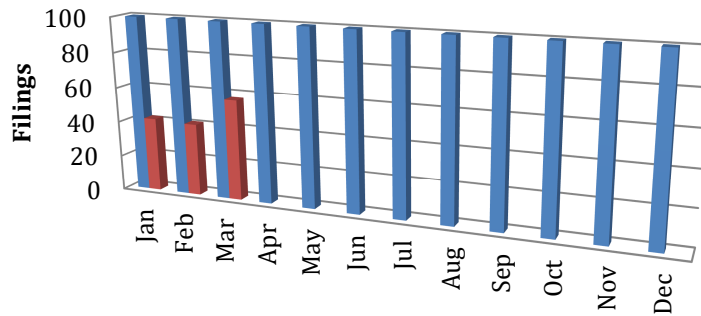
OBJECTIVE #5:

Marketing to maximize adoption of services.

NEBRASKA.GOV: KEY 2012 REVENUE APPLICATIONS

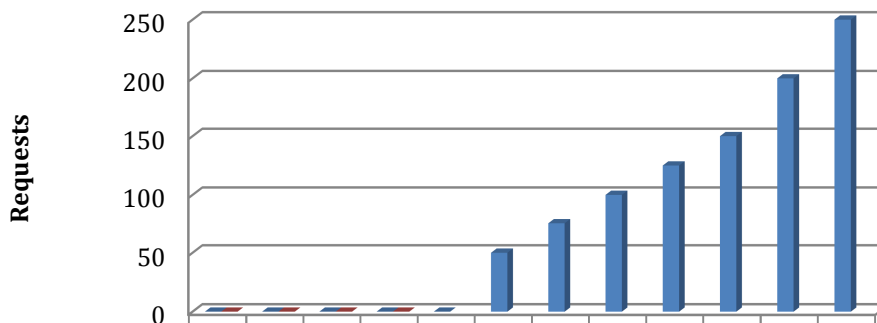
New Applications without trending history – These services have just launched and goals are target numbers are set using average number of total filings as provided by partner against expectations for number of online transactions.

Corporate Document eDelivery



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ 2012 Target	100	100	100	100	100	100	100	100	100	100	100	100
■ 2012 Actual	42	41	57									

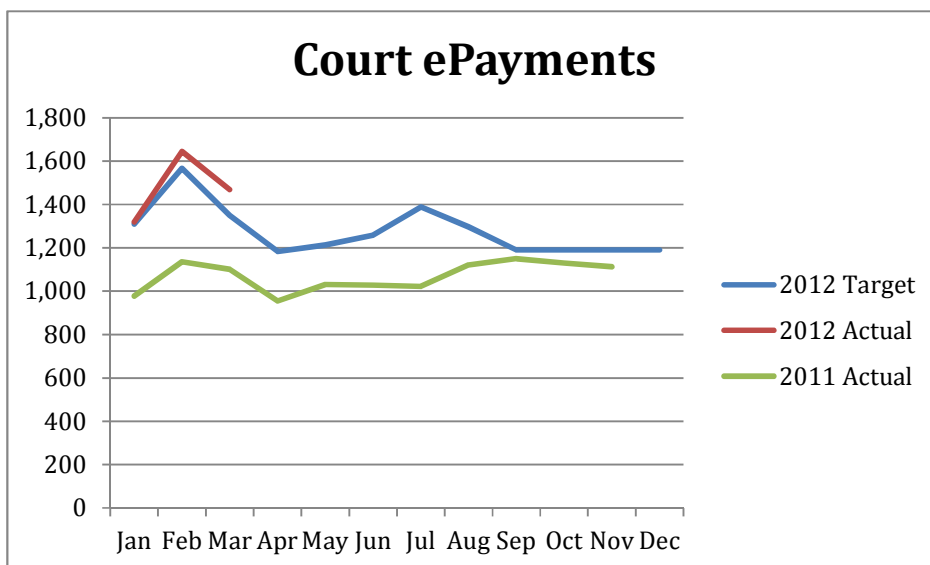
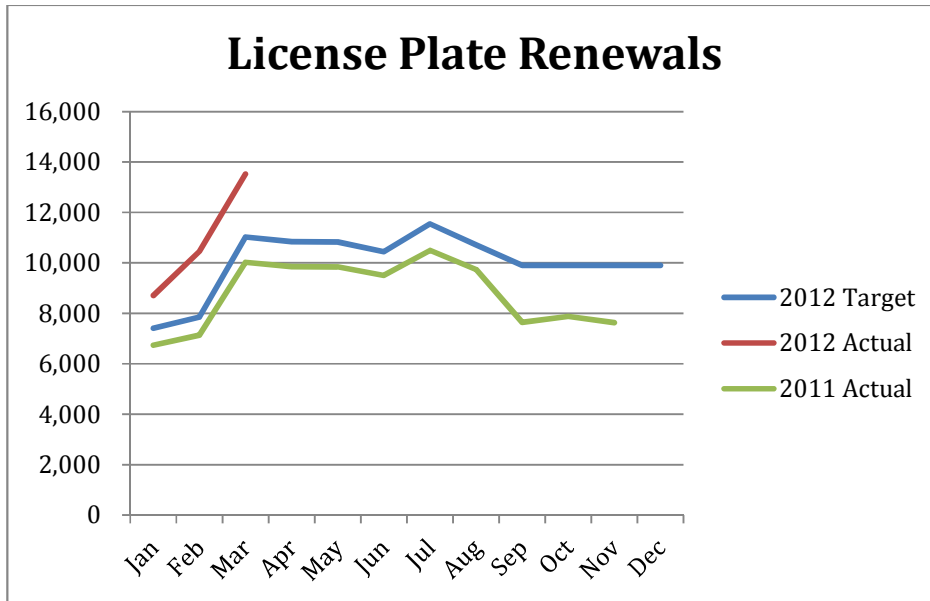
Criminal History



