

**NEBRASKA STATE RECORDS BOARD  
MEETING: January 31, 2013**

Nebraska State Capitol  
Room 1507  
Lincoln, NE  
January 31, 2013  
9:00 A.M.

# AFFIDAVIT OF PUBLICATION

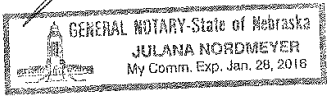
*State of Nebraska* }  
LANCASTER COUNTY, } ss.

**NOTICE OF PUBLIC MEETING**  
Notice is hereby given of a public meeting of the Nebraska State Records Board on Wednesday, January 31, 2013 at 9:00 AM, Room 1507, Ne State Capitol, Lincoln, NE. The agenda, which is kept continually current, is available at the Office of the Secretary of State, Suite 2300, State Capitol, Lincoln, NE for public inspection during regular business hours.  
#7203973 11 Dec 31

The undersigned, being first duly sworn, deposes and says that she/he is a Clerk of the Lincoln Journal Star, legal newspaper printed, published and having a general circulation in the County of Lancaster and State of Nebraska, and that the attached printed notice was published in said newspaper one successive time(s) the first insertion having been on December 31, 2012 and thereafter on \_\_\_\_\_, 20\_\_\_\_ and that said newspaper is the legal newspaper under the statutes of the State of Nebraska.

The above facts are within my personal knowledge and are further verified by my personal inspection of each notice in each of said issues.

Barbara Chestnut  
Subscribed in my presence and sworn to before me on Dec 31, 2012  
Julana Nordmeyer Notary Public



7203973

Organization	Nebraska State Records Board
Activity	Public Hearing
Date of Activity	Thursday, 01/31/2013
Time of Activity	Meeting starts at 9:00 AM Central
Last Updated	Wednesday, 11/28/2012
Location	Room 1507 State Capitol
Details	Meeting
Meeting Agenda	<a href="http://">http://</a>
Meeting Materials	<a href="http://">http://</a>
<b>Person to Contact for Additional Information:</b>	
Name	Cathy Danahy
Title	Executive Director
Address	440 South 8th Street Suite 210 Lincoln, NE 68508
Telephone	(402) 471-2745
Fax	(402) 471-2406
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Agency Homepage	<a href="http://">http://</a>

# NEBRASKA STATE RECORDS BOARD AGENDA

Nebraska State Capitol

Room 1507

Lincoln, NE

January 31, 2013

9:00 A.M.

1. CALL TO ORDER, ROLL CALL
2. ANNOUNCEMENT OF NEBRASKA OPEN MEETING ACT  
The Act and reproducible written materials to be discussed at the open meeting are located in the back of the meeting room. A copy of the Open Meetings Act is posted in the back of the meeting room.
3. NOTICE OF HEARING
4. ADOPTION OF AGENDA  
**Action Item:** Approval of Agenda
5. APPROVAL OF MINUTES  
**Action Item:** Approval of November 14, 2012 meeting minutes
6. PUBLIC COMMENT
7. NEBRASKA INTERACTIVE CONTRACT  
**Action Item:** The current contract with Nebraska Interactive, LLC expires January 31, 2014. A 2 year renewal (through January, 2016) may be granted by the Board or the Board may choose to allow the contract to expire on January 31, 2014.
  - a) TESTIMONY
    1. Douglas County Clerk of the District Court – John Friend
    2. Supreme Court – JUSTICE System - Janice Walker, State Court Administrator & Bill Miller, Deputy State Court Administrator
    3. Department of Motor Vehicles – www.Click DMV Services - Beverly Neth, Director
    4. Secretary of State – Business Services - Colleen Byelick
    5. Chief Information Officer – State of Nebraska – Brenda Decker
    6. Nebraska Interactive Representatives
  - b) REPORTS
    1. Network Operations Manger Review Subcommittee Report (John Gale Chair)
    2. Finances Review Subcommittee Report (Mike Foley, Chair)
8. DATE FOR NEXT MEETING  
Wednesday, February 13, 2013  
9:00 A.M.  
Room 1507  
State Capitol  
Lincoln, NE
9. ADJOURNMENT  
**Action Item:** Move to adjourn



## NEBRASKA STATE RECORDS BOARD

### MINUTES

#### Meeting of November 14, 2012

Chairman Gale introduced, welcomed and administered the Oath of Office to new board member Greg Osborn, appointed by Governor Heineman on August 21, 2012. Mr. Osborn represents the General Public and replaces Mr. Tim Loewenstein.

#### **Agenda Item 1. CALL TO ORDER, ROLL CALL**

The meeting of the Nebraska State Records Board was called to order by Chairman John A. Gale at 9:05 A.M. on November 14, 2012, in Room 1507 of the State Capitol, Lincoln, Nebraska.

A Roll Call was taken. The following Board members were present:

John A. Gale, Secretary of State, State Records Administrator and Chairman;  
Michael D. Foley, Auditor of Public Accounts;  
Don Stenberg, State Treasurer;  
Ryne D. Seaman, representing the Banking Industry;  
Scott Keene, representing the Insurance Industry;  
Carlos Castillo, Director of Administrative Services;  
Julie A. Beno, representing Libraries;  
Brian Buescher, representing the Legal Profession;  
Mike Konz, representing the Media;  
Greg Osborn, representing the General Public

Absent:

Brenda L. Decker, representing the Governor;

Appearing later:

Leslie S. Donley, representing the Attorney General

Staff in attendance:

Cathy Danahy, Executive Director;  
Colleen Byelick, Legal Counsel;  
Tracy Marshall, Recording Clerk

#### **Agenda Item 2. ANNOUNCEMENT OF NEBRASKA OPEN MEETINGS ACT**

Chairman Gale announced that in accordance with the Nebraska Open Meetings Act, reproducible written materials to be discussed at the open meeting and a copy of the Nebraska Open Meetings Act are located to the right of the public seating area.

**Agenda Item 3. NOTICE OF HEARING**

Chairman Gale announced public notice of the meeting was duly published in the Lincoln Journal Star on October 12, 2012 and on the state's website Public Meeting Calendar. The public notice and proof of publication relating to the meeting will be attached to and made a part of the meeting minutes.

**Agenda Item 4. ADOPTION OF AGENDA**

Mr. Stenberg moved to adopt the agenda as presented; seconded by Mr. Keene. Mr. Foley requested Agenda Item 8. PRICewaterhouseCOOPERS ANNUAL AUDIT OF NEBRASKA INTERACTIVE, LLC DECEMBER 31, 2011 AND 2010 be moved up in the agenda order to accommodate testimony by Craig Kubicek, CPA, Office of the Auditor of Public Accounts. Chairman Gale granted the request and said Agenda Item 8. will be considered after Agenda Item 6.

Voting For:	Beno Keene	Buescher Konz	Castillo Osborn	Foley Seaman	Gale Stenberg
Voting Against:	None				
Absent:	Decker	Donley			

The motion carried.

**Agenda Item 5. APPROVAL OF MINUTES**

Chairman Gale asked for a motion to approve the minutes of the July 25, 2012 meeting. Ms. Beno moved to approve the minutes; seconded by Mr. Stenberg. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC and Mr. Keene pointed out "Someralder" was misspelled on several pages. Chairman Gale said Ms. Danahy will make the necessary changes.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Decker Seaman	Foley Stenberg
Not Voting:	Osborn				
Voting Against:	None				
Absent:	Donley				

The motion carried.

**Agenda Item 6. PUBLIC COMMENT**

Chairman Gale asked the members of the audience if anyone wished to come forward to provide public comment on any of the agenda items. No audience member indicated a desire to provide public comment.

Ms. Donley arrived at the meeting at 9:10 A.M.

**Agenda Item 8. PRICewaterhouseCOOPERS ANNUAL AUDIT OF NEBRASKA INTERACTIVE, LLC DECEMBER 31, 2011 AND 2010 (Auditor Mike Foley, Chair).****Agenda Item 8.a. Report by Finances Review Subcommittee**

Mr. Foley reported the Subcommittee (Mr. Foley, Mr. Keene and Mr. Seaman) met and reviewed the annual audit report. Mr. Foley introduced Mr. Craig Kubicek, a member of the staff of the Auditor of Public Accounts. Mr. Foley pointed out the audit was in good form, there were no problems with the audit and the Subcommittee will recommend the Board formally receive the report.

He said the report contained a number of important disclosures. He said they were seeing something different this year than was seen in prior years. A chart was passed out to the members. Mr. Foley said chart on the top and numbers on the bottom of the handout related to cash flows from the NIC subsidiary, Nebraska Interactive, to the parent corporation, NICUSA in Kansas.

Mr. Foley asked Mr. Kubicek to walk the Board through the numbers on the handout. Mr. Kubicek explained that dating back to 2004 cash advances to the parent company have been occurring. On June 1, 2011 the company declared a \$1.3 million non-cash dividend to NICUSA. As a result of the dividend Nebraska Interactive relieved NICUSA of \$1.3 million in amounts due. On June 1, 2012 the company declared an additional \$1.3 million non-cash dividend. Included in the handout was a chart showing the General & Administrative Expenses Nebraska Interactive paid to NICUSA and Nebraska Interactive payments made to the NSRB. Mr. Foley said the Subcommittee has asked some additional questions as a result of what they have seen in this chart and are waiting for the responses from Nebraska Interactive. As the Subcommittee receives more information, they will be able to report back to the Board.

Mr. Foley recommended the Board formally receive the audit report. Mr. Foley moved to accept the receipt of the PricewaterhouseCoopers annual Audit Report of Nebraska Interactive, LLC for December 31, 2011 and 2010; seconded by Mr. Seaman.

Voting For:	Beno Gale Stenberg	Buescher Keene	Castillo Konz	Donley Osborn	Foley Seaman
Voting Against:	None				
Absent:	Decker				

The motion carried.

**Agenda Item 7. CHAIRMAN'S REPORT**

**Agenda Item 7. a. AGREEMENTS & ADDENDA**

**Agenda Item 7.a.1. Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the following:** Gage County, City of Long Pine, Village of Potter, Polk County, York County and City of Loup City. Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the Electronic Service Level Agreement between Nebraska Interactive, LLC, the Nebraska State Records Board and the identified government agencies.