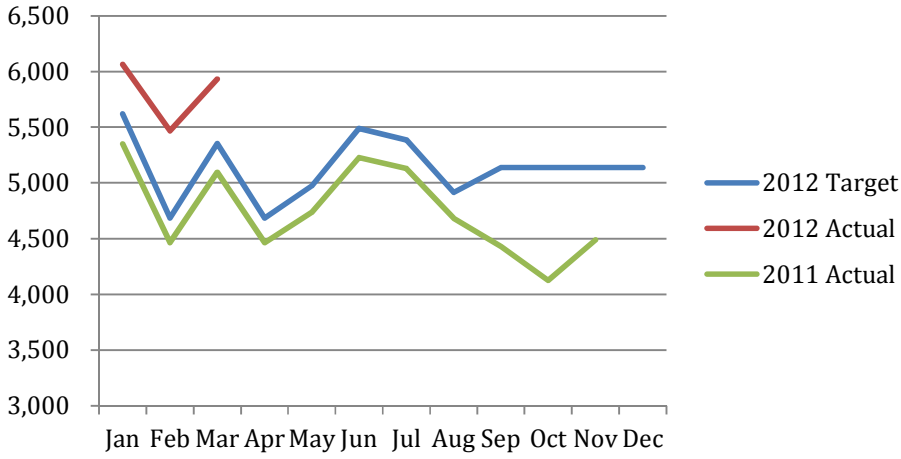
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■ 2012 Target	0	0	0	0	0	50	75	100	125	150	200	250
■ 2012 Actual	0	0	0	0								

NEBRASKA.GOV: KEY 2012 REVENUE APPLICATIONS (CONT)

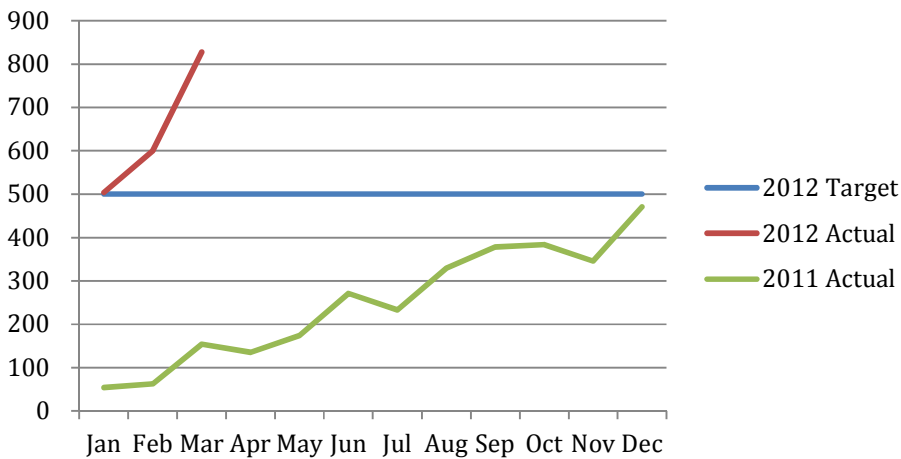
Established Applications with trending history – These services have a year or more of past performance history, with room to grow as they are still not at maximum possible adoption. Goals are being measured by a targeted number of transactions, set by a percentage increase formula from prior year.