**Agenda Item 7.a.2. Addenda (PayPort Payment) to the Electronic Government Service Level Agreements between Nebraska Interactive, LLC, the NE State Records Board and the following:** Gage County Sheriff, Gage County Treasurer, City of Long Pine, Village of Potter, Sarpy County Clerk, Sarpy County Register of Deeds, City of Loup City, and Polk County Treasurer. Signed by Chairman Gale pursuant to Board authority. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the Electronic Service Level Agreement between Nebraska Interactive, LLC, the Nebraska State Records Board and the identified government agencies. Mr. Stenberg noted for the record he continues to object to percentage fees since it violates the VISA rules but since the Legislature did not fix the situation when asked, he had no further comment.

**Agenda Item 7.a.3. Addendum Three to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the State Electrical Division – Contractor and Homeowner Electrical Installation Permits.**

Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addendum.

**Agenda Item 7.a.4. Addendum Four to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the State Electrical Division – Contractor License Renewals.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addendum.

Mr. Beuscher asked Mr. Hoffman to provide a report in the 3<sup>rd</sup> quarter next year on specific services or applications where the rate is being increased, and what the increase in revenue has been to Nebraska.gov. Mr. Hoffman agreed to provide this report. Mr. Randy Anderson, Executive Director of the State Electrical Division, explained the reason for the upgrades/changes in the applications, how they have been improved and have increased adoption rates.

Ms. Donley moved to approve Addendum Three - Contractor and Homeowner Electrical Installation Permits and Addendum Four - Contractor License Renewals - to the Electronic Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the State Electrical Division; seconded by Ms. Beno.

Voting For:	Beno	Buescher	Castillo	Donley	Gale
	Keene	Konz	Osborn	Seaman	Stenberg
Voting Against:	Foley				
Absent:	Decker				

The motion carried.

**Agenda Item 7.a.5. Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the Polk County Treasurer – Property Tax Payments.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addendum. Ms. Beno moved to approve Addendum One; seconded by Ms. Donley.

After discussion, Chairman Gale asked Mr. Hoffman to provide the following in all future Addenda Summaries: Provide information on what the fee presented is based upon; the anticipated volume of users of the application, what percentage of the total potential users is the anticipated volume, the expected rate of return over a period of time, what is NI’s investment, what other costs does NI incur and what is NI’s risk.

Voting For:	Beno	Buescher	Castillo	Donley	Gale
	Keene	Konz	Osborn	Seaman	Stenberg
Voting Against:	Foley				
Absent:	Decker				

The motion carried.

**Agenda Item 7.a.6. Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the York County Treasurer – Property Tax Payments.** Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC explained the addendum.

Ms. Donley moved to approve Addendum One to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board and the York County Treasurer – Property Tax Payments; seconded by Ms. Beno. Chairman Gale said, if the Board approves the Addendum, he would contact the York County Treasurer, Ms. Scavo, to confirm her understanding of the Addendum and the fees identified in Addendum One (3% for credit card payments and \$3.00 for electronic check payments) and to confirm York County wishes to move forward with the service at the rates identified in the addendum before signing the agreement.

Voting For:	Beno Osborn	Castillo Seaman	Donley	Gale	Keene
Voting Against:	Buescher	Foley	Konz	Stenberg	
Absent:	Decker				

The motion carried.

**Agenda Item 7.a.7. Approval of Fees – Storefront Application - Nebraska Department of Roads.** Mr. Bill Wehling, Department of Roads, submitted the Storefront Application developed by the Department of Roads for approval of fees. Ms. Danahy explained she and Ms. Byelick researched the statute regarding the approval of fees and the application submitted and determined there were no fees being passed on to the user of the application, therefore there were no fees for the Board to approve.

Chairman Gale declared a recess at 10:50 A.M.

Chairman Gale reconvened the meeting at 11:10 A.M.

**Agenda Item 7.b. PORTAL OUTAGE REPORT**

On February 8, 2012 the state's portal (Nebraska.gov) experienced an outage for a period of 3 hours and 24 minutes. The issue was discussed at the July 25, 2012 Board meeting and tabled until this meeting. Mr. Brent Hoffman, General Manager, Nebraska Interactive, LLC, presented an update on the remediation activities by NIC.

Mr. Stenberg said he received several emails from NIC documenting an incident that occurred on September 30, 2012 regarding disbursement records. Credit card transactions were processing but they were not creating distribution records. Mr. Stenberg said he would give Mr. Hoffman copies of the emails and requested Mr. Hoffman to report back to the Board next quarter.

After further discussion, Mr. Buescher moved to assess Nebraska Interactive, LLC a \$20,000 penalty. Chairman Gale offered a friendly amendment that states the loss of functionality on February 8, 2012 was attributable to a defect in the system or due to acts or act of negligence of the contractor and that the loss of functionality was not due to force majeure or beyond the control of the contractor and that the penalty of \$20,000.00 as determined should be assessed. Mr. Buescher acknowledged and accepted the friendly amendment as specifically stated by the Chairman; seconded by Mr. Stenberg.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Donley Seaman	Foley Stenberg
Voting Against:	None				
Not Voting:	Osborn				
Absent:	Decker				

The motion carried.

Mr. Seaman left the meeting at 11:45 A.M.

**Agenda Item 7.c. NEBRASKA INTERACTIVE CONTRACT**

The current contract with Nebraska Interactive, LLC expires January 31, 2014. A 2 year extension (through January, 2016) may be granted by the Board or the Board may choose to allow the contract to



expire on January 31, 2014.