Driver License Renewals



Payport



OBJECTIVE #6:

Gain national recognition for Nebraska.gov.

NEBRASKA.GOV: NATIONAL RECOGNITION STRATEGIES

NEBRASKA.GOV: Quarterly Applications Deployed Chart	Q1 PY	Q1	Q2 PY	Q2	Q3 PY	Q3	Q4 PY	Q4
Press Releases	4	4	0		3		1	
Award Submission	0	0	6		0		2	
Other/Mentions		1	1				1	

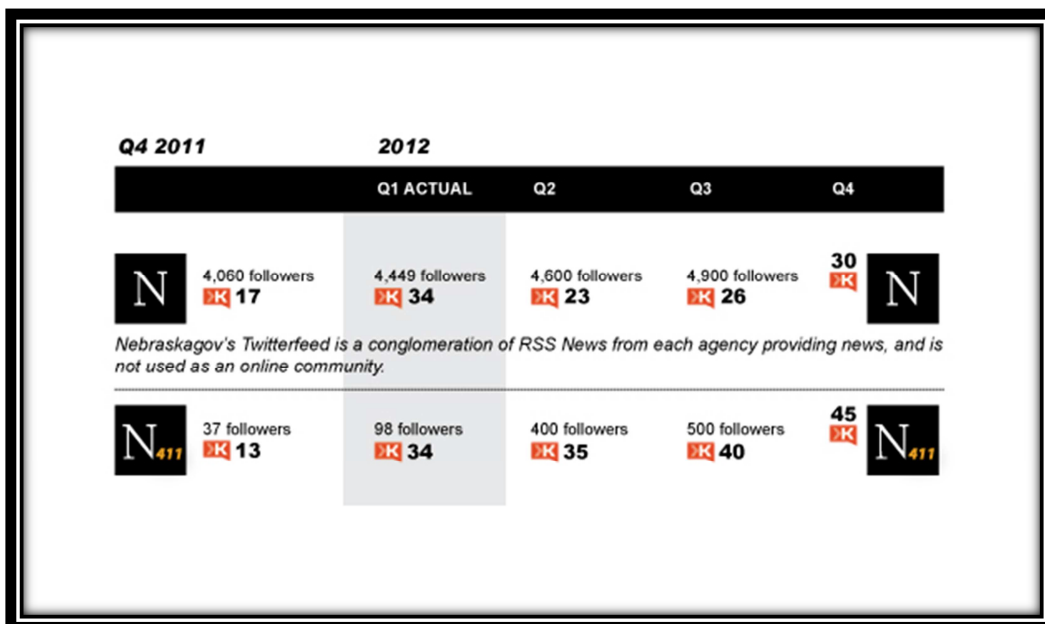
- Special Mention: State of the Judiciary address to Legislature, Chief Justice Mike Heavican

NEBRASKA.GOV: SOCIAL MEDIA STRATEGIES

What is Klout?

The Klout Score measures influence based on your ability to drive action. Every time you create content or engage you influence others. The Klout Score uses data from social networks in order to measure:

- **True Reach:** How many people you influence
- **Amplification:** How much you influence them
- **Network Impact:** The influence of your network



OBJECTIVE #7:

Optimize reliability and response time of portal technology.

NEBRASKA.GOV: UPTIME

JANUARY	FEBRUARY	MARCH
Uptime this month 99.95%	Uptime this month 99.33%	Uptime this month 99.66%
APRIL	MAY	JUNE
JULY	AUGUST	SEPTEMBER
OCTOBER	NOVEMBER	DECEMBER

NEBRASKA.GOV: NETWORK ISSUES DETAIL REPORT

Title	Start Time	End Time	Time	Description	Impact
Mysql Database Issues	3/27/2012 8:15 AM	3/27/2012 9:45 AM	1:30	Database was responding slowly and became unresponsive periodically.	The database was rebooted once and was down for about 20 minutes. Otherwise it was up but running very slowly. Impacted all applications that use mysql in that they took very long to respond to users.
Mysql Database Down	3/26/2012 12:15 PM	3/26/2012 4:00 PM	3:45	Our Mysql Database was down due to complications from the migration. Issues that were not found until the system came under heavy load were uncovered.	Applications were not available during this time.
Storage Failure	2/21/2012 8:00 PM	2/21/2012 8:20 PM	0:20	Some servers temporarily lost access.	Our web sites and zope site were unavailable. The application servers however were still up and running.
Storage Failure	2/21/2012 5:00 PM	2/21/2012 6:40 PM	1:40	A storage array device had a failure and started to rebuild it self. While rebuilding it was unavailable for some servers to access.	Our web sites and zope site were unavailable. The application servers however were still up and running.

Network outage	2/8/2012 10:30 AM	2/8/2012 1:50 PM	3:20	Networking to our data center was down.	All web sites and services that we host were unavailable.
TPE and CDB down	1/17/2012 9:15 AM	1/17/2012 11:15 AM	2:00	TPE and CDB were down and not available	All subscriber and payment processing applications were down.

NEBRASKA.GOV: RESPONSE TIME

JANUARY	FEBRUARY	MARCH
Avg. resp. time this month 558 ms	Avg. resp. time this month 570 ms	Avg. resp. time this month 576 ms

APRIL	MAY	JUNE

JULY	AUGUST	SEPTEMBER

OCTOBER	NOVEMBER	DECEMBER

Nebraska.gov Project Priority Report - 1st Quarter 2012

Projects are in progress and listed in order of target launch.

Title	Expansion Type	Revenue Type	Project Start Date	Target Launch Date	Work scope	Partner
E&A- Enhancement Request	Services/Efficiencies	Transaction	12/12/2011	12/30/2011	Application Enhancement	Engineers and Architects, Board of
ServeNebraska new Resource Library website	Public Information	Free	7/20/2011	1/2/2012	N/A	Volunteer Service Commission (ServeNebraska)
Guardian/Conservator Public Search	Public Information	Free	8/15/2011	1/2/2012	New Application	Court Administrator, State
Portal mobile application	Public Information	Free	9/21/2011	1/2/2012	New Application	Governor
DHHS enhancement to health license search	Public Information	Free	3/6/2012	4/6/2012	Application Enhancement	Health & Human Services, Department of
DMV- Queuing System for Driver License Renewal	Services/Efficiencies	Free	8/3/2011	4/11/2012	New Application	Motor Vehicles, Department of
Auditor Interlocal Agreement Submission form	Services/Efficiencies	Free	3/19/2012	4/23/2012	Application Enhancement	Auditor of Public Accounts
DMV- Handicap Permits	Services/Efficiencies	Free	3/9/2011	4/23/2012	New Application	Motor Vehicles, Department of
Criminal case initiation through eFiling	Services/Efficiencies	Transaction	1/18/2012	5/1/2012	Application Enhancement	Court Administrator, State
Limited Criminal History Searches	Services/Efficiencies	Transaction	6/29/2010	6/1/2012	New Application	Patrol, Nebraska State
Court Citation Payment Rewrite	Services/Efficiencies	Transaction	1/1/2012	6/1/2012	New Application	Court Administrator, State
NCDHH- Communications Card	Services/Efficiencies	Free	2/1/2012	6/4/2012	New Application	Deaf and Hard Hearing, NE Commission for the
Dept of Ag - Grape and Wine reports	Services/Efficiencies	Transaction	1/17/2012	7/2/2012	New Application	Agriculture, Department of
Dept of Ag - Potato report	Services/Efficiencies	Transaction	1/17/2012	7/2/2012	New Application	Agriculture, Department of
Fireworks rewrite (Display and Retail applications)	Services/Efficiencies	Transaction	2/17/2011	7/16/2012	Application Enhancement	Fire Marshal, State
Public Service Commission- Orders System	Public Information	Free	11/8/2011	7/23/2012	Application Enhancement	Public Service Commission
SED- Licenses/Exams/Code Class Applications	Services/Efficiencies	Transaction	1/30/2012	7/30/2012	New Application	Electrical Division, State
DMV-Electronic Waiver	Services/Efficiencies	Transaction	1/16/2012	7/30/2012	New Application	Motor Vehicles, Department of
Website redesign for Student Elections	Public Information	Free	1/10/2012	8/1/2012	N/A	Secretary of State
Student Election application enhancements	Services/Efficiencies	Free	1/10/2012	8/1/2012	Application Enhancement	Secretary of State
Real Estate License Renewal rewrite	Services/Efficiencies	Transaction	11/10/2010	9/1/2012	Application Enhancement	Real Estate Commission
Supreme Court website redesign	Public Information	Free	3/13/2012	9/1/2012	N/A- Website	Court Administrator, State
LLC additions to Corp Doc eDelivery	Services/Efficiencies	Transaction	2/7/2012	10/1/2012	Application Enhancement	Secretary of State
LCC - Rewrite Beer Reporting system	Services/Efficiencies	Grant/Time and Mate	2/7/2012	12/31/2012	Application Enhancement	Liquor Control Commission