Chairman Gale asked the Network Manager Operations Review Subcommittee to explore the options and discuss the issue prior to the January, 2013 Board meeting and report back to the Board with recommendations and/or points of view. Additionally, Chairman Gale identified the Department of Motor Vehicles, the Court System and the Secretary of State’s Office as the drivers of the portal in terms of the volume of online services and revenues and will invite them to testify to the Board members at the January, 2013 meeting regarding the quality of services provided to them and their recommendation with regard to a two year extension.

Chairman Gale asked Ms. Byelick to prepare a report on the legality of the contract and determine what steps need to take place and when, if the extension is approved or if the extension is not approved. Mr. Foley said the Finances Review Subcommittee will report to the Board after Mr. Hoffman answers some additional questions.

Mr. Buescher volunteered to reach out to a large user of the Court System – possibly Douglas County. He will report to Chairman Gale when he finds a potential candidate for testimony on the quality of service from a user’s perspective.

Chairman Gale also reminded the Board that the issues of identifying and hiring an independent contractor would need to be addressed as soon as possible whether immediately or within the next two years. The decision to have a special board meeting to discuss the contract will be decided later on in this meeting.

**Agenda Item 9. ORIENTATION AND POLICIES/GUIDELINES SUBCOMMITTEE**

**Agenda Item 9.a. Grant Review Subcommittee (GRC) – Large Grant Funding Survey**

Ms. Beno reported on the survey sent to all Board members to gather responses to questions relating to larger grants. Ms. Beno said if a large grant were to be offered, the GRC would need time to review the current application and determine if changes needed to be made to the criteria, questions, etc. There is a process for “rating” technology projects for state agencies during the budget process. Mr. Keene suggested using that avenue for considering large grants. Mr. Stenberg suggested the Board may want to wait a year before committing to a large grant since the development of an RFP will need to be budgeted for. Chairman Gale said he would have his office get together some projections on what the RFP might cost. Chairman Gale asked the GRC to have some more discussions and come back to the Board with some recommendations at the February 2013 meeting.

Mr. Castillo left the meeting at 12:16 P.M.

**Agenda Item 10. EXECUTIVE DIRECTOR’S REPORT**

**Agenda Item 10.a. NSRB Cash Fund Balance Report**

Ms. Danahy presented the September 30, 2012 Cash Fund Balance report. Mr. Foley moved to approve the Cash Fund Balance Report; seconded by Mr. Keene.

Voting For:	Beno Keene	Buescher Konz	Donley Osborn	Foley Stenberg	Gale
Voting Against:	None				
Absent:	Castillo	Decker	Seaman		

The motion carried.

Mr. Castillo returned to the meeting at 12:27 P.M.

Mr. Keene left the meeting at 12:35 P.M.

Mr. Keene returned to the meeting at 12:40 P.M.

**Agenda Item 10.b. NSRB Grant Status Report**

Ms. Danahy presented the September 30, 2012 State/Local Grant Project Status Report.

**Agenda Item 10.c. 2011 Final Grant Reports**

Ms. Danahy presented the final grant report received for the Seward County GIS Grant.

**Agenda Item 11. NEBRASKA.GOV REPORTS**

**Agenda Item 11.a. General Manager’s Report**

Mr. Brent Hoffman, General Manager, Nebraska.gov presented the General Manager’s Report.

**Agenda Item 11.b. Project Priority Report**

Mr. Hoffman gave the Project Priority Report. Mr. Buescher moved to approve the Project Priority Report; seconded by Mr. Konz.

Voting For:	Beno Gale	Buescher Keene	Castillo Konz	Donley Osborn	Foley Stenberg
Voting Against:	None				
Absent:	Decker	Seaman			

The motion carried.

**Agenda Item 11.c. Addenda to the Electronic Government Service Level Agreement between Nebraska Interactive, LLC, the NE State Records Board - Online Real Estate Tax Payments – Chairman’s approval.**

Mr. Hoffman proposed the Chairman sign all future Real Estate Tax Payment addenda providing each addenda follow the template presented and the rates remain the same for each addenda (3% for credit card payments and \$3.00 for electronic check payments). No action was taken.

**Agenda Item 12. DATE FOR NEXT MEETING**

Chairman Gale announced the next NE State Records Board meeting will be held in January 2013 and will address only the Nebraska Interactive Contract. Date to be determined.

The first quarterly meeting will be held on Wednesday, February 13, 2013 at 9:00 A.M. in Room 1507, State Capitol Building, Lincoln, Nebraska.

**Agenda Item 13. ADJOURNMENT**

Scott Keene moved to adjourn the meeting; seconded by Ms. Beno. All members present signified by saying “aye”. Chairman Gale declared the meeting adjourned at 1:05 P.M.

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John A. Gale  
Secretary of State  
State Records Administrator  
Chairman, State Records Board

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Date

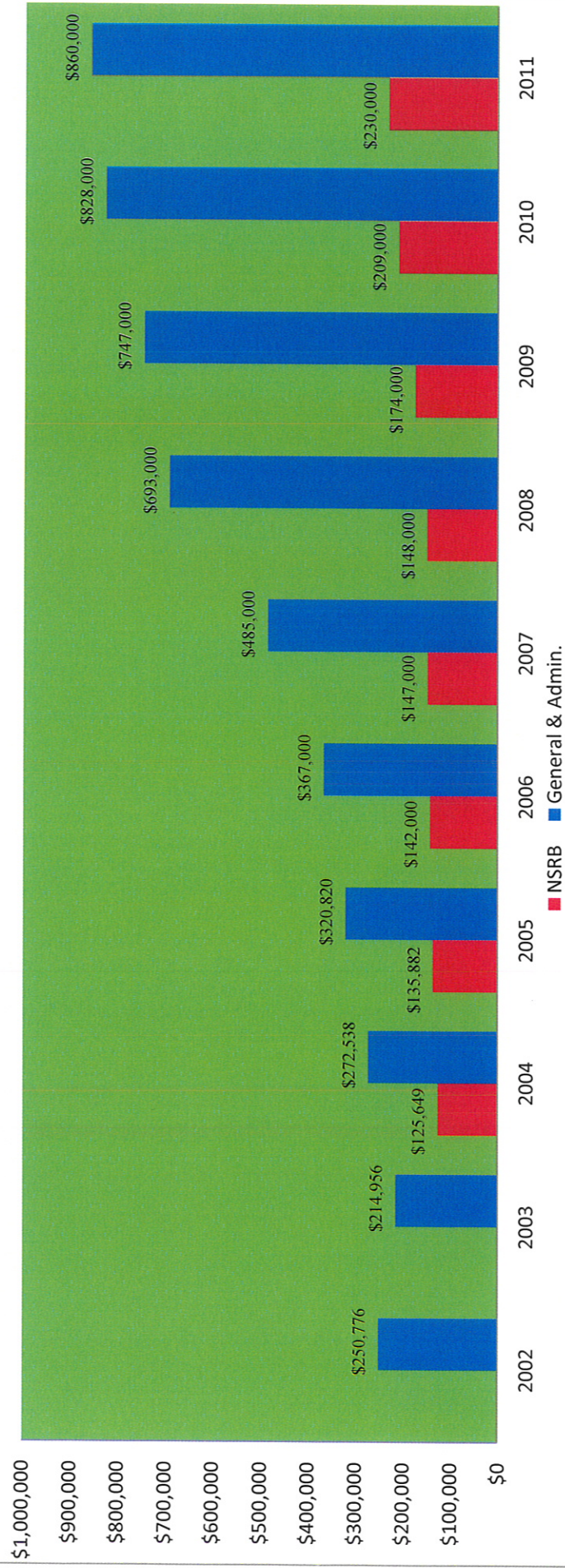
## Cash Payments to Affiliates and General and Administrative Expenses

Year	Cash Advances to NICUSA	Noncash Dividend to NICUSA	Balance Due From NICUSA
2004	\$28,245		\$32,520
2005	(\$28,368)		\$4,152
2006	\$386,471		\$390,623
2007	(\$75,515)		\$315,108
2008	\$366,715		\$681,823
2009	\$330,658		\$1,012,481
2010	\$168,431		\$1,180,912
2011	\$614,806	(\$1,330,492)	\$465,226
2012	\$1,779,630	(\$1,329,840)	\$915,016

**Note 1:** In 2005 and 2007, Nebraska Interactive received cash from NICUSA.

**Note 2:** The 2012 cash advances include cash transfers to NICUSA through October 2012.

### General & Administrative Expenses Paid to NICUSA and Payments to NSRB



**Note 1:** Nebraska Interactive has paid NICUSA \$689,730 in general and administrative expenses so far in 2012.

**Note 2:** Beginning February 1, 2004, the NSRB began to receive 10% of the net transaction revenue; previous years NSRB payments were not broken out.

Source: Nebraska Interactive, Inc. Audit Reports and Nebraska Interactive *glossa portal fee*

**2012 Cash Transfers**

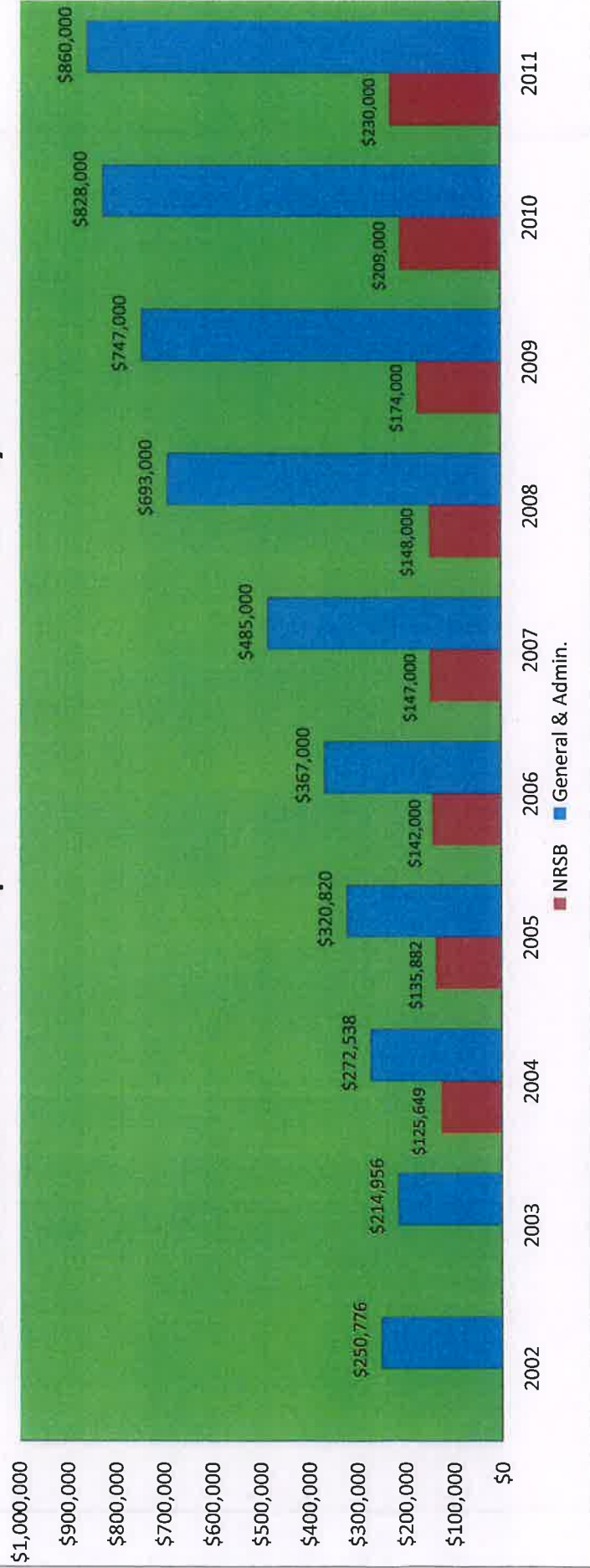
<b>Transfer Date</b>	<b>Amount</b>
1/27/2012	\$ 456,046.96
2/24/2012	300,000.00
3/27/2012	105,784.72
5/14/2012	337,797.89
6/14/2001	449,370.21
7/13/2012	131,640.56
8/14/2012	219,840.39
9/14/2012	468,879.13
	<hr/>
<b>Total</b>	<b>\$ 2,469,359.86</b>
Corporate service allocation charges: (January - October)	<hr/> <b>(689,730.00)</b>
<b>Net cash transfers to NICUSA</b>	<b>\$ 1,779,629.86</b>

## Cash Payments to Affiliates and General and Administrative Expenses

Year	Cash Advances to NICUSA	Noncash Dividend to NICUSA	Balance Due From NICUSA
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**Note:** In 2005 and 2007, Nebraska Interactive received cash from NICUSA.

## General & Administrative Expenses Paid to NIC and Payments to NSRB



**Note 1:** Nebraska Interactive has paid NICUSA \$689,730 in general and administrative expenses so far in 2012.

**Note 2:** Beginning February 1, 2004, the NSRB began to receive 10% of the net transaction revenue; previous years NSRB payments were not broken out.

Source: Nebraska Interactive, Inc. Audit Reports and Nebraska Interactive

Chariman Gale, members of the State Records Board, I am Beverly Neth, Director of the DMV. I want to thank you for this opportunity to come today and speak with you about the Department's partnership with Nebraska Interactive and to give you my perspective of NI's value to the DMV.

Nebraska DMV has service contracts with several companies, for example, MorphoTrust LLC provides our driver licensing system, Marex provides our document management system, not one representative of those companies has come to me and said "I have a great idea about how we can make your staff more efficient. I'm going to work with your staff to develop the concept, then I'm going to manage the project and finally, I'm going to develop the system and give it to you for free". That is the kind of thing that the NI staff does on a regular basis.

- **In the past 4 years, we have launched 16 new online services.**
  - Driver License Reinstatements
  - Points Inquiry
  - Specialty/Message License Plates
  - IFTA Quarterly Payment System
  - Motor Vehicle Renewal
  - International Registration Plan (IRP)
  - Driver License Record Search (One-Time)
  - Driver License Practice Test for iPad
  - Driver License Renewal
  - Title Inquiry Search
  - Organizational Plates
  - Certified Driver Record Search
  - DMV Lobby Management System

- Handicap Permits
- Student Driver Safety Waiver System
- Teen Driver Permitting System
- Motor Vehicle Tax Estimator

**Seven of those services are free services – that’s nearly a one to one match of free to fee services that NI has developed for the DMV.**

- **National Recognition for online services**
  - Digital Government Achievement Award for Reinstatements
  - Digital Government Achievement Award for ClickDMV
- **Several articles in National Publications – Governing and Government Technology Magazines**  
Highlighting MV Tax Estimator and Handicapped Permitting Systems
- **Over the past 2 years NI spent over \$25,000 marketing DMV services**
  - Facebook Ads
  - Posters
  - Mailing Inserts
  - Stickers
  - Van wraps
- **Over the past 2 years Nebraska Interactive has provided over \$325,000 in project management and development at no cost to the DMV**
  - \$96,231 in 2011
  - \$231,831 in 2012
- **Over the past 2 years, NI has paid over \$520,000 in merchant fees for DMV**

- Over \$250,000 in 2011
- Over \$270,000 in 2012

I don't worry about cutting edge technology for our web presence, because NI takes care of it. NI develops smartphone applications, as well as tablet development. Late in 2012, NI staff came to me and said "we've redesigned your CLICKdmv site and we'd like to show it to you". I didn't ask them to do that – they just did it.

The NI staff came over and showed up the redesign concept – we offered our input for modifications and within a month we had a redesign that is modern and interactive. As we develop new services, those services have the new look. As we make enhancement to existing service, they will get the new design. Ultimately, the entire CLICKdmv site will look new and fresh.

The DMV paid nothing for that service. I don't know what the going rate for a website is, but I know that this Board regularly hears requests for website development grants.

For me, it's like I have fourteen additional staff members for which I don't pay. In addition to the staff in Nebraska, because NIC is a company with a presence in 30 some states, I also get to leverage NIC services originally developed in other states.

Earlier I quantified the dollars spent by NI in develop of DMV online systems, I don't have a number that I can give you for DMV time spent, but I can assure you that it is probably double the NI figure.

Not renewing the contract – logistics?

Long term planning for the bidding process.



## Budget concerns

The DMV would feel the impact to not renewing the NI contract. My understanding is that the master contract provides that data belongs to the agency, but the services developed belong to NI. If we lose NI, then we're faced with one of two choices, payment of licensing fees to retain the existing online service or redevelopment of services with a new portal provider. Neither options seems like a good one to me.

**State Records Board Meeting  
31 Jan 2012**

**Mr. Chairman, Board Members, My name is John Friend. I am the Clerk of the District Court in Douglas County. I want to thank you for the opportunity to appear before you and tell you from our perspective, a customer's perspective, on how things are going with Nebraska Interactive, LLC, which I refer to as Nebraska.gov**

**As you know, my office is a significant contributor of both data and imaged court records to the Nebraska.gov portal. As we process court cases on JUSTICE (Nebraska's Court Case Management System) and image all court documents into JUSTICE , our customers are able to view those documents as well as court actions via the web portal.**

**I and all employees in my court are active users of the portal and actively use the court case search capability of Nebraska.gov. Even though we have JUSTICE right in front of us, many times it is easier to look the case up on the web portal because it really is user friendly, especially if the case originated in another court. Our customers have become familiar with the portals ease of use and I have not heard any complaints from my customers about the case search capability on the site.**

**Douglas County District Court and Separate Juvenile Courts were the last of the limited and general jurisdictions courts to move to JUSTICE. Since we converted the District Court in March of 2011 and later the Separate Juvenile Court, our customers can use Nebraska.gov to look**

**up court cases on line and see the actions taken in each court case and look at the related imaged court documents.**

**The Nebraska.gov portal also allows member attorney's to e-file their cases 24 hours a day. People that owe money to the courts can also use the portal to make payments to the court instead of coming to court and paying or mailing it in.**

**All of this on-line activity means less walk-in traffic and fewer phone calls to staff regarding both past and upcoming court actions. When e-filing is used, my staff has less data entry to do in the system.**

**This and other efficiencies have allowed me to reduce staff by 17% and reduce my overall budget by 8% in the last few years.**

**Moreover, having that technology in place opens even other opportunities in the future. Now, courts can look at new ways to leverage this and other technologies to become more efficient and effective at delivering services to our customers. At least for our court, we can seriously look at developing strategies whereby we can go paperless in the future, before this portal that would have not been possible.**

**With every IT initiative, there are breakdowns and outages. In my opinion, the folks at Nebraska.gov keep those down times to an absolute minimum. On the rare occasions when they do occur, communications to us, their customers is immediate and down times are kept to a minimum.**

**My recommendation is to re-new the contract with Nebraska Initiative, LLC . I will be glad to take any questions or discuss issues that are important to the board.**

My name is Colleen Byelick and I am the general counsel for the Secretary of State's Office. I am also the acting manager of our Business Services Division.

I wear many hats in the Secretary of State's Office. Right now, I am speaking to you purely as the manager of our business services division and not in any legal capacity.

Our business services division has been greatly impacted by the e-government movement. We were one of the first government offices in Nebraska to accept online filings and continue to develop new online programs and systems each year. Because of the nature of our customers; lenders, bankers, attorneys, and business persons, we have been asked to put as many of our filings online as possible. Our customers want to transact business with us online and they want to do it when it is convenient for them. We also have statutory requirements for some of our filings to make them accessible online 24/7.

We do not have the technical resources or expertise to develop online programs and systems internally. We have two IT staff that are stretched between 5 very different divisions. Therefore, it has been extremely valuable to us to be able to work with a company that has that knowledge and expertise.

I have been asked to discuss the quality of services we have received from Nebraska.gov or Nebraska Interactive. We do believe that we have received excellent services from Nebraska.gov. Nebraska.gov has been a partner with us in developing new online filings applications. Although, Jennifer is not here today, I would like to specifically acknowledge her work as our project manager. Typically, when we are developing a new application we meet every week or every other week to discuss the project. Jennifer keeps us on track and assists us in creating our vision. When we ask Nebraska.gov to develop an application for us, we feel we are in capable hands and are confident that the end product will be functional and attractive.

Within the last two years, Nebraska.gov developed and launched our Corporate and Business Document eDelivery system which allows users to file 38 different business entity filings through the online system. The planning for this system took over a year and a half with no revenue to Nebraska.gov until the project launched. Further, the system was developed at no cost to our office.

Nebraska.gov also assists in marketing our services which is mutually beneficially to both of us. They work with outside vendors that we use to do our programming to ensure that our online systems interact properly with our internal databases at no cost to us. Nebraska.gov also thoroughly tests their applications before handing them over to us for internal testing and then sometimes we use beta testers as a third testing layer to make sure new applications function properly before they are launched.

Because of the services we receive and because of the quality of work, I would recommend the contract between the Board and Nebraska Interactive be renewed.

# Nebraska Secretary of State

- John A. Gale

## Business Services

Home » Business Services » eDocument Submission System

### Corporate & Business Document eDelivery

**Filings Available for Electronic Document Delivery:**

#### **Domestic Business Corporation (Including Professional)**

- Articles of Incorporation
- Articles of Incorporation with Professional Certificate
- Articles of Amendment
- Articles of Correction
- Articles of Dissolution
- Change of Registered Agent/Office
- Proof of Publication

#### **Nonprofit Corporation**

- Articles of Incorporation
- Articles of Amendment
- Articles of Correction
- Articles of Dissolution
- Change of Registered Agent/Office
- Proof of Publication

#### **Foreign Business Corporations (Including Professional)**

- Certificate of Authority
- Certificate of Authority with Professional Certificate
- Amended Certificate of Authority
- Articles of Correction
- Certificate of Withdrawal
- Change of Registered Agent/Office

#### **Foreign Nonprofit Corporations**

- Certificate of Authority
- Amended Certificate of Authority
- Articles of Correction
- Certificate of Withdrawal
- Change of Registered Agent/Office

**Domestic Limited Liability Company (Including Professional Service)**

- Certificate of Organization
- Amended Certificate of Organization
- Statement of Authority
- Amendment to Statement of Authority
- Cancellation of Statement of Authority
- Statement of Change (registered agent/office and/or designated office)
- Statement of Correction
- Statement of Dissolution
- Proof of Publication

**Foreign Limited Liability Company (Including Professional Service)**

- Certificate of Authority
- Amended Certificate of Authority
- Statement of Correction
- Statement of Change (registered agent/office and/or principle office)
- Notice of Cancellation

**For January 31, 2013, Testimony for the State Records Board on Nebraska.gov.**

Good morning, my name is Janice Walker and I am the State Court Administrator, I am pleased to be here this morning to discuss our partnership with Nebraska.gov. The Administrative Office of the Courts has several operations with Nebraska.gov; these include hosting the Supreme Court web site, JUSTICE case search, JUSTICE One-Time Case Search, Trial Court Calendar Search, Electronic Payments and Electronic filing.

Our experience with Nebraska.gov has been very positive. I believe their priority is to provide the very best in customer service. I would like to take a few moments to detail our applications with Nebraska.gov.

In November 2012 we launched a redesigned web site with the assistance of Nebraska.gov; our goal was to simplify the information available to citizens and the court community. From mid-November 2012 to mid-January 2013 we received over 55,000 unique visitors to our web site resulting in over 472,000 page views on our web site. We are using Google Analytics to review traffic on our web site and have a better idea of what is important to our clients.

JUSTICE is the statewide automation system serving all 189 trial courts in the state. The feature called JUSTICE Case Search allows subscribers and government agencies to search documents and case information in JUSTICE resulting in fewer telephone calls and walk in requests for information in the trial court clerk offices. In 2012, over 5.2 million searches were made which allowed for increased productivity in the trial courts. In 2013 our goal is to add Appellate Courts case searches to this application.

The JUSTICE One-Time Search application (what we refer to as the “boyfriend search”) allows individuals without a Nebraska.gov annual subscription to search JUSTICE case records for information for a \$15.00 credit card fee. In 2012, over 4000 one-time searches were made

The Trial Court Calendar Search is a free service which allows anyone to look up a trial court’s calendar schedule in all of the County Courts and 78 District Courts by selecting the county and entering either a name or date. The State of Nebraska was one of the first court systems in the nation to provide an iPhone application using this service thanks to Nebraska.gov. It is also available as an Android application

Our E-payment applications allow individuals to pay for speeding tickets or other waivable citations online 24 hours a day. In 2012 the County Courts received over 52,000 electronic citation payments, collecting over \$6.5 million dollars; we estimate almost a third of citations written were paid online via Nebraska.gov saving an estimated 3,488 hours of staff time in the County Courts. Payments were received in all 93 County Courts. Since June 2012, individuals have been able to use an electronic check for these payments for a \$1.25 transaction fee as opposed to the credit card fee transaction fee of \$2.95 resulting in savings to the users of this application.

We also have an Enhanced E-Payment application that is available to the District and County Courts. This application allows for Time Payments, Probation Fees, Civil and Small Claims judgments and Garnishments to be paid online 24 hours a day. In 2012 the District Courts collected over \$1.5 million dollars in payments. The County Courts collected over \$3.4 million dollars through 15,000 separate payments. We credit this application with saving over 1,000 hours of staff time in 2012 for the trial courts.

Our Electronic Filing application is probably the gemstone of all of our applications with Nebraska.gov. In 2007 we approached Nebraska.gov with the proposal of building an Electronic Filing application as our previous efforts with another vendor were not meeting our needs. Nebraska.gov did not have experience in this area but after a review of the requirements they said yes to designing and building an e-filing system for us. In April 2008 the e-filing application was launched, and by February 2010 all 93 County Courts and 92 District Courts were using the e-filing system. In 2012 Douglas county District Court came on board and all 93 County and District Courts received electronic filings in 2012. There are very few states that can report similar statistics. Our partnership with Nebraska.gov has enabled the Nebraska Judicial Branch to be one of the leaders in the nation in the use of technology to improve court services.

Thank you for giving me time to discuss our partnership with Nebraska.gov. I can answer any questions you may have at this time